InterAct RMS
Version 10.18

Product Release Bulletin

August 5, 2014

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Collins	07/23/2014	1.0	Original document.
T. Collins	07/28/2014	1.1	Added Workstation Requirements Update (page 5); Update Fee Collections Admin Screen (page 13); Added 'Received From Agency' Field (page 15); Changed 'Exceptional Clearances Update' to 'Case Management Enhancements' and added content (page 46); minor edits throughout document.
L. Grovatt T. Collins	7/30/2014	1.2	Added Warrant Enhancements (page 39); added Field Arrest Enhancement (page 52).
L. Grovatt	7/31/2014	1.3	Appended Callout list of enhancements and defects.

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INTRODUCTION

This document provides an overview of the software changes being delivered in release 10.18 of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

WORKSTATION REQUIREMENTS UPDATE – INTERNET EXPLORER 8

InterAct is the leader in public safety cloud technology innovation. For over 35 years, we have continually identified the best technologies that benefit public safety and built our solutions upon them. Our current cloud based RMS application utilizes the most current HTML and JavaScript technologies. As we continue to provide our customers with the best of breed industry solution, we have reached a point in the RMS product life cycle that we can no longer support Microsoft Internet Explorer 8 (IE8).

With the release of InterAct RMS 10.18.0, customers that are still running the Windows XP operating system are being requested to switch to the latest Google Chrome internet browser. Google plans to support Chrome on the Windows XP operating system through April 2015. Customers running newer versions of the Windows Operating system such as Windows 7, and Windows 8, may continue to run IE9, IE10 or IE11.

Planning for next year; customers should actively be looking to replace their current Windows XP infrastructure. Microsoft retired "Mainstream" support for Windows XP on April 14, 2009 and as of April 8, 2014, they have also retired "Extended" support. The XP operating system had been supported in the marketplace for over 12 years but as of April 8th of this year, the product has reached its end of life. This position by Microsoft also applies to Internet Explorer 8. The Internet Explorer lifecycle support follows that of the operating system that it runs on.
Thank you for your attention to this important matter.

Sincerely,

Les Grovatt
Senior Product Manager

RELEASE OVERVIEW

This section includes an overview of major enhancements included in the 10.18 release. Items marked with an asterisk are released in a disabled state and may require agency configuration, deployment of multiple InterAct products, and/or additional training prior to the capabilities being enabled for an agency. Agencies that are interested in the below capabilities should inquire with InterAct's Operation/Support team by submitting a help ticket. Additional information is provided in the summary overview sections.

The scope of this release is defined below:

- Civil Process Enhancements
  - New Paper Status
  - New Permissions for Civil Process
  - New Fee Collection Grid
  - Legacy Fee Data
  - New Other People/Organizations Grid
  - Service Person Addresses
  - New Service Process
  - Received From Agency
  - Enhancements to Civil Process Log
  - Officer Assignments
  - Civil Process Mapping
  - Search Enhancements

- Mapping Enhancements
  - New Mapping Features
  - Customizing Marker Icons
  - Google Maps API Key

- Property and Evidence Enhancements
  - Property Audit Log

- Custom Fields Enhancement
  - Custom Fields Added to Tow/Impound
  - Custom Fields Search Enhancement

- Notifications Enhancement
  - Home Page Notifications Text Hyperlinked

- Warrants Enhancements
  - New and Updated Fields

- Redactions Enhancements
  - Redaction Levels
  - Property Redaction

- Case Management Enhancements
    - Administrative Screen for Mapping Incident/Case Status to Offense Statuses
    - Case Security
    - Exceptional Clearance Overview and FBI Requirements
- Field Arrest Enhancement
    - Charge Description Field in External Warrants
- UCR Submissions Update
- Interface Support
    - Incode Court Interface - Warrants (Magnolia PD, TX)

RELEASE MILESTONES

The following table contains the high level release milestones.

Start Date	End Date	Milestone
Jul-01	Jul-01	10.18.0 Code Lock
Jul-02	Jul-08	10.18.0 Cycle 1 Testing / Fixes Complete
Jul-09	Jul-22	10.18.0 Cycle 2 Testing / Fixes Complete
Jul-15	Jul-15	10.18.0 Reports & Interfaces Complete
Jul-23	Jul-23	10.18.0 Den Dup, Demo, & Training Installations
Jul-29	Jul-29	10.18.0 Cycle 3 Testing / Fixes Complete
Jul-30	Jul-30	10.18.0 Final Build
Aug-05	Aug-05	10.18.0 Release Installs

NEW FEATURES

The following are the new features and enhancements included in the release of Online RMS version 10.18

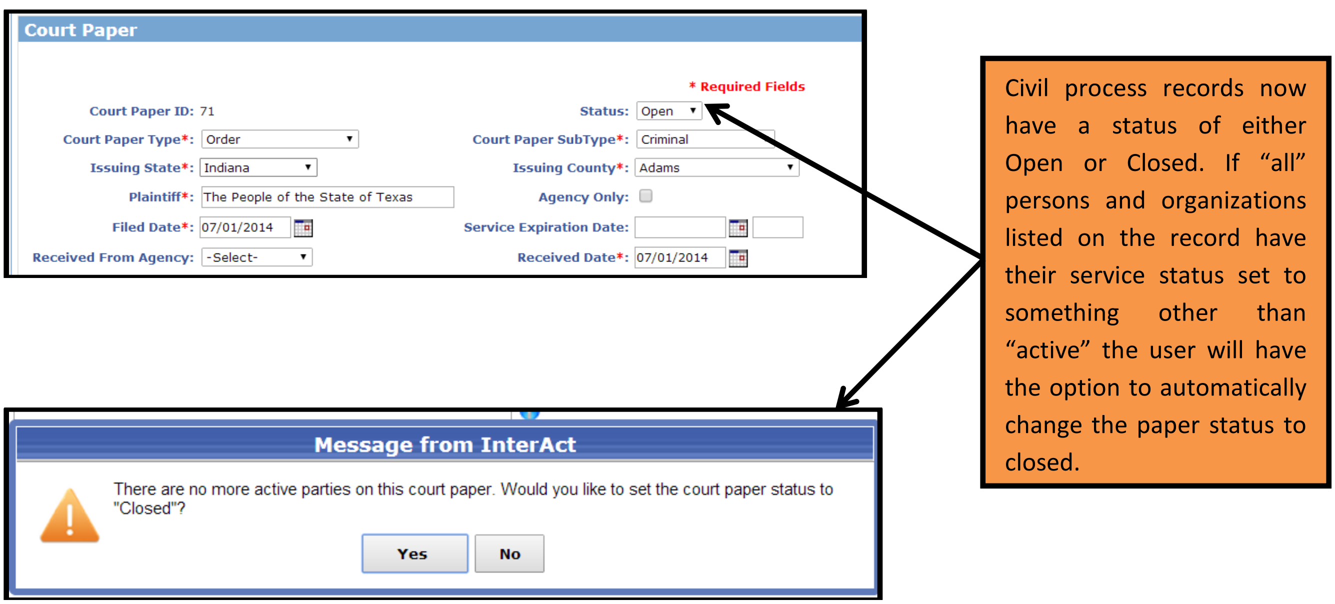
ENHANCEMENTS

CIVIL PROCESS ENHANCEMENTS

New Paper Status

All Civil Process records now have an OPEN or CLOSED Status. These statuses are determined by the users and can be changed at any time regardless of the status of the persons to be served.

There is one automated close process. If ALL persons listed on the paper are served or have their status changed to any other status other than active, the RMS will present the user with a notification asking if they would like to "Close" the paper. By selecting "Yes" the record will automatically be set to Closed.



NOTE: Legacy data will have a script applied to set all papers with NO active services to a closed status. All other papers will be open.

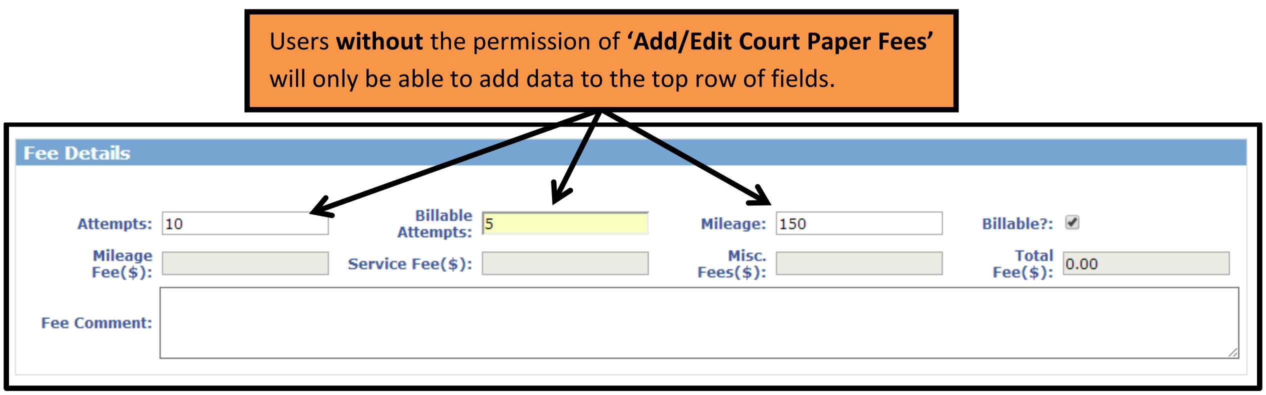
New Permissions for Civil Process

Civil Process – Add/Edit Court Paper Fees: This permission allows a user to enter in Fees Owed. Civil Process – Manage Fee Collections – This permission allows a user to enter the name of who paid the fee and enter collected fee amounts.

The two new permissions by default are assigned to the LEA_Clerk Role to manage the new Fee's Enhancements.

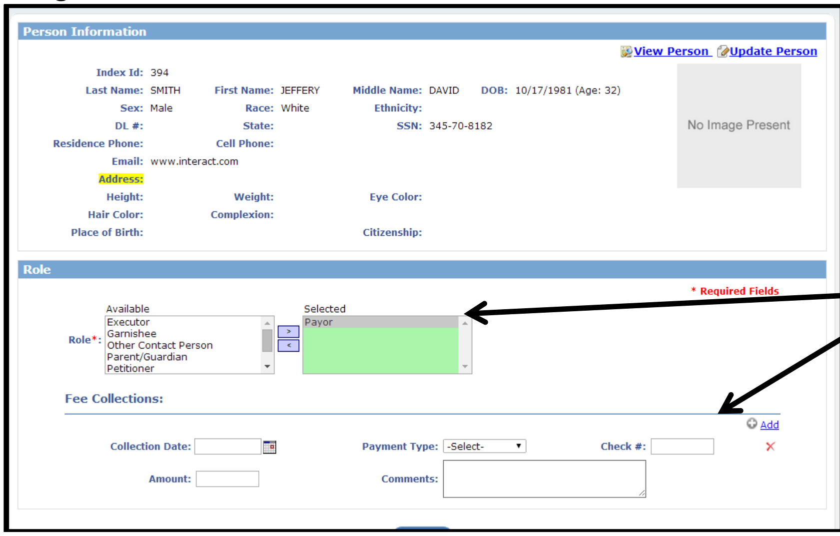
Fields controlled by these new permissions:

The permission of '**Add/Edit Court Paper Fees'** controls the bottom fields in the Fee Details Grid which is located on the person or organization to be served edit page. A user who **has** this permission will be able to control all fields within this grid. (This is the same as the old functionality). However, if the user does **NOT** have this permission they will only be able to add data to the top row of fields.



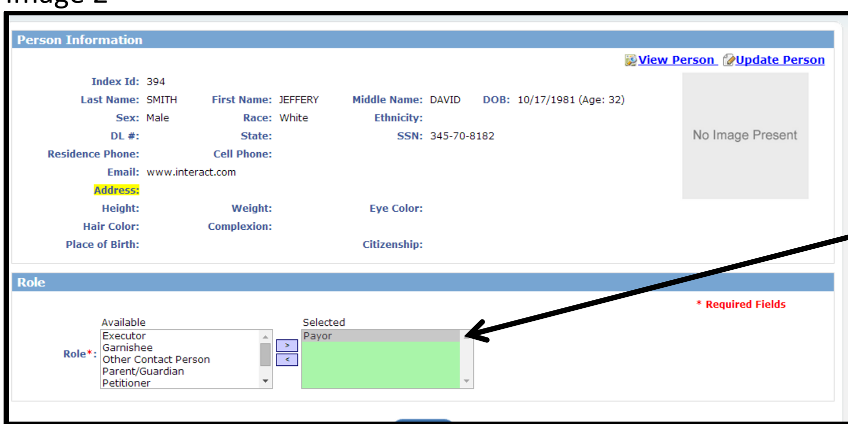
Users with the permission of '**Manage Fee Collections'** will be able to add the person role of "Payor" **and** log payment information. If the user does **NOT** have this permission they can select the person role of "Payor" but will not be able to log any fee collections information. The images below show the differences. Image 1 shows the person role of Payor being selected by a user who has the permission assigned. Image 2 shows the same selection from a user who does **NOT** have the permission assigned.

Image 1



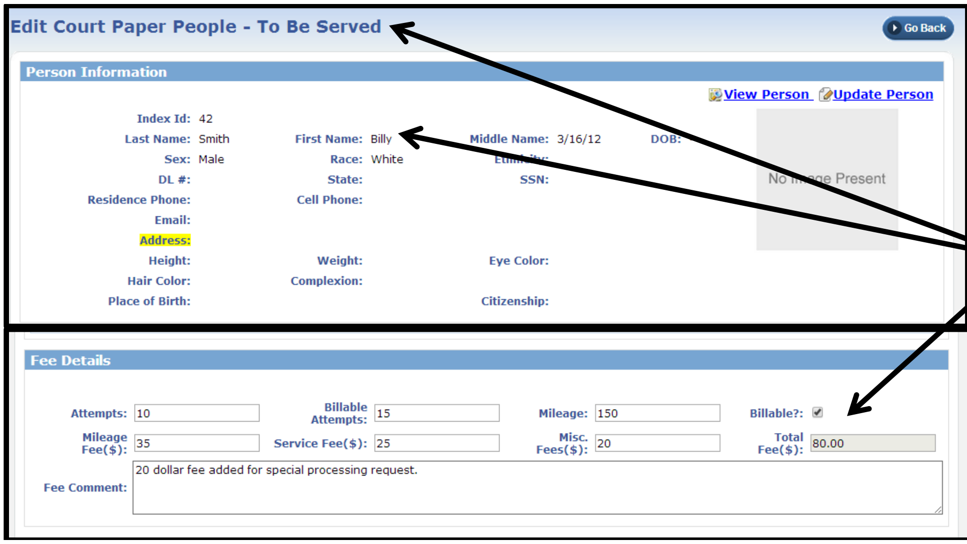
If users have the permission of **'Manage Fee Collections'** and they select the other person role of Payor they will have the option to complete the Fee Collection data

Image 2

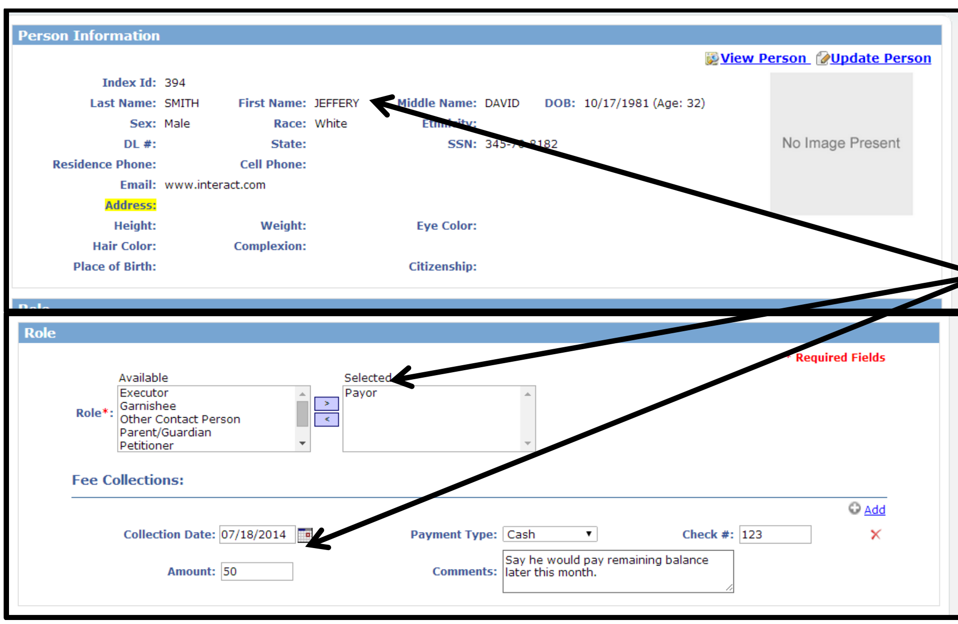


If user does **NOT** have the **'Manage Fee Collections'** permission they will be able to select the role of Payor, but will **NOT** have the option to log Fee Collection Data. <u>Notice that no Fee Collections Grid will be displayed.</u>

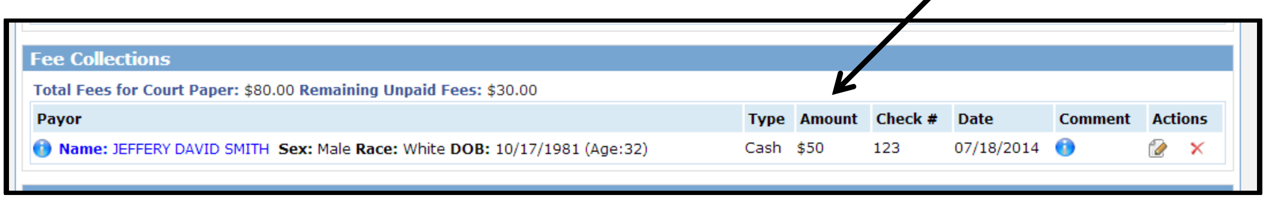
After the roles are set up with their appropriate permissions, users who have the '**Manage Fee Collections'** permission can document moneys paid. This information is displayed in a new Fee Collection Grid.



Person to be served has service fee added.



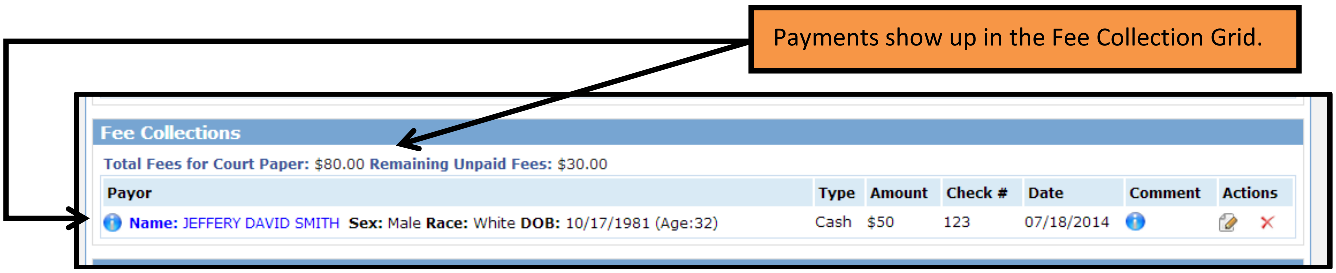
When payments are received, the clerk or other assigned user selects or creates a person or organization record which is making the payment. The selected person or organization is assigned the role of payor and fees are documented.



New Fee Collection Grid

After a payor is added to the record, their name will be displayed in **two** locations. The payor will be listed in the "Other Persons Grid" and in the "Fee Collections Grid" with the payment information. Both of these grid areas are new for 10.18. At the top of the fee's collections grid the total fees collected and remaining unpaid fee amounts are displayed.

Note: These amounts are gross amounts for the entire record. If more than one person or organization is added to the paper, and each has service fees added, the fee collection is a combined total as well as any payments made.



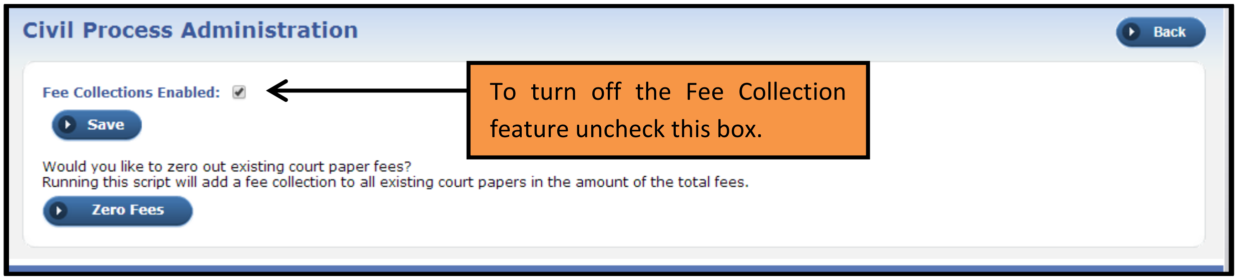
Legacy Fee Data

An agency using the fee collection module has options to manage their legacy data. One option is to go back and manually edit any legacy data that currently has outstanding balances. Or if the agency would like, they can zero out all records with a balance. The agency would pick which records, if any, they wished to update. An administrative user will be the only person who can zero out legacy data. If an administrative user goes to their administration screen, then goes to Module Admin page, and selects to manage their civil process module they will find the option to zero out legacy data. Zeroing out data runs a script that will do the following:

- Search for all existing court papers that have a total balance greater than $0.00
- For each of those papers, it adds one new fee collection in the amount equal to the total balance
- Note that the total balance is ALL fees on the paper minus ALL payments on the paper
- The end result after this script is run: all court papers will have a total balance = $0.00

IMPORTANT NOTE: THIS SCRIPT CAN BE RUN MORE THAN ONCE AND WILL ZERO OUT ALL DATA FROM THE DATE IT WAS APPLIED!

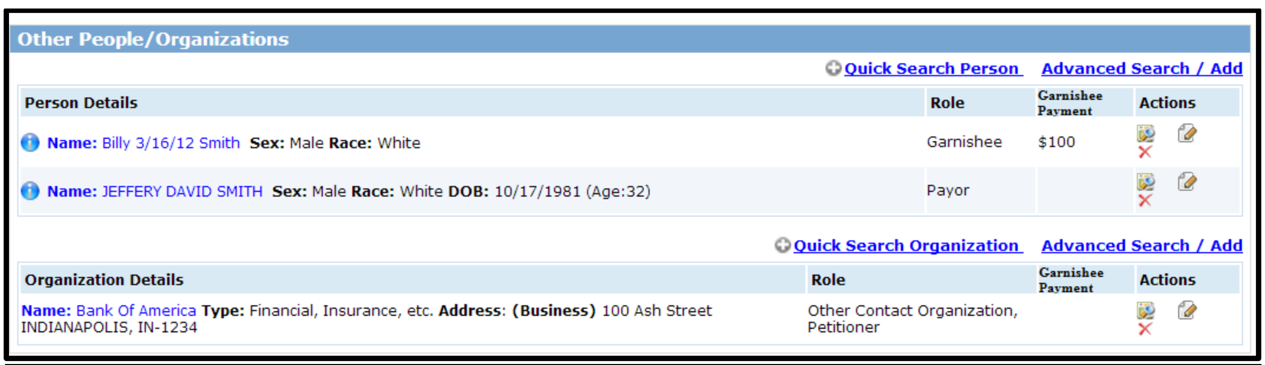
Fee Collections Administrative Screen



NOTE: Fee collections feature can be turned off by unchecking the Fee Collections Enable box.

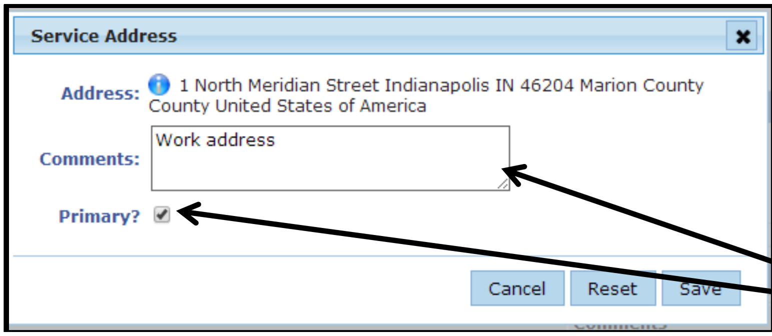
New Other People/Organizations Grid

Other people and organizations can now be added to the civil process record. An existing person or organization record can be selected, or a new record can be created and added to the process paper and then given a role. Depending on the role some fields are dynamic, as noted above with the Payor role. The other dynamic role is the role of Garnishee. If the Role of Garnishee is selected a new field for adding a dollar amount is displayed. This allows the agency to document the dollar amount that is required to be garnished if they choose since this is **NOT** a required field. The selected person or organizations can be assigned more than one role. Below are some examples:



Service Person Addresses

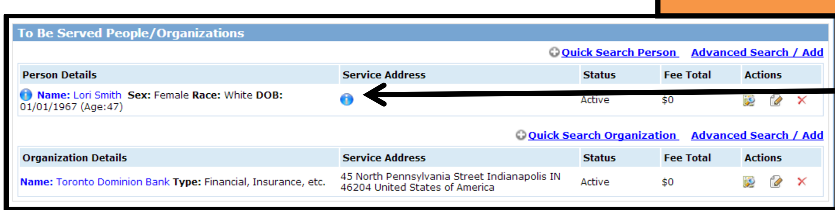
After selecting the person or organization to be served, adding a service address has been enhanced. Now more than one service address can be added and the addresses can be flagged as a primary address. Further, if the address has been geo-coded, the addresses will be displayed on a map. (See Mapping Enhancements Section for information about map functionality.)

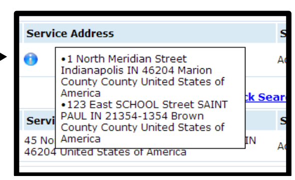


After selecting an existing master indices address, or creating a new address, the service address can be added with a comment and flagged as a primary address. If the address is geo-coded the address will be displayed in a map view. This view can be seen when adding the record by hovering over the blue information bubble or by going to the mapping feature. (See mapping enhancements for information about maps.)

More than one address can be added to the person or organization that is to be served. If more than one address is listed for the person or organization, a blue information bubble will replace the single address. To see all associated addresses simply hover over the blue informational bubble.

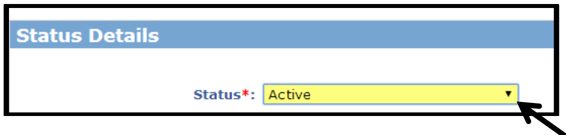
More than one address is displayed in information bubble.

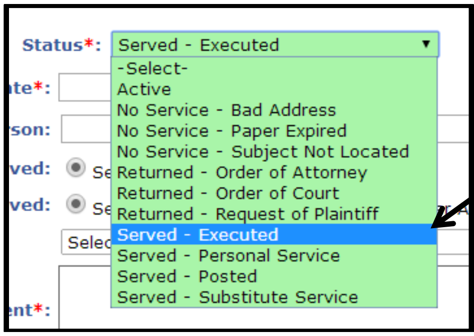




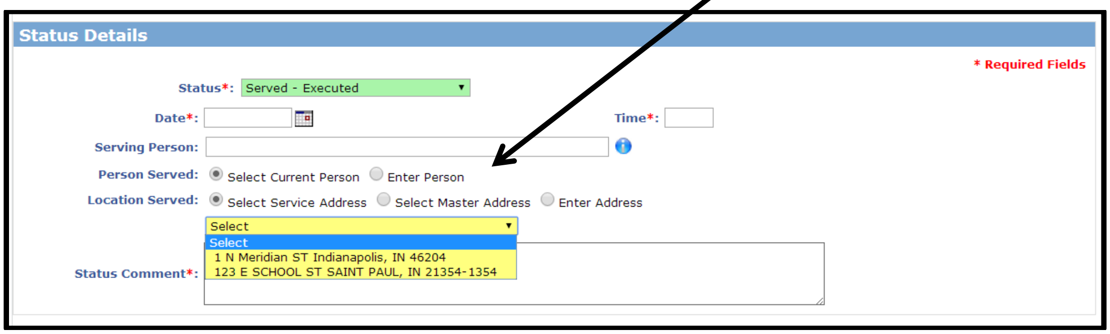
New Service Process

To indicate a person or organization was served, or service was attempted but not completed, has been expanded. Users still have the option to type in free text noting where the paper was served, or if the service was executed at one of the “service addresses” the user can select one or search and select a master indices address. The served person can simply be indicated by selecting the appropriate radio button. If the paper was substituted, the user selects the **‘Enter Person’** radio button to get a free text field to type the name of the person served. Serving an Organization is a similar process but the only option for the served person will be to type in the name of the person.



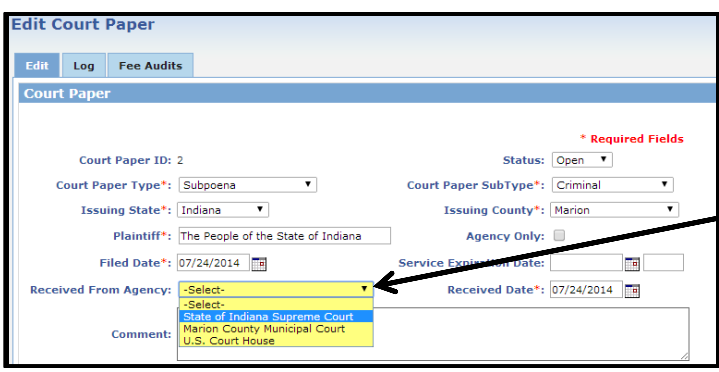


Enhancements to the service process have been made. When the user selects a status other than active, they will have the "option" to select the person served or type in the name of the person served. They also have the "option" to select an address listed on the paper, add a master indices address, or type in the address where the paper was served.



'Received From Agency 'Field

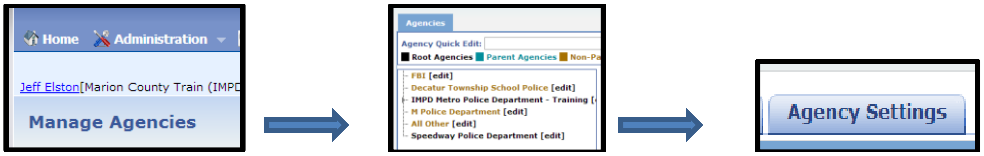
A new field was added to the civil process edit court paper screen. Users now have the option of adding a **'Received from Agency'**. The agencies can be added by an administrative user under the Court Locations agency settings. Once added, the agency names show up in a list of values.



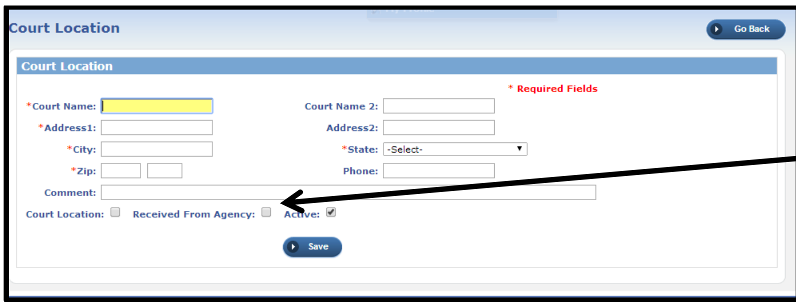
After agencies are entered in the agencies setup, under Court locations, they appear in the new **'Received From Agency'** field.

An administrative user can set values by going to:

Adminstration tab and select **'Manage Agency'**. From there, click the **'Edit'** link for the agency you will add court locations. Go to the Agency Settings tab and select the Court Locations hyperlink on right side of screen.



When adding a new agency, the user will have the option to flag the location as a **'Received From Agency'**.



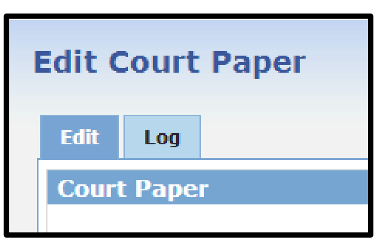
For Court location to show as a **Received From Agency** simply check the **Received From Agency** Box.

Enhancements to Civil Process Log

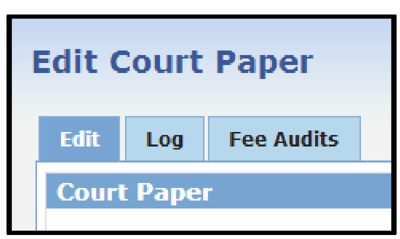
New Fee Audit tab

Additional functionality has been added to the Civil Process log. An additional tab has been added to track any "changes" to Fees, whether they are made at the billing level or at the fee collection level. Once information is added to the record, any "changes" made to the record will generate an automated log entry showing who, when, and what changes were made. Since the original record is displayed on the main screen, no log entry will be generated when the first entry is made, only subsequent changes.

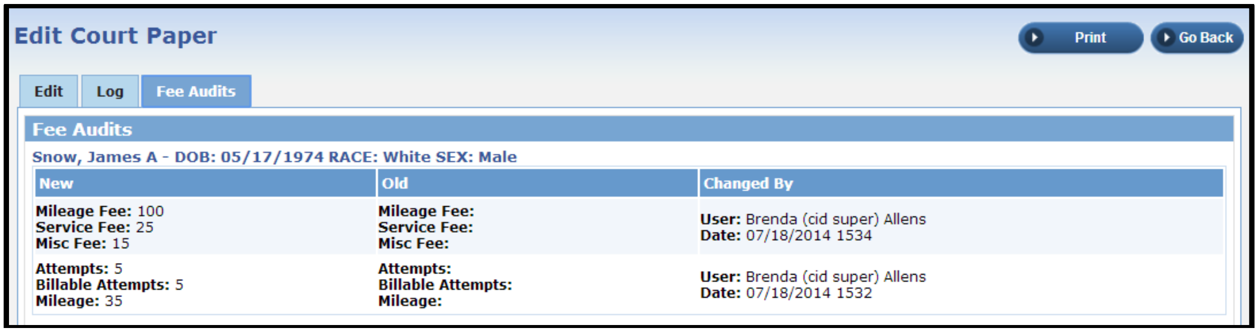
Old



New



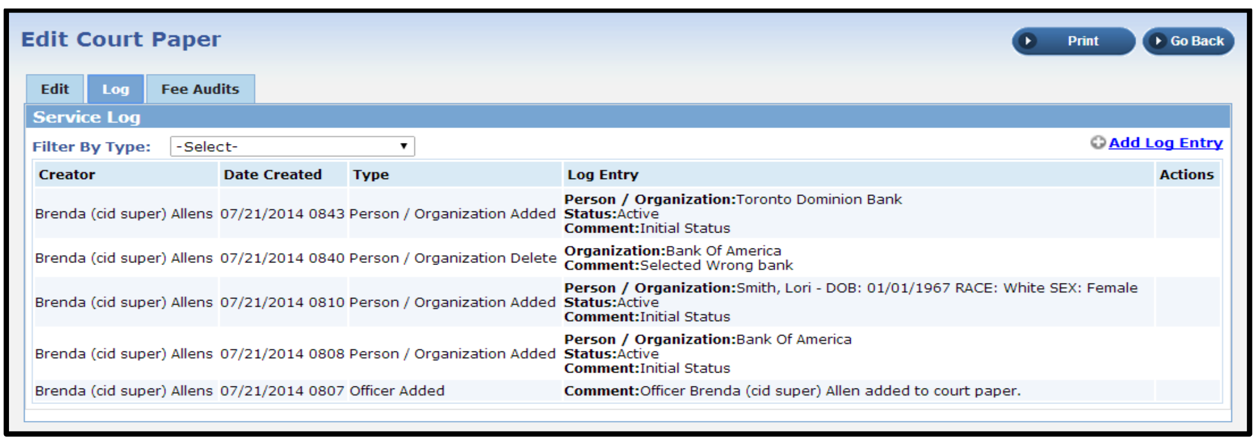
Clicking on the '**Fee Audit**' Tab shows all "changes" made. As shown in the example below, the auto-log entry will display the Old record and the New record (or the changes made to the record). In the example below, originally no attempts were added but the record later updated. The same user two minutes after updating added fee information.



Log Enhancements

In addition to the new Fee Audits, the Civil Process Log itself was enhanced. The log will now generate auto-log entries when to-be-served persons are added, when officers are added, and when items are deleted from the record. In addition to the automated log entries, the manual log was enhanced to support manual log entry types. The manual logs entries can also be associated with any person or organization listed in the record.

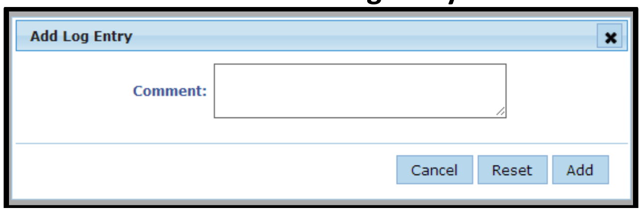
The example below shows some of the automated log entries. As the record is created the user adds a service person and organization. However, the user selected the wrong organization. The wrong organization was deleted from the record and replaced with the correct one.



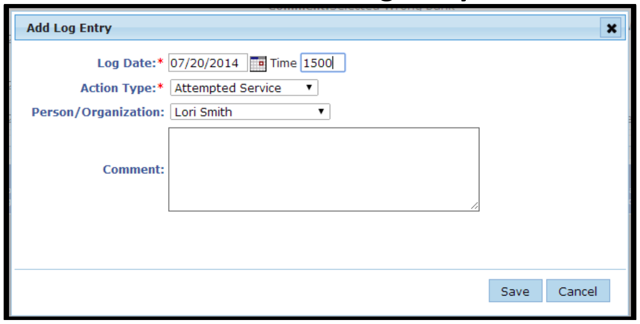
Manual Log Entries

Enhancements were also made to the manual log entry process. The user now has the ability to select a type and associate it with any person or organization listed on the record. Log action types can be managed under the RMS code table of **CP_MANUAL_LOG_TYPE_CODES**, which will require assistance from Operations Support to add additional values.

Old Manual Log Entry



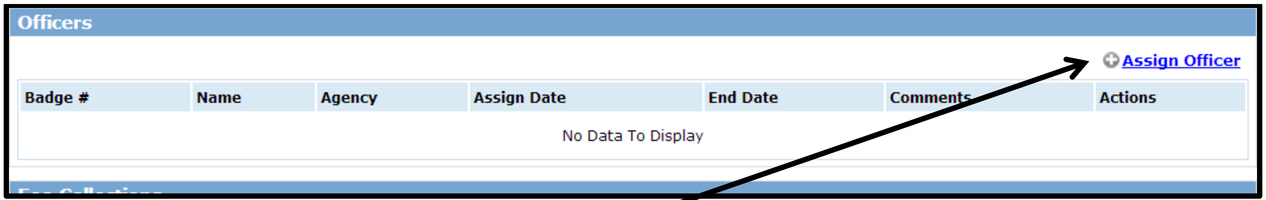
New Manual Log Entry



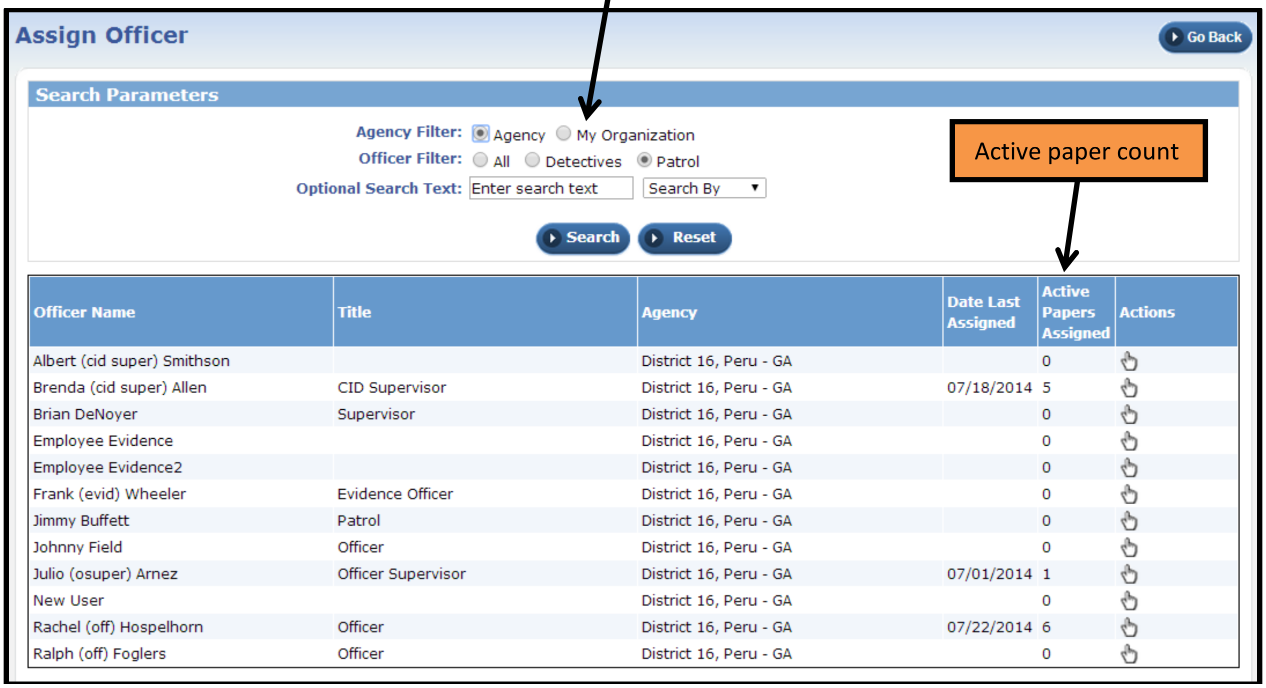
Officer Assignments

An agency now has the option to assign officers to a civil process paper. If an officer is assigned to a process paper, a new link called **'My Court Papers'** will appear under the officers Recent Activities grid on their Home Page. The link will take the user to a list of all papers assigned to them. The **'My Court Papers'** screen will show a count of papers assigned to the officers and a total count of persons or organization that are to be served. The officer can then look at those papers in a map view. (See map enhancements for map functionality)

Adding an officer is a simple process. A new grid of Officers has been added. The user simply clicks on the **'Assign Officer'** hyperlink in the Officer Grid. The user will be taken to the Assign Officer page and, depending on the organization type (multi-tier vs single-tier), the user will have different search options. By default, all officers associated with the user's agency will be displayed, but the list can be filtered or searched using various search options. The list of officers will be displayed with the number of "Active Papers" currently assigned to the individual officers. This is the same process/functionality as assigning an officer to a case.

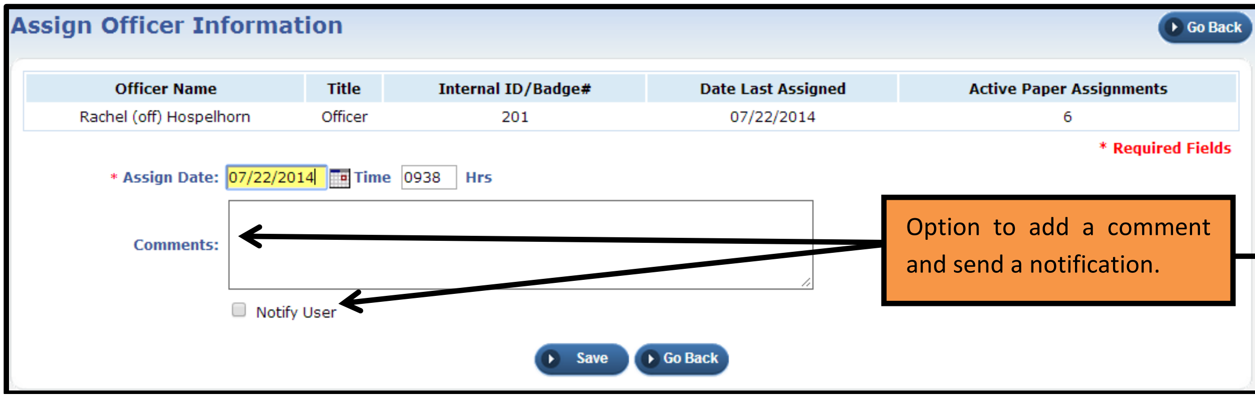


Click the **'Assign Officer'** hyperlink and pick the officer to be assigned to the paper. If the user is part of a multi-tier organization, the list of officers will default to officers in their agency; the list can be filtered or searched.



Officer Name	Title	Agency	Date Last Assigned	Active Papers Assigned	Actions
Albert (cid super) Smithson		District 16, Peru - GA		0	
Brenda (cid super) Allen	CID Supervisor	District 16, Peru - GA	07/18/2014	5	
Brian DeNoyer	Supervisor	District 16, Peru - GA		0	
Employee Evidence		District 16, Peru - GA		0	
Employee Evidence2		District 16, Peru - GA		0	
Frank (evid) Wheeler	Evidence Officer	District 16, Peru - GA		0	
Jimmy Buffett	Patrol	District 16, Peru - GA		0	
Johnny Field	Officer	District 16, Peru - GA		0	
Julio (osuper) Arnez	Officer Supervisor	District 16, Peru - GA	07/01/2014	1	
New User		District 16, Peru - GA		0	
Rachel (off) Hospelhorn	Officer	District 16, Peru - GA	07/22/2014	6	
Ralph (off) Foglers	Officer	District 16, Peru - GA		0	

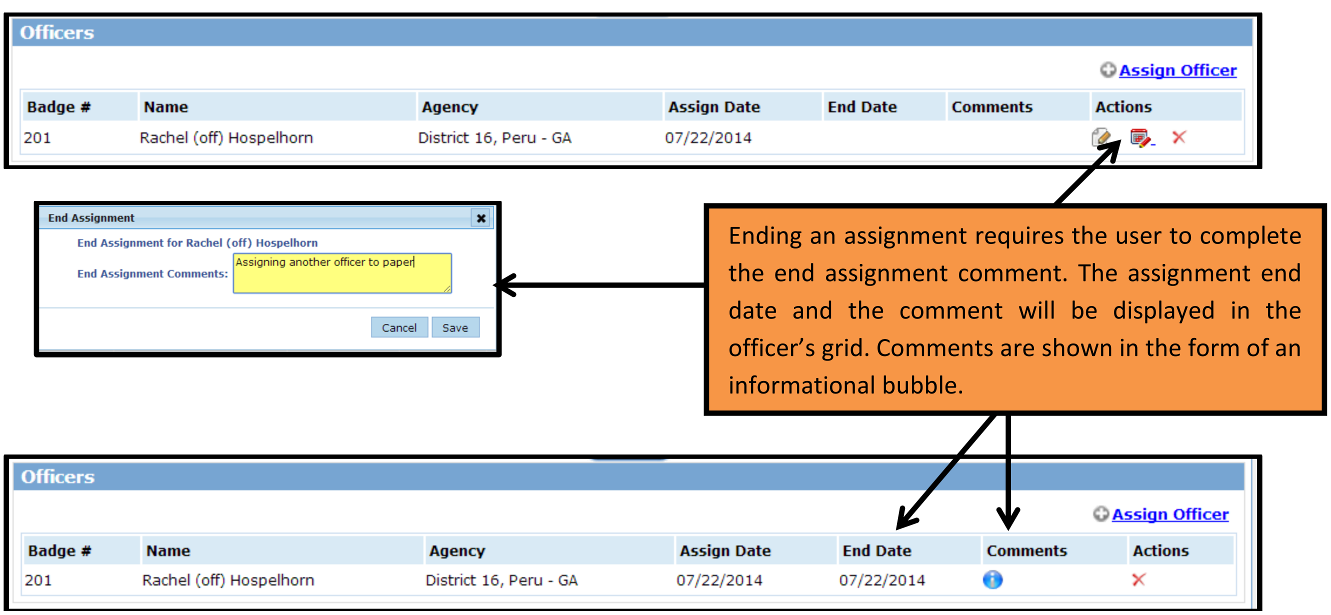
After selecting the officer to be assigned to the paper, the user has the "option" to add a comment and send the selected user a notification indicating that they were assigned to the paper.



If the user checks the notification box, the selected user will receive an informational notification letting them know the paper was assigned to them.

Additional officers can be added to the paper using the same process. Once added to the paper, officers can have their assignment ended, using the end assignment icon. Officers assigned to the paper can be edited, which allows for a comment to be edited or added, or the officer can be deleted from the paper.

Note: If the officer is deleted from the paper, an automated log entry will be generated showing who and when the deletion took place.



Adding an officer, ending their assignment or deleting an officer from the paper will generate an automated Log entry. See the below example.

Edit | Log | Fee Audits

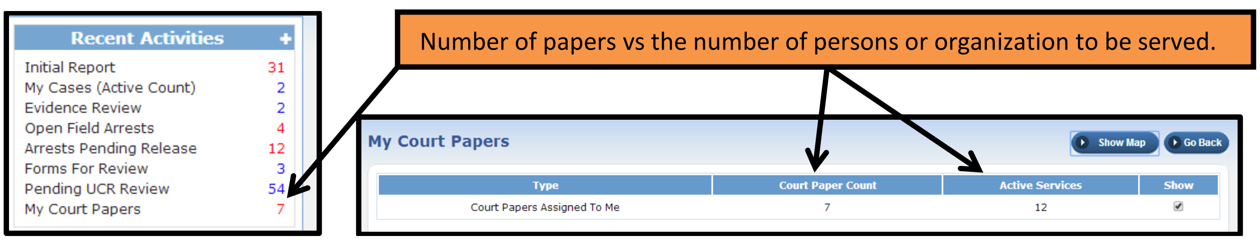
Service Log

Filter By Type: -Select- Add Log Entry

Creator	Date Created	Type	Log Entry	Actions
Brenda (cid super) Allens	07/22/2014 1005	Officer Deleted	**Comment:**Officer Rachel (off) J Hospelhorn removed from court paper.	
Brenda (cid super) Allens	07/22/2014 0950	Officer Assignment Ended	**Date Ended:**07/22/2014 0950 **Comment:**Officer Rachel (off) Hospelhorn assignment ended on court paper.	
Brenda (cid super) Allens	07/22/2014 0941	Officer Added	**Comment:**Officer Rachel (off) Hospelhorn added to court paper.	

My Court Paper Screen

All papers assigned to the officer will be displayed in their **'Recent Activities'** grid under the link of **'My Court Papers'**. This link will not be displayed if the officer does not have papers assigned to them. Once papers are assigned to the officer, the number of papers assigned to them will be displayed the same way other recent activities are displayed. The number is the number of papers assigned, which could be different than the number of persons or organizations that actually need to be served since each record can have more than one person or organization listed on the paper. The count of persons or organizations that needs to be served will be displayed when the user clicks on the **'My Court Papers'** link.



Each paper will have its own grid area where "All" service address will be display with the indication of whether or not they are listed as a primary address. In the example below, the service person of Lori Smith has two addresses one being flagged as a primary address, and Toronto Dominion Bank only has only one address, which is a Primary address.

Person / Organization	Address	Primary
Smith, Lori - DOB: 01/01/1967 RACE: White SEX: Female	123 East SCHOOL Street SAINT PAUL IN 21354-1354	No
	1 North Meridian Street Indianapolis IN 46204	Yes
Toronto Dominion Bank	45 North Pennsylvania Street Indianapolis IN 46204	Yes

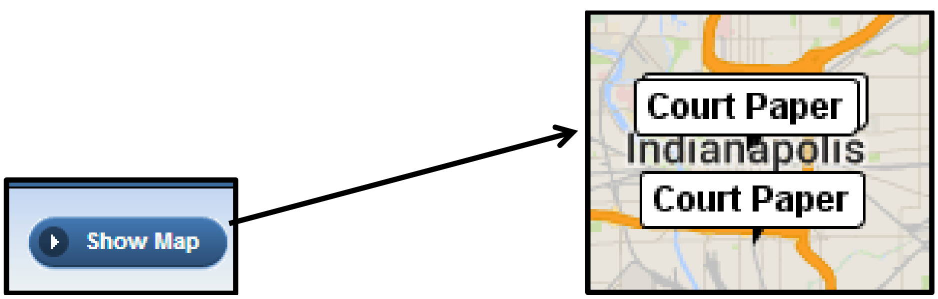
If a person or organization is added and **NO** service address was associated with the record, the message of "No Service Addresses" will be displayed in the address column, as seen in the below example.

Person / Organization	Address	Primary
Petri, Randy - DOB: RACE: White SEX: Male	2560 Interlocken Indianapolis IN	Yes
Mary, Stone - DOB: RACE: Black or African American SEX: Female	No Service Addresses	

Civil Process Mapping

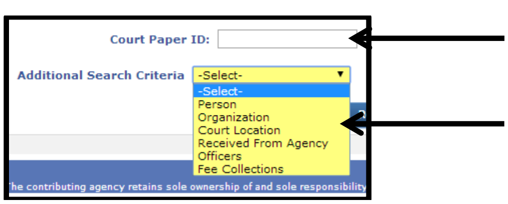
If the officer wants to view the papers in a map view, the user can click the **'Show Map'** button. The officer will be taken to the RMS Map where they can view the service addresses of all persons or organizations that had a "geo-coded" address associated with the record. All "Geo-coded" address will be displayed on the map regardless if the address was marked as a primary address or not. In the map view, the officer has the option of filtering the map by areas to see only papers with addresses within agency defined service areas or a user defined area. **See Mapping Enhancements for full mapping configuration.**

If an address was not Geo-coded the address will be displayed in the officer's list of papers, but will **NOT** be displayed anywhere on the map.

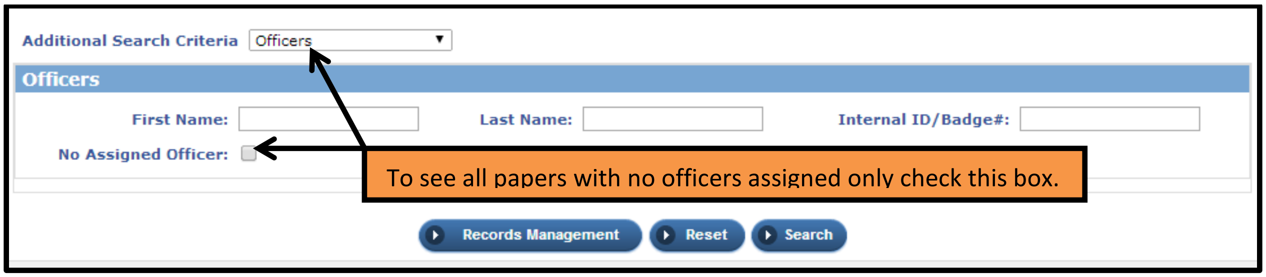


Search Enhancements

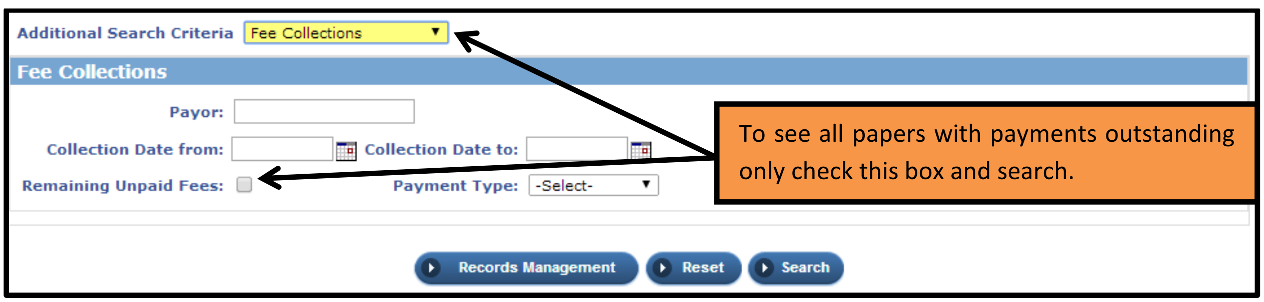
Searching in the Civil Process module has been enhanced to allow for searching by index number, and more options were added to the Additional Search Criteria. Users can now search by persons or organizations listed on the paper, Court Locations, Received from Agency, Fee Collections, and Officers.



Depending on the additional search criteria selected the user will have different options. There are two important options to note. One is the Officer Search option; since records can be created without adding an officer, the user has the option to check a box to find all papers without an officer assigned. If the additional search criteria of Officer is selected they will see the grid shown below. If the user does not complete any of the officer fields and only checks the box of "No Assigned Officer" the user will get back all papers without an officer associated to them.



The other option, similar to the No Assigned Officer functionality, when searching fees, the user has the ability to search for all papers with an outstanding balance. See screen shot below.



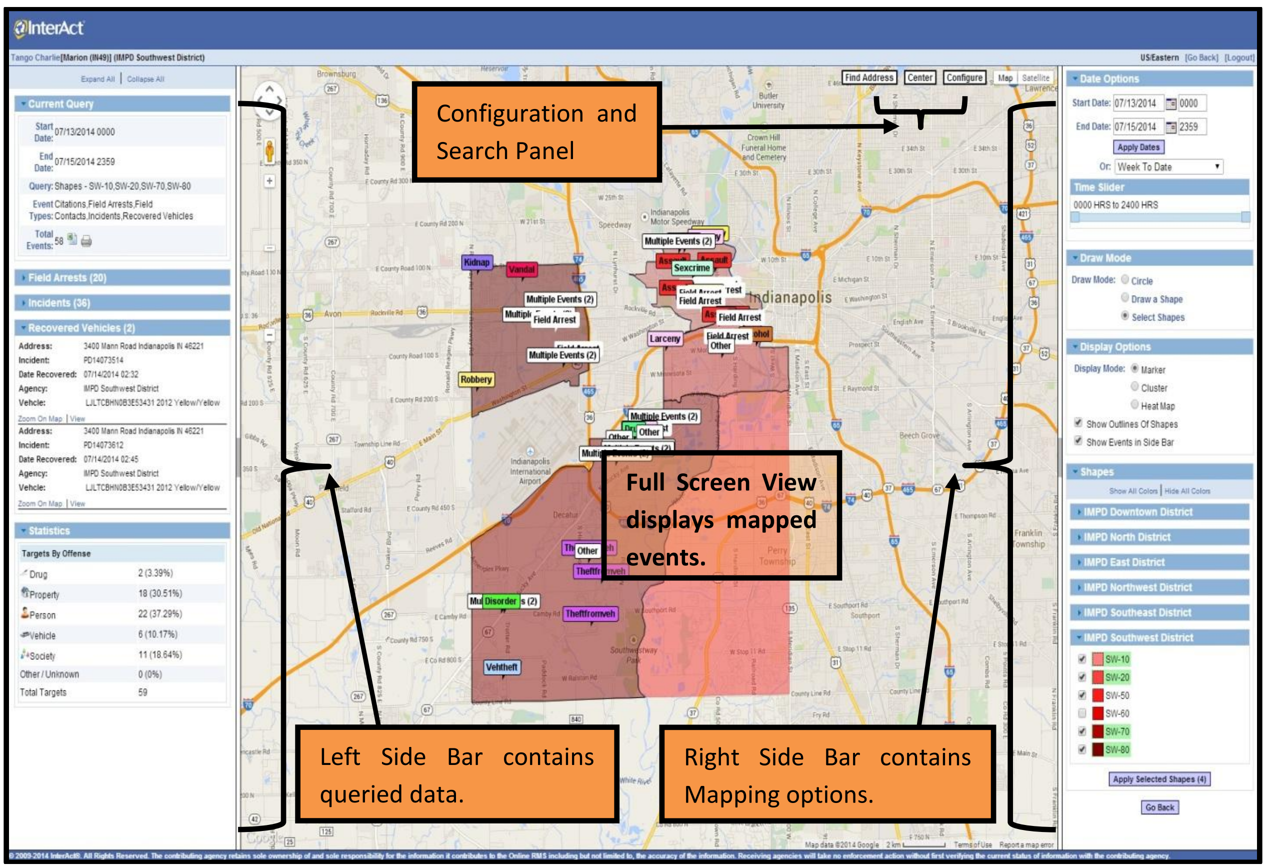
MAPPING ENHANCEMENTS

The Mapping module has undergone major changes in this release. Some key upgrades are:

- Full screen view
- In addition to incidents, you can map field arrests, citations, active warrants, recovered vehicles, field contacts, and court papers (civil process).
- You can now show a heat map of results instead of traditional markers.
- You can search on time as well as date.
- A "time slider" has been added so you may filter results based on time of day.
- Markers are configurable.

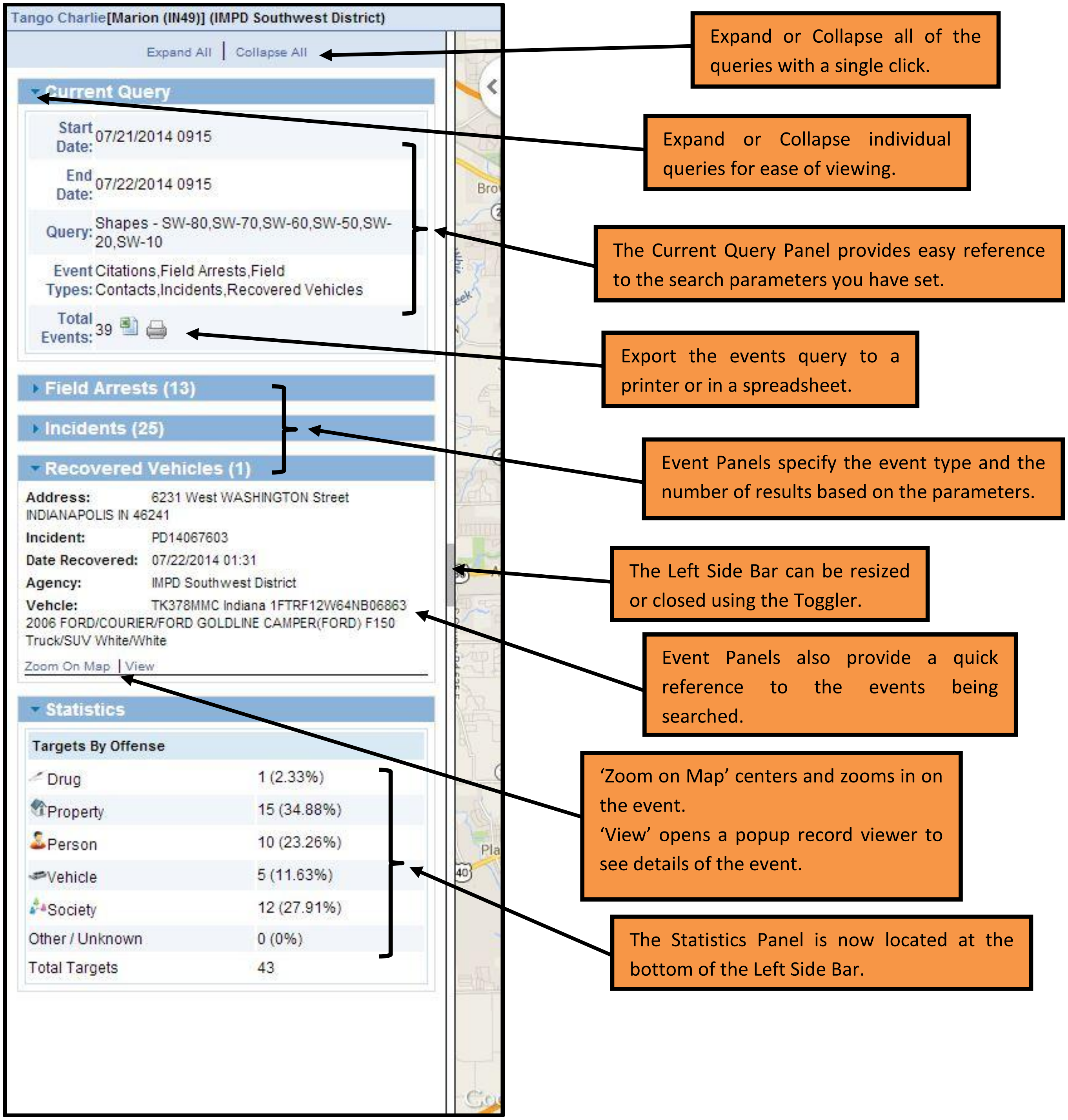
New Mapping Features

Go to maps by navigating to Incidents → Incidents Reporting → Incident Mapping.



Left Side Bar

This area shows details of the last query you performed, gives options to export to excel/print, and shows records as well as statistics. As you filter results by date/time, layers, etc., the side bar will update as well as the map. Events will be shown or hidden based on selected criteria and the statistics will be updated as well. If there are events, then the "Total Events" row will have an excel/print icon where you can export the results.



Right Side Bar

The date/time fields currently defaults to the last 24 hours. If you manually make a change to a date or time field, you will need to press the **"Apply Dates"** button. If you select an option from the Range list of values, you will <u>not</u> need to press the **"Apply Dates"** button. The Time Slider allows you to filter out results based on time of day, for instance, over the course of a shift.

This section contains your draw options. The options are the same as they were before, with the exception that the circle can now be measured in kilometers. If you select the **"Select Shapes"** option, you will need to select one or more shapes in the "Shapes" section below.

"Marker" and **"Cluster"** are the same modes as the old system. A new option, "Heat Map", has been added. This option will turn the map into a grayscale color scheme and show a heat map of the results. More results at one point will be indicated by a larger radius.

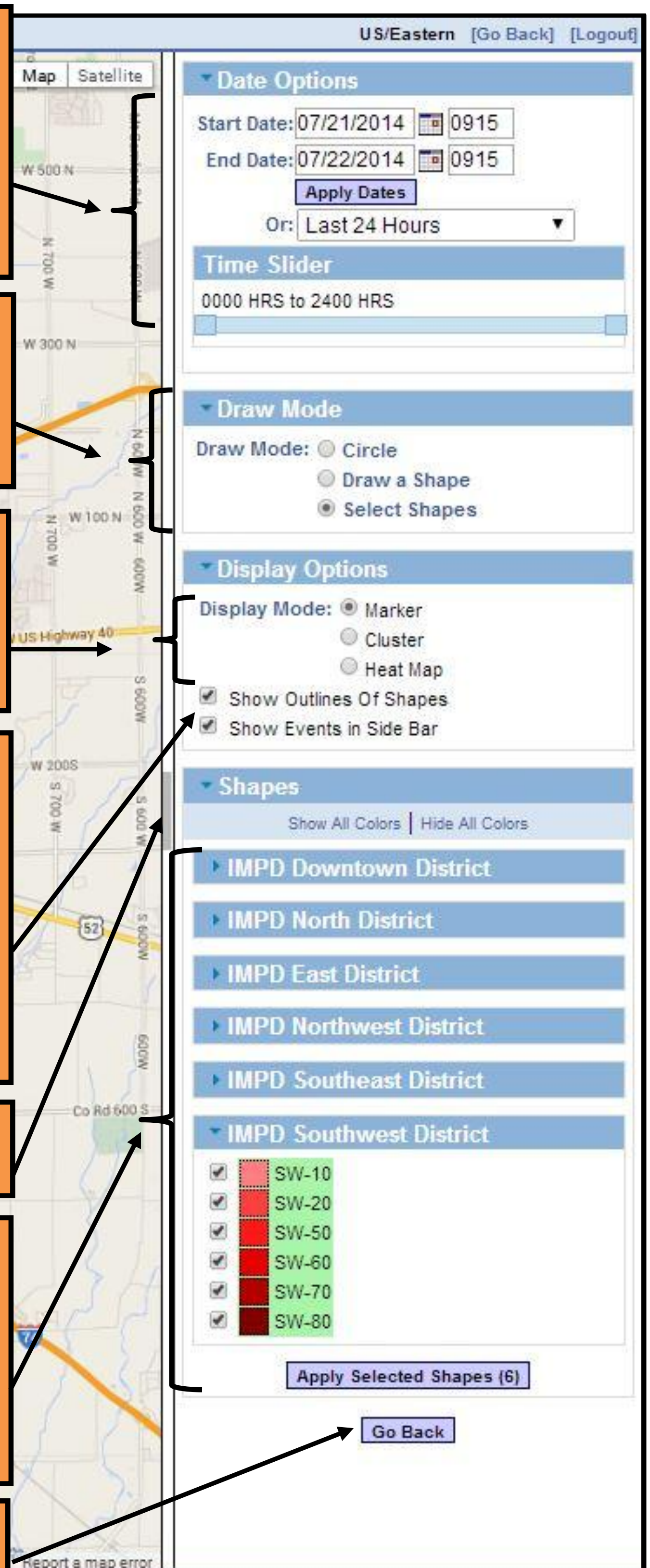
"Show Outlines of Shapes" toggles the outline display of any shapes you have selected.

"Show Events in Side Bar" is an option which can improve performance when you are working with lots of records. If you don't need the Left Side Bar information and you find that the display is slow, you can toggle this 'Off' to improve performance. The event information for each item is still available on the marker popups when you click on them.

The Right Side Bar can be resized or closed using the Toggler (light gray bar).

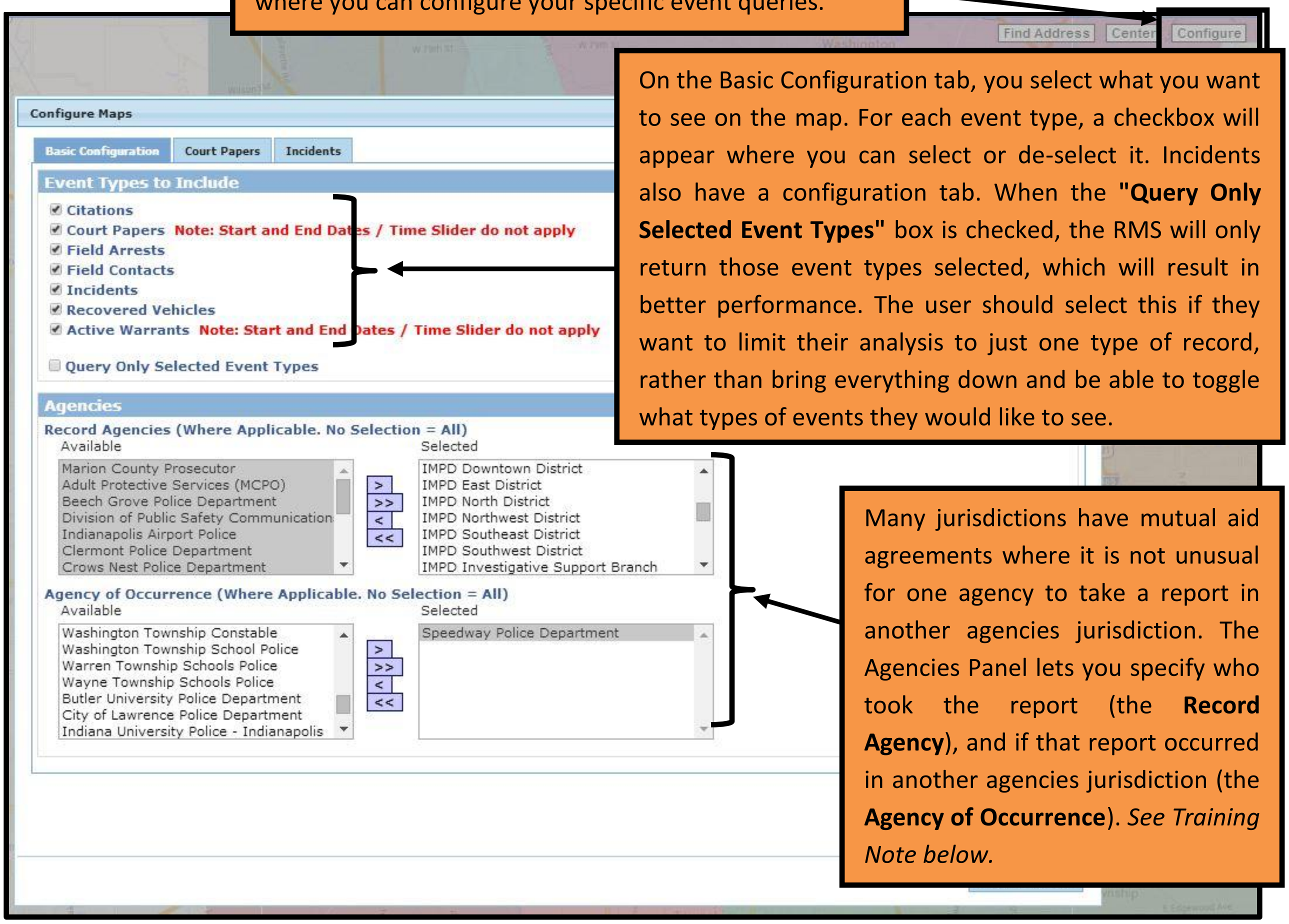
The Shapes Panel shows a list of all the shapes in your organization, categorized by what agency they belong to. Clicking on the checkbox next to a shape will show or hide its color, while clicking on the shape name itself will switch the map to **"Select Shapes"** mode and allow you to pick one or more shapes to draw. Click the **"Apply Selected Shapes"** button to query the server.

Clicking the **"Go Back"** button or the **"Go Back"** hyperlink at the top of the Right Side Bar will exit you out of the Mapping module.



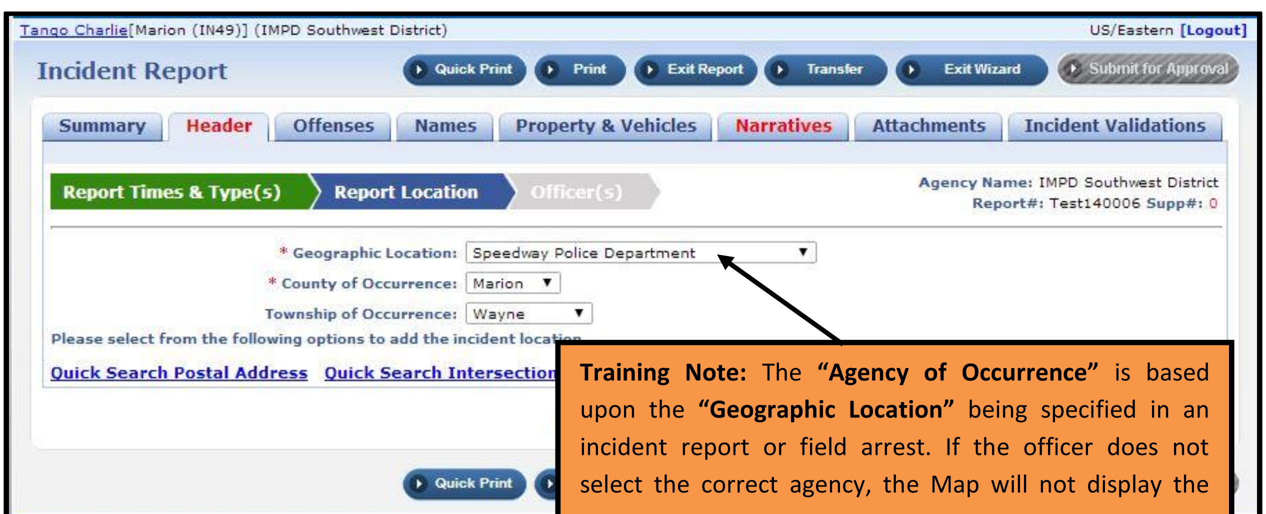
The Configure Panel

Clicking on the **"Configure"** button will open a popup where you can configure your specific event queries.



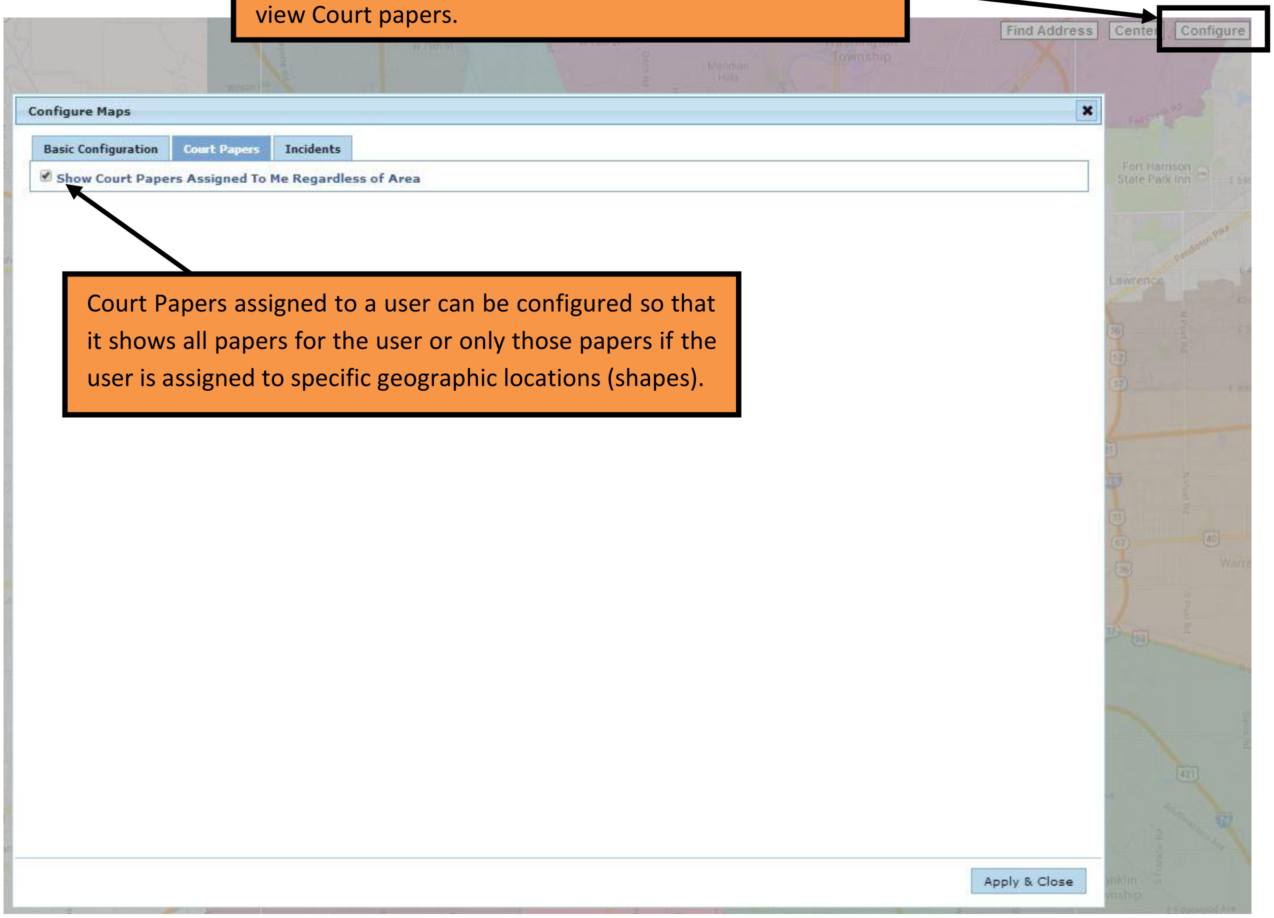
On the Basic Configuration tab, you select what you want to see on the map. For each event type, a checkbox will appear where you can select or de-select it. Incidents also have a configuration tab. When the **"Query Only Selected Event Types"** box is checked, the RMS will only return those event types selected, which will result in better performance. The user should select this if they want to limit their analysis to just one type of record, rather than bring everything down and be able to toggle what types of events they would like to see.

Many jurisdictions have mutual aid agreements where it is not unusual for one agency to take a report in another agencies jurisdiction. The Agencies Panel lets you specify who took the report (the **Record Agency**), and if that report occurred in another agencies jurisdiction (the **Agency of Occurrence**). *See Training Note below.*



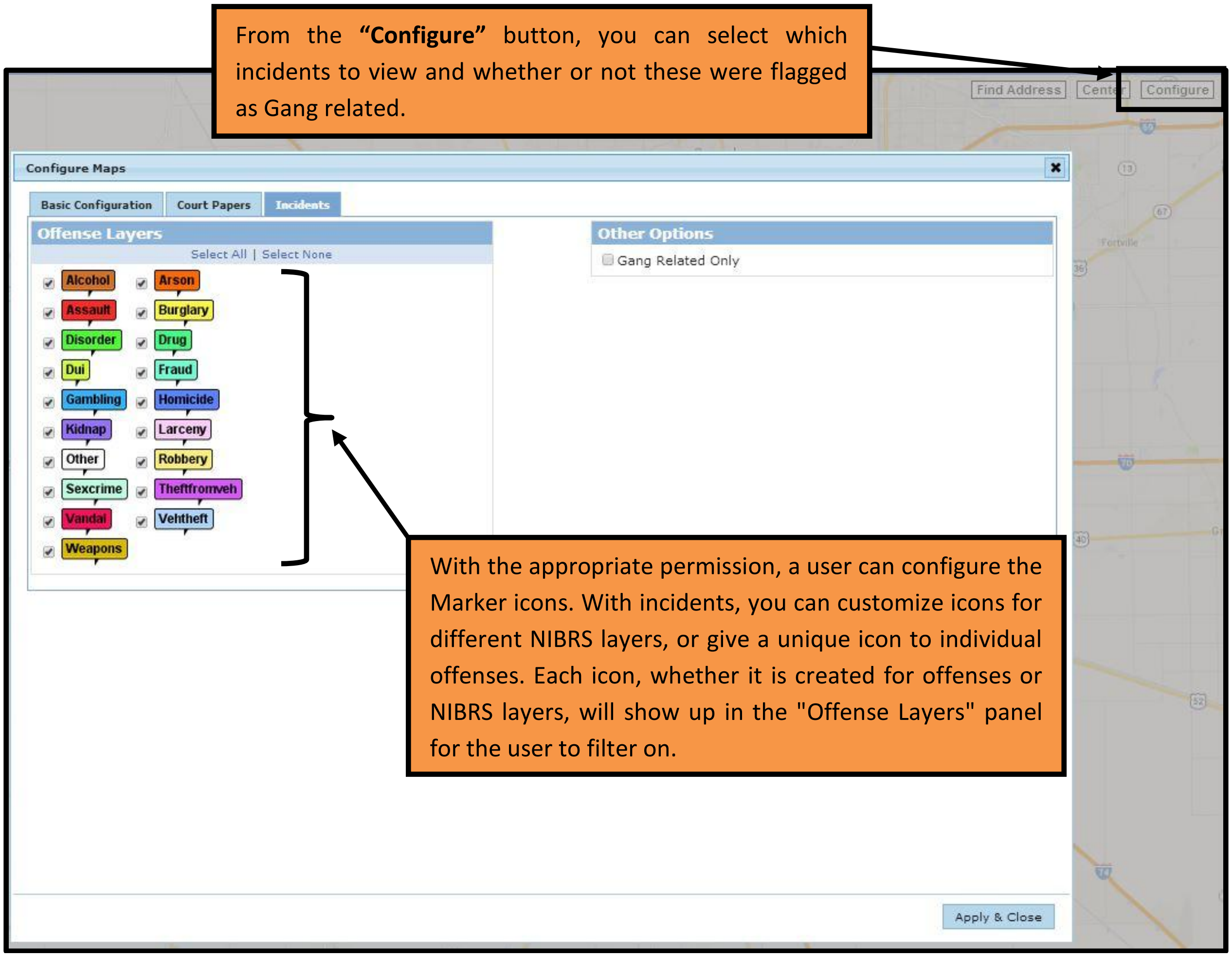
Training Note: The **"Agency of Occurrence"** is based upon the **"Geographic Location"** being specified in an incident report or field arrest. If the officer does not select the correct agency, the Map will not display the event.

From the **"Configure"** button, you can also specify how to view Court papers.



Court Papers assigned to a user can be configured so that it shows all papers for the user or only those papers if the user is assigned to specific geographic locations (shapes).

Note: The Court Papers Mapping can also be accessed from the Recent Activities Queue by clicking the link and the 'Show Map' button.



The Map Panel

The map is quite similar to how it worked previously, with the addition of the heat map. If multiple events come back at the same location, the marker will be labelled "Multiple Events(X)" where X is the # of events.

Whether on the side bar or on a marker popup, if you want to view an individual record, you can click the "View" link which will prompt a popup to open. This will display a tab with information about that record. Each record you view will open a new tab.

Notes

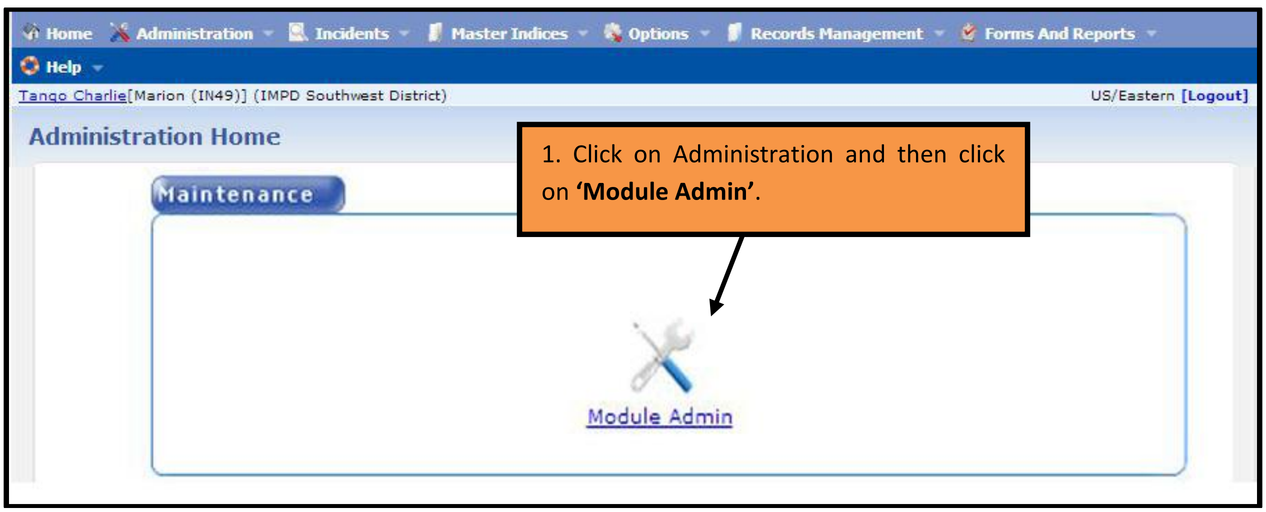
- Active warrants do not have dates/times applied to them. All warrants with addresses falling in the selected region will be shown regardless of date. The time slider hence does not apply either.
- Recovered Vehicles are based on incident data, and the date/time searched on is the recovery date/time.
- Your map configuration should persist as long as you are logged in. This includes your last query, records you've loaded in your record viewer, and filters. Leaving and returning to the map page is faster, as the last query is now cached and does not need to be re-queried.

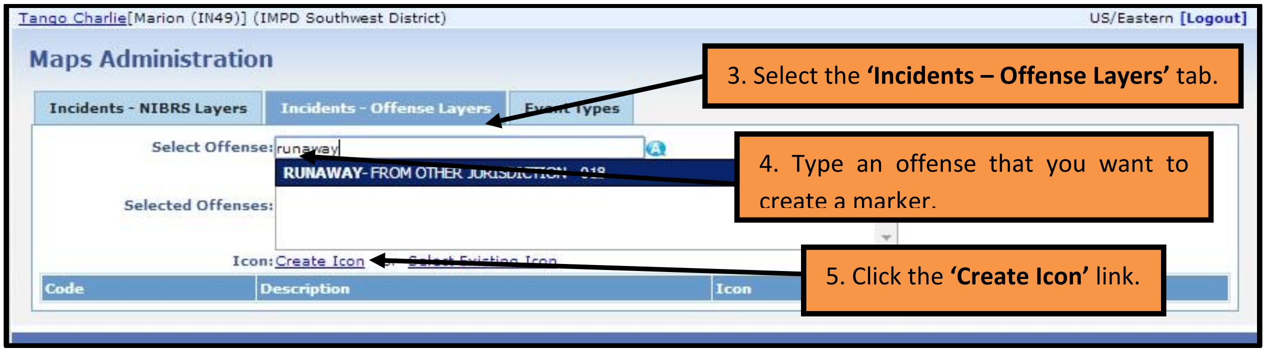
- The only time the server is queried is when you change a date range or a shape (new circle, shape, or selected shapes). Otherwise, data is worked with on the client side.
- The time slider 'To' hour is exclusive of the actual hour it stops on. Meaning that if you slide the 'to' hour to, say, 1400 hours, a record which occurred at 1401 will not show up.

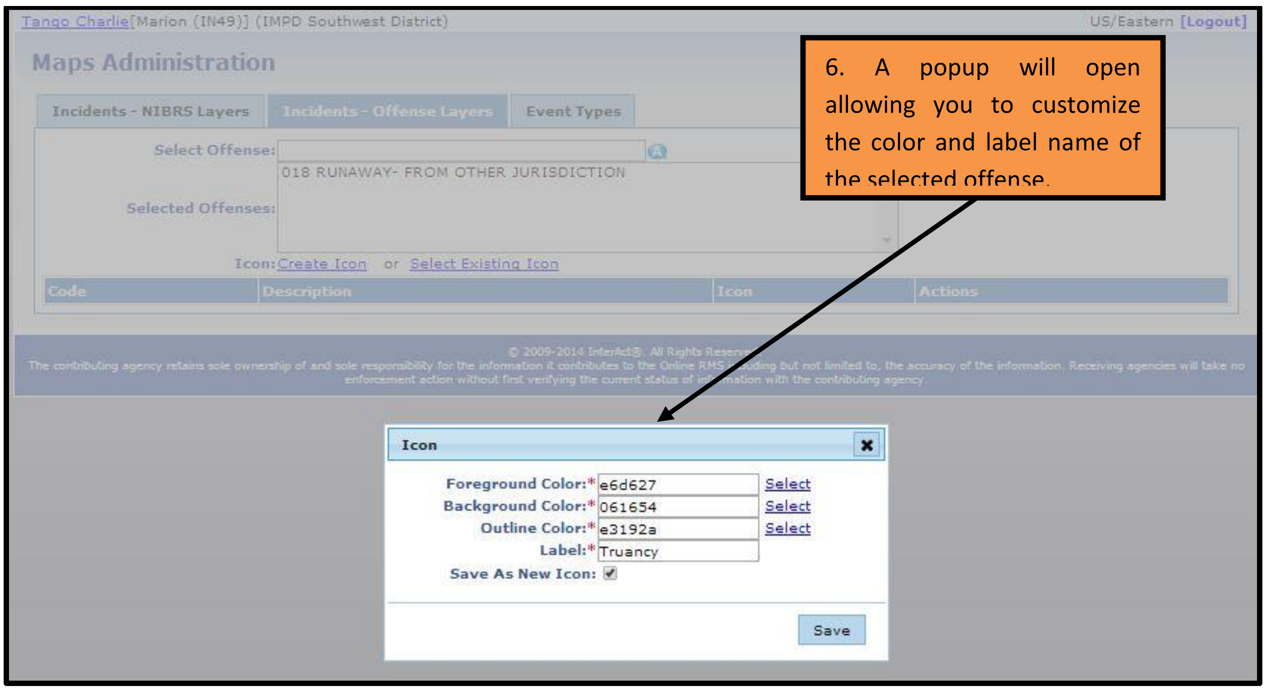
Customizing Marker Icons

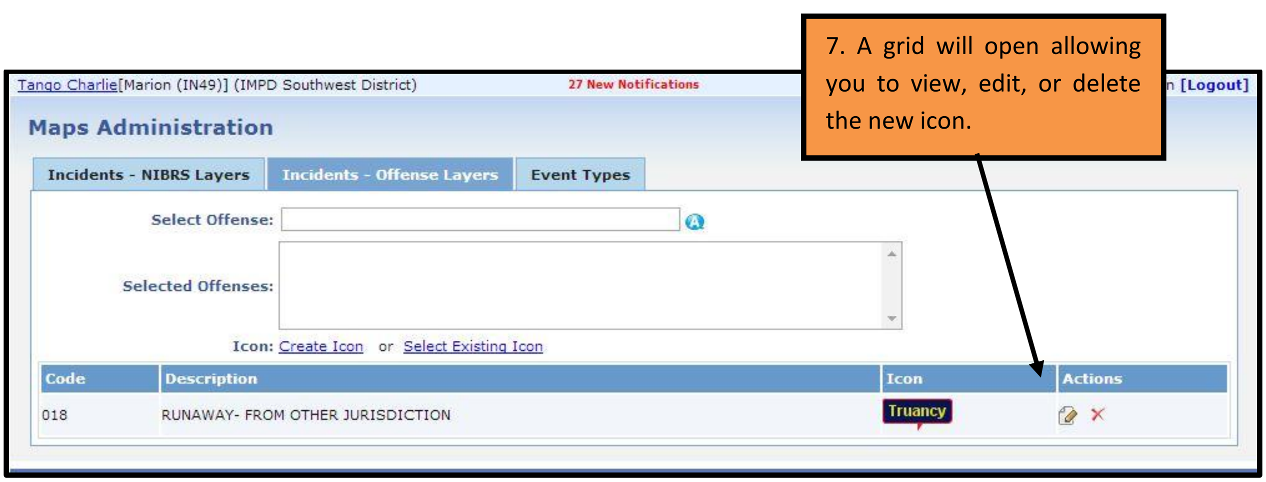
With the appropriate permissions, an administrator can configure the Marker icons. With incidents, you can customize icons for different NIBRS layers, or give a unique icon to individual offenses. Each icon, whether it is created for offenses or NIBRS layers, will show up in the "Offense Layers" panel for the user to filter on.

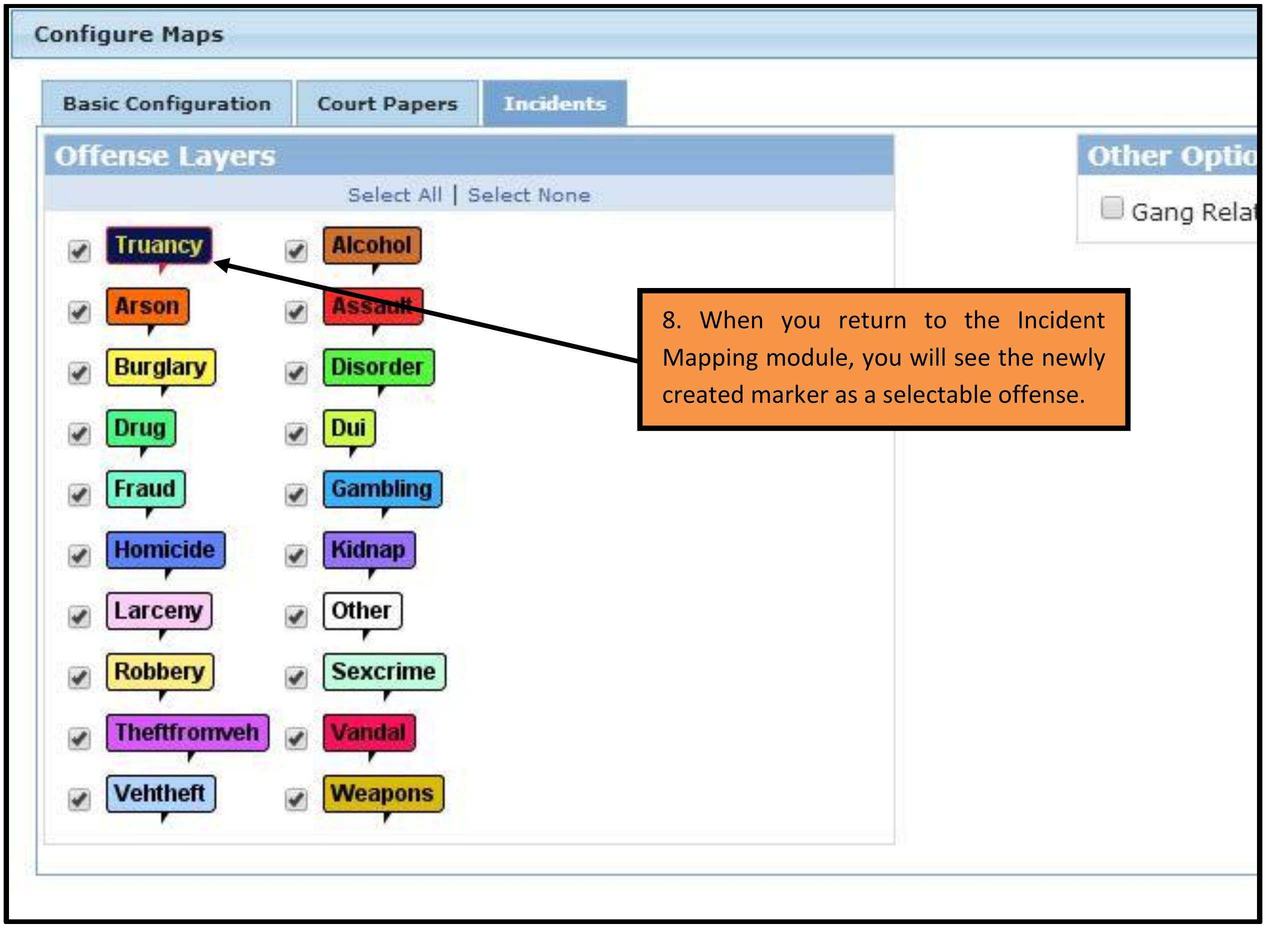
Required Steps:




Tango Charlie[Marion (IN49)] (IMPD Southwest District)
US/Eastern [Logout]
Maps Administration
Incidents - NIBRS Layers
Incidents - Offense Layers
Event Types
Select Offense: runaway
RUNAWAY- FROM OTHER JURISDICTION - 018
Selected Offenses:
Icon: Create Icon or Select Existing Icon
Code
Description
Icon
3. Select the ‘Incidents – Offense Layers’ tab.
4. Type an offense that you want to create a marker.
5. Click the ‘Create Icon’ link.


Tango Charlie[Marion (IN49)] (IMPD Southwest District)
US/Eastern [Logout]
Maps Administration
Incidents - NIBRS Layers
Incidents - Offense Layers
Event Types
Select Offense:
018 RUNAWAY- FROM OTHER JURISDICTION
Selected Offenses:
Icon: Create Icon or Select Existing Icon
Code
Description
Icon
Actions
6. A popup will open allowing you to customize the color and label name of the selected offense.
Icon
Foreground Color:* e6d627 Select
Background Color:* 061654 Select
Outline Color:* e3192a Select
Label:* Truancy
Save As New Icon:
Save


7. A grid will open allowing you to view, edit, or delete the new icon.
Tango Charlie[Marion (IN49)] (IMPD Southwest District)
27 New Notifications
[Logout]
Maps Administration
Incidents - NIBRS Layers
Incidents - Offense Layers
Event Types
Select Offense:
Selected Offenses:
Icon: Create Icon or Select Existing Icon
Code
Description
Icon
Actions
018
RUNAWAY- FROM OTHER JURISDICTION
Truancy


Configure Maps
Basic Configuration
Court Papers
Incidents
Offense Layers
Select All | Select None
Truancy
Alcohol
Arson
Assault
Burglary
Disorder
Drug
Dui
Fraud
Gambling
Homicide
Kidnap
Larceny
Other
Robbery
Sexcrime
Theftfromveh
Vandal
Vehtheft
Weapons
8. When you return to the Incident Mapping module, you will see the newly created marker as a selectable offense.

Google Maps API Key

Large agencies that frequently utilize the maps in the RMS can experience an issue where they are seeing a "red x", in place of the static map, on the location section of the incident report.

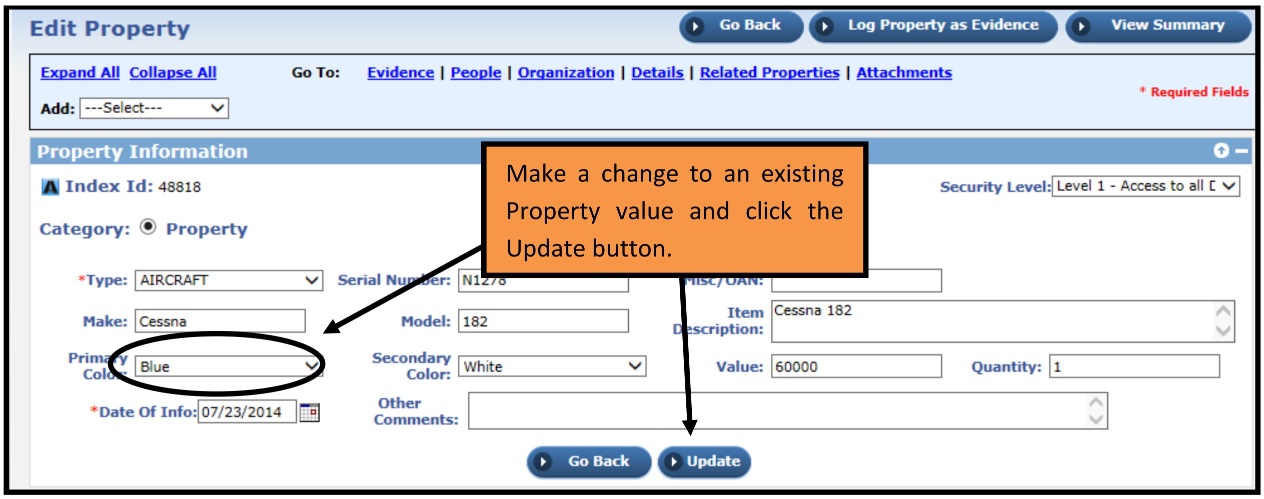
Google allows 1,000 Static Maps image requests per IP address per 24 hour period, or 50 Static Maps image requests per IP address per minute. If exceeded, the map will display this "red x" in place of the map image. This is only on the incident view or address view when the location is displayed. The drill down and dynamic maps are not impacted.

For customers experiencing this issue, InterAct RMS Operations Support can install a Google Maps API Key. When using the API key method, Google allows up to 25,000 requests per day.

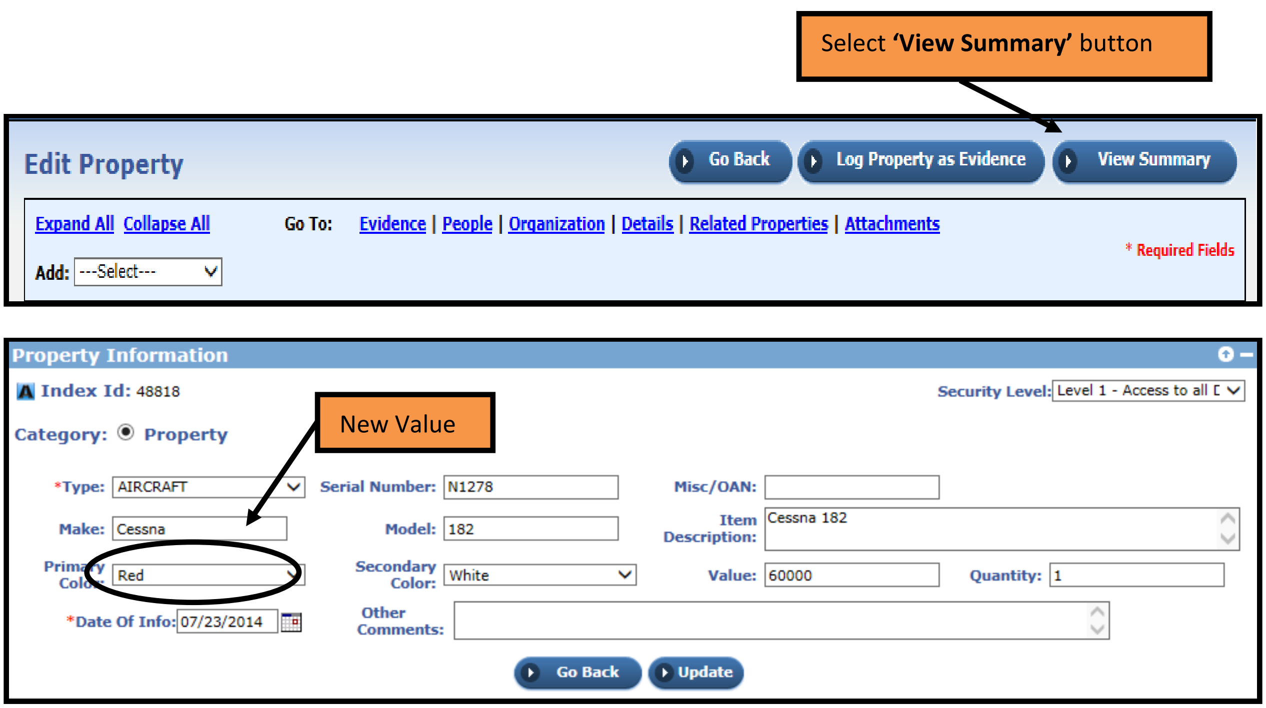
PROPERTY AND EVIDENCE ENHANCEMENTS

Property Audit Log

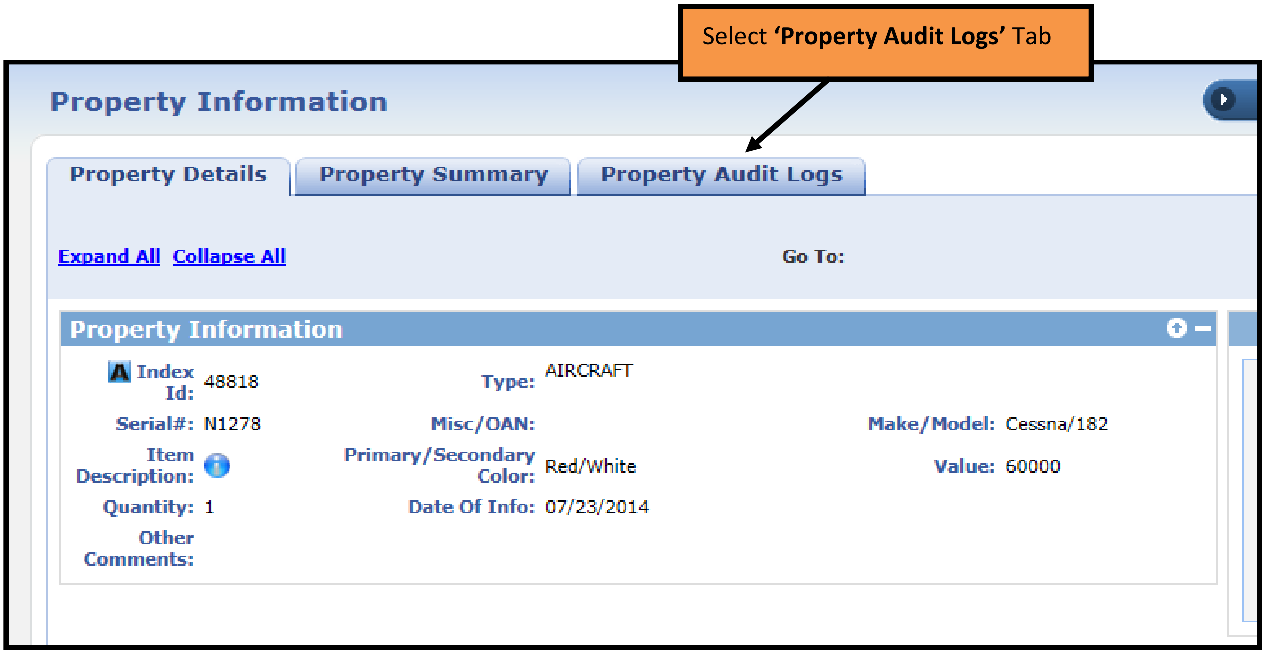
An extra tab named "Property Audit Logs" has been added to the Master Index Property information page. Changes made to Property records in the Master Property Indices will be tracked in the Property Audit Logs.



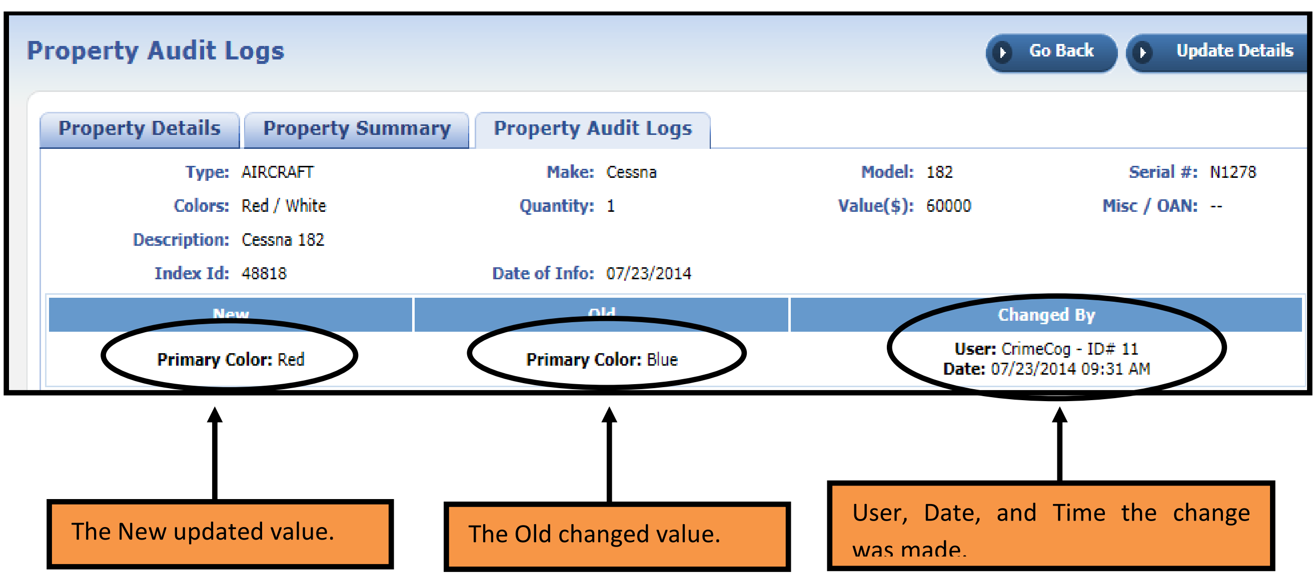
Change an existing value on the Edit Property page and Update.



Select the View Summary button at the top of the page, and the Property Audit Logs tab.



An Audit list will appear to display the previous value and the new value. In addition, the name of the user that made the change and the date/time of the change are recorded.



CUSTOM FIELDS ENHANCEMENTS

Custom Fields Added to Tow/Impound Module

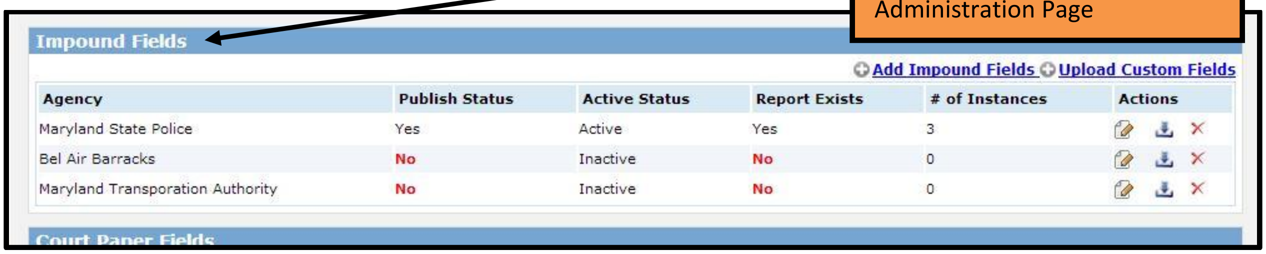
Custom fields are now available for the Tow/Impound module. They will appear beneath the tow/impound information but above the 'save' button. If any are configured, they will be shown on the add, edit, and view pages.

They will also print on the printed impound report just below the first section.

All functionality remains the same as with other Custom Fields throughout the RMS.

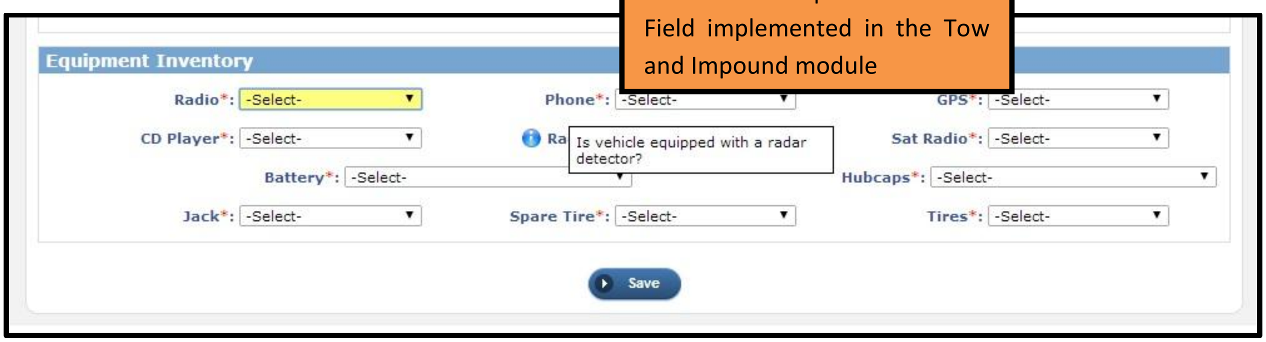
Administration → Custom Forms → Manage Custom Fields

Users can find the Impound Fields on Custom Fields Administration Page



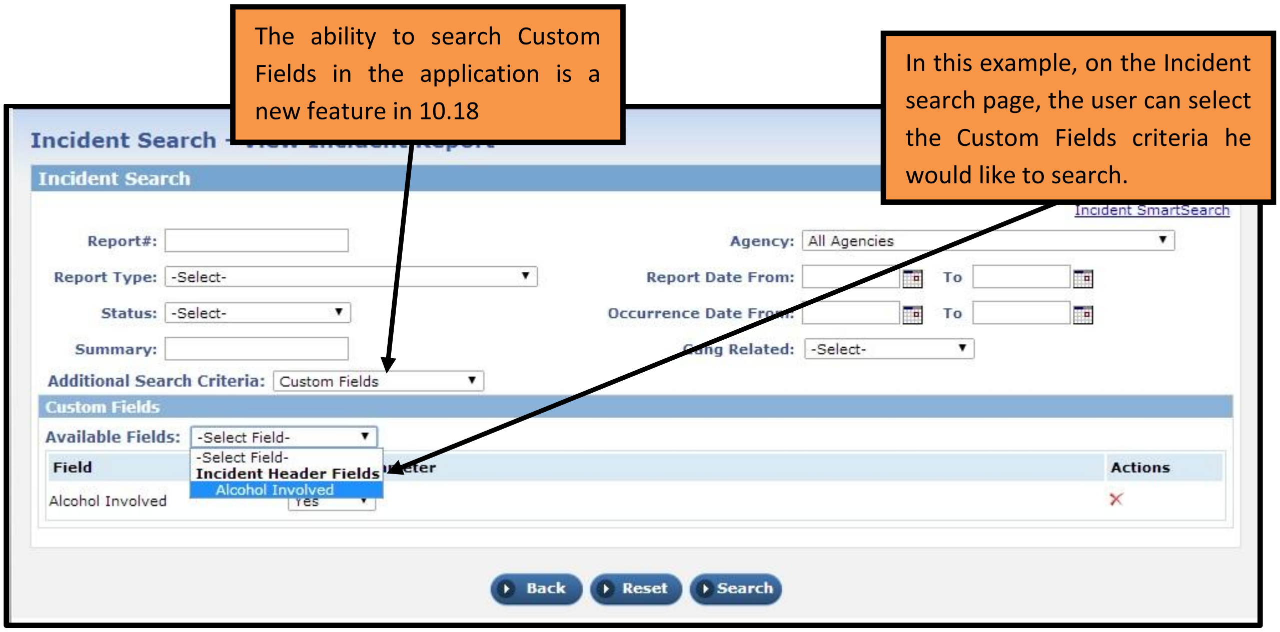
Agency	Publish Status	Active Status	Report Exists	# of Instances	Actions
Maryland State Police	Yes	Active	Yes	3	
Bel Air Barracks	No	Inactive	No	0	
Maryland Transporation Authority	No	Inactive	No	0	

This is an example of a Custom Field implemented in the Tow and Impound module



Custom Fields Search Enhancement

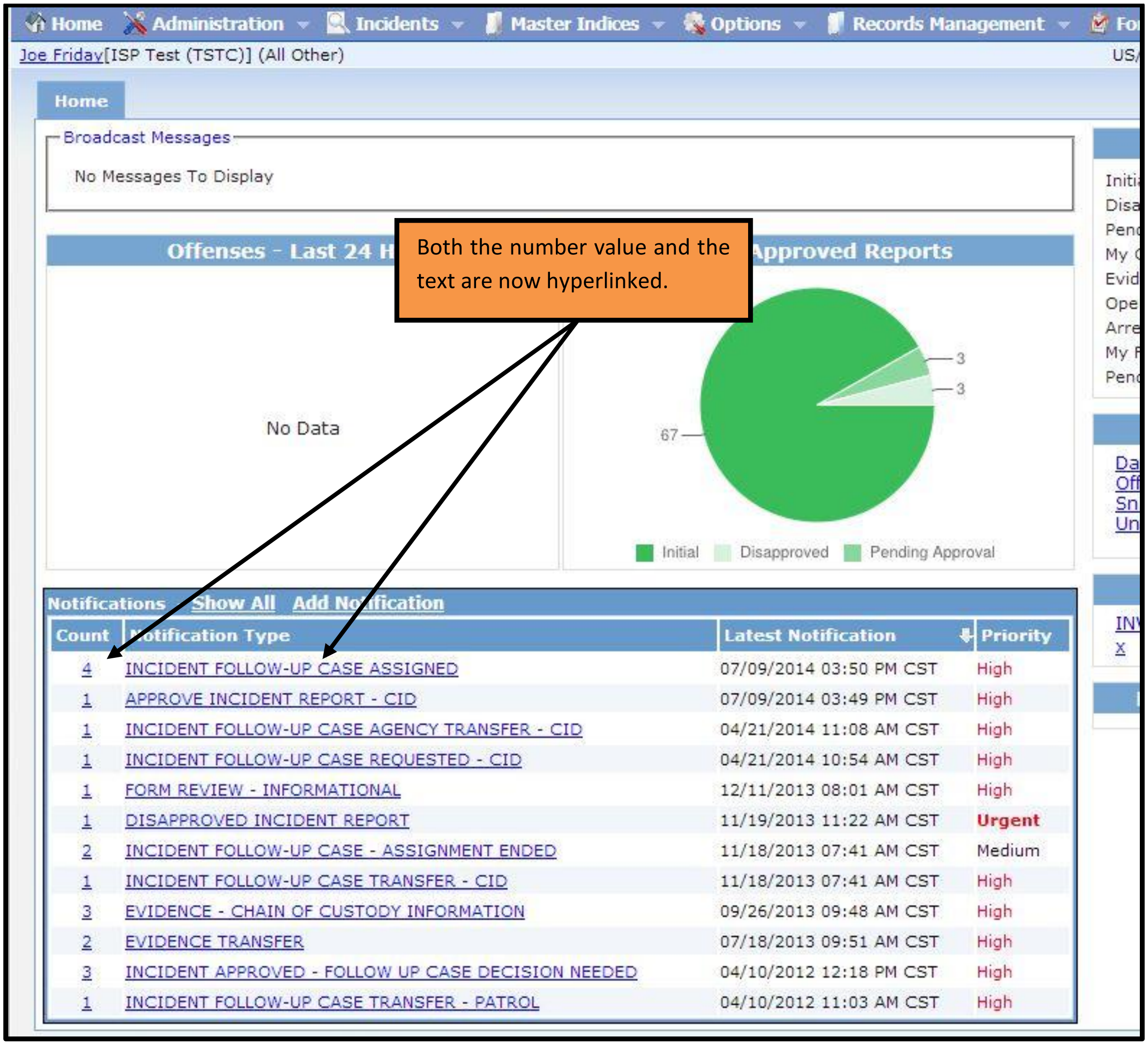
A Custom Fields option now appears in 'Additional Search' criteria on Search pages in the RMS. From there the user simply selects a field and can then proceed to search by not only the field itself, but its contents if the values are preset (LOVs, auto-fill, checkboxes, etc.). Checked against a handful of available fields and was able to search out both new and existing Incidents accurately.



NOTIFICATIONS ENHANCEMENTS

Home Page Notifications Text Hyperlinked

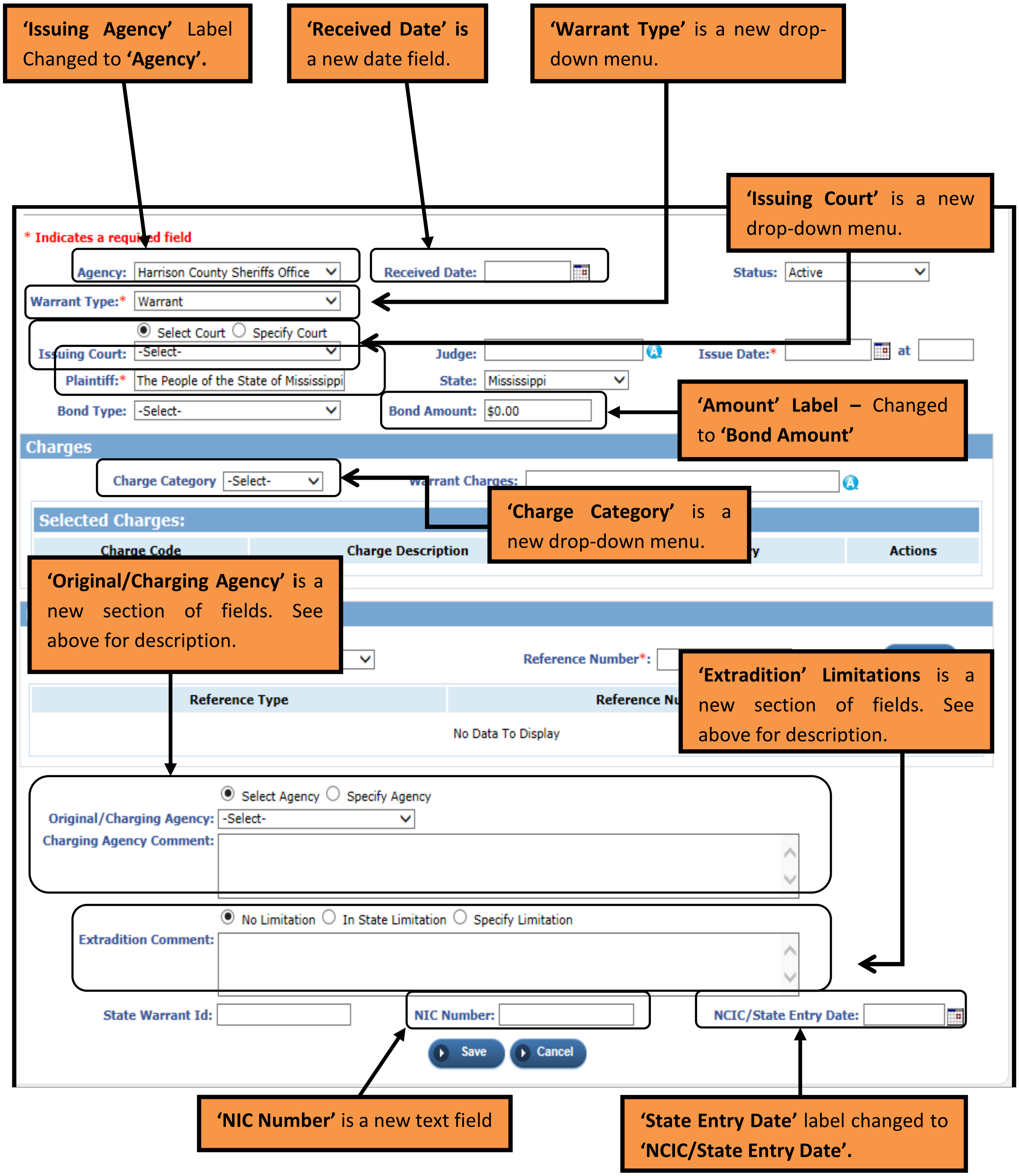
A new feature in 10.18 is the notification text on the Home Page Notifications grid is now hyperlinked. Previously, only the number count was hyperlinked making it difficult to accurately select a notification to act on.



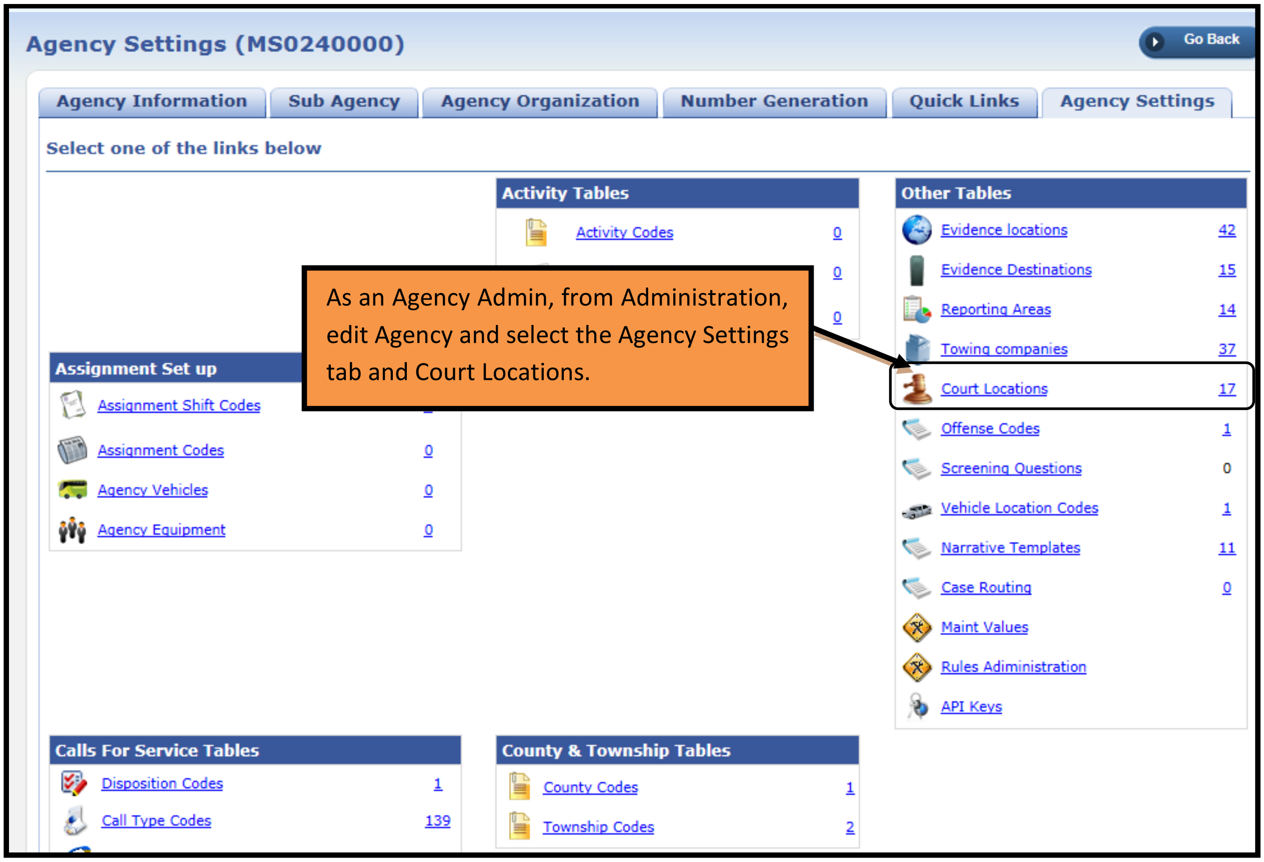
WARRANTS ENHANCEMENT

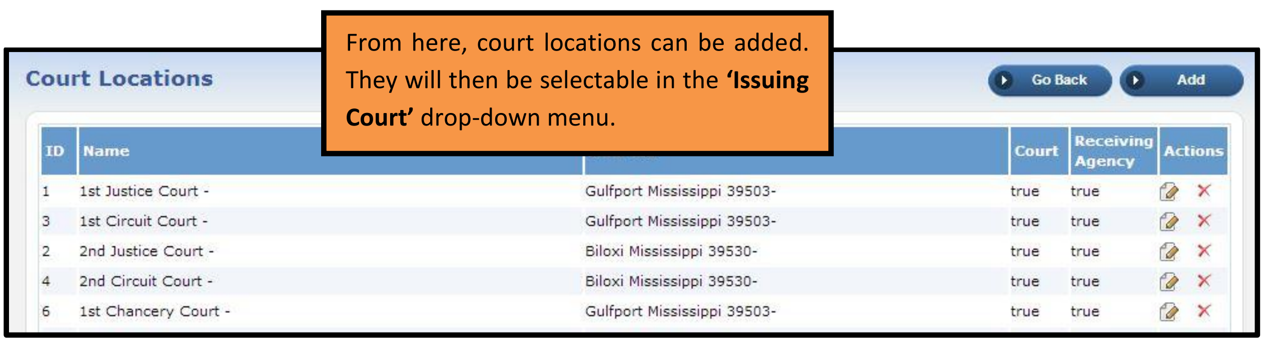
New and Updated Fields

- **'Issuing Agency' Label –** Changed to **'Agency'**
  - The "Agency" in a multi-tier environment will now default to the root agency. A user with edit privileges has the ability to administer warrants at the root level and any other agencies under the root.
- **'Received Date' –** This is a new date field.
- **'Warrant Type' -** This is a new drop-down menu.
- **'Issuing Court' –** This is a new drop-down menu.
- **'Amount' Label –** Changed to **'Bond Amount'.**
- **'Charge Category' –** This is a new drop-down menu.
- **'Original/Charging Agency' –** This is a new section of fields.
  - **'Select Agency' –** This radio button drives a drop-down menu that will display only root agencies within the schema.
  - **'Specify Agency' -** This radio button drives a free text field used to enter an agency name when the required agency is not listed in the standard drop-down menu.
  - **'Charging Agency Comment' -** This section can be used by the entering agency to record external agency contact information, phone numbers or other pertinent information related to the external warrant request.
- **'Extradition' Limitations –** This is a new section of fields.
  - **'No Limitation' –** This radio button is the default value that is set for every new warrant entry.
  - **'In State Limitation' and 'Specify Limitation' –** These radio buttons are used in conjunction with the '**Extradition Comment'** section to define the Extradition Process or Geographic Limit of the warrant. If 'In State' or 'Specify' are used, then Comments are required.
- **'NIC Number' –** This is a new text field where the NCIC number (record identifier) can be added.
- **'State Entry Date' Label –** Changed to **'NCIC/State Entry Date'.**


'Issuing Agency' Label Changed to 'Agency'.
'Received Date' is a new date field.
'Warrant Type' is a new drop-down menu.
'Issuing Court' is a new drop-down menu.
* Indicates a required field
Agency: Harrison County Sheriffs Office
Received Date:
Status: Active
Warrant Type:* Warrant
Select Court Specify Court
Issuing Court: -Select-
Judge:
Issue Date:* at
Plaintiff:* The People of the State of Mississippi
State: Mississippi
Bond Type: -Select-
Bond Amount: $0.00
'Amount' Label – Changed to 'Bond Amount'
Charges
Charge Category -Select-
Warrant Charges:
'Charge Category' is a new drop-down menu.
Selected Charges:
Charge Code
Charge Description
Actions
'Original/Charging Agency' is a new section of fields. See above for description.
Reference Number*:
'Extradition' Limitations is a new section of fields. See above for description.
Reference Type
No Data To Display
Select Agency Specify Agency
Original/Charging Agency: -Select-
Charging Agency Comment:
No Limitation In State Limitation Specify Limitation
Extradition Comment:
State Warrant Id:
NIC Number:
NCIC/State Entry Date:
Save
Cancel
'NIC Number' is a new text field
'State Entry Date' label changed to 'NCIC/State Entry Date'.

Agency Admins can add and modify the list of Court Locations now available in the Warrant Module as the Issuing Court drop-down menu. The table is available under the Administration tab, edit the Agency, select 'Agency Settings' tab and Court Locations under 'Other Tables'.





REDACTION ENHANCEMENTS

In 10.18, the Incident Report Redaction Options have undergone a major upgrade.

New Features:

- Separate Redaction Levels for Offenders, Victims, and Other Incident Names
- Standard and Selectable Redaction Options
- Additional Redaction Levels
- Ability to Redact property Details.
- Customizable Levels (via InterAct Operations Support)

Redaction Levels

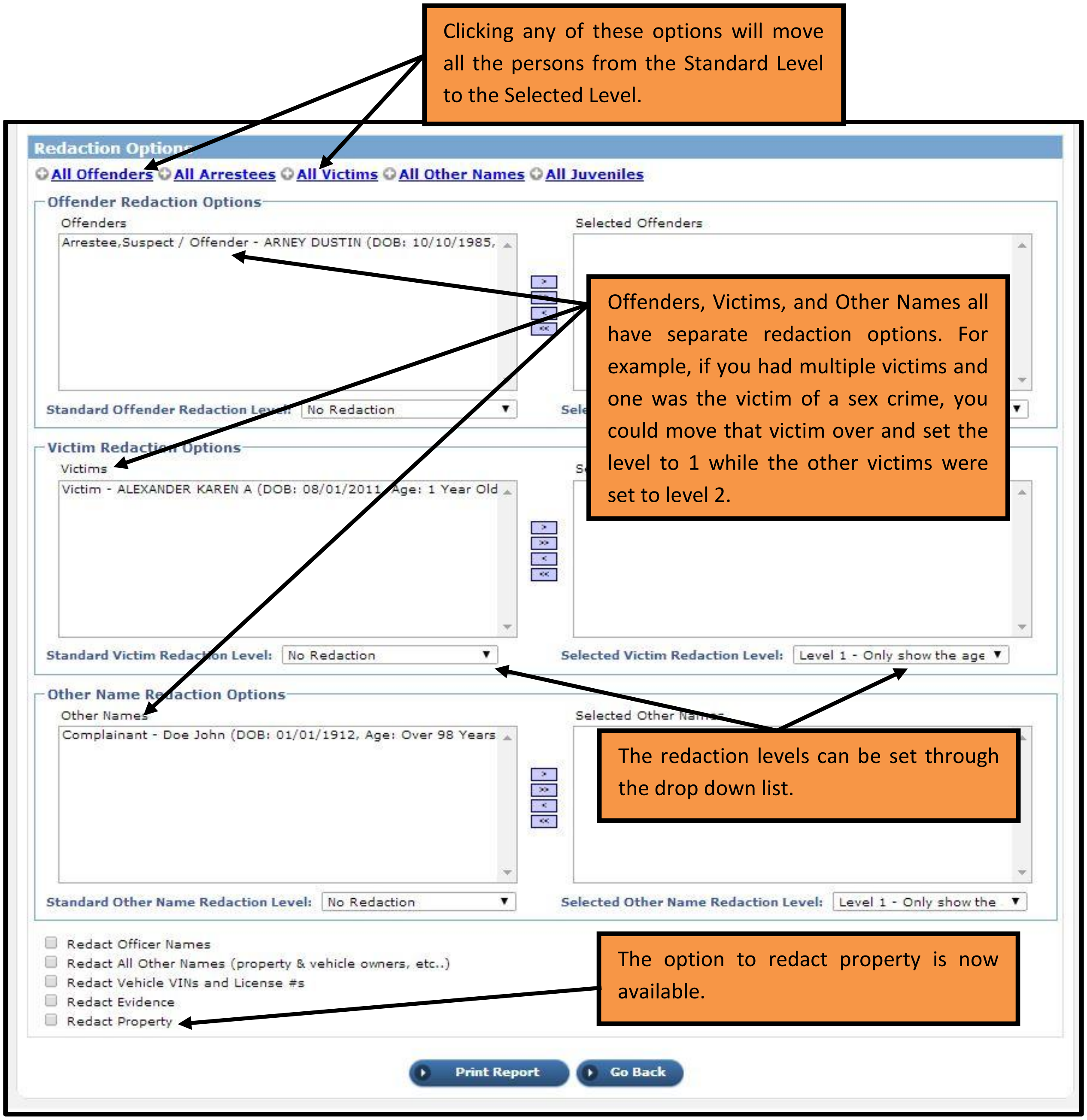
Previously, the Person Redaction Level rules when printing an incident report applied to all selected names to be redacted from the Incident Report. Our customers identified a business need that required the Person Redaction Level to be set different for each incident person type; Offenders, Victims, and Other Incident Names. In addition, we now allow the ability to set different redaction levels for each incident person type; a standard level and a selectable level.

The same three templates still apply: Standard, Media, and Full. However, a standard redaction level was desired to apply to all victims on the Media report with the ability to define a higher level of redaction for special circumstances such as (Juveniles, Victims of Domestic Violence, Sexual Assaults, or Other Specified Offenses).

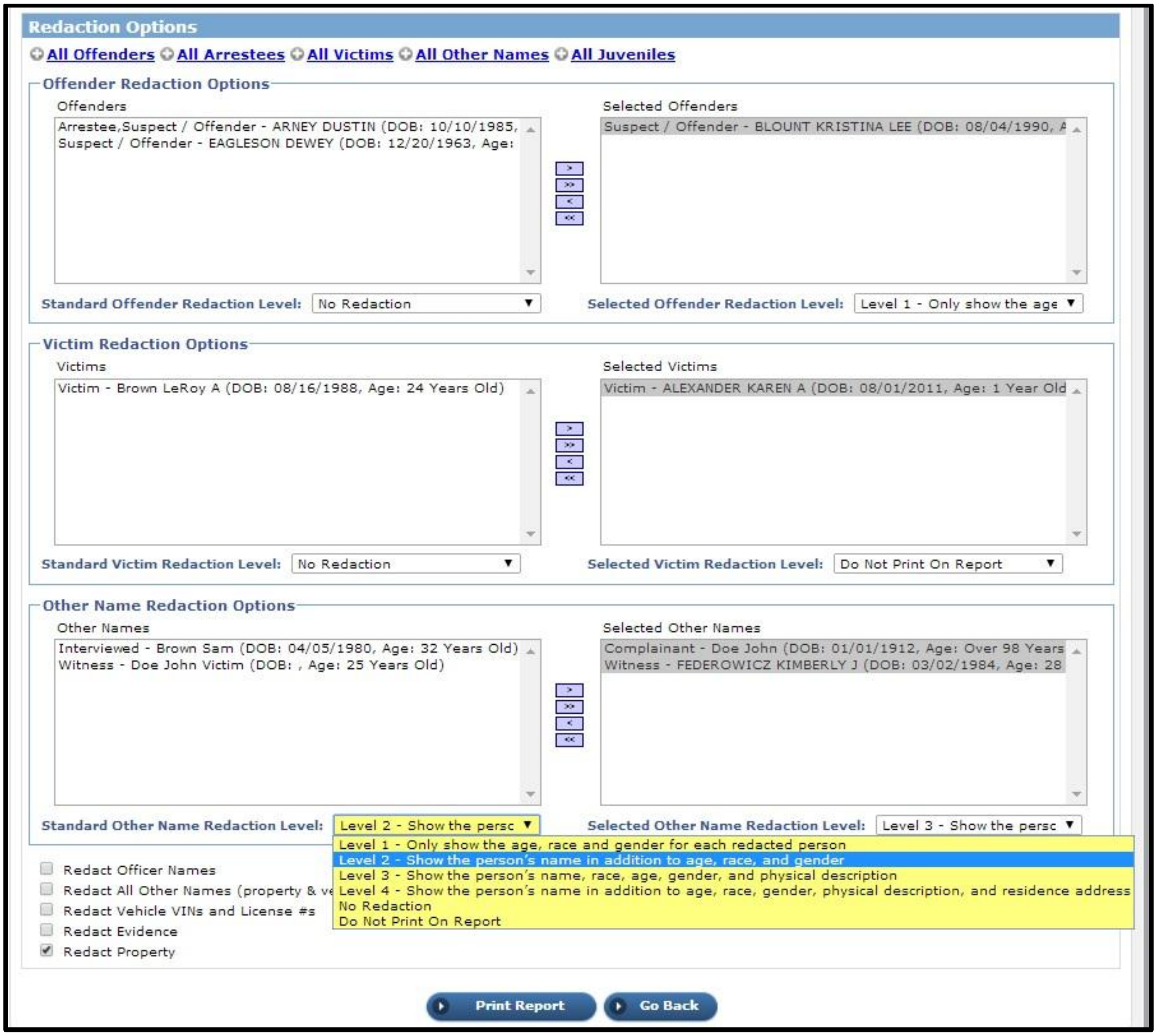
The new redaction levels and their descriptions:

- Level 1 – Only show the age, race and gender for each redacted person (Previously the 'High' level).
- Level 2 – Show the person's name in addition to age, race, and gender (Previously the 'Medium' level).
- Level 3 - Show the person's name, race, age, gender, and physical description (Previously the 'Low' level).
- Level 4 – Show the person's name in addition to age, race, gender, physical description, and residence address
- No Redaction – Prints all available person information as works today when a name is not redacted.
- Do not print on Report – Selecting this Redaction Level will not include any person details for the applicable names.

While viewing or editing an incident, click on the Print button to open the Print Options page.



In the below example, note the different levels given to the different person types. In addition, note that Property is being redacted.



NOTE: Victims are being treated different. In the previous 'media' template, all victims used to be redacted. Now only victims of offenses where the offense code has been flagged to redact are 'selected'. Otherwise, the victim will not be a 'selected' redacted, but it will still have the standard redaction settings applied to them.

NOTE: Both Juveniles and Non-Arrestees are automatically set to redacted on the Media template. Contact InterAct Operations Support if you would like these modified on any template.

The default values for the Redaction Levels are:

- MEDIA Report Print Options
  - Offenders
    - Standard Redaction Level = **None – No Redaction**
    - Selected Name Redaction Level = **Level 1**
  - Victims
    - Standard Redaction Level = **Level 2**
    - Selected Name Redaction Level = **Level 1**
  - Other Incident Names
    - Standard Redaction Level = **Level**
    - Selected Name Redaction Level = **Do not print on Report**

- Standard Report Print Options
  - Offenders
    - Standard Redaction Level = **None – No Redaction**
    - Selected Name Redaction Level = **Level**
  - Victims
    - Standard Redaction Level = **None – No Redaction**
    - Selected Name Redaction Level = **Level 1**
  - Other Incident Names
    - Standard Redaction Level = **None – No Redaction**
    - Selected Name Redaction Level = **Level 1**

- Full Report Print Options
  - Offenders
    - Standard Redaction Level = **None – No Redaction**
    - Selected Name Redaction Level = **Level 1**
  - Victims
    - Standard Redaction Level = **None – No Redaction**
    - Selected Name Redaction Level = **Level**
  - Other Incident Names
    - Standard Redaction Level = **None – No Redaction**
    - Selected Name Redaction Level = **Level 1**

Property Redaction

The default values for the “Redact Property” details option:

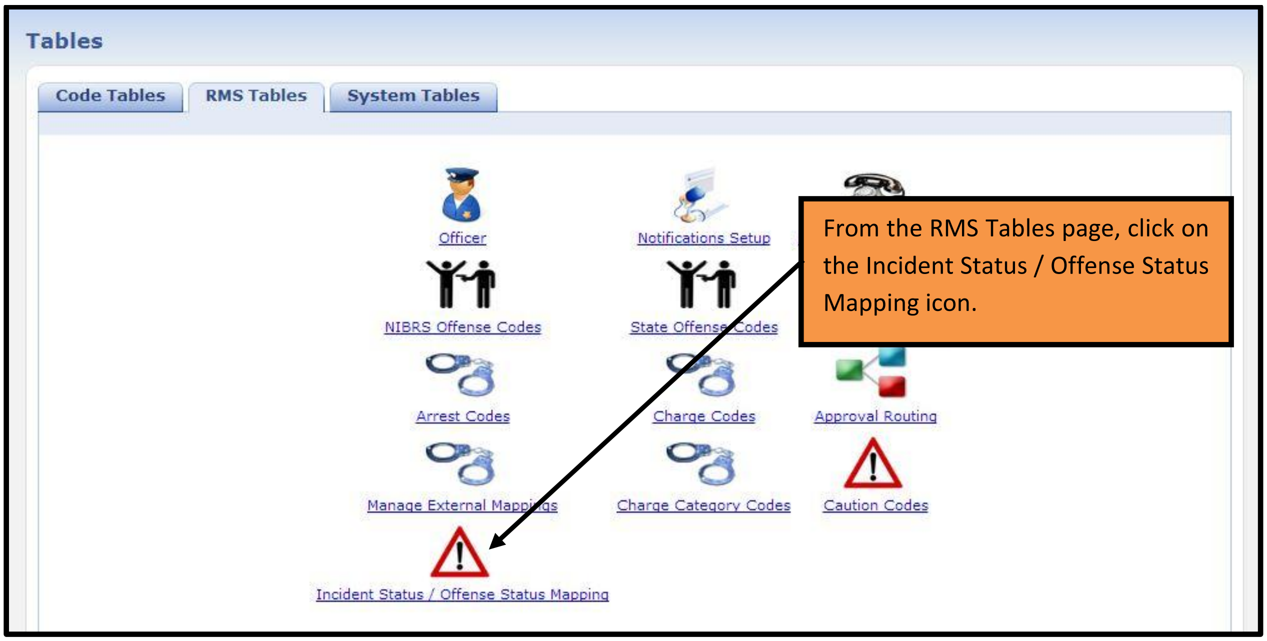
- MEDIA Report Print Options – Default Redact Property Details to ‘Y’
- Standard Report Print Options – Default Redact Property Details to ‘N’
- Full Report Print Options - – Default Redact Property Details to ‘N’

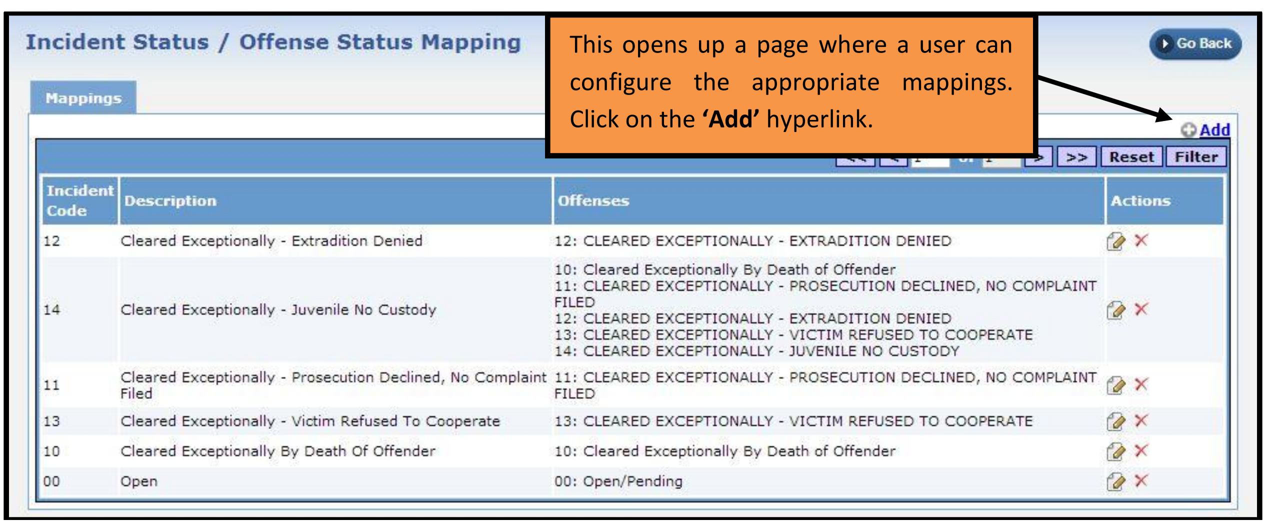
CASE MANAGEMENT ENHANCEMENTS

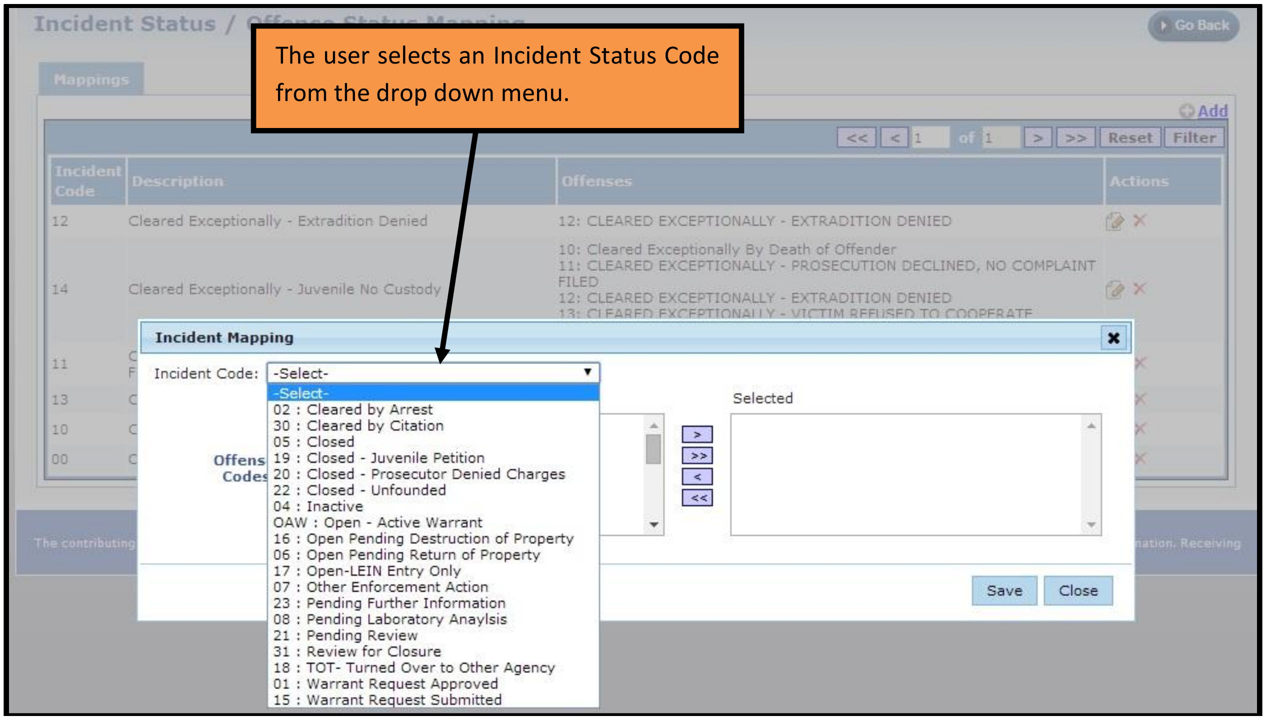
Administrative Screen for Mapping Incident/Case Status to Offense Statuses

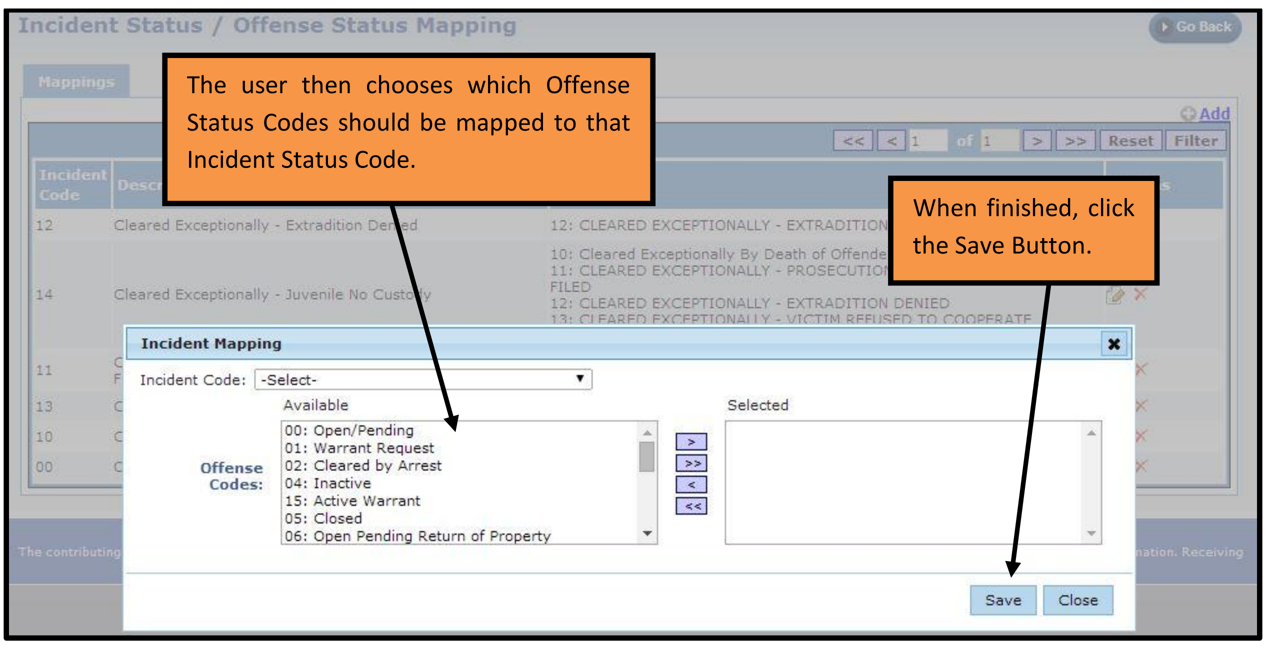
Incident reports contain an overall "Incident Status" designation. In addition each offense listed upon the incident report carries an individual offense status. An Incident status can be selected when supplements are approved by a supervisor. In addition, in Case Management, status updates affect the incident status. This enhancement is intended to prevent a mismatch between the offense status and the incident report status.

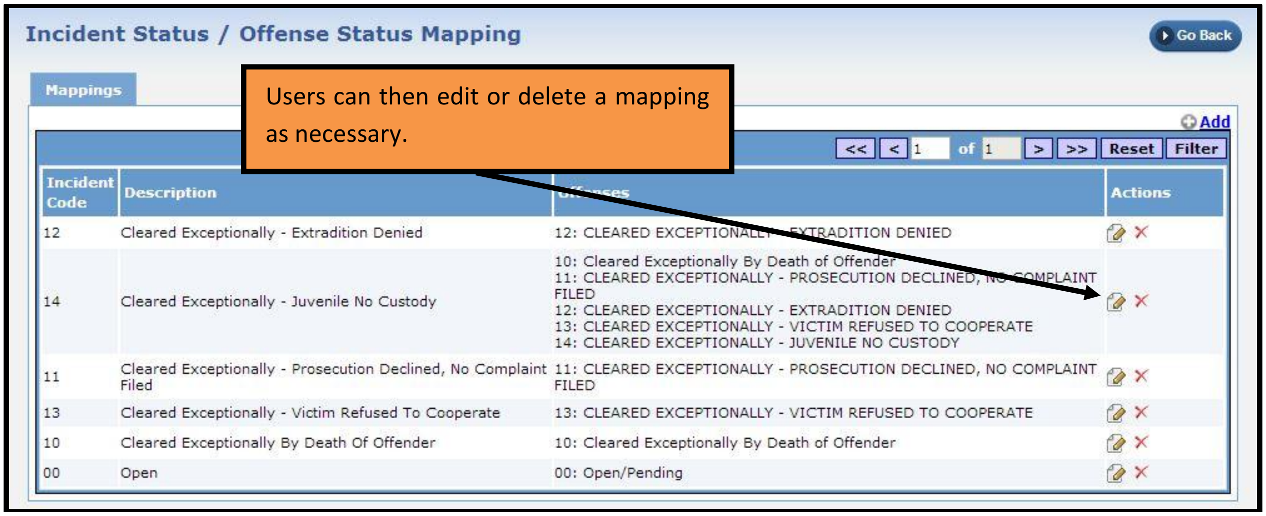
An administrative user can now map Incident/Case Statuses to Offense Statuses. To do this, click on the Administration tab → Tables → RMS Tables.





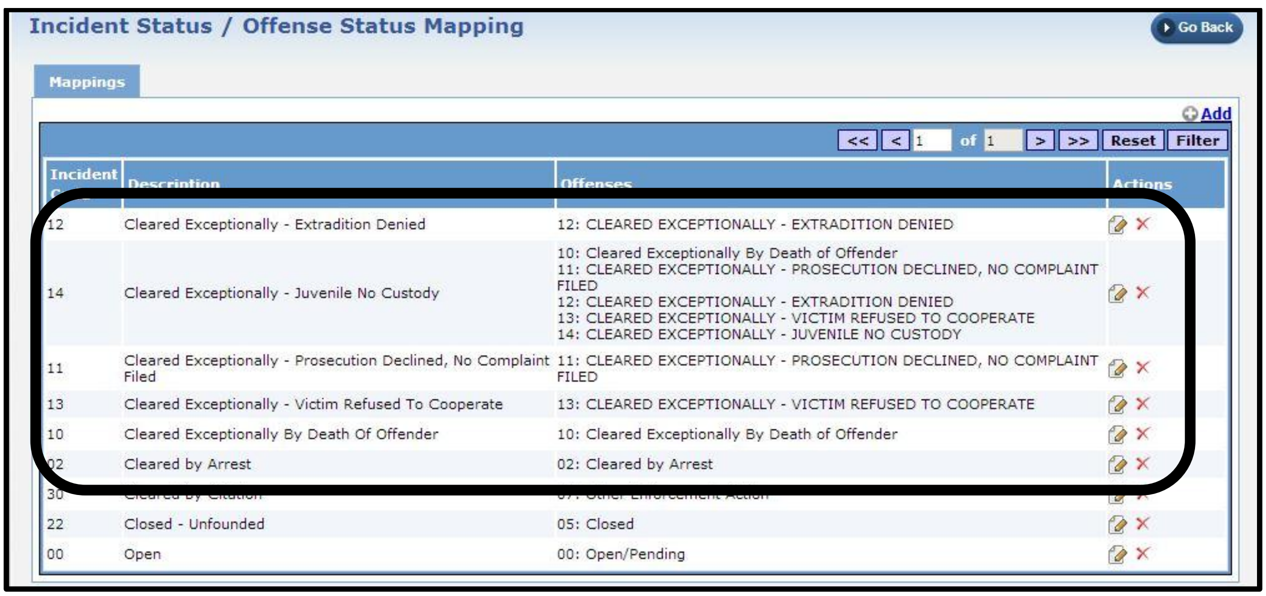

The user selects an Incident Status Code from the drop down menu.
Incident Mapping
Incident Code: -Select-
-Select-
02 : Cleared by Arrest
30 : Cleared by Citation
05 : Closed
19 : Closed - Juvenile Petition
20 : Closed - Prosecutor Denied Charges
22 : Closed - Unfounded
04 : Inactive
OAW : Open - Active Warrant
16 : Open Pending Destruction of Property
06 : Open Pending Return of Property
17 : Open-LEIN Entry Only
07 : Other Enforcement Action
23 : Pending Further Information
08 : Pending Laboratory Anaylsis
21 : Pending Review
31 : Review for Closure
18 : TOT- Turned Over to Other Agency
01 : Warrant Request Approved
15 : Warrant Request Submitted
Selected
Save
Close


Incident Status / Offense Status Mapping
The user then chooses which Offense Status Codes should be mapped to that Incident Status Code.
When finished, click the Save Button.
Incident Mapping
Incident Code: -Select-
Available
Selected
Offense Codes:
00: Open/Pending
01: Warrant Request
02: Cleared by Arrest
04: Inactive
15: Active Warrant
05: Closed
06: Open Pending Return of Property
Save
Close



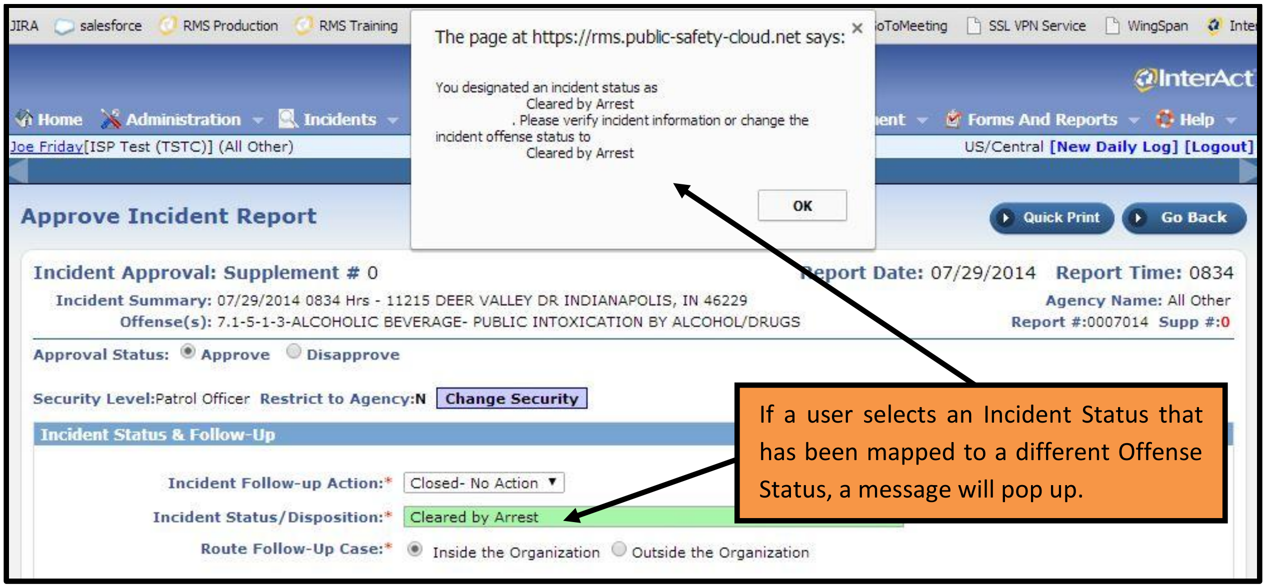
Incident Code	Description	Offenses	Actions
12	Cleared Exceptionally - Extradition Denied	12: CLEARED EXCEPTIONALLY - EXTRADITION DENIED	
14	Cleared Exceptionally - Juvenile No Custody	10: Cleared Exceptionally By Death of Offender 11: CLEARED EXCEPTIONALLY - PROSECUTION DECLINED, NO COMPLAINT FILED 12: CLEARED EXCEPTIONALLY - EXTRADITION DENIED 13: CLEARED EXCEPTIONALLY - VICTIM REFUSED TO COOPERATE 14: CLEARED EXCEPTIONALLY - JUVENILE NO CUSTODY	
11	Cleared Exceptionally - Prosecution Declined, No Complaint Filed	11: CLEARED EXCEPTIONALLY - PROSECUTION DECLINED, NO COMPLAINT FILED	
13	Cleared Exceptionally - Victim Refused To Cooperate	13: CLEARED EXCEPTIONALLY - VICTIM REFUSED TO COOPERATE	
10	Cleared Exceptionally By Death Of Offender	10: Cleared Exceptionally By Death of Offender	
00	Open	00: Open/Pending	

When these are configured, here is what a user would experience. For example, say an Admin maps a number of Offense Statuses' to various Incident Statuses.



Incident Code	Description	Offenses	Actions
12	Cleared Exceptionally - Extradition Denied	12: CLEARED EXCEPTIONALLY - EXTRADITION DENIED	
14	Cleared Exceptionally - Juvenile No Custody	10: Cleared Exceptionally By Death of Offender 11: CLEARED EXCEPTIONALLY - PROSECUTION DECLINED, NO COMPLAINT FILED 12: CLEARED EXCEPTIONALLY - EXTRADITION DENIED 13: CLEARED EXCEPTIONALLY - VICTIM REFUSED TO COOPERATE 14: CLEARED EXCEPTIONALLY - JUVENILE NO CUSTODY	
11	Cleared Exceptionally - Prosecution Declined, No Complaint Filed	11: CLEARED EXCEPTIONALLY - PROSECUTION DECLINED, NO COMPLAINT FILED	
13	Cleared Exceptionally - Victim Refused To Cooperate	13: CLEARED EXCEPTIONALLY - VICTIM REFUSED TO COOPERATE	
10	Cleared Exceptionally By Death Of Offender	10: Cleared Exceptionally By Death of Offender	
02	Cleared by Arrest	02: Cleared by Arrest	
30	Cleared by Citation	07: Other Enforcement Action	
22	Closed - Unfounded	05: Closed	
00	Open	00: Open/Pending	

In our scenario, a user might be completing an Incident Report where he would select an Offense Status of 'Other Enforcement Action'. When finished, during the approval process, if the user sets an Incident Status that has already been mapped to an offense status, he would get an error message not allowing that selection. He would be prompted to verify the information and make changes if needed.



Case Security

Two new maintenance settings have been added. These provide the ability to set an upper maximum on the case security level. For the two new maintenance settings, they basically say "If the user creating a case has a higher security level than X, use X instead".

MAX_CID_CASE_SECURITY: The maximum upper limit for a case security setting. This maintenance value defaults to 1700 which is 'Criminal Investigation Division'. If the user creating a case is a CID_SUPERVISOR and has a security level higher than this setting, the value of this setting will be used instead of that user's security level.

MAX_DEFAULT_CASE_SECURITY: This defaults to Patrol which is 1100. This setting is used when a user who is NOT a CID_SUPERVISOR creates a case. If the user's security level is higher than this, then this security level will be used instead.

NOTE: Contact RMS Operations support for changes to these values.

<u>"Incident Status" Designation and Exceptional Clearances Overview</u>

In 10.18, the Exceptional Clearance logic has been updated. This is an overview of Exceptional Clearance status in the RMS.

Offense status values of "Exceptionally Cleared" are part of NIBRS data collection and a validation is enforced within the incident report accordingly.

- The RMS will validate the exceptional clearance to ensure the offender's first name, last name, and DOB exist in addition to the age at time of occurrence, sex and race. The value of "unknown" is not allowed. If the RMS determines the above conditions are not met, it displays the Names tab in red and displays an error message on the Incident Validation tab. The user is unable to submit the incident for approval.

- During incident approval, the RMS will initiate a validation on the Incident Approval screen when the status/disposition selected is flagged to require a matching offense. This validation will look at the statuses of the offenses associated with the Incident and verify that at least one offense has a status that matches the newly selected incident status. For example, the victim of an incident decides not to cooperate with the police so while approving the incident, the supervisor sets the incident status/disposition to an exceptional clearance status but none of the offenses have been cleared exceptionally. The RMS informs the supervisor and he is not allowed to set the status/disposition of the incident.

- When a user updates a case status on the Case Review screen, the RMS will always automatically update the status for all associated incidents.

- If the case status is set to a status flagged for the "Offense Matches" validation, the RMS will iterate over the list of incidents associated with the case and execute the "Offense Matches" validation. If the validation passes for ALL incidents, the case status AND all associated incident statuses will be updated. If the validation fails, neither the Case nor any of the associated incidents will be updated and the RMS will display a message to the user including all failed incident numbers.

<u>FBI Requirements To Clear An Offense By Exceptional Means - Must Meet Four Conditions:</u>

Item # 3 is enforced within the RMS application. Items #1, #2, and #4 are subjective criteria enforced by the agency via policy and guidelines.

1. The LEA investigation must have clearly and definitely established the identity of at least one offender.
2. The LEA must have sufficient probable cause to support arresting, charging, and prosecuting the offender.
3. The LEA must know the exact location of the offender so they could make an arrest if circumstances did not prevent it.
4. There must be a reason outside the control of the LEA preventing the arrest.

Generally, an offense can be exceptionally cleared when it falls into one of the following categories. The list is not all-inclusive; there may be other circumstances in which a law enforcement agency is entitled to an exceptional clearance.

Valid Data Values:

A = Death of Offender (regardless of how the offender died)

B = Prosecution Declined (by the prosecutor for other than lack of probable cause)

C = In Custody of Other Jurisdiction (includes extradition denied)

D = Victim Refused to Cooperate (in the prosecution)

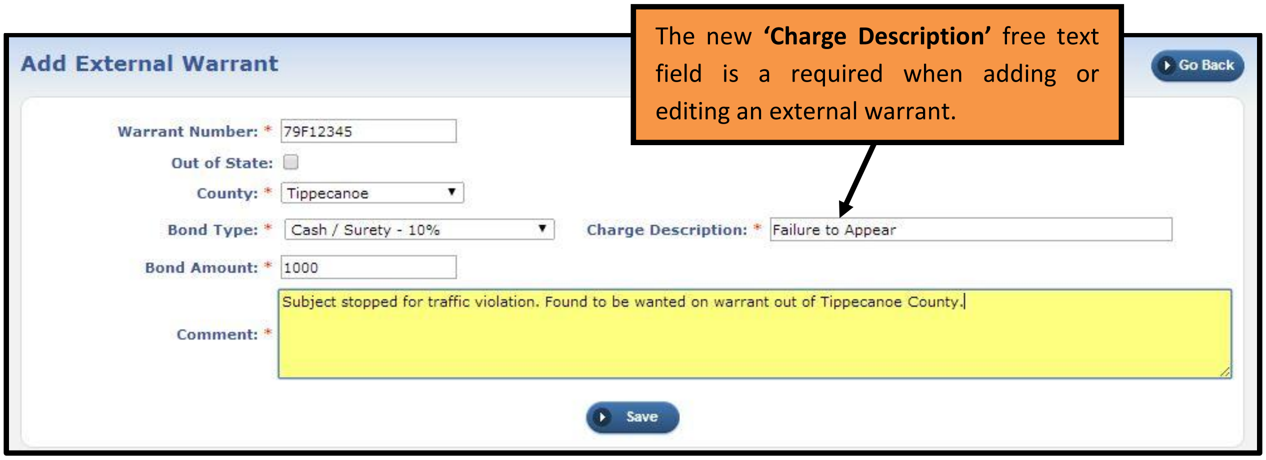
E = Juvenile/No Custody (the handling of a juvenile without taking him/her into custody, but rather by oral or written notice given to the parents or legal guardian in a case involving a minor offense, such as petty larceny)

The NIBRS Program recognizes that departmental policy in various law enforcement agencies permits discontinuing an investigation and administratively closing cases for which all investigation has been completed. The administrative closing of a case or the clearing of it by departmental policy does not permit exceptionally clearing the offense for UCR unless all four conditions mentioned earlier can be met. Additionally, the recovery of property does not clear a case. Clearances in accordance with UCR procedures should have no effect on whether an agency has internal policies as to closing a case or discontinuing an active investigation.

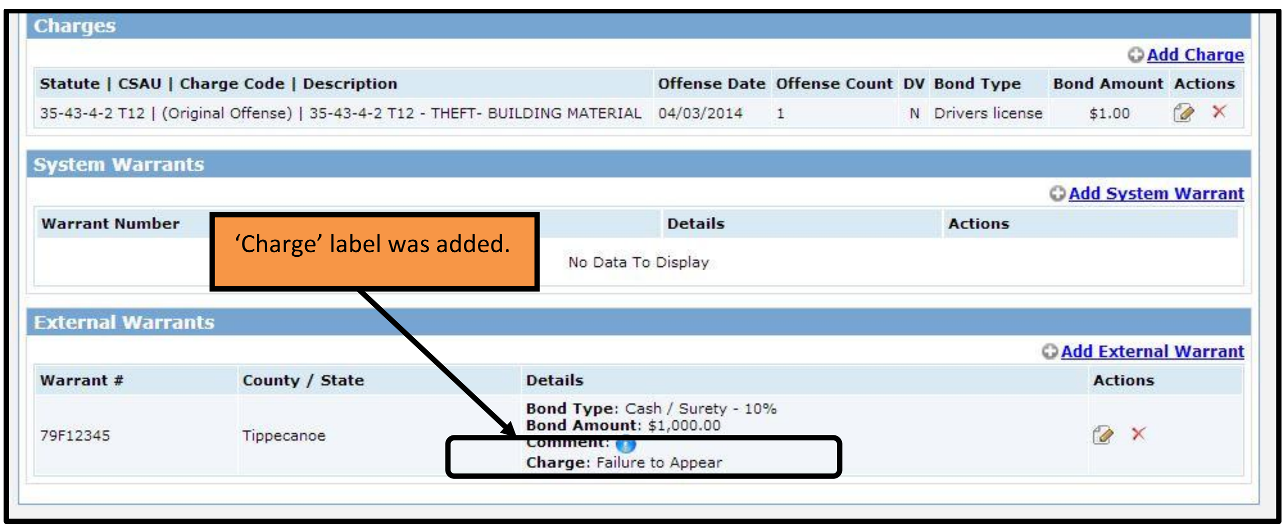
FIELD ARREST ENHANCEMENT

Added Charge Description Field in External Warrants

A new charge description free text field was added to the add/edit external warrants screen. This is a required field.



A read-only label "Charge" was added to the external charges section of the field arrest screen.



UCR SUBMISSIONS

NIBRS Reporting

NIBRS Reporting feature available for Virginia and South Carolina.

The RMS now includes the State specific validation and file output for Virginia and South Carolina. Agencies in these states can begin working with InterAct in preparing their RMS data to submit to their State agency.

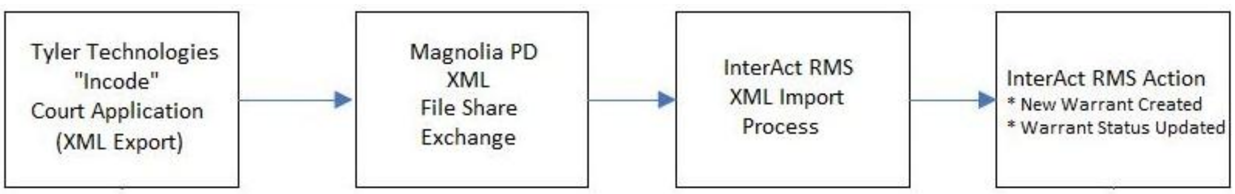
INTERFACE SUPPORT

Incode Court Interface - Warrants (Magnolia PD, TX)

Incode is a product of Tyler Technologies. This is a "One-Way" interface used to import warrant data into the InterAct RMS that was originally generated from the Incode Municipal Court application. Every warrant that is authorized by the "City of Magnolia" municipal court will be entered as a matter of record into the Tyler Technologies "Incode" municipal court application.

Once entry into the Incode system is complete; Tyler Technologies will have a service that runs and searches for new warrant records. Once a new warrant record has been identified, the Incode application will generate an "Activation Warrant" XML file. Warrants that have been terminated or deemed no longer ACTIVE by the courts due to the fact that they have been "Recalled", "Served" or otherwise satisfied will cause the Incode application to generate a "Clear Warrant" XML file.

Both the Activate Warrant and Clear Warrant XML files will be transferred by Tyler Technologies from the Server that hosts the Incode court application to a shared location within the Client network that is also accessible by InterAct. This shared location will be used to hand-off or exchange the XML file that was generated. Here is a high level view of the workflow.



The process in which this XML file will be exchanged has yet to be finalized. Regardless of the transfer process, the XML files will need to be transferred by InterAct from the Magnolia PD file share location to the NLETS network where the InterAct RMS application is hosted. Once the XML files have been transferred and are available within the NLETS network they are processed by an RMS service.

XML documents are translated to the standard Warrant XML structure expected by the RMS, parsed and uploaded to create/clear an Active Warrant in the RMS.

Master index records (Person, Vehicle) are created if an existing match is not found in the RMS.

RELEASE SUMMARY STATUS

InterAct Online RMS 10.18 was installed in the demonstration and training environments on July 23, 2014. InterAct Online RMS 10.18 will be released to the production environment on August 5, 2014.

FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at RMS_Product@interact911.com.

APPENDIX: RELEASE 10.18 DETAILED SCR LISTING

TABLE A1: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES

This table contains the major product defect SCRs resolved in the 10.18 release along with additional enhancement not documented above.

Issue ID	Summary	Component/s	Type of Issue
IA-32204	Administrative - Added "Sort" function to the Agency display	RMS_Admin	Usability
IA-33228	Administrative - Added new Notifications role "Administration - Edit Notification Types" to purposely limit this function to the DBA.	RMS_Admin	Bug/Defect
IA-3582	Administrative – Deactivating an Officer doesn't uncheck the 'Active' setting in the Officer Info tab. Issue Resolved	RMS_Officer	Bug/Defect
IA-33685 TTN114929	Broadcast Message - Custom Message were not being broadcast - Issue Resolved	RMS_BroadcastMessages	Bug/Defect
IA-32181 TTN111840	Case Management - Displaying incorrect Officer Title on the Officer Assignment page. Issue Resolved	RMS_Cases	Bug/Defect
IA-32026	Case Management - Improved the Notification process to limit redundant notifications and prevent self-notifications	RMS_Notifications	Enhancement
IA-33497	Case Management - Modified Case Routing logic to default the destination agency to the user's home agency if no offense is specified	RMS_Cases, RMS_IncidentReport, RMS_Routing	Bug/Defect
IA-32994 TTN114657	Case Management - When selecting the assign incident officer and attachments; added procedure to check for and notify the user via a warning dialog that they have "Unsaved Case Data".	RMS_Cases	Bug/Defect
IA-31102 TTN111641	Case Management Search Export - Resolved export to Excel issue where only the first page of search results were being exported.	RMS_Cases	Bug/Defect
IA-32942	CFS Module - Added "Custom Field" support to the CFS Module	RMS_CustomForms-Fields	Enhancement
IA-33144 TTN114923	Citations - Resolved duplicate name search results issue when performing citation name search.	RMS_Citations_Enforcements	Bug/Defect
IA-33255 TTN115346	Citations - Resolved issue saving person record when they had multiple different Identification Types but matching Identification Numbers	RMS_Citations_Enforcements, RMS_Collapse	Bug/Defect

Issue ID	Summary	Component/s	Type of Issue
IA-31332	Civil Process - added the ability to default the Court Location and Received From Agency LOV when only one option is available	RMS_CivilProcess	Usability
IA-31268 TTN110786	Civil Process - Added the ability to searches by Civil Process Index ID	RMS_CivilProcess, RMS_Searching-General	Enhancement
IA-33110 TTN114954	Civil Process Search - Resolved case sensitive issue when searching for court papers by reference number	RMS_CivilProcess	Bug/Defect
IA-33121	Collapse Address - Resolved display issue using the "Next" button	RMS_Collapse	Bug/Defect
IA-33135 TTI115061	Collapse Address - Resolved navigation display issue when trying to collapse a large number of matching indexes.	RMS_Collapse	Bug/Defect
IA-32904 TTN114088 TTN115412	Collapse Address – Resolved Pagination issue causing blank pages to be displayed.	RMS_Collapse	Bug/Defect
IA-33643 TTN115799	Collapse Vehicle - Resolved flow condition resulting in a blank page being displayed.	RMS_Collapse	Bug/Defect
IA-33585 TTN115428	Custom Field Print - Resolved print issue causing whole numbers to print as decimal numbers.	RMS_CustomForms-Fields, RMS_IncidentReport, RMS_Printing	Bug/Defect
IA-33219 TTN114300	Custom Forms - Resolved issue creating custom form when "Master Property Index" was added as a Sub Form.	RMS_CustomForms-SubForms	Bug/Defect
IA-31863 TTI111727	Data Submission MICR - Resolved MICR Errors where "Property Value Must Be Zero" and an "Offense must be A/C/D/N".	RMS_DataSubmissions, RMS_ReportingMICR	Bug/Defect
IA-33142 TTN114983	Data Submissions - Resolved issue of a Non-Organizational Agency not being displayed in the State Incident Submissions Agency LOV	RMS_DataSubmissions	Bug/Defect
IA-33679 TTI114855 TTI115697	Data Submissions - Resolved MICR offense mapping issues causing the data submission to be rejected by the state	RMS_DataSubmissions	Bug/Defect
IA-33030	Evidence - Improved evidence data entry flow by directing the user back to the property entry screen after Evidence Save.	RMS_Evidence, RMS_IncidentReport	Bug/Defect
IA-33406	Evidence - Modified evidence label for clarity; now reads as "Property Owner".	RMS_Evidence, RMS_Printing	Enhancement
IA-31668	Evidence - Resolved navigation issue when saving Evidence	RMS_Evidence, RMS_Navigation-UI_Flow	Usability
IA-32847	Field Arrest - Users could Release Vehicle Tow/Impound records from Agencies outside their organization and should not have this ability. Issue Resolved.	RMS_FieldArrest, RMS_VehicleTow&Impound	Bug/Defect

Issue ID	Summary	Component/s	Type of Issue
IA-33103 TTN113942	Field Arrest - Warrants - Added a Free Text Charge field to the External Warrants section of the field arrest. This field is mandatory.	RMS_FieldArrest	Enhancement
IA-31249 TTN110633	Field Contacts – Resolved display issue trying to Update Details from the Person Summary page.	RMS_FieldContact	Bug/Defect
IA-33191	Incident Report - "Geographic Location" LOV was displaying Non-Geographic Agencies. Issue resolved	RMS_IncidentReport	Bug/Defect
IA-32030	Incident Report - Added "Custom Field" support to the Incident Header.	RMS_Searching-General	Enhancement
IA-33145 TTN115075 TTN115119 TTN115090	Incident Report - Popup does not appear when blue info bubble is hovered over on Incident Summary page. Issue Resolved	RMS_IncidentReport	Bug/Defect
IA-33494 TTN115475 TTN115586	Incident Report - Resolved Address Print issue caused by the GET_LATEST_PERSON_ADDRESS function not looking at collapsed records properly.	RMS_Collapse, RMS_IncidentReport, RMS_Printing	Bug/Defect
IA-33164 TTN115080	Incident Report – Resolved screen formatting issue caused by display of "Long" Offenses that did not wrap.	RMS_IncidentReport	Bug/Defect
IA-32567	Incident Report - Resolved Supplemental Report validation issue where the original Aggravated Assault Circumstance was still displaying the original value.	RMS_FBI_Report	Bug/Defect
IA-33527 TTI115616	Incident Report Case Decision - CID_CASE_ADMIN set to "N" continues to send Notifications and should not be. Issue resolved.	RMS_Admin	Bug/Defect
IA-33551 TTI115699	Incident Report Offense Code - Modified "Caching" options to resolve Inconsistent auto-complete results using keywords.	RMS_IncidentReport	Usability
IA-33249 TTN115323	Incident Report Search - Resolved issue searching for "Deleted" Incident Reports when the "All Agencies" parameter is specified.	RMS_IncidentReport, RMS_Searching-General	Bug/Defect
IA-32802 TTN114057	Incident Report Search - Resolved issue searching the "Delete Incident Report Log" across multiple years	RMS_IncidentReport	Bug/Defect
IA-33590 TTN115572	Incident Report Search - Resolved query issue causing Duplicate and Missing Incident Report results when searching by Offense.	RMS_IncidentReport, RMS_Searching-General	Bug/Defect
IA-32807 TTN113941	Incident Report Search by Officer – Resolved Search by Officer LOV display issues	RMS_IncidentReport, RMS_Searching-General	Bug/Defect

Issue ID	Summary	Component/s	Type of Issue
IA-33214 TTN115049	Incident Report Search Export - Resolved error trying to open Incident data exported to Excel	RMS_OTHER	Bug/Defect
IA-32633 TTN113551	Incident Report Validation - Removed Incorrect MICR Validation requiring a Juvenile for offense of 11002 CSC 3rd degree	RMS_IncidentReport	Bug/Defect
IA-33094 TTN114824	Incident Report Wizard Mode - Resolved data error causing Red "Error 1" message when clicking continue from an already geo verified address.	RMS_IncidentReport	Bug/Defect
IA-33221 TTN114625	Incident Reports - Property flow - Added procedure to check "Unsaved Property" when the user tries to navigating away from page via tabs or exiting report.	RMS_IncidentReport	Bug/Defect
IA-33566 TTN115716	Incident Reports - Removed false message stating that the 'User resides outside of your Organization' when in fact they do not.	RMS_IncidentReport	Bug/Defect
IA-32944	Integration CAD to RMS - Enhanced the CAD XML Import interface to support Custom Fields being transferred from CAD.	RMS_Interface	Enhancement
IA-32027	Integration OMS/JMS - Added additional Arrest Data Elements to the OMS/JMS Outbound Web Service Interface	RMS_Interface	Enhancement
IA-33687	Interface ECWS - Add support for the Middle Name/Initial XML Translation	RMS_Interface	Enhancement
IA-32865	Interface NDEX/NIEM - Added the Domestic Violence Indicator to the Incident Export	RMS_Interface	Enhancement
IA-33210 TTI115283	Login Banner - Provided the customer with the ability to modify the Login Banner in standalone deployments.	RMS_CAC	Enhancement
IA-33688 TTN115913	Master Index Name - Resolved issue trying to edit or view "Identification" information.	RMS_MasterIndices	Bug/Defect
IA-33169 TTI115116	Master Person Index - Adding a Mug shot after adding a Relation breaks hyperlink, Issue Resolved	RMS_MasterIndices	Bug/Defect
IA-32019 TTN112169	Master Person Index – Person with Multiple DL entries was causing the person information to be printed multiple times.	RMS_IncidentReport, RMS_MasterIndices, RMS_Printing	Bug/Defect
IA-32880 TTN108558 TTN108638 TTN109360 TTN109679 TTN109596 TTN111073 TTN114150	Master Person Index - Resolved the inability to add a Residential Address more than once to the Master Person Index	RMS_MasterIndices	Bug/Defect

Issue ID	Summary	Component/s	Type of Issue
IA-33171 TTN115091	Master Property Index - Resolved issue displaying Popup data when hovering over the Blue Bubble from the Property Summary tab - Involved Incidents.	RMS_MasterIndices	Bug/Defect
IA-31313 TTN110870	Officer Daily Log Search - Modified query to provide consistent count results	RMS_ODL_OfficerDailyLogs	Bug/Defect
IA-32605 TTN113485	Property - Modified the Evidence Grid on the Property Details screen to display officer information similar to the Chain-of-Custody.	RMS_MasterIndices	Bug/Defect
IA-33613	Property - Resolved flow issue trying to update Supplemental Drug Property due to the fact that the 'Drug Type' LOV was Missing Values	RMS_Evidence, RMS_IncidentReport, RMS_MasterIndices	Bug/Defect
IA-33486	Reporting Ad-Hoc - Upgraded Jasper Report Server to version 5.6	RMS_Reporting_ReportAdministration	Technical Upgrade
IA-32436 TTI112654 TTN113885	Tow/Impound - Added Custom Field support for Tow/Impound module	RMS_CustomForms-Fields, RMS_VehicleTow&Impound	Enhancement
IA-31767	Transfer Utility - Created Externally Distributed Transfer utility to aid in the process of transferring data from a customer's server to our RMS Cloud.	RMS_Interface	Enhancement
IA-32365 TTN112897	Vehicle Tow/Impound - Resolved issue where the Towing Company info was being cleared upon update	RMS_VehicleTow&Impound	Bug/Defect
IA-33501	Warrant - Print output format was enhanced to coincide with new Warrant Fields	RMS_Printing, RMS_Warrants	Enhancement
IA-33417	Warrant - Search parameters were enhanced to coincide with new Warrant Fields	RMS_Warrants	Enhancement
IA-33102 TTI113939 TTI114987	Warrant Charges – Entering charges with special Characters was causing Java script error - Issue Resolved.	RMS_Warrants	Bug/Defect
IA-33409	Warrant Management - Added support for Multi-Tier warrant service capabilities within the same Organization.	RMS_Warrants	Enhancement
IA-32210 TTN111659 TTN113733 TTN107824	Warrants - Enhanced the Warrant data capture area to provide more details.	RMS_Warrants	Enhancement
IA-3255	Warrants - Resolved breadcrumb agency reference issue when navigating back to the Warrant Search page.	RMS_Warrants	Bug/Defect
IA-32160 TTN111948	Warrants - Resolved display issue caused by extra long Reference ID #'s.	RMS_Warrants	Bug/Defect

Issue ID	Summary	Component/s	Type of Issue
IA-32209 TTN112090	Warrants - Resolved Print issue resulting in the Arrestee Date of Birth being incorrect by one day.	RMS_Warrants	Bug/Defect
IA-32679	Web Service Interfaces - Improved external system security by utilizing OAuth token exchange.	RMS_Interface	Enhancement