

# InterAct RMS

Product Release Bulletin  
Version 10.23.0

April 5, 2016



## REVISION HISTORY

Revised By	Revision Date	Version	Notes
L. Grovatt T. Collins	03/16/2016	1.0	Original Draft Document.
L. Grovatt T. Collins	04/04/2016	2.0	Citation Import Withdrew IA-32580 from Release: CAD to RMS Interface - Ability to Update Incident Report if NOT Started



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## INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.23.0 release of the InterAct RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral



## RELEASE MILESTONES

The following table contains the high level release milestones.

Start Date	End Date	Milestone
Nov-08	Nov-19	10.23.0 Planning
Nov-27	Nov-29	10.23.0 Code Split
Nov-29	Nov-29	10.23.0 Release Kick-Off
Mar-01	Mar-01	10.23.0 Code Lock
Mar-02	Mar-08	10.23.0 Reporting Domain Impact Analysis
Mar-02	Mar-08	10.23.0 Cycle 1 Testing / Fixes Complete
Mar-9	Mar-15	10.23.0 Cycle 2 Testing / Fixes Complete
Mar-9	Mar-15	Domain Updates Complete
Mar-16	Mar-16	10.23.0 RTO
Mar-31	Mar-31	10.23.0 Final Build
Apr-05	Apr-05	10.23.0 Release Installs



## NEW FEATURES & ENHANCEMENTS

The following are the new features and enhancements included in the release of InterAct RMS version 10.23.0.

## ADMINISTRATIVE ENHANCEMENTS

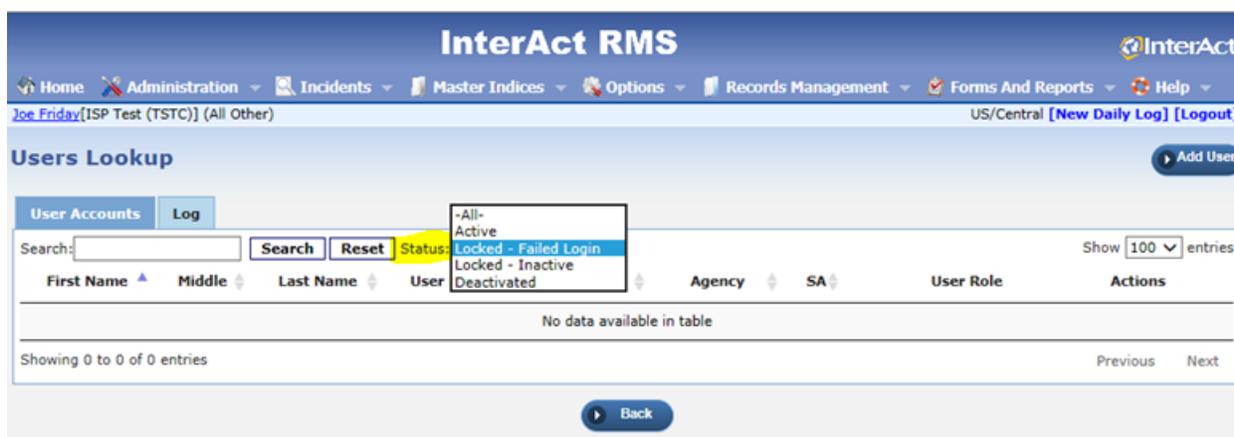
### **IA54468: User Administration - Better Method to Identify Inactive vs. Gone**

We have modified the "USER LOOKUP" screen in an effort to make it easier for an administrator to distinguish a "deactivated" user from a "locked" user.

To accomplish this, we renamed the previous "Active" tab to "User's Accounts". We have also removed all previous tabs except for Logs. Going forward, all user account management will be performed from the single User Accounts tab. By default, this screen will only display "Active" user accounts. However, you may search for "Locked" and "Deactivated" users by changing the Status field.

#### **Status Codes:**

- **Active:** display "Deactivate" icon / selecting icon updates user status to "deactivated"
- **Locked - failed Login:** display "Activate" icon / selecting icon updates user status to "active"
- **Locked - Inactive:** display "Activate" icon / selecting icon updates user status to "active"
- **Deactivated:** display "Activate" icon / selecting icon updates user status to "active"





**IA-52852:      *Enhancement - Send Email to User Prior To Account Deactivation***

In the 10.20 release, we began enforcing a user login “Inactivity” policy in accordance with CJIS Security requirements. This policy automatically deactivated a user’s account if the user has not logged into the RMS after a specified period of inactivity. The default user inactivity period is currently enforced to 90 days.

In an effort to ease the pain of the CJIS policy and to assist System Administrators and end users with management of this process, we will now send a user email 30 days prior to account deactivation. The email will contain a simple message similar to the following: [User Name], your InterAct RMS account with [Agency Name] will become deactivated in 30 days due to inactivity. Failure to log into your account within the next 30 days will require you to contact a System Administrator to reactivate your account.



## CITATION ENHANCEMENTS

- IA-53273:** *Citations to Incident Report Association (Import like Field Arrests)*  
(147772, 154470, 154273, 149773, TTN117478)

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- IA-55945:** *Add option to print citations from incident print page.*
- IA-55944:** *Search Incident Report by Citation*
- IA-56789:** *Officer\_Role\_Code of X=Arresting/Citing*

Many violations only require a citation instead of a field arrest to be created. However, that citation should be able to be associated with an incident report just like a field arrest. In this release, we now give users the ability to do the same thing with citations. When creating or editing an incident, the Citations grid is now available on the Summary tab. Users can add multiple citations to an incident.

The screenshot shows the 'Incident Report' interface. The 'Summary' tab is selected. A callout box points to the 'Summary' tab with the text: "On the Incident Summary tab, scroll down to the new Citations grid." Below the incident details, there are sections for 'Supplements', 'Incident Status', and 'Incident Based Reporting'. At the bottom, a 'Report Header' section is visible. A second callout box points to the 'Add Citation' link in the Report Header with the text: "Clicking the 'Add Citation' link will open up the Citation / Enforcement Search page." A third callout box at the bottom center states: "The associated Citations grid is new in 10.23."



Arrests - 0

Click on icon on the Actions column to update Incident with additional Field Arrest information. [Add Field Arrest](#)

Arrest Number	Arrest Date	Agency	Charges	Last Name	First Name	Actions
No Data To Display						

Citations - 0

Click on icon on the Actions column to update Incident with additional Citation information. [Add Citation](#)

Ticket #	Issued Date	Agency	Charge	Violator's Name	Actions
No Data To Display					

Calls For Service - 0

Dispatch #	Agency	Call Type	Caller	Agency	Dispatch Date	Actions
No Data To Display						

[Quick Print](#) [Print](#) [Exit Report](#) [Transfer](#) [Show Wizard](#) [Submit for Approval](#)

Clicking the 'Add Citation' link will open up the Citation / Enforcement Search page. From here, a user can add a citation, or search for an existing one.

Joe Friday[ISP Test (TSTC)] (All Other) 2 New Notifications US/Central [New Daily Log](#) [Logout](#)

**Citation Search**

[Add Citation / Enforcement](#)

**Enforcement Search**

Ticket #:  Enforcement Type:

Issuing Agency:  Plaintiff:

Location Type:  City:  County:

Enforcement Date:  Filed Date:  Index Id:

Citing Officer  
First Name:  Last Name:  Badge #:

Additional Search Criteria:

[Back](#) [Records Management](#) [Reset](#) [Search](#)

User can search for an existing citation, or add a new one.

When the user finds the citation to associate, they click on the select icon.

Joe Friday[ISP Test (TSTC)] (All Other) US/Central [New Daily Log](#) [Logout](#)

**Citation Search > Search Citations**

[Refine Search](#) [New Search](#)

**Enforcements**

Search Results [Add Citation](#) 1 record(s) found.

Index Id	Ticket #	Enforcement Type	Issuing Agency	Enforcement Date	County	Actions
13	12345	Moving Traffic - Local Violation	All Other	05/04/2012 13:00	Jefferson County	

[Refine Search](#) [New Search](#)

Click on the Select icon.



The officer is then given the opportunity to choose what elements of the citation he would like to import:

**Incident Summary:** 4990 BLK Exelis ANX BLK FL and BLK Pearl east BLK Boulder, CO 80301  
**Offense(s):** 9-21-8-52A-MOTOR VEHICLE- RECKLESS DRIVING

**Agency Name:** All Other  
**Report #:** 0012215 **Supp #:** 0

---

**Location**

83 NE ASHWOOD LN N and 123 N Test ACRE DILLON

**Officer**

Name
Joe Friday
Matt Johnson

**Offenses**

Offense Code	Description
35-42-2-2 C08	CRIMINAL RECKL

**Arrestee**

Index Id: 494	First Name: Bobby	Middle Name: Joe	DOB: --
Last Name: Smith	Race: White	Ethnicity: Unknown	
Sex: Male	State:	SSN:	
DL #:	Cell Phone:		
Residence Phone:			
Email:			
Address:			
Height:	Weight:	Eye Color:	
Hair Color:	Complexion:	Citizenship:	
Place of Birth:			

**Organizations**

Organization	Role	Actions
Name: Jones and Jones Type: Law Office	Business Cited	<input type="checkbox"/> Include Organization

**Vehicle**

Year: 2002	Make: HONDA/AMERICAN HONDA MOTOR CO, INC(HOND)	Model: PRELUDE
VIN: 3456789RFGHJK6TY67	Type: --	Style: --
License #: ABCD1234	License Month / Year: - / 2013	Motorcycle CCS: --
License Type: --	License State: CO	Misc Id: --
Color: Aluminum, Silver	Value(\$): --	Odometer: --
Date Of Info: 03/26/2013		Condition: GOOD
Index Id: 191		

Select All

Incident Address  
(Additional Offense Location)

**Actions**

Include Officer

Include Officer

**Actions**

Include Offense

Include Arrestee

No Image Present

**Actions**

Include Organization

Include Vehicle

The user can 'Select All' or individually select:
 

- Location Details
- Officers
- Offenses
- Person Details
- Organizations
- Vehicle Details

Go Back
Save



After importing, the Citation is now associated to the incident and appears in the Citations Grid. The elements of the citation that were selected will appear in the respective place in the incident report and on the Summary tab. From here, you can also remove the citation from the incident, you can edit the citation elements that are associated, view the citation, and edit it (with proper permissions).

**Arrests - 0**

Click on icon on the Actions column to update Incident [Add Field Arrest](#)

Arrest Number	Arrest Date	Name	First Name	Actions
No Data To Display				

**Citations - 1**

Click on icon on the Actions column to update Incident with additional Citation information. [Add Citation](#)

Ticket #	Issued Date	Agency	Charge	Violator's Name	Actions
12345	05/04/2012 13:00	All Other	9-21-8-52A - MOTOR VEHICLE- RECKLESS DRIVING - ,9-21-6-1 - MOTOR VEHICLE- SPEED CONTEST - Illegal street racing	Some, Guy	

**Calls For Service - 0**

Dispatch #	Agency	Call Type	Caller	Agency	Dispatch Date	Actions
No Data To Display						

[Quick Print](#)
[Print](#)
[Exit Report](#)
[Transfer](#)
[Show Wizard](#)
[Submit for Approval](#)

Notice there is a new Officer Role code of 'Citing'.

**Officers - 4**

**New Officer Role**

Last Name	First Name	ID#	Title	Agency	Sub #	Incident Role	Actions
Friday	Joe	11122		All Other	0	Citing	
Hedges	Joe	7049	Officer	All Other	0	Assisting	
Johnson	Matt	111		All Other	0	Assisting	
Hedges	Joe	7049	Officer	All Other	0	Reporting	

[Add Officer](#)

When viewing the citation, there is a new grid that displays the associated incident(s).

Year: 2002      Make: HONDA/      Model: PRELUDE  
 VIN: 3456789RFGHJK6TY67      Type: --      Style: --      Motorcycle CCS: --  
 License #: ABCD1234      License Month / Year: - / 2013      Misc Id: --  
 License Type: --      License State: CO      Odometer: --      Condition: GOOD  
 Color: Aluminum, Silver      Value(\$): --  
 Date Of Info: 03/26/2013  
 Index Id: 191

**Bond**

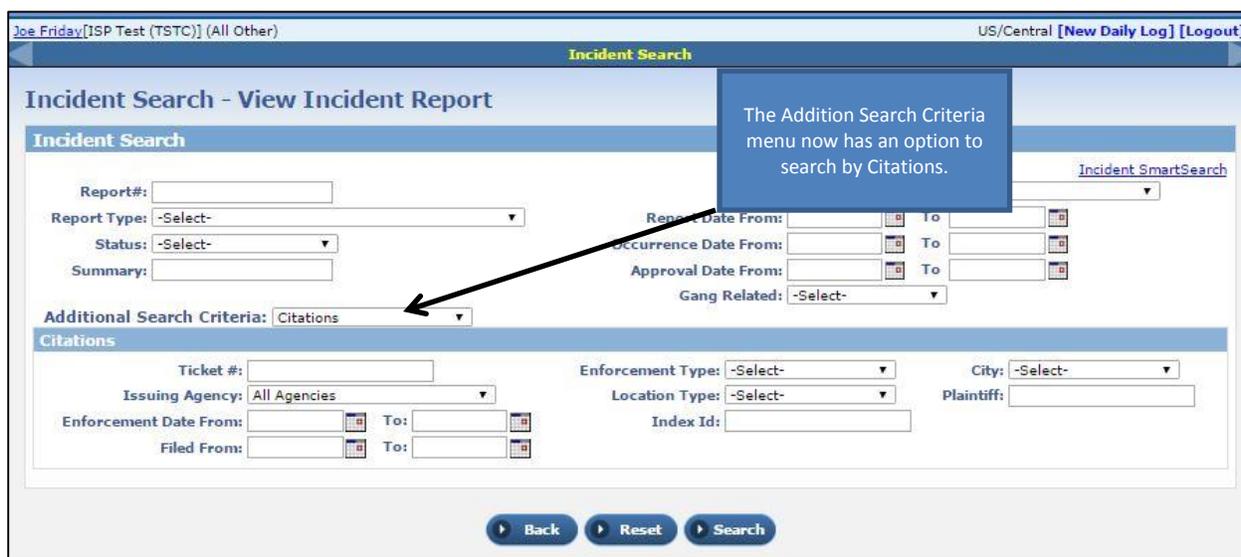
Bond Type: Cash / Surety - 10%      Bond Amount: 5000      Appearance Date: 07/31/2015      Must Appear:

**Related Incident Reports**

Report Number	Supp #	Location	Summary
<a href="#">0012215</a>	0	4990 BLK Exelis BLK FL and BLK Pearl east BLK CO 80301	zdfh



When searching for an incident report, a user now has the option to search by 'Citation' located in the Additional Search Criteria drop-down menu.



Joe Friday[ISP Test (TSTC)] (All Other) US/Central [New Daily Log] [Logout]

### Incident Search

#### Incident Search - View Incident Report

**Incident Search**

Report#:

Report Type:

Status:

Summary:

Report Date From:  To:

Occurrence Date From:  To:

Approval Date From:  To:

Gang Related:

Additional Search Criteria:

**Citations**

Ticket #:

Issuing Agency:

Enforcement Date From:  To:

Filed From:  To:

Enforcement Type:

Location Type:

City:

Plaintiff:

Index Id:

The Addition Search Criteria menu now has an option to search by Citations.



When a user prints an incident report, they are given the option to include citations.

**Print Incident Report** [Go Back]

Incident Summary: 4990 BLK Exelis ANX BLK FL and BLK Pearl east BLK Boulder, CO 80301  
Offense(s): 9-21-8-52A-MOTOR VEHICLE- RECKLESS DRIVING  
Agency Name: All Other  
Report #:0012215 Supp #:0

**Templates**  
 Standard  Media  Full (Includes All Person Details Reports, PDF Attachments and Images)

**Narrative Options**  
 Print Narratives  
 Print Signature Lines On Narratives  
 Print 'DRAFT' Watermark on All Pages When Report is Not Approved  
 Print Page Breaks Between Narratives

**Report Options**  
Report Title: Incident Report  
 Print Only Original Officers  
 Show Approving Officers  
 Print Offender Mugshots  
 Include Form Attachments  
 Include Person Details Reports  
 Print Master Page Numbers for Incident Report and All Included Attachments  
 Include Custom Fields  
 Include Citations

**Redaction Options**  
All Offenders All Arrestees All Victims All Other Names All Juveniles

**Offender Redaction Options**  
Offenders: Arrestee - Guy Some Random (DOB: 10/07/1988, Age: 27 Years Old)  
Selected Offenders:

On the Print Page, the user can select to include citations on the printed incident report.

**Note:** An INCLUDE\_ALL\_CITATIONS field has been added to the PRINT\_OPTION\_CODES table. Changing INCLUDE\_ALL\_CITATIONS from N to Y will print all incident Citations during a Quick Print, and auto select the "Include Citations" check box on the Print Incident Report page.

**Note:** The existing Officer\_Role\_Code of X=Arresting has been modified to support both Arresting and Citing. X now equals Arresting/Citing.



## CUSTOM FORM ENHANCEMENT

### **IA-33818:** *Custom Forms - Restrict Completed Forms*

In previous versions of the RMS, any user with the appropriate security level could search for, and view, a custom form. However, customers have been exploring the use of Custom Forms in more innovative ways. There may be times when the viewing of a form may need to be limited to a select group of individuals once complete.

In 10.23.0 we have provided the Custom Form Administrator with the ability to restrict access to search, view, and print a completed form. Note: This does not affect who can add new instances of this form.

This restriction capability is located on the Form Details tab. At the bottom of the administrative page, there is a new auto populate field titled '**Restrict View Access Users**'. Once a user(s) is added to this list, they will become the only users that will be able to view, print, and search on this form once complete. In addition to the restrict view access function, any named user or role/agency defined in the "Routing Template" will also have access to the completed form.

Any other user (according to the agencies/roles specified) can still add a new instance of this form and edit that instance. If the 'Restrict View Access Users' list is left blank, it will remain unrestricted; anyone with appropriate permission can search, view, and print a form.



### Supervisor Use Of Force Form

Preview Exit Form Editor

Form Details | Field List | Designer | Reports | Code Tables | Routing | Status

**Publish Status:** Published  
**Active Status:** Active  
**Title:** Supervisor Use Of Force Form

**Description:**

**Print Header:** Supervisor Use Of Force Form

**Restrict To Agency:**

Available	Selected
Adult Protective Services (MCPO)	
Beech Grove Police Department	
Butler University Police Department	
Center Township Constable Offi	
City of Lawrence Police Department	
Clermont Police Department	
Crows Nest Police Department	

**Default Security Level:** Animal Control  
**Officer Entry:** Do Not Specify Officer  
**Review Required:**   
**Restrict Edit:**

**Roles:**

Available	Selected
ACCT_ADMIN_AGENCY	CID_SUPERVISOR
ACCT_ADMIN_ORG	OFFICER_SUPERVISOR
ACCT_EMULATE_PW_AGENCY	
ACCT_EMULATE_PW_ORG	
AGENCY_ADMIN	
AGENCY_AD_HOC_REPORTING_TOOL	
CAL_ADMIN	

**Form Types:**

Available	Selected
Field Contacts	Freestanding Forms
Field Arrests	Incidents
Vehicles	
Cases	
Warrants	
Citations	
Court Papers	

**Form Admins:** TIM.COLLINS@INTERACT911.COM

**Restrict View Access Users:**

Available	Selected
Tim Collins - Not Specified	
Todd Thompson - Not Specified	
Les Grovatt - Not Specified	

Update

**Annotations:**

- The new 'Restrict View Access Users' field is located on the Form Details tab.
- The new 'Restrict View Access Users' field. Only users added to this list will be able view, print, and search a form.



## FIELD ARREST ENHANCEMENT

### IA-52577: *Field Arrest - Change Arrestee*

In previous version of the RMS, if a user selected the wrong person on a field arrest, they would end up having to delete the field arrest and start over. In 10.23, we added the ability to change the person selected as the arrestee on a field arrest. The functionality is identical to what was implemented in release version 10.19 to change a person on a warrant that was incorrectly added.

The arrestee can now be changed on the 'edit' field arrest screen when the arrest is in OPEN status. This will appear at the top 'person' portion of the page, whether it is shown in full or minimized mode.

#### Full Page mode

The screenshot shows the 'Edit Field Arrest' interface. At the top, there are navigation links: 'Field Arrest Search > Field Arrest Search Results > Edit Field Arrest'. Below this are buttons for 'Duplicate', 'Complete', 'Go Back', and 'Print'. The main section is titled 'Edit Field Arrest' and contains 'Person Information'. A blue callout box with an arrow points to the 'Change Person' link in the top right of the person information section. The callout text reads: 'In the Full page mode, there is now a link to change the Arrestee.' The person information includes fields for Index Id, Last Name, First Name, Middle Name, DOB, Aliases, Sex, Race, Ethnicity, State, SSN, Residence Phone, Cell Phone, Address, Height, Weight, Eye Color, Hair Color, Complexion, Place of Birth, Employer Name, and Misc IDs. Below the person information is a tabbed interface with tabs for 'Arrest', 'Arrestee Information', 'Officers - 2', 'Associated Events - 0', 'Location - 1', 'Charges / Warrants - 1', 'Names - 1', 'Property - 0', 'Vehicle / Towing - 0', 'Narratives - 1', 'Attachments - 0', 'Questions', 'Validations', and 'Log'. The 'Arrestee Information' tab is selected, showing fields for Arresting Agency, County, Creator Name, Arrest Number, Geographic Location, Status, Age at Time of Arrest, PBT, Fingerprint, Comment, Arrest Date, County of Occurrence, Review Status, Disposition, Released Date, and Placement County.



**Minimized Page mode**

Field Arrest Recent Activities > Edit Field Arrest

**Edit Field Arrest** Go Back Print

**Name:** Walter Hartwell White **Sex:** Male **Race:** White **DOB:** 09/07/1959 (Age at Time of Arrest: 56 Years Old)

[Expand](#) | [View Person](#) | [Edit Person](#) | [Change Person](#)

Arrest	Arrestee Information	Officers - 2	Associated Events - 0	Location - 1	Charges / Warrants - 0	Names - 0	Property - 0
Vehicle / Towing - 0	Narratives - 1	Attachments - 0	Questions	Validations	Log		

[Next Section \(Arrestee Information\)](#)

---

**Arrest Information**

**Arresting Agency\*:** District 42, Versailles [Change](#)  
**County:** Ripley County  
**Creator Name:** Collins, Sgt. **Creator Date:** 03/11/2016 0948  
**Arrest Number:** 1603497 **Arrest Date\*:** 03/10/2016 **Time** 0900  
**Geographic Location\*:** District 42, Versailles **County of Occurrence\*:** Ripley County  
**Status:** Open **Review Status:**  
**Age at Time of Arrest:** 56 Years Old  
**PBT:**   
**Fingerprint:** Live Scan  
**Comment:**

In the Minimized mode.

---

**Disposition**

**Disposition\*:** Transported to Jail **Placement County\*:** Ripley County  
**Released Date\*:** 03/10/2016 **Time** 1100  
**Disposition Comment:** 
[Check Spelling](#)

---

**Additional Fields**

Aggravated Assault



Clicking the 'Change Person' link will take the user to the Search Person page where a user can search for a person or add a new person

Sgt. Collins[ISP Test (TSTC)] (District 42, Versailles) US/Eastern [New Daily Log] [Logout]

Edit Field Arrest > Person Search

Perform InterDex Query

**Search Person**

You can search on any of the fields below.

**Mug Shot Search - By Physical Description** Add Person

Last Name: Flintstone First Name: Middle Name: (or Nick Name)  
Title Codes: -Select- DOB: Age (Years): To:  
Race: -Select- Sex: -Select- Index ID:  
Drivers License: SSN: Name Type: -Select-

Misc ID:  
Type: -Select- Number: Manual  
 Phonetic  Perform Interact Online Statewide Search

Search Preference: Match  All  Any search term(s)  
Additional Search Criteria: -Select-

Search External Systems:

Back Reset Search

From this page, a user will typically search the RMS for an existing person, or they can add a new person.

Sgt. Collins[ISP Test (TSTC)] (District 42, Versailles) US/Eastern [New Daily Log] [Logout]

Person Search > Person Search Results

Person Search New Search InterAct Statewide Search

Search Results

3 record(s) found. 3 results found using InterAct statewide search.

Last Name	First Name	Middle Name	Title	Sex	Race	DOB	SSN	Misc ID	Name Type	Index ID	Actions
Flintstone	Fred			M	W	04/15/1966	333-33-3333		Alias	79	
Flintstone	Freddy	Joseph	I	M	W	06/06/1966			Primary Name	79	
Flintstone	Wilma			F	W	04/25/1966	000-00-0000		Primary Name	400	

Back Refine Search New Search InterAct Statewide Search

From here, they can select the new person to add as the arrestee.



This then changes who the arrestee is on the field arrest, while retaining all other details of the arrest. Note also that when a new person is selected, the "age at time of arrest" field is re-calculated. If the person does not have a DOB, the field is reset to null.

Sgt. Collins [ISP Test (TSTC)] (District 42, Versailles) US/Eastern [New Daily Log] [Logout]

Field Arrest Recent Activities > Edit Field Arrest

### Edit Field Arrest

[Duplicate](#) [Go Back](#) [Print](#)

#### Person Information

[Minimize](#) | [View Person](#) | [Edit Person](#) | [Change Person](#)

Index Id: 79  
 Last Name: Flintstone First Name: Freddy Middle Name: Joseph DOB: 06/06/1966 (Age at Time of Arrest: 49 Years Old)  
 Aliases: (Alias) FRED FLINTSTONE  
 Sex: Male Race: White Ethnicity: Unknown  
 DL #: State: SSN:  
 Residence Phone: Cell Phone:  
 Email:  
 Address (Residence) 6523 Anystreet Anytown, ND 45623-0123  
 Height: 5' 11" Weight: 350 Eye Color: Green  
 Hair Color: Black Complexion: Fair  
 Place of Birth: Citizenship:  
 Employer Name: Babies r us  
 Caution Codes: **Escape Risk**  
 Misc IDs:



Image 1 of 1  
03/11/2016

Arrest	Arrestee Information	Officers - 2	Associated Events - 0	Location - 1	Charges / Warrants - 0	Names - 1	Property - 0
Vehicle / Towing - 0	Narratives - 1	Attachments - 0	Questions	Validations	Log		

Next Section (Arrestee Information)

#### Arrest Information

Arresting Agency\*: District 42, Versailles [Change](#)  
 County: Ripley County  
 Creator Name: Collins, Sgt. Creator Date: 03/11/2016 0948  
 Arrest Number: 1603497 Arrest Date\*: 03/10/2016 Time 0900  
 Geographic Location \*: District 42, Versailles County of Occurrence\*: Ripley County  
 Status: Open Review Status:  
 Age at Time of Arrest: 49 Years Old  
 PBT:   
 Fingerprint: Live Scan  
 Comment:

#### Disposition

Disposition\*: Transported to Jail Placement County\*: Ripley County  
 Released Date\*: 03/10/2016 Time 1100  
 Disposition Comment:



When a person is changed on a Field Arrest, a log is created to track the change. A log entry will be generated saying: "Arrestee Changed From {X} Index Id #{A} to {Y} Index Id #{B}". (X and A being the old arrestee name/index id, with Y and B being the new ones).

Field Arrest Recent Activities > **Edit Field Arrest**

**Edit Field Arrest** Duplicate Go Back Print

**Name:** Walter Hartwell White **Sex:** Male **Race:** White **DOB:** 09/07/1959 (Age at Time of Arrest: 56 Years Old)  
[Expand](#) | [View Person](#) | [Edit Person](#) | [Change Person](#)

Arrest	Arrestee Information	Officers - 2	Associated Events - 0	Location - 1	Charges / Warrants - 0	Names - 0	Property - 0
Vehicle / Towing - 0	Narratives - 1	Attachments - 0	Questions	Validations	Log		

**Arrest Log** Add Log

Creator Name	Date Created	Log Entry
Sgt. Collins	03/11/2016 1049	Arrestee Changed From Freddy Joseph Flintstone Index Id #79 to Walter Hartwell White Index Id #826
Sgt. Collins	03/11/2016 1024	Arrestee Changed From Walter Hartwell White Index Id #826 to Freddy Joseph Flintstone Index Id #79
Sgt. Collins	03/11/2016 0957	Arrestee Changed From Edward R. Grill Index Id #351 to Walter Hartwell White Index Id #826
Sgt. Collins	03/11/2016 0949	Disposition updated from [Empty] to Transported to Jail
Sgt. Collins	03/11/2016 0948	Field Arrest #1603497 created



**IA-33699: Field Arrest - Review from Open Field Arrest Chart List**

When Officer Supervisor clicks on the Open Field Arrest Chart, they are presented with a Bar Chart.

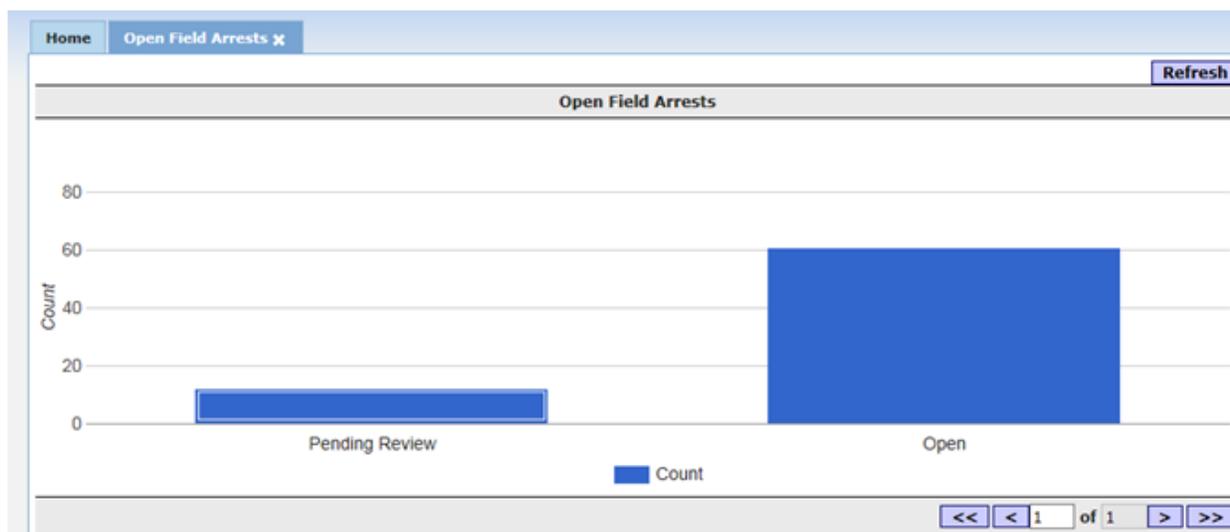
The screenshot shows a dashboard with several sections:

- Home** / **Unapproved Incidents** (with a close icon)
- Broadcast Messages**: No Messages To Display
- Notifications**: - Show All Add Notification
 

Count	Notification Type	Latest Notification	Priority
4	APPROVE INCIDENT REPORT - CID	07/17/2014 01:44 PM EST	High
20	INCIDENT FOLLOW-UP CASE - NEW ACTIVITY ADDED	07/08/2014 10:04 AM EST	High
20	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	06/25/2014 06:05 PM EST	High
- Offenses - Last 24 Hours**: No Data
- Non-Approved Reports**: A pie chart showing 4 Initial (dark green), 2 Disapproved (light green), and 2 Pending Approval (medium green).
- Recent Activities**: My Cases (Active Count) 7, Evidence Review 1
- Charts**:
  - Open Field Arrests (circled in red, with a red arrow pointing to it and the text "CLICK HERE.")
  - Open Shot
  - Unapproved Incidents
- Quick Links**: Address Search, Approve Incident Report, Assign Incident Report, Broadcast Messages, Incidents Reporting, Person Search, Property Search, Records Management, Transfer Incident Report, Vehicle Search, View Incident Report
- External Links**



The Bar Chart identifies Arrests that are in “Open” or “Pending Review” status.



The supervisor can then select one of the actual bars which will in turn display a list of arrests related to that status. The problem until now has been a lack of functionality from this screen. There was no way for a supervisor to take action upon an arrest from the list provided.

In this release, we have added the ability to “View” and “Review” these arrests via icons that have been added to right side of the arrest list.

Arrest #	Date Created	Arrest Date	Creator	Arrestee Last Name	Arrestee First Name	Disposition	Days Open	Actions
1	2013-0041	06/27/2013	Rachel (off) Hospelthorn	Grill	Edward	Transported to Jail	995	View, Review
2	2013-0050	07/26/2013	Julio (osuper) Arnez	Grill	Edward	Transported to Jail	965	View, Review
3	2013-0063	09/25/2013	Rachel (off) Hospelthorn	Grill	Edward	Held Locally	905	View, Review
4	2013-0064	09/27/2013	Rachel (off) Hospelthorn	Grill	Edward	Held Locally	902	View, Review
5	2013-0062	09/04/2013	Julio (osuper) Arnez	Jones	Jerry	Held Locally	925	View, Review
6	2013-0076	10/24/2013	Rachel (off) Hospelthorn	Holland	STEVE	Held Locally	876	View, Review
7	2013-0084	11/15/2013	Rachel (off) Hospelthorn	Grill	Edward	Transported to Jail	854	View, Review
8	2013-0075	10/24/2013	Rachel (off) Hospelthorn	Grill	Edward	Held Locally	876	View, Review
9	2013-0077	10/28/2013	Rachel (off) Hospelthorn	JONES	WILLIAMS	Released	672	View, Review
10	2013-0053	07/30/2013	Rachel (off) Hospelthorn	Grill	Edward	Held Locally	962	View, Review
11	2013-0058	07/30/2013	Rachel (off) Hospelthorn	Jones	Jerry	Transported to Jail	962	View, Review
12	2015-0138	08/13/2015	Brenda (cid super) Allens	Grill	Edith	Transported to Jail	217	View, Review



Selection of the Review Icon will open the arrest as such. From here the supervisor can take action by selecting the Review button or Re-Open button.

**Review Field Arrest**

Review
Re-Open
Go Back
Print

**Person Information**

**Index Id:** 351

**Last Name:** Grill      **First Name:** Edward    **Middle Name:** R      **DOB:** 09/15/1986 (Age at Time of Arrest: 29)

**Aliases:** (Typo) MR GRILL (Alias) JESSE JAMES GRILL (Nickname) TT GUY (Nickname) (Nickname) ED BOB TATOO FACE

**Sex:** Male      **Race:** White      **Ethnicity:** Unknown

**DL #:** G163516513251      **State:** Illinois      **SSN:** 635-46-5163

**Residence Phone:** (815) 255-6262      **Cell Phone:** (309) 848-4861

**Email:** grillMR@yahoo.com

**Address (Residence):** 123 V

**Height:** 2' 05"

**Hair Color:**

**Place of Birth:** Albert

**Gangs:** (Activ

**Employer Name:** Babies + us

**School Name:** Big local School    **Years Completed:** 4

**Caution Codes:** **Assaulted officer**

**SMTs and Other Characteristics**

**SMT:** **Type:** Tattoo    **Location:** Back

[View Person](#)



Image 1 of 1  
09/06/2012

**Message from InterAct**



Are you sure you want to complete this action? You will be taken away from this page once the review is complete.





## INCIDENT REPORT ENHANCEMENTS

**NOTE: IA-32580 did not pass Test and Acceptance and had to be pulled from the 10.23.0 release. Since this was identified in the original Draft PRB, I left this feature announcement in this product release bulletin. The new target for this functionality is 10.23.1 expected May 3<sup>rd</sup>, 2016.**

### **IA-32580: CAD to RMS Interface - Ability to Update Incident Report if NOT Started**

In this release, we have made significant strides to improve the quality and accuracy of the Initial Incident Report that is auto-created and queued up for an officer to work on. Our goal with this enhancement was to greatly improve the user experience by providing more accurate representation of the CAD event at that point-in-time the officer is ready to start working on their Incident Report.

In the past, CAD would send XML data to RMS which represents information known by CAD at the time of transfer. This CAD (CFS) data spill would occur at the start of the call, at the end of the call and at various times in between based on status code changes and other triggers in CAD. RMS has always been able to reprocess all of the CAD (CFS) data sent to RMS in order to accurately capture and represent the CAD event occurrence.

However, when it came to CAD issuing an RMS Case# (Incident#), we acted upon the information known at that time to auto-create an Incident Report for an officer but we had no logic in place to update or reprocess this information.

At the time this logic was established, it was a conscience decision not to reprocess the information because we had no logic or ability to detect if an officer began to work on their Incident Report. Not wanting to corrupt an Incident Report in process, we decided to leave it alone.

The challenge with this thought process for the officer is that the information in CAD is constantly evolving. Addresses change, CFS events change, primary officer assignment change, additional name and vehicle information is added and so on.

To overcome this workflow challenge, we have added logic in this release that will look to reprocess the CAD CASE information as needed, to update or recreate an Incident Report as long as an officer has not begun work on the originally queued up Incident Report.

Our belief is that this workflow change will greatly improve the information quality and accuracy that is presented to the officer when they begin their report. We see this change as being beneficial to all agencies using the Caliber Online RMS regardless of their size or complexity. We hope you agree!



## IA-55382: IBR - "Incident Approval Page" Warnings

In 10.22.0, we introduced Incident Based Reporting Warnings to the submitting officer on the Incident Report Submit for Approval page. These warning were also added to the Incident Reporting Submission module where they could also be viewed by the agency LEA Clerk.

These Warnings provide the opportunity for an agency to self-audit incident reports included in the data submission that may be at risk of a data audit by the IBR authority. The Warnings represent data situations that are commonly flagged by IBR authorities as uncommon or overly used that should be evaluated by the agency prior to submission. The goal of this process is to ensure the quality and accuracy of data submitted to the IBR authority and to decrease an agencies workload should they be audited.

In this release, we extended the Warnings to display on the Supervisor Approval page. This page contains a new section labeled 'Verify Incident Warnings'. If necessary, the Approving Officer will be able to proactively verify any warnings in question and take action to require corrections as needed.

**Approve Incident Report** Quick Print Go Back

**Incident Approval: Supplement # 0**  
 Incident Summary: 03/09/2016 0930 Hrs - 24 Blue Ridge Rd  
 Offense(s): 35-43-2-1 B01-BURGLARY- AIRPORT  
 Approval Status:  Approve  Disapprove  
 Security Level: Patrol Officer Restrict to Agency: N Change S

Report Date: 03/09/2016 Report Time: 0930  
 Agency Name: All Other  
 Report #: 0012115 Supp #: 0

**Verify Incident Warnings**

Audit warnings represent data situations that are commonly flagged by IBR authorities as uncommon or overly used that should be evaluated by the agency prior to submission. The goal of this process is to ensure the quality and accuracy of data submitted to the IBR authority. Corrections are NOT required for approval.

Type	Message
NIBRS	Incident has both Burglary and Theft offenses. Because larceny/theft is an element of Burglary, agencies should not report the larceny as a separate offense if it is associated with the unlawful entry of a structure. Please verify that the larceny is a separate offense. If not, remove it from the incident.
NIBRS	Incident was listed as being a Cargo Theft. Please review the incident and verify that a cargo theft actually occurred.
NIBRS	Incident contains a Hate Bias Motivation. Please verify that Hate/Bias was a factor in the incident.
INCIDENT	Incident contains an offender 10 years old or younger. Please verify this for accuracy.

Incident Follow-up Action:   
 Incident Status/Disposition:   
 Route Follow-Up Case:  Inside the Organization  Outside the Organization

**Notifications To Be Sent**

Send	Notification	Destination Agency
<input checked="" type="checkbox"/>	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	District 42, Versailles

Enter Notification Comments Here:

**Other Options**

For Public Release:  **Note: This applies to all supplements on this incident report.**  
 Notify Prosecutor of Warrant / Charge Request:

Approve Approve And Print  
Exit Report



## IA-55506: Incident Report Property – Mass Drug Property Creation

In the previous release we introduced the ability to add property to an incident report en masse. This feature allowed the user to enter multiple pieces of similar properties quickly and easily in an effort to speed up the creation time for an incident. In 10.23.0, we have expanded this capability to Incident drug property.

### Mass Drug Entry:

From the Incident Report, the user selects the Property/Vehicles tab and the “Add Property” link as they normally would today to enter property into the incident report. RMS will also continue to display the Add Property screen as it does now. However, when the user selects the “Drugs” radio button, RMS will display a link for “**Mass Drug Entry**”.

The screenshot shows the 'Add Property' form. At the top, there is a 'Category:' section with radio buttons for 'Property', 'Drugs', 'Documents', 'Currency', and 'Guns'. The 'Drugs' radio button is selected. Below this, a new link labeled 'Mass Drug Entry' is visible. A callout box with an arrow points to this link, containing the text: 'New link displayed for "Mass Drug Entry"'. The form also includes fields for '\*Type:', 'Drug Type:', 'Quantity:', 'Measure:', 'Description:', '\*Date Of Info:' (with a calendar icon), and 'Other Comments:'. At the bottom are 'Cancel' and 'Save' buttons.

Once the user selects the **Mass Drug Entry** link, RMS will display the new Add Drugs en Masse screen defaulting to a single blank row for a piece of drug property.

The screenshot shows the 'Mass Drug Entry' screen in the InterAct system. At the top, it says 'Property Count: 1' and 'Add More Rows'. Below is a table with columns: Type, Drug Type, Value, Quantity, Measure, Item Description, Property Owner, and Evidence. The table currently has one blank row. Below the table, there is a red warning message: 'Comments, Offense Association, and the Offense Status\* will be applied to ALL property added from this screen!'. There are also fields for '\*Date Of Info:' (03/07/2016), 'Comments:', and a dropdown for 'Available' (35-48-4-1-CONTROLLED SUBSTANCE- DE-). At the bottom are 'Cancel' and 'Save' buttons.



The user will now be able to enter drug property values as needed by selecting the return or tab key which will move the user through the drug property fields in order of left-to-right. Selecting return or tab after the last data field in the row will move the user down to the next blank row.

To add more rows, the user may either enter a number at the top and select “add rows” in which case RMS will display as many new blank rows as the number entered or the user may select “add” at the bottom of the displayed rows to add a single new blank row, one at a time. The user may only add 99 additional rows at one time. The user may add an additional 99 rows after the first set of 99 has been added if needed. The property count in the upper left corner will display the total number of rows being displayed.

Property Count: 1

Type	Drug Type	Value	Quantity	Measure	Item Description	Property Owner	Evidence
-Select-	-Select-					-Select-	

Enter a number and select “Add More Rows” to add multiple blank rows.

Select Add button to add a single blank row.

Comments, Offense Association, and the Offense Status\* will be applied to ALL property added from this screen!

\*Date Of Info: 03/07/2016 Comments:

Offenses in RED require at least one property.

Only associate a piece of property to an offense if that property was a “target” or incurred a loss resulting from that offense (i.e., the property was Stolen & Recovered, Burned, Counterfeited/Forged, Destroyed/Damaged/Vandalized, or for drug seizures)

Available Selected

15-49-4-1-CONTROLLED SUBSTANCE- DE-

\*Current Status: -Select-

To reset the screen, the user selects “Reset” button under the displayed rows. RMS will discard ALL data entered and return the screen to the default display of a single blank row. The user will then be asked to confirm before the screen is reset.

Property Count: 3

Type	Drug Type	Value	Quantity	Measure	Item Description	Property Owner	Evidence
-Select-	-Select-					-Select-	
-Select-	-Select-					-Select-	
-Select-	-Select-					-Select-	

Select Reset button to discard entered data and return the screen to the default single blank row.

Comments, Offense Association, and the Offense Status\* will be applied to ALL property added from this screen!

\*Date Of Info: 03/07/2016 Comments:

Offenses in RED require at least one property.

Only associate a piece of property to an offense if that property was a “target” or incurred a loss resulting from that offense (i.e., the property was Stolen & Recovered, Burned, Counterfeited/Forged, Destroyed/Damaged/Vandalized, or for drug seizures)

Available Selected

15-49-4-1-CONTROLLED SUBSTANCE- DE-

\*Current Status: -Select-



The user may also remove an individual piece of drug property by selecting the red x to the left of the property type. The property count will be updated to reflect the deleted property.

**InterAct**  
Property Count: 6  **Mass Drug Entry**

Type	Drug Type	Value	Quantity	Measure	Item Description	Property Owner	Evidence
DRUGS / NARCOTICS	COCAINE	300	5	Gram	One clear plastic bag containing a white powder substance	-Select-	<input type="checkbox"/>
DRUGS / NARCOTICS	METH/AMPHETAMINES	3200	40	Gram	One clear plastic bag containing a clear crystallized substance	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
-Select-	-Select-					-Select-	<input type="checkbox"/>
-Select-	-Select-					-Select-	<input type="checkbox"/>
-Select-	-Select-					-Select-	<input type="checkbox"/>

**Comments, Offense Association, and the Offense Status' will be applied to ALL property added from this screen!**

\*Date Of Info: 03/07/2016 Comments:

Only associate a piece of property to an offense if that property was a "target" or incurred a loss resulting from that offense (i.e., the property was Stolen & Recovered, Burned, Counterfeited/Forged, Destroyed/Damaged/Vandalized, or for drug seizures)

Offenses in RED require at least one property.

Available: 35-48-4-1-CONTROLLED SUBSTANCE- DE-  Selected:

\*Current Status: -Select-

To further speed up the entry of duplicate drug property, each field in the drug property row has a blue arrow. Selecting the blue arrow will propagate the value in that field down to all following blank rows.

**InterAct**  
Property Count: 6  **Mass Drug Entry**

Type	Drug Type	Value	Quantity	Measure	Item Description	Property Owner	Evidence
DRUGS / NARCOTICS	COCAINE	300	5	Gram	One clear plastic bag containing a white powder substance	-Select-	<input type="checkbox"/>
DRUGS / NARCOTICS	METH/AMPHETAMINES	3200	40	Gram	One clear plastic bag containing a clear crystallized substance	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>

**Comments, Offense Association, and the Offense Status' will be applied to ALL property added from this screen!**

\*Date Of Info: 03/07/2016 Comments:

Only associate a piece of property to an offense if that property was a "target" or incurred a loss resulting from that offense (i.e., the property was Stolen & Recovered, Burned, Counterfeited/Forged, Destroyed/Damaged/Vandalized, or for drug seizures)

Offenses in RED require at least one property.

Available: 35-48-4-1-CONTROLLED SUBSTANCE- DE-  Selected:

\*Current Status: -Select-

If the number of rows added exceeds the display space on the screen, a vertical scroll bar will be provided to the user. The user may also select the bar in the middle of the screen and move up or down to see more of the property rows.





**InterAct** Mass Drug Entry

Property Count: 21 [Add More Rows](#)

Type	Drug Type	Value	Quantity	Measure	Item Description	Property Owner	Evidence
DRUGS / NARCOTICS	COCAINE	300	5	Gram	One clear plastic bag containing a white powder substance	-Select-	<input type="checkbox"/>
DRUGS / NARCOTICS	METH/AMPHETAMINES	3200	40	Gram	One clear plastic bag containing a clear crystallized substance	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>
PLANT	MARIJUANA			-Select-		-Select-	<input type="checkbox"/>

Comments, Offense Association, and the Offense Status' will be applied to ALL property added from this screen!

\*Date Of Info: 03/07/2016 Comments:

Offenses in RED require at least one property.

Available Selected

Offense: 35-48-4-1-CONTROLLED SUBSTANCE- DEALING COCAINE OR NARCOTIC DRUG \*Original Status: Select \*Current Status: Select

**Missing values highlighted in red.**

When all drug property is validated RMS displays a confirmation to the user with a count of drug property being added.

**InterAct** Mass Drug Entry

Property Count: 9 [Add More Rows](#)

Type	Drug Type	Value	Quantity	Measure	Item Description	Property Owner	Evidence
DRUGS / NARCOTICS	COCAINE	300	5	Gram	One clear plastic bag containing a white powder substance	-Select-	<input type="checkbox"/>
DRUGS / NARCOTICS	METH/AMPHETAMINES	3200	40	Gram	One clear plastic bag containing a clear crystallized substance	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input type="checkbox"/>

[Add](#) [Reset](#)

**Message from InterAct**

You are about to enter a total of 9 item(s) as property.

Comments, Offense Association, and the Offense Status' will be applied to ALL property added from this screen!

\*Date Of Info: 03/07/2016 Comments:

Only associate a piece of property to an offense if that property was a "target" or incurred a loss resulting from that offense (i.e., the property was Stolen & Recovered, Burned, Counterfeited/Forged, Destroyed/Damaged/Vandalized, or for drug seizures)

Offenses in RED require at least one property.

Available Selected

Offense: 35-48-4-1-CONTROLLED SUBSTANCE- DEALING COCAINE OR NARCOTIC DRUG \*Original Status: Seized (NOT previously stolen) \*Current Status: Seized

RMS saves the property, adds the property to the incident and displays the property on the Property / Vehicle tab of the Incident Report. From here, as usual, the user may view, edit or delete individual property if needed.



### Mass Evidence Entry

Note on the far left side of the mass property and mass drug entry screens, there is a new column of checkboxes labeled 'Evidence'. Check this box to flag the property as evidence.

Type	Drug Type	Value	Quantity	Measure	Item Description	Property Owner	Evidence
DRUGS / NARCOTICS	COCAINE	300	5	Gram	One clear plastic bag containing a white powder substance	-Select-	<input type="checkbox"/>
DRUGS / NARCOTICS	METH/AMPHETAMINES	3200	40	Gram	One clear plastic bag containing a clear crystallized substance	-Select-	<input type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input checked="" type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input checked="" type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input checked="" type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input checked="" type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input checked="" type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input checked="" type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input checked="" type="checkbox"/>
PLANT	MARIJUANA	3375	15	Ounce	One brown paper bag containing a green plant material	-Select-	<input checked="" type="checkbox"/>

Comments, Offense Association, and the Offense Status' will be applied to ALL property added from this screen

\*Date Of Info: 03/07/2016 Comments: All drugs were seized by the Local Narcotics Unit (LNU).

Only associate a piece of property to an offense if that property was a "target" or incurred a loss resulting from that offense (i.e., the property was Stolen & Recovered, Burned, Counterfeited/Forged, Destroyed/Damaged/Vandalized, or for drug seizures)

Offenses in RED require at least one property.

Available: [Dropdown] Selected: 35-48-4-1-CONTROLLED SUBSTANCE-DE

Offense: 35-48-4-1-CONTROLLED SUBSTANCE- DEALING COCAINE OR NARCOTIC DRUG \*Original Status: Seized (NOT previously stolen) \*Current Status: Seized

Buttons: Cancel Save

The user selects "save" and RMS will display a message confirming the number of items being entered as property and the number of items being entered as evidence and asking the user to confirm.

Message from InterAct

You are about to enter a total of 9 (item)s as property.  
You are about to enter a total of 9 (item)s as evidence.

Buttons: Yes No

Comments, Offense Association, and the Offense Status' will be applied to ALL property added from this screen

\*Date Of Info: 03/07/2016 Comments: All drugs were seized by the Local Narcotics Unit (LNU).

Only associate a piece of property to an offense if that property was a "target" or incurred a loss resulting from that offense (i.e., the property was Stolen & Recovered, Burned, Counterfeited/Forged, Destroyed/Damaged/Vandalized, or for drug seizures)

Offenses in RED require at least one property.

Available: [Dropdown] Selected: 35-48-4-1-CONTROLLED SUBSTANCE-DE

Offense: 35-48-4-1-CONTROLLED SUBSTANCE- DEALING COCAINE OR NARCOTIC DRUG \*Original Status: Seized (NOT previously stolen) \*Current Status: Seized

Buttons: Cancel Save

Upon confirming, RMS will validate the items. If the agency has the evidence feature turned on, they will be redirected to the Mass Evidence Entry page upon saving. [If the agency does not have the evidence feature, they return to the 'Property & Vehicles' tab and the properties are marked as evidence (without evidence details)]. The Mass Evidence Entry page displays a row for each item flagged as evidence from the mass property/drug page. The top part of each row displays a property description and info bubble



describing the property. The bottom part of each row displays the evidence fields to be entered. The 'Custody From' column is defaulted to the logged in user. All evidence will have a status of 'Pending Check-In'.

### Explanation of Evidence Fields on Mass Evidence Entry Page.

- Agency
  - This column is only available if the maintenance value 'EVID\_ADD\_ALL\_ORG\_EVID' is set to 'Y'.
  - Changing the agency will change the available evidence location codes.
  - The default value is set to users agency.
- Date of Recovery
  - This is a date and time field.
  - The date/time cannot be before the incident occurrence date.
  - The date/time cannot be in the future (uses the agency time zone to get current time).
  - If there is already evidence on the report, default value is the most current evidence recovery date/time. Otherwise this is blank.
- Location
  - Field is populated with the selected agency's evidence locker codes.
  - No default value.
- Custody From
  - Auto complete box to select an officer from the users organization.
  - Default value is the logged in user's officer info.
- Item #
  - This is not a required value; however, the value must be unique for all evidence items on the report.
  - The down arrow will increment the last numeric value by 1 for each proceeding item number.
    - For example:
      - Enter '1' and select the down arrow, the next values will be '2', '3', etc.
      - Enter 'ISP-1', the next values will be 'ISP-2', 'ISP-3', etc.
      - Enter 'D16-1', the next values will be 'D16-2', 'D16-3', etc.



- Enter 'ABC123-1A', the next values will be 'ABC123-2A', 'ABC123-3A', etc.
  - Upon selecting 'Save', the validation routine will verify that there are no duplicate item numbers on this page or on the incident report (from previously saved item numbers).
  - No default value.
- Description, Comments
  - Not required.
  - No default value.
- Processing, Processing Comments
  - Not required.
  - No default values.
  - Allows user to enter 1 processing value and comment (user may edit individual evidence items to add more processing).

If the signature capture feature is on, there is a signature capture at the end of the page that will be saved with ALL evidence items chain of custody record. Select 'Save' to perform validations and save all evidence items.

**Please Note:** At this time, RMS only supports adding property and evidence en masse for types “Property” and “Drug”. Mass entry for the remaining types such as, guns, documents, etc. will be supported in later releases pending user feedback and acceptance.



## JASPER SERVER INTEGRATION ENHANCEMENT

### IA-53564: *Jasper Single Sign-On (SSO)*

Below describes the RMS -> Jasper Single Server Sign-on (SSO) implementation performed in this release of RMS version 10.23.0 with Jasper 6.1.1. This change has been documented mainly for administrative setup purposes and will have no affect on the end user.

When we first integrated with Jasper Server, there wasn't much SSO support. For this reason, we had to create one Jasper Server user per agency per role. Fortunately in newer releases, Jasper now has token based authentication support which has allowed us to improve user authentication audit capabilities.

We also have two manage access to folders in which a user could access Jasper Ad-Hoc reports from:

- One from the public RMS folder which contained "canned" RMS reports.
- Another from the specific user's organization's /Reports folder, which contained reports specific to that agency.

We're now doing away with users per agency/role combo and simply giving each user their own account. This is an account that can ONLY be used when accessing Jasper Server through RMS.

Please Note: Existing power user accounts that have direct access to Jasper Server to will not be affected.

Going forward, this is how it will work. Whenever a user accesses Jasper Server via RMS, whether it be to get a list of their reports or to actually execute a report, RMS will build an encryption packet which contains the following:

- ✚ The RMS user name
- ✚ The Jasper Server Organization
- ✚ The User's Agency
- ✚ The User's Schema (database)
- ✚ The configured report header/footer information
- ✚ The user's roles.
- ✚ Jasper will then accept the information, verifies it's encrypted properly (RMS and Jasper Server share an encryption algorithm/key/salt) and does the following:
  - If the organization specified does not exist, it will:
    - Create the organization
    - Create a static data source for that organization's DB schema
    - Create folders within the organization (this can be configured)
  - If the user does not exist for the specified user name/organization, it will create that user.
  - Whether or not the user is created already, it will synchronize the user's roles with what is specified. So if a user's roles change within RMS, the next time they access Jasper Server the updates will be reflected within it. The allowed roles are configured as such:
    - OFFICER
    - OFFICER\_SUPERVISOR
    - EVIDENCE\_CUSTODIAN



- AGENCY\_ADMIN
- DBA
- COMMAND
- CID\_SUPERVISOR
- LEA\_RECORDS\_MGT
- LEA\_CLERK
- CID\_USER
- RMS\_BAIR\_USER
- RMS\_EXTRACT\_USER
- AGENCY\_AD\_HOC\_REPORTING\_TOOL
- RMS\_DOMAIN\_ADMIN
- SYSTEM\_ADMIN
- ORGANIZATION\_ADMIN
- Synchronize the user's profile attributes with what is specified. This includes:
  - User's Agency
  - User's Schema
  - User's Header/Footer settings (generic to their agency). This will keep them consistent with what is in RMS

All in all, this becomes MUCH easier to manage than before. The idea is to not need any configuration on the RMS side other than setting the agency's Jasper Server organization name.

Basically, Jasper Server integration setup is now automated. The only thing that should be required is the **AGENCY\_CODES.JS\_ORGANIZATION** information and nothing else. All the previous required AGENCY\_ROLE\_JS\_USERS configuration work is no longer required.

In the long run, we now have a more secure system because we are no longer storing passwords. Another benefit of this change comes from the way we manage users. Integration between JS and RMS will be faster! An finally, we have better tractability of the actual user running the report versus the shared user account and can look at leveraging auditing capabilities within



## MASTER NAME INVOLVEMENTS

**IA-36900:** *Printing - Print multiple Incident Reports from the Master Person Summary Tab (155715)*

The ability to mass print incidents in the 'involved incidents' grid of the person summary page has been added in this release.

**View Person** Print Report Go Back Update Details Subscribe

Person Details **Person Summary** Index Summary

**Print Selected Incidents**

**Involved Incidents**

<input type="checkbox"/>	Report#	Agency	Status	Offense(s)	Remarks	Investigation Status	Involved Role	Date
<input checked="" type="checkbox"/>	<a href="#">2015ROOT0178</a>	District 42, Versailles	Approved Report	BATTERY- PHYSICAL			Suspect / Offender	08/11/2015
<input checked="" type="checkbox"/>	<a href="#">2013-0165</a>	District 16, Peru - GA	Initial Report	THEFT- ARMY PROPERTY			Interviewed	04/07/2014
	<a href="#">0005813</a>	All Other	Initial Report	THEFT- CABLE			Fire Fighter	10/17/2013
<input checked="" type="checkbox"/>	<a href="#">2013ISP0000128</a>	District 42, Versailles	Initial Report	BURGLARY- BUILDING			Victim	07/25/2013
<input checked="" type="checkbox"/>	<a href="#">2013-0402</a>	District 21, Toll Road - SC	Approved Report	ROBBERY- GAS STATION			Arrestee,Suspect / Offender	07/15/2013
	<a href="#">0003713</a>	All Other	Initial Report	ARSON- FOR HIRE			Suspect / Offender	03/18/2013
	<a href="#">0002412</a>	All Other	Initial Report	BATTERY- AGGRAVATED			Arrestee,Suspect / Offender	10/30/2012
<input checked="" type="checkbox"/>	<a href="#">2012-0055</a>	District 34, Jasper	Approved Report	ARSON- RESIDENCE/DWELLING			Arrestee,Suspect / Offender	09/18/2012

Each incident that a users has access to view will be listed and have a checkbox appear on the left side. Once the user selects one or more incidents, a "Print Selected Incidents" button will appear above the grid. When clicked, a PDF containing the combined reports will be presented to the user when complete.

Every Incident supplement the user has access to will be included in the PDF report. The print template marked as 'default' will be used when printing these reports.

Note: If a single report fails, the entire process will fail. This is intentional and will allow troubleshooting to identify the report that is problematic.

**IA-34460:** *Printing Master Person Record associations*

Also in this release, we expanded our ability to print Master Name Associated records to include additional name associations.



The Maser Name Association Print capabilities to know include the following:

- Permits
- Field Contacts
- Field Arrests
- Court Papers
- Common event vehicles
- Common event vehicles
- Common event gangs
- Common event address
- Common event Persons

## NOTIFICATION ENHANCEMENTS

**IA-53091:** *Incident Report – 2nd Level Approval Notification*

**IA-56046:** *Enhance Offense Routing to also support Incident Routing*

Numerous customers have reported the need for secondary Incident Report Approval Notification so that LEA Clerks, Secondary Supervisors and other Agency Roles may have exposure to Incident Reports at the time of approval.

To accomplish this request, we have added a new actionable notification “59 – Incident Approved” that will work in combination with “Offense Routing” in two different modes.

### Modes:

- Offense Level Routing
- Incident Level Routing

Up till now, offense routing only worked at the offense level which meant that the incident, be it the original or subsequent; had to have an offense associated with the supplement itself in order to be routed. As part of this Incident Approval Notification enhancement, we have also enhanced the Offense Routing so that it will now also work at the Incident level even if the supplement does not have an associated offense. It is assumed that if “Sup=0 or any other approved Sup” has a routable offense, that all supplements are routable even if it is just a narrative.

### How to setup the Incident Approval Notification:

Go to the Administration dropdown and select Tables, then select the “RMS Tables” tab and finally, select the “Notifications Setup” link.



**Tables**

Code Tables   RMS Tables   System Tables

- Officer
- Notifications Setup
- Dispatch Event Types
- NIBRS Offense Codes
- State Offense Codes
- Local Offense Codes
- Arrest Codes
- Charge Codes
- Approval Routing
- Manage External Mappings
- Charge Category Codes
- Caution Codes
- Incident Status / Offense Status Mapping
- Court Locations
- Table Admin
- Common Place Names

Search for Notification by Type=59 or Description=Incident Approval. Then select the Edit Icon on the right.

**Notification Types**

Search: 59   Search By   Search   Reset

Type	Description	Priority	Informational Notification	Send Email	Action URL	Roles Notify	Actions
59	Incident Approved	High	N	Y	Irutil.Do?Dispatchto=Navigatetoincident&	Not Available	

Once selected, the “Edit Notification Type” screen will open and be displayed for configuration. This is the same screen used for all notification setup, so nothing new here.



### Edit Notification Type

Priority:

Notification Agency type:

Description:

**Available**      **Selected**

\*Select Roles:

INVENTORY_ADMIN	[ < ] [ > ] [ + ] [ - ]	CID_SUPERVISOR
INVENTORY_MANAGER		LEA_CLERK
INVENTORY_SUB_MANAGER		
LEA_RECORDS_MGMT		
MOBILE_STATE_QUERY		
OFFICER		
OFFICER_SUPERVISOR		
ORGANIZATION_ADMIN		
PROSECUTOR		
ROLE TO TEST CASE MANAGEMEN		
SYSTEM_ADMIN		
TEST		

\*Action URL:

Notify Comment:

\*Global Variable 1:       Global Variable 2:

Global Variable 3:

Global Variable 4:

Global Variable 5:

Other options:

- Informational Only
- Notify User**
- Send Email
- Send to All Agencies
- User Delete**
- Query Only
- Audit Action
- Audit Creation
- Restrict Work group

How to setup the Offense Routing parameters:

Go to the Administration dropdown and again select Tables, then select the "RMS Tables" tab and finally, select the "Approval Routing" link.

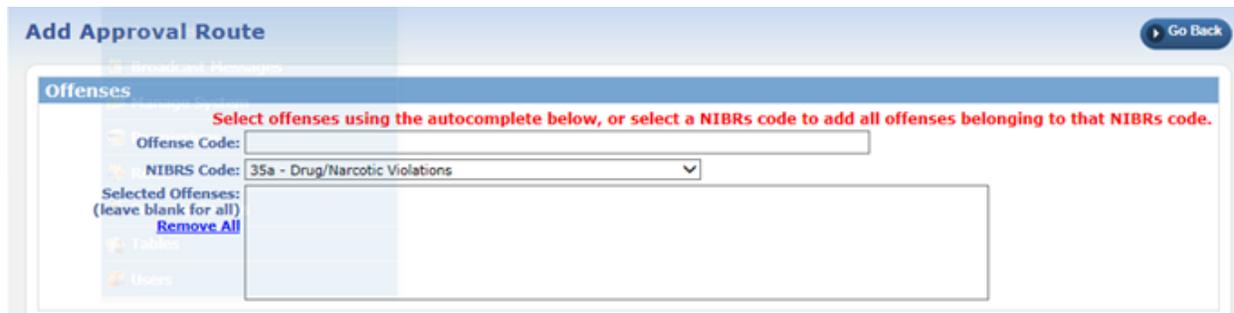
### Tables

Code Tables    **RMS Tables**    System Tables

 <a href="#">Officer</a>	 <a href="#">Notifications Setup</a>	 <a href="#">Dispatch Event Types</a>
 <a href="#">NIBRS Offense Codes</a>	 <a href="#">State Offense Codes</a>	 <a href="#">Local Offense Codes</a>
 <a href="#">Arrest Codes</a>	 <a href="#">Charge Codes</a>	 <b><a href="#">Approval Routing</a></b>
 <a href="#">Manage External Mappings</a>	 <a href="#">Charge Category Codes</a>	 <a href="#">Caution Codes</a>
 <a href="#">Incident Status / Offense Status Mapping</a>	 <a href="#">Court Locations</a>	 <a href="#">Table Admin</a>
 <a href="#">Common Place Names</a>		



This will in turn cause the Offense Routing configuration screen to be displayed. For purposes of this illustration, let's look at this section one at a time.



### Offense:

This section is used to identify the offenses that you are looking to rout or send notification for. There are three ways in which to use this section.

1. Individual Offense: Individually enter an offense into the "Offense Code" section of the form.
2. Multiple Offenses: You can select a NIBRS Code from the NIBRS Code LOV and as a result, all associated offenses will automatically be listed in the "Selected Offenses" field so that they may all be entered at one time.
3. ALL Offenses: If you DO NOT enter any offense information (i.e. BLANK), all of the offenses defined for your agency will have a routing notification assigned.

NOTE: The information in this offense section is dependent upon other routing information identified below.

### Notification:

This section used to select the notification type that will be assigned to the offense routing rule. In this case the notification should be set to "Incident Approval". You will also need to define the target agency, determine whether or not the user can change the predefined routing preference and more importantly, this is whether you can decide if the routing will only be applied to an incident that has an offense or any incident in the supplement chain that has an offense by selecting the "Apply to Any Supplement".



### Source Agencies:

This section is used to identify the origin or source agency that should have the incidents notification routed based upon the rules established.



**Source Agencies**

Source Agencies: (leave blank for all)

Available	Selected
Region 4	Area Units-A1
State of Mark	Area Units-A2
TEMP5	Area Units-A3
TEST AGENCY CODE	Area Units-A4
TestAgency3	Area Units-A5
US Steel Test	
Z Agency's	

**Statues:**

This section is used to identify the Incident Status Codes that should have the incidents notification routed based upon the rules established.

**Statues**

Statues: (leave blank for all)

Available	Selected
	Closed- No Action
	Follow Up - Review Needed
	Follow up - CID
	Follow up - Patrol
	Open

Once setup; your Incident Approval notification rule could look as simple as this:

**Route Results** Go Back

**Routes Added**

Route ID	Offense	Notification Type	Statues	Source Agencies	Destination Agency	Required
123	(All Offenses)	INCIDENT APPROVED	Closed- No Action Follow up - CID Follow up - Patrol Open Follow Up - Review Needed	Area Units-A1 Area Units-A2 Area Units-A3 Area Units-A4 Area Units-A5	Police Agency	Yes

Note: Approval Routes for offenses may also be edited at a later time. Because the user can now select all offenses, a new "All Offenses" link has been added to the "Offenses With Routes" page. You can get here by clicking the "View Routes by Offense" link on the approval routes page.

**Approval Routes**

**Routing Options**

[Add Routes](#)

[View Routes by Offense](#)

[Route Simulator](#)

<a href="#">9-26-1-8B</a>	MOTOR VEHICLE- LEAVING THE SCENE OF A CRASH- PROPERTY DAMAGE CRASH	90Z	All Other Offenses	1
<a href="#">All Offenses</a>	N/A	N/A	N/A	2



### Notification clean-up

1. After reviewing an incident and you decide to change the Incident Supplement status back to either initial or disapproved, the application will also delete the approval notification and send a Disapproved notification to the creator of the supplement.
2. While viewing an already approved incident report hover over the pen and paper icon on the top left and then click "Edit This Report". Select the Supplement you want to edit, leave comment and save. The Approval notification will be deleted. No Disapproval notification will be sent in this flow.



## SMARTSEARCH ENHANCEMENT

### IA-37079: *SmartSearch – New Search Parameters* (148613)

This Incident SmartSearch has been enhanced to also include additional search parameters of Agency Name, Incident Report Number and Person Phone Numbers.

**Incident SmartSearch** [Help] [Exit]

Search: 15-HCDS-0106 [Search] Sort By: Relevance Descending

<< < 1 of 0 > >> 0  Exclude Local Results |  Match Any  Match All |  List  Map

No results matched your query. Please refine your search and try again.

**New Smart Search Capabilities:**

- Person phone numbers have been added to offenders and victims/other names. The numbers will be concatenated in the form: xxx-xxx-xxxx (type)
- Agency name can now be searched on. There is a new icon to select/deselect being able to search on agency name.
- Report numbers can be searched on as well. Wildcards work with report numbers, such as 2012\*, etc.

For internal RMS Support: some of this information may now be configured within the database via the SEARCH\_BOOSTS table.



## STATE REPORTING MODULE ENHANCEMENT

### IA-36979: Incident Based Reporting - Submission Summary

A new 'Submission Summary' tab has been added to the Incident Base Reporting module. It is located after the Statistics tab. This tab works much like the Warnings tab in that it will categorize incidents based on IBR submission criteria. The purpose of this new tab is to provide the records clerk with a summary of the incident data submission file for a given time period. The information that is listed in the submission summary tab is a reflection of the IBR data that will be submitted to the State or FBI authority. The categories that are queried and displayed are:

- Arrestee Armed With: (this is the LOV you fill out when specifying arrestee details on an incident)
- Arrests: Juvenile vs. Adult (this is keyed off of the juvenile age flag which is specific to each schema).
- Drug Type
- Offense: Attempted vs. Completed (categorized by NIBRS codes and attempted/completed flags)
- Types of Weapons used (weapons entered on the offense)
- Type of property loss
- UCR Offense: (offenses categorized by NIBRS Code)

To view the Submission Summary information, a user must be in the IBR module and create select a month and year from the open data set. This will pull in all approved incidents for the month and year selected as well as any previous months.

Data Set	Submission Details	Warnings	Submission File	Statistics	Submission Summary
>	Arrestee Armed With - 6				
>	Arrests - 2				
>	Drug Type - 16				
>	Offense Attempted/Completed - 51				
>	Type Weapon/Force Involved - 14				
>	Type of Property Loss - 8				
>	UCR Offense - 39				

To drill down into the details of a particular category, a user clicks the blue arrow which will open up the view.



Data Set: 012016-1

Data Set	Submission Details	Warnings	Submission File	Statistics	Submission Summary
>	Arrestee Arrested With - 6				
>	Arrests - 2				
>	Drug Type - 16				
>	BARBITURATES - 3				
>	COCAINE - 14				
>	CRACK COCAINE - 11				
>	HEROIN - 4				
>	MARIJUANA - 239				
>	METH/AMPHETAMINES - 96				
>	MORE THAN 3 TYPES - 1				
>	MORPHINE - 7				
>	OPIUM - 1				
>	OTHER DEPRESSANTS - 14				
>	OTHER DRUGS - 56				
>	OTHER HALLUCINGENS - 1				
>	OTHER NARCOTICS - 62				
>	OTHER STIMULANTS - 9				
>	PCP - 1				
>	UNKNOWN - 21				
>	Offense Attempted/Completed - 51				
>	Type Weapon/Force Involved - 14				
>	Type of Property Loss - 8				
>	UCR Offense - 39				

Clicking the blue arrow for a particular category will open up that category.

This then shows the individual elements within a category. Clicking the blue arrow here will open the list of incidents associated with each element. Note: Each incident is listed only once, the count reflects the total property instances (there may be more than one piece of the same type of property in an incident). In the example below, we see there is a count of 14 associated with the Drug Type 'Other Depressants'. Clicking the blue arrow, we easily see there are 11 incidents where a drug type of 'Other Depressants' was reported. This means that some of the incidents had more than one piece of property that was 'Other Depressants'.



Data Set: 012016-1

**Data Set** | **Submission Details** | **Warnings** | **Submission File** | **Statistics** | **Submission Summary**

- Arrestee Armed With - 6
- Arrests - 2
- Drug Type - 16
  - BARBITURATES - 3
  - COCAINE - 14
    - CRACK COCAINE - 11
    - HEROIN - 4
  - MARIJUANA - 239
  - METH/AMPHETAMINES - 96
  - MORE THAN 3 TYPES - 1
  - MORPHINE - 7
  - OPIUM - 1
  - OTHER DEPRESSANTS - 14

Remove All

Remove	Report #	Actions
<input type="checkbox"/>	2016000360	IBR
<input type="checkbox"/>	2015005772	IBR
<input type="checkbox"/>	2015005572	IBR
<input type="checkbox"/>	2015005031	IBR
<input type="checkbox"/>	2015004966	IBR
<input type="checkbox"/>	2015004706	IBR
<input type="checkbox"/>	2015004559	IBR
<input type="checkbox"/>	2015003607	IBR
<input type="checkbox"/>	2015002876	IBR
<input type="checkbox"/>	2015002601	IBR
<input type="checkbox"/>	2015001780	IBR

- OTHER DRUGS - 56
- OTHER HALLUCINGENS - 1
- OTHER NARCOTICS - 62
- OTHER STIMULANTS - 9
- PCP - 1
- UNKNOWN - 21
- Offense Attempted/Completed - 51
- Type Weapon/Force Involved - 14
- Type of Property Loss - 8
- UCR Offense - 39

For each drug item, there is a count of the number of pieces of drug property.

But each incident is listed only once.

From the Incident List a user can perform the following actions (these function the same as the incident list in the Warnings tab):



- View the incident report by clicking the View icon.
- View the IRB data capture elements for a given incident by clicking the IBR icon.
- Remove the incident from the submission candidate list, prior to generating the submission file by checking the box and clicking the 'Remove selected' button. A user can remove all incidents in a category by clicking the 'Remove All' link and confirming.

Data Set: 012016-1

Remove Selected

Arrestee Armed With - 6

Arrests - 2

Drug Type - 16

- BARBITURATES - 3
- COCAINE - 14
  - CRACK COCAINE - 11
  - HEROIN - 4
  - MARIJUANA - 239
  - METH/AMPHETAMINES - 96
  - MORE THAN 3 TYPES - 1
  - MORPHINE - 7
  - OPIUM - 1
  - OTHER DEPRESSANTS - 14
- OTHER DRUGS - 56
- OTHER HALLUCINGENS - 1
- OTHER NARCOTICS - 62
- OTHER STIMULANTS - 9
- PCP - 1
- UNKNOWN - 21

Offense Attempted/Completed - 51

Type Weapon/Force Involved - 14

Type of Property Loss - 8

UCR Offense - 39

Remove All

Remove	Report #	Actions
<input type="checkbox"/>	2016000360	
<input type="checkbox"/>	2015005772	
<input type="checkbox"/>	2015005572	
<input type="checkbox"/>	2015005091	
<input type="checkbox"/>	2015004966	
<input type="checkbox"/>	2015004706	
<input checked="" type="checkbox"/>	2015004559	
<input type="checkbox"/>	2015003607	
<input type="checkbox"/>	2015002876	
<input type="checkbox"/>	2015002601	
<input type="checkbox"/>	2015001780	

Check the box to remove an incident from the submission. Or click the Remove All link to remove all the incidents in the category from the submission.

Click the View icon to view the incident report

Click the IBR icon to view the data elements being reported



## TOW/IMPOUND ENHANCEMENTS

### **IA-35032: *Tow/Impound - Permission to Always Edit and Delete Vehicle Tow Record*** (TTN119990)

Combination fix and enhancement. For starters, we added new permission category 'Vehicle Impound - Always Delete'. This category is not assigned to any roles out of box. In addition, we fixed the edit and delete actions on the Tow Impound search results page.

#### Vehicle Impound – Edit and Always Edit

- If the user has 'Always Edit' permission, they can edit the impound record regardless of creator, lock hours, status, etc.
- Otherwise to Edit (no changes made in this enhancement)
  - impound must not be released
  - impound creator date must be within lock hours
  - user must have regular edit permission
  - user must be creator of impound

#### Vehicle Impound – Delete and Always Delete

- If the user has new 'Vehicle Impound - Always Delete' permission, they can delete the impound record regardless of creator, lock hours, status, etc.
- Otherwise to delete (no changes made in this enhancement)
  - Impound must not be released
  - impound creator date must be within lock hours
  - user must have regular delete permission
  - user must be creator of the impound



## APPENDIX: 10.23.0 DETAILED JIRA LISTING

### TABLE A: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES

This table contains the major product defect JIRAs resolved in the 10.23.0 release along with additional enhancement not documented above.

JIRA ID	Summary	Type of Issue
<a href="#">IA-53857</a>	Administration - Minimum Age: We added new maintenance value to establish the "MIN_JUVENILE_AGE" in South Carolina of 11. In all other states, the default has been set to zero. This was to resolve a SC-IBR Error 481 where the VICTIM'S AGE MUST BE LESS THAN [maximum for state] FOR STATUTORY RAPE (36B).	Enhancement
<a href="#">IA-55572</a>	Administration - Password: Removed logic that was bypassing the "MIN_PASSWORD_LENGTH" maintenance value preventing a PW greater than 8 characters.	Bug/Defect
<a href="#">IA-52466</a> <a href="#">TTI120694</a> <a href="#">144147</a>	Administrative - Agency City: We increased the number of characters that could be used to define an Agency City such as "West Terre Haute Police Department". Current support is now 40 characters.	Usability
<a href="#">IA-33208</a>	Administrative - Field Arrest: We Migrated the Field Arrest Configuration Features setting to Maintenance Settings. Previously, the FA settings of "enable review process", "enable signature capture property release", and "enable field arrest property" where located at Administration > Module Admin > Field arrests > Basic Configuration tab. These have now been relocated to the Maintenance Values:  * FIELD_ARREST_ENABLE_REVIEW * FIELD_ARREST_ENABLE_PROPERTY * FIELD_ARREST_ENABLE_SIGNATURE	Engineering Enhancement



JIRA ID	Summary	Type of Issue
<a href="#">IA-54514</a>	<p>Administrative - Master Name: We added a new permissions that would allow "Always Edit Master Indices across the Organization". Previously this was only supported at the Agency or System levels.</p> <p>New Permission Categories. These permissions are not granted to any roles out of box.</p> <ul style="list-style-type: none"> <li>* Master Indices - Always Edit Organizational Gang Records</li> <li>* Master Indices - Always Edit Organizational Person Records</li> <li>* Master Indices - Always Edit Organizational Property Records</li> <li>* Master Indices - Always Edit Organizational Vehicles Records</li> <li>* Master Indices - Always Edit Organizational Address Records</li> <li>* Master Indices - Always Edit Organizational Organization Records</li> </ul>	Enhancement
<a href="#">IA-55622</a> <a href="#">154780</a>	<p>Application Dates: Improved the detection of "Invalid Dates" and will post a "Warning!" message if potential dates are detected.</p>	Enhancement
<a href="#">IA-55010</a> <a href="#">151782</a>	<p>Calls for Service: Random CFS Events were unable to be Retrieved or Open. This was being caused by a Start-of-Header (SOH) control character that was getting inputted into the comments field. The SOH and other control characters will now be cleansed upon save.</p>	Bug/Defect
<a href="#">IA-55717</a> <a href="#">155457</a>	<p>Case Management: Resolved numerous sorting issues that which were occurring on the case load screen known as "Officer's LEA Cases.</p>	Bug/Defect
<a href="#">IA-56791</a> <a href="#">158176</a> <a href="#">159166</a>	<p>Cases management: Resolved an Incident Display &amp; Print issue where the Incident was repeated for every offense.</p>	Bug/Defect
<a href="#">IA-54706</a> <a href="#">149932</a>	<p>Civil Process - Logs: The printed log times do not match the application log times. The printed report was displaying the SERVE_DATE column from the COURT_PAPER_LOGS table. The application is displaying the CREATOR_DATE column from the COURT_PAPER_LOGS table. We changed the printed report to show the creation date of the log entry so it matches what is displayed in the app.</p>	Bug/Defect
<a href="#">IA-56591</a>	<p>Court Paper Print: For Civil Process users that print a lot of civil process papers, we found that they had to manually select all options every time they wanted to print a report. We have since defaulted the following civil process print functions:</p> <ul style="list-style-type: none"> <li>* Print Logs</li> <li>* Print Custom Forms</li> <li>* Print Other People and Organizations</li> <li>* Print Officers</li> </ul>	Enhancement



JIRA ID	Summary	Type of Issue
<a href="#">IA-55132</a> <a href="#">148540</a>	Custom Forms: When trying to DELETE a Custom Form that was associated to an Incident, the form could not be deleted if it was associated to Incident Property. This dependency has been removed. This now functions the same as Incident Persons and Addresses.	Bug/Defect
<a href="#">IA-37427</a> <a href="#">TTN119599</a>	Evidence - Entry: Resolved an issue where the incorrect agency was being associated with a piece of property when trying to add such property as evidence in a multitier environment.	Bug/Defect
<a href="#">IA-55248</a> <a href="#">152572</a>	Evidence - Location: Resolved an issue where the Evidence Check In "Location" was not being displayed in RMS but was on the printed chain of custody.	Bug/Defect
<a href="#">IA-52626</a> <a href="#">138198</a> <a href="#">TTN119200</a> <a href="#">144860</a>	Evidence Management Workflow: Added new permission to "Evidence Officer" that will allow checked-out Evidence to be placed back in "Pending Check-in" by the officer thereby filling a gap in the chain-of-custody workflow process.  New Chain-of-Custody Flow: 1. Temp Locker - Pending Check-In 2. Evidence Room - Check-In 3. Evidence Room - Check-Out 4. Temp Locker - Pending Check-In 5. Evidence Room - Check-In	Enhancement
<a href="#">IA-55522</a>	Field Arrest - Duplicate: Relocated the "Duplicate" field arrest button to the LEFT and AWAY from the other action buttons to prevent accidental creation of duplicate field arrests.	Enhancement
<a href="#">IA-52576</a>	Field Arrest - Permission: Created a new permission called "Field Arrests - Delete Owned Field Arrest". This will allow the originator of the Field Arrest to delete their own FA records which are listed on the "Open Field Arrests" portion of their Recent Activities grid. This change was also related to IA-55522.	Enhancement
<a href="#">IA-37291</a>	Field Arrest Warrants: Automated Status change needed when warrants are removed from field arrest. 1. Any time a warrant is removed from an "Open" field arrest the warrant should automatically be set back to "Active" status regardless of the owning agency. 2. Any notification generated should be deleted.	Enhancement



JIRA ID	Summary	Type of Issue
<a href="#">IA-36920</a>	<p>Incident - Date of Occurrence: In 'non wizard' wizard mode, we removed the ability to modify the "Data of Occurrence" for any Incident Supplement greater than the initial report. We had to lock this down because officers processing arrests were mistakenly changing this to the arrest date and not the incident occurrence date. This caused IBR/UCR reporting issues.</p>	<p>Enhancement</p>
<a href="#">IA-56077</a> <a href="#">157761</a>	<p>Incident Address: Resolved issue where the "GEO verify" was not proving a list of potential lat/long matching addresses.</p>	<p>Bug/Defect</p>
<a href="#">IA-55761</a> <a href="#">153766</a> <a href="#">155940</a>	<p>Incident Approval Workflow: Issue: When reviewing an incident with several supplements pending approval you are presented with a screen showing those pending supplements. You can select any supplement to review for approval and the view is automatically filtered by the selected supplement which is great. You are able to change the filter to review all the information from all or any combination of supplements which again, is great. Once you finish your review and select the Approve/Disapprove button you are taken to the approval screen for the original supplement selected only which is by design. The problem is, when you take the action to approve or disapprove the report, the system kicks you all the way back to your home screen. This occurs both when you act on a notification or use the Incidents, Approve Incident Report menu.</p> <p>Resolution: The correct workflow should be to return you to the list of supplements pending approval so you can select another to review or approve/disapprove instead of having to search and locate it again multiple times. Especially if you already reviewed all the information and simply need to approve/disapprove without entering the report which is possible on the screen listing the supplements pending approval. Navigation issue resolved.</p>	<p>Bug/Defect</p>
<a href="#">IA-56779</a> <a href="#">159850</a>	<p>Incident Arrest Age: The age of a person at time of arrest was incorrect. We changed the age calculation method used when adding an offender to an incident. The age is now calculated using the person DOB and the Incident Occurrence date.</p>	<p>Bug/Defect</p>
<a href="#">IA-49180</a> <a href="#">TTN120050</a>	<p>Incident Assignment: When a supervisor attempts to assign a supplement to an officer, it fails. The officer does not receive a notification and they do not receive the supplement in their initial reports as expected but the supplement is created with no responsible user. Issue resolved, there was an error with the auto complete for the page.</p>	<p>Bug/Defect</p>



JIRA ID	Summary	Type of Issue
<a href="#">IA-56058</a> <a href="#">157620</a> <a href="#">157511</a>	Incident Attachments: Resolved an issue where attached PDF documents were being auto rotated when they were printed.	Bug/Defect
<a href="#">IA-55720</a>	Incident Offense: Standardize 'Method of Entry' Codes on Offenses Page to be F=FORCE or N=No FORCE. Previously these were presented as Yes, No, and Not Applicable.	Bug/Defect
<a href="#">IA-54058</a> <a href="#">147683</a>	Incident Print: The quick print now prints an incident report based on the print template that is set, along with the associated print template values. In addition the UI will now auto select features on the incident report print screen.	Bug/Defect
<a href="#">IA-48092</a>	Incident Print: The Quick Print option was not including the CFS and Field Arrest information. This has been modified to use the agencies default Print template.	Bug/Defect
<a href="#">IA-55539</a> <a href="#">153935</a>	Incident Property: "No Property" Option was not properly working. There was a bad mapping for NIBRS code 100 that was allowing property with a loss code of 'None' to have a status code of 'Recovered', 'Stolen', or 'Unknown'. 'None' is the only valid option.	Bug/Defect
<a href="#">IA-56610</a>	Incident Property: Added additional "Data Loss Warning" message to prevent loss of property entry when adding/updating incident property. Going forward, the user will be given data loss warning when selecting any other incident tab that navigates away from the property page. Note, Data Loss Warning is not be presented if user selects print, exit, transfer, submit for approval.	Bug/Defect
<a href="#">IA-33397</a>	Interface - Crash: Released support for a New LexisNexis Crash Interface based upon the Missouri XML Structure.	Enhancement
<a href="#">IA-56573</a>	Interface - InfoExchange: Made significant modifications to the InfoExchange person query which is executed against the RMS database. This was in an effort to optimization performance of this query.	Performance



JIRA ID	Summary	Type of Issue
<a href="#">IA-53870</a>	<p>Interface - JMS/OMS: A new "GANG" web service has been added to the RMS&lt;-&gt;JMS set of search services.</p> <ul style="list-style-type: none"> <li>* This web service accepts a master person ID parameter which is returned from the Person Search web service.</li> <li>* The web service will return all gang information associated to the person matching the masterPersonId.</li> <li>* The RMS will allow a given person to be in multiple gangs, this web service will return a detailed Gang result for each gang associated to the person.</li> </ul>	Enhancement
<a href="#">IA-53868</a>	<p>Interface - JMS/OMS: Add Bond Type &amp; Bond Amount support to the Web Service interface. This change will allow JailTracker to pull this information from RMS.</p>	Enhancement
<a href="#">IA-54694</a> <a href="#">150163</a>	<p>Interface - JMS/OMS: Enhanced the interface to allow the JMS application to include a Field Arrest # in the RMS Name Search ultimately making it easier for correction officers to identify and import the RMS field arrest information into JMS.</p>	Enhancement
<a href="#">IA-53864</a>	<p>Interface - JMS/OMS: Verified support for PlaceOfBirth information in Person Structure web service.</p>	Enhancement
<a href="#">IA-56042</a>	<p>Interface CAD-&gt;RMS: The CAD city name source is sometimes different than the RMS city name source. For this reason, we made a change to the CAD interface setup to allow CAD city names to be translated to corresponding RMS city names during the import.</p>	Configuration
<a href="#">IA-56684</a>	<p>Interface RMS&lt;-&gt;JMS: Modified the "Arresting Officer" and "Transporting Officer" name format when transmitting this information from RMS to JMS so that it would import into JMS as LName, FName.</p>	Configuration
<a href="#">IA-56247</a>	<p>Jasper - BAIR Reports: Rewrote the "Calls For Service" report to optimize performance.</p>	Performance
<a href="#">IA-56243</a>	<p>Jasper - BAIR Reports: Rewrote the "MO Fields" report to optimize performance.</p>	Performance
<a href="#">IA-54698</a>	<p>Jasper - BAIR Reports: Rewrote the "Person" report to optimize performance.</p>	Performance
<a href="#">IA-55998</a> <a href="#">157297</a>	<p>Master Name Descriptors: Some physical description information was not being displayed within the application or on printed reports. This was caused by a missing "Description Type" code during the data load process. Current data issues have been corrected and data load procedures have been modified to prevent this in the future.</p>	Bug/Defect



JIRA ID	Summary	Type of Issue
<a href="#">IA-3567</a>	Notification: Modified the size supported by the Send Notification to be 4,000 characters.	Enhancement
<a href="#">IA-54906</a>	Notifications: The notification of Disapproved incident report (notification 15) was changed in 10.21 to send out a notification when a report status was changed back to disapproved or initial status if already approved. However, when the notification was changed it was changed to be hard coded as a High priority which meant users setting their email notifications to urgent were NOT receiving the email notifications.	Bug/Defect
<a href="#">IA-55528</a> <a href="#">153874</a>	Property - Mass Entry: Disabled the backspace function from executing on the mass property, mass drug, and mass evidence pages. Prior to this modification, the selection of the backspace would navigate the officers back to the main screen.	Bug/Defect
<a href="#">IA-56624</a> <a href="#">158924</a>	Property Comments & Descriptions: Resolved validation issue for all property description & comment lengths.  Added validations to mass property, mass drug, and mass evidence - Mass property and drug description max length is 2000 chars - Mass property and drug comments max length is 4000 chars - Mass evidence description max length is 2000 chars - Mass evidence comments max length is 255 chars  Fixed the length validation for property description AND comments fields. - Property description is now limited to 2000 characters. - Property comments is now limited to 4000 characters.	Bug/Defect
<a href="#">IA-55627</a> <a href="#">154803</a>	Reports - Citation Ticket Ledger: Resolved an issue generating this report for a single officer. It was appropriately identifying all of the officers citations, but it was also printing every citation in the system for a given date range. Now the report will only print the citations that are associated with the citing officer.	Bug/Defect
<a href="#">IA-56598</a>	Search - Calls for Service: Completely rewrote our CFS search query logic to perform better.	Performance
<a href="#">IA-33810</a> <a href="#">TTN116376</a> <a href="#">TTN120715</a>	Search - Citations: Added support to search for a citation by citing officer.	Enhancement
<a href="#">IA-56749</a>	Search - Evidence: Modified the evidence search procedure to improve performance of the evidence search.	Performance



JIRA ID	Summary	Type of Issue
<a href="#">IA-33550</a> <a href="#">TTN119494</a> <a href="#">00146804</a>	<p>Search - Field Arrest:            Search Page Missing Critical Arrestee Queries, We added the following capabilities:</p> <ol style="list-style-type: none"> <li>1. Race of Arrestee</li> <li>2. Gender of Arrestee</li> <li>3. Age range for age at time of arrest of arrestee. Note that just populating 'from' or 'to' results on searching exactly on that age, as we do already in the app.</li> <li>4. SSN. Uses suffix wildcards meaning the user can just enter "123" and it will search on all SSNs beginning with 123. The user can add dashes or just put in the numbers. Whatever non-numeric characters are entered will be stripped out at the time of searching.</li> <li>5. Arrest Date is now a from-to. Works like Calls for Service.</li> </ol>	Enhancement
<a href="#">IA-2805</a> <a href="#">TTN106223</a> <a href="#">TTN106939</a> <a href="#">TTN116495</a>	<p>Search - Incident:            Added the ability to search for an Incident by Property Status or Vehicle Status.</p>	Enhancement
<a href="#">IA-31420</a> <a href="#">TTI111133</a>	<p>Search - JMS/OMS:            JailTracker developed a new web service interface that would allow RMS users to search NAMES with fewer parameters when performing a JailTracker Name search.            The new search only requires (First Name or Last Name or DOB or OLN or SSN)            Please note that the time that it takes to return the JailTracker name results may increase due to the increased number of possible matches.</p>	Configuration
<a href="#">IA-53502</a> <a href="#">146804</a>	<p>Search - Master Name:            Resolved SSN search issue resulting in "No Results" found. This condition occurred when the SSN had leading zeros. This was caused by SOLR truncating the data in the database. Data condition corrected.</p>	Bug/Defect
<a href="#">IA-55563</a> <a href="#">153956</a>	<p>Search - Master Organization:            Resolved search by ZIP and case sensitive search by City issues on the Organization search page.</p>	Bug/Defect
<a href="#">IA-32248</a> <a href="#">TTN112416</a> <a href="#">TTN117468</a>	<p>Search - Master Vehicle &amp; Property:            Added ability to search Master Vehicles and Master Property by status</p>	Enhancement
<a href="#">IA-56556</a>	<p>Search - My Active Cases:            On the My Cases screen, we previously had a text field that would begin to auto search when you stopped typing. This was causing to may unnecessary database hits and so we changed this to a manual search.</p>	Performance



JIRA ID	Summary	Type of Issue
<a href="#">IA-36902</a> <a href="#">TTI119045</a> <a href="#">154959</a>	Search - Warrants: Modified the warrant name search to also include "ALIAS" name results.	Bug/Defect
<a href="#">IA-55038</a>	State Reporting - Data Submission Warnings: Modified the IBR Warnings Logic to not display "Hate/Bias Motivation" warnings for Group B Offenses.	Bug/Defect
<a href="#">IA-55787</a>	State Reporting - IBR: Modified the Incident and Warning messages within the IBR Data Submission module to be listed Chronologically.	Release Defects
<a href="#">IA-53686</a> <a href="#">149097</a>	State Reporting - IBR: Modified the validation message that is displayed when the circumstance code of 'Other Felony Involved' is presented so as to add clarification to the end user.	Usability
<a href="#">IA-55322</a>	State Reporting - LEOKA: Added new warning message for Data Element 25C (Officer-ORI Other Jurisdiction) to guide an officer regarding the format of another agencies ORI. An ORI number is generally a 9 digit alphanumeric code consisting of 2 state/agency identifying characters and 6-7 additional characters.	Enhancement
<a href="#">IA-55724</a>	State Reporting - NIBRS: Modified the "Method Of Entry" codes and NIBRS mappings to resolve Error 204 when involving offenses of 220 for NIBRS and offenses of 23F, 23G, 240, 220 for SC-IBRS.	Bug/Defect
<a href="#">IA-53327</a> <a href="#">144579</a>	State Reporting - UCR Arson Report: Resolved conditions causing the UCR Arson Report to fail and error out.	Bug/Defect
<a href="#">IA-56333</a>	State Reporting - VA-IBR: Modified Race_Codes to comply with state standard for race of "Native Hawaiian or Pacific Islander". New VA-IBR Code = A-Asian/Pacific Islander.	Configuration
<a href="#">IA-55457</a>	State Reporting Module: The IBR data submission module "Total Incidents" count was including Zero Records preventing dataset finalization.	Bug/Defect
<a href="#">IA-55835</a>	State Reporting Module: The IBR data submission module "Total Incidents" count was including Delete Records preventing dataset finalization.	Bug/Defect
<a href="#">IA-55790</a>	State Reporting TX-IBR: When clandestine labs or precursor chemicals are seized as part of an incident, this data should be written into Segment 8. Field T6 = Number of Clandestine Labs Seized. File position = 131. the problem is; when the conditions are met to have Field T8 written into segment 8, the number of clandestine labs seized is always 1 and should not be. Issue Resolved	Bug/Defect



JIRA ID	Summary	Type of Issue
<a href="#">IA-55406</a>	State Reporting VA-IBR: Resolved Error 204 which was caused by using an invalid VA-IBR Location code of "57-Community Center ". This is a valid NIBRS code, but not recognized by VA.	Configuration
<a href="#">IA-56791</a> <a href="#">158176</a> <a href="#">159166</a>	Case Management: Resolved issue where Incident were listed multiple times, once per offense.	
<a href="#">IA-55972</a> <a href="#">157161</a> <a href="#">157590</a>	Vehicle - Print: Some vehicle type codes are associated with multiple vehicle style code. As a result and when printing Vehicle information, the Styles codes were duplicated causing vehicle information to be duplicated on the printed report. Issue resolved.	Bug/Defect

### FOR ADDITIONAL INFORMATION

If you have specific questions regarding this product release notice or require additional information, please contact Product Management at [RMS\\_Product@interact911.com](mailto:RMS_Product@interact911.com).

