CALIBER Public Safety

Online RMS

Product Release Bulletin
Version 10.29.0

December 12, 2017

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REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	11/21/2017	1.0	Release To Training Version
T. Thompson	11/22/2017	1.1	Corrected a text display issue where the description was cut-off for item IA-56607.
T. Thompson	12/12/2017	1.2	Added JIRA Tracking #s; IA-64020, IA-64077, and IA-64140

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INTRODUCTION

This document provides an overview of the software changes delivered in the 10.29.0 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.0 or higher.

Release Milestones

The following table contains the high-level release milestones for the Online RMS 10.29.0 release.

End Date	Milestone
25 Jul 2017	10.29 Sprint 1 Starts
27 Jul 2017	10.28 Code Branch
01 Aug 2017	10.28 Release Available
07 Aug 2017	10.29 Sprint 1 Ends
08 Aug 2017	10.29 Sprint 2 Starts
21 Aug 2017	10.29 Sprint 2 Ends
22 Aug 2017	10.29 Sprint 3 Starts
29 Aug 2017	10.28.1 Code Lock
01 Sep 2017	10.29 Sprint 3 Ends
05 Sep 2017	10.29 Sprint 4 Starts
12 Sep 2017	10.28.1 Service Pack Available
18 Sep 2017	10.29 Sprint 4 Ends
19 Sep 2017	10.29 Sprint 5 Starts
26 Sep 2017	10.28.2 Code Lock
02 Oct 2017	10.29 Sprint 5 Ends
03 Oct 2017	10.28.2 Service Pack Available / 10.29 Sprint 6 Starts
16 Oct 2017	10.29 Sprint 6 Ends
17 Oct 2017	10.29 Sprint 7 Starts
30 Oct 2017	10.29 Sprint 7 Ends
31 Oct 2017	10.29 Feature Lock / 10.28.3 Code Lock / Stabilization Sprint Starts
07 Nov 2017	10.28.3 Service Pack Available
20 Nov 2017	Stabilization Sprint Ends
21 Nov 2017	Release to RT0 / 10.30 Sprint 1 Starts
30 Nov 2017	10.29 Code Branch / 10.29 Final Build
12 Dec 2017	10.29 Release Available

NEW FEATURES & ENHANCEMENTS

Caliber Public Safety is pleased to announce the release of Online RMS 10.29.0. Our hosted delivery approach ensures that all clients benefit from the continual improvements and many benefits of Online RMS without the worries of installing software.

Please join us for one of three Release Training sessions to learn more about the new features and functionality available in Online RMS 10.29.0. Register now by clicking on the below link.

https://attendee.gotowebinar.com/rt/2084928420216677123

Available live presentation dates:

- Tuesday, December 12, 2017 at 3:00 PM EST
- Friday, December 15, 2017 at 9:00 AM EST
- Monday, December 18, 2017 at 3:00 PM EST

ONLINE RMS 10.29 HIGHLIGHTS

Online RMS 10.29.0 includes many new updates, based on client feedback. The overall release focus is to increase productivity and provide an updated user experience. Please see the updated Online RMS Help files for more details on the enhancements and features highlighted in this release bulletin.

Lost & Found Property

Manage and Track Lost & Found property using an intuitive and streamlined process that is separate from evidence management. Improved usability and dedicated capability to manage Lost & Found property provides added product value to agencies. Lost & Found Property is a new feature. Please contact client support if you would like to enable the Lost & Found Feature for your agency. See Online RMS Help for more information on the new Lost & Found module.

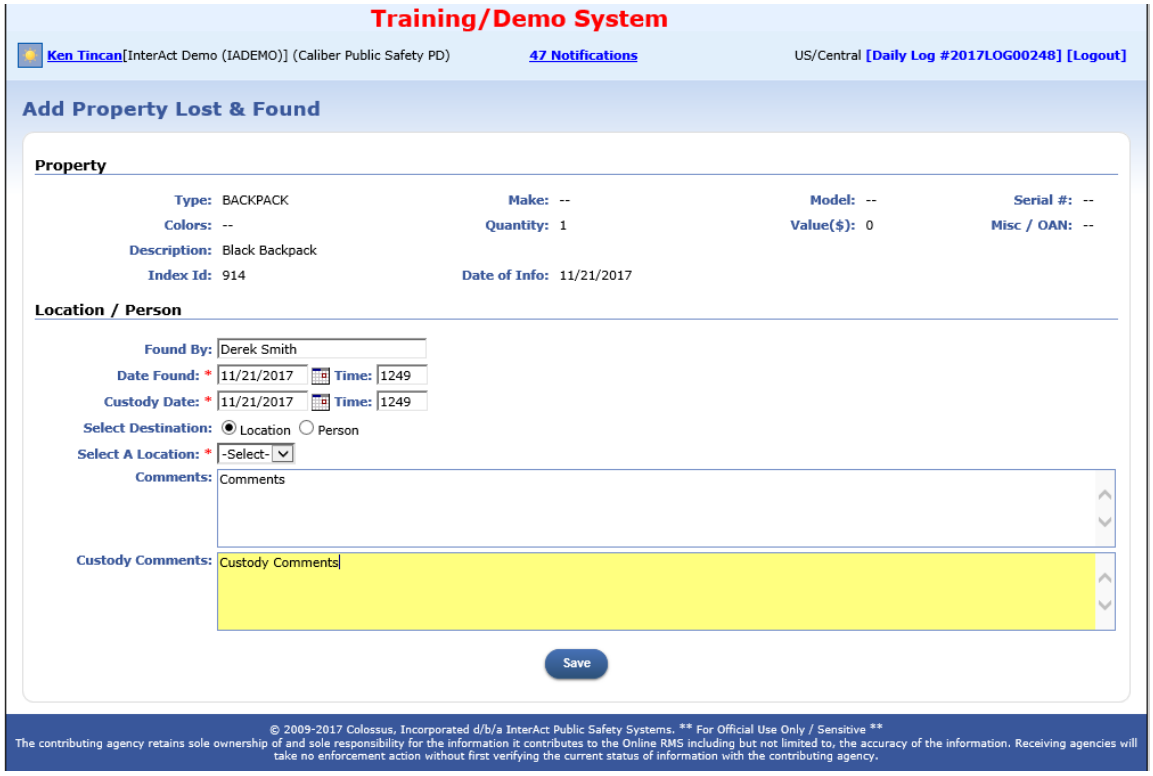

Figure 1: Lost & Found Property Entry Page

Evidence Module Refresh and Enhancements

A modern look and feel and numerous enhancements to the Evidence Management module provides improved usability and efficiency for officers and evidence custodians. A few highlights; Place Check-Out Property in temporary storage as Pending Check-In when returning from lab, log Extend Chain-Of-Custody for evidence that is checked out and checked back in, capture Recovered and Placed Into Evidence date/time. Improved searching for items marked for review and/or disposition. See Online RMS Help for more information on the enhancements to the Evidence Management module.

Figure 2: New Evidence Management Home Page

Calls for Service Persons

Enhanced integration with CAD systems to capture person information from a CAD Call for Service event in the CFS record created in the Online RMS CFS module. Additionally, enter person information directly to an Online RMS CFS event and relate to a Master Person Record. Search CFS person information and View from the Online RMS CFS event. This enhancement will benefit agencies using the Online RMS CFS module and sites with an active CAD interface. See Online RMS Help for more information on adding, editing, and viewing CFS Persons.

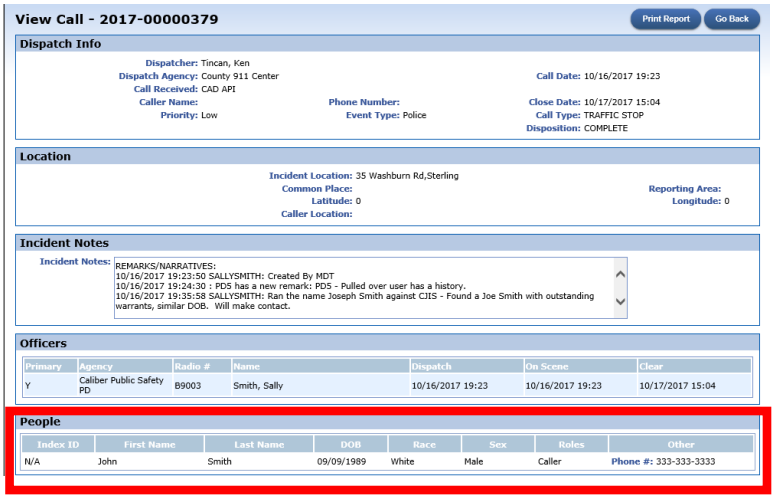

Figure 3: Online RMS CFS View Page with New People Grid

Calls for Service Vehicles

Enhanced integration with CAD systems to include vehicle information from a CAD Call for Service event in the CFS record created in the Online RMS CFS module. Additionally, enter vehicle information directly to an Online RMS CFS event and relate to a master vehicle record. Search CFS person information and View from the Online RMS CFS event. This enhancement will benefit agencies using the Online RMS CFS module and sites with an active CAD interface. See Online RMS Help for more information on adding, editing, and viewing CFS Vehicles.

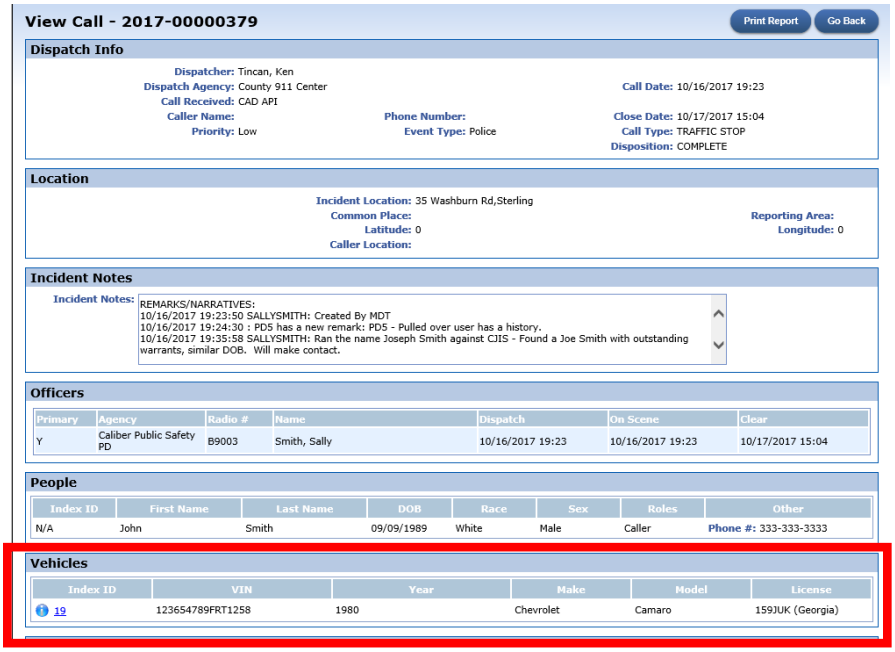

Figure 4: Online RMS CFS View Page with New Vehicle Grid

Address Collapse Improvements

A new streamlined design of the address collapse module provides agencies the capability to better manage Master Address Records and remove duplicates. See Online RMS Help for more information on the address collapse module.

Figure 5: Address Collapse Search Duplicates

NIBRS Offense Assist

To improve the accuracy of offenses selected by officers and the review of Incident reports by Supervisors and Clerical staff the Incident Offense displays now include details for the related NIBRS Offense code, NIBRS Offense Title, and a detailed offense description. Displaying this information during the Offense entry and Supervisory Approval process ensures the accuracy of offenses included on an incident report. Enhancements include:

1) The capability for System Administrators to enter a NIBRS crime description for each NIBRS Offense and/or a crime description for each State Offense.
2) The capability to view the Offense crime description or the NIBRS crime description when selecting an offense on an incident report, editing an incident offense, or viewing incident offenses.
3) The capability to view the Offense crime description or NIBRS crime description when viewing the Offense Glossary.
4) A quick view Tab option on the Incident Approval page to streamline the review of information contributed on the supplement report being approved.
5) A quick view Tab option on the Incident Approval page to open the Offense Glossary lookup feature. Supervisors can use this new offense lookup feature to verify the appropriate offense is on an incident report.

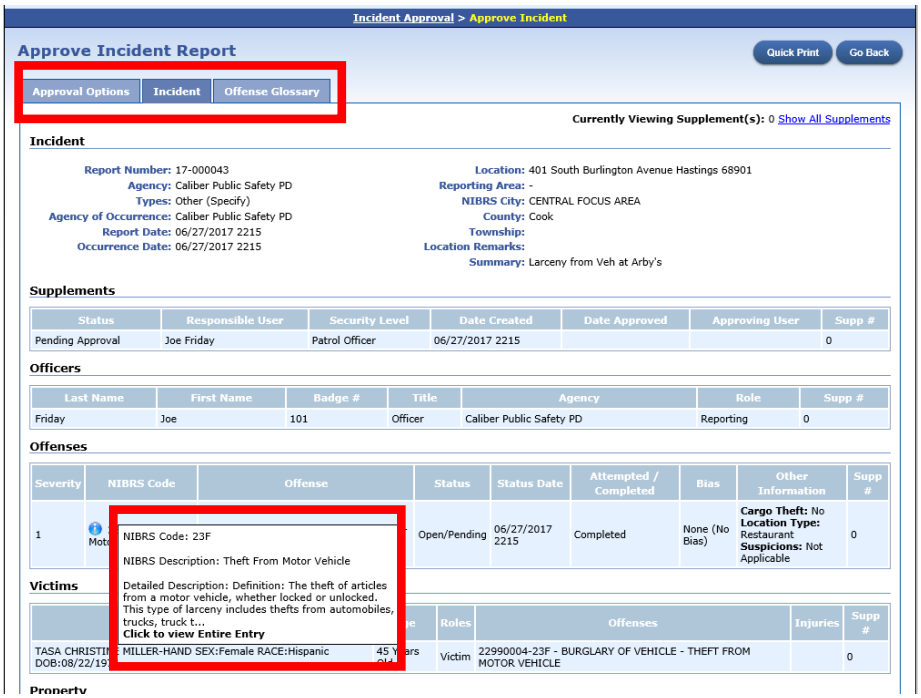

Figure 6: Incident Approval - New Incident Review Tab with NIBRS Offense Assist and Offense Glossary Tab

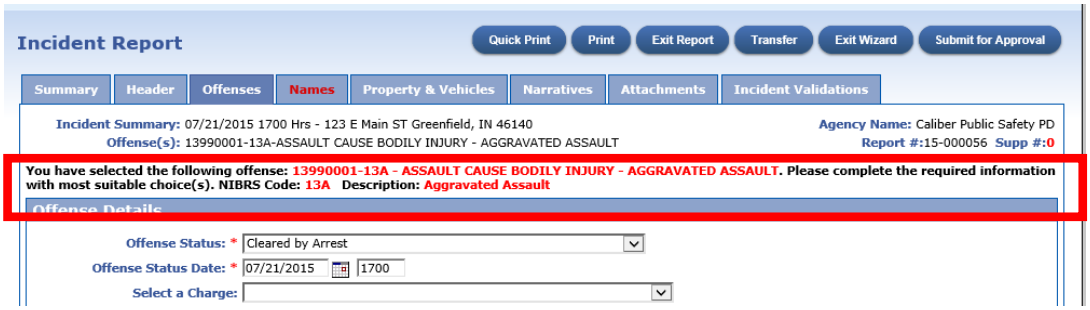

Figure 7: Incident Offense Page - NIBRS Offense Assist Display

Fillable PDFs

Additional person details are now available to include on fillable PDFs integrated with Custom Form. The capability to include additional person information will provide greater flexibility and empowerment to agencies using Custom Forms to prepare agency specific letters/print-outs.

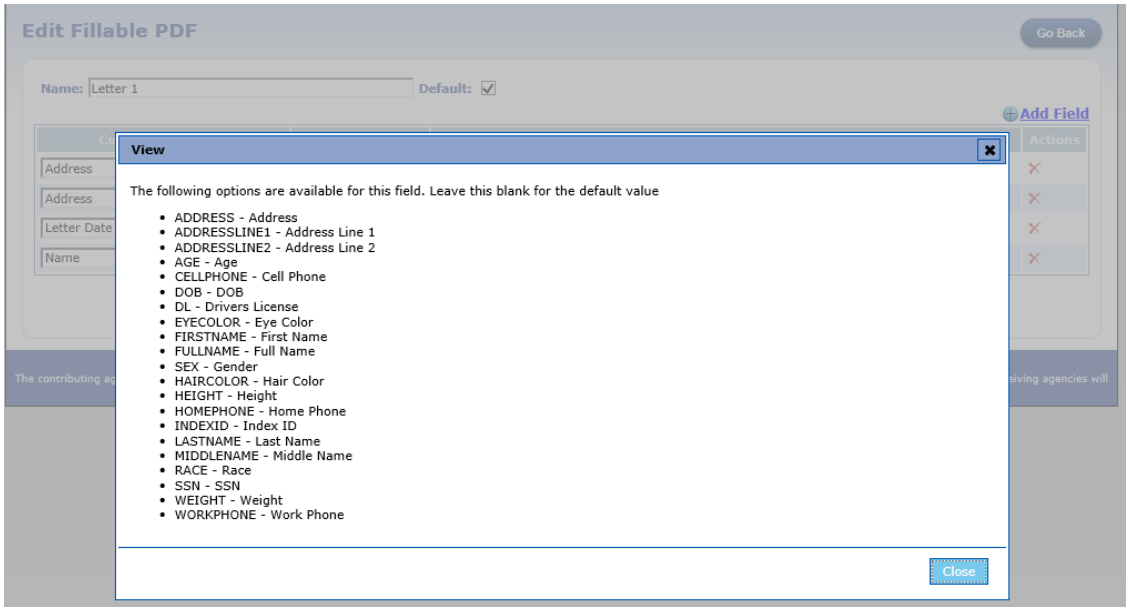

Figure 8: Fillable PDFs - Available Person Details

Broadcast Messages

Attachments for Broadcast Messages allow users to upload images, PDFs and external content for agency created Broadcast Messages. In addition, the creator of the Broadcast will now display on the Broadcast Message details.

Figure 9: BroadCast Message - View Message Creator

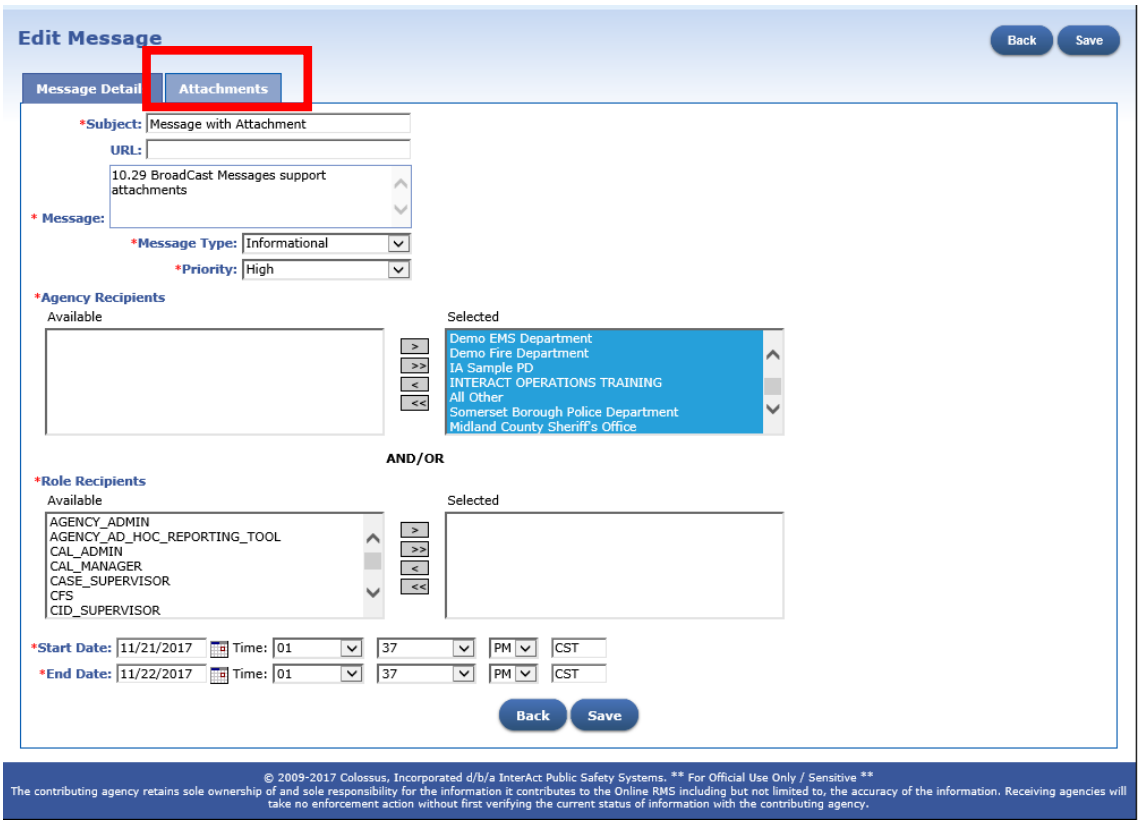

Figure 10: BroadCast Message - Add Attachments

Incident Search Results

A new column on the Incident Person Search results page allows for faster acquisition and identification of incident reports when searching incidents by a person's involvement (role).

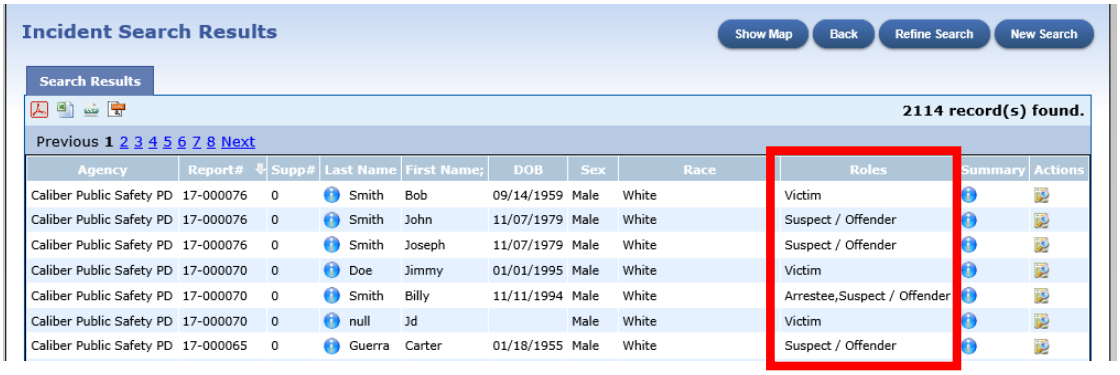

Figure 11: incident Search Results - New Roles Column

Warrant Search

Improved user efficiency by allowing a wild card (%) when searching for Warrant Reference number and the capability to initiate a warrant search by hitting the Enter key.

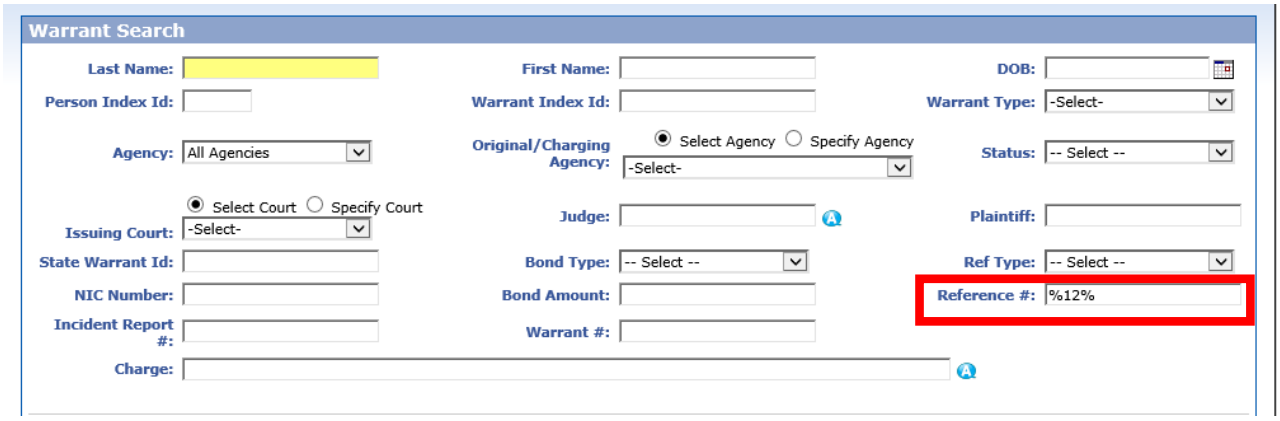

Figure 12: Warrant Search Page - Wild Card for Warrant # fields

InterDEx Import and Awareness

For sites participating in Caliber's InterDEx sharing network, reduced data re-entry by importing an InterDEx person, vehicle, or property record if the record does not exist in Online RMS. In addition, an enhancement to improve the automation of InterDEx person search queries on the Person Details page by using a progressive relaxation search feature. The new search feature automatically searches InterDEx by Name/DOB, then SSN, then DLN and combines the results to ensure maximum awareness of information from over 300+ InterDEx data sources. If your agency does not have InterDEx enabled, please download and complete the InterDEx MOU from Online RMS Help – InterDEx Data Share and return it to a Caliber Client Support Team Member.

Figure 13: InterDEx Person Search Return - Import Record

Person Juvenile Warning

Reduced data entry and awareness of Juveniles using alert text on the Person Details edit and view pages. Enhanced the Online RMS for awareness when creating or working with Juvenile Master Name records. The following enhancements are available:

1) Display a verification message to the user if entering a DOB where the person is a Juvenile or older the 100 years of age.
2) Add an alert on the Person Edit, View pages, and Summary Pages, that Displays "JUVENILE" if the person is a juvenile (based on DOB and system date).
3) On the person search results and other pages where the person caution triangle displays, include a warning for Juvenile if the person is a juvenile (based on DOB and system date).
4) When printing the person details report, print the wording of Juvenile in Red Text if the person is a juvenile (based on DOB and system date).

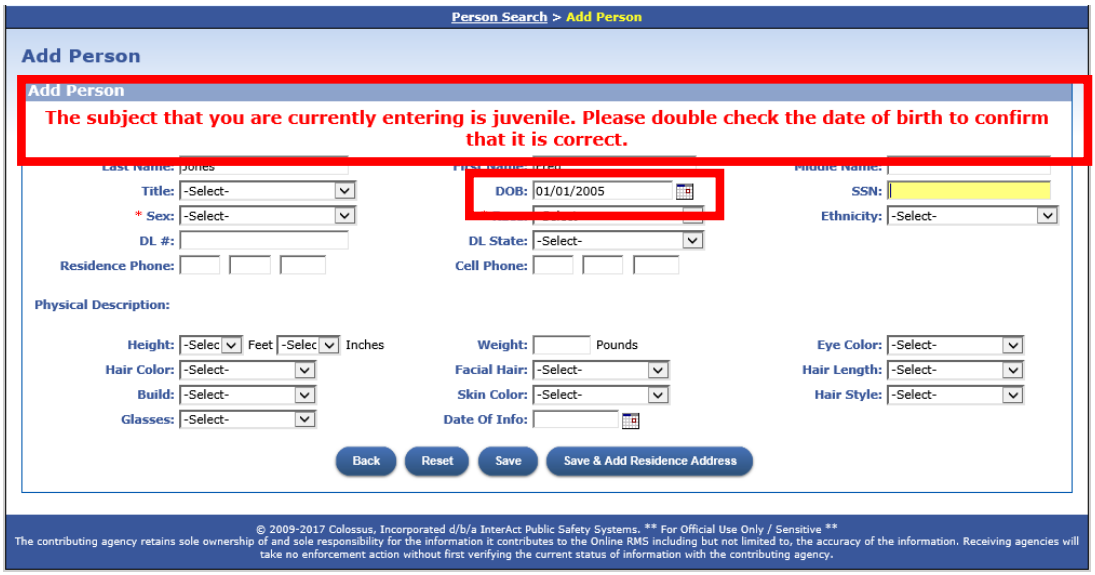

Figure 14: Create Person - Juvenile Warning

APPENDIX: 10.29.0 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING

TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 10.29.0 release along with product enhancement JIRAs.

JIRA #	Client Ticket #	Summary	Type of Issue	Functional Documentation
IA-3046 IA-62701	TTI108756 TTN111076	Rewrite Address Collapse	Enhancement	A new streamlined design of the address collapse module provides agencies the capability to better manage master address records and remove duplicates.
IA-32031	N/A	InfoExchange - Add Ability to Import A Result	Enhancement	Enhancement for sites that have InterDEx queries enabled to support creating a master person, vehicle, or property record from demographic data returned from an InterDEx result.
IA-32078	N/A	Review Evidence - Update after Save	Bug/Defect	Evidence usability enhancement to allow evidence custodians to update an evidence transaction after a Save has been completed. A new Update button will now display if the evidence custodian selects the Save button.
IA-33101	TTN114609 TTI115922	Evidence Search – Chain of Custody – Evidence Description Search - User Evidence Description rather than Property Description	Enhancement	Enhanced the evidence search page to search on the Evidence Description and not the Property description. The evidence description field uses auto wildcards to return evidence records containing the description that was searched on. The Evidence Description search field was also added to Searches for Property, Drugs, Documents, Currency, and Guns.

IA-33567	TTN117742 00343141 00348198	Warrant Name - Print Enhancements	Enhancement	The following enhancements were made to the Name section of the printed Warrant report: 1) Removed the Person System Index ID number 2) Print Miscellaneous ID numbers. 3) Full physical description (most recent description) 4) Other person “addresses”. 5) Person caution codes 6) Person Gang information 7) Person Employment information 8) Associated Vehicles 9) Capability t to print attachments.
IA-33716	TTI115921	Evidence - Add review notification to selected pieces of property	Enhancement	Enhanced evidence to support adding a 'Review Date' to set evidence items for periodic review. The 'Review Date' field appears on the following evidence pages: 1) Evidence Check In page 2) Evidence Edit page 3) Evidence Search page - Includes the capability to search for evidence using an Evidence Review date range and an checkbox option to see Reviews that are past due.
IA-34590	152414	Vehicle as Property - Update Wording on Tab	Enhancement	Improved the incident validations warning for offenses requiring property or vehicle loss to combine the existing separate warnings into a new single warning "The Following Offense(s) Require Property OR Vehicles:”
IA-36741	TTN118634	Evidence Receipt Report Date Field Titles -print "Occurrence Date" rather than "Report Date"	Enhancement	Enhanced the printed Evidence Receipt report to display 'Occurrence Date' rather than 'Report Date'.

IA-49540	TTN118764	Evidence-Mass Check-in Description Enhancements	Enhancement	Enhanced the evidence mass action feature to add a description field for each evidence item included on the mass evidence page.
IA-51612	N/A	Incident Organization Summary not Displaying the Agency for Incident	Bug/Defect	Improved the Organization Master Indices Summary page to display the Agency name for involved incident reports.
IA-52712	139825	Ability to add attachment to Broadcast Message	Enhancement	Enhancement to support the capability to add an attachment to a Broadcast Message. When saving a broadcast message, the user will have the option to add attachments.
IA-54865	150711	Updating Vehicle Color in Citation - Top Color not displayed	Bug/Defect	Improved the Vehicle display to handle the display of the vehicle color if either the top or the bottom color is null (left blank).
IA-55103	N/A	IBR Support - West Virginia	Enhancement	A State specific NIBRS enhancement to support certification in the State of West Virginia. WV IBRS has state specific fields for Domestic Violence that are required for Victims having a Domestic Relationships to an Offender. The following fields will be available for capture starting Jan 1, 2018 for West Virginia clients to facilitate WV IBRS certification in February 2018. WV21 Action Taken WV22 Complainant WV23 Has Complainant WV26 Is Incident Violation of Protective Order WV24 No of Times Complainant Has Called WV25 Protective Order on File Yes WV20 Response Time (In Minutes) WV28 Total Time Involved (In Hours)

				WV27 Was Protective Order Filed Following Incident
IA-55249	152572	Evidence - Evidence Processing can't be added more than once	Bug/Defect	Usability improvement to allow the same evidence processing code to be associated to the same evidence record more than once.
IA-55304	N/A	Cannot collapse Business if both organizations have the same organization contact with the same role	Bug/Defect	Collapse Organizations / Businesses with the same contact person.
IA-55396	153265	Master Indices : Person - Juvenile entry shows a warning	Enhancement	Enhanced the Online RMS for awareness when creating or working with Juvenile Master Name records. The following enhancements are available: 1) Display a verification message to the user if entering a DOB where the person is a Juvenile or older the 100 years of age. 2) Add an alert on the Person Edit, View pages, and Summary Pages, that Displays "JUVENILE" if the person is a juvenile (based on DOB and system date). 3) On the person search results page and other pages where the person caution triangle displays, include a warning for Juvenile if the person is a juvenile (based on DOB and system date). 4) When printing the person details report, print the wording of Juvenile in Red Text if the person is a juvenile (based on DOB and system date).
IA-55726	155444	Administration - Auto fill in dash in SSN	Bug/Defect	Standardized the entry of SSN by auto defaulting dashes.

IA-55841	N/A	Manage User Page - Enhancement To Add Ability To Emulate	Enhancement	Enhancement to add the ability for an Admin or DBA to emulate a user directly from the Manage User page. Providing the ability to emulate from the Manage User page will save time for agency support personnel and Caliber Client Services.
IA-56033	156816	Evidence Management - Search Entire Organization Option	Enhancement	Evidence enhancement for multi-tiered agencies to search evidence across all Agencies in the Organization. A new "All Agencies" option will appear in the evidence agency List of Values (LOV).
IA-56040	155970	Evidence Management - Change Ownership Workflow Issue	Enhancement	Enhanced the Change of Ownership evidence workflow to generate a new pending check-in notification when ownership of the evidence changes to another agency in the same Online RMS schema.
IA-56430	00158729 00344343 TTN118634	Evidence : Chain of Custody - Recovery date	Enhancement	Enhancement to support the addition of new fields for evidence recovery date and evidence recovery location when entering evidence. These new fields are available/viewable from the following pages: 1) Incident Add Evidence 2) Incident Edit Evidence 3) Incident Mass Evidence 4) Incident property edit/view 5) Evidence Chain of Custody 6) Evidence Edit Processing & Disposition
IA-56538	159049	Field Arrest - Option for Dept. Logo on Field Arrest	Enhancement	Enhanced the Field Arrest Report to print the agency's logo entered on the agency configuration page.
IA-56574	N/A	Incident Reports: approve incident with a case with flow asking to edit case ends up with user stuck	Bug/Defect	Resolve a workflow issue when approving a supplement on an incident report having an open follow-up investigative case. The workflow improvements will

				allow the user to view the associated case and approve the supplement.
IA-56576	N/A	Incident Supplement Approval Workflow (Multiple Supplements) - Go Back and Exit Report button takes user to incorrect screen	Bug/Defect	Usability workflow improvement when taking action to approve an incident report having multiple supplements in pending approval status. The workflow will now keep the approving user on the supplement pending approval queue rather than exiting the incident report after approval of a supplement.
IA-56607	N/A	Evidence - Associated to more than one incident report	Bug/Defect	Improved the capability to relate property / evidence to an Incident Report. The Evidence label and Receipt report will print the evidence item once and display a comma separated list of incident numbers, if the evidence is related to more than one incident report.
IA-56653	159363	Evidence - Chain of Custody Free Text Entry	Enhancement	Enhanced the Evidence Extended Chain-of-Custody workflow to allow entry without a selection in the 'To' and 'From' fields. This enhancements support transactions where custody transferred to a non-user of the Online RMS. Enter explanation of the transfer in the Custody comments field.
IA-56750	N/A	Field Arrest: don't show impound links on vehicle tab if user doesn't have impound permissions	Bug/Defect	Usability improvement to only display the "Add New Impound" and "Add Existing Impound" links on the Field Arrest Vehicle / Impound tab if the user has permissions to enter a Tow Impound.
IA-56794	159720	Tow Module - Create Signature Area	Enhancement	Enhanced the Tow Impound printed report to include: 1) The "Released To" person's name and a blank box for signature and Date/Time. 2) The "Released By" user's

				Title, Name, and Badge # and a blank box for signature and Date/Time. 3) The "Authorized By" user's Title, Name, and Badge #.
IA-57135	N/A	Evidence - Chain of Custody report not printing Description correctly	Bug/Defect	Resolved a print issue on the chain-of-custody report to include the full property description.
IA-57799	00162108 00342793	Incident Security - Option to Apply to All Supplements	Enhancement	Enhancement request to improve functionality when changing Incident Security on an Incident report with multiple supplements. The capability to apply incident security updates to all supplements on the same incident report at the same time provides usability and efficiency improvements to managing incident security.
IA-58404	N/A	Data Submissions: Incident (Supplement 0) in Initial status shows in open dataset after editing the incident	Release Defects	Improved the Incident submission process to automatically remove an incident in an open data set if the status of the incident report is updated from approved to an unapproved status.
IA-59058	168767	Evidence : Evidence label - Can't print without incident report	Enhancement	Modified the Incident Supplement print evidence label to support printing a label for incident property that was entered as evidence from the Master Property Indices page.
IA-59168	159175	Evidence - Evidence agencies inconsistent and not limited to active evidence agencies	Bug/Defect	Modified the Evidence Search page to restrict the display of agencies in the Agency List of Values (LOV). The LOV displays agencies that have the Evidence feature enabled and Evidence module configured.
IA-59516	172226	Evidence Review - Notification not working properly or not easily removed	Enhancement	Enhanced the User Evidence Review page to implement a new permission to control whether the Evidence Review tab should display. The following permission category is now available, 'Evidence

				Review - Show Evidence Checked In By User'. Release notes: ▪ Permission NOT given to any roles by default. ▪ This permission enables the 'Checked In' tab on Evidence Review page. ▪ This permission affects the Evidence Review count in the Recent Activities section of the home page.
IA-59595	172692	Evidence - Can't print label when property updated to evidence without a Supplement	Bug/Defect	Modified the Master Property add evidence page to support printing an evidence bar code label when entering evidence.
IA-59894	172445	Warrants - Initiate search with Enter key	Enhancement	Usability enhancement to allow user to initiate searches from the Warrants Search page by simply hitting the 'Enter' key. Use the 'Tab' key to move from field to field.
IA-59970	N/A	Vehicle Collapse: sort search results by index id treats it like its alpha-numeric	Bug/Defect	Improved the vehicle collapse search results page to sort by the vehicle index id.
IA-60020	174333	Evidence - Add Evidence Destination value when searching for Checked-Out items	Enhancement	Enhancement to support searching for evidence by the Evidence checked-out destination value.
IA-60266	335918	Incident Report - Add Review and Print button on Review Incident Report screen	Enhancement	Enhancement to the Incident Review process to support options to 'Review' or 'Review and Print' a report.
IA-60273	N/A	Reports: Remove asterisk for non-required fields in Report parameters	Bug/Defect	Modified the parameter page for running Application Reports from the Report menu to remove the required Asterisks indicator for non-required fields:

				1) File Class/Section - Print Officer and Print Location labels 2) Incident Audit Report - Display Deleted Incidents labels 3) Incident Type Report - Print Office and Print Location labels 4) Officer Daily Activity Report - Officer
IA-60299 **IA-62963** **IA-62997** **IA-63580**	336640	Lost & Found Property Module	Enhancement	Manage and Track Lost & Found property using an intuitive and streamlined process that is separate from evidence management. Improved usability and dedicated capability to manage Lost & Found property provides added product value to agencies. See Lost & Found Online Help section for an overview of this new module.
IA-60341	N/A	Cases: Any review status codes selected that are more than 2 characters will result in an error when creating case from Incident	Bug/Defect	Resolved an issue where Case Status Review codes longer than two characters were causing an issue on the case create, edit, and view pages.
IA-60376	337171	Incident Report : Attachments - Unable to rename an attached property file	Bug/Defect	Modified the attachment process to allow authorized users to update the name of the attachment.
IA-60413	335724	User Profile - Need ability to add apostrophe to email address	Enhancement	Enhancement to allow a user email address that contains apostrophes.
IA-60459	N/A	Civil Process: cannot edit the fee collection amount	Bug/Defect	Improved the capability to update the fee collection amount for users having permissions to update civil process paper fees and payer information.
IA-60514	337391	Offense Page and Approval Page Enhancements for Selected Offenses on Incident Report	Enhancement	Improve the accuracy of offenses selected by officers and the review of Incident reports by Supervisors during the incident approval process. Enhancements include: 1) The capability for System Administrators to enter a

				NIBRS crime description for each NIBRS Offense and/or a crime description for each State Offense. 2) The capability to view the Offense crime description or the NIBRS crime description when selecting an offense on an incident report, editing an incident offense, or viewing incident offenses. 3) The capability to view the Offense crime description or NIBRS crime description when viewing the Offense Glossary. 4) A quick view Tab option on the Incident Approval page to streamline the review of information contributed on the supplement report being approved. 5) A quick view Tab option on the Incident Approval page to open the Offense Glossary lookup feature. Supervisors can use this new offense lookup feature to verify the appropriate offense is on an incident report.
IA-60684	339725	Evidence - Add EDIT function for Audit Reports	Enhancement	Enhancement to allow editing of a non-finalized Evidence Audit. This enhancement allows evidence custodians to work on evidence audits over multiple work sessions.
IA-60791	340302	Incident Report - Add an asterisks next to NIBR CITY field	Enhancement	Enhancement to add a red asterisks next to the Incident NIBR City field so that the user are aware of the information when reviewing the page.
IA-60884	341665	Evidence - Disposal Date Query Enhancement	Enhancement	Enhancement to support searching evidence by a disposal date range. A check box option to easily search for past due items is also available.

				Evidence custodians can query on demand to review and take action on evidence items that are scheduled for disposal.
IA-60945	342076	Warrants - Allow use of wildcard in Reference # field	Enhancement	Improved user efficiency by allowing a wild card (%) when searching for Warrant Reference number and the capability to initiate a warrant search by hitting the Enter key.
IA-61041	N/A	Fleet: Add Vehicle screen - status should default to "available"	Release Defects	Usability improvements to default the vehicle status on the Fleet Management Add Vehicle page to "available" when adding a vehicle.
IA-61058	N/A	Fleet: calculated fields not refreshed on vehicle tab for officer if fuel & oil created	Bug/Defect	Modified the Fleet Management vehicle page to refresh automatically when fuel and oil updates are applied.
IA-61062	N/A	Fleet: ODL vendor field is NOT filtering to only include those with IS_VEH_FUEL_LOC = Y	Bug/Defect	Enhanced the Officer Daily log and Fleet Management pages to only display fuel vendors in the users agency that are flagged as fuel locations when editing and adding a vehicle.
IA-61430	N/A	Evidence: Evidence Label does not show latest owner if owner is an Organization	Bug/Defect	The Evidence Label will now show the most recent owner regardless of whether the owner is a Person or Organization.
IA-61462	N/A	Evidence Label - Semicolon needed to separate property fields	Bug/Defect	Modified the printed Evidence Label to include a ';' at the end of the property color.
IA-61508	343877	Vehicle Tow / Impound - Approval Status column not sorting correctly	Bug/Defect	Improvement to allow sorting on the Tow / Impound approval status column.
IA-61525	N/A	Evidence - Chain of Custody Report not displaying Storage Locations and Evidence description correctly after Mass Change Ownership	Bug/Defect	Changed the Chain-of-Custody report to print the location description based on the agency of that chain-of-custody transaction
IA-61574	N/A	Field Arrest - Search results bubble info and extra characters	Bug/Defect	Resolved an issue to display text in blue info bubble on the Field Arrest search page without special characters.

IA-61725	N/A	Evidence Search Results Page Usability Enhancements	Enhancement	Enhancement to update the search columns displayed on the evidence search results page to provide data that is more useful to evidence custodians to identify evidence items. 1) Remove Supplement # column and replace with column to display Evidence Item #. The evidence Item # is more relevant on the search results page to identify evidence. 2) Remove Disposition and replace with Schedule Disposition Date. Schedule Disposition date is more relevant on the search page to identify evidence items that require action.
IA-61726	N/A	Property Details - Evidence Grid Usability Enhancements	Enhancement	Enhanced the Property Details - Evidence Grid to display relevant columns. 1) Add new column to display Evidence Item #. 2) Concatenate the Disposition and Disposition Date columns into a single column. 3) Remove the Disposition Order Date column.
IA-61748	N/A	Search Results - Show Map does not include all Geo-Code Search Returns	Bug/Defect	Enhanced the show map feature on the Incident Search results and CFS Search results pages to display all geo-coded records returned from the search.
IA-61833	N/A	Broadcast Message - Display Creator	Enhancement	Enhancement to display the creator name on the Broadcast Message Edit and View message pages.
IA-61835	N/A	Add Person Roles to Incident Report Person Search Results page	Enhancement	A new column on the Incident Person Search results page allows for faster acquisition and identification of incident reports when looking for a person's involvement role.

IA-61866	N/A	Manage User from home page > telephone number format error always appears	Bug/Defect	Improved the entry and formatting of phone numbers on the Edit User Profile page.
IA-61933	346882	SOLR - Space in name causing no results to be found	Bug/Defect	Improved master name searches to support searching on names that contain an embedded space in the name.
IA-61940	N/A	Evidence : Chain of Custody - Add free text entry ability when evidence is checked out	Enhancement	Free text extend of chain-of-custody information is now available for items of evidence that are checked-out. This enhancement will allow users to record evidence actions that occurred outside of the Online RMS. Suggested workflow: - For items checked out to a user, select the 'Add Comment' button on the chain-of-custodies page. - Enter a date/time and comment. - The custody 'to' and 'from' are populated with the login user's officer or employee id.
IA-62131	N/A	Case Management - show all activities screen from Case Review - sort by any column results in error	Bug/Defect	Improved the sort by on the Show All Activities (on Case Review) screen by any column.
IA-62203	N/A	Field Arrest: Error Adding new Master Person as Victim when Duplicating Field Arrest	Bug/Defect	Resolved an issue encountered with duplicating a field arrest after adding an arrest victim.
IA-62220	N/A	Permit: DOB information for Person not shown in Permit Details after Person Collapse	Bug/Defect	Resolved an issue where collapsed person information was not fully displaying on the Permits page.
IA-62249	348425	Case : Activity Notes Viewing All - Selecting the date column does not sort correctly	Bug/Defect	Changed Case activity notes Sort by Date to support sorting by ascending or descending order.
IA-62254	347978	Fillable PDF - Add ability to use all fields from the master indices record	Enhancement	Enhancement to select from all the fields in the master indices records when creating a fillable PDF. The following fields have been added: -Index ID number -Work phone -Home phone

				-Cell phone -Height -Weight -Hair -Eyes
IA-62282	N/A	Person Un-collapse: Provide option to sort by Collapse Date/Time and Collapse By in Collapse Log	Enhancement	Enhancement to provide the option to sort on Collapse Date/Time to provide awareness of most recent collapses.
IA-62316	348752	Evidence Mgmt. - Allow anyone to put evidence back into pending check-in	Enhancement	Enhancement to allow clients to place evidence in a checked-out status into pending check-in status and location.
IA-62414	340786	Evidence - Add Storage Location field when entering Extended Chain of Custody	Enhancement	Enhancement to capture a storage location when entering extended chain of custody for evidence when: - Adding Evidence to an Incident Report - Editing Evidence on an Incident Report - Checking in evidence
IA-62447	N/A	Evidence: Signature button is not viewable and Check Out person is changed after Save in Evidence Check out	Bug/Defect	Improved the evidence check-out process to ensure the signature button and the selected checked out by user is viewable after saving check-out information.
IA-62480	348134	Evidence - Add the ability to Flag an item of evidence for required court order hold	Enhancement	Enhancement to support flagging Evidence items that are need special authorization to release. Add Evidence holds from the edit evidence page, under the heading of 'Disposition / Evidence Hold'.
IA-62515	N/A	Incident Warrants - Adding Warrant Gives Error Message in Specific Workflow	Bug/Defect	Resolved an issue where an error message erroneously displayed when associating a warrant to an incident report from the incident report warrants page.
IA-62533	N/A	Hide master name from offender, victim, other grid on incident if master person security higher than user's	Enhancement	Security enhancement to restrict the display of a master name on an incident report if the user's security is less than the security of the master

				person record. The text of 'Access Denied' will be displayed in red everywhere the person's name is displayed on the Incident View page if the user does not have access to view the master name record (as example, user has access level of 1 or 2 and the person's master index record is set to 3).
IA-62537 **IA-62969** **IA-63004** **IA-63165**	TTN112853 00348209	Person CAD Spill Integration Enhancement- Process and Store Data on RMS CFS	Enhancement	Enhanced integration with CAD systems to include person information from a CAD Call for Service event in the CFS record created in the Online RMS CFS module. Additionally, enter person information directly to an Online RMS CFS event and relate to a master Person record. Search CFS person information and View from the Online RMS CFS event. Use CAD Person Spill data to search and create master person records. These enhancements will benefit agencies using the Online RMS CFS module and sites with an active CAD interface.
IA-62553	350038	Master Indices : Property - Security Level 3 not being enforced	Bug/Defect	Enhanced the property owner display to block the person's name if the person has a security level 3 defined.
IA-62577	N/A	Master Index Vehicles - Adding Vehicle Person Errors if person has aliases	Bug/Defect	Changed the Vehicle person page to handle adding a person with an alias name to a master vehicle record.
IA-62594	N/A	Incident: Tab validation message for the offense are not displayed or removed immediately after the offense is added/deleted	Bug/Defect	Improved the readability of the Incident Tab NIBRS validation warnings.
IA-62595	349621	Property : Evidence - No warning of property loss & evidence creation when using the back arrows	Enhancement	Enhanced the Incident Property / Evidence page to automatically save and create the association of the property to the incident report after

				creating evidence. This change should prevent the issue where a user forgets to hit the save button on the incident property page after creating evidence and navigates away from the page using the browser back button.
IA-62610	N/A	Auditing - Consider removing "Old Value/New Value" labels for fields that didn't change	Enhancement	Enhanced the Auditing feature to only display old/new value labels if the values are changed and are different.
IA-62623	N/A	Max Limit message for text entry fields is no longer displayed	Bug/Defect	Improved the entry of free text to the following Evidence entry fields; -Evidence Description -Evidence Comments -Comments (Evidence Processing section)
IA-62624	N/A	Evidence: If double quotes are entered into Evidence Description or Evidence Comments field, the blue information bubble does not work	Bug/Defect	Improved the display of text in evidence blue information bubbles to handle the display of quotes.
IA-62648	N/A	Usability - Menu Sensitivity and Logout Button location	Enhancement	Usability improvements based on client feedback to reduce the sensitivity of the application menus and to add more space between the logout link and Help menu.
IA-62672	N/A	User Subscription Tracking	Enhancement	Enhanced the Agency configuration page to allow better management of client sites by Caliber Support staff to track Agency counts for - Fulltime - Sworn - Fulltime - Non-Sworn - Part-time - Sworn - Part-time - Non-Sworn - View Only
IA-62675	N/A	Mass Evidence: Signature button not displayed after user clicks the Save button	Bug/Defect	Improved the evidence mass processes to ensure the signature button and the selected checked out by user is viewable after saving check-out information.

IA-62680	N/A	Master Index Gang: 'Additional Details' misspelled in Additional Search Criteria LOV	Bug/Defect	Spelling correction in Additional Search LOV for Gangs.
IA-62681	N/A	Citations: Violation Method not carried over to duplicated Citation	Bug/Defect	Usability enhancement to carry forward the violation method when duplicating a citation.
IA-62690	N/A	Enhance Person Details Web Service Return	Enhancement	Enhanced the Online RMS IX person details web service to include SMT and Property (Articles and Guns) information available to person in the Online RMS.
IA-62747	N/A	Civil Process: Field validation error messages are missing for future Date/Time in Status Details and required fields in Fee Collections	Bug/Defect	Usability improvement to add validations for date entry to ensure future date/time are not allowed when entering fee collections and status updates.
IA-62750	N/A	Custom Forms: Print button at the bottom of custom form page prints Fillable form instead of custom form instance	Bug/Defect	Removed the Print button at the bottom of the custom form. To generate the fillable PDF output select the Print button at the top of the custom form.
IA-62751	N/A	Fillable PDF: If Custom Form Field is too long the fields overflow outside the border in Edit Fillable PDF page	Bug/Defect	Modified the custom forms fillable PDF configuration page so that all fields are contained within the page borders.
IA-62794	N/A	Install Table entry for 10.29	Configuration	Update Online RMS Install Table to display current 10.29.0 release.
IA-62839	351281	Attachments - Date of info manual entry format changed	Bug/Defect	Resolved an issue with the formatting of dates when uploading attachments.
IA-62919	N/A	Admin: selecting delete for case supervisor on manage user screen deletes the wrong agency	Bug/Defect	Updated the case supervisor's selection grid on a user profiles page to handle edits if the user has case supervisor access to more than one agency.
IA-62926	N/A	Evidence - Modify data loads to use new Evidence ID column in Incident Properties table	Enhancement	Data conversion enhancement to use the new Incident Properties Evidence ID column to relate evidence to an incident report.
IA-62959 IA-62970 IA-63633	N/A	CFS Module - Add Dedicated fields to capture, store, search and view vehicle information.	Enhancement	Enhanced the CFS module to capture, view, and search. Vehicle information. For sites

				with running CAD NG with the standard spill extract configured, the vehicle information from CAD will populate the vehicle fields in the CFS module. The capability to search the Master Vehicle Index and relate the CFS vehicle data to a Master Vehicle record is also available. These changes will only apply to new CFS records or spills from CAD NG. Previously entered vehicle information in the notes field will remain, as there is no way to convert a string of text into the new fields.
IA-62974	352042	Expungement - Need new permissions	Enhancement	Enhanced the expungement capabilities released in RMS version 10.28 to include permissions to restrict expunging records at the Agency level, Organization Level, or Schema level. System Admins can grant these new permissions to roles as desired.
IA-62986	N/A	Agencies - Create Agency Fails	Bug/Defect	Resolved an issue where an error occurred when creating a new agency.
IA-63023	N/A	Incidents: Disallow Searching And Selecting Same Property Multiple Times on Same Report	Bug/Defect	Incident Property enhancement to prevent adding the same property record to the same incident report.
IA-63026	N/A	Incident: Arrestee (offender additional details) page fields not aligned	Bug/Defect	Improvement to the Arrestee (Offender Additional Details) page to left align IBR related questions.
IA-63027	N/A	Incident: Victim Circumstance Code page fields not aligned properly	Bug/Defect	Improvement to the Victim Circumstances page to left align IBR related questions.
IA-63038	351866	Incident - Prevent victim name from being added as offender	Bug/Defect	Improved the Incident Victims section to allow disassociating a victim added to an incident report having custom victim

				fields. This caused issues when needing to remove the victim and add to the report as an offender.
IA-63040	351902	Person Collapse: Collapse list is including names marked as a Non-Duplicate	Enhancement	Improved person collapses to filter out person records that have only two person records flagged as not duplicates of one another.
IA-63066	N/A	Evidence: search results display one row for each evidence per incident	Release Defects	Modified the evidence search results to display one result for evidence that is associated with multiple police reports. Evidence associated with more than one police report displays a list of incident numbers in the Report # column.
IA-63069	N/A	Evidence: mass currency incorrectly creates one evidence per offense the property is associated with	Bug/Defect	Resolved an issue when creating evidence for mass currency that is associated with multiple offenses on an incident report.
IA-63094	N/A	Add Bond Total Amounts in Field Arrest Print Out	Enhancement	Print enhancement to add Bond Total Amounts in Field Arrest printed report.
IA-63099	352495	Collapse - Restrict ability to Collapse Organization - Society (Index ID #240000001) record	Enhancement	Online RMS exclusively uses the Organization record of Society for defaulting the victim for Crimes Against Society. This enhancement restrict the capability to collapse the Society (Index ID# 240000001) record into any other record.
IA-63100	351688	User Profile - When saving changes - message appears twice in Red and Green colors.	Bug/Defect	Updated the User management page to display one save message upon a successful update to a user profile.
IA-63103	N/A	User account expiration email in TIP/MAINT has InterAct instead of Caliber	Bug/Defect	Updated wording in external system emails to reference 'Caliber' rather than 'InterAct'.
IA-63105	N/A	Data Submission: Change query for Open Data Set and Included Data Set totals	Bug/Defect	Modified the Incident NIBRS submission page open data set record counts to take in account the NIBRS Include date for the agency.

IA-63106	N/A	Data Submission: Create a mechanism to track debug values in the data submission screens	Enhancement	Caliber Admin issue to assist in troubleshooting data submission total discrepancies. Caliber Admins will see a new link for "Show Data Set Inclusion Details".
IA-63112		InterDEx Person Details Automatic Query Improvements	Enhancement	The Person Details (View / Edit) pages have integration to InterDEx via the SmartSearch Icon. The existing integration uses the Person's (Last Name, First Name, DOB, SSN, and DLN) combined together to search InterDEx. Depending on the InterDEx adapter, this may reduce results if a person does not have a DLN or SSN in the external IX sources. Enhancement to improve the automation of InterDEx person queries on the Person Details page by using a progressive relaxation search feature. The new search feature automatically searches InterDEx by Name/DOB, then SSN, then DLN and combines the results to ensure maximum awareness of information from over 300+ InterDEx data sources. If your agency does not have InterDEx enable, contact client services / support today
IA-63154	N/A	Day-Night: Activity Note Comments screen has thick white border in night mode	Bug/Defect	Modified the Follow-up Investigative Case Activity Notes page to improve display when using Night Mode.
IA-63179	352847	Incident - Approval and Status change not restricted by agency	Bug/Defect	Improved the supplement approval process to limit approval of supplements to the agency of the supplement or case supervisors of the agency.
IA-63187	N/A	Evidence Refactor- Finish Evidence Audit Reports	Enhancement	Enhancement to re-write the evidence audit reports to

				improve performance and new evidence audit actions.
IA-63209	N/A	Evidence: Modify location column on Evidence Status Report	Enhancement	Evidence Status Report enhancement to modify the location column to display values based on the status of the evidence as follows: 1) Checked Out - print the destination 2) Disposed - print the disposition (i.e. returned to owner, thrown away, etc.) 3) Checked-In / Pending Check-In - print the evidence location.
IA-63213	N/A	Online RMS - Emails Being Rejected By Microsoft Online Email Services	Enhancement	Resolved an issue where empty line feeds without a carriage return were causing an issue with emails being received by Microsoft's Online Email systems (365, Outlook.com, Exchange Online, etc.)h.
IA-63272	N/A	Evidence: if property on multiple supplements, label prints offense once per supplement	Bug/Defect	Change the evidence label print functionality to print one label regardless if the evidence is associated to multiple incident reports.
IA-63288	N/A	Field Arrest: remove "InterAct" from verbiage on validations tab	Bug/Defect	Removed the verbiage of 'InterAct' when a validation warning appears on a Field Arrest.
IA-63299	N/A	Evidence: printed chain of custody issues	Bug/Defect	Improved the evidence chain-of-custody printed report to list the chain-of-custody records by the custody date.
IA-63381	N/A	Online RMS 10.29 Stack Upgrades: Tomcat Upgrade & Java Upgrade	Enhancement	Engineering Enhancement to update versions of Tomcat and Java used by the Online RMS. Staying current with technology updates is a best practice to ensure security patches are in place. Tomcat was upgraded from 8.0.37 to 8.5.20. Java was upgraded from 1.8.0 Update 102 to 1.8.0 Update 144.

IA-63404	353232	Evidence - Add warning message if disposal date is prior to check-in date	Enhancement	Usability enhancement to add a warning message if the evidence custodian attempts to enter a date or time prior to the check-in date/time.
IA-63448	N/A	Evidence: add schedule disposal and release dates to check out screen	Enhancement	Usability enhancement to add the scheduled disposal date and release/destruction date along with the evidence processing on the evidence check out page.
IA-63464	353835	Incident Reports : Narratives - Order multiple narratives on same Supplement first, second, third entered, etc.	Enhancement	Enhanced the Incident narratives page to list narratives in order of the created date and time, descending.
IA-63466	353875	Warrants - Assign officer to warrants not displaying name	Enhancement	Improved the Warrant assigned workflow to default the officer category to "All" to display both Patrol and CID users.
IA-63478	353141	Follow Up Needed - Notification appearing for outside reports/Can't remove	Enhancement	Enhanced the Follow-up Needed Case review workflow to generate actions only for CID Supervisor in the agency of the original incident report.
IA-63494	N/A	Warrant Search Results - Date Issued Should Reflect Users Local Time Zone	Bug/Defect	Enhanced the warrant search results page to display the date issued as entered in the agency's local time zone.
IA-63509	354139	Evidence Management - Allow blank Audit and Discrepancy Reports to be saved to system	Enhancement	A product enhancement to support clients that are required to do a monthly evidence audits for CALEA certification. This enhancement addresses a client business need to support situations where an evidence location may not have evidence at the time of the audit. Users can create either a generated audit OR discrepancy audit report without any evidence items included.
IA-63517	354028	Case Status - Mandatory field save with null value	Bug/Defect	Improved error handling when encountering a follow-up investigative case that has a null / blank case status.

IA-63590	N/A	Permission Category for Viewing Permission Categories	Enhancement	Add a View Icon on the Permission Categories page that will display the Permission Category Roles and Permission Category details in View mode only. The Administration - Permission Categories area of the application provides benefits for agency admins to view roles assigned to a permission category and the permission description for each permission contained in the permission category.
IA-63594	00354561 00355431	Person Collapse - Uncategorized data access exception error	Bug/Defect	Resolved a data issue with a person collapse issue.
IA-63619	N/A	Fleet - Ensure Time zone Conversion Works Properly	Bug/Defect	Enhanced the date/time for fleet fuel and oil to handle the time zone of the agency.
IA-63624	N/A	Offense Details Page Display Issue	Bug/Defect	Improved the Offense page display to handle the display of offenses with a long description.
IA-63643	N/A	Incident XML Upload - Store Timestamps in Default DB Time zone	Bug/Defect	Interface improvement to make sure the correct time zone is stored on data received from external systems.
IA-63671	355041	Warrants - Printing a warrants report always adds a blank page	Bug/Defect	Improved the printed warrant report to include custom fields and not print a blank extra page.
IA-63736	N/A	Is Audible Setting May be Causing Issues when Null	Bug/Defect	Resolved an issue where the user audible setting for alerts if set as null in the database caused issue in the Online RMS application.
IA-63747	355185	Tow/Impound - Apostrophe in Inventory description will disable edit mode	Bug/Defect	Resolved an issue where an apostrophe in the Impound Inventory description field caused an error editing the record.
IA-63786	N/A	Field Arrest: Duplicate Victim error message needs to be fixed	Bug/Defect	Improved the display of duplicate victim warnings when trying to add the same person to a field arrest.

IA-64020	N/A	Field Arrest Printed Report - Increase Mugshot Size	Enhancement	Enhanced the printed Field Arrest Report to increase the size of the person image that prints.
IA-64077	N/A	Field Contact: Cannot delete field contact that has a CFS association	Bug/Defect	Improved the Field Contact module to support deleting a field contact that has a related CFS.
IA-64140	N/A	CAD Interface - Add configuration option to turn on/off import of person data	Engineering Enhancement	Add the capability to disable the CAD CFS person import feature.

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