



**InterAct RMS
Version 10.17**

Product Release Bulletin

April 30, 2014

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Collins	04/22/2014	1.0	Original document.
T. Collins	04/29/2014	1.1	Added Field Arrests to CFS. Added Warrant Attachments. Added NIBRS Reporting Agency. Added Filtering Options for Incident Mapping. Added Table A1 and A2. Numerous edits throughout document.

TABLE OF CONTENTS

REVISION HISTORY	2
Introduction	4
Release Overview	5
Release Milestones	7
New Features	8
Enhancements	8
Administration / General Enhancements	8
Incident Enhancements	12
Field Arrest Enhancements	30
Officer Daily Log Enhancement	41
Case Management Enhancements	46
Evidence Enhancements	64
Charts Enhancements	74
Master Index Enhancements	81
Warrants Module Enhancement	91
Data Submissions Update	93
Statistical Reporting Enhancements	97
Interface Support	103
Release Summary Status	104
For Additional Information	104
APPENDIX: RELEASE 10.17 DETAILED JIRA LISTING	105
TABLE A1: PRB FEATURED ENHANCEMENTS	105
TABLE A2: RELEASE 1 PRODUCT DEFECT AND ADDITIONAL ENHANCEMENTS	109

INTRODUCTION

This document provides an overview of the software changes being delivered in release 10.17 of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- help and eLearning updates
- Updates to web site product information and product collateral

RELEASE OVERVIEW

This section includes an overview of major enhancements included in the 10.17 release. Items marked with an asterisk are released in a disabled state and may require agency configuration, deployment of multiple InterAct products, and/or additional training prior to the capabilities being enabled for an agency. Agencies that are interested in the below capabilities should inquire with InterAct's Operation/Support team by submitting a help ticket. Additional information is provided in the summary overview sections.

The scope of this release is defined below:

- Administration / General Enhancements
 - Redesign of Agency Administration Landing Page
 - Smart Date Parsing
- Incident Enhancements
 - Adding Other Addresses to Incident Report
 - Avoiding the Creation of Duplicate Persons
 - Validating Non-Verified Geo-Addresses
 - Quick Reference for Narratives
 - Adding Narrative Templates to Incident Reports and Field Arrests
 - Adding Custom Fields to an Incident
- Field Arrest Enhancements
 - Duplicating a Field Arrest
 - New Reference Numbers Section
 - Relabeled 'Incidents' Tab To 'Associated Events'
 - Associating Additional Field Arrest Information to the Incident Report
 - Importing Field Arrest Narratives Into The Incident Report
 - Importing Field Arrest Location Enhancement
 - Expanded Field Arrest Search Capabilities
 - Field Arrest Added to Calls For Service
- Case Management Enhancements
 - Case Supervisors Across a Multi-Tier Organization
 - Case Sharing and Security
 - Officer Case Assignments Expanded
 - Case Searches and Notifications Within an Organization
 - Viewing and Updating Associated Incident Offenses
 - Case Routing Across Organizations
 - New Print Options

- Officer Daily Log Enhancement
 - Adding Information to Officer Daily Log Code Tables
- Evidence Enhancements
 - Print Signature on Evidence Receipt from Evidence Module
 - Print Signature on Evidence Receipt from Incident Report
 - Evidence Mass Change Location Enhancement
- Charts Enhancements
 - Enhancement to Main Page Chart Navigation
 - Approving Incident Reports from Charts Page
 - Filtering Options for Incident Mappings
- Master Index Enhancements
 - 'Always Edit' Permission Update
 - Adding Missing Data Past Lock Hours
 - Caution Codes Enhancements
- Warrants Module Enhancement
 - Adding Attachments to Warrants
- Data Submissions Update
 - NIBRS/UCR Reporting
 - Agency Select For NIBRS Reporting Purposes
- Statistical Reporting Enhancements
 - Jasper Domain Creation - Custom Forms Reporting
- Interface Support
 - ACRS (MD Crash Reporting System)

RELEASE MILESTONES

The following table contains the high level release milestones.

Start Date	End Date	Milestone
Jan-10	Jan-10	10.17 Release Planning Complete
Jan-15	Jan-15	10.17 Release Kick-Off
Apr-01	Apr-01	10.17 Code Lock
Apr-06	Apr-06	Cycle 1 Testing / Fixes (reports & interfaces excluded)
Apr-08	Apr-22	Cycle 2 Testing / Fixes
Apr-22	Apr-22	10.17 Released to Den Dup, Demo, & Training Environments
Apr-23	Apr-28	Cycle 3 Testing / Fixes (critical fixes only)
Apr-29	Apr-29	10.17 Final Build
May-06	May-06	10.17.0 Release Install


NEW FEATURES

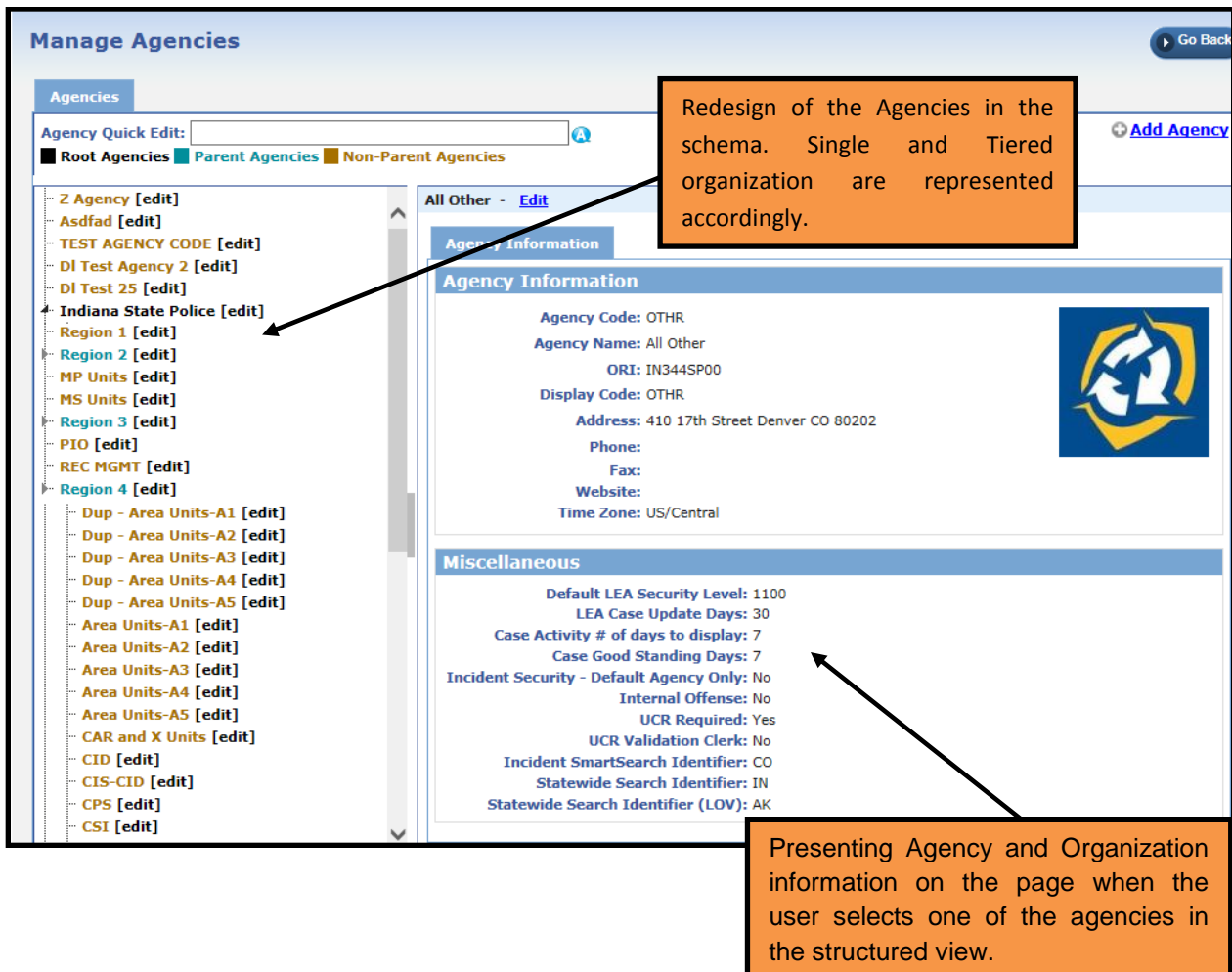
The following are the new features and enhancements included in the release of RMS version 10.17

ENHANCEMENTS

ADMINISTRATION / GENERAL ENHANCEMENTS


Agency Administration Landing Page Redesign

The Manage Agencies page is now designed with tree navigation when displaying Agency and Organization information. To the left of the Parent Agency name is an arrow icon . When clicked, the child agencies under that parent agency are listed and selectable. When any Agency name is selected, the information is available to the right.



Manage Agencies

Agencies

Agency Quick Edit: 

■ Root Agencies ■ Parent Agencies ■ Non-Parent Agencies

Z Agency [edit]
 Asdfad [edit]
 TEST AGENCY CODE [edit]
 DI Test Agency 2 [edit]
 DI Test 25 [edit]
 Indiana State Police [edit]
 Region 1 [edit]
 Region 2 [edit]
 MP Units [edit]
 MS Units [edit]
 Region 3 [edit]
 PIO [edit]
 REC MGMT [edit]
 Region 4 [edit]
 Dup - Area Units-A1 [edit]
 Dup - Area Units-A2 [edit]
 Dup - Area Units-A3 [edit]
 Dup - Area Units-A4 [edit]
 Dup - Area Units-A5 [edit]
 Area Units-A1 [edit]
 Area Units-A2 [edit]
 Area Units-A3 [edit]
 Area Units-A4 [edit]
 Area Units-A5 [edit]
 CAR and X Units [edit]
 CID [edit]
 CIS-CID [edit]
 CPS [edit]
 CSI [edit]

All Other - [Edit](#)

Agency Information

Agency Code: OTHR
 Agency Name: All Other
 ORI: IN344SP00
 Display Code: OTHR
 Address: 410 17th Street Denver CO 80202
 Phone:
 Fax:
 Website:
 Time Zone: US/Central

Miscellaneous

Default LEA Security Level: 1100
 LEA Case Update Days: 30
 Case Activity # of days to display: 7
 Case Good Standing Days: 7
 Incident Security - Default Agency Only: No
 Internal Offense: No
 UCR Required: Yes
 UCR Validation Clerk: No
 Incident SmartSearch Identifier: CO
 Statewide Search Identifier: IN
 Statewide Search Identifier (LOV): AK

Redesign of the Agencies in the schema. Single and Tiered organization are represented accordingly.

Presenting Agency and Organization information on the page when the user selects one of the agencies in the structured view.

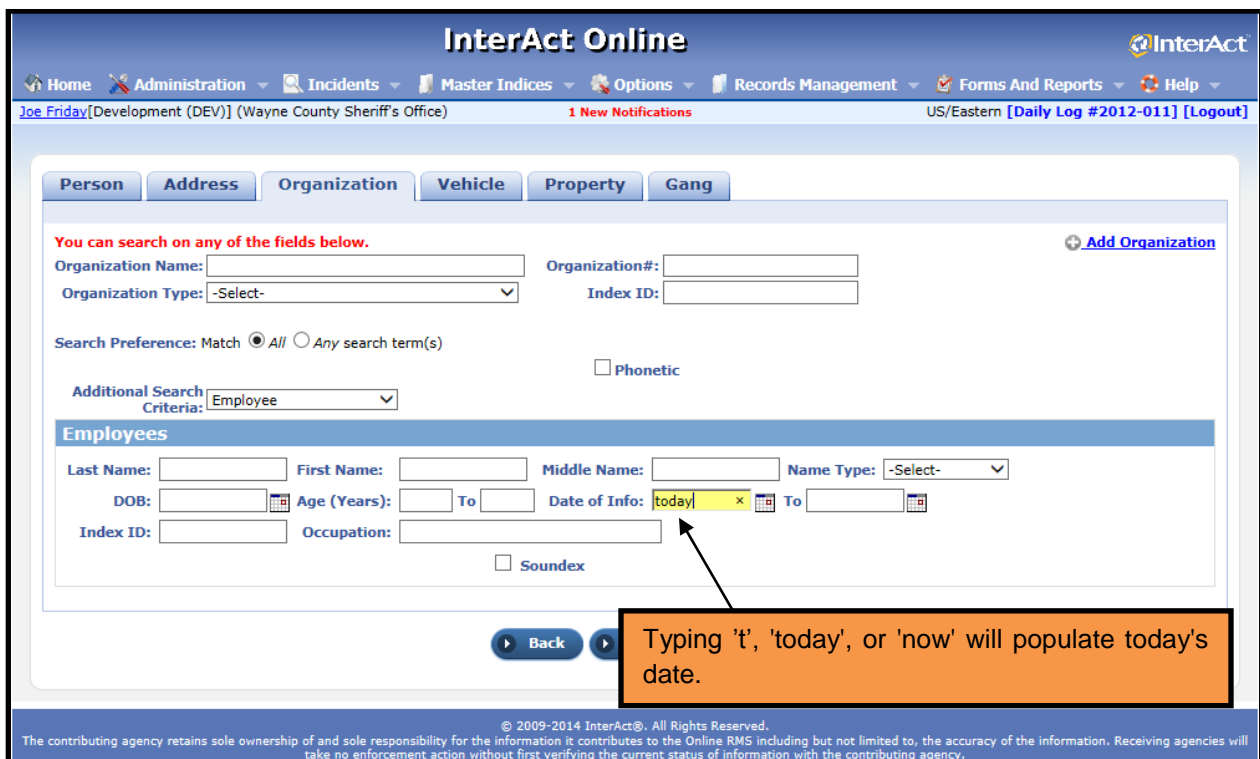
Smart Date Parsing

Smart Date Parsing allows the entry of Date values within RMS date fields without typing in a specific date value or using the calendar for selection. This feature allows faster data entry.

NOTE: *If you are on, say, a search form, and you enter something and then press the ENTER key triggering a form submit, the date will not parse. You will have to tab out of the field or click on something else.*

There are multiple ways to express date values as follows:

- 1) Typing 't', 'today', or 'now' will populate today's date



InterAct Online

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Joe Friday[Development (DEV)] (Wayne County Sheriff's Office) 1 New Notifications US/Eastern [Daily Log #2012-011] [Logout]

Person Address Organization Vehicle Property Gang

You can search on any of the fields below. Add Organization

Organization Name: Organization#: Organization Type: -Select- Index ID:

Search Preference: Match ☒ All ☐ Any search term(s) ☐ Phonetic

Additional Search Criteria: Employee

Employees

Last Name: First Name: Middle Name: Name Type: -Select- DOB: Age (Years): To Date of Info: today To Occupation: ☐ Soundex

Back

Typing 't', 'today', or 'now' will populate today's date.

© 2009-2014 InterAct®. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

Person Address Organization Vehicle Property Gang

You can search on any of the fields below.

Organization Name: Organization#:
 Organization Type: Index ID:

Search Preference: Match ☒ All ☐ Any search term(s)

Additional Search Criteria: Employee

Employees

Last Name: First Name: Middle Name: Name Type:

DOB: Age (Years): To Date of Info: To

Index ID: Occupation:

☐ Phonetic ☐ Soundex

Any entry considered invalid will result in the date field being blanked out

2) Typing 'tx' or 't+x' will take the current date and add X days to it.

Person Address Organization Vehicle Property Gang

You can search on any of the fields below.

Organization Name: Organization#:
 Organization Type: Index ID:

Search Preference: Match ☒ All ☐ Any search term(s)

Additional Search Criteria: Employee

Employees

Last Name: First Name: Middle Name: Name Type:

DOB: Age (Years): To Date of Info: To

Index ID: Occupation:

☐ Phonetic ☐ Soundex

t+X will take the current date and add X days to it. Must click or tab into another field.

3) Typing 't-x' will take the current date and subtract X days to it.

The screenshot shows the 'Organization' tab selected in the top navigation bar. Below the tabs, there are search filters for Organization Name, Organization Type, Organization#, and Index ID. The 'Search Preference' is set to 'Match All'. The 'Additional Search Criteria' is set to 'Employee'. The 'Employees' section is expanded, showing fields for Last Name, First Name, Middle Name, Name Type, DOB, Age (Years), Date of Info, Index ID, and Occupation. The 'Date of Info' field is highlighted in yellow and contains the text 't-2'. An orange callout box with an arrow pointing to the 't-2' field contains the text: 't-X will take the current date and subtract X days to it. Must click or tab into another field'. At the bottom are 'Back', 'Reset', and 'Search' buttons.

4) Additional quick references available:

<u>TYPE</u>	<u>RESULT</u>
1 month 3 days	1 month and 3 days from the current date
1 year 20 days ago	1 year and 20 days SUBTRACTED from the current date
-3 months	3 months subtracted from the current date
a '-' or 'ago'	trigger a difference rather than an addition
years, year, yr or y	years
months, month or mo	months
days, day or d	days
hours, hour, hr , or h	hours
minutes, minute, mins or mi	minutes

NOTE: The numbers have to be entered as numbers. For example, 'three months' will not work. It should be entered as '3 months'. Any entry considered invalid will result in the date field being blanked out.

INCIDENT ENHANCEMENTS

Enhancement to Add Additional Addresses to Incident Report

Over the life of most investigations, big or small, many different locations become important. This enhancement allows the user to add "Other Locations" to an incident report.

Other incident locations can be added from the summary page or they can be imported from the field arrest and will come in as arrest location. You cannot add the same location to an incident twice, regardless of supplement. Also, 'Date of info' is required, as is the location type.

The top screenshot shows the 'Incident Report' interface. The 'Summary' tab is selected. An orange callout box states: "The ability to add 'Other Locations' to an incident report is available on the Summary page or from a Field Arrest." The bottom screenshot shows the 'Location' section. An orange callout box states: "Start by clicking on the 'Add Additional Location' link." An arrow points from this box to the 'Add Additional Location' link in the interface.

The normal Search screen then opens up where you can search to see if the location already exists in the RMS, or you can add a new location. After selecting/adding a new address, the RMS opens the 'Add Other Location' page.

Add Other Location

Incident Summary: 04/07/2014 1640 Hrs - 909 Grant AVE Fort Wayne, IN 46803
Offense(s): 35-43-1-2A-CRIMINAL MISCHIEF

Agency Name: A_standalone Pd
Report #: 201400005 Supp #: 0

Address:
10845 S Lehe RD
Brookston, IN 47923
Longitude: -86.848810 Latitude: 40.593956
Common Place Name: Collins' Place

Location Type: -Select-
Date Of Info: -Select-
Comments:

Additional Crime Scene Location
Additional Offense Location
Arrest Location
Interview Location
Other
Recovered Property
Recovered Vehicles
Search Warrant

Save Go Back

After selecting or adding a new address, this page opens. The address to be added to the incident report is on the left.

The User needs to complete Location Type...

Add Other Location

Incident Summary: 04/07/2014 1640 Hrs - 909 Grant AVE Fort Wayne, IN 46803
Offense(s): 35-43-1-2A-CRIMINAL MISCHIEF

Agency Name: A_standalone Pd
Report #: 201400005 Supp #: 0

Address:
10845 S Lehe RD
Brookston, IN 47923
Longitude: -86.848810 Latitude: 40.593956
Common Place Name: Collins' Place

Location Type: Interview Location
Date Of Info: 04/10/2014
Comments:

Save Go Back

And the User needs to complete Date of Info...

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Today Done

The contributing agency retains sole responsibility for the accuracy of the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no responsibility for the accuracy of the information without first verifying the current status of information with the contributing agency.

2009-2014 Interact Public Safety Systems. All Rights Reserved.

Add Other Location

Incident Summary: 04/07/2014 1640 Hrs - 909 Grant AVE Fort Wayne, IN 46803
Offense(s): 35-43-1-2A-CRIMINAL MISCHIEF

Agency Name: A_standalone Pd
Report #: 201400005 Supp #: 0

Address:
10845 S Lehe RD
Brookston, IN 47923
Longitude: -86.848810 Latitude: 40.593956
Common Place Name: Collins' Place

Location Type: Interview Location

Date Of Info: 04/10/2014

Comments:
Residence of witness who heard the shots fired. Interview conducted in his home.

Click Save when finished.

Save Go Back



The user will be brought back to the Summary page where he can see the new locations in a grid.

Location	Type	Comments	Date of Info	Supp #	Actions
10845 S Lehe RD Brookston, IN 47923	Interview Location		04/10/2014	0	
1030 E Washington ST Indianapolis, IN 46202	Additional Crime Scene Location	Residence that had bullet holes in front door.			

Officers - 1

A user can conduct an incident search and filter by choosing a new LOV, 'Location Type' that has been added to this page. It defaults to "Incident Location" which will trigger the search to search on the actual location of the incident, as it did before this feature was implemented.

Incident Search - View Incident Report

Incident Search

Report#:

Report Type:

Status:

Summary:

Additional Search Criteria:

Address

Location Type:

Street Direction:

Direction Suffix:

City:

Reporting Area:

Intersection Street Dir:

Intersection Dir:

Suffix:

Geographic Location:

Address One Line:

Street #:

Street Name:

Subtype:

State:

Index ID:

Intersection Street Type:

Common Place Name:

Remarks:

On the Incident Search page, select 'Address' from the Additional Search Criteria LOV.

A new LOV, 'Location Type', was added to the Incident Search screen.

The printed report has also been updated to include a new section "Additional Locations" which will appear directly below "Incident Location" and show all additional locations on the report.

Incident Location

Address: 909 Grant Avenue

City: Fort Wayne

ZIP: 46803

Township of Occurrence: Allen Township

County: Allen County

Country: United States of America

Additional Locations

Supp #: 0 **Address:** 10845 South Lehe Road Brookston IN 47923

Type: Interview Location **Date of Info:** 04/10/2014

Comments: Residence of witness who heard the shots fired. Interview conducted in his home.

Supp #: 0 **Address:** 1030 East Washington Street Indianapolis IN 46202

Type: Additional Crime Scene Location **Date of Info:** 04/06/2014

Comments: Residence that had bullet holes in front door.

In this excerpt of a printed report, you can see the additional incident locations.

Avoiding the Creation of Duplicate Persons

High activity jurisdictions have found that their officers were creating numerous instances of duplicate (and triplicate, etc.) person records in the Master Indices. While completing an Incident Report, when they would search and the person already existed in the master index, rather than selecting that person, they were clicking on “Add Person”. They were then disregarding the red warning message and entering duplicate person information, clicking save, and creating duplicate person records.

InterAct Online

Home Incidents Master Indices Options Records Management Forms And Reports Help

Guy Good[ISP Test (TSTC)] (A_standalone Pd) US/Eastern [New Daily Log] [Logout]

Person Search Results Back Refine Search New Search InterAct Statewide Search

Search Results

1 record(s) found. 1 results found using [InterAct statewide search](#). [External Search Results](#)

Last Name	First Name	Middle Name	Title	Sex	Race	DOB	SSN	Misc ID	Name Type	Index ID	Actions
Becker	Christopher	M		M	W	03/28/1972			Primary Name	240	

Back Refine Search New Search InterAct Statewide Search

© 2009-2014 Interact Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

User clicks on add person

Add Person

Person Search > Person Search Results > Add

Add Person

Last Name: Brown First Name: Sam Middle Name: Title: -Select- DOB: Sex: Male Race: White Ethnicity: -Select- DL #: DL State: Cell Phone: Residence Phone: Add Residence Address

Back Reset Save

Matching master index record(s) already exist with similar data.
Please choose from the following matching master index records or click [SAVE] to create a new master index record.

Matching Person Index Records

Last Name	First Name	Middle Name	Title	Sex	Date Of Birth	SSN	Race	Misc ID	Index ID	Actions
Brown	Sam			Ma	4/05/198		White		19	

© 2009-2014 Interact Public Safety Systems. All Rights Reserved.

In the old version, it was easy to miss that there is a matching person.

Version 10.16 and older

On the 'Add Person' page, the following changes were made to help mitigate creating duplicate records:

Moved 'Matching Person Index Records' grid to top of the page.

Modified the wording of the warning text.

Matching Person Index Records

Last Name	First Name	Middle Name	Title	Sex	Date Of Birth	SN	Race	Misc ID	Index ID	Actions
BECKER	CHRISTOPHER	M		Male	03/28/1972		Unknown		163	
BECKER	CHRISTOPHER	M		Male	03/28/1972		Unknown		197	
BECKER	CHRISTOPHER	M		Male	03/28/1972		White		240	
BECKER	CHRISTOPHER	M		Male	03/28/1972		Unknown		277	

Matching master index record(s) already exist with similar data.
To avoid creating a DUPLICATE record, please choose from the above matching master index records or click [SAVE] to create a new master index record (comments required).

Add Person

Last Name: First Name: Middle Name:
Title: DOB:
* Sex: * Race: SSN:
DL #: DL State: Ethnicity:
Residence Phone: Cell Phone:
* Comments Required When Duplicating Record:
[Add Residence Address](#)

Moved the 'Add Person' input section to the bottom of the page.

On the 'Add Person' section, added a Comments Section to be required. The officer will have to input text explaining why he is creating a potential duplicate record.

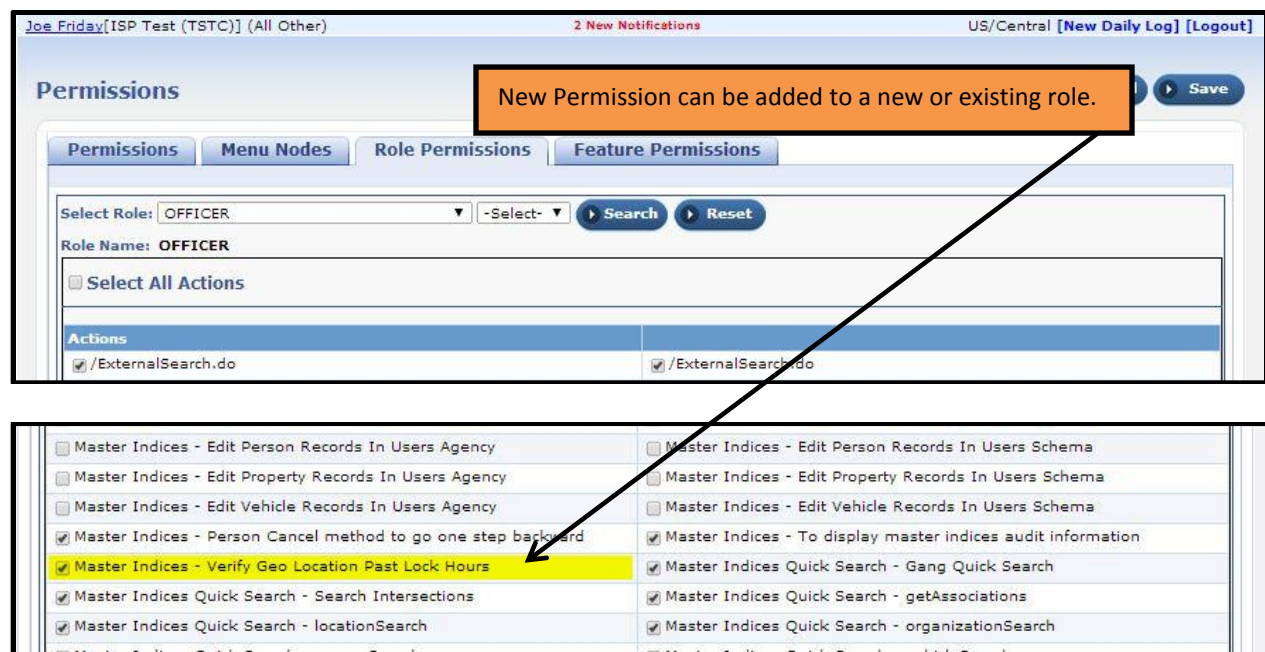
Ability to Validate Non-Verified Geo-Addresses

Previously, when editing an address, a user without the 'always edit' permission could not manually update the Geo-coordinates if the address could not be validated. This enhancement allows a user, without the capability to always edit master indices, as well as post-lock hours, to re-validate geo-coordinates when selecting the edit option for the address.

Current functionality remains unchanged: When adding an address, if an exact match is found, then the let/long is auto-populated with the result. If an exact match cannot be found, the user is issued a warning and the lat/long is not populated. In no case is any locked data changed.

A new permission was added: 'Master Indices - Verify Geo Location Past Lock Hours'

NOTE: This permission category will not be added to any users out of box.



For roles WITH this new permission:

Go Back View Summary Subscribe

Expand All Collapse All Add: ---Select--- Go To: Common Place Names Attachments

Address Information

Index ID: 397 Security Level: Level 1 - Access

Street #: 10845 Direction: South Name: Lehe Type: Road

Direction Suffix: Subtype: Sub#: Zip: 47923 -

City: Brookston State: IN

County: White County Country: United States of America

Comments:

Intersection Information

Show Intersection Data

Geographical Information

Online RMS supports DMS and decimal lat/long entry. Click [here](#) for details.

Reporting Area: Latitude: 40.593956 Longitude: -86.848810

DMS Values: 40 35 38.242 N 86 50 55.716 W

Map Satellite

Map Data: 2 km Terms of Use Report a map error

View Incidents In This Area

Go Back Update Geo Verify

Common Place Name

Common Place Name	Actions
Collins' Place	

For roles WITHOUT this new permission:

Go Back View Summary Subscribe

Expand All Collapse All Add: ---Select--- Go To: Common Place Names Attachments

Address Information

Index ID: 397

Street #: 10845 Direction: South Name: Lehe Type: Road

Direction Suffix: Subtype: Sub#: Zip: 47923 -

City: Brookston State: IN

County: White County Country: United States of America

Comments:

Intersection Information

Show Intersection Data

Geographical Information

Online RMS supports DMS and decimal lat/long entry. Click [here](#) for details.

Reporting Area: Latitude: 40.593956 Longitude: -86.848810

Map Satellite

Map Data: 2 km Terms of Use Report a map error

View Incidents In This Area

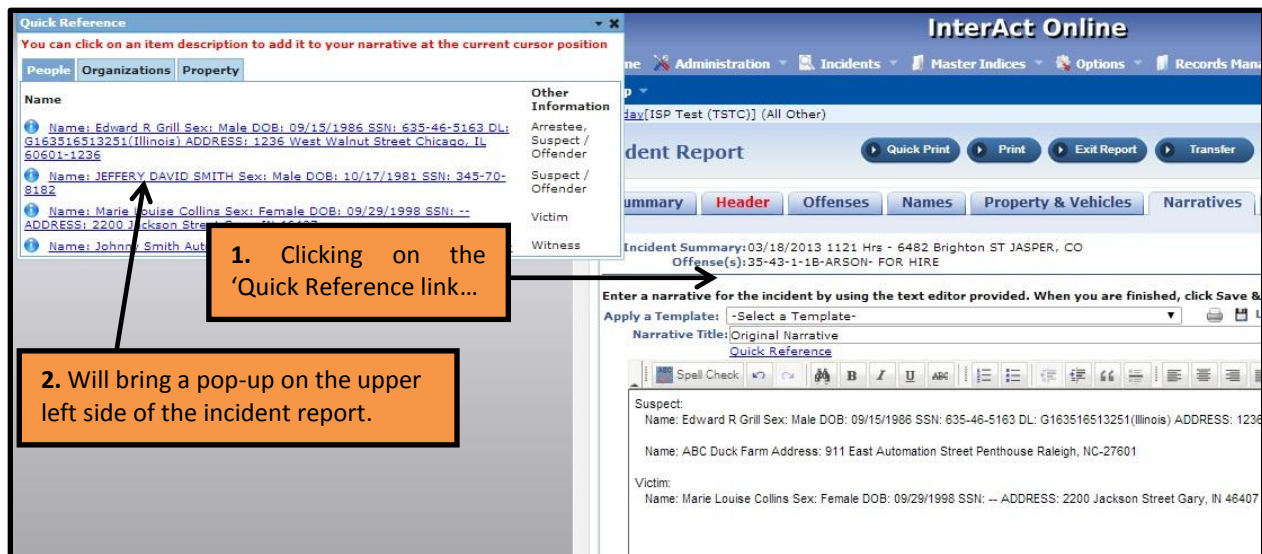
Go Back Update Geo Verify

Common Place Name

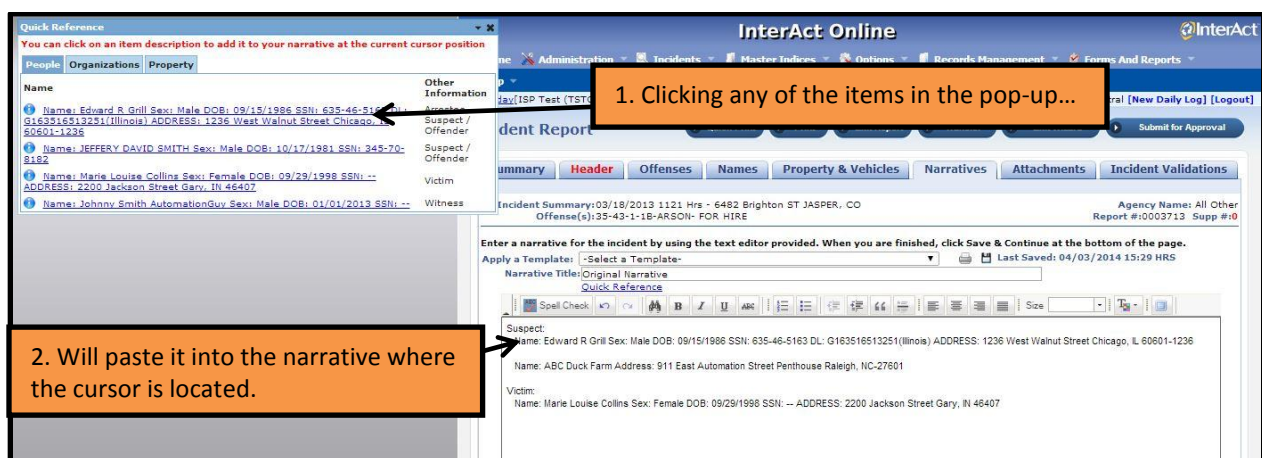
Common Place Name	Actions
Collins' Place	

Incident Narratives – Quick Reference

A new feature in the Narrative section of the Incident Reporting module is the "Quick Reference". This is one of the newest features, and competitive advantage, that separate the InterAct RMS from other systems. To access this from the narrative screen, you will see a new link, 'Quick Reference', just above the narrative itself. When clicked, a pop-up will appear displaying up to four tabs that will provide easy access to all the people, organizations, vehicles and property within the incident report. If no items exist for a particular tab, they will not be shown.



This 'Quick reference' then allows the user to easily refer back to any name, organization, vehicle, or piece of property without having to leave the narrative section. In addition, the user can click on any of the 'Quick Reference' categories and paste the text into a narrative.



Clicking on any of the items, for instance a name, will paste that information into the narrative where the cursor is located.

Next to each item will be the commonly known blue bubble which you can mouse over to get more details about an item.



Hovering over the blue bubble will bring up the summary information for that item that the user can also refer.

Adding Narrative Templates to Incident Reports and Field Arrests

In the prior version of the RMS, when templates were added for Incident Reports and Field Arrests, they needed to be added at the individual agency level. For single-tier agencies, adding templates was not a problem. However, for the larger multi-tier agencies, this meant that the template had to be added to EVERY agency within the organization so everyone could see and use the template.

The new enhancement for 10.17 allows the user to select where, in a multi-tier hierarchy, they want to add the template. From there the template will filter down to the child agencies.

When adding the templates to the Incident Report, the user can select offenses to be associated with the template. However, this only puts those templates at the top of the user's list of templates when the associated offense(s) are added to the incident report. All other templates will still be available for use.

When adding templates to Field Arrests, the user can set the same hierarchy as with Incident Reports, but also has the option to restrict the template to a single “County”. By setting the template to only be applied to a selected county, this allows a county to have narratives formatted in a particular way the meets their needs, which may not be needed or used at other counties. When a county is applied, this template will only be visible when the County of Occurrence matches the template’s set county.

Start by selecting the agency. If the agency is a multi-tier agency, select where within the hierarchy the template should be applied. The template will then filter down to any child agencies associated with the selected agency.

After selecting where in the hierarchy the template is to be added, go to that agency’s agency settings tab and select the Narrative Templates hyperlink.

Agency Information Sub Agency Agency Organization Number Generation Quick Links **Agency Settings**

Agency Information

* Agency Internal Code: IPSC ORI Number: 123456789

* Agency Display Code: IPSC Website: www.in.gov/isp/

* Agency Code Display Text: Indiana State Police Phone: 317-899-8293

* Agency Type: Police Agency Fax: 317-233-3057














* Time Zone: (GMT-05:00) Eastern Time(US and Canada) Point of Contact:

Agency Administrators

S.NO	Name	Phone	Email	User ID	Actions
------	------	-------	-------	---------	---------

Quick Links **Agency Settings**

Other Tables

	Evidence locations	5
	Evidence Destinations	7
	Reporting Areas	0
	Towing companies	20
	Court Locations	0
	Offense Codes	0
	Screening Questions	0
	Vehicle Location Codes	3
	Narrative Templates	1
	Case Routing	0
	Maint Values	
	Rules Administration	
	Case Supervisors	

After selecting the agency, go to **Agency Settings** and select **Narrative Templates**.

Narrative Templates Go Back

Agency Templates | **Effective Agency Templates**

Narrative Templates - Add Template << < 1 of 1 > >> Reset Filter

Name	Description	Offenses	Actions
Jeff's Murder Case Template	Use this template when starting a murder case	35-42-1-1 M01 MURDER,35-42-1-1 M02 MURDER-ATTEMPTED- FIREARM	

© 2009-2014 InterAct Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

After selecting the Narrative Template link, the user clicks the "Add Template" link and completes the required fields and adds the formatting for the template.

Edit Narrative Template

County: -Select-
 Incident Narrative
 Field Arrest Narrative

Narrative Category:* Field Arrest Narrative

Template Name:* Orange County Template

Description: Orange report template

Joe Friday[ISP Test (TSTC)] (All Other) US/Central [New Daily Log] [Logout]

Add Narrative Template Save Go Back

County: -Select- Templates with no county will apply to all counties.

Narrative Category:* Field Arrest Narrative

Template Name:*

Description:

Adams County
 Allen County
 Benton County
 Blackford County
 Boone County
 Carroll County
 Cass County
 Clinton County
 Crawford DIST34
 Daviess DIST 34
 DeKalb County
 Delaware County
 Dist21 TEST County
 Dubois
 Elkhart County
 Fayette County
 Fountain County
 Fulton County
 Grant County
 Hamilton County
 Hancock County
 Hendricks County
 Henry County
 Howard County
 Huntington County
 Jasper County
 Jay County
 Johnson County
 Kosciusko County

If the template is a "Field Arrest Template" and it should only be seen when the arrest occurs in a particular County, the user selects the appropriate county where the template will be applied. That template will now only be available when the user completing the field arrest selects the corresponding county.

If the FIELD ARRESTS template was set up with a county selected it will only be available when the corresponding county is selected when completing the field arrest. The corresponding county field is found on the arrest tab, labeled County of Occurrence.

With the corresponding county selected.

Arresting Agency*: District 16, Peru - GA [Change](#)
 County: Fulton County
 Creator Name: Hospelhorn, Rachel (off)
 Arrest Number: 2013-0085
 Geographic Location *: District 34, Jasper
 Status: Open
 Age at Time of Arrest: 27 Years Old
 PBT:
 Fingerprint: -Select-
 Comment:

Creator Date: 11/20/2013 1135
 Arrest Date*: 11/20/2013 Time 0500
 County of Occurrence*: Orange
 Review Status:

Arrest Summary: 11/20/20130500 Hrs [i](#) Agency: District 16, Peru - GA
 Arrest #: 2013-0085

Select a Template: -Select-
 Title: * Orange County Template
 Booking Narrative

Spell Check [B](#) [I](#) [U](#) [ABC](#) [Size](#) [T](#)

Maximize/Minimize editor

Without the corresponding county selected.

Arrest Information

Arresting Agency*: District 16, Peru - GA [Change](#)
 County: Orange
 Creator Name: Hospelhorn, Rachel (off)
 Arrest Number: 2013-0085
 Geographic Location *: District 16, Peru - GA
 Status: Open
 Age at Time of Arrest: 27 Years Old
 PBT:
 Fingerprint: -Select-
 Comment:

Creator Date: 11/20/2013 1135
 Arrest Date*: 11/20/2013 Time 0500
 County of Occurrence*: Fulton County
 Review Status:

Arrest Summary: 11/20/20130500 Hrs [i](#) Agency: District 16, Peru - GA
 Arrest #: 2013-0085

Select a Template: -Select-
 Title: * Booking Narrative

Spell Check [B](#) [I](#) [U](#) [ABC](#) [Size](#) [T](#)

Maximize/Minimize editor

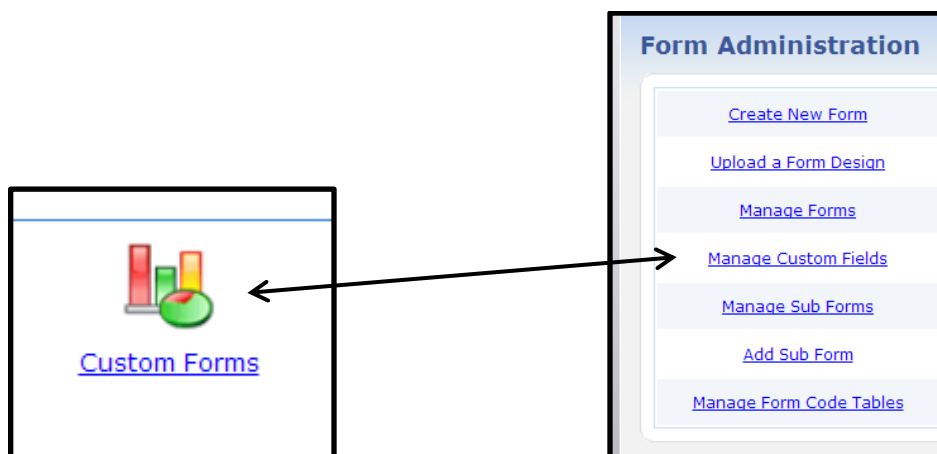
Custom Fields Enhancement on Incident Report

For 10.17, Custom Fields can be added to the incident report. The fields are completed on the header screen and are then displayed on the Summary page in a grid. For multi-tier agencies, the custom fields can be set up so they are agency-specific or applied to all agencies in the organization.

NOTE: This section will not discuss the full process of creating the custom fields. Please see resources about how to create and manage the custom fields and forms for the full management process.

SETUP:

1. An administrative user, who has access to Custom Forms, will need to go to the Administration tab and the Custom Forms icon. Next, go the Manage Custom Fields Hyperlink.

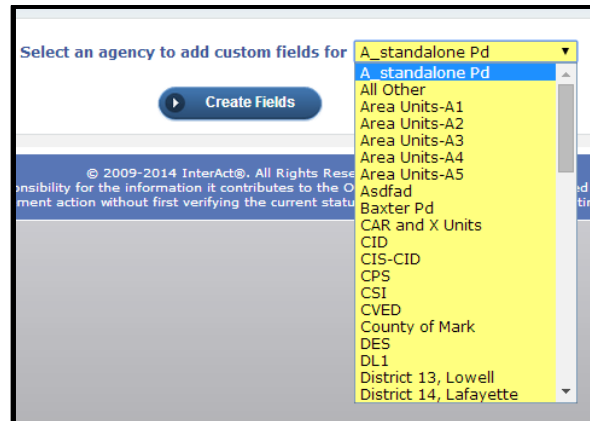


2. The user will be taken to the Manage Custom Fields Screen. The second to last grid on this screen is where the user will find the new grid area for adding Custom Fields to the Incident Header. Grid is labeled "Incident Header Fields". In the below example the schema incorporates the multi-tier agency of ISP.

Incident Header Fields					
Add Incident Header Fields Upload Custom Fields					
Agency	Publish Status	Active Status	Report Exists	# of Instances	Actions
District 42, Versailles	Yes	Active	Yes	12	
- All Agencies -	Yes	Active	Yes	29	
District 16, Peru - GA	Yes	Active	Yes	1	
Indiana State Police	Yes	Active	Yes	23	

Notice that since this schema includes a multi-tier agency, some fields have been added so they apply to organizations while others were applied to single agencies.

- The user selects which agency to apply the custom fields. All agencies within the schema will be available for the user to select. In this example, both multi-tier and single-tier agencies are available. If the parent agency of a multi-tier agency is selected, the fields will be applied to all child agencies.



- Below is an example of a District 16 incident report's Header page. The custom fields will be displayed in both the Wizard mode and Non-Wizard modes. Grid names and custom fields are defined by the admin user. Notice that three of the four custom fields are being displayed in this incident report. The fourth custom field was applied only to District 42, therefore it will not be available for other District 16 users, while the custom field defined for District 16 will only be available for users assigned to that agency.

5. Below is an example of a District 42 incident report, notice that the custom fields for this user are different from the District 16 user's incident report. Two fields are the same since they were applied across the organization, while the third grid is completely different because it was applied only to District 42 only.

Additional Information

Suicide: [-Select-]

Gang Summary:

NowDateandTime: at

AutoCompleteColor:

OfficerTest:

MultiSelectBoxd: Available
Bald
Black
Blonde or Strawberry
Blue
Gray or Partially Gray

Selected:

Broke A Sweat: ☐

HavingFun: ☐ Yes ☐ No

Now Date:

Alcohol Involved Info

Alcohol Involved: [-Select-]

ISP

GANG Involved:

6. All custom fields will be displayed on the summary page as well as seen below..

Summary Header Offenses Names Property & Vehicles Narratives Attachments Incident Validations

Expand All Collapse All Go To: Officers Employees Offenses Modus Operandi Offenders Victims Other Names Vehicles Properties Narrative

Alcohol Involved Info

Alcohol Involved: Yes

ISP

GANG Involved: MC Gang

Assisted other agency

Assisted Other Agency: Yes

IMPORTANT NOTE REGARDING THE INCIDENT MODULE:

InterAct is aware of a known issue regarding the capability to designate a “Responsible Jurisdiction” for UCR/NIBRS Reporting purposes (see screenshot). This functionality is still in development and being tested at the time of the 10.17 release into the Training environment.

The ability for one agency to take a report in another agency's jurisdiction and have that report included in the other agency's UCR numbers is still in development.

FIELD ARREST ENHANCEMENTS

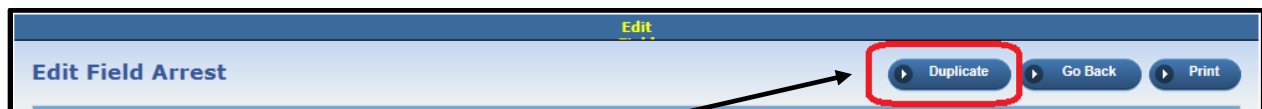
Duplicating a Field Arrest

To improve officer efficiency, users can now “duplicate” a field arrest. For example, an officer is sent to a large party and encounters a number of underage drinkers. The officer will be writing the same citation to all offenders. He can easily duplicate the field arrest info and then add specific offender identifiers without having to recreate those common data elements among all offenders. By selecting the “duplicate” button on an existing editable field arrest, a user can add one or more arrestees and select the detailed sections they wish to copy onto new field arrest(s).

A new permission "**Field Arrests - Duplicate**" has been added and is available to all users who already have the add/edit permission category for field arrest.

For each new arrestee, one new field arrest is created and is editable by the logged on user. Each new field arrest can be located by the user in the “**Open Field Arrests**” in my ‘recent activities’ found on the users home page.

Hint: The field arrest can be duplicated at any stage of completeness. The more data that is entered before duplication occurs, the less detail the user may need to add later.



The **duplicate** button is located on any open field arrest the user is editing.

Duplicate Field Arrest

Go Back

Duplicate Field Arrest

Arrest Summary: 04/04/2014 0705 Hrs ⓘ
Charges: NATURAL RESOURCE- UNLAWFUL TAKING OF WILD ANIMALS NATURAL RESOURCE- UNLAWFUL TAKING OF WILD ANIMALS
Agency: District 45
Arrest #: 14ARR450002

- Click [Add Arrestee](#) to select a new arrestee. You can add as many arrestees as you like. For each arrestee, a new field arrest record will be created.
- You can then choose which sections you would like duplicated.

BEFORE DUPLICATING THIS ARREST, ENSURE THE DATA IS CORRECT! Once you duplicate the arrest, you will have to edit each duplicated arrest if any changes are needed.

Arrestees

Person	Actions
ⓘ Name: John Q Public Sex: Male Race: Black or African American DOB: 01/01/1966 (Age:47) ✖	Add Arrestee

Sections To Duplicate

Section	Include
Reference Numbers (1)	<input checked="" type="checkbox"/>
Officers (2)	<input checked="" type="checkbox"/>
Location (1)	<input checked="" type="checkbox"/>
Charges (2)	<input checked="" type="checkbox"/>
Victims (1)	<input checked="" type="checkbox"/>
Organizations (1)	<input checked="" type="checkbox"/>
Narratives (1)	<input checked="" type="checkbox"/>
Incident Associations (1) Note: The incidents will not be duplicated, just associated with the duplicated arrests.	<input checked="" type="checkbox"/>
Calls For Service Associations (1) Note: The calls for service records will not be duplicated, just associated with the duplicated arrests.	<input checked="" type="checkbox"/>
Custom Fields (1)	<input type="checkbox"/>

▶ Duplicate

© 2009-2014 InterAct Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

April 30, 2014

Product Release Bulletin

31

Duplicate Field Arrest Results

[Back To Original Arrest](#)

Instructions

Please check the results and ensure everything was duplicated properly. Anything in **red** indicates something went wrong.

Each arrest listed below will now appear in your field arrest recent activities, so even if you leave this page you can still access them there.

Each duplicated arrest will also have a log entry indicating the arrest it originated from. It may be used as a reference if needed.

Results

SUCCESS: Arrest # [14ARR450003](#) created with arrestee **Name:** John Q Public **Sex:** Male **Race:** Black or African American **DOB:** 05/11/1966 (Age:47)

- Officers**
 - Officer : Wonderley, Greg
 - Officer : Wonderley, Greg
- Location**
 - 6523 Anystreet Anytown NJ 45623-0123
- Charges**
 - NATURAL RESOURCE- UNLAWFUL TAKING OF WILD ANIMALS
 - NATURAL RESOURCE- UNLAWFUL TAKING OF WILD ANIMALS
- Victims**
 - Fred Flintstone
- Organizations**
 - ABC Duck Farm
- Narratives**
 - Probable Cause Statement
- Incidents**
 - Report #2014ROOT0004 associated
- Calls For Service**
 - Dispatch #CFS2014-00000037 associated
- Reference Numbers**
 - Reference #2014-CF-12345 duplicated

1. The user receives this confirmation page once the new field arrest(s) have been created. The duplicated sections are displayed on this page.

2. The user must navigate back to the original Field Arrest. All newly created Field Arrests can be found on the Home Page under "Recent Activities"

[Back To Original Arrest](#)

© 2009-2014 Interact Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

After adding the new arrestee(s) and selecting the sections to be duplicated, the user finishes the process and receives a confirmation page detailing the duplicated items to be found upon the newly created Field Arrest.

The Field Arrest Log will contain an automatic entry for each duplicated Field Arrest.

Arrest Log			Add Log
Creator Name	Date Created	Log Entry	
Ralph (Supe) Lauren	04/08/2014 1440	Arrest Duplicated from #2014-0089	
Ralph (Supe) Lauren	04/08/2014 1440	Field Arrest #2014-0090 created	

Note: The "FROM" and "TO" log entries

Arrest Log			Add Log
Creator Name	Date Created	Log Entry	
Ralph (Supe) Lauren	04/08/2014 1440	Arrest Duplicated to #2014-0090	
Ralph (Supe) Lauren	04/08/2014 1357	Field Arrest #2014-0089 created	

New Reference Numbers Section

A new section has been added to the arrest tab for reference numbers. Any pre-existing incident report and court case number values have been moved into this new section. Additional customer values can be added to the reference number types by InterAct staff.

Reference Numbers			Add Reference
Number	Type	Actions	
2014-CF-12345	Court Case #		

Relabeled 'Incidents' Tab To 'Associated Events'

On the Field Arrest, the 'Incidents' tab has been relabeled to the '**Associated Events**' tab. In addition, we now support the association of multiple Incident Reports and Calls for Service details. Existing functionality to create or select existing incident reports continues to be offered. The additional ability to search CFS (Calls for Service) will take the logged in user to an enhanced search screen.

Arrest	Officers - 2	Location - 1	Charges / Warrants - 2	Names - 2	Property - 0	Vehicle / Towing - 1	Narratives - 1
Attachments - 0	Questions	Associated Events - 5	Validations	Log			

Previous Section(Questions) Next Section(Validations)

[Create Incident](#) | [Select Existing Incident](#)

Incident	Supplement	Actions
Report #: 2013-0427 Report Date: 11/21/2013		
Report #: 14ISPC000142 Report Date: 03/04/2014		
Report #: 2014ROOT0004 Report Date: 04/04/2014 ANIMALS		

[Select Existing Call](#)

Call Details	Actions
Dispatch #:CFS2014-00000035 Call Date:03/04/2014 1532 Incident Location:426 E PERRY ST Call Type:	
Dispatch #:CFS2014-00000037 Call Date:03/19/2014 1115 Incident Location:845 E PERRY ST Call Type:	

The Associated Events tab now supports multiple incident report or Call for service event associations.

Searching for existing CFS (Call for Service) records from a Field Arrest has been made easier. We include date and time ranges and default automatically to the last '24-hours' for the logged on user editing the Field Arrest. (The user can reset the page or adjust the default values.)

Calls For Service Search

Search Calls For Service

Dispatch Number:

CAD Agency:

Responding Agency:

Event Type:

Call / Activity:

Status:

Incident Report #:

Arrest #:

Call Date From: Time: To: Time: [Last 24 Hours](#)

Notes:

Officer Details:

Search Calls I've Responded To: ☒

First Name: Last Name: Internal ID/Badge#:

Location Details:

Location:

Common Place:

Reporting Agency:

Call Priority:

Disposition Type:

Caller Name:

Dispatch:

Go Back Reset Search

© 2009-2014 InterAct Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

Annotations:

- A quick link to insert the date/time range for the "Last 24 Hours" is also available
- Searches from the Field Arrest automatically default to the logged on user for the last 24-hours.

To improve the workflow, having selected a Call for Service to associate with the Field Arrest, the user is prompted if Incident Reports are associated with the CFS record. The user can additionally select those Incident Reports and add them onto the Field Arrests 'Associated Events' section. (The default is all associated incident reports are pre-selected)

Associate Call & Incidents

Calls for Service #CFS2014-00000035 has the following Associated Incidents.

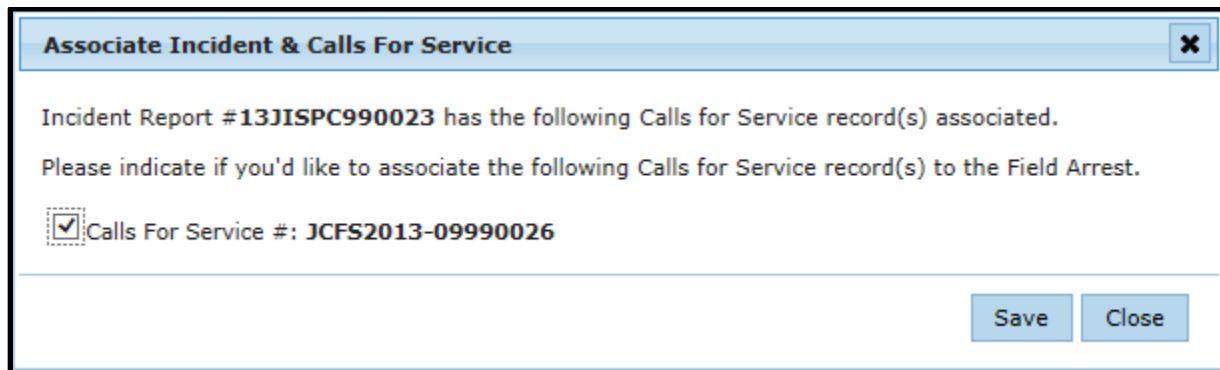
Please indicate if you'd like to associate the following Incident(s) to the Field Arrest.

☒ Incident Report # 14ISPC000142

☐ Incident Report # 14ISPC000143

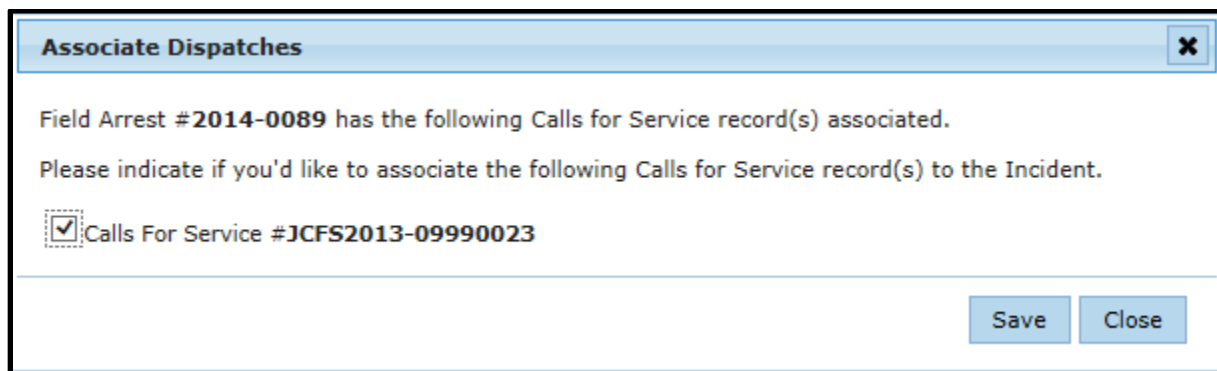
Save Close

Likewise, if the user is associating an existing incident report to the Field Arrest, any associated CFS (Call for Service) associations can be selected.



The dialog box has a title bar 'Associate Incident & Calls For Service' with a close button (X). The main text reads: 'Incident Report #13JIIPC990023 has the following Calls for Service record(s) associated. Please indicate if you'd like to associate the following Calls for Service record(s) to the Field Arrest.' Below this, there is a list item: a checked checkbox followed by 'Calls For Service #: JCFS2013-09990026'. At the bottom right are 'Save' and 'Close' buttons.

Finally, a user associating a Field Arrest from the incident report will be prompted for any associated CFS (Call for Service) associations which can be selected.







The dialog box has a title bar 'Associate Dispatches' with a close button (X). The main text reads: 'Field Arrest #2014-0089 has the following Calls for Service record(s) associated. Please indicate if you'd like to associate the following Calls for Service record(s) to the Incident.' Below this, there is a list item: a checked checkbox followed by 'Calls For Service #JCFS2013-09990023'. At the bottom right are 'Save' and 'Close' buttons.

Associating Additional Field Arrest Information to the Incident Report

Associating/importing field arrest information into an incident report reduces user data entry and increases efficiency. To further enhance the user experience, additional field arrest information can be imported into an incident after the initial association. Users now have the ability to import or re-import Field Arrest data elements which do not already exist upon the incident report.

A new icon is available for users editing an Incident report to initiate the “update association” process. Duplicate data is prevented from being imported onto the incident report. A comparison is made each time the user clicks upon the icon. The user is only allowed to select data elements from the field arrest which are not found upon the incident report. Data elements include persons, officers, offenses, address, narratives, etc.

Hint: If you accidentally delete a location, name or offense from your incident report or didn't initially import the field arrest data you can re-import this data by clicking upon the "update association"  icon.

Arrests - 1						
Arrest Number	Arrest Date	Agency	Charges	Last Name	First Name	Actions
14ARR450003	04/04/2014 0705	District 45, Sellersburg	14-22-6-1 - NATURAL RESOURCE- UNLAWFUL TAKING OF WILD ANIMALS	Public	John	  

New - Update Association icon

Importing Field Arrest Narratives Into The Incident Report

Additionally, we now support the import of the **Field Arrest Narratives**. The user can select one or more of the available field arrest narratives to be imported into the associated Incident report.

Narrative Import Rules:

1. The narrative can only be imported from **COMPLETED** field arrests.
2. Any imported narrative will be READ ONLY on the INCIDENT even when the incident is in edit mode.
3. Any imported narrative will carry over the CREATOR and the DATE CREATED fields from the original field arrest narrative.
4. The narratives will be titled "Field Arrest #X Narrative #Y" where X is the field arrest #, and Y is a narrative sequence number (1, 2, etc.)

Incident Narrative - 1 [Add Narrative](#)

Title	Created By	Date Of Info	Supp#	Actions
Field Arrest #14ARR450005 Narrative #1	Wonderley, Greg	04/08/2014	0	

The imported Field Arrest **Narrative Title** will automatically be generated with the Field Arrest # and sequence #. The **CREATOR** and the **DATE CREATED** are from the Field Arrest.

Incident Report [Quick Print](#) [Print](#) [Exit Report](#) [Transfer](#) [Show Wizard](#) [Submit for Approval](#)

[Summary](#) [Header](#) [Offenses](#) [Names](#) [Property & Vehicles](#) [Narratives](#) [Attachments](#) [Incident Validations](#)

Incident Summary: 03/29/2012 0814 Mrs - 123 N
Offense(s): 35-43-4-2 T12-THEFT- BUILDING MATERIAL

Agency Name: District 52, Indianapolis
Report #:2012-0001 **Supp #:**0

Narrative Title:Field Arrest #14ARR450005 Narrative #1 **Creator:**Greg Wonderley **Date Created:**04/08/2014 1407

test

Importing Field Arrest Location Enhancement

A Field Arrest **Location**, when imported into the incident report, can now be brought into the incident as either the “**Incident Location**” or the “**Arrest Location**”.

Arrest Location Import Rules:

1. If the incident report does not already contain an Incident location ,the field arrest location can be imported and become the location of the incident.
2. If the Incident Location exists, the imported field arrest location can be imported and will become an **additional location** with the location type “arrest location”.
3. The arrest location cannot be imported as an additional location onto the same incident report more than once.

Location [Edit](#)

Address:
[12345 North FAKE Street Apartment 1101 IN](#)

Incident NIBR City: Bicknell

Latitude: 39.81160697921166 **Longitude:** -84.89408744049356

Arrest Location

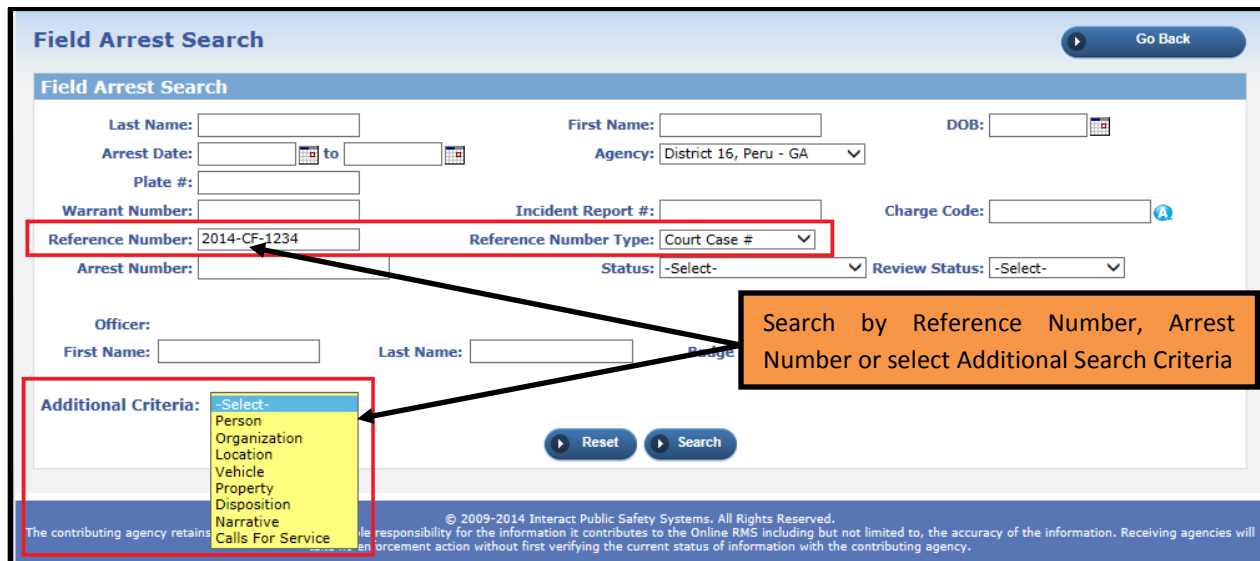
[View Nearby Incidents](#)

[Add Additional Location](#)

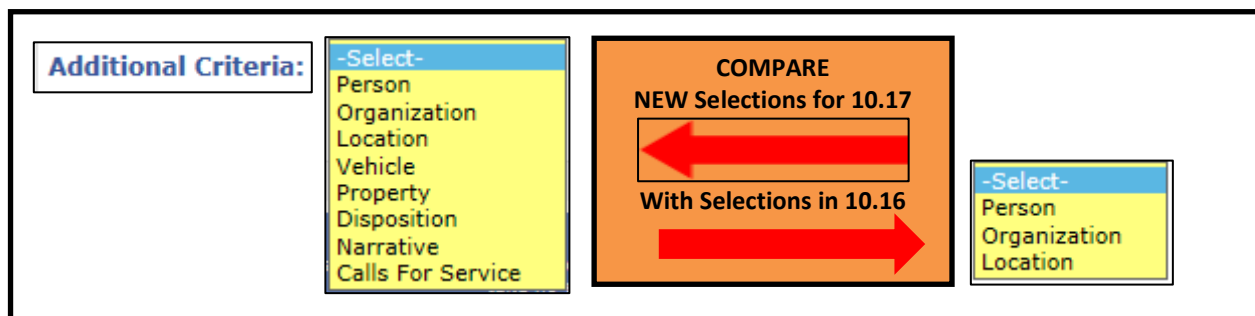
Location	Type	Comments	Date of Info	Supp #	Actions
6523 Anystreet Anytown, NJ 45623-0123	Arrest Location		04/09/2014	0	

Expanded Field Arrest Search Capabilities

Searching for **Field Arrests** has been expanded to include our new 'reference number' section, arrest number, and additional data elements under the additional search criteria.



The additional search criteria have expanded to include several different options for user selection. Each new criterion includes the necessary fields to correctly implement a search.

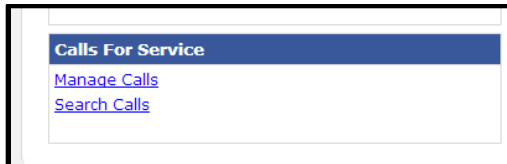


Users can conduct searches for a **Call for Service** record and additionally view any associated Field Arrest. This association linkage allows users to easily move between a Call for Service, Incident Report and Field Arrest record(s).

Field Arrests						
Arrest Number	Arrest Date	Agency	Charges	Last Name	First Name	Actions
2014-0089	04/08/2014 1257	District 16, Peru - GA		Public	John	

Field Arrest Added to Calls For Service

Field Arrests can be added to Calls for Service (CFS) and are searchable. By searching CFS, the user can see any arrests associated with the CFS.



Currently the arrests are ONLY searchable via using the "Arrest #" field.

A screenshot of the 'Calls For Service Search' form. The form has a blue header with the title 'Calls For Service Search' and a sub-header 'Search Calls For Service'. The form contains several input fields: 'Dispatch Number' (a text box with a yellow highlight), 'CAD Agency' (a dropdown menu showing 'Indiana State Police'), 'Responding Agency' (a dropdown menu showing 'District 16, Peru - GA'), 'Event Type' (a dropdown menu showing 'Police'), 'Call / Activity' (a dropdown menu showing '-Select-'), 'Status' (a dropdown menu showing '-Status-'), 'Incident Report #' (a text box), 'Arrest #' (a text box), 'Call Date From' (a date/time picker), 'Time' (a time picker), 'To' (a date/time picker), 'Time' (a time picker), and 'Notes' (a text area). A yellow callout box with a black border and an arrow pointing to the 'Arrest #' field contains the text: 'For Arrest information user "must" search by using the Arrest # Field.'

When searching by arrest number, the search results will display any Calls for Service with an arrest associated with it.

A user can search by partial arrest number and will get any arrests that match. In the below example, the user will search on 2014.

Arrest #: 2014

The following will be returned.

User can search on the full arrest number or in part. When searching by the Arrest # field, the search results will bring back an additional column for the Arrest Number.

Calls For Service Search Results [Show Map](#) [Go Back](#) [Refine Search](#) [New Search](#)

Search Results 7 record(s) found.

Dispatch #	Agency	Dispatch Date	Call Type	Caller	Primary Officer	Location	Incident Report#	Arrest #	Actions
JCFS2013-09990026	District 16, Peru - GA	06/19/2013 23:02	ACTIVE SHOOTER		Officer Johnny Field #1042	100 E MAIN ST	13JISPC990023	2014-0169	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	2014ROOT0002	2014-0089	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	2014-0437	2014-0089	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	13JISPC990021	2014-0089	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	2014ROOT0002	2014-0090	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	2014-0437	2014-0090	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	13JISPC990021	2014-0090	

The user can then select the CFS they would like to view. When viewing the CFS, the user will see any field arrests associated with that call and can then view the field arrest from the CFS.

Calls For Service Search Results [Show Map](#) [Go Back](#) [Refine Search](#) [New Search](#)

Search Results 7 record(s) found.

Dispatch #	Agency	Dispatch Date	Call Type	Caller	Primary Officer	Location	Incident Report#	Arrest #	Actions
JCFS2013-09990026	District 16, Peru - GA	06/19/2013 23:02	ACTIVE SHOOTER		Officer Johnny Field #1042	100 E MAIN ST	13JISPC990023	2014-0169	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	2014ROOT0002	2014-0089	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	2014-0437	2014-0089	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	13JISPC990021	2014-0089	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	2014ROOT0002	2014-0090	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	2014-0437	2014-0090	
JCFS2013-09990023	District 16, Peru - GA	06/12/2013 16:42	IPSC_BURGR	PUBLIC, JOE - 555-555-5555	Officer Johnny Field #1042	100 E MAIN ST	13JISPC990021	2014-0090	

Clicking on the View icon will take the user to the CFS where they can view the Fields Arrest

Field Arrests 0 -

Arrest Number	Arrest Date	Agency	Charges	Last Name	First Name	Actions
2014-0089	04/08/2014 1257	District 16, Peru - GA		Public	John	
2014-0090	04/08/2014 1257	District 16, Peru - GA	35-47-2.5-12 - WEAPON/INSTRUMENT OF VIOLENCE- PROVIDE FALSE STATEMENT IN PURCHASE ON ATF 4473	Public	John	

OFFICER DAILY LOG ENHANCEMENT

Adding Information to Officer Daily Log Code Tables

In the prior version of the RMS, information could only be added to Officer Daily Log tables at the individual agency level. For single-tier Departments, adding to the code tables was not a problem. However, for the larger multi-tier Departments, this meant that EVERY agency's code tables within the organization had to be updated so everyone could see and use the information.

The new enhancement for 10.17 allows the user to select where in a multi-tier hierarchy they want to add the information and, from there, the information will filter down to the child agencies.

Agencies

Agency Quick Edit: Root Agencies Parent Agencies Non-Parent Agencies

- TEST AGENCY CODE [edit]
- DI Test Agency 2 [edit]
- DI Test 25 [edit]
- Indiana State Police [edit]
 - Dup - PIO [edit]
 - Dup - CPS [edit]
 - Dup - ERS [edit]
 - Dup - CSI [edit]
 - Dup - CIS-CID [edit]
 - Dup - CID [edit]
 - Dup - CVED [edit]
 - Dup - DES [edit]
 - Dup - Area Units-A1 [edit]
 - Dup - Area Units-A2 [edit]
 - Dup - Area Units-A3 [edit]
 - Dup - Area Units-A4 [edit]
 - Dup - Area Units-A5 [edit]
 - Area Units-A1 [edit]
 - Area Units-A2 [edit]
 - Area Units-A3 [edit]
 - Area Units-A4 [edit]
 - Area Units-A5 [edit]
 - CAR and X Units [edit]
 - CID [edit]
 - CIS-CID [edit]
 - CPS [edit]
 - CSI [edit]
 - CVED [edit]
 - District 13, Lowell [edit]
 - District 14, Lafayette [edit]

Start by selecting the agency. If the agency is a multi-tier agency select where within the hierarchy the template should be applied. The template will then filter down to any child agencies associated with the selected agency.

After selecting where in the hierarchy the template is to be added, go to that agency's settings tab and select one of the hyperlinks under Assignment Set Up.

Agency Information

*Agency Internal Code: IPSC

*Agency Display Code: IPSC

*Agency Code Display Text: Indiana State Police

*Agency Type: Police Agency

*Time Zone: (GMT-05:00) Eastern Time(US and Canada)

ORI Number: 123456789

Website: www.in.gov/isp/

Phone: 317-899-8293

Fax: 317-233-3057

Point of Contact:

Agency Administrators

S.NO	Name	Phone	Email	User ID	Actions
------	------	-------	-------	---------	---------

Select one of the links below

Assignment Set up

	Assignment Shift Codes	0
	Assignment Codes	8
	Agency Vehicles	1
	Agency Equipment	1

After selecting the agency go to **Agency Settings** and select a link under Assignment Setup.

NOTE: It does not matter which link is selected; the user will be taken to the code table's management page. Below is the new management screen.

Officer Daily Log Administration

Indiana State Police Configuration

Config | Assignment Codes | Activity Codes | Activity Templates | Time Category Codes | Shift Codes | Vehicles | Equipment

Codes configured by administrators which are not specific to any agency will also be available to the agency you are administering.

For each code table listed here, you can view every single code this agency has access to by selecting the "effective codes" tab. You will only be able to add/edit/remove codes that are exclusive to the agency your are administering.

Agency Configuration

Use Latest Activity Time When Entering New Activities: Yes

Save

Officer Daily Log Administration Back

Indiana State Police Configuration

Config Assignment Codes Activity Codes Activity Templates Time Category Codes Shift Codes Vehicles **Equipment**

Codes configured by administrators which are not specific to any agency will also be available to the agency you are administering.

For each code table listed here, you can view every single code this agency has access to by selecting the "effective codes" tab. You will only be able to add/edit/remove codes that are exclusive to the agency your are administering.

Agency Configuration

Use Latest Activity Time When Entering New Activities: Yes

Save

Select the code table's tab that applies to the information needed to be added. If the information is added to the parent agency, it will filter down to all child agencies associated with the parent agency. In this example, we are using the equipment table.

This piece of equipment was added to the Parent agency of ISP.

Agency Equipment Add Equipment << < 1 of 1 > >> Reset Filter

Type	Serial #	Make	Model	Description	Active	Actions
Radar Gun	789	911 Radar	911	Radar Gun to be used by all	true	

This piece of equipment was added to Region 2, a child agency to ISP. Under Region 2, there are two other child agencies, Districts 16 and 22.

Agency Equipment Add Equipment << < 1 of 1 > >> Reset Filter

Type	Serial #	Make	Model	Description	Active	Actions
Radar Gun	4654654	RADAR CO	Lazer	Radar Gun for districts 16 and 22	true	

This piece of equipment was added directly to the District 16 agency, which has no child agencies associated with it.

Agency Equipment							Add Equipment	
							<< < 1 of 1 > >> Reset Filter	
Type	Serial #	Make	Model	Description	Active	Actions		
Radar	165416541	MPH911	Standard Radar Gun	Radar gun for district 16 only	true	 		

Since District 16 is under all three agencies where equipment was added, if a user logs in as a District 16 officer, that user will see that all three piece of equipment are available for selection.

Rachel (off) Hospelhorn[ISP Test (TSTC)] (District 16, Peru - GA)

Add Equipment

Equipment:*ra

Start Time:

End Time:

Comments:

911 Radar 911 789 - Radar Gun

MPH911 Standard Radar Gun 165416541 - Radar

RADAR CO Lazer 4654654 - Radar Gun

Cancel

Ok

Notice that if a user is logged in under Region 2, the only equipment available to be selected will be the equipment entered at the parent agency or equipment entered under region 2.

Timbo Collins[ISP Test (TSTC)] (Region 2)

Add Equipment

Equipment:*

Start Time: **911 Radar 911 789 - Radar Gun**

End Time: **RADAR CO Lazer 4654654 - Radar Gun**

Comments:

Cancel **Ok**

Notice that if a user is logged into an agency other than one under the umbrella of Region 2, the only item available to select is the equipment entered under the parent agency.

Joe Strongman[ISP Test (TSTC)] (District 52, Indianapolis)

Add Equipment

Equipment:*

Start Time: **911 Radar 911 789 - Radar Gun**

End Time:

Comments:

Cancel **Ok**

CASE MANAGEMENT ENHANCEMENTS

In 10.17, the Case Management module has been significantly enhanced.

Case Management will now allow an organization with multiple investigative units that reside in different agencies, and who are supervised by a higher chain of command, to appoint or “name” higher command staff member(s) as an additional Case Supervisors to all their responsible agencies/units. This cross-agency approach for multi-tier organizations continues to support supervision within the agency yet allow an organization to include supervision which may reside elsewhere.

One example: A multi-tier organization has three investigative units or agencies which are homicide, burglary and auto theft. Each of these will have CID users and CID supervisors which comprise the unit. However, the organization additionally has a captain or chief who supervises all three. In this scenario our case management enhancement will allow the additional supervisor (captain or chief) to be ‘named’ to each of these agencies. The named supervisor will have access to cases for each and be able to manage those cases.

Additionally, Case Management has been enhanced to allow an agency to enable **“case sharing”** or in other words, the ability to view other agencies cases but not edit them. This can be enabled for multi-tier agencies where investigative units (agencies) routinely allow others within their organization to view each other’s cases. The case sharing capability can be enabled at the ‘root’ agency and follow an agencies hierarchy or be enabled/disabled at the individual agency level.

One example: A multi-tier organization has several investigative units or agencies which are homicide, burglary, auto theft and internal affairs. Normally the organization shares cases and has enabled this functionality. However, the internal affairs unit is one which is exempt by its very nature of the types of cases it works. In this instance the “Restrict Case Sharing” is set to “yes” for this agency. No outside users, other than assigned officers or agency assigned case supervisors, could view cases from this agency.

The assigning of officers to a case has been expanded to include filters for my **“Case Agency”**, **“My Supervising Agencies”** and **“My Organization”**. This allows **any officer** from the organization to be assigned a case. Any officer assigned will continue to receive notifications and have access via their recent activities.

Case Supervisor Setup for Multi-Tier organizations

The Case Supervisor setup and assignment is only needed for those multi-tier customers who have the business need to administer more than one investigative unit (agency) across their organization. Existing customers will enjoy the same rules and workflow they have today absent this advanced setup option.

NOTE: The InterAct Operations team will need to have a planning discussion with customers if a multi-tier organization has the need to designate supervisors who administer more than one investigative unit (agency) across their organization.

Case Editing Rules

1. *Officers assigned to a case will always have edit access regardless of case security.*
2. *A user has edit access but NOT assigned to the case the following rules apply:*
 - a. *Security is enforced and may block the user from accessing the case*
 - b. *The case must be in your agency OR the user must be named as a case supervisor for the agency in which the case resides within the organization.*

Case Viewing Rules

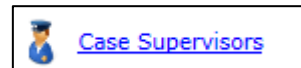
1. *Officers assigned to a case always have view access regardless of the case security.*
2. *The following rules apply to a user who has view access but is NOT assigned to the case:*
 - a. *Security is enforced and may block case access.*
 - b. *The case must be in your agency.*
 - c. *The case is NOT in your agency but within your organization and that agency is **case sharing**.*
 - i. *Security includes a new flag to restrict “agency only” access*
3. *A user is a supervisor of the agency in which the case resides.*

A new permission category **“Case Management – Access Case Edit”** has been created and added onto the existing **“CID_SUPERVISOR”** and **“OFFICER_SUPERVISOR”** roles. This was done to ensure only supervisors had edit capability outside of being assigned the case.

To enable cross agency case management, the following settings need to be taken into account.

- A new role **“CASE_SUPERVISOR”** when added onto a user account will specifically identify that user as a case supervisor for purposes of cross-agency case management within an organization. (This is in addition to the other CID_SUPERVISOR or OFFICER_SUPERVISOR role setup. This role does NOT have to be added to single-tier users accounts. In single-tier agencies, case management function as it does currently.)
- A new permission category **“Administration – Add Supervised Agencies to Users”** would be granted to only those roles (E.g. County Admin) who will administer which users should be given the **CASE_SUPERVISORS** role and would assign those users to appropriate agencies within the organization.

On the **agency settings** page an authorized user can ‘name’ additional case management supervisors from within the user’s organization.



Case Supervisors who are assigned to the agency are listed in the top grid.

Other Case Supervisors additionally named to the agency are listed in the lower grid.

Adding additional Case Supervisors from other agencies within the organization is accomplished by click on the “Add Supervisor” link

On the **Manage User** Profile Information page an authorized user can assign the user to additional agencies from the user's organizational structure, which allows them to manage cases within the assigned agencies.

Manage User

Profile Information

Case Supervisor Agencies: [Add Supervised Agency](#)

Agency	Actions
Area Units-A1	✗
CSI	✗
District 21, Toll Road - SC	✗
District 14, Lafayette	✗
Region 4	✗

From a user account, the administrator can add or remove agencies for which the user is named as "Other Case Supervisor". This grid will be View Only unless an administrator with the "Administration – Add Supervised Agencies to User" takes action.

Users accessing their user profile can review the Case Supervisor Agencies for which they are named as an additional supervisor. The user's access to this grid is View Only.

Case Sharing

An organization may now share cases or, in other words, allow other agencies within their organization to view their cases. Users who either supervise or have view access (based upon security) can view other agencies cases within their organizational structure. The ability to share cases can adopt the default hierarchal structure setup within an organization yet be overridden at the individual 'region' or 'district' agency levels.

Agency Information **Sub Agency** **Agency Organization** **Number Generation** **Quick Links** **Agency Settings**

Current Org Settings:

Level: District ☐ Root
 Id: ISP ☒ Users/Assignments
 Parent: Region 4 ☒ Is Geographic ☐ Access Restricted
 Restrict Self Assignment: Yes
 Restrict Case Sharing: Default

Edit Org Settings:

Level: District ☐ Root
 Id: ISP ☒ Users/Assignments ☒ Is Geographic ☐ Access Restricted
 Parent: Region 4
 Restrict Self Assignment: Yes
 Restrict Case Sharing: **Default**
 Yes
 No

Case sharing can adopt the default setting from a 'parent' agency or specifically set to 'yes' or 'no' for the individual agency.

The **Default** is no case sharing at the 'root' agency.

Case editing and case viewing is determined by several factors. Access to a case is based upon sharing being enabled, the user's account setup, the case security, and if an officer is assigned to the case. With the advent of case sharing, a new security flag has been established to restrict access to the case; the flag is labeled **"Agency Only"**. The agency only security is effective when case sharing is enabled and an individual case would not normally be shared. CID Supervisors or those supervisors additionally named as supervisors for the agency or assigned officers to the case are not affected by this security flag setting.

Slide the bar up to allow/increase access to case
Slide the bar down to restrict/decrease access to case

Security Group(s): If desired, select available security groups to provide access to case
Security Group users have view access only

Case Access Levels

Allow

Restrict

Command Staff
Criminal Investigation Division

30 users have access

☒ Agency Only

☐ Restrict Access to Selected Workgroups

Cancel Save

Case Searches

A new agency list of values (LOV) has been added to case searches across the user's organization. The available agencies that display in this list are dependent upon the user's supervisor access and whether or not case sharing is enabled.

Case Management

Search Cases

Agency:

LEA Case# :

Assigned Date From: to

Next Review Date: to

☐ Overdue Cases

Case

Example:
Our CID Supervisor is setup and assigned as a Case Supervisor for the following agencies.

Example:
District 45
District 52
District 51
Only allow Case
SHARING (View access)

The CID Supervisor can edit cases for which he/she is identified as a case supervisor. The remainder of the case SHARING agencies is view only.

With the enhancement to share cases across the organization, an agency looking to set this functionality should consider these scenarios to help determine a user's access to a case. (**Reminder:** these scenarios will follow our view and edit rules.)

- Is the user a CID Supervisor and additionally is the user setup to supervise agencies across the organization? If so for which agency(s)?
- Is one or more of the agencies sharing cases?
- Is case security set greater than the logged on user preventing access to view the case?
- If the agency is sharing, has any individual case been restricted by the "Agency Only" flag.
- If an officer is 'assigned' to the case he/she will have access to view or edit overriding security.
- Searching cases (Case Review or Case Load) extends to any and all agencies that the user may supervise or if the agencies participate in case sharing. The agencies list on the resulting pages will only contain agencies the user is authorized to search.

Assigning Officers

While editing a case authorized users can 'assign' officers. This functionality has expanded to all officers across the user's organization. The default for multi-tier agencies will be officers from the case agency of the user. The filter can be modified to include officers from the agencies supervised and across the entire organization. ***(For standalone agencies only the single filter for "Case Agency" will be available.)***

The screenshot shows a web interface titled "Assign Officer". Below the title is a "Search Parameters" section. It includes three radio buttons for "Agency Filter": "Case Agency" (selected), "My Supervising Agencies", and "My Organization". Below these are three radio buttons for "Officer Filter": "All", "Detectives", and "Patrol" (selected), followed by a checkbox for "Use Historical Data". There is an "Optional Search Text" field with a placeholder "Enter search text" and a "Search By" dropdown menu. At the bottom right are "Search" and "Reset" buttons. An orange text box is overlaid on the bottom left of the interface, containing the following text:

The assignment of officers on individual cases has been expanded to include filters for my "Case Agency", "My Supervising Agencies" and "My Organization". This allows **any officer** from the organization to be assigned a case.

Incident Report – Case Access

From the Incident Report we have also applied our case enhancements for viewing and editing a case directly from the associated incident report. The incident report has previously displayed the **“Follow-Up Incident Cases”** grid on the summary page with a view action icon for users in the same case agency. This has been expanded organization wide with our new additional cross-agency case supervisors, case sharing, and assigned officer functionality in conjunction with case security.

Incident Report [Quick Print] [Print] [Exit Report]

Summary | Header | Offenses | Names | Property & Vehicles | Narratives | Attachments | Incident Validations

Expand All Collapse All Go To: [Officers](#) (6) [Narrative](#) (3)

Incident Summary: 11/21/2013 1033 Hrs - 12345 N FAKE ST APT 1101 IN
Offense(s):

Agency Name: District 21, Toll Road - SC
Report #:2013-0427 Supp #:0

Incident Snapshot View Currently Viewing 3 of 3 Supplements

Supplements		Incident Status		State Submissions	
Total Incident Supplements : (3)		Action Code/Status	Action Date	Report Submission Status	State Processing Status
Status	Supp#	Open /Open	11/21/2013	NOT REPORTABLE	
Approved Report (3)					

Follow-Up Incident Cases - 1

Case #	Agency	Lead Investigator	Case Action Status	Case Status	Next Update Due	Actions
2012CASE0040	District 21, Toll Road - SC	Daily, Franklin H - Lead Investigator	Assign to CID	Open		

Report Header

Report Date: THU 11/21/2013 1033 Hrs
Occurrence Date: THU 11/21/2013 1033 Hrs
Dispatch Date:
On Scene Date:
Clear Date:

Report Security: Patrol Supervisor

View or Edit has expanded organization wide with our new additional cross-agency case supervisors, case sharing and assigned officer functionality in conjunction with case security.

Notifications – For Additional Agencies Supervised

An essential tool for users are the notifications users receive upon their 'home' page in order to take some additional action within the RMS. A case supervisor (E.g. CID_SUPERVISOR) who has been named to additional supervising agencies will receive notifications from all the additional agencies including his own.

NOTE: If the additionally named supervisor did not want to receive notifications (E.g. as a CID_SUPERVISOR) a new role would need to be created. Many of our notifications are 'role' based and absent a given role the notifications would cease to be sent. The InterAct Operations Team would be responsible for configuration in this event.

The notification **"INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED"** is an example of one such notification which can be received by a supervisor from our cross-agency configuration. When taking action on this notification the workflow has been enhanced to include the logged on user's case agency and any other case agencies for which he supervises. The supervisor taking action can create a new case for any case agency for which he supervises.

InterAct Online

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Fred (chief) Howser [ISP Test (TSTC)] (District 52, Indianapolis) 8 New Notifications US/Central [New Daily Log] [Logout]

Create Case

New Case

Create new Case for

*Agency: **District 52, Indianapolis**

Solvability: High = Suspect + Witness & Evidence

Next Update Due: 04/25/2014 Set Next Default Date

Comments:

*Case Action Status: Assign to CID

*Case Status: Open

Back Save

© 2009-2014 Interact Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

Case Review – Incident Offenses and Updating an Offense Status

The Case Review page has a new **"Offenses"** grid to allow users to more readily view the offenses from the associated incidents and the status of each. The offenses grid is View Only. If the user determines an incident offense status should be updated as case work is completed, the updating of the offenses continues to be done via our incident report supplement process.

The user initiates a new supplement (or edits an existing supplement), can edit individual incident offenses, or can utilize a new link **"Update All Offenses Status"**. This new link is located upon the Offenses tab of the incident report.

Edit Supplement

Associated Incident(s)

[Create Incident](#) [Associate Incident](#)

Report#	Incident Summary	Offenses	Comments	Date Of Info	Actions
2014-0019	04/09/2014 - 6523 Anystreet Anytown NJ 45623-0123			04/10/2014	

Offenses

Offense	Remarks	Status	Status Date/Time	Incident Report#	Supp #
35-43-2-2 C03 - CRIMINAL TRESPASS- PROPERTY		Open/Pending	04/09/2014 12:35	2014-0019	0
35-43-1-2A - CRIMINAL MISCHIEF		Open/Pending	04/10/2014 13:19	2014-0019	1

The Case Review page displays the associated incident offenses.

Please review the offenses below before proceeding to the next page.

Offenses: (2)

[Update All Offenses' Status](#) [Add Another Offense?](#)

Severity Order	Offense	Remarks	Offense Date/Time	Status	Supp#	Actions
1	35-43-2-2 C03-CRIMINAL TRESPASS- PROPERTY		04/09/2014 1235 Hrs	Open/Pending	0	
1	35-43-1-2A-CRIMINAL MISCHIEF		04/10/2014 1319 Hrs	Open/Pending	1	

Users can update all offenses statuses at one time

The pop-up box allows the user to select a new **offense status** to be applied to **all offenses** listed upon the Incident Report. If an individual status change is required, the offense edit process remains available to the user and each offense can be edited separately.

Update All Offenses' Status ✕

For the edited Offenses on this Supplement, the Offense Status and Status Date entered below will be applied.

***Offense Status:**

***Offense Status Date:** **Hrs**

The resulting action will update the offense status. This status change is brought forward onto the Case Review page.

Associated Incident(s)

Create Incident

Associate Incident

Report#	Incident Summary	Offenses	Comments	Date Of Info	Actions
2014-0019	04/09/2014 - 6523 Anystreet Anytown NJ 45623-0123			04/10/2014	

Offenses

Offense	Remarks	Status	Status Date/Time	Incident Report#	Supp #
35-43-1-2A - CRIMINAL MISCHIEF		Closed	04/10/2014 09:30	2014-0019	1
35-43-2-2 C03 - CRIMINAL TRESPASS- PROPERTY		Open/Pending	04/09/2014 12:35	2014-0019	0
35-43-2-2 C03 - CRIMINAL TRESPASS- PROPERTY		Closed	04/10/2014 09:30	2014-0019	1

Reminder: We only allow offenses to be copied and edited if they come from an ‘approved’ incident supplement.

Incident/Case Transfer Across Organizations Within a Schema

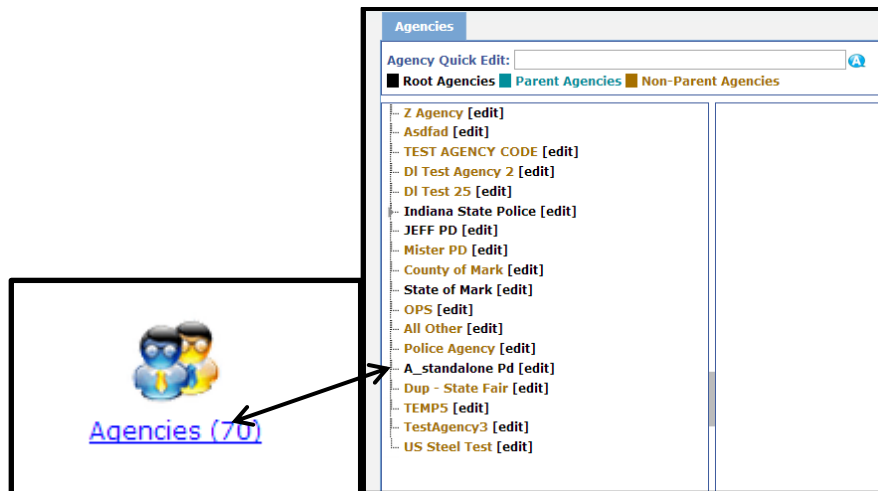
In 10.17, the RMS can be set up to allow users with the ‘Approve Incident Report’ permission to transfer and route incident reports to an agency that resides outside their organization. For agencies such as IMPD, where they have several agencies that often cross jurisdictional lines to take reports for one another, those reports can now be directly transferred to the correct agency. The RMS setup by default will NOT allow this functionality and will work as currently designed out of the box.

An Agency that wants to transfer incident/case reports directly from the approval screen can now do so. If the agency is set up with this functionality, the user will approve the incident report as normally done. However, the user will have an additional radio button they can select. By selecting the “Outside the Organization” radio button, the report will be approved, a case immediately created, and a notification will be sent to the outside agency supervisor for case review.

NOTE: InterAct Operations Support should be consulted as cooperation between agencies will need to be verified.

The following workflow outlines this new functionality:

1. Go to Agencies and select the agency that needs the capability to transfer incident reports directly from the approval screen.



In this example A Standalone PD wants to be able to transfer incident reports to agencies that reside within the Indiana State Police organization so the user would select [edit] for A Standalone PD.

2. Once on the administrative screens for A Standalone PD, go to the Agency Settings tab. Under the Other Tables section, select Case Routing. Notice by default no agencies are selected.



- The user then selects which agencies they want to allow the direct transfer of incident reports/cases to by using the multi-selection boxes. In this example we will allow transferring to only District 16.

NOTE: Agencies must have users assigned to them with the appropriate roles for case management before those agencies are selectable.

© 2009-2014 InterAct®. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

In this example, the “Standalone PD supervisor” approving an incident report will have the option to transfer the incident report/case to District 16.

4. The supervisor will see two new radio buttons. By default it will be set to route the incident report/case to 'Inside the Organization'.

Incident Status & Follow-Up

Incident Follow-up Action: * Closed- No Action ▼

Incident Status/Disposition: * -Select- ▼

Route Follow-Up Case: * ☒ Inside the Organization ☐ Outside the Organization

Notifications To Be Sent

Send	Notification	Destination Agency
<input type="checkbox"/>	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	A_standalone Pd ▼

Enter Notification Comments Here:

Other Options

For Public Release: ☒ **Note: This applies to all supplements on this incident report.**

Approve

Exit Report

5. If the radio button of "Outside the Organization" is selected, the "send case notification box" will automatically be selected and any organization that was set up to transfer to will be selectable. In our example the only agency available is District 16. In the screenshot below, the "Outside the Organization" radio button is selected. The incidents report can now be made a case and automatically transferred to District 16 for review.

Incident Status & Follow-Up

Incident Follow-up Action: * Closed- No Action ▼

Incident Status/Disposition: * -Select- ▼

Route Follow-Up Case: * ☐ Inside the Organization ☒ Outside the Organization

Notifications To Be Sent

Send	Notification	Destination Agency
<input checked="" type="checkbox"/>	INCIDENT FOLLOW-UP CASE AGENCY TRANSFER - CID	-Select- -Select- District 16, Peru - GA

Enter Notification Comments Here:

Other Options

For Public Release: ☒ **Note: This applies to all supplements on this incident report.**

Approve

Exit Report

Since the agency was set up to allow transfers to District 16, the supervisor can now approve the report, create a case, and transfer it directly to District 16 all in one action.

6. The supervisor for District 16 will then get a case notification to act on. Action on this notification works just like all other case notifications.

Notifications - Show All Add Notification			
Count	Notification Type	Latest Notification	Priority
2	INCIDENT FOLLOW-UP CASE AGENCY TRANSFER - CID	04/21/2014 10:30 AM EST	High

Transfer of an “Existing Case” to an Outside Organization

When transferring a pre-existing case, the user will have the same options (if set up) to select a case and then transfer that case to an outside organization. This is done the same way as when approving the incident report, but done via the “transfer case” option when managing cases.

NOTE: All rules still apply when transferring cases. This includes the rule that NO Officers can be assigned to the case if it is to be transferred.

By default the user’s organization will be selected. The user has the option to transfer to an outside organization if the agency has been set up to allow this functionality.

The screenshot displays the 'Transfer Agency' interface. At the top, the user is identified as 'Brenda (cid super) Allens [ISP Test (TSTC)] (District 16, Peru - GA) [Emulation] [Main User]' with '1 New Notifications'. The page title is 'Edit Case (2012CASE0003)'. The main section is titled 'Transfer Agency' and includes a 'Go Back' button. Below this, there are two radio buttons: 'Inside the Organization' (which is selected) and 'Outside the Organization'. A dropdown menu labeled 'Select an Agency to transfer this case to:' is currently set to '-Select-'. A text area for 'Comment:' contains the message: 'Case # 2012CASE0003 transferred to you for review from Allens, Brenda (cid super) at District 16, Peru - GA.' A 'Transfer' button is located below the comment box. An orange callout box with an arrow pointing to the dropdown menu states: 'The default is to the user's home organization.' At the bottom, a disclaimer reads: 'The contributing agency retains sole ownership of and sole responsibility for the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.'

In this example District 16 has been set up to allow transfer of cases to A Standalone PD.

Edit Case (2012CASE0003)

Transfer Agency

Transfer Case: ☐ Inside the Organization ☒ Outside the Organization

Select an Agency to transfer this case to: -Select-
A_standalone Pd

Comment: transferred to you for review from Allens, Brer

Transfer

© 2009-2014 InterAct®, All Rights Reserved.
 The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

New Print Options

1. Adding Case Information to Printed Incident Report

When printing the “Incident Report”, users now have the option to add general case information to the printed report. General case information includes case number, the case status, and investigating officer’s name. The standard setup for this new print option is that NO case information will be printed when doing a quick print. When using other print options, (Standard, Media and Full Print), the option to print case information will NOT be checked and the case information will NOT be printed by default. However, the user can “check the selection box” to add case information.

US/Eastern [New Daily Log] [Logout]

Quick Print **Print** **Exit Report**

Report Options

Report Title: Incident Report

- ☒ Print Only Original Officers
- ☐ Show Approving Officers
- ☒ Print Offender Mugshots
- ☐ Include Form Attachments
- ☐ Include Person Details Reports
- ☒ Include Custom Fields
- ☐ Include Case Information

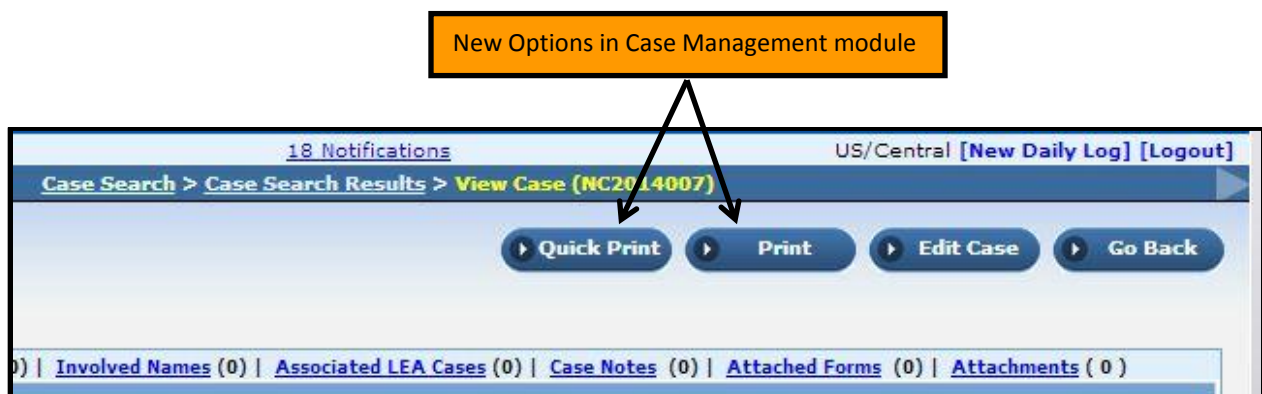
By default, when doing a quick print NO case information will print. When using other print options, the user will have the “option” to print general case information.

When the option to print case information is selected a new grid will appear on the report with the case information. See below example.

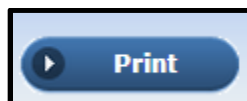
Associated LEA Cases		
LEA Case #: 2012CASE0003	Case Action Status: Cleared	Case Status: Cleared Exceptionally - Victim
Lead Investigator(s): Goodman, Charles (cid) #303		

2. Printing the Case Directly from the Case Screens

When the user is viewing or editing a case, they have the new option to print the case itself. On the view and edit screens, the user will see two new buttons; Quick Print and Print.



Using the Quick Print button will cause the case to be immediately printed out in a report. The report will include Case Header Information, Officer Information, Involved Names, Case Notes, and Associated Incidents and Cases.



Using the Print button, the user will be taken to the print options screen where they will have the option to add additional information to the printed report. By default, the same information will be included in the report as the Quick Print. However, when using the Print button, the user can also change the Title of the Report, Print Attachments, Print All Incident

Reports, Quick Print any Associated Cases, Print Associated Forms, and include the Persons Detail Reports.

Print Case Go Back

LEA Case #: 2012CASE0003
Case Status: Cleared Exceptionally - Victim Refused To Cooperate

Agency Name: District 16, Peru - GA
Case Action Status: Cleared
Next Update Date:

Print Options

- ☒ Print Officer's Names
- ☒ Print Details of Involved Names
- ☒ Print Case Notes
- ☐ Print All Attachments

Report Options

Report Title:

- ☐ Print All Incident Reports
- ☐ Quick Print of Associated LEA Cases
- ☐ Include All Forms
- ☐ Include Person Details Report

Print Go Back

Annotation: Report Title can be edited and other information added to the report simply by checking the selection box next to the desired print option.

3. Quick Print Incident Report Directly From Case

A new print icon has been added in the incident report grid on the case screen that allows the user to “Quick Print” the associated incident report without having to open the report. By simply clicking the “Printer Icon”, the user will quick print a copy of the report.

Associated Incident(s) Create Incident Associate Incident

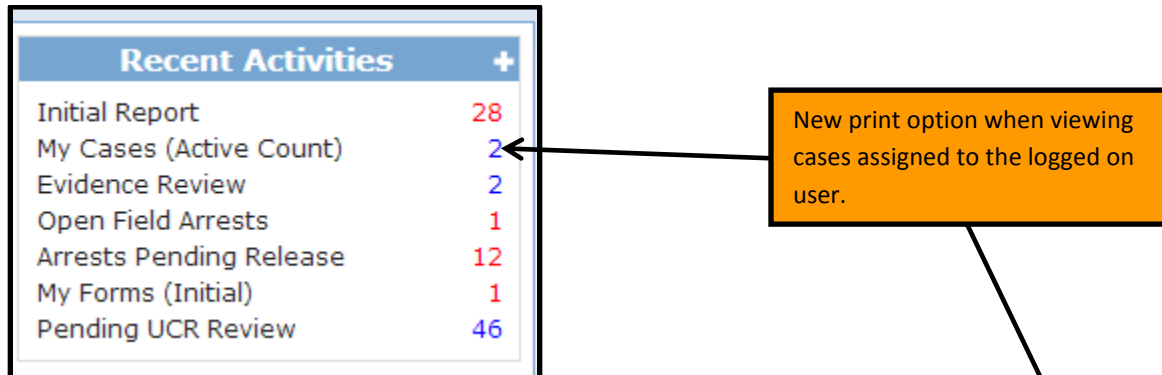
Report#	Incident Summary	Offenses	Comments	Date Of Info	Actions
2012-0122	04/03/2012 - 752 East Coil Apartments Basement INDIANAPOLIS IN 43221-0005			11/25/2013	

Annotation: New Print Icon added to incident report grid will “Quick Print” the report.

4. Quick Print Case from “My Active Case Screen

A user can now quick print any case assigned to them from the “My Cases” Screen. When the user clicks on their active cases, they will find a new “Print Icon” associated with the cases grid. This print icon allows the user to “Quick Print” the case directly from the screen without going into the case itself.

User goes to “My Cases”:



Recent Activities	
Initial Report	28
My Cases (Active Count)	2
Evidence Review	2
Open Field Arrests	1
Arrests Pending Release	12
My Forms (Initial)	1
Pending UCR Review	46

On the My Cases Screen, users can quick print cases simply by clicking on the printer icon.



Next Review Indicators: ● More than 90 days ● Within 90 days ● Overdue

Case Search Results Closed: 0 Active: 2 Show: Active

LEA Case #	Agency	Status	Role	Date Assigned	Incident Report #	Incident Summary	Next Review Date	Actions
2014ROOT0003	District 45, Sellersburg	Open	Assisting Officer	04/02/2014 02:03 PM EST	2014ROOT0003		04/23/2014	
2012-0015	District 16, Peru - GA	Open	Lead Investigator	05/29/2012 01:32 PM EST	2012-0015		11/11/2013	

Back

EVIDENCE ENHANCEMENTS

Print Signature on Evidence Receipt from Evidence Module

In an earlier release, the RMS added the ability to capture the officer's signature from various screens in the Evidence Module. In 10.17, we have added a new button to Print an Evidence Receipt from several processes within the Evidence Module. In addition, this printed receipt will include the digitally captured signature.

This enhancement was added to the following screens:

- Check-In
- Check-Out
- Disposition of Evidence
- Transfer Custody
- Mass Check-In
- Mass Check-Out
- Mass Disposition
- Mass Transfer

The RMS will disallow the user the ability to print without first saving the action on the screen. For the Mass screens, if the user does exit without printing, there is no way to re-generate the receipt for the collection of pieces of Evidence so RMS will warn the user upon exiting that they need to first print.

Evidence Check-OUT

[Evidence Processing](#) | [Disposition](#)

Report #: 13-00003 Incident Summary: 10/18/2013 08:34 - 456, W Automation, Greensboro, NC 27401

Property: **Property** - APPLIANCE: **Primary Color**: Blue, Dark; **Secondary Color**: Black; **Make**: Sears; **Model**: NII-8002; **Ser#**: 23456789; **Quantity**: 1; **Val**: 1200;

System Evidence ID: 524 Evidence Agency: A_standalone Pd Item #: 1

Current Status: Checked-In Current Status Date: 04/04/2014 1117 Hrs Current Location: Sa Pd Shelf #2

Evidence Description: No Frost Air Conditioner

Evidence Check-Out:

*Agency: A_standalone Pd

* Check Out By: Case, Active - Cid Supervisor ID# 99

*Check Out To: Case, Active - Cid Supervisor ID# 99

*Evidence Destination: Lab

*Check Out Date/Time: 04/04/2014 1118 Hrs

Evidence Description: LG 24,000 Btu White Window, No Frost Air Cond

Check-Out Comment: To be dusted for prints. This case could involve a serial burglar. MO is consistent with 2,534 active burglaries.

[Signature]

Go Back Save Save & Exit Print Lab Report

In this example, the officer is checking out a piece of evidence. He has just captured his signature. In order to print an evidence receipt, he must first click on the 'Save' button.

[Go Back](#)
[Chain of Custody](#)
[Print Evidence Label](#)

Evidence Check-OUT ✓ Evidence Check-OUT details added successfully

[Evidence Processing](#) | [Disposition](#)

Report #: 13-00003 Incident Summary : 10/18/2013 08:34 - 456, W Automation, Greensboro, NC 27401

Property: **Property** - APPLIANCE; **Primary Color**: Blue, Dark; **Secondary Color**: Black; **Make**: Sears; **Model**: NII-8002; **Ser#**: 23456789; **Quantity**: 1; **Val**: 1200;

System Evidence ID: 524 Evidence Agency: A_standalone Pd Item #: 1
 Current Status: Checked-Out Current Status Date: 04/04/2014 1118 Hrs Current Location: ?
 Evidence Description: LG 24,000 Btu White Window, No Frost Air Conditioner

Evidence Check-Out:

*Agency: A_standalone Pd

*Check Out By: Case, Active - Cid Supervisor ID# 99


*Check Out To: Case, Active - Cid Supervisor ID# 99

*Evidence Destination: Lab Evidence Date: 04/05/2014

*Check Out Date/Time: 04/04/2014 1118 Hrs

Evidence Description: LG 24,000 Btu White Window, No Frost Air Conditioner

Check-Out Comment: To be dusted for prints. This case could involve a serial active burglaries.


[Go Back](#) [Print Evidence Receipt](#)
[Print Lab Report](#)

After clicking on 'Save', the user is presented with a button to print an evidence receipt.

Evidence Receipt / Lab Report
A_standalone Pd


System Evidence ID: 524
Evidence Description: LG 24,000 Btu White Window, No Frost Air Conditioner
Evidence Processing:

Item #: 1
Report #: 13-00003 Supp # 0
Report Date: 10/18/2013
Seized By: Cid Supervisor Case, A. **Seized Date:** 10/18/2013
Location: ?
Property: Property - APPLIANCE

Serial #: 23456789
Make: Sears
Model: NII-8002
Misc/OAN:
Primary Color: Blue, Dark
Secondary Color: Black
Quantity: 1

From: Cid Supervisor Case, A. **To:** Cid Supervisor Case, A. **Date:** 04/04/2014 12:18
 Check-Out Purpose: Lab, Due Date: 04/05/2014

Comments: To be dusted for prints. This case could involve a serial burglar. MO is consistent with 2,534 active

Signature: 

This is the evidence receipt. Note signature line.

Print Signature on Evidence Receipt from Incident Report

Evidence items can be printed from an Incident Report from 3 different locations:

1. The Incident Summary page

When viewing an Incident Report, on the Summary tab page...

Incident Summary: 04/07/2014 1640 Hrs - 909 Grant AVE Fort Wayne, IN 46803
Offense(s): 35-43-1-2A-CRIMINAL MISCHIEF

Incident Snapshot View

Supplements		Incident Status		State Submissions	
Total Incident Supplements: (1)		Action Code/Status	Action Date	Report Submission Status	State Processing Status
Status	Supp#				
Initial Report (1)	0				

Currently Viewing 1 of 1 Supplement

Vehicles Summary -

Index ID	Vehicle Description	Evidence	Original Status	Current Status	Value(\$)	Supp#	Actions
No data found							

Properties Summary - 1

[Print Evidence Labels](#) [Print Evidence Receipts](#)

Total Value(\$): 0.00 [Add Property](#)

Index ID	Property Description	Evidence	Original Status	Current Status	Value(\$)	Supp#	Actions
OTHER PROPERTY							
975	One can of black spray paint	Yes		Recovered	\$0.00	0	Print Edit Delete

Incident Narrative - 1

...if evidence exists, an evidence Receipt can be printed from this page.

2. The Property & Vehicles tab page.

Evidence Receipt can be printed from the Property and Vehicles tab.

Incident Report

Summary Header Offenses Names **Property & Vehicles** Narratives Attachments Incident Validations

Incident Summary: 04/07/2014 1640 Hrs - 909 Grant AVE Fort Wayne, IN 46803
Offense(s): 35-43-1-2A-CRIMINAL MISCHIEF

Agency Name: A_standalone Pd
Report #: 201400005 Supp #: 0

[Add Property](#) [Add Vehicle](#)

[Print Evidence Labels](#) [Print Evidence Receipts](#)

Properties: (1) Total Value(\$): 0.00 [All](#)

Index ID	Property Description	Evidence	Original Status	Current Status	Value(\$)	Supp#	Actions
OTHER PROPERTY							
975	One can of black spray paint	Yes		Recovered	\$0.00	0	Print Edit Delete

© 2009-2014 InterAct Public Safety Systems. All Rights Reserved.

3. Or the Edit Evidence Page

Edit Evidence


Type: AIRCRAFT PART Make: Perfect Parts Model: -- Serial #: --
Colors: Blue Quantity: 1
Index Id: 974 Date of Info: 04/07/2014

Evidence Information:

Agency: A_standalone Pd *Date of Recovery: 04/07/2014 1622 Hrs
*Status: Pending Check-In *Location: Sealed Locker #1
Custody From: Spade, Samantha [Change Officer](#) Item #: 1
Evidence Description: Box of 50, pitot tubes, blue.
Evidence Comments:

Extended Chain of Custody: [Add Extended Chain of Custody](#)

Evidence Processing:



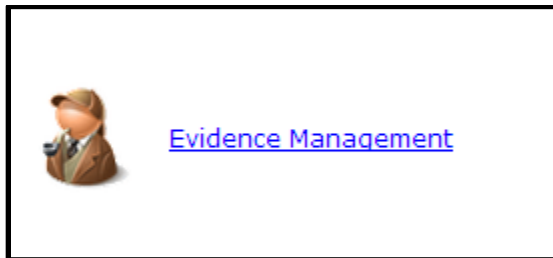
[Back](#) [Update](#) [Print Evidence Receipt](#)

Evidence Receipt can also be printed from the Edit Evidence page.

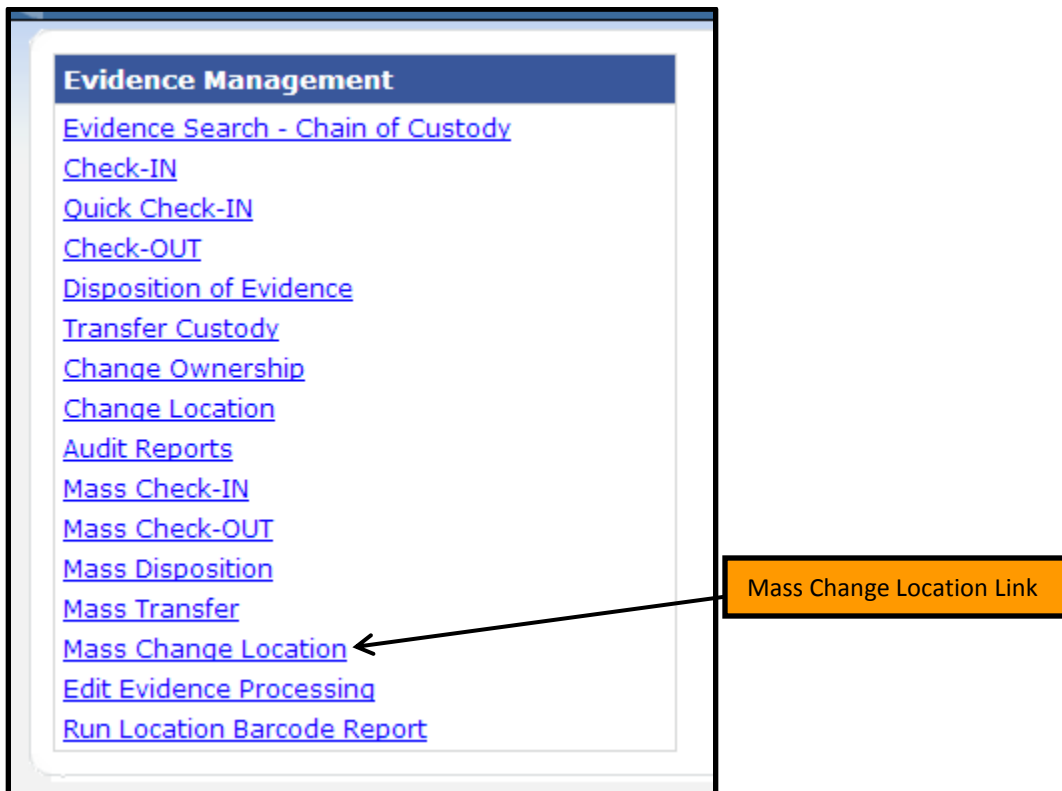
Evidence Mass Change Location Enhancement

Users with the evidence custodian role now have the option to change the location of evidence *en masse*. This allows the evidence custodians a more efficient way to document the reorganization of evidence.

This new option is found under the Evidence Management Section.



Under Evidence Management select a new hyper-link of Mass Change Location was added.



After selecting the Mass Change Location link, the evidence custodian will have the option to select up to 25 pieces of evidence and then assign them to a new location.

Property

System Evidence ID: Incident Report#:

Index ID: Serial Number:

Item #:

Evidence Description:

Category: ☒ All ☐ Property ☐ Drugs ☐ Documents ☐ Currency ☐ Guns

Additional Search Criteria

Evidence:

Agency: Evidence Location:

Current Status:

Using one of the search options on the Mass Change Location Screen the user can search all evidence or narrow the search results by selecting a limiting factor.

After the search results are returned the user can then select up to 25 pieces of evidence to move in “Mass”.

Search Results Page 1 of 1

Only 25 items can be selected at one time for mass evidence processing.

<input type="checkbox"/>	System Evidence Id	Report#	Supp	Offenses	Loc	Agency	Disposition	Property Information	Status
<input type="checkbox"/>	1538	2010-911	5		SHELF # 0003	Wayne County Sheriff's Office		Drug - DRUGS / NARCOTICS - CONTROLLED SUBSTANCE: (*10); Cocaine - all forms except "Crack"; Quantity: 10 Gram; Value: Gram;	Checked-In
<input type="checkbox"/>	1537	2010-911	5		SHELF # 0010	Wayne County Sheriff's Office		GUN - HANDGUN: (*13); Type: Pistol; Act: Semiautomatic action (autoloading); Quantity: 1; Value: 0;	Checked-In
<input type="checkbox"/>	1533				SHELF # 0001	Wayne County Sheriff's Office		Property - ALCOHOL/LIQUOR: (*02); Quantity: 1;	Checked-In
<input type="checkbox"/>	1521				SHELF # 0017	Wayne County Sheriff's Office		GUN - HANDGUN: (*13); Type: Pistol; Act: Revolver; Ser#: 123456; Quantity: 1; Value: 0;	Checked-In
<input type="checkbox"/>	1517				SHELF # 0002	Wayne County Sheriff's Office		Property - BICYCLE: (*04); Quantity: 1;	Checked-In
<input type="checkbox"/>	1476	0088R12	0		SHELF # 0001	Wayne County Sheriff's Office		Property - AIRCRAFT PART: (*41); Quantity: 1;	Checked-In
<input type="checkbox"/>	1444	0066R12	0		SHELF # 0007	Wayne County Sheriff's Office		Drug - DRUGS - COMMON MEDICINE: (*10); Other Narcotics (Codeine, Demerol, etc); Quantity: 10 Dosage units;	Checked-In
<input type="checkbox"/>	1405	08-5003	0		N/A	Wayne County Sheriff's Office		GUN - RIFLE: (*13); SUICIDE GUN USED; Type: Rifle; Act: Semiautomatic action (autoloading); Primary Color: Brown; Secondary Color: Black; Make: Merlin; Model: 60; Ser#: 1823112334; Quantity: 1; Value: 1299;	Checked-In
<input type="checkbox"/>	1288	2010-762	0		SHELF # 0006	Wayne County Sheriff's Office		Property - AIRCRAFT: (*01); Quantity: 1;	Checked-In
<input type="checkbox"/>	1272	2010-732	0		SHELF # 0013	Wayne County Sheriff's Office		Property - CAMERA: (*74); Primary Color: Black; Make: Canon; Model: 234; Ser#: 12345; Quantity: 1; Val: 100;	Checked-In
<input type="checkbox"/>	1174				SHELF # 0055	Wayne County Sheriff's Office		Property - PURSE/WALLET: (*25); Primary Color: Purple; Secondary Color: Tan; Make: Gucci; Model: Ddff; Quantity: 1; Val: 345;	Checked-In

Go Back Refine Search New Search Continue

Selection of evidence is done the same as all other mass options, by selecting the individual pieces of evidence by checking the box on the left side of screen or all evidence listed on the screen can be selected at once by checking the box located in the blue informational grid area. Clicking the “Continue button” completes the selection.

The user defines where the evidence is going to be moved to using the drop down LOV. As with all Mass options the user can fill out a LOV and then apply that selection to all the lower pieces of evidence or deal with them individually.

System Evidence Id	Agency Code	Current Location	Property Information	Custody From	Location	Actions
1174	MCSO	SHELF # 0055	Property - PURSE/WALLET: (*25); Primary Color: Purple; Secondary Color: Tan; Make: Gucci; Model: Ddff; Quantity: 1; Val: 345;	Evidence Officer, Smooth, Joe, ID# 7788	-Select- ↓	✕
1272	MCSO	SHELF # 0013	Property - CAMERA: (*74); Primary Color: Black; Make: Canon; Model: 234; Ser#: 12345; Quantity: 1; Val: 100;	Captain, McGarry, Ryan, ID# 777111777	-Select- ↓	✕
1288	MCSO	SHELF # 0006	Property - AIRCRAFT: (*01); Quantity: 1;	Iname, fname, ID# 1111	-Select- ↓	✕
1405	MCSO	N/A	GUN - RIFLE: (*13); SUICIDE GUN USED; Type: Rifle; Act: Semiautomatic action (autoloading); Primary Color: Brown; Secondary Color: Black; Make: Merlin; Model: 60; Ser#: 1823112334; Quantity: 1; Value: 1299;	Evidence Officer, Franks (evid), Sally, ID# 277	-Select- ↓	✕
1444	MCSO	SHELF # 0007	Drug - DRUGS - COMMON MEDICINE: (*10); Other Narcotics (Codeine, Demerol, etc); Quantity: 10 Dosage units;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1476	MCSO	SHELF # 0001	Property - AIRCRAFT PART: (*41); Quantity: 1;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1517	MCSO	SHELF # 0002	Property - BICYCLE: (*04); Quantity: 1;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1521	MCSO	SHELF # 0017	GUN - HANDGUN: (*13); Type: Pistol; Act: Revolver; Ser#: 123456; Quantity: 1; Value: 0;	WRIGHT- CAL, ADAM, ID# ADAM	-Select- ↓	✕
1533	MCSO	SHELF # 0001	Property - ALCOHOL/LIQUOR: (*02); Quantity: 1;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1537	MCSO	SHELF # 0010	GUN - HANDGUN: (*13); Type: Pistol; Act: Semiautomatic action (autoloading); Quantity: 1; Value: 0;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1538	MCSO	SHELF # 0003	Drug - DRUGS / NARCOTICS - CONTROLLED SUBSTANCE: (*10); Cocaine - all forms except "Crack"; Quantity: 10 Gram; Value: Gram;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕

*Agency: Wayne County Sheriff's Office ▼

*Changed By: Friday, Joe - Captain ID# 1111a ▼

*Custody Date / Time: 04/09/2014 1519 Hrs

*Change of Location Comment:

Description:

Signature

Go Back Save Save & Exit

Select new location LOV.

System Evidence Id	Agency Code	Current Location	Property Information	Custody From	Location	Actions
1174	MCSO	SHELF # 0055	Property - PURSE/WALLET: (*25); Primary Color: Purple; Secondary Color: Tan; Make: Gucci; Model: Ddff; Quantity: 1; Val: 345;	Evidence Officer, Smooth, Joe, ID# 7788	-Select- -Select- N/A SHELF # 0001 SHELF # 0002 SHELF # 0003 SHELF # 0004 SHELF # 0005 SHELF # 0006 SHELF # 0007 SHELF # 0008 SHELF # 0009 SHELF # 0010 SHELF # 0011 SHELF # 0012 SHELF # 0013 SHELF # 0014 SHELF # 0015 SHELF # 0016 SHELF # 0017 SHELF # 0018	✕
1272	MCSO	SHELF # 0013	Property - CAMERA: (*74); Primary Color: Black; Make: Canon; Model: 234; Ser#: 12345; Quantity: 1; Val: 100;	Captain, McGarry, Ryan, ID# 777111777		✕
1288	MCSO	SHELF # 0006	Property - AIRCRAFT: (*01); Quantity: 1;	Iname, fname, ID# 1111		✕
1405	MCSO	N/A	GUN - RIFLE: (*13); SUICIDE GUN USED; Type: Rifle; Act: Semiautomatic action (autoloading); Primary Color: Brown; Secondary Color: Black; Make: Merlin; Model: 60; Ser#: 1823112334; Quantity: 1; Value: 1299;	Evidence Officer, Franks (evid), Sally, ID# 277		✕
			Drug - DRUGS - COMMON MEDICINE: (*10); Other			

After selecting the location the selected location can be applied to all fields located BELOW the selected field by using the small blue arrow located below the LOV box.

System Evidence Id	Agency Code	Current Location	Property Information	Custody From	Location	Actions
1174	MCSO	SHELF # 0055	Property - PURSE/WALLET: (*25); Primary Color: Purple; Secondary Color: Tan; Make: Gucci; Model: Ddff; Quantity: 1; Val: 345;	Evidence Officer, Smooth, Joe, ID# 7788	SHELF # 0002 ↓	✕
1272	MCSO	SHELF # 0013	Property - CAMERA: (*74); Primary Color: Black; Make: Canon; Model: 234; Ser#: 12345; Quantity: 1; Val: 100;	Captain, McGarry, Ryan, ID# 777111777	-Select- ↓	✕
1288	MCSO	SHELF # 0006	Property - AIRCRAFT: (*01); Quantity: 1;	Iname, fname, ID# 1111	-Select- ↓	✕
1405	MCSO	N/A	GUN - RIFLE: (*13); SUICIDE GUN USED; Type: Rifle; Act: Semiautomatic action (autoloading); Primary Color: Brown; Secondary Color: Black; Make: Merlin; Model: 60; Ser#: 1823112334; Quantity: 1; Value: 1299;	Evidence Officer, Franks (evid), Sally, ID# 277	-Select- ↓	✕
1444	MCSO	SHELF # 0007	Drug - DRUGS - COMMON MEDICINE: (*10); Other Narcotics (Codeine, Demerol, etc); Quantity: 10 Dosage units;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1476	MCSO	SHELF # 0001	Property - AIRCRAFT PART: (*41); Quantity: 1;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1517	MCSO	SHELF # 0002	Property - BICYCLE: (*04); Quantity: 1;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1521	MCSO	SHELF # 0017	GUN - HANDGUN: (*13); Type: Pistol; Act: Revolver; Ser#: 123456; Quantity: 1; Value: 0;	WRIGHT- CAL, ADAM, ID# ADAM	-Select- ↓	✕
1533	MCSO	SHELF # 0001	Property - ALCOHOL/LIQUOR: (*02); Quantity: 1;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1537	MCSO	SHELF # 0010	GUN - HANDGUN: (*13); Type: Pistol; Act: Semiautomatic action (autoloading); Quantity: 1; Value: 0;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕
1538	MCSO	SHELF # 0003	Drug - DRUGS / NARCOTICS - CONTROLLED SUBSTANCE: (*10); Cocaine - all forms except "Crack"; Quantity: 10 Gram; Value: Gram;	Captain, Friday, Joe, ID# 1111a	-Select- ↓	✕

The below screen shows the location applied to all the evidence selected by using the small blue arrow. The top piece of evidence (#1174) was first given a location of Shelf #0002 and that location was apply the all the evidence listed below it.

System Evidence Id	Agency Code	Current Location	Property Information	Custody From	Location	Actions
1174	MCSO	SHELF # 0055	Property - PURSE/WALLET: (*25); Primary Color : Purple; Secondary Color : Tan; Make : Gud; Model : Ddff; Quantity : 1; Val : 345;	Evidence Officer, Smooth, Joe, ID# 7788	SHELF # 0002 ↓	✗
1272	MCSO	SHELF # 0013	Property - CAMERA: (*74); Primary Color : Black; Make : Canon; Model : 234; Ser# : 12345; Quantity : 1; Val : 100;	Captain, McGarry, Ryan, ID# 777111777	SHELF # 0002 ↓	✗
1288	MCSO	SHELF # 0006	Property - AIRCRAFT: (*01); Quantity : 1;	Iname, fname, ID# 1111	SHELF # 0002 ↓	✗
1405	MCSO	N/A	GUN - RIFLE: (*13) ; SUICIDE GUN USED; Type : Rifle; Act : Semiautomatic action (autoloading); Primary Color : Brown; Secondary Color : Black; Make : Merlin; Model : 60; Ser# : 1823112334; Quantity : 1; Value : 1299;	Evidence Officer, Franks (evid), Sally, ID# 277	SHELF # 0002 ↓	✗
1444	MCSO	SHELF # 0007	Drug - DRUGS - COMMON MEDICINE: (*10); Other Narcotics (Codeine, Demerol, etc); Quantity : 10 Dosage units;	Captain, Friday, Joe, ID# 1111a	SHELF # 0002 ↓	✗
1476	MCSO	SHELF # 0001	Property - AIRCRAFT PART: (*41); Quantity : 1;	Captain, Friday, Joe, ID# 1111a	SHELF # 0002 ↓	✗
1517	MCSO	SHELF # 0002	Property - BICYCLE: (*04); Quantity : 1;	Captain, Friday, Joe, ID# 1111a	SHELF # 0002 ↓	✗
1521	MCSO	SHELF # 0017	GUN - HANDGUN: (*13) ; Type : Pistol; Act : Revolver; Ser# : 123456; Quantity : 1; Value : 0;	WRIGHT- CAL, ADAM, ID# ADAM	SHELF # 0002 ↓	✗
1533	MCSO	SHELF # 0001	Property - ALCOHOL/LIQUOR: (*02); Quantity : 1;	Captain, Friday, Joe, ID# 1111a	SHELF # 0002 ↓	✗
1537	MCSO	SHELF # 0010	GUN - HANDGUN: (*13) ; Type : Pistol; Act : Semiautomatic action (autoloading); Quantity : 1; Value : 0;	Captain, Friday, Joe, ID# 1111a	SHELF # 0002 ↓	✗
1538	MCSO	SHELF # 0003	Drug - DRUGS / NARCOTICS - CONTROLLED SUBSTANCE: (*10); Cocaine - all forms except "Crack"; Quantity : 10 Gram; Value : Gram;	Captain, Friday, Joe, ID# 1111a	SHELF # 0002 ↓	✗

User simply completes the lower part of the screen to complete the transaction.

*Agency: Wayne County Sheriff's Office

*Changed By: Friday, Joe - Captain ID# 1111a

*Custody Date / Time: 04/09/2014 1519 Hrs

*Change of Location Comment:

Description:

Signature

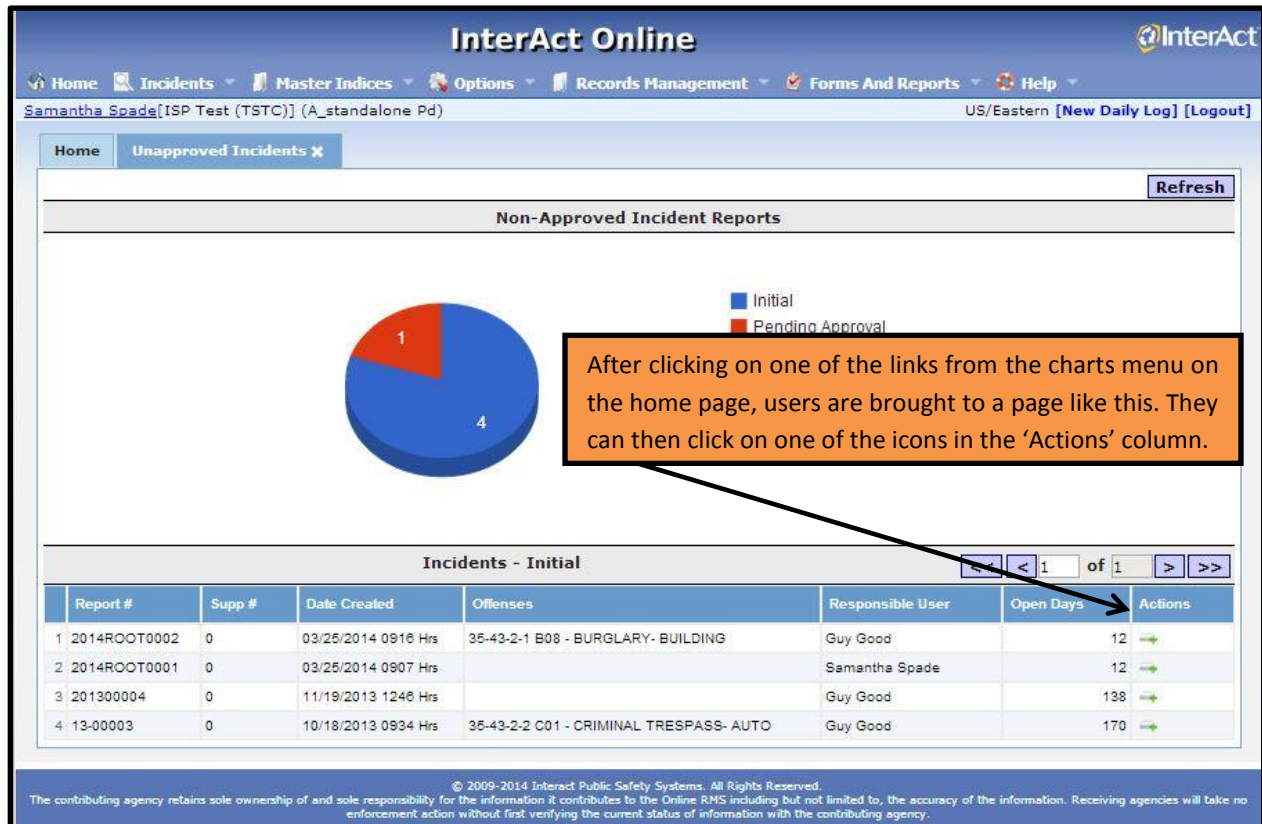
Go Back Save Save & Exit

User completes required fields and selects a save option to complete the transaction.

CHARTS ENHANCEMENTS

Enhancement to Main Page Chart Navigation

When users go to the charts menu from the home page, they now have the ability to go back to the "Unapproved Incidents" tab instead of being brought back to the "Home" page and any subsequent open Incident tabs.



Home | Unapproved Incidents ✕ | 2014ROOT0002 ✕

Report #:2014ROOT0002
Agency: A_standalone Pd
[Open in Incident Summary Page](#)

Supplements:0

Summary

Report Date:04/01/2014 16:30
Occurrence Date:04/01/2014 16:30
Summary:Burglary
Location:1030 East Washington Street Indianapolis IN 46202

Officers

Last Name	First Name	Badge #	Title	Role	Agency	Supp #
Good	Guy	456	Officer	Reporting	A_standalone Pd	0

Offenses

Severity	Offense	Remarks	Offense Date	Status	Supp #
1	35-43-2-1 B08 - BURGLARY- BUILDING		04/01/2014 16:31	Open/Pending	0

Offenders

Incident Report will open. After reviewing, user clicks on 'Exit report' button.

Home | Incidents | Master Indices | Options | Records Management | Forms And Reports | Help

Samantha Spade[ISP Test (TSTC)] (A_standalone Pd) 2 New Notifications US/Eastern [New Daily Log] [Logout]

Incident Report Quick Print Print Exit Report

Summary | Header | Offenses | Names | Property & Vehicles | Narratives | Attachments | Incident Validations

Expand All Collapse All Go To: Officers (1) Offenses (1) Offenders (1)

Incident Summary:04/01/2014 1630 Hrs - 1030 E Washington ST Indianapolis, IN 46202
Offense(s):35-43-2-1 B08-BURGLARY- BUILDING

Agency Name: A_standalone Pd
Report #:2014ROOT0002 Supp #:0

Incident Snapshot View

Currently Viewing 1 of 1 Supplement

Supplements

Total Incident Supplements: (1)

Status	Supp#
Initial Report (1)	0

Report Header

Report Date: TUE 04/01/2014 1630 Hrs
Occurrence Date: TUE 04/01/2014 1630 Hrs

Report Security: Patrol Officer
Cargo Theft No

Incident Report will open. After reviewing, user clicks on 'Exit report' button.

Home | Unapproved Incidents ✕ | 2014ROOT0002 ✕

Report #:2014ROOT0002
Agency: A_standalone Pd
[Open in Incident Summary Page](#)

Supplements:0

Summary

Report Date:04/01/2014 16:30
Occurrence Date:04/01/2014 16:30
Summary:Burglary
Location:1030 East Washington Street Indianapolis IN 46202

Instead of being taken back to the Home page, user is taken to the tabbed Incident View page of the charts.

Approving Incident Reports from Charts Page

Users now have the ability to approve incident reports from the charts page.

InterAct Online

Home Incidents Master Indices Options Records Management Forms And Reports Help

Samantha Spade[ISP Test (TSTC)] (A_standalone Pd)

Home Unapproved Incidents X Refresh

From the tabbed Incident View page, users can also click on the Pending Approval pie slice to get a list of incidents that are awaiting approval.

Initial
Pending Approval

After clicking on the pie slice, users can now take action to approve an incident report.

Incidents - Pending Approval

Report #	Supp #	Date Created	Offenses	Responsible User	Open Days	Actions
1 201400004	0	04/07/2014 1142 Hrs	35-43-4-2 T42 - THEFT- GAS/FUEL	Samantha Spade	0	
2 13-00002	0	10/11/2013 1103 Hrs	35-43-4-2 T02 - THEFT- AIR CONDITIONER/FAN	Guy Good	178	

© 2009-2014 Interact Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

InterAct Online

Home Incidents Master Indices Options Records Management Forms And Reports Help

Samantha Spade[ISP Test (TSTC)] (A_standalone Pd)

Approve Incident Report Quick Print Go Back

Incident Summary: 04/07/2014 1142 Hrs - 909 Grant AVE Fort Wayne, IN 46803
Offense(s): 35-43-4-2 T42-THEFT- GAS/FUEL

Agency Name: A_standalone Pd
Report #: 201400004 Supp #: 0

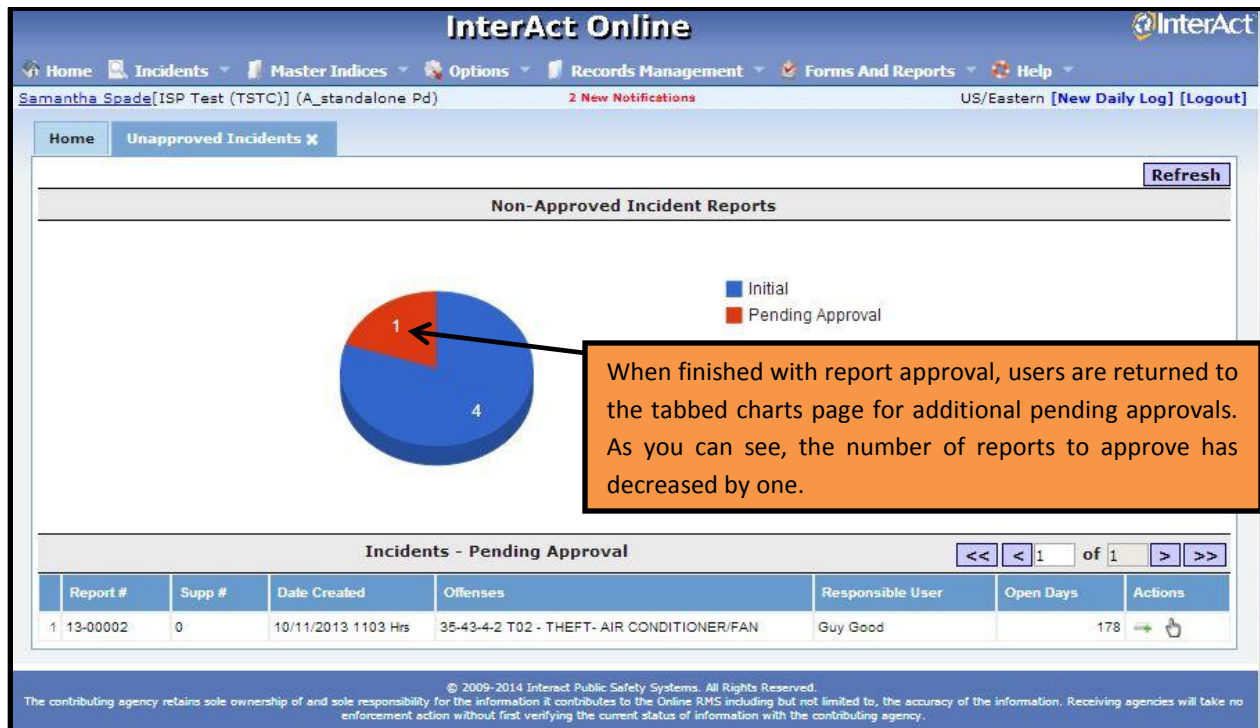
Incident Reports

Reports	Submitting User	Status	Reporting Officer	Actions
Original Report	Spade, Samantha	04/07/2014 11:42:00 AM-Pending Approval	Spade-Samantha	Approve/Disapprove Edit

Go Back

After clicking on the take action icon, users are brought into the normal incident approval workflow.

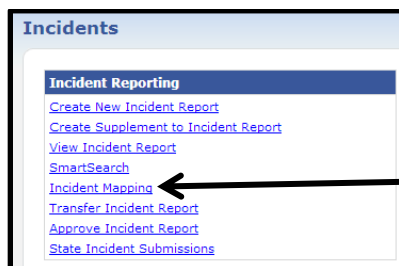
© 2009-2014 Interact Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.



New Filtering Options for Incident Mappings

New for 10.17 is the ability to select more than one reporting area and filter the mapping results.

When the user goes to Incident Mapping, they will now have several different filtering options.



When the mapping window comes up ,the user will see additional filtering options. Below is an the 10.16 map options.

The screenshot shows the 'Map' window in RMS 10.16. The interface includes tabs for 'Select Layers', 'Options', 'Find Address', 'Center Map', 'Print', and 'Export To Excel'. Below these tabs, there are date filters for 'Occurrence Date' (01/01/2014 to 04/29/2014) and a 'Draw Mode' section with 'Circle' and 'Shape' options. A radius of .5 miles is set. A text box explains: 'You may draw a circle on the map. Do so by clicking the map where you want the center of the circle to be. You can change the size of the circle by using the radius controls. Once a circle is drawn, all incidents within the area of that circle will be shown.' A legend at the bottom shows color-coded areas for SW-10, SW-20, SW-50, SW-60, SW-70, and SW-80. A large orange box with an arrow points to the 'Draw Mode' section, containing the text: 'Notice there are only two Draw modes available.'

Version 10.16 and older

© 2009-2014 InterAct Public Safety Systems. All Rights Reserved.
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

The screenshot shows the 'Incident Map' window in RMS 10.16. It features the same top navigation tabs as the previous window. A 'Select Layers' panel is open, showing a list of offense types with checkboxes: Alcohol Violations, Assault, DUI / OWI, Drug Violations, Gambling Violations, Kidnapping / Abductions, Other Offenses, Sex Crimes, Theft / Larceny, Weapons Violations, Arson, Burglary, Disorderly Conduct, Fraud, Homicide, Motor Vehicle Break-ins, Robbery, Stolen Vehicle, and Vandalism / Criminal Damage. There are also 'Agency Layers' (Reporting Areas) and 'Filters' (Only Gang Related) sections. A legend at the bottom shows color-coded areas for SW-10, SW-20, SW-50, SW-60, SW-70, and SW-80. A large orange box with an arrow points to the 'Select Layers' panel, containing the text: 'Under select layers the option is to filter offenses.'

Version 10.16 and older

The following are the new filtering options for 10.17.

Incident Map

Map

Select Layers Options Find Address Center Map Print Export To Excel

Occurrence Date: 01/01/2014 to 04/29/2014 or - Select A Range -

Draw Mode: ☒ Circle ☐ Draw a Shape ☐ Select Shapes Radius: .5 Miles [Start A New Circle](#)

You may draw a circle on the map.
Do so by **clicking** the map where you want the center of the circle to be.
You can change the size of the circle by using the radius controls.
Once a circle is drawn, all incidents within the area of that circle will be shown.

For 10.17 the users can select pre-defined shapes (reporting areas if defined).

[Show All Organization Shapes](#) | [Hide Organization Shapes](#)

DT-10 DT-20 DT-30 DT-40
SE-20 SE-30 SE-40 SE-50 SW-10 SW-20 SW-50
SW-60 SW-70 SW-80

[Shape Display Options](#)

Incident Map

Map

Select Layers Options Find Address Center Map Print Export To Excel

Occurrence Date: 01/01/2014 to 04/29/2014 or - Select A Range -

Draw Mode: ☐ Circle ☐ Draw a Shape ☒ Select Shapes

Use the legend at the bottom to select one or more shapes. Select a shape by clicking on it.

Once you are finished, click the **Apply Selected Shapes** button to find incidents within those shapes.

When the "Select Shapes" radio button is selected, the user can select the areas below and then apply the filter. Only information in the selected areas will show.

Show All Organization Shapes | Hide Organization Shapes

DT-10 DT-20 DT-30 DT-40 SE-20 SE-30 SE-40 SE-50 SW-10 SW-20 SW-50 SW-60 SW-70 SW-80

Shape Display Options

Apply Selected Shapes (2)

Notice the additional filter options available to the user under the Select Layer's tab. User can filter not only by offense, but by Agency and Geographic Agency.

Incident Map

Map

Select Layers Options Find Address Center Map Print Export To Excel

Offense Layers - [Select All] - [Select None]

- ☒ Alcohol Violations
- ☒ Assault
- ☒ DUI / OWI
- ☒ Drug Violations
- ☒ Gambling Violations
- ☒ Kidnapping / Abductions
- ☒ Other Offenses
- ☒ Sex Crimes
- ☒ Theft / Larceny
- ☒ Weapons Violations
- ☒ Arson
- ☒ Burglary
- ☒ Disorderly Conduct
- ☒ Fraud
- ☒ Homicide
- ☒ Motor Vehicle Break-ins
- ☒ Robbery
- ☒ Stolen Vehicle
- ☒ Vandalism / Criminal Damage

Filters

☐ Only Gang Related

Incident Agencies (No selection = All):

Available: Beech Grove Police Department, City of Lawrence Police Department, Clermont Police Department, Crows Nest Police Department, Cumberland Police Department, Decatur Twp School Police, Division of Public Safety Communications

Selected:

Geographic Agencies (No selection = All):

Available: Clermont Police Department, Homestead Police Department, IMPD Downtown District, IMPD East District, IMPD Interdiction Unit, IMPD North District, IMPD Northwest District

Selected:

Apply & Close

SE-20 SE-30 SE-40 SE-50 SW-10 SW-20 SW-50 SW-60 SW-70 SW-80

Shape Display Options

Apply Selected Shapes (2)

New filtering options under Select Layers. User can apply these filters at the same time as shape filter to see only information contained in those areas and generated by the selected group or groups.

MASTER INDEX ENHANCEMENTS**'Always Edit' Permission Update**

Customers often have different users responsible for maintenance of different master indices and rarely those users need the ability to update all. For example, a customer has a group of users only responsible for Gang information and should not be allowed to edit property information. Previously, the RMS had two 'always edit' permissions for the master indices – one at agency level and one at the schema level. A user with either permission could edit all the master index categories in their appropriate organization or schema.

In 10.17, this has been changed there is a separate permission category to edit each master index (past lock hours). **NOTE:** any user that already had 'always edit schema records' will automatically get the new always edit schema records permissions and any one with 'always edit agency records' will automatically get the new always edit agency records permissions

The 12 new permission categories:

- Master Indices - Always Edit Person Agency Records
- Master Indices - Always Edit Person Schema Records
- Master Indices - Always Edit Address Agency Records
- Master Indices - Always Edit Address Schema Records
- Master Indices - Always Edit Organization Agency Records
- Master Indices - Always Edit Organization Schema Records
- Master Indices - Always Edit Vehicle Agency Records
- Master Indices - Always Edit Vehicle Schema Records
- Master Indices - Always Edit Property Agency Records
- Master Indices - Always Edit Property Schema Records
- Master Indices - Always Edit Gang Agency Records
- Master Indices - Always Edit Gang Schema Records

Role Permission Categories

Role: **Role Permission Categories**

Role Name: Gang Always Edit Agency

1 items selected Remove all Add all

Master Indices - Always Edit Gang Agency Records	-	Manage External Code Mappings	+
		Master Index: Statewide Searches	+
		Master Indices - Add Missing Person Info Past Lock	+
		Master Indices - Always Edit Address Agency Records	+
		Master Indices - Always Edit Address Schema Records	+
		Master Indices - Always Edit Gang Schema Records	+
		Master Indices - Always Edit Organization Agency	+
		Master Indices - Always Edit Organization Schema	+
		Master Indices - Always Edit Person Agency Records	+
		Master Indices - Always Edit Person Schema Records	+
		Master Indices - Always Edit Property Agency Records	+
		Master Indices - Always Edit Property Schema Records	+
		Master Indices - Always Edit Vehicle Agency Records	+
		Master Indices - Always Edit Vehicle Schema Records	+
		Master Indices - Verify Geo Location Past Lock Hours	+
		Master Indices - View Associations	+
		Mobile XSI Web App	+
		Narrative Maintenance	+

Save Go Back

Separate permissions can be added to a new or existing role.

Active Case [ISP Test (TSTC)] (A_standalone Pd) 2 New Notifications US/Eastern [New Daily Log] [Logout]

Edit Gang Go Back View Summary Subscribe

Edit Gang

[Expand All](#) [Collapse All](#) Go To: [Gang Alias](#) | [Gang Members](#) | [Gang Associations](#) | [Attachments](#)

Add: ---Select--- * Required Fields

Gang Information

Index ID: 37
 Gang Type: Organized Crime Level: Local
 Gang Name: Aqua Lungers Gang Comment: Like to commit crimes while wearing scuba gear.

Go Back Update

Gang Aliases Add Gang Alias

Name	Name Type	Date Of Info	Actions
Aqua		03/26/2014	

Gang Members Add Gang Member

Per	Comments	Date Of Info	Actions
COUSTEAU JACQUES YVES - RACE: Male SEX: White DOB: 06/11/1920 (93 Yrs) Active		03/26/2014	
		03/26/2014	

Gang Associations Add Gang Association

Gang Name	Gang Level	Gang Type	Comments	Relationship of Primary Gang	Date Of Info	Actions
No Data Available						

Attachments Add Attachment

Keyword	File Name	Description	Date Of Info	Actions
No Data Available				

A user given one of these permissions will only have 'always edit' ability for that category in the agency or schema.

How the new agency/schema permissions work:

- If a record is past lock hours, and users do not have edit capability, they cannot edit the information for that record.
- If the user has the edit schema record permission then they will be allowed to edit any record in that category in the schema outside of lock hours.
- If the user has the edit agency record permission, then they will only be allowed to edit the record past lock hours if the creator's home agency is the same as the logged in user.

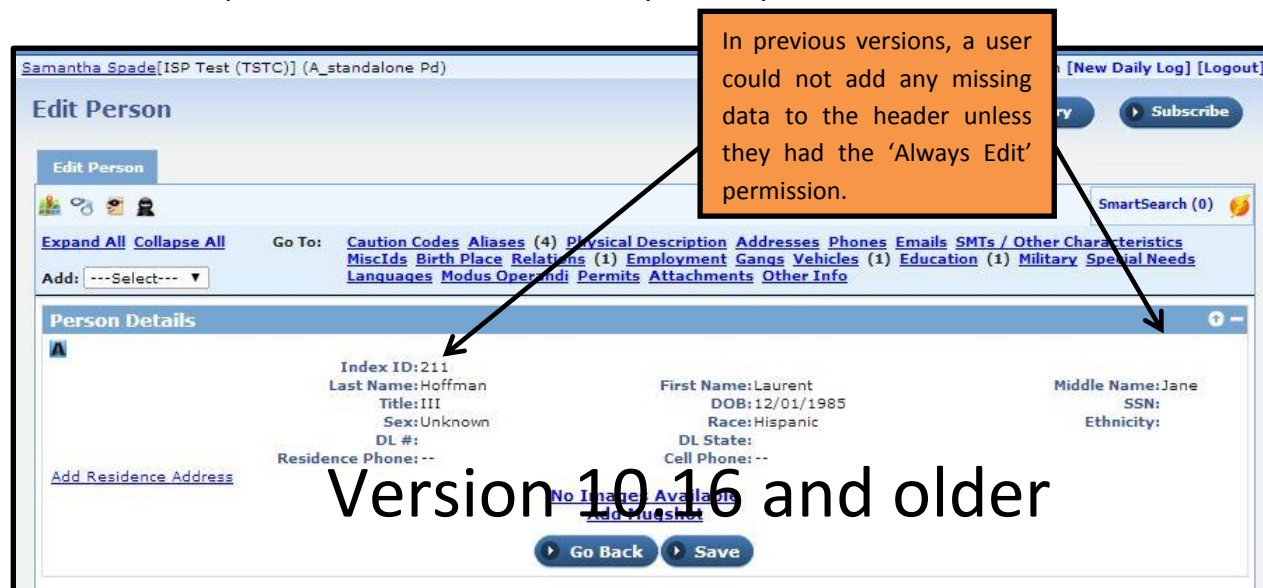
Adding Missing Data Past Lock Hours

In 10.17, we developed two new permissions that allow users to add missing information to a record despite being past the lock hours.

1. Master Indices - Add Missing Person Info Past Lock Hours permission

A user with this permission can now add any missing information in the header section of a Person record beyond lock hours. Users will not be able to change any existing data. Once the information is entered, that field becomes read-only and is only editable for users with the 'Master Indices - Edit Person Records In Users Agency' permission or the 'Master Indices - Edit Person Records In Users Schema' permission.

NOTE: This new permission is not enabled for any users by default.



Now, a user with this new permission can add any missing data to update the Person header elements.

When any missing data elements are added to the header, the log reflects the update.

2. Master Indices - Add Missing Property Info Past Lock Hours permission

A user with this permission can now add any missing information in the header section of a Property record that is past lock hours. Users will not be able to change any existing data. Once the information is entered, that field becomes read-only and is only editable for users with the 'Master Indices - Edit Property Records In Users Agency' permission or the 'Master Indices - Edit Property Records In Users Schema' permission.

NOTE: This new permission is not enabled for any users by default.

Samantha Spade[ISP Test (TSTC)] (A_standalone Pd) 2 New Notifications

Edit Property

[Expand All](#) [Collapse All](#) Go To: [Evidence](#) | [People](#) | [Organization](#) | [Details](#) | [Related Properties](#) | [Permits](#) | [Attachments](#)

Add: ---Select---

Property Information

Index Id: 67

Category: ☒ Property

*Type: ANSWERING MACHINE Serial Number: 3211254 Misc/OAN:

Make: Panasonic Model: CD-345 Item Description: Panasonic Digital Answering Machine, new and in the box

Primary Color: Secondary Color: Value: 0 Quantity: 1

*Date Of Info: 02/13/2012 Other Comments:

[Go Back](#) [Update](#)

In previous versions, a user could not add any missing data to the header unless they had the 'Always Edit' permission.

Version 10.16 and older

Guy Good[ISP Test (TSTC)] (A_standalone Pd) US/Eastern [New Daily Log] [Logout]

Edit Property

[Expand All](#) [Collapse All](#) Go To: [Evidence](#) | [People](#) | [Organization](#) | [Details](#) | [Related Properties](#) | [Permits](#) | [Attachments](#)

Add: ---Select---

Property Information

Index Id: 67

Category: ☒ Property

*Type: ANSWERING MACHINE Serial Number: 3211254 Misc/OAN:

Make: Panasonic Model: CD-345 Item Description: Panasonic Digital Answering Machine, new and in the box

Primary Color: Secondary Color: Value: 0 Quantity: 1

*Date Of Info: 02/13/2012 Other Comments:

[Go Back](#) [View Summary](#) [Subscribe](#)

Evidence

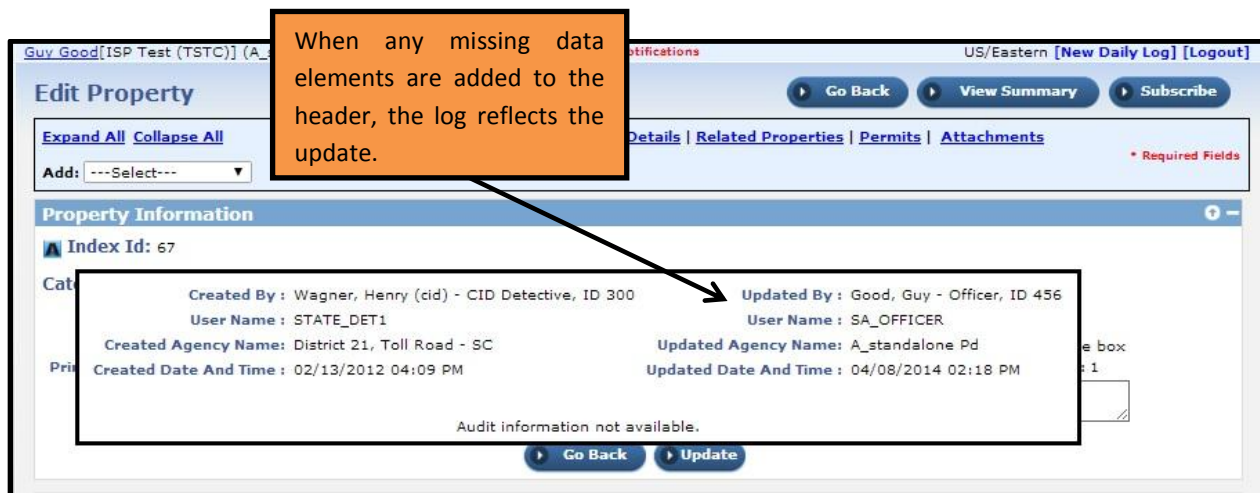
System Evidence Id	Agency	Status	Officer	Description	Date	Location	Comments	Date Of Info	Actions

[Add Evidence](#)

People

[Add People](#)

Now, a user with this new permission can add any missing data to update the Property header elements.



Caution Codes Enhancements

Caution codes have been enhanced to provide customers the functionality to have unique codes created and administered by specified user roles. For example, a customer could have a specialized unit that keeps track of those persons "On Probation". Only specified users can add, edit or delete these unique codes regardless of lock hours. The InterAct Operations team, working with the customer, would create the new code, group, and user roles to which it applied. The code, when added onto a person record, would be visible to all users having access to master indices person records. An active caution code will display in red text and produce an alert icon in search results within the RMS. The "active warrants" caution icon has been repurposed for "**active alerts**".

Tables

Code Tables RMS Tables System Tables

Officer Notifications Setup Dispatch Event Types

NIBRS Offense Codes State Offense Codes Local Offense Codes

Arrest Codes Charge Codes Manage External Mappings

Charge Category Codes **Caution Codes**

The InterAct Operations Team would administer Caution Codes from the new administrative screen

Caution Codes Go Back

Caution Codes Caution Category Codes

+ Add Caution Code

<< < 1 of 1 > >> Reset Filter

Category Code	Description	Category	Category Roles	Active	Actions
PVA	Armed at prior arrest			Yes	
AST	Assaulted officer			Yes	
ASC	Assaultive/Combative			Yes	
DEA	Deceased			Yes	
ESC	Escape Risk			Yes	
FSG	FSG VIOLENT caution			Yes	
HEA	Health/Handicapped			Yes	
IGA	Illegal Alien			Yes	
GNG	Known Gang Member			Yes	
DRG	Known drug user			Yes	
MNT	Known mental patient			Yes	
KCF	Known to carry firearm			Yes	
KCK	Known to carry knife			Yes	
VIO	Potential FOR violence			Yes	
SOR	Sex Offender - Regist.			Yes	
SUI	Suicidal tendencies			Yes	
THT	Threaten to kill Officer			Yes	

Arrows from the text box below point to the 'Category Code', 'Description', and 'Category Roles' columns.

These caution codes are administered by specific categories and roles to limit the number of users who can administer particular codes. If a caution category is not associated with any role every user has access. If a caution code is not associated with any category then every user has access.

A caution code category is optional when adding a new caution code. A category can be created to group like caution codes together and additionally control who has access to administer the code by the category based upon user roles. (A new role may need to be created.)

The screenshot shows the 'Caution Codes' interface with a tab for 'Caution Category Codes'. An orange box highlights the 'Add a new caution code category' button, which is labeled 'Add Category Code'.

Add the new category then select user roles....

The screenshot shows the 'Edit Category Code' dialog box. The 'Code*' field is 'PROB' and the 'Description*' field is 'Probation Management'. The 'Active' checkbox is checked. Under 'Roles', the 'Available' list includes 'AGENCY_ADMIN', 'AGENCY_AD_HOC_REPORTING_TOOL', 'CAL_ADMIN', 'CAL_MANAGER', and 'CID_SUPERVISOR'. The 'Selected' list includes 'LEA_RECORDS_MGMT'. An orange box contains the text: 'Creating and assigning the category to a role will allow only those users access to add/edit or delete the specific caution code(s)'. Arrows point from this box to the 'Roles' section. 'Save' and 'Close' buttons are at the bottom right.

Finally, creating or selecting an existing caution code and applying the category will allow your designated users exclusive access to administer the code(s).

DRG	Known drug user			Yes		
MNT	Known mental patient			Yes		
KCF	Known to carry firearm			Yes		
KCK	Known to carry knife			Yes		
PROB_1	On Probation	Probation Management	LEA_RECORDS_MGMT	Yes		
PROB_2	On Probation - Level II	Probation Management	LEA_RECORDS_MGMT	Yes		
VIO	Potential FOR violence			Yes		
SOR	Sex Offender - Regist.			Yes		

In this example:

Only those users with the "LEA_RECORDS_MGMT" role can add/edit or delete these two caution codes on a person record (regardless of lock hours). ALL other users can view the code on the Person record.

Caution Code: *

Start Date: *

Expire Date:

Next Review Date:

Date of Info: *

Comments:

Add Caution Code screen from the Person page.

The 'Active Warrants' caution icon has been repurposed for 'Active Alerts'. These alerts include active warrants AND active caution codes. A popup will appear displaying details of the person's active warrants and active caution codes. The warrant section will have a view link to go view the details of each warrant.

NOTE: The active alerts icon will only display if **ACTIVE** caution codes or warrants exist. Inactive or expired caution codes can be found upon the person record. Inactive caution codes will appear in black text.

When users search person records, all active caution codes are denoted by a red 'alert' icon. Further details can be located upon the person record. Users can 'click' upon the icon to view a pop-up window

Person Search Results

Search Results

[Add Person](#)

Last Name	First Name
Public	James
Public	John
Public	Sam

Person Alerts

Active Warrants

Warrant	Actions
<p>Index ID: 33196 Issue Date: 03/20/2014 14:17</p> <p>Person: PUBLIC, JOHN Q Status: Active</p> <p>Bond Type: Fines & Costs Bond Amount: 10</p> <p>Reference #: 123456789(Docket #)</p> <p>Charge: 2699138 - 750.294 FRAUD-REGISTERING ANIMALS AS PUREBRED</p>	

Active Caution Codes

Caution Code	Comments	Start Date	Expire Date
Escape Risk	Subj ran on me	09/19/2013	
On Probation	Verified his status and he will be off probation the 1st of July	03/20/2014	07/01/2014

Caution Codes - 2						
Code	Comments	Date of Info	Start Date	Expiration Date	Next Review Date	Actions
Escape Risk		09/19/2013	09/19/2013			
On Probation		03/20/2014	03/20/2014	07/01/2014	06/01/2014	

Further details can be located upon the person record.

Functionality for all caution codes:

1. All existing caution codes function as they do today. None are associated with any category or role.
2. The Start Date, Expiration Date, and Next Review Date have been added as fields to person caution codes. Start Date is mandatory, while the other two are optional. Existing records' start dates have been populated to match that of the records' created date.
3. The Start Date and Expiration Date determine whether a caution code is "active". If the current date falls within the range (or the expiration date is left empty and the current date is AFTER the start date), then the caution code is deemed "active".
4. Multiple caution codes of the same type can now be added to a person. However if it is the same type, it cannot overlap with another caution code that is the same type, in accordance with the start dates and expire dates. This works very similarly to how Agency Number Generations work.
5. Only active caution codes will be highlighted in RED. Otherwise, they will be shown in normal black text.
6. The person detail report will include all caution codes including the start, expiration, and next review date in the caution codes section.

Additional Search Criteria: Cautions

Cautions

Caution Code: -Select-

Comment:

Start Date: to

Expire Date: to

Next Review Date: to

Active Cautions: ☐

Person Search – Additional Search Criteria

The Person Search, additional search criteria for caution codes now includes date ranges for: Start date, expiration date, next review date.

In addition it also contains a checkbox search "Active Cautions" which will restrict the search to caution codes which are current active in accordance with the start/expiration date related to the current date.

WARRANTS MODULE ENHANCEMENT

Adding Attachments to Warrants

A user with the permission to add and edit warrants can now add attachments to a warrant. Adding an attachment to a warrant functions the same as adding attachments to any other module in the RMS.

The user first creates the warrant and after creating the warrant, the user will have the option to add attachments. The tab that was labeled 'Attach Forms' has been relabeled to 'Attachments'.

The screenshot displays the 'Warrant Information' page with three tabs: 'Warrant Information', 'Warrant Log', and 'Attachments'. The 'Attachments' tab is selected and highlighted. An arrow points from a text box to the 'Attachments' tab.

Person Information

Index Id: 544
 Last Name: Snow
 Sex: Male
 DL #: S125951125621
 Residence Phone:
 Email:
 Address:
 Height:
 Hair Color:
 Place of Birth:
 Misc IDs
 OLN S125951125621

First Name: James
 Race: White
 State: Illinois
 Cell Phone: (309) 830-6584
 Weight:
 Complexion:

Middle Name: A
 Ethnicity:
 SSN: 695-59-7412
 Eye Color:
 Citizenship:

DOB: 05/17/1974 (Age: 39)
 No Image Present

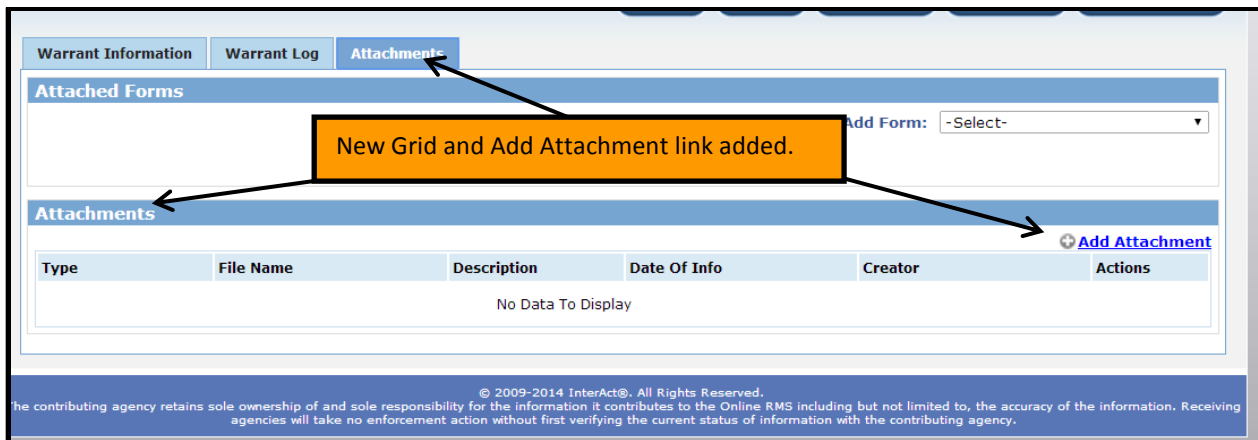
[View Person Summary](#) [Update Details](#)

Select an Alias: JAMES A SNOW - (05/17/1974) - Primary Name
 Please say that again

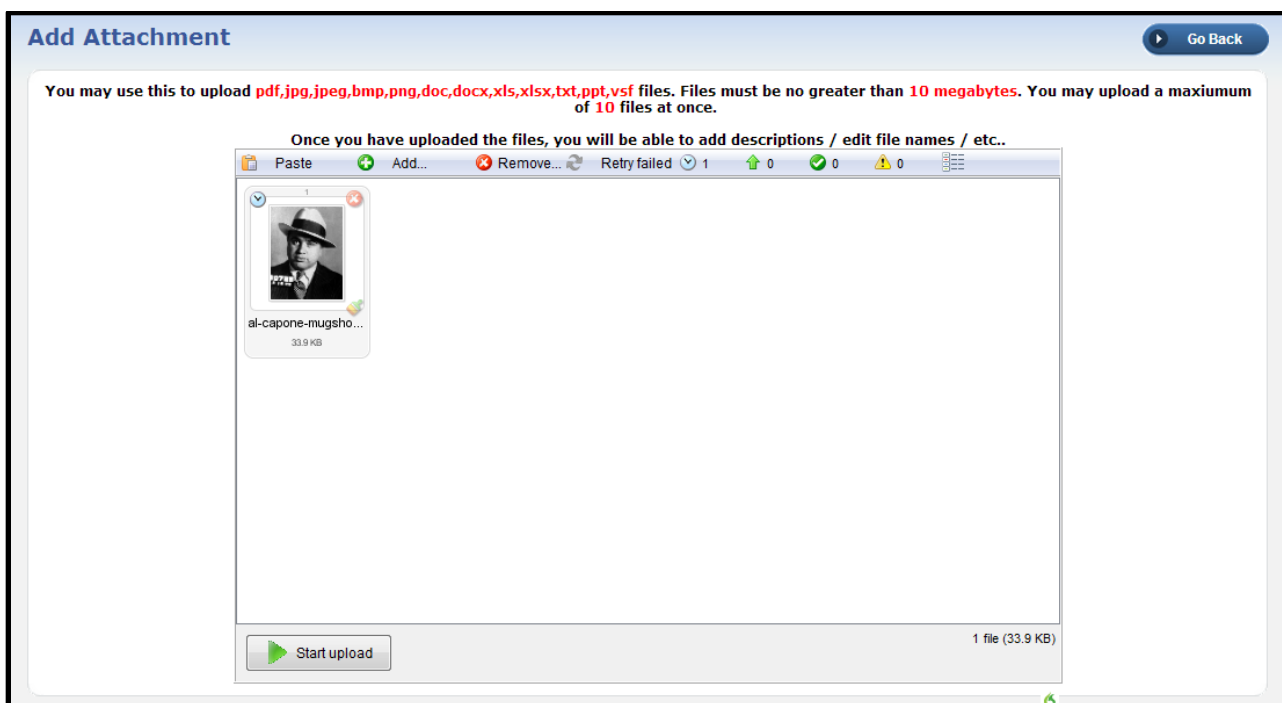
Warrant Information

Index Id: 54
 Add Reference #: Reference Type: Docket #
 References: * 1165151 - Docket # [EDIT] [REMOVE]
 Issuing Agency: All Other Issue Date: * 04/25/2014 at 12:51 Status: Active
 Judge: Judge Jan Roe Plaintiff: * The People of the State of Texas State: Colorado
 Bond Type: 25% Surety Bond (Bond Agent) Amount: \$1,000.00
 State Warrant Id: State Entry Date:
 Removed: ☐
 Warrant Charges:
 Selected Charges: Arrest Charge - 35-42-2-2 C06 CRIMINAL RECKLESSNESS- OVERPASS [REMOVE]

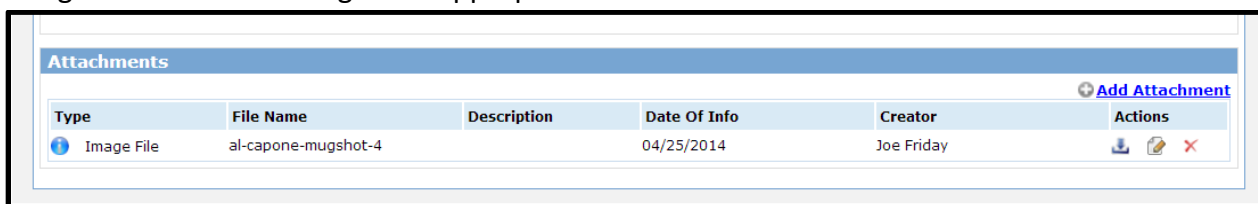
Under the attachments tab the user will now have the option to attach forms or the other standard attachment types.



Clicking the add attachments hyperlink will bring up the add attachments screen. Adding the attachment works just like any other part of the application.



Viewing and editing the attachment also works the same. The attachment will be displayed in the grid and the user will get the appropriate view and edit icons.



DATA SUBMISSIONS UPDATE

NIBRS/UCR Reporting

A significant amount of work was done to prepare the RMS to provide the capability to create and submit via the National Incident Based Reporting System. Working with a key customer, we are in the final phase of having our first law enforcement agency certified to report via NIBRS.

The NIBRS Submission process retrieves Incidents from the RMS based on a user-defined date range (typically a month at a time). Validation is done behind the scenes based on NIBRS guidelines of incidents approved and validated to submit to State or FBI NIBRS. User will Post and create the file. Once converted from NIBRS submissions, the Summary data are available as printouts to state and local agencies for review. The Summary printouts contain incident reports that are aggregated by offenses, arrests, property types and values, clearances, and details of homicides.

Agency Select – For NIBRS Submission

The RMS now provides a method where the administrator can define how incidents for an agency will be reported. On the agency Admin screen, the administrative user can select from a predefined list of reporting levels which include:

- 1) **Single Agency** – used when the agency is not part of an organization structure and incidents will be added to a dataset for only that agency.
- 2) **State-Wide** – used when the agency is part of a state-wide organization structure and reporting is rolled up at the root agency level (e.g. Indiana State Police).
- 3) **Agency Select** – used when the agency may or may not be part of an organization but is included in a schema where reports may be reported through an adjacent agency or its organization. This option provides the ability for the administrator to create the list of agencies that the incident creator can choose from.

External System Codes	Selected	Generate File
CLERY	<input type="checkbox"/>	<input type="checkbox"/>
NDEX	<input type="checkbox"/>	<input type="checkbox"/>
NIBRS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PODEX	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
RMSDEX	<input type="checkbox"/>	<input type="checkbox"/>
TALON	<input type="checkbox"/>	<input type="checkbox"/>

NIBRS Reporting Option Selection

☐ Single Agency Not Part of a Tiered Organization Structure
☐ State-Wide Organization Reports for all agencies in the organization are submitted under the Root Org ORI
☒ Agency Select Same as Organization Roll-Up, but reports may be assigned to select agencies outside the Organization Structure for NIBRS Reporting (Requires destination agencies selection)

Selected Agencies:

- Baxter Pd
- County of Mark
- Police Agency

Miscellaneous

Support Level: ☒ Standard ☐ Dispatch Enabled

Set up NIBRS Reporting Levels

Available

- Z Agency
- Asdfad
- TEST AGENCY CODE
- Baxter Pd
- DI Test 25
- JEFF PD
- Mister PD

Selected

- DI Test Agency 2
- OPS
- Police Agency

Buttons: >, >>, <<, <

Buttons: Cancel, Reset, Apply

The administrative user selects the “Agency Select” radio button and the above dialog is presented to the user with the available list depicting all the agencies in the schema excluding the agency being set up (this is always one of the options) and any agencies that may be included in the same organization structure. The user selects the agency or agencies and clicks on one of the movement buttons to populate the “Selected” list.

State Submissions Configuration

External System Codes	Selected	Generate File
CLERY	<input type="checkbox"/>	<input type="checkbox"/>
NDEX	<input type="checkbox"/>	<input type="checkbox"/>
NIBRS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PODEX	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
RMSDEX	<input type="checkbox"/>	<input type="checkbox"/>
TALON	<input type="checkbox"/>	<input type="checkbox"/>

NIBRS Reporting Option Selection

☐ Single Agency Not Part of a Tiered Organization Structure
☐ State-Wide Organization Reports for all agencies in the organization are submitted under the Root Org ORI
☒ Agency Select Same as Organization Roll-Up, but reports may be assigned to select agencies outside the Organization Structure for NIBRS Reporting (Requires destination agencies selection)

Selected Agencies:

- Baxter Pd
- Mister PD
- County of Mark
- Police Agency

Miscellaneous

Support Level: ☒ Standard ☐ Dispatch Enabled

Agencies Selected

When the user is done selecting, then click the “Apply” button to return to the Agency Profile page where the “Selected” list will be presented below the “Agency Select” radio button. Use the “Update” link on the Agency Profile page to save your changes.

After the agency has been identified as one that uses the “Agency Select” NIBRS reporting Level, the user enters the Report Location Page and the above screen shot represents what he/she will see.

The user can either select the Reporting level before providing the location address or after. Once the user provides the location address for the incident and selects the NIBRS Reporting Level, clicking the “Continue” button saves both the location and the Reporting Agency.

The Reporting agency (in this case, "Police Agency") will be the dataset where this incident will be entered for submitting to the state or FBI.

NOTE: It needs to be understood that if an agency has been identified as one where the Agency Select NIBRS Reporting Level Option will be used, the County of Occurrence is a Required Maintenance Value setting cannot be set for that agency.

STATISTICAL REPORTING ENHANCEMENTS

Jasper Ad Hoc Reporting - Custom Forms Reporting via Jasper

NOTE: This module requires additional expertise and training on the part of the user. To get full use of this area of the application, users should be familiar with Jasper Reporting and have some knowledge of SQL and relational databases. This overview is meant to get the experienced user started on building a domain to generate an Ad Hoc Report. Contact InterAct Operations support for additional training.

In 10.17, we have provided the ability to create Jasper Ad Hoc reports from the custom forms in the RMS. The basic flow:

- Create your form, get the design to how you want it, and activate it.
- Decide which fields you want to report on and create the domain XML file using the provided RMS utility.
- Import into Jasper Server as a Domain.
- Authorized users can then create ad hoc views and subsequently reports from this domain.

Steps in the RMS:

1. Click on the Administration tab.
2. Click on the 'Custom Forms' icon, then click on 'Manage Forms', then click the edit icon for the custom form you want to report on.
3. Next, click on the 'Reports' tab.
4. For the form type you want to generate the domain for, click the "Generate Domain for X" link.

1 Custom Form to Rule Them All

Form Details | Field List | Designer | **Reports** | Code Tables | Routing | Status

For each type this form is associated to, you may specify reports for it.

[Generate Domain for ALL form types](#)

Incidents

[Generate Domain for Incidents](#) [Get Incidents Report Template](#) [Create New Incidents](#)

Report name: No Data To Display Actions

Field Contacts

[Generate Domain for Field Contacts](#) [Get Field Contacts Report Template](#) [Create New Field Contacts](#)

Report name: No Data To Display Actions

Freestanding Forms

[Generate Domain for Freestanding Forms](#) [Get Freestanding Forms Report Template](#) [Create New Freestanding Forms](#)

Report name: No Data To Display Actions

Field Arrests

[Generate Domain for Field Arrests](#) [Get Field Arrests Report Template](#) [Create New Field Arrests](#)

'Reports' tab

To generate a domain, start by clicking on the form type.

5. This opens a new screen with tabs.

Generate Report Domain - 1 Custom Form to Rule Them All

Configuration | **1 Custom Form to Rule Them All** | Juvenile Details | 1 Sub Form To Rule Them All

Select which fields you would like to report on. The page is organized based on a tab for each sub form will be displayed.

For fields which have comments enabled, you may also choose to report on the comments.

For more complex fields such as master index people, you will have to select the fields you want to report on.

Important things to remember

- The more fields you select, the slower the report can get. Only select what is absolutely needed. Remember you can create multiple domains for the same form.
- The domain created will only be valid for this schema you are currently in. If you want to create a domain for the exact same form in a different schema, you will have to log into the RMS on that schema and repeat this process

Below you may select which agencies will be reported on. If selected, the domain will be restricted to only these agencies forms.

Restrict To Agencies:

Available		Selected
Z Agency	>	
Asdfad	>>	
TEST AGENCY CODE	<	
DI Test Agency 2	<<	
DI Test 25		
Indiana State Police		
JEFF PD		

Generate

The Configuration tab provides instruction and the ability to select what agencies the domain will be reporting on.

Generate Report Domain - 1 Custom Form to Rule Them All Go Back

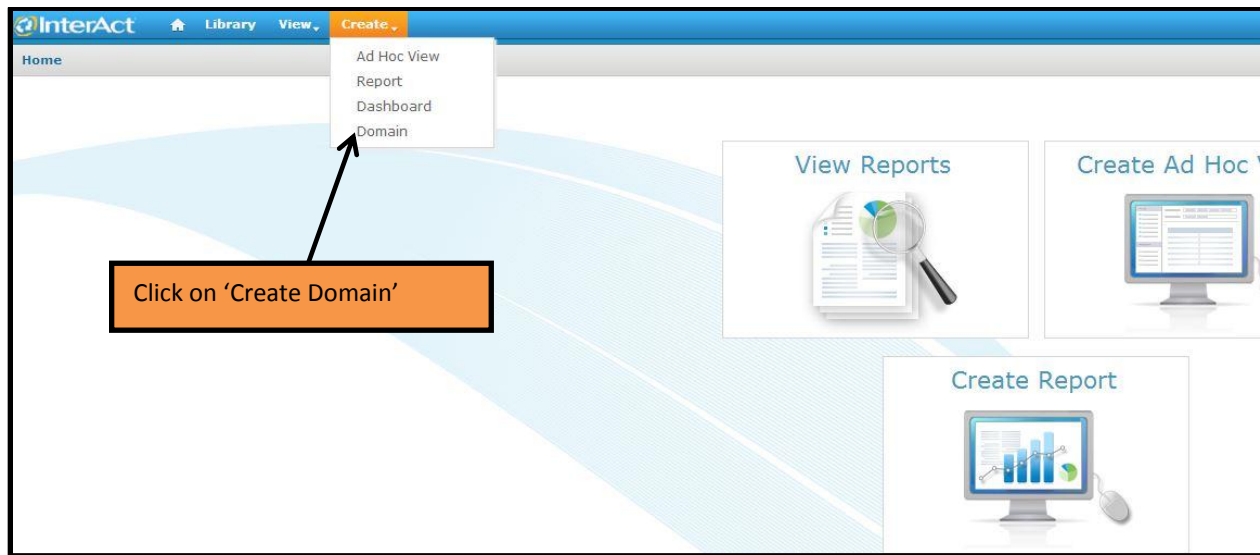
Configuration | **1 Custom Form to Rule Them All** | Juvenile Details | 1 Sub Form To Rule Them All

- ☐ Auto Complete
- ☒ Checkboxes
- ☐ Include Comments
- ☐ Comment Optional
- ☐ Comment Required
- ☐ Date
- ☐ Date and Time
- ☐ Field Required
- ☐ Master Index Location
- ☐ Master Index Organization
- ☐ Master Index Person
- ☐ Master Index Vehicle
- ☒ Multiple Line Text
 - ☐ Include Comments
- ☐ Multiple Value LOV
- ☐ Officer
- ☒ Person (Detailed)
 - ☐ Include Comments
 - ☐ First Name
 - ☒ Last Name
 - ☒ Sex
 - ☒ Race
 - ☒ DOB
- ☐ Person (Summary)
- ☐ Radio Buttons
- ☐ Single Line Decimal
- ☐ Single Line Number
- ☐ Single Line Text
- ☐ Single Value LOV

Generate

If you don't select any items from any SUB forms, then those sub forms will not be included in the domain.

6. When satisfied with the columns chosen, click the "Generate" button. You will be prompted to download an xml file named for the form you generated the domain for, as well as the schema name which is appended at the end. This serves as a reminder that this domain will only be valid for this schema.
7. Login (Open Ad-Hoc Tool button) to the Jasper Server as a Domain Admin user that has access to the schema where the domain was generated in.
8. In the menu, choose **Create -> Domain**



9. The Add New Domain page opens up.

The screenshot shows the 'Add New Domain' form. The form has a title 'Add New Domain' and a subtitle 'Set property values for the domain.' Below this is a section titled 'Required Information' with the following fields:

- Name (required): All In One Domain
- Resource ID (required): All_In_One_Domain
- Description: This domain provides all the fields to report on from the One Custom Form
- Save Location: /domains/IMPD/IMPD_Test
- Data Source: /datasources/impdtrainDS

At the bottom, there is a 'Domain Design' section with two radio buttons: 'Create with Domain Designer...' (selected) and 'Upload'. Below the 'Upload' button is a 'Choose File' button and the text 'No file chosen'.

An orange callout box on the right lists the following fields to fill in:

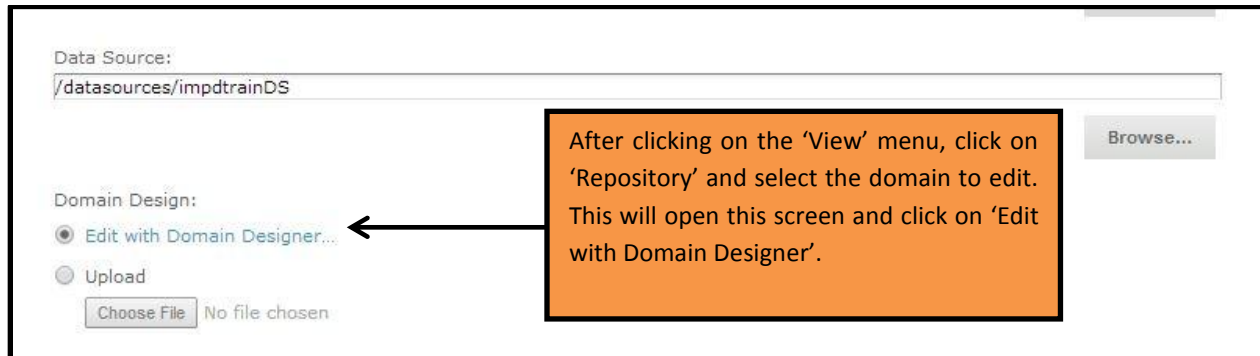
- Name (your choosing)
- Resource ID (your choosing)
- Description (optional, your choosing)
- Save Location (Agency folder = limited to that Agency; always /Product Resources/Domains) – DO NOT save in the public folder
- Data Source: «schema name»DS (pick the data source appropriate for the schema you just generated the form in - this is a key step, if the wrong data source is selected the form cannot be uploaded)

10. In the "Domain Design" section, click the 'Upload' radio button and click the 'Choose File' button. Select your xml file and upload it.

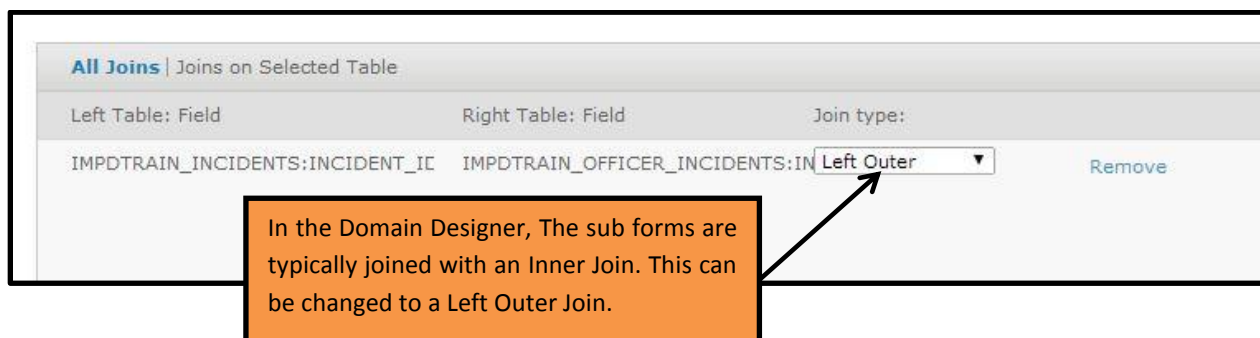
a. If the RMS did not properly generate the domain file, Jasper Server should let you know at this point

11. A message should appear indicating success. Click 'Submit' to complete the process.

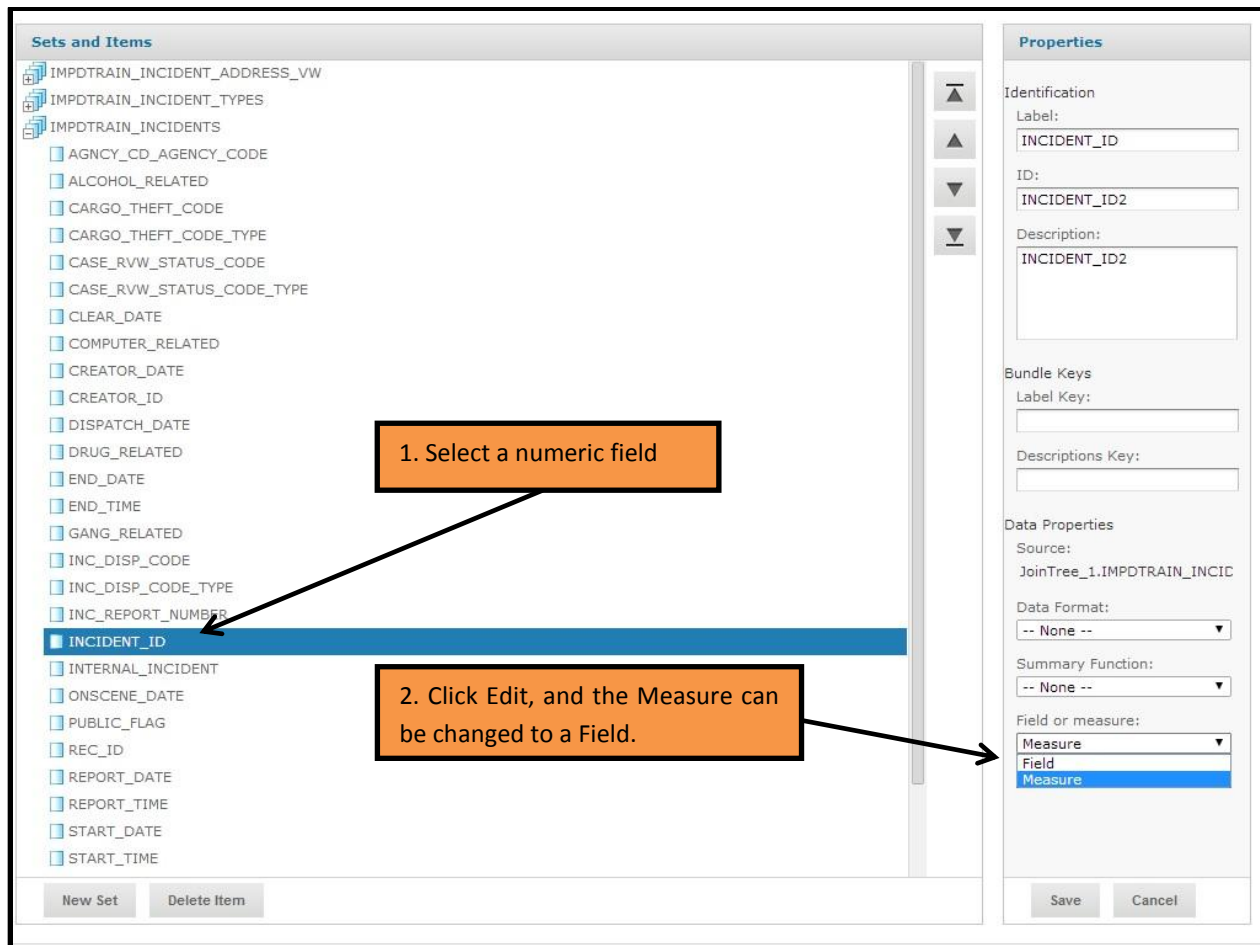
12. At this point, you will have a valid domain to work with. However there are a few things you can choose to do with it before you start creating Ad Hoc reports. These are accomplished via the **Domain Designer**, which you can access by editing the domain via the repository.



13. When you include sub forms, they are joined to the parent form via an inner join. This means a form will have to have a sub form in order for it to appear in a joined report where both the master form and sub forms data are included. If you want to change this behavior, you can go to the Joins tab in the report editor, find the joins configured on the right side of the screen, and change the join type field to left outer.



14. Any NUMERIC field, which includes number fields on the form as well as the form identifiers, will be automatically set up as Measures rather than Fields. To change this, go to the Display tab of the Domain Designer, find the numeric fields. For each field, Click on the field. You will see the Properties window be populated with that field's information. Click the Edit button and change the Field or Measure value to Field.



15. Once created, the domain exists like any other domain. And can be reported on.

- Go to **Create -> Ad Hoc View**
- Select the Domains option. Find the domain you created.
- On the next screen, the Source list will show fields organized by the master form and any sub forms you may have included. You could create ad hoc views based solely on the sub forms, if you wish. Select what fields you want included.
- You can then create a table, chart, or any other report the Jasper Server will allow.

INTERFACE SUPPORT**ACRS/SEARCH – Maryland Specific Interface**

The purpose of the interface as defined by the Maryland State Police will be limited to only update the status of an incident report (supplement #0) in RMS to “Approved” and not load any ACRS Crash or Delta Search Report data elements. The combination of Agency and Report number will be the basis for identifying the incident report in the RMS that needs to be updated from the XML document.

RELEASE SUMMARY STATUS

InterAct RMS 10.17 was installed in the demonstration and training environments on April 22, 2014. InterAct RMS 10.17 will be released to the production environment on May 6, 2014.

FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at ProductMGT_IRP@interact911.com.



APPENDIX: RELEASE 10.17 DETAILED JIRA LISTING

This appendix contains the following tables:

- Table 1 – Release Enhancements
- Table 2 – Release Product Defect Fixes

TABLE A1: PRB FEATURED ENHANCEMENTS

The following is a list of enhancements delivered for release in 10.17 and featured in this Product Release Bulletin. Each enhancement is hyperlinked to its page in this PRB.

Issue ID	Summary	Component/s	Type of Issue
IA-3032	SCR23614 Custom Forms and Sub Forms - should work with single or a multi-tier organizational hierarchy	RMS_OTHER	TBD
IA-31026 TTN109886	SCR23529: Calls For Service - set agency field to responsible user's agency	RMS_CADtoRMSIntegration , RMS_CallsForService	Enhancement
IA-31132	SCR19864: Charts - Main Page Chart Navigation Problem	RMS_UI_UserInterface	Enhancement
IA-31195	Incident Report - Added support to identify other related address information to an incident report, so that important address information is not missed during investigations.	RMS_IncidentReport	Enhancement
IA-31260 TTN110923	Incident Print - Included the ability to print follow-up Case information via full print and quick print.	RMS_Cases, RMS_IncidentReport, RMS_Printing,	Enhancement
IA-31308 TTN110927 TTN111628	Charts - Added the ability for a supervisor to approve/reject a submitted incident report from the Charts Menu "pending approval" status.	RMS_IncidentReport, RMS_Navigation-UI_Flow	Enhancement
IA-31318	Evidence Management- Enhancements to Print Signature in Evidence Receipt from Incident Report	RMS_Evidence	Enhancement
IA-31321	Evidence Management - Enhancements to Print Evidence Receipt from Check-In, Check-Out, Disposition & Transfer.	RMS_Evidence	Enhancement
IA-31462	Search Field Arrest - Improved the Field Arrest search Criteria for Vehicle, Disposition, Narrative, Warrant & Property	RMS_FieldArrest	Enhancement
IA-31680	Field Arrest - Provided the ability to import the Field Arrest Narrative into the associated Incident.	RMS_FieldArrest	Enhancement
IA-31721	Incident Report - Added a function to automatically display the Arrest Location on the Incident Report once the association has been established.	RMS_IncidentReport	Enhancement

Issue ID	Summary	Component/s	Type of Issue
IA-31723	Master Name Index - Modified the process of adding a name in an effort to avoid duplication of Persons information.	RMS_MasterIndices, RMS_RecordsManagement	Enhancement
IA-31724	Incident Report - Added flexibility to the Field Arrest to Incident Report import process to allow additional information to be imported any time during the process.	RMS_IncidentMapping	Enhancement
IA-31786	Field Arrest - Enhanced Incident Link support to allow multiple Incidents to be associated.	RMS_FieldArrest	Enhancement
IA-31909	Agency Administration - Enhanced agency display list so that it now displays in a hierarchical tree view.	RMS_Admin	Enhancement
IA-31927	Narratives - Added a Quick Reference Import feature to the Incident Narrative that would allow the ability to quickly import header information related to people, organizations, vehicles and property.	RMS_IncidentReport	Enhancement
IA-32005	Case Management - Enhanced administrative setup to allow a Detective Supervisor to manage multiple CID Agencies within the same Organization.	RMS_Cases	Enhancement
IA-32008	Search Address - Enhanced the ability to search partial CFS address information based on Incident Location, Common Place and Reporting Area	RMS_CallsForService	Enhancement
IA-32023	Field Arrest - Add new function to Copy/Duplicate/Replicate a Field Arrest	RMS_FieldArrest	Enhancement
IA-32035	Incident Address - Added new permission that would allow user to Geo Validate the (Lat/Long) information past lock hours for non-Verified GEO addresses coming from CAD.	RMS_MasterIndices	TBD
IA-32039	Master Index - Added new permissions to each Master Index so that permissions may be separated by Index Type.	RMS_MasterIndices	Enhancement
IA-32097	Case Management - Enhanced Case Review screen to display all offenses from all associated Incidents for the Case.	RMS_Cases, RMS_IncidentReport	Enhancement
IA-32098	Case Management - Added new function to allow a detective to update the status of an offense in mass via an Incident Supplement that is launched directly from the Case Review module.	RMS_Cases, RMS_IncidentReport	Enhancement
IA-32100	Case Management - Enhancement related to Mass Offense Status Update navigation requirements.	RMS_Cases, RMS_IncidentReport	Enhancement

Issue ID	Summary	Component/s	Type of Issue
IA-32145 TTN112652	Ad-Hoc Reporting - Added support for Custom Form queries via Jasper Server.	RMS_CustomForms-Fields, RMS_Reporting_Jasper_Ad-	Enhancement
IA-32227	ODL Administration - Redesigned Officer Daily Log Admin Tables to allow sharing of codes related to Assignment Codes, Activity Codes, Time Category Codes, Activity Template Codes and Shift Codes.	RMS_ODL_OfficerDailyLogs	Enhancement
IA-32245	Narrative - Enhanced the setup process of a Narrative Template so that it is Inheritable by all agencies defined to an organization.	RMS_FieldArrest, RMS_IncidentReport	Enhancement
IA-32319 TTN110073	Master Name Index - Added comprehensive enhancements to the Name Caution Flag functionality.	RMS_MasterIndices	Enhancement
IA-32320 TTN110073	SPLIT SCR23259 Master Indices-Caution Flag for Caution Codes 2 of 4	RMS_MasterIndices	Enhancement
IA-32321 TTN110073	SPLIT SCR23259 Master Indices-Caution Flag for Caution Codes 3 of 4	RMS_MasterIndices	Enhancement
IA-32322 TTN110073	SPLIT SCR23259 Master Indices-Caution Flag for Caution Codes 4 of 4	RMS_MasterIndices	Enhancement
IA-32373	Incident Report - Enhanced RMS to automatically update all incidents offenses if a Case has been Exceptionally Cleared and the list of incident offenses match the Case.	RMS_Cases, RMS_IncidentReport	Enhancement
IA-32418	Master Property Index - Enhancement to allow users to modify record post lock hours.	RMS_IncidentReport, RMS_LockHours,	Enhancement
IA-32444	Field Arrest - Added the ability to associate CFS to Arrest	RMS_FieldArrest	Enhancement
IA-32445	SPLIT SCR20679 Add ability to associate CFS to Arrest 2 of 5	RMS_FieldArrest	Enhancement
IA-32446	SPLIT SCR20679 Add ability to associate CFS to Arrest 3 of 5	RMS_FieldArrest	Enhancement
IA-32447	SPLIT SCR20679 Add ability to associate CFS to Arrest 4 of 5	RMS_FieldArrest	Enhancement
IA-32448	SPLIT SCR20679 Add ability to associate CFS to Arrest 5 of 5	RMS_FieldArrest	Enhancement
IA-32452	Smart Date Parsing for Date fields in RMS	RMS_UI_UserInterface	Enhancement
IA-32454	NIBRS Data Submissions : Added the ability to define and maintain different NIBRS reporting levels - at the agency level, by county if occurrence selection and agency selection	RMS_DataSubmissions	Enhancement
IA-32462	Field Arrest - Consolidated Incident Report #, Court Case # and Reference # to new Associated Events tab.	RMS_FieldArrest	Enhancement
IA-32463	SPLIT Field Arrest - move incident report # and court case # to Associated Events tab - 2 of 3	RMS_FieldArrest	Enhancement

Issue ID	Summary	Component/s	Type of Issue
IA-32464	SPLIT Field Arrest - move incident report # and court case # to Associated Events tab - 3 of 3	RMS_FieldArrest	Enhancement
IA-32533	Case Management - Added the ability for a user to Search and View all Cases within their Organization. Currently this function is limited to their Agency. Also add controls to restrict viewing case information for a predetermined CID Agency.	RMS_Cases	Enhancement
IA-32575	Case Management: Added the ability to rout a CASE to an external organization within the schema.	RMS_Admin, RMS_Cases, RMS_IncidentReport	Enhancement
IA-32577	Case Management: Provided Case Supervisors with the ability to assign officers to the case outside their organization.	RMS_Cases	Enhancement
IA-32617	Case Management - Added the ability for a user to view follow-up cases associated with an incident when the case is owned by an agency outside of where the user resides but within the user's organization. - Added the ability for a case supervisor to edit a follow-up case information if the case is owned by any agency the supervisor supervises	RMS_Cases	Enhancement
IA-32668	Custom Fields - Add support to the Incident Header & Incident Wizard	RMS_CustomForms-Fields, RMS_IncidentReport	Enhancement
IA-32673	CFS Search Results – Corrections to Grid Display Data is Required.	RMS_CallsForService, RMS_Searching-General	Bug/Defect
IA-32702	Field Arrest - Modifications to the Field Arrest Duplicate Enhancement IA-32023	RMS_FieldArrest	Bug/Defect
IA-32709	Case Management - Offenses appear in grid for each Supplement, inconsistent with Incident functionality	RMS_Cases	Enhancement
IA-32714	Calls For Service - Searching - Arrest column does not appear on search results page	RMS_CallsForService, RMS_Searching-General	Bug/Defect
IA-32882	Warrants: Provided the ability to add Attachments to a Warrant	RMS_Warrants	Enhancement
IA-3461 TTI101217	Evidence Management - Enhanced the evidence management module too accommodate Mass location Changes to property.	RMS_Evidence	Enhancement
IA-3477 TTN108738	Case Management - Enhanced Case Print options to allow for Quick Print and Print, each with multi-selection options	RMS_AgencyPrintOptions, RMS_Cases	Enhancement
IA-3484 TTN110075 TTN109789 TTI110323	Master Name Index – Added permission that would allow user to add information to "Blank/Empty" Name Fields post lock hours	RMS_MasterIndices, RMS_Security	Enhancement

TABLE A2: RELEASE 1 PRODUCT DEFECT AND ADDITIONAL ENHANCEMENTS

This table contains the product defects resolved in the 10.17 release and additional enhancements not featured in this PRB.

Issue ID	Summary	Component/s	Type of Issue
IA-2750	Master Indices: Resolved issue with Geo-validation dropping the street name for existing addresses with a numbered name such as "16th Street."	RMS_MasterIndices	Bug/Defect
IA-2774	Supplement Report: Modified the logic to remove the prompt "Are you the reporting officer?". This prompt will now only occur for non-officers.	RMS_OTHER	Enhancement
IA-2779	Incident Location: Agency County and Township of Occurrence will now auto populate the incident Location when the LOV contains only a single value.	RMS_OTHER	Enhancement
IA-2984	Custom Forms: Added new status of "View Only" to allow a form to remain viewable for historical purposes.	RMS_CustomForms-Fields	Enhancement
IA-31227	Table Admin: Added flag to set Bond Type LOV value "activate/deactivate". Default is active. This applies to Field Arrest, Warrant and Citation.	RMS_FieldArrest	Enhancement
IA-31273 TTN110867	Citations Search: Resolved Mug Shot indicator display issue in which the Blue Bubble was not always being properly displayed.	RMS_Citations_Enforcements	Bug/Defect
IA-31346	Calendar: RMS pop-up Calendar "TODAY" button was not working. This issue has been resolved.	RMS_IncidentReport, RMS_Plugin	Bug/Defect
IA-31358	NIBRS Data Submissions: Enhanced security for submission process by restricting access to users' organization.	RMS_DataSubmissions, RMS_Multilevel Hierarchy	Enhancement
IA-31427	Incident Mapping: Enhanced the Incident Mapping utility to allow filters by geographic location, reporting areas and agency.	RMS_Multilevel Hierarchy	Enhancement
IA-31446	Case Management: Resolved issue in which the select/un-select of case status from the case load screen was not holding the selected case status value while navigating through the pages occurred	RMS_Cases	Bug/Defect
IA-31496	Tow/Impound: Improved security in Multi-Tier setup to prevent agencies outside your organization from being able to act upon tow records.	RMS_Multilevel Hierarchy, RMS_VehicleTow&Impound	Bug/Defect
IA-31686	NIBRS Data Submissions: Resolved sorting issue on Error Reporting Page	RMS_DataSubmissions, RMS_FBI_Report	Bug/Defect

Issue ID	Summary	Component/s	Type of Issue
IA-31776	Evidence: Added Evidence Feature Code to enable/disable the evidence workflow and tracking within RMS. Default = Enabled.	RMS_Evidence	Enhancement
IA-31787	Case Management: Resolved display issue related to Case Detail Comments field.	RMS_Cases	Bug/Defect
IA-31795	508 Compliance: Resolved 508 validation issues	RMS_UI_UserInterface	Bug/Defect
IA-31815	Table Admin: Added the ability to Activate/Deactivate Category and Class values in charge code table	RMS_Admin, RMS_FieldArrest	Enhancement
IA-31855 TTI111341	Calls For Service: In the CFS Search results grid, we removed the Dispatcher information and replaced with the Primary Officer information.	RMS_CallsForService	Enhancement
IA-31943 TTN112128	Field Arrest: Enhanced field arrest "Export" so that it now supports up to 2,000 records.	RMS_FieldArrest	Bug/Defect
IA-31955	Vehicle Collapse: Resolved page display issue when collapsing vehicle.	RMS_Collapse	Bug/Defect
IA-32017 TTN112222	Incident Mapping – Added Exception Handling to the Incident Mapping feature to prevent "Invalid" Lat/Long" from causing a display issue.	RMS_IncidentMapping	Bug/Defect
IA-32065	Field Arrest Signature Capture - Added Multi-Level configuration support for signature capture. Now if enabled at the Root Organization, the feature will be available for all child agencies.	RMS_FieldArrest, RMS_Multilevel Hierarchy, RMS_SignaturePad	Bug/Defect
IA-32085	Incident Report: Resolved incident report "Navigation" issue when the report was "Viewed" prior to "Approval".	RMS_IncidentReport	Usability
IA-32092	Ad-Hoc Reporting: Upgraded Jasper Report Server to version 5.5	RMS_Reporting_Jasper_Ad-Hoc	Enhancement
IA-32147 TTN112523	Collapse: Selecting the "Show All" function does nothing - Issue Resolved.	RMS_Collapse	Bug/Defect
IA-32157 TTN112378 TTI112900 TTN112321	Citation Printing: Resolved issue where tickets were listed multiple times if multiple officers were associated to a citation.	RMS_Citations_Enforcements, RMS_Printing, RMS_Reporting_Jasper_Ad-Hoc	Bug/Defect
IA-32193 TTN112652 TTN112756	Custom Forms: Added Multi-Level Hierarchy support to custom forms to allow searches across the organization for all agencies.	RMS_CustomForms-Fields, RMS_Multilevel Hierarchy	Enhancement
IA-32372	Incident Report: Added Exceptional Clearances validation logic for clearing Unknown Offenders and when the list of incident offenses have not been cleared.	RMS_Cases, RMS_IncidentReport	Enhancement

Issue ID	Summary	Component/s	Type of Issue
IA-32416	InterAct Central Authentication Server (CAS): Developed phase 1 web service known as CAS as an alternate RMS login process	RMS_Admin, RMS_Authentication	Interface
IA-32432 TTN113056	Master Indices: Resolved "Gang Summary" display issue	RMS_MasterIndices	Bug/Defect
IA-32457	Incident Property - Enhanced incident (Property & Guns) to default to a quantity of '1' when entering property records.	RMS_IncidentReport, RMS_MasterIndices	Enhancement
IA-32495 TTI113252	Vehicle: Resolved display issue caused by "License Type" field being too long.	RMS_MasterIndices, RMS_UI_UserInterface	Bug/Defect
IA-32519	Performance: Continued to analyze database performance and modified query requests as needed.	RMS_MasterIndices	Performance
IA-32529 TTN111784 TTN111324 TTN113115	Master Person Index: Added "Apostrophe" support for last names	RMS_MasterIndices	Bug/Defect
IA-32571 TTI113393	Officer Daily Logs: Access to ODL link disappears from view after entering an Officer Off Time - Issue Resolved.	RMS_ODL_OfficerDailyLogs	Bug/Defect
IA-32573 TTN113359 TTN114114	Custom Forms: Added support to delete forms in your name in the "My Forms (Initial)" link. You can only delete forms that belong to you and that are in "Initial" status.	RMS_CustomForms-Fields	Enhancement
IA-32587	Caution Codes: Resolved subscription notification issue when a caution code was updated by another user	RMS_MasterIndices, RMS_Subscriptions	Bug/Defect
IA-32590	Caution Codes: Cleaned-up duplicate code message that was showing the dates of the record you were entering and not the record it overlapped with.	RMS_MasterIndices	Bug/Defect
IA-32591	Caution Code Notes: Resolved SQL Error by extending the field to 2,000 characters.	RMS_MasterIndices	Bug/Defect
IA-32623	Incident Report: Resolved disappearance of 'Approve/Disapprove' button when returning from the Incident Print page	RMS_IncidentReport, RMS_Notifications	Bug/Defect
IA-32645	Jasper Report Server: Added the ability for users to change their own passwords	RMS_Reporting_Jasper_Ad-Hoc	Usability
IA-32649	NIBRS Data Submission: Resolved validation error 467 caused by invalid Victim code of "S".	RMS_FBI_Report, RMS_NIBRS	Bug/Defect
IA-32666 TTN113446 TTN113492	Collapse: Collapsing a person on a permit would causes name display issues - Problem Resolved.	RMS_Collapse, RMS_Permits	Bug/Defect

Issue ID	Summary	Component/s	Type of Issue
IA-32669 TTN113101	Master Address: Resolved issue where Field Arrests were not being counted in Total Involvements.	RMS_FieldArrest, RMS_MasterIndices, RMS_UI_UserInterface	Bug/Defect
IA-32723	Case Management: Resolved formatting display issue with the Case Supervisors Agency LOV - The display was right justified.	RMS_Cases	Bug/Defect
IA-32730 TTN113930	Incident Report: Resolved "Badge #" display issue caused by the leading zero not being printed on the report.	RMS_IncidentReport, RMS_Printing	Bug/Defect
IA-32769 TTN113644	Evidence Management: Changed Evidence search Agency defaults to Assigned Agency from Initial Agency.	RMS_Evidence, RMS_Searching-General	Bug/Defect
IA-32784 TTN114026	Field Arrest: Added validation logic to prevent arrests from occurring in the future. (Date based only)	RMS_FieldArrest	Bug/Defect
IA-32810	Evidence: Resolved Chain-of-Custody display/update issue when the user was an employee and not a sworn officer. Now both are treated the same.	RMS_Evidence	Bug/Defect
IA-32812	Evidence: Resolved "Check-in by" or "Check-out by" LOV users name selection issue when the user was an employee and not a sworn officer. Now both are treated the same.	RMS_Evidence	Bug/Defect
IA-32813	Evidence: Resolved Chain-of-Custody report issue related to the "Custody From" and/or "Custody To" information.	RMS_Evidence	Bug/Defect
IA-32845	Case Management: "Set Security" for case can now be set at or below CID user security permission level.	RMS_Cases	Bug/Defect
IA-32850	Incident Report: Resolved Offender display issue which appeared to allow multiple MO Records to be added for an Incident Person.	RMS_IncidentReport	Bug/Defect
IA-3469	Notification: Resolved navigation issue that would occur when sending a Broadcast Message.	RMS_Admin	Bug/Defect
IA-3492	Field Arrest: Placement County and County of Occurrence will now auto populate when the LOV contains only a single value.	RMS_FieldArrest	Usability