

Caliber

PUBLIC SAFETY

Protecting Tomorrow–Today.™

Online RMS

Accurint

End User Guide

April 4, 2023

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	01/30/2020	1.0	First version released.
T. Thompson	05/13/2022	2.0	Updated document to include the addition of the Quick Run buttons available in Online RMS 11.8.0.
T. Thompson	04/04/2023	3.0	Updated document screenshots for Master Indices Search Page redesign.

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INTRODUCTION

Caliber Embedded Accurint queries enable one step access to public data for identity resolution and intelligence-driven policing decisions that improve investigative outcomes, free up valuable staff, and minimize costs.

This document provides an overview for Caliber Online RMS End Users on how to run Accurint public data queries from within Online RMS.

ONLINE RMS ACCURINT QUERY INTEGRATION

Accurint End User Overview

Accurint queries are available from the **Person Search**, **Address Search**, and **Vehicle Search** pages and from the **Person**, **Address**, and **Vehicle Master Indices** pages.

1. **Person Search:** The LexisNexis query option appears under “**External Systems**” for authorized users having access to a **LexisNexis: Person Search**. Users can search using the below data combinations.
 - a. Last Name, First Name, and DOB
 - b. Last Name, First Name, and SSN
 - c. Last Name, First Name, and Age Range
 - d. Last Name, First Name, and Address (Street, City, State or Zip)
 - e. Phone
2. **Address Search:** The LexisNexis query option appears under “**External Systems**” for authorized users having access to a **LexisNexis: Address Search**. Users can search using the below data combinations.
 - a. Street Number, Street Name, City, and Zip.
3. **Vehicle Search:** The LexisNexis query option appears under “**External Systems**” for authorized users having access to a **LexisNexis: Vehicle Search**. Users can search using the below data combinations.

a. **VIN or License Plate.**

4. **Person, Vehicle, and Address Master Indices Detail Pages:** The LexisNexis search option appears for Authorized users when clicking the **SmartSearch** button.

Running Queries:

Running a LexisNexis Accurint query subtracts from the balance of queries purchased by your agency. To avoid redundant queries for the same person, vehicle, and address, Online RMS caches the last 15 days of query activity and will display that information when a matching query is run. Users can take action to initiate another query for the same data within the cached time period, as needed.

1. From the Person, Vehicle and Search pages, users simply use the left-hand menu bar “**External Searches**” option. LexisNexis Queries require the user to **acknowledge** the **intent to run** a LexisNexis Accurint public data query by clicking the checkbox to “**Select**” a **LexisNexis Search**.

Figure 1: Person Search Page – Search External Systems – LexisNexis Person Search.

Figure 2: Address Search Page – Search External Interfaces – LexisNexis Address Search.

Figure 3: Vehicle Search Page – Search External Systems – LexisNexis Vehicle Search.

2. Click on the Info bubble to see the search the parameters available. The **Search Status** indicator will display “Ready” once one of the search parameter combinations is met for the selected query.
 - a. For the **Person Search Page** use **Additional Search Criteria** to search by a person address combination (**Street, City, State, or Zip**) or by **Phone**.

Figure 4: Person Search Page – Available LexisNexis Person Search Parameters.

Figure 5: Address Search Page – Available LexisNexis Address Search Parameter.

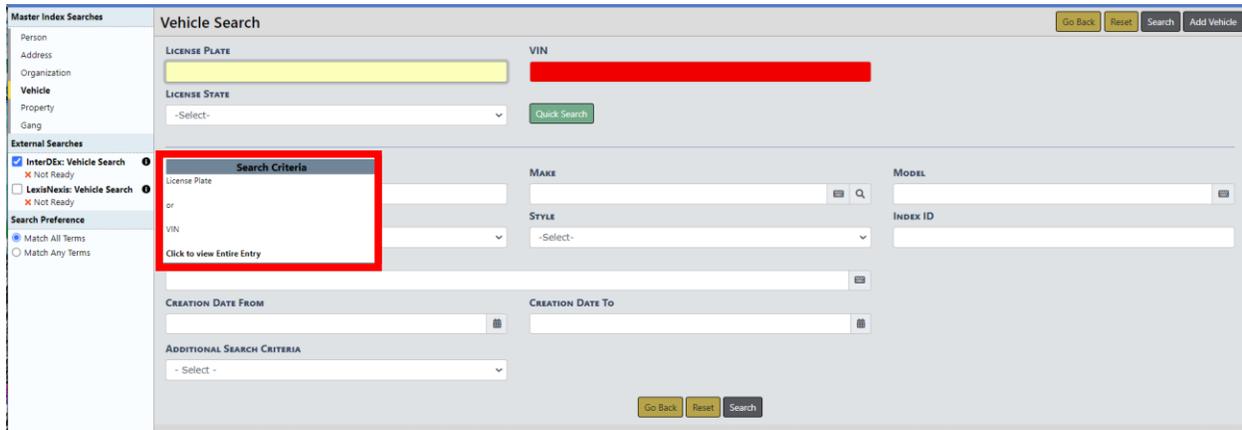


Figure 6: Vehicle Search Page – Available LexisNexis Vehicle Search Parameter.

3. Awareness of query results display to users on the **Person, Address, and Vehicle Search Result** pages via the **green and white “SmartSearch” lightning bolt** indicator  .

The yellow “Loading SmartSearch Result”  indicates a search is in progress. A **blue and white SmartSearch lightning bolt** Indicator  displays if there are no matching search results found.

- a. More than one type of **External Search** may display depending on agency configured external interfaces and user access. When the indicator displays green with a count, simply click the **SmartSearch** icon and choose the **External Search** result set to view records. Select “**LexisNexis Person**” from the Person Search, “**LexisNexis Vehicle**” from a Vehicle Search, or “**LexisNexis Address**” from an Address Search.



Figure 7: Search Results Page – SmartSearch Indicator

- b. A new tab “**LexisNexis**” displays for the **External Search** results. A summary of the potential matches’ display for evaluation by users with appropriate actions for each type of search result.

- i. **Import Record** – Select to create a new person record in the Online RMS Master Indices. Person demographic data, address, phone, and IDs automatically import to the **Person Create Page** to save time and reduce data entry typos.
- ii. **Export XML Details** – Select to save and view a copy of the person results in the native **XML** return, **XML** is a data exchange type that is human readable and importable into other applications.
- iii. **View PDF Details** - Select to save and view a PDF report of the person’s search results.
- iv. **Run Comprehensive Report** – This option runs a Comprehensive Accurint Public Data Person Details Report for the person selected. This report counts as an additional LexisNexis query. A new tab will display the search results and available options to Export PDF, View PDF Details, and Import Record.

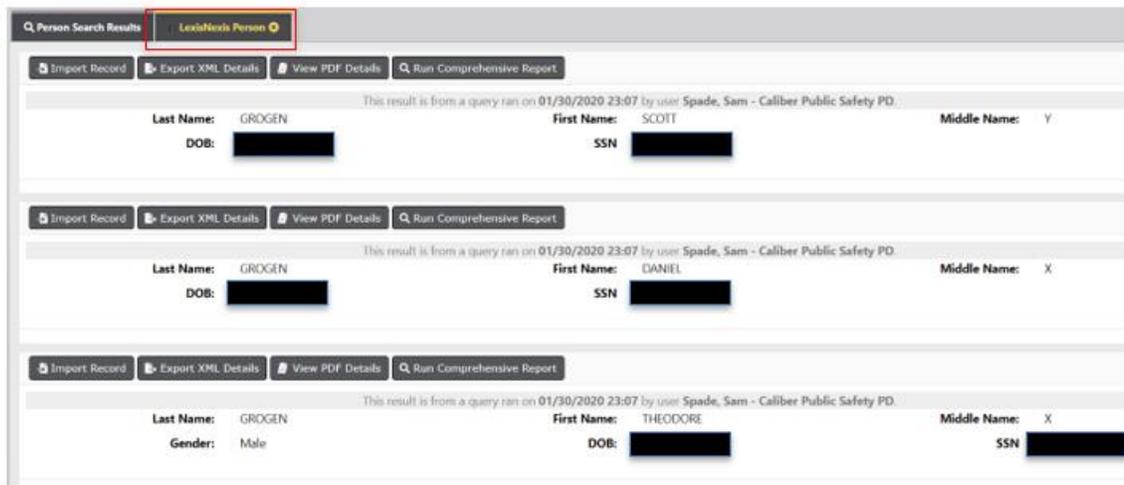


Figure 8 : LexisNexis Person Query Results.

- c. **Person Search Page – Run Comprehensive Report:** Returns a full detailed comprehensive report for the person selected. The following actions are available for each record returned.
 - i. **Import Record** – Select to create a new person record in the Online RMS Master Indices. Person demographic data, address, phone, and

- IDs automatically import to the **Person Create Page** to save time and reduce data entry typos.
- ii. **Export XML Details** – Select to save and view a copy of the person results in the native **XML** return, **XML** is a data exchange type that is human readable and importable into other applications.
- iii. **View PDF Details** - Select to save and view a PDF report of the person’s search results.
- iv. **Quick Search buttons** - allow for additional searches to easily be run for related Addresses, Vehicles, and Persons.

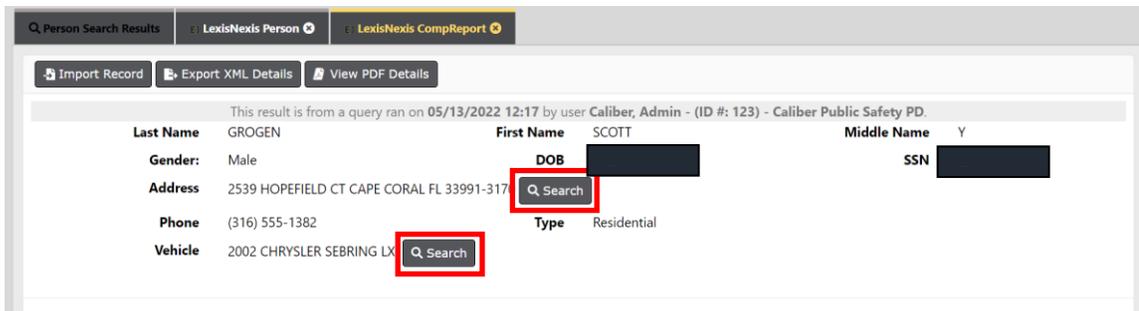


Figure 9: Person Search- CompReport – LexisNexis External Search Details

- d. **Address Search** and **Vehicle Search** Pages - External Search Results: The following actions are available for each record returned.
 - i. **Import Record** – Select to create a new Address or Vehicle record in the Online RMS Master Indices. Import common data elements to the Master Indices Create pages to save time and reduce data entry typos.
 - ii. **Export XML Details** – Select to save and view a copy of the results in the native XML formatted return. XML is a data exchange type that is human readable and importable into other applications.
 - iii. **View PDF Details** – Select to save and view a PDF report of the search results.
 - iv. **Quick Search buttons** - allow for additional searches to easily be run for related Addresses, Vehicles, and Persons.

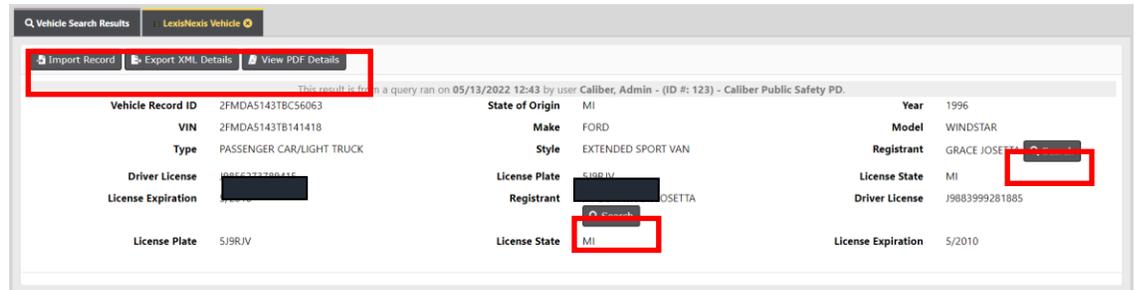


Figure 10 : LexisNexis Vehicle Results Page.



Figure 11 : LexisNexis Address Results Page.

4. Master Indices Edit/View Detail Page – LexisNexis Searches.

- a. Provisioned users in agencies subscribing to LexisNexis Caliber Accurint Search service have **one-click** access to run a **LexisNexis Search** for an existing **Master Person, Address, and Vehicle** record in Online RMS. LexisNexis Queries require the user to **acknowledge** the **intent to run** a LexisNexis Accurint public data query.
 - i. Click the **“SmartSearch”** indicator button displaying on the **Master Indices View and Edit pages** to access the option to run a LexisNexis query. Click the **LexisNexis Search** link. From the **Master Person page**, the LexisNexis query will return the **Comprehensive Accurint Public Data Person Details Report** for the person.

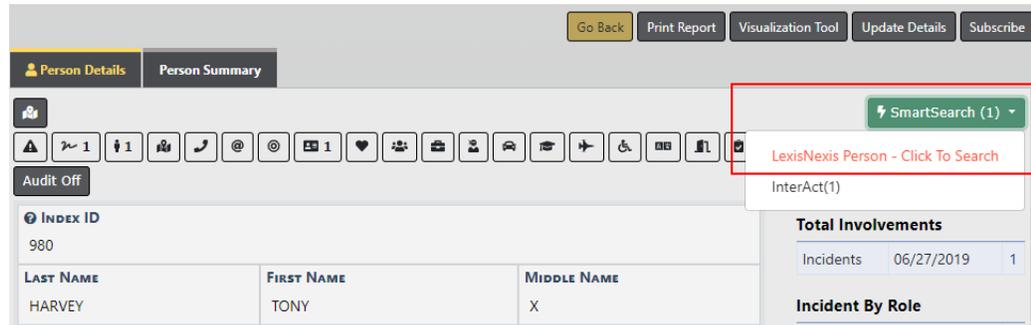


Figure 12: Master Person Details Page – SmartSearch – LexisNexis Search.

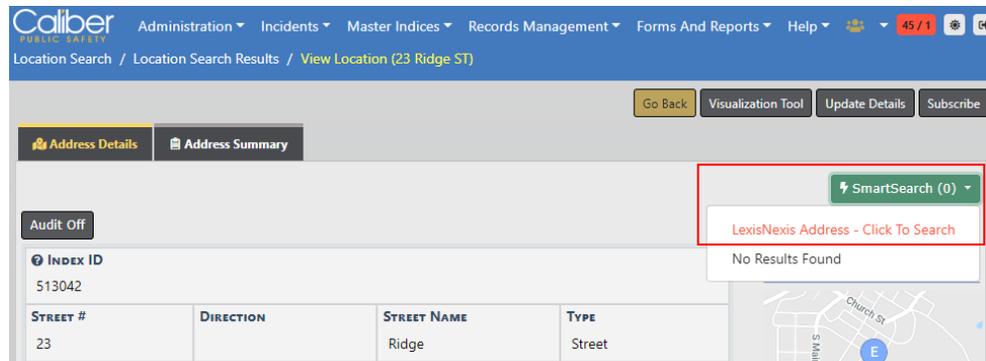


Figure 13: Master Address Details – SmartSearch – LexisNexis Search.

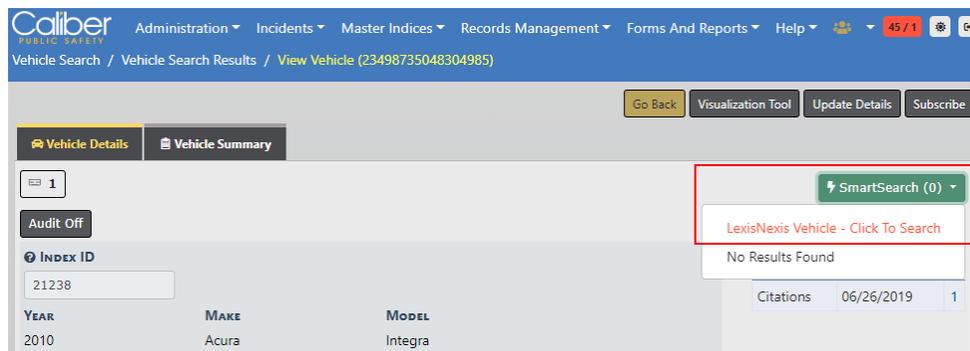


Figure 14: Master Vehicle Details – SmartSearch – LexisNexis Search.

- b. **Master Person Details Edit/View Pages – External Search Results:** The following actions are available for each record returned.

- i. **Update Record** – Select to update existing person record in Online with person demographic data, address, phone, and IDs. Data is seamlessly imported to save time and reduce data entry typos.
- ii. **Export XML Details** – Select to save and view a copy of the person results in the native XML return. XML is a data exchange type that is human readable and importable into other applications.
- iii. **View PDF Details** – Select to save and view a PDF report of the person’s search results.
- iv. **Quick Search buttons** - allow for additional searches to easily be run for related Addresses, Vehicles, and Persons.

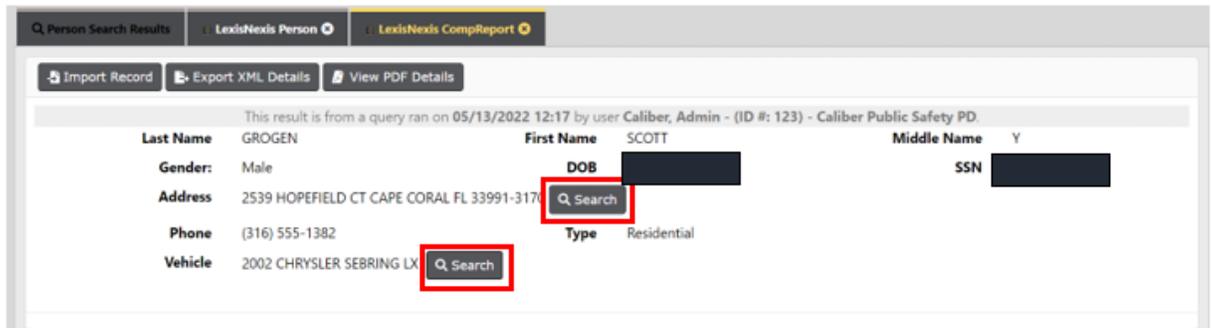


Figure 15: Master Person Details – SmartSearch – LexisNexis Search.

- c. **Address Search and Vehicle Search** Pages – External Search Results: The following actions are available for each record returned.
 - i. **Export XML Details** -Select to save and view a copy of the results in the native XML formatted return. XML is a data exchange type that is human readable and importable into other applications.
 - ii. **View PDF Details** – Select to save and view a PDF report of the search results.
 - iii. **Quick Search buttons** - allow for additional searches to easily be run for related Addresses, Vehicles, and Persons.

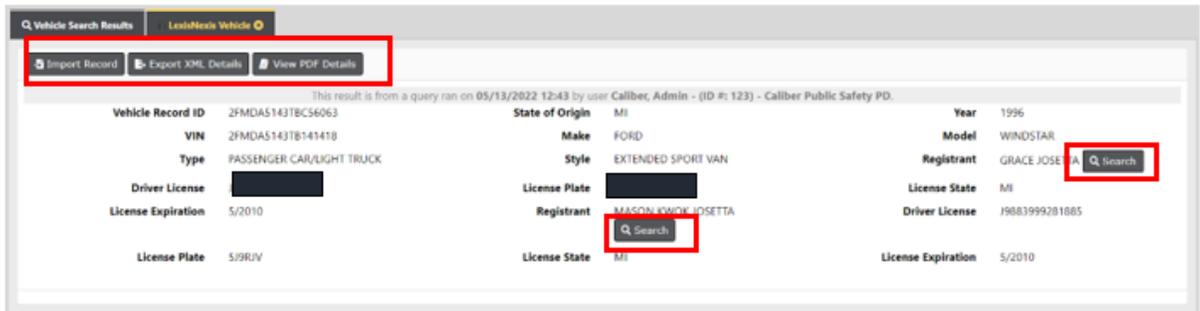


Figure 16: Master Vehicle – LexisNexis Vehicle Query Results Page.



Figure 17: Master Address – LexisNexis Address Query Results Page.