

InterAct RMS Version 10.18.1

Product Release Bulletin

September 9, 2014

REVISION HISTORY

Revised By	Revision Date	Version	Notes
L. Grovatt	09/04/2014	1.0	Original document.

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INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.18.1 release of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

RELEASE OVERVIEW

This section includes an overview of major enhancements included in the 10.18.1 release. Items marked with an asterisk are released in a disabled state and may require agency configuration, deployment of multiple InterAct products, and/or additional training prior to the capabilities being enabled for an agency. Agencies that are interested in the below capabilities should inquire with InterAct's Operation/Support team by submitting a help ticket. Additional information is provided in the summary overview sections.

The scope of this release is defined below:

- Civil Process Enhancements
 - Court Paper Print
- Incident Enhancements
 - Update Primary & Alias Name

InterAct Mobile: During this RMS release cycle, InterAct Mobile now has the ability to query RMS Master Names and return RMS Master Name "Caution Codes" via NCIC/CJIS name queries. The Caution Code information will be displayed as part of the "Regional" search results that is managed via InterAct InterDex.

RELEASE MILESTONES

The following table contains the high level release milestones.

Start Date	End Date	Milestone
30-Jul	1-Aug	10.18.1 Planning and Assignments
2-Sep	2-Sep	10.18.1 Code Lock
2-Sep	8-Sep	10.18.1 Stabilization
9-Sep	9-Sep	10.18.1 Release Installs

NEW FEATURES

The following are the new features and enhancements included in the release of InterAct RMS version 10.18.1.

ENHANCEMENTS

CIVIL PROCESS ENHANCEMENTS

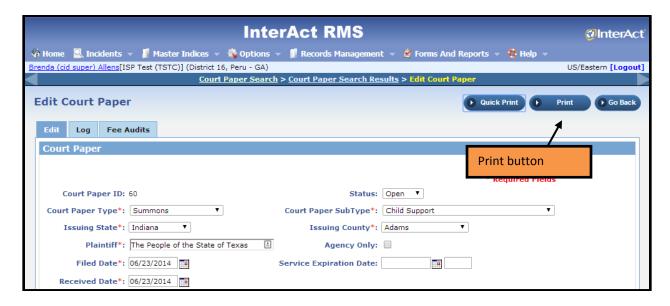
IA-3512 - Additional Print Options for Court Paper

Prior to this enhancement, users did not have the ability to specify whether or not to include certain sections to be printed in the Court Paper report. Now, the Print function for Court Paper will include a screen with choices of what types of information to include in the Court Paper report. Users will also be able to quickly print a Court Report that contains basic information using the Quick Print functionality. Quick Print does not offer any print options to the user.

The choices offered by the Print function for Court Paper information include:

- Logs
- Fee Collections (this option is not available if Fee Collections is turned off)
- Fee Audit Logs (this option is not available if Fee Collections is turned off)
- Attachments
- Custom Forms
- Other People and Organizations
- Officers
- Service Notes. This is a new feature in the printed report. It is a blank section which can be used by an officer to manually make notes while serving the paper.

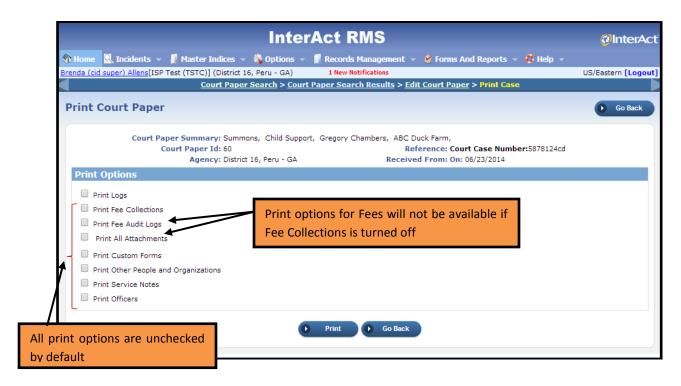
To access the new Print options for Court Paper, a user creates, views or edits an existing Court Paper. Clicking the Print Button will result in a pop up dialog which displays print options described above.

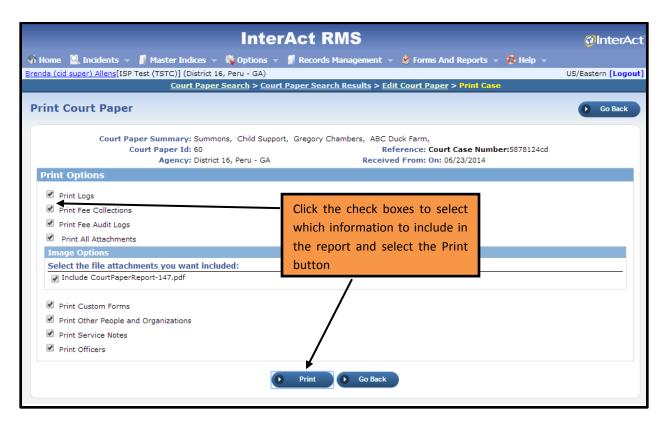


By default, all print options are unchecked. Therefore, if the user does not select any print options, the report will only show the following basic sections:

- Header (Court Paper ID, Type, Sub-type, Issuing State and County, Plaintiff, Received from Agency and Date)
- Reference Numbers
- Court Details
- People To Be Served
- Organizations To Be Served

An example of a report with basic sections can be found in the Quick Print section below.





The report is generated in pdf format allowing the user to save and print to a printer.

Indiana State Police Court Paper Report

CP ID: 60 CP Type: Summons CP SubType: Child Support

 Issuing State:
 Indiana
 Issuing County: Adams

 Plaintiff:
 The People of the State of Texas
 Agency Only: No

 Filed Date:
 06/23/2014
 Service Expiration Date:

Received From Agency: Received Date: 06/23/2014

Officers

Badge # Name Agency Assignment Date

201 Hospelhorn, Rachel (off) OFFICER District 16, Peru - GA 07/02/2014

Comments

Reference Numbers

Ref. Type: Court Case Number: 5878124cd

Court Details

Court Location: Criminal Court

Address: 987 Justice Ct Phone #:
City: Lawless City State: Indiana

Zip: 45852 Comment:

People To Be Served

Person Details Status

Chambers, Gregory L Sex: Male Race: Black or African American DOB: 06/06/1966 (Active

Age 48)

1500 Greenbrook Drive Indianapolis IN 46229 Marion County County United States of America

 Is Billable:
 Yes
 Mlleage
 150.0
 Mileage Fee \$
 75.00

 Attempts:
 20
 Misc Fee \$
 100.00

Billable Attempts: 15 Service Fee \$ 125.00

Total Fees \$ 300.00

Fee Comment:

Organizations To Be Served

 Organization
 Status

 ABC Duck Farm
 Active

Fee Comment:

Organizations To Be Served

 Organization
 Status

 ABC Duck Farm
 Active

Service Address

 Is Billable:
 Yes
 Mileage
 0
 Mileage Fee \$.00

 Attempts:
 0
 Misc Fee \$.00

Billable Attempts: 0 Service Fee \$.00

Total Fees \$.00

Fee Comment:

Other People and Organizations

Person Roles

Rempel, Lisa Sex: Female Race: White DOB: 10/11/1983 (Age 30) Payor

Amount: \$0

 Fee Collections

 Date
 Payor
 Type
 Amount
 Check #

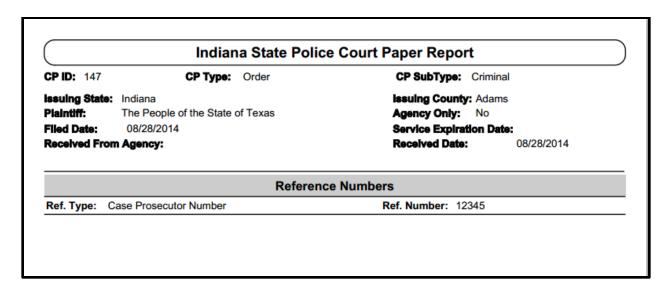
 08/15/2014
 Lisa Rempel
 Cash
 \$12.00

Report Run On: Friday August 29, 2014 Page 1 of 3

	Log	
Date / Time	Party	Status
07/02/2014 1056 HRS		
Comment:	Officer Rachel (off) Hospelhorn added to cou	rt paper.
07/02/2014 1058 HRS	Chambers, Gregory L	Active
Comment:	Initial Status	
08/28/2014 2118 HRS	ABC Duck Farm	Active
Comment:	Initial Status	
08/28/2014 2137 HRS	Keton, Diana T	Active
Comment:	Initial Status	
	Fee Audit L	og
Date / Time	Party	Changed By
07/02/2014 10:58Hrs	Chambers, Gregory L - DOB: 06/06/1966 or African American SEX: Male	RACE: Black Brenda (cid super) Allens
Attempts:	20 Billable Attempts:15	Mileage: 150
Mileage Fee:	75 Service Fee:125	Misc Fee:100
Comment:		
Date / Time	Party	Changed By
07/02/2014 10:58Hrs	Chambers, Gregory L - DOB: 06/06/1966 or African American SEX: Male	RACE: Black Brenda (cid super) Allens
Attempts:		Mileage: 150
Mileage Fee:	75 Service Fee:125	Misc Fee:100
Comment:		
Date / Time	Party	Changed By
08/28/2014 21:18Hrs	ABC Duck Farm	Brenda (cid super) Allens
Attempts:	Billable Attempts:	Mileage:
Mileage Fee:	Service Fee:	Misc Fee:
Comment:		

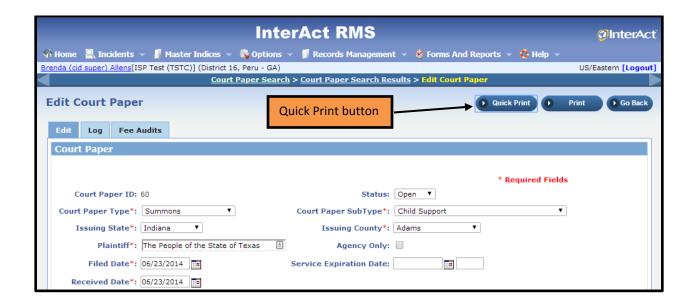
Report Run On: Friday August 29, 2014

	Service Notes This is a new section within the
Officer Name:	Date and Court Paper report that will b
Comments:	printed if the user checks Service
	Notes in Print Options. It may be
	used by officers to mak
Officer Name:	Date and handwritten notes while serving the
Comments:	Court Paper
Officer Name:	Date and Time:
Comments:	
Officer Name:	Date and Time:
Comments:	
Officer Name:	Date and Time:
Comments:	
Officer Name: Comments:	Date and Time:
Officer Name:	Date and Time:
Comments:	
Officer Name:	Date and Time:
Comments:	
Officer Name:	Date and Time:
Comments:	



A Quick Print button for Court Papers has also been added to the Edit Court Paper screen (similar to Quick Print buttons in Incident and Case Management). This functionality is available to the user when adding, viewing or editing a Court Paper. Quick Print will allow the user to print basic information from the Court Paper. This information includes:

- Header (Court Paper ID, Type, Sub-type, Issuing State and County, Plaintiff, Received from Agency and Date)
- Reference Numbers
- Court Details
- People To Be Served
- Organizations To Be Served



Indiana State Police Court Paper Report

CP ID: 60 CP Type: Summons CP SubType: Child Support

 Issuing State:
 Indiana
 Issuing County: Adams

 Plaintiff:
 The People of the State of Texas
 Agency Only: No

 Filed Date:
 06/23/2014
 Service Expiration Date:

Received From Agency: Received Date: 06/23/2014

Reference Numbers

Ref. Type: Court Case Number: 5878124cd

Court Details

Court Location: Criminal Court

Address: 987 Justice Ct
City: Lawless City
Phone #:
State: Indiana

Zip: 45852 Comment:

People To Be Served

Person Details Status

Chambers, Gregory L Sex: Male Race: Black or African American DOB: 06/06/1966 (Active

Age 48)

Service Address

1500 Greenbrook Drive Indianapolis IN 46229 Marion County County United States of America

 Is Billable:
 Yes
 Mileage
 150.0
 Mileage Fee
 \$ 75.00

 Attempts:
 20
 Misc Fee
 \$ 100.00

 Billable Attempts:
 15
 Service Fee
 \$ 125.00

Total Fees \$ 300.00

Fee Comment:

Organizations To Be Served

Organization Status
ABC Duck Farm Active

Service Address

 Is Billable:
 Yes
 Mileage
 0
 Mileage Fee \$.00

 Attempts:
 0
 Misc Fee \$.00

 Billable Attempts:
 0
 Service Fee \$.00

 Total Fees \$.00
 Total Fees \$.00

Fee Comment:

INCIDENT ENHANCEMENTS

IA-32672 - Change Person's Name Type on Printed Incident Report

Users now have the option to select or change a Person's (offender, victim, witness etc.) Name Type when printing an Incident Report.

When a Primary Name Type for a Person is associated with the incident, the printed Incident Report will display the Person's Primary Name. If the Name Type associated with the incident is anything other than a Primary Name Type, the printed Incident Report will display all known names for the Person(s) i.e. Offenders, Victims and Other People.

Arlington ISD PD

Incident Report 226 Peachtree St. Detroit, MI 30303 Phone: (404) 614 - 6544 Fax: (404) 614 - 9182

Priorie: (404) 614 - 6544 Pax: (404) 614 - 8182						
ORI	County		Venue	Report #		
MI0000000	Lak	ke	ALEDO	14APD0031		
Report Date / Time		Occurrence Date / Time			File Class	
08/27/2014 11:43 Hrs		08/27/2014 11:43 Hrs			13002	

Chief of Police Michael Thompson

(US/Central) (US/Central)

gravated Assault Supplements: Initial Report (1)

Nature of Incident: Aggravated Assault

Summary: Assault

Incident Location

Address: 889 North Anystreet Penthouse 33A

City: Testville County: State: Texas

ZIP: 43221 Country: United States of America

Township of Occurrence:

Latitude: 40.0081634 Longitude: -83.11042020000002

Incident Offenses

Supp # Offense Status Date

0 13002 - Aggravate/Felonious Assault Open/Pending 08/27/2014 11:44 Hrs

Weapons Used: Personal Weapons (Hands, Feet)

Officers Involved

Role Name Agency Supp#

Reporting Patrol Supervisor J. Smith (sup) (#5891) Arlington ISD PD 0

Suspect / Offender

Name: BAGGINS, BILBO (Primary Name)
Race: White Sex: M

DL#:

DL W.

Only the primary name is displayed if the Person's Name associated with the incident is a Primary Name Type

Mafia Related: N Were Children Present?: N

Victim Supp # 0

Name: TREE, OLIVE (Maiden) Title: Date of Birth:
Name: OYL, OLIVE (Primary Name) Title: Date of Birth:

Race: White Sex: F Age at Occurrence: Unknown

DL #:

Injuries: Apparent Minor Injury

Arlington ISD PD

Chie

Incident Report 226 Peachtree St. Detroit, MI 30303 Phone: (404) 614 - 6544 Fax: (404) 614 - 9182

f of Police	Michael
Thompse	on

ORI County		Venue	Report #			
MI0000000 Lake		ALEDO	14/	14APD0031		
Report Date / Time	Occurrence Date /	Occurrence Date / Time		File Class		
08/27/2014 11:43 Hr	rs 08/27/2014 11:43 Hr	08/27/2014 11:43 Hrs		13002		
(US/Central)	(US/Central)					

Nature of Incident: Aggravated Assault Supplements: Initial Report (1)

Summary: Assault

Incident Location

Address: 889 North Anystreet Penthouse 33A

City: Testville County: State: Texas

ZIP: 43221 Country: United States of America

Township of Occurrence:

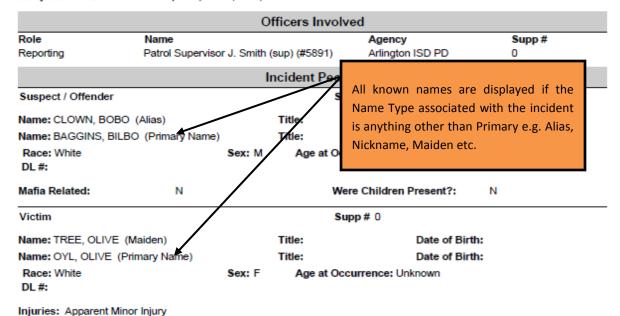
Latitude: 40.0081634 Longitude: -83.11042020000002

Open/Pending

Incident Offenses

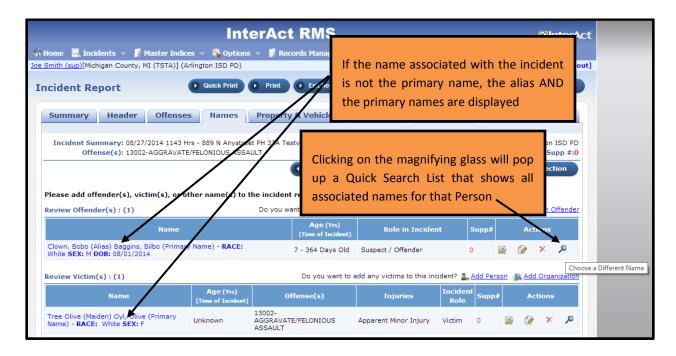
Supp # Offense Status Status Date

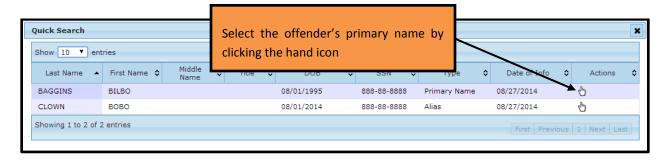
13002 - Aggravate/Felonious Assault
 Weapons Used: Personal Weapons (Hands, Feet)



08/27/2014 11:44 Hrs

To change the Person's Name Type associated with the incident, a user will Create a New Supplemental Incident Report. The user then clicks on the 'Names' tab. If Person's Name Type associated with the incident is anything other than Primary, all known names for the person is displayed in the incident report. You will notice that a magnifying glass icon has been added to the list of available Actions options for Offenders, Victims and Other People.







Once the Supplement Report has been saved, the user can print the Incident Report which will reflect the change in the Person's Name Type.

FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at RMS_Product@interact911.com.



APPENDIX: RELEASE 10.18.1 DETAILED JIRA LISTING

TABLE A: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES

This table contains the major product defect JIRAs resolved in the 10.18.1 release along with additional enhancement not documented above.

JIRA ID	Summary	Component/s	Type of Issue
IA-33762 TTI116211 TTN116258	Administration: When you select an agency feature, then select the update button you do not receive a confirmation and the change does not take place. Issue Hot fixed.	RMS_Admin	Bug/Defect Hotfix Deployed
IA-33766 IA-33749 TTN116217	Attachments: Hot fixed an issue where the incorrect document "Attachment" was being recalled and displayed when selected.	RMS_OTHER	Hotfix Deployed
<u>IA-33827</u>	Civil Process - Print: Resolved print overlap formatting issues with court paper "Fee" & "Log" sections.	RMS_CivilProcess, RMS_Printing	Bug/Defect
IA-33714 TTN115956	CLERY Report - Print: Resolved print formatting issue where the same "LOG" entry was being printed repeatedly.	RMS_Reporting_ ApplicationReports, RMS_ReportingCLERY	Bug/Defect
<u>IA-33724</u> <u>TTN114621</u>	Collapse - Organization: Resolved organization collapse issue where Orgs could not be collapsed if they both had association to the same vehicle.	RMS_Collapse	Bug/Defect
IA-33715 TTN116024	Collapse - Person: Hot fixed a collapse issue where no instances of a name were being displayed for collapse.	RMS_Collapse	Hotfix Deployed
<u>IA-33858</u>	Custom Forms: Hot Fixed "Critical Error Message" caused by person address association issue.	RMS_CustomForms-Fields	Bug/Defect
<u>IA-33741</u>	Incident Report - Case Routing: Hot fixed an issue where the "Internal" agency LOV did not display after selection of the "External" agency LOV.	RMS_IncidentReport	Hotfix Deployed
<u>IA-33754</u> <u>TTN116195</u>	Incident Report - Print: Hot fixed a print issue where all addresses ever associated with a Master Person where printing on the Incident Report.	RMS_IncidentReport	Hotfix Deployed
<u>IA-33791</u> <u>TTN116281</u>	Incident Report - Print: Resolved issue where a Master Person Address was printing multiple times if the prior address and current address were the same.	RMS_IncidentReport, RMS_MasterIndices, RMS_Printing	Bug/Defect

JIRA ID	Summary	Component/s	Type of Issue
<u>IA-33738</u>	Incident Report - Property: Resolved "Property-to-Offense" association where a single piece of property was incorrectly being associated with all offenses.	RMS_IncidentReport	Bug/Defect
IA-33792	Incident Report - Summary: When selecting Field Arrest from the Incident Summary, added missing "BACK" function.	RMS_FieldArrest, RMS_IncidentReport	Bug/Defect
IA-32806 TTN113941 TTN114069	Incident Search: Modified the "Officer" search to be alphabetical.	RMS_IncidentReport, RMS_Searching-General	Enhancement
IA-33815	Integration - InterDex: Resolved query performance issue caused by "Case Type" mismatch for LName, FName	RMS_Interface	Performance
<u>IA-33722</u>	Integration - OMS/JMS: Add additional data elements to the "Arrest" web service	RMS_Interface	Enhancement
<u>IA-33821</u>	Interface - CAD: Implemented Phase II support of the "CAD/Custom Field" to "RMS/Incident Report/Custom Field" migration enhancement in support of MTA	RMS_CADtoRMS integration	Hotfix Deployed
<u>IA-33819</u>	Interface - Incode Warrant: Added code mapping support for Hair, Eye, Race & Vehicle to resolve integration issues. Hot fixed.	RMS_Interface	Hotfix Deployed
<u>IA-33837</u>	NIBRS Submissions: Resolved schema configuration issue which caused 21 individual agencies to create 21 open datasets when only (1) open submission dataset should have been created.	RMS_DataSubmissions	Hotfix Deployed
<u>IA-33829</u>	NIBRS Validation: Hot fixed an issue in (Google Chrome) where the user was unable to clear validations for the V.O. relationship.	RMS_DataSubmissions	Hotfix Deployed
<u>IA-33222</u>	Report - Arrest: Developed 8th Circuit Arrest Form for Levy County, FL	RMS_FieldArrest, RMS_Reporting_	Reports
<u>IA-33848</u> <u>TTN116477</u>	Reports - Jasper Ad Hoc: Hot Fixed case sensitive tables issue that occurred when a Domain was created from a Custom Form	RMS_CustomForms-Fields, RMS_Reporting_ Jasper_Ad-Hoc	Bug/Defect
IA-33786 TTN116280 TTN116406	Warrant - Print: Hot fixed and issue where an incorrect "Alias" name was being printed on a warrant report.	RMS_Printing, RMS_Warrants	Hotfix Deployed
<u>IA-33806</u> <u>TTN116361</u>	Warrant: Hot Fixed warrant edit issue caused by person address association issue.	RMS_MasterIndices, RMS_Warrants	Bug/Defect
<u>IA-33775</u> <u>TTN116207</u>	Warrants: Hot fixed an issue in (Internet Explorer) where the "Reference Document/Number" could not be added or updated after creation.	RMS_Warrants	Hotfix Deployed