

InterAct RMS Version 10.17.1 Maintenance Release

Product Release Bulletin

June 3, 2014

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INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.17.1 maintenance release of the InterAct RMS product. This document is intended to provide awareness of items resolved in InterAct RMS maintenance releases.

RELEASE SUMMARY STATUS

InterAct RMS 10.17.1 maintenance release will be installed to the production and training environments on June 3rd, 2014.

FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact RMS Operations at RMSOPERATIONS@interact911.com.

MAINTENANCE RELEASE 10.16.3 ISSUE LISTING

This appendix contains the following tables:

Table 1 – Release Items

TABLE 1: RELEASE ITEMS

| Issue ID | Summary | Component/s | Type of Issue |
|-------------------------------------|--|----------------------------|---------------|
| <u>IA-33018</u> <u>TTI114742</u> | Resolved Incident numbers generation issue where the format was based on the "Agency" and should have been based on the "Organization"". | RMS_Admin | Bug/Defect |
| <u>IA-33166</u> <u>TTI115105</u> | Resolved Field Arrest Number Generation issue occurring with a particular format. | RMS_Admin, RMS_FieldArrest | Bug/Defect |
| <u>IA-32740</u> | Modified the Incident Report Creation Logic when using the 3rd party Tiburon CAD. | RMS_CADtoRMSintegration | Enhancement |
| <u>IA-33059</u> | Resolved issue where Case Management Notes where printing out of order. | RMS_Cases | Bug/Defect |
| <u>IA-33178</u> | Resolved HTTP Error when printing a Case - | RMS_Cases, RMS_Printing | Bug/Defect |

| Issue ID | Summary | Component/s | Type of Issue |
|---|---|-------------------------|---------------|
| | Deployment Issue | | |
| <u>IA-32995</u> <u>TTN114667</u> | Resolved Case Printing Issues where person name printed once for each address. | RMS_Cases, RMS_Printing | Bug/Defect |
| <u>IA-32969</u> | Resolved "Header" formatting issue that would occur when printing a Case. | RMS_Cases, RMS_Printing | Bug/Defect |
| <u>IA-33016</u> | Enhanced CASE Printing to include Business information | RMS_Cases, RMS_Printing | Enhancement |
| <u>IA-32870</u> | Resolved intermittent error when accessing rejected incidents in the Michigan schemas. | RMS_DataSubmissions | Bug/Defect |
| <u>IA-33081</u> | Added database table comments to aid with Jasper Report setup. | RMS_DataWarehouse | Enhancement |
| <u>IA-33088</u> <u>TTI114764</u> | Resolved Evidence Check-In display issue where count was incorrect. | RMS_Evidence | Bug/Defect |
| IA-33039 | Resolved Field Arrest workflow issue which caused the "Placement" LOV not to display values. | RMS_FieldArrest | Bug/Defect |
| <u>IA-33044</u> | Incident Map results not saved when using selected shapes - Issue Resolved. | RMS_IncidentMapping | Bug/Defect |
| <u>IA-33043</u> <u>TTI114811</u> <u>TTN114843</u> | Incident Map Printing was not following incident agency, agency of occurrence, or map layers - Issue Resolved | RMS_IncidentMapping | Bug/Defect |
| <u>IA-33015</u> | Modifications to improve Incident Map Performance | RMS_IncidentMapping | Performance |
| IA-33067 | Resolved Export to Excel filter issue. | RMS_IncidentMapping | Bug/Defect |
| <u>IA-32971</u> | Location of Occurrence Information acting differently depending on Wizard vs Non-Wizard | RMS_IncidentReport | Bug/Defect |

| Issue ID | Summary | Component/s | Type of Issue |
|---|--|--|---------------|
| TTN114139 | interaction - Issue Resolved | | |
| <u>IA-32997</u> <u>TTN114676</u> | Resolved "Reporting Area" List of Value display issue. | RMS_IncidentReport | Bug/Defect |
| IA-32940 TTN114912 TTN114883 TTN114920 | Modified the 10.17 design to display "County Of Occurrence" for single agency in Wizard Mode | RMS_IncidentReport | Bug/Defect |
| <u>IA-32987</u> | Resolved incident narrative "Spell Check" issue when using a template. | RMS_IncidentReport | Bug/Defect |
| <u>IA-33095</u> <u>TTN114814</u> | Resolved "Typist" Role issue when adding attachments to an incident. | RMS_IncidentReport | Bug/Defect |
| <u>IA-33003</u> | Resolved issue where updating of ALL Incident Report Offenses cleared previous NIBRS data collection values. | RMS_IncidentReport, RMS_NIBRS | Bug/Defect |
| <u>IA-33177</u> | Added new RMSDEX and RMSMAM categories to Crime Map Interface | RMS_Interface | Usability |
| <u>IA-33024</u> | Enhancement to support the "State of Wyoming" Report Beam Crash Interface | RMS_Interface | Enhancement |
| <u>IA-32967</u> | Resolved Time Zone import issue with the ReportBeam Crash Interface | RMS_Interface | Bug/Defect |
| <u>IA-32974</u> | Modified the XML processing procedure in support of the new CAD NG Interface standard. | RMS_Interface, RMS_Interface_XSI_Rest | Enhancement |
| <u>IA-32949</u> | Missing Case Notification when Incident Report was self-approve Report - Issue Resolved. | RMS_Notifications | Bug/Defect |
| <u>IA-33141</u> <u>TTN114783</u> | Resolved Officer Daily Log Print Issue caused by using Inherited Codes. | RMS_ODL_OfficerDailyLogs | Bug/Defect |

| Issue ID | Summary | Component/s | Type of Issue |
|--|--|----------------------------|---------------|
| <u>IA-33007</u> <u>TTN114678</u> | Officer Daily Log LOV also included "Scheduling" values and should not have - Issue Resolved | RMS_ODL_OfficerDailyLogs | Bug/Defect |
| <u>IA-32948</u> | Officer Daily Log LOV included codes from other agencies and should not have - Issue Resolved. | RMS_ODL_OfficerDailyLogs | Bug/Defect |
| <u>IA-32963</u> <u>TTN114552</u> | Some Officer Daily Logs were displaying "Negative Values" - Issue resolved. | RMS_ODL_OfficerDailyLogs | Bug/Defect |
| IA-32988 TTN114654 TTN114651 TTN114653 TTN114664 TTN114665 | Resolved "Quick Print: issues introduced by changes in 10.17. | RMS_Printing | Bug/Defect |
| <u>IA-33014</u> <u>TTN114697</u> | Resolved issue printing Warrants | RMS_Printing, RMS_Warrants | Bug/Defect |
| <u>IA-32481</u> <u>TTN113225</u> | Resolved issue viewing "Extended Warrant Log" not created by user | RMS_Warrants | Bug/Defect |