



CALIBER
Public Safety

Online RMS

Product Release Bulletin
Version 10.25.0

September 13, 2016



REVISION HISTORY

Revised By	Revision Date	Version	Notes
L. Grovatt T. Collins	08/31/2016	1.0	Original Draft Document
L. Grovatt T. Collins	09/06/2016	2.0	Updates Appendix Logo & Branding
L. Grovatt	09/09/2016	3.0	Notification Filters by User Group Multi-Level Incident Approval Review Process



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INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.25.0 release of the Online RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral



RELEASE MILESTONES249

The following table contains the high level release milestones.

End Date	Milestone
31 May 2016	10.25 Sprint 1 Starts
02 Jun 2016	10.24 Code Branch
07 Jun 2016	10.24 Release Available
13 Jun 2016	10.25 Sprint 1 Ends 10.25 Sprint 1 Demo
14 Jun 2016	10.25 Sprint 1 Retro 10.25 Sprint 2 Starts Sprint Planning (Product and Engineering)
27 Jun 2016	10.25 Sprint 2 Ends 10.25 Sprint 2 Demo
28 Jun 2016	10.25 Sprint 2 Retro 10.25 Sprint 3 Starts Sprint Planning (Product and Engineering)
05 Jul 2016	10.24.1 Code Lock
11 Jul 2016	10.25 Sprint 3 Ends 10.25 Sprint 3 Demo
12 Jul 2016	10.24.1 Service Pack Available
12 Jul 2016	10.25 Sprint 3 Retro 10.25 Sprint 4 Starts Sprint Planning (Product and Engineering)
25 Jul 2016	10.25 Sprint 4 Ends 10.25 Sprint 4 Demo
26 Jul 2016	10.25 Sprint 4 Retro 10.25 Sprint 5 Starts Sprint Planning (Product and Engineering)
26 Jul 2016	10.24.2 Code Lock
02 Aug 2016	10.24.2 Service Pack Available
08 Aug 2016	10.25 Sprint 5 Ends 10.25 Sprint 5 Demo
09 Aug 2016	10.25 Sprint 5 Retro Sprint Planning (Product and Engineering) 10.25 Feature Lock 10.25 Stabilization Sprint Starts
02 Sep 2016	Stabilization Sprint Ends
31 Aug 2016	Release to RT0
06 Sep 2016	10.26 Sprint 1 Starts Sprint Planning (Product and Engineering)
08 Sep 2016	10.25 Code Branch 10.25 Final Build
13 Sep 2016	10.25 Release Available



NEW FEATURES & ENHANCEMENTS

The following are the new features and enhancements included in the release of Online RMS version 10.25.0.

LOGO & BRANDING – CALIBER PUBLIC SAFETY

IA-58987: *Online RMS Rebranding*

Users will notice, in many places throughout the online RMS, that the company branding has been updated from InterAct to Caliber Public Safety.

The logo was changed from InterAct to Caliber on many pages. Some of these include:

- Log in
- One time password login
- DoD CAC card login and log out
- Main header (all pages)
- Help pages
- Full screen pages
 - Incident Mapping
 - Incident Based Reporting (data set/submission full screen)
 - Each of the mass property entry screens
 - Evidence Label Designer

In addition, users will notice updates to pop up messages in the application and modifications to the footer copyright.



Users will notice that the brand and logo have been updated in many places throughout Online RMS.

Online RMS

User ID:

Password:

[Reset Password](#)

You are about to access a restricted information system. System usage may be monitored, recorded, and subject to audit. Unauthorized use of this system is prohibited and may be subject to criminal and/or civil penalties. Use of the system indicates consent to monitoring and recording.

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Sgt. Collins [S...rest (TSTC)] (District 14, Lafayette)

Map Satellite

Round Grove

Users will notice that the brand and logo have been updated in many places throughout the RMS.



ADMINISTRATIVE ENHANCEMENTS

IA-55108: *User Administration - Account Status History*

Customers have asked for information about user's accounts which have been deactivated. To meet this requirement an enhancement was needed to the user's Officer Info page that will display a history of the user's account status and the dates when their account status changed.

Administrators may access this enhancement by hovering over the "Administration" LOV and select "Users" from the dropdown.

Then, lookup the user in questions from the user search screen.

Once you have selected the target user, go to the "Officer Info" tab and scroll to the bottom of the page.

At the bottom of the Officer Info page, you will see a complete list of account statuses indicating when they were activated, deactivated, locked, etc.

Account Status History			
Status	Date	Changed By	
Active	06/13/2016 10:50	Greg Ranz	
Deactivated	06/13/2016 10:48	Greg Ranz	
Active	06/13/2016 10:47	Greg Ranz	
Locked-Inactive	06/13/2016 09:30		
Active	06/13/2016 07:10	Greg Ranz	
Locked-Failed Login	06/13/2016 07:10	Brenda (cid super) Allens	
Active	06/13/2016 06:37	Greg Ranz	



BROADCAST MESSAGE ENHANCEMENTS

IA-32349 (162915, TTN112752): *Delete other user Broadcast Message*

In 10.25, we have added a new permission that will allow a user to remove Broadcast Messages that they create, as well as Broadcast Messages created by other users who are in their agency. For example: A Dayshift Dispatcher creates a Broadcast message for a missing person; then on the afternoon shift the person is located. The Afternoon Dispatcher would like to be able to delete the message so the officers do not continue to look for the missing person.

The permission, 'Broadcast Messages – Delete A Message', can be assigned by an Admin to an Admin created role, or by a Caliber Public Safety DBA to any role.

An Admin can now assign a permission to a role that will allow a user to delete a Broadcast Message created by another user in that same agency.

Role	Role Permission Categories	
Role Name: Dispatch		
11 items selected	Remove all	Add all
Basic Access	-	Administration - Users +
Broadcast Messages - Add and Edit	-	Administration - View Deactivated Users +
Calls For Service - Add And Edit	-	Administration - View Roles +
Calls For Service - Create New Incident From Call	-	Agency External Authentication Configuration +
Calls For Service - View	-	Approval Routing - Add And Edit +
EJS Support - submit tickets	-	Approval Routing - Delete +
Incidents - Create	-	Approval Routing - Manage Review Routes +
Incidents - Edit	-	Approval Routing - Route Simulator +
Incidents - Show Main Incident Screen	-	Approval Routing - Show The Routing Admin Screen +
Notifications - Add Notifications	-	Broadcast Messages - Delete A Message +
Notifications - Delete Notifications	-	Calls For Service - Open a Closed Call For Edit +
		Case Management - Access Case Broadcast Messages - Delete A Message
		Case Management - Add And Edit Attachments +
		Case Management - Add and Edit +
		Case Management - Associate Incident Reports +
		Case Management - Associate Other Cases +
		Case Management - Associate field contact +

Save Go Back



Mr. Tester[ISP Test (TSTC)] (District 42, Versailles) [Main User] 1 Notifications US/Eastern [Logout]

Cancel Update

Edit Message

*Subject: * Required Fields

URL:

*Message Type: Informational * Priority: Urgent

*Message:

*Selected Recipients: AGENCY_ADMIN, AGENCY_AD_HOC_REPORTING_TOOL, CAL_ADMIN, CAL_MANAGER, CASE_SUPERVISOR, CFS, CID_SUPERVISOR, CID_USER, COMMAND, CREATE_CITATIONS, CREATE_PERMIT [Select Recipients](#)

*Start Date: 08/25/2016 Time: 02:54 PM EST

*End Date: 08/26/2016 Time: 02:54 PM EST

Cancel Update

A user in an agency can create a Broadcast Message.

Some Guv[ISP Test (TSTC)] (District 42, Versailles) [Main User] 14 New Notifications US/Eastern [Logout]

Message Center

Back

Broadcast Messages

Search: Subject Search Reset

Subject	Url	Priority	Global	Message Description	Start Date	End Date	Actions
Test		Urgent	false	This is a Test Message of the ...	08/25/2016 02:54 PM EST	08/26/2016 02:54 PM EST	

Another user from the same agency, who has the new Delete permission, can delete the Broadcast Message.

Sam Overread[ISP Test (TSTC)] (District 21, Toll Road - SC) [Main User] US/Eastern [Logout]

Message Center

Back

Broadcast Messages

Search: Subject Search Reset

Subject	Url	Priority	Global	Message Description	Start Date	End Date	Actions
Test		Urgent	false	This is a Test Message of the ...	08/25/2016 02:54 PM EST	08/26/2016 02:54 PM EST	

However, note that a user from a different agency, who also has the new Delete permission, cannot delete the Broadcast Message.

Note: The ability to delete any/all messages remains exclusive to the Admin roles they are currently assigned to.



INCIDENT REPORT ENHANCEMENTS

IA-56561: Multi-Level Incident Approval Review Process

We have implemented an incident approval workflow process that will support one or many chain of command reviews and acceptance. The incident approval process as it works today will remain unchanged.

Process Highlights

This new review process will kick-in after the incident report is approved and will route the incident report through an extended chain of command review and acceptance workflows. These extended workflows can be configured at the offense level to support multiple level of reviews for major offenses or no additional review for minor offenses. In addition, reviews can be configured to include or not include supplements added to the original incident report. The configurability of the routes will allow agencies to maximize staff efficiency by establishing post review routes that best align with the severity of the offense included on the incident report.

The incident report can be disapproved at any time by any reviewing level. When a disapproval action occurs, the review process will be stopped. The originating officer will be notified that their Incident Report has been disapproved, requires action and resubmission. The review process will then start over again once the report is submitted by the reporting officer and approved by the first level command.

The new extended review process will not interfere with the current approval statuses of incident supplements and thus not interfere with case assignment, data submissions or any other post-approval actions needed for the incident.

This solution includes an admin component as well as new screens and actions for end-users. Those changes are outlined below.

Admin Changes

New Incident Review Routes are configured based on offenses. A route is a series of notifications sent from one role to the next upon that review level marking the incident as reviewed. To access the routing configuration table, go to Administration>Tables>RMS Tables>Table Admin.



Tables

Code Tables RMS Tables System Tables

- Officer
- Notifications Setup
- Dispatch Event Types
- NIBRS Offense Codes
- State Offense Codes
- Local Offense Codes
- Arrest Codes
- Charge Codes
- Approval Routing
- Manage External Mappings
- Charge Category Codes
- Caution Codes
- Incident Status / Offense Status Mapping
- Court Locations
- Table Admin
- Common Place Names

Once selected, you will find a new link called “Review Routing” that will be used to configure this new extended chain of command review process.

Approval Routes

Routing Options

- Add Routes
- View Routes by Offense
- Route Simulator
- Review Routing

Selection of the “Review Routes” link will display a list of all currently configured routes.

Incident Review Routes

Add Route Go Back

Routes

Show entries Search:

Name	Agencies	Offenses	Levels	Actions
D21 3 Level Route	District 21, Toll Road - SC District 42, Versailles	Included Offenses: 35-43-2-2 C01	3	
D42 2 Level Route	District 42, Versailles	Included Offenses: 35-43-2-2 C01	2	

Showing 1 to 2 of 2 entries Previous Next



From here, new routes can be configured via the “Add Route” button at the top of the screen or existing routes can be edited or deleted via the icons to the right of the established route. In this example, I have chosen to edit an existing route called “D21 3 Level route”.

Incident Review Route
Go Back

Route Details

Route Options

Name:

Initiate Route Regardless of Supplement

Agencies

Agency:

Selected Agencies: [Remove All](#)

- District 21, Toll Road - SC
- District 42, Versailles

Offenses

Offense Code:

Selected Included Offenses: [Remove All](#)

- 35-43-2-2 C01 - CRIMINAL TRESPASS- AUTO

Offense Code:

Selected Excluded Offenses: [Remove All](#)

-

NIBRS Code:

Selected NIBRS Codes: [Remove All](#)

-

Route Levels [+ Add Route Level](#)

Level	Role	Notification Text	User Can Cancel	Actions
1	<input type="text" value="OFFICER"/>	<input type="text" value="Level 1 Review"/>	<input type="checkbox"/>	✕
2	<input type="text" value="OFFICER_SUPERVISOR"/>	<input type="text" value="Level 2 Review"/>	<input type="checkbox"/>	✕
3	<input type="text" value="CID_SUPERVISOR"/>	<input type="text" value="Level 3 Review"/>	<input type="checkbox"/>	✕

[Save](#)

Route Options

A “Review Route” can be configured for the Initial Incident Report or all Supplemental Incident Reports.

- By default, the review route only supports incident reports that contain the offense in question.
- However, if the “Initiate Route Regardless of Supplement” is selected, every supplement for an incident that contains the offense in question will be routed for review even if it only contain a narrative.



Agencies

The “Agencies” area of the configuration tool is used to identify those agencies which will participate in the extended chain of command review process. If the agency is not identified in the list, the review route rules will not be applied to that agency.

Offenses

The “Offense” routing criteria can be established to work in many ways.

- A Review Route may be setup to Include or execute upon a single offense or list of offenses.
- A Review Route can be setup to execute on an entire category of NIBRS offense codes such as “35A – Drugs Narcotics”.
- If the NIBRS Code review routing is established, the admin may still chose to “Exclude” a single or list of offenses within the NIBRS category.

Route Levels

A route can have one to many review levels.

- In the example above, the offense of Criminal Trespass has been setup to require three levels of review. The review workflow is in sequential order.
- Each review level defines the ROLE to whom the notification for that level is sent
- Each review level can be configured to allow users at that review level to cancel the remaining review chain.

End-User Changes

The initial approval process for an incident will not change and the review process will begin only upon the supplement being approved as done currently in RMS.

The user flow is as follows:

1. The officer submits an incident for approval.
2. RMS sends out the notification for approval.
3. The supervisor approves the incident.
4. RMS determines an Incident Review Route exists based on the offenses on the incident.
5. RMS generates a notification to the users with the ROLE for the first review level in the route (ex. ROLE of SERGEANT). Users having the role can take action as defined in the alternate flow below.
6. Users with the role of SERGEANT will see a new Recent Activities link for “Incidents Pending Review” or via the Notifications area.



Incidents To Review Go Back

Search Results

1 record(s) found.

Report Number	Report Date	Supp #	Reporting Officer	Offense	Review Level	Actions
2016D4210033	04/29/2016 1414	0	SERGEANT-CAPTAIN-WIN, Ranz, Greg, ID# 9696	35-43-2-2 C01 - CRIMINAL TRESPASS- AUTO	Level 2 Review	

Go Back

7. The sergeant selects the Incidents Pending Review recent activity link.
8. RMS displays a list of all “Incident for Review” of a given ROLE associated with the current user.
9. The sergeant selects the incident.
10. RMS displays the Incident.
11. The sergeant looks over the incident and determines the incident is correct and selects the “REVIEWED” button.

Review Incident Report Quick Print View Incident Report Go Back

Incident Summary: 04/29/2016 1414 Hrs - 3705 FRANKLIN ST ANDERSON, IN
 Offense(s): 35-43-2-2 C01-CRIMINAL TRESPASS- AUTO

Agency Name: District 42, Versailles
 Report #:2016D4210033 Supp #:0

PENDING REVIEW

Original Report

Route: D21 3 Level Route
 Reporting Officer: Greg Ranz #9696
 Previous Action: Level 1 Review / Reviewed By: Greg Ranz on 09/09/2016 1001
 Current Review Level: Level 2 Review

Action:
 Comments:

12. RMS displays a Review dialog for the sergeant including date and time, a comments field and the role of the next review level in the route for this incident, ex. Lieutenant.
13. The sergeant enters a comment and selects OK.
14. RMS creates an audit entry for the incident, review level, user, date and time, and the comment.
15. RMS generates a new notification to the users with the ROLE of the next review level configured (ex. LIEUTENANT) in the review route for the user.

An alternate flow would be for the sergeant to “take action” from the review notification itself which would display the incident view screen.



Notifications - [Show All](#) [Add Notification](#)
 Filter By Users:

Count	Notification Type	Latest Notification	Priority
1	INCIDENT REVIEW REQUEST	09/09/2016 09:45 AM EST	High

Home

Broadcast Messages

No Messages To Display

Notifications - [Show All](#) [Add Notification](#) << < 1 of 1 > >> [Reset](#) [Filter](#)

Filter By Users:

Notification Type: [Back](#)

Priority	Sender	Description	Sent On	Actions
High	Ranz Greg Q	Level 2 Review; Report #2016D4210033 Supp #0; Offense: 35-43-2-2 C01 - CRIMINAL TRESPASS- AUTO	09/09/2016 10:01 AM EST	

Please note that if an incident supplement has multiple offenses that map to different review routes, RMS will only apply the route for the first offense as listed on the incident report. Offenses are entered onto the incident in order of severity with the first offense being the most severe. The review route will be assigned based on the most severe offense.

Also, if an offense is modified on a supplement and the previous supplement already has a review route in process a new review route will NOT be initiated.

Upon printing an incident that is currently not through the entire review route, "PENDING REVIEW" will be printed in red.

FOR OFFICIAL USE ONLY (FOUO)

Indiana State Police

Incident Report

902 South Adams Street Versailles, IN 47042

Phone: (317) 555 - 1717 Fax: (317) 555 - 2828



District

ORI SC0280000	County Ripley County	Venue BERNE	Report # 2016D4210033
Report Date / Time 04/29/2016 14:14 Hrs (US/Eastern)	Occurrence Date / Time 04/29/2016 14:14 Hrs (US/Eastern)		File Class 35-43-2-2 C01

PENDING REVIEW

Nature of Incident: Criminal Trespass

Supplements: Approved Report (1)

Summary: impound test



If one of the “Reviewers” in the extended chain of command review process disapproves a report, RMS will stop the review route, delete all review notifications and return the incident supplement to the creating officer.

Review Incident Report

Quick Print View Incident Report Go Back

Incident Summary: 04/29/2016 1414 Hrs - 3705 FRANKLIN ST ANDERSON, IN
Offense(s): 35-43-2-2 C01-CRIMINAL TRESPASS- AUTO

Agency Name: District 42, Versailles
Report #:2016D4210033 **Supp #:**0

PENDING REVIEW

• Comments must be specified when Action is Disapproved

Original Report

Route: D21 3 Level Route
Reporting Officer: Greg Ranz #9696
Previous Action: Incident Approved By: Greg Ranz at 09/09/2016 1014
Current Review Level: Level 1 Review
Action: Disapproved

Comments: * Probably cause narrative is not in our standard agency format.

A disapproval notification will be sent to Greg Ranz.

Save

The incident report history screen for a supplement will display the history of review levels completed for the supplement and include the reviewer, review date and time and review comment.

Incident Report History

Incident Summary: 04/30/2016 0837 Hrs - 2740 N ADDISON MEADOWS LN BSMT INDIANAPOLIS, PA 46203-5555
Offense(s): 35-42-5-1 R08-ROBBERY- FEDERAL OFFICE

Agency Name: District 42, Versailles Much Longer Name
Report #:2016D4210021 **Supp #:**1

Old Status	New Status	Changed By	Change date	Comments
Pending Review	Disapproved	Commander, Bob	05/18/2016 10:37 AM	Incident Report 2016D4210021 Supp #:0 Has Been Disapproved. Additional comments by supervisor will go here
Pending Review	Reviewed	Supervisor, Joe	05/18/2016 08:37 AM	Incident Report 2016D4210021 Supp #:0 Has Been Reviewed. Additional comments will go here if entered by supervisor
Pending Approval	Approved Report	Ranz, Greg	05/04/2016 08:37 AM	Incident Report 2016D4210021 Supp #:0 Has Been Approved.
Approved Report	Initial Report	Ranz, Greg	05/04/2016 08:37 AM	fsdfsd
Pending Approval	Approved Report	Ranz, Greg	05/04/2016 08:35 AM	Incident Report 2016D4210021 Supp #:0 Has Been Approved.
	Initial Report	Ranz, Greg	05/02/2016 08:37 AM	Incident Report has been Created

Go Back



Also note, that a user reviewing the incident supplement may choose to stop or cancel the remaining route review process at any time if the review level is configured as such. Again this capability is enabled or available only if configured by the route review configuration.

Route Levels + Add Route Level				
Level	Role	Notification Text	User Can Cancel	Actions
1	OFFICER	Level 1 Review	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2	OFFICER_SUPERVISOR	Level 2 Review	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3	CID_SUPERVISOR	Level 3 Review	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please let us know if you have any questions on how to setup or take advantage of the great ne



MASTER PERSON INDEX ENHANCEMENTS

IA-57230 (160646): Enhanced Printing Options for Person Involvements

In 10.23, we expanded our ability to print Master Person Involvement records to include additional name associations such as the following:

- Permits
- Field Contacts
- Field Arrests
- Court Papers
- Common event vehicles
- Common event vehicles
- Common event gangs
- Common event address
- Common event Persons

This enhancement at the time was originally designed to print all person involvements. Customers have since requested for this print feature to be more granular. In this release we have modified the person involvement print options to allow more flexible in order to meet agency's individual needs.

To take advantage of this modified print feature, simply go through the steps below. Hover over the "Master Indices" LOV and select "Person" from the dropdown. Then enter the person criteria as necessary.



You will then be presented with a list of Person Index search results.



Person Search Results [Back](#) [Refine Search](#) [New Search](#) [InterAct Statewide Search](#)

Search Results [Add Person](#) 852 record(s) found. 852 results found using [InterAct statewide search](#).

Previous [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [Next](#)

Last Name	First Name	Middle Name	Title	Sex	Race	DOB	SSN	Misc ID	Name Type	Index ID	Actions
A	A	A		M	A				Primary Name	840	
A	Asdf	Sd	I	F	B				Primary Name	549	
Aaberg	Ken			M	W	07/09/1975			Primary Name	469	
Ab	Sb	S		F	A				Primary Name	841	
Address	Person2			M	W				Primary Name	838	
Aguero	Carlos			M	H	03/03/1979			Alias	383	
Aguero	Carlosena	Java		M	H	06/22/1961	123-45-6789		Alias	383	
Agui	Carreras			M	H	08/19/1967			Nickname	383	

Select the target name in question using the pencil and paper icon in the above image. This will in turn cause the system to display details about the person that was selected. Once on the person details screen, select the “View Summary” button in the image below.

Person Details [Go Back](#) [View Summary](#) [Subscribe](#) [Index Search](#)

Person Details [Loading SmartSearch...](#)

Add:

Caution Codes - 1 Aliases - 1 Physical Descriptions - 2 Addresses - 1 Phones - 2 E-Mail SMTs/Other Characteristics - 2 IDs - 3 Birth Place Relations Employment - 1 Gangs - 2 Vehicles - 2 Education - 1 Military Special Needs Languages Modus Operandi Permits - 1 Attachments - 3 Other Info

Person Details

Index ID: 469

Last Name: First Name: Middle Name:

Title: DOB: SSN:

Sex: Race: Ethnicity:

DL #: DL State:

FBI Number:

Residence Phone: Cell Phone:

Residence Address: [86 North East ASHWOOD Lane, North Test DILLON](#)

[No Images Available](#)
[Add Mugshot](#)

[Go Back](#) [Save](#)

Caution Codes [Add Caution Code](#)

Once on the person summary screen, select the “Print Report” button to view and select a granular list of person involvement or association reports.



View Person Print Report Go Back Update Details Subscribe IndexDex Search

Person Details | Person Summary | Index Summary

Audit Off

Caution Codes - 1 | Aliases - 1 | Physical Descriptions - 2 | Addresses - 1 | Phones - 2 | SMTs/Other Characteristics - 2 | IDs - 3 | Employment - 1 | Gangs - 2 | Vehicles - 2 | Education - 1 | Permits - 1 | Attachments - 3

SmartSearch (0)

Person Details Print Options

Please select what information you would like to include in the Person Details Report.

Detail Information: Summary Information:
 Warrants: Incidents:
 Field Contacts: Citations:
 Permits: Field Arrests:
 Attachments: Court Papers:
 Redact Social Security #s:
 Display Common Event Associations:
 Persons: Addresses:
 Vehicles: Gangs:
 Properties:

Cancel Print

Person Details: Index ID: [redacted], Last Name: [redacted], Title: [redacted], Sex: [redacted], DL #: [redacted], FBI Number: [redacted], Residence Phone: [redacted], Residence Address: [redacted]

Caution Codes

Code	Comment
Known to carry knife	

Aliases

Last Name	First name	DOB	Primary Name	DOB
Aaberg	Ken	07/09/1975	Primary Name	07/09/2013

Physical Descriptions

Involvements

Category	Date	Count
Permits	06/13/2016	26
Warrants	04/24/2015	16
Contacts	05/03/2016	1
Arrests	04/14/2015	38
Permits	03/08/2016	1
Citations	10/02/2012	1
CourtPapers	03/12/2015	6

IA-54445 (149419): Incident Security Not Enforced When Viewing Master Indices Record

When an agency decides to raise the Incident Security Level on a report or limit it to a specific Security Group it denies access to the report to users that do not have the appropriate security level.

However in prior releases when viewing a person's Master Index Incident Involvements, the system was allowing all users to view the person's role and the incident offenses via information bubble which in reality bypasses the security.

Approved Report: 1

Involved Incidents

Report#	Agency	Status	Offense(s)	Remarks	Investigation Status	Involved Role	Date
14182021812	MDTA Police ECC Detachment	Approved Report	CI2533-21-201(a1) : Driver failure to obey properly placed traffic control device instructions CI3070-21-901(i) : Driving veh on hwy at speed exceeding limit CI3139-21-902(a1) : (Driving Attempting to drive) veh while under the influence of ...			OFFENDER	07/13/2014

Address Common Event Associations

Address Info	Count
	1 Incidents

Vehicle Common Event Associations

Vehicle Info	Count
	1 Incidents



As an enhancement in this release, we have associated the Incident Security to the Master Person security in this release so that the two are in sync. Going forward, if a user does not have the desired Incident Security Level, they will not be able to access any role or offense information about the involved incident. Notice below Incident 15-00002 and 14-00017 are not displaying any information about the related incident.

<input type="checkbox"/>	2015-0470	District 21, Toll Road - SC	Initial Report	35-42-1-1 M01 MURDER	Suspect / Offender	02/27/2015
<input type="checkbox"/>	2015ROOT0048	District 42, Versailles	Initial Report	35-43-1-1A ARSON- VEHICLE	Suspect / Offender	02/13/2015
<input checked="" type="checkbox"/>	15-00002	Mister PD				
<input type="checkbox"/>	2014-0467	District 21, Toll Road - SC	Initial Report	35-42-5-1 R03 ROBBERY- BANK	Suspect / Offender	12/03/2014
<input type="checkbox"/>	2014ISP0000600	District 42, Versailles	Initial Report	35-42-2-1.3 BATTERY- DOMESTIC	Suspect / Offender	11/25/2014
<input type="checkbox"/>	2014ISP0000595	District 42, Versailles	Approved Report	35-48-4-1 CONTROLLED SUBSTANCE- DEALING COCAINE OR NARCOTIC DRUG	Suspect / Offender	11/24/2014
<input checked="" type="checkbox"/>	14-00017	Police Agency				
<input type="checkbox"/>	2014ISP0000498	District 42, Versailles	Initial Report		Arrestee, Suspect / Offender	08/18/2014
<input type="checkbox"/>	2014ISP0000483	District 42, Versailles	Approved Report	35-42-2-1.5 BATTERY- AGGRAVATED	Victim	07/28/2014
<input type="checkbox"/>	2014ISP0000435	District 42, Versailles	Approved Report	35-43-4-2 T06 THEFT- ARMY PROPERTY	Suspect / Offender	06/27/2014
<input type="checkbox"/>	2014-0460	District 21, Toll Road - SC	Approved Report	35-43-4-2.5 V02 THEFT- VEHICLE	Suspect / Offender	06/25/2014

The incident itself may still be selected, but the user will only receive the denied access notice.

[Go Back](#)

You do not have access to view report # 15-00002. This report belongs to the following agency. If this is not your agency, please contact them if you need more information or need to view this report.

Agency: Mister PD
Address: 100 Baxter Lane
 Mister IN 22222
Phone: 555-555-5555
POC: --

When printing the incident involvements from the person summary tab, the printed output applies the same security rules as above.

Report #: 15-00002	Agency: Mister Pd	Status:	Report Date:
Offense(s):		Role(s):	
Summary:			
Report #: 2014-0467	Agency: District 21, Toll Road - Sc	Status: Initial Report	Report Date: 12/03/2014
Offense(s): Robbery- Bank		Role(s): Suspect / Offender	
Summary: test			
Report #: 2014ISP0000600	Agency: District 42, Versailles	Status: Initial Report	Report Date: 11/25/2014
Offense(s): Battery- Domestic - Zxvc		Role(s): Suspect / Offender	
Summary: bmc			
Report #: 2014ISP0000595	Agency: District 42, Versailles	Status: Approved Report	Report Date: 11/24/2014
Offense(s): Controlled Substance- Dealing Cocaine Or Narcotic Drug, Animal Offense- Animal Fighting Contest- Attending		Role(s): Suspect / Offender	
Summary: test2			
Report #: 14-00017	Agency: Police Agency	Status:	Report Date:
Offense(s):		Role(s):	
Summary:			



IA-57249: Master Indices Cautions - Ability to Duplicate Same Caution

In previous versions of the RMS, when creating a caution code and contributing an expiration date, the application would not allow more than one of the same caution code to be created. However, many agencies use the cautions area to flag a person with a Protective Order against them. In this enhancement, we allow users the ability to duplicate a Caution Code. For example, there are situations where the person may have more than one Protective Order for more than one person during the same date range.

To enable this feature as an Admin, navigate to: Administration -> Tables -> RMS Tables -> Caution Codes. From this page, you can add or edit a caution code. Note the new 'Can Duplicate' check box. If checked, this caution code will be able to be added and overlap on the same person record. The default value is unchecked.

When adding or editing a Caution Code, an Admin can now allow a user to duplicate a Caution Code by checking the 'Can Duplicate' button.

Category Code	Description	Active	Actions
PVA	Deceased		
AST	Escape Risk		
ASC	FSG VIOLENT caution		
DEA	Has AIDS		
ESC	Health/Handicapped		
FSG	Illegal Alien		
HAIDS	Known Gang Member		
HEA	Known drug user		
IQA	Known mental patient		
GNG	Known to carry firearm		
DRG	Known to carry knife		
MNT	Potential FOR violence		
KCF	Sex Offender - Regist.		
KCK			
VIO			
SOR			

In order for a user to use this feature, they must be able to add/edit person records. When adding or editing a person, scroll down to the Caution Code grid and click Caution Codes.

On the Person Details page, click on the Add Caution Code link.

Person Details

Index ID: 83
 Last Name: Baker
 Title: II
 Sex: Male
 DL #: 12356894
 Residence Phone: 356 365 3774
 Residence Address: 1355 West COUNTY LINE Road North Apartment #A100 DILLON, CO 80302

First Name: John
 DOB: 01/01/1967
 Race: White
 DL State: California
 Cell Phone: 457 345 2476

Caution Codes

Code	Comments	Date Of Info	Start Date	Expiration Date	Next Review Date	Actions
Assaultive/Combative		08/24/2016	08/24/2016	08/27/2016		



If the 'Can Duplicate' box was checked for a particular caution, you will be able to duplicate it.

After clicking "Save", the user sees the Caution Code listed more than once.

Code	Comments	Date Of Info	Start Date	Expiration Date	Next Review Date	Actions
Assaultive/Combative		08/24/2016	08/24/2016	08/27/2016		
Assaultive/Combative		08/24/2016	08/24/2016			

Note: For Caliber Public Safety Client Services

- The value is saved in EJS_CODES_RELATIONS with PARENT_CODE_TYPE = 'CAUTION_CODES' and CHILD_CODE_TYPE = 'CAUTION_CODE_DUP_FLG'.
- The PARENT_CODE will be the caution code and the CHILD_CODE will be 'Y' or 'N'.
- If there is no relationship in this table, then the code is treated as 'N'.



NOTIFICATION ENHANCEMENTS

IA-53657: Notification Filters by User Group

We've had several agency requests to improve upon our notification management process by allowing our role based notifications to be filtered by a user defined group. The enhancement described below was implemented to benefit the shift supervisor but can be used by any user of the system.

Before this notification filter enhancement, a typical role based notification queue for a supervisor could contain hundreds of notification. Chances are, many of these notification are not relevant to the given supervisor making it difficult to manage personnel that they are responsible for.

Notifications - Show All Add Notification				
Filter By Users <input type="text" value="-Select-"/>				
Count	Notification Type	Latest Notification		Priority
18	ADMINISTRATIVE	09/01/2016 04:30 PM EST		Urgent
5	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	08/23/2016 04:33 PM EST		High
5	INCIDENT NIBRS FOLLOW-UP ACTION	08/23/2016 12:33 PM EST		High
2	WARRANT LOG	08/12/2016 06:43 PM EST		High
7	FIELD ARREST DISAPPROVED	08/10/2016 10:50 PM EST		High
1	EVIDENCE PENDING CHECK-IN	08/04/2016 12:58 PM EST		High
9	EVIDENCE TRANSFER	08/04/2016 12:52 PM EST		High
9	DISAPPROVED INCIDENT REPORT	08/04/2016 12:41 PM EST		Urgent
261	Person Alert	07/07/2016 06:05 AM EST		Urgent
7	FIELD ARREST REVIEW REQUEST - PATROL	06/02/2016 03:52 PM EST		High
3	APPROVE INCIDENT REPORT - PATROL	05/10/2016 03:26 PM EST		High
60	Gang Alert	03/18/2016 12:40 PM EST		Urgent
121	Business Alert	03/18/2016 12:40 PM EST		Urgent
56	Location Alert	03/17/2016 01:10 PM EST		Urgent
5	Vehicle Alert	02/18/2016 09:55 AM EST		Urgent
27	WARRANT REMOVED FROM FIELD ARREST	02/04/2016 10:54 AM EST		High
2	INCIDENT APPROVED	01/27/2016 12:06 PM EST		High
4	FORM REVIEW	01/26/2016 01:24 PM EST		High
1	WARRANT SERVED	07/02/2015 11:29 AM EST		High
7	INCIDENT FOLLOW-UP CASE - NEW ACTIVITY ADDED	05/08/2015 02:09 PM EST		High
2	WARRANT ASSIGNED	04/07/2015 11:59 AM EST		High
5	WARRANT STATUS UPDATED	04/01/2015 11:46 AM EST		High
58	INCIDENT FOLLOW-UP CASE ASSIGNED	02/17/2015 07:17 PM EST		High
7	EVIDENCE - CHAIN OF CUSTODY INFORMATION	01/15/2015 01:06 PM EST		High
2	COURT PAPER ASSIGNED	12/01/2014 05:16 PM EST		High
1	INCIDENT REPORT OPENED FOR EDIT	11/06/2014 02:55 PM EST		High
1	COURT PAPER ASSIGNMENT UPDATED	08/05/2014 02:43 PM EST		High
4	Property Alert	05/27/2014 11:45 AM EST		Urgent
17	WARRANT / CHARGE REQUEST	04/24/2014 01:16 PM EST		Low/Informational
1	INCIDENT FOLLOW-UP CASE - ASSIGNMENT ENDED	04/24/2014 11:54 AM EST		Medium
1	INCIDENT REPORT TRANSFERRED - CLERK	03/10/2014 10:43 AM EST		High
1	FORM DISAPPROVED	06/06/2013 06:24 PM EST		High
6	INFORMATIONAL	11/14/2012 04:45 PM EST		Urgent
1	WELCOME TO InterAct	04/11/2012 05:22 PM EST		Low/Informational



To solve this challenge we've added a user definable notification filter. Using the above list as an example, this particular supervisor can now view only those notification that apply to them by selecting the user filter called "Demo Group". This demo group was built based on a list of officers that report to the supervising officer.

Notifications - Show All Add Notification			
Filter By Users Demo Group			
Count	Notification Type	Latest Notification	Priority
1	FORM REVIEW	03/20/2014 04:59 PM EST	High
5	INFORMATIONAL	11/14/2012 04:45 PM EST	Urgent

By default, users will have the ability to create user groups for themselves. To accomplish this, perform the following steps:

1. Select "My Profile" from the Options LOV. This will bring you to the Manage User page.
2. Go to the "Preferences" tab.
3. On this screen you will see a new link to create filters called "Edit User Filters".

Once selected, the user will be presented with this new filter management screen which is personalized to the user preferences. From this screen, you will have the ability to update, delete and create new filter groups.



Let's try to create a new group, first select the "Add Group" at the top of the screen. You will be taken to the filter creation screen identified below.

User Group Go Back

Group Details

Group Options

Name: *

Users: *

Selected Users:
[Remove All](#)

All you have to do is to provide a title for your filter by adding a "Name". Then you select officers and other users in your agency by typing their name in the "Users" auto search field. As user names are selected, they will be added to the "Selected Users" section. It's as easy as that. Once save is selected, you will be brought back to the "User Group" screen where you can view all of your filters.

User Groups Add Group Go Back

Groups

Show entries

Name	Users	Actions
Caliber Public Safety Filter	Joe Friday Tester 123	
Demo Group	Ralph Lauren Ralph (off) Foglers	

Showing 1 to 2 of 2 entries Previous Next

Now when you go back to the home page to view your notification, you should be able to select the newly created filter.

Notifications -

Filter By Users

Count	Notification Type	Latest Notification	Priority
4	INCIDENT NIBRS FOLLOW-UP ACTION	08/23/2016 12:16 PM EST	High
1	WARRANT / CHARGE REQUEST	04/10/2012 12:52 PM EST	High

This same notification filter capability has been added to the "Show All" notification page.



Notifications

Search: Search By Filter By Users:

[Show All Notifications](#)

<input type="checkbox"/>	Type	Priority	Sender	Description	Sent On
<input type="checkbox"/>	INCIDENT NIBRS FOLLOW-UP ACTION	High	Friday Joe	Incident was listed as being a Carjoo Theft. Please review the incident and verify that a carjoo theft actually occurred.	08/23/2016 12:16 PM EST
<input type="checkbox"/>	INCIDENT NIBRS FOLLOW-UP ACTION	High	Friday Joe	Incident was listed as being a Carjoo Theft. Please review the incident and verify that a carjoo theft actually occurred.	08/23/2016 12:16 PM EST
<input type="checkbox"/>	INCIDENT NIBRS FOLLOW-UP ACTION	High	Friday Joe	Incident is being reported with some unknown victim information. Generally, the victim information should be known. The age, sex, and race of victims provide important statistical information and every effort should be made to collect this data. If the age is unknown, an age range may be entered to approximate the victim's age.	08/15/2016 01:21 PM EST
<input type="checkbox"/>	INCIDENT NIBRS FOLLOW-UP ACTION	High	Friday Joe	NIBRS Warning Triggered: Incident is being reported with unknown victim information. Generally, the victim information should be known. If an exact age cannot be determined, an age range may be entered to approximate the victim's age. The age, sex, and race of victims provide important statistical information and every effort should be made to collect	10/26/2015 02:34 PM EST
<input type="checkbox"/>	WARRANT / CHARGE REQUEST	High	Friday Joe	Warrant / Charge Request from District 21, Toll Road for Incident Report # 2012-0018. N	04/10/2012 12:52 PM EST

New Permission:

So that every supervisor does not have to create their own user filters, we have provided the system administrators with a new permission that will allow them to create these group filters for them if so desired. This permission is called "User Notification Groups - Manage for Other Users" and it has been added out of the box to the permission category of "Administration - Users".

IA-57663: Warrant Notification - Capability to Notify System Users

We had a request to provide enhanced functionality when a user was creating a warrant log entry. We have added Notification ID 61 that will allow a user to take action by sending a notification to a Role or User.

Out of the box, the default role is set to "LEA_CLERK" but this role can be modified as needed. Below are a few examples of roles and users that may be targets of this notification.

1. Records personnel of the "Warrant Agency" that have the appropriate role. When the user selects the "Notify Warrant Agency" check box, a notification will be sent to each user who has the appropriate role. A user should only receive one notification even if they have multiple roles that apply to this notification. Please note that the "Warrant Agency" is the agency which the warrant was created under in the RMS.
2. Assigned Officers to the warrant. When a user selects the "Notify Assigned Warrant Officer(s)" check box, a notification will go out to each of the officers assigned to the warrant. This option will only appear if there is an officer assigned to the warrant.
3. Other users of the system by selecting the users, similar to the ad hoc notification process. When "Notify Other Users" auto complete is used to select users, a notification will go out to each of the users selected.



To use this new warrant notification function, the user would search on an existing warrant and select for edit. Once in edit mode, they would have the ability to “Add Log Entry” shown in the screen below.

Creator	Date Created	Type	Log Entry	Actions
Ranz, Greg	01/26/2016 11:13	Status Update	Warrant created with initial status of Active	

Once the add log entry is selected, the user will receive a pop-up screen where they can continue to enter a comment about the warrant and select an action type which identifies the reason for the comment. This is existing functionality.

What’s new on this screen is the ability to notify the warrant agency, notify assigned warrant officers or notify other individual users.

Log Date: 06/13/2016 Time: 1116
Action Type: -Select-
Comment:
Notification Options:
 Notify Warrant Agency
 Notify Assigned Warrant Officer(s)
Notify Other Users:
Selected Users:
Double Click to Remove
Save

Sample notification:



View Notification

Type: WARRANT LOG

Priority: High

Notification Agency Type:

Default Flow Name:

Options: Query Only, Email Enabled

Sender: Ranz Greg Q

Sent On: 06/13/2016 11:17 AM MST

Description: Warrant Id: 263; Person: Person T1; Warrant Type: Arrest Warrant; Warrant Status: Active; Log Type: Comment; Log Date: 06/13/2016 11:16; Comment: this is a demo comment!!!!!! Event Date: 06/13/2016 11:16

Reminder about clearing notifications:

- **Role Based:** Deleting a role based notification will delete the notification for everyone who has that role.
- **User Based:** Both the "Notify Assigned Warrant Officer(s)" and "Notify Other Users" send out a user based notification. Deleting this type of notification on one user will not affect the notification for any other user.

We hope this feature will add value of the warrant module by allowing users to provide real-time awareness of warrant log entries.

IA-58342 (160757): Alert Sound Notification

Now that Online RMS is fully integrated with HTML5, we have once again enabled the "ALERT SOUND" audible function. If you are not familiar with this feature, users may enable sound notifications via the user profile page.

Manage User

Profile Information | Security Settings | Preferences | Subscriptions | Officer Info

User: LESTER.GROVATT@INTERACT911.COM

Notification Settings

Alert Type: Audible

Email Notifications Priority: Urgent

Hours for Notifications: Begin: Hrs. End: Hrs.

Always Send Subscription Notifications:

[Edit User Filters](#)



PROPERTY ENHANCEMENTS

- IA-55442:** *Property - Develop Mass Entry for Guns*
- IA-57892:** *Property - Develop Mass Entry for Documents*

In December, 2015, we introduced the ability to add property to an incident report in mass. This feature allows the user to enter multiple pieces of similar properties quickly and easily in an effort to speed up the creation time for an incident. In 10.23, we extended this capability to Drugs, and in 10.25, users can now add Guns and Documents en masse.

PLEASE NOTE: The following workflow is demonstrated for the Mass Entry of Guns. The functionality and workflow for the Mass Entry of Documents is essentially the same.

Adding Guns en Masse

From the Incident Report, the user selects the Property / Vehicles tab and the “Add Property” link as they normally would today to enter property into the incident report. RMS will also continue to display the Add Property screen as it does now. However, when the user selects the “Guns” radio button, RMS will display a link for “**Mass Guns Entry**”.

Add Property

Property Information [Search Property Index](#)

Category: Property Drugs Documents Currency Guns

Mass Guns Entry

*Type: Serial#: Misc/OAN:

Make: Model: Primary Color:

Gun Type: Gun Action: Caliber/Gauge:

Secondary Color: Barrel Length:

Quantity: Value: Description:

*Date Of Info:

Other Comments:

Once the user selects the **Mass Guns Entry** link, RMS will display the new Add Guns en Masse screen defaulting to a single blank row for a piece of Gun property.



The user can now enter the Guns property values as needed by selecting the return or tab key which will move the user through the Guns property fields in order of left-to-right. Selecting return or tab after the last data field in the row will move the user down to the next blank row.

To add more rows, the user may either enter a number at the top and select “add rows” in which case RMS will display as many new blank rows as the number entered or the user may select “add” at the bottom of the displayed rows to add a single new blank row, one at a time. The user may only add 99 additional rows at one time. The user may add an additional 99 rows after the first set of 99 has been added if needed. The property count in the upper left corner will display the total number of rows being displayed.



To reset the screen, the user selects “Reset” button under the displayed rows. RMS will discard ALL data entered and return the screen to the default display of a single blank row. The user will then be asked to confirm before the screen is reset.

Select Reset button to discard entered data and return the screen to the default single blank row.

The user may also remove an individual piece of Gun property by selecting the red x to the left of the property type. The property count will be updated to reflect the deleted property.

Select the red X to delete an individual piece of property.

To further speed up the entry of duplicate Gun property, each field in the property row has a blue arrow. Selecting the blue arrow will propagate the value in that field down to all following blank rows.



feature, they return to the 'Property & Vehicles' tab and the properties are marked as evidence (without evidence details)].



TOW IMPOUND ENHANCEMENTS

IA-32516 (TTN113298): Tow Impound - Approval Process

We received a request from an agency to have the ability to approve Tow Impound Reports similar to the approval process for Incident Reports and Field Arrest Reports. We have implemented this enhancement during this release cycle.

Maintenance Setting:

In order to control whether or not the Tow Impound Approval Process is enabled or not, we have added a new maintenance value by the name of "IMP_ENABLE_REVIEW". The default value when deployed will be enabled or "N".

Permissions:

In order to allow a user to approve or reopen a tow impound, we have added a new permission to the applications called 'Vehicle Impound - Review Impounds'. This new permission is assigned to a "CID Supervisor" and "Officer Supervisor" by default.

System Status Codes:

In the database, we have added three new status code to support this Tow Impound review process. These codes are stored in EJS_CODES 'IMPOUND_REVIEW_STATUS_CODES'. The new codes added in support of this enhancement are identified as 'Initial', 'Pending Approval' and 'Approved'.

Deployment Note:

When this feature is deployed, all existing impound records in the system will be set to Initial status. All new impounds records created will also be set to Initial. This will occur with and without the feature being enabled.

Tow Impound Log Types:

In order to capture logging related to the approval process, we have added additional tow impound log types to automatic log the approval process status changes.

Tow Impound Notifications:

And for awareness that a tow impound report has been approved, we have added additional tow impound notification support. Notifications that have been added are identified below:

- Impound Ready to be reviewed sent to either CID or Officer Supervisors
- Impound Re-Opened sent to creator of the tow impound record if rejected.

Tow Impound Approval Process:

Once the IMP_ENABLE_REVIEW maintenance setting has been enabled, all non-released tow impound records will have a record status of "Initial".



Search Results Go Back Refine Search New Search

Search Results 2146 record(s) found.

Previous [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [Next](#)

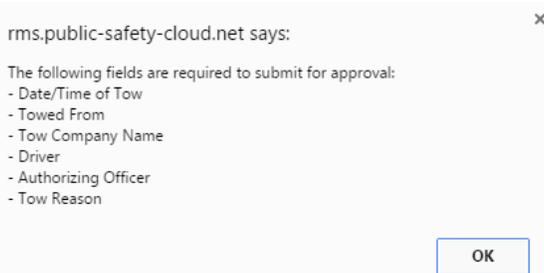
Impound Id	Vehicle Id	Towing Agency	Tow Date	Towed From	Approval Status	Actions
6401	i 57722	83 - Prince Frederick	08/22/2016 21:31	22659 Parkview Drive	Initial	
6398	i 57710	67 - Golden Ring	07/31/2016 06:26	O/L 695 prior 140	Initial	
6397	i 57707	51 - Frederick	08/24/2016 10:30	N/B 270 @ 25MM	Initial	
6394	i 57697	50 - Waterloo	08/24/2016 23:37	S/b Interstate 95 n/o Rt 175	Initial	
6393	i 57688	62 - JFK Memorial Highway	08/25/2016 00:52	Ramp from N/b Rt 24 to N/b I-95	Initial	
6392	i 57687	57 - La Plata	08/24/2016 21:10	N/B Rt. 301 @ Holly Ln	Initial	
6391	i 57684	57 - La Plata	08/24/2016 21:10	N/B Rt. 301 @ Holly Ln.	Initial	

Editing of any existing tow impound report or creation of new tow impound report will automatically enable the "Submit" for approval function.

Edit Vehicle Tow/Impound Go Back Print Submit

Vehicle Information

Officers editing or creating a report will be required meet minimal submission requirements. If the submission requirements are not met, the user will be prompted with the following message:



Once the report validations have passed, the user will be presented with the following submission screen in which they will be able to change the approving agency if they are in a multi-tier organization environment.



Once the tow impound record has been submitted for approval, the status of the record will change from “Initial” to “Pending Approval”.

Search Results Go Back Refine Search New Search

Search Results 2146 record(s) found.

Previous [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [Next](#)

Impound Id	Vehicle Id	Towing Agency	Tow Date	Towed From	Approval Status	Actions
6401	57722	83 - Prince Frederick	08/22/2016 21:31	22659 Parkview Drive	Pending Approval	
6398	57710	67 - Golden Ring	07/31/2016 06:26	O/L 695 prior 140	Initial	
6397	57707	51 - Frederick	08/24/2016 10:30	N/B 270 @ 25MM	Initial	
6394	57697	50 - Waterloo	08/24/2016 23:37	S/b Interstate 95 n/o Rt 175	Initial	
6393	57688	62 - JFK Memorial Highway	08/25/2016 00:52	Ramp from N/b Rt 24 to N/b I-95	Initial	

Officer_Supervisors and CID_Supervisors responsible for report approval for a given agency will be provided with a “Impound Approval Notification”.

Notifications - Show All Add Notification

Count	Notification Type	Latest Notification	Priority
1	IMPOUND APPROVAL REQUEST - PATROL	08/30/2016 12:23 PM EST	High
2	APPROVE INCIDENT REPORT - PATROL	08/25/2016 03:29 PM EST	High
1	WELCOME TO InterAct	12/26/2013 09:24 AM EST	Low/Informational

When the select to “Take Action” on the notification, the supervisor will then be able to Approve or Reject the tow impound report.

Vehicle Tow/Impound Approval Approve Reject Go Back Print

Supervisors with the 'Vehicle Impound - Review Impounds' permission will also be able to search for tow impound records and “Approve/Reject” from the search screen by selecting the magnifying glass icon next to the tow report.

Search Results 2147 record(s) found.

Previous [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [Next](#)

Impound Id	Vehicle Id	Towing Agency	Tow Date	Towed From	Approval Status	Actions
6402	23481	94 - McHenry	08/30/2016 06:00	Denver	Pending Approval	
6401	57722	83 - Prince Frederick	08/22/2016 21:31	22659 Parkview Drive	Pending Approval	
6398	57710	67 - Golden Ring	07/31/2016 06:26	O/L 695 prior 140	Initial	
6397	57707	51 - Frederick	08/24/2016 10:30	N/B 270 @ 25MM	Pending Approval	
6394	57697	50 - Waterloo	08/24/2016 23:37	S/b Interstate 95 n/o Rt 175	Initial	
6393	57688	62 - JFK Memorial Highway	08/25/2016 00:52	Ramp from N/b Rt 24 to N/b I-95	Initial	



If the supervisor chooses to reject the tow impound report, they will be prompted to enter a reason for the rejection. This is not a required field. The status of the tow report will be set back to "Initial".

Reject Impound ✕

Rejecting the tow/impound will send a notification to the creator to make edits.

Comments:

Rejecting Tow Record due to xyz information not being correct. |

The submitting officer will then receive a notification that their tow report was rejected. The reason for the rejection will be in the notification description details.

Notifications - Show All Add Notification				
Count	Notification Type	Latest Notification		Priority
1	IMPOUND APPROVAL REJECTED	08/30/2016 01:09 PM EST	↓	High
1	INCIDENT REPORT TRANSFERRED	03/29/2016 05:37 PM EST		High
1	INCIDENT FOLLOW-UP CASE ASSIGNED	07/24/2015 09:30 AM EST		High

Notifications - [Show All](#) [Add Notification](#)

Notification Type: IMPOUND APPROVAL REJECTED

	Priority	Sender	Description	Sent On	Actions
<input type="checkbox"/>	High	Hill Todd P	Impound #6397 has been rejected. Rejecting tow record due to xyz information not being correct.	08/30/2016 01:14 PM EST	<input type="button" value="🔍"/> <input type="button" value="👤"/>

Once the tow report has been corrected, resubmitted and approved, the status of the report will now be set to "Approved"

Search Results

Previous [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [Next](#) 2147 record(s) found.

Impound Id	Vehicle Id	Towing Agency	Tow Date	Towed From	Approval Status	Actions
6402	i 23481	94 - McHenry	08/30/2016 06:00	Denver	Pending Approval	<input type="button" value="🔍"/> <input type="button" value="👤"/>
6401	i 57722	83 - Prince Frederick	08/22/2016 21:31	22659 Parkview Drive	Pending Approval	<input type="button" value="🔍"/> <input type="button" value="👤"/>
6398	i 57710	67 - Golden Ring	07/31/2016 06:26	O/L 695 prior 140	Initial	<input type="button" value="🔍"/> <input type="button" value="👤"/> <input type="button" value="📄"/>
6397	i 57707	51 - Frederick	08/24/2016 10:30	N/B 270 @ 25MM	Approved	<input type="button" value="🔍"/> <input type="button" value="👤"/> <input type="button" value="📄"/>
6394	i 57697	50 - Waterloo	08/24/2016 23:37	S/b Interstate 95 n/o Rt 175	Initial	<input type="button" value="🔍"/> <input type="button" value="👤"/> <input type="button" value="📄"/>



STATE REPORTING – IBR SUBMISSION MODULE ENHANCEMENTS

IA-55509: IBR Warnings - Enhancement to Add Log of Notifications Sent

Agencies that use the Incident-Based Reporting (IBR) module may send out a number of notifications to users to correct incidents that have associated NIBRS Warnings. Previously, there was no way to track who and when a notification was sent. In this release, we have added an enhancement whereby a customer can track when and to whom notifications were sent.

When a user is in the IBR module, they have the ability to view NIBRS Audit Warnings and, if needed, send a notification to a user to review the incident and make any necessary changes.

A Data Submissions Administrator can send a notification via the Warnings tab.

# of Affected Incidents	Type	Message	Actions
2	NIBRS	Incident has both Burglary and Theft offenses. Because larceny/theft is an element of Burglary, agencies should not report the larceny as a separate offense if it is associated with the unlawful entry of a structure. Please verify that the larceny is a separate offense. If not, remove it from the incident.	[Icons]
4	NIBRS	Incident was listed as being a Cargo Theft. Please review the Incident and verify that a cargo theft actually occurred.	[Icons]
5	NIBRS	Incident is being reported with some unknown victim information. Generally, the victim information should be known. The age, sex, and race of victims provide important statistical information and every effort should be made to collect this data. If the age is unknown, an age range may be entered to approximate the victim's age.	[Icons]

After sending the notification, a log is kept in a new tab called 'Warning Notification History'. On this page, the user can see the incident number, sender and recipient of the notification, the date and time sent, the associated Data Set, and whether or not the incident was included in the submission file.

A Data Submissions Administrator can send a notification via the Warnings tab.

# of Notifications	Message
2	Incident was listed as being a Cargo Theft. Please review the incident and verify that a cargo theft actually occurred.
3	Incident is being reported with some unknown victim information. Generally, the victim information should be known. The age, sex, and race of victims provide important statistical information and every effort should be made to collect this data. If the age is unknown, an age range may be entered to approximate the victim's age.

Report #	Comments	Sent By	Sent To	Date Sent	Source Data Set	Resolved	Included
2016D4210029	[Info]	Ranz, Greg	Ranz, Greg	08/23/2016 1233	082016-1	No	Yes
2015ROOT0112	[Info]	Friday, Joe	Collins, Sgt.	08/15/2016 1504	082016-1	No	Yes
2015ROOT0162	[Info]	Friday, Joe	Ranz, Greg	08/15/2016 1321	082016-1	No	Yes



Clicking on the Comments bubble will open a pop-up displaying the message that was sent.

The following are notifications sent for any incident in this data set.

# of Notifications	Message
2	Incident was listed as being a Cargo Theft. Please review the incident and verify that a cargo theft actually occurred.
3	Incident is being reported with some unknown victim information. Generally, the victim information should be known. The age, sex, and race of victims provide important statistical information and every effort should be made to collect this data. If the age is unknown, an age range may be entered to approximate the victim's age.

Report #	Comments	Sent By	Sent To	Date Sent	Source Data Set	Resolved	Incl
2016D4210029		Ranz, Greg	Ranz, Greg	08/23/2016 1233	082016-1	No	Yes
					082016-1	No	Yes
					082016-1	No	Yes

View ✕

Incident is being reported with some unknown victim information. Generally, the victim information should be known. The age, sex, and race of victims provide important statistical information and every effort should be made to collect this data. If the age is unknown, an age range may be entered to approximate the victim's age.

[Close](#)

Note: The 'Resolved' column is a feature that will be included in an upcoming release. Its function is to let the user know that the Warning was corrected via a Supplement and the Warning no longer exists. It was still being coded and tested at the time of the 10.25 release.

The 'Resolved' column will be rolled out in an upcoming release.

Report #	Comments	Sent By	Sent To	Date Sent	Source Data Set	Resolved	Included
2016D4210029		Ranz, Greg	Ranz, Greg	08/23/2016 1233	082016-1	No	Yes
2015ROOT0112		Friday, Joe	Collins, Sgt.	08/15/2016 1504	082016-1	No	Yes
2015ROOT0162		Friday, Joe	Ranz, Greg	08/15/2016 1321	082016-1	No	Yes

IA-55507: IBR Warnings Tab - Enhancement to Export Warnings PDF and XLS Formats

In the 10.25 release, we have given IBR Admins the ability to export a PDF or Excel document which contains all the Warnings included in a data set. The two icons are located right beneath the Warnings tab.



Sgt. Collins[ISP Test (TSTC)] (District 14, Lafayette)

Select Agency: Indiana State Police

Data Set: 082016-1

Open Data Sets

Total Incidents	Actions
36	
0	
0	
0	

Closed Data Sets

Filter on Data Set ID:

Data Set	Total Incidents	Actions
012015-1	13	
121992-1	0	
072015-1	1	

Warnings

The Data Audit Warnings tab provides the opportunity for authorities as uncommon or overly used that should be ev...

Users can now download the Warnings associated with a data set.

# of Affected Incidents	Type	Message
1	NIBRS	Not all 35A offenders are under the influence at the time of the offense (For example, dealers). For drug offenses, at the time the offense occurred, was the offender suspected or known to be using drugs? If not, the entry should be N (Not Applicable).
2	NIBRS	Incident has both Burglary and Theft offenses. Because larceny/theft is an element of Burglary, agencies should not report the larceny as a separate offense if it is associated with the unlawful entry of a structure. Please verify that the larceny is a separate offense. If not, remove it from the incident.
2	NIBRS	Incident was listed as being a Cargo Theft. Please review the incident and verify that a cargo theft actually occurred.
5	NIBRS	Incident is being reported with some unknown victim information. Generally, the victim information should be known. The age, sex, and race of victims provide important statistical information and every effort should be made to collect this data. If the age is unknown, an age range may be entered to approximate the victim's age.
2	NIBRS	Aggravated Assault - The victim of this incident of Aggravated assault sustained no injuries or only...
8	NIBRS	Incident contains a Hate Bias Motivation. Please verify that Hate/Bias was a factor in the incident.
2	NIBRS	Incident contains a Hate Bias Motivation of Unknown. The state and federal IBR authorities will expect the future.

In the export, the Warnings are grouped by incident number according to the description of the Warning.

082016-1

Not all 35A offenders are under the influence at the time of the offense (For example, dealers). For drug offenses, at the time the offense occurred, was the offender suspected or known to be using drugs? If not, the entry should be N (Not Applicable).

Report #	Officer	Agency
2015ROOT0134	Collins, Sgt., ID# 5513	District 42, Versailles

Incident has both Burglary and Theft offenses. Because larceny/theft is an element of Burglary, agencies should not report the larceny as a separate offense if it is associated with the unlawful entry of a structure. Please verify that the larceny is a separate offense. If not, remove it from the incident.

Report #	Officer	Agency
16050019	SERGEANT-CAPTAIN-WIN, Ranz, Greg, ID# 9696	District 42, Versailles
2015ROOT0214	SERGEANT-CAPTAIN-WIN, Ranz, Greg, ID# 9696	District 42, Versailles

Incident was listed as being a Cargo Theft. Please review the incident and verify that a cargo theft actually occurred.

Report #	Officer	Agency
16050022	SERGEANT-CAPTAIN-WIN, Ranz, Greg, ID# 9696	District 42, Versailles
16050019	SERGEANT-CAPTAIN-WIN, Ranz, Greg, ID# 9696	District 42, Versailles

Incident is being reported with some unknown victim information. Generally, the victim information should be known. The age, sex, and race of victims provide important statistical information and every effort should be made to collect this data. If the age is unknown, an age range may be entered to approximate the victim's age.



APPENDIX: 10.25.0 DETAILED JIRA LISTING

TABLE A: RELEASE ENHANCEMENTS AND PRODUCT DEFECT FIXES

This table contains the major product defect JIRAs resolved in the 10.25.0 release along with additional enhancement not documented above.

JIRA ID	Summary	Type of Issue
IA-58708 167255	Adhoc Reporting: Resolved an issue where the "Back" button in Jasper was giving access to all of Jasper which was not preferred.	Bug/Defect
IA-58041	Adhoc Reports - Jasper: Added logic to dynamically calculate the persons age based on their date of birth and the incident start date to the INCIDENTS_PEOPLE_VW.	Bug/Defect
IA-58349	Administration - Roles: Added a flag to the ROLE_SECURITY table to indicate whether or not a non-DBA can edit a system role.	Enhancement
IA-36709	Administration – Master Person Identification Table: Via the Administration>Tables>RMS Tables>Table Admin, we’ve added the ability for an administrator to inactivate undesirable MISC_ID_CODES which are used on the master person edit and search functions.	Enhancement
IA-58339	Administration - Roles: We modified the non-system role capability so that they may be created and defined as agency or organization specific. Prior to this enhancement all roles could be associated to any user in any agency.	Enhancement
IA-58340	Administration - Users: Increased Page Load Times when Canceling from 'Manage User' page.	Performance
IA-54476 149387	Administration - Users: Single tier admins were not able to view the user list if that also had the Organization Admin Role, issue resolved.	Bug/Defect
IA-58337	Administration - View Roles: Added this new "Administration - View Roles" that will allow an Admin the capability to view (not edit) role permission categories for all roles in a schema, including system roles, and other agency-specific roles.	Enhancement



JIRA ID	Summary	Type of Issue
IA-58324	Administrative - LOV Codes: We added a new 'ACTIVE' control flag in the database for PROPERTY_TYPE_CODES and VEHICLE_TYPE_CODES. The value is set to 'Y' by default. Marking the column 'N' will make the selected property/vehicle type codes inactive. There is no admin page for these codes, so changes must be made in the database directly.	Enhancement
IA-58338	Administrative - Roles: added an enhancement that would Allow Admins to Copy any User Role	Enhancement
IA-57259 160551	Charge Codes - Auto Populate: We resolved a caching issue with the auto complete plugin which was limiting the search of charge results. Now, all available charges should be displayed upon search.	Bug/Defect
IA-2836 TTN107298 , TTI117608 , PFPA , TTN119208 , 00155764 , 00155803 164755 165703 155803 155764 TTN119208	Citation - Reports: Added print capabilities for Citation Records. <ul style="list-style-type: none"> - Added new permission 'Citations - Print Citation Report' - Added to permission category 'Citations - View' - This permission is used to display the 'Print' icon on the citation view and edit pages 	Enhancement
IA-58538 165380	Citations: Resolved a "Null" error condition which would occur when trying to edit a person associated with a citation.	Bug/Defect
IA-57248	Civil Papers: Corrected an issue with the agency's time zone which was presenting the "End Assignment" from properly clearing in a timely manner.	Bug/Defect
IA-58441 165679	Civil Process - Logs: Sometimes the Log View is different than the printed log. This was happening if you added or edited a person/org to be served and selected a custom status.	Bug/Defect
IA-57801 162745	Civil Process - Print: Resolved minor formatting issue where a line was being displayed in extended comments when printed.	Bug/Defect
IA-56808 160015	Civil Process - Service Address: Resolved an issue where we were not displaying the correct service address for a consolidated or promoted name.	Bug/Defect



JIRA ID	Summary	Type of Issue
IA-58441 165679	Civil Process Log View Different than Printed Log	Bug/Defect
IA-58004 163356	Clery Reporting: Resolved an issue where the 'Not For Public Release' incident flag was also causing the incident not to be written to the Clery Log.	Enhancement
IA-58207 164214	Collapse - Vehicle: Resolved an issue where some vehicles would not collapse which was happening because there were duplicate person associations on the collapsing vehicles.	Bug/Defect
IA-56225 158163	Evidence - Label: Extended the width of the location field so that there was enough room to print the entire evidence location information.	Bug/Defect
IA-52699 TTN120659	Evidence - Label: Resolved an isolated issue where the evidence label would not print for a piece of property. Found the issue to be caused by the evidence comments being duplicated in the database. Added a check to prevent this from occurring in the future.	Bug/Defect
IA-57454 161345	Evidence - Labels: Evidence labels were being printed 2 & 3 times, once for every supplemental association. This issue has been resolved.	Bug/Defect
IA-57598	Evidence - Notification: Status is not defaulting to 'Check In' on Update Evidence screen when custodian takes action on a PENDING EVIDENCE CHECK IN notification. Resolved Notification status issue <ol style="list-style-type: none"> 1 - In non-statewide organizations, the status is hardcoded 'Check In'. No select box should be present. 2 - When taking action on 'EVIDENCE PENDING CHECK-IN' notification, the status select box should be defaulted to 'Checked In'. This is the notification sent to evidence custodians when an officer adds evidence to an incident with a status of pending check in. 3 - When taking action on 'EVIDENCE TRANSFER' notification, the status select box should be defaulted to 'Pending Check In'. This is the notification sent to a user when an officer adds evidence to an incident report with a status of pending check in, a location of 'Transferred / Unknown', and a user selected for the transferred to officer. 	Bug/Defect



JIRA ID	Summary	Type of Issue
IA-57678 162366	<p>Evidence - Property: Mass Entry Defaults To Pending Check-In, added the ability for officers to change the evidence status when creating evidence in mass on an incident report. For reference, some of the following maintenance settings help manage evidence:</p> <ul style="list-style-type: none"> - Maint val MASS_ADD_MULTI_STATUS controls whether or not a user can change the evidence status to 'Pending Check-In' or 'Checked-In'. - Maint val EVID_ADD_ALL_ORG_EVID controls whether or not a user can change the agency select box - EVIDENCE_LOCATION_CODES table defines what locations are available in the select box - AGENCY_CD_AGENCY_CODE matches the selected agency (or users agency if user cannot change the agency) - LOCKER_NUMBER = 'Y' means this is a 'Pending Check-In' location. All lockers are available to all officers. - LOCKER_NUMBER = 'N' means this is a 'Checked-In' location. Only locations with OFFICER_ACCESS = 'Y' are available to non-evidence custodian officers. 	Bug/Defect
IA-36663 TTN118426	<p>Evidence - Receipt: Resolved formatting issue where the From and To Field would Overflow or Wrap causing issue a minor print issue.</p>	Reports-Defect
IA-58115 160369	<p>Evidence - Recovery Time: Add logic so that the evidence recovery date/time value are now pre-populated from the Incident property date/time fields.</p>	Bug/Defect
IA-37730 TTX119840	<p>Evidence - Report: Resolved an issue where the Discrepancy Audit Report was including evidence from other agencies.</p>	Bug/Defect
IA-58865 166510	<p>Field Arrest - Officer: Changed the label from "Add New Officer" to "Add Non-Agency Officer" for application consistency.</p>	Enhancement
IA-58791 166511	<p>Field Arrest - Property: When creating or editing a Field Arrest, there is an "Add Property" link. This is meant to be "Personal Property" that was removed from the arrestee, not Incident Property. In an effort to add clarity, we have relabeled this hyperlink to "Add Personal Property".</p>	Enhancement
IA-52568 TTN120660	<p>Field Arrest - Submission Process: The Field Arrest "Submit for Review" has been relabeled to "Submit for Approval" and the Supervisor "Review" and "Re-Open" has been relabeled to "Approve" and "Disapprove" to have consistency across the application.</p>	Usability



JIRA ID	Summary	Type of Issue
IA-58493 165782	Field Contact: There was an issue on the view and edit links to the intermediary page which was causing an error when trying to update a person that is identified on a field contact.	Bug/Defect
IA-58312	IBR Warning: Modified the Officer assaulted ORI validation which was causing a Warning on every Report where An Officer was A Victim. The validation should only apply to NIBRS codes 09A, 09B, 13A, 13B, and 13C.	Bug/Defect
IA-58536 166143	Incident - Delete Report: Resolved an issue where an Incident was not being returned in the search results as a deletion candidate due to an issue with the supplement filter.	Bug/Defect
IA-55540 153939	Incident - Property: Adding Master Property of "Gun" to an Incident Report was taking the user to the home page and not adding the gun property to the report, issue resolved.	Bug/Defect
IA-54269 148842	Incident - Validations: When a new supplement is submitted against an Incident that was converted from a 3rd party data source, the Incident TABs can appear in red as if validation errors exist. We have added a RED Message at the top of the incident that will inform the user that these validation errors can be ignored.	Bug/Defect
IA-55669	Incident Property - Mass Entry: Improved application session logic to prevent loss of entered property data. Client side - Made change so that every keystroke will reset the session counter. This is the counter that asks the user if they would like to keep their session active, otherwise they are automatically logged out. Server side - Made another change to keep the user's session active on the server side. Every 90 seconds, I make a call to the server to keep their session active.	Enhancement
IA-58257 164481	Incident Report - Print: Resolved an issue where an "Unknown Offender" would not print when the number of unknown offenders was "Not Known".	Bug/Defect
IA-58673 167187 168178	Incident Report - Validations: Offense Details will Not Validate Cargo Theft if the Answer is "NO". This has been corrected, the Cargo Theft Code is derived from Offenses table rather than Incident Level. It is still sent at the Incident Level when sending NIBRS data to State.	Bug/Defect Hotfix Deployed



JIRA ID	Summary	Type of Issue
IA-58138	Incidents - Report Dates: Added logic to prevent the incident Occurrence Date, Report Date or Offense Status Date from being in the future.	Bug/Defect
IA-58769	Interface - CAD: Sometimes officers can't update incident locations when it comes over from CAD. This was resulting from the enhancement to update existing incident reports with data from subsequent CAD spills, and only occurs for clients that have map shapes and map shape points configured.	Bug/Defect Hotfix Deployed
IA-57453 161531	Interface - Citations: The eCWS/JTAC Interface has been enhanced to support the transfer of Warning Citations.	Enhancement
IA-56354	Interface - InfoExchange: In an effort to improve InfoExchange Queries performance and to offload the database load caused by such queries, we incorporated the use of SOLR.	Performance
IA-58458	Interface - LInX/NDEx: Modify LInX/NDEx extract logic to enforce Workgroup Security. If the "Restrict Access to Selected Security Groups" has been set to "Yes" (checked) the incident is excluded from the extract set.	Enhancement
IA-58459	Interface - LInX/NDEx: We modified our LInX/NDEx extract logic to support Delete Transactions: Delete transactions are based on any one of the following security restrictions: <ol style="list-style-type: none"> 1. Security Level > Patrol Officer 2. Agency Only = TRUE 3. Restrict Security Group Access = TRUE 	Enhancement
IA-58551	Interface - Odyssey Warrant: We modify our warrant service address zip to be a max length of (5) characters in an effort to prevent address creation errors.	Configuration
IA-54299 148741	Interface - Report Beam: Added Agency ORI support to the Report Beam interface.	Enhancement
IA-58661	Interface - RMS Incident Extract: We remove all Special Characters from our Incident XML Extract so as to prevent Incident Import errors by 3rd party databases.	Bug/Defect
IA-58317 IA-56427	Interface - XML Import: Created XML upload package for the Case Management module in an effort to assist with the Data Conversion loading process.	Enhancement
IA-58407 IA-56431	Interface - XML Import: Created XML upload package for the Field Contact module in an effort to assist with the Data Conversion loading process.	Enhancement



JIRA ID	Summary	Type of Issue
IA-58548 IA-56428	Interface - XML Import: Created XML upload package for the Tow/Impound module in an effort to assist with the Data Conversion loading process.	Enhancement
IA-52807 144110	Master Indices - Organization: Resolved an error which would occur when trying to update employees. This was happening because pagination was still active for some tables on the organization edit page.	Bug/Defect
IA-58632 166693 IA-58497 165611	Master Person - Alias SSN: Resolved an issue in the application where the SSN was being displayed as XXX-XXX-XXX instead of XXX-XX-XXXX.	Bug/Defect
IA-56815 160329	Master Person - Caution: Resolved an export to Excel issue where the comment field contained HTML characters.	Bug/Defect
IA-58031 163536	Master Person - Caution: When printing the Master Person Caution code, the date of the codes was printed as 1-day prior. Issue resolved.	Bug/Defect
IA-58905 168444	Master Person: Added validations to the Master Person to prevent "Future DOB" entry. Fixed the following DOB inputs: - Person edit page DOB field under Person Details section - Person edit page DOB field in Add Alias form - Person edit page DOB field in Edit Alias form	Bug/Defect
IA-58499 164775	Master Property - Search: Resolved an issue searching for Gun Property. When using Additional Search Criteria, Incident Status = Stolen, no results were returned.	Bug/Defect
IA-58066 163155	Notification - Custom Forms: Resolved an exception issue which was causing Custom Form Notifications not to be sent.	Bug/Defect
IA-48122 TTN120330	Notifications - Case: Closed cases were not being cleared from Home Screen. This error has been corrected. The notification will now go out to the CID supervisor of the destination agency you selected. When the CID Supervisor takes action on the notification it will open up the newly created case. Changing the Assignment status and case status will now remove the notification.	Bug/Defect
IA-48122 TTN120330	Notifications - Case: Resolved an issue where a notification on the home screen would not clear. This only occurred for an Incident that was sent to an external agency as Follow up - CID.	Bug/Defect



JIRA ID	Summary	Type of Issue
IA-55324 152898	Notifications - Incident Reports: Case Follow notification was being removed when it should not have. We found that a trigger was removed from INCIDENT_ACTIONS that was deleting notification 35 for an incident report, this issue has been corrected.	Bug/Defect
IA-37350 TTN119462	Notifications - Subscription: Master indices subscription notifications (associations) should be working correctly now. Whenever a master indices record is associated to anything in the application, an association subscription notification will go out to all users who are subscribed.	Bug/Defect
IA-2965 TTN108203 , TTN114728 , TTN114494 , TTN118152	Notifications - Supplemental Incident Reports: When a patrol officer submits a supplemental incident report, on an Incident that already has a case assigned to it, the originating officer of that supplement was not receive proper notification for follow-up if requested by CID. We found an issue on the case review screen where the "USER NAME" was being put in the "ROLE" column resulting in the notification not to be received.	Enhancement
IA-55926 156889	Property - Currency: Resolved a condition where a "Comma" in the Sub-Total field was causing the denomination of Unknown to error.	Bug/Defect
IA-33084 TTN114619	Search - Broadcast Message: Resolved an issue preventing the broadcast message search function from working in all environments. User are now able to search for broadcast message subject and messages.	Bug/Defect
IA-58950	State Reporting - Kansas IBR: Applied 2016 statute updates to OFFENSE_CODES, ARREST_CHARGE_CODES, and CHARGE_CODES	Configuration Hotfix Deployed
IA-58645	State Reporting - Kansas IBR: Had to remove dashes and commas from last names submitted for Victim, Suspect and Arrestee	Release Defects Hotfix Deployed
IA-59084	State Reporting - Kansas IBR: Resolved a submission formatting issue in the THKSOR segment where 26 null values followed by 8 zeros were being written to DS file.	Release Defects Hotfix Deployed
IA-58657	State Reporting - Kansas IBR: Resolved a submission formatting issue where the DTPROP and DTPDRG record segments were not being written to data submission file when Property Loss Type is 8(Unknown)	Release Defects Hotfix Deployed



JIRA ID	Summary	Type of Issue
IA-58957	State Reporting - Kansas IBR: Resolved a submission formatting issue where Arrest segments of THKSAR and TTKSAR were written to the output even when the Incident Did not contain an Arrest	Release Defects Hotfix Deployed
IA-58759	State Reporting - Kansas IBR: Resolved a submission formatting issue for the KSAR and KSOR record segment which requires the transaction control number to be unique.	Release Defects Hotfix Deployed
IA-55015 151470	State Reporting - MICR: The MICR incident based reporting submission correctly reports only the Stolen & Recovered status when a report writer selects Stolen as the Original Status and Stolen and Recovered as the Current status.	Bug/Defect
IA-55905	State Reporting - UCR: Resolved a major performance issue running the Return A report which involved numerous property items.	Bug/Defect
IA-58728 167815 167804 167640 167236 167011 166675 164331	State Reporting - UCR: Resolved an issue caused by the new Oracle tier within our infrastructure which prevented the Return A Report from executing in some environments.	Bug/Defect Hotfix Deployed
IA-58490	State Reporting - Virginia IBR: Modify the Logic For Resident Status of Victim and Arrestee in an Incident. The valid NIBRS codes for Resident Status are: N = Non-Resident R = Resident U = Unknown	Bug/Defect
IA-58427 163840	Tow/Impound - Delete: Resolved an error trying to delete a Tow/Impound record when it involved a customer field.	Bug/Defect
IA-54476 149387	User - Emergency Contacts: We came across an issue in a single tier agency which prevented an "Organization Admin (Multi-tier)" from viewing a user's emergency contacts. This issue has been resolved.	Bug/Defect
IA-58721 167741	Incident – Quick Print: Error when Unknown Offender is on Report And Quick Print is set to include all Person Details Reports, issue resolved.	Bug/Defect



JIRA ID	Summary	Type of Issue
IA-58858 167968	Warrants: Enhanced the "Bond Type" LOV to check for Active_Flag so as not to display inactive codes.	Bug/Defect