



**InterAct RMS
Version 10.20.1**

Product Release Bulletin

May 5, 2015

REVISION HISTORY

Revised By	Revision Date	Version	Notes
L. Grovatt	05/01/2015	1.0	Original document.

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INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.20.1 release of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

RELEASE MILESTONES

The following table contains the high level release milestones.

Start Date	End Date	Milestone
Mar-16	Apr-16	10.20.1 Planning & Assignments
Apr-28	Apr-28	10.20.1 Code Lock
Apr-29	Apr-29	10.20.1 Stabilization
May-05	May-05	10.20.1 Release Installs

SPECIAL RELEASE NOTES

The following are the special notes related to this release cycle of InterAct RMS version 10.20.1.

BROWSER SUPPORT

GOOGLE CHROME

Google Chrome is the recommended browser for those customers still running Internet Explorer 8 on Windows XP. In the past release cycle, Google upgrade Chrome support to version 42 which introduced a problem to some customers trying to use our attachment up-loader and signature pad capture tools

In Chrome version 42, Google has begun the transition to end support for NPAPI which will occur in Chrome version 45. What this means is that Google Chrome will no longer support 3rd party applet plug-ins in version 45 due to security exposures that this plug-in architecture brings.

The Interact RMS will not be impacted by this transition by the time Google Chrome version 45 come to market. However, we currently still use the NPAPI architecture for our attachment up-loader and signature pad capture tools.

To prevent any potential issue using the attachment up-loader and signature pad capture tools that are available within InterAct RMS, customers are required to enable NPAPI support in Google Chrome 42 and later.

Enabling NPAPI in Chrome Version 42 and later

As of Chrome Version 42, an additional configuration step is required to continue using NPAPI plug-ins.

1. In your URL bar, enter:
chrome://flags/#enable-npapi
2. Click the **Enable** link for the **Enable NPAPI** configuration option.
3. Click the **Relaunch Now** button that now appears at the bottom of the configuration page.
4. You may need to also allow browser plugins to run for Java. If you see a red x in the right of the URL bar click and select to allow to always enable for InterAct.

More information can be found at: <https://java.com/en/download/faq/chrome.xml>

Please Note: If you are running 64-bit Google Chrome, you may be required to also install 64-bit JAVA in order for the NPAPI plug-ins architecture to work going forward.

CJIS SECURITY RULE IMPLEMENTATION

USER ACCOUNT INACTIVITY

In order to align the NLETS hosted InterAct RMS security guidelines with the CJIS Security requirements, a change to the RMS User “Inactivity” period will be implemented starting on May 15th, 2015.

The default user inactivity period will be set to 90 days for all users in all schemas per the CJIS security policy rule for managing user identifiers. If a user has not logged in after specified period of inactivity, then the user’s identity and authorization to access the system needs to be confirmed by the agency administrator.

The value of 90 days aligns with the period CJIS has mandated for password changes. The assumption is if the person has not logged into the InterAct RMS within the last 90 days then the agency system admin will need to confirm the user’s identity.

The account expiration days can be adjusted lower per schema by InterAct if required but they are not to exceed 90 days.

Reference below the CJIS policy driving this change:

CJIS Security Policy 5.6.3.1 Identifier Management

In order to manage user identifiers, agencies shall:

1. Uniquely identify each user.
2. Verify the identity of each user.
3. Receive authorization to issue a user identifier from an appropriate agency official.
4. Issue the user identifier to the intended party.
5. Disable the user identifier after a specified period of inactivity.
6. Archive user identifiers.

APPENDIX: RELEASE 10.20.1 DETAILED JIRA LISTING

TABLE A: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES

This table contains the major product defect JIRAs resolved in the 10.20.1 release along with additional enhancement not documented above.

JIRA ID	Summary	Component/s	Type of Issue
IA-37694 TTN119935 TTN119956 TTN119970 TTN120049 TTN120247	Administration Tables: In resolving a permission issue in the 10.20.0 release, we removed the ability of an administrator to access the RMS tables. To resolve, we've added new permission category called "Administration - Always Access Tables Administration". This permission allows administrators access to the "Tables" admin page. This permission is given to DBA and County_Admin roles by default	RMS_Admin	Enhancement
IA-37804	Alerts: Resolved issue where a person geographic alert was always being displayed which resulted in a false alert.	RMS_MasterIndices	Bug/Defect Hotfix Deployed
IA-37740 TTN120127 TTN120003	Citations: Edit person resulted in gray screen, issue resolved.	RMS_Citations_Enforcements, RMS_MasterIndices	Bug/Defect Hotfix Deployed
IA-37697 TTN119977 TTN119981	Civil Process: Quick search names was not returning results on some name records that did not have a DL.	RMS_MasterIndices	Bug/Defect Hotfix Deployed
IA-37385	Data Submission - NIBRS: Drug Property Measurement of DU (Dosage Unit) & NP (Number of Plants) is being interpreted in the submission as XX, issue resolved	RMS_Reporting_NIBRS	Bug/Defect Hotfix Deployed
IA-37746	Data Submission - NIBRS: Resolved issue where a workflow could cause both known & unknown offender to be submitted to IBR	RMS_DataSubmissions	Bug/Defect Hotfix Deployed
IA-37428	Data Submissions - NIBRS: Error 656, Number of Arrestees cannot be greater than the number of Offenders., Issue resolved	RMS_DataSubmissions, RMS_MasterIndices	Bug/Defect
IA-37787	Data Submissions - VIBRS: Resolved numerous reported issues with the 00 Identifier ORI Record	RMS_DataSubmissions, RMS_Reporting_VIBRS	Bug/Defect
IA-37687	Field Arrest: Resolved issue with the Address Links not working	RMS_FieldArrest	Bug/Defect Hotfix Deployed

JIRA ID	Summary	Component/s	Type of Issue
IA-37688	Field Arrest: Resolved minor issue with the cursor not turning into pointer on addresses associated to person	RMS_FieldArrest	Bug/Defect Hotfix Deployed
IA-37784 TTN120110	Field Arrest: Users unable to complete Field Arrest. This was caused by resident address missing address type.	RMS_FieldArrest	Bug/Defect
IA-37686	Field Arrest: Users unable to complete Field Arrest. This was caused by the person record not having a creator date.	RMS_FieldArrest	Bug/Defect Hotfix Deployed
IA-37684	Incident Report: Incident Offense Date Not Validating Properly In Some Circumstances, issue resolved.	RMS_IncidentReport	Bug/Defect Hotfix Deployed
IA-37668	Incident report: Resolved a workflow issue where the approving supervisor was left on approval page when creating a supplement.	RMS_IncidentReport	Bug/Defect
IA-37682 TTN119932 TTN119933 TTN119945	Incident Report: Resolved Issue with Adding or Updating Offenses caused by custom field Cache issue	RMS_IncidentReport, RMS_Offenses	Bug/Defect Hotfix Deployed
IA-37641	Incident Report: Resolved issue with adding the value of NOT KNOWN as Offender	RMS_IncidentReport	Bug/Defect Hotfix Deployed
IA-37779 TTN120172	Login Security: Resolved "Blank Screen" issue which would occur during password reset process. This issue was introduced by IA-37718 hot fix.	RMS_Security	Bug/Defect Hotfix Deployed
IA-37736 TTN120118	Login Security: Resolved "Reset Password" flaw introduced by IA-37718 hot fix.	RMS_Security	Bug/Defect
IA-37778 TTN120169	Login Security: Resolved additional password reset condition of user not being able to login due to the fact that they exceeded their login attempts. This issue was introduced by IA-37718 hot fix.	RMS_Security	Bug/Defect Hotfix Deployed
IA-37734 TTN120118	Login Security: Resolved issue where a User was unable to login after the administrator reset the users password. This issue was introduced by IA-37718 hot fix.	RMS_Security	Bug/Defect Hotfix Deployed
IA-37718	Login Security: Resolved security hole with the "Reset Password Workflow" which was identified by a 3rd party security auditor.	RMS_Security	Bug/Defect Hotfix Deployed
IA-37788 TTN120172	Login Security: User Login Issue with specific settings caused PASSWORD to reset.	RMS_Security	Bug/Defect Hotfix Deployed
IA-37802 TTN120192	Master Name: Resolved issue trying to create new name record based on Mobile Results.	RMS_Interface Mobile , RMS_MasterIndices	Bug/Defect

JIRA ID	Summary	Component/s	Type of Issue
IA-37673 TTN119873	Master Property: Resolved issue try to add "Other Comment" to Property Record	RMS_MasterIndices	Bug/Defect
IA-37190	Rules & Validation Engine: Additional enhancements to support SCIBRS Special Circumstance Validations	RMS_DataSubmissions, RMS_Reporting_SCIBRS	Enhancement
IA-37647 TTN119800	Search - Name: Resolved performance issue caused by another interface being disabled.	RMS_MasterIndices, RMS_Searching-General	Performance Hotfix Deployed
IA-37791 TTN120170 TTN120194 TTN120195	Warrants: Resolved issue trying to DELETE a Charge	RMS_Warrants	Bug/Defect Hotfix Deployed
IA-37702 TTN119987 TTN120004	Warrants: Resolved issue trying to SAVE a Charge.	RMS_Warrants	Bug/Defect Hotfix Deployed

FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at RMS_Product@interact911.com.

