



**Online RMS
Version 10.16**

Product Release Bulletin

December 2, 2013

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Collins	11/19/2013	1.0	Original version.
T. Collins	11/25/2013	2.0	Field Arrest updated graphic (pg. 17) and new language (pg. 21); Case Mgmt. new language (pg. 22); Revised Case Transfer (pg. 27); NIBRS/UCR Responsible Jurisdiction updated language (page 52); Appendices updated; Various syntax and grammar changes throughout document.

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INTRODUCTION

This document provides an overview of the software changes being delivered in release 10.16 of the InterAct Online RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

RELEASE OVERVIEW

This section includes an overview of major enhancements included in the 10.16 release. Items marked with an asterisk are released in a disabled state and may require agency configuration, deployment of multiple InterAct products, and/or additional training prior to the capabilities being enabled for an agency. Agencies that are interested in the below capabilities should inquire with InterAct's Operation/Support team by submitting a help ticket. Additional information is provided in the summary overview sections.

The scope of this release is defined below:

- Field Arrest Enhancements
 - Enhanced Arrest Tab
 - Combined Charges and Warrants Tab for centralized charging information
 - Capture charge level bonds, category, and classification
 - Out of State Warrant improvements
 - Names Tab - add additional names and organizations to field arrest
 - New Narratives Tab for centralized management of narratives including probable cause
 - Combined vehicle / towing tabs for centralizing vehicle information
 - Screening question enhancement
 - Improved search features
 - Agency Admin Arrest Configuration Maintenance page*

- Case Management Enhancements
 - Enhanced Case Load Details Display
 - Supervisor Edit from Case Load page
 - Transfer Case Across Agencies in Schema
- Civil Process Enhancements
 - Capture Additional Data Elements
- Multi-Tiered Organization Enhancements
 - Search Enhancements
 - Number Generation
 - NIBRS/UCR - Identifying the jurisdiction responsible for incident reporting
 - Restrict User Assignments*
- Incident Enhancements
 - Incident Mapping
 - Home/Incident Performance
 - Media/Summary Required Validation
 - Print Options (Field Arrest and CFS Reports)
 - Print Options (Officer Badge Number)
- Evidence Receipt Enhancements
 - New Features on Receipt and Print Receipt Upgrade
- State Reporting/Submission Enhancements
 - NIBRS/UCR Jurisdiction
- Online Help Enhancement
 - "Submit Ticket" Permission option*
- Statistical Report Enhancements
 - Add Master Index Property to Custom Form
- Interface Support
 - CMS Warrant Interface

RELEASE MILESTONES

The following table contains the high level release milestones.

Start Date	End Date	Milestone
Sep-30	Oct-04	10.16 Release Planning Complete
Nov-07	Nov-07	10.16 Code Lock
Nov-07	Nov-13	Cycle 1 Testing / Fixes (reports & interfaces completed)
Nov-14	Nov-19	Cycle 2 Testing / Fixes
Nov-19	Nov-19	10.16 Released to Den Dup, Demo, & Training Environments
Nov-20	Nov-25	Cycle 3 Testing / Fixes (critical fixes only)
Nov-26	Nov-26	Final Build
Nov-27	Dec-02	10.16 Code Split
Dec-03	Dec-03	10.16.0 Release Install

NEW FEATURES

The following are the new features and enhancements included in the release of Online RMS version 10.16

ENHANCEMENTS

FIELD ARREST ENHANCEMENTS

You will quickly notice a difference with the enhancements to the field arrest module. New enhancements include:

- Enhanced Arrest Tab
- Combined Charges and Warrants Tab for centralized charging information
- Improved bond documentation
- Improved warrant screens
- The ability to add a Narrative to better document probable cause and arrest circumstances
- Combined vehicle / towing tabs for centralizing vehicle information
- Improved search features
- Ability to add additional names and organizations to field arrest and associate with roles

Arrest Tab Enhancements

Certain fields were removed from the old arrest tab screen. For example, the bond type and amount is now documented "Per Charge". The Probable cause link has been removed and replaced with a narrative tab. Medical comments have been moved to the screening question tab, and the disposition has its own grid area.

Arresting Agency*: District 16, Peru - GA [Change](#)
Creator Name: Hospelhorn, Rachel (off) Creator Date: 10/29/2013 1347
Arrest Number: 2013-0079 Arrest Date*: 10/29/2013 Time 0800
Geographic Location*: District 16, Peru - GA County of Occurrence*: -Select-
Status: Open Review Status:
Age at Time of Arrest: 27 Years Old
PBT:
Fingerprint: -Select-
Comment:
Incident Report #:
Disposition
Disposition*: -Select-
Disposition Comment:

To consolidate information, charges and warrants were moved to one area for quicker adding and viewing of ALL charges associated with the arrest. Vehicle and towing tabs were also consolidated. A new Narrative section allows the adding of templates enhancing the field arrest documentation process for both probable cause and the circumstances of arrest.

Disposition*: Transported to Jail Placement County*: Fulton County
Released Date*: 10/29/2013 Time 0900
Disposition Comment:
[Check Spelling](#)

Disposition functionality remains the same, but was given its own grid area for ease of data entry and viewing.

A new search feature has been added to locations, names, and vehicles, which allows for One Line quick search entry.

New Search screen options for location:

Quick Search
Search Type: Postal One Line
Address:
Search Reset

Quick Search
Search Type: Postal One Line
Street #: Direction: -Direction- Street Name:
Type: -Type- City:
Intersecting Street Name: Intersecting Street Type: -Type-
Search Reset

Users can quickly search for an address using the one line search feature or a postal address search. Users still have the option of using the advance search feature.

Combined Charges and Warrants Tab

Charges and Warrants have been consolidated into one tab for ease of entry and viewing. Whereas the old Charges tab only allowed for entry of charges, and the warrants were separated in a completely different tab, the new Charges and Warrants are now combined into one central location.

Arrest Officers - 2 Location - 1 **Charges / Warrants - 1** Names - 0 Property - 0 Vehicle / Towing - 0 Narratives - 0

Attachments - 0 Questions Incidents - 0 Validations Log

Previous Section (Location) Next Section (Names)

Total Charge Bond Amount: \$1000000.00 Filter By Type: -All-

Charges

[Add Charge](#)

Statute CSA# Charge Code Description	Offense Date	Offense Count	DV	Bond Type	Bond Amount	Actions
35-42-1-1 M02 (Original Offense) 35-42-1-1 M02 - MURDER - ATTEMPTED- FIREARM - (F) Felony Class 1 Felony	10/29/2013	1	N	Cash / Surety Bond - No 10%	\$1,000,000.00	

System Warrants

[Add Warrant For Edward R Grill](#) [Add System Warrant](#)

Warrant Number	Details	Actions
No Data To Display		

External Warrants

[Add External Warrant](#)

No data to display

Combined Charges and Warrants tab still allows for easy entry and quick viewing of both.

Capture of Charge Level Bonds, Category, and Classification

Charges and Warrant entries remains the same. However, new fields have been added to enhance the documentation of charges and warrant types. A new Charge Entry Screen has been designed which allows for entering an offense category and classification, as well as a bond amount "Per-Charge". The category and class can be set up to be displayed, or not displayed, per schema, and can default to known offense category and classes associated with charge codes tables within the schema.

The screenshot shows the 'Add Charge' form with the following fields: Charge Code (35-42-1-1 M02 MURDER- ATTEMPTED- FIREARM (35), Category (Felony), Class (Class 1 Felony), Offense Date (10/29/2013), Bond Type (Cash / Surety Bond - No 10%), CSAU (Original Offense), Domestic Related (checkbox), Offense Count (1), and Bond Amount (1000000). A blue 'Save' button is at the bottom. An orange annotation box with arrows pointing to the Category and Class fields contains the text: 'If enabled, every Charge will have a Category and Class, and bond amounts are now "Per-charge".'

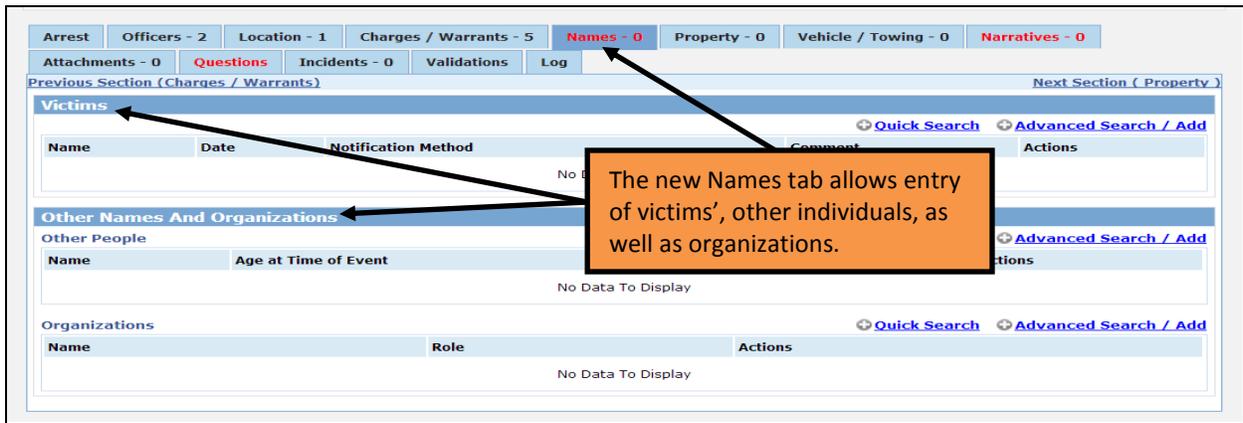
Out of State Warrants Enhancements

Out of state warrants can now be added documenting the state and confirmation of extradition.

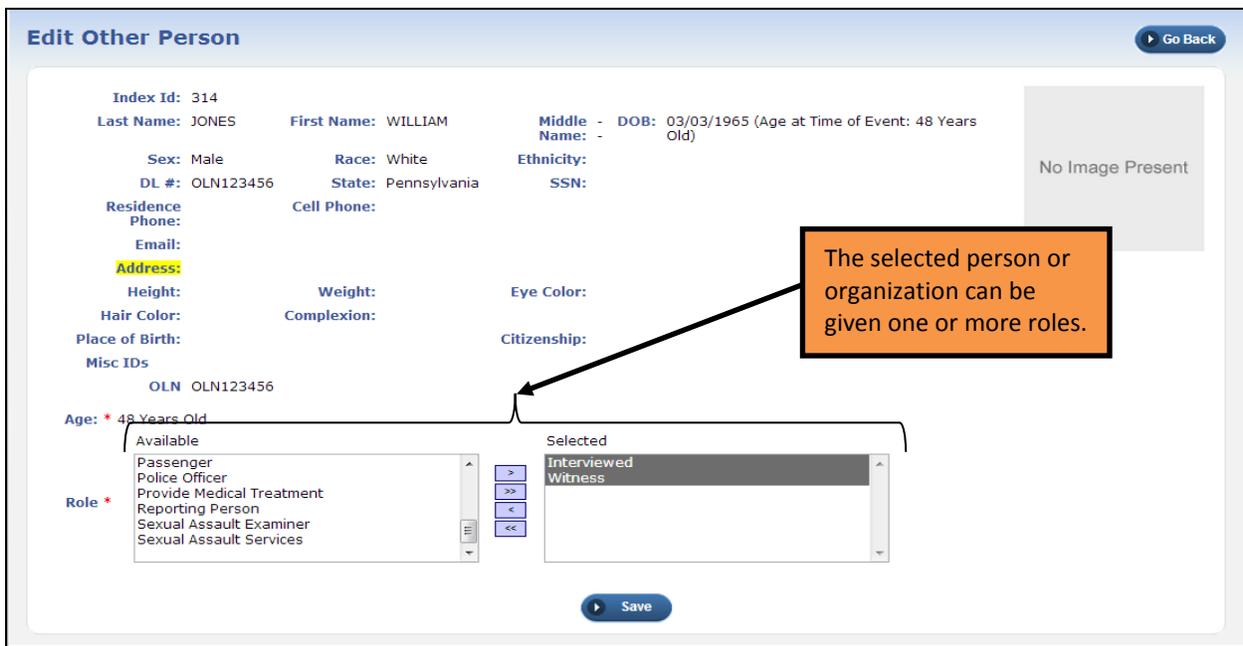
The screenshot shows the 'Add External Warrant' form with the following fields: Warrant Number (13CF12568), Out of State (checkbox checked), State (Illinois), Extradition Verification (Verified Mclean County Illinois would extradite), Bond Type (Cash / Surety - 10%), Bond Amount (10000), and Comment (Verified warrant with McLean County Illinois). A blue 'Save' button is at the bottom. An orange annotation box with arrows pointing to the Out of State checkbox and the State dropdown contains the text: 'When Out of State is selected, the user will get dynamic fields associated with an out of state warrant arrest.'

Names Tab Enhancement

The Victim's tab was replaced by a Names tab to provide enhanced documentation of individuals who are related to the arrest. Names can now be set to be required when Offenses against persons are added to the field arrest. In addition to victims' names, other persons and organizations can now be added to the field arrest and given a role they played in the arrest.



The names are added the same way persons are added to a field arrest or incident report. The RMS will search for an existing record. If one is located or created, the user is prompted to give that person a role.



Once names and organizations are added to the field arrest they will be selectable to bring into the incident report when the field arrest is associated with an incident report.

Offenses

Offense Code	Description	Actions
35-42-2-1.5	BATTERY- AGGRAVATED	<input type="checkbox"/> Include Offense

Arrestee

Include Arrestee

Index Id: 351
Last Name: Grill **First Name:** Edward **Middle Name:** R **DOB:** 09/15/1986 (Age: 27)
Aliases: (Nickname)TT GUY (Alias)JESSE JAMES GRILL (Nickname)(Nickname)ED BOB TATOO FACE
Sex: Male **Race:** White **Ethnicity:**
DL #: G163516513251 **State:** Illinois **SSN:** 635-46-5163
Residence Phone: (815) 255-6262 **Cell Phone:** (309) 848-4861
Email:
Address (Residence): 1236 W
Height: 5' 09"
Hair Color: Brown
Place of Birth:
Misc IDs
OLN G16351



Image 1 of 1
09/06/2012

When additional names are added to the field arrest and the field arrest is associated with an incident report, those names can be selected and brought into the incident report.

Victims

Person	Actions
Name: WILLIAMS JONES Sex: Male Race: Hispanic DOB: 03/03/1965 (Age:48)	<input type="checkbox"/> Include Victim

Other Names

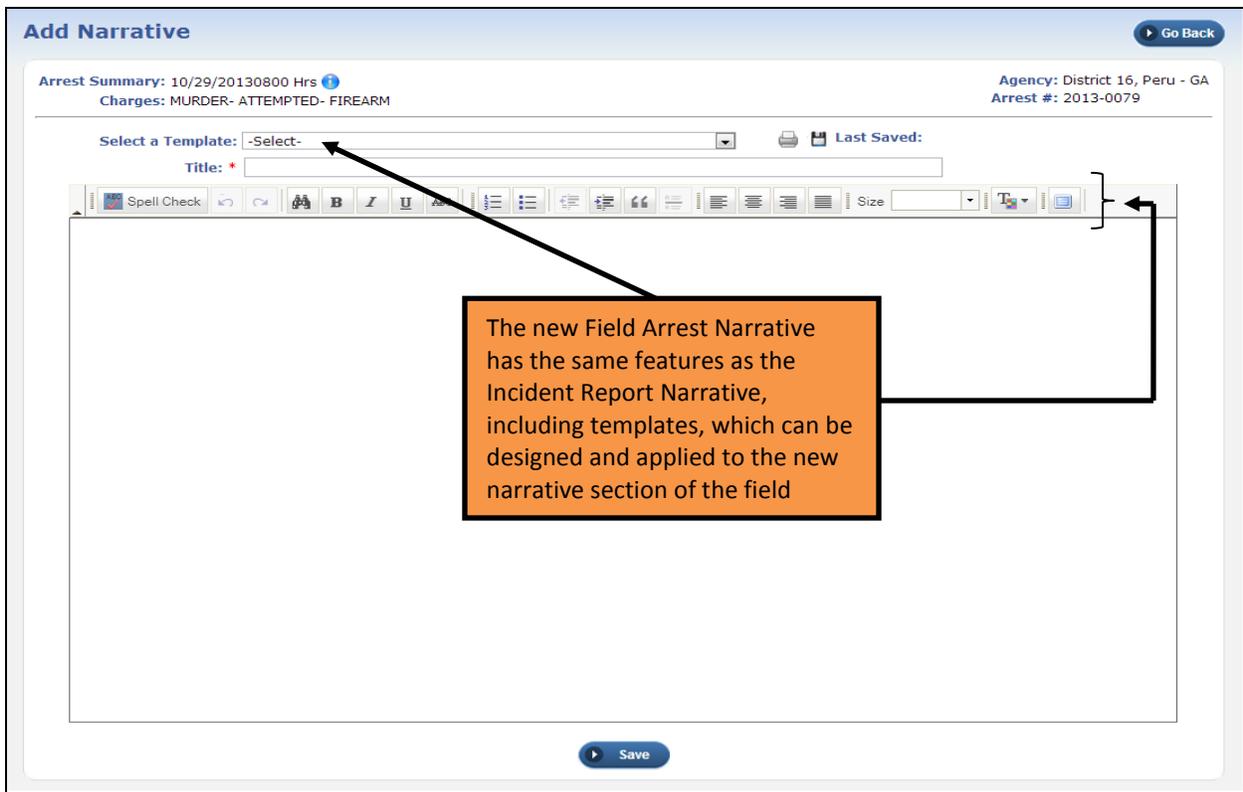
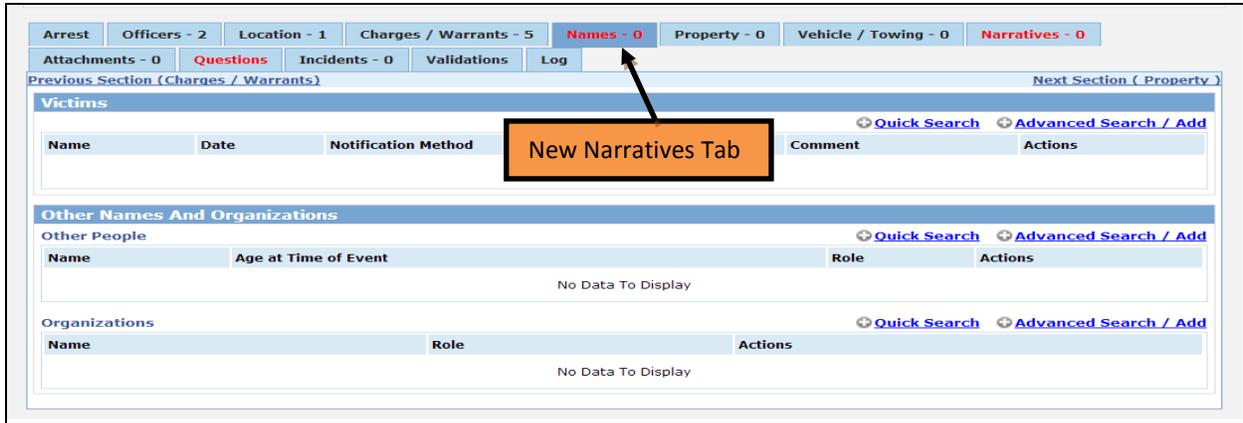
Person	Role	Actions
Name: Ralph Smithson Sex: Male Race: Black	Interviewed	<input type="checkbox"/> Include Other Person

Organizations

Organization	Role	Actions
Name: Toronto Dominion Bank Type: Financial, Insurance, etc.	Incident Location	<input type="checkbox"/> Include Organization

Narrative Management Enhancement

A narrative section was added to the field arrest. This narrative functions the same way the incident report narrative functions and allows the user to apply predesigned templates.



Vehicles and Towing Enhancements

Previously Vehicle and Towing were two separate tabs in the Field Arrest module. In 10.16, Vehicle and Towing information has now been consolidated to one tab. Adding vehicles and impounds works the same as it did before, but now is combined into one screen for easy viewing of complete vehicle information.

The screenshot shows a software interface with a top navigation bar containing tabs: Arrest, Officers - 2, Location - 1, Charges / Warrants - 5, Names - 3, Property - 0, **Vehicle / Towing - 1**, and Narratives - 0. Below this, there are sub-sections: Attachments - 0, Questions, Incidents - 0, Validations, and Log. The main content area is divided into sections: **Vehicle Details** (with fields for Year, VIN, License #, License Type, Color, Date Of Info, Index Id, Make, Type, License Month / Year, License State, Value(\$), Model, Style, Motorcycle CCS, Misc Id, and Odome), **Impound** (with fields for Index Id, Agency, Date, and Towing Location), **Active Holds** (with fields for Date, Description, and Reason For Hold), and **Towing** (with radio buttons for No Towing, Select Company, and Specify Company, and form fields for Tow Company Name, County, Address, City, State, Zip, and Phone). An orange callout box with an arrow pointing to the 'Vehicle / Towing - 1' tab contains the text: "Vehicle and Towing information is now consolidated into one tab."

Screening Question Tab Enhancement

Medical Comments will now default to the Questions Tab. By default the medical questions will be the only field on the Questions Tab. If other Custom Screening Questions are added to the module, these questions will show up with the medical comments.

The screenshot shows a software interface with a top navigation bar containing tabs: Previous Section (Attachments), **Questions**, and Next Section (Incidents). The main content area is divided into sections: **Medical Comment:** (with a text input field) and **Screening Questions** (with two questions: "Was the offender under the age of 18?" and "What color was the offender's car?"). An orange callout box with arrows pointing to the 'Medical Comment' field and the 'Screening Questions' section contains the text: "If other screening questions are added they will be display under the Medical Comment".

Search Feature Enhancements:

With the enhancements to the “Names” area of the field arrest module, additional searches have been made available. Users can now search by Persons, Organizations, and Locations.

The screenshot shows the 'Field Arrest Search' form. At the bottom left, the 'Additional Criteria' dropdown menu is highlighted in yellow and set to '-Select-'. An orange callout box with a black border contains the text: 'Additional Search Criteria have been added to the field arrest search screen. Users can now search by Person, Originations, and Locations.' An arrow points from this callout box to the 'Additional Criteria' dropdown.

Depending which option is selected the user will get additional fields to assist them in searching the field arrest module.

This screenshot shows the 'Location Search' form. The 'Additional Criteria' dropdown is set to 'Location'. The form includes fields for: Street #, Direction, Direction Suffix, City, Reporting Area, Intersection Street Name, Intersecting Street Dir, Common Place Name, Location One Line, Street Name, Sub Type, State, Street Type, Sub #, Zip, Intersecting Street Type, and Intersection Dir Suffix.

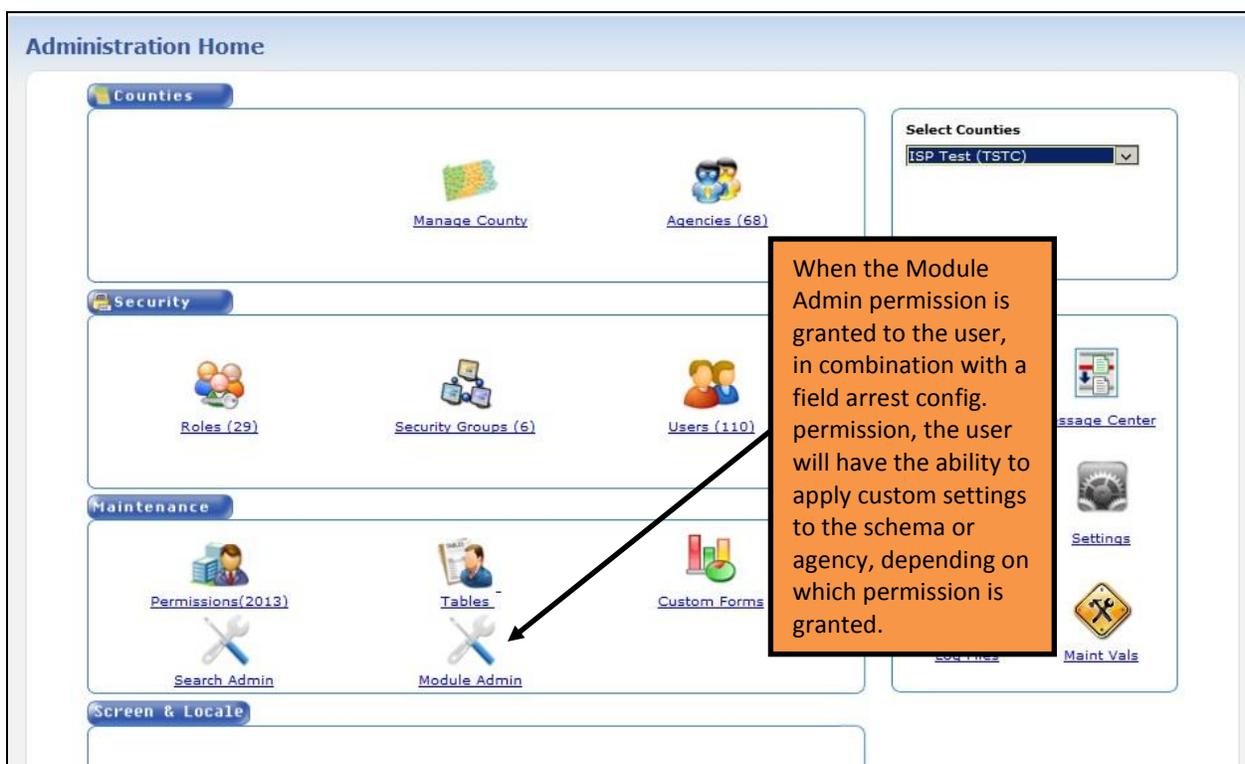
This screenshot shows the 'Organization Search' form. The 'Additional Criteria' dropdown is set to 'Organization'. The form includes fields for: Name, Street Number, City, Type, Direction, Common Place, and Role.

This screenshot shows the 'Person Search' form. The 'Additional Criteria' dropdown is set to 'Person'. The form includes fields for: Last Name, First Name, Race, Index ID, Sex, Age, DOB, SSN, and Role.

New Field Arrest Administrative Functions

The ability to manage individual modules (*currently only in field arrest*) has been developed allowing more flexibility for the customer to manage their county schema and individual agency. County Administrators can setup and add custom values for the schema and an agency permission was developed to allow an Agency Admin to make custom settings that will only apply to their agency. In addition, custom settings were added for charge codes tables that will apply to all agencies within the schema.

New permission that allows a County Admin users and Agency Admin users to make custom adjustments to the field arrest.



There are three permissions settings that control this to allow for different levels of control over the application:

3 new permission categories:

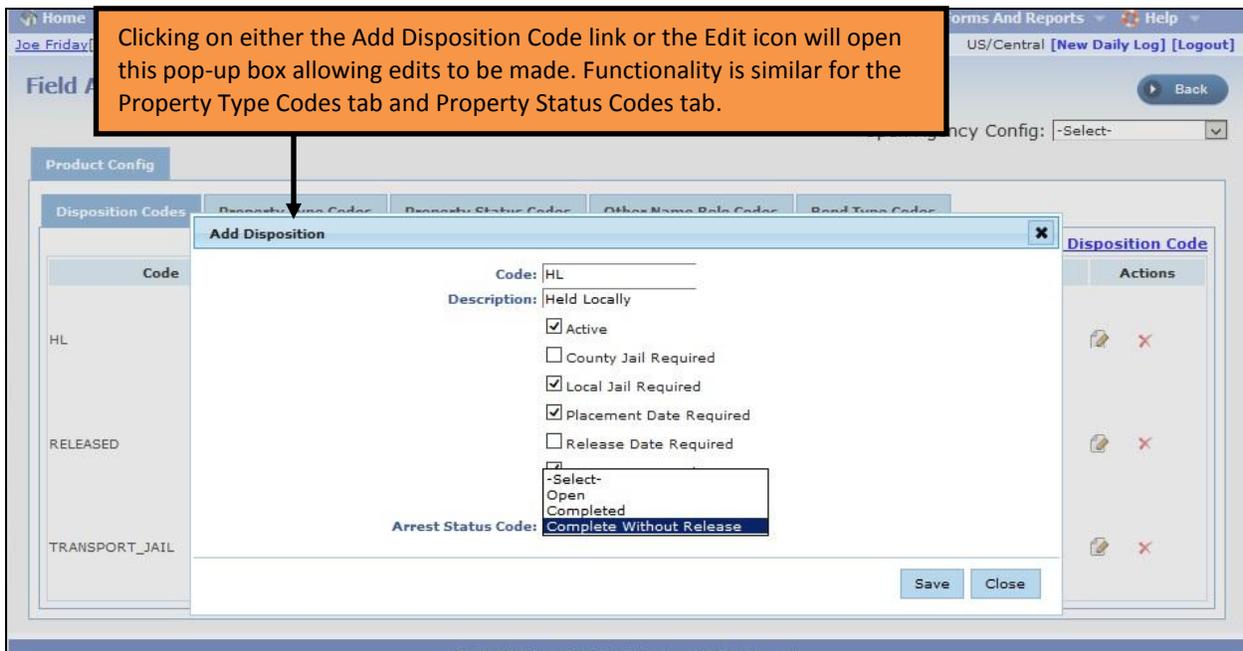
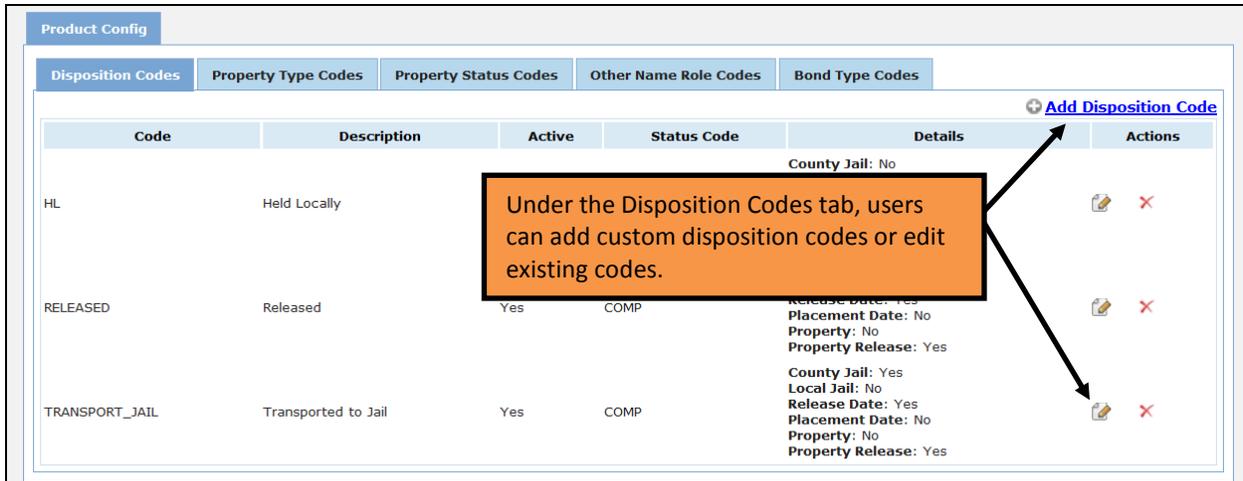
- Administration - Module Configuration
- Administration - Product Field Arrest Admin
- Administration - Agency Field Arrest Admin

If the user has the Product Administration permission, which would normally be given to a County Admin User, they would have the ability to configure setting for the entire schema.

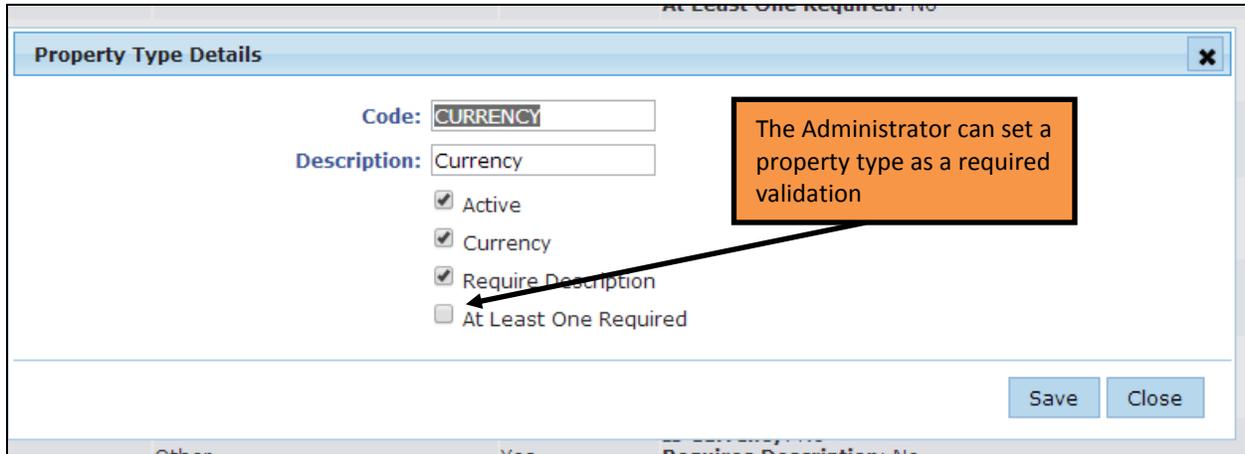
The screenshot shows the 'Field Arrest Administration' interface. At the top, there are navigation tabs: Home, Administration, Incidents, Master Indices, Options, Records Management, Forms And Reports, and Help. Below these, the user's name 'Joe Friday [ISP Test (TSTC)] (All Other)' and notification count '3 New Notifications' are visible. The main title is 'Field Arrest Administration' with a 'Back' button. Underneath, there are tabs for 'Product Config', 'Disposition Codes', 'Property Type Codes', 'Property Status Codes', 'Other Name Role Codes', and 'Bond Type Codes'. The 'Disposition Codes' tab is active, displaying a table with columns: Code, Description, Active, Status Code, and Details. The table contains three rows: 'HL' (Held Locally), 'RELEASED', and 'TRANSPORT_JAIL' (Transported to Jail). An 'Open Agency Config:' dropdown menu is open on the right, showing a list of agencies including '2 Agency', 'Asdfad', 'TEST AGENCY CODE', 'Baxter Pd', 'DI Test Agency 2', 'Indiana State Police Region 1', 'JEFF PD', 'Mister PD', 'County of Mark', 'State of Mark', 'OPS', 'All Other', 'Police Agency', 'A_standalone Pd', 'Dup - State Fair', 'TestAgency3', and 'US Steel Test'. An orange callout box with a black border points to the table and contains the text: 'The Product Admin permission screen allows full access including the ability to select individual agencies.'

The screenshot shows the 'Police Dept Configuration' interface. It has tabs for 'Basic Configuration', 'Disposition Codes', 'County Jails', and 'Local Jails'. The 'Basic Configuration' tab is active, showing several settings: 'Enable Review Process' (checkbox), 'Enable Field Arrest Property' (checked checkbox), 'Default Property Status' (dropdown menu set to 'Held'), 'Require Victim For Charges Mapped to Offenses Against People' (checkbox), 'Require At Least One Narrative' (checkbox), and 'Show Class / Category Fields when Entering Charge.' (checkbox). A 'Save' button is at the bottom left. An orange callout box with a black border points to the 'Default Property Status' dropdown and contains the text: 'Agency only permission allows for an admin user to configure sets for just their agency only. Show Class/Category is a new maintenance value.'

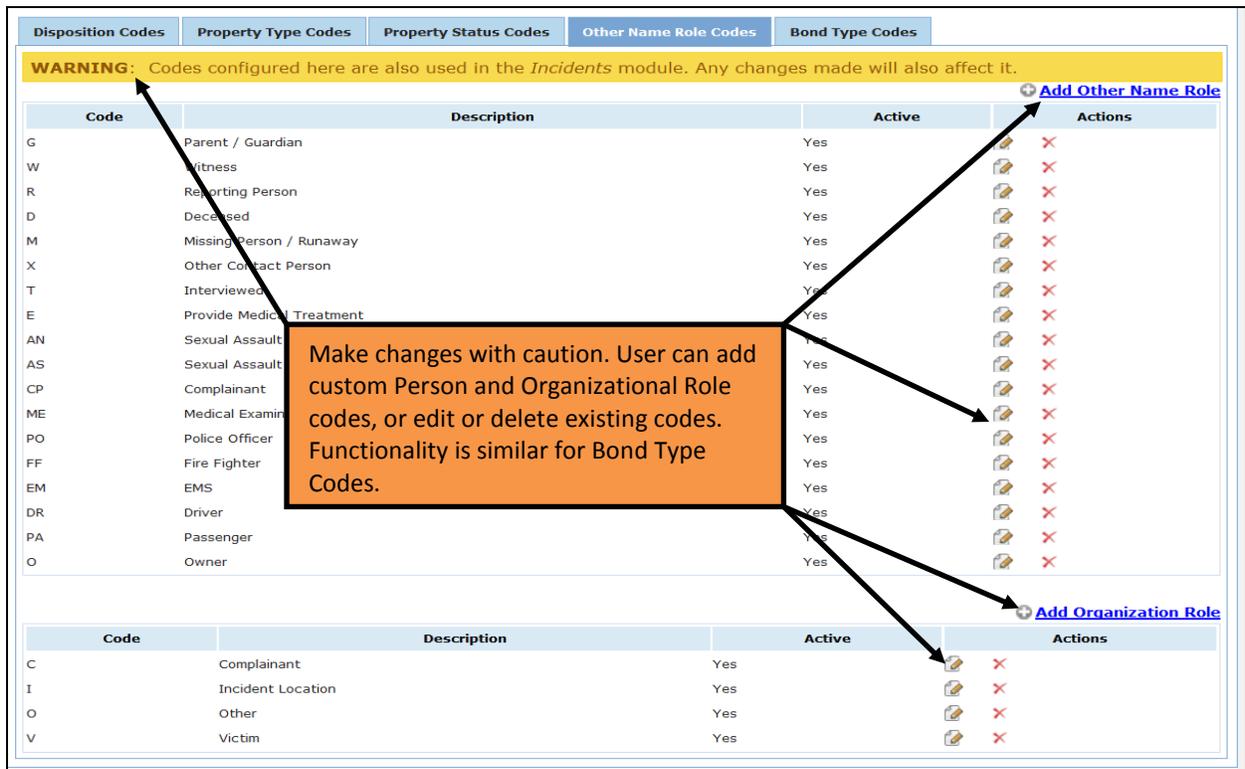
The following examples will show screens from a user with full product administrative permissions. If the agency admin user has access to the screens, they work the same. The administrative users will be able to manage custom values.



When the Product Administrator for field arrest is setting up property types, they can flag a type to be required for the field arrest. For example, if the agency always wants the officer to document currency, the admin could “require” that property type of currency always be added to the field arrest before the field arrest cleared the validation.



When the user is configuring under the Other Name Role Codes tab or the Bond Type Codes tab, care must be taken with the configuration settings. Changes here will affect Codes in the Incidents module.



Clicking on either the hyperlinks or the Edit icons will open this pop-up box allowing edits to be made. Functionality is similar for the Bond Type Codes tab.

Code	Description	Active	Actions
G	Parent / Guardian	Yes	
W	Witness	Yes	
R	Reporting Person	Yes	
D	Deceased	Yes	
M	Missing Person / Runaway	Yes	
X	Other Contact Person	Yes	
FF	Fire Fighter	Yes	
EM	EMS	Yes	
DR	Driver	Yes	
PA	Passenger	Yes	
O	Owner	Yes	

Person Role Details

Code: G
Description: Parent / Guardian
 Active

Save Close

In addition to the customizations in the field arrest module, charge category and class can be configured for the schema so when an officer selects an offense it will “default” to a category and class for the user. This set up can allow officers to change the selected defaults to reflect special circumstances, which might change a category or class, or the charges can be set to “default” to a category and class with the option of non-editable fields.

Using settings built into the charge code tables, agencies can now have offense class and categories set to default values.

Tables

Code Tables | RMS Tables | System Tables

- Officer
- Notifications Setup
- Dispatch Event Types
- NIBRS Offense Codes
- State Offense Codes
- Local Offense Codes
- Arrest Codes
- Charge Codes
- Approval Routing
- Manage External Mappings

Edit Charge Code

* Charge Code: 35-42-1-1 M07

* Description: MURDER- FOR HIRE

* Category: Felony

* Class: Class 1 Felony

Display:

Effective Date: Inactive Date:

Offense Code: 35-42-1-1 M07

Statute: 35-42-1-1 M07

Fine:

BOI: SOS: Speeding: Variable Fine:

Suspend: Fingerprint: Appearance: Admin Court:

Domestic Violence: Cannot Modify Category: Cannot Modify Class:

Default Category & Class On Entry:

Cancel Save

*Required

Agencies now have the option of setting the Category and Class of each offense.

These flag settings allow for the added offenses to default, or not, to a predetermined class and category based on the state's criminal statutes. **NOTE: THESE ARE APPLIED AT THE SCHEMA LEVEL!**

Note: The charge 'Category' and 'Class' **do not** display on the Field Arrest by default. A new maintenance value (see bottom image page 17) has been added which controls whether these fields are displayed. This maintenance value can be set via the Field Arrest configuration page. For any agency, there is a checkbox on the agency basic configuration tab which reads "Show Class / Category Fields when Entering Charge" (See Field Arrest Administrative Functions)

CASE MANAGEMENT ENHANCEMENTS

Enhanced Case Load Details Display

The Case Management section has been enhanced to provide supervisors with better data to assist them in making case assignments. The subsequent screenshots demonstrate the new screen layout. The **Case Action Status** is now mapped as either “**open**” or “**closed**”.

- a. Cases Considered Open [Default]:
 - i. Assigned to CID
 - ii. Assigned to Patrol
 - iii. Review
- b. Cases Considered Closed [Default]:
 - i. Cleared
 - ii. No Action

In the event a unique **Case Action Status** value has been created the InterAct Operations Team will need to work with that customer to assist with configuration changes.

Technical Note: In EJS_CODE_RELATIONS a new flag for “OPEN CASE” has been added to the review status codes if additional REVIEW_STATUS_CODES (i.e. case action statuses) have been created, they are thought of as “open”. The RMS has added the OPEN_CASE flag to ALL values of REVIEW_STATUS_CODE throughout the schemas EXCEPT for “Cleared” and “No Action”. Thus, all case action codes would default to “open” with the new release unless stated to be different by an Agency.

Case Management

- [Create New Incident Follow-up Case](#)
- [Review Cases](#)
- [Case Load](#)

Officer Name	Title	Internal ID/Badge#	Date Last Assigned	Open Assignments	Actions
Allen, Brenda (cid super) D	CID Supervisor	20	05/29/2012 01:32 PM EST	1	
Arnez, Julio (osuper) H	Officer Supervisor	71	05/23/2012 02:26 PM EST	1	
Buffett, Jimmy	Patrol	702		0	
DeNoyer, Brian	Supervisor	702Super		0	
Evidence, Employee Test		123456		0	
Field, Johnny	Officer	1042		0	
Foglers, Ralph (off) D	Officer	203	02/15/2012 12:50 PM EST	0	
Goodman, Charles (cid) H	CID Detective	303	11/06/2013 11:42 AM EST	4	
Hospelhorn, Rachel (off) J	Officer	201	05/15/2013 02:06 PM EST	13	
Masterson, Bat (cid) R	CID Detective	302	05/23/2012 03:17 PM EST	3	

Clicking on the Case Load the supervisor now has enhanced data controls to provide a clearer picture of the officer's active cases. Cases are broken down by status and the supervisor can filter the cases. So if an officer has a number of cases assigned them with a status that is associated with a cold case, or no active leads, but the case is still considered open, those cold cases could be filter out of the officer totals, giving the supervisor a clearer picture of what the officer is actively working.

Officer's LEA Cases Back

LEA Cases For: Hospelhorn, Rachel (off) J ID # 201 Open Assignments: 13 Last Assigned Date: 05/15/2013 02:06 PM EST Show: **Open**

Include	Status	Sub-Total
<input checked="" type="checkbox"/>	Warrant Request Approved	1
<input checked="" type="checkbox"/>	Open-LEIN Entry Only	1
<input checked="" type="checkbox"/>	Open	9
<input checked="" type="checkbox"/>	Open Pending Return of Property	1
<input checked="" type="checkbox"/>	Review for Closure	1

LEA Case#	Incident#	Incident Summary	Assigned Date	Role	Update Due	Case Status	Case Action Status	Case Agency
2012-0010	2012-0010	02/10/2012-1000, Main, INDIANAPOLIS	06/05/2012 09:39 AM EST	Lead Investigator	06/26/2012	Open	Assign to CID	District 16, Peru - GA
2012-0010	2012-0010	02/10/2012-1000, Main, INDIANAPOLIS	06/05/2012 09:40 AM EST	Lead Investigator	06/26/2012	Open	Assign to CID	District 16, Peru - GA
2012-0010	2012-0010	02/10/2012-1000, Main, INDIANAPOLIS	06/05/2012 09:40 AM EST	Lead Investigator	06/26/2012	Open	Assign to CID	District 16, Peru - GA
2012-0016	2012-0016	02/13/2012-1000, Main, INDIANAPOLIS	05/23/2012 03:31 PM EST	Lead Investigator	06/13/2012	Open	Assign to CID	District 16, Peru - GA
2012-0049	2012-0049	03/26/2012-28401, StMichaels, 21601	05/15/2013 02:06 PM EST	Lead Investigator	06/05/2013	Open	Assign to CID	District 16, Peru - GA
2012-0132	2012-0132	05/24/2012-123, Green, INDIANAPOLIS, 2222 - 2345	06/01/2012 01:05 PM EST	Lead Investigator	06/22/2012	Open-LEIN Entry Only	Assign to CID	District 16, Peru - GA
2012-0153	2012-0153	09/14/2012-123, Main, BATESVILLE	05/15/2013 02:02 PM EST	Lead Investigator	06/05/2013	Review for Closure	Assign to CID	District 16, Peru - GA
2012CASE0001			05/28/2012 01:27 PM EST	Lead Investigator	04/12/2012	Open	Assign to Patrol	District 16, Peru - GA
2012CASE0007	2012-0036	03/13/2012-1000, Main, INDIANAPOLIS	04/08/2012 10:32 AM EST	Assisting Officer	04/29/2012	Open	Assign to CID	District 16, Peru - GA
2012CASE0011	2012-0048	04/17/2012-121, Manitou	04/18/2012 01:33 PM EST	Lead Investigator	05/09/2012	Warrant Request Approved	Assign to Patrol	District 16, Peru - GA

Previous 1 2 Next

By default all status types will be selected. However, if the supervisor wishes to filter the results they can simply "uncheck" the selection box and the results will reflect the change. When NOT including statuses types in the search results, the officer's open assignment count will be adjusted accordingly.

Unchecking the box with filter the officers case load results and adjust their totals accordingly. Only the selected status types will then be displayed in the lower grid area.

Officer's LEA Cases

LEA Cases For: Hospelhorn, Rachel (off) J - ID # 201

Open Assignments: 4

Last Assigned Date: 05/15/2013 02:06 PM EST

Show: **Open**

Include	Status	Sub-Total
<input checked="" type="checkbox"/>	Warrant Request Approved	1
<input checked="" type="checkbox"/>	Open-LEIN Entry Only	1
<input type="checkbox"/>	Open	9
<input checked="" type="checkbox"/>	Open Pending Return of Property	1
<input checked="" type="checkbox"/>	Review for Closure	1

LEA Case # ↑	Incident# ↑	Incident Summary ↑	Assigned Date ↑	Role ↑	Update Due ↑	Case Status ↑	Case Action Status ↑	Case Agency ↑
2012-0132	2012-0132	05/24/2012-123, Green, INDIANAPOLIS, 2222 - 2345	06/01/2012 01:05 PM EST	Lead Investigator	06/22/2012	Open-LEIN Entry Only	Assign to CID	District 16, Peru - GA
2012-0153	2012-0153	09/14/2012-123, Main, BATESVILLE	05/15/2013 02:02 PM EST	Lead Investigator	06/05/2013	Review for Closure	Assign to CID	District 16, Peru - GA
2012CASE0011	2012-0048	04/17/2012-121, Manitou	04/18/2012 01:33 PM EST	Lead Investigator	05/09/2012	Warrant Request Approved	Assign to Patrol	District 16, Peru - GA
2012CASE0013	2012-0039	03/17/2012-1000, Main, INDIANAPOLIS	05/02/2012 10:09 AM EST	Lead Investigator	05/23/2012	Open Pending Return of Property	Assign to CID	District 16, Peru - GA

Back

The supervisor has the same option to filter cases when looking at closed cases. Open assignment totals will always reflect the total number of open cases the officer has regardless of how the closed cases page is filtered.

User can also filter search results of closed cases by status type. As with the open case filter only the selected status types will be displayed in lower grid.

Officer's LEA Cases

LEA Cases For: Hospelhorn, Rachel (off) J - ID # 201

Open Assignments: 13

Last Assigned Date: 05/15/2013 02:06 PM EST

Show: **Closed**

Include	Status	Sub-Total
<input checked="" type="checkbox"/>	Cleared by Arrest	2
<input checked="" type="checkbox"/>	Closed	2

LEA Case#	Incident#	Incident Summary	Assigned Date	Role	Update Due	Case Status	Case Action Status	Case Agency
2012-0001	2012-0082	04/09/2012-1001, Jefferson, INDIANAPOLIS	04/09/2012 12:09 PM EST	Assisting Officer		Closed	Cleared	District 34, Jasper
2012-0001	2012-0001	02/07/2012-1000, Main, INDIANAPOLIS	09/14/2012 01:55 PM EST	Lead Investigator		Cleared by Arrest	Cleared	District 16, Peru - GA
2012CASE0002	2012-0008	02/10/2012-1000, Main, INDIANAPOLIS	02/15/2012 12:41 PM EST	Lead Investigator		Closed	No Action	District 16, Peru - GA
2012CASE0012	2012-0092	04/09/2012-752, Coll, INDIANAPOLIS, 5 - 4221	06/05/2012 08:33 AM EST	Lead Investigator		Cleared by Arrest	Cleared	District 16, Peru - GA

Open assignment number will NOT change with the filter of closed cases.

Supervisor Edit from Case Load Page

The View Case screen has been enhanced with an edit case button. No longer does the supervisor have to leave the View Case screen and then go to the review screen to access and edit the case.

Case Information

View Case

Assign Officers (1) | Incidents (1) | Involved Names (1) | Associated LEA Cases (0) | Case Notes (0) | Attached Forms (0) | Attachments (0)

Case Information

LEA Case#: 2012-0016
 Agency: District 16, Peru - GA
 Solvability:
 Next Update Due: 06/13/2012
 Comments:

Case Action Status: Assign to CID
 Case Status: Open

Assigned Officers

Officer Name	Title	Internal ID/Badge#	Date Assigned	Role
Hospelhorn, Rachel (off) J	Officer	201	05/23/2012 03:31 PM EST	Lead Investigator

New button on View Case screen

Option to Change Case Security En Masse

When the CID Supervisor is reviewing a case they now will be able to see if there is a mismatch in security settings between the case and the incident report. If there is a mismatch in security, the “Change Security” Icon will be red. If security is aligned the Change Security Icon will be green.

The screenshot shows the 'Case Details' section with the following information:

- LEA Case#: 2012-0016 (Change LEA Case# button)
- *Agency: District 16, Peru - GA (Transfer button)
- Solvability: -Select-
- *Case Action Status: Assign to CID
- *Case Status: Open
- Next Update Due: 06/13/2012 (Set Next Default Date button)
- Case Access Users: 1
- Security Level: Patrol Supervisor (Change Security button)
- Case Hours: 0 Hrs 00 Min (Update Case Hours button)

Below the case details are sections for 'Assigned Officer(s)' and 'Associated Incident(s)'. The 'Associated Incident(s)' table shows one incident with a red security icon in the actions column.

Officer Name	Title	Internal ID/Badge#	Date Assigned	Role	Actions
Hospelhorn, Rachel (off) J	Officer	201	05/23/2012 03:31 PM EST	Lead Investigator	[Icons]

Report#	Incident Summary	Offenses	Comments	Date Of Info	Actions
2012-0016	02/13/2012 - 1000, Main, 51, IN	[Icon]		05/23/2012	[Red Security Icon] [Icons]

In this example at least one of the reports associated with this incident is set at a different level than the case security.

Hovering over the security icon will display the security level of the incident report without leaving the page.

The tooltip displays the following information:

- Review Incident Security/Status
- Supp: 1 at Patrol Supervisor
- Supp: 0 at Criminal Investigation Division

Users can click on the Change security Icon to change security en masse to align the security settings.

Once the user decides which supplemental reports they wish to act on, the user will click the “Change Selected Supplement’s Security Button.”

Change Incident Report Security Quick Print Print Cancel

Incident Summary: 02/13/2012 1625 Hrs - 1000 N Main ST INDIANAPOLIS, IN
Offense(s): 35-43-2-1 B08-BURGLARY- BUILDING

Agency Name: District 16, Peru - GA
Report #: 2012-0016 **Supp #:** 0

Case ID: 75
Case Security Level: Patrol Supervisor
Case Security Groups:

Change Selected Supplements' Security

	Report Type	Date	Reporting Officer	Supplement Owner	Approval Status	Security Level	Actions
<input checked="" type="checkbox"/>	Original Report	02/13/2012	Rachel (off) Hospelhorn J - 201	Hospelhorn, Rachel (Off) J	Approved Report	Patrol Officer	
<input checked="" type="checkbox"/>	Supp.#1	11/01/2013	Rachel (off) Hospelhorn J - 201	Hospelhorn, Rachel (Off) J	Approved Report	Patrol Officer	
<input checked="" type="checkbox"/>	Supp.#2	11/01/2013	Rachel (off) Hospelhorn J - 201	Hospelhorn, Rachel (Off) J	Approved Report	Patrol Officer	
<input checked="" type="checkbox"/>	Supp.#3	11/01/2013	Rachel (off) Hospelhorn J - 201	Hospelhorn, Rachel (Off) J	Approved Report	Patrol Officer	
<input checked="" type="checkbox"/>	Supp.#4	11/01/2013	Rachel (off) Hospelhorn J - 201	Hospelhorn, Rachel (Off) J	Approved Report	Patrol Officer	

By selecting one or more of the supplemental reports the supervisor can now adjust security en masse. The user can still change security on individual supplemental reports by clicking on the padlock icon. All supplemental reports will be selected for the user by default.

If the user applies security groups to the incident, and that user is not part of the security group, the user will be warned that they are about to lock themselves out of the report. Once this is done the user will no longer have access to the report.

Incident Security

Incident Summary: 02/13/2012 1625 Hrs - 1000 N Main ST INDIANAPOLIS, IN
Offense(s): 35-43-2-1 B08-BURGLARY- BUILDING

Agency Name: District 16, Peru - GA
Report #:2012-0016 Supp #:#0

Case Security: Level: Patrol Supervisor Groups:
Supp #: 0,1,2,3,4 **Note: Security Changes will apply to this list of supplements.**

Restrict to Agency Only:
For Public Release: **Note: This applies to all supplements on this incident report.**

Slide the bar up to allow/increase access to the Incident
Slide the bar down to restrict/decrease access to the Incident

Security Group(s): If desired, select available security groups to provide access to the Incident Security Group users have view access only

Incident Security Levels

Allow
Executive Command
Command Staff
Criminal Investigation Division
Records/Clerical Division
Patrol Supervisor
Restrict

44 users have access

Available Security Groups

DIC
Dist 16 CID users

Selected Security Groups

The user is provided information about current case security level and which supplemental reports will be affected by the change. Incident security will default to the same level as the case security.

Go Back Save

Incident Security

Incident Summary: 02/13/2012 1625 Hrs - 1000 N Main ST INDIANAPOLIS, IN
Offense(s): 35-43-2-1 B08-BURGLARY- BUILDING

Agency Name: District 16, Peru - GA
Report #:2012-0016 Supp #:#0

Case Security: Level: Patrol Supervisor Groups:
Supp #: 0,1,2,3,4 **Note: Security Changes will apply to this list of supplements.**

Restrict to Agency Only:
For Public Release: **Note: This applies to all supplements on this incident report.**

Slide the bar up to allow/increase access to the Incident
Slide the bar down to restrict/decrease access to the Incident

Security Group(s): If desired, select available security groups to provide access to the Incident Security Group users have view access only

Incident Security Levels

Allow
Executive Co
Command St
Criminal Inve
Records/Cleri
Patrol Superv
Restrict

Available Security Groups

Selected Security Groups

CID users

Message from InterAct

You are not a member of the selected security group(s). Upon saving you will be locked out and no longer have access to this report. Do you wish to continue?

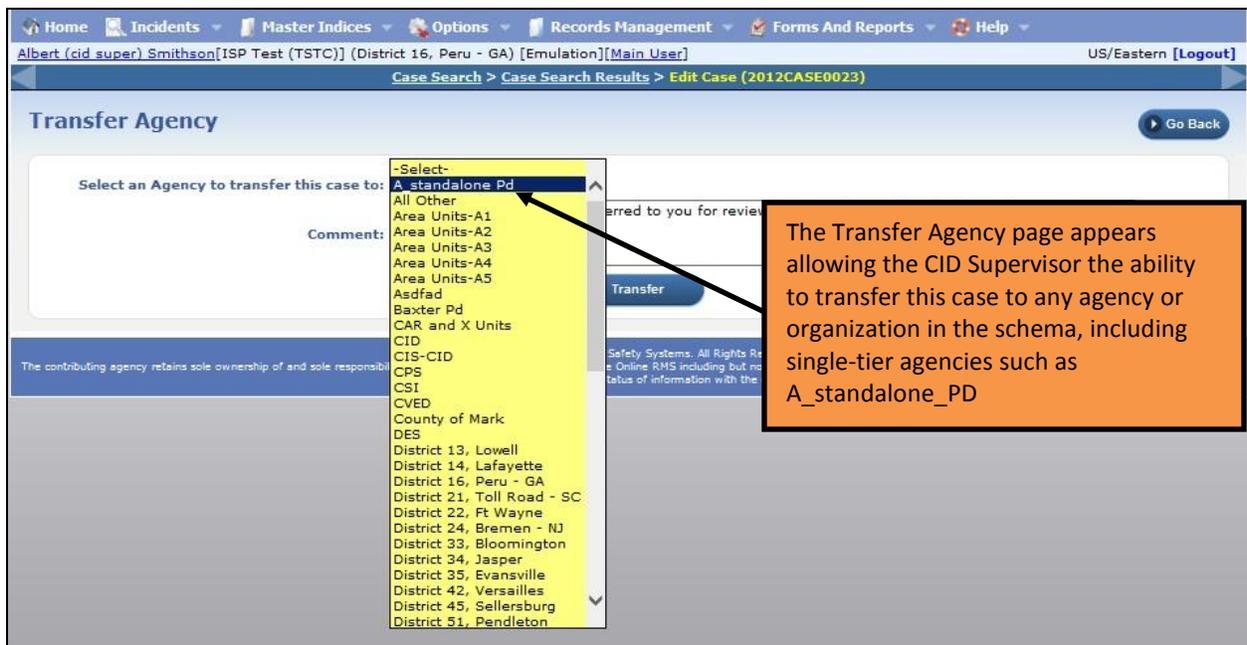
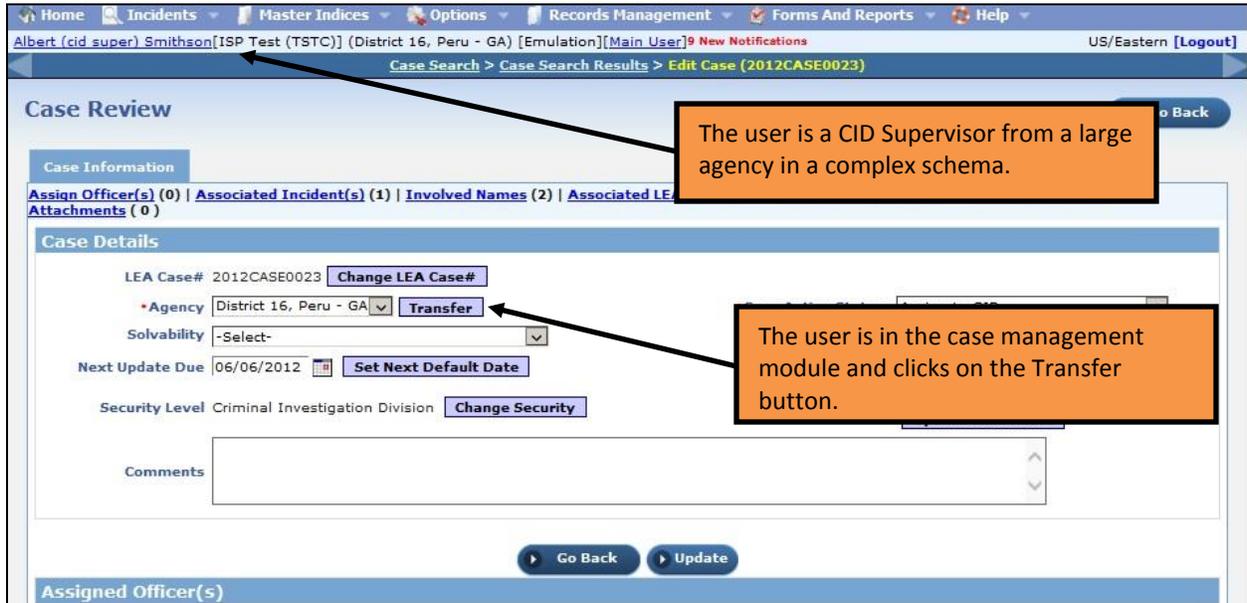
Yes No

Restrict Access to Selected Security Groups

Go Back Save & Exit

Agency Transfer of Case Report to Other Agencies in Schema

A new feature was added that will allow agencies, including those in complex schemas containing a mix of single and multi-tier agencies, the ability to transfer a case to any other organization in the schema.



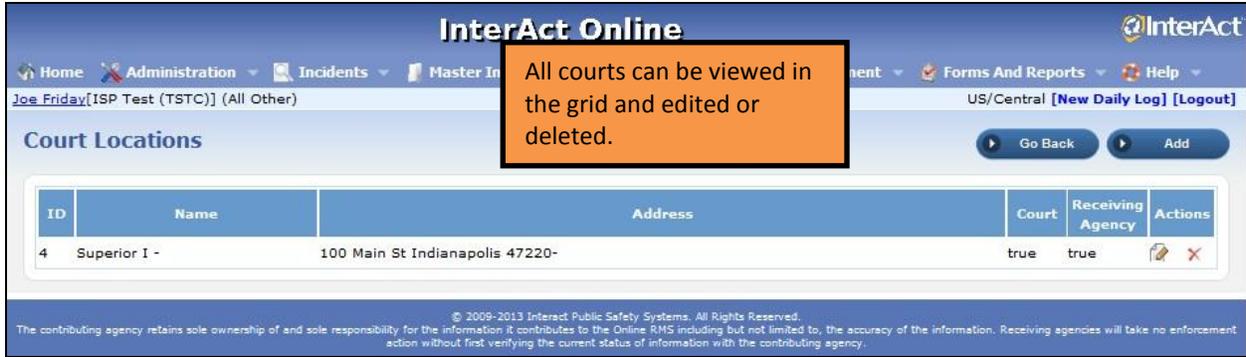
CIVIL PROCESS ENHANCEMENTS

A number of enhancements to the Civil Process provide administrative tools and additional data element to manage this module.

New Admin Page

On this page, you can click on the Court Location link that will then allow you to add, edit, or delete the locations of the courts.

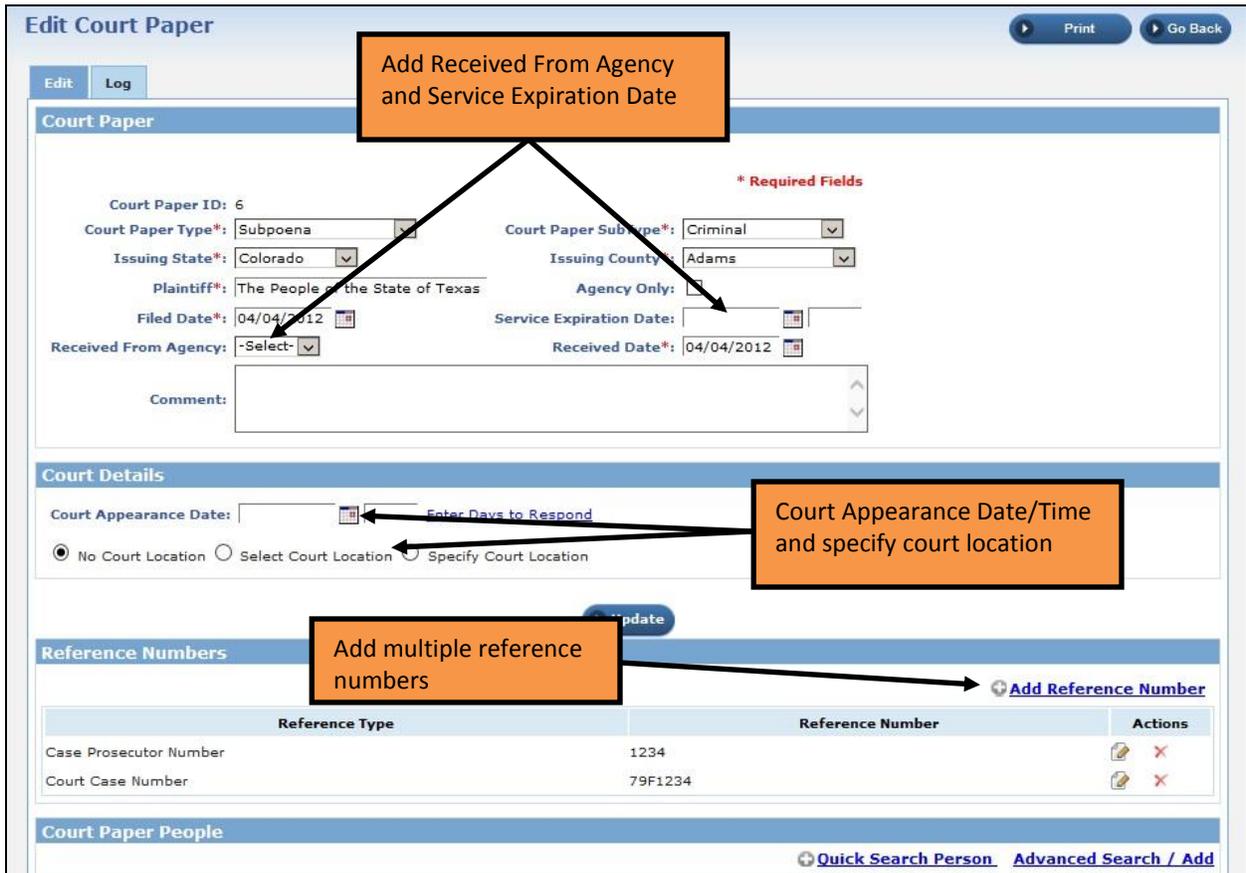




Edit Court Paper

New features have been added on this page to include:

- Court Appearance Date and Time (or number of days to respond)
- Court Location
- Service Expiration Date and Time
- Received from Agency
- Multiple Reference Numbers (one reference number is still mandatory, so user cannot delete ALL reference numbers)



Print Court Paper

- Added new fields to the court paper main header
- Added new data grid for reference numbers
- Added new data grid for court location

All Other Court Paper Report		
CP ID: 14	CP Type: Civil Protection Order	CP SubType: Domestic Violence
Issuing State: Colorado		Issuing County: Adams County
Plaintiff: The People of the State of Texas		Agency Only: No
Filed Date: 10/18/2012		Service Expiration Date: 11/18/2013
Received From Agency:		Received Date: 10/18/2012
Reference Numbers		
Ref. Type: Case Prosecutor Number		Ref. Number: 123456
Court Details		
Court Appearance Date: 11/18/2013		
Court Location: Superior I		
Address: 101 Main St		Phone #: 555-555-5555
City: Anywhere		State: Indiana
Zip: 11111		
Comment: Judge Maximum Don		
People		
Person Details		Status
BECKER, CHRISTOPHER M Sex: Male Race: Unknown DOB: 03/28/1972 (Age 41)		Active

View Court Paper

Added new data to the view page

View Court Paper Print Go Back

Court Paper

Court Paper ID: 14
Court Paper Type: Civil Protection Order
Issuing State: Colorado
Plaintiff: The People of the State of Texas
Filed Date: 10/18/2012
Received From Agency:
Comment:

Court Paper SubType: Domestic Violence
Issuing County: Adams County
Agency Only:
Service Expiration Date: 11/18/2013
Received Date: 10/18/2012

Court Details

Court Appearance Date: 11/18/2013
Court Name: Superior I
Address: 101 Main St
City: Anywhere
Zip: 11111-
Comment: Judge Maximum Don

Reference Numbers

Reference Type	Reference Number
Case Prosecutor Number	123456

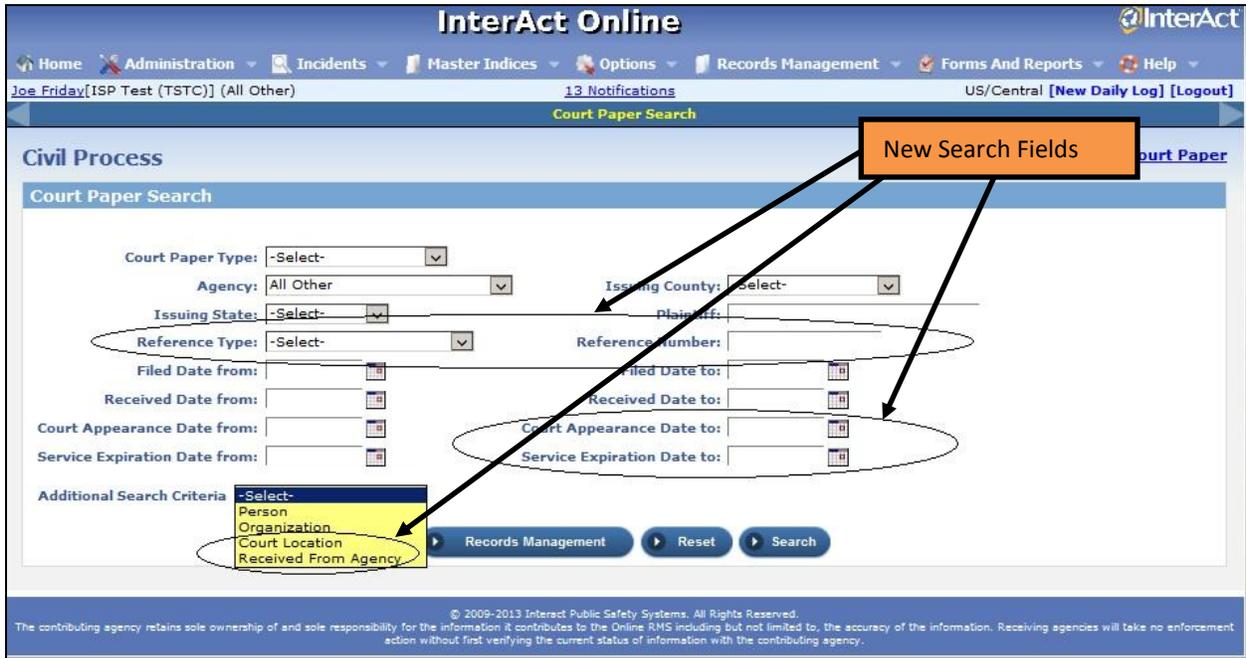
Court Paper People

Person Details	Status	Actions
----------------	--------	---------

View Court Paper page closely aligned with look of the Edit Court Paper page

Search Page

- Added Court Appearance From and To Date fields
- Added Service Expiration From and To Date fields
- Made reference number and type search work with new structure
- Added "Court Location" to Additional Search Criteria
- Added "Received From Agency" to Additional Search Criteria



Search Results

- Relabeled “Court Paper ID” to “CP ID #”
- Concatenated Type and Sub Type into one column
- Added a column for Expiration Date
- Added a column for Reference # (info bubble if multiple)
- Added “Person / Organization Served” column (info bubble if multiple)
- Removed “Filed Date” column

InterAct Online

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Joe Friday [ISP Test (TSTC)] (All Other) 13 Notifications US/Central [New Daily Log] [Logout]

Court Paper Search > Court Paper Search Results

Search Results [Go Back] [Refine Search] [New Search]

Search Results 5 record(s) found.

CP ID #	Type/Sub Type	Reference #s	Expiration Date	Person / Organization Served	Actions
6	Subpoena/Criminal				
14	Civil Protection Order/Domestic Violence	Case Prosecutor Number: 123456	11/18/2013	CHRISTOPHER BECKER: Active	
16	Civil Protection Order/Criminal	Case Prosecutor Number: 123456			
21	Civil Protection Order/Criminal	Court Case Number: 21364, 235, 24361376, Googldy asgdagf			
26	Civil Protection Order/Domestic Violence	Court Case Number: 990088			

[Go Back] [Refine Search] [New Search]

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MULTI-TIERED ORGANIZATION ENHANCEMENTS

A number of enhancements have been included in the RMS to accommodate larger, multi-tiered organizations. These agencies typically have districts covering a geographical area (precincts, zones, etc.) and non-geographical divisions such as investigatory units.

Multi-Tiered enhancements include:

- Search Enhancements
- Number Generation
- NIBRS/UCR - Identifying the jurisdiction responsible for incident reporting
- Restrict User Assignments

Tiered Organization Search Enhancements

The searches listed below have been modified to allow for hierarchical searching of organizations. For example, selecting "Indiana State Police" will now search on all agencies below it in the ISP organization. However, you can also select any other agency in the hierarchy; it is not limited to the root. This means you could search on "Indiana State Police" to get everything, or "Region 2" to get all the districts in that region.

In addition, in complex schemas containing a mix of single and multi-tier agencies (for example, Speedway PD as a single-tier and the Indianapolis Metropolitan PD as a multi-tier) it is now possible for any agency in the schema to search on any other agency in the schema. Regardless of whether an organization is single-tier or multi-tier, all agencies in a schema should be available for selection in the dropdown LOV's for searching.

The Search Screens affected include:

- Incidents
- Field Arrests
- Citations
- Warrants
- Permits
- Court Papers
- Tow / Impound
- Field Contacts

InterAct Online

Home Administration Incidents Master Indices Options Records

Joe Friday[ISP Test (TSTC)] (All Other) 15 Notifications

Incident Search - View Incident Report

Incident Search

Report#: Agency:

Report Date From: Occurrence Date From:

Gang Related:

Agency dropdown menu items: Dup - Area Units-A4, Dup - Area Units-A5, Dup - CID, Dup - CIS-CID, Dup - CPS, Dup - CSI, Dup - CVED, Dup - DES, Dup - ERS, Dup - PIO, Dup - State Fair, ERS, Indiana State Police, JEFF PD, MP Units, MS Units, Mister PD, OPS, PIO, Police Agency, REC MGMT, **Region 1**, Region 2, Region 3, Region 4

Buttons: Back, Reset, Search

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Hierarchical searching means a search on any organization will include all agencies below that level.

InterAct Online

Home Incidents Master Indices Options Records Management Forms And Reports Help

Joe Friday[Marion (IN49)] (IMPD Southwest District) [Main User] US/Eastern [Logout]

Incident Search - View Incident Report

Incident Search

Report#: Agency:

Report Type: [-Select-] Report Date From: To:

Status: [-Select-] Occurrence Date From: To:

Summary: Gang Related: [-Select-]

Agency dropdown menu items: All Agencies, IMPD Southwest District, Juvenile Detention Center, Marion County Prosecutor, Marion County Sheriff's Office, Not Specified, **Speedway Police Department**

Buttons: Back, Reset, Search

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An officer from a multi-tier agency can now search all organizations and agencies in a schema including single-tier agencies.

InterAct Online

Home Incidents Master Indices Options Records Management Forms And Reports Help

Joe Friday [Marion (IN49)] (Speedway Police Department) [Main User] 1 New Notifications US/Eastern [Logout]

Field Arrest Search

Go Back

Field Arrest Search

Last Name: First Name: DOB:

Arrest Date: to Agency: Charge Code:

Plate #: Report #: New Status:

Warrant Number: Status:

Arresting Officer: Internal ID/Badge#:

First Name:

An officer from a single-tier agency can now search all organizations and agencies in a schema including multi-tier agencies.

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Number Generation for Multi-Tiered Agencies.

Agencies can elect to maintain their current number generation selections or move to a single higher level generation if they are a multi-tier organization. This would allow number generation to be setup at the highest level (root) which would deliver a single number generation organization-wide (or at any agency level where unique number generation is required).

For example, suppose you have the following organizational structure:

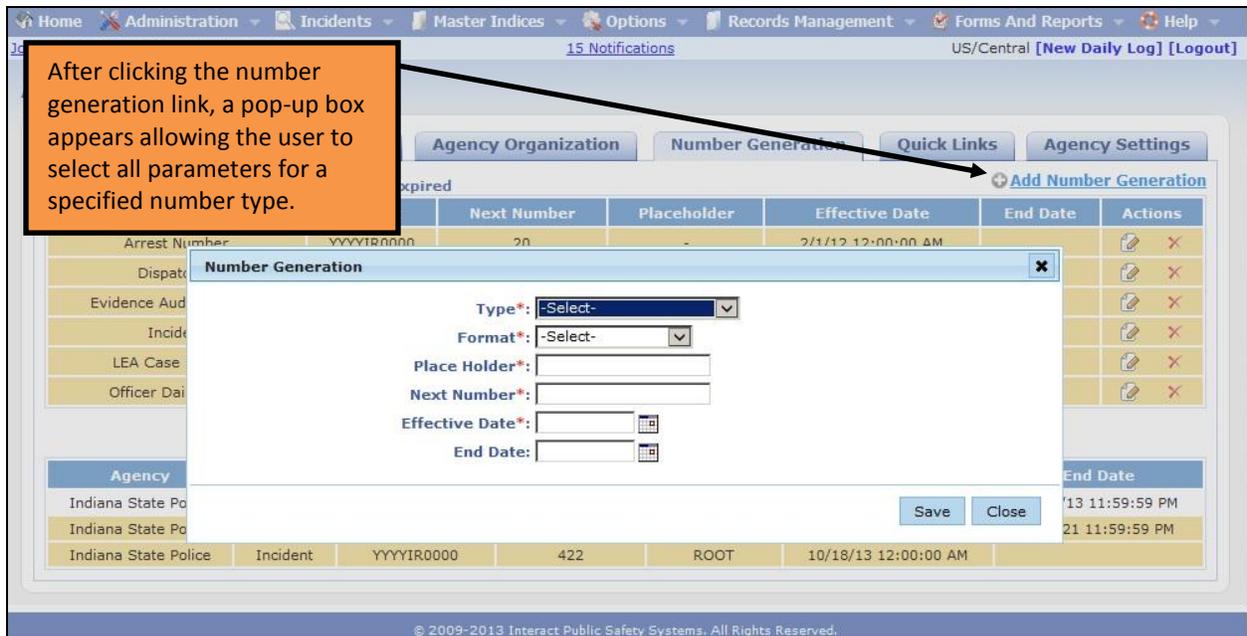
Indiana State Police → Region 1 → District 21

If a user creates a new field arrest in District 21, the RMS will check to see if District 21 is setup for number generation. If not, it will check to see if Region 1 is setup to manage number generation for those districts under it. If Region 1 doesn't have number generation configured, the RMS will go back to the root, Indiana State Police where number generation should be configured. In other words, the application will follow an agency's current number generation method, but would allow for multi-tier agencies (root level to all sub-agency levels) to manage that number generation at any higher level in the hierarchy.

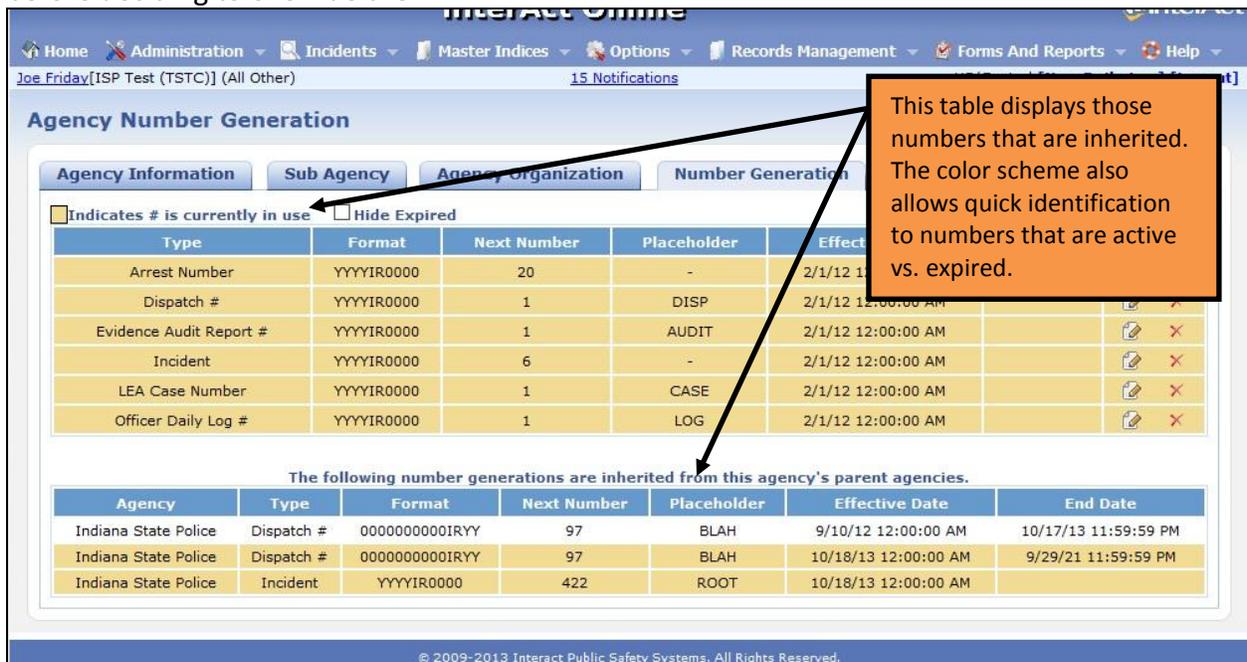
This enhancement affects every type of number in the system:

- Incidents
- Field Arrests
- Calls For Service
- Officer Daily Log
- Evidence Audit Reports
- Case Management

The Number Generation screen has also been upgraded. Adding and editing numbers now appears in a popup rather than below the list, which was confusing. An extensive validation mechanism has also been put in place to ensure no number types are overlapping others.



Also on the admin page, a list of inherited # generations will appear below the main table, such that an Agency Admin will have the ability to view which ones are already available to them before deciding to override them.



Multi-Tier User Self-Assignment Authorization

This enhancement allows an Admin to restrict users from changing assignments or home assignments. However, flexibility is also provided to allow the Admin to designate identified users to change their own assignments or their home assignments. Each agency within an organization structure can be configured to allow for self-assignment. This option is inherited.

Using this organizational structure as an example:

Indiana State Police (parent) → Region 1 → District 21

Within any of these agencies, there is a new option in the "Agency Organization" tab titled "Restrict Self Assignment" with three options - *Default*, *Yes*, and *No*. *Yes* and *No* should be self-explanatory. However, *Default* indicates that it will default to whatever setting the PARENT agency has set. For example, if ISP (parent) is set to *YES* and District 21 is set to *Default*, District 21 will look to its parent (ISP) to find a setting. Since ISP will have it set to *Yes*, District 21 will use this setting. It could also be overridden it at Region 1, in which case D21 will use Region 1's setting.

If all agencies in the hierarchy are set to *Default*, the setting will be NOT RESTRICTED.

The screenshot shows the 'Agency Organization' configuration page in InterAct Online. The 'Agency Organization' tab is selected. The 'Restrict Self Assignment' dropdown menu is open, showing 'Default', 'Yes', and 'No' options. An orange callout box with an arrow pointing to the dropdown contains the text: "On the Agency Organization screen, an Admin can apply the Self-Assignment setting for the agency." The page also shows 'Current Org Settings' and 'Edit Org Settings' sections, including fields for Level, Id, Parent, and Restrict Self Assignment. The 'Display Header' section is also visible, showing 'Current Display Header' and 'Edit Display Header' fields.

There is also a global view for an Agency Administrator to quickly identify which individuals currently have the Self-Assignment Feature enabled. This is a new column on the Users Lookup page.

On the Users Lookup page, in the "SA" column, an Admin can quickly see which individuals have the self-assignment feature enabled.

To set an individual user, select the users edit icon.

Active	First Name	Middle Name	Last Name	User Name	Agency	SA	User Role	Actions
<input type="checkbox"/>	Active		Case	SA_CIDSUPER	A_standalone Pd	Default	CID_SUPERVISOR	
<input type="checkbox"/>	Admin	1		PDPD10	Police Agency	Default	AGENCY_ADMIN, CID_SUPERVISOR, COUNTY_ADMIN, CREATE_CITATIONS, CREATE_PERMITS, CREATE_WARRANTS, DISPATCH_VIEW_ONLY, OFFICER_SUPERVISOR	
<input type="checkbox"/>				STATE_CIDSUP3	District 16, Peru - GA	No	CID_SUPERVISOR, CREATE_CITATIONS, CREATE_PERMITS, DISPATCH_VIEW_ONLY, EVIDENCE_CUSTODIAN	
<input type="checkbox"/>	Always		Counting	SA_EVID	A_standalone Pd	Default	EVIDENCE_CUSTODIAN, OFFICER	
<input type="checkbox"/>	Always		Counting	STATE_INV9	District 33, Bloomington	Yes	INVENTORY_ADMIN, INVENTORY_MANAGER, OFFICER	
<input type="checkbox"/>	Always (CID Sup)		Intent	STATE_CIDSUP7	District 14, Lafayette	No	CID_SUPERVISOR, DISPATCH_VIEW_ONLY, EVIDENCE_CUSTODIAN	
<input type="checkbox"/>	Bat (cid)	R	Masterson	STATE_DET3	District 16, Peru - GA	Yes	CID_USER, CREATE_CITATIONS, CREATE_PERMITS, DISPATCH_VIEW_ONLY, EVIDENCE_CUSTODIAN	
<input type="checkbox"/>	Benjamin (cid)	H	Harrison	STATE_DET7	District 24, Bremen - NJ	Default	CID_USER, CREATE_CITATIONS, CREATE_PERMITS, DISPATCH_VIEW_ONLY	

An Admin can also set individual users as well, overriding an agency specific setting. This is done by navigating to the User Lookup page, and selecting (editing) a user. NOTE: an Admin can only view and edit users within the Admin’s organization.

On the Manage User screen, there are two new fields:

1. Enable Self Assignment check box
2. Self-Assignment Agencies

Enable Self Assignment is a drop down menu where the Admin can choose whether to enable or restrict self-assignment for a particular user. This will override it for that user regardless of the agency setting. The Admin can also choose what agencies that user will have available to them when doing a self-assignment. Note: If no agencies are selected, the user can pick from all of them.

Jurisdiction Information:

County	Agency	Date Created	Date Disabled	Default	Disabled	Actions
ISP Test (TSTC)	District 16, Peru - GA	02/06/2012		<input checked="" type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>

Select County: [ISP Test (TSTC)] Select Agency: [All Other] **Add**

Assignment Information

Home Agency: [District 16, Peru - GA] New Assignment: [- Select -] Start Date: [] End Date: [] Active:

Assignment Restrictions:

Select which agencies the user can self-assign to. **No selection means the user can pick from ANY agency.**

Available	Selected
Area Units-A1	CID
Area Units-A2	District 13, Lowell
Area Units-A3	District 14, Lafayette
Area Units-A4	
Area Units-A5	
CAR and X Units	
CIS-CID	

Enable Self Assignment: [Default] [Yes] [No]

Other Information:

Is Employee

Callout 1: The Admin can specify which agencies the User can select and change his assignment to.

Callout 2: The Enable Self Assignment drop down menu allows the Admin to set the User's ability to change his assignment.

When "Enable User Self-Assignment" is checked, that User is then able to change assignments on his profile page.

Manage User

Profile Information | Security Settings | Preferences | Subscrip...

Contact Information:

User ID: STATE_DET3 Last Login Date: 03/07/2013 02:37:00 PM EST

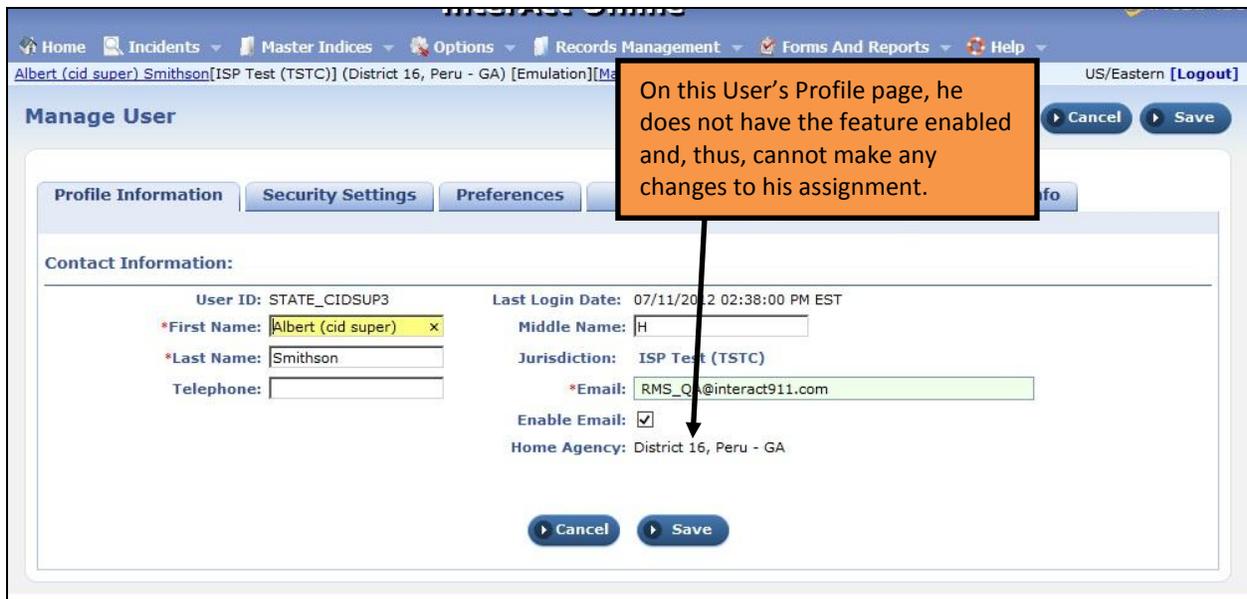
*First Name: [Bat (cid)] Middle Name: [R] Jurisdiction: [ISP Test (TSTC)]

*Last Name: [Masterson] *Email: [test@justicesolutions.com] Enable Email:

Telephone: [] Home Agency: [District 16, Peru - GA] **Change**

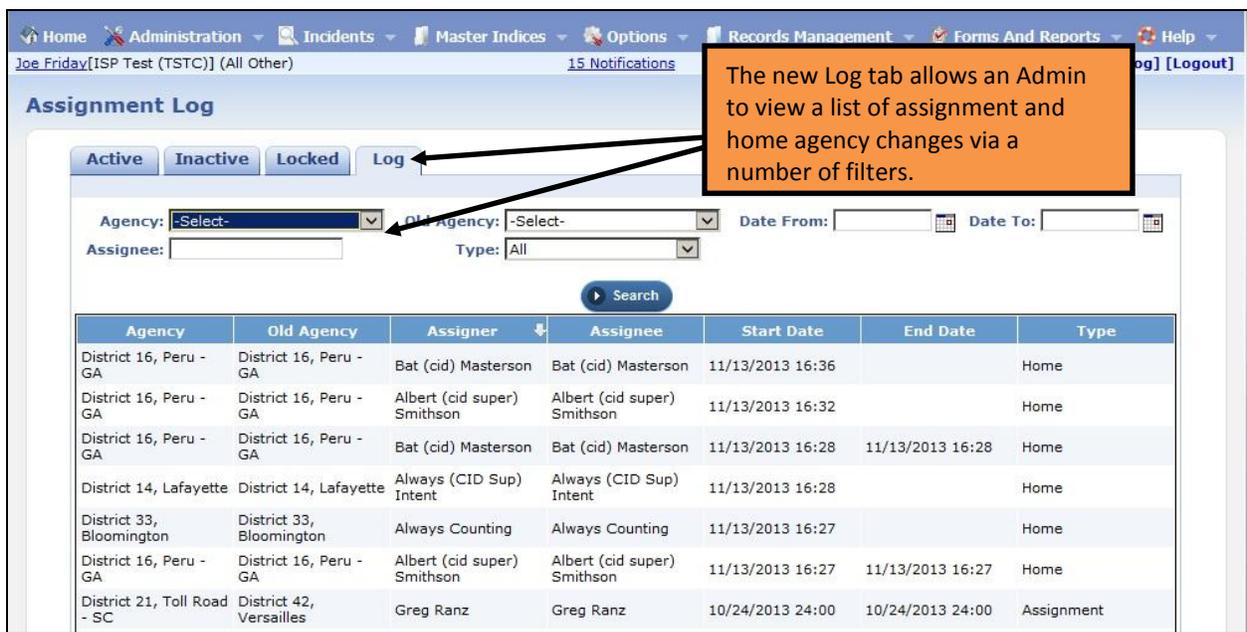
New Assignment: [- Select -] Start Date: [] End Date: [] Active:

Callout: On this User's Profile Page, the Agency Admin has given him the ability to change his assignment from a specified list. He can also change his Home agency assignment.



A new permission has been added to the "Administration - Users" category to be able to view the Log tab on the user admin page. For users with the "Administration - Users" permission category, a "Log" tab on the user administration page will be displayed. This will allow you to see and search a list of Assignments and Home Agency changes. A number of filters are available to provide specific information to the Admin.

The agencies you have to select from and what you can search on depends on who you are as a user: If you are a county admin, then you can search all agencies; if you are an agency admin, you can search on your agency.



INCIDENT ENHANCEMENTS

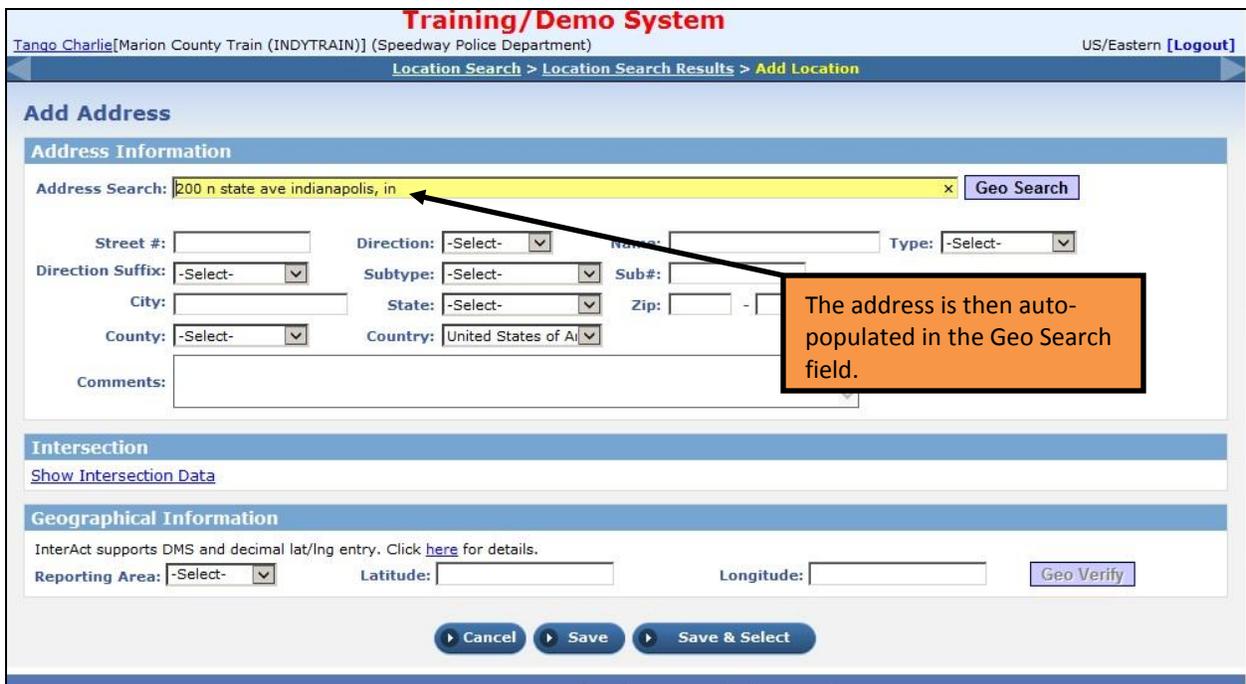
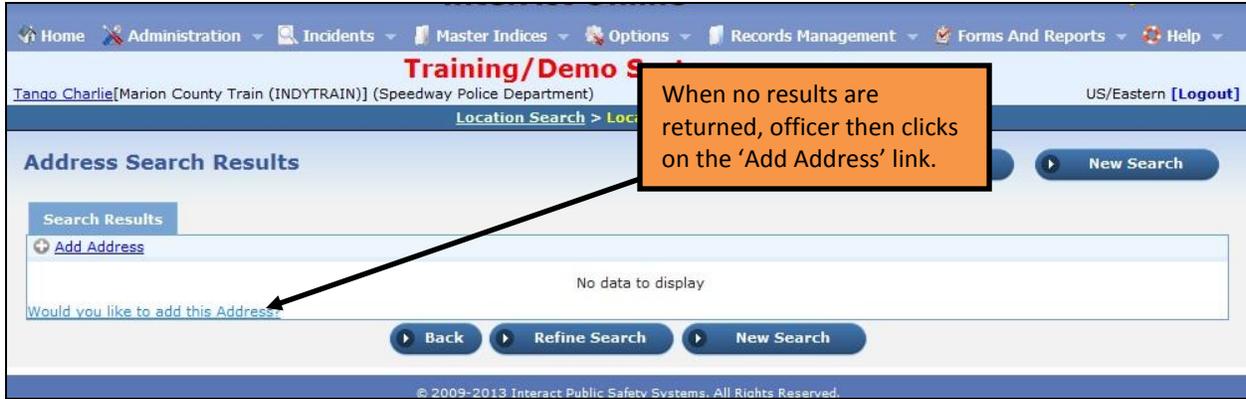
Incident Mapping in a Multi-Tier Environment

When multiple agencies are deployed in the same schema, it is not unusual for one agency to respond to another agencies jurisdiction, thereby creating an incident report. An enhancement to the Incident Mapping application will allow the incident reports from all agencies in the same schema to be displayed. This will allow a more accurate view of the events occurring in a defined geographical area encompassing multiple jurisdictions.

Quick Search Via Enter Address

This update affects the Incident Report, Field Arrest, and Master Index-Address modules. When a user is in these modules and is entering an address that is not yet in the system, after searching for the address, the Quick Search function has now been enabled to carry-over the address entered. This allows the user to quickly Geo Search what was previously entered.

The screenshot shows a web application interface titled "Training/Demo System" with a user logged in as "Tango Charlie" from the "Speedway Police Department". The page is titled "Location Search". At the top, there is a search bar containing the text "200 n state ave indianapolis, in". An orange callout box with a black border points to this search bar, containing the text: "Officer enters a new address into the system from the Search screen. This address has not existed in the Master Index previously." Below the search bar is a "Quick Search" button. The main form area is titled "Search Address" and contains several input fields and dropdown menus for searching by various criteria: Street #, Direction, Name, Direction Suffix, Subtype, Sub#, Common Place Name, State, Zip, Reporting Area, and Index ID. There is also a "Comments" text area and an "Intersection" section with similar fields. At the bottom, there are search options: "Phonetic" (unchecked), "Search Preference" (set to "Match All"), and "Additional Search Criteria" (set to "- Select -"). At the very bottom are three buttons: "Back", "Reset", and "Search".

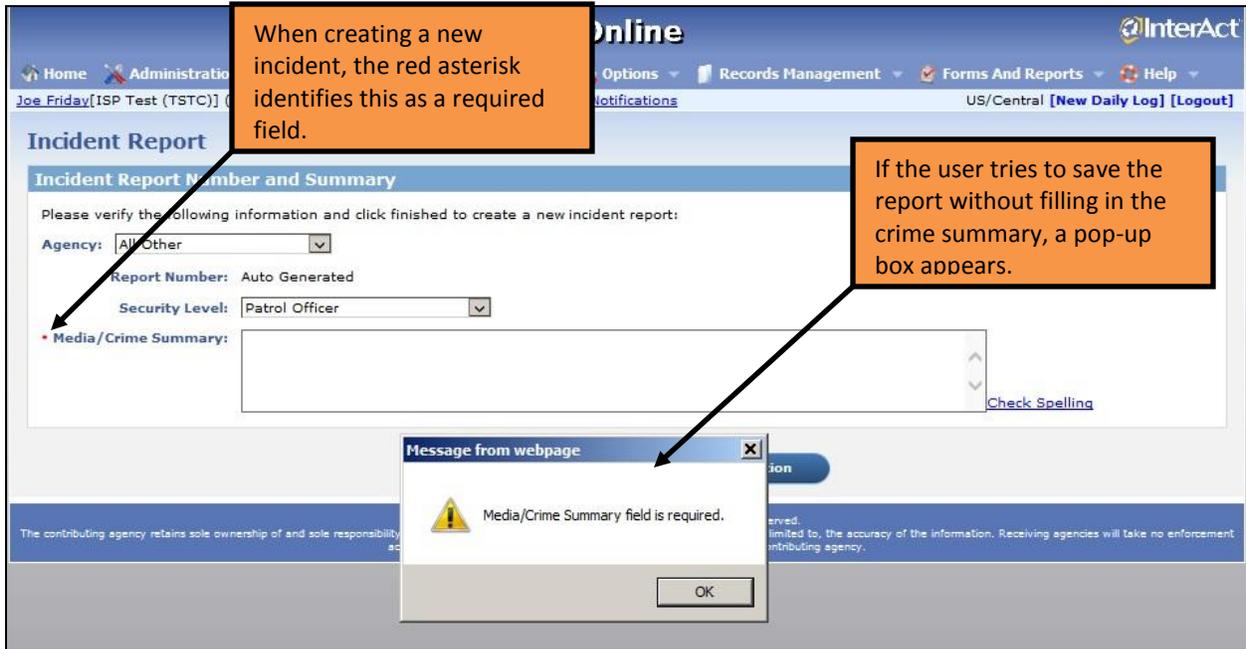


Home/Incident Page Performance Enhancement

The Home page is the main page in the RMS and, thus, the most accessed page. It was also slow to load at 5 to 6 seconds, resulting from queries being made in the Recent Activities section of the page. The RMS Home page performance has been greatly improved by separately loading the Recent Activities from the rest of the page.

Media/Crime Summary Required Validation

Validation requirements have been implemented for the Media/Crime Summary. This validation will be apparent in both creating a new incident as well as creating a supplement to an existing incident. In addition, the validation will appear in red on both the header tab and the Create Incident Report Pages.



Incident Report

Quick Print | Print | Exit Report | Transfer | Exit Wizard | Submit for Approval

Summary | **Header** | Offenses | Names | Property & Vehicles | Narratives | Attachments | Incident Validations

Report Header | Report Times | Location | Officers | Employees

Incident Summary: 11/12/2013 0939 Hrs - 1001 NE Main ST INDIANAPOLIS, IN
Offense(s): 35-42-2-1.3-BATTERY- DOMESTIC

Report ID: 1324 | Report #: 000413 | Agency: All Other

Report Security: Patrol Supervisor

Media/Crime Summary:

For Public Release:

Incident Classification: Select Incident Classification

Report Date: 11/12/2013 | Time: | Occurrence Date: 11/12/2013 | Time: | Dispatch Date: | Time: | On Scene Date: | Time: | Clear Date: | Time: | Hrs

View Address Summary | Update Details | Change Location

Message from webpage

Media/Crime Summary field is required.

When editing an existing incident, the same processes are in place.

InterAct Online

Home | Administration | Incidents | Master Indices | Options | Reports | Help

Joe Friday [ISP Test (TSTC)] (All Other) | 13 New Alerts

Incident Report

Quick Print | Submit for Approval

Summary | **Header** | Property & Vehicles | Narratives | Attachments | Incident Validations

Expand All | Collapse All

Incident Summary: 07/16/2013 0931 Hrs - 125 N Main ST BATESVILLE, IN
Offense(s): 35-43-2-1 B57-BURGLARY- RESIDENCE

Agency Name: All Other | Report #: 0005613 | Supp #: 1

Incident Snapshot View | Currently Viewing 2 of 2 Supplements

Supplements		Incident Status		State Submissions	
Status	Supp#	Action Code/Status	Action Date	Report Submission Status	State Processing Status
Approved Report (1)	0	Open / Open	07/17/2013	READY TO BE PROCESSED - ORIGINAL	
Initial Report (1)	1				

Follow-Up Incident Cases - 1

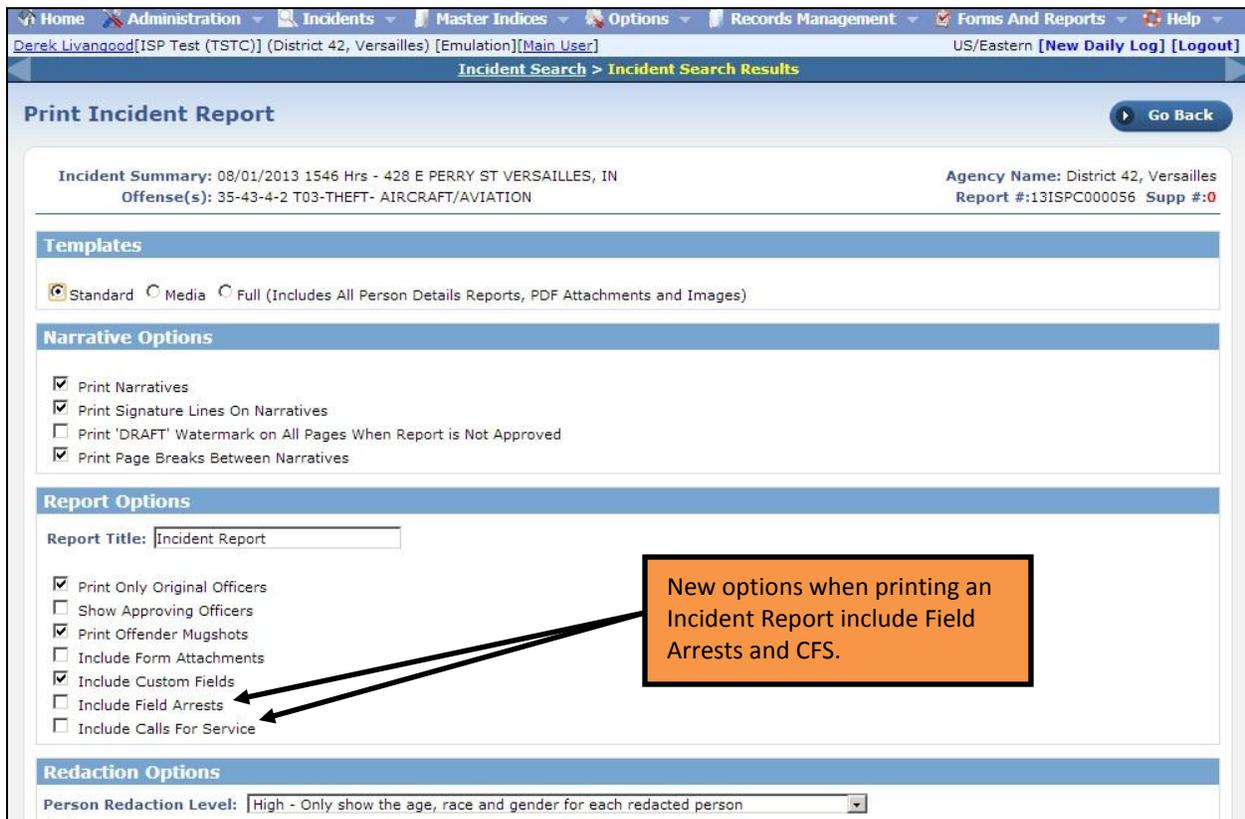
Case #	Agency	Lead Investigator	Case Action Status	Case Status	Next Update Due	Actions
0005613	District 42, Versailles		Assign to CID	Open	08/16/2013	

Incident report requires a Media/Crime Summary.

The Header tab turns red to identify that the validation has not been met.

Incident Report Printing Enhancement (Print Calls for Service and Field Arrest Reports)*

This enhancement now provides the option to include Calls for Service and Field Arrests when printing an incident report. When the option(s) to print Calls for Service or Field Arrests is selected, the RMS will generate a PDF for the incident report that includes the standard for each Calls for Service or Field Arrest. **Note: only deployed for IMPD.*



Incident Report Printing Enhancement (Officer Badge Number)

This enhancement changes the way the involved officer, reporting officer and supervising officer are identified or displayed on incident reports. A modification to the printed report places this officer information - Title, First Name, Middle Initial, Last Name, and Badge Number in these three areas:

- Officers Involved Section
- Signed Line
- Reviewed By Line

Officers Involved			
Role	Name	Agency	Supp #
Approving	Patrol Supervisor F Charger (#200)	IA Public Safety	0
Reporting	C Officer (#1235)	IA Public Safety	0

Incident People	
Arrestee, Suspect / Offender	Supp # 1
Name: SMITH, JOHN JAMES	Race: Hispanic
	Age at Occurrence: 24 Years Old
	Date of Birth: 01/01/1989

Officers Involved section.

Description:	Mailbox set on fire		
Owner:	CLARK, JOE (DOB) 01/02/1970 - Supp #: 0		
Property Loss	Total Value		
Burned (include firefighting damage)	\$ 50.00		
Grand Total:	\$ 50.00		

Signed and Reviewed By sections.

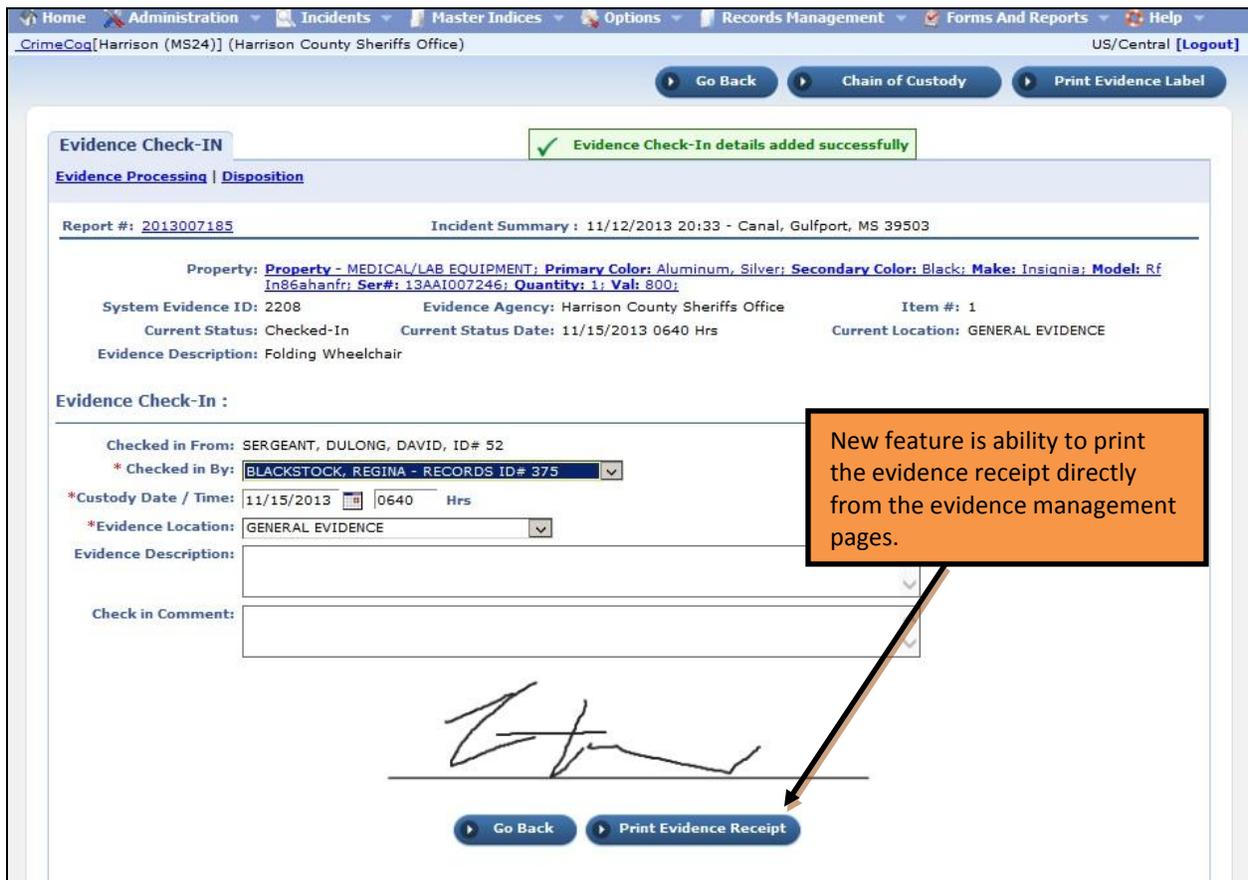
Incident Narratives		
Title	Date / Time	Supp #
Title: Original Narrative		
Author: Chart Officer	Date / Time: 08/22/2011 13:32 Hrs	Supp #: 0
a mailbox in front of a residence was set on fire and burned		

Signed: C Officer (#1235)	Reviewed By: Patrol Supervisor F Charger (#200)
----------------------------------	--

EVIDENCE RECEIPT ENHANCEMENTS

Evidence Receipt Print Enhancement

The evidence receipt print enhancement provides the ability to print an evidence receipt report from the following screens; Check-In, Check-Out, Transfer, Disposition, Mass Evidence, Mass Check-In, Mass Check-Out, Mass Transfer and Mass Disposition. The receipt report will also include the new signature being captured on those pages.



Additionally, a field/line labeled "From" was added to the receipt report for the person relinquishing the property. The "Released To" label was change to the more generic term "To" for the field/line that indicates the property recipient. A date and time field/line was added for the date and time of the transaction. Transaction comments are displayed on the enhanced receipt report.

Evidence Receipt / Lab Report		
IA Public Safety		
System Evidence ID: 192		
Evidence Description: Baseball Bat		
Evidence Processing:		
Item #:	2	
Report #:	No Report #	
Seized By:	Officer Smith, S.	Seized Date: 08/14/2013
Location:	VAULT SHELF 2	
Property:	Property - BASEBALL BAT	
Serial #:	Misc/OAN:	
Make:	Primary Color:	Gold
Model:	Secondary Color:	
	Quantity:	0
From: <u>Officer Smith, S.</u>	To: <u>Officer Tuesday, T.</u>	Date: <u>08/14/2013 07:30</u>
Comments: <u>to station</u>		
From: <u>Officer Tuesday, T.</u>	To: <u>Chief of Police Spade, S.</u>	Date: <u>08/15/2013 07:40</u>
Comments: <u>to evidence</u>		
From: <u>Officer Smith, S.</u>	To: <u>Chief of Police Spade, S.</u>	Date: <u>11/15/2013 00:39</u>
Comments: <u>Tagged with a wire tag.</u>		
Signature:		

STATE REPORTING/SUBMISSION ENHANCEMENT**Responsible Jurisdiction for NIBRS/UCR Reporting**

Where multiple organizations/agencies share a common schema/database, this enhancement will allow a user to designate the responsible organization for submitting UCR/NIBRS data to a State or Federal Incident Based Reporting (IBR) authority. This capability requires additional set-up/configuration to enable. InterAct will work with customers sharing a common schema to enable this capability as needed.

(This feature is still in development and was not yet functional for inclusion in the 10.16 release. It is anticipated it will be available as a hotfix in the next few weeks.)

HELP “SUBMIT TICKET” ENHANCEMENT

“Submit Ticket” Permission Option

A new permission category, ‘EJS Support – Submit Tickets’, was added to the application. The purpose of this new permission category is to restrict access to specific user groups (roles) that can submit a support request/ticket directly from the Help menu in the RMS. This permission was added to all roles by default.

For larger agencies/projects that provide their own tier 1 support, this enhancement can now better facilitate their internal support processes by preventing any line level user from submitting a support request directly to InterAct from the application. Their support processes require users to notify their agency internal support personnel first and, if the issue can’t be resolved, the agency’s support personnel will enter a support request/ticket with InterAct.

The screenshot shows the 'Permissions' admin screen in InterAct. The search bar contains 'ejs'. The table below lists various permissions, with one highlighted by a callout box:

Permission Name	Permission Description	Permission Type	Dispatch To	Actions
/IncidentSearch.do	Incident Search - Show EJS Smart Search Screen	Action	showQuickSearch	[Edit] [Delete]
/IncidentSearch.do	Incident Search - Get EJS Smart Search Results	Action	incidentQuickSearch	[Edit] [Delete]
/ManageGang.do	Gangs - To display EJS gang summary screen	Action	getEjsGangSummary	[Edit] [Delete]
/ManageNotifications.do	Notifications - Prepare EJS Menu Bar	Action	prepareEJSMenuBar	[Edit] [Delete]
/ReportService.do	Reports - View EJS Report Menu	Action	getUserReports	[Edit] [Delete]
/Support.do	EJS Support - access ticket submission	Action	submitTicket	[Edit] [Delete]
/Support.do	EJS Support - provides the support page	Action	ejsSupport	[Edit] [Delete]
/codesTable.do	Code Tables - Ajax Search on EJS Codes and Child Codes	Action	lookupEjsCodes	[Edit] [Delete]

The callout box contains the text: "In the Permissions admin screen, 'EJS SUPPORT – access ticket submission' is a new permission."

This has been added to all roles as the default. For example, here it is added to the Officer role.

Role Name: Officer

65 items selected

Permission	Action
Basic Access	-
Broadcast Messages - Add and Edit	-
Calls For Service - View	-
Case Management - Add And Edit Attachments	-
Case Management - Officer Functions	-
Citations - View	-
Civil Process - Add and Edit	-
Civil Process - View	-
EJS Support - submit tickets	-
External Results Integration	-
External Search	-
Field Arrests - Add And Edit	-
Field Arrests - Release Field Arrest	-
Field Arrests - View	-
Collapse Person - View Log	+
Collapse Vehicle - Collapse	+
Collapse Vehicle - View Log	+
Custom Forms - Update Form Security	+
Delegate Privileges - Add and Edit	+
Delegate Privileges - Delete	+
Delegate Privileges - View	+
Evidence Discrepancy Audit - Always Edit/Delete	+
Evidence Management - Add and Edit	+
Evidence Management - View	+
Evidence Mgmt - Delete Evidence	+
Evidence Officer	+
Feature Communications	+
Field Arrests - Always Edit Field Arrests	+

Users who have this permission will be able to submit support tickets through InterAct's Online Help Portal.

InterAct Online

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Joe Friday [ISP Test (TSTC_MAINT)] (All Other) 7 Notifications US/Cer

Recent Activities

- Initial Report
- Pending Approval
- Open Field Arrests
- My Cases (Active Count) 0
- Pending UCR Review 0

Submit Ticket

Count	Notification Type	Latest Notification	Priority
6	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	05/30/2013 09:42 AM CST	High
1	INCIDENT FOLLOW-UP CASE TRANSFER - PATROL	04/10/2012 11:03 AM CST	High

Offenses - Last 24 Hours: No Data

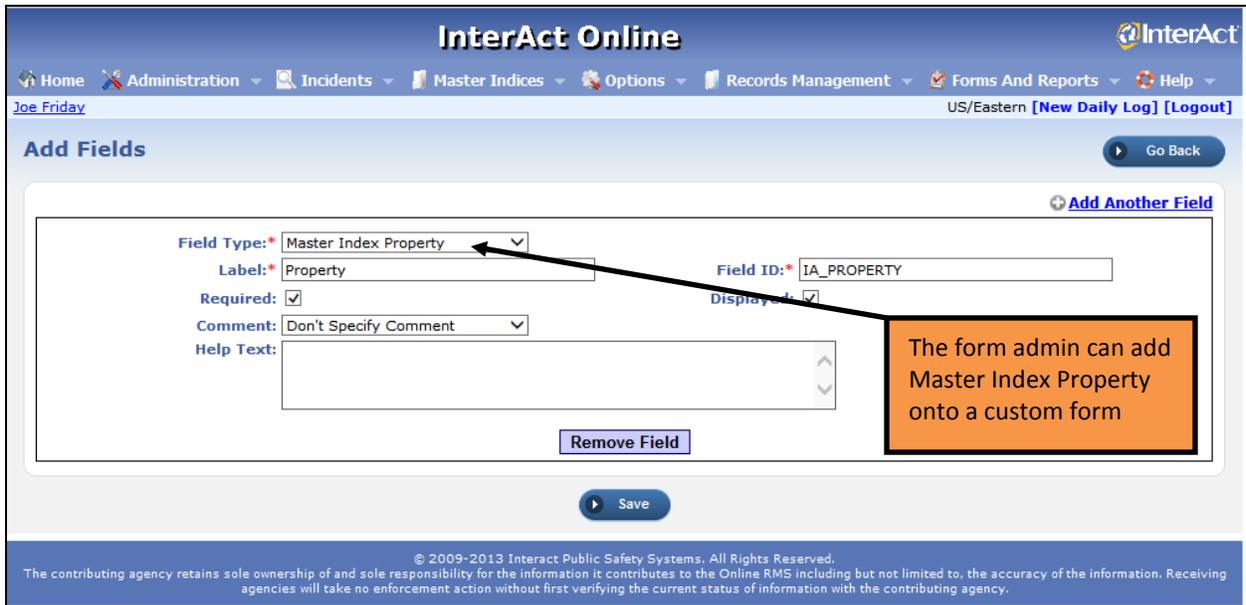
Non-Approved Reports

Category	Count
Initial	42
Disapproved	0
Pending Approval	3

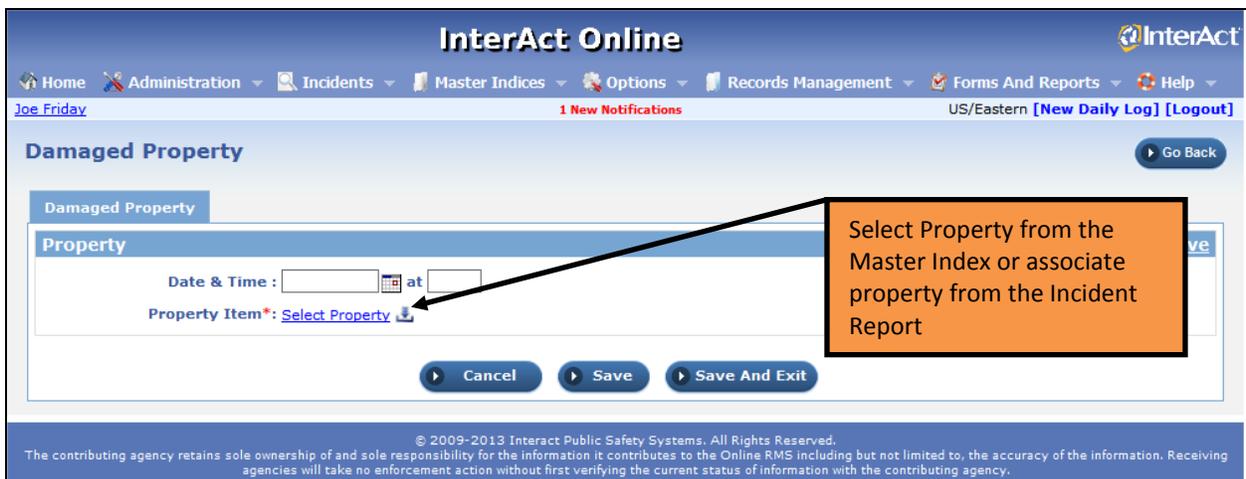
The screenshot shows the InterAct Online user interface. At the top, there is a navigation bar with the InterAct logo and a menu containing Home, Incidents, Master Indices, Options, Records Management, Forms And Reports, and Help. Below the navigation bar, the user's current session is identified as 'Bug_Testing[ISP Test (TSTC_MAINT)] (District 42, Versailles's) [Emulation][Main User]'. A callout box with an orange background and black border is positioned over the main content area, containing the text: 'Users who do not have this permission will not be able to submit Help tickets. Note Submit Ticket link is removed.' An arrow points from this box to the 'Help' menu. The 'Help' menu is open, showing options: About, Elearning, Live Assistance, and Online Help. Below the menu, there are sections for 'Quick Links' and 'External Links', each with a 'manage' link and a plus sign. The main content area features a search bar with 'www.google.com' entered, and a table with columns for 'Latest Notification' and 'Priority'. The table contains one row with the text 'WELCOME TO InterAct', the date '06/29/2012 11:15 AM EST', and the priority 'Low/Informational'. At the bottom of the page, a copyright notice reads: '© 2009-2013 Interact Public Safety Systems. All Rights Reserved. The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.'

STATISTICAL REPORT ENHANCEMENTS

The custom forms module was enhanced to support the ability to link master index Property records to the custom form.



The end user can select property items if associated to an incident report or select directly from a master index entry.



The resulting user selection will display the level of detail for the selected Property, Drugs, Documents, Currency and Guns as appropriate.

The screenshot shows the 'InterAct Online' interface. At the top, there is a navigation menu with options: Home, Administration, Incidents, Master Indices, Options, Records Management, Forms And Reports, and Help. The user is identified as 'Joe Friday' and the location is 'US/Eastern'. The main heading is 'Damaged Property' with a 'Go Back' button. Below this is a 'Property' form with a 'Save' button in the top right corner. The form contains the following information:

- Date & Time: [] at []
- Property: 157
- Type: GUN - HANDGUN Make: Beretta Model: 92F
- Serial #: 123456789 Quantity: 1 Value: \$750.00
- Property Item*: Primary Color: Black Secondary Color: Black
- Gun Type: Pistol Gun Action: Semiautomatic action (autoloading)
- Caliber / Gauge: 9 mm Luger/Parabellum, Kurz/Corto(.380 ACP), Winchester Magnum, Browning Long
- Number of Rounds: 0 Description: Like new condition

At the bottom of the form are three buttons: 'Cancel', 'Save', and 'Save And Exit'. An orange callout box with a black border and an arrow pointing to the 'Property: 157' field contains the text: 'In this example, the user selected a master index Gun record'. At the very bottom of the page, there is a copyright notice: '© 2009-2013 Interact Public Safety Systems. All Rights Reserved. The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.'

INTERFACE SUPPORT

Court Management System (CMS) Interface

The purpose of the CMS interface is to provide a mechanism to exchange warrant information between the Court Management System (SAS and South Carolina) and the InterAct Online RMS, synchronizing warrant information across the two systems while reducing the need for dual data entry performed manually.

The Warrant interface is a two-way data exchange between the Court Management System and the Interact Online RMS, using a SOAP protocol web service as the transfer mechanism over HTTPS. The CMS interface supports Warrant Entry, Warrant Update and Warrant Served transactions.

The CMS Warrant Interface – Interface Control Document is available upon request. The interface requires services and configuration activities to deploy.

The interface supports the following transaction types:

1. Warrant Entry – When a warrant is entered in the CMS, the data is posted to the RMS web service in the national GJXDM compliant XML format. This document is transformed into the structure expected by the RMS, parsed and uploaded to automatically create an active warrant in the RMS.
2. Warrant Update – When a warrant is updated in the CMS with a status of “Void” or “Recalled”, the RMS web service is invoked, passing the warrant XML document. Warrant information is extracted from the XML document, the corresponding warrant record in the RMS is updated with a status of Recalled and a warrant log entry is created.
3. Warrant Service Request – When service documentation is received and ready for entry into the CMS, a call to the web service to pull servicing data from the RMS is executed. Warrant service information is retrieved from the RMS and returned in the response message as an XML document in the structure expected by the CMS. Service information can be retrieved for a single warrant or for all warrants served since a specified date. This is based on the Request Key/Value pair in the Warrant Service Request object.

RELEASE SUMMARY STATUS

InterAct Online RMS 10.16 was installed in the demonstration and training environments on Nov 19th. 10.16 will be released to the production environment on December 3rd.

FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at ProductMGT_IRP@interact911.com.



APPENDIX: RELEASE 10.16 DETAILED SCR LISTING

This appendix contains the following tables:

- Table 1 – Release Enhancements
- Table 2 – Release Product Defect Fixes

TABLE 1: RELEASE DELIVERED ENHANCEMENTS

The following is a list of enhancement and usability SCRs delivered for release in 10.16.

Issue ID	Summary	Component/s	Type of Issue
IA-31209	SCR24143: Un-associate "Select Existing Incident" report permission from "Create Incident report" Permission	RMS_Admin	Enhancement
IA-31464	SBM 10.16 Reference	RMS_Admin	Enhancement
IA-3542	SCR23961 - 10.15.1 - 508 Issues	RMS_Admin	Technical Upgrade
IA-31280	Create a new permission to control access to who can access the "Submit Ticket" option from the "Help Tab"	RMS_Admin	Usability
IA-31466	Install Table Release Update for 10.15.3	RMS_Admin	Usability
IA-31451	Admin - New County and Manage County functionality to be removed/prohibited for non-DBA users	RMS_Admin	Usability
IA-31297	Incident Search Performance Check	RMS_Admin, RMS_IncidentReport	Performance
IA-31275	Performance on home page is slow	RMS_Admin, RMS_OTHER	Performance
IA-31022	SCR23803: Roles are showing up on JS reports admin page	RMS_Admin, RMS_Reporting_Jasper _Ad-Hoc	Reports
IA-3581	SCR22398 - Replace 'XMLAGG()' references to avoid memory leak issues.	RMS_ADMIN_DBA	Performance
IA-31074	SCR21022: Trace Entries- modify to use bind variables for inserts and deletes.	RMS_ADMIN_DBA	Scalability
IA-31742	Install Table Release Update for 10.16	RMS_ADMIN_DBA	Scalability
IA-3615	SCR23343: Send email notifications weekly if a Gold table in a Schema has been changed	RMS_ADMIN_DBA, RMS_Backend	Enhancement
IA-31338	Fix issues with DB Config Report - to work with 11G Rac and Nlets setup.	RMS_AgencyConfigurat ionReport	Usability

Issue ID	Summary	Component/s	Type of Issue
IA-3610	SCR23814: DLA – CAC Messaging Enhancements	RMS_CAC	Enhancement
IA-31438	Tiburon CAD Case needs to be sent to RMS as soon as CASE is generated	RMS_CADtoRMSintegration	Enhancement
IA-3498	SCR23847 - CAD-RMS Spill - Add Initial CAD Remarks to Spill within RMS	RMS_CADtoRMSintegration, RMS_Interface	Enhancement
IA-3216	SCR21603 Calls per Month report is limited to 200 calls	RMS_CallsForService	Usability
IA-31470	Incident Report - Need to have a Calls for Service reference on the Printed Report	RMS_CallsForService, RMS_IncidentReport, RMS_Printing	Enhancement
IA-31097	SCR18153: 'Go To Case' link/button at the View screen of a Case	RMS_Cases	Enhancement
IA-31099	Committed - SCR20662 Title Case Management - Officer Assignment Comments do not get sent to the assigned Officer	RMS_Cases	Enhancement
IA-31323	Committed - Case Management - Change Incident Security in Mass from Case (1 OF 1)	RMS_Cases	Enhancement
IA-31342	Committed - Case Management - Case Load / Assign Officer Screen Changes (PART 1 of 3)	RMS_Cases	Enhancement
IA-31343	Committed - Case Management - Case Load / Assign Officer Screen Changes (PART 2 of 3)	RMS_Cases	Enhancement
IA-31344	Committed - Case Management - Case Load / Assign Officer Screen Changes (PART 3 of 3)	RMS_Cases	Enhancement
IA-31669	Case Management -- Change columns on assign individual officer screen	RMS_Cases	Enhancement
IA-3012	SCR23494 Cases Assign Officer free text filter causes erroneous behavior	RMS_Cases	Usability
IA-3153	SCR20870 Security Groups - Provide a warning if the user is going to be Locked Out	RMS_Cases	Usability
IA-31659	Change "Cancel" to "Go Back" on Change Incident Report Security screen	RMS_Cases	Usability
IA-31259	Civil Process - Capture Additional Data	RMS_CivilProcess	Enhancement

Issue ID	Summary	Component/s	Type of Issue
IA-3607	SCR24042 - Custom Forms - Add Master Indices PROPERTY PORT 10.16	RMS_CustomForms-Fields, RMS_MasterIndices	Enhancement
IA-31217	SCR24207: PORT TO 10.16: Data Submissions – Add indicator for open/closed Datasets	RMS_DataSubmissions	Enhancement
IA-3579	SCR22364: MICR - Domestic Violence Additional Data Optional data element for 2013	RMS_DataSubmissions	Enhancement
IA-3576	SCR21480: ISP Evidence Review Retroactive Apply - from 30 to 365 days	RMS_Evidence	Usability
IA-3497	SCR23850 - Print Evidence Receipt Enhancements	RMS_Evidence, RMS_Printing	Usability
IA-31229	Field Arrest 10.16 Changes	RMS_FieldArrest	Enhancement
IA-31305	Committed - Field Arrest - Charge Category and Charge Class	RMS_FieldArrest	Enhancement
IA-31306	Committed - Field Arrest - Arrestee and Other People Age	RMS_FieldArrest	Enhancement
IA-31411	Field Arrest Additional Search Criteria - priority 1 user stories	RMS_FieldArrest	Enhancement
IA-3493	SCR23926 - Field Arrest - "re-open button needs to be moved from view only page to edit page	RMS_FieldArrest	Enhancement
IA-3523	Field Arrest - Field Arrest Required Victim	RMS_FieldArrest	Enhancement
IA-3524	Field Arrest - Edit Field Arrest Tab Reorganization	RMS_FieldArrest	Enhancement
IA-3525	Field Arrest - View Field Arrest Tab Reorganization	RMS_FieldArrest	Enhancement
IA-3526	Field Arrest - Property Process	RMS_FieldArrest	Enhancement
IA-3527	Field Arrest - Search Field Arrest by Officer Role	RMS_FieldArrest	Enhancement
IA-3528	Field Arrest - Enhance Field Arrest Association to Incident	RMS_FieldArrest	Enhancement
IA-3588	Field Arrest Administration Screen	RMS_FieldArrest	Enhancement
IA-3590	SCR24246: Field Arrests Part Four	RMS_FieldArrest	Enhancement
IA-31800	Field Arrest - Add the ability to hide the Charge Category and Class Fields on the Field Arrest	RMS_FieldArrest	Enhancement

Issue ID	Summary	Component/s	Type of Issue
IA-31796	Field Arrest Printed Report - Layout Issues	RMS_FieldArrest	Usability
IA-2776	SCR20872 Add Ability to Delete an Arrest Record once added to the incident report	RMS_FieldArrest, RMS_IncidentReport	Usability
IA-31294	Search Field Arrests - IMPD is still only limited to the agencies in their organization.	RMS_FieldArrest, RMS_Searching- General	Enhancement
IA-31295	Search Field Contacts - IMPD is still only limited to the agencies in their organization	RMS_FieldContact, RMS_Searching- General	Enhancement
IA-31296	Add All Agencies Search Option to Field Contact Search – Single Level Agency Setup	RMS_FieldContact, RMS_Searching- General	Enhancement
IA-31207	PORT Modify Agency list to only include user assignable agencies	RMS_IncidentReport	Enhancement
IA-31478	Incident Report - include field arrests on printed incident report	RMS_IncidentReport	Enhancement
IA-31493	Incident Summary - Media/Crime Summary Validation Changes	RMS_IncidentReport	Enhancement
IA-31500	Warning to user that they will be locked out if security group is applied	RMS_IncidentReport	Enhancement
IA-31276	Access the incidents links page is slow	RMS_IncidentReport	Performance
IA-31347	Incident Report - Property Page performance - slow to load this page causing status LOV's to not populate correctly	RMS_IncidentReport	Performance
IA-31352	Incident search fixes	RMS_IncidentReport	Performance
IA-31403	Sign Our Jumploader Jar	RMS_IncidentReport	Usability
IA-31497	PORT SCR24186 - Incident Report – Quick Search via Enter address doesn't carry over information.	RMS_IncidentReport	Usability
IA-3468	SCR24186 - Incident Report – Quick Search via Enter address doesn't carry over information.	RMS_IncidentReport	Usability
IA-3474	SCR24170 - Deleted Incident Report Log needs Export Option - MSP	RMS_IncidentReport	Usability
IA-31293	Incident Search via Root Agency should show results from all districts - IMPD	RMS_IncidentReport, RMS_Searching- General	Enhancement

Issue ID	Summary	Component/s	Type of Issue
IA-31437	CAD Interface - modify address parser to handle non-standard street types	RMS_Interface	Enhancement
IA-31418	CAD Interface - custom setup changes for Indianapolis	RMS_Interface	Enhancement
IA-3589	SCR24239: Incident XML Upload needs default value for status code type	RMS_Interface	Enhancement
IA-3591	SCR24200: XML Upload Arrest Data	RMS_Interface	Enhancement
IA-31460	Interface - Incident Extract Needs CFS Info	RMS_Interface	Enhancement
IA-31441	Read Only Schema changes- to accommodate multiple interfaces i.e.: InterDex/Jasper, etc.	RMS_Interface	Scalability
IA-3490	SCR23964 - Citation XML interface - remove client-specific default values from XML setup files	RMS_Interface	Scalability
IA-31200	Committed - State Queries From Online RMS using REST	RMS_Interface, RMS_Interface_XSI_Rest	Enhancement
IA-31377	Committed - State Queries From Online RMS using REST PART 2 for 10.15.3	RMS_Interface, RMS_Interface_XSI_Rest	Enhancement
IA-31302	Link to Arrests should be available in the summary tab Go To: section of the Incident Report	RMS_Interface, RMS_UI_UserInterface	Enhancement
IA-31690	SYS_ID not loaded from Warrant XML Upload	RMS_Interface, RMS_Warrants	Interface
IA-31274	Person Summary performance is slow	RMS_MasterIndices	Performance
IA-31256	Multilevel Hierarchy - Incident Mapping	RMS_Multilevel Hierarchy	Enhancement
IA-31381	Committed - Multilevel Hierarchy - Number Generation For Organizations	RMS_Multilevel Hierarchy	Enhancement
IA-31391	Committed - Multi-Tier User Self Assignment Authorization (PART 1 of 4) Admin Agency Side	RMS_Multilevel Hierarchy	Enhancement
IA-31392	Committed - Multi-Tier User Self Assignment Authorization (PART 2 of 4) Admin User Side	RMS_Multilevel Hierarchy	Enhancement
IA-31394	Committed - Multi-Tier User Self Assignment Authorization (PART 4 of 4) Logging	RMS_Multilevel Hierarchy	Enhancement

Issue ID	Summary	Component/s	Type of Issue
IA-31416	Data Submissions - NIBRS/UCR - Identifying the jurisdiction responsible for incident reporting	RMS_Multilevel Hierarchy	Enhancement
IA-31354	Multi-tier agency transfer of case report to other agencies in schema	RMS_Multilevel Hierarchy	Usability
IA-31027	SCR23508: Jasper Error - Error occurred while performing the previous request	RMS_Reporting_Jasper_Ad-Hoc	Reports
IA-31032	SCR23089: add Jasper Time Zones as a default EJS Parameter	RMS_Reporting_Jasper_Ad-Hoc	Reports
IA-31220	SCR24065: Upgrade Jasper Reports libraries to 5.2	RMS_Reporting_Jasper_Ad-Hoc	Reports
IA-3577	SCR21867: Managing the AGENCY_CODES.JS_ORGANIZATION column	RMS_Reporting_Jasper_Ad-Hoc	Reports
IA-3596	SCR24218: Jasper Ad Hoc Domains to administrative users	RMS_Reporting_Jasper_Ad-Hoc	Reports
IA-31419	Jasper Server - nightly job - Update JS_ORGANIZATION according to EJS_SCHEMAS user	RMS_Reporting_Jasper_Ad-Hoc	Usability
IA-31252	PORT - New Citation Topic - The Citation Topic	RMS_Reporting-iReports	Reports
IA-3552	SCR23457: Ad Hoc Topic - Create topic for Incident Offenses	RMS_Reporting-iReports	Reports
IA-3554	SCR23816 - Ad Hoc Reporting - The Incident Case Summary Topic returns no agency data	RMS_Reporting-iReports	Reports
IA-3557	SCR24139: Reports – Offense Count By Reporting Area - Bar Graph Report is incomplete	RMS_Reporting-iReports	Reports
IA-3507	Reports – Supplement to Return A report counts stolen Property value twice, two separate Offenses	RMS_Reporting-iReports, RMS_ReportingUCR	Reports
IA-31219	SCR23938: Upgrade jQuery to 1.10	RMS_UI_UserInterface	Enhancement
IA-3466	SCR24189 - Master Indices – Field Contacts are incorrectly labeled on View Person page	RMS_UI_UserInterface	Usability
IA-31394	Committed - Multi-Tier User Self Assignment Authorization (PART 4 of 4) Logging	RMS_Multilevel Hierarchy	Enhancement

TABLE A2: RELEASE 1 PRODUCT DEFECT SCRS

This table contains the major product defect SCRs resolved in the 10.16 release.

Issue ID	Summary	Component/s	Type of Issue
IA-31367	Agency Vehicles - model autocomplete is buggy	RMS_Admin	Defect
IA-31431	Levelset All Time zone Specs To "US/Eastern"	RMS_Admin	Defect
IA-31459	Recent Activities Error	RMS_Admin	Defect
IA-31467	UCR Validation Required Checkbox can be modified to turn off validation	RMS_Admin	Defect
IA-31520	C_admin Emulation Issue	RMS_Admin	Defect
IA-31773	Admin - Spelling error on User Security Settings page	RMS_Admin	Defect
IA-31264	Interface Maintenance - spreadsheet upload needs to remove leading or trailing spaces	RMS_Admin, RMS_CADtoRMSintegration, RMS_Interface	Defect
IA-31667	CAD Interface - street name longer than 40 chars. prevents CFS and IR being created	RMS_CADtoRMSintegration	Defect
IA-31287	Case Search Changes	RMS_Cases	Defect
IA-31657	Case Review - Incident Security hover dialog missing "restricted" information	RMS_Cases	Defect
IA-31658	Case Review - Incident security icon mismatch not including security groups	RMS_Cases	Defect
IA-31389	Duplicate Case Creation for Incident Report – Notification not deleted	RMS_Cases, RMS_IncidentReport, RMS_Notifications	Defect
IA-31414	Case Management – Review Case – Enter to Initiate Search does not function	RMS_Cases, RMS_Searching-General	Defect
IA-31421	Case Search – Refine search doesn't return results with same search criteria	RMS_Cases, RMS_Searching-General	Defect
IA-3549	SCR24174: Citation entry pops up to top of page when saving details	RMS_Citations_Enforcements	Defect
IA-31257	Records Management – Person Collapse search doesn't support partial entries	RMS_Collapse	Defect
IA-3544	SCR23974: Records Management – Unable to search for Person record via Index ID, Person Collapse	RMS_Collapse	Defect

Issue ID	Summary	Component/s	Type of Issue
IA-31003	PORT SCR24069: Associating Employee to business when many employees exist causes error - WY19	RMS_Collapse, RMS_MasterIndices	Defect
IA-31495	Master Indices - Error occurs when trying to add collapsed Person record to Property	RMS_Collapse, RMS_MasterIndices	Defect
IA-31655	Master Indices - Error occurs when trying to update collapsed Person record on Property, creates duplicate entry	RMS_Collapse, RMS_MasterIndices	Defect
IA-31656	Master Indices - Error occurs when trying to delete collapsed Person record from Property	RMS_Collapse, RMS_MasterIndices	Defect
IA-3541	Records Management – A system error has occurred. Please contact an administrator, select Person ID	RMS_Collapse, RMS_MasterIndices	Defect
IA-31448	Master Indices Person Collapse - The Collapse Log does not return any records when searched	RMS_Collapse, RMS_MasterIndices, RMS_Searching- General	Defect
IA-31711	Records Management - Blank page when searching for duplicate Vehicles	RMS_Collapse, RMS_RecordsManage ment	Defect
IA-31292	Custom Forms - Inactive form FIELDS continue to print (upon the PDF output)	RMS_CustomForms- Fields, RMS_Printing	Defect
IA-3475	SCR24168 - Custom Forms - Sub Forms not enforcing mandatory comments upon save	RMS_CustomForms- SubForms	Defect
IA-31215	SCR24206: PORT TO 10.16 - Data Submissions – Add Dataset ID to Dataset Details page	RMS_DataSubmissions	Defect
IA-31225	SCR24202: PORT To 10.16: Data Submissions – Added to Open Dataset flag is not retained post updating reported errors	RMS_DataSubmissions	Defect
IA-3585	SCR24225 - Data Submissions – End Date filter selection is exclusive	RMS_DataSubmissions	Defect
IA-3586	SCR24212: Data Submissions – Posting/unposting Incidents does not delete previously created ibr file	RMS_DataSubmissions	Defect

Issue ID	Summary	Component/s	Type of Issue
IA-3595	SCR24201 - PORT 10.16 : Data Submissions – Unable to load Incident State Report section when attempting to Save closed Dataset	RMS_DataSubmissions	Defect
IA-3597	SCR24195: Data Submissions – User can create duplicate open Dataset that is empty	RMS_DataSubmissions	Defect
IA-31235	PORT Extended Chain of custody creates error unless signature option is turned on	RMS_Evidence	Defect
IA-3480	SCR24029 - Evidence Lab Report - Signature too large	RMS_Evidence	Defect
IA-31016	SCR24023 - Modify Field Arrests – Always Edit Field Arrests Permission Category to work across users in the same agency PORT 10.16	RMS_FieldArrest	Defect
IA-31265	Placement Date and time fields in production not holding data and validations not catching it	RMS_FieldArrest	Defect
IA-31278	User is kicked out of field arrest when editing page	RMS_FieldArrest	Defect
IA-31282	Unable to release property from field arrest	RMS_FieldArrest	Defect
IA-31300	Status of [Empty] being displayed in field arrest log	RMS_FieldArrest	Defect
IA-31368	Field Arrest - Narrative Save and Title Issue	RMS_FieldArrest	Defect
IA-31405	Field Arrest - Location and People "Quick Search" fails	RMS_FieldArrest	Defect
IA-31406	Field arrest "held locally" missing validation	RMS_FieldArrest	Defect
IA-31408	Field Arrest - Offense Date needs to have validation	RMS_FieldArrest	Defect
IA-31410	Field Arrest - Navigation from the Questions TAB to the Validations TAB not working correctly	RMS_FieldArrest	Defect
IA-31445	Screening questions validation not being validated until user selects validation tab.	RMS_FieldArrest	Defect
IA-31780	Field Arrest - Held Locally Option turned off causes placement date to not appear	RMS_FieldArrest	Defect

Issue ID	Summary	Component/s	Type of Issue
IA-3535	SCR24183: Incident Report – HTTP Status 404 error when attempting to associate Field Arrest	RMS_FieldArrest	Defect
IA-31679	EJS_EVH_GET_VHCL_SP in EJS_VEHICLES_PK. it's not doing a good job of selecting the latest date of info	RMS_FieldArrest, RMS_IncidentReport, RMS_MasterIndices	Defect
IA-31473	Incident Mapping displays outside boundaries of custom shape	RMS_IncidentMapping	Defect
IA-31017	SCR23983: Incident Report – Unable to associate Offense to Other Incident People PORT 10.16	RMS_IncidentReport	Defect
IA-31288	Incident Report – Header – Incident Report Agency/District doesn't save in non-wizard mode	RMS_IncidentReport	Defect
IA-31433	Incident Reports - Error message when approving reports	RMS_IncidentReport	Defect
IA-31519	Incident Reports - Agency specific Incident Report Types are not filtered on Incident Search Pages	RMS_IncidentReport	Defect
IA-31279	Incident XML Upload Supplemental Report Issue	RMS_IncidentReport, RMS_Interface	Defect
IA-31439	Re-Submitted Incident does not populate Approving Officer on Report - RMSDEX IMPD ISSUE	RMS_IncidentReport, RMS_Interface	Defect
IA-3462	SCR19943 - Incident Report - Adding Property as Currency the Total amount does not carry over to Property Value	RMS_IncidentReport, RMS_MasterIndices, RMS_ReportingUCR	Defect
IA-31363	View_Only User with access to Master Records in INDYTRAIN	RMS_IncidentReport, RMS_MasterIndices, RMS_Security	Defect
IA-3548	SCR24089: Notifications – Follow Up Case Decision Needed Notification is not removed	RMS_IncidentReport, RMS_Notifications	Defect
IA-3566	SCR24209: Names with quotation mark ' don't allow report transfer - USS	RMS_IncidentReport, RMS_Officer	Defect
IA-31348	Incident Report - Property associated with two or more offenses causes the property to print twice	RMS_IncidentReport, RMS_Printing	Defect
IA-31440	Quick print not working correctly from the approve incident report screen.	RMS_IncidentReport, RMS_Printing	Defect
IA-31474	Printed Report – Officer Info Change to show Badge Number	RMS_IncidentReport, RMS_Printing	Defect

Issue ID	Summary	Component/s	Type of Issue
IA-31364	Security - View Only users having access to the incident History, Security, and Audit.	RMS_IncidentReport, RMS_Security	Defect
IA-31449	IMPD – Snap Shot – Does not load Incident Reports on Left column or on Map	RMS_IncidentReport, RMS_UI_UserInterface	Defect
IA-31660	PORT CMS Warrant Interface - Request Variable Management	RMS_Interface	Defect
IA-31526	UI Label Error - Mobile XSI Web Application Setup	RMS_Interface, RMS_Interface_XSI_Rest	Defect
IA-31380	Master Indices - Gang Broken Link	RMS_MasterIndices	Defect
IA-31501	Master Indices - Error when editing existing Property	RMS_MasterIndices	Defect
IA-31701	Master Indices - Unable to delete Master Index record associations from Organization records	RMS_MasterIndices	Defect
IA-3504	SCR23258 - Master Indices-Relations Association	RMS_MasterIndices	Defect
IA-31226	SCR24249: Correct NIBRS codes	RMS_NIBRS	Defect
IA-31326	Daily Log hyperlink is not available for any Officers in MD NRP	RMS_ODL_OfficerDaily Logs	Defect
IA-31254	PORT SCR21923 Person Redaction Level dropdown options do not comply with descriptions	RMS_OTHER	Defect
IA-31210	PORT SCR24171: Incident Report – Printing – ‘RankFirstNameLastName’ appears in Signature field without spaces	RMS_Printing	Defect
IA-31442	IMPD Reports utilizing JASPER do not function	RMS_Reporting_Jasper_Ad-Hoc	Defect
IA-31301	Field Arrest Search for Thatcher in IMPD Traing fails	RMS_Searching-General	Defect
IA-31014	SCR24028: SOLR updates failing due to multi-byte characters	RMS_SOLR	Defect