



**InterAct RMS  
Version 10.18.2**

**Product Release Bulletin**

**October 7, 2014**

## REVISION HISTORY

Revised By	Revision Date	Version	Notes
L. Grovatt	10/02/2014	1.0	Original document.

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## INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.18.2 release of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

## RELEASE OVERVIEW

This section includes an overview of major enhancements included in the 10.18.2 release. Items marked with an asterisk are released in a disabled state and may require agency configuration, deployment of multiple InterAct products, and/or additional training prior to the capabilities being enabled for an agency. Agencies that are interested in the below capabilities should inquire with InterAct's Operation/Support team by submitting a help ticket. Additional information is provided in the summary overview sections.

The scope of this release is defined below:

- **Custom Form Enhancements**
  - Allow Comment Upon Submission Field to be Optional or Required
  - Disallow Users from Adding Users/Roles to Route a Custom Form

**RELEASE MILESTONES**

The following table contains the high level release milestones.

<b>Start Date</b>	<b>End Date</b>	<b>Milestone</b>
27-Aug	29-Aug	10.18.2 Planning & Assignments
30-Sep	30-Sep	10.18.2 Code Lock
1-Oct	3-Oct	10.18.2 Stabilization
7-Oct	7-Oct	10.18.2 Release Installs

**NEW FEATURES**

The following are the new features and enhancements included in the release of InterAct RMS version 10.18.2.

**ENHANCEMENTS****CUSTOM FORMS****Allow Comment Upon Submission Field to be Optional or Required**

A Custom Form Admin/Designer now has the ability to specify whether the Comment field on the Submit for Review page is required or optional. That field was previously required. The setting to manage this field can be found in the Custom Form Administration screens (Administration → Custom Forms → Create New Form or Manage Forms). The 'Require comment on submission' checkbox is located in the 'Routing' tab within the 'Routing Options' section. Uncheck this option to make the Comments field an optional one. If the box is checked, users filling out a custom form will be required to enter text into the Comment field.

**InterAct RMS**

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Greg Ranz[ISP Test (TSTC)] (District 42, Versailles) 5 New Notifications US/Eastern [New Daily Log] [Logout]

### 1 Custom Form to Rule Them All

Preview Exit Form Editor

Form Details Field List Designer Reports Code Tables **Routing** Status

☒ Enable routing for this form

**Routing Options**

☐ Require comment on submission. ← Uncheck the 'Require comment on submission' box to make the Comment field an optional one.

☒ Mandatory - User may not remove the selected users/roles

☒ User may not add additional users/roles.

**User Routing Options**

Add User: \*

Selected Users: Derek Livangood

## InterAct RMS 10.18.2

If the 'Require comment on submission' box is unchecked as indicated above, when a user fills out the Custom Form and clicks on the 'Submit for Review' button, the Comment field is not required (Required fields are highlighted with a red asterisk).

The screenshot shows the 'InterAct RMS' interface. The top navigation bar includes links for Home, Administration, Incidents, Master Indices, Options, Records Management, Forms And Reports, and Help. The user is logged in as 'Greg Ranz' with the role 'ISP Test (TSTC)' for 'District 42, Versailles'. The page title is '1 Custom Form to Rule Them All - Submit For Review'. A yellow banner at the top of the form area says 'Please review a PDF copy of this form before submitting it.' with a 'Print' button. Below this is a 'Submit Comment' section with a 'Comment:' label and a text input field. An orange callout box points to the label with the text: 'Comments are not required as there is no red asterisk next to the label.' Below the comment field is a 'User Notification Options' section.

To illustrate the opposite scenario where Comments are required, the image below shows what the screen would look like if the 'Require comment on submission' box is checked in the Custom Form Administration screens

This screenshot shows the same 'InterAct RMS' interface as the previous one, but with a red asterisk next to the 'Comment:' label. An orange callout box points to the asterisk with the text: 'Comments are now required as highlighted by the red asterisk.' The rest of the interface, including the navigation bar, user information, and form structure, is identical to the first screenshot.



## Disallow Users from Adding Users/Roles to Route a Custom Form

In previous versions of RMS, after a user completes and submits a Custom Form for review, that user could specify additional users and roles for the Custom Form to be routed to. This posed a problem for time sensitive Custom Forms (e.g. those that might require an NCIC or IDACS entry), since routing to unnecessary added users or roles could prevent that form from being acted on by appropriate personnel. This enhancement will provide a mechanism to prevent any additional users, other than those pre-determined by the Custom Forms Admin/Designer, from being added during the routing process.

The Custom Forms Admin/Designer will manage a setting in the Custom Form Administration screens to prevent users from adding other users to the routing process (Administration → Custom Forms → Create New Form or Manage Forms). This setting can be found in the 'Routing' tab screen within the 'Routing Options' section, while creating or modifying a Custom Form. Uncheck the 'User may not add additional users/roles' to disallow users from adding other users during the workflow.

**InterAct RMS**

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Greg Ranz [ISP Test (TSTC)] (District 42, Versailles) 5 New Notifications US/Eastern [New Daily Log] [Logout]

### 1 Custom Form to Rule Them All

Preview Exit Form Editor

Form Details Field List Designer Reports Code Tables **Routing** Status

☒ Enable routing for this form

#### Routing Options

☐ Require comment on submission.

☒ Mandatory - User may not remove the selected users/roles

☒ User may not add additional users/roles

#### User Routing Options

Add User: [Search Icon] [Add Icon]

Selected Users: Derek Livangood

#### Role Routing Options

Available: AGENCY\_ADMIN, AGENCY\_AD\_HOC\_REPORTING\_TOOL, CAL\_ADMIN, CAL\_MANAGER, CASE\_SUPERVISOR, CFS, CID\_USER

Selected: CID\_SUPERVISOR

No Agency Selection will route the form to the agency it was created in.

Available: A\_standalone Pd, All Other, Area Units-A1, Area Units-A2, Area Units-A3

Selected:

Uncheck the 'User may not add additional users/roles' to disallow other users to be added during the workflow.

## InterAct RMS 10.18.2

Once the 'User may not add additional users/roles' checkbox is selected as indicated above, when a user fills out the Custom Form and clicks on the 'Submit for Review' button, the option to 'Add Users' in the User Notification Options section is no longer available in the Submit for Review screen. Also, the user will no longer have the option to add additional roles or agencies to route the form to.

**InterAct RMS**

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Greg Ranz[ISP Test (TSTC)] (District 42, Versailles) US/Eastern [New Daily Log] [Logout]

### 1 Custom Form to Rule Them All - Submit For Review

Go Back

Please review a PDF copy of this form before submitting it.

Print

Send For Review Form View

**Submit Comment**

Comment: \*

**User Notification Options**

Selected Users: Derek Livangood - District 42, Versailles

'Add User' option is not available

**Role Notification Options**

3 Users Selected

Selected Roles: CID\_SUPERVISOR

Selected Agencies: District 42, Versailles

Option to add roles or agencies is not available

Submit

For illustration purposes, the image below shows the 'Add User' option as available in the Submit For Review screen, if the 'User may not add additional users/roles' checkbox is not selected in the Custom Form settings. In this scenario, the user will also be able to add additional roles or agencies to route the form to.

**InterAct RMS**

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Greg Ranz[ISP Test (TSTC)] (District 42, Versailles) 7 New Notifications US/Eastern [New Daily Log] [Logout]

### 1 Custom Form to Rule Them All - Submit For Review

Go Back

Please review a PDF copy of this form before submitting it.

Print

Send For Review Form View

#### Submit Comment

Comment: \*

#### User Notification Options

Add User: \*

Selected Users: Derek Livangood - District 42, Versailles

#### Role Notification Options

0 Users Selected

Available Roles

- AGENCY\_ADMIN
- AGENCY\_AD\_HOC\_REPORTING\_TOOL
- CAL\_MANAGER
- CASE\_SUPERVISOR
- CFS
- CID\_USER
- COMMAND

Selected Roles

- CAL\_ADMIN
- CID\_SUPERVISOR

If no agencies are selected, the form's agency will be used ( District 42, Versailles )

Available Agencies

- Area Units-A1
- Area Units-A2
- Area Units-A4
- Area Units-A5
- CAR and X Units
- CID
- CIS-CID

Selected Agencies

- Area Units-A3

Submit

**FOR ADDITIONAL INFORMATION**

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at [RMS\\_Product@interact911.com](mailto:RMS_Product@interact911.com).



## APPENDIX: RELEASE 10.18.2 DETAILED JIRA LISTING

**TABLE A: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES**

This table contains the major product defect JIRAs resolved in the 10.18.2 release along with additional enhancement not documented above.

JIRA ID	Summary	Component/s	Type of Issue
<a href="#">IA-33973</a>	<b>Case Management:</b> Case Routing to external Organization has been added to the case management module. This function mirrors that of the case routing from incident function.	RMS_Cases, RMS_Multilevel Hierarchy, RMS_Routing	Enhancement Hotfix Deployed
<a href="#">IA-34392</a>	<b>Civil Process:</b> Resolves usability issue where "Fee Collections" would not allow the user to enter cents "0.25".	RMS_CivilProcess	Bug/Defect Hotfix Deployed
<a href="#">IA-33698</a> <a href="#">TTN115956</a>	<b>CLERY</b> - Daily Crime Log: This has been relabeled to "Daily Crime and Fire Safety Log" per customer request.	RMS_Printing, RMS_ReportingCLERY	Enhancement Hotfix Deployed
<a href="#">IA-33855</a>	<b>CLERY</b> - Daily Log Report: Added verbiage on bottom of page to read as follows: "Offenses on this report are based on State Criminal Codes"	RMS_ReportingCLERY	Enhancement
<a href="#">IA-33856</a>	<b>CLERY</b> - Reports: Added "Organization" support to the Agency LOV allowing the user to change selected agencies.	RMS_ReportingCLERY	Enhancement
<a href="#">IA-33787</a>	<b>Custom Forms:</b> Enhancement to allow viewing of Incident custom forms by outside Organization users.	RMS_CustomForms-Fields, RMS_IncidentReport	Enhancement
<a href="#">IA-34054</a> <a href="#">TTN113278</a>	<b>Data Submission - UCR:</b> "County of Occurrence" was missing for Incidents which caused them not to be placed in the submission dataset.	RMS_DataSubmissions, RMS_ReportingCLERY, RMS_ReportingUCR	Bug/Defect
<a href="#">IA-34451</a> <a href="#">TTI116953</a>	<b>Data Submission:</b> Regenerated open dataset for IN42 due to NIBRS mapping issue.	RMS_DataSubmissions	Bug/Defect
<a href="#">IA-34473</a>	<b>Data Submission:</b> Resolved open data set creation issue for NRP related to Organization roll-up configuration.	RMS_NIBRS	Bug/Defect
<a href="#">IA-34362</a> <a href="#">TTN115363</a>	<b>Data Submissions - MICR:</b> Resolved isolated file generation issue caused by missing City field.	RMS_DataSubmissions	Bug/Defect

JIRA ID	Summary	Component/s	Type of Issue
<a href="#">IA-33723</a>	<b>Data Submissions - MICR:</b> Corrected Incident Sort Order for MICR Files	RMS_DataSubmissions	Bug/Defect Hotfix Deployed
<a href="#">IA-34013</a>	<b>Interface - ARIES:</b> Added additional Code Mapping configuration support for ARIES_EYE_COLOR_CODES, ARIES_HAIR_COLOR_CODES, ARIES_VEH_COLOR_CODES, ARIES_DIRECTION_CODES	RMS_Interface	Enhancement Hotfix Deployed
<a href="#">IA-34009</a>	<b>Interface - CAD:</b> Custom Fields web service fails to save anything if one value is invalid; issue resolved.	RMS_CustomForms-Fields	Bug/Defect
<a href="#">IA-33811</a> <a href="#">TTN115925</a> <a href="#">TTI116700</a>	<b>Interface(s):</b> Name matching logic has been modified for enhancement for the following interfaces: ARIES, CMS Warrant, ECWS Citation, LEADRS, LES Citation, Lexis Nexis, Report Beam	RMS_Citations_Enforcements, RMS_Interface	Bug/Defect
<a href="#">IA-34447</a>	<b>Master Index - Address:</b> Unable to Collapse Records due to constraint w/MAP_Shape procedure; issue resolved.	RMS_Collapse, RMS_MasterIndices	Bug/Defect
<a href="#">IA-34426</a>	<b>Name Matching:</b> Person index matching logic has been adjusted to create person records using proper case	RMS_Interface	Usability
<a href="#">IA-34110</a>	<b>Notifications:</b> Resolved "Unknown Error" message in (Chrome Only) caused by some strange unprintable characters in the 'first name' field for an IJIS_USER_PROFILES	RMS_Notifications	Bug/Defect Hotfix Deployed
IA-34496	<b>Search</b> - Field Arrests & Field Contacts: Search by a Person's Alias name would not find any results, issue resolved.	RMS_FieldArrest, RMS_FieldContact, RMS_MasterIndices	Bug/Defect
<a href="#">IA-34066</a> <a href="#">TTN116705</a> <a href="#">TTN116744</a> <a href="#">TTN116942</a>	<b>Warrants:</b> Resolved error trying to save Alias name for previously collapsed name record.	RMS_Collapse, RMS_Warrants	Bug/Defect