InterAct™

Online RMS
Version 10.14 & 10.14.1

Product Release Bulletin

March 2013

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INTRODUCTION

This document provides an overview of the software changes being delivered in release 10.14 of the InterAct the Online RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

RELEASE OVERVIEW

Release enhancements include the following. Items marked with an asterisk may require agency configuration, deployment of multiple InterAct products, additional training, or a signed memorandum of understanding (MOU) prior to the capabilities being enabled for an agency. Agencies that are interested in the below capabilities should inquire with InterAct's Operation/Support team by submitting a help ticket. Additional information is provided in the summary overview sections.

- Home Page Notification Redesign
- Address Enhancements (Geo Coding, Validation, and Reverse Geo Coding)
- CAD to RMS Integration Enhancements*
- Custom Fields and Forms Availability*
- Field Arrest Enhancements*
- ICE Integration*
- Inventory and Assets Management*
- JailTracker Interface Enhancements*
- Master Indices Summary Redesign*

- Scheduling*
- State and New Market Validation Design*
- Vehicle Tow/Impound Enhancements
- Ad Hoc Reporting*
- UCR Based on NIBRS Data Submission Data
- UCR - DS Screen Enhancements
- Clery Reporting*
- Interfaces*

RELEASE MILESTONES

The following table lists the high level release milestones.

Start Date	End Date	Milestone
	1/31	Development complete (excluding reports and interfaces)
2/1	2/8	Cycle 1 Testing
2/5	2/8	Cycle 1 Fixes (including reports and interfaces)
2/8	2/15	Cycle 2 Testing
2/13	2/15	Cycle 2 Fixes
2/18	2/18	Denver Duplicate Install
2/19	2/26	Cycle 3 Testing (on Den Dup)
2/21	2/26	Cycle 3 Fixes (critical fixes only)
2/26	2/27	10.14 Final System Test
2/28	2/28	Final Build
3/5	3/5	Scheduling Stabilization Starts
3/5	3/5	Stabilization Starts
3/12	3/12	10.14.1 Enhancements Complete (Custom Field Validations, Field Arrest Enhancements, SC Interfaces)
3/15	**3/15**	**10.14 Install in S24/Train and Demo**
3/13	3/21	Cycle 3 Testing (On Den Dup and Train/Demo)
3/22	3/27	Cycle 3 Fixes/Testing (critical fixes only)
3/28	3/28	10.14.1 Final System Test
3/29	3/29	Final Build
4/2	**4/2**	**S24 Production/Train/Demo Installation and Go Live**

NEW FEATURES

The following are the new features and enhancements included in the release of InterAct Online RMS version 10.14 and 10.14.1.

ENHANCEMENTS

HOME PAGE NOTIFICATION REDESIGN

The Notification display on the Online RMS Home page has been redesign to provide users with a simple, easy to view roll-up of all notifications requiring action or review. Notifications are now grouped by type with a total count displayed for each notification type. In addition, the latest notification data is displayed to alert users of new notifications as shown in the following example.

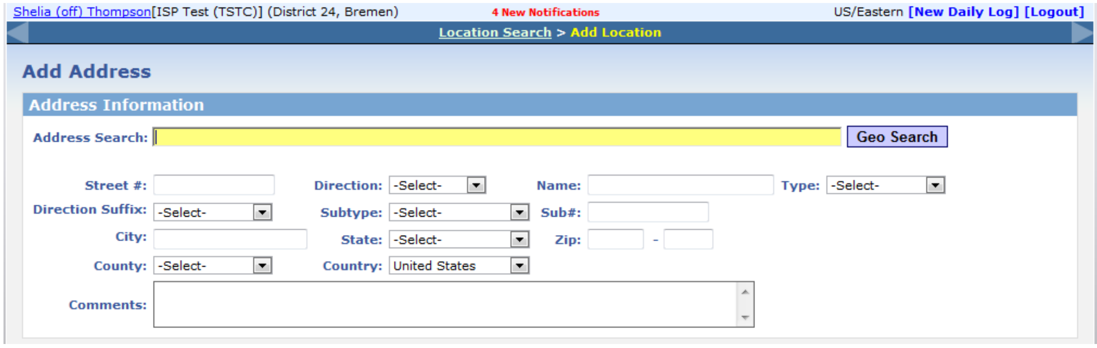
Notifications - Show All Add Notification

Count	Notification Type	Latest Notification	Priority
1	INCIDENT REPORT TRANSFERRED	03/23/2013 03:37 PM EST	High
47	APPROVE INCIDENT REPORT - PATROL	03/23/2013 01:37 PM EST	High
1	WELCOME TO InterAct	03/17/2013 07:03 PM EST	Low/Informational

ADDRESS ENHANCEMENTS: GEO-CODING, VALIDATION, AND REVERSE GEO-CODING

The Online RMS Add and Edit Address Screens integration with Google Maps has been enhanced to support more options to geo-validate an address. Previously, the Geo-Validate option was available only for addresses that had a street type entered for the Master Location record. Many address locations do not have a street type, and RMS users often do not know the street types when entering addresses. In addition, many events handled by our State agency clients occur at non-specific locations such as intersections, interstate mileposts, interstate exits, or landmarks such as lakes or monuments. The following enhancements are now supported for master addresses.

1. Provided a new single line address/location search field to use when searching for addresses. The new field displays at the top of the Add Address page as shown in the following (partial page) example.



2. Enhanced usability and provided a streamlined approach to enter and validate a master location. Modeled after the single line CFS Location/Address field, this single field allows the user to enter the address using whatever information is available to perform a search against Google maps and return possible matches. Upon selection of a match,

    a. Master address/location fields populate with the Google location information.

    b. The user can update address/location fields as needed.

3. Street type is no longer required for Google geo-validation.

4. Provided reverse geo-code capabilities as follows:

    a. Users can now enter a latitude and longitude and use Google maps to derive street address or location name from the latitude and longitude.

    b. Users can click on a point on the Google map to derive the latitude and longitude for the selected location. If Google address/location information is available, it populates the master address/location field.

5. To minimize entry errors, a screen prompt now alerts the user if a latitude or longitude is outside the US (North America).

CAD TO RMS INTEGRATION ENHANCEMENTS

For InterAct customers using InterAct's CAD and Online RMS the integration has been enhanced to support the following capabilities:

- A new configuration option to support a subset of agencies for case number generation for multiple CAD agencies in a single RMS schema.

- An enhancement to route POI location information into the Address Common Name field within RMS when creating an address record.

- A new configuration option for sites running CAD 6 to load reporting area information to the RMS incident report location address.

- A new configuration option to load CAD narratives combined into one note field as the incident note in the RMS Calls for Service (CFS) record. This information is updated each time the same call is re-sent from CAD to allow all CAD narratives to be available on the RMS CFS record when the CAD call is closed.

- A new configuration option to load CAD narratives existing at the time a case number is generated in CAD. The available options are to load as one combined narrative on the incident report, or individual narratives on the incident report for each CAD narrative/note, or to not load them to the incident report. The default setting is not to load the CAD narratives to the RMS incident report. The narratives on the RMS incident report are NOT updated if additional narratives are added in CAD after the incident report number has been generated and sent to the RMS.

EXPAND CUSTOM FIELDS AND FORMS AVAILABILITY

Custom Forms and Fields allows for the capture of data elements not presently captured in the RMS. The Field Arrest, Field Contact, Case Management, Warrant, Citation/Enforcement, and Master Vehicle pages now support the addition of custom forms. Support for custom fields has been expanded to Field Arrest, Field Contact, Case Management, Warrant, Citation/Enforcement and Field Arrest Vehicle pages. In addition, the delete function has been modified to delete attached forms and fields when one of these records is deleted.

Use of the custom forms module and how to create custom forms requires additional training. Agencies can also contract with InterAct to have a custom form developed for agency use.

The following enhancements were completed on the custom forms module:

(These enhancements do not apply to current custom fields).

- Custom forms were enhanced to support a field type of Officer. This is an auto complete field that allows users to select officers from their agencies. The field also stores the officer agency at the time to preserve officer history.

- Custom forms were enhanced to a support a field type of Master Index Organization.

- Custom forms were enhanced to support the ability to comment on any field contained in the form.

- Custom forms were enhanced to support the ability to add help text instructions to form sections. This allows text to be displayed at the top of each form section to provide additional instructions to users who are completing the form.

- A Save link has been added to the top of every form section to allow for more frequent saves without having to scroll to the bottom of the form. Required fields are validated when the form is finalized.

- The default custom form print layout has been re-worked to display in grid-style layout, giving the custom form a cleaner and more professional look when it is printed. This only applies to the default form layout, not custom fields.

- The ability to select from people, vehicles, location, and organizations listed on an associated Incident or Arrest.

FIELD ARRESTS ENHANCEMENTS

The Field Arrest module was enhanced to support the following capabilities:

- An incident report can be associated to the field arrest directly from the Field Arrest Incidents tab.

- The Arrest Person Summary Display has been enhanced to display person detail information commonly captured during an arrest. Person detail elements that do not have information entered are displayed in red text to easily identify to the user that the information should be reviewed and contributed if known.

- A new SMT and Other Characteristic code was included on the Master Person pages to specify an individual's primary hand. In addition, the SMT and Other Characteristic LOV (list of values) has been enhanced to filter the location code list based on the SMT and Other Characteristic code selected.

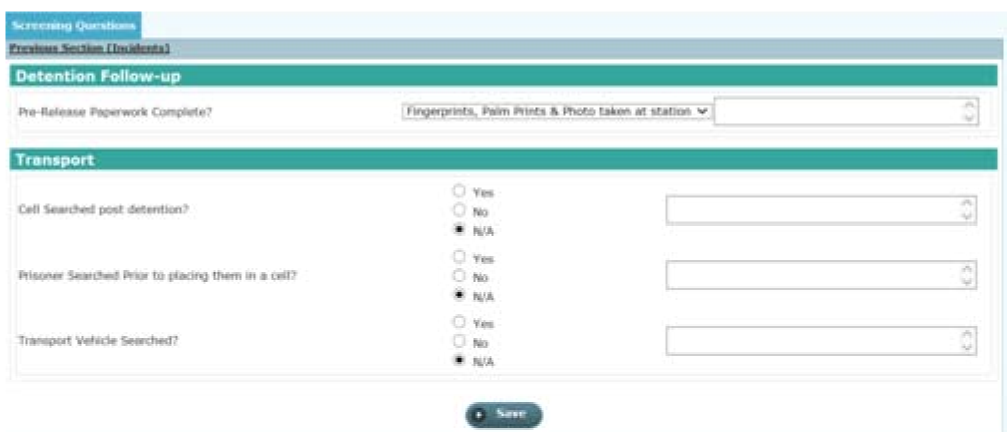
- The Arrest Charges screen was enhanced to support flagging offenses as domestic related if they stemmed from domestic related incidents. The user can check the *Domestic Related* checkbox to indicate that the offense occurred in conjunction with a domestic related incident.

- The Arrest Vehicle page supports the addition of custom fields to capture information an agency may want to capture in addition to what is currently captured. (Requires creation of custom fields, if desired.)

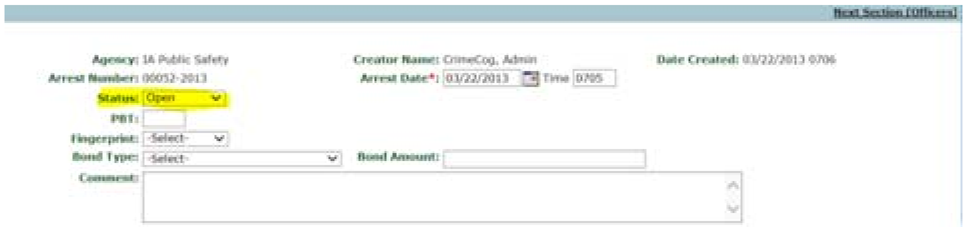
- Towing information can now be designated during the field arrest process.

- The ability to capture an inventory of the arrestee's property and contraband at the time of arrest is now supported via the Arrest *Property* tab. The user entering the property is defaulted as the logging officer. The ability to capture the returned date/time and returned to information is also supported. The Arrest *Property* tab is a standard feature of the arrest module that displays for all customers.

- The capability to configure screening questions to ask an arrestee is now supported on the Field Arrest. For example, an agency might configure screening questions to ask an arrestee regarding medical screenings, questions related to juvenile status, questions regarding counselor notification, and so forth as represented in the below screenshot. The use of screening questions requires setup of screening questions by agency administrators from the agency configuration page.



- A Field Arrest Status is now supported on the main Arrest page. The Arrest Status is a standard feature of the arrest module that appears for all customers. An arrest can have a status of *Open* or *Complete*. When the status is *Complete*, the field arrest can no longer be edited. Prior to updating the status to Complete, the user should ensure the arrest is complete and all arrestee inventoried personal property has been released (if release information is desired to be captured by the agency). The capability to edit the field arrest once the status is set to *Complete*, or the record lock hours are exceeded, is controlled via the *Always Edit Field Arrest* role permission category.



ICE INTEGRATION

The Online RMS allows users to perform nationwide external RMS queries for people via the InterAct InterDEx data sharing platform. InterDEx is a nationwide data-sharing network that allows participating InterAct InterDEx agencies within the United States to share data easily and increase agency interoperability and improve officer safety. The RMS InterDEx integration is currently limited to RMS person queries. The enhancement provides the following benefits to Online RMS agencies:

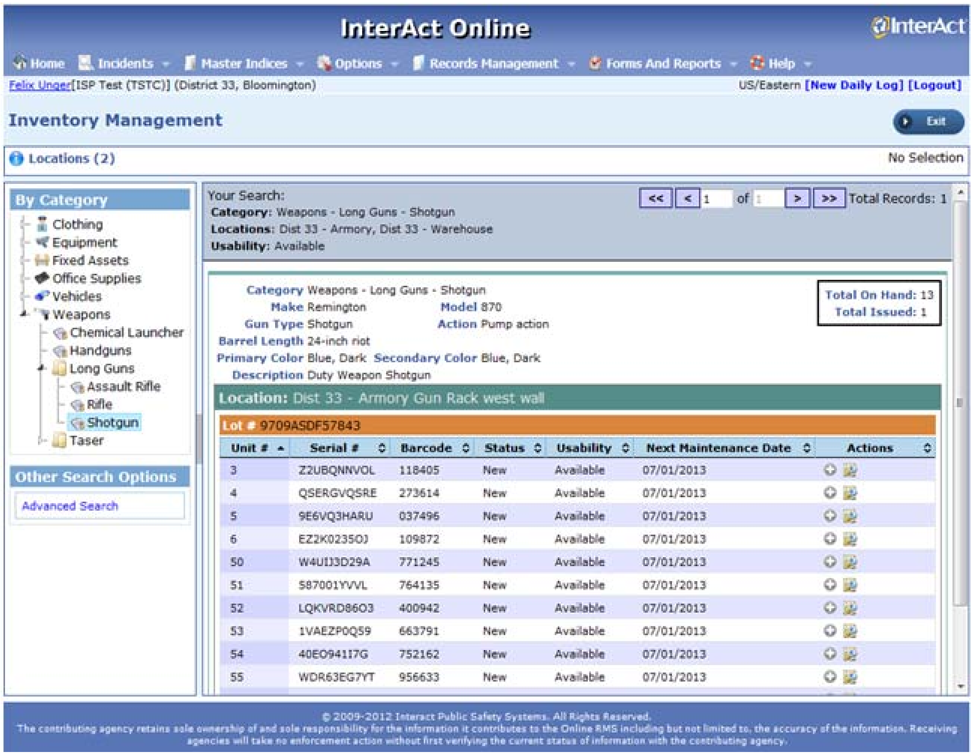
- Data is presented to users within the InterAct application they use every day, no special access or portal is required.
- Participating agencies do not need to send their data anywhere, all data remains in their RMS database under the agency's control.

The ability to perform queries of State CJIS systems will be introduced in a later release in 2013 as additional enhancements are implemented in the Online RMS to support 2-factor authentication. An enhancement to support vehicle and article queries is planned for a later release in 2013. To participate in InterDEx, agencies must sign the InterAct InterDEx MOU.

INVENTORY AND ASSETS MANAGEMENT

The Online RMS now supports an Inventory and Assets module. The Inventory and Assets module will be deployed as disabled for all sites and will be enabled only after proper configuration and training.

The Inventory and Assets module allows an organization to designate storage locations and maintain on-hand stock items. A user-defined hierarchy and shared item descriptors allow multi-tier agencies uniform data entry across the entire organization. They also meet the needs of a single agency. The managers of these locations can assign items to officers, employees, locations, vehicles and organizations. Officers, employees, and supervisors can also manage issued equipment to some degree. Accountability is maintained for each transaction which creates a history within the module. A separate audit and inspections report process is also available.



Key Features and Concepts

A user-defined ***categorization hierarchy*** allows an organization to organize and standardize item entries, create categories and sub-categories, and share the same data elements to reduce duplicate item entries.

An organization can create unlimited ***storage locations*** within the module.

- A location can be designated a warehouse under the control of one or more managers.
- Managers can be assigned to specific warehouse locations.
- Items can be assigned to other non-warehouse locations such as officers or employees, vehicles, and organizations.

Both simple and ***advanced search methods*** have been included to assist all users in quickly and efficiently locating items maintained within the module.

Items entered into a warehouse location can be checked out and in which provides for ***accountability***. In addition, manager can transfer or dispose of any item. A history and log per item is maintained for such events. A separate audit and inspection report can be generated to further aid managers or supervisors.

Basic ***vendor information*** can be captured along with the entry of items (optional).

A manager can create a ***pack*** to allow the manager to combine stock items together as a group. For example, a hazardous materials pack (kit or bag) would contain protective equipment to be used around hazardous materials.

Basic user functionality allows users to view items that have been assigned to them. In addition, users can transfer self-checkout items under their control to another user in their organization.

The ***self check-out function*** provides for specific items to be available on a routine basis. To maintain accountability, items designated by the manager for self check-out can be checked out and in from locations without manager intervention. (For example, hand-held radar units could be assigned to a patrol room and designated available for self check-out. The radar units can be checked out and checked back in by any officer shift to shift.

The Assets and Inventory module provides six fixed types to allow an organization to build ***categories*** and sub-categories to organize item entry. The types hierarchy tree starts with clothing, equipment, fixed assets, office supplies, vehicles, and weapons. An authorized user can contribute branches to further define categories and sub-categories. The creation of sub-categories is limited to five levels. In addition, user-defined values shared by the entire organization are maintained.

The entry, ***organization***, under inventory administration is used to identify organizations to which an inventory manager can *check out* items. The module allows the inventory manager to check out items to outside organizations but no further tracking of the item occurs unless a check- in event occurs, for example, a hand-held radar gun is loaned to the local sheriff's office

To facilitate ***inventory management***, the Asset and Inventory module is designed so that inventory managers use the same descriptors when entering items. An agency using the module must coordinate the entry of these descriptors to ensure uniform lookup across the organization.

<u>Module Configuration Overview</u>

The Assets and Inventory module is not initially active for any customer. The InterAct Operations Team would begin by making the Asset and Inventory feature active for the agency. The only default user roles pre-defined with Asset and Inventory capabilities are the Officer, Officer Supervisor, CID User and CID Supervisor roles. These users can view items of inventory they have been assigned or transfer self check-out items. Users assigned these roles would see a new link in the Records Management menu as soon as the feature was activated.

Additional roles available for assignment include:

- Inventory Manager: Assigned to user(s) who maintain the warehouse locations
- Inventory Sub-Manager: Assigned to user(s) who manage non-warehouse "other locations"
- Inventory Admin: Assigned to user who handle administrative setup

Important Note: Any given user should not have both Inventory Manager and the Inventory Sub-Manager roles at the same time.

The user(s) assigned these new Asset and Inventory roles would have access to this module from a new link in the Records Management menu.

Other Considerations

User(s) tasked with administration setup of the Asset and Inventory module should carefully plan and setup the shared values for their entire organization. This includes the makes, models, categories, sub-categories, sizes, and quantities, locations, organizations and vendor information. Once these values are established the inventory manager(s) can use these shared values for the uniform entry and management of items.

JAILTRACKER INTERFACE ENHANCEMENTS

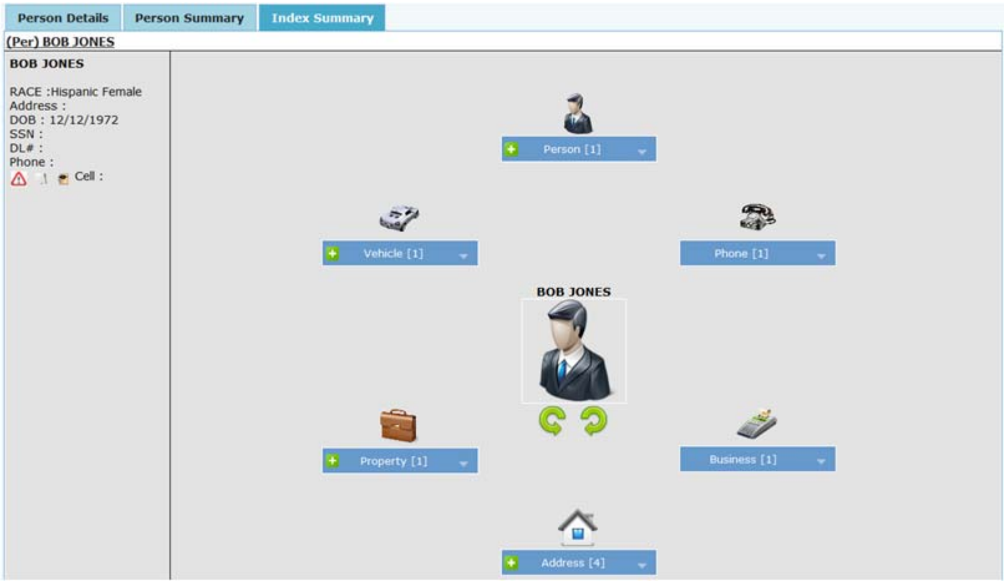
For InterAct customers using JailTracker and the Online RMS, the integration has been enhanced to support the following capabilities. The integration will be automatically updated for JailTracker customers on April 2nd following the RMS maintenance window.

- If the agency uses the RMS to enter the arrest and the arrest is imported into JailTracker, then when the arrest mugshot is captured in JailTracker, it and associated physical description and SMT information is sent to the RMS to update the RMS arrestee master person record. The service checks to determine if the physical description being provided is the same as the most recent in RMS. If so, the existing physical description is associated with the image provided by JailTracker. If not, a physical description is created and associated with the image provided.

- Within JailTracker, the integration now supports the ability to search for a person in RMS and return active warrant detail information to JailTracker. The status of the warrant must be manually marked as served in the RMS. The capability for a warrant entered in the Online RMS Warrants Module to be served from JailTracker during the JailTracker arrest process is planned for later in 2013.

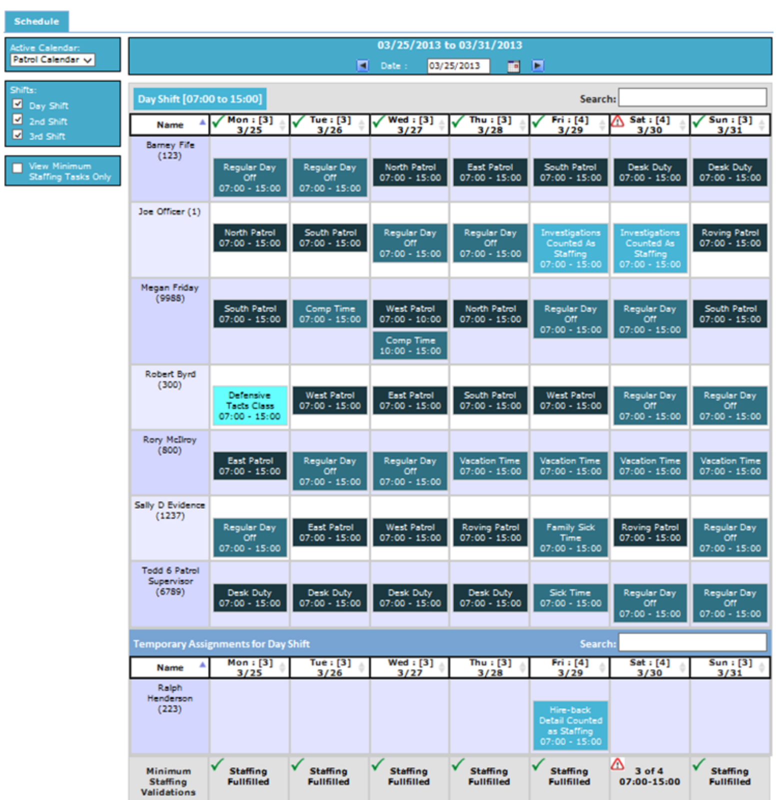
MASTER INDICES SUMMARY SPATIAL DISPLAY TOOL

The Index Summary Tool is a Master Index association and involvement spatial display tool. It displays existing Master Index record associations, including phone numbers in a manner that allows the user to more easily view and understand involvements. It interacts with the Master Indices and Incident reports, based on Master Index record involvement.



SCHEDULING

The Online RMS now supports an employee Scheduling module which provides basic capabilities to create and track work schedules for agency employees. The Scheduling module will be deployed as disabled for all sites and will be enabled only after proper configuration and training. A schedule is created in much the same way an administrative user creates a custom form, except that the schedule is a calendar with a weekly view mode.



Since assignments are closely tied to the Officer Daily Log, part of the calendar set up is tied to Officer Daily Log. Before the scheduling function can be used, assignments, training, and time off categories need to be set up for the agency. Currently calendars are available only for single agencies, NOT multi-tier agencies.

Once a schedule administrator has created a calendar, he can create shifts for the calendar. When creating the shifts, the administrator can set minimum staffing levels and assign officers to the shifts. The administrator can then design templates that can be used to create re-occurring assignments or days off. Once the calendar is created and has shifts assigned, the templates can be applied to the shifts and officers applied to the templates. When complete, assignments show up on the shift calendar.

After the Calendar Administrator creates the calendar and the shifts, officers can be given the role of calendar managers, which allows them to add assignments to the calendar. Calendar managers can set single assignments or create re-occurring assignments. If times are manually adjusted, staffing levels automatically adjust and let the user know that minimum staffing levels are met. Officers can also be added on a temporary assignment basis for officers who are assigned to one shift, but working a temporary assignment on a different shift. These officers can then be flagged to either be included or excluded as part of staffing levels.

Module Configuration Overview

1. Scheduling must be turned on for the agency using the Features section on the Agency Profile page.

2. Before the Scheduling module can be used, time off categories and assignment types have to be created for the agency. This is done in the agency settings under the assignment codes. An agency administrator must create ALL the assignment types and time-off categories that the agency uses. These types include special assignments and training code as well as the normal day-to-day operational assignments. Once these assignment types are created, they are available to be applied to the agency's calendars/shifts. Assignment types are categorized into one of the following categories: Time Off, Regular, Training, and Special.

3. Permissions must be added to user roles.

    a. Any person in the agency who is allowed to create calendars and shifts would be granted Cal_Admin role. This role allows full access to everything within the scheduling module. The user can create calendars, set up shifts, assign officers to the shifts, and create templates that can be applied to the officers on the shift.

    b. Any person in the agency who manages the calendars after they are created would be given the role of Cal_Manager. Generally, these would be first line supervisors who assign patrol areas/beats, training, and manage time off for the officers.

c. Other users have access to view the calendars in which their user types were assigned as part of the calendar.

4. Once users have been assigned their roles, the Calendar Administrator can start the process of creating the calendar.

5. After the calendar is created, the Calendar Administrator can create templates to be applied to shifts when shifts are created. This process is optional.

6. The Calendar Administrator then sets up shifts for the calendar. Creating a shift is the process in which the Calendar Administrator defines the work hours of the shift, minimum staffing for the shift, and personnel assignments to the shift. At the time the shift is created, the Calendar Administrator can apply any shift templates that have been created and assign officers to those templates. The templates then show up on the schedule.

7. After the calendar and shifts have been created, the calendar manager can add assignments to the calendar, and the calendar displays whether or not minimum staffing has been meet. The calendar managers can then assign other officer to the calendar. These assignments display in a grid below the normal shift schedule. The added officers can be flagged to count as staffing or not and to show whether or not their work is overtime related.

8. Assignments can be setup to be re-occurring and be given an end date.

STATE AND NEW MARKET VALIDATION DESIGN

This design adds controls so that data can be collected and shared with appropriate reporting and data sharing authorities via various Online RMS Reports to conform to specific guidelines for State and Federal Incident Based Reporting. These controls provide a configuration / administrative capability using the RMS Custom Fields module to allow an agency to specify sets of custom data fields that are to be collected in connection to various activities in the system, like an incident report or an arrest report. Administrative Function to set up Field Collection Conditions: Within a schema, a set of conditions are established to drive whether or not a group of fields are to be collected and provided to the reporting or data sharing authority.

VEHICLE TOW/IMPOUND ENHANCEMENTS

The Vehicle Tow/Impound was enhanced to support the following:

- A log is available for the user to add notes or to document events associated with the tow. The log is searchable.

- Tow/impound records can be associated with field arrests.

AD HOC REPORTING – ADD NEW TOPICS

Ad hoc reporting topics are being expanded. The RMS software allows for authorized users to access the Jasper ad-hoc reporting tool and create reports based upon topics. A topic is a list of data elements that RMS Development puts together and makes available to authorized users of the RMS ad-hoc tool. Users can then build ad-hoc reports using the available data fields included in the topic. If a suitable topic does not exist for a particular module, a user can request a topic be built. The request would include details to explain what data is to be used or an example of the type of report needed.

In addition, the capability to add a new ad-hoc report from the Main application Forms and Reports page is now supported. To post an ad-hoc report, the new ad-hoc report must be saved under the Reports folder for the user's organization in the Jasper ad-hoc reporting tool. The agency must also have the proper Jasper Server Access setting in place (AGENCY_AD_HOC_REPORTING_TOOL). New ad-hoc reports will appear on the Main Application Forms and Reports page, under the category of *Other Reports* for users having the proper role permission category assigned to view ad-hoc reports. Please note that parameter forms are not yet supported for user created ad-hoc reports. The capability to support parameter forms for agency developed ad-hoc reports will be available in a future release.

UCR BASED ON NIBRS DATA SUBMISSION

The RMS UCR/NIBRS submission process has been enhanced to use a new data design to generate all data submissions from a master table. In addition, the new design supports the modification of UCR/NIBRS data elements by authorized persons without impacting the content of the original incident report. The history of values changed and generated is preserved during the process.

UCR RMS UCR – DS SCREEN ENHANCEMENTS

The purpose of this enhancement is to create a process that allows UCR users to modify UCR data from the application. This process does not change the officer's original report, but allows the UCR clerk to make edits to the data being submitted.

- From the **Incidents->Incident Reporting->State Incident Submission** menu, the user is able to edit a selected dataset.

- From the *Dataset Details* page, all incidents in the selected dataset are displayed. An edit icon displays in the **Actions** column of a given incident report in the given dataset.

- When the edit icon is selected, the *State Incident Submissions* page with all of the data elements is displayed. A user with appropriate permissions can make a change then click the **Save** button located at the top of the screen.

Note: The user performing the data edits must understand the values being changed. The UCR/NIBRS rules must be followed in respect to required and associated values contained in various incident types, property, loss codes, and so forth.

It should be noted that edits to the UCR data do not change the officer's original report, only the statistical data that is being reported in the UCR submission file. The integrity of the officer's original report is not compromised.

CLERY REPORTING

The RMS has been enhanced to support the generation of reports used by University Police Department's to meet their obligation to provide Clery Daily and Clery Yearly Data Statistics. The purpose of the Clery Yearly report is to compare the Clery reporting year with two years of prior data.

- The Daily Clery Crime Log reports on all incidents that have an offense, are approved, and may be released to the public.

- In accordance with Clery guidelines and to protect the identity of the victim, a Common Place Location name prints on the Daily Clery Crime Log report rather than the actual Master Location/Address. If no common place location is entered on the Master Location/Address, a placeholder "****" prints on the report.

- The Daily Clery Crime Log supports parameters to specify a date range for the report. If a date range is not entered, the current month and date information prints on the report.

- The Clery Annual Data Statistical Report provides a count of all "NIBRS Group A" offenses by year for the current Clery reporting year and two previous years. Unless the agency has been using the InterAct RMS for three consecutive years, the agency will need to combine the output from the RMS Clery Yearly report with data from previous years to conform to the Clery guidelines. The annual statistical counts are broken out by the Clery reportable locations: On Campus, Residents Hall, Public Property, and Off Campus. To support the creation of the Annual Statistical Report, the incident module was enhanced to capture the Clery reportable location for University Police Departments. In order for an Incident report to be included in the Annual statistical report, the Clery reportable location field must be entered on the incident report and the incident report must be approved.

- When printing the Clery Annual statistical report, the user can use the *Show Detail* option to list all incident reports included in the Annual totals.

- To accurately follow Clery guidelines for Annual submission University Police Departments must review their Disciplinary Board Referrals and remove any that were reported in RMS. To facilitate this process the RMS supports the addition of a new offense status code to mark offenses that were referred to the Disciplinary Board. Offenses marked with a status of Referred to Disciplinary Board are not counted in the Clery Annual Statistical report.

INTERFACES

RMS INTERFACE NJ LEXISNEXIS CRASH REPORTING INTEGRATION

The purpose of the interface is to load incident information from the LexisNexis eCrash system into the InterAct RMS database for processing by the Incident Reporting module. The interface is supported in OH, FL, IL, MI, NJ, PA, TX, MO, NM, CA, MA, NY, and GA. The interface is subject to InterAct's standard interface fee.

The LexisNexis eCrash system generates an XML document, one incident per file. A subset of incident report data is imported, specifically general incident information including summary narrative, incident location, date/time, officers, people, organizations, and vehicles involved in the crash. Master Index data (people, addresses, businesses, vehicles) are compared and matched to data already in the database. If a match exists, the new incident data is linked to the existing index data. If no match is found, the new index data is added.

The Incident data is then be available for standard processing and queries of previous involvement look-up data for people, vehicles, and locations. The LexisNexis eCrash system remains the official source for crash data and performing crash reporting statistics.

RMS APS REPORT BEAM INTERFACE

The purpose of the interface is to load incident information from the APS ReportBeam eCrash system into the InterAct RMS database for processing by the Incident Reporting module. The interface is currently deployed in the State of Mississippi. The interface is subject to InterAct's standard interface fee.

The ReportBeam eCrash system generates an XML document, one incident per file. A subset of incident report data is imported, specifically general incident information including summary narrative, incident location, date/time, officers, people, organizations, and vehicles involved in the crash. Master Index data (people, addresses, businesses, vehicles) is compared and matched to data already in the database. If a match exists, the new incident data is linked to the existing index data. If no match is found, the new index data is added.

The Incident data is then available for standard processing and queries of previous involvement look-up data for people, vehicles, and locations. The ReportBeam system remains the official source for crash data and generation of crash reporting statistics.

RELEASE SUMMARY STATUS

InterAct Online RMS 10.14 was installed in the training environment on March 15th, and 10.14.1 will be released to product environment on April 2nd.

FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at ProductMGT_IRP@interact911.com.

APPENDIX: RELEASE 10.14 & 10.14.1 DETAILED SCR LISTING

This appendix contains the following tables:

- Table 1 – Release 10.14 &10.14.1 Enhancements
- Table 2 – Release 10.14 &10.14.1 Product Defect Fixes

TABLE 1: RELEASE 10.14 & 10.14.1 DELIVERED ENHANCEMENTS

The following is a list of all enhancement and usability SCRs in 10.14 and 10.14.1 that have been delivered for release 10.14.1 (as of 3-22-2013).

Issue ID	Title
SCR19914	Master Indices - Person Summary Page Enhancement -Create a New Display Page (or Tab)
SCR20445	Enhance Warrants pate to add a print warrant option
SCR20631	Allow User to indicate if Incident is a Cargo-theft
SCR20645	Post Office Box numbers
SCR20894	Incident Report - Enhance Incident Agency Selection to support resetting to home district
SCR20928	Enhance multi-organization Officer capabilities to display Officers' names in Officer LOV when assigned to new district
SCR21086	Introduce Exception and Logging Enhancements to Incident Reports
SCR21111	Enhance evidence review data to support a Null or None value
SCR21368	Case management - Add Custom Form Capability as an Enhancement
SCR21394	Custom Forms - Security Enhancement
SCR21483	Add NIBRS Data Element #2A (Cargo Theft) to DS_ICR package and to DS_NIBRS Database Package
SCR21535	Enhance Form Export / Import Process
SCR21545	Jasper AdHoc Reporting: Dynamic Data Sourcing Support
SCR21660	Add print capability to Tow/impound Release page
SCR21807	Add pagination to Calls For Service search results
SCR21827	Reports - Ticket Ledger Report – enhance to search for 'inactive' officer records
SCR21858	Add Training Indicator to the app for the training environment
SCR21907	Evidence Report Enhance Property Description
SCR21917	New Topic for User Assignments Reports
SCR21920	US Steel CAD Import Location Enhancement
SCR21926	CAD interface - add default agency codes to xml setup for Indiana agencies
SCR21927	TPWD LES citation interface - minor change to engine scripts
SCR21938	Update to display Grids
SCR21969	Supplement to Return A - Monthly Return of Offenses Known to the Police -Property by Type and Value Stolen and Recovered Property
SCR21970	Supplement to Return A - Monthly Return of Offenses Known to the Police - Property Stolen by Classification
SCR22012	User Ad Hoc reports - make reports available from the Forms and Reports page
SCR22016	MICR Address submissions enhancements
SCR22017	Data Submission- Database Enhancements for 10.14
SCR22023	New role added to Jasper Reports Server to provide greater flexibility to grant permissions to reports

Issue ID	Title
SCR22093	RMS CAD Interface enhanced to handle multiple CADs sending to the same schema
SCR22095	Agency Configuration Report - Enhancement
SCR22237	JMS Physical Description Web Service added to RMS
SCR22239	JMS - Add image to existing Person Search Web Service
SCR22251	Enhance Warrants to support a Warrant Expire date base on type of warrant
SCR22255	Upgrade JasperReport Server to 4.7.1
SCR22281	New Officer / Employee View
SCR22283	CAD Interface - handle reporting area in AgencyOfOccurrence tag
SCR22285	I18N - Common Screen support – Phase 1
SCR22286	Data Set Submission Creation
SCR22323	Add "State Entry" Date to the Warrant Topic for Ad-Hoc reporting
SCR22379	Towing Report enhanced to print additional information for usability needs for Usability
SCR22472	Jasper Server 4.7.1 Upgrade
SCR22499	CAD Interface –enhance incident narratives import process
SCR22630	State Data Submission Edit Functionality
SCR22631	State code mappings for ISP and Indiana UCR reports
SCR22705	ICE Interface: Result Summary - Reset Button, Default Sort
SCR22761	Case Status Under Case Management - status of "Active Warrant" added for Albion PD
SCR22771	SMT Mapping Updates
SCR22961	Update SMT/Characteristic Description for Eye codes

TABLE A2: RELEASE 10.14 & 10.14.1 PRODUCT DEFECT SCRS

This table contains the product defect SCRs resolved in this release (as of 3-22-2013).

Issue ID	Title
SCR20906	Field Arrest date copy to Incident Report
SCR20965	Incident Report - Bold text is not bold upon printing (the output PDF text is not bold)
SCR21260	Incident Reports - Select button is missing from Property Search results
SCR21341	Unable to create/edit Broadcast Messages
SCR21714	Vehicle Collapse – HTTP 500 error
SCR21804	Case Management - Case Load count does not match the number of assigned cases for officers
SCR21808	Unable to collapse Vehicle records using 'Make' filter
SCR21811	Person Details section prints incorrect age
SCR21812	Civil Process - Person Details is missing an icon, summary grid and totals for Civil Process papers
SCR21816	Case Print option not printing incident summary properly
SCR21817	Comment field in towing company field not saving text
SCR21837	UCR Reports Filter Data By City
SCR21841	Officer Daily Log search broken
SCR21844	Field Arrest - Offense Description Label missing and causes Failure when adding onto an Incident
SCR21850	Case Management - Incident Summary not displayed correctly or complete data
SCR21856	Vehicle Tow/Impound - HOLDS - Add/Edit Page
SCR21857	Reports not deleting in initial status
SCR21860	NIBRS Submission Errors
SCR21866	Citations/Enforcements - Unknown error when Quick Searching by DL#
SCR21869	Unable to paste into Narrative in browsers other than IE
SCR21874	Master Indices information not "printing" on custom forms
SCR21879	Data error when trying to save Address record with 6-digit PO Box
SCR21881	Unable to search Incident Reports via offense

Issue ID	Title
SCR21904	Add Form Active on reports when in view mode
SCR21905	Approved Incident Reports enforce ability to edit approved reports from view mode
SCR21913	Leading zero is dropped when saving Person SSN
SCR21915	Inventory field on printed report not expanding to hold large amount of data
SCR21918	Incident Report - Add a New Officer Navigation and page issues
SCR21936	Print Templates not working for "Quick Print" option
SCR21945	Save & Select Address does not function properly on the Header tab in non-wizard mode
SCR21948	Duplicate City Code Descriptions Causing Incident Location Issues
SCR21951	Vehicle Tow/Impound - Add Item link brings user to top of page
SCR21979	Custom Forms – Master Index Person selects incorrect Person record
SCR21982	Error with offense codes that have lower case characters
SCR21988	Quantity and Total Cash display on evidence screens
SCR21990	Chain of custody for Cash
SCR21994	Incident Report Add New Officer page has two ‘Cancel’ buttons
SCR22005	Age at time of Incident not updated with change in Occurrence Date
SCR22013	Towing Company Name does not appear when viewing Vehicle Tow/Impound record
SCR22021	Juvenile not displaying on Incident Report
SCR22026	Mug shot search results image display issue
SCR22031	Restrict illogical property associations to offenses
SCR22039	Vehicle Tow/Impound – Unable to print Vehicle Tow/Impound record
SCR22056	Notification Warning Error When Taking Action to Approve/Disapprove Report
SCR22059	Notifications – Search By filter does not return any results
SCR22060	Notification Drill Down loses usability with interaction
SCR22062	Notifications – Show All Button performs Back Action and should be renamed Back since Show All link already exists
SCR22131	Property Description causing evidence add page to fail
SCR22135	Incident Report – No error/help message when adding Victim that is already an Offender
SCR22152	Field Arrests – Impound links disappear/reappear when performing various actions
SCR22217	Master Index Summary Tool – Add ability to toggle feature on/off
SCR22224	10.14 - 508 Standards - Section A
SCR22230	Unable to Add External Officers to Incident Reports - Permission Issue
SCR22234	Error when adding person alias when the date has a bad format
SCR22252	Master Indices – Edit button doesn’t work on duplicate address entry page
SCR22258	Officer Daily Log search problem
SCR22264	Number Generation Issue
SCR22265	Master Indices – Primary Names can be added multiple times
SCR22267	Reports – Filter by city does not function for ‘Age, Sex, and Race Persons Arrested – Adult Report’
SCR22272	Master Indices – Newly created Gangs appear as “null” in search results
SCR22288	Incident Mapping – Error when printing Incident Map or exporting to Excel
SCR22289	Case Search Page - Case # field too small
SCR22299	Tow Impound Log is not being displayed in view mode
SCR22302	Tow Impound release screen need to have date and time validation
SCR22303	Tow Impound log using server time not agency time
SCR22316	CAD Interface -- Convert times to Eastern before storing in database
SCR22325	Evidence Location Barcode Report error
SCR22326	LIMS Interface Evidence Query
SCR22332	Calls for Service Issue – Cannot search existing records
SCR22378	Printing – Vehicle owner name does not appear on printed report if owner is Organization
SCR22392	Cannot delete incident where custom fields are used

Issue ID	Title
SCR22442	Incident Report with Vehicle that has owner with First and Middle Name has First Name & Middle Name combined in the printed report
SCR22448	Subscriptions breaking master indices when user names too long
SCR22558	JMS - Active Warrant Search Service
SCR22660	Case Management – User can associate Case with itself causing erroneous behavior
SCR22663	Persons - Add Alias – Date Field – Auto formatting doesn't work
SCR22801	Unable to submit incident report for approval in non-wizard mode
SCR22819	CASE - Incident Without Cases and Date Searches