Clearing Cache in Any Browser

Log off from Interact RMS, but stay in browser.

Press the following keys simultaneously:

Crtl+Shift+Del

This key combination works in every browser.

<u>Firefox</u>

- 1. Verify the following values are set
- 2. Time range to clear : EVERYTHING
- 3. Check Cookies & Cache
- 4. Press Clear Now

Clear All History X			
Time range to clear: Everything ~			
All selected items will be cleared. This ac ion car not be undone.			
▲ D <u>e</u> tails			
Browsing & Download History			
✓ Form & Search History			
Active Logins			
Clear Now Cancel			

Log into RMS.

Google Chrome

- 1. Set the value for <u>Clear the following items from</u>: "the beginning of time"
- 2. Check the following boxes: Cookies and other site and plugin data & Cached images and files.
- 3. NOTE: To clear saved passwords, check the Passwords box.
- 4. THEN press Clear browsing data

Clea	ar browsing data ×
Clear	r the following items from the beginning of time
	Browsing history 165 items
	Download history none
	Cached images and files 417 MB
	Cookies and other site data This will sign you out of most websites
	Passwords none
	Autofill form data none
	Hosted app data 7 apps (Cloud Print, Gmail, and 5 more)
	Media licenses You may lose access to premium content from some sites
	CANCEL CLEAR BROWSING DATA
0	Some settings that may reflect browsing habits will not be cleared. Learn more

- 5. Close the browser and re-open it again.
- 6. Log into Interact RMS

Internet Explorer

- 1. Set the Check boxes to match this display,
- 2. MAKE SURE TO **UN-CHECK** "PRESERVE FAVORITES" BOX
- 3. Make sure Temporary Internet Files & Website files is checked
- 4. Make sure Cookies and website data is checked
- 5. NOTE: to clear saved passwords, check the Passwords box
- 6. Then click on Delete button



7. Log into Online RMS.

<u>Edge</u>

- 1. Set values to match below
- 2. Make sure Cookies and saved website data is checked
- 3. Make sure Cached data and files is checked
- 4. Press Clear

« Clear browsing data	圮
Browsing history	
Cookies and saved website data	
Cached data and files	
Tabs I've set aside or recently closed	
Download history	
Form data	
Passwords	
Show more \sim	
Clear	
Always clear this when I close the browser	
Off Off	