

# **InterAct RMS**

Product Release Bulletin Version 10.22.0

December 1, 2015





# **REVISION HISTORY**

Revised By	Revision Date	Version	Notes
L. Grovatt T. Collins J. Elston D. McMillan A. Aficial	11/16/2015	1.0	Original Draft Document.
L. Grovatt	11/23/2015	2.0	Template Change
L. Grovatt	11/24/2015	3.0	Mapping Technology Stack Upgrades IBR Gender Validation JMS Integration Logisys CAD Interface Master Index
L. Grovatt	11/25/2015	4.0	Collapse Jasper Search Citation Interfaces Callouts



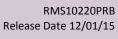




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# Introduction

This document provides an overview of the software changes being delivered in the 10.22.0 release of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral







# **RELEASE OVERVIEW**

This section includes an overview of major enhancements included in the 10.22.0 release. Items marked with an asterisk are released in a disabled state and may require agency configuration, deployment of multiple InterAct products, and/or additional training prior to the capabilities being enabled for an agency. Agencies that are interested in the below capabilities should inquire with InterAct's Operation/Support team by submitting a help ticket. Additional information is provided in the summary overview sections.

Enhancements to this release have been applied to the following functional areas and modules:

- Field Arrest Enhancements
- Incident Report Enhancements
- Data Submissions (IBR) Enhancements
- Mapping Enhancements
- Notifications Enhancements
- Property Entry Enhancements
- Various Other Enhancements and Fixes







# **RELEASE MILESTONES**

The following table contains the high level release milestones.

Start Date	End Date	Milestone			
Jul-13	Jul-28	10.22.0 Planning			
Jul-29	Jul-29	10.22.0 Release Kick-Off			
Jul-30	Aug-01	10.22.0 Code Split			
Oct-27	Oct-27	10.22.0 Code Lock			
Oct-28	Nov-03	10.22.0 Cycle 1 Testing / Fixes Complete			
Nov-04	Nov-17	10.22.0 Cycle 2 Testing / Fixes Complete			
Nov-18	Nov-18	10.22.0 Den Dup, Demo, & Training Installations			
Nov-19	Nov-24	10.22.0 Cycle 3 Testing / Fixes Complete			
Nov-25	Nov-25	10.22.0 Final Build			
Dec-01	Dec-01	10.22.0 Release Installs			







# **New Features & Enhancements**

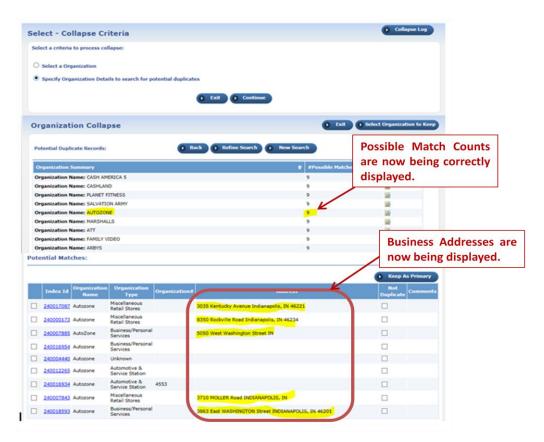
The following are the new features and enhancements included in the release of InterAct RMS version 10.22.0.

#### **COLLAPSE RESOLUTIONS**

IA-54436: Collapse Organization – Match Count IA-54437: Collapse Organization – Address Display

When searching for potential Organizations to Collapse using the "Specify Organization Details" workflow, the "Possible Match Count" was incorrect. This was due to case sensitivity issues and has been corrected in this release.

When selecting the "Possible Match Count", the list of Organizations are now displaying the business address so as to aid in the collapse decision process.







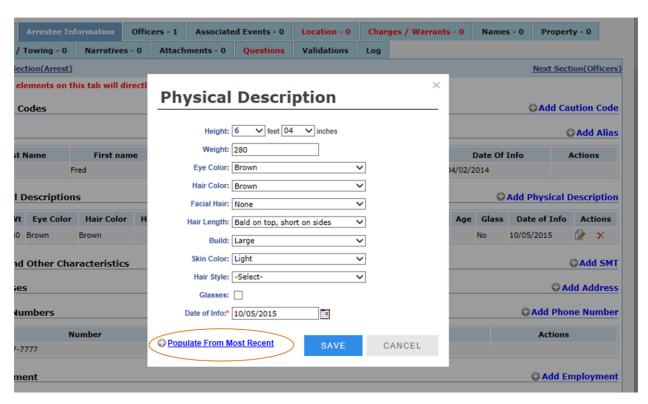


#### **FIELD ARREST ENHANCEMENTS**

## IA-35223: Physical Description Enhancement

Every Field Arrest that is created requests that the officer populate the Arrestee "Physical Descriptors" pop-up so that as much information can be captured and documented regarding a known person for future use.

When arresting previously known persons, this process step can seem redundant and time consuming. In an effort to speed-up this very important data capture process step, we have added an enhancement that will allow the user the ability to import known physical descriptors from an existing master name. All the officer has to do is to select the "Populate From Most Recent" hyperlink and it will auto-populate the 'Physical Description' fields with the arrestee's most recent physical description. Once imported, the officer will be able to review, modify or update any preexisting descriptors as needed.

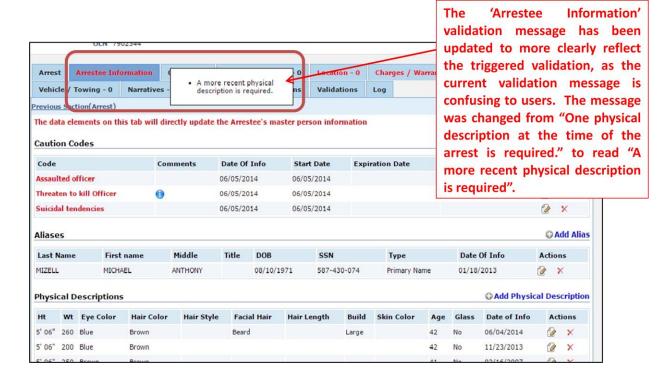


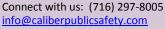
In addition to the above import physical descriptors enhancement, we have also modified the message that is displayed during the Field Arrest process. The current message is triggered when a user edits an existing field arrest physical description and the date of Info of the last arrest is older than the hours set. The previous message would state that "One physical description at the time of the arrest is required." This enhancement updates the validation message to read "A more recent physical description is required".













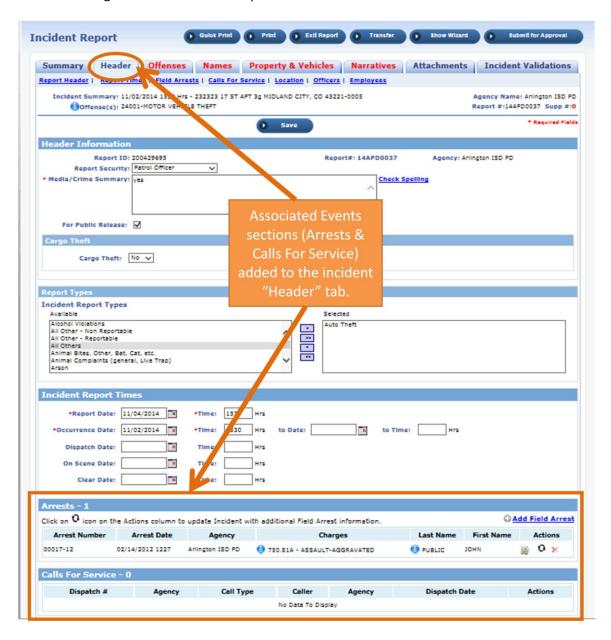




#### INCIDENT REPORT ENHANCEMENTS

# IA-33152: Enhanced workflow for Associated Events

Previously, the ability to enter associated field arrests or calls for service could only be performed via the incident 'Summary' tab. The location of this function was not conducive to users when completing an incident report. As a result, we have relocated this function to the "Header" tab so that it is now available during the normal Incident Report creation workflow.







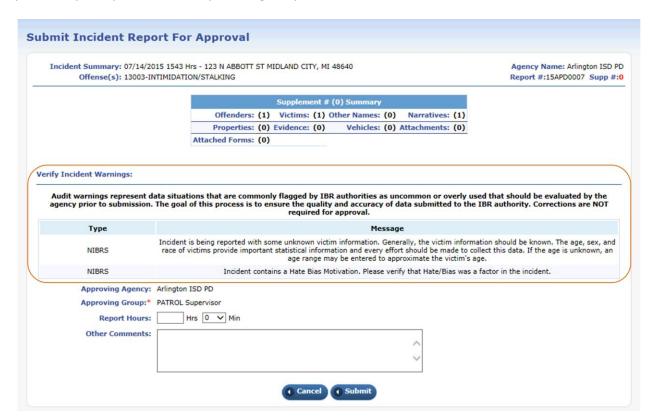


# IA-31023: IBR Data Quality Warnings Messages

## Incident Report IBR Warning Message "Submit Incident Report for Approval"

In an attempt to aid in the new data quality review process identified below in the "State Reporting" section of this product release bulletin, the incident report approval process has been modified to display an IBR Warning Messages to the submitting officer. The officer will be made aware of any IBR Warning Messages on the 'Submit Incident Report For Approval' page.

This page contains a new section labeled 'Verify Incident Warnings'. These are <u>NOT</u> Incident Validation errors that must be corrected prior to incident report "Submit for Approval" but IBR Warning Messages that should be review by the officer prior to submission. As required, the officer will be able to proactively verify and correct any warnings in questions.









# IA-54896: Configurable IBR Gender Validations for Victim/Offender

The rules requiring an opposite sex for person crimes such as rape and statutory rape continue to be in flux. In addition, these rules can vary per state and at the federal level. As such, we have moved away from hardcoded validation rules and have made these validation conditions configurable within the database.

From an officer perspective, they may see the following validation messages when completing and incident report which involved a crime against a person. Short of meeting the validation requirement, this is all that they will need to worry about.

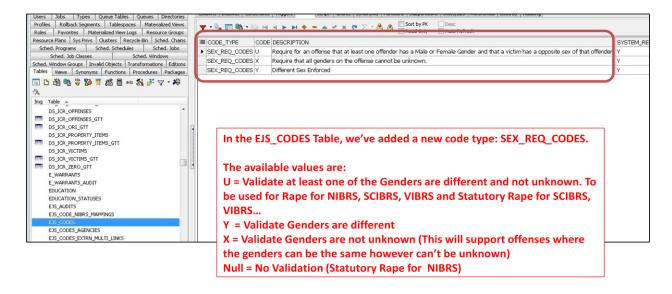


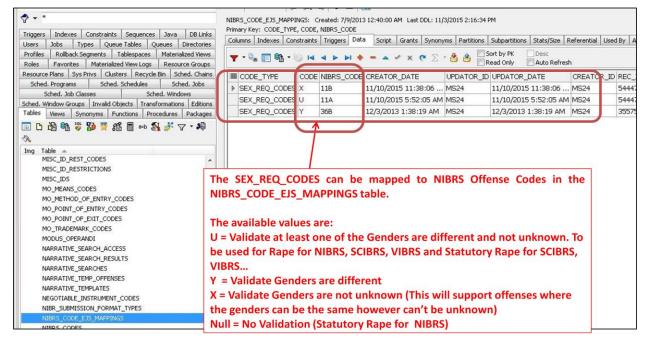
Going forward, standards will be established per state GOLD schema, but in the event that modification is required by RMS Operations, the following configuration options are available:

















#### INTEGRATION ENHANCEMENTS

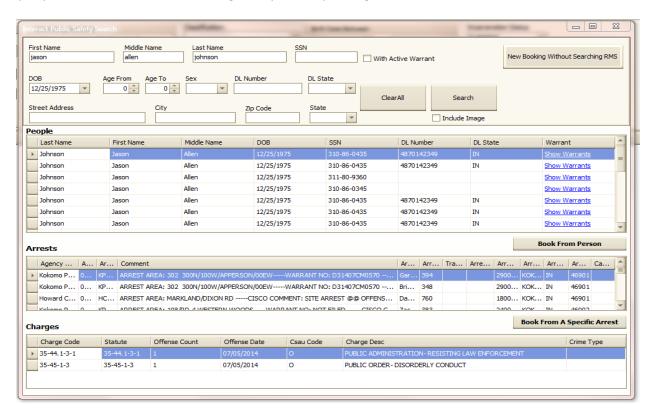
IA-54819: Person Search Web Service Modifications (Address)
IA-54820: Person Search Web Service Modifications (Alias)

Working with the Caliber Justice Offender Management Team (JMS/OMS), it has been communicated by customers that use both Caliber applications that it is often difficult to search on a name in an effort to identify a recent RMS Field Arrest. Our analysis of the workflow issue has caused us to modify the existing Person Search Web Service.

The Person Search Web Service has been modified to return only a "Single Address" for a person matching the search criteria. This address is the most recent residential address for a person based on the date of information of the person address.

The Person Search Web Service was reviewed and found to already support a FLAG to include/exclude the ALIAS name. The JMS/OMS team has been made aware of this support and will be looking to enhance the JMS/OMS person search results in the near future.

Both of these modifications are in an effort to limit undesirable query results hopefully leading to better query results. Please note that changes may still be pending from the JMS/OMS team.









#### **INTERFACE ENHANCEMENTS**

IA-37426: Logisys CAD Phase II - Zip Code Support (TTI119674)

IA-35008: Logisys CAD Phase II - Improved Support for Dispatch Times (TTN117210)
IA-35008: Logisys CAD Phase II - CFS Incident Search Enhancement (TTN120467)

When the initial integration with the Logisys CAD was designed and implemented, interface support from the 3<sup>rd</sup> party vender was limited. Since that time, improvements to the ICD have occurred. In this release, modification have been made to the existing Logisys CAD interface to improve Dispatch Date/Time fields, Address Zip Code fields and CFS search capabilities.

#### IA-39618 Citation Web Service – Name Matching Enhancement (TTN119476)

In this release, our interface team has added some additional import logic in an effort to improve upon Master Name matches. Because this is an automated process and known information can vary from a 3<sup>rd</sup> party source, we have added the following routines identified below in an effort not to create duplicate name entries:

LNAME\_FNAME\_DOB\_SSN\_SEX
LNAME\_FNAME\_DOB\_DL\_SEX
LNAME\_FNAME\_DOB\_MI\_SEX\_RACE
LNAME\_FNAME\_DOB\_SSN\_SEX\_MI\_RACE
LNAME\_FNAME\_DOB\_DL\_SEX\_MI\_RACE
LNAME\_FNAME\_DOB\_SSN\_SEX\_MN\_RACE
LNAME\_FNAME\_DOB\_DL\_SEX\_MN\_RACE
LNAME\_FNAME\_DOB\_DL\_SEX\_MN\_RACE
LNAME\_FNAME\_DOB\_MN\_SEX\_RACE

## **JASPER SERVER**

IA-54333: ATACRAIDS Narrative domain

IA-33445: CFS Super Domain

IA-54802: TOPICS to DOMAINS Conversion

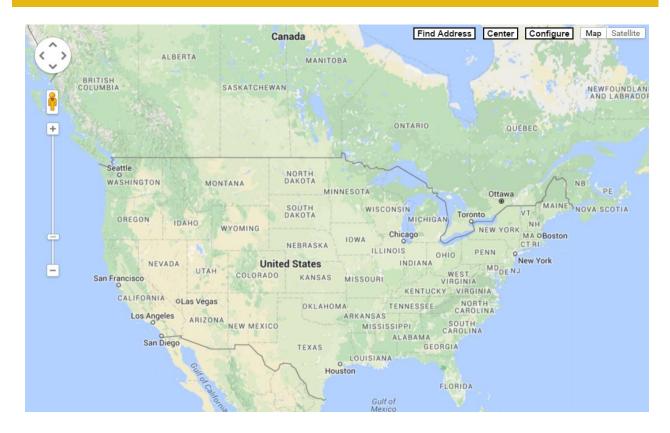
Resulting from the Jasper Server 6.1.1 upgrade that was performed in RMS 10.21.2, we have decided to eliminate the use of Jasper Topics. In this release we have migrated all existing Jasper Topics to Jasper Domains. Please be aware of this change as this will affect and of your customer agency reports that have been created.







#### **MAPPING ENHANCEMENTS**



## IA-51979: Dynamic Map Radius Adjustment

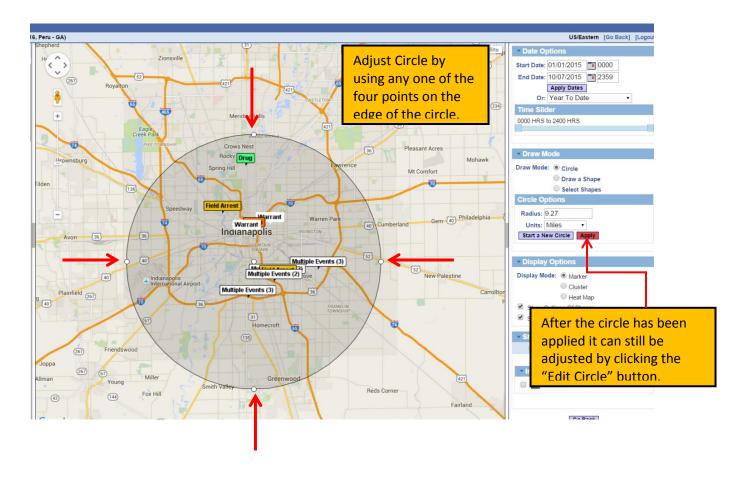
Enhanced functionality has been added to the Incident Mapping that allows a user to "draw" a circle on the map and then edit the circle directly on the map to ensure the circle defines the desired area. To use the new functionality simple draw a circle on the map the same way it has done in the past, define date range, define circle area and click on the map.

Notice however after the circle has been drawn the user has 4 points on the circle. Using any one of the four points the user can enlarge or shrink the circle to ensure the circle covers the desired range. The user can also continue to "edit" the circle by modifying the circle radius and mile options and then selecting apply.









# IA-33631: Improved Method of Selecting Defines Shapes

The way the user selected defined shapes on the map has been enhanced. Instead of the user having to click on the individual shape labels to "pick" the shapes the user now has an easy check option.

The old way the user could display the colors on the map by checking the box next to the area, but had to remember that to select an area to apply to the search results they needed to also click the area "label or Text" to select the desired areas.

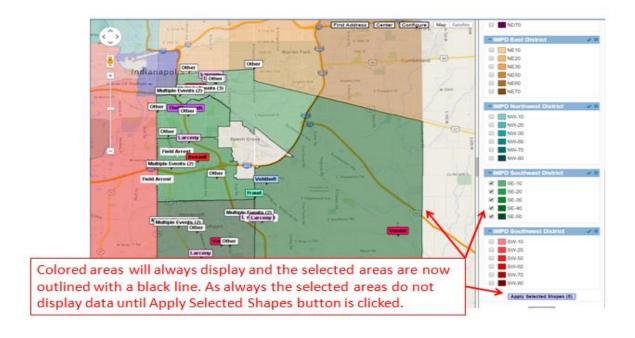
The new way allows the user to select and apply the desired areas by a simply checking the box next to the area. The user also has an additional option of select all icon or de-select all icon in the Header area.

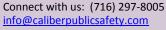






#### Old New Indianapolis Now checking the box selects areas to be searched. If the user want to select all or unselect all areas they Old check box turned off colors on map and user had to remember can use the new icons in the title area. that clicking on the area text selected the areas. Ø ■ SE-10 Ø ■ SE-20 SE-30 Ø ■ SE-40 ₩ SE-50 SW-10 ■ SW-10 SW-20 SW-50 SW-50 SW-60 SW-60 SW-70 SW-70 Apply Selected Shapes (5) Apply Selected Shapes (5)











# IA-54405: Map Export – Warrant Data

Additional data has been added to the Warrant export to provide users additional information they can export and take into the field. The export now exports citation numbers and charges as well as wanted person information.

# Old

the same and the	ti Turida (n	10.000	-
Coordinates	State ID Address	Issue Date	Agency
39* 46' 2" N, -87* 50' 2" W	445 West WASHINGTON Street INDIANAPOLIS, IN 46222	02/24/2009 24:00	Marion County Sheriff's Office
39° 46' 51" N, -87° 50' 23" W	143 East 10TH Street INDIANAPOLIS, IN 46222	10/27/2006 24:00	Marion County Sheriff's Office
39° 46' 46" N, -87° 50' 30" W	902 North MERIDIAN Street INDIANAPOLIS, IN 46204	05/04/2015 24:00	Marion County Sheriff's Office
39° 46' 23" N, -87° 50' 26" W	411 North ILLINOIS Street #1B INDIANAPOLIS, IN 46204	07/13/2015 24:00	Marion County Sheriff's Office
39° 46' 18" N, -87° 51' 16" W	351 North COLLEGE Avenue INDIANAPOLIS, IN 46205	08/28/2015 24:00	Marion County Sheriff's Office
39° 45' 51" N, -87° 49' 23" W	801 West WASHINGTON #125 INDIANAPOLIS, IN 46222	07/12/2011 24:00	Marion County Sheriff's Office
39° 45' 35" N, -87° 51' 7" W	338 LEXINGTON Avenue INDIANAPOLIS, IN 46203	01/20/2012 24:00	Marion County Sheriff's Office
39° 46' 4" N, -87° 50' 4" W	302 West WASHINGTON Street INDIANAPOLIS, IN 46204	09/17/2015 24:00	Marion County Sheriff's Office
39° 46' 28" N, -87° 49' 37" W	3800 West MICHIGAN APT 808 Street Apartment #808 INDIANAPOLIS, IN 46222	12/02/2002 24:00	Marion County Sheriff's Office
39° 46' 28" N, -87° 49' 37" W	3800 West MICHIGAN APT 808 Street Apartment #808 INDIANAPOLIS, IN 46222	01/15/2003 24:00	Marion County Sheriff's Office
39° 46' 48" N -87° 49' 47" W	933 CAMP Street INDIANAPOLIS IN 46306	06/02/2005 24-00	Marion County Shariff's Office

# New

0	E 1	- 1	
Miles	Agency	Person	Charges
20 KINGS COURT Drive Apartment #A PADIANAPOLIS. IN 46252	Marion County Sheriffs Office 1	Cominguez, Rogelio D - DOB: \$1/36/1964 RACE White SEX Male	MOTOR VEHICLE: FOLLOWING TOO CLOSELY INF MOTOR VEHICLE: OPERATING A VEH
IST North MERCIAN Street INDIANAPOLIS, IN 46254	Marion County Sheriff's Office 1	Mercer, Christopher - DOB: 04/25/1990 RACE: White SEX Male	35-42-2-HAX16A3MA: BATTERY RESULTING IN BOOK Y BLURY
85 Maryland Street Indianapolis, Ri 46204	Marion County Sherif's Office	Timm, Michael W - DOB: 19/26/1964 RACE: White SEX Male	THEFT
725 North PERINSYLVANIA #4 INDIANAPOLIS, IN 46264	Marion County Sherif's Office	Stewart, David Roger - DOB: 01/15/1953 RACE: White SEX Male	PUBLIC INTORICATION MB
1010 North CENTRAL Avenue INDIANAPOLIS, IN 46202	Marion County Sheriff's Office 1	Matthews, Devan - DOB: 08/09/1994. RACE: Black or African American. SEX: Male	35-43-4-2(A)MA: THEFT, 35-45-2-1(A)(2)FE: INTIMIDATION WHERE THREAT IS TO COMMIT A
234 East 12TH Street. Apartment #C INDIANAPOUS, IN 46202	Marion County Sheriff's Office 1	Fajards, Sylva - DOB: 04/20/1958 RACE, White: SEX: Female	MOTOR VEHICLE- DRIVING WHILE SUSPENDED: PRIOR SUSPENSION WITHIN 10 YEARS.
302 West MICHIGAN Street INDIANAPOLIS, IN 46222	Marion County Sheriff's Office :	Aharado, Juan - DOB: 04/23/1991 RACE: White SEX Male	MOTOR VEHICLE- OPERATING WITHOUT EVER OBTAINING LICENSE M.
UNKNOWN INDIANAPOLIS, IN 46202	Marion County Sheriff's Office 1	Parker, Walter - DOB: 12/16/1956 RACE: White SEX Male	CONTROLLED SUBSTANCE- POSSESSION COCAME OR NARCOTIC DRUG IF POSS OF PA
1967 BROADWICK INDIANAPOLIS IN 46202	Marion County Sheriff's Office :	Simon, Aubry - DOB: 12/17/1962 RACE: Black or African American SEX Male	BATTERY CONFINEMENT /F DOMESTIC BATTERY MA
UNKNOWN NOWWPOLIS, IN 46262	Marion County Sherif's Office	Napher, Jerome - DOB: 12/20/1974 RACE: Black or African American: SEX Male	CRIMINAL CONVERSIONMA
HOMELESS INDIANAPOLIS, IN 46202	Marion County Sheriff's Office 1	Rayes, Felipe - DOB 06/06/1979 RACE White SEX Male	PUBLIC INTOXICATION/MB.RESISTING LAW ENFORCEMENT/MA
1416 MCKATCOLM SINNE INDIANAPOLIS, IN 46202	Marion County Sheriff's Office 1	Evans, William + 008: 12/30/1952 RACE: Black or African American: SEX: Male	CONTROLLED SUBSTANCE - PRESCRIPTION FRAUD IF FRAUD WELFARE POSSESSION OF
1150 VINITERIVER PK/WAY 50 BAD ADDRESS, IN 46252	Manon County Sheriff's Office .	Jarjoura, Tyler - DOB: 12/28/1993 RACE: White: SEX: Male	POSS OF MARIHASHISYN CANNABINOIDMA POSS OF PARAPHERIVALIAMA
HOMELESS INDIANAPOLIS, IN 46202	Marion County Sheriff's Office -	Jalapa-Bentez, Julio - DOB: 19/20/1980 RACE: White SEX Male	MOTOR VEHICLE- OPERATING WITHOUT EVER OBTAINING LICENSE M
HOMELESS INDIANAPOLIS, IN MIZED	Marion County Sheriff's Office 1	Flynn, Tarrenie - DOB: 01/05/1967. RACE: Black or African American. SEX: Female	INDECENT EXPOSURE AN PUBLIC INDECENCY: PROSTITUTION RESISTING LAW ENFORCE
2135 North ALABAMA Street BAD ADDRESS, RI 46202	Marion County Sheriff's Office	Maxberry, Gary Miguel - DOB: 53/01/1979 RACE: White SEX Male	CRMINAL CONVERSIONIMA
1608 HLVERSUM Place INDIANAPOLIS, IN 46292	Marion County Sheriff's Office 1	Maxey, Tagsana - DOB: 09/06/1985. RACE: Black or African American: SEX: Female	35-43-4-2(A)MA. THEFT







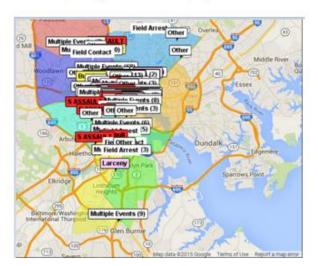
#### IA-36778: **Enhancement to Print Map Sector Overlays (TTN118879)**

Prior to this release, the MAP sectors or shapes where not displayed when the map was printed. Now when the user clicks on the "Print Icon" located next to the Excel export icon the user can print the current map view.

Before: No Reporting Area in output



After: Reporting Areas are displayed in Color







## **MASTER INDEX ENHANCEMENTS**

## IA-53539: Master Index – View Mode PDF Download

We allow Image and PDF attachments to all Master Index records, however when in view mode only the attached images could be easily recalled for review. To aid in this shortcoming, we have added the ability to download an attached PDF file in view mode for all Master Indices. Previously, the user would have to switch to edit mode in order to download and view the PDF.

Physical	Descriptions	- 2							0
Ht/Wt	Eye/Hair Color	Hair Style	Facial Hair	Hair Length	Build	Skin Color	Age	Glass	Date of Info
	Brown /Brown							N	02/09/201
5' 08" /135	Blue /Brown							N	09/05/201
Addresse	s - 3								0
Address Inf	o					Туј	oe .		Date of Inf
1610 North L	AFOUNTAIN Stree	t KOKOMO, IN	46901			Res	idence		06/02/201
1865 West -	- 600 North RUSS	AVILLE, IN 469	79			Res	idence		09/05/201
1610 La Four	ntain, IN 46901					Res	idence		05/04/201
Identifica	ation - 1								0
Number	ID Type		ses/Restriction	onsStateCounty	Date Issu	o. Lapine	Des	criptio	Date of Inf
0000007230	74 Marion County ( Number	Gallery							02/09/201
Attachme	ents - 2								0
Keyword	File Na	me	Desc	Description			Date of Info		
<b>₽DF</b>	PDF File	.pdf	•						11/16/201
			<b>(1)</b>						1





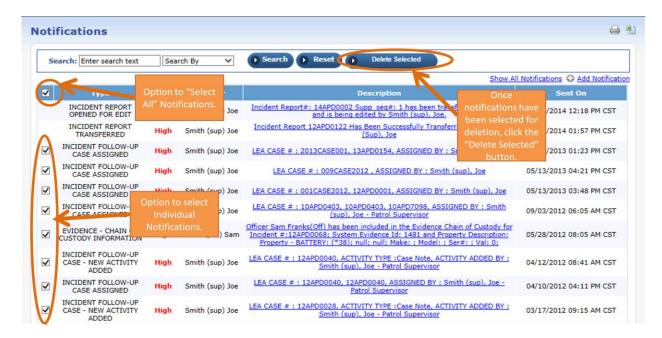


#### NOTIFICATION ENHANCEMENTS

# IA-32126: Delete Notifications in Mass (TTN111936, 00146655, 00151102, TTN118958)

Customers wanted the ability to quickly delete notifications directly from 'Show All' and 'Notification Type' screens. With the new Mass Delete Notification option any notification that does **NOT** require some type of action from the user can be deleted in mass. The Mass delete option is available from both the Home Screen and the Show All Screen.

By selecting the "Show All" or by selecting the individual "Notification Type", the user will have the ability to select individual notifications or "Select All" for deletion.

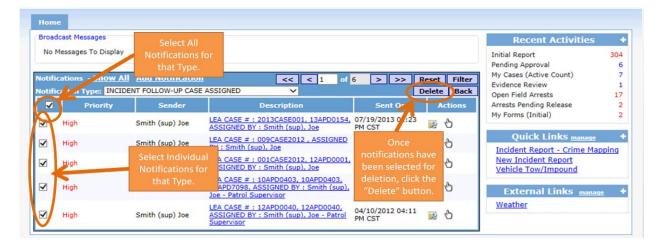


Again, only notifications that do not require user action will have the delete checkboxes next to them.

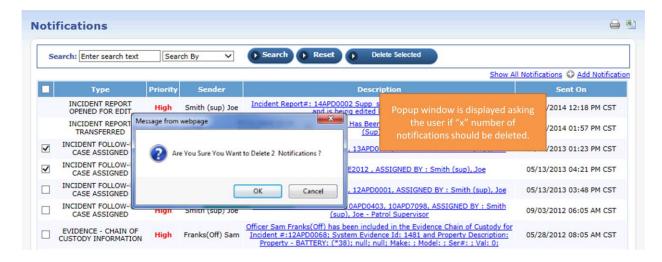








Once the "Deleted Selected" or "Delete" button is pressed, a confirmation popup window will be displayed asking the user "Are You Sure You Want to Delete 'x' Notifications?".









#### **PROPERTY ENHANCEMENTS**

# IA-52471: Incident Property – Mass Property Data Entry

Until now, entering large amounts of property into the incident report could be a time consuming task. Take for example an officer responding to a burglary incident of a home invasion or store where numerous pieces of property were stolen. The officer could spend several minutes per property item entering the stolen property information into RMS.

In an effort to reduce the amount of time and effort involved in entering such property to an incident report, we have designed a new property data entry screen that we hope will greatly reduce this time consuming task. Included in this release is the ability to add property to an incident report in mass. This feature allows the user to enter multiple pieces of similar properties quickly and easily in an effort to speed up the creation time for an incident.

#### **Adding Property in Mass**

From the Incident Report, the user selects the Property / Vehicles tab and the "Add Property" link as they normally would today to enter property into the incident report. RMS will also continue to display the Add Property screen as it does now. However, when the user selects the "Property" radio button, RMS will display a link for "Mass Property Entry".









Once the user selects the <u>Mass Property Entry</u> link, RMS will display the new Add Property in Mass screen defaulting to a single blank row for a piece of property.



The user can now enter property values as needed by selecting the return or tab key which will move the user through the property fields in order of left-to-right. Selecting return or tab after the last data field in the row will move the user down to the next blank row.

To add more rows, the user may either enter a number at the top and select "add rows" in which case RMS will display as many new blank rows as the number entered or the user may select "add" at the bottom of the displayed rows to add a single new blank row, one at a time. The user may only add 99 additional rows at one time. The user may add an additional 99 rows after the first set of 99 has been added if needed. The property count in the upper left corner will display the total number of rows being displayed.

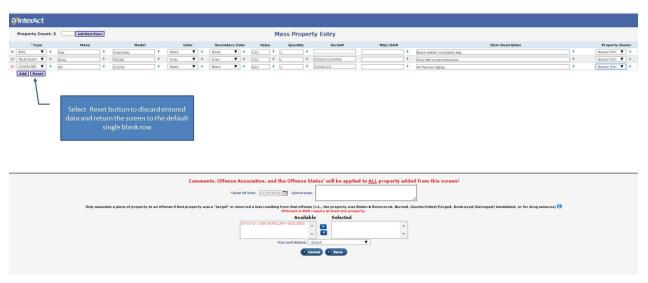








To reset the screen the user selects "reset" button under the displayed rows. RMS will discard ALL data entered and return the screen to the default display of a single blank row. The user will then be asked to confirm before the screen is reset.



The user may also remove an individual piece of property by selecting the red x to the left of the property type. The property count will be updated to reflect the deleted property.



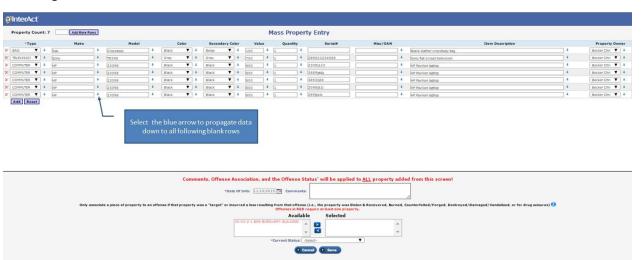








To further speed up the entry of duplicate property, each field in the property row (except serial number) has a blue arrow. Selecting the blue arrow will propagate the value in that field down to all following blank rows.

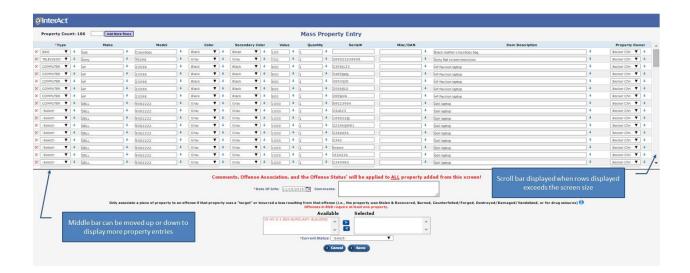


If the number of rows added exceeds the display space on the screen, a vertical scroll bar will be provided to the user. The user may also select the bar in the middle of the screen and move up or down to see more of the property rows.

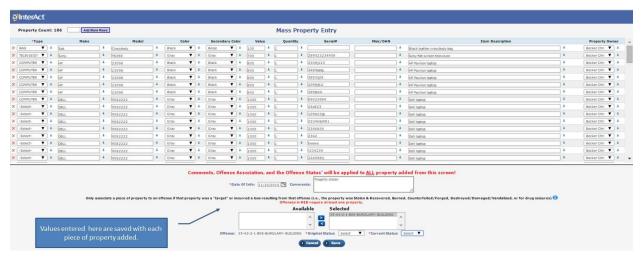








Once all of the individual property entries have been added, the user must enter the common values for all property at the bottom of the screen. Those fields include: Date of Info, Comments, Charges (and additional fields based on selected charge) and Status. The values set for these fields will be applied to EACH piece of property added on the screen.

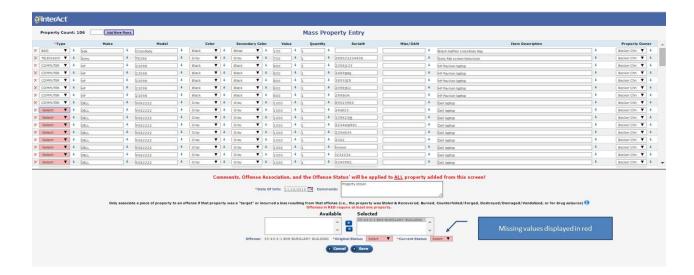


The user selects "save" and RMS will display a message confirming the number of properties being entered and ask the user to confirm. Upon confirming RMS will validate the property. If any property is invalid (e.g. missing a "value") RMS will return the user to the Mass Property screen and display the missing data in red.









When all property is validated RMS displays a confirmation to the user with a count of property being added.

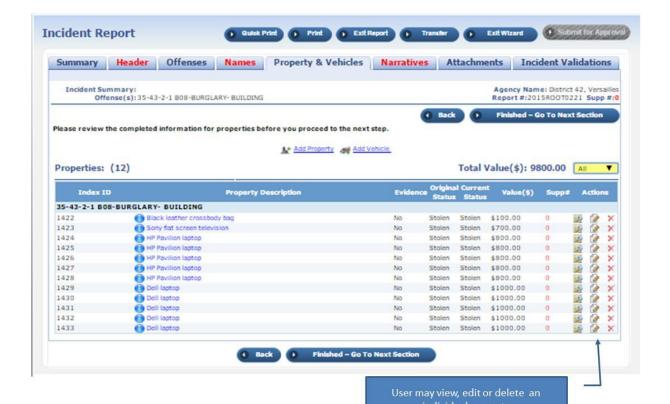


RMS saves the property, adds the property to the incident and displays the property on the Property / Vehicle tab of the Incident Report. From here, the user may view, edit or delete individual property if needed.

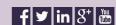








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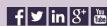




#### **Alternate Data Entry Scenario**

Say for example, an officer is responding to a burglary where 20 pieces of property were stolen and 10 pieces were recovered; there are a few ways this could be entered using the new Mass Property enhancement. First, the officer could enter all 30 pieces on the mass property screen and save and then individually edit the 10 pieces that were recovered and update the status of each. Or, the officer could enter the first 20 pieces of property that were stolen and save and then select the Mass Property link a second time and enter the 10 pieces that were recovered.

Please Note: At this time, RMS only supports adding property in mass for type "Property". Mass entry for the remaining types such as drugs, guns, documents, etc. will be supported in later releases pending user feedback and acceptance.







#### **SEARCH ENHANCEMENTS**

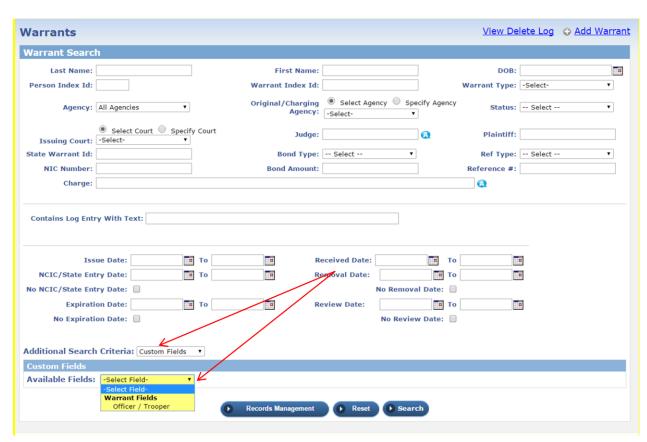
IA-32952: Search Court Paper Custom Fields

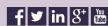
IA-32950: Search Field Arrest Custom Fields (TTN119692)

IA-32953: Search Warrant Custom Fields

In prior releases, we added the ability to create agency specific "Custom Fields" for the Court Paper, Field Arrest and Warrant modules. In this release we have enhanced the ability for agencies to retrieve Court Paper, Field Arrest and Warrant information based on upon agency specific custom field values that they have created.

Below is an example of how to search for a Warrant based upon agency specific custom fields. The process is the same for all search modules where this function is supported.









#### STATE REPORTING ENHANCEMENTS

#### IA-31023: IBR Data Quality Review (Warning and Notifications)

## **IBR Warnings & Notifications**

In an effort to continue to improve incident data submission rates to the IBR authorities, a data audit warnings tab and the ability to send notifications has been added to the incident based reporting (IBR) module. The data audit 'Warnings' tab provides the opportunity for an agency to self-audit incident reports included in the data submission, that may be at risk of a data quality audit by the IBR authority.

Data audits represent data situations that are commonly flagged by the data authorities as uncommon or overly used, that should be evaluated by the agency prior to submission. The goal of this process is to ensure the quality and accuracy of data submitted to the IBR authority. This enhancement will allow IBR/UCR clerks the ability to review incidents that have triggered warnings and allow the clerks to fix these incidents or send a notification to the appropriate person to fix the warning.

To see all warnings for a given submission timeframe, the IBR/UCR clerks need to accesses the IBR module and generate a data set by selecting 'Incidents', 'Incident Reporting' and finally the 'Incident Based Reporting'.

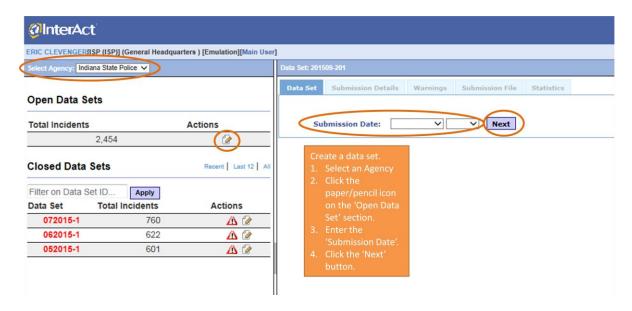






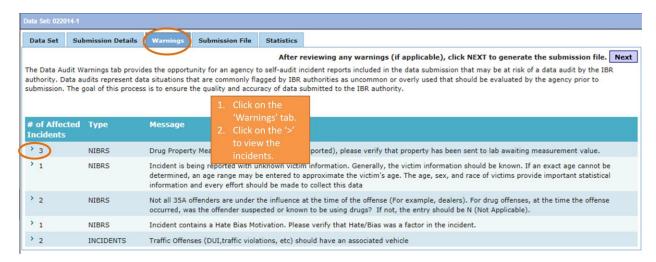


To generate the list of submission candidates and associated warnings, the clerk will need to select the agency from the LOV, click on the paper/pencil icon next to the 'Open Data Set' section and then enter the desired 'Submission Date' followed by the 'Next' button.



Once the data set is generated, the new 'Warnings' tab is activated, allowing the clerk to perform the following actions for those incidents that have triggered a warning:

- View the incident report.
- View the IRB data capture elements for a given incident.
- Send a notification to reporting officer or appropriate person to review and possible fix the incident warning.
- Remove the incident from the submission candidate list, prior to generating the submission file.

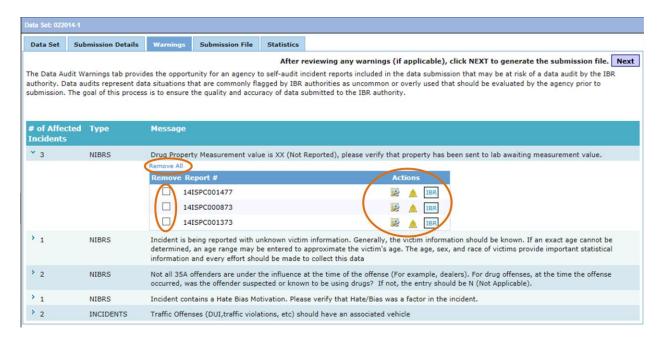








In order to view the affected incidents, the clerk must expand the warnings message, by clicking on the greater than symbol '>' within the <u>'# of Affected Incidents'</u> column in order to see the list of affected incidents.

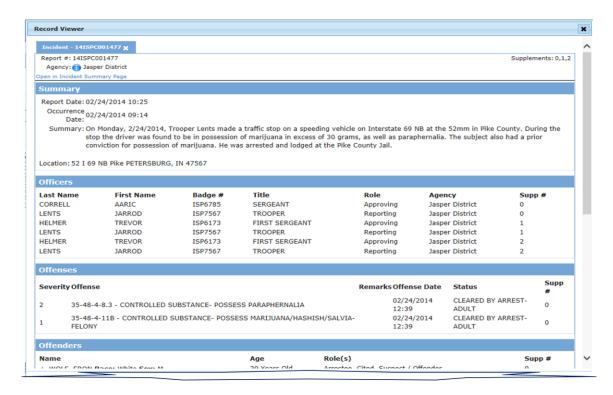


Clerks then have the ability to view the affected incident report by clicking the 'View Incident Report' icon from the 'Actions' column.

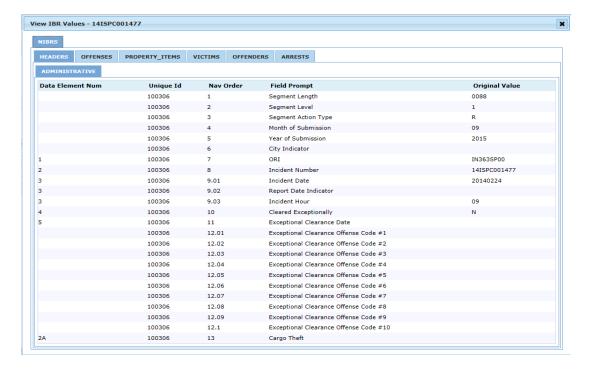








Clerks may also view the IBR Data Element Values that have been captured for a given incident by clicking the 'View IBR' icon, from the 'Actions' column.



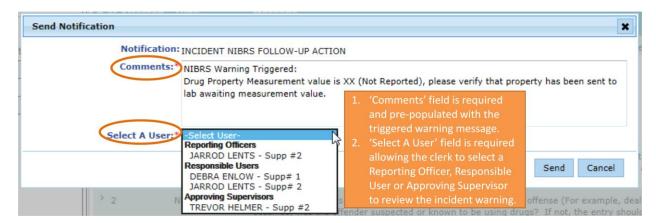






When an IBR warning condition has been reviewed and follow-up action is required, the IBR/UCR Clerks now have the ability to generate a notification to the reporting officer, other responsible user(s) and the approving supervisor(s) by selecting the notification type of 'Incident NIBRS Follow-Up Action'. This will send a notification message that an IBR Warning message has been triggered for the incident in questions and that it may require their attention prior to data submission.

The 'Comments' field is a required field that will be auto-populated with the original warning message. Additional comments may also be entered by the clerk to provide further direction or clarification. Finally, the clerk will also be required to select individual who is to receive the IBR warning notification.



If for any reason the IBR/UCR Clerk decides not to submit an incident report for the time period in question due to the IBR warning messages, they may exclude the affected incident(s) from the submission candidate list prior to generating the official IBR 'Submission File'.

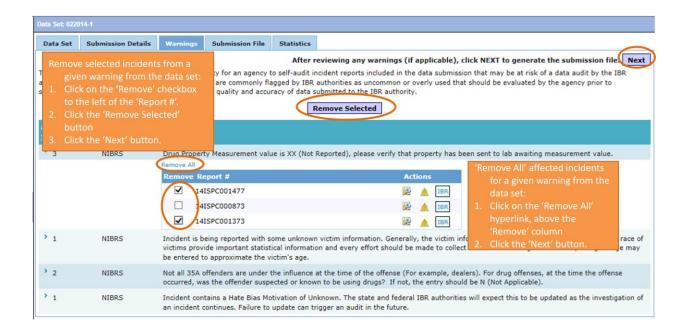
#### **Exclusion Process:**

- The clerk can individually check on the 'Remove' checkbox to the left of the 'Report #', click
  'Remove Selected' button and then click the 'Next' button to remove those selected incidents
  from the data set.
- Another way would be to remove all affected incidents from the data set candidate list for a
  given warning at one time by clicking on the "Remove All" hyperlink which is location above the
  'Remove' column and then by clicking the 'Next' button once all the incidents for each warning
  have been removed.









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#### **List of NIBRS Warnings within RMS:**

- 1. Case Management status is updated to 'Cleared by Arrest', please update Incident Status.
- 2. Incident contains 1 Arrest Record, Incident Status should be updated to 'Cleared by Arrest'.
- 3. Drug Property Measurement value is XX (Not Reported), please verify that property has been sent to lab awaiting measurement value.
- 4. Incident is being reported with unknown victim information. Generally, the victim information should be known. If an exact age cannot be determined, an age range may be entered to approximate the victim's age. The age, sex, and race of victims provide important statistical information and every effort should be made to collect this data.
- 5. Aggravated Assault The victim of this incident of Aggravated assault sustained no injuries or only minor injuries. The weapon used was personal weapons. Please verify this was not a Simple assault.
- 6. Not all 35A offenders are under the influence at the time of the offense (For example, dealers). For drug offenses, at the time the offense occurred, was the offender suspected or known to be using drugs? If not, the entry should be N (Not Applicable).
- 7. Incident contains a Hate Bias Motivation. Please verify that Hate/Bias was a factor in the incident.
- 8. Incident contains a Hate Bias Motivation of 'Unknown'. The State and Federal IBR authorities will expect this to be updated as the investigation of the incident continues. Failure to update can trigger an audit in the future.
- 9. Incident was listed as being a Cargo Theft. Please review the incident and verify that a cargo theft actually occurred.
- 10. Incident has both Burglary and Theft offenses. Because larceny/theft is an element of Burglary, agencies should not report the larceny as a separate offense if it is associated with the unlawful entry of a structure. Please verify that the larceny is a separate offense. If not, remove it from the incident.
- 11. Incident has both Fraud and Theft offenses. Often, questions arise as to whether or not the facts of a case describe a fraud or a larceny. Though both offenses can involve theft, it is the method used to steal which differentiates the two. Fraud is achieved through deceit or lying, whereas larceny is the physical taking of something. Please verify these are separate offenses.
- 12. Incident contains a Justifiable Homicide offense and other offenses. Agencies must report the crime that was being committed when the justifiable homicide took place as a separate incident.

#### **List of Incident Warnings within RMS:**

- 1. Field Arrest is linked to Incident without Incident Arrestee information
- 2. Incident contains an offender 10 years old or younger. Please verify this for accuracy.
- 3. Incident contains the offense of Incest. Please verify the victim to offender relationship for reasonableness.



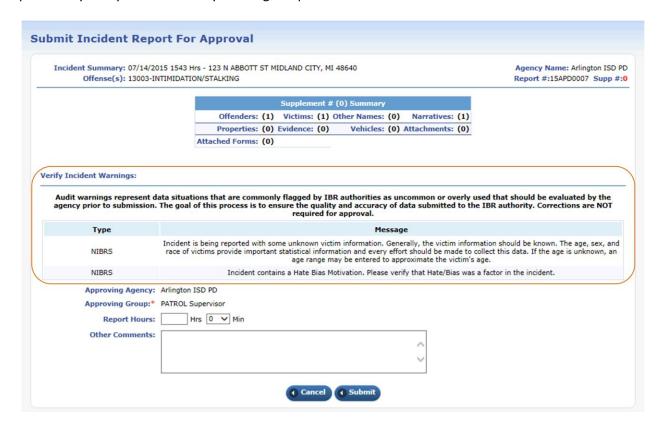


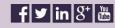


### **Incident Report IBR Warning Message "Submit Incident Report for Approval"**

In an attempt to aid in this new data quality review process so that it does not just become a backend function, the incident report approval process has also been modified to display the same IBR Warning Messages to the submitting officer. The officer will be made aware of any IBR Warning Messages on the 'Submit Incident Report For Approval' page.

This page contains a new section labeled 'Verify Incident Warnings'. These are <u>NOT</u> Incident Validation errors that must be corrected prior to incident report "Submit for Approval" but IBR Warning Messages that should be review by the officer prior to submission. As required, the officer will be able to proactively verify and correct any warnings in questions.









## **Statistics Tab:**

The last IBR Data Submission modifications that is worth mentioning is that we renamed the IBR 'Charts' tab to read as the 'Statistics' tab.





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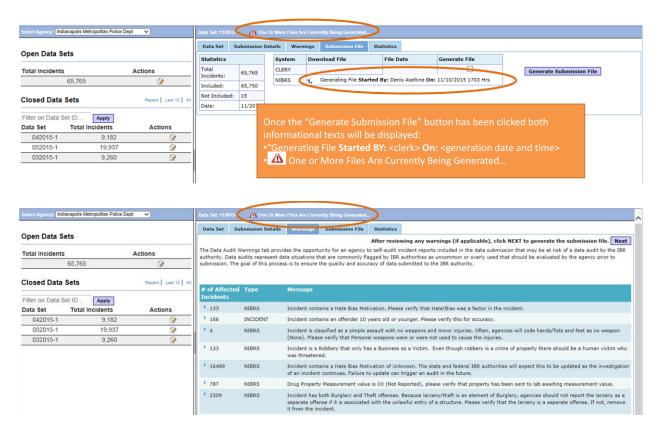


### IA-54759: Asyncronous IBR File Generation

Prior to this release, the IBR file generation process was a synchronous task function. This resulted in the data submission clerk's application being locked until the file generation process completed. We found that the larger the open dataset the longer this process took to complete. In fact, depending on the amount of incidents that need to be processed for a given time period, it could take tens of minutes for this file generation process to finish which ultimately resulted in lost productivity.

In this release, we have change the IBR file generation process to an asynchronous or non-blocking process. This process modification will allow the IBR/UCR clerk the ability to perform other tasks within RMS while the submission file is being generated. Net result, they will no longer have to wait until the submission file(s) are complete before performing other RMS functions.

To let the clerk or anyone with access to the data submission module know that files are in the process of being generated, A caution sign followed by a message will be displayed on top of the screen and across the entire IBR module while the submission file(s) are in the process of being generated.



Please note that links or buttons that allow the current data set to be "edited" will be disabled while the file(s) are being generated.







### **TECHNOLOGY STACK UPGRADES**

IA-54030: Jasper Server 6.1.1 (10.21.2)

IA-53648: Online RMs Stack Upgrade - JAVA 7 --> 8

*IA-53650:* Apache Tomcat 6 --> 8

The upgrades identified here have been applied to our NLETS infrastructure and were necessary to comply with Industry best practices with regards to security and performance in addition to additional enhancements and fixes that they provide.







# **APPENDIX: 10.22.0 DETAILED JIRA LISTING**

### **TABLE A: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES**

This table contains the major product defect JIRAs resolved in the 10.22.0 release along with additional enhancement not documented above.

JIRA ID	Summary	Component/s	Type of Issue
<u>IA-53164</u>	<b>Administration - Tables:</b> Resolved an issue trying to add a "Tow Company" to the LOV.	Admin	Bug/Defect
<u>IA-37677</u> <u>TTI119880</u>	Agency Setup - Number Generation: resolved issue where Next Number column was actually the current number, which caused the next number to always be off by one.	Admin	Bug/Defect
<u>IA-54748</u> <u>150594</u>	<b>Attachments:</b> Resolved issue uploading PDF files.	Plug-in	Bug/Defect
<u>IA-54632</u> <u>150093</u>	Calls for Service: Corrected an import issue that caused the "Incident Notes Times" to be different in RMS than they were in CAD. Historical records were not corrected.	CallsForService, Interface	Bug/Defect
IA-52710 138380	Case Management - Print: Resolved a print issue where the detective information was printing with both the Badge # and SQL #.	Cases, Printing	Bug/Defect
<u>IA-54161</u> <u>148334</u>	<b>Civil Process - Log Entry:</b> When manually adding a TIME value to the log entry, it was being saved but was incorrect by one hour, issue resolved.	Civil Process	Bug/Defect
<u>IA-54959</u>	Civil Process: Resolved issue where the "Adding" of a service address would erase the "role" of the person.	Civil Process	Bug/Defect
<u>IA-54625</u>	<b>Civil Process:</b> The "Specify Court" location will not save, issue resolved	Civil Process	Bug/Defect
<u>IA-54114</u> <u>148264</u> <u>148472</u>	<b>Collapse - Master Name:</b> Resolved Name collapse issue caused by the promotion of an Alias name.	Admin, Master Indices	Bug/Defect
IA-37811 TTN120255	<b>Collapse - Organizations:</b> Resolved an issue caused by Org Collapse where the Phone numbers could not be deleted.	MasterIndices	Bug/Defect
IA-54266 IA-37278	<b>Collapse - Person:</b> Resolve numerous person collapse issues.	Incident Report, Master Indices	Bug/Defect







JIRA ID	Summary	Component/s	Type of Issue
<u>IA-55006</u>	Collapse - Person: Resolved an issue found during "Un-Collapse" that occurred when an Alias Name was promoted to a Primary Name.	Collapse	Bug/Defect
<u>IA-54474</u> <u>149527</u>	Custom Forms: When a DBA User created a "Sub-Form" and then a normal system user with permissions tried to edit the sub-form, the system would return a grey screen, issue resolved.	CustomForms-SubForms	Bug/Defect
<u>IA-54758</u>	<b>Data Submissions:</b> Modified the File generation procedures in an effort to improve performance	Data Submissions, Incident Report	Performance
<u>IA-34972</u> <u>TTN117704</u>	<b>Evidence - Mass Change Location:</b> Enabled the Barcode Search function on this screen.	Barcode Scanner, Evidence	Enhancement
<u>IA-32316</u> <u>TTN112601</u>	<b>Evidence - Report:</b> Resolved Page numbering issue with the Evidence Receipts report.	Evidence, Printing	Bug/Defect
<u>IA-34764</u> <u>TTI117175</u>	<b>Evidence - Role:</b> Resolved Evidence Barcode Search permission issue.	Admin, BarCodeScanner	Usability
<u>IA-36766</u> <u>TTN118554</u> <u>TTN118885</u>	<b>Evidence - Times:</b> Resolved an issue where the Check-In and Chain of Custody Times were off by one hour. This was caused by a time zone conversion issue.	Evidence	Bug/Defect
IA-36662 TTN118426	<b>Evidence Receipt - Print:</b> Resolved an issue where the property was printing multiple times on the Evidence Receipt report.	Reporting_ApplicationRep orts	Reports- Defect
<u>IA-33028</u> <u>TTN114715</u>	Field Arrest - Bond: Resolved an issue where the System Warrant Bond Amount was dropping the RIGHT Ending Zeros (i.e. Change).	FieldArrest, Warrants	Bug/Defect
<u>IA-37715</u> <u>TTN120018</u> <u>00151114</u>	<b>Field Arrest - Print:</b> Resolved an issue where the External Warrant Charge Description was not showing up on printed field arrest.	FieldArrest, Printing	Bug/Defect
IA-53663	<b>Field Arrest - Print:</b> Resolved minor formatting issues on the field arrest PDF output.	Field Arrest, Printing	Bug/Defect
IA-32583 TTN113466 TTN119456	Field Arrest – Tow: Resolved an issue were the Vehicle Tow function of "No Towing" would not stay set.	FieldArrest, UI_UserInterface	Bug/Defect
IA-53661	<b>Field Arrest:</b> Resolved minor issue where the "Blue Info Bubble" was not displaying all offense information	Field Arrest	Enhancement



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JIRA ID	Summary	Component/s	Type of Issue
<u>IA-54375</u> <u>149100</u>	Field Arrest: When associating a FA to the IR, the validation logic was requiring ALL Offenses listed on the FA to also be on the IR. We modified this validation logic to only require ONE Matching Offense.	Field Arrest, Field Validation, Incident Report	Enhancement
<u>IA-53884</u> <u>147734</u>	<b>Field Contact:</b> Added additional buttons to the bottom of the screen to improve navigation.	Field Contact	Enhancement
<u>IA-54147</u>	<b>Field Contact:</b> Added Caution Icon to the field contact person record.	FieldContact	Bug/Defect
<u>IA-54147</u>	<b>Field Contact:</b> The Person Alert Icon was not being displayed next to a field contact name, issue resolved.	Field Contact	Bug/Defect
<u>IA-54572</u> <u>149773</u>	Incident - Citation Association: Citation Charges were not being displayed when hovering over the blue information bubble of a linked citation, issue resolved.	Incident Report	Bug/Defect
IA-54506 149648 TTN117677	Incident Mapping: Modified export logic to write the GPS coordinates in the same way in which they are displayed on the map. Previously they were exported as DMS and now they are exported in DD.ddddd format.	Incident/EventMapping	Bug/Defect
IA-54506 149648	Incident Mapping: The GPS "Latitude" coordinates were being incorrectly converted and exported, issue resolved	Incident/EventMapping	Bug/Defect
<u>IA-54198</u> <u>148496</u>	Incident Printing: Narrative formatting was not being retained when using the "Quick Print & Print" feature, issue resolved.	Printing	Bug/Defect
<u>IA-36850</u> <u>TTN118946</u>	Incident Report - Print: Added new Redaction option to only print the name of the person being redacted.	AgencyPrintOptions, Printing	Enhancement
<u>IA-32902</u> <u>TTN114108</u>	Incident Report - Print: Added Vehicle Damage to the printed output of the vehicle section.	Incident Report, Master Indices, Printing	Enhancement
<u>IA-35126</u> <u>TTN117920</u>	Incident Report - Print: Enhanced the Vehicle section of the IR output to include (License Type, Misc ID, Odometer, Motorcycle CCS, License Month and Year)	Incident Report, Master Indices, Printing	Enhancement
<u>IA-54167</u> <u>147957</u>	Incident Report - Print: Resolved issue where the last page of a printed incident report was missing the Footer information.	Incident Report, Printing	Bug/Defect







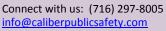


JIRA ID	Summary	Component/s	Type of Issue
<u>IA-54230</u> 148529	Incident Report: Resolved minor spelling issue with the "Occurrence Date".	Incident Report, Printing	Bug/Defect
<u>IA-35175</u>	Incident Reports - View & Print: Added "Select All/Uncheck All" check box function to aid in incident selection.	Incident Report	Enhancement
<u>IA-54774</u>	Interface - CJIS: Added security layer requiring Officer to acknowledge that the application was in a secure location prior to JCIS use.	Admin	Enhancement
<u>IA-53589</u>	Master Gang: Resolved issue where new Gang entry was auto defaulting to existing Gang Name and should not have been.	Master Indices	Bug/Defect
<u>IA-53518</u>	Master Name - Involvements: Resolved issue where Person Summary page was not showing all associated role involvements	Master Indices	Enhancement
<u>IA-55023</u>	Master Name - Mug Shot: Resolved issue where a collapsed Alias name was not displaying the mug shot.	Master Indices	Bug/Defect
<u>IA-54948</u>	Master Organization: Resolved an issue that prevented a "Collapsed Person" from being added as an Employee of an Organization.	Collapse	Bug/Defect
IA-54080 147963	Master Organization: Resolved error viewing employee on pages 2 thru X caused by pagination issue.	Master Indices	Bug/Defect
<u>IA-53822</u> <u>147719</u>	<b>Master Person:</b> Resolved spelling issue with the word Country when in view mode.	MasterIndices	Bug/Defect
<u>IA-37090</u> <u>TTN118747</u>	Master Vehicle: Resolved application display issue were the Odometer reading and Value fields were swapped.	MasterIndices	Bug/Defect
<u>IA-54313</u> <u>149022</u>	Narrative - Find: Selecting the Binoculars "Find Icon" was causing the application to lock-up. We had to remove this function as it is no longer supported by the FCKeditor.	Incident Report	Bug/Defect
<u>IA-35302</u> <u>TTN118351</u>	<b>Property Evidence:</b> Modified the Officer field to display the Officer Name in lieu of the Officer_ID.	Officer	Bug/Defect
IA-55175 152380	RMS Help: New Caliber Web Site was missing link for "RMS - Live Assistance", issue resolved.	ADMIN_DBA	Bug/Defect





JIRA ID	Summary	Component/s	Type of Issue
<u>IA-55100</u> <u>151998</u>	Search - Field Arrest: Resolved search by "Reporting Area" issue caused by only the "Beat" being searched.	FieldArrest	Bug/Defect
<u>IA-53891</u> <u>147712</u>	<b>Search - Master Name:</b> When performing a person search by caution codes, the caution code "comments" were not being displayed in the search results grid, issue resolved.	Master Indices	Enhancement
IA-33165 TTN115089	Search - Records Management: Resolved an issue where the Evidence Management search under Records Management did not function when the enter key was selected.	RecordsManagement, Searching-General	Usability
<u>IA-53505</u>	<b>Search - Warrant:</b> Resolved issue where the "Refine" search function was erasing the original search criteria.	Searching-General, Warrants	Bug/Defect
<u>IA-53631</u> <u>147422</u>	Search - Warrants: Resolved Bond Search issue caused by non-numeric values being entered as data. Modified the logic to prevent this condition going forward.	Warrants	Bug/Defect
<u>IA-54336</u> <u>149128</u>	State Reporting - IBR: Added additional backend logic to prevent multiple instances of the same incident from being reported in the IBR Open dataset.	DataSubmissions	Bug/Defect
<u>IA-55130</u>	State Reporting - IBR: Resolved an issue where the Estimated Drug Quantity of "Dosage Units" was not being correctly reported.	DataSubmissions	Release Defects
<u>IA-54549</u>	<b>State Reporting - MO-IBRS:</b> Resolved 3-digit formatting issue of the Entity Identification Number (EIN) contained within the data submission file.	Data Submissions, Reporting_MIBRS	Bug/Defect
<u>IA-53915</u>	State Reporting – NIBRS/SC-IBRS: Error 364, resolved issue where fractional quantities of drugs were being reported as zero.	Reporting_NIBRS, Reporting_SCIBRS	Bug/Defect
IA-34069	State Reporting - NIBRS/UCR: Added New Hate Crime Bias and Offense Codes	Reporting_NIBRS	Enhancement
<u>IA-54336</u> <u>149128</u>	State Reporting - NIBRS/UCR: Modified logic to allow only a single "OPEN" dataset. Prior to this change, it was possible to have multiple open datasets each containing copies of the same Incident Report.	Data Submissions	Bug/Defect







JIRA ID	Summary	Component/s	Type of Issue
<u>IA-53690</u>	State Reporting - NIBRS: Added validation logic when and additional offense circumstance code of 'Other Felony Involved' would clear the validation for any other Group A offense.	Reporting_SCIBRS	Bug/Defect
<u>IA-54459</u>	State Reporting - NIBRS: Error 358: Number of Stolen Vehicles must be reported. Resolved data submission issue where we were not writing this information to the submission file when another offense was listed as the primary offense.	Data Submissions, Reporting_NIBRS	Bug/Defect
<u>IA-51983</u>	<b>State Reporting - NIBRS:</b> Error 361, resolved error where the number of recovered vehicles was not being written to the data submission file.	Data Submissions, Reporting_NIBRS	Bug/Defect
<u>IA-54226</u>	State Reporting - NIBRS: Error 81, Resolved data submission issue where "Possession of Stolen Property" was being incorrectly reported as "Stolen" which is not a valid status for this offense.	Data Submissions, Reporting_NIBRS	Bug/Defect
<u>IA-53304</u>	State Reporting - NIBRS: Improved validation logic involving "Lesser Offenses", "Injury Type Codes" and "Unfounded Offenses".	Data Submissions, Incident Report, Offenses, Reporting_NIBRS	Enhancement
<u>IA-54459</u>	<b>State Reporting - NIBRS:</b> Resolved Error 358 cause by the number of stolen vehicles not being reported.	DataSubmissions, Reporting_NIBRS	Bug/Defect
<u>IA-54731</u> <u>150102</u>	State Reporting - NIBRS: Resolved issue where Gaming Establishment code of "47" was being reported as "90".	Reporting_NIBRS	Bug/Defect
<u>IA-53442</u>	State Reporting - NIBRS: Resolved logic workflow issue where Supplemental Incident Reports in "Pending Approval" status were prematurely effecting previously approved Incident data in the Open Dataset.	Data Submissions, Reporting_NIBRS	Bug/Defect
<u>IA-43013</u>	State Reporting – SC-IBRS: Added validation to require Special Circumstance code of 'P' - "Assault victim is a Police Officer" if LEOKA Activity and Assignment codes are entered.	Field Validation, Reporting_SCIBRS	Enhancement







JIRA ID	Summary	Component/s	Type of Issue
<u>IA-53683</u>	State Reporting - SC-IBRS: When there are multiple offenders with an 11A or 36B offense, at least ONE Offender must be of the opposite sex than the Victim. Validation logic was requiring ALL Offenders to be of opposite sex which was not correct.	Reporting_SCIBRS	Bug/Defect
<u>IA-54553</u>	State Reporting - TX-IBRS: Corrected data submission issue involving Segment 8 "Family Violence".	Data Submissions, Reporting_TIBRS	Bug/Defect
<u>IA-54553</u>	State Reporting - TX-IBRS: Corrected reporting issue with Segment 8 Family Violence Indicator.	DataSubmissions, Reporting_TIBRS	Bug/Defect
IA-54200 148523	State Reporting - UCR: Resolved issue with the Juvenile ASR Report were MALE Arrestees were not being displayed on the Juvenile ASR report when run without Show Details.	Reporting_UCR-FBI standard	Bug/Defect
IA-53116 144891	State Reporting - UCR: Resolved issues with the "Adult & Juvenile ASR Report" where Drug totals and totals for Age, Sex and Race at the bottom were incorrect.	Reporting_UCR-FBI standard	Bug/Defect
<u>IA-53300</u> <u>146074</u> <u>146786</u>	State Reporting - UCR: Resolved Return-A report issue where UCR was reporting offenses and other UCR information as new when a Supplement is created in RMS. This was caused by a "Replace" function resulting in a resubmission of Incident Data that had already been reported to the State/FBI.	Reporting_NIBRS	Bug/Defect
IA-54068 148057	State Reporting - UCR: Resolved Return-A Supplement issue where the Property Values were being counted twice.	Reporting_UCR-FBI standard	Bug/Defect
<u>IA-54197</u>	State Reporting - VA-IBRS: Errors 388 and 389, resolved data submission issue were the value of "Stolen Property" was higher than the original "Property Quantity" value.	Reporting_VIBRS	Bug/Defect
. <u>IA-54720</u>	State Reporting - VA-IBRS: Resolved Error 40A issue caused by the Victim/Offender Relationship not being written to the submission file.	Reporting_VIBRS	Bug/Defect
<u>IA-54444</u>	<b>Tow/Impound - Print:</b> Resolved issue where the "Impound #" was missing on the printed report. Dup of IA-54167.	VehicleTow&Impound	Bug/Defect







JIRA ID	Summary	Component/s	Type of Issue
<u>IA-54704</u> <u>150347</u>	Warrant: Resolved issue where a "Duplicate Serving Officer" entry caused an error on the warrant and would not allow the warrant to be associated to field arrest.	Field Arrest, Incident Report, Warrants	Bug/Defect
<u>IA-55013</u> <u>151872</u>	Warrants - Logs: Resolved an issue where the "Modify Warrant" activity was being logged twice. One of the log entries was correct and one was in the reverse incorrect status.	Warrants	Bug/Defect







# FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at RMS\_Product@interact911.com.



