

# Online RMS

# Accurint

End User Guide April 4, 2023



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# **REVISION HISTORY**

<b>Revised By</b>	<b>Revision Date</b>	Version	Notes
T. Thompson	01/30/2020	1.0	First version released.
T. Thompson	05/13/2022	2.0	Updated document to include the addition of the Quick Run buttons available in Online RMS 11.8.0.
T. Thompson	04/04/2023	3.0	Updated document screenshots for Master Indices Search Page redesign.



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# **INTRODUCTION**

Caliber Embedded Accurint queries enable one step access to public data for identity resolution and intelligence-driven policing decisions that improve investigative outcomes, free up valuable staff, and minimize costs.

This document provides an overview for Caliber Online RMS End Users on how to run Accurint public data queries from within Online RMS.

# **ONLINE RMS ACCURINT QUERY INTEGRATION**

#### Accurint End User Overview

Accurint queries are available from the **Person Search**, **Address Search**, and **Vehicle Search** pages and from the **Person**, **Address**, and **Vehicle Master Indices** pages.

- 1. **Person Search**: The LexisNexis query option appears under **"External Systems"** for authorized users having access to a **LexisNexis: Person Search**. Users can search using the below data combinations.
  - a. Last Name, First Name, and DOB
  - b. Last Name, First Name, and SSN
  - c. Last Name, First Name, and Age Range
  - d. Last Name, First Name, and Address (Street, City, State or Zip)
  - e. Phone
- Address Search: The LexisNexis query option appears under "External Systems" for authorized users having access to a LexisNexis: Address Search. Users can search using the below data combinations.
  - a. Street Number, Street Name, City, and Zip.
- 3. Vehicle Search: The LexisNexis query option appears under "External Systems" for authorized users having access to a LexisNexis: Vehicle Search. Users can search using the below data combinations.



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- a. VIN or License Plate.
- 4. **Person, Vehicle, and Address Master Indices Detail Pages:** The LexisNexis search option appears for Authorized users when clicking the **SmartSearch** button.

#### **Running Queries:**

Running a LexisNexis Accurint query subtracts from the balance of queries purchased by your agency. To avoid redundant queries for the same person, vehicle, and address, Online RMS caches the last 15 days of query activity and will display that information when a matching query is run. Users can take action to initiate another query for the same data within the cached time period, as needed.

 From the Person, Vehicle and Search pages, users simply use the left-hand menu bar "External Searches" option. LexisNexis Queries require the user to acknowledge the intent to run a LexisNexis Accurint public data query by clicking the checkbox to "Select" a LexisNexis Search.

Master Index Searches	Person Search			Go Back Reset Search	Add Person
Person Person In Custody Mug Shot Search Address Organization Vehicle Property	LAST NAME I DRIVERS LICENSE	First Name Misc ID		D08 Quick Search	#
Gang External Searches Incident SmartSearch	Middle Name	Title -Select-	~	Age	
× Not Ready     ✓ Jail Tracker: Jail Bookings     × Not Ready     ✓ InterDEx: Person Search     ●	RACE -Select-	Sex -Select-	~	INDEX ID	
LexisNexis: Person Search  X Not Ready	RIVERS LICENSE STATE -Select-	\$\$N *			
Phonetic Soundex	-Select-	CREATOR			<b></b>
Caliber Power Search T Search Preference	CREATION DATE FROM		<b>#</b>		
Match All Terms     Match Any Terms	Additional Search Criteria - Select -	<b>v</b>			
All     Known     Unknown		Go Back Reset Search			

*Figure 1: Person Search Page – Search External Systems – LexisNexis Person Search.* 



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Master Index Searches	Location Search						Go Back F	eset Search Add Addr
Person Address	QUICK SEARCH Street #, Direction, Street Na	me, Street Type, City, State, Zip						
Organization Vehicle	Street #	DIRECTION		Street Name			Түре	Quick Search
Property Gang	То	-Select-	~				-Select-	
External Searches	DIRECTION SUFFIX		SUB TYPE			SUB #		
LexisNexis: Address Search	O Select.		STATE			ZIP		
× Not Ready			-Select-		~			
Phonetic	COMMON PLACE NAME		REPORTING AREA			INDEX ID		
Search Preference			-Select-		~			
<ul> <li>Match All Terms</li> <li>Match Any Terms</li> </ul>	CREATOR		CREATION DATE FROM		益	CREATION DAT	те То	
	Comments							
	Intersection							
	Street #	DIRECTION		STREET NAME			STREET TYPE	
		-Select-	~				-Select-	~
	Additional Search Criteria							
	-Select-	~						
			Go Back R	eset				

*Figure 2: Address Search Page – Search External Interfaces – LexisNexis Address Search.* 

Master Index Searches	Vehicle Search					Go Back Reset Search Add Vehicle
Address Occupitation	LICENSE PLATE		VIN			
Vehicle Property	License State					
Gang External Searches	-Select-	~	Quick Search			
InterDEx: Vehicle Search	Vear		Make		Model	
LexisNexis: Vehicle Search  X Not Ready				🖻 Q		•
	(PE		Style		INDEX ID	
Match All Terms	-Select-	~	-Select-	~		
Match Any Terms	CREATOR					
				8228		
	CREATION DATE FROM		CREATION DATE TO			
		曲		曲		
	Additional Search Criteria					
	- Select -	~				
			Go Back Reset Search			

*Figure 3: Vehicle Search Page – Search External Systems – LexisNexis Vehicle Search.* 

- Click on the Info bubble to see the search the parameters available. The **Search** Status indicator will display "Ready" once one of the search parameter
   combinations is met for the selected query.
  - a. For the **Person Search Page** use **Additional Search Criteria** to search by a person address combination (**Street, City, State, or Zip**) or by **Phone**.



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Master Index Searches	Location Search					Go Back	Reset Search Add Address
Person Address	QUICK SEARCH Street #, Direction, Street Name, Street Type, Ci	ty, State, Zip					
Organization							Quick Search
Vehicle	STREET #	DIRECTION		STREET NAME		Туре	
Property	То	-Select-	~			-Select-	~
Gang External Searches	DIRECTION SUFFIX		SUB TYPE		Sub #		
LexisNexis: Address 0	Search Criteria	~	-Select-		·		
Search	Street Number and Street Name and City and Zip		STATE		ZIP		
Search Options	Click to view Entire Entry	<b>23</b>	-Select-		·		•
Phonetic	COMMON PLACE NAME		REPORTING AREA		INDEX ID		
Search Preference			-Select-	,	~		
Match All Terms	CREATOR		CREATION DATE FROM		CREATION DATE T	ō	
O Match Any lerms		828		Ê	ê l		曲
	COMMENTS						
	Intersection						"
	STREET #	DIRECTION		STREET NAME		STREET TYPE	
		-Select-	~			-Select-	~
	Additional Search Criteria						
	-Select-	~					
			Go Back Re	seet			

*Figure 5: Address Search Page – Available LexisNexis Address Search Parameter.* 



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Master Index Searches	Vehicle Search						Go Back Reset Search Add Vehicle
Person	Licensee Diage		VIN				
Address			VIIV		_		
Organization							
Property	LICENSE STATE						
Gang	-Select-	~	Quick Search				
External Searches							
VinterDEx: Vehicle Search	Search Criteria License Plate		Make			Model	
X Not Ready	or				■ Q		20
Search Preference			STYLE			INDEX ID	
Match All Terms	VIN	~	-Select-		~		
O Match Any Terms	Click to view Entire Entry						
					<b>E</b>		
	CREATION DATE FROM		CREATION DATE TO				
		<b>#</b>			曲		
	Additional Search Criteria						
	- Select -	*					
			G	o Back Reset Search			

*Figure 6: Vehicle Search Page – Available LexisNexis Vehicle Search Parameter.* 

 Awareness of query results display to users on the Person, Address, and Vehicle Search Result pages via the green and white "SmartSearch" lightning bolt indicator <a href="https://www.search.com">smartSearch</a> (5)

The yellow "Loading SmartSearch Result" **FOLOADING SmartSearch Results** indicates a search is in progress. A **blue and white SmartSearch lightning bolt** Indicator **FO** displays if there are no matching search results found.

a. More than one type of External Search may display depending on agency configured external interfaces and user access. When the indicator displays green with a count, simply click the SmartSearch icon and choose the External Search result set to view records. Select "LexisNexis Person" from the Person Search, "LexisNexis Vehicle" from a Vehicle Search, or "LexisNexis Address" from an Address Search.

Q, Person Search Results	
🕈 SmartSearch (3) 🕶 🛛 🛛	result(s) found. 0 result(s) found using Online RMS statewide search.
LexisNexis Person(3)	
	<u>a</u> d
Add This Person	

Figure 7: Search Results Page – SmartSearch Indicator

b. A new tab "**LexisNexis**" displays for the **External Search** results. A summary of the potential matches' display for evaluation by users with appropriate actions for each type of search result.



- Import Record Select to create a new person record in the Online RMS Master Indices. Person demographic data, address, phone, and IDs automatically import to the Person Create Page to save time and reduce data entry typos.
- ii. **Export XML Details** Select to save and view a copy of the person results in the native **XML** return, **XML** is a data exchange type that is human readable and importable into other applications.
- iii. **View PDF Details -** Select to save and view a PDF report of the person's search results.
- iv. Run Comprehensive Report This option runs a Comprehensive Accurint Public Data Person Details Report for the person selected. This report counts as an additional LexisNexis query. A new tab will display the search results and available options to Export PDF, View PDF Details, and Import Record.

mport Record	qoort XML D	etails	Details Q Run Comprehensive Report			
1.00	. Manage	CROCEN	This result is from a query ran on 01/30/2020 23:	07 by user Spade, Sam - Caliber	Public Safety PD	v
Las	DOB:	UNLOSIN	SSN	3.011	wilddie Hame:	
nport Record 🔹 Ex	oport XML D	etails 👔 View PDF	Details Q Run Comprehensive Report			
1.00	• Name:	GROCEN	This result is from a query ran on 01/30/2020 23:	07 by user Spade, Sam - Caliber	Public Safety PD.	
-	DOS:	SHORT	SSN		WILLSUF PARIS.	ς.
npart Record 📘 🗈 Ex	quort XML D	etails 🛛 🛔 View PDF	Details Q Run Comprehensive Report			
			This result is from a query ran on 01/30/2020 23:	07 by user Spade, Sam - Caliber	Public Safety PD	
Las	t Name:	GROGEN	First Name:	THEODORE	Middle Name:	х
	Candan	Malo	DOB		SSN	



- c. **Person Search Page Run Comprehensive Report:** Returns a full detailed comprehensive report for the person selected. The following actions are available for each record returned.
  - i. **Import Record –** Select to create a new person record in the Online RMS Master Indices. Person demographic data, address, phone, and



IDs automatically import to the **Person Create Page** to save time and reduce data entry typos.

- ii. **Export XML Details** Select to save and view a copy of the person results in the native **XML** return, **XML** is a data exchange type that is human readable and importable into other applications.
- iii. **View PDF Details -** Select to save and view a PDF report of the person's search results.
- iv. **Quick Search buttons** allow for additional searches to easily be run for related Addresses, Vehicles, and Persons.

Q Person Search Results	:)LexisNexis Person 😣	E) LexisNexis CompReport 😣			
-S Import Record	cport XML Details 🛛 📓	View PDF Details			
	This result is fron	n a query ran on <b>05/13/2022 12:17</b> by use	er Caliber, Admin - (	ID #: 123) - Caliber Public Safety PD.	
Last Name	e GROGEN	First Name	SCOTT	Middle Name	Y
Gender	r: Male	DOB		SSN	
Addres	s 2539 HOPEFIELD	CT CAPE CORAL FL 33991-317	h	•	
Phone	e (316) 555-1382	Туре	Residential		
Vehicle	e 2002 CHRYSLER S	EBRING LX Q Search			

Figure 9: Person Search- CompReport – LexisNexis External Search Details

- d. **Address Search** and **Vehicle Search** Pages External Search Results: The following actions are available for each record returned.
  - Import Record Select to create a new Address or Vehicle record in the Online RMS Master Indices. Import common data elements to the Master Indices Create pages to save time and reduce data entry typos.
  - ii. **Export XML Details** Select to save and view a copy of the results in the native XML formatted return. XML is a data exchange type that is human readable and importable into other applications.
  - iii. **View PDF Details –** Select to save and view a PDF report of the search results.
  - iv. **Quick Search buttons** allow for additional searches to easily be run for related Addresses, Vehicles, and Persons.



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Q Vehicle Search Results	Vehicle 😣				
👌 Import Record 📄 Export XML De	etails 🛛 🔏 View PDF Details				
Vehicle Record ID	This result is free 2EMDA5143TBC56063	n a query ran on 05/13/2022 12:43 by use State of Origin	r Caliber, Admin - (ID #: 123) - Cali MI	ber Public Safety PD.	1996
VIN	2EMDA5143TB141418	Succorongin	EORD	Madel	MINIDSTAR
-	211000014514516141410	Make	FORD	Model	WINDSTAR
Туре	PASSENGER CAR/LIGHT TRUCK	Style	EXTENDED SPORT VAN	Registrant	GRACE JOSETTA CO. CARACI
Driver License	0956070790415	License Plate	5 I9R IV	License State	мі
License Expiration	S, 2010	Registrant	OSETTA	Driver License	J9883999281885
License Plate	5J9RJV	License State	MI	License Expiration	5/2010

Figure 10 : LexisNexis Vehicle Results Page.

Q Location Search Results	is Address 😣			
- Import Record E. Export XML D	etails 📓 View PDF Details			
	This result is from a q	uery ran on 05/13/2022 12:39 by use	Caliber, Admin - (ID #: 123) - Caliber Public Sa	ifety PD.
Street Number:	4125	Street Name:	PORTSMOUTH	Suffix: BLVD
City:	PORTSMOUTH	State:	VA	
Resident:	AKIMBERLY UBE			
Resident:	L GRAHAI Q Search			
Resident:	KIMBERLY K BEL Q Search			
Resident:	Q Search			
Resident:	LKIMBERLY K DBELL Q Search			
Resident:	L BOMMARITC Q Search			
Resident:	Q Search			

Figure 11 : LexisNexis Address Results Page.

- 4. Master Indices Edit/View Detail Page LexisNexis Searches.
  - a. Provisioned users in agencies subscribing to LexisNexis Caliber Accurint Search service have **one-click** access to run a **LexisNexis Search** for an existing **Master Person, Address, and Vehicle** record in Online RMS. LexisNexis Queries require the user to **acknowledge** the **intent to run** a LexisNexis Accurint public data query.
    - Click the "SmartSearch" indicator button displaying on the Master
       Indices View and Edit pages to access the option to run a LexisNexis
       query. Click the LexisNexis Search link. From the Master Person page,
       the LexisNexis query will return the Comprehensive Accurint Public
       Data Person Details Report for the person.



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	_	Go Back Print Report	Visualization Tool	pdate Details Sub	oscribe	
Person Details Person Summary	/					
المنافع المناف والمنافع المنافع ال والمنافع المنافع						
INDEX ID				Total Involvements		
980				06/27/2019	1	
LAST NAME HARVEY	First Name TONY	MIDDLE NAME X	Incident I	Incident By Role		

*Figure 12: Master Person Details Page – SmartSearch – LexisNexis Search.* 

Caliber	Administration - Incidents -	Master Indices 👻 Record	s Management 👻 Forms	s And Reports 🔻 Help 👻 🚢 👻 45 / 1 🔹 🚱			
Location Search / Location Search Results / View Location (23 Ridge ST)							
			Go Ba	visualization Tool Update Details Subscribe			
Address Details							
				<b>F</b> SmartSearch (0) •			
Audit Off				LexisNexis Address - Click To Search			
INDEX ID				No Results Found			
513042							
STREET #	DIRECTION	STREET NAME	Туре	Church St			
23		Ridge	Street	S Mair			

*Figure 13: Master Address Details – SmartSearch – LexisNexis Search.* 

	Administration - Incidents	<ul> <li>Master Indices</li> </ul>	Records Management -	Forms And Reports	• Help • 🐮 • <mark>45</mark> 7	1 🔹 🕞
Vehicle Search / Ve	hicle Search Results / View	Vehicle (234987350483	04985)			
				Go Back Visualizatio	on Tool Update Details	Subscribe
🛱 Vehicle Details	🖹 Vehicle Summary					
□ 1					<b>9</b> SmartSearc	ch (0) 🔻
Audit Off				Lexis	Nexis Vehicle - Click To S	earch
INDEX ID				No R	esults Found	
21238					Citations 06/26/2019	9 1
YEAR	Make	Model				
2010	Acura	Integra				

*Figure 14: Master Vehicle Details – SmartSearch – LexisNexis Search.* 

b. **Master Person Details Edit/View Pages – External Search Results**: The following actions are available for each record returned.



- i. **Update Record** Select to update existing person record in Online with person demographic data, address, phone, and IDs. Data is seamlessly imported to save time and reduce data entry typos.
- ii. **Export XML Details** Select to save and view a copy of the person results in the native XML return. XML is a data exchange type that is human readable and importable into other applications.
- iii. **View PDF Details** Select to save and view a PDF report of the person's search results.
- iv. **Quick Search buttons** allow for additional searches to easily be run for related Addresses, Vehicles, and Persons.

Q, Person Search Results LatisNexis Person O LatisNexis CompReport O							
- Dimport Record B. Export XML Details Diver PDF Details							
	This result is from a query r	an on 05/13/2022 12:17 by user Caliber, Admin - (ID #: 1	23) - Caliber Public Safety PD.				
Last Name	GROGEN	First Name SCOTT	Middle Name	Y			
Gender:	Male	DOB	SSN				
Address	2539 HOPEFIELD CT CAPE C	ORAL FL 33991-317( Q. Search	•				
Phone	(316) 555-1382	Type Residential					
Vehicle	2002 CHRYSLER SEBRING D	Q. Search					

*Figure 15: Master Person Details – SmartSearch – LexisNexis Search.* 

- c. **Address Search and Vehicle Search** Pages External Search Results: The following actions are available for each record returned.
  - i. **Export XML Details** -Select to save and view a copy of the results in the native XML formatted return. XML is a data exchange type that is human readable and importable into other applications.
  - ii. **View PDF Details** Select to save and view a PDF report of the search results.
  - iii. **Quick Search buttons** allow for additional searches to easily be run for related Addresses, Vehicles, and Persons.



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Q Vehicle Search Results LessinNexis Vehicle Ø							
-ð Import Record 🔹 Export XML Details 🍙 View PDF Details							
	This result is from	m a query ran on 05/13/2022 12:43 by use	r Caliber, Admin - (ID #: 123) - Calil	ber Public Safety PD.			
Vehicle Record ID	2FMDA5143TBC56063	State of Origin	MI	Year	1996		
VIN	2FMDA5143TB141418	Make	FORD	Model	WINDSTAR		
Туре	PASSENGER CAR/LIGHT TRUCK	Style	EXTENDED SPORT VAN	Registrant	GRACE JOSET IA Q. Search		
Driver License		License Plate		License State	м		
License Expiration	5/2010	Registrant	MASON KWOK JOSETTA	Driver License	19883999281885		
License Plate	5J9RJV	License State	Q Search	License Expiration	5/2010		

*Figure 16 : Master Vehicle – LexisNexis Vehicle Query Results Page.* 



Figure 17: Master Address – LexisNexis Address Query Results Page.