

# **Online RMS**

Product Change Notice Version 10.27.1

May 2, 2017



## **REVISION HISTORY**

Revised By	Revision Date	Version	Notes
T. Thompson	05/01/2017	1.0	Original Document



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### Introduction

This document provides an overview of the software changes being delivered in the 10.27.1 release of the Online RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral



## RELEASE MILESTONES

The following table contains the high level release milestones.

End Date	Milestone
28 Mar 2016	10.27.1 Sprint 1 Starts
25 Apr 2017	10.27.1 Code Lock
02 May 2017	10.27.1 Release Available



## **APPENDIX: 10.27.1 DETAILED JIRA LISTING**

#### TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 10.27.1 release along with any product enhancement JIRAs.

Key	Ticket #	Summary	Type of Issue	Documentation
<u>IA-54702</u>	150400	Offense Status - Changing offense code status	Bug/Defect	Fixed an issue with the updating status of copied offenses on supplemental reports when the offense is being updated from the Incident Summary tab.
<u>IA-59932</u>	172419	Warrants - Warrant Information report shows serve date on active warrant	Bug/Defect	Fixed an issue where if a warrant was served and then the status changed back to active, the printed warrant report was printing with the status of served. The most recent status will now print.
IA-60944	N/A	InterDEx RMS Queries	Enhancement	This JIRA involved implementing InterDEx queries within the Online RMS for People, Vehicles, and Articles. This enhancement offers agencies the capability to search Caliber's InterDEx nationwide network automatically when performing a person, vehicle, and article search within Online RMS. Online RMS InterDEx queries is considered a premium service offering. Please contact Client Support if your agency is interested in trialing this new service.
IA-61557	00344278, 00344313	Agency Equipment - List was changed with Fleet Management Update	Bug/Defect	Fixed an issue with department equipment in the daily log module and daily log admin page that was displaying the code rather than the description for type, make, and model.



<u>IA-61570</u>	344369	Tow/Impound - Not printing last person in possession info	Bug/Defect	Fixed an issue where person in possession and owner information where not printing on the Tow/Impound report.
IA-61572	344392	Incident Report - Search Results export Last name field has extra characters	Bug/Defect	Fixed an issue where the search export utility for incident search results was including extra characters in the last name field.
<u>IA-61586</u>	344398	MO-IBR Error: F2-18-08 Type Weapon/Force Involved.	Configuration	Updated IBR code mapping values for weapon codes that are allowed for Missouri state offense codes.
IA-61614	N/A	RMS SSO - Update Encryption algorithms to help with .NET implementation	Enhancement	A new version of the Single Sign- On (SSO) jar has been created and was integrated with RMS to support changes in the Caliber Mobile 10 product.
<u>IA-61624</u>	00344621, 00344594, 00344495, 00344383, 00344662, 00344687, 00344697, 00344740,, 00344739	Incident Reports - Missing Narratives	Bug/Defect	Fixed an issue where incident narrative saves was saving a blank copy of the narrative. A hotfix was released on April 11 <sup>th</sup> . The issue was caused by a specific workflow on the incident narrative page and was limited to users running a newer version of Chrome browser. Corrective action to restore the original narratives was successfully completed for all incident reports identified to have been impacted by the issue.  Caliber Public Safety understands the importance of narratives to an incident report and offers our sincere apologies to those officers that were impacted by this issue. To protect against unforeseen issues with incident narratives in the future, Caliber is taking the following proactive actions:  Narrative flashback saves will be retained for 30 days from the save point.  A new incident report validation was implemented in 10.27.1 to



				ensure that an incident narrative is not null (empty) prior to submitting a report for approval. This new validation is meant to alert users of an incomplete narrative so they can take appropriate action.  • As a part of the Auditing enhancements planned for 2017 Caliber will add change tracking for incident narratives.
IA-61628	344686	Fleet Mgmt Officer can't update created Officer Assignment	Bug/Defect	Fixed an issue to allow users to edit assignment fields for active assignments that they are assigned to.
<u>IA-61648</u>	344684	Fleet Mgmt Miles not recorded from Fleet Mgmt. module assignment entry	Bug/Defect	Updated the calculation for the max odometer reading to include vehicle assignments start and end odometer readings.  This function will now look at ODL assignments, vehicle fuel and oil records, and fleet vehicle assignments and return the max value.
IA-61651	344764	Report Printing - Narrative Page Break dropping data	Bug/Defect	Fixed a narrative printing issue that was causing text to not print for some reports prior to printing a page break.
IA-61654		CMS Web Service Upgrade	Release Defects	Upgraded spring web services libraries for CAD XML spill, CMS Web service, and Jail Tracker Person search to resolve an issue identified in the 10.27 release.
<u>IA-61675</u>	344928	Master Indices - Addresses : Unable to edit common place names	Bug/Defect	Fixed an issue with editing common place names.
IA-61681	N/A	Install Release script for 10.27.1	Enhancement	Script to update the release version number in Help file.
<u>IA-61690</u>	N/A	Narratives - Add Validation to Ensure Narrative is not Null	Enhancement	A new incident validation was added to ensure narratives are not empty upon submitting the incident report for approval.



<u>IA-61746</u>	N/A	Increase Retention time for EJS FLASHBACK	Configuration Enhancement	Increased the length of time that temporary incident narratives are saved from 3 days to 30 days.  Narrative flashback saves are aan automatic method of saving previous versions of an incident report narrative as the narrative is typed by a user. Narrative flashback saves were implemented to allow Caliber support staff to retrieve narratives that were inadvertently removed by officers as they worked on their reports.
IA-61787	N/A	IX Security for Person Incidents in 10.27.1	Enhancement	Improved the security for Online RMS incident reports shared via the InterDEx network. When getting incident reports based on a person search, if the security for Supplement #0 (original) is above the standard security level, then the incident report will not be returned via an InterDEx query.

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