



**InterAct RMS  
Version 10.21.0**

**Product Release Bulletin**

**August 18, 2015**

## REVISION HISTORY

Revised By	Revision Date	Version	Notes
L. Grovatt T. Collins J. Elston D. McMillan A. Aficial	07/21/2015	1.0	Original Draft Document.
L. Grovatt T. Collins J. Elston D. McMillan A. Aficial	08/04/2015	2.0	Updates to Draft
L. Grovatt D. McMillan	08/10/2015	3.0	Change Role of Person After Incident Report Approval CJIS & InterDex RMS Integration CLERY Setup Modifications
L. Grovatt J. Elston	08/14/2015	4.0	Jasper 6.1 upgrade revision User admin screen & new user reports. IR Search by Approval Date Callouts

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## INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.21.0 release of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

## RELEASE OVERVIEW

This section includes an overview of major enhancements included in the 10.21.0 release. Items marked with an asterisk are released in a disabled state and may require agency configuration, deployment of multiple InterAct products, and/or additional training prior to the capabilities being enabled for an agency. Agencies that are interested in the below capabilities should inquire with InterAct's Operation/Support team by submitting a help ticket. Additional information is provided in the summary overview sections.

Enhancements to this release have been applied to the following functional areas and modules:

- Administration
- Custom Forms
- Technology Upgrades
- Incident Reports
- Warrants
- Interfaces
- State Reporting

## RELEASE MILESTONES

The following table contains the high level release milestones.

Start Date	End Date	Milestone
Mar-09	Mar-20	10.21.0 Planning
Apr-02	Apr-06	10.21.0 Code Split
Apr-09	Apr-09	10.21.0 Release Kick-Off
Jul-07	Jul-07	10.21.0 Code Lock
Jul-08	Jul-14	10.21.0 Reporting Domain Impact Analysis
Jul-08	Jul-14	10.21.0 Cycle 1 Testing / Fixes Complete
Jul-15	Jul-21	10.21.0 Cycle 2 Testing / Fixes Complete
Jul 15	Jul-21	Domain Updates Complete
Jul-16	Jul-16	10.21.0 Reports and Interfaces Complete
Jul-21	Jul-21	10.21.0 RTO
Jul-22	Jul-28	10.21.0 Cycle 3 Testing Complete
Aug-13	Aug-13	10.21.0 Final Build
Aug-18	Aug-18	10.21.0 Release Installs

## NEW FEATURES & ENHANCEMENTS

The following are the new features and enhancements included in the release of InterAct RMS version 10.21.0.

## ADMINISTRATIVE ENHANCEMENTS

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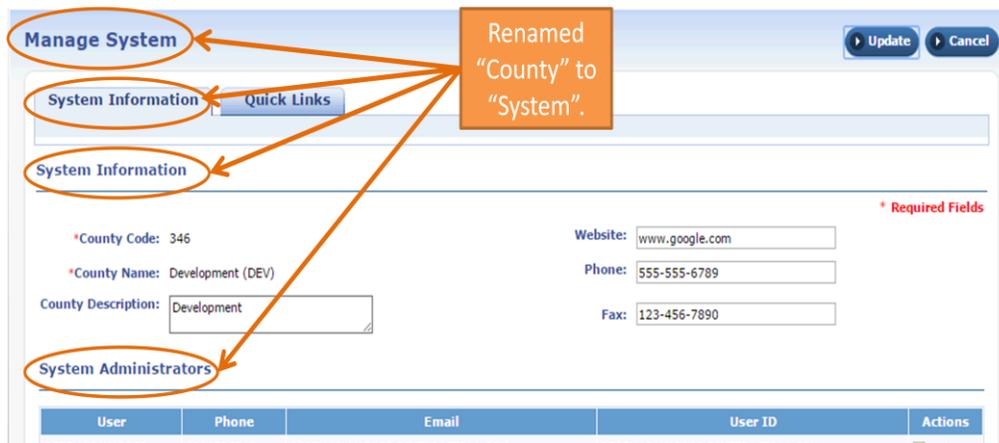
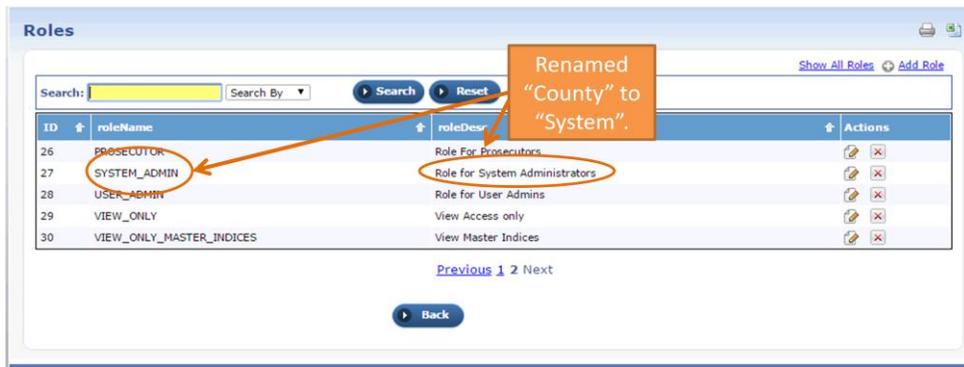
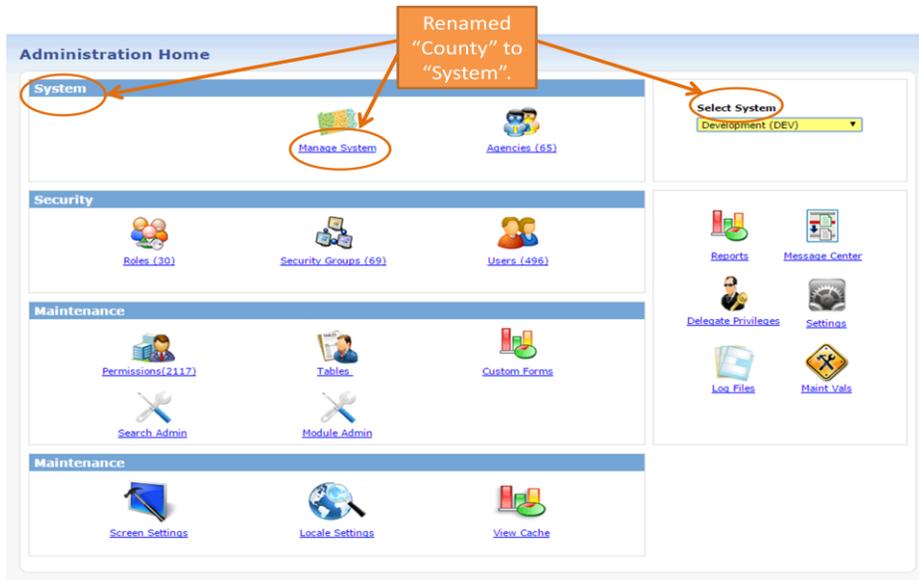
IA-32014:	ORGANIZATION ADMINISTRATOR MANAGEMENT ENHANCEMENTS
IA-52302:	ADMINISTRATIVE PERMISSION BASE ROLE ENHANCEMENTS

Continuing to add administrative granularity to the RMS application in order to accommodate the various ways in which the product is deployed in multi-tier and multi-tenant environments we have add an additional administrative role known as “Organization Administrator”. In addition, we have added individual permission support for targeted administrative roles within an administrative class that limit administrative functionality.

### System Administrator

To start the discussion the term “County Administrator” and all references to have been renamed to “System Administrator”. The function of this role has remained unchanged. This role will continue to be given to super users who have the administrative management responsibilities for all agencies within a given schema or database instance.

On the Administrative Home page, the term “County” has been re-label as “System” to better coincide with the way the application is deployed or administered. Again, this is a name change ONLY as the previous County Admin role will remain unchanged.



Organization Administrator

We have added a new administrative role called “Organization Administrator”. This new role provides the same role permissions as a “System Administrator” except for the fact that the administrative permissions would be restricted to management of an “Organization” and its agencies/children.

The screenshot shows a web interface titled "Roles" with a search bar and a table of roles. The table has columns for ID, roleName, roleDesc, and Actions. The role "ORGANIZATION\_ADMIN" is circled in red, and an orange callout box points to it with the text "New role: Organization\_Admin".

ID	roleName	roleDesc	Actions
1	AGENCY_ADMIN	Role for Agency Administrators	[edit] [delete]
2	AGENCY_AD_HOC_REPORTING_TOOL	Agency Ad Hoc Reporting Tool	[edit] [delete]
3	CAL_ADMIN	Schedule Administrator	[edit] [delete]
4	CAL_MANAGER	Calendar Manager	[edit] [delete]
5	CASE_SUPERVISOR	CASE_SUPERVISOR	[edit] [delete]
6	CID_SUPERVISOR	Role for assigning general Investigative functions to Investigator Supervisor	[edit] [delete]
7	CID_USER	Role for assigning general Investigative functions to Investigator	[edit] [delete]
8	COMMAND	Command Staff	[edit] [delete]
9	CREATE_CITATIONS	Role for creating Citations	[edit] [delete]
10	CREATE_PERMITS		[edit] [delete]
11	CREATE_WARRANTS	Role for creating Warrants	[edit] [delete]
12	DATA_SUBMISSIONS_MGR	Data Submissions Manager	[edit] [delete]
13	DBA	Role for Crime Data	[edit] [delete]
14	DISPATCH	Calls for Service	[edit] [delete]
15	DISPATCH_VIEW_ONLY	Calls for Service	[edit] [delete]
16	EVIDENCE_CUSTODIAN	Role for general Evidence Management Functionality	[edit] [delete]
17	INVENTORY_ADMIN	Inventory Admin Role	[edit] [delete]
18	INVENTORY_MANAGER	Inventory Manager Role	[edit] [delete]
19	INVENTORY_SUB_MANAGER	Inventory Sub Manager Role	[edit] [delete]
20	LEA_CLERK	Role for general Law Enforcement access by Law Enforcement Agency Clerk	[edit] [delete]
21	LEA_RECORDS_MGMT	Role for Maintaining Data integrity at LEA Level (Maintenance/Collapse functionality)	[edit] [delete]
22	MOBILE_STATE_QUERY	Mobile State Query	[edit] [delete]
23	OFFICER	Role for general Law Enforcement access by a Patrol Officer	[edit] [delete]
24	OFFICER_SUPERVISOR	Role for general Law Enforcement access by a Patrol Supervisor	[edit] [delete]
25	ORGANIZATION_ADMIN	Role for Organization Administrators	[edit] [delete]

Agency Administrator

This administrative role has remained unchanged.

New Role Based Administrative Permissions

15 new permission categories have been added, to allow greater administration flexibility in assigning permissions to any role at system, organization and agency admin levels. These permission categories are accessed via the “Edit Roles” page, by selecting a role and clicking on the edit icon.

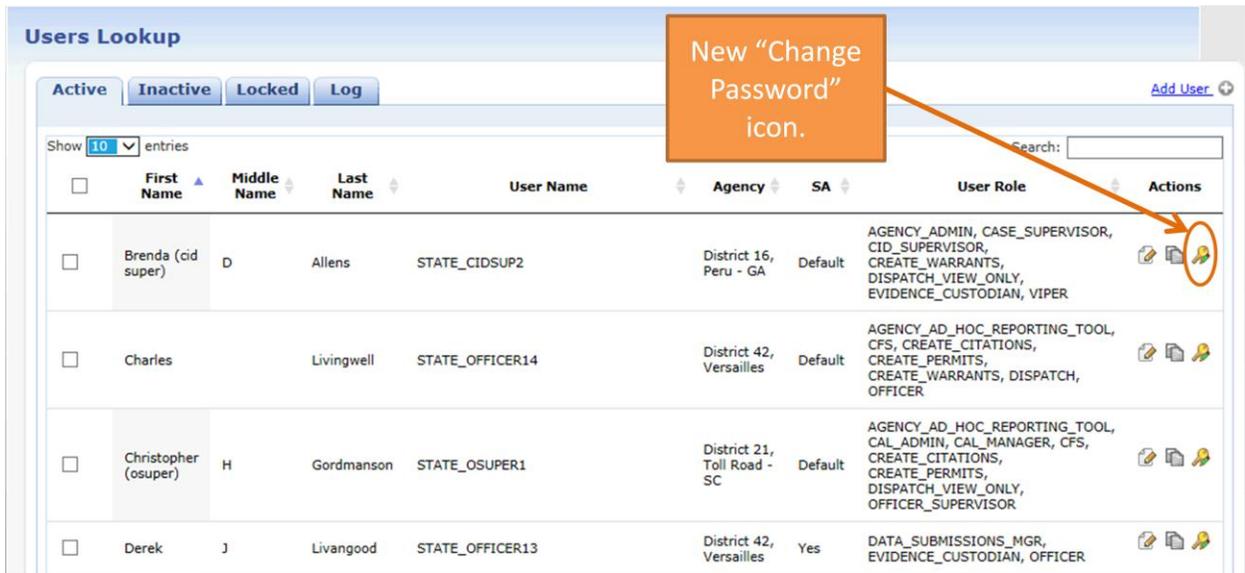
The new permission categories are as follows:

- Emulate users in the schema
- Emulate users in the organization
- Emulate users in the agency
  
- Activate users in the schema
- Activate users in the organization
- Activate users in the agency

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- Deactivate users in the schema
- Deactivate users in the organization
- Deactivate users in the agency
  
- Change password for users in the schema
- Change password for users in the organization
- Change password for users in the agency
  
- Edit users in the schema
- Edit users in the organization
- Edit users in the agency

A new “Change Password” icon, has been added to the “User Roles” page to allow system, organization and agency administrators the ability to change user passwords.



The screenshot shows the 'Users Lookup' interface. At the top, there are tabs for 'Active', 'Inactive', 'Locked', and 'Log'. Below the tabs, there is a search bar and a 'Show 10 entries' dropdown. The main content is a table with columns: First Name, Middle Name, Last Name, User Name, Agency, SA, User Role, and Actions. An orange callout box points to a new 'Change Password' icon (a person with a key) in the Actions column of the first row.

	First Name	Middle Name	Last Name	User Name	Agency	SA	User Role	Actions
<input type="checkbox"/>	Brenda (cid super)	D	Allens	STATE_CIDSUP2	District 16, Peru - GA	Default	AGENCY_ADMIN, CASE_SUPERVISOR, CID_SUPERVISOR, CREATE_WARRANTS, DISPATCH_VIEW_ONLY, EVIDENCE_CUSTODIAN, VIPER	
<input type="checkbox"/>	Charles		Livingwell	STATE_OFFICER14	District 42, Versailles	Default	AGENCY_AD_HOC_REPORTING_TOOL, CFS, CREATE_CITATIONS, CREATE_PERMITS, CREATE_WARRANTS, DISPATCH, OFFICER	  
<input type="checkbox"/>	Christopher (osuper)	H	Gordmanson	STATE_OSUPER1	District 21, Toll Road - SC	Default	AGENCY_AD_HOC_REPORTING_TOOL, CAL_ADMIN, CAL_MANAGER, CFS, CREATE_CITATIONS, CREATE_PERMITS, DISPATCH_VIEW_ONLY, OFFICER_SUPERVISOR	  
<input type="checkbox"/>	Derek	J	Livangood	STATE_OFFICER13	District 42, Versailles	Yes	DATA_SUBMISSIONS_MGR, EVIDENCE_CUSTODIAN, OFFICER	  

IA-43008: REDESIGNED USER ADMIN SCREEN

IA-53391: NEW USER LOOKUP REPORT

### **New User Look Up Screen:**

A new user's look up page has been released. The new screen will increase the speed of the screen as well as give the user additional options and functionality.

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- The user will have the ability to set the number of records displayed per page. (Default set at 100)
- Users will be able to re-set user's passwords directly from the user's lookup screen
- A new User's Report has been designed allowing for more refined searches and exports

Active	Inactive	Locked	Log				Add User	
Search:	Search On:	All	Search	Reset				Show 100 entries
First Name	Middle	Last Name	User Name	Agency	SA	User Role	Action	
Active		Case	SA_CIDSUPER	A_standalone Pd	Default	AGENCY_ADMIN, CASE_SUPERVISOR, CFS, CID_SUPERVISOR, GANG ALWAYS EDIT AGENCY, LEA_RECORDS_MGMT	[Edit] [Delete] [Change Password]	
Agreat		Mann	52CIDSUP	District 52, Indianapolis	Default	CASE_SUPERVISOR, CID_SUPERVISOR	[Edit] [Delete] [Change Password]	
Always		Counting	SA_EVID	A_standalone Pd	Default	EVIDENCE_CUSTODIAN, OFFICER	[Edit] [Delete] [Change Password]	
Always (CID Sup)		Intent	STATE_CIDSUP7	District 14, Lafayette	No	AGENCY_ADMIN, CASE_SUPERVISOR, CFS, CID_SUPERVISOR, DISPATCH_VIEW_ONLY, EVIDENCE_CUSTODIAN, OFFICER_SUPERVISOR	[Edit] [Delete] [Change Password]	
Annelyn		Aficial	OFFICER_AA	District 35, Evansville	Default	OFFICER, OFFICER_SUPERVISOR	[Edit] [Delete] [Change Password]	
Billy		Stargazer	BSTARR	District 21, Toll Road - SC	Default	CREATE_CITATIONS, CREATE_PERMITS, CREATE_WARRANTS, EVIDENCE_CUSTODIAN, LEA_RECORDS_MGMT, OFFICER, OFFICER_SUPERVISOR	[Edit] [Delete] [Change Password]	

Users can set the number of records to display on the page. That number will persist while the user is logged in.

Users can change passwords directly from user's lookup page without having to edit the user's account.

Clicking on the new change password icon  will bring up a pop up window that allows users to change passwords without having to go into the edit user's account.

Change Password pop up that displays when users clicks new icon.

Change Password ✕

New Password:

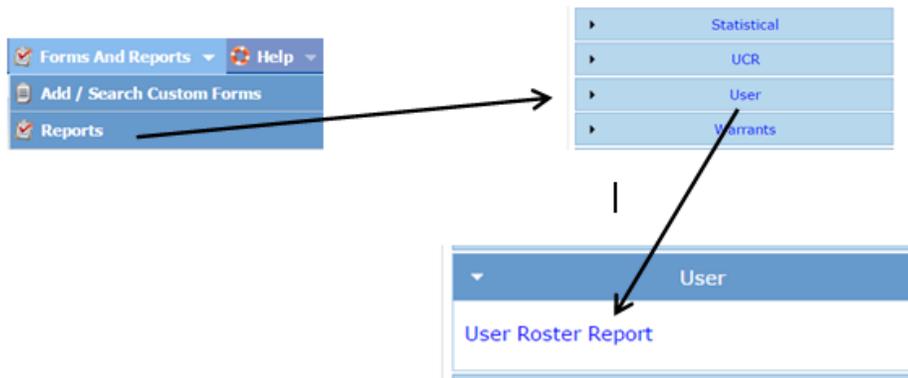
Confirm Password:

There has been a new User's Report that has been developed to support more refined exporting of data. The report will be available by default to the following roles:

- DBA
- Agency Admin
- Organization Admin
- System Admin

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Users with the listed roles will find a new tab under the Forms and Reports Pages > Reports



When the user opens up the "User Roster Report" they will find several search options as well as filtering and sorting options.

The screenshot shows the 'User Roster Report' configuration interface. It includes sections for 'Report Description', 'Parameters', and 'Output Type'. The 'Parameters' section has two selection boxes: 'Agencies (No Selection = All):' with options like 'A\_standalone Pd', 'All Other', 'Area Units-A1', 'Area Units-A2', and 'Area Units-A3'; and 'Roles (No Selection = All):' with options like 'AGENCY\_ADMIN', 'AGENCY\_AD\_HOC\_REPORTING\_TOOL', 'CAL\_ADMIN', 'CAL\_MANAGER', and 'CASE\_SUPERVISOR'. There are also dropdowns for 'Account Status' and 'Order By' (set to 'Agency'). The 'Output Type' section has a dropdown set to 'PDF File'. A 'Run Report' button is at the bottom.

Users can select all Agencies and Roles or leave the selection boxes blank which also equals "Selecting All" or select individual Agencies and roles in any combination to create a custom search.

The user further can filter the search by active or inactive accounts and sort the report by the following options: Agency Name, User's First or Last Names, Account status, or User Id.

## CUSTOM FORM ENHANCEMENTS

### IA-36789: MULTI-AGENCY CUSTOM FORM SELECTION

When creating a custom form, creators have requested the need to be able to select one or more agencies. This release will allow form creators the ability to assign a custom form to multiple agencies. This can be done by selecting and highlighting one, multiple or all, **'Available'** agencies from the **'Restrict To Agency'** field and then clicking the **'>'** button, to move the highlighted selected agencies to the **'Selected'** box. Multiple agencies can be selected by holding down the **'Ctrl'** button on the keyboard and clicking on individual agencies using their mouse and then clicking the **'>'** button.

The screenshot shows the 'Add Form' interface. At the top right, there are 'Save' and 'Go Back' buttons. Below the title bar, a message reads: 'Please start by entering basic form information. Once the form is saved, you will be able to design the forms fields. Note that the form will not be available to users until you publish and activate it.' The form fields include: Title, Description, Print Header, Restrict To Agency, Default Security Level (set to 'Executive Command'), Officer Entry (set to '-Select-'), Review Required (checkbox), Restrict Edit (checkbox), Roles, and Form Types. Each of these fields has an 'Available' list on the left and a 'Selected' list on the right, with arrows between them for moving items. An orange callout box with an arrow pointing to the 'Restrict To Agency' section contains the following text: 'Select one or more agencies allowed to the use of this form. 1. Selecting/highlighting agencies from 'Available' box. 2. Click the '>' arrow button, which will move selected agencies to 'Selected' box.'

If more than one agency is permitted to use the form, then a blue informational bubble will be displayed, listing all permitted agencies, on the **'Manage Forms'** page. Hovering over the blue informational bubble within the **'Agencies'** column, displays the list of agencies.

**Manage Forms** Go Back

**Forms Created By Your Agency**

Name	Creator	Agencies	Date Created	# of Instances	Publish Status	Active Status	Actions
Ann Test	Joe Friday		07/06/2015 1427	0	No	Inactive	
Matt's Test Form12	Joe Friday	All Other	07/24/2014 1304	0	Yes	Inactive	
Test	Greg Ranz	All Other	04/15/2014 1416	0	No	Inactive	

**Other Forms**

Name	Agencies	Date Created	# of Instances	Publish Status	Active Status	Actions	
1 Custom Form to Rule Them All	All Agencies				Active		
A Form	District 21, Toll Road				Inactive		
A New Form	District 42, Versailles	11/20/2014 1255	0	Yes	Active		
A Simple Custom Form	District 42, Versailles	11/07/2014 0831	0	No	Inactive		
Ang Test				0	No	Inactive	
Another Test Form	District 42, Versailles			0	Yes	View Only	
D42 Test Form	District 42, Versailles			0	Yes	Inactive	
DLA Police Desk Blotter	All Agencies			2	Yes	Inactive	
Derek Test Form	District 16, Peru - GA, District 21, Toll Road - SC...			0	Yes	Active	
Derek Test Form 2	District 16, Peru - GA, District 21, Toll Road - SC...			0	Yes	Active	
Expense Log	All Agencies	08/27/2014 0944	1	Yes	Active		
Firearms Discharge Report	All Agencies	09/17/2012 1256	4	Yes	Inactive		
GA Family Violence Incident Report	All Agencies	02/08/2013 0919	4	Yes	Inactive		
Incident Offense Fields	All Agencies	04/23/2014 1330	0	Yes	Active		
Inheritance Test Form	Indiana State Police	04/17/2014 1325	2	Yes	Active		
Marijuana Eradication Form	All Agencies	04/26/2012 0851	2	Yes	Active		

A blue informational bubble is shown when more than one Agency is permitted to use the form. Hovering over the blue bubble displays all permitted agencies.

All Other, Area Units-A1, Area Units-A2, Area Units-A3, Area Units-A4, Area Units-A5, Asdfad, Baxter Pd, CAR and X Units, CID, CIS-CID, CPS, CSI, CVED, County of Mark, DES, DL1, District 13, Lowell, District 14, Lafayette, District 16, Peru - GA, District 21, Toll Road - SC...

**Click to view Entire Entry**

## ENGINEERING ENHANCEMENTS & TECHNOLOGY UPGRADES

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IA-43014: SRING 4.1.6 UPGRADE  
IA-34991: RMS STACK UPGRADE – APACHE (64-BIT), MOD\_JK (64-BIT), SSL (64-BIT)  
IA-34934: RMS MIDDLE TIER SERVICE ACCOUNTS

The upgrades identified here have been applied to our NLETS infrastructure and were necessary to comply with Industry best practices with regards to security and performance in addition to additional enhancements and fixes that they provide.

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IA-34530: JASPER UPGRADE – VERSION 6.1 (\*\*\*)  
IA-34531: IREPORTS UPGRADE – VERSION 6.1

The Jasper server upgrade lays down the foundation for future integration with the InterAct RMS. For example, the upgrade will allow us to upgrade our Java environment to version 1.8 which has fixes, enhancements and improved security standards. The Jasper upgrade itself provides new usability features, improved chart support and additional security enhancements to name a few.

For a complete list of Jasper release notes, please go to the following site:

<http://community.jaspersoft.com/wiki/tibco-jasperreports-server-v601-release-notes>

**\*\* NOTE \*\*** The Jasper Server 6.1 upgrade has been deferred to a future RMS release due to an issue discovered during our regression testing with how the new version of Jasper handles date/time zone formats. We are in contact with Jasper and they plan to have a fix early September. Look for the Jasper 6.1 upgrade in RMS version 10.21.2 (Oct 2015) at which time we look to also upgrade to Java version 8.

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IA-36830: HTML5 UPLOAD SOLUTION  
IA-39619: TOPAZ SIGNATURE PAD SOLUTION

Google Chrome version 42 began the transition to end support for NPAPI (Netscape API) by disabling the default NPAPI setting in their browser yet they still provided an override setting that would allow the end user to re-enable. In September 2015, Google Chrome (version 45) will remove the override capabilities and NPAPI support will be permanently removed from Chrome.

Installed 3<sup>rd</sup> party extensions that require NPAPI plugins will no longer be able to load in Chrome. These steps have been taken by Google to improve Chrome's security, speed and stability as well as to reduce complexity in the code base.

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In response to this technology change, InterAct RMS has completely removed all Javascript plugin support which previously relied on the NPAPI capabilities by replacing these plugings with HTML5 solutions.

- Java Jumploader has been replaced with an HTML5 uploading solution. This replacement provides the ability to upload attachments (files, images, data, etc.) more efficiently. No user intervention is required for this change.
- The current Topaz Signature PAD API will no longer be supported within Chrome or Firefox browsers. Topaz has created a new “**SigWeb Browser API**” that supports Chrome, Firefox and Internet Explorer. Users using a Topaz Signature Pad device will be required to install this new API, in order to use the device in the browser. The API installer can be found at the following ULR: <http://www.topazsystems.com/sigweb.html>

## INCIDENT REPORT ENHANCEMENTS

### IA-3241: DISAPPROVED INCIDENT REPORT NOTIFICATION

Customers have requested the need to have the originating report owner notified when an **'Approved'** incident report status has been manually changed to **'Disapproved'** or **'Initial Report'**. In addition and more importantly, the reason for the status change needed to be communicated back to the originating report owner.

These new notifications identified below will alert and provide the responsible incident owner with the status change and reason for the change subsequently allowing the incident owner the ability to make the necessary corrections.

Notice that the 'Send Report Owner a Notification of Incident Status Change' checkbox is enabled by default. If a supervisor does not want to send the incident owner a notification then he or she must uncheck the checkbox.

NOTE: The option to change the incident report status to **'Pending Approval'** has been removed from the **'New Status'** drop down selection field.

### IA-37139: SEARCH FOR INCIDENT REPORT BY APPROVAL DATE

Over the past few releases numerous agencies have requested the ability to oversee and manage the Incident Report approval process. They have requested that this process be based on the Incident Report Approval Time-Stamp so that the process can be managed from a First-In, First-Out (FIFO) perspective.

The reasons provided are numerous:

- Some agencies have requested the ability for the Records Department to track, review and to have final Incident Approval to ensure data quality, accuracy and proper UCR/IBR reporting.

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- Other agencies have expressed the need to print documents required for initial court hearing, especially if subject is in their holding cell. This includes arrest reports, crime scene photos, videos, etc. but the problem is that we offer no trigger mechanism to start this process.
- And still others have stated that they need to know when an Incident has been approved so that certified personnel may enter NCIC hot list items into CJIS such as missing persons, stolen property, warrants, etc.

This enhancement has been implemented in this release to aid agencies with their internal business processes stated above. We have added a search by “Approval Date” to the existing Incident Report search capabilities that would allow any person in the agency identify and act upon the Incident Report Approval date.

In the example below, we performed an Incident Report search based on the Approval Date range of 08/03 to 08/14.

**Incident Search - View Incident Report**

**Incident Search**

Report#:

Report Type:

Status:

Summary:

Agency:

Report Date From:  To:

Occurrence Date From:  To:

Approval Date From:  To:

Gang Related:

Additional Search Criteria:

The results are return meet the criteria identified above.

**Incident Search Results**

7 record(s) found.

Agency	Report#	Report Date	Supp#	Summary	Actions
D42	2015ROOT0180	08/14/2015 1116 Hrs	0	902 South South Street South Brookston, IN 47923 Offense(s): 1; 35-42-2-1 B05 - BATTERY- KNIFE	
D42	2015ROOT0176	08/11/2015 1520 Hrs	1	717 Clough Avenue Superior, WI 54880 Offense(s): 1; 14-21-1-26 - NATURAL RESOURCE- DISTURB GROUND FOR ARTIFACTS/REMAINS/OBJECTS	
D42	2015ROOT0178	08/11/2015 0903 Hrs	1	303 Cobblestone Way Bedrock, IN 43221-0002 Offense(s): 1; 35-42-2-1 B08 - BATTERY- PHYSICAL	
D42	2015ROOT0170	08/07/2015 1505 Hrs	0	103 West Front INDIANAPOLIS, IN Offense(s): 1; 35-42-2-1 B07 - BATTERY- OTHER	
D42	2015ROOT0165	08/05/2015 1322 Hrs	0	350 B Street North East LINTON, IN 47441 Offense(s): 2; 35-42-2-1 B08 - BATTERY- PHYSICAL , 35-43-4-2 T31 - THEFT- CURRENCY/CHECKS	
D42	2015ROOT0134	07/06/2015 1102 Hrs	0	24 Blue Ridge Road Indianapolis, IN 46208-8888 Offense(s): 1; 35-48-4-1 - CONTROLLED SUBSTANCE- DEALING COCAINE OR NARCOTIC DRUG	
D42	2015ROOT0112	03/27/2015 1606 Hrs	0	100 Ash Street INDIANAPOLIS, IN 01234-7777 Offense(s): 1; 35-43-4-2 T05 - THEFT- ANTIQUES	

Please note that report 2015ROOT0112 was created on 03/27 however, by looking at the Incident Report history we can clearly see that it was not approved until 08/13. Since it met the original search criteria, it was returned in the desired results allowing the agency to take action as needed.

### Incident Report History

**Incident Summary:** 03/27/2015 1606 Hrs - 100 Ash ST INDIANAPOLIS, IN ☎ 01234-7777

**Offense(s):** 35-43-4-2 T05-THEFT- ANTIQUES

**Agency Name:** District 42, Versailles

**Report #:** 2015ROOT0112 **Supp #:** 0

Old Status	New Status	Changed By	Change date	Comments
Pending Approval	Approved Report	Collins, Sgt.	08/13/2015 08:39 AM	Incident Report 2015ROOT0112 Supp #:0 Has Been Approved.
	Initial Report	Collins, Sgt.	03/27/2015 04:06 PM	Incident Report has been Created

▶ Go Back

IA-35303: VALIDATIONS ON FIELD ARREST IMPORTS

When associating a field arrest to an incident report, some users assume that all of the field arrest information is automatically associated to the incident report which is an incorrect assumption. This in turn has lead to improper UCR and NIBRS reporting. In an effort to improve the workflow, new validations were added to RMS to alert the user of missing field arrest data, prior to incident approval.

The following two new validations were added:

1. If a field arrest is associated to a report, then RMS will verify that at least one offense from the associated field arrest was added to the incident report. Users will also see the following, if no offense was associated/added to the incident report:
  - a. **'Incident Validation'** tab error will display: *"Field Arrest Information - At least 1 offence from the field arrest must be included."*
  - b. **'Offenses'** tab will be highlighted red.
  - c. Hovering over the **'Offenses'** tab will display the new offense validation error.
2. If a field arrest is associated to a report, then RMS will verify that Arrestee (person name) from the associated field arrest is added to the incident report. Users will also see the following, if no arrestee was associated/added to the incident report:
  - a. **'Incident Validation'** tab error will display: *"Field Arrest Information - Arrestee from field arrest must be included on report."*
  - b. **'Names'** tab will be highlighted red.
  - c. Hovering over the **'Names'** tab will display the new arrestee validation error.

'Offense' and 'Names' tabs are red if new Field Arrest validations are triggered.

Incident Report

Quick Print Print Exit Report Transfer Show Wizard Submit for Approval

Summary Header **Offenses** Names Property & Vehicles Narratives Attachments Incident Validations

Verify Incident Report:

InterAct has found errors on the incident report which require attention before the report may be submitted. You may use the links below to help guide you to the particular area of the report needing modification. Once all of the errors have been resolved, you may submit the report for approval.

- Add Narrative At least one Narrative is required.
- Field Arrest Information At least 1 Offense from Field Arrest must be included
- Field Arrest Information Arrestee from Field Arrest must be included on report.
- Incident: 0010215 One Offense is Required

Run Validations Again

Back

Incident Report

Quick Print Print Exit Report Transfer Show Wizard Submit for Approval

Summary Header **Offenses** Names Property & Vehicles Narratives Attachments Incident Validations

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Run Validations Again

Back

Incident Report

Quick Print Print Exit Report Transfer Show Wizard Submit for Approval

Summary Header **Offenses** **Names** Property & Vehicles Narratives Attachments Incident Validations

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InterAct has found errors on the incident report which require attention before the report may be submitted. You may use the links below to help guide you to the particular area of the report needing modification. Once all of the errors have been resolved, you may submit the report for approval.

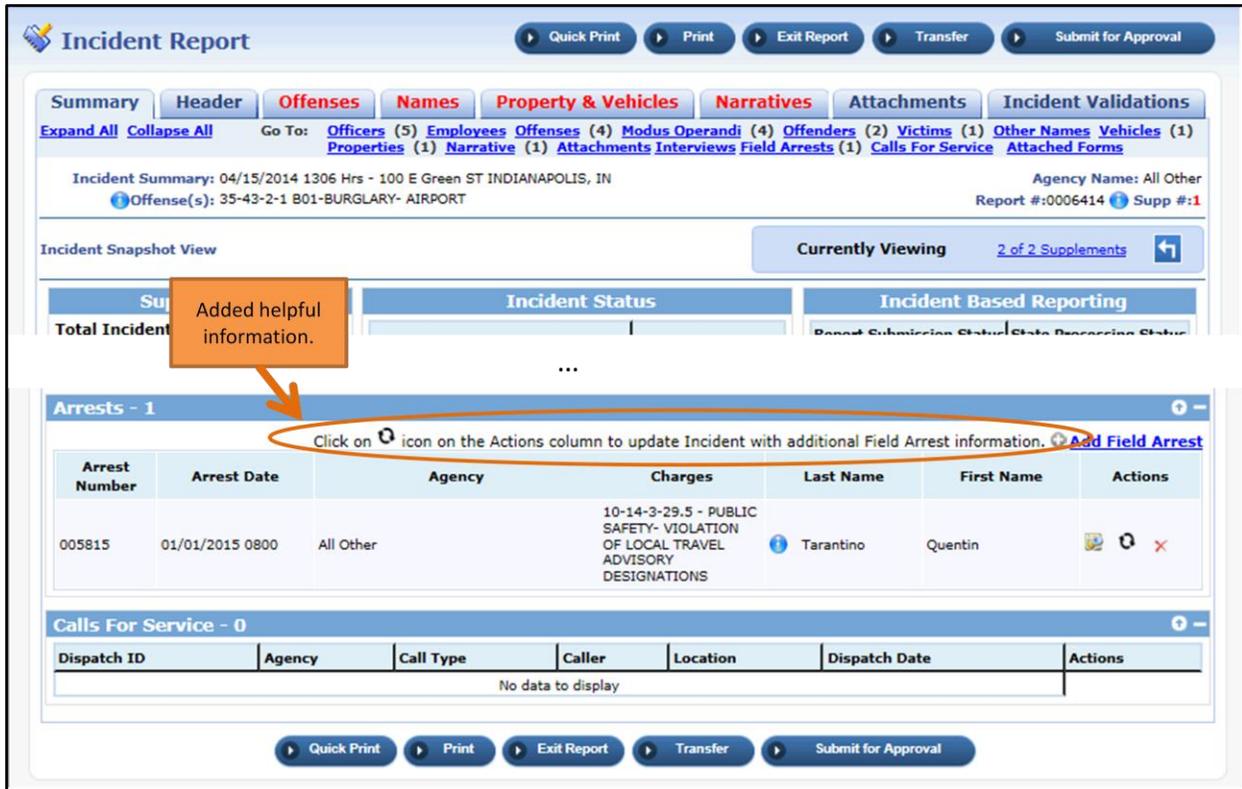
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- Field Arrest Information Arrestee from Field Arrest must be included on report.
- Incident: 0010215 One Offense is Required

Run Validations Again

Back

Interact recommends users correct these validations, by using the update icon  in the arrest grid actions column and then selecting the appropriate information from the field arrest. Keep in mind, manually (not associating field arrest data) correcting the errors, will clear these validations as well.

A new helpful message was added to the 'Arrests' section on the 'Summary' page. The goal is to help remind our users that clicking on the update icon in the 'Actions' column, will allow users to modify associated field arrest information.



**Incident Report**

Summary | Header | Offenses | Names | Property & Vehicles | Narratives | Attachments | Incident Validations

Go To: Officers (5) Employees Offenses (4) Modus Operandi (4) Offenders (2) Victims (1) Other Names Vehicles (1) Properties (1) Narrative (1) Attachments Interviews Field Arrests (1) Calls For Service Attached Forms

Incident Summary: 04/15/2014 1306 Hrs - 100 E Green ST INDIANAPOLIS, IN Agency Name: All Other  
 Offense(s): 35-43-2-1 B01-BURGLARY- AIRPORT Report #:0006414 Supp #:1

Incident Snapshot View Currently Viewing 2 of 2 Supplements

**Arrests - 1**

Click on  icon on the Actions column to update Incident with additional Field Arrest information. [Add Field Arrest](#)

Arrest Number	Arrest Date	Agency	Charges	Last Name	First Name	Actions
005815	01/01/2015 0800	All Other	10-14-3-29.5 - PUBLIC SAFETY- VIOLATION OF LOCAL TRAVEL ADVISORY DESIGNATIONS	Tarantino	Quentin	 

**Calls For Service - 0**

Dispatch ID	Agency	Call Type	Caller	Location	Dispatch Date	Actions
No data to display						

IA-36901: CHANGE ROLE OF PERSON AFTER INCIDENT REPORT APPROVAL

It is not uncommon that people report themselves as a victim to cover up crimes, when in fact they are the perpetrator of the crime. The investigations often will reveal that the person originally reporting the crime and listed themselves as one of the victims turns out to be the suspect/offender and is later arrested. All these changes need to be tracked both within RMS and on the printed output so when the report goes to the prosecutor they have a clear understanding of what happened including the fact that the now arrestee was originally considered a victim.

Other times it's not clear who is the suspect versus the victim. In cases of batteries officers are required to make their best judgment who "started" an altercation making one the suspect and the other person the victim. However, as witnesses are interviewed and other evidence is evaluated often times that original assessment turns out to be incorrect. These changes need to be tracked in RMS and printed on

## InterAct RMS 10.21.0

the report so it's clear the person who was originally listed as a victim, was later changed to a suspect/offender or arrestee.

RMS will now provide the user the ability to change a victim to an offender or an offender to a victim on an approved Incident Report through an incident supplement. When viewing an offender or victim, the user will easily see if that person was previously a different role.

### **Switching from Offender to Victim**

In order to change an offender to a victim, the user must open a new supplement for the incident. RMS displays a "Switch to Victim" icon next to each incident person displayed in the Offenders grid if the supplement that offender was added on is approved. (If the supplement the offender was added on is not approved, the icon is not displayed). The user selects the icon for the offender he wishes to switch to a victim.

**Incident Report**

Quick Print | Print | Exit Report | Transfer | Submit for Approval

Summary | Header | Offenses | Names | Property & Vehicles | **Narratives** | Attachments | Incident Validations

[Offenders](#) | [Victims](#) | [Other Names](#)

Incident Summary: 07/22/2015 1958 Hrs - 453 Laporte AVE INDIANAPOLIS, IN 66625  
Offense(s): 35-43-4-2 T19-THEFT- CASINO CHIPS

Agency Name: District 42, Versailles  
Report #:2015ROOT0157 | Supp #:1

Offenders Summary: (1) [Add Offender](#) [Add Unknown Offender](#) [Top](#)

Name	Age (Yrs) (Time of Incident)	Role in Incident	Supp#	Actions
Lewis, William Joshua - RACE: White SEX: M DOB: 08/10/1976	38 Years Old	Suspect / Offender	0	  

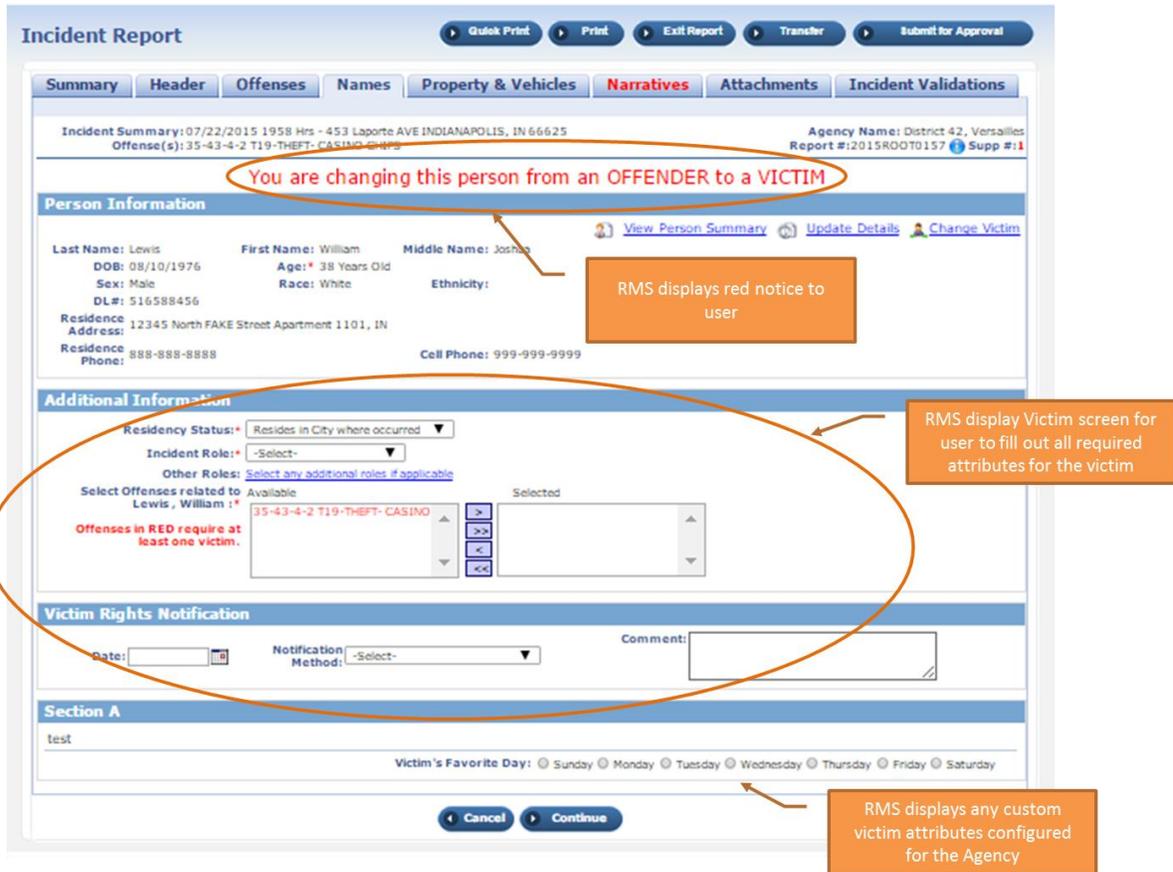
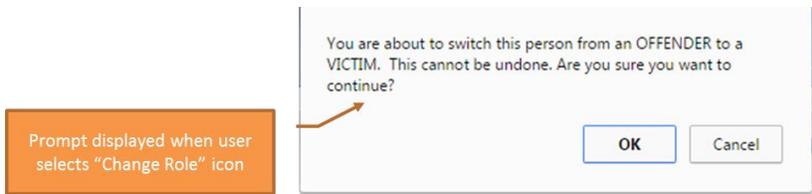
Victims Summary: (1) [Add Organization](#) [Top](#)

Name	Age (Yrs) (Time of Incident)	Offense(s)	Injuries	Incident Role	Supp#	Actions
Renner Jeremy Lee - RACE: White SEX: M DOB: 01/07/1971	44 Years Old	35-43-4-2 T19-THEFT- CASINO CHIPS		Victim	0	  

Other Incident Names Summary: (0) [Add Person](#) [Add Organization](#) [Top](#)

No data to display

RMS prompts the user that they are about to switch the offender to a victim and asks if they wish to continue. Upon the user selecting OK, RMS displays the Victim screen. The user captures all of the required elements for a victim (including custom attributes configured for the Agency) and selects Continue. RMS prompts the user one more time that they are changing the offender to a victim and asks if they wish to continue.



Upon the user selecting yes in the confirmation prompt, RMS saves the victim information, removes the offender information for the incident person and returns the user to the Incident Report. The person is no longer displayed in the offender grid and is displayed in the victim grid along with a “previous role: offender”.

**Incident Report** Quick Print Print Exit Report Transfer Submit for Approval

**Summary** | **Header** | **Offenses** | **Names** | **Property & Vehicles** | **Narratives** | **Attachments** | **Incident Validations**

[Offenders](#) | [Victims](#) | [Other Names](#)

Incident Summary: 07/22/2015 1958 Hrs - 453 Laporte AVE INDIANAPOLIS, IN 66625 Agency Name: District 42, Versailles  
 Offense(s): 35-43-4-2 T19-THEFT- CASINO CHIPS Report #:2015ROOT0157 Supp #:1

Offenders Summary: (0) Add Offender Add Unknown Offender Top

Victims Summary: (2) Add Person Add Organization Top

Name	Age (Yrs) (Time of Incident)	Offense(s)	Injuries	Incident Role	Supp#	Actions
Lewis William Joshua - RACE: White SEX: M DOB: 08/10/1976	38 Years Old	35-43-4-2 T19-THEFT- CASINO CHIPS		Victim		   
Renner Jeremy Lee - RACE: White SEX: M DOB: 01/07/1971	44 Years Old			Victim	0	

Other Incident Names Summary: (0) Add Person Add Organization Top

No data to display

**Changing from Victim to Offender**

Changing from a Victim to an Offender works the same as Offender to Victim. The user selects the “Change Role” icon in the Victim grid, RMS prompts the user to continue, the user selects OK, RMS displays the Offender screen, the user enters the required offender attributes and selects Continue, RMS prompts the user a second time to confirm the change from victim to offender, the user selects OK and RMS updates the incident person by removing the victim attributes and saving the offender attributes. RMS displays the Names tab and the incident person is now displayed in the Offender grid with a previous role of Victim and is no longer displayed in the Victim grid.

**Printing the Incident Report**

On the printed Incident Report, RMS displays all previous roles for an Offender and/or Victim on the incident report.

FOR OFFICIAL USE ONLY (FOUO)  
**Indiana State Police**  
 Incident Report  
 902 South Adams Street Versailles, IN 47042  
 Phone: (317) 555 - 1717 Fax: (317) 555 - 2828



ORI SC0280000	County Ripley County	Venue CHARLESTOWN	Report # 2015ROOT0157
Report Date / Time 07/22/2015 19:58 Hrs (US:Eastern)	Occurrence Date / Time 07/22/2015 19:58 Hrs (US:Eastern)	File Class 35-43-4-2 T19	

District: \_\_\_\_\_

Nature of Incident: Child Abused      Supplements: Initial Report (1)  
 Approved Report (1)

Summary:  
 S  
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d  
e  
:  
 Gang Summary: \_\_\_\_\_      NowDateandTime: \_\_\_\_\_  
 AutoCompleteColor: \_\_\_\_\_      OfficerTest: \_\_\_\_\_  
 MultiSelectBoxd: \_\_\_\_\_  
 Broke A Sweat: N      HavingFun      Now Date: \_\_\_\_\_  
 Not Positioned: \_\_\_\_\_  
 Alcohol Involved: \_\_\_\_\_      NUMB: \_\_\_\_\_  
 GANG Involved: \_\_\_\_\_

Incident Location

Address: 453 Laporte Avenue  
 City: Indianapolis      County: Adams      State: Indiana  
 ZIP: 66625      Country: United States of America  
 Township of Occurrence: \_\_\_\_\_  
 Latitude: 41.738426      Longitude: -86.868790

Incident Offenses

Supp #	Offense	Status	Status Date
0	35-43-4-2 T19 - Theft- Casino Chips	Open/Pending	07/22/2015 19:58 Hrs

CLERY Test: \_\_\_\_\_

Officers Involved

Role	Name	Agency	Supp #
Reporting	SERGEANT-CAPTAIN-WIN G. Ranz (#9695)	District 42, Versailles	0

Incident People

Victim      Supp # 1

Name: LEVMS, WILLIAM JOSHUA (Primary Name)      Title: \_\_\_\_\_      Date of Birth: 08/10/1976  
 Race: White      Sex: M      Age at Occurrence: 38 Years Old  
 DL #: 516588456 (Colorado)

FOR OFFICIAL USE ONLY (FOUO)      2015ROOT0157 - District 42, Versailles - ISP Test (TSTC)

Address: 12345 North FAKE Street Apartment #1101 IN (Date of Info: 11/04/2014)  
 Phone: 999-999-9999 - Cellular (Date of Info: 11/04/2014)  
 888-888-8888 - Residence (Date of Info: 11/04/2014)

Previous Role(s): Suspect / Offender      Supp #: 0      Changed On: 07/22/2015      By: Greg Ranz

Previous Role for the Incident Person is included on the printed incident report

## MAPPING ENHANCEMENTS

### IA-51978: WARRANT MAP MARKER ENHANCEMENT

Anyone with permissions to view warrant locations on the incident map will now also be able to view, print and comment directly from the map. All they need to do is to click on the warrant marker and they will have the same options already provided from the list view on the left.

**Active Warrants (5)**

**Address:** 100 Ash Street INDIANAPOLIS, IN 01234-7777  
**State ID:**  
**Date Issued:** 06/04/2014 16:28  
**Reference Number(s):** 1243234234(Docket #)  
**Agency:** Indiana State Police  
**Person:** Atkinson, Stephen - DOB: 06/01/1960 RACE: White SEX: Male  
**Charges:** Test  
[Zoom On Map](#) | [View](#) | [Print](#) | [Comment](#)

**Address:** 752 East Coil Apartments Basement INDIANAPOLIS, IN 43221-0005  
**State ID:**  
**Date Issued:** 06/20/2013 16:47  
**Reference Number(s):** 684633(Docket #)  
**Agency:** Indiana State Police  
**Person:** Gleason, Jackie - DOB: 04/27/1965 RACE: White SEX: Male  
[Zoom On Map](#) | [View](#) | [Print](#) | [Comment](#)

**Address:** 585 South Tecumseh Road Apartment Indianapolis, IN  
**State ID:**  
**Date Issued:** 10/03/2013 15:00  
**Reference Number(s):** 235(Docket #)  
**Agency:** Indiana State Police  
**Person:** Howe, Luke - DOB: 05/10/1983 RACE: White SEX: Male  
[Zoom On Map](#) | [View](#) | [Print](#) | [Comment](#)

**Address:** 2740 North ADDISON MEADOWS Lane Basement INDIANAPOLIS, PA 46203-5555  
**State ID:**  
**Date Issued:** 04/23/2014 16:31  
**Reference Number(s):** 123123123(Docket #)  
**Agency:** Indiana State Police  
**Person:** Hoffman, Laurent Jane - DOB: 12/01/1985 RACE: Hispanic SEX: Female  
**Charges:** BURGLARY- RADIO STATION  
[Zoom On Map](#) | [View](#) | [Print](#) | [Comment](#)

**Coordinates:** 39.775332,-86.125992

**Warrant**

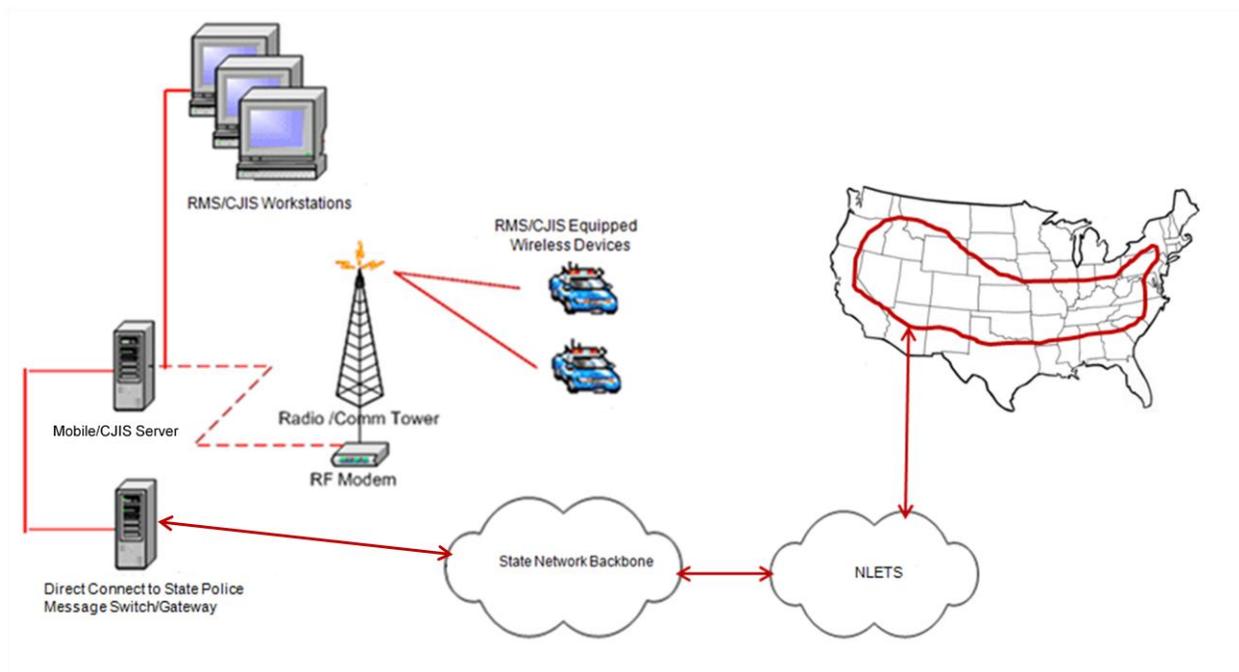
**Address:** 585 South Tecumseh Road Apartment Indianapolis, IN  
**State ID:**  
**Date Issued:** 10/03/2013 15:00  
**Reference Number(s):** 235(Docket #)  
**Agency:** Indiana State Police  
**Person:** Howe, Luke - DOB: 05/10/1983 RACE: White SEX: Male  
[View](#) | [Print](#) | [Comment](#)

## INTERFACE ENHANCEMENTS

### IA-37406: INTEGRATE NCIC & INTERDEX QUERY TRANSACTIONS INTO RMS

One of the more exciting enhancements included in this release is the ability to issue CJIS message key inquiries directly from the InterAct RMS. Although there is an up-charge from InterAct to enable and use this feature/function from RMS; the complexity and cost to the agency to deploy and maintain the overall solution is greatly reduced due to InterAct's architectural design. Our goal in designing this feature/function was to reduce the complexity and to provide a cost effective direct access method to CJIS information that would be affordable to all agencies so that they may enhance officer safety, improve productivity and reduce radio traffic.

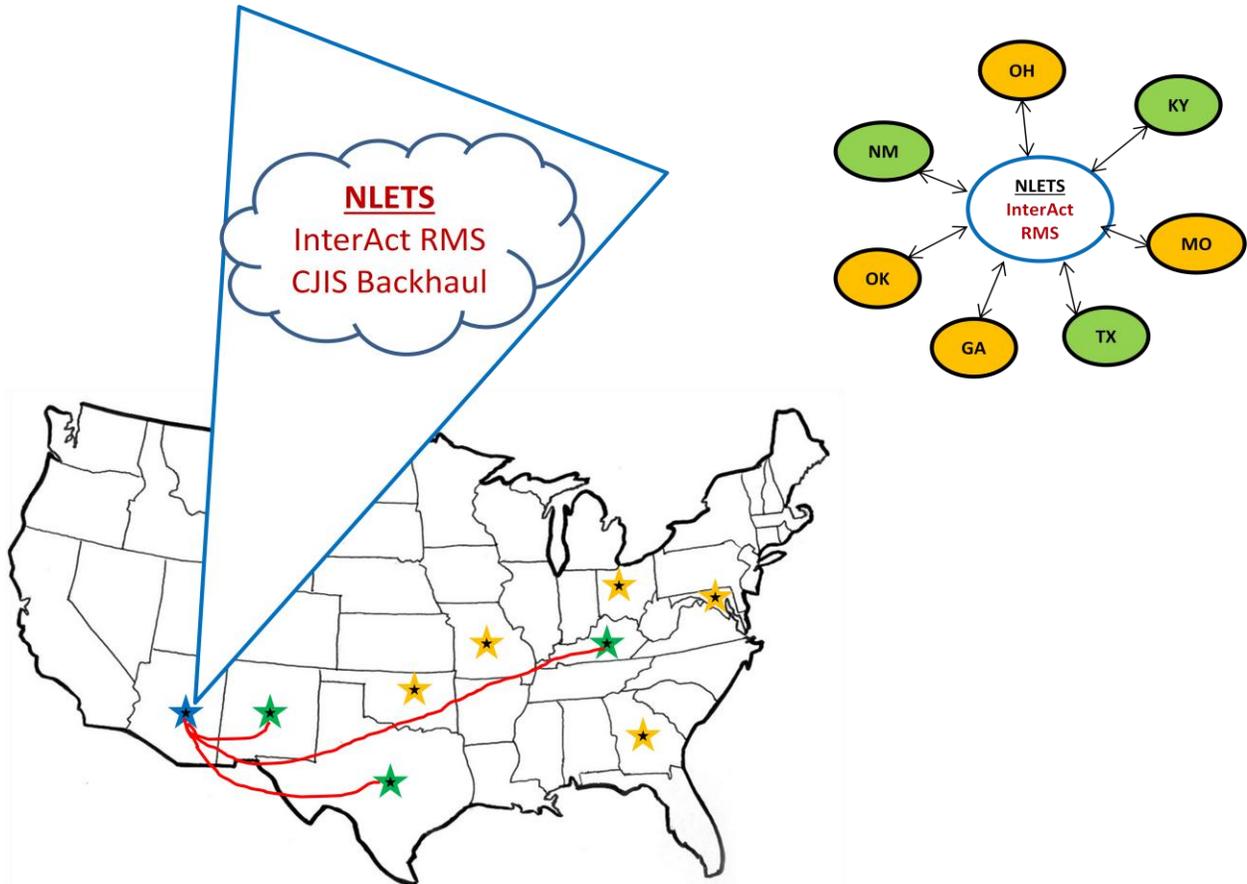
Looking at the prototypical premise installation of any agency that currently has access to state and federal CJIS information, the solution to implement could be cost prohibitive and complex. Access to the state network requires dedicated network circuitry, additional network equipment and server hardware that often includes reoccurring costs.



Prior to this new architectural design, InterAct would have to install a mobile/CJIS server onsite at the agency in order to have direct access to the state message switch. This server would in turn need to be connected to an onsite state router and dedicated secure network circuit that would be directly connected to the state message switch. Many smaller police departments do not have the technical expertise and/or the funding necessary to maintain an onsite server and connection to the state. As a result, these agencies have been forced to be dependent on other agencies to perform CJIS inquiries on their behalf or do without.

## InterAct RMS 10.21.0

Rather than continuing with the business as usual model, InterAct has been successful in working with several State CJIS Security Offices to gain approval and access to the state CJIS backbone via a direct connect “Backhaul” circuit from NLETS. With InterAct’s cloud based RMS solution also being hosted at NLETS, agencies that reside in a state that has an approved “Backhaul” circuit may also participate in this reduced cost solution by using InterAct’s RMS to access state and federal CJIS information.



RMS 10.21 GA will support the CJIS Backhaul circuits to Texas, New Mexico and Kentucky. Negotiations are in process with Oklahoma, Missouri, Ohio, Maryland, Georgia and the FBI. Additional states will be targeted as these initial states become available.

An added benefit to subscribing to InterAct’s RMS CJIS Query Interface is that you will also receive query response results from InterAct’s State Data Share Repository known as InterDex. Any name, vehicle or property query issued via the RMS CJIS interface will automatically spawn a query to InterAct’s InterDex and return the results.

For RMS clients residing in states where a CJIS backhaul is not supported or are non-subscribers to the new InterAct RMS CJIS Query Interface, InterAct’s State Data Share platform known as InterDex will provide the capability to query any name, vehicle, or property from any participating InterDex agency. The InterDex service is available to all hosted InterAct RMS law enforcement agencies that have a signed InterDex MOU to share data and are in good standing with maintenance.

## InterAct RMS 10.21.0

To enable the RMS CJIS interface and the InterAct InterDex interface, please contact your sales representative or operations. Please note that 2-factor authentication is required in order to query CJIS repositories.

### Configuration

In order to query CJIS repositories, the agency (and users) must be set up with 2-factor authentication. Querying CJIS will automatically also query InterDex. Agencies not using 2-factor authentication may still query InterDex.

For the purposes of this document, it will be assumed that for an agency wishing to use CJIS that the agency has 2-factor authentication turned on and configured for the necessary users. Those steps will not be defined here.

RMS provides flexibility to an agency for the configuration. First the agency determines if they wish to use CJIS (required 2-factor authentication and includes InterDex) or just InterDex queries. Next, permissions are granted to a role for CJIS and/or InterDex. The agency may then further select whether or not they wish to use the Person, Property and/or Vehicle Interfaces. Finally, the agency may further define the specific users for each interface being used.

The following provides configuration steps and details for CJIS and InterDex within RMS.

### InterDex Only

#### Agency Level

1. Select Agency under the Administration menu and select edit for the agency being configured to view the Agency Admin screen.
2. Ensure the agency has an ORI number defined or enter one if undefined.
3. Ensure the agency location has a state defined (required for an agency by RMS).
4. Ensure the External Authentication check box is unselected
5. Add the **Mobile XSI Web App** feature for the agency

**Agency Profile** [Back] [Update]

**Agency Information** [Sub Agency] [Agency Organization] [Number Generation] [Quick Links] [Agency Settings]

**Agency Information**

\* Agency Internal Code: D42  
 \* Agency Display Code: D42  
 \* Agency Code Display Text: District 42, Versailles  
 \* Agency Type: Police Agency  
 \* Time Zone: (GMT-05:00) Eastern Time(US and Canada)

Ensure the Agency has an ORI defined

\* Required Fields  
 ORI Number: SC0280000  
 Website: www.in.gov/isp/  
 Phone: 317-555-1717  
 Fax: 317-555-2828  
 Point of Contact: District

**External Authentication**

Enabled	Type	Host	Port	Shared Secret	Enable Level	Action
<input type="checkbox"/>	SAFENET	mobile2.illeds.com	1812	*****	USER	[Update] [Delete]

Ensure External Authentication is unselected

**Agency**

S.NO	Phone	Email	User ID	Actions
No data to display				

Users: --Select User-- [Add]

**Features**

One Time Password

- Field Interviews
- Google
- Incident XML Extract
- LIMS Evidence XML Data Extract
- Mobile XSI Web App
- Notify Prosecutor
- Officer Daily Logs
- Permits
- Reports
- Smart Search (Incident And Stat)

Select Mobile XSI Web App Feature

[Setup Jasper Server Access](#)

**Address Information**

\* Street: 902 South Adams Street  
 \* State: Indiana  
 Latitude: 39.062042

\* City: Versailles  
 \* Zip: 47042  
 Longitude: -85.25564539999

Ensure the Agency has a State defined

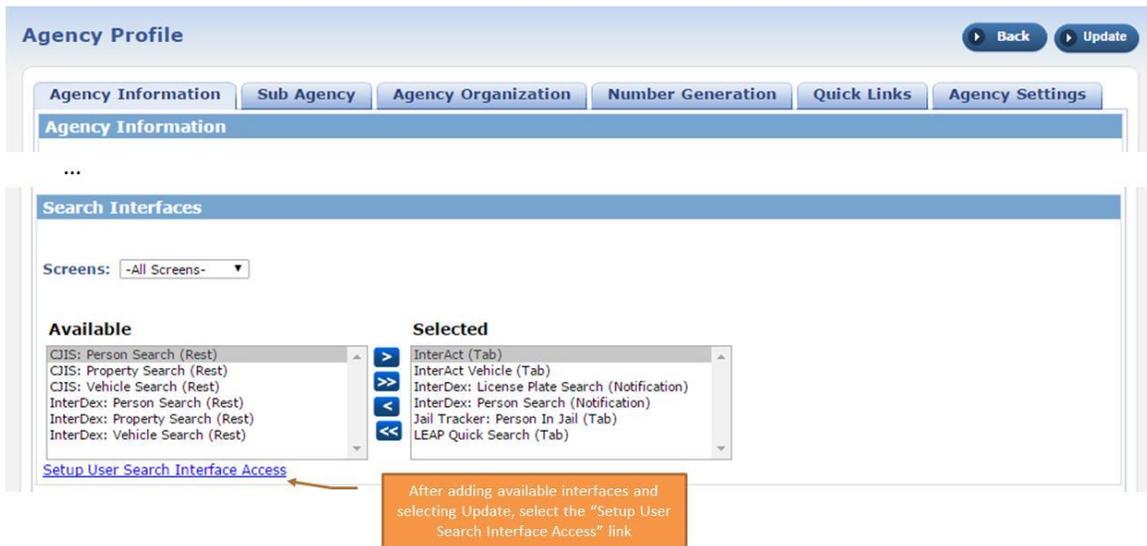
Geo Code

Map [Satellite]

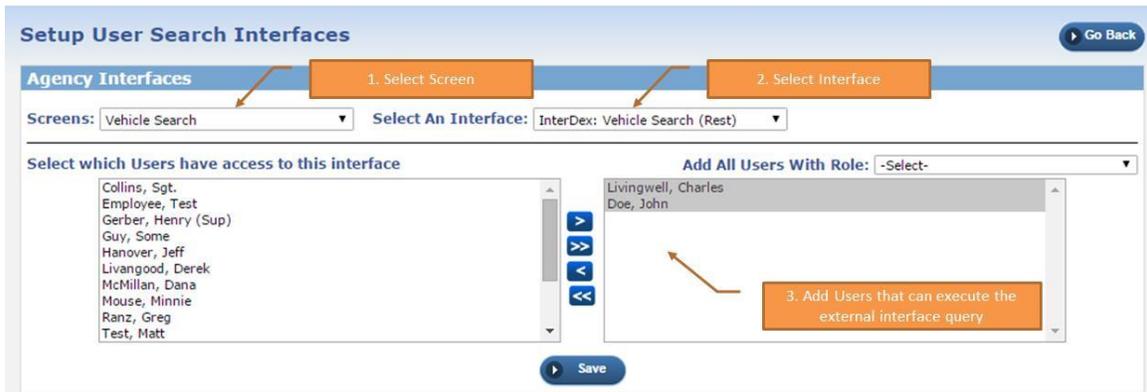
- Choose InterDex interfaces for the agency: Person, Property and/or Vehicle. RMS will only display interfaces and buttons to users for those interfaces selected for the agency.
- Select UPDATE to save all settings for the Agency.



8. Select “Setup User Search Interface Access” link located in the Search Interfaces group box.



9. Select a search (person, property or vehicle) and the corresponding InterDex interface and add the users that are allowed to perform the query. Select SAVE. Repeat for all search interfaces added in step 6. Only users in the list (along with the InterDex permission) will have access to the links, interfaces and buttons for InterDex queries.



10. Select Go Back to return to the Agency Admin screen. The Agency is now set up.

**Permissions**

Users without the permission will not see the link, interface and buttons for the InterDex queries

1. Select Roles from the Administration menu.
2. Search for and Edit a role that will be granted the permissions for InterDex
3. Select the "+" for the External Search – Perform InterDex Searches permission to add it to the role
4. Select SAVE to update the role



5. Select the Employee Info tab and ensure a SSN is provided or enter the SSN (along with other required employee info if needed).

The screenshot shows the 'Manage User' interface with the 'Employee Info' tab selected. The user is 'OFFICER\_DMM'. The form includes the following fields and values:

- Employee ID: 111-1111
- Active:
- Employee Type: Patrol Sworn
- Officer ID: 243
- Last Name: McMillan
- First Name: Dana
- Middle Name: (empty)
- SSN: 444-44-4444
- OB: (empty)
- Place of Birth: (empty)
- Sex: Female
- Race: -Select-
- Ethnicity: -Select-
- DL State: -Select-
- DL Number: (empty)
- Blood Type: -Select-
- Longevity Date: (empty)
- Start Date: (empty)
- End Date: (empty)
- Rank: -Select-
- Service Assign Code: -Select-

An orange callout box points to the SSN field with the text: "Ensure a Social Security Number is defined".

6. Select Update to save the information. User configuration is complete.

### CJIS Configuration

CJIS queries will include InterDex queries automatically. The above configuration for InterDex is not required. However, RMS does allow an agency to use a combination of CJIS and InterDex. For example, an agency may use CJIS for Person searches but only InterDex for Property and/or Vehicle. This is accomplished by selecting the CJIS: Person Search Interface, not selecting the CJIS: Property Search or CJIS: Vehicle Search, and selecting InterDex: Property Search and InterDex: Vehicle Search interfaces.

CJIS does require 2-factor authentication. For the purposes of this document, it is assumed the agency already has 2-factor authentication turned on and configured for the agency and users.

### Agency Level

1. Select Agency under the Administration menu and select edit for the agency being configured to view the Agency Admin screen.
2. Ensure the agency has an ORI number defined or enter one if undefined.
3. Ensure the agency location has a state defined (required for an agency by RMS).
4. Ensure the External Authentication check box is selected (Note: should be selected with Host, Port and Shared Secret defined already for 2-factor authentication)
5. Add the **Mobile XSI Web App** feature for the agency (Note: One Time Passcode feature for 2-factor authentication is required as well)

**Agency Profile** [Back] [Update]

**Agency Information** [Sub Agency] [Agency Organization] [Number Generation] [Quick Links] [Agency Settings]

**Agency Information**

\* Agency Internal Code: D42  
 \* Agency Display Code: D42  
 \* Agency Code Display Text: District 42, Versailles  
 \* Agency Type: Police Agency  
 \* Time Zone: (GMT-05:00) Eastern Time(US and Canada)

Ensure the Agency has an ORI defined

ORI Number: SC0280000  
 Website: www.in.gov/isp/  
 Phone: 317-555-1717  
 Fax: 317-555-2828  
 Point of Contact: District

**External Authentication**

Enabled:  Type: SAFENET Host: mobile2.ileds.com Port: 1812 Shared Secret: \*\*\*\*\* Enable Level: USER Action: [Update] [Delete]

Ensure External Authentication is unselected

**Agency**

S.NO	Phone	Email	User ID	Actions
No data to display				

Users: --Select User-- [Add]

**Features**

Incident XML Extract  
 LIMS Evidence XML Data Extract  
 Mobile XSI Web App  
 Notify Prosecutor  
 One Time Password  
 Officer Daily Logs  
 Permits  
 Reports  
 Smart Search (Incident And Stat Scheduling)

Select Mobile XSI Web App Feature

Ensure One Time Passcode is also selected

[Setup Jasper Server Access](#)

6. Choose CJIS interfaces for the agency: Person, Property and/or Vehicle. RMS will only display interfaces and buttons to users for those interfaces selected for the agency.
7. Select UPDATE to save all settings for the Agency.

**Agency Profile** [Back] [Update]

**Agency Information** [Sub Agency] [Agency Organization] [Number Generation] [Settings]

2. You MUST select Update after selecting interfaces before adding the users

**Search Interfaces**

Screens: -All Screens-

1. Select the CJIS interfaces the agency wishes to use

**Available**

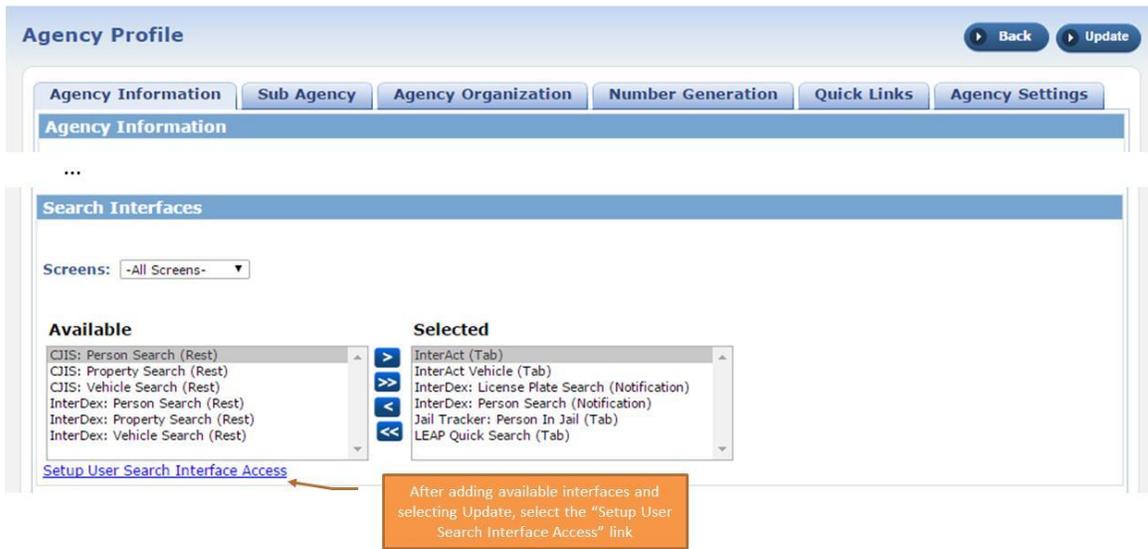
- CJIS: Person Search (Rest)
- CJIS: Property Search (Rest)
- CJIS: Vehicle Search (Rest)
- InterDex: Person Search (Rest)
- InterDex: Property Search (Rest)
- InterDex: Vehicle Search (Rest)

**Selected**

- InterAct (Tab)
- InterAct Vehicle (Tab)
- InterDex: License Plate Search (Notification)
- InterDex: Person Search (Notification)
- Jail Tracker: Person In Jail (Tab)
- LEAP Quick Search (Tab)

[Setup User Search Interface Access](#)

8. Select "User Setup for Interfaces" link



9. Select a search (person, property or vehicle) and the corresponding CJIS interface and add the users that are allowed to perform the query. Select SAVE. Repeat for all search interfaces added in step 6. Only users in the list (along with the CJIS permission) will have access to the links, interfaces and buttons for CJIS queries.





10. Select Go Back to return to the Agency Admin screen. The Agency is now set up.

**Permissions**

Users without the permission will not see the link, interface and buttons for the CJIS queries

1. Select Roles from the Administration menu.
2. Search for and Edit a role that will be granted the permissions for CJIS (including InterDex)
3. Select the “+” for the External Search – Perform State NCIC Searches permission to add it to the role
4. Select SAVE to update the role



5. Repeat for all roles being granted CJIS query capability.

**User Level**

1. Select Users from the Administration menu.
2. Search for and edit a user that is going to run CJIS queries
3. Ensure the user has a First Name and Last Name defined (required for a RMS user)
4. The user must have a Social Security Number (SSN) for CJIS queries. Ensure the Is Employee check box is selected or select if not on the Profile tab.

5. Select the Employee Info tab and ensure a SSN is provided or enter the SSN (along with other required employee info if needed). Select Update to save the information.

6. Select the Security Settings tab
7. Ensure “Enabled at User-Level” under External Authentication is selected with a Mobile Interface User Id, Terminal Id and Unit Id defined (required for 2-factor authentication).

8. Select SAVE to update the user information. User configuration is complete.

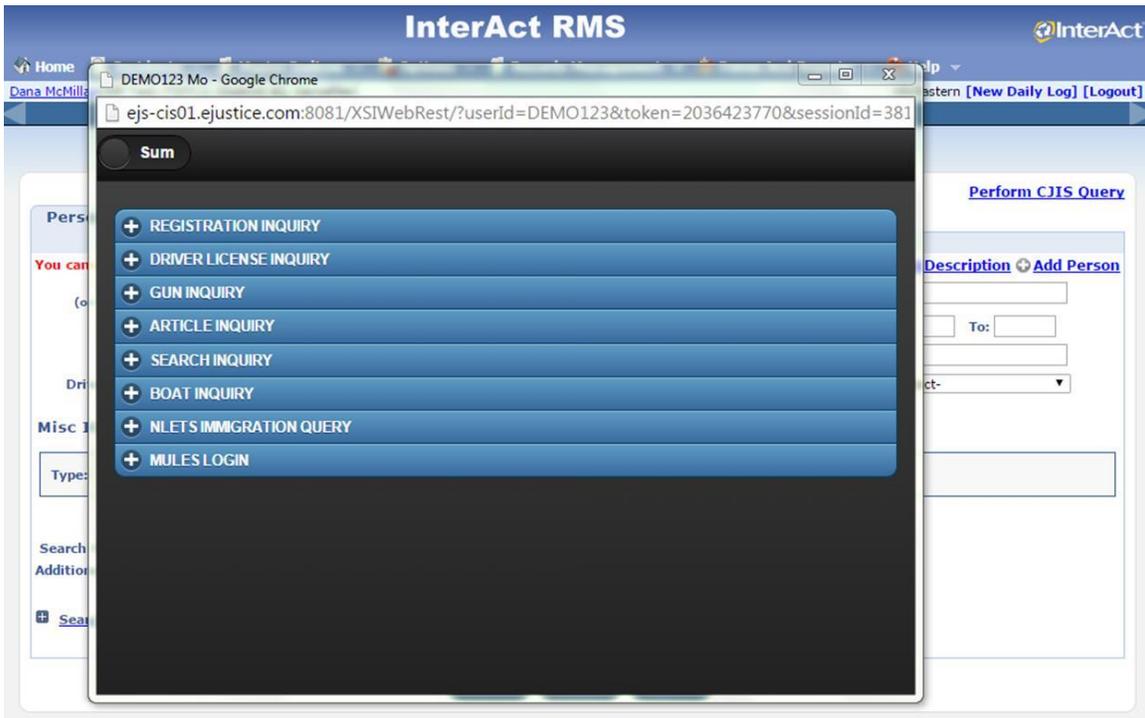
### Executing the CJIS / InterDex Queries

A user may execute a CJIS / InterDex query from multiple places within RMS. Whether or not the link, interface or buttons appear depend upon the permissions of the user, the search interfaces configured for the agency as well as whether or not the user is in the user list for the search interface.

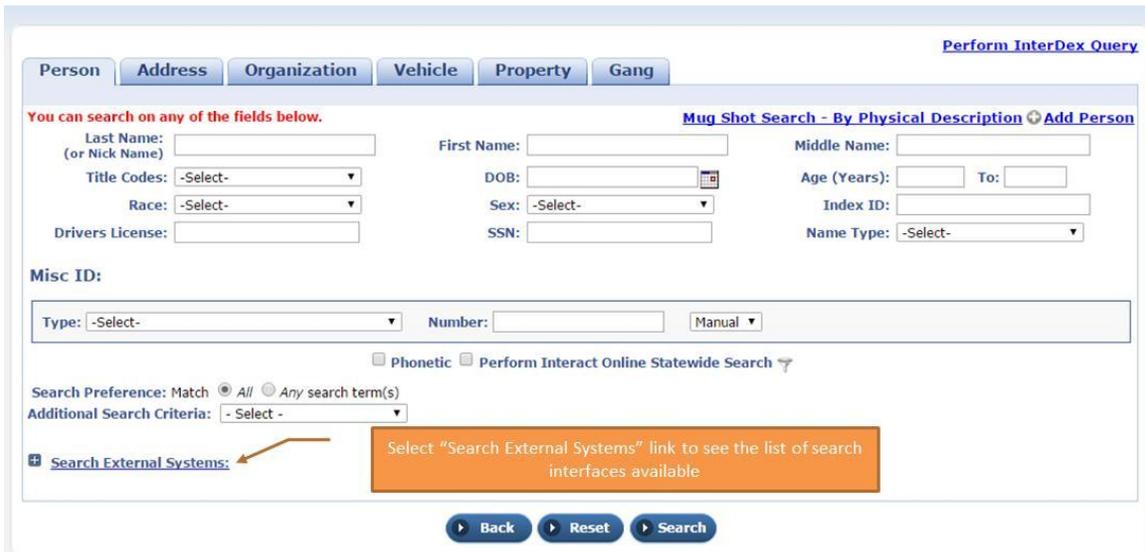
From the Master Indices screen, by selecting the Perform CJIS Query / Perform InterDex Query link, RMS displays a new window for the CJIS/InterDex application with all of the forms configured for the State Code of the user's agency.

(Note: All images in this document show InterDex. If the agency is using 2-factor authentication and has Mobile XSI Web App feature enabled, the links would all show CJIS instead of InterDex)

The user may select a form, complete the form and execute the query and see the results.



On the Person, Vehicle or Property tabs on the Master Indices screen, the user select the “Search External Systems” link to expand the list of available search interfaces for the master indices.



[Perform InterDex Query](#)

**Person** | **Address** | **Organization** | **Vehicle** | **Property** | **Gang**

You can search on any of the fields below.

[Add Vehicle](#)

Year:  Make:  Model:   
VIN#:  Vehicle Type:  Vehicle Style:   
License #:  State:  Index ID:

Search Preference: Match  All  Any search term(s)  
Additional Search Criteria:

[Search External Systems:](#) Select "Search External Systems" link to see the list of search interfaces available

[Perform InterDex Query](#)

**Person** | **Address** | **Organization** | **Vehicle** | **Property** | **Gang**

You can search on any of the fields below.

[Add Property](#)

Index ID:   
Serial Number:   
Item Description:

Category:  All  Property  Drugs  Documents  Currency  Guns

Search Preference: Match  All  Any search term(s)  
Additional Search Criteria:

[Search External Systems:](#) Select "Search External Systems" link to see the list of search interfaces available

The CJIS: Person Search / InterDex: Person Search interface will be displayed and enabled if the user has the correct permissions. Hovering over the information bubble by the interface name will define the required attributes the user must enter for the search to execute.

[Perform InterDex Query](#)

Person | Address | Organization | Vehicle | Property | Gang

**You can search on any of the fields below.**

[Mug Shot Search - By Physical Description](#) [Add Person](#)

Last Name:  (or Nick Name)      First Name:       Middle Name:   
 Title Codes:       DOB:       Age (Years):  To:   
 Race:       Sex:       Index ID:   
 Drivers License:       SSN:       Name Type:

Misc ID:  
 Type:       Num:

Search Preference: Match  All  Any search term(s)  
 Additional Search Criteria:

Search External Systems:

Select	Search Interface	Result Type	Search Status
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> InterDex: Person Search	Rest	<input checked="" type="checkbox"/> Not Ready

Back    Reset    Search

**Annotations:**

- InterDex: Person Search (or CJIS: Person Search) is displayed if the interface is selected for the agency, the user has permissions and is in the user list for the interface
- Hovering over Information Bubble will display the required attributes for the Interface
- Status remains Not Ready until required attributes are populated

[Perform InterDex Query](#)

Person | Address | Organization | Vehicle | Property | Gang

**You can search on any of the fields below.**

[Add Vehicle](#)

Year:       Make:       Model:   
 VIN#:       Vehicle Type:       Vehicle Style:   
 License #:       State:       Index ID:

Search Preference: Match  All  Any search term(s)  
 Additional Search Criteria:

Search External Systems:

Select	Search Interface	Result Type	Search Status
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> InterDex: Vehicle Search	Rest	<input checked="" type="checkbox"/> Not Ready

Back    Reset    Search

**Annotations:**

- InterDex: Vehicle Search (or CJIS: Person Search) is displayed if the interface is selected for the agency, the user has permissions and is in the user list for the interface
- Hovering over Information Bubble will display the required attributes for the Interface
- Status remains Not Ready until required attributes are populated

**Perform InterDex Query**

Person Address Organization Vehicle Property Gang

You can search on any of the fields below. [Add Property](#)

Index ID:   
 Serial Number:   
 Item Description:

Category:  All  Property  Drugs  Documents  Currency  Guns

Search Preference: Match  All  Any search term(s)  
 Additional Search Criteria:

[Search External Systems:](#)

Select	Search Interface	Result Type	Search Status
<input checked="" type="checkbox"/>	<a href="#">InterDex: Property Search</a>	Rest	<input checked="" type="checkbox"/> Not Ready

Back Reset Search

InterDex: Property Search (or CJIS: Person Search) is displayed if the interface is selected for the agency, the user has permissions and is in the user list for the interface

Hovering over Information Bubble will display the required attributes for the Interface

Status remains Not Ready until required attributes are populated

The user provides the required attributes and RMS changes the status of the interface to Ready. The user selects “Search” and RMS will execute the search within RMS as well as CJIS / InterDex interface.

**Perform InterDex Query**

Person Address Organization Vehicle Property Gang

You can search on any of the fields below. [Mug Shot Search - By Physical Description](#) [Add Person](#)

Last Name:  First Name:  Middle Name:   
 Title Codes:  DOB:  Age (Years):  To:   
 Race:  Sex:  Index ID:   
 Drivers License:  SSN:  Name Type:

Misc ID:  
 Type:  Number:  Manual

Phonetic  Perform Interact Online Statewide Search

Search Preference: Match  All  Any search term(s)  
 Additional Search Criteria:

[Search External Systems:](#)

Select	Search Interface	Result Type	Search Status
<input checked="" type="checkbox"/>	<a href="#">InterDex: Person Search</a>	Rest	<input checked="" type="checkbox"/> Ready

Back Reset Search

Last Name, First Name + DOB values together satisfy the requirements for the InterDex: Person Search interface so the Status changes to Ready

Selecting Search will execute both a search in RMS and the external interface

Perform InterDex Query

Person Address Organization **Vehicle** Property Gang

You can search on any of the fields below. [Add Vehicle](#)

Year:  Make:  Model:   
VIN#:  Vehicle Type:  Vehicle Style:   
License #:  State:  Index ID:

Search Preference: Match  All  Any search term(s)  
Additional Search Criteria:

Search External Systems:

Select	Search Interface	Result Type	Search Status
<input checked="" type="checkbox"/>	InterDex: Vehicle Search	Rest	<input checked="" type="checkbox"/> Ready

License # and State values together satisfy the requirements for the InterDex: Vehicle Search interface so the Status changes to Ready

Selecting Search will execute both a search in RMS and the external interface

Perform InterDex Query

Person Address Organization **Vehicle** Property **Gang**

You can search on any of the fields below. [Add Property](#)

Index ID:   
Serial Number:  TR4529923  
Item Description:

Category:  All  Property  Drugs  Documents  Currency  Guns

Search Preference: Match  All  Any search term(s)  
Additional Search Criteria:

Search External Systems:

Select	Search Interface	Result Type	Search Status
<input checked="" type="checkbox"/>	InterDex: Property Search	Rest	<input checked="" type="checkbox"/> Ready

Serial Number satisfies the requirements for the InterDex: Property Search interface so the Status changes to Ready

Selecting Search will execute both a search in RMS and the external interface

CJIS / InterDex results are displayed on their own tab.

**Person Search Results** [Back](#) [Refine Search](#) [New Search](#) [InterAct Statewide Search](#)

Search Results **InterDex: Person Search**

ix ( [REDACTED], DAVID THOMAS)

[Source \(Bartlesville, OK - RMS\)](#)  
 Caution: N Comments: Incident 2005 DisplayHints: LF Id: Bartlesville, OK - RMS/I [REDACTED] FirstName: DAVID Gender: M LastName: [REDACTED] Race: W

[Source \(Bartlesville, OK - RMS\)](#)  
 Caution: Y Comments: Active Warrants DisplayHints: LF Id: Bartlesville, OK - RMS/W [REDACTED] DateOfBirth: [REDACTED]-08  
 08 FirstName: DAVID Gender: M LastName: [REDACTED] MiddleName: THOMAS Race: W

[Source \(Marion County, IN - RMS\)](#)  
 Caution: Y Comments: Active Warrants, AKA: [REDACTED] David DisplayHints: LF Id: Marion County, IN - RMS/ [REDACTED] DateOfBirth: [REDACTED]  
 17 FirstName: DAVID LastName: [REDACTED] MiddleName: M

**Vehicle Search Results** [Back](#) [Refine Search](#) [New Search](#)

Search Results **InterDex: Vehicle Search**

ix (VEH 2007 ZIM)

[Source \(Brentwood, TN - NEW RMS\)](#)  
 Caution: N Id: Brentwood, TN - NEW RMS/ [REDACTED] Description: 2007 ZIM LicensePlateId: 123ABC LicensePlateState: TN Make: ZIM VehicleYear: 2007

[Source \(Brentwood, TN - NEW RMS\)](#)  
 Caution: N Id: Brentwood, TN - NEW RMS/ [REDACTED] Description: 2007 LicensePlateId: 123ABC LicensePlateState: TN VehicleYear: 2007

[Source \(Brentwood, TN - NEW RMS\)](#)  
 Caution: N Id: Brentwood, TN - NEW RMS/ [REDACTED] Description: 2007 LicensePlateId: 123ABC LicensePlateState: TN VehicleYear: 2007

**Property Search Results** [Back](#) [Refine Search](#) [New Search](#)

Search Results **CJIS: Property Search**

NCIC (QG)

@ [REDACTED]  
 MACJIS HOTFILE RESULTS -

RTYPE/HIT  
 MKE/STOLEN GUN  
 SER/[REDACTED]  
 MAK/SW CAL/0038  
 DOT/19990303  
 OCA/TRAINING NOA/N  
 MIS/  
 NIC/[REDACTED]  
 DTE/19990304 TME/0753  
 ORI/MAMSP0040 Massachusetts CJIS - DCJIS Support  
 \*\*\* CONFIRM VALIDITY AT ONCE WITH ORI \*\*\*

While viewing or editing a specific person, property or vehicle record, the user may execute a CJIS / InterDex query for more information by selecting the CJIS/InterDex search button on the top of the screen. RMS will execute the query for the specific person, property, vehicle record being viewed.

**Edit Person** [Go Back](#) [View Summary](#) [Subscribe](#) [InterDex: Person Search](#)

Edit Person

Selecting the button will execute the query for the master person being displayed.

SmartSearch (0)

Expand All Collapse All Go To: [Caution Codes](#) [Aliases](#) [Physical Description](#) [Addresses](#) [Phones](#) [Emails](#) [SMTs / Other Characteristics](#) [MiscIds](#) [Birth Place Relations](#) [Employment](#) [Gangs](#) [Vehicles](#) [Education](#) [Military](#) [Special Needs](#) [Languages](#) [Modus Operandi](#) [Permits](#) [Attachments](#) [Other Info](#)

Add: ---Select---

Person Details

Index ID: 705

**View Person** [Print Report](#) [Go Back](#) [Update Details](#) [Subscribe](#) [InterDex: Person Search](#)

Person Details **Person Summary** **Index Summary**

Selecting the button will execute the query for the master person being displayed.

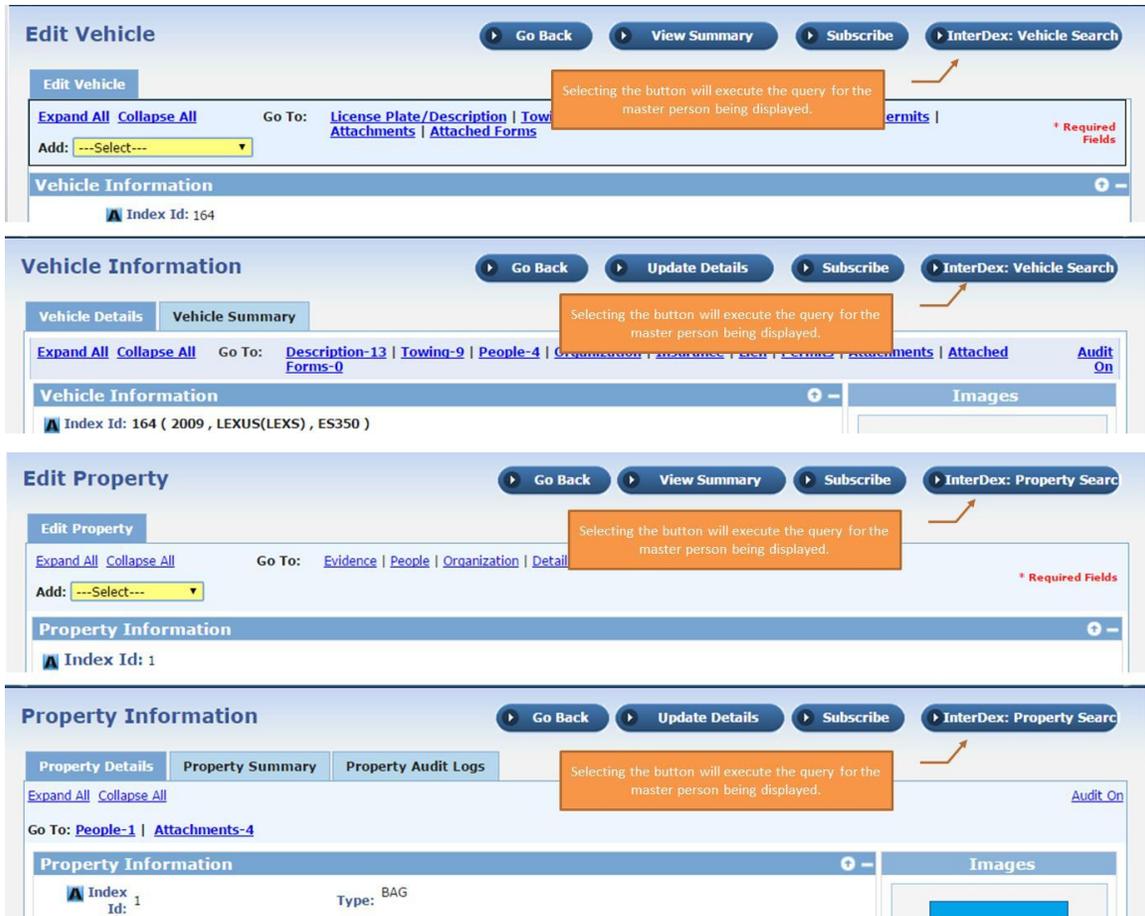
SmartSearch (0)

Expand All Collapse All Audit On Go To:

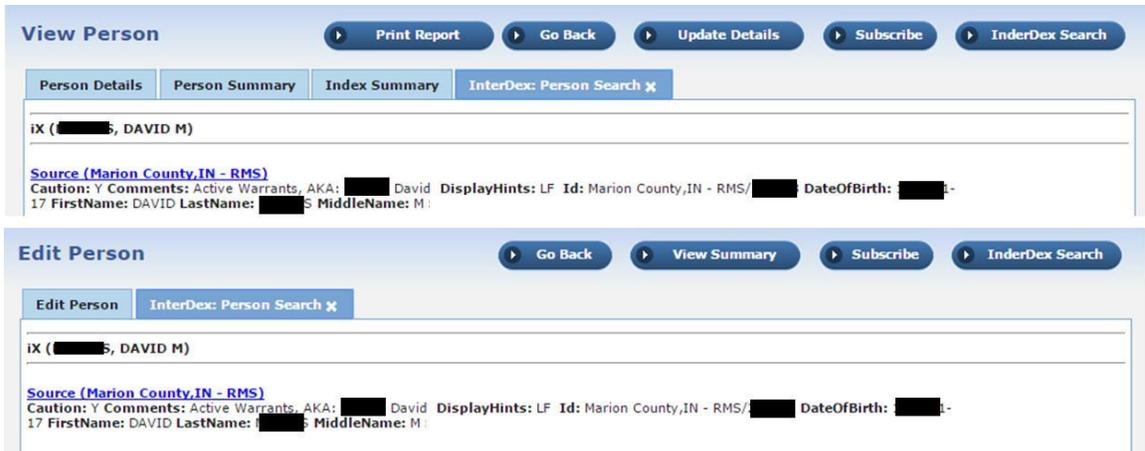
Person Information

Index Id: 705

Images



RMS displays the Interface search results on a separate tab.



**Vehicle Information** [Go Back](#) [Update Details](#) [Subscribe](#) [InterDex: Vehicle Search](#)

[Vehicle Details](#) [Vehicle Summary](#) [InterDex: Vehicle Search ✕](#)

IX (VEH BLUE 2008 YAMAHA CA50)

[Source \(KDI - Kentucky Data Interoperability\)](#)  
Caution: N DisplayHints: P Id: KDI - Kentucky Data Interoperability/██████████ Color: BLUE Description: BLUE 2008 YAMAHA CA50 LicensePlateId: 123ABC LicensePlateState: KY LicensePlateYear: 2012 Make: YAMAHA Model: CA50 VehicleYear: 2008

[Source \(KDI - Kentucky Data Interoperability\)](#)  
Caution: N DisplayHints: P Id: KDI - Kentucky Data Interoperability/██████████ Color: RED Description: RED 1998 CHEVROLET S10 LicensePlateId: 123ABC LicensePlateState: KY LicensePlateYear: 2011 Make: CHEVROLET Model: S10 VehicleYear: 1998

**Edit Vehicle** [Go Back](#) [View Summary](#) [Subscribe](#) [InterDex: Vehicle Search](#)

[Edit Vehicle](#) [InterDex: Vehicle Search ✕](#)

IX (VEH BLUE 2008 YAMAHA CA50)

[Source \(KDI - Kentucky Data Interoperability\)](#)  
Caution: N DisplayHints: P Id: KDI - Kentucky Data Interoperability/██████████ Color: BLUE Description: BLUE 2008 YAMAHA CA50 LicensePlateId: 123ABC LicensePlateState: KY LicensePlateYear: 2012 Make: YAMAHA Model: CA50 VehicleYear: 2008

[Source \(KDI - Kentucky Data Interoperability\)](#)  
Caution: N DisplayHints: P Id: KDI - Kentucky Data Interoperability/██████████ Color: RED Description: RED 1998 CHEVROLET S10 LicensePlateId: 123ABC LicensePlateState: KY LicensePlateYear: 2011 Make: CHEVROLET Model: S10 VehicleYear: 1998

**Property Information** [Go Back](#) [Update Details](#) [Subscribe](#) [CJIS Search](#)

[Property Details](#) [Property Summary](#) [Property Audit Logs](#) [CJIS: Property Search ✕](#)

NCIC (QG)

██████████  
MKE/STOLEN GUN  
ORI/IL0161900 SER/██████████ MAK/AUA CAL/32  
TYP/PA DOT/19800202  
OCA/G8106246  
MIS/2 AND ONE HALF IN BARR  
NIC/██████████ DTE/19810407 0000 EDT DLU/20000806 1813 EDT  
ORI IS CHICAGO HEIGHTS PD 708 754-2121  
IMMED CONFIRM RECORD WITH ORI

**Edit Property** [Go Back](#) [View Summary](#) [Subscribe](#) [CJIS Search](#)

[Edit Property](#) [CJIS: Property Search ✕](#)

NCIC (QG)

██████████  
MKE/STOLEN GUN  
ORI/IL0161900 SER/██████████ MAK/AUA CAL/32  
TYP/PA DOT/19800202  
OCA/G8106246  
MIS/2 AND ONE HALF IN BARR  
NIC/██████████ DTE/19810407 0000 EDT DLU/20000806 1813 EDT  
ORI IS CHICAGO HEIGHTS PD 708 754-2121  
IMMED CONFIRM RECORD WITH ORI

## STATE REPORTING ENHANCEMENTS

### GEORGIA (IBR – DATA SUBMISSION)

Incident Based Reporting (IBR) for the State of Georgia will begin in this release by way of the InterAct RMS NIBRS Data Submission process. The FBI recently announced that the Federal UCR program has been targeted for termination within the next three years. Recognized as an industry leader, the FBI and the State of Georgia have agreed to work with InterAct and their valued customers to expedite the transition to the NIBRS data submission standard. Georgia agencies wanting to become NIBRS certified should contact RMS operations for configuration setup and training.

### IA-37727: NEW IBR MAINTENANCE VALUE

We currently have a NIBRS\_VALIDATION\_DATE maintenance value that is configured for all agencies reporting UCR, IBR and Clery. This date is typically configured at Go Live and is used to invoke “Incident Report Validation” which is based on the incident occurrence date. In addition to controlling when incident report validation is invoked, there are additional backend processes that are subsequently invoked once an incident report has been approved. These additional processes are used to manage the UCR, IBR and Clery data submission tables.

Until now this has been a single stream application workflow. If enabled, all incident data would be written to the “Open Datasets” as we call them. In this release, we have added an additional maintenance setting which will be used to separate this single stream workflow into two separate controllable processes. This new setting is called NIBRS\_INCLUDE\_DATE and it is required for the management of the IBR data submission process and will be used to establish the initial IBR submission date. Basically, any incident data with an occurrence date after this maintenance setting will continue to be written to the Open Datasets and any incident data with an occurrence date prior to this setting will not.

Please note that the default date has been set to 01/01/2015. This may need to be modified by the RMS operations Team for customers that have already been IBR certified by the FBI or are in the process of receiving IBR certification.

NIBRS_INCLUDE_DATE	01/01/2015	MM/DD/YYYY Format. Date which will be used to limit incidents which can be included in data sets. All incidents AFTER this date can be included in a data set
NIBRS_VALIDATION_DATE	11/17/2013	Incident Reports will only be validated if they occur after this date. Must be MM/dd/yyyy format. Can be left blank.

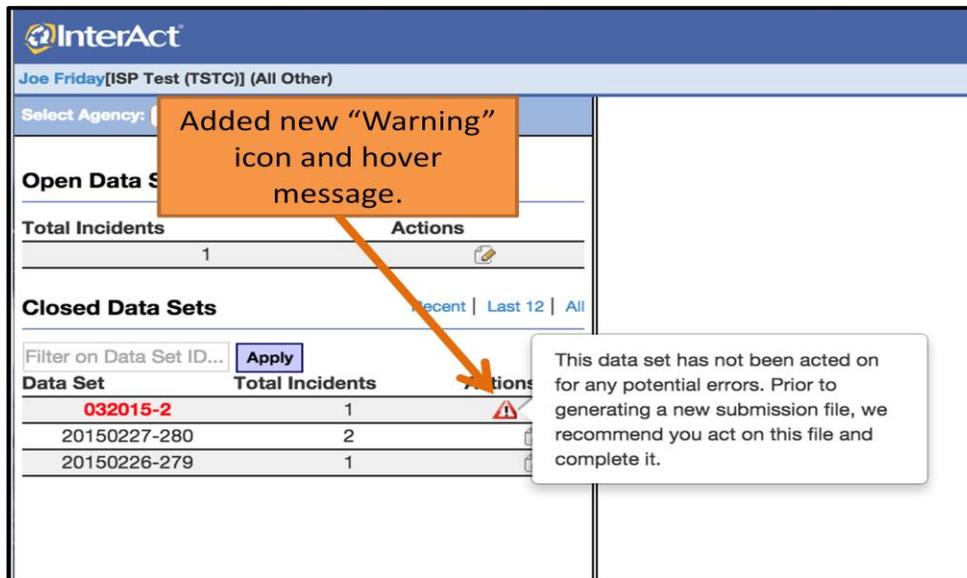
- IA-48614: IBR DATA SUBMISSION WORKFLOW ENHANCEMENTS
- IA-52865: ADDED THE ABILITY TO VIEW ALL REJECTED INCIDENTS
- IA-37681: IBR ZERO REPORT GENERATION

The Incident Base Reporting (IBR) module while much improved in the last release has undergone additional improvements in this release to further streamline the data submission process.

### **Warnings**

To better inform users of closed data set which contain incidents that have not been acted upon (accepted or rejected by the FBI), two new informational warnings have been introduced:

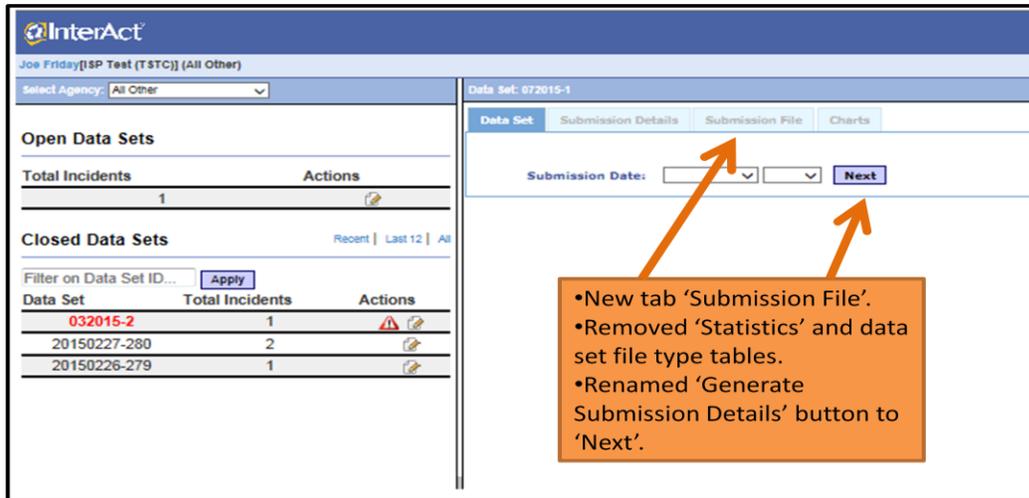
1. A new warning icon will be displayed in the Actions column.
2. Hovering over the icon with the cursor will cause an informational message to be displayed.



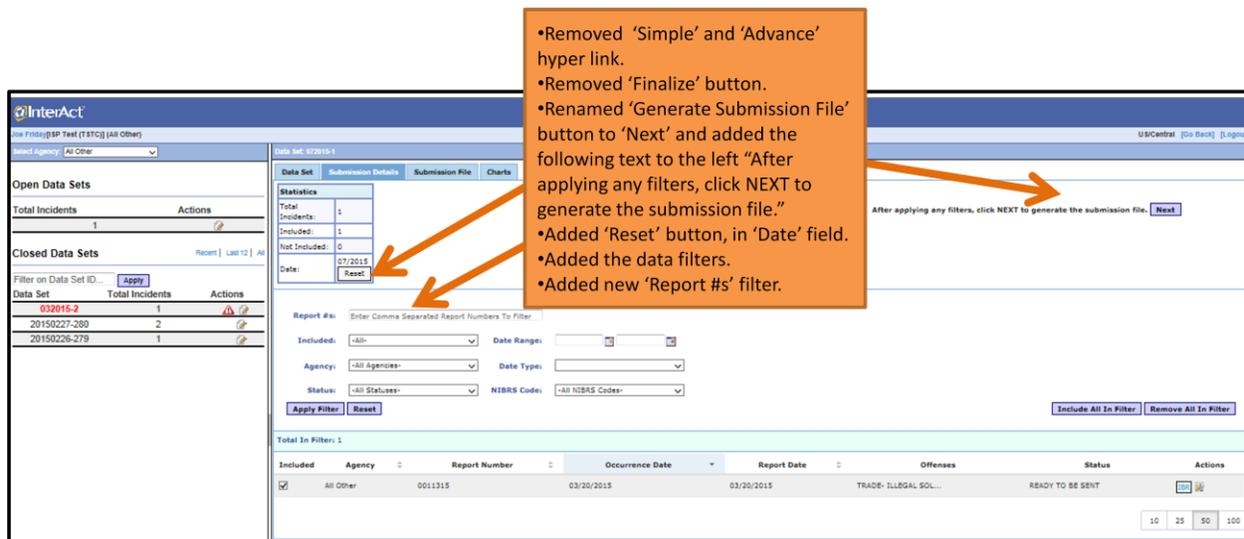
### **Open Data Set**

To better assist agencies with their IBR certification process and the management of their submission data, the IBR Data Submission workflow has been further redesigned this release to provide users with improved usability and the ability to generate a Monthly Zero Reports as required.

Users will now see four tabs on the right side of the screen (Data Set, Submission Details, Submission File and Charts) when the 'edit' icon is selected under the Actions column.



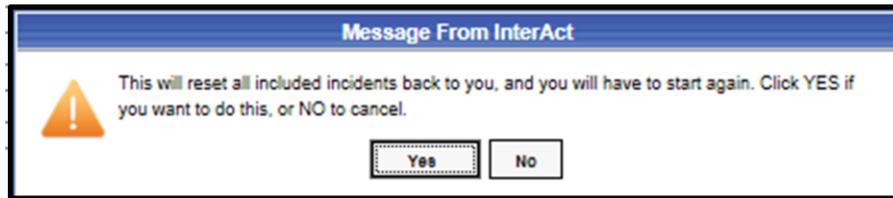
- The first tab **'Data Set'** is used to specify the **'Submission Date'** which is used to generate a list of incidents candidates for the targeted submission month.
- The **'Submission File'** is new and is used to generate actual IBR submission file which can also then be downloaded to your local workstation.
- The **'Submission Details'** and **'Charts'** tabs remained the same.



If there are incidents to be submitted for month/year entered, then the user will see the updated **'Submission Details'** tab (second tab), with the following tab updates:

- This tab is now similar to the current **'Advance'** page, containing field filters and listing all the submission file incidents.
- **'Simple'** and **'Advanced'** hyper links were removed, as this tab is now similar to the current **'Advance'** page.
- **'Finalize'** button was removed, as data set finalization will occur on the new tab called **'Submission File'**.
- **'Generate Submission File'** button was renamed to **'Next'**.

- “After applying any filters, click NEXT to generate the submission file.” Text was added to the left of the ‘Next’ button.
- ‘Reset’ button was added to the ‘Date’ field, on the ‘Statistics’ table. When clicked, a popup window will be displayed informing users that clicking YES will reset all incidents back to the open data set, starting the process over.

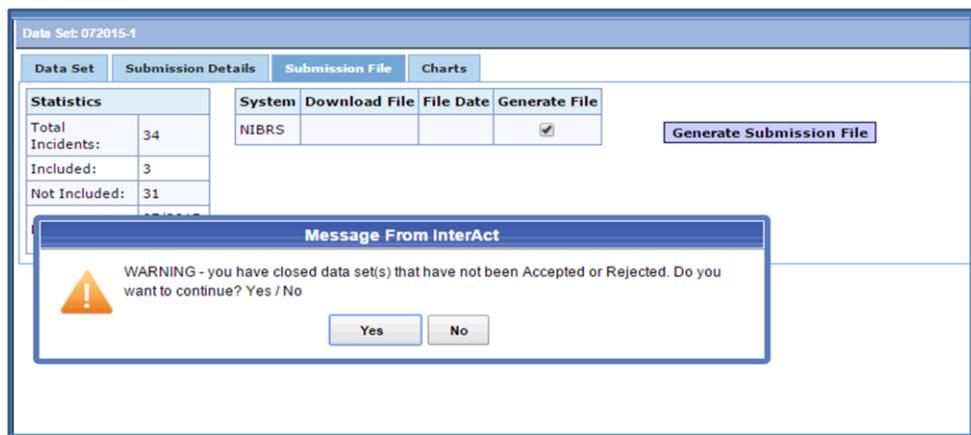


- ‘Report #s’ filter field was added to the filters section, allowing users to enter one or more incident report numbers to filter.

The process to generate a submission file is as easy as clicking the ‘Next’ button once you are satisfied with the list of incidents returned. If you are not satisfied with the list of returned incidents, then the user can do one of two things: 1) reset/start over or 2) apply filters to extract specific incidents. Once the list of incidents has been filtered, user clicks ‘Update Selected’ and then clicks the ‘Next’ button.

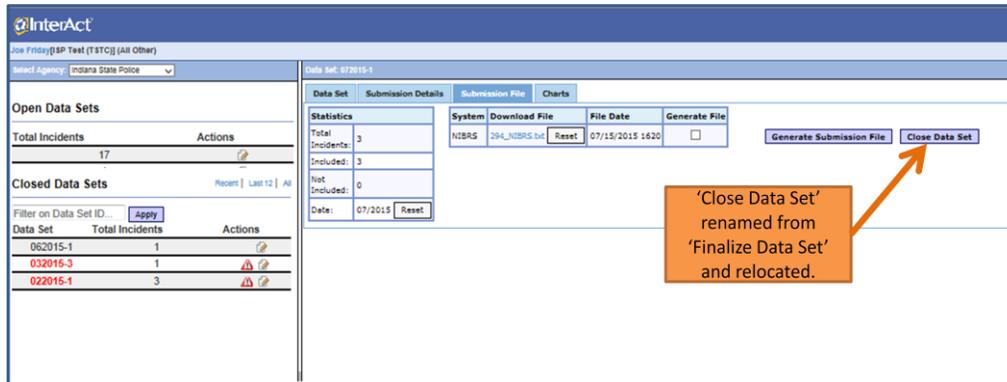
The third tab ‘Submission File’ generates the type(s) of data set file(s) to be created (i.e. UCR, NIBRS, Clery, etc.) by the user selecting the type of file and then clicking the ‘Generate Submission File’ button.

If there are closed data sets that have not been acted upon, then the following warning message will be displayed, “WARNING – you have closed data set(s) that have not been Accepted or Rejected. Do you want to continue? Yes/No”. When the file(s) have been created, the user will see the ‘Close Data Set’ button, which will appear to the right of the ‘Generate Submission File’ button, once the ‘Generate Submission File’ or ‘Yes’ button is clicked.



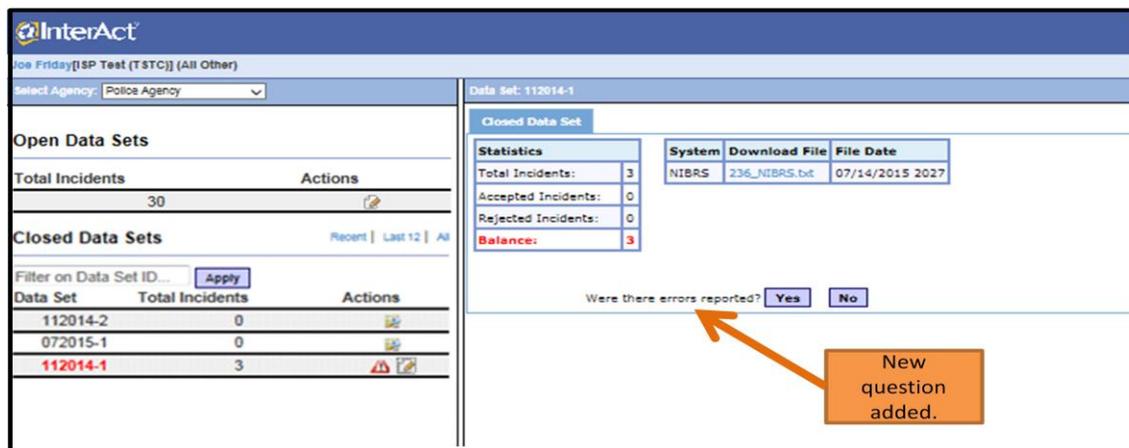
## InterAct RMS 10.21.0

Once the user is satisfied with the created data set file(s), the data set file(s) should be closed by selecting the **'Close Data Set'** button which then moves the newly generated file and incidents contained within to the **'Closed Data Sets'** section on the left side of the page.

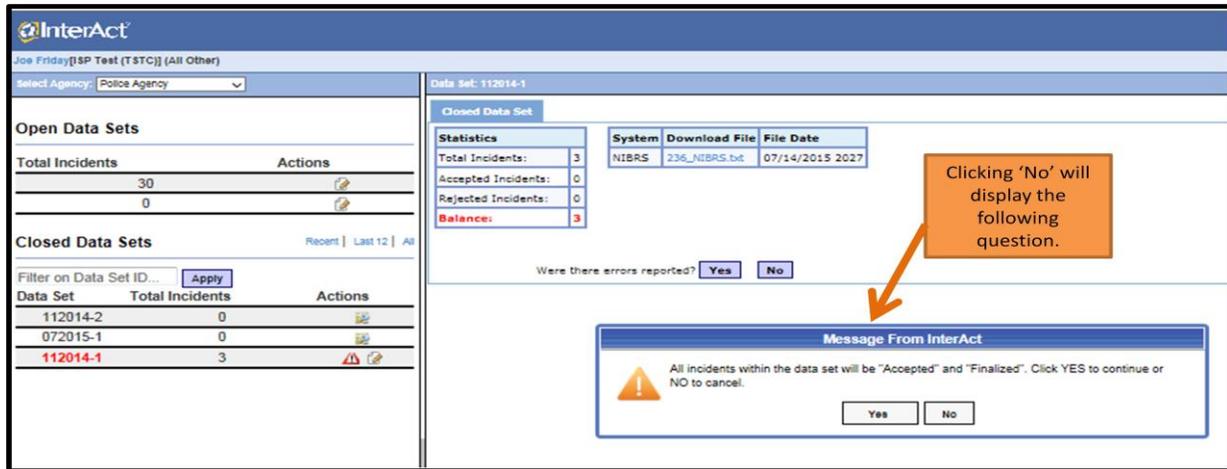


### Closed Data Set

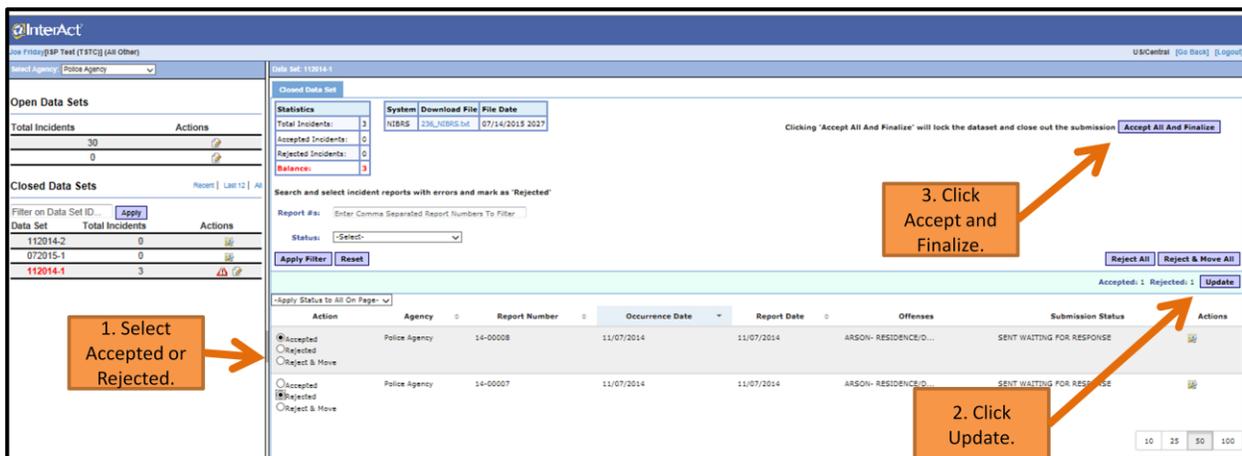
The closed data set workflow has been streamlined, making the process of finalizing closed incidents that have not been acted on (incidents within a closed data set that have not been approved or rejected by the FBI) more efficient. Clicking the **'edit'** icon of a closed data set that has incidents, which have not been acted on (Closed Dataset ID bolded red), will display this question on the **'Closed Data Set'** tab, on the right side of the screen, "Were there errors reported? Yes/No".



Clicking **'No'**, will confirm all incidents contained in the closed data set are approved by FBI or IBR Authority, and the entire data set is accepted and finalized.



Clicking 'Yes', will require you to identify which individual incidents are 'Accepted' or 'Rejected'. When satisfied with identifying and selecting accepted or rejected incidents, click 'Update' and finalize the data set by clicking 'Accept and Finalize' button.



Customers have requested the ability to filter closed data sets by incident status, so they can view 'Accepted', 'Rejected' or 'No Status' incidents only. This can now be achieved, by selecting the type of incident status from the 'Status' drop down field and clicking the 'Apply Filter' button.

**Ability to filter incident 'Status' for closed data sets.**

1. Select 'Status' type.
2. Click 'Apply Filter'.

System	Download File	File Date
NIBRS		
SCIBRS		
MIBRS		

Action	Agency	Report Number	Occurrence Date	Report Date	Offenses	Submission Status	Actions
ACCEPTED	District 22, Ft Wayne	2012MCSO0503		03/14/2012	BATTERY- AGGRAVATE...	ACCEPTED	
REJECTED	District 42, Versailles	2013ISP0000124	07/24/2013	07/24/2013	THEFT- VEHICLE, MU...	REJECTED	
ACCEPTED	District 21, Toll Road - SC	2013-0402	07/15/2013	07/15/2013	ROBBERY- GAS STATI...	ACCEPTED	
ACCEPTED	District 21, Toll Road - SC	2013-0398	07/08/2013	07/08/2013	MURDER	ACCEPTED	

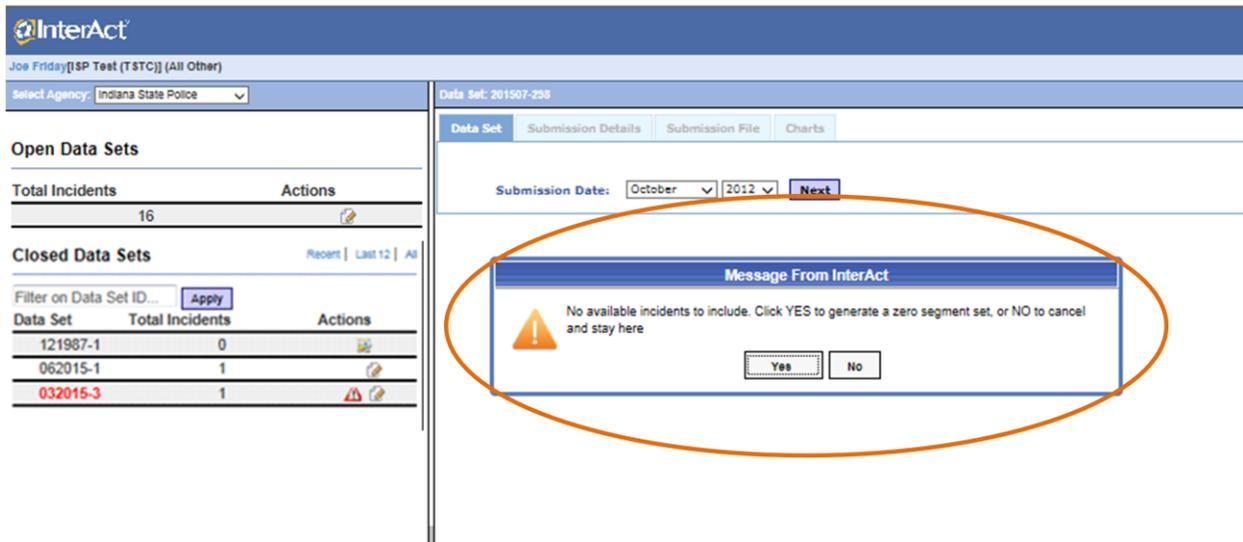
### Zero Report

Zero Report(s) can now be generated for FBI submission, within the IBR module, in one of two ways. If a root or single agency, does not have open incidents, then a **'Generate Zero Report'** button, will be displayed on the top left side of screen. User clicks on the **'Generate Zero Report'** button, enters the **'Submission Date'**, checks the data file(s) to create the flat file, and clicks the **'Generate Zero Report'** button, located under the table, to finalize the process.

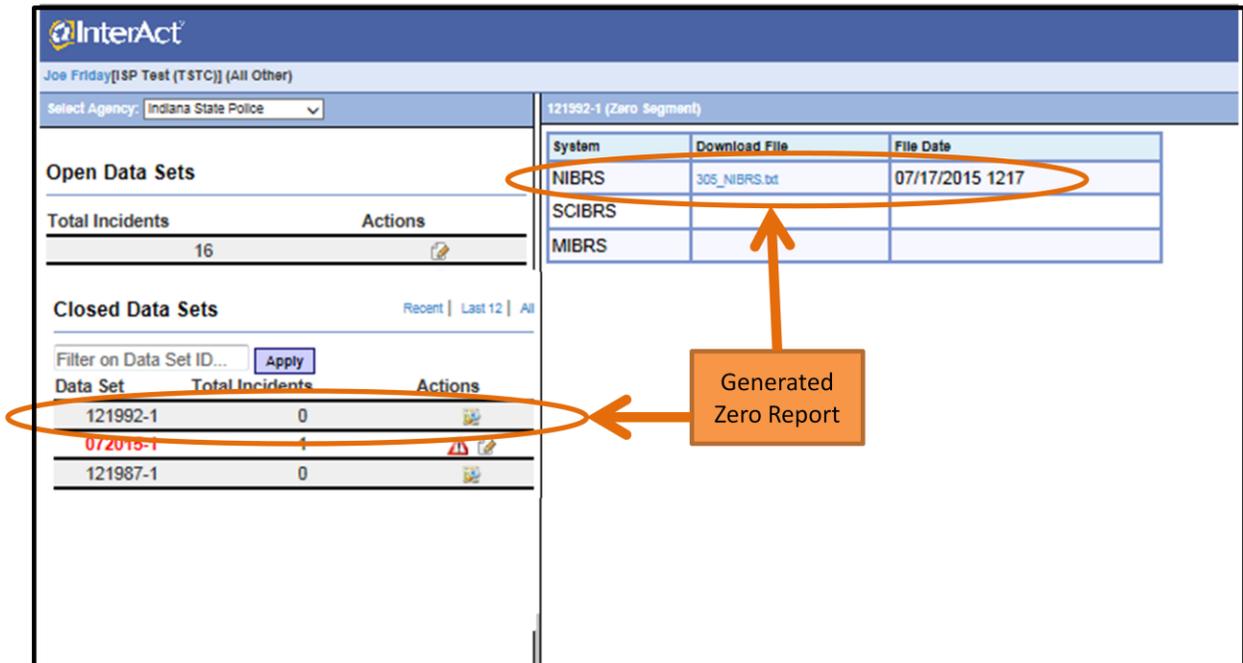
1. Click 'Generate Zero Report' button
2. Enter Submission Date
3. Check 'Generate File' type
4. Click 'Generate Zero Report' button

System	Generate File
NIBRS	<input type="checkbox"/>
SCIBRS	<input type="checkbox"/>
MIBRS	<input type="checkbox"/>

If the user enters a **'Submission Date'** that does not return incidents, a pop up window will be displayed, informing the user "No available incidents to include. Click Yes to generate a Zero Report Segment or NO to cancel and stay here."



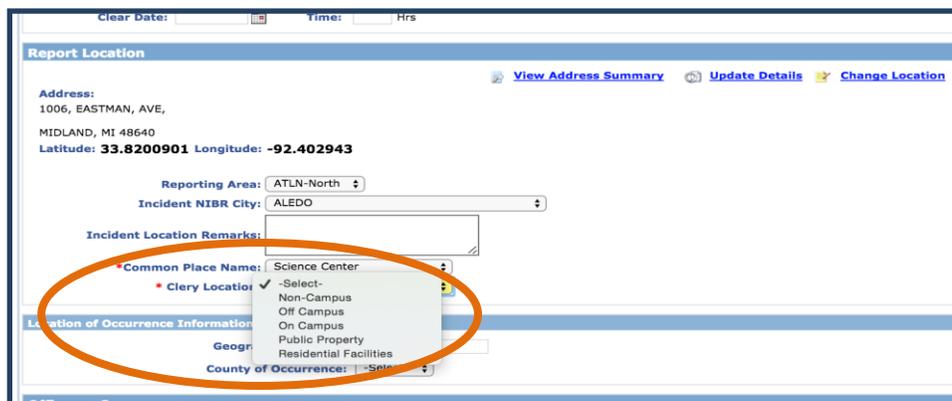
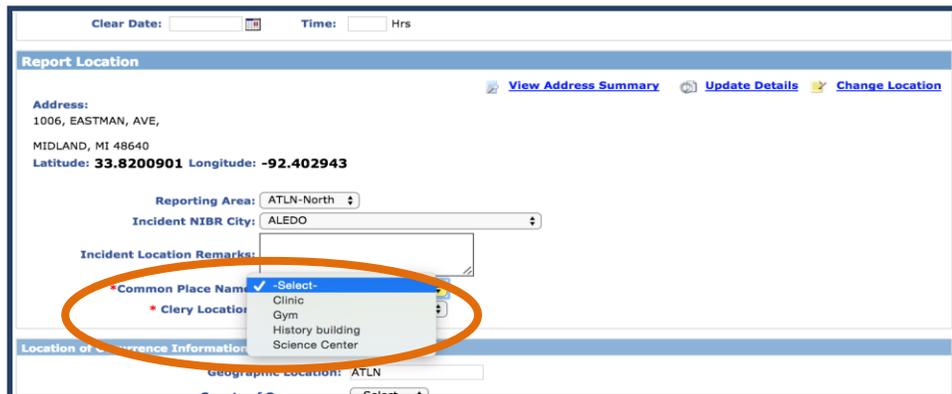
Clicking 'Yes', will allow users to generate a zero report file, for the entered submission date and clicking 'No' will cancel the process and allow a new submission date to be reentered. Once the zero report has been generated, the download file will be available and the zero report will post under the 'Closed Data Sets' section, on the left hand side, with 'Total Incidents = 0'. Users will be able to view the zero report once it is created, via the 'view' icon.



IA-34925: CLERY REPORTING – SETUP MODIFICATION

The Clery Act applies to institutions of higher education and requires them to report campus crimes, which occur on campus, adjacent to campus, or off-campus when associated with the institution. The issue is that many universities have only one address, yet the campus complex could have hundreds of buildings and locations that are either on or not on the main campus; are residential facilities or adjacent to campus; yet all share the same address. Our customers have asked for a semi-automated way to help officers discern the type of property when writing a report. This enhancement provides all our customers (not just colleges) the ability to associate/map any Common Place Name(s) associated to an address and map this to any pre-defined location code.

For example, 1006 Eastman Avenue could be the central address for a large college complex containing dozens of buildings. A user could give 1006 Eastman Avenue many Common Place Names (such as building names) and then associate any of the names to a specific code or codes. In this example, Monon Hall could be one of many buildings with the address of 1006 Eastman Ave. Monon Hall also happens to contain campus classrooms and a residence facility where students live. An officer taking a report for an incident that occurred in a classroom located in Monon Hall would be given the choice to choose only two of the Clery locations (On Campus or Residential facilities). In this case, he could easily discern the incident took place On Campus.



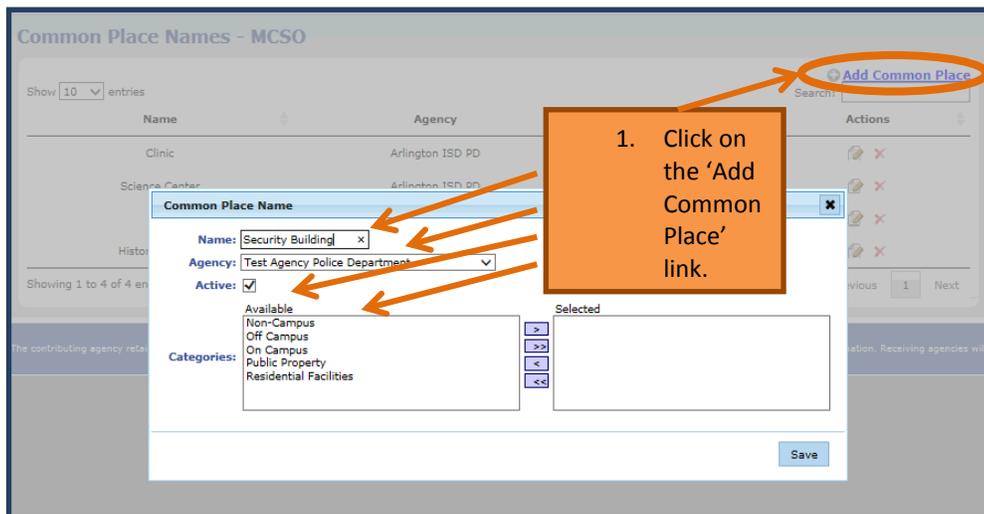
The steps involved with configuring/using this capability is as follows:

**Adding 'Common Place Name'**

1. 'Common Place Name(s)' can be added to the drop down field by accessing the **Administration->Tables->RMS Tables->Common Place Names**.



2. Enter common place 'Name' and applicable information and click the 'Save' button.



3. The new Common Place Name will be added and displayed on the 'Common Place Names' screen. Users can 'Edit' or 'Delete' these names by selecting the appropriate 'Actions' icon.

Name	Agency	Active	Actions
Security Building	Wayne County Sheriff's Office	Yes	[Edit] [Delete]
Clinic	Arlington ISD PD	Yes	[Edit] [Delete]
Science Center	Arlington ISD PD	Yes	[Edit] [Delete]
Gym		Yes	[Edit] [Delete]
History building		Yes	[Edit] [Delete]

**Adding Common Place Categories**

RMS provides/defaults the following five categories:

- Non-Campus
- Off Campus
- On Campus
- Public Property
- Residential Facilities

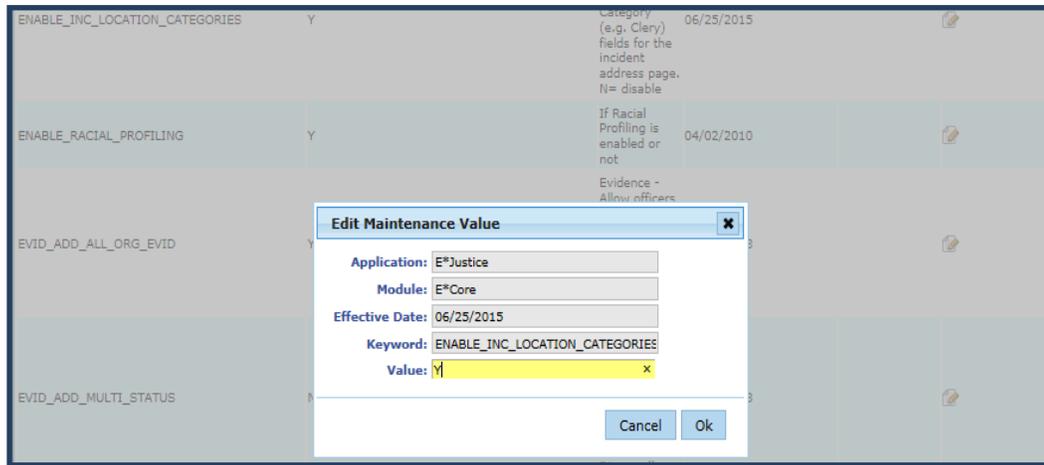
Editing these codes (adding, deleting, changing) of these EJS Codes can be done via the EJS Codes maintenance page. The code type is **LOCATION\_CATEGORY\_CODES**. Contact RMS Operations personnel to assist with making these edits.

**Enabling/Turning 'On' the use of Clery at the System Level**

Clery can be used at the 'System' level, 'Organization' and 'Agency' level.

1. Turn 'On' Clery at the System level, access the **Administration->Maint Vals->Schema Maint Values**, clicking the 'Edit' icon, setting the maintenance 'Value' of 'ENABLE\_INC\_LOCATION\_CATEGORIES' = 'Y' and clicking the 'OK' button, to save.

Keyword	Value	Description	Effective Date	End Date	Actions
ADDRESS_COLLAPSE	07/23/2013	Start date used in Address Collapse	09/24/2009		[Edit]
ENABLE_INC_LOCATION_CATEGORIES	Y	Y=Allow free- Y = Enable Common Place Name And Location Category (e.g. Clery) fields for the incident address page. N= disable	06/25/2015		[Edit]



**Enabling/Turning 'On' the use of Clery at the Organization or Agency Level**

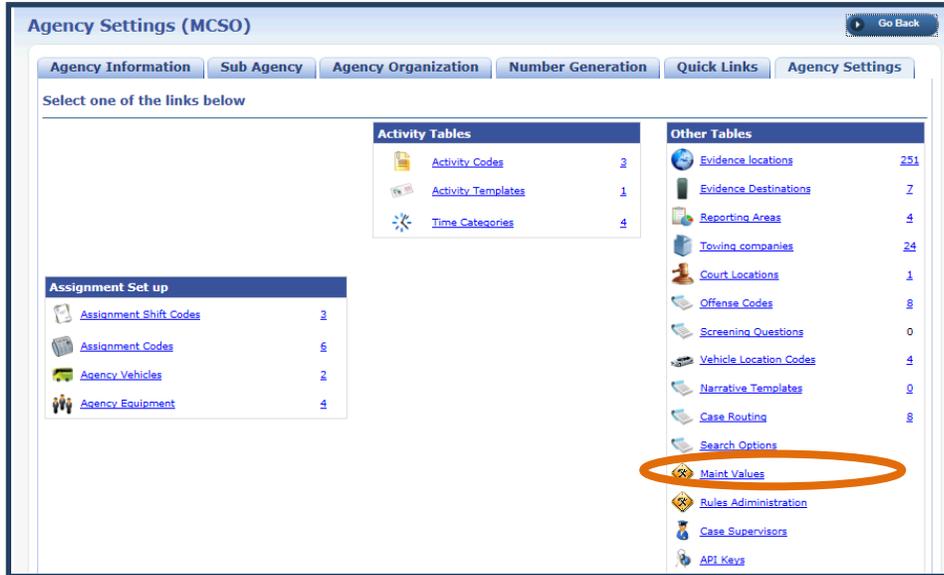
1. Ensure maintenance 'Value' of 'ENABLE\_INC\_LOCATION\_CATEGORIES' = 'N', at the System level.

**Schema Maint Values**

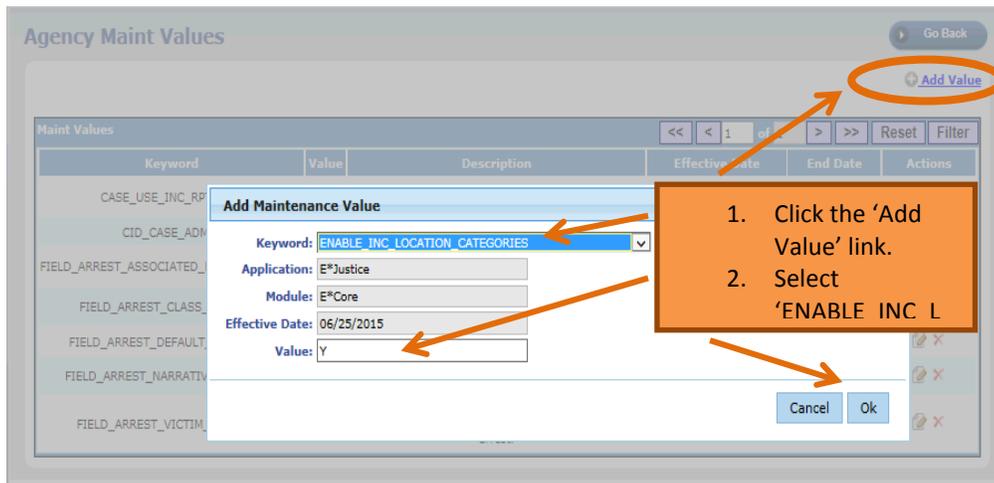
Keyword	Value	Description	Effective Date	End Date	Actions
ADDRESS_COLLAPSE	07/23/2013	Start date used in Address Collapse	09/24/2009		
		Y=Allow free-			
ENABLE_INC_LOCATION_CATEGORIES	N	Y = Enable Common Place Name And Location Category (e.g. Clery) fields for the incident address page. N= disable	06/25/2015		

The row for 'ENABLE\_INC\_LOCATION\_CATEGORIES' with a value of 'N' is circled in orange.

2. Turn 'On' Clery at the Organization or Agency level, by accessing the **Administration->Agencies->Select Organization or Agency**, click on the 'Edit' link next to the organization or agency, click the 'Agency Settings' tab, and click 'Maint Vals', on the 'Other Tables' section.



3. Click on the 'Add Value' link, select 'ENABLE\_INC\_LOCATION\_CATEGORIES' at the 'Keyword' field, set 'Value' to 'Y' and click 'OK'.



4. The new value will be added to the 'Agency Maint Values' table and would only be configured for the organization and its child agencies or for a specific agency.

**Agency Maint Values**

Keyword	Value	Description	Effective Date	End Date	Actions
CASE_USE_INC_RPT_NUM	Y	Use the Incident Report # when creating a case from an incident report	08/01/2010		
CID_CASE_ADMIN	H	Have CID users create cases from approved incidents	10/28/2011		
ENABLE_INC_LOCATION_CATEGORIES	Y	Y = Enable Common Place Name And Location Category (e.g. Clery) fields for the incident address page. N= disable	06/25/2015		
FIELD_ARREST_ASSOCIATED_EVENT_REQUIRED	Y	Whether at least one Associated Event is required for a field arrest.	10/23/2014		
FIELD_ARREST_CLASS_CAT_FLAG	N	Whether or not to show the class and category fields when adding a field arrest charge. Set to Y or N.	01/10/2014		
FIELD_ARREST_DEFAULT_PROP_STAT	H	Default ARREST_PROP_STATUS_CODES value.	01/10/2014		
FIELD_ARREST_NARRATIVE_REQUIRED	N	Whether at least one narrative is required for a field arrest.	01/10/2014		
FIELD_ARREST_VICTIM_REQUIRED	Y	Whether A Charge related to a NIBRS Offense with VICTIM_TYPE_CODE of 1 will require a victim on a field arrest.	01/10/2014		

**Renaming 'Clery Location' field name**

1. An administrator can optionally rename the 'Clery Location' field name, by accessing the **LOCATION\_CATEGORY\_LABEL** maintenance setting on the **Administration->Maint Vals->Schema Maint Values->LOCATION\_CATEGORY\_LABEL**, clicking the **'Edit'** icon.

**Schema Maint Values**

Keyword	Value	Description	Effective Date	End Date	Actions
LOCATION_CATEGORY_LABEL	Clery Location	The label used for the location category field on an incident address	06/25/2015		

2. Rename the field name by entering the new field name in the **'Value'** field and click the **'OK'** button, to save.

**Edit Maintenance Value**

Application: E\*Justice

Module: E\*Core

Effective Date: 06/25/2015

Keyword: LOCATION\_CATEGORY\_LABEL

**Value: Location Category**

Buttons: Cancel, Ok

**Allow users to enter their own common place name**

Administrators can set RMS, the ability to allow users to freely enter the common place name by accessing **Administration->Maint Vals->Schema Maint Values-> ADDR\_COMMON\_NAME\_FREE\_TEXT**, click the **'Edit'** icon, set the **'Value'** to **'Y'** and click **'OK'**.

The screenshot displays the 'Schema Maint Values' interface. At the top, there is a navigation bar with 'Maint Values', page indicators ('1 of 5'), and 'Reset' and 'Filter' buttons. Below this is a table with columns: Keyword, Value, Description, Effective Date, End Date, and Actions. The table contains several rows, with the row for 'ADDR\_COMMON\_NAME\_FREE\_TEXT' highlighted in light blue and circled in orange. This row has a Value of 'Y' and a Description that reads: 'Y=Allow free-text entry for common place name on master address. N=Must select from pick list.' An 'Edit Maintenance Value' dialog box is overlaid on the table, showing the following fields: Application: E\*Justice, Module: E\*Core, Effective Date: 06/15/2015, Keyword: ADDR\_COMMON\_NAME\_FREE\_TEXT, and Value: Y. The dialog box has 'Cancel' and 'Ok' buttons at the bottom.

Keyword	Value	Description	Effective Date	End Date	Actions
ADDRESS_COLLAPSE	07/23/2013	Start date used in Address Collapse	09/24/2009		
ADDR_COMMON_NAME_FREE_TEXT	Y	Y=Allow free-text entry for common place name on master address. N=Must select from pick list.	06/15/2015		
ADDR_COMMON_NAME_FREE_TEXT	Y				
APPROVAL_REQ	Y				
ARREST_CHARGE_CODES	Y	charge violation	04/02/2010		

Setting the 'ADDR\_COMMON\_NAME\_FREE\_TEXT' to 'Y' and having the 'ENABLE\_INC\_LOCATION\_CATEGORIES' set to 'Y' will allow free text entry for adding new common place names to an address. This will function as both an autocomplete and a standard input field. Users can either select an existing value or type a new one in. If the 'ADDR\_COMMON\_NAME\_FREE\_TEXT' is set to 'N', then the user **must** select a value from the auto complete or drop down list and will not have the ability to enter their own free text common place names.

## WARRANT ENHANCEMENTS

### IA-37741: SERVICE OFFICER MAINTENANCE SETTING

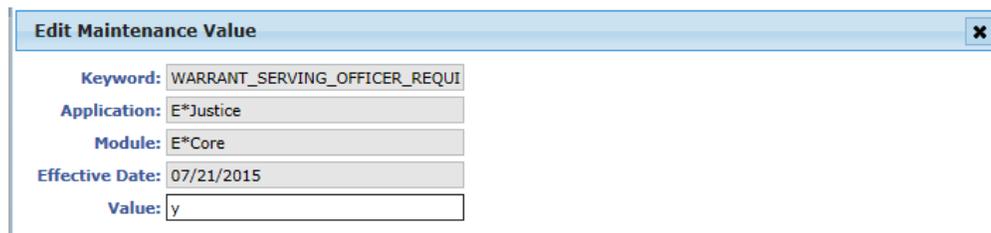
The upgrade to the Warrants module in 10.20 required the “Serving Officer” name to be entered in order to complete the “Service of a Warrant”. This requirement has proven to be problematic for numerous agencies for various reasons. In order to accommodate the various agency business workflow requirements, we have added a new maintenance setting to the warrants module in this release.

The maintenance setting for the Schema/Product level can be set as follows:

- i. Administration → Maint Vals → **‘WARRANT\_SERVING\_OFFICER\_REQUIRED’**.
  - a. Set = “Y/N”
- ii. Administration → Module Admin → Warrants → Basic Config Tab and check the “Require Serving Officer” box.

The maintenance setting for the Agency level can be set as follows:

- i. Administration → Agencies → Edit desired Agency → Agency Settings Tab → Maint Vals → Add Value → Select “WARRANT\_SERVING\_OFFICER\_REQUIRED” and enable.



Edit Maintenance Value	
Keyword:	WARRANT_SERVING_OFFICER_REQUI
Application:	E*Justice
Module:	E*Core
Effective Date:	07/21/2015
Value:	y

## APPENDIX: RELEASE 10.21.0 DETAILED JIRA LISTING

TABLE A: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES

This table contains the major product defect JRAs resolved in the 10.21.0 release along with additional enhancement not documented above.

JIRA ID	Summary	Component/s	Type of Issue
<a href="#">IA-39615</a>	Case Management: Enhanced VIEW mode of Case Notes to retain formatting of EDIRT mode.	RMS_Cases	Usability
<a href="#">IA-53039</a>	Case Management: Relabeled "Case Action Status" to "Assignment Status" to better distinguish between "Case Status".	RMS_Cases	Release Defects
<a href="#">IA-53060</a> <a href="#">145047</a>	Civil Process: Serving an organization causes an error resulting in failure to server - Issue resolved	RMS_CivilProcess	Bug/Defect
<a href="#">IA-35132</a>	Clery Daily Log: Resolved issue where the printed output was listing the same offense multiple times.	RMS_Reporting_CLERY	Bug/Defect
<a href="#">IA-34921</a>	Custom Forms Search: Modified the agency LOV to include 'All Agencies', previous search was agency specific.	RMS_CustomForms-Fields	Enhancement
<a href="#">IA-48611</a>	Evidence Screen: Modified view logic to display Creator_ID or Updator_id for unknown converted users.	RMS_Evidence	Bug/Defect
<a href="#">IA-37805</a> <a href="#">TTN120216</a>	Expungement: Resolve issue of property associations not being removed during the expunge process.	RMS_MasterIndices	Bug/Defect
<a href="#">IA-49181</a> <a href="#">TTN120253</a>	Field Arrest: Added the capability to attach/Link a Served Warrant	RMS_FieldArrest	Bug/Defect
<a href="#">IA-53385</a> <a href="#">146468</a>	Field Contact Search - Multiple Common Place Names cause SQL Error - Issue resolved	RMS_FieldContact	Bug/Defect
<a href="#">IA-53394</a>	Incident Map: Resolved display issue caused by Invalid Lat and Long existing in the database	RMS_Incident/EventMapping, RMS_Interface	Bug/Defect
<a href="#">IA-53075</a> <a href="#">145053</a>	Incident Mapping: Added clarifying text to inform the users that the map was designed to always show the marker according to the most severe offense	RMS_Incident EventMapping	Bug/Defect

JIRA ID	Summary	Component/s	Type of Issue
<a href="#">IA-52309</a>	Incident Media Report: Modified default printing option to NOT include "Custom Fields" on the "Media Report". Default Settings: (1) Standard Template: Include custom fields (2) Media Template: Do NOT include custom fields (3) Full Template: Include custom fields	RMS_IncidentReport	Enhancement
<a href="#">IA-52935</a> <a href="#">144191</a>	Incident Menu: Resolve Permission issue exposing options that should not have been available for use.	RMS_Permissions	Bug/Defect
<a href="#">IA-52654</a> <a href="#">139573</a>	Incident Report - Printing: "Date and Time" of report print was incorrect for Mountain Standard Time - Issue resolved.	RMS_IncidentReport, RMS_Printing	Bug/Defect
<a href="#">IA-52601</a> <a href="#">IA-37650</a>	Incident Report - Printing: Added database support to iReports & Jasper that would allow an agency to establish Custom Header & Footers.	RMS_Printing	Enhancement
<a href="#">IA-53448</a> <a href="#">146377</a>	Incident Report - Printing: Resolved "Attachment" print issue when "Narrative" was Unchecked	RMS_IncidentReport, RMS_Printing	Bug/Defect
<a href="#">IA-49484</a>	Incident Report - Workflow: Supplemental reports that are dependent upon data from the initial report cannot be completed until the initial report is approved. To make officers aware of this requirement, we have added to following validation message: "Original report Not approved! You may receive validation errors that can't be cleared until the original report is approved. Please contact the original reporting officer."	RMS_IncidentReport	Bug/Defect
<a href="#">IA-53316</a> <a href="#">145980</a>	Incident Validation: Modified "Arrestee Use Of Force" LOV selection to be mutually exclusive from the value of 'None'.	RMS_IncidentReport	Release Defects
<a href="#">IA-49165</a>	Interface - Arrest: Modified the Arrest XML Import to support processing of Bond Type and Bond Amount	RMS_Interface	Enhancement
<a href="#">IA-34657</a> <a href="#">TTN117320</a>	Interface - Citation: Modified the Interface Control Logic XML to be able to support and map 3rd party fields such as a "Stop ID or Stop Comment" into the Citation Custom Fields.	RMS_Citations RMS_Interface	Enhancement

JIRA ID	Summary	Component/s	Type of Issue
<a href="#">IA-49491</a>	Interface - Incident Extract: Modified XML extract to remove Special Characters causing import issue on the receiving interface.	RMS_Interface	Bug/Defect
<a href="#">IA-52702</a>	Interface - Odyssey Warrant: The Odyssey Warrant interface has been modified to utilize the Warrant Service Date as the Date of Info for Physical Description and Address information.	RMS_Interface, RMS_Warrants	Enhancement
<a href="#">IA-49477</a>	Interface - STARLIMS: The interface was returning Person Names multiple times if the person had multiple Incident Roles, Issue resolved.	RMS_Evidence, RMS_Interface	Bug/Defect
<a href="#">IA-52701</a>	Interface - Warrant: Modified the Warrant XML Import to support processing Warrant Comments.	RMS_Interface, RMS_Warrants	Configuration
<a href="#">IA-53413</a> <a href="#">IA-52791</a> <a href="#">146552</a> <a href="#">144111</a> <a href="#">144806</a>	Master Indices: Resolved issue creating local name record causes by SNN parsing issue from IA Source	RMS_MasterIndices, RMS_Searching-General	Bug/Defect
<a href="#">IA-37690</a> <a href="#">TTN119942</a> <a href="#">TTN120076</a>	Search - Calls For Service: Resolved CFS search results SORT issue.	RMS_CallsForService, RMS_Searching-General	Bug/Defect
<a href="#">IA-53069</a> <a href="#">145025</a>	Search - Calls for Service: Resolved Reporting Area (Beat, Sub-Beat) search issue.	RMS_CallsForService	Bug/Defect
<a href="#">IA-52886</a> <a href="#">IA-52575</a> <a href="#">IA-49158</a> <a href="#">144224</a>	Search - Field Arrest: Improved Field Arrest search performance	RMS_FieldArrest, RMS_Searching-General	Bug/Defect
<a href="#">IA-35247</a>	Search - Name: Single quote in first name search caused error - Issue resolved	RMS_Interface-JMS- RMS_Integration	Bug/Defect
<a href="#">IA-37182</a> <a href="#">TTI119407</a>	Search - Warrant: Resolved issue where results were being displayed by last name CAPITALS first then by mixed case.	RMS_Searching-General, RMS_Warrants	Bug/Defect
<a href="#">IA-53475</a>	State Reporting - MICR: Resolved Bias Reporting issue introduced in 10.20	RMS_Reporting_MICR	Bug/Defect
<a href="#">IA-49518</a> <a href="#">TTI120533</a>	State Reporting - MICR: Resolved Improper MICR LOV selections caused by change introduced in 10.20.	RMS_IncidentReport, RMS_Offenses	Bug/Defect
<a href="#">IA-53307</a>	State Reporting - NIBRS: Added logic to require Vehicle Value when it is associated to an NIBRS Offense	RMS_IncidentReport	Configuration

JIRA ID	Summary	Component/s	Type of Issue
<a href="#">IA-53190</a>	State Reporting - NIBRS: Age data must be submitted as 2-digits. Modified data collection logic to account for converted single-digit data. This will resolve future 404 error conditions.	RMS_DataSubmissions	Bug/Defect
<a href="#">IA-53322</a> <a href="#">145951</a>	State Reporting - NIBRS: Error 201 - Location Type Cargo Container Mapping issue resolved.	RMS_DataSubmissions, RMS_Reporting_NIBRS	Configuration
<a href="#">IA-53268</a>	State Reporting - NIBRS: Error 456 - Added logic to prevent conflicting "Circumstance" LOV selections.	RMS_DataSubmissions, RMS_Reporting_NIBRS	Bug/Defect
<a href="#">IA-51981</a>	State Reporting - NIBRS: Modified Victim-Offender logic when it involves a crime against a person offense so that if a person has a VO relationship to themselves, then there must be another VO that shares that same offense. This will resolve future 470 error conditions.	RMS_DataSubmissions, RMS_Reporting_NIBRS	Bug/Defect
<a href="#">IA-53358</a> <a href="#">145942</a>	State Reporting - NIBRS: Removed invalid premise code of 100.	RMS_Reporting_NIBRS	Bug/Defect
<a href="#">IA-53458</a> <a href="#">146658</a>	State Reporting - NIBRS: Resolved "Attempted or Completed" issue for Assault & Homicide offenses.	RMS_IncidentReport, RMS_Reporting_NIBRS	Bug/Defect
<a href="#">IA-53314</a> <a href="#">145947</a>	State Reporting - NIBRS: Updated 'Crime Against Society' mappings for NIBRS Codes 64a, 64b, and 40c	RMS_DataSubmissions, RMS_Reporting_NIBRS	Configuration
<a href="#">IA-52679</a>	Warrants/Civil Process: We change Service Address so that it is Link to Master Indices Address record	RMS_Warrants	Enhancement

**FOR ADDITIONAL INFORMATION**

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at [RMS\\_Product@interact911.com](mailto:RMS_Product@interact911.com).

