



CALIBER
Public Safety

Online RMS

Product Release Bulletin
Release to Training
Version 10.28

July 18, 2017

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	07/18/2017	1.0	Release To Training Version

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INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.28.0 release of the Online RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

RELEASE MILESTONES

The following table contains the high level release milestones for the Online RMS 10.28.0 release.

End Date	Milestone
28 Mar 2017	10.28 Sprint 1 Starts
30 Mar 2017	10.27 Code Branch
04 Apr 2017	10.27 Release Available
10 Apr 2017	10.28 Sprint 1 Ends
11 Apr 2017	10.28 Sprint 2 Starts
24 Apr 2017	10.28 Sprint 2 Ends
25 Apr 2017	10.28 Sprint 3 Starts / 10.27.1 Code Lock
02 May 2017	10.27.1 Service Pack Available
08 May 2017	10.28 Sprint 3 Ends
09 May 2017	10.28 Sprint 4 Starts
22 May 2017	10.28 Sprint 4 Ends
23 May 2017	10.28 Sprint 5 Starts
30 May 2017	10.27.2 Code Lock
05 Jun 2017	10.28 Sprint 5 Ends
06 Jun 2017	10.27.2 Service Pack Available
06 Jun 2017	10.28 Sprint 6 Starts
19 Jun 2017	10.28 Sprint 6 Ends
20 Jun 2017	10.28 Sprint 7 Starts
03 Jul 2017	10.28 Sprint 7 Ends
05 Jul 2017	10.28 Feature Lock / Stabilization Sprint Starts
05 Jul 2017	10.27.3 Code Lock
11 Jul 2017	10.27.3 Service Pack Available
19 Jul 2017	Release to Training
24 Jul 2017	Stabilization Sprint Ends
25 Jul 2017	10.29 Sprint 1 Starts
27 Jul 2017	10.28 Code Branch / 10.28 Final Build
01 Aug 2017	10.28 Release Available

NEW FEATURES & ENHANCEMENTS

The following are new features and enhancements included in the release of Online RMS version 10.28.0.

USER INTERFACE ENHANCEMENTS

CSS Webpage Improvements & Day / Night Mode

Web page style sheet and **chart updates** bring new colors and a fresh modern look and feel to make the Online RMS more pleasing to the eye.

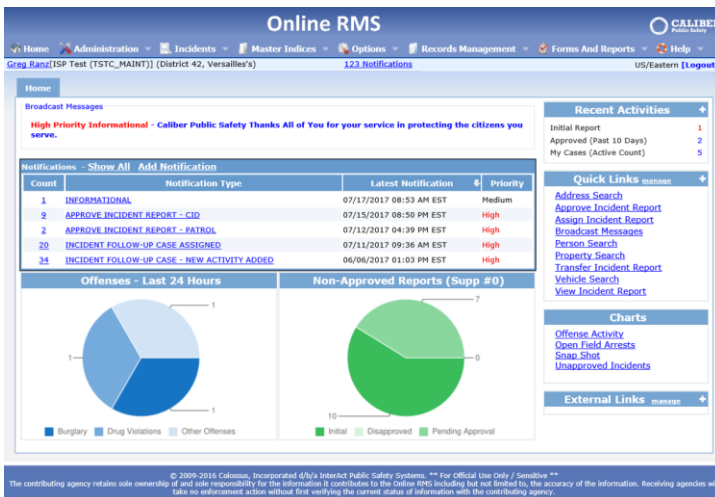


Figure 1: Home Page - Before CSS Style Sheet Update

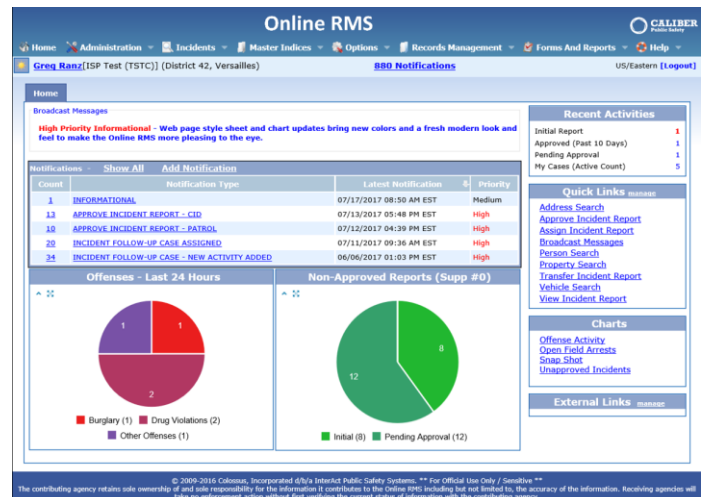


Figure 2: Home Page - After CSS Style Sheet Update

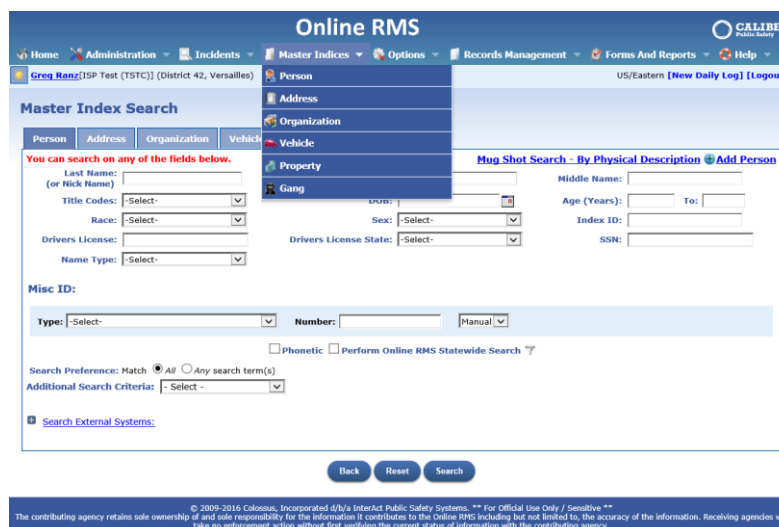
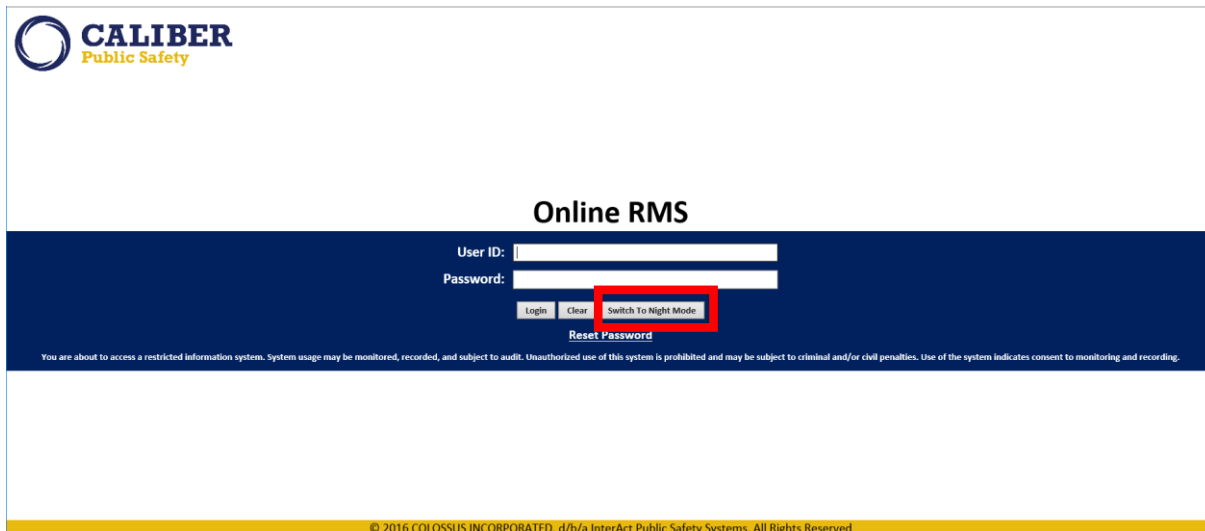


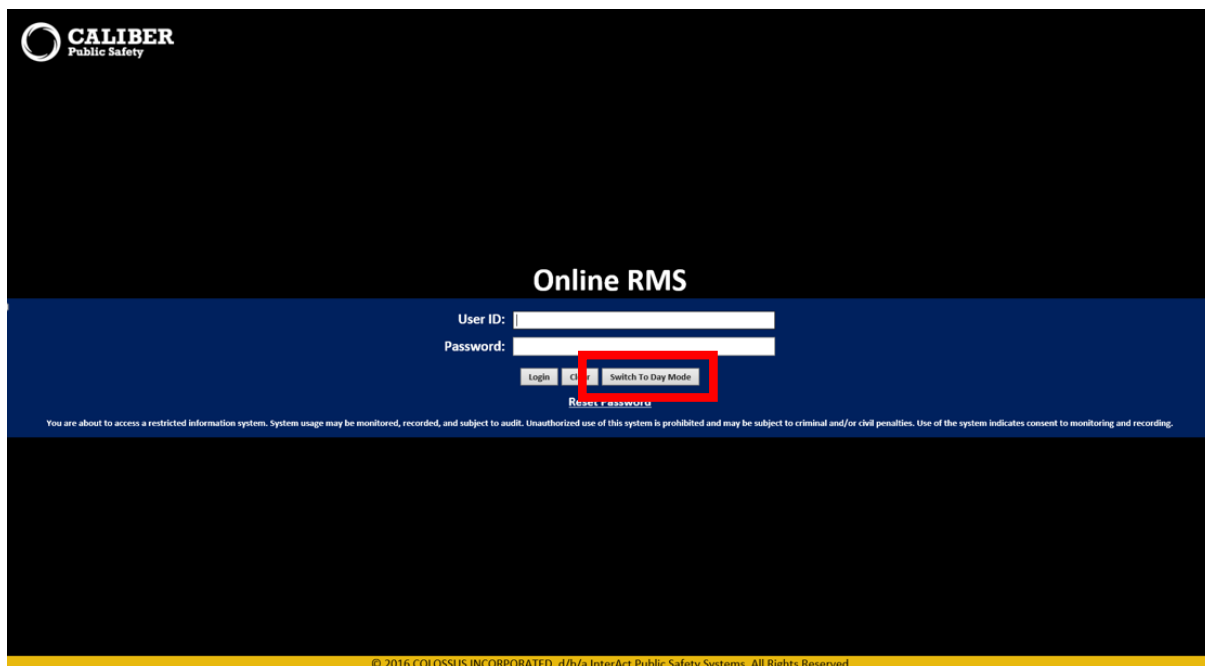
Figure 3: Updated Page, Menu, Tab, and List of Values (LOV) displays

Responder Safety is improved with the capability to switch to **Night Mode** when operating the Online RMS at night or low light situations. Switching between **Day and Night Modes** is easy to do by clicking the “**Switch to Night Mode**” button on the login page or clicking on the **Sun icon** located to the left of your user name displayed in the Online RMS header.



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Figure 4: Login Page - Day Mode - Switch to Night Mode




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Figure 5: Login Page - Night Mode – Switch to Day Mode

Users can edit their **User Profile - Preferences Page** to define a day or night mode preference upon successful login to the Online RMS.

Online RMS



Home

Administration

Incidents

Master Indices

Options

Records Management

Forms And Reports

Help

Todd Thompson[ISP (ISP)] (All Other)

US/Eastern [\[Logout\]](#)

Manage User

Profile Information

Security Settings

Preferences

Subscriptions

Officer Info

User: TODD.THOMPSON@INTERACT911.COM

Notification Settings

Alert Type: ☐ Audible

Email Notifications Priority: Urgent

Hours for Notifications: Begin: Hrs. End: Hrs.

Always Send Subscription Notifications: ☐

[Edit User Filters](#)

Incident Setup Wizard

ON

OFF

Day / Night Mode

Default Day/Night Preference On Login: Normal / Day Mode

Night Mode

Breadcrumb Options

Enabled - Always show Breadcrumbs on pages that use them

Default Search Agency

All Agencies/Schema

Users that find themselves consistently working in low light situations or assigned to night shifts can create a new web page favorite or desktop shortcut to open the Online RMS in **Night Mode**. This alleviates having to open the login page and take action to **Switch to Night Mode**. Use the following URL to open the Online RMS Production instance in **Night Mode**: <https://rms.public-safety-cloud.com/prod/?nightMode=Y> or add the following parameter to any Online RMS URL “**?nightMode=Y**”.

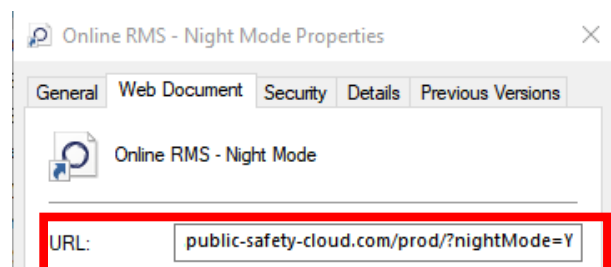


Figure 6: Example Shortcut Link for Night Mode

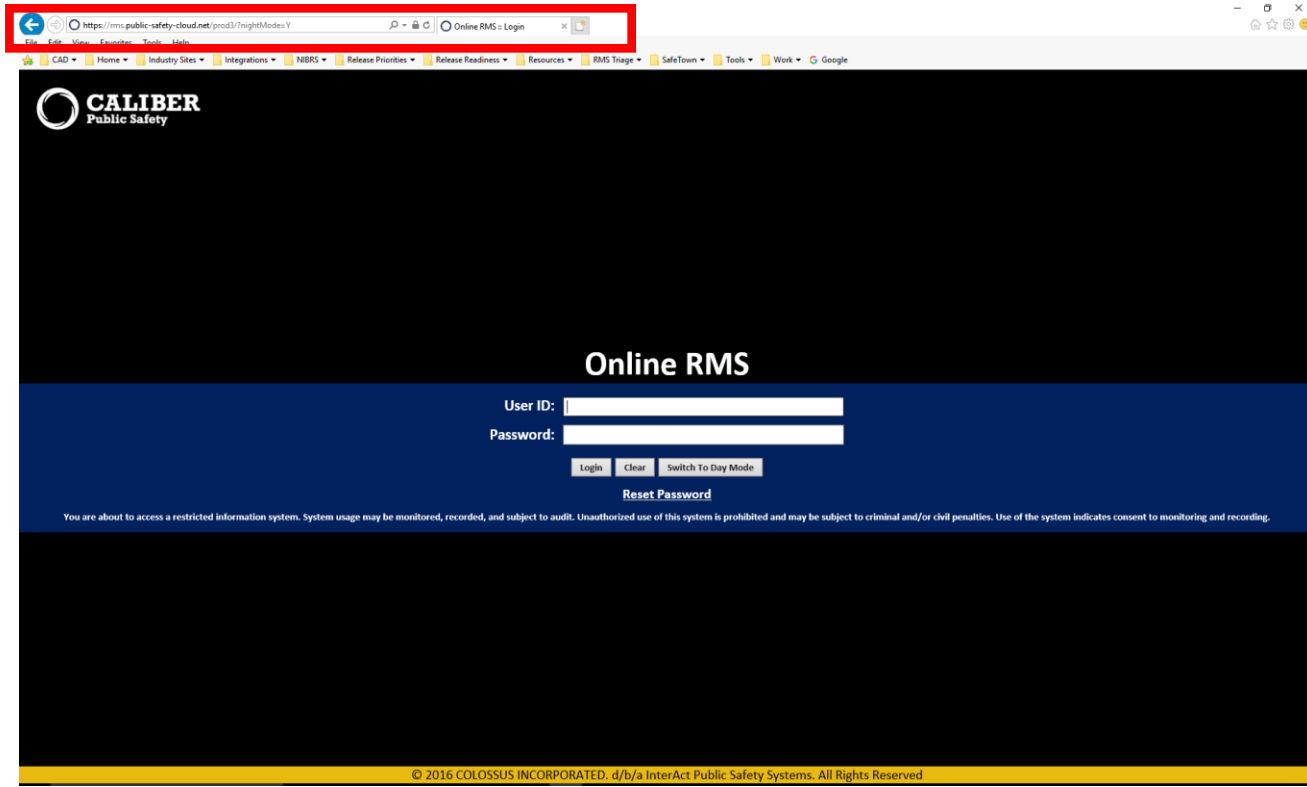


Figure 7: Online RMS URL Opened in Night Mode

NEW FEATURE – AUDITING

Enhanced Auditing

The **Auditing** feature allows agency administrators to configure and view audit information for data tables, notification actions, printed reports, and queries for persons, incidents and field arrests. Enhanced auditing empowers system administrators to audit on demand to ensure end-user best practices.

The **Auditing** feature will allow customers to audit the following kinds of data across an Online RMS schema:

- **Table Access** - inserts, updates and deletes)
- **Report Access** - printed reports for Incidents, Arrest, etc. as well as Custom Forms and ad-hoc reports initiated from the application
- **Search Access** - incident, person and arrests searches)
- **Notification Access** – creation, actions take and deletes

Captured Audit data can be viewed on the Auditing Search page or exported to an excel spreadsheet.

Please submit an RMS support ticket to client services if your agency is interested in using the Auditing feature. In the September 12th 10.28.1 service pack release, the Online RMS will be configured to audit the following tables by default for all Online RMS schemas.

Table Names	Audit Actions
INCIDENT_PEOPLE	Create, Update, Delete
INCIDENT_PEOPLE_OFFENSE	Create, Update, Delete
INCIDENT_PERSON_ROLES	Create, Update, Delete
INCIDENT_SUPP_NARRATIVES	Create, Update, Delete
INCIDENT_SUPPLEMENTS	Create, Update, Delete
INCIDENT_PROPERTIES	Create, Update, Delete
INCIDENT_VEHICLES	Create, Update, Delete
INCIDENT_ADDRESSES	Create, Update, Delete
INCIDENT_TYPES	Create, Update, Delete
INCIDENT_CLASSIFICATIONS	Create, Update, Delete
INCIDENT_ATTACHMENTS	Create, Update, Delete
INCIDENT_IMAGES	Create, Update, Delete
INCIDENT_CLASSIFICATIONS	Create, Update, Delete
OFFENSES	Create, Update, Delete
INCIDENTS	Create, Update, Delete
ARREST_PEOPLE	Create, Update, Delete
ARREST_PERSON_ROLES	Create, Update, Delete
DOMESTIC_VIOLENCE_VICTIMS	Create, Update, Delete
ARREST_PROPERTIES	Create, Update, Delete
ARREST_NARRATIVES	Create, Update, Delete
ARREST_CHARGES	Create, Update, Delete
ARRESTS	Create, Update, Delete
INC_CASE_ACTIVITIES	Create, Update, Delete
OFFICERS	Create, Update, Delete
EMPLOYEE_ADDRESSES	Create, Update, Delete
EMPLOYEE_ADDR_PHONES	Create, Update, Delete
EMPLOYEE_MEDICAL	Create, Update, Delete
EMPLOYEES	Create, Update, Delete
EJS_NOTES	Create, Update, Delete
PEOPLE	Create, Update, Delete
MASTER_NAMES	Create, Update, Delete
MISC_IDS	Create, Update, Delete
PERSON_IMAGES	Create, Update, Delete
PERSON_CAUTIONS	Create, Update, Delete
PERSON_ADDRESSES	Create, Update, Delete

PHONES	Create, Update, Delete
ADDRESSES	Create, Update, Delete
BUSINESSES	Create, Update, Delete
VEHICLES	Create, Update, Delete
PROPERTIES	Create, Update, Delete
IJIS_USER_PROFILES	Create, Update, Delete
IJIS_USER_PROFILE_ROLES	Create, Update, Delete
EJS_ROLE_PERM_CATS	Create, Update, Delete
EJS_USERS	Create, Update, Delete
CHARGE_CODES	Create, Update, Delete
OFFENSE_CODES	Create, Update, Delete
NIBRS_OFFENSES	Create, Update, Delete

Auditing - Configuration

A new feature for AUDITING must be granted to the user's agency in order for the user to configure or view audit data. The feature will be granted to all agencies for initial rollout of this feature.

Online RMS provides the following permission categories for Auditing.

- **Auditing – Administration Landing Page**
- **Auditing – Configure Report Auditing**
- **Auditing – Search Report Auditing**
- **Auditing – Configure Table Level Auditing**
- **Auditing – Search Table Auditing**
- **Auditing – Configure Search Auditing**
- **Auditing – Search Audited Searches**
- **Auditing – Setup Notification Auditing**
- **Auditing – Search Notification Auditing**

The Administration Landing Page permission category grants access to the Auditing Admin Configuration page accessed from the Administration Home Page.

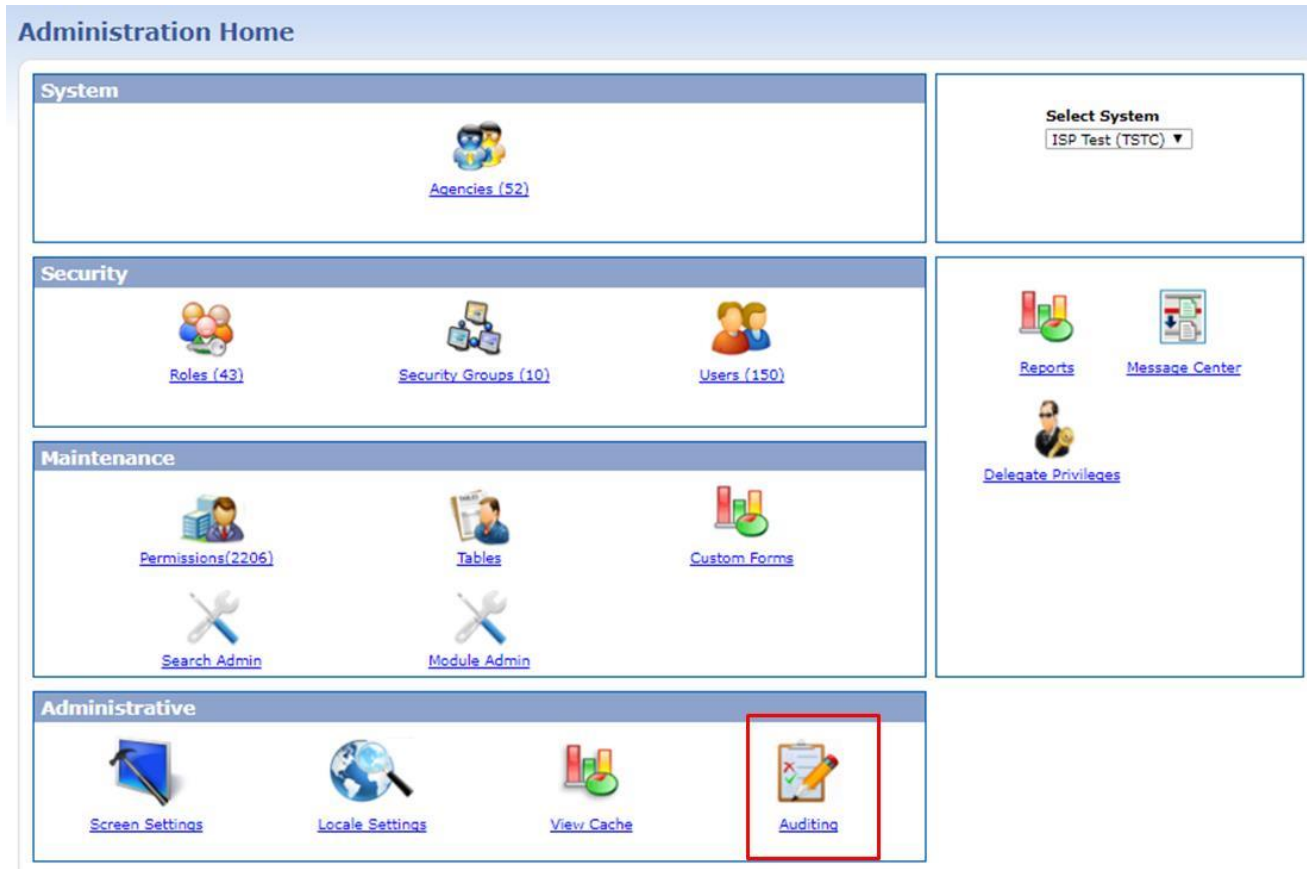


Figure 8: Admin Home Page – Auditing Configuration Access

The remaining permission categories grant access to corresponding configure or search links located on the Auditing Administration Configuration page.

All Audit permissions are granted to the SYSTEM_ADMIN and DBA for initial roll-out.

TABLE ACCESS AUDITING

Configure Table Access

To configure actions that are audited for tables, the system admin selects the **Table Access** link on the Auditing Administration Configuration page.

Auditing
Go Back

Tables

Table Access	Configure Table Level Auditing
Search	Query Table Audit Data

Searches

Search Access	Configure Search Auditing
Search	Query Audited Data

Reports

Report Access	Configure Report Auditing
Search	Query Report Audit Data

Notifications

Notification Access	Choose Which Notifications Should be Audited
Search	Query Notification Audit Data

Figure 9: Auditing Admin – Table Audits

The Table Auditing Setup page displays all tables enabled for auditing. If a table needs to be audited that is not displayed on this page, please contact Client Services. In order to view tables that are being audited the user can select the “**Show Only Enabled Tables**” check box and only tables with at least one flag set to yes will display.

The user selects the **edit** icon for the table to audit. Actions to audit create, update, or delete actions to a record can be tracked.

Table Auditing Setup Go Back

Auditing Tables

Show entries Search: ☐ Show Only Enabled Tables

Table Name	Create	Update	Delete	Actions
ADDRESSES	No	No	No	
ARRESTS	Yes	Yes	Yes	
CITATION_PEOPLE	Yes	Yes	Yes	
CITATIONS	Yes	Yes	Yes	
E_WARRANTS	No	No	No	
EJS_NOTES	No	No	No	
EVIDENCE	No	No	No	
FIELD_INTERVIEWS	No	No	No	
IMPOUND	No	No	No	
INC_PER_FORCES	No	No	No	

Showing 1 to 10 of 59 entries Previous **1** 2 3 4 5 6 Next

Figure 10: Admin - Table Auditing Configuration

Table Auditing Setup Go Back

Auditing Tables

Show entries Search: ☐ Show Only Enabled Tables

Table Name	Create	Update	Delete	Actions
ADDRESSES	No	No	No	
ARRESTS	Yes	Yes	Yes	
CITATION_PEOPLE	Yes	Yes	Yes	
CITATIONS	Yes	Yes	Yes	
E_WARRANTS	No	No	No	
EJS_NOTES	No	No	No	
EVIDENCE	No	No	No	
FIELD_INTERVIEWS	No	No	No	
IMPOUND	No	No	No	
INC_PER_FORCES	No	No	No	

Showing 1 to 10 of 59 entries Previous **1** 2 3 4 5 6 Next

Audit Table Setup

ARRESTS

Insert: ☒

Update: ☒

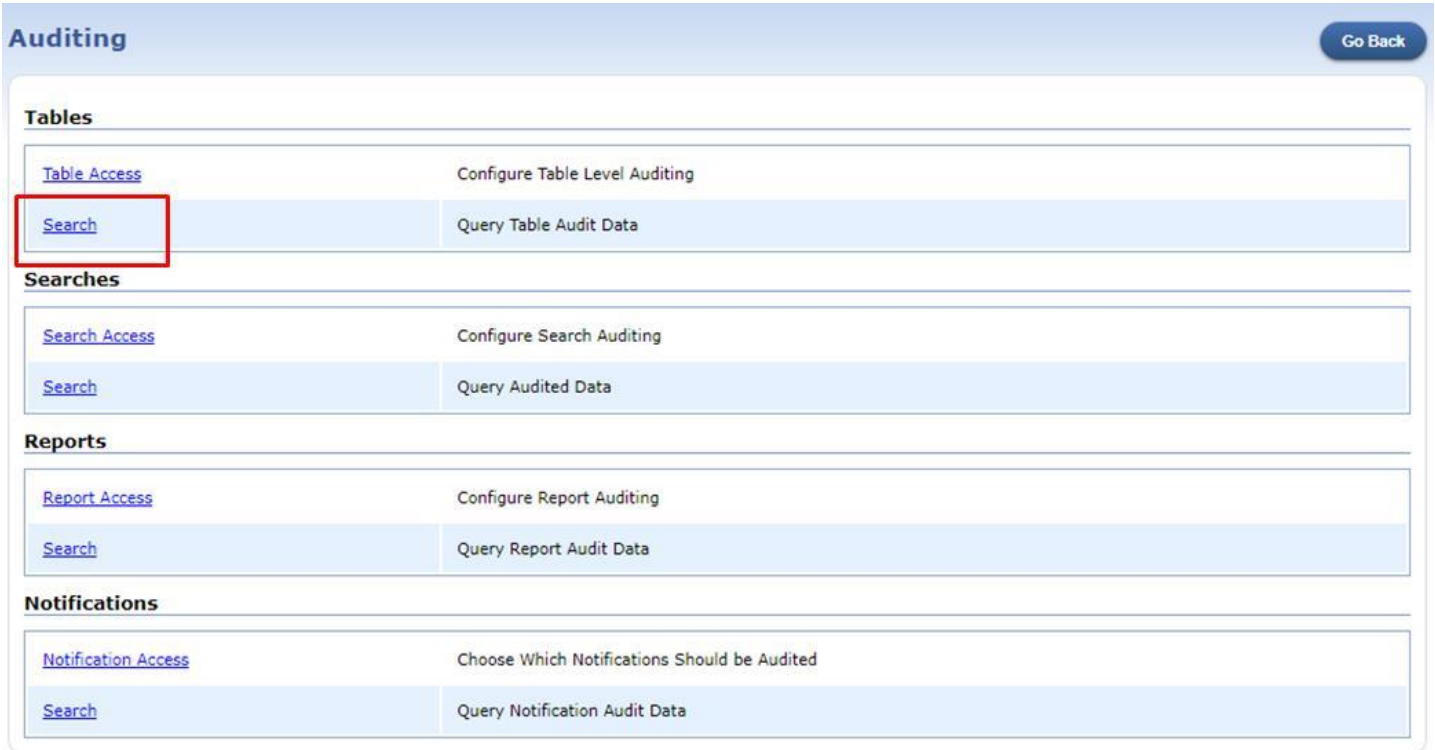
Delete: ☒

Save Cancel

Figure 11: Table Audit Configuration Options

Query Table Access

To view table audit data, the user selects the **Search** link under Tables on the Auditing Admin page.



The screenshot shows the 'Auditing' section of the Auditing Admin page. It contains four main sections: Tables, Searches, Reports, and Notifications. Each section has a 'Table Access' link and a 'Search' link. The 'Search' link under the 'Tables' section is highlighted with a red box.

Auditing	
Go Back	
Tables	
Table Access	Configure Table Level Auditing
Search	Query Table Audit Data
Searches	
Search Access	Configure Search Auditing
Search	Query Audited Data
Reports	
Report Access	Configure Report Auditing
Search	Query Report Audit Data
Notifications	
Notification Access	Choose Which Notifications Should be Audited
Search	Query Notification Audit Data

Figure 12: Auditing Admin – Search Table Audit Info

Online RMS displays a list of tables that are configured for auditing with at least one action set to yes or that have existing audit data. Select the **hand** icon for a table to open a new tab to query the table audit data. The user can enter various search criteria including table fields and values. RMS displays the transaction date, action, user, agency and all columns for audit data matching the search criteria. Old and New values are displayed for Update audit transactions. The user can modify the columns display as needed.

Table Select: **ARRESTS**

User:

Agency:

Date / Time From: Time:

Date / Time To: Time:

Actions: Insert: ☒ Update: ☒ Delete: ☒

Additional Fields:

Select Columns: Available: Selected:

Show: entries

Id	User Name	User Agency	Action	Date of Action	ARREST_ID	PERSON_ID	JAIL_STAFF_ID	ARREST_STATUS_CODE	ARREST_DATE	TOWING_CO_ID	ARR_COMMENT	ARREST_TIME	DCFS_NOTIFIED	COMMITM
1579	D_OFFICER	D42	UPDATE	07/06/2017 13:32:32	Old Value: 990 New Value: 990	Old Value: 527 New Value: 527	Old Value: New Value:	Old Value: New Value:	Old Value: 07/06/2017 03:00:00 New Value: 07/06/2017 03:00:00	Old Value: New Value:	Old Value: New Value:	Old Value: New Value:	Old Value: N New Value: N	Old Value: New Value:

Figure 13: Table Audit Search Page

REPORT ACCESS AUDITING

Configure Report Access

To configure auditing for reports, the system admin selects the **Report Access** link on the Auditing admin page.

Auditing

Tables

Table Access	Configure Table Level Auditing
Search	Query Table Audit Data

Searches

Search Access	Configure Search Auditing
Search	Query Audited Data

Reports

Report Access	Configure Report Auditing
Search	Query Report Audit Data

Notifications

Notification Access	Choose Which Notifications Should be Audited
Search	Query Notification Audit Data

Figure 14: Auditing Admin– Report Access Configuration

RMS displays a single check box to enable auditing for all reports.

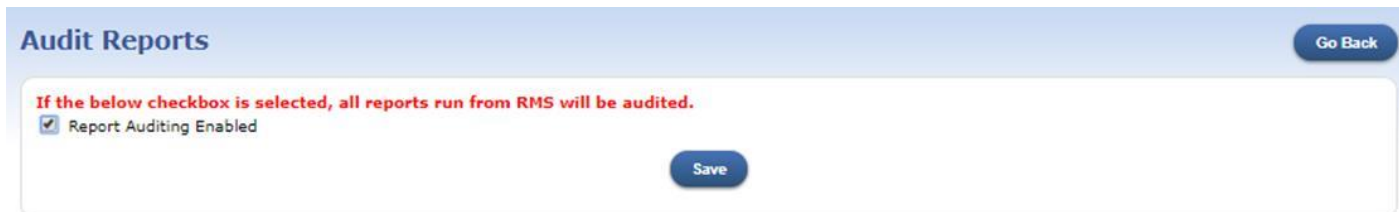


Figure 15: Auditing Admin - Enable Report Access

Query Report Access

To view report audit data, Select the **Search** link under Reports on the Auditing Admin page.




Figure 16: Auditing Admin – Search Report Access Info

Online RMS displays the Report Query page where the user can enter various search criteria. RMS displays the report name, identifier (if the report is for a single incident, arrest, etc.) Date, user, agency and report parameters for audit data matching the search criteria.

User:

Agency: -Select-

Report Name:

Identifier:

Date / Time From:

Time:

Date / Time To:

Time:

Search

Reset

Show 10 entries

Previous

1

2

3

4

5

...

10

Next

Parameters

Report Name	Identifier	Date	User	Agency	
Ticket Index Report		07/05/2017 15:02:18	C_ADMIN	All Other	Agency Code 1: SAPD Citation Date 2: 2017-06-30 Citation Date 1: 2017-06-01 Outputtype:
Offenses - By Zip		07/05/2017 14:27:00	C_ADMIN	All Other	Outputtype: I Start Date 1: 2017-01-01 I Start Date 2: 2017-07-09
Offenses - By Zip		07/05/2017 14:25:47	C_ADMIN	All Other	Outputtype: I Start Date 1: 2017-01-01 I Start Date 2: 2017-07-09
Offenses - By Zip		07/05/2017 14:24:58	STATE_OFFICER11	District 42, Versailles	Outputtype: I Start Date 1: 2017-01-01 I Start Date 2: 2017-07-09
Bias Offenses Listing		07/05/2017 14:22:52	STATE_OFFICER11	District 42, Versailles	Start Date 1: 2017-01-01 Start Date 2: 2017-07-09 Outputtype:
Active Warrants - By City		07/05/2017 14:22:22	STATE_OFFICER11	District 42, Versailles	Date Issued 2: 2017-06-30 Date Issued 1: 2017-06-01 Outputtype:
Offense Count By City		07/05/2017 14:21:24	STATE_OFFICER11	District 42, Versailles	Start Date 1: 2017-06-01 Start Date 2: 2017-06-30 Outputtype:
Offense Count By City		07/05/2017 14:20:27	D_OFFICER	District 42, Versailles	Start Date 1: 2017-06-01 Start Date 2: 2017-06-30 Outputtype:
Offenses - By Reporting Area - Bar Chart		07/05/2017 14:19:59	D_OFFICER	District 42, Versailles	Outputtype: I Start Date 1: 2017-06-01 I Start Date 2: 2017-06-30

Figure 17: Report Access Search Page

SEARCH ACCESS AUDITING

Configure Search Access

To configure auditing for Searches, the system admin selects the **Search Access** link on the Auditing admin page.

Auditing

Go Back

Tables

Table Access

Configure Table Level Auditing

Search

Query Table Audit Data

Searches

Search Access

Configure Search Auditing

Search

Query Audited Data

Reports

Report Access

Configure Report Auditing

Search

Query Report Audit Data

Notifications

Notification Access

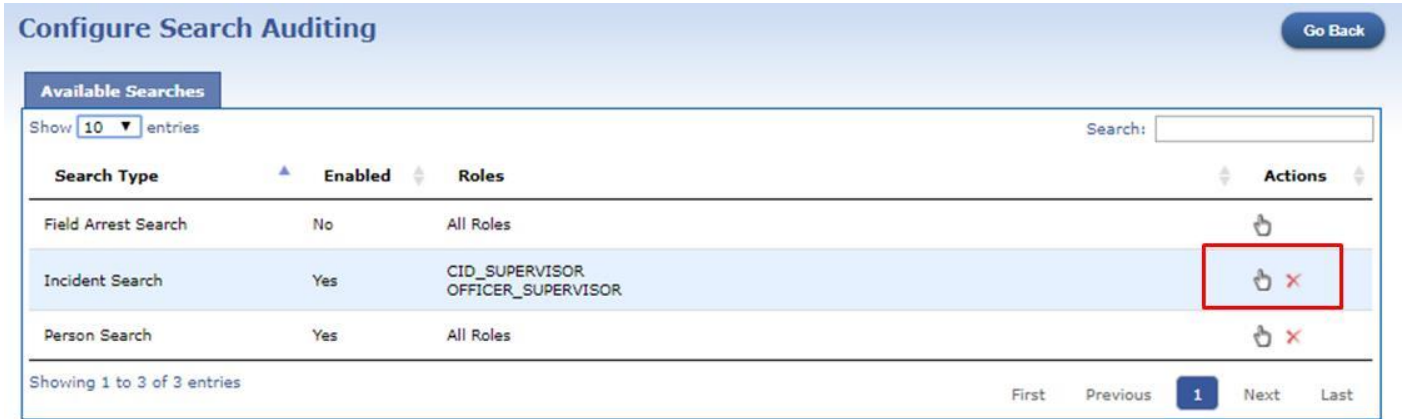
Choose Which Notifications Should be Audited

Search

Query Notification Audit Data

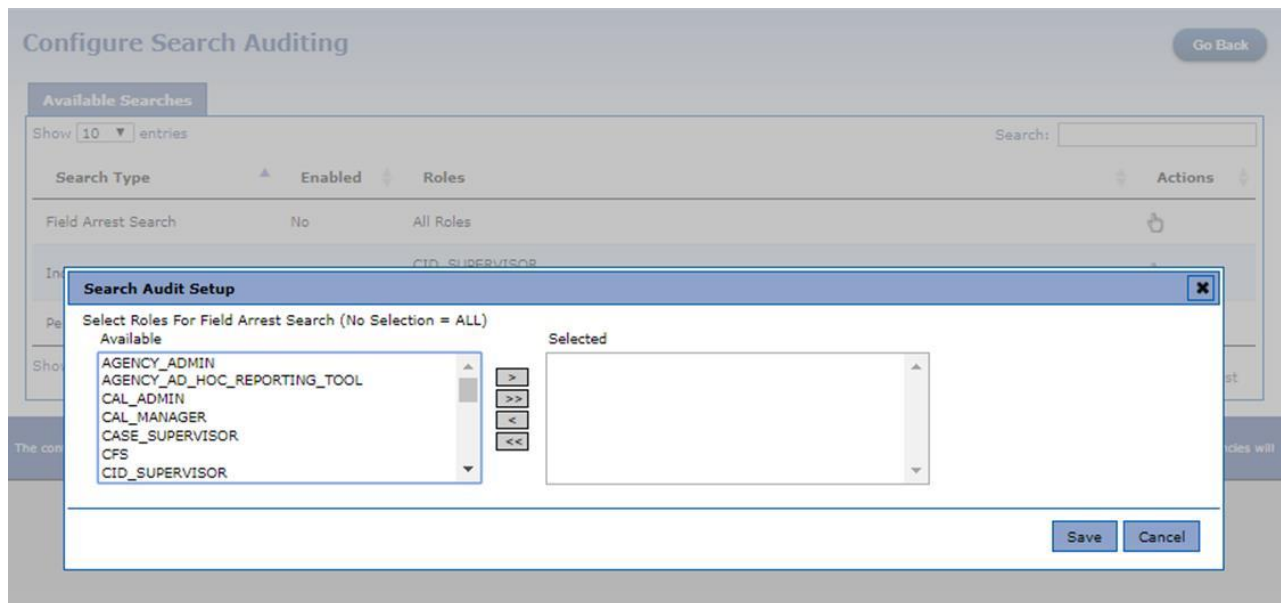
Figure 18: Auditing Admin – Query Access Configuration

RMS supports auditing three types of searches: Person, Incident and Field Arrest. The user enables or disables auditing for a search and defines the user roles for which to capture search audit data.



Search Type	Enabled	Roles	Actions
Field Arrest Search	No	All Roles	
Incident Search	Yes	CID_SUPERVISOR OFFICER_SUPERVISOR	
Person Search	Yes	All Roles	

Figure 19: Auditing Admin – Configure Query Auditing



Select Roles For Field Arrest Search (No Selection = ALL)

Available

AGENCY_ADMIN
 AGENCY_AD_HOC_REPORTING_TOOL
 CAL_ADMIN
 CAL_MANAGER
 CASE_SUPERVISOR
 CFS
 CID_SUPERVISOR

Selected

>

>>

<<

<

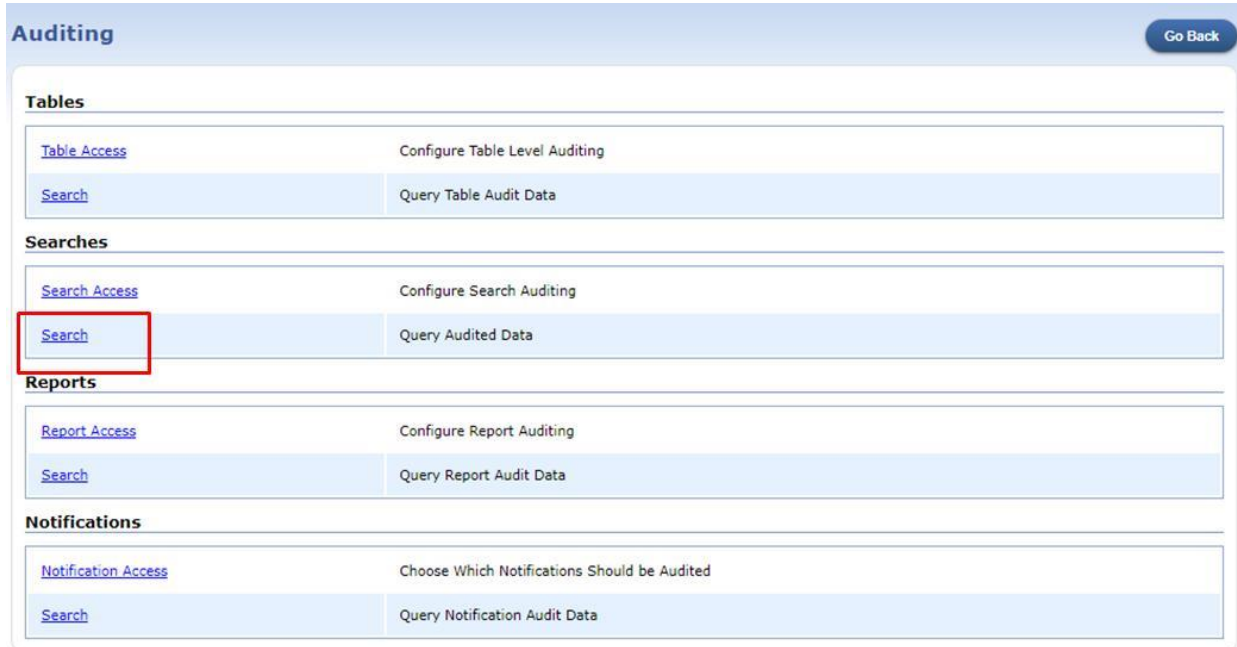
Save

Cancel

Figure 20: Auditing Admin – Query Audit Setup - Select Roles

Query Search Access

To view search audit data, the user selects the **Search** link under Searches on the Auditing Admin page.

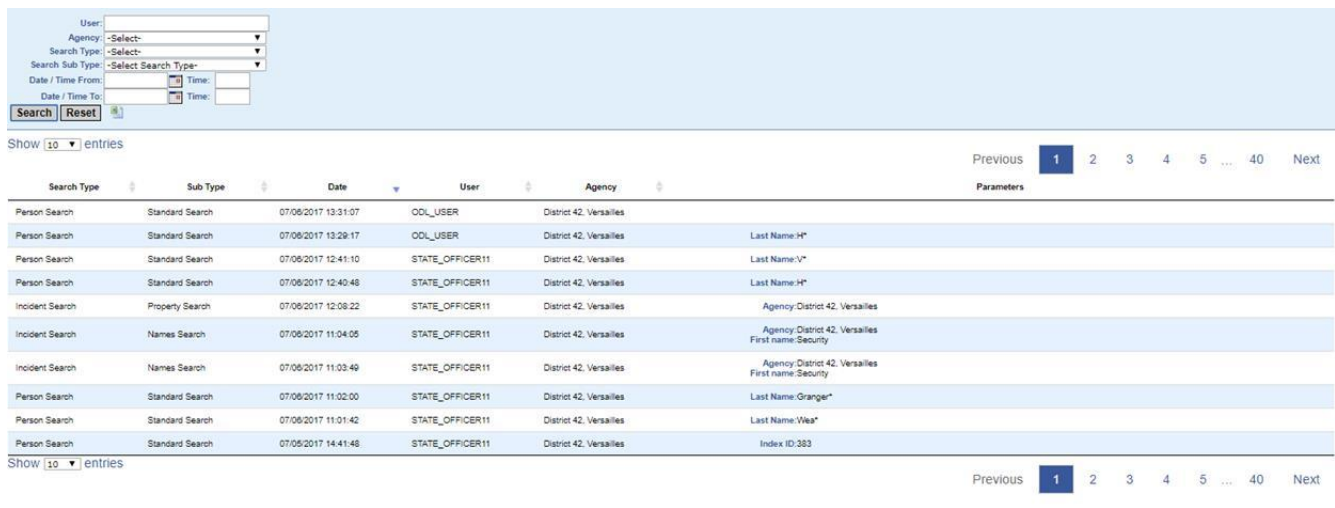


The screenshot shows the 'Auditing' section of the interface. It contains several sub-sections: Tables, Searches, Reports, and Notifications. Each sub-section has a 'Search' link. The 'Search' link under the 'Searches' section is highlighted with a red box.

Auditing	
Go Back	
Tables	
Table Access	Configure Table Level Auditing
Search	Query Table Audit Data
Searches	
Search Access	Configure Search Auditing
Search	Query Audited Data
Reports	
Report Access	Configure Report Auditing
Search	Query Report Audit Data
Notifications	
Notification Access	Choose Which Notifications Should be Audited
Search	Query Notification Audit Data

Figure 21: Auditing Admin – Search Query Access Info

Online RMS displays the **Search Query** page where the user can enter various search criteria. Online RMS displays the search type, search sub type, date, user, agency, and search parameters for audit data matching the search criteria.



The screenshot shows the 'Search Query' page. It includes a search form with fields for User, Agency, Search Type, Search Sub Type, Date / Time From, and Date / Time To. Below the form is a table of results with columns for Search Type, Sub Type, Date, User, Agency, and Parameters. The table shows 10 entries, with the first entry highlighted.

Search Criteria:

- User: []
- Agency: [Select]
- Search Type: [Select]
- Search Sub Type: [Select Search Type]
- Date / Time From: [] Time: []
- Date / Time To: [] Time: []

Buttons: [Search](#) [Reset](#)

Results:

Search Type	Sub Type	Date	User	Agency	Parameters
Person Search	Standard Search	07/06/2017 13:31:07	ODL_USER	District 42, Versailles	
Person Search	Standard Search	07/06/2017 13:29:17	ODL_USER	District 42, Versailles	Last Name:H*
Person Search	Standard Search	07/06/2017 12:41:10	STATE_OFFICER11	District 42, Versailles	Last Name:V*
Person Search	Standard Search	07/06/2017 12:40:48	STATE_OFFICER11	District 42, Versailles	Last Name:H*
Incident Search	Property Search	07/06/2017 12:08:22	STATE_OFFICER11	District 42, Versailles	Agency:District 42, Versailles
Incident Search	Names Search	07/06/2017 11:04:05	STATE_OFFICER11	District 42, Versailles	Agency:District 42, Versailles First name:Security
Incident Search	Names Search	07/06/2017 11:03:49	STATE_OFFICER11	District 42, Versailles	Agency:District 42, Versailles First name:Security
Person Search	Standard Search	07/06/2017 11:02:00	STATE_OFFICER11	District 42, Versailles	Last Name:Oranger*
Person Search	Standard Search	07/06/2017 11:01:42	STATE_OFFICER11	District 42, Versailles	Last Name:Wear*
Person Search	Standard Search	07/05/2017 14:41:46	STATE_OFFICER11	District 42, Versailles	Index ID:383

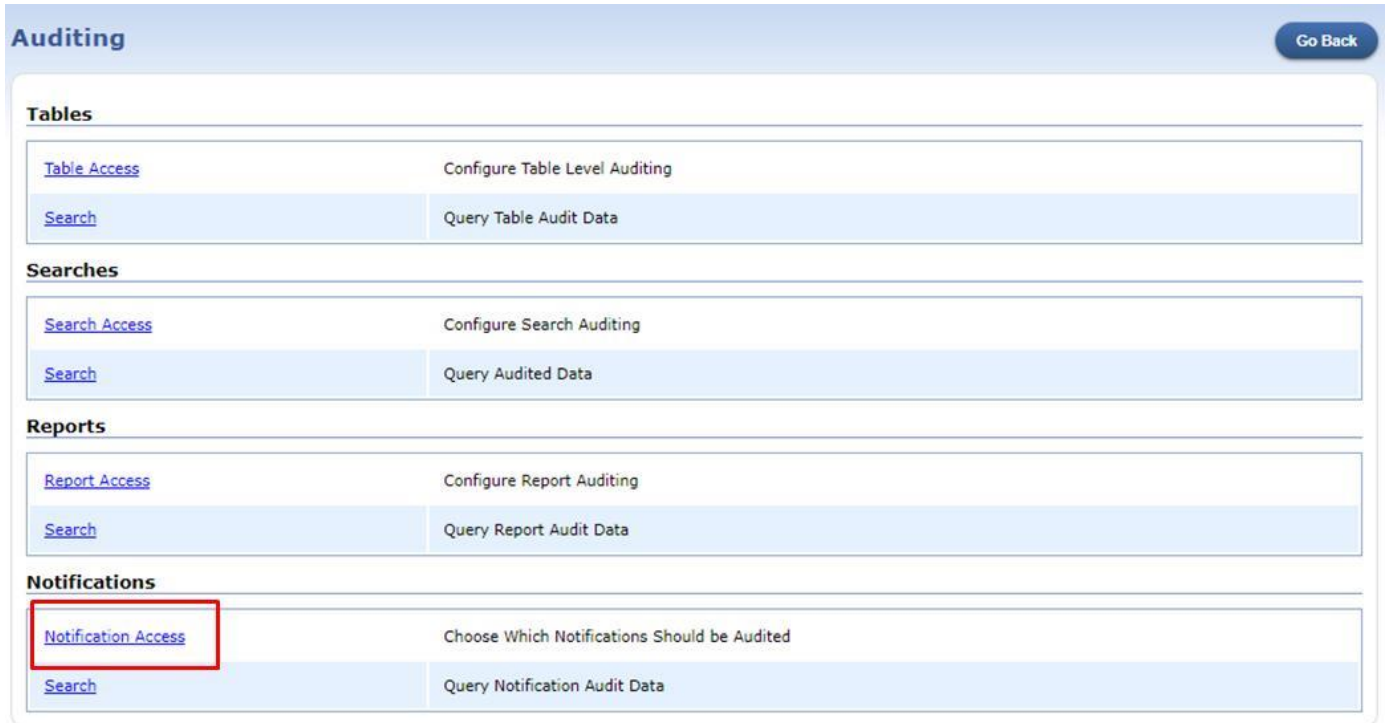
Navigation: Previous [1](#) [2](#) [3](#) [4](#) [5](#) ... [40](#) Next

Figure 22: Query Access Search Page

NOTIFICATION ACCESS AUDITING

Configure Notification Access

To configure auditing for Notifications, the system admin selects the **Notification Access** link on the Auditing admin page.



The screenshot shows the 'Auditing' admin page with a 'Go Back' button in the top right. The page is divided into four sections: Tables, Searches, Reports, and Notifications. Each section contains a table with two rows: one for configuration and one for querying audit data. The 'Notification Access' link in the Notifications section is highlighted with a red box.

Auditing	
Go Back	
Tables	
Table Access	Configure Table Level Auditing
Search	Query Table Audit Data
Searches	
Search Access	Configure Search Auditing
Search	Query Audited Data
Reports	
Report Access	Configure Report Auditing
Search	Query Report Audit Data
Notifications	
Notification Access	Choose Which Notifications Should be Audited
Search	Query Notification Audit Data

Figure 23: Auditing Admin – Notification Access Configuration

Online RMS displays a list of all notifications. The user can enable or disable auditing for any notification by selecting the **action** icon.

Notification Auditing Setup Go Back

Notifications

Show **10** entries Search:

Table Name	Enabled	Actions
ADMINISTRATIVE	No	
APPROVE INCIDENT REPORT - CID	No	
APPROVE INCIDENT REPORT - PATROL	No	
Business Alert	No	
COURT PAPER ASSIGNED	No	
COURT PAPER ASSIGNMENT UPDATED	No	
DEPARTMENT VEHICLE ASSIGNED	No	
DEPARTMENT VEHICLE SERVICE REQUEST REVIEWED	No	
DEPARTMENT VEHICLE SERVICE REQUEST SUBMITTED	No	
DEPARTMENT VEHICLE UN-ASSIGNED	No	

Showing 1 to 10 of 69 entries Previous **1** 2 3 4 5 6 7 Next

Figure 24: Auditing Admin – Notification Setup

Query Notification Access

To view notification audit data, the user selects the **Search** link under Notifications on the Auditing Admin page.

Auditing Go Back

Tables

Table Access	Configure Table Level Auditing
Search	Query Table Audit Data

Searches

Search Access	Configure Search Auditing
Search	Query Audited Data

Reports

Report Access	Configure Report Auditing
Search	Query Report Audit Data

Notifications

Notification Access	Choose Which Notifications Should be Audited
Search	Query Notification Audit Data

Figure 25: Auditing Admin – Search Notification Access Info

Online RMS displays the Notification Query page where the user can enter various search criteria. RMS displays the Notification ID, Notification Name, Date Created, Date Action was taken, Creator, Actor, and Notification Details for audit data matching the search criteria.

Acting User:
Notification Creator User:
Agency: Select-
Notification Type: Select-
Notification ID:
Notification Content:
Actions: Create: ☒ Take Action: ☒ Delete: ☒
Date / Time From: Time:
Date / Time To: Time:
Search Reset

Show 10 entries

Previous
1
2
3
Next

ID	Notification ID	Notification Type	Date Notification Created	Date Of Action	Action	Agency	Acting User	Notification Creator	Notification Content
29	11087	FIELD ARREST APPROVAL REQUEST - PATROL	07/09/2017 13:31:21	07/09/2017 13:32:32	DELETE	District 42, Versailles	D_OFFICER	COL_USER	Arrest #1707564 has been submitted for approval Testing for audit
28	11087	FIELD ARREST APPROVAL REQUEST - PATROL	07/09/2017 13:31:21	07/09/2017 13:32:27	ACTION	District 42, Versailles	D_OFFICER	COL_USER	Arrest #1707564 has been submitted for approval Testing for audit
27	11087	FIELD ARREST APPROVAL REQUEST - PATROL	07/09/2017 13:31:21	07/09/2017 13:31:21	CREATE	District 42, Versailles	COL_USER	COL_USER	Arrest #1707564 has been submitted for approval Testing for audit
26	11089	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	07/09/2017 12:42:42	07/09/2017 13:26:16	DELETE	District 42, Versailles	STATE_OFFICER11	STATE_OFFICER11	Incident Report 2017D4210097 Supp #0 Has Been Approved. Offenses:15-42-19-16 HEALTH- LEGEND DRUG FRAUD; 35-43-2-1 B08 BURGLARY- BANK;
25	11089	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	07/09/2017 12:42:42	07/09/2017 12:42:42	CREATE	District 42, Versailles	STATE_OFFICER11	STATE_OFFICER11	Incident Report 2017D4210097 Supp #0 Has Been Approved. Offenses:15-42-19-16 HEALTH- LEGEND DRUG FRAUD; 35-43-2-1 B08 BURGLARY- BANK;
24	11089	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	07/09/2017 12:42:42	07/09/2017 12:42:42	CREATE	District 42, Versailles	STATE_OFFICER11	STATE_OFFICER11	Incident Report 2017D4210097 Supp #0 Has Been Approved. Offenses:15-42-19-16 HEALTH- LEGEND DRUG FRAUD; 35-43-2-1 B08 BURGLARY- BANK;
23	11089	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	07/09/2017 11:06:12	07/09/2017 11:06:12	CREATE	District 42, Versailles	STATE_OFFICER11	STATE_OFFICER11	Incident Report 2017D4210096 Supp #0 Has Been Approved. Offenses:35-43-2-1 B08 BURGLARY- BUILDING;
22	11081	INCIDENT APPROVED - FOLLOW UP CASE DECISION NEEDED	07/09/2017 11:06:12	07/09/2017 11:06:12	CREATE	District 42, Versailles	STATE_OFFICER11	STATE_OFFICER11	Incident Report 2017D4210096 Supp #0 Has Been Approved. Offenses:35-43-2-1 B08 BURGLARY- BUILDING;

Figure 26: Notification Audit Search Page

NEW FEATURE – EXPUNGEMENTS

Enhanced Expungement Processing

This first iteration to streamline **Expungement** processing will allow authorized users to **expunge an offender / arrestee from an incident report or expunge an entire field arrest**. Expunged records will no longer be visible throughout the Online RMS unless the user is granted permissions to view expunged details.

CONFIGURATION

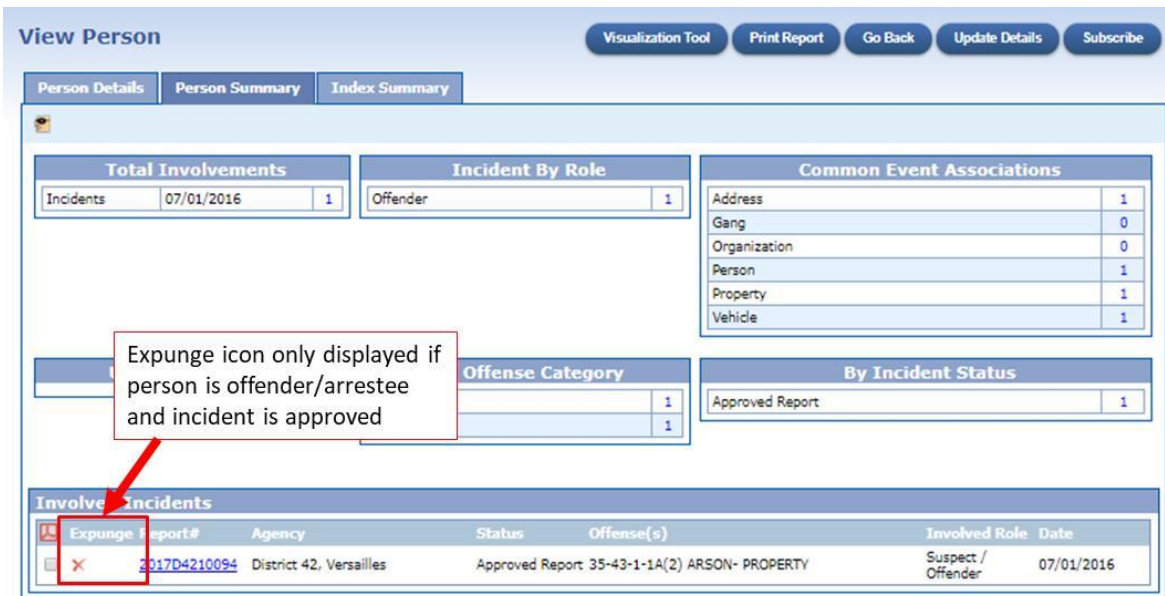
Online RMS provides two permission categories for Expungements. **Expungement – Expunge Records** controls the ability to initiate the expungement. **Expungement – View Expunged Records** permission grants users the ability to view expunged records within Online RMS. Neither permission is granted to any roles for initial roll-out of this feature. **Note:** Please contact your system admin to grant these new permissions to appropriate roles in your Online RMS schema.

END-USER FUNCTIONS

Expungement was designed to be initiated from the **Master Person Summary Page** for both **Field Arrests** and **Offenders on an Incident Report**. Field Arrests Expungements apply to the entire Field Arrest. Incident Expungements apply to the offender as an incident report may have more than one offender.

Expunge Offender from Incident

The Summary tab on the **View Person** page displays an **Expunge column** in the Involved Incidents grid. If the master person is an **offender / arrestee** on the incident, the **incident is approved**, and the **user has Expunge Records permissions**, RMS displays a **red X** in the column for that incident.



View Person

Visualization Tool | Print Report | Go Back | Update Details | Subscribe

Person Details | **Person Summary** | Index Summary

Total Involvements			Incident By Role		Common Event Associations	
Incidents	07/01/2016	1	Offender	1	Address	1
					Gang	0
					Organization	0
					Person	1
					Property	1
					Vehicle	1

Offense Category		By Incident Status	
	1	Approved Report	1
	1		

Expunge icon only displayed if person is offender/arrestee and incident is approved

Involved Incidents						
Expunge	Report#	Agency	Status	Offense(s)	Involved Role	Date
X	2017D4210094	District 42, Versailles	Approved Report	35-43-1-1A(2) ARSON- PROPERTY	Suspect / Offender	07/01/2016

Figure 27: Person Summary - Involved Incidents - Expunge Icon

The user selects the **expunge** icon for the incident to **expunge the offender**. RMS displays the expungement page allowing the user to **edit** the incident report **media summary** and **narrative** text fields to remove text that relates to the identity of the person being expunged. To edit a narrative, the user selects the **edit icon** and edits the text as needed. Online RMS will save the original and the edited versions of the narrative. The user selects the **Expunge button** to finalize the expungement.

Select the **Back button** to cancel the expungement. Select the **Expunge button** to finalize the expungement. **Usability Note:** Selecting the **Update button** for media summary changes commits the changes. If the expungement process is cancelled, the user will need to manually update the media summary to its original version.

Expunge Offender

Back

Incident Information

Incident Summary: 07/01/2016 1134 Hrs - 24 Blue Ridge RD Indianapolis, IN 46208-8888

Offense(s): 35-43-1-1A(2)-ARSON- PROPERTY

Agency Name: District 42, Versailles

Report #: 2017D4210094 Supp #: 0

Person Information

Index Id: 1001

Last Name: Smith

Sex: Male

DL #:

Residence Phone:

Email:

Address:

Height: 6' 02"

Hair Color:

Place of Birth:

First Name: Tom

Race: White

State:

Cell Phone:

Weight: 185

Complexion:

Middle Name: --

Ethnicity: Unknown

SSN:

Eye Color:

Citizenship:

DOB: 12/01/1980 (Age: 36)

No Image Present

Incident Summary


Please review the incident summary for any reference to this person.

Possible arson crime.

Update Summary

Incident Narratives

Please review the incident narratives for any reference to this person.

Title	Created By	Date Of Info	Supp#	Actions
Original Narrative	Ranz, Greg	07/05/2017	0	

*Expungement Comments

Expunge

Back

Figure 28: Incident Expunge Person Page

The user is returned to the Person Details page after the expungement is complete. Users without the **Expungement – View Expunged Records** permission will not see the incident involvement and the involvement counts will not include the incident the person was expunged.



Figure 29: Counts Related to the Expunged Person are Updated for Non-Expunge Users

For a user with **Expungement – View Expunged Records** permissions: the involvement counts remain unchanged, the incident displays with a **[EXPUNGED]** tag, common events to people, organizations, addresses, vehicles and property remain displayed, and an **unexpunge** icon appears to reverse the expungement.

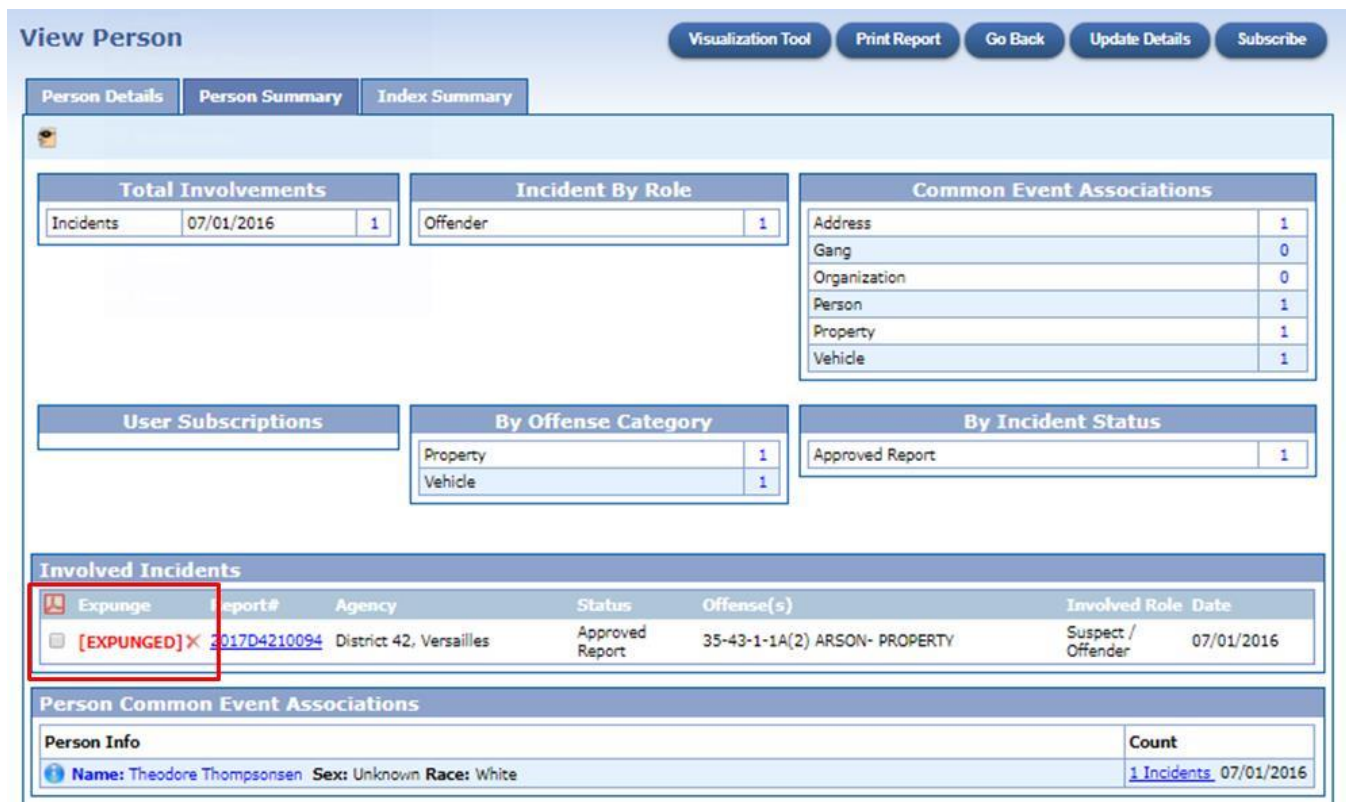
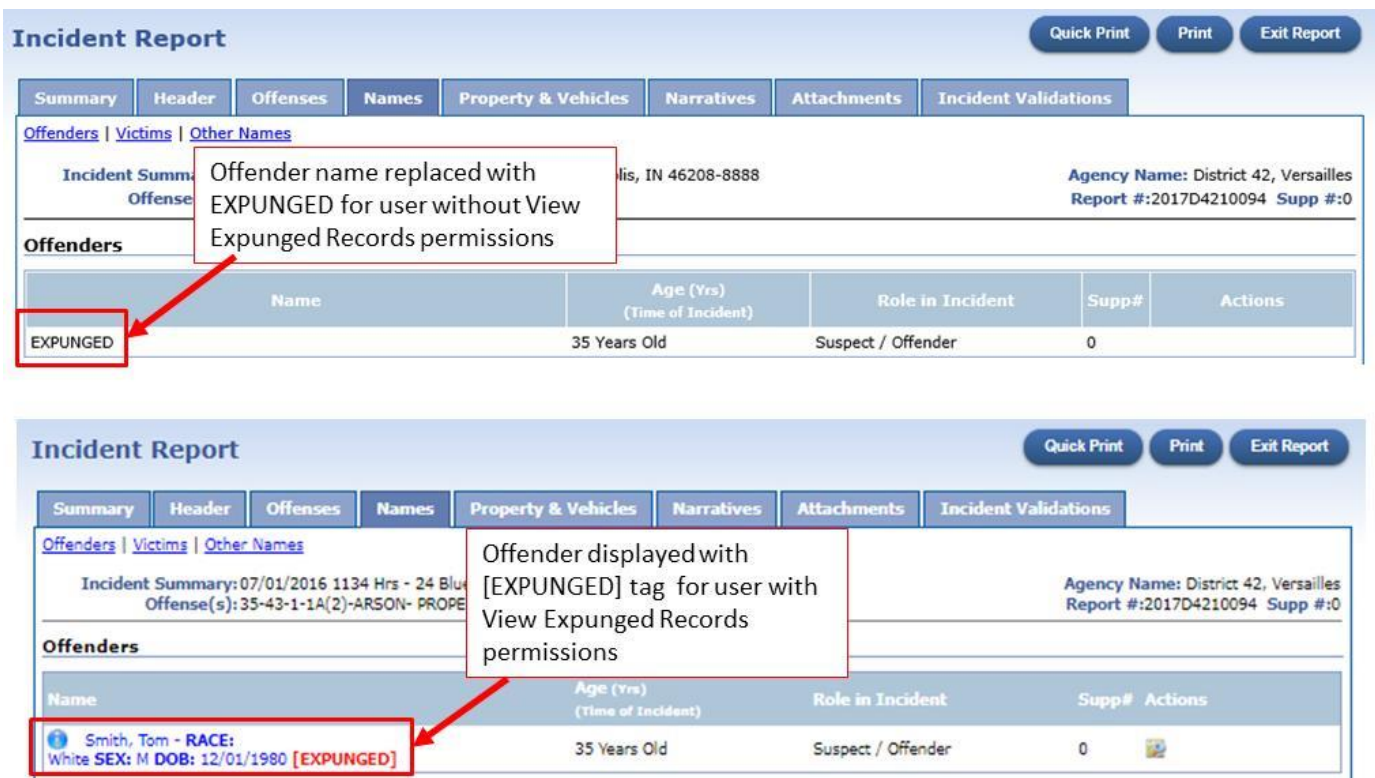


Figure 30: Person Summary - View for Expunged Authorized Users

For a user without **Expungement – View Expunged Records** permissions, the offender / arrestee’s name is replaced with the word **EXPUNGED** in the following places:

- Incident Summary Tab – Offenders Grid
- Incident Names Tab – Offenders Grid (no view icon)
- Incident Names Tab – View Victim page – Victim/Offender relationship
- Incident Property/Vehicle Tab – View Property page – Property Owner
- Incident Property/Vehicle Tab – View Vehicle page – Vehicle Owner
- Visualization – Incident Quick View – Offender Grid
- Incident Mapping – Incident Quick View – Offender Grid
- Case Management – Involved Names Grid
- Evidence Labels – Property Owner
- Evidence Lab Report – Suspect/Offender box

The above places will display the name with an **[EXPUNGED]** tag for users with **Expungement – View Expunged Records** permissions.



Incident Report (Top Screenshot: User without View Expunged Records permissions)

Offender name replaced with EXPUNGED for user without View Expunged Records permissions

Name	Age (Yrs) (Time of Incident)	Role in Incident	Supp#	Actions
EXPUNGED	35 Years Old	Suspect / Offender	0	

Incident Report (Bottom Screenshot: User with View Expunged Records permissions)

Offender displayed with [EXPUNGED] tag for user with View Expunged Records permissions

Name	Age (Yrs) (Time of Incident)	Role in Incident	Supp#	Actions
Smith, Tom - RACE: White SEX: M DOB: 12/01/1980 [EXPUNGED]	35 Years Old	Suspect / Offender	0	

Figure 31: Incident Names Tab - Non-Expunged User View (top) and Expunged User View (bottom)

The following changes throughout the application will be applied for a user without **Expungement – View Expunged Records** permissions:

- Master Indices – Person Common Event Associations (offender is not displayed at all)
- Visualization – Offender / Arrestee to Incident link

- Visualization – Person Quick View – Person Summary tab (incident not displayed for offender)
- Photo Lineup – Person Quick View – Person Summary (incident not displayed for offender)
- Person Collapse – Person Quick View – Person Summary tab (incident not displayed for offender)
- Incident Search – Name / Combo additional search criteria (incident not returned when searching by offender)
- Incident Smart Search – by name (incident not returned at all)
- Incident Smart Search – by any other part of incident (offender not displayed / image not displayed)
- Case Search – Name additional search criteria (incident not returned when searching by offender)

Online RMS will display the above data with a **[EXPUNGED]** tag for users with **Expungement – View Expunged Records** permissions. Regardless of a user's permissions, the print incident page will not display the expunged offender / arrestee's name and quick print will not print the expunged offender / arrestee.

If incident narratives were updated during the expunge process, both the original and the updated narratives can be viewed by users with the **Expungement – View Expunged Records** permissions. Users without the **Expungement – View Expunged Records** permission will only see the edited expunged versions of the **Media Summary and Narrative**.

Expunge Field Arrest

The **Summary tab** on the **View Person** page displays an **Expunge** column in the **Involved Arrests** grid. If the master person is an arrestee and the user has **Expungement – View Expunged Records** permissions, RMS displays a **red X** in the column for that field arrest.

View Person
Visualization Tool
Print Report
Go Back
Update Details
Subscribe

Person Details
Person Summary
Index Summary

Total Involvements

Field Arrest	06/01/2017	1
--------------	------------	---

Incident By Role

--	--

Common Event Associations

Address	1
Gang	0
Organization	0
Person	0
Property	0
Vehicle	0

User Subscriptions

--

By Offense Category

--

By Incident Status

--

Address Common Event Associations

Address Info	Count
24 Littleton, CO 80126	1 Field Arrests 07/05/2017

Involved Field Arrests

Expunge	Arrest Number	Role(s)	Arrest Date	Agency	Charges	Incidents	Actions
X	1707563	Arrestee	06/01/2017 0600	District 42, Versailles	25-2.5-3-4 - PROFESSION/OCCUPATION-ACUPUNCTURE- UNLAWFUL PRACTICE		

Figure 32: Person Summary - Involved Field Arrests Expungements

Users with the **Expungement – Expunge Records** permission can select the **Expunge icon** to expunge a field arrest. The **Field Arrest narrative** can be edited to remove text that relates to the identity of the person being expunged. To edit a narrative, the user selects the **edit icon** and changes the text as needed. RMS will save the original narrative and the edited version of the narrative. Select the **Expunge button** to finalize the expungement.

Expunge Arrest

Back

Arrest Information

Arrest Summary: 06/01/20170600 Hrs ⓘ

Charges: PROFESSION/OCCUPATION- ACUPUNCTURE- UNLAWFUL PRACTICE

Agency: District 42, Versailles

Arrest #: 1707563

Person Information

Index Id: 1001

Last Name: Smith

First Name: Tom

Middle Name: --

DOB: 12/01/1980 (Age: 36)

Sex: Male

Race: White

Ethnicity: Unknown

DL #:

State:

SSN:

Residence Phone:

Cell Phone:

Email:

Address (Residence) 369 East Frontage Road

Height: 6' 02"

Weight: 185

Eye Color:

Hair Color:

Complexion:

Place of Birth:

Citizenship:

Employer Name: Lollipop Land

No Image Present

Narratives

Please review the arrest narratives for any reference to this person.

Title	Creator Name	Date Created	Actions
test ⓘ	Greg Ranz	07/05/2017 1331	ⓘ

*Expungement Comments

Expunge

Back

Figure 33: Field Arrest Expunge Page

The user is returned to the Person Details page after the expungement is complete. Users without the **Expungement – View Expunged Records** permission will not see the arrest involvement or the involvement counts for the arrest that was expunged.

View Person
Visualization Tool
Print Report
Go Back
Update Details
Subscribe

Person Details
Person Summary
Index Summary

Incident By Role

Common Event Associations

Address	0
Gang	0
Organization	0
Person	0
Property	0
Vehicle	0

User Subscriptions

By Offense Category

By Incident Status

Visualization Tool
Print Report
Go Back
Update Details
Subscribe

Figure 34: Counts Related to the Expunged Person are Updated for Non-Expunge Users

For a user with **Expungement – View Expunged Records** permissions: the involvement counts remain unchanged, the field arrest displays with a **[EXPUNGED]** tag, common events to people, organizations, addresses, vehicles and property remain displayed, and an *unexpunge* icon appears to reverse the expungement.

View Person
Visualization Tool
Print Report
Go Back
Update Details
Subscribe

Person Details
Person Summary
Index Summary

Total Involvements

Incidents	07/01/2016	1
Field Arrest	06/01/2017	1

Incident By Role

Offender	1
----------	---

Common Event Associations

Address	2
Gang	0
Organization	0
Person	1
Property	1
Vehicle	1

User Subscriptions

--	--

By Offense Category

Property	1
Vehicle	1

By Incident Status

Approved Report	1
-----------------	---

Involved Incidents

Expunge	Report#	Agency	Status	Offense(s)	Involved Role	Date
[EXPUNGED] X	2017D4210094	District 42, Versailles	Approved Report	35-43-1-1A(2) ARSON- PROPERTY	Suspect / Offender	07/01/2016

Person Common Event Associations

Person Info	Count
Name: Theodore Thompsonen Sex: Unknown Race: White	1 Incidents 07/01/2016

Address Common Event Associations

Address Info	Count
24 Littleton, CO 80126	1 Field Arrests 07/05/2017
24 Blue Ridge RD Indianapolis, IN 46208-8888	1 Incidents 07/01/2016

Vehicle Common Event Associations

Vehicle Info	Count
VIN: XB4567FDGHJKYU Year: 2014 Make: JEEP USE ONLY FOR THOSE MFD PRIOR TO 1970 FOR OTHERS SEE JEEP OR AMERICAN MOTORS(JEP) Model: TRUCK License #: 855 UVB	1 Incidents 07/01/2016

Property Common Event Associations

Property Info	Count
Type: GRILL Make: Weber Serial #: 4K2K9 Value(\$): 500	1 Incidents 07/01/2016

Involved Field Arrests


Expunge	Arrest Number	Role(s)	Arrest Date	Agency	Charges	Incidents	Actions
[EXPUNGED] X	707563	Arrestee	06/01/2017 0600	District 42, Versailles	25-2.5-3-4 - PROFESSION/OCCUPATION- ACUPUNCTURE- UNLAWFUL PRACTICE		

Figure 35: Person Summary - View for Expunged Authorized Users

 For a user without **Expungement – View Expunged Records** permissions, the field arrest will not display for:

- Field Arrest Search Results (search by number, Arrestee, Names)

- Incident Summary Tab – Arrest Grid (if associated)
- Warrants – Arrest Grid (if associated)
- Incident Names Tab – View Victim page – Victim/Offender relationship
- Master Indices – Common Event Associations / Involvement Counts
- Incident Mapping – Incident Quick View
- Visualization – Incident Quick View

RMS will display the above data with a **[EXPUNGED]** tag for users with **Expungement – View Expunged Records** permissions.

Un-Expunge

Only users with **Expungement – View Expunged Records** permissions can **un-expunge** an offender / arrestee on an incident or **un-expunge** a field arrest. Select the **red X** icon in the expunge column for the incident or field arrest on the Person Summary. The Field Arrest will again be viewable to all users of the system and the edited expunge narrative and incident media summary will be discarded.

View Person

Visualization Tool
Print Report
Go Back
Update Details
Subscribe

Person Details

Person Summary

Index Summary

Total Involvements

Incidents	07/01/2016	1
Field Arrest	06/01/2017	1

Incident By Role

Offender	1
----------	---

Common Event Associations

Address	2
Gang	0
Organization	0
Person	1
Property	1
Vehicle	1

User Subscriptions


By Offense Category

Property	1
Vehicle	1


By Incident Status

Approved Report	1
-----------------	---


Involved Incidents

Expunge	Report#	Agency	Status	Offense(s)	Involved Role	Date
 [EXPUNGED]	201701210024	District 42, Versailles	Approved Report	35-43-1-1A(2) ARSON- PROPERTY	Suspect / Offender	07/01/2016

Person Common Event Associations

Person Info	Count
 Name: Theodore Thompson Sex: Unknown Race: White	1 Incidents 07/01/2016

Address Common Event Associations

Address Info	Count
24 Littleton, CO 80126	1 Field Arrests 07/05/2017
 24 Blue Ridge RD Indianapolis, IN 46208-8888	1 Incidents 07/01/2016

Vehicle Common Event Associations

Vehicle Info	Count
VIN: XE4567FDGHJKYU Year: 2014 Make: JEEP USE ONLY FOR THOSE MFD PRIOR TO 1970 FOR OTHERS SEE JEEP OR AMERICAN MOTORS(IEP) Model: TRUCK License #: 855 UVB	1 Incidents 07/01/2016

Property Common Event Associations

Property Info	Count
Type: GRILL Make: Weber Serial #: 4K2K9 Value(\$): 500	1 Incidents 07/01/2016

Involved Field Arrests



Expunge	Arrest Number	Role(s)	Arrest Date	Agency	Charges	Incidents	Actions
 [EXPUNGED]	1707563	Arrestee	06/01/2017 0600	District 42, Versailles	25-2.5-3-4 - PROFESSION/OCCUPATION- ACUPUNCTURE- UNLAWFUL PRACTICE		

Figure 36: Un-Expunge Icon for Users with View Expunge Permission

PERSON COLLAPSE USABILITY ENHANCEMENTS

Person Collapse Usability Enhancements

A new streamlined design of the **Person Collapse** module provides agencies the capability to better manage master person names and remove duplicates. Enhancements to the **Organization / Business Collapse** module improve searches for businesses by **Business Number / Identifier**. The **Person Collapse** module has undergone some changes providing users with a new look and feel as well as added functionality to exclude any alias names not needed during the collapse process.

The basic options to collapse people remained the same:

- **Select a Person** OR
- **Specify Person Details to search for potential duplicates**




Select a Person

Similar to the workflow prior to this enhancement, users will be prompted to **search for and select a Master Person** as the **Primary Collapse Person**. Once a Primary Person has been selected, the user can then search for potential duplicates to be collapsed by selecting one or more Primary Filters and Optional Filters before clicking the **Search Matches** button.

Note: DOB and Creator Agency have been added as additional optional filters.

Search results based on filters selected will be shown in the **Duplicates to Be Collapsed** grid.

Online RMS



Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Greg Ranz[ISP Test (TSTC)] (District 42, Versailles)

[958 Notifications](#)
US/Eastern
[Daily Log #201704ISP000027]
[Logout]

Person Collapse

[Back](#)
[Exit](#)

Person Collapse

Primary Person Details

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
i 936	Black	Bob		American Indian or Alaska Native		Male	06/01/1970	111111111		Indiana State Police	↔

Primary Filters
☒ Last Name ☐ First Name ☐ Middle Name

Optional Filters
☐ Race ☐ Sex ☐ DOB ☐ SSN ☐ DL # ☒ Creator Agency

[Search Matches](#)

Duplicates To Be Collapsed

Any undesired records should be removed from this list before collapse.
[+ Add Duplicate Person](#)

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
i 999	Black	Bobby		American Indian or Alaska Native		Male	06/01/1980	222222222		Indiana State Police	👤 👥 ✖
i 1000	Black	Robert		Black or African American		Male	06/01/1980	333333333		Indiana State Police	👤 👥 ✖

Showing 1 to 2 of 2 entries

[Next](#)

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The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to, the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

Figure 37: Person Collapse Page

Specify Person Details For Potential Duplicates

Users can select **Primary and Optional Filters** to search for potential duplicate groups to collapse before clicking the **Search** button. **Note:** **DL #** (driver's license) and **Creator Agency** have been **added as Optional Filters**. For clarity, **Start Date / End Date** fields have been renamed to **Creator Date**. Entering a date range will only compare Master Name records created during the specified time frame.

Search results are listed in the **Potential Duplicate Groups** grid. The capability to **sort by column headers** has been added to view records in ascending or descending order.

Click the **hand icon** in the Actions column to take action on a **Potential Duplicate Group**.



Online RMS

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Greg Ranz [ISP Test (TSTC)] (District 42, Versailles) 958 Notifications US/Eastern [Daily Log #2017041SP000027] [Logout]

Search Person Matches

Back

Primary Filters
☒ Last Name ☒ First Name ☐ Middle Name

Optional Filters
☐ Race ☐ Sex ☐ DOB ☐ SSN ☐ DL # ☒ Creator Agency

Creator Date From: To:

Back Search

Select one or more Primary and Optional Filters before clicking the Search button

Search results based on filters checked are listed below.

Potential Duplicate Groups

Show 25 entries
Showing 26 to 34 of 34 entries

Previous 1 2 Next

Last Name	First Name	Middle Name	Race	Sex	DOB	SSN	DL #	Creator Agency	#Possible Matches	Actions
KIRK	KYLE							Unknown	5	
JANSING	TIPHANI							Unknown	6	
BUSCHEMY	STEVE							Indiana State Police	6	
WATSON	JOHN							Unknown	7	
KREKLAU	EMIKO							Unknown	8	
FRISBIE	ROBERT							Unknown	8	
GILL	JOHN							Unknown	8	
LYNCH	DELORA							Unknown	8	
SANTHANA M	HARISH							Unknown	8	

Showing 26 to 34 of 34 entries Previous 1 2 Next

Click up or down arrow next to column header to sort Potential Duplicate Groups search results

Select a potential group to collapse by clicking the hand icon


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Figure 38: Potential Duplicate Groups Search Page

Select a **Primary Person** from the list of **Duplicates to be Collapsed** by clicking the **hand icon**. The **Primary Person Details** grid will display the person selected.

Note: If a potential duplicate name was previously identified as **Not a Duplicate of the Primary Person**, that name record will no longer show in the list of **Duplicates to be Collapsed**.

Online RMS



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[Greg Ranz](#) [ISP Test (TSTC)] (District 42, Versailles)
 [958 Notifications](#)
 US/Eastern [Daily Log #2017041SP000027](#) [Logout](#)

Person Collapse

Back

Exit

Person Collapse

Primary Person Details

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
Please select a primary person from the list of duplicates below.											

Primary Filters

☐ Last Name
 ☐ First Name
 ☐ Middle Name

Optional Filters







☐ Race
 ☐ Sex
 ☐ DOB
 ☐ SSN
 ☐ DL #
 ☐ Creator Agency

Search Matches

Duplicates To Be Collapsed

Any undesired records should be removed from this list before collapse.

[Add Duplicate Person](#)

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
936	Black	Bob		American Indian or Alaska Native		Male	06/01/1970	11111111		Indiana State Police	 
999	Black	Bobby		American Indian or Alaska Native		Male	06/01/1980	22222222		Indiana State Police	 
1000	Black	Robert		Black or African American		Male	06/01/1980	33333333		Indiana State Police	 

Showing 1 to 3 of 3 entries

Next


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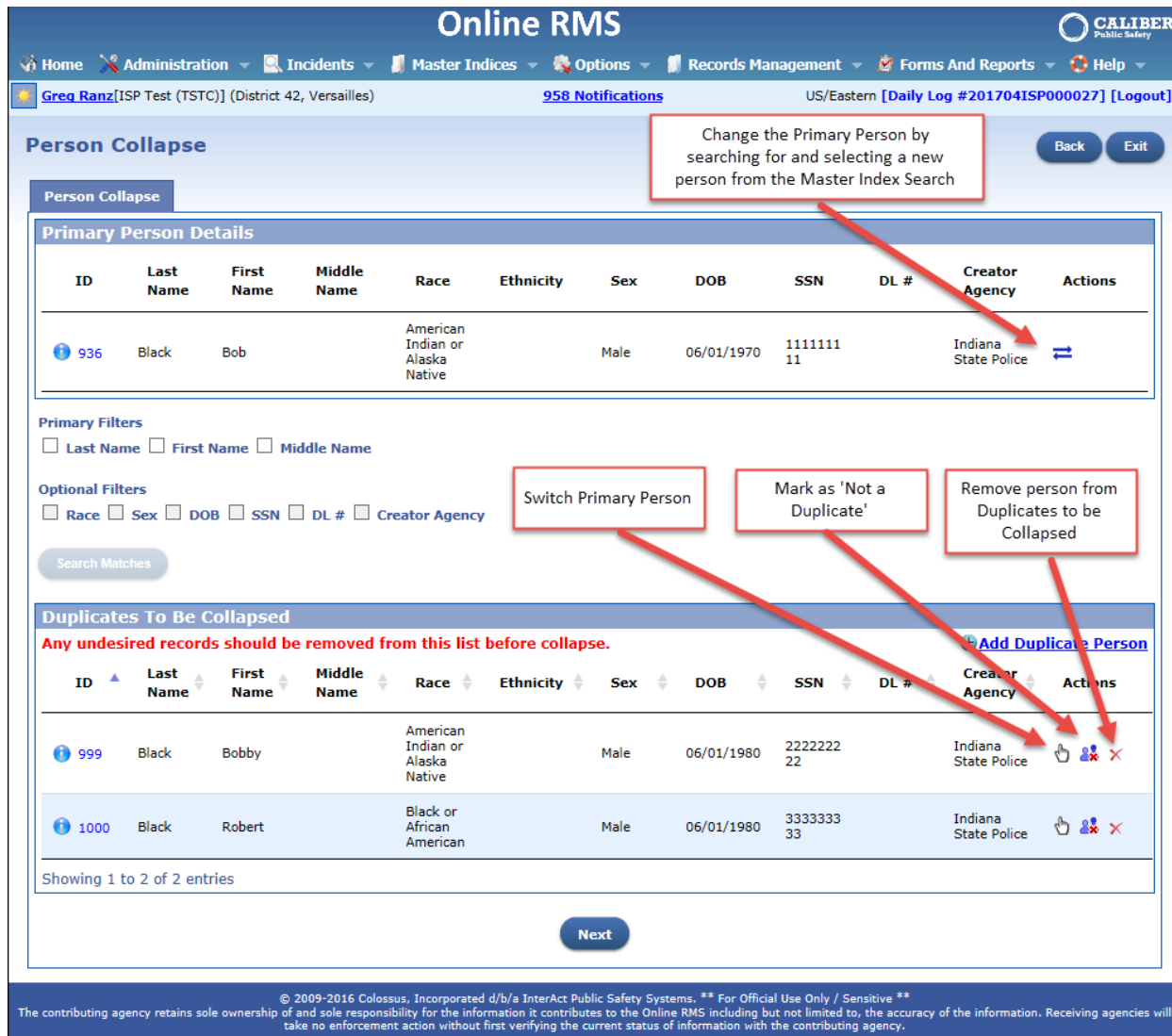
The contributing agency retains sole ownership of and sole responsibility for the information it contributes to the Online RMS including but not limited to: the accuracy of the information. Receiving agencies will take no enforcement action without first verifying the current status of information with the contributing agency.

Figure 39: Collapse Action Page

The following information applies to both *Specify Person* and *Specify Person Details For Potential Duplicates* workflows:

Users may perform a variety of tasks on the *Person Collapse* Action Page:

- **Change the Primary Person** by selecting the **double arrows icon** in the Primary Person Details grid. Users can search for and select a different primary person from the Master Index Search page.
- **Switch the Primary Person** with another name from the **Duplicates to be Collapsed** grid by clicking the **hand icon** for the person.
- **Mark a person as Not a Duplicate** by selecting this icon . This will ensure that any **future Person Collapses** will not list this person as a potential duplicate for the primary name selected and vice versa.
- **Remove a person** from the list of **Duplicates to be Collapsed** so that person is excluded from the collapse process. Select the **red X icon** to remove a name from being collapsed.



Online RMS

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help


Greg Ranz[ISP Test (TSTC)] (District 42, Versailles) 958 Notifications US/Eastern [Daily Log #201704ISP000027] [Logout]

Person Collapse

Change the Primary Person by searching for and selecting a new person from the Master Index Search

Back Exit

Primary Person Details

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
936	Black	Bob		American Indian or Alaska Native		Male	06/01/1970	11111111		Indiana State Police	

Primary Filters
☐ Last Name ☐ First Name ☐ Middle Name







Optional Filters
☐ Race ☐ Sex ☐ DOB ☐ SSN ☐ DL # ☐ Creator Agency

Search Matches

Duplicates To Be Collapsed

Any undesired records should be removed from this list before collapse.

Add Duplicate Person

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
999	Black	Bobby		American Indian or Alaska Native		Male	06/01/1980	22222222		Indiana State Police	  
1000	Black	Robert		Black or African American		Male	06/01/1980	33333333		Indiana State Police	  

Showing 1 to 2 of 2 entries

Next

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Figure 40: Person Collapse Available Action Icons

To improve accuracy in the collapse process by end users, the capability to view **Person details** on the **Person Collapse** Action page has been added. Select the **Master Person Index ID** hyperlink for either the Primary Person or any of the Persons listed in **Duplicates to be Collapsed** grid. A **Person Quick View tab** will open allowing the user to view the Person details. A user can open **Person Detail tabs** for **multiple people** to aid in the comparison of master name data between records. Click on the **Person Quick View** tabs to switch between **Person Details** view pages. Click the **X** in the **Person Quick View** tab to close the **Person Details** tab.

Online RMS

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Grega Ranz [ISP Test (TSTC)] (District 42, Versailles) 958 Notifications US/Eastern [Daily Log #2017041SP000027] [Logout]

Person Collapse

Person Collapse

Primary Person Details

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
936	Black	Bob		American Indian or Alaska Native		Male	06/01/1970	111111111		Indiana State Police	

Primary Filters
☐ Last Name ☐ First Name ☐ Middle Name

Optional Filters
☐ Race ☐ Sex ☐ DOB ☐ SSN ☐ DL # ☐ Creator Agency

Search Matches

Duplicates To Be Collapsed
Any undesired records should be removed from this list before collapse.

Add Duplicate Person

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
999	Black	Bobby		American Indian or Alaska Native		Male	06/01/1980	222222222		Indiana State Police	
1000	Black	Robert		Black or African American		Male	06/01/1980	333333333		Indiana State Police	

Showing 1 to 2 of 2 entries

Next

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Figure 41: Person View Links

Online RMS

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Grega Ranz [ISP Test (TSTC)] (District 42, Versailles) 958 Notifications US/Eastern [Daily Log #2017041SP000027] [Logout]

Person Collapse

Person Collapse Person Quick View X

Person Details Person Summary

Person Details

Index ID: 936
Last Name: Black
First Name: Bob
Middle Name:
Title:
DOB: 06/01/1970
SSN: 111111111
Sex: Male
Race: American Indian or Alaska Native
Ethnicity:
DL #:
DL State:
Residence Phone: --
Cell Phone: --
Residence Address: 300 East 200 East Apartment LEBANON, IN 46052

Aliases

Last Name	First name	Middle	Title	DOB	SSN	Type	Date Of Info
Black	Bob			06/01/1970	111-11-1111	Primary Name	06/13/2017
King	BB			06/01/1970	111-11-1111	Alias	06/13/2017

Physical Descriptions

HT	WT	Eye Color	Hair Color	Hair Style	Facial Hair	Hair Length	Build	Skin Color	Age	Glass	Date of Info
5' 07"	200	Blue			Hair under LOWER lip				47	No	06/28/2017
5' 02"		Black							47	Yes	06/13/2017
5' 02"		Black							47	No	06/13/2017

Addresses

Address	Type	Occupied	Comments	Date of Info
300 East 200 East Apartment LEBANON, IN 46052	Residence	-		06/13/2017

Phone Numbers

Number	Type	Date Of Info
(767)-666-6677	Pager	06/28/2017

Employment

Organization	Occupation	Job Start Date	Duration	Hrs / Wk	Income	Reason For Leaving	Date of Info
AIA Car Wash			0				06/13/2017

Images

Image 1 of 0
No Image Present

Total Involvements

Incidences	06/02/2017	7
Field Arrest	06/28/2017	3
Citations	11/08/2012	2

Incident By Role

Role	Count
Arrestee	2
Offender	3
Victim	2
Other	2

Common Event Associations

Association	Count
Address	8
Gang	7
Organization	1
Person	15
Property	0
Vehicle	2

User Subscriptions

Subscription	Count
Access	0
Associate	0
Update	0

Figure 42: Person Quick View Tab

The **Next button** at the bottom of the **Person Collapse** action page will initiate the action to collapse the **List of Duplicates to be Collapsed** names with the selected **Primary Person**.

Warning messages have been added to notify user's when a data combination exists that should be verified before finalizing the collapse.

- Warning for - Primary person has less information than one or more people being collapsed.
- Warning for - Primary person information (DOB, SSN, Sex, or Race) does not match one or more duplicate records being collapsed.

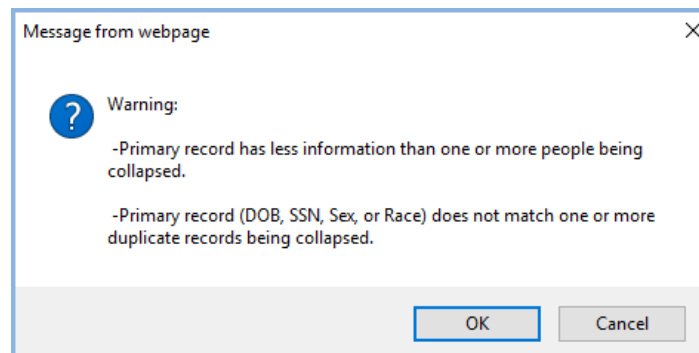
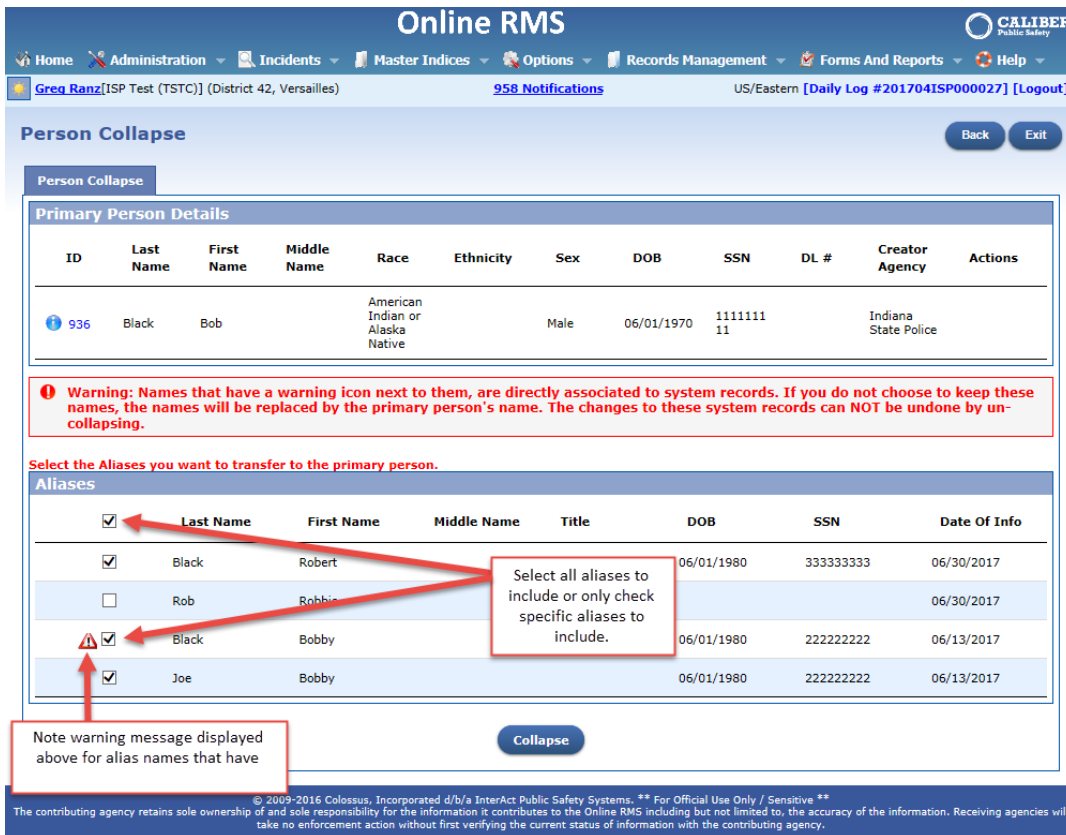


Figure 43: Collapse Warning Message

Select **OK** to proceed with the collapse or **Cancel** to cancel the collapse. A new step was added to the collapse process to allow users to verify if the collapsed name should be maintained as an **Aliases**. All name types (Primary, Alias, Maiden etc.) for collapsed persons will appear for evaluation. Users can select any aliases names by clicking the checkbox to add the name as an alias to the primary person.

Note: An **alert icon** next to alias names will appear if there are names associated with system records such as Incidents, Warrants, Citations, Field Arrests, etc. If the Alias name for these records is not selected to keep, the name will be replaced with the Primary Person's name in the event the records are later un-collapsed.

Select the **Collapse button** to finalize the collapse.



Online RMS

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Greg Ranz [ISP Test (TSTC)] (District 42, Versailles) 958 Notifications US/Eastern [Daily Log #201704ISP000027] [Logout]

Person Collapse Back Exit

Primary Person Details

ID	Last Name	First Name	Middle Name	Race	Ethnicity	Sex	DOB	SSN	DL #	Creator Agency	Actions
936	Black	Bob		American Indian or Alaska Native		Male	06/01/1970	111111111		Indiana State Police	

Warning: Names that have a warning icon next to them, are directly associated to system records. If you do not choose to keep these names, the names will be replaced by the primary person's name. The changes to these system records can NOT be undone by un-collapsing.

Select the Aliases you want to transfer to the primary person.

Aliases

<input checked="" type="checkbox"/>	Last Name	First Name	Middle Name	Title	DOB	SSN	Date Of Info
<input checked="" type="checkbox"/>	Black	Robert			06/01/1980	333333333	06/30/2017
<input type="checkbox"/>	Rob	Robbie					06/30/2017
<input checked="" type="checkbox"/>	Black	Bobby			06/01/1980	222222222	06/13/2017
<input checked="" type="checkbox"/>	Joe	Bobby			06/01/1980	222222222	06/13/2017

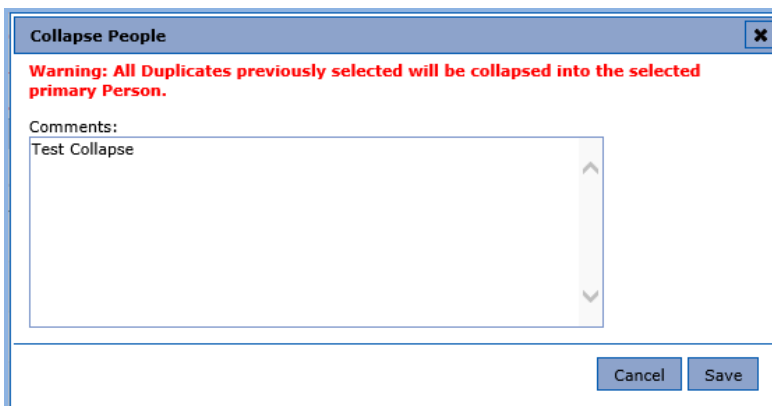
Note warning message displayed above for alias names that have

Collapse

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Figure 44: Keep Aliases Page

Prior to finalizing the collapse, users are required to enter a comment. Click Save when complete.



Collapse People

Warning: All Duplicates previously selected will be collapsed into the selected primary Person.

Comments:
Test Collapse

Cancel Save

Figure 45: Collapse Comment Final Confirmation Page

A '**Collapse Successfully Complete**' message will appear and the primary person details grid is displayed. Improved navigation has been added to allow users to either:

- **Edit** the Collapsed Person – Make edits to the primary person record as needed.

- **Perform Another Task** - Takes the user back to the **Collapse - Select Criteria** page for the **Select a Person** workflow or the **Potential Duplicate Groups** page for the **Specify Person Details to search for potential duplicates** workflow.
- **Exit** - Takes the user to the **Select – Collapse Criteria** page.

Collapse Successfully Completed

Home Administration Incidents Master Indices Options Records Management Forms And Reports Help

Greg Ranz [ISP Test (TSTC)] (District 42, Versailles) US/Eastern [Daily Log #201704ISP000027] [Logout]

Person Collapse

Perform Another Task
Exit

Person Collapse

[Edit Person](#)

Primary Person Details

Index Id: 890		First Name: Chris		Middle Name: P		DOB: 05/01/2017 (Age: 0)	
Last Name: Evans							
Aliases: (Alias) Christoph P Evans(Nickname) Capt USA(Alias) Captain A(Alias) Chrispy Bacon(Alias) Person01 Nickname(Alias) Christopher P Evans(Alias) Captain America							
Sex: Male		Race: White		Ethnicity: Unknown			
DL #: CE11111		State: Colorado		SSN: 111-11-1111			
Residence Phone: (303) 111-1111		Cell Phone: (720) 111-1111					
Email: captainamerica@gmail.com							
Address (Residence) 2740 North ADDISON MEADOWS Lane Basement INDIANAPOLIS, PA 46203-5555							
Height: 7' 00"		Weight: 180		Eye Color: Hazel			
Hair Color: Black		Complexion:					
Place of Birth: Melbourne, AS		Citizenship: AS					
Gangs: (Inactive) 4 CHEESE BURRITOS (Inactive) BRUCE LEE (Active) REBEL CAUSE							
Employer Name: Department of Motor Vehicles2							
School Name: Brown College		Years Completed: 4					
Caution Codes: ⓘ Illegal Alien , ⓘ Known to carry firearm , ⓘ Known mental patient , ⓘ Known drug user							
Misc IDs:							
OLN Ce333333							
OLN CE222222							

Figure 46: Collapse Success Page with available Options

ATTACHMENT SUPPORT

Calls for Service (CFS) Module Attachments

The **Calls for Service** (CFS) Edit page now supports the capability to associate PDF, Image, MSWord **Attachments** to a CFS event.

Calls For Service

New Call
Show Officers
Show Map
Detach
Exit

My Call List

Edit Call - 2017-00000961 (EDIT)

Call Information
Officers
Incident Reports
History
Attachments

Call Info

Dispatch Agency: Indiana State Police
Call Received: ADMIN
Caller Name: John Smith
Event Type: Police
Phone Number: 222-222-2222
Call / Activity: ASSAULT 1
Call Date: 05/22/2017 at 12:23
Close Date: 05/22/2017 at 12:36
Priority: High
Disposition: Incident processing ha:

Location

Incident Location: 200 OAK ST, CONNELLSVILLE CITY
Common Place:
Reporting Area: -Select-
Latitude: 40.009409048773165
Longitude: -79.58362675862946
Caller Location:

Geo Code
Map
Satellite

Incident Notes

Incident Notes:

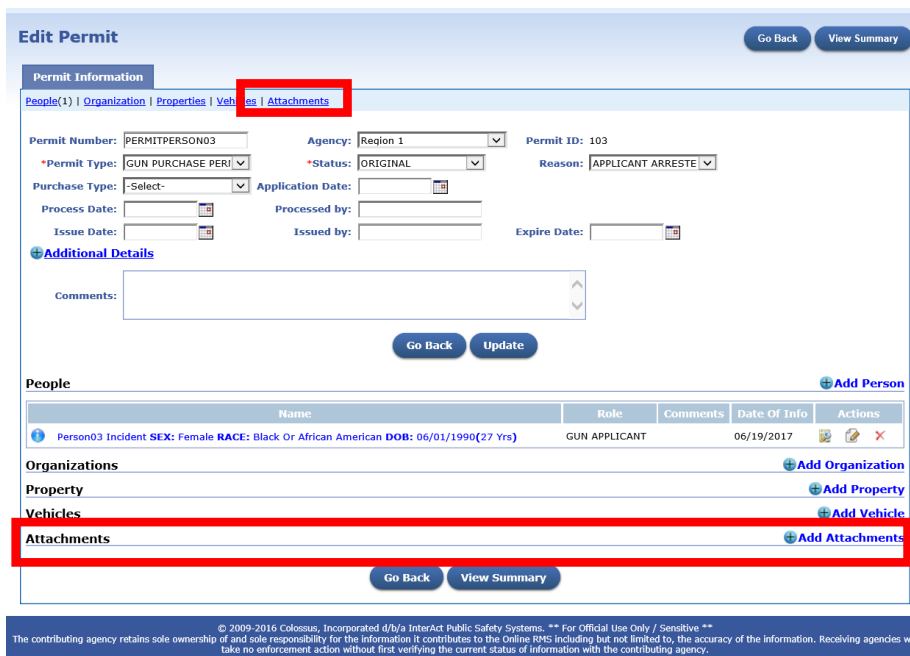
ADDITIONAL CALLER INFORMATION:
05/22/2017 12:36:24 Caller Name: Smith John, Phone: 222-222-2222, Source: ADMIN , Location:
05/22/2017 12:36:24 Caller Name: Smith John, Phone: 222-222-2222, Source: ADMIN , Location:
REMARKS/NARRATIVES:
05/22/2017 12:33:25 SUPERUSER2: test narrative
[Check Spelling](#)

Update
Update & Exit
Close Call & Exit
Exit

Figure 47: Attachment Tab Allows Attachment to a CFS Event

Permits Module Attachments

The **Permits Module** Edit page now supports the capability to associate PDF, Image, and MSWord **Attachments** to a permit record.

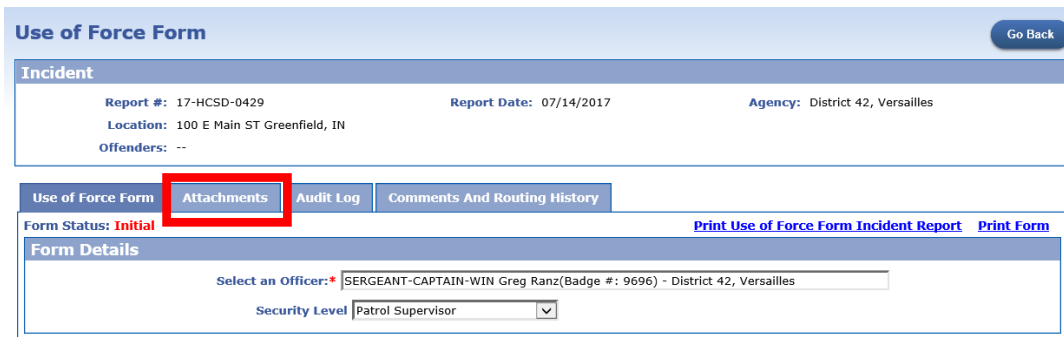


The screenshot shows the 'Edit Permit' form with the 'Attachments' tab selected. The form includes fields for Permit Information, Additional Details, and a list of People, Organizations, Property, Vehicles, and Attachments. The 'Attachments' tab is highlighted with a red box, and the 'Add Attachments' button is visible.

Figure 48: Permit Attachments

Custom Form Attachments

Custom Forms now support the capability to associate PDF, Image, and MSWord **Attachments** to a CFS event. Attachments can be added to any custom form in edit mode by selecting the **Attachments** tab.



The screenshot shows the 'Use of Force Form' with the 'Attachments' tab selected. The form includes fields for Incident information, Form Status, and Form Details. The 'Attachments' tab is highlighted with a red box, and the 'Add Attachments' button is visible.

Figure 49: Custom Forms Attachments Tab

Fleet Management Attachments

Fleet Management now allows officers with a current assignment to a vehicle to add **Attachments** to Fleet Vehicle assignment. The **Fleet Vehicle Attachments** section previously was only available to Fleet Managers. Users with a current assignment can add **Attachments** and edit or delete attachments that they added.

Edit Fleet Vehicle
Back

Vehicle
Assignments
Fuel and Oil

Fleet Vehicle Information

Agency: District 42, Versailles
Year: 2001
Vin: 123789
License #: AAA123
Primary Color:
Description:

Vehicle ID: 48
Make: TOYOTA(TOYo)
Type:
License State:
Secondary Color:

Model: 4Runner
Style:

Status: Assigned
Category:
Budget:
Purchase Date:
Purchased From:
Starting Mileage: 1000
Warranty Expire Date:
Mileage/Hours Driven: 25

Unit Number:
Assignment:
Rating:
Purchase Price: 5000
Purchase Comment:
Starting Hours:
Warranty Comment:
Current Mileage/Hours: 1,025

Group:
Funding Vendor:


























Current Mileage/Hours: 1,025
Cost of Ownership: \$5,061.00

Last Date of Mileage/Hours: 04/27/2017
Next Service Mileage/Hours: 4,010

Mileage/Hours Driven: 25
Next Service Date: 08/11/2017

Attachments

+ Add Attachment


Keyword	File Name	Description	Date of Info	Actions
IMG	umbrella.bmp.bmp		05/11/2017	  
PDF	testing old word doc.doc		05/11/2017	  
PPT	testing old ppt.ppt		05/11/2017	  
XLS	testing old xcel.xls		05/11/2017	  
PDF	TESTING A PDF.pdf.pdf		05/11/2017	  
PDF	test word doc.docx.docx		05/11/2017	  
PDF	test power point.pptx		05/11/2017	  
PDF	test notepad.txt.txt		05/11/2017	  
PDF	test spreadsheet.xlsx.xlsx		05/11/2017	  

FIELD CONTACT ENHANCEMENT

Associate a Call for Service (CFS) to a Field Contact

The capability to associate a **RMS Call for Service (CFS)** event to a **Field Contact** streamlines the viewing of related information from CAD to Field Contact documentation in the Online RMS. The Field Contact Module was enhanced to support the association of a **Calls for Service (CFS)** event in **Edit** mode. A new data grid for Calls For Service appears at the bottom of the Field Contact page. A **'go to'** link is available at the top of the page. For consistent operation, this new capability was modeled after the **Field Arrest Calls For Service** section.

Use **'Select Existing Call'** to add a CFS record to the Field Contact. The CFS search page will auto populate with a date range within last **24 hours** and filter to **'Search Calls I've Responded To'**. If a CFS has no associated incidents the association to the Field Contact is automatically created and the user is taken back to the **Field Contact edit** page. If the CFS has associated incidents, a popup appears for the user to select incidents that should also be related to the Field Contact. Related CFS records are viewable from the **Field Contact View** page. In addition, the CFS association will print on the **Field Contact report**.



Edit Field Contact

Visualization Tool View Summary Go Back Print Report

Go To: [Notes](#) [Location](#) [People](#) [Officers](#) (1) [Vehicles](#) [Gangs](#) [Organizations](#) [Attachments](#) [Attached Forms](#) [Incidents](#) [Calls For Service](#)

Field Contact Details

Contact ID: 268

Contact Type: Alarm Response

Agency: District 42, Versailles

Contact Date: 07/14/2017 at 22:29

Agency Only: ☐

Security Level: Patrol Supervisor Change Security



Summary:

Figure 50: Field Contact Details Edit Page. Click on Calls For Service Hyperlink to jump to Call For Service Association Grid.

People - 0
[+ Quick Search](#)
[+ Advanced Search](#)

Officers - 1

[+ Add Officer](#)

Badge #	Name	Agency	Role	Actions
9696	SERGEANT-CAPTAIN-WIN Greg QA Ranz	District 42, Versailles	Reporting	 

Vehicles - 0
[+ Quick Search](#)
[+ Advanced Search](#)

Gangs - 0
[+ Quick Search](#)
[+ Advanced Search](#)

Organizations - 0
[+ Quick Search](#)
[+ Advanced Search](#)

Attachments - 0
[+ Add Attachment](#)

Attached Forms - 0

Add Form:

No data to display

Incidents - 0
[+ Create Incident](#)
[+ Associate Incident](#)

Calls For Service - 0

[+ Select Existing Call](#)

View Summary

Go Back

Print Report

Figure 51: Field Contact Page - Calls For Service Association Grid

FIELD ARREST ENHANCEMENTS

Field Arrest Charge Enhancement - Default Bond Type and Amount

The **Field Arrest Module** can now be configured to **default a bond amount and bond type** for charge codes added to an arrest. This enhancement ensures bond amounts are entered correctly for agencies in States that have statutory bonds defined for specific charge codes.

Configuration

Authorized users with permission to manage **Charge Category Codes** and **Charge Codes** have the capability to define a default bond type and/or amount at the **Charge Category Level** or for a specific **Charge Code**.

Select the Administration – Menu – Tables – RMS Tables – Either Charge Category Codes and Charge Codes.



Figure 52: Manage RMS Tables Page

To default **Bond** information for a specific **Charge Code**, Click on the **Charge Codes Icon** and Search and Select a **Charge Code** to Edit. On the Edit **Charge Code** page, add a default **Bond Type and/or Bond Amount**.

Edit Charge Code

* Required

* Charge Code:

* Description:

* Category:

* Class:

Bond Type: *** Bond Amount:**

Display: ☒

Effective Date: Inactive Date:

Offense Code: ⓘ

Statute:

Fine:

Figure 53: Edit Charge Code Page with Default Bond Type and Amount Entered

To default Bond at the **Category / Class level** (e.g. Class 1 Felony) for **Charge Codes** having the **Category / Class level** defined, click on the **Charge Category Codes Icon** and Select a **Charge Category Code** to Edit. Add a default **Bond Type** and/or **Bond Amount** for each **Charge Category Class level**.

Note: If a **Charge Code** has a bond type and/or amount configured, the values will over-ride the values configured at the **Charge Category / Class level**.

Charge Category

Go Back

Code: x

Description:

Active: ☒

+ Add Class

Code	Description	Bond Type	Bond Amount	Active	Actions
1	Class 1 Felony	Drivers license	666	<input checked="" type="checkbox"/>	
2	Class 2 Felony	-Select-		<input checked="" type="checkbox"/>	
3	Class 3 Felony	Bond on Companion Case	150	<input checked="" type="checkbox"/>	
S	Felony State	-Select-		<input checked="" type="checkbox"/>	
X	Capital Felony	-Select-		<input checked="" type="checkbox"/>	
*	Variable Class Felony	-Select-		<input checked="" type="checkbox"/>	

Save

Figure 54: Edit Charge Category Code Page with Default Bond Type and Amount Entered

Usability

When **adding a Charge to a Field Arrest**, if a charge is selected that has a **default bond type and/or amount** configured for the **Charge Category and Class** related to the charge code or directly at the **Charge Code** level, the user will receive a prompt informing them the charge has a default bond type and/or amount available. Select **'Ok'** to accept the default values or **'Cancel'** to manually enter the information.

The screenshot shows the 'Add Charge' form with the following fields: Charge Code (35-42-2-1.3 BATTERY- DOMESTIC (35-42-2-1.3)), Category (-Select-), Class (-Select-), Offense Date (calendar icon), Offense Count (*:), Bond Type (*: -Select-), Bond Amount (*:), CSAU (*: Original Offense), and Domestic Related (checkbox). A modal dialog box titled 'Message from webpage' is displayed in the center, asking: 'There are default values available for Category, Class, Bond Type and Bond Amount. Would you like to replace your current selection?'. The dialog has 'OK' and 'Cancel' buttons. The background form is dimmed.

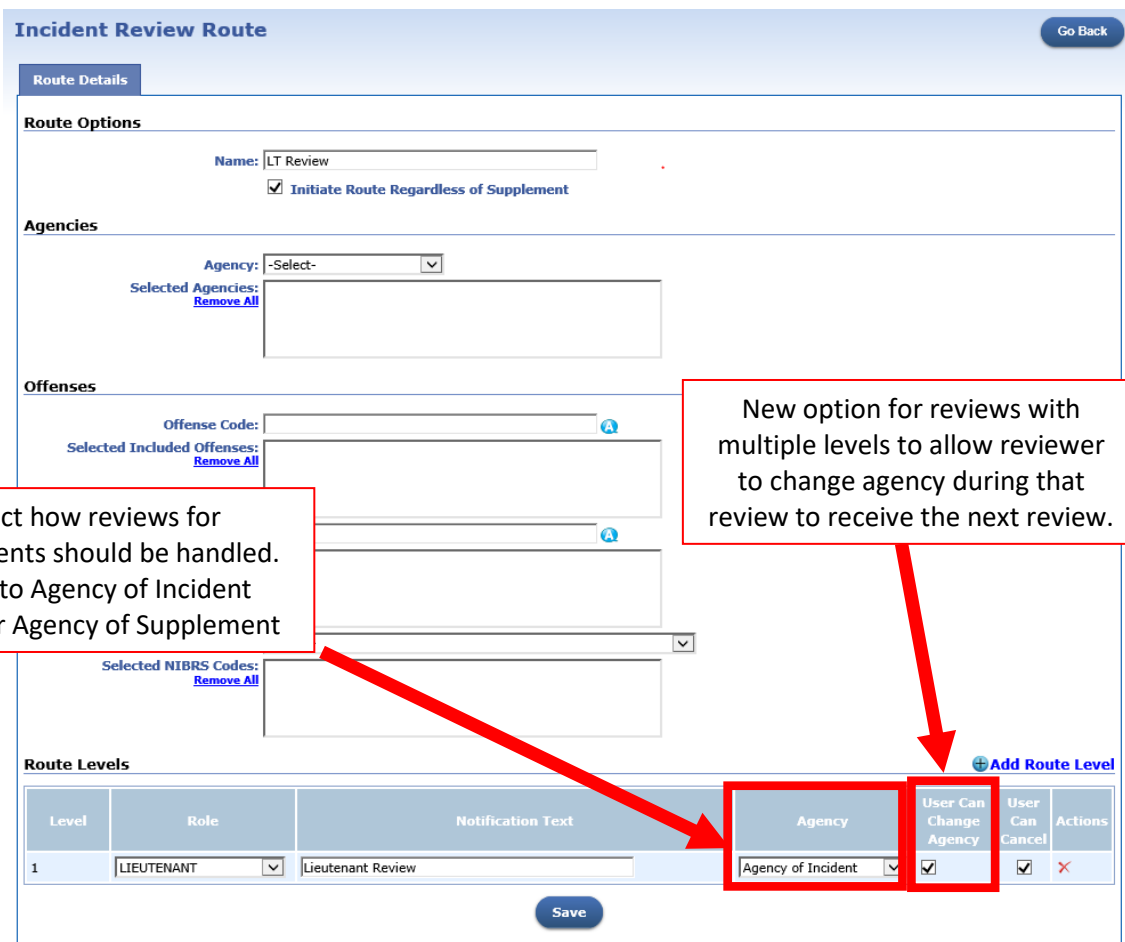
Figure 55: Field Arrest Add / Edit Charge - Charge Selected with Default Values.

The screenshot shows the 'Add Charge' form with the following fields: Charge Code (35-42-2-1.3 BATTERY- DOMESTIC (35-42-2-1.3)), Category (Misdemeanor), Class (Class C Misdemeanor), Offense Date (07/14/2017), Offense Count (*: 1), Bond Type (*: Cash / Surety - 10%), Bond Amount (*: 10000), CSAU (*: Original Offense), and Domestic Related (checkbox). The 'Bond Type' and 'Bond Amount' fields are highlighted with red boxes, indicating they are the default values accepted. A 'Save' button is at the bottom.

Figure 56: Field Arrest Charges Page - Default Values Accepted.

INCIDENT REVIEW USABILITY ENHANCEMENT
Incident Review Routing Enhancement

The **Incident Review Routing** capabilities were enhanced to support routing a review for Incident Supplements to the either the **Agency of the Incident** or the **Agency of the Supplement**. For Routes having more than one review configured, the capability to **change the agency** to receive the next review or to **cancel a review** is also supported. This enhanced capability allows agencies more flexibility with Reviewing Incident Supplement and for Reviews configured with more than one review level.



Incident Review Route Go Back

Route Details

Route Options

Name: LT Review

☒ Initiate Route Regardless of Supplement

Agencies

Agency: -Select-

Selected Agencies: [Remove All](#)

Offenses

Offense Code: [A](#)

Selected Included Offenses: [Remove All](#)

Selected NIBRS Codes: [Remove All](#)

Route Levels [Add Route Level](#)

Level	Role	Notification Text	Agency	User Can Change Agency	User Can Cancel	Actions
1	LIEUTENANT	Lieutenant Review	Agency of Incident	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	X

[Save](#)

Annotations:

- Select how reviews for supplements should be handled. Route to Agency of Incident Report or Agency of Supplement
- New option for reviews with multiple levels to allow reviewer to change agency during that review to receive the next review.

The **Incident Approval** page has been enhanced to display a "**Review Routes**" section. For each route that will apply to the incident, the approving user will see the route name and agency. If the option for **User Can Change Agency** is checked for the **Level 1** route the approving user will have the option to change the agency to receive the route review notification. Otherwise, the agency for the route is determined based on the **Agency of the Incident** or the **Agency of the Supplement**.

When taking action on reviews having multiple levels and the option for ***User Can Change Agency*** is checked a user will be able to select the agency to receive the next review. If the ***User Can Change Agency*** is not checked the agency to receive the next level will appear as a display only field.

INTEGRATION ENHANCEMENTS - APIS

INCODE Courts to Online RMS

Empowering the exchange of information to external systems that enhance local, regional, and state data sharing needs is paramount to the mission of Caliber Public Safety.

New Web Services to support warrant and citation data exchanges from Court Case Management systems has been added to the Online RMS library of Application Program Interfaces (APIs). This will be a one way interface from INCODE Courts to send new warrants, warrant status changes, and citations to Caliber Online RMS for loading into the RMS Warrant Management or Citation modules. Requires deployment of the INCODE Court “Real-time Warrant Export” or “Real-time Citation Export”.

APPENDIX: 10.28.0 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING
TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 10.28.0 release along with product enhancement JIRAs.

JIRA #	Client Ticket #	Summary	Type of Issue	Functional Documentation
IA-32162	TTN111728 TTN115803 00342444	Barcode Scanners - Evidence Location Scan Enhancement	Enhancement	Enhanced the evidence location select fields to accept input from a barcode scanner. This enhancement applies to the evidence location select fields on the following pages: <ul style="list-style-type: none"> - Evidence search pages - Check in - Mass Check In - Change Location - Mass Change Location - Discrepancy Audit Report Page
IA-33731	00339840 00347444	SCR22099 Attachments For Various Modules (CFS)	Enhancement	Enhancement to add Attachments to the CFS and Permit Edit and Create pages.
IA-36845 IA-61636 IA-61765 IA-61911 IA-61938 IA-61950 IA-61976 IA-62143	144207	RMS Enhancement to Seal and Expunge Records - Investigate and Architect Solution	Enhancement	This first iteration to streamline Expungement processing will allow authorized users to expunge an offender/arrestee from an incident or expunge an entire field arrest. Expunged records will no longer be visible throughout the application unless the user is granted permissions to view expunged details.
IA-52470	InterWeb	CAD/RMS Spill-Pass Incident Questions to RMS	Enhancement	Interface enhancement to ingest questions captured in CAD and include in the CAD spill in the Online RMS CFS module. These are questions that are built within CAD for specific incident types. The CFS Incident Note will include the Questions and answers under the heading

				<p>'QUESTIONS' and the remarks/narratives under a heading 'REMARKS/NARRATIVES'. Within each group, notes should be sorted by the date/time.</p> <p>If multiple sets of caller information are generated, the extra call info will be at the top of the Incident Note under the heading 'ADDITIONAL CALLER INFORMATION'</p>
IA-53203	00145646 00156919 00339003	Custom Forms-Add Attachment Capability	Enhancement	This enhancement adds the capability to capture attachments on a custom form while in edit mode.
IA-54972 IA-55149 IA-56726 IA-61458 IA-61637 IA-62326 IA-62339 IA-62349 IA-62465	N/A	Person Collapse Enhancements	Engineering Enhancement	A new streamlined design of the person collapse module provides agencies the capability to better manage master person names and remove duplicates. The Person Collapse module includes added functionality for searching by DLN, searching using the standard person query page, viewing person details for potential matches, and the capability to exclude alias names not needed during the collapse process.
IA-55353 IA-61956 IA-62354	00153007 00338543	Add a Day / Night Mode	Enhancement	Web page style sheet and chart updates bring new colors and a fresh modern look and feel to make the Online RMS more pleasing to the eye. Responder Safety is also improved with the capability to switch to Night mode when operating the Online RMS at night time or low light situations.

IA-56138	00157792 00318405	Warrant Entry - Agency LOV Defaults to Parent Agency	Enhancement	Enhancement for multi-tiered agencies to display all agencies in the Original / Charging Agency List of Values (LOV). This change will allow the selection of a child agency such as a post, district, or barrack to denote as the Charging Agency for the warrant.
IA-56572	N/A	Send Notifications: Validation for Notification Description Text Box > 4000 does not handle special characters correctly	Bug/Defect	Resolved an issue with copying and pasting text into the Online RMS Ad Hoc Notification page resulted in an error message.
IA-56755	N/A	Org Collapse: Search by Organization Number	Bug/Defect	Resolved an issue where searching for Organizations to Collapse by Org # did not return expected results.
IA-57636	N/A	Associate a CFS to a Field contact.	Enhancement	The capability to associate a RMS Call for Service (CFS) event to a Field Contact streamlines the viewing of related information from CAD to Field Contact documentation in the Online RMS. The Field Contact Module was enhanced to support the association of a Calls for Service (CFS) event in Edit mode. A new data grid for Calls For Service appears at the bottom of the Field Contact page. A 'go to' link is available at the top of the page. For consistent operation, this new capability was modeled after the Field Arrest Calls For Service section.
IA-57796	162750	Michigan-IBR(MICR) - New XML Submission format - Analysis	Enhancement	Research JIRA for State of Michigan MICR (NIBRS) submission changes. The State of Michigan NIBRS program is moving to an XML submission based process. Analysis was completed to understand the Level of Effort required to implement this enhancement and prioritized for a future release.

IA-59381	N/A	Interface Development Services (Interface to Incode - Warrants)	Interface	InterAct Development Services (Interface to Incode - Warrants) INCODE Courts to Online RMS. This will be a one way interface from INCODE Courts to send new warrants and warrant status changes to Caliber Online RMS for loading into the RMS Warrant Management. Requires deployment of the INCODE Court "Real-time Warrant Export".
IA-59524	172280	Court Locations - Display court locations dropdown in alphabetical order	Enhancement	Updated the list of values on the Warrant Search and Court Paper Edit pages to display in alphabetical order.
IA-60342	337009	Field Arrest : Printing - System warrant charge description does not display on printed field arrest	Bug/Defect	Resolved an issue where the Charge Description, County, Bond Type and Amount values where not printed on the Field Arrest report for System Warrants (created in RMS) are associated to a field arrest.
IA-60693 IA-61481	37558	CAD To RMS Interface - Spill Vehicle information from CAD to RMS CFS Module	Enhancement	Vehicle information from CAD NG is now being stored in the Incident Notes field on the CFS in Online RMS. The vehicle data is placed in the ServiceCallNote XML section when the CAD XML is transformed to the structure used by the RMS CAD import. The import will then place the vehicle info into the CFS Incident Note under a heading 'VEHICLES', sorted by the effective date/time from CAD. A future iteration will support vehicle specific fields in the CFS module.
IA-60734	N/A	DLA STIG- Applications Enhancement for URL session IDs.	Engineering Enhancement	To facilitate enhanced security for DOD Information Assurance security policy (STIGS) this change removes embedded session IDs from URLs.

IA-60783	340943	Incident Reports - Default setting for "For Public Release"	Enhancement	This enhancement adds the capability for agencies to configure if the "For Public Release" check box should default to being checked or unchecked when an incident report is created. The configuration is accessed from the Agency configuration page. The "For Public Release" setting determines whether "Not For Public Release" appears at the top of the RMS page and top of the printed report.
IA-60822 IA-60823 IA-60824 IA-61050 IA-61052 IA-61053 IA-61054 IA-61639 IA-61766 IA-61770 IA-61934 IA-62428	N/A	Auditing - new Tables and changes to XML	Enhancement	<p>The Auditing feature allows agency administrators to configure and view audit information for data tables, notification actions, print reports, and queries for persons, incidents and field arrests. Enhanced auditing empowers system administrators to audit on demand to ensure end-user best practices.</p> <p>The Auditing feature within Online RMS that will allow customers to audit the following kinds of data across a schema:</p> <ul style="list-style-type: none"> • Table Access - inserts, updates and deletes) • Report Access - printed reports for Incidents, Arrest, etc. as well as Custom Forms and ad-hoc reports initiated from the application • Search Access - incident, person and arrests searches) • Notification Access – creation, actions take and deletes <p>Audit data captured can be viewed on the Auditing page or</p>

				exported to an excel spreadsheet.
IA-61098	N/A	Tow Impound: Impound Storage LOV shows values for Officer's Agency and not for Towing Agency	Bug/Defect	Resolved an issue where the Tow Impound Storage location was showing locations for the Officer's agency and not the Tow Impound agency. Towing locations are now shown for the agency owning the impound.
IA-61459	N/A	RMS WebPage CSS Update	Enhancement	Web page style sheet and chart updates bring new colors and a fresh modern look and feel to make the Online RMS more pleasing to the eye.
IA-61460	N/A	Continuation / Testing of IA-60734	Enhancement	Continued testing for security enhancement to eliminate session ids for URLs.
IA-61549	344206	Warrants - Warrant service not ending officer assignment	Enhancement	Enhanced the Warrant Module to automatically end an officer's assignment if an officer is directly assigned to the Warrant and the Warrant status is changed from an Active Status.
IA-61577	N/A	Equipment Make and Models not filtering in ODL Admin properly	Bug/Defect	On the ODL Administration page an update was made to the model auto-complete List of Values to filter by BOTH make AND Agency Code.
IA-61594	N/A	Update Google Image charts on Home page	Enhancement	The Google image charts on the home page for offenses in last 24 hours and incident agency status are no longer being supported by Google. This enhancements updates these charts to a new tool.
IA-61610	N/A	InterDEx Engineering Enhancement	Enhancement	Engineering enhancement to clean-up configuration for enabling InterDEx searches within Online RMS.

IA-61626	N/A	Utilize XSLT on middle tier - Java side changes	Engineering Enhancement	Engineering Enhancement for XSLT translations
IA-61627	N/A	Utilize XSLT on middle tier - Database changes	Engineering Enhancement	Engineering Enhancement for XSLT translations
IA-61630	344686	Fleet Mgmt - Add ability for Officers to add attachments	Enhancement	Fleet Management now allows officers with a current assignment to a vehicle to add attachments to Fleet Vehicle assignments. The Fleet Vehicle attachments section previously was only available to Fleet Managers. Users with a current assignment can add attachments and edit or delete attachments that they added.
IA-61661	N/A	Warrant Search Results: Sort by status or state id	Bug/Defect	Resolved an issue on the Warrant Search Results page to support sorting by status or by state id.
IA-61678	344919	Incident - Warrant listing on summary incident report page not displaying alias name if used for a warrant.	Bug/Defect	Alias names selected on warrants will now correctly display in the incident report warrants section.
IA-61679	N/A	CAD Interface - Configuration fix for storing vehicles on CFS incident note	Configuration	Verify that the value for option code CALL_NOTE_TYPES_TO_CFS in the XML_DOCUMENT_OPTIONS table for doc_category_code CAD is 'QUESTIONS,VEHICLES' with a comma separating the note types. Create a CAD incident with one or more questions and vehicles. Verify that the RMS CFS Incident Notes field has the questions and vehicles. NOTE that no software changes were made, just the default configuration setting, so it's not necessary to re-test the full functionality of IA-61481.
IA-61706	N/A	Master Indices : Property Information - Property Summary tab doesn't show DOB	Bug/Defect	The Property Details Summary View - Person Common Event Summary now displays the person DOB.

IA-61727	00345302 00348966	Review Routing - Send notifications to the report approving agency not report owner agency	Enhancement	Enhancement to the Incident Approval Review process that allows Report Reviews to be sent to user's agency that entered the Incident supplement rather than the agency that owns the incident report.
IA-61737	N/A	Manage User: profile tab jurisdiction error message	Bug/Defect	Resolved an issue where an invalid error message was sometimes being displayed when updating user information via the User's My Profile Management page.
IA-61745	N/A	Increase Retention time for EJS FLASHBACK	Configuration	Increase Retention time for EJS FLASHBACK form 72 hours to 1 month. Flashbacks are used to save changes in Incident Narratives.
IA-61747	N/A	NIBRS Victim Type Required - Validation Message Usability Update	Bug/Defect	Enhanced the NIBRS validation messages to display a separate warning message for Person Crimes and Property Crimes for Required Victims. Person Crimes must have a person. Property Crimes may have a person or business / organization.
IA-61777	345491	Master Indices : Address -City name is not displaying properly	Bug/Defect	Resolved an issue with City names having an apostrophe where not being displayed properly.
IA-61810	N/A	XML Upload via Web Service - Split Documents	Enhancement	Interface Enhancement to process a single XML document that contains multiple core records (i.e. Incidents, Citations, Warrants, etc.).

IA-61836	N/A	Field Arrest Search Page Display Issue	Bug/Defect	Resolved an issue where the search results page for Field Arrest displays outside of the application margins.
IA-61840	N/A	Incode Citation Interface - XSLT Development	Interface	New web services interface to support ecitation data exchange from the INCODE Courts System to Online RMS. This is a one-way interface from INCODE Courts to send citation data to the Caliber Online RMS for loading into the RMS Citation Management module. Created a new XML translation to convert Incode Citation document into the standard RMS XML format.
IA-61850	346111	Tow/Impound - Add Disposition and Release Date to printed report	Enhancement	Per agency request, the Disposition and release date have been added to the tow/impound report.
IA-61864	N/A	Field Arrest Charge Enhancement - Default Bond Type and Amount	Enhancement	States commonly have statutory bonds set for certain misdemeanor and traffic offenses. Most officers do not know the statutory bond type and amounts and are required to look up the information prior to arresting a person on a charge. This enhancement allows a default bond type and amount to be designated for a Charge Category/Class or directly to a specific Charge Code for use in the Field Arrest Module.
IA-61929	N/A	InterDEx - Enhancement to Include an Agency specific Identifier for InfoExchange Queries	Enhancement	<p>The Online RMS was enhanced in 10.27.1 to support queries of InfoExchange adapters in the InterDEx network. Currently the From communication from Online RMS includes the Agency Name (Description).</p> <p>This enhancement implements a new data field in the agencies table to store an Agency identifier that is provided to IX</p>

				change queries that clients can't modify. The agency name is also configured on the IX side to restrict or allow some data sources based on an Agency Name.
IA-61938	N/A	Flag RMS Systems For Solr ASync	Engineering Enhancement	Turn on ASync Solr functionality for all customers to maximize performance for Solr syncing.
IA-61943	N/A	Add Misc ID Type to Warrant XML Translation	Bug/Defect	Added Misc ID Type to CMS Warrant XML Translation. Driver's license information is not being stored during the warrant upload process.
IA-61947	345327	Warrant - Saving warrant causes the displayed Charge Class to change	Bug/Defect	Resolved an issue where Charge class and category were not defaulting properly on the warrant add and edit pages.
IA-61954	N/A	XML Interfaces - Test 10.28 changes to XML processing using the web service	Enhancement	Changes to the XML import process were implemented in 10.28 that required significant logic changes to both the web service and the database package. Changes were unit tested, but since QA's ability to test some interfaces is limited, additional testing needs to be performed by RMS engineering using different interfaces to test existing and new functionality related to the following JIRAs: IA-61810 IA-61626 IA-61627
IA-61970	N/A	RMS Release Install Table update for 10.28	Configuration	RMS Release Install Table update for 10.28

IA-62143	155964	Person Collapse - Add ability to search by OLN	Enhancement	Enhancement to add the capability to search for persons to collapse by OLN/DLN.
IA-62179	348072	VIBRS - Error 352 - Property Offense Code default when None or Unknown Property Loss type	Bug/Defect	Resolved an issue with Virginia State specific VIBRS reporting for handling property status submissions where status equal to None or Unknown.
IA-62206	N/A	Database --> Solr Encryption In Motion - UTL_HTTP Enhancement	Engineering Enhancement	Implemented encryption for Solr UTL_HTTP processes.
IA-62227	00347918 00348158	Indiana Odyssey Interface - Change to process "Other Data Change"	Enhancement	<p>This issue concerns the changes that are pushed from the Odyssey interface to RMS dealing with "Other Data Changes". Currently for these types of changes, the RMS will Recall the warrant(s) with the changes involved and create a new warrant with the updated information and the status that is pushed from Odyssey. The customer currently will change the status of certain warrants to a status of "Held Out of County" for example. When these warrants are changed by "Other Data Change" from Odyssey, the system will Recall the warrant and create a new one with a status of Active instead of the status updated manually in the Online RMS.</p> <p>This enhancement applies only to "Other Data Change" updates from Odyssey and will continue to Recall the warrant having the change, create a new warrant in its place, and keep the warrant status as set in the Online RMS when the "Other Data Change" was received.</p>
IA-62239	N/A	CAD Interface - XSLT v2.0 stylesheet for testing only	Engineering Enhancement	Generate an XSLT 2.0 stylesheet that can be used for regression testing the

				transformation of XML in the web service using XSLT v2.0. This stylesheet will be based on the CAD Standard XML stylesheet but will utilize an XSLT 2.0 function and be generated as XSLT 2.0. It can then be used to verify that 2.0 stylesheets can be applied successfully by setting the XSLT_IN_WEBSERVICE option to 'Y' for the CAD NG Standard XML submission to the web service..
IA-62240	N/A	Fix long session script to change nvl value compares	Engineering Enhancement	Engineering Enhancement to change nvl value compares to allow for monitoring of tasks that are running long but don't have client_info information available.
IA-62253	N/A	Fillable PDF - Add ability to set time format	Enhancement	The "Date and Time" Field in custom forms now supports date formats to specify military or AM/PM times. As example: {VALUE MM/dd/yyyy h:mm a} the 'a' at the end adds the AM/PM.
IA-62299	N/A	Hybrid Interface - Investigate Process Hung in Tx200	Bug/Defect	Investigation and analysis of the Hybrid interface used to pass person information from the Enterprise Jail Management System to Online RMS. The findings of this investigation will be implemented in a future release.
IA-62324	N/A	Warrant: Actions icons misaligned in Warrant Search Results page	Release Defects	Resolved an issue where the actions icons were misaligned in Warrant Search Results page when selecting a system warrant to associate with a Field Arrest.
IA-62337	348857	ODL - Printed report not printing equipment description	Bug/Defect	The ODL printed report will not print the Equipment Description rather than the Equipment Codes.

IA-62413	349138	Incident Report - Master Indices Level 3 index security not enforced	Bug/Defect	Updated security logic for Incident People. Master names having indices security set to 3 will only be viewable on the incident report if a user has a master indices security of 3.
IA-62449	349138	Incident Report - Master Indices Level 3 Incident Search	Bug/Defect	Updated security logic for Incident People. Master names having indices security set to 3 will only be viewable in the Incident People search results for users having Master indices security of 3.
IA-62463	N/A	XML Testing - 61954 Continuation	Enhancement	Engineering item to continue testing on XML interface changes.
IA-62552	00350121	AJAX Fields - Auto Complete caching performance	Bug/Defect	Updated AJAX caching to improve performance and return of results when typing quickly in the field.

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