

Online RMS

Product Change Notice
Version 10.28.1

September 12, 2017

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	09/08/2017	1.0	Original Document

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INTRODUCTION

This document provides an overview of the software changes being delivered in the 10.28.1 release of the Online RMS product. This document is intended to provide information to assist in release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.0 or higher.

RELEASE MILESTONES

The following table contains the high level release milestones.

End Date	Milestone
25 July 2017	10.28.1 Sprint Starts
1 September 2017	10.28.1 Code Lock
12 September 2017	10.28.1 Release Available

APPENDIX: 10.28.1 DETAILED JIRA LISTING

TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 10.28.1 release along with any product enhancement JIRAs.

Key	Ticket #	Summary	Type of Issue	Documentation
Key	Ticket #	Summary	Type of Issue	Description
IA-60360	N/A	Evidence Label printing duplicates if evidence associated with multiple offenses	Bug/Defect	Resolved an issue where a property item flagged as evidence and associate to more than one offense on an incident report resulted in duplicate evidence labels printing.
IA-60946	341862	Case Supervisor access restricted by Security Group assignment	Bug/Defect	Resolved an issue where a Case Supervisor was restricted from viewing a follow-up investigative case for an agency he/she is listed as the Case Supervisor, if an exclusive workgroup security was defined and the Case Supervisor was not a member of the workgroup. Case Supervisors designated by an agency are now allowed to view/edit a follow-up investigation regardless of the case security.
IA-62323	N/A	DLA CAC Authentication	Enhancement	DLA added an F5 network load balancer into the architecture upon moving to the DOD MilCloud environment. DLA network security also introduced customization which returns header information differently from what is presently supported by RMS. An enhancement was implemented to incorporate this new header customization into the product as alternate CAC Authentication for DLA.

IA-62466	N/A	Enhance Master Address Matching Logic for Interfaces	Configuration	<p>To minimize duplicate address created from for all incoming XML interfaces, the default criteria used for matching an incoming address with an existing master address has been enhanced so that the street type is not required to be populated, instead the logic will check if the incoming and existing street types are equal or both are null. Street number, name, city and state are still required, although state is normally setup as a default if it's not sent by the external system.</p> <p>The following queries are now available for configuring individual client XML interfaces with different rules for matching an incoming address with and existing master address. ***Please contact Online RMS Support for configuration options.</p> <p>ADDRESS_DEFAULT - This query is used as the first step in default address matching. Requires street #, name, city and state to be populated and equal, all other address components must either be equal or both null. Can be used as first step when configuring custom matching rules, then use different queries for additional steps if no match found.</p> <p>ADDRESS_NO_SUB_TYPE_COUNTY_BEAT_SUBBEAT - This query is used as second step in default address matching. Requires street #, name, city and state be populated and equal, other components must be equal or both null. Doesn't include sub address type, county, beat, or sub beat when matching.</p>
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IA-62466 – Cont.				<p>ADDRESS_5_REQD_FIELDS - This is the former default query before the change for this JIRA. Requires street#, name, street type, city and state be populated and equal, all other address components must be equal or both null.</p> <p>ADDRESS_5_REQD_NO_SUB_T YPE_COUNTY_BEAT_SUBBEAT - The former query for the second step in the matching process. Requires street#, name, street type, city and state be populated and equal, all other address components must be equal or both null. Doesn't include sub address type, county, beat, or sub beat when matching.</p> <p>ADDRESS_LAT_LONG_STREET _NAME_NUM_SUB - New custom query which requires latitude and longitude on incoming and existing address be populated and the 1st 5 digits to the right of the decimal must match, while other components must either match or both be null. Direction prefix and suffix, street type, city, county, beat, and sub beat must also be equal or the incoming value must be null (whether the existing address has a value or not).</p>
IA-62519	349956	KIBRS - DTPROP Segment not listing quantity when Property is Motor Vehicle FOR 220 Offense Code	Bug/Defect	<p>Kansas State IBRS specific update. An update was made to ensure property quantity is correct when a vehicle is listed as property for a Burglary or Robbery offense.</p>

IA-62612	N/A	Online RMS Send From Email Address Change	Enhancement	<p>The online RMS sends emails in a handful of methods. The main method uses "noreply@ianlets.com" as the email address that the recipient (customer end users mostly) will see the emails coming from. That is the "Send From" email address for the Online RMS system.</p> <p>For technical reasons related to email SPAM, this address was changed to: noreply@public-safety-cloud.com.</p> <p>If your agency has rules configured based on the send from email address, please make sure the rule is updated to allow emails from noreply@public-safety-cloud.com.</p>
IA-62643	334389	TITLE: KS-IBR DTACLR Segment Missing Data Element 40 Attempt/Complete Code	Bug/Defect	Kansas State IBRS specific update. An update was made to ensure data element 40 Attempt/Complete is also populated in the DTACLR Segment.
IA-62645	334389	KS-IBR DTVICSUSP Segment missing with Activity Code C or D	Bug/Defect	Kansas State IBRS specific update. An update was made to the configuration for offenses requiring a Kansas state specific activity identifier where an offense is related to a domestic violence event involving a child.
IA-62696	N/A	Incode Citation XSLT	Enhancement	The Incode Citation XML translation has been modified to correctly process NULL tags defined as integers and handle various citation location data combinations.
IA-62700	350704	VIBRS - Error 40J Data Element 31 versus Offense Code	Bug/Defect	Virginia State IBRS specific update. An update was made to only include data Element 31(Aggravated Assault/Homicide Circumstance) for Offenses related to NIBRS codes of 09A, 09B, 09C or 13A.

IA-62766	N/A	CSS - New Theme CSS - Add Cache Busting In Link	Bug/Defect	This enhancement was proactively implemented to attempt to minimize issues with software updates for pages that have been cached in browser memory. As a rule of thumb, it is a good practice to clear your browser cache following major RMS releases.
IA-62771	N/A	Parse Full Street Address - Modify to Support Incode Intersection Format	Enhancement	Enhanced the logic for parsing full street addresses from external systems to handle the intersection format used by the Incode Warrant System.
IA-62781	N/A	Add Location Comments to the Citation Module	Enhancement	Enhanced the Citation module to display comments for citation location/address loaded from external interfaces.
IA-62793	N/A	Install Table entry for 10.28.1	Configuration	Install Table entry for 10.28.1
IA-62867	N/A	VIBRS - Field 065 (Property Offense Code) default values should be spaces instead of zeros	Bug/Defect	Virginia State IBRS specific update. An update was made to handle the state requirement to report spaces for some data elements rather than defaulting 00 when property loss code equals 1 or 8.
IA-62922	351709	Master Indices : Person - Duplicate entries made from interface matching DL	Enhancement	Enhanced the logic for person matches from external interfaces having miscellaneous identifiers such as DLN and SSN to ignore dashes and trim leading or trailing spaces. This enhancement will help minimize duplicates person records created from interfaces with external systems.
IA-62948	N/A	Update Default Configuration value for Defaulting Bond on Entry of a Charge Code	Configuration	Configuration update to set the default bond flag for offenses to No for the initial deployment released in version 10.28.

IA-62992	N/A	Performance Enhancement for InterDEx Drill down queries	Performance	Enhancements to improve the performance for InterDEx query results and drill downs within the Online RMS application. A new maintenance setting IX_QUERY_TIMEOUT has been added to control the timeout setting for query and drill downs.
IA-63115	N/A	CMS Warrant XSLT - Add NULL Check On Log Entry Elements	Bug/Defect	Interface Enhancement. The CMS Warrant XML translation has been adjusted to check for required Log Entry values.
IA-63134	N/A	Modify WAR XML Setup to Match Vehicle Make and Model on Description	Configuration	Warrant interface configuration enhancement to support vehicle make and model matching. The enhancement was required to support integration with the Incode Court System.
IA-63213	N/A	Online RMS - Emails Being Rejected By Microsoft Online Email Services	Enhancement	Microsoft's Online Email systems (365, Outlook.com, Exchange Online, etc.) have recently begun to reject emails that contains "bare line feeds". A software modification was implemented to remove "bare line feeds" from emails sent from the Online RMS.
IA-63221	353059	Field Arrest - Search by custom field shows error	Bug/Defect	Resolved an issue where searching by a custom field on the Field Arrest search page resulted in an error.

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