



**InterAct RMS  
Version 10.21.1**

**Product Release Bulletin**

**August 28, 2015**

## REVISION HISTORY

Revised By	Revision Date	Version	Notes
L. Grovatt	08/28/2015	1.0	Original document.

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## INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.21.1 release of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

**RELEASE MILESTONES**

The following table contains the high level release milestones.

Start Date	End Date	Milestone
Jul-20	Aug-17	10.21.1 Planning & Assignments
Aug-25	Aug-25	10.21.1 Code Lock
Aug-26	Aug-27	10.21.1 Stabilization
Aug-28	Aug-28	10.21.1 Release Installs

## APPENDIX: RELEASE 10.21.1 DETAILED JIRA LISTING

**TABLE A: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES**

This table contains the major product defect JIRAs resolved in the 10.21.1 release along with additional enhancement not documented above.

JIRA ID	Summary	Component/s	Type of Issue
<a href="#">IA-54094</a> <a href="#">148236</a>	Administration: Jurisdiction Error received when reactivating a user account. Issue resolved	RMS_Admin, RMS_ADMIN_DBA	Bug/Defect Hotfix Deployed
<a href="#">IA-54054</a> <a href="#">00148084</a> <a href="#">00147993</a>	Administrative: New User_Admin Role of "Change password for users in the agency" was not displaying a list of available users. Issue resolved	RMS_Admin	Bug/Defect Hotfix Deployed
<a href="#">IA-53896</a> <a href="#">147947</a>	Attachments: "Internet Explorer 9" does not support all of the HTLM5 function required to use the new Attachment" utility added on 10.21.0. Resolved by enabling support for Microsoft Silverlight.	RMS_Plugin	Bug/Defect Hotfix Deployed
<a href="#">IA-53839</a>	Civil Process: Resolved error condition when adding a service address to organizations	RMS_CivilProcess	Bug/Defect Hotfix Deployed
<a href="#">IA-54123</a> <a href="#">148318</a>	Custom Forms: Resolved Error trying to save custom form "Cannot get data source".	RMS_CustomForms-Fields	Bug/Defect Hotfix Deployed
<a href="#">IA-54110</a> <a href="#">148261</a>	Incident Report - Property: Corrected property associated with IR Sup#1 displaying on IR Sup#0.	RMS_Evidence, RMS_IncidentReport	Bug/Defect Hotfix Deployed
<a href="#">IA-54160</a> <a href="#">148380</a> <a href="#">148217</a>	Incident Report - Validation Issue: Incident Report will not validate under certain conditions when associated with a Field Arrest. Caused by new validation logic added to 10.21.0. Issue resolved.	RMS_FieldArrest, RMS_IncidentReport	Bug/Defect Hotfix Deployed
<a href="#">IA-54180</a>	Incident Report - w/Field Arrest : Offense validation error when associated to external warrant	RMS_FieldArrest, RMS_IncidentReport	Bug/Defect Hotfix Deployed
<a href="#">IA-54073</a> <a href="#">148024</a> <a href="#">148142</a> <a href="#">148127</a> <a href="#">147991</a>	Incident Report: Report will not open or display. Caused by new validation added in 10.21.0. Issue resolved	RMS_IncidentReport	Bug/Defect Hotfix Deployed
<a href="#">IA-54169</a> <a href="#">00148488</a>	Incident: Field Arrest Offense validation occurs even if Field Arrest doesn't have any charges	RMS_FieldArrest, RMS_IncidentReport	Bug/Defect Hotfix Deployed

JIRA ID	Summary	Component/s	Type of Issue
<a href="#">IA-54106</a>	Interface - XML Extract: Remove Special Characters from Warrant Comments	RMS_Interface	Bug/Defect Hotfix Deployed
<a href="#">IA-54070</a> <a href="#">IA-53875</a> <a href="#">148057</a>	Print: Resolved issue printing Header information on UCR & CFS output reports.	RMS_Printing, RMS_Reporting_UCR-FBI standard	Bug/Defect Hotfix Deployed
<a href="#">IA-53416</a>	State Reporting - NIBRS: Corrected issue generating Zero Record Segment for "Organization Rollup - County of Occurrence"	RMS_DataSubmissions	Bug/Defect Hotfix Deployed
<a href="#">IA-54031</a>	State Reporting - SC-IBR: Resolved SC-IBR submission Error 404 caused by a missing Victim Ethnicity.	RMS_Reporting_SCIBRS	Bug/Defect Hotfix Deployed
<a href="#">IA-54063</a>	State Reporting - SC-IBR: Resolved SC-IBR submission issue when there are an "Unknown number of Unknown" Offenders.	RMS_Reporting_SCIBRS	Bug/Defect Hotfix Deployed

#### FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at [RMS\\_Product@interact911.com](mailto:RMS_Product@interact911.com).

