



CALIBER
Public Safety

Online RMS

Product Release Bulletin
Version 10.31.0

August 7, 2018

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	07/25/2018	1.1	Release To Training Version - Draft
T. Thompson	08/06/2018	1.2	Final version for Production release. Updated PCN to add four (4) additional items to end of PCN listing.

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INTRODUCTION

This document provides an overview of the software changes delivered in the 10.31.0 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 10.31.0 release.

End Date	Milestone
20 Mar 2018	10.31 Sprint 1 Starts
29 Mar 2018	10.30 Code Branch
03 Apr 2018	10.30 Release Available
02 Apr 2018	10.31 Sprint 1 Ends
03 Apr 2018	10.31 Sprint 2 Starts
16 Apr 2018	10.31 Sprint 2 Ends
17 Apr 2018	10.31 Sprint 3 Starts
24 Apr 2018	10.30.1 Code Lock
30 Apr 2018	10.31 Sprint 3 Ends
01 May 2018	10.30.1 Service Pack Available / 10.31 Sprint 4 Starts
14 May 2018	10.31 Sprint 4 Ends
15 May 2018	10.31 Sprint 5 Starts
28 May 2018	10.31 Sprint 5 Ends
29 May 2018	10.30.2 Code Lock / 10.31 Sprint 6 Starts
05 Jun 2018	10.30.2 Service Pack Available
11 Jun 2018	10.31 Sprint 6 Ends
12 Jun 2018	10.31 Sprint 7 Starts
25 Jun 2018	10.31 Sprint 7 Ends
26 Jun 2018	10.31 Feature Lock / Stabilization Sprint Starts
03 Jul 2018	10.30.3 Code Lock
10 July 2018	10.30.3 Service Pack Available
23 Jul 2018	Stabilization Sprint Ends
24 Jul 2018	10.32 Sprint 1 Starts
25 Jul 2018	Release to RTO
02 Aug 2018	10.31 Code Branch / 10.31 Final Build
07 Aug 2018	10.31 Release Available

NEW FEATURES & ENHANCEMENTS

Caliber Public Safety is pleased to announce the release of Online RMS 10.31.0. Our hosted delivery approach ensures that all clients benefit from the continual improvements and many benefits of Online RMS without the worries of installing software.

Please join us for one of three Release Training sessions to learn more about the new features and functionality available in Online RMS 10.31.0. Register now by clicking on one of the below links.

Available live presentation dates:**Tuesday, August 7, 2018 at 10:00 AM EST**<https://harriscomputer.webex.com/harriscomputer/k2/j.php?MTID=t862b7f286760899fddbb4044affde0bd>**Wednesday, August 8, 2018 at 10:00 AM EST**<https://harriscomputer.webex.com/harriscomputer/k2/j.php?MTID=t661a0b01b8d4acb297c08613eee0f71f>**Wednesday, August 8, 2018 at 3:00 PM EST**<https://harriscomputer.webex.com/harriscomputer/k2/j.php?MTID=te917128d0ab3623dec3c443ce31e8d4d>

After registering, you will receive a confirmation email containing information about joining the webinar.

ONLINE RMS 10.31 HIGHLIGHTS

Online RMS 10.31.0 includes many new updates, based on clients' feedback. The overall release focus is to increase productivity and provide an updated user experience. **Please see the updated Online RMS User and Admin Help files for more details on the enhancements and features highlighted in this release bulletin.**

Personnel Training Management

The new Training module provides the ability to create training templates and courses, to group courses into certifications, and to track employee involvement regardless if the employee is a user of the Online RMS. The training dashboard centralizes course and certification information providing both viewing and update functions. The new Training tab on the Employee management screen lists all courses, certifications and eligible ranks. Please see the updated Online RMS User and Admin Help files for more details on this new feature.

Edit Course Template
Back

Course Template

Name: * Advanced K-9 Training 201
Agency: Area Units-A1

Course Type: Advanced Training
Course Classification: Classification 1

Expiration Days: 0
Minimum Hours: 0
Passing Score: 0

Max Attendees: 0
Minimum Attendees: 0
Training Cost: \$0.00

External: ☐
Active: ☒

Description:

Equipment:

Comments:

Update

Prerequisites

Course
Description
Actions

K-9 Training 101

Attachments

Keyword
File Name
Description
Date of Info
Actions

IMG
K-9 Handler Safety

04/30/2018

PDF
K-9 Officer Comfort

04/30/2018

Figure 1: Course Template Management Screen

Training Manage Courses Manage Certifications Exit

Upcoming Courses Expired Courses Near Expired Courses Expired Certifications Near Expired Certifications

Search: Search Reset Show 10 entries

Course	Agency	Location	Start Date	Actions
Accident Reporting - Pre Req 1	District 42, Versailles	Room B, Building 1	08/01/2018	
Advanced Training 101	District 42, Versailles	Barrack Room 500	09/17/2018	

Training Manage Courses Manage Certifications Exit

Upcoming Courses Expired Courses Near Expired Courses Expired Certifications **Near Expired Certifications**

Search: Search Reset Show 10 entries

Employee Name	Employee ID	Certification	Completed Date	Days To Expiration	Actions
PAUL TOBIN	12345	Supervisor	06/13/2018	13	

Showing 1 to 1 of 1 entries Previous 1 Next

Figure 2: Training Dashboard Showing Upcoming Courses and Near Expired Certifications

Employee Go Back

Employee Info **Training**

Courses Advanced Search Quick Add Course

Name	Description	Score	Pass/Fail	Start Date	Completed Date	Days Until Expiration	Actions
PreReq 1-A				08/01/2018		N/A	
Basic Training 102		98	Passed	05/20/2018	05/20/2018	37	
Firearms Training		50	Passed	05/15/2018	05/15/2018	Expired	
Basic Training 100		100	Passed	04/01/2018	04/30/2018	282	
Mobile Training				07/15/2018		N/A	

Certifications Add Certification

Name	Description	Date Of Info	Days Until Expiration	Actions
EVIDENCE		06/29/2018	57	
Supervisor		06/13/2018	11	

Eligible Ranks

Figure 3: Employee Management Page – With Courses, Certifications, and Eligible Ranks

Vehicle Tow Impound Enhancements

In addition to PDF attachments new tow/impound printing options are now available: tow release, garage owner section, inventory, custom fields, and attached images. Redact DOBs is selected by default. A comment is required when deleting a tow/impound, and can be viewed in the Tow/Impound Delete Log.

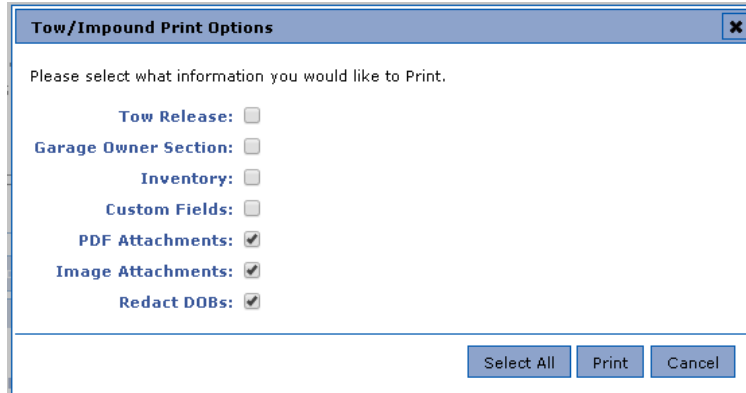


Figure 4: New Tow/Impound Print Options Select Boxes

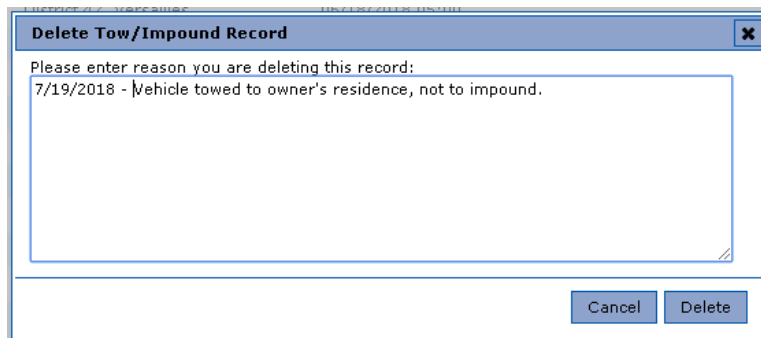


Figure 5: Delete Tow/Impound Reason Delete Comment



Figure 6: Tow/Impound Delete Log Link

Tow/Impound Delete Log							Back
Search: <input type="text"/>		<input type="button" value="Search"/> <input type="button" value="Reset"/>		Show 10 entries			
Log Id	Vehicle Id	Deleted By	Date	Comments	Impounding Agency	Location of Impound	
1	33	Waterman, Debbie - Captain, ID# 12345(DEBBIE)	07/19/2018 1516		District 42, Versailles		
Showing 1 to 1 of 1 entries							Previous 1 Next

Figure 7: Tow/Impound Delete Log Showing Delete Details

Calls for Service Enhancements

A Caller Phone number can be searched from the Calls for Service Search.

Calls For Service Search

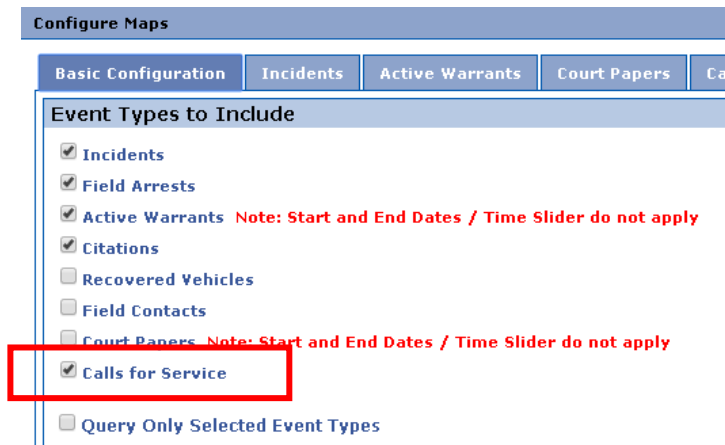
Dispatch Search Details

Dispatch Number: <input type="text"/>	Dispatcher: <input type="text"/>
CAD Agency: <input type="text" value="Indiana State Police"/>	
Responding Agency: <input type="text" value="All Agencies"/>	
Service Agency: <input type="text" value="All Agencies"/>	
Event Type: <input type="text" value="Police"/>	Call Priority: <input type="text" value="-Select-"/>
Call / Activity: <input type="text" value="-Select-"/>	Disposition Type: <input type="text" value="-Select-"/>
Status: <input type="text" value="-Status-"/>	Caller Name: <input type="text"/>
Incident Report #: <input type="text"/>	Caller Phone #: <input type="text"/>
Arrest #: <input type="text"/>	
Call Date From: <input type="text"/> Time: <input type="text"/> To: <input type="text"/> Time: <input type="text"/> Last 24 Hours	

Figure 8: Calls for Service Search Showing Caller Phone Number Field

Mapping Enhancements

Additional mapping criteria has been added to Incident Mapping. On the Basic Configuration tab Calls for Service can be configured to display. On the Incidents tab the ability to show incidents with no offenses, or incidents with no types, and options to search either Offense layers or types can be configured.



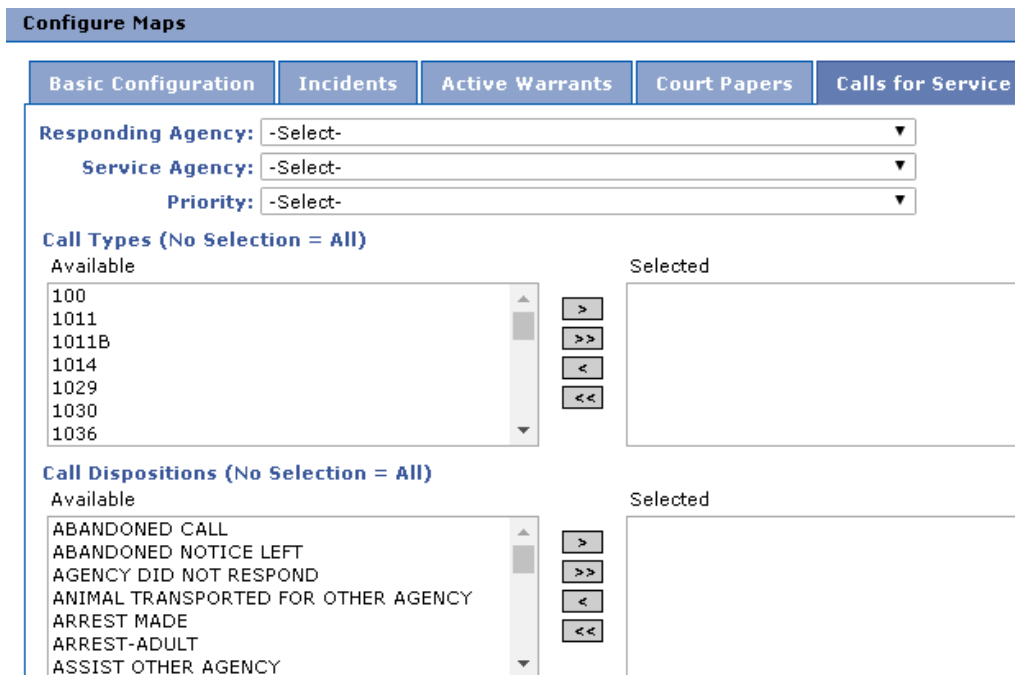
Configure Maps

Basic Configuration Incidents Active Warrants Court Papers Calls for Service

Event Types to Include

- ☒ Incidents
- ☒ Field Arrests
- ☒ Active Warrants *Note: Start and End Dates / Time Slider do not apply*
- ☒ Citations
- ☐ Recovered Vehicles
- ☐ Field Contacts
- ☐ Court Papers *Note: Start and End Dates / Time Slider do not apply*
- ☒ Calls for Service
- ☐ Query Only Selected Event Types

Figure 9: Incident Mapping – Configure Maps – Calls for Service Checkbox



Configure Maps

Basic Configuration Incidents Active Warrants Court Papers Calls for Service

Responding Agency: -Select-
Service Agency: -Select-
Priority: -Select-

Call Types (No Selection = All)

Available

- 100
- 1011
- 1011B
- 1014
- 1029
- 1030
- 1036

Selected

Call Dispositions (No Selection = All)

Available

- ABANDONED CALL
- ABANDONED NOTICE LEFT
- AGENCY DID NOT RESPOND
- ANIMAL TRANSPORTED FOR OTHER AGENCY
- ARREST MADE
- ARREST-ADULT
- ASSIST OTHER AGENCY

Selected

Figure 10: Incident Mapping – Configure Maps – Calls for Service Tab

Configure Maps

Basic Configuration

Incidents

Active Warrants

Court Papers

Calls for Service

Note: Regardless of the layers you selected, incidents markers will be displayed according to the first offense on the incident report.

Offense Layers

[Select All](#) | [Select None](#)

☒ Army Theft

☒ ALCOHOL

☒ Travel

☒ Antique Theft

☒ Other

☒ Drug

☒ Kidnap

☒ Arson

☒ Robbery

☒ Burglary

☒ Disorder

☒ Vandal

☒ Fraud

☒ Assault

☒ Vehtheft

☒ DUI

☒ Gambling

☒ Homicide

☒ Larceny

☒ Theftfromveh

☒ Sexcrime

☒ Weapons

☒ Show Incidents With No Offenses

Other Options

☐ Gang Related Only

☐ Search on EITHER Selected Offense Layers or Types

Incident Types

☒ Show Incidents With No Types

Available

Public Intoxication
 Reckless Endangerment
 Recovery Stolen Property
 Resisting Arrest
 Runaway
 Runaway Recovery
 Sexual Assault

>
>>
<<
<

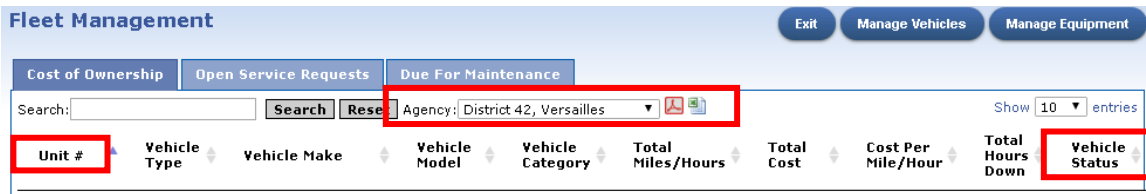
Selected

Robbery

Figure 11: Incident Mapping – Configure Maps - Incidents – New Filter Options

Fleet Management Enhancements

Enhancements to the Fleet Management dashboard include PDF and Excel export, a new Agency drop down, and display of Unit#. When users are part of a multi-agency tiered configuration an 'All Agencies' filter has been added to the Agency search option of fleet vehicle search enabling a search for all agencies within the user's organization. After viewing a specific unit and using the "Back" button the Agency search criteria is retained. The Vehicle Id column was replaced with "Unit #". If a vehicle has a unit #, the unit # will display. Otherwise the Vehicle ID will display. A new column for vehicle status was added to all three of the fleet manager dashboards



Fleet Management [Exit] [Manage Vehicles] [Manage Equipment]

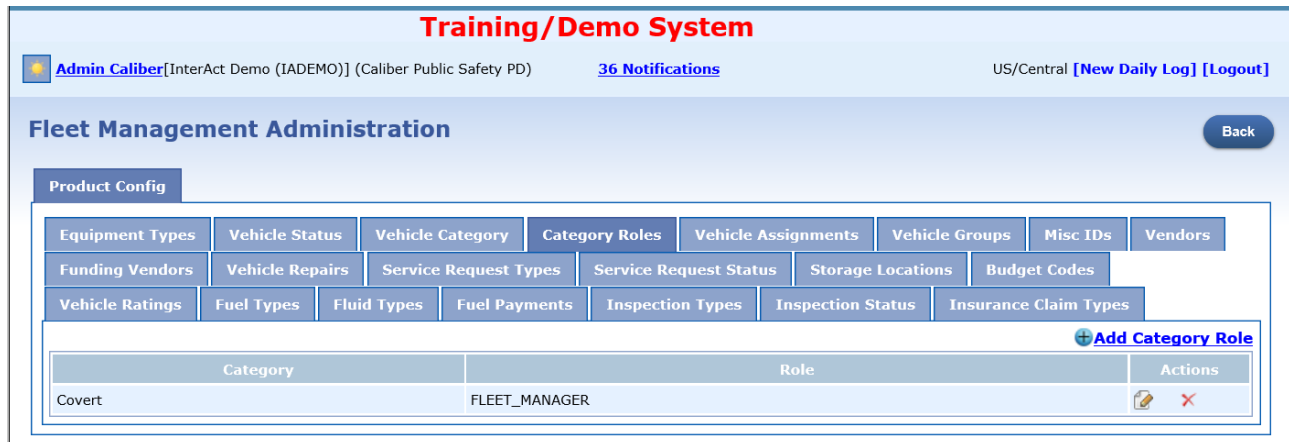
Cost of Ownership | Open Service Requests | Due For Maintenance

Search: [Search] [Reset] Agency: District 42, Versailles [v] [x] [i] [e] Show 10 entries

Unit #	Vehicle Type	Vehicle Make	Vehicle Model	Vehicle Category	Total Miles/Hours	Total Cost	Cost Per Mile/Hour	Total Hours Down	Vehicle Status
--------	--------------	--------------	---------------	------------------	-------------------	------------	--------------------	------------------	----------------

Figure 12: Fleet Management Dashboard – PDF and Excel Export and Agency Drop-down

The capability to restrict the assignment of vehicle categories by role allows agencies to control what user can search and find vehicle categories. This enhancement provides security for special assignment and/or confidential unit vehicles. The Category to Role association defines vehicle categories (and the vehicles themselves) that can only be accessed by users with particular roles.



Training/Demo System

Admin Caliber [InterAct Demo (IADEMO)] (Caliber Public Safety PD) 36 Notifications US/Central [New Daily Log] [Logout]

Fleet Management Administration [Back]

Product Config

Equipment Types	Vehicle Status	Vehicle Category	Category Roles	Vehicle Assignments	Vehicle Groups	Misc IDs	Vendors
Funding Vendors	Vehicle Repairs	Service Request Types	Service Request Status	Storage Locations	Budget Codes		
Vehicle Ratings	Fuel Types	Fluid Types	Fuel Payments	Inspection Types	Inspection Status	Insurance Claim Types	

[+ Add Category Role](#)

Category	Role	Actions
Covert	FLEET_MANAGER	[Edit] [Delete]

Figure 13: Module Admin - Fleet Management – Category Roles Tab

Custom Fields have been added to the Fleet Vehicle page. This enhancement allows agencies to extend the usability of the Fleet Management module by adding additional fields for data capture.

Custom Fields

Go Back

Fleet Vehicle Fields

[+ Add Fleet Vehicle Fields](#)
[+ Upload Custom Fields](#)

Agency	Publish Status	Active Status	Report Exists	# of Instances	Actions
No Fields					


Figure 14: Admin – Custom Forms – Manage Custom Fields

Added a new limited Admin role for management of Fleet Management. Two new permission categories are now available. These permissions have NOT been granted to any roles for the release. Agency Admins can grant these new categories to roles as needed.

- Fleet Management - Always Edit Vehicle Assignments
- Fleet Management - Always Edit Vehicle Mileage Records

Incident Report – Field Arrest Attachments Import Enhancement

Users can now import attachments, images, and custom forms from a field arrest to an incident.

Attachments				
Keyword	File Name	Description	Date of Info	Actions
Attachment	LaPorte 365491.docx		07/22/2018	<input type="checkbox"/> Include Attachment

Attached Forms				
Form Name	Status	Creator Name	Date Created	Actions
Towing Form	Initial	Greg Ranz	07/22/2018 2318	<input type="checkbox"/> Include Form

Figure 15: Incident Associations – Arrest Attachments

Evidence Enhancements

Evidence “Quick Pending Check-in” has been enhanced to allow extended chain of custody entries with comments. More than one evidence ID can be entered during the check-in with sub-rows for each custody event. When the entry is saved, the evidence items will be placed into “Pending Check-in” with the additional chain of custody items saved as “Custody Comment” entries.

Evidence Review
Exit

Overdue (0)
Review (0)
Checked Out (0)
Quick Pending Check In

Quick Pending Check-In

System Evidence ID: Add

Evidence ID	Property Information	Incident Report	*Location	Evidence Description	Actions
29389	Property - COMPUTER; Primary Color: Black; Make: Amd; Model: Phenom-II; Quantity: 1; Location: ? Status: Checked-Out	17-00002	Evidence Locker 09	Retrieved computer from cyber forensics.	✖
<div style="display: flex; justify-content: space-between;"> Custody From: Officer Michael [redacted] Custody To: Latent Print Lab Add Chain of Custody </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> * Date: 07/23/2018 0900 Hrs Location: -Select- </div> <div style="margin-top: 5px;"> Rush processing </div> <div style="display: flex; justify-content: space-between; align-items: center;"> Comments: ✖ </div>					
<div style="display: flex; justify-content: space-between;"> Custody From: Latent Print Lab Custody To: Hardware Scan Team </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> * Date: 07/23/2018 1000 Hrs Location: -Select- </div> <div style="margin-top: 5px;"> Malware scan </div> <div style="display: flex; justify-content: space-between; align-items: center;"> Comments: ✖ </div>					

***Date of Transaction:** 07/24/2018 0330 Hrs
Evidence Comments: Cyber crime team evidence custody trail

Reset
Check In

Figure 16: Evidence Quick Pending Checking Showing Extended Chain of Custody Entries

Chain Of Custody								
Show 10 entries								
Purpose	Custody From	Custody To	Custody Date	Storage Location	Due Date	Description	Comments	Signature
PENDING CHECK-IN	[redacted]	[redacted]	01/10/2017 1305	Evidence Locker 10				
CHECK-IN	[redacted]	[redacted]	01/10/2017 1320	Evidence Room				
CUSTODY COMMENT	[redacted]	[redacted]	07/23/2018 0900	?				
CUSTODY COMMENT	[redacted]	[redacted]	07/23/2018 1000	?				
CHECK-OUT	[redacted]	[redacted]	07/23/2018 1313	?				
PENDING CHECK-IN	[redacted]	[redacted]	07/24/2018 0330	Evidence Locker 09				

Showing 1 to 6 of 6 entries

Previous 1 Next

Figure 17: Evidence Showing Extended Chain of Custody Entries

LexisNexis Accurant Integration – Add-on Functionality

A new product innovation that embeds the capability to search external public records data sources directly from within the Online RMS. Public safety agencies often do not have timely access to public records that can help confirm identities and connections between people, businesses, assets and locations. Access to LexisNexis' Accurant for Law Enforcement system provides instant access to a comprehensive database of public records from more than 10,000 different data sources that would ordinarily take days to collect. Enabling one step access to Accurant through Caliber Public Safety products will improve intelligence-driven policing decisions that will shorten investigation time, free up valuable staff, and minimize costs associated with lengthy investigations. The initial roll-out of this capability will include searching for people, vehicles, locations, and phones. Future updates will increase user efficiencies and reduce time by allowing users to import public record data to create or update master indices records in Online RMS. Please contact Caliber for more information and pricing details.

Integrating the capability to search Accurant for Persons or Vehicles when performing a Master Indices (Person and Vehicle Searches) search and from the Master Indices edit/View pages (Person, Vehicles, and Addresses). A control mechanism exists to control if the search is automatically performed or not.

Master Index Search

Person

Address

Organization

Vehicle

Property

You can search on any of the fields below.

Mug Shot Search - By Physical Description

Last Name:
(or Nick Name)

First Name:

Middle Name:

Title Codes:

-Select-

DOB:

Age (Years):

To:

Race:

-Select-

Sex:

-Select-

Index ID:

Drivers License:

Drivers License State:

-Select-

SSN:

Name Type:

-Select-

Creator:

Creation Date

To

From:

Misc ID:

Type:

-Select-

Number:

Manual

Phonetic

Perform Online RMS Statewide Search

Search Preference: Match

All

Any search term(s)

Additional Search Criteria:

- Select -

Search External Systems:

Interfaces to Search

Select	Search Interface	Result Type	Search Status
<input checked="" type="checkbox"/>	InterDEx: Person Search	Tab	Not Ready
<input type="checkbox"/>	LexisNexis: Person Search	Tab	Not Ready

Back

Reset

Search

Figure 17: Incident Associations – Arrest Attachments

Master Index Search

Person Address Organization Vehicle Property

You can search on any of the fields below.

[Mug Shot Search - By Physical Description](#) [Add Person](#)

Last Name: (or Nick Name) First Name: Middle Name:
 Title Codes: DOB: Age (Years): To:
 Race: Sex: Index ID:
 Drivers License: Drivers License State: SSN:
 Name Type:
 Creator: [?](#)
 Creation Date From: To: [?](#)

Misc ID:

Type: Number: Manual
☐ Phonetic ☐ Perform Online RMS Statewide Search [?](#)
 Search Preference: Match ☒ All ☐ Any search term(s)
 Additional Search Criteria:

☐ [Search External Systems:](#)

Interfaces to Search

Select	Search Interface	Result Type	Search Status
<input checked="" type="checkbox"/>	InterDEX: Person Search	Tab	✗ Not Ready
<input checked="" type="checkbox"/>	LexisNexis	Tab	✗ Not Ready

Search Criteria
First Name and Last Name and DOB MM/DD/YYYY
[Click to view Entire Entry](#)

[Back](#) [Reset](#) [Search](#)

Figure 18: Master Index Search with mandatory search criteria for LexisNexis Interface Search

Racial Profiling Enhancements

Result of Stop LOV and Use of Physical Force LOV have been added to the racial profiling section of citation edit/view pages. The two new fields have also been added to the Racial Profiling Report. See PCN listing for additional details.

Edit Citation / Enforcement Activity
Go Back
Duplicate
Print

Go To:
[Person](#)
[Vehicle](#)
[Location](#)
[Violations](#)
[Officers](#)
[Employees](#)
[Organization](#)
[Bond](#)
[Racial Profiling](#)
[Incidents](#)
[Enforcements](#)
[Reports](#)
[Attached Forms](#)
[Attachments](#)

Citation / Enforcement Details

Index Id: 44293

☐ Highlighted fields are required for racial profiling

Ticket #:* 18T090909

Enforcement Type:* Moving Traffic - Local Violation

Issuing Agency: Woodbranch Police Department

Plaintiff: The People of the State of Texas

Location Type: -- Select --

City: WOODBRANCH

County:* BLANCO

Enforcement Date:* 07/23/2018 at 03:30

Filed Date: 07/23/2018 at 13:22

Township Rd:

Save

Person

No Person selected.
[Quick Search](#) | [Advanced Search](#)
Racial Profiling
☐ Highlighted fields are required for racial profiling

Perceived Race: -- Select --

Race Known at Time of Stop:

Duration of Stop: -- Select --

Type of Search: -- Select --

Arrested: -- Select --

Contraband Found: -- Select --

Result of Stop: -- Select --

Use of Physical Force: -- Select --

Comment:

Save

Figure 19: New Racial Profile fields on Edit Citation

State NIBRS Support

The RMS now supports NIBRS 4.2 XML generation via the Incident Based Reporting module – Submission File tab. Both Indiana NIBRS XML and North Carolina NIBRS XML generation are also supported. . This enhancement adds support for mandated NIBRS XML submissions with additional data elements for Indiana and North Carolina.

Data Set: 042018-1

Data Set	Submission Details	Warnings	Submission File	Statistics	Submission Summary								
Statistics <table border="1"> <tr> <td>Total Incidents:</td> <td>153</td> </tr> <tr> <td>Included:</td> <td>153</td> </tr> <tr> <td>Not Included:</td> <td>0</td> </tr> <tr> <td>Date:</td> <td>04/2018 <input type="button" value="Reset"/></td> </tr> </table>						Total Incidents:	153	Included:	153	Not Included:	0	Date:	04/2018 <input type="button" value="Reset"/>
Total Incidents:	153												
Included:	153												
Not Included:	0												
Date:	04/2018 <input type="button" value="Reset"/>												
System	Download File	File Date	Generate File										
NIBRS			<input type="button" value="Generate File"/>	<input type="button" value="Generate Submission File"/>									
One or more Systems is compatible with XML Generation.													
System	# of Files Generated			Actions									
NIBRS	0 / 153			<input type="button" value="Generate XML"/> <input type="button" value="Download"/>									

Figure 20: Incident Based Reporting showing new NIBRS XML Generation

Security Enhancement / TLS 1.2 Protocol

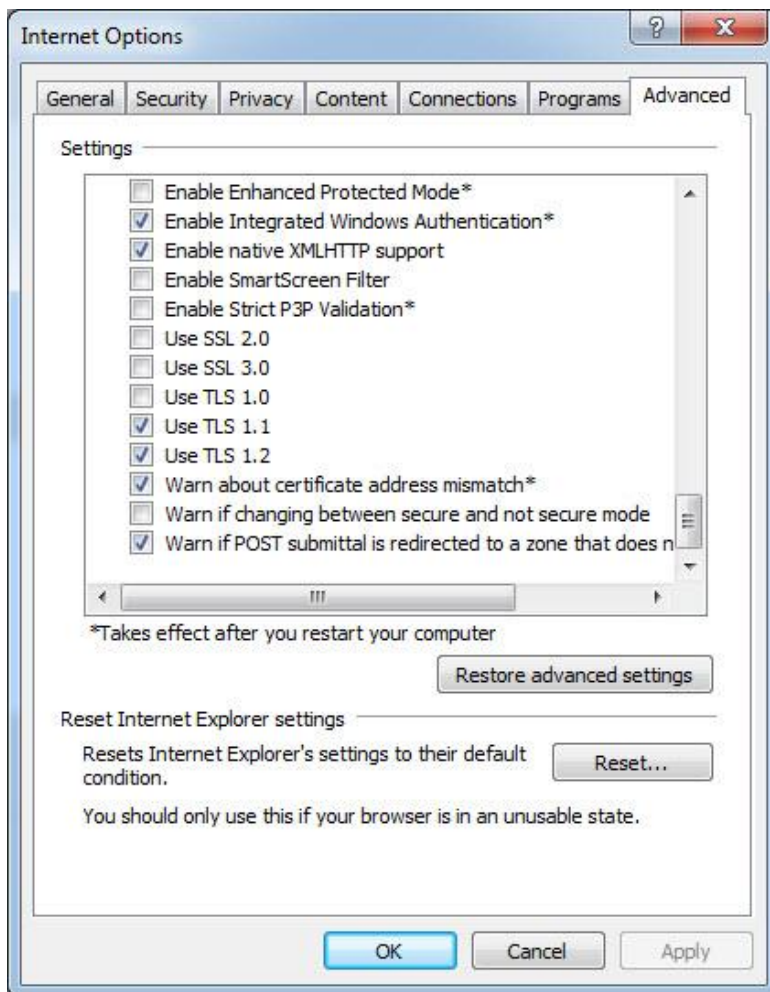
Industry best practice recommends the depreciation of TLS 1.0 and TLS 1.1 as both protocols are known to have vulnerabilities. TLS 1.2 is the industry recommended secure encryption protocol for protecting online data transactions. The Online RMS 10.31 release is prohibiting and removing the use of vulnerable encryption protocols, specifically TLS v1.0 and TLS v1.1. Only the TLS v1.2 protocol will be allowed with Online RMS 10.31. All modern browser versions and modern operating systems are compatible with the TLS v1.2 protocol, inclusive but not limited to: Windows 7, Windows 10, MAC OS, iOS, Android - modern versions of IE, Chrome, Edge, Firefox, Opera, Safari, etc. If a very dated operating system or browser version is used to access Online RMS 10.31 (utilizing TLS v1.0 or TLS v1.1), a failure to connect will occur.

Please note: By default, modern browsers enable the TLS v1.2 protocol. However, some browsers allow end users to enable/disable certain versions of TLS. Be sure browser customization doesn't include the disabling of the TLS v1.2 protocol. A list web browser versions and support for TLS 1.2 can be viewed from the following URL https://help.salesforce.com/articleView?id=000220586&language=en_US&type=1.

Instructions to validate that TLS 1.2 is enabled for your browser can be found in this 10.31 Product Release Bulletin via the Online RMS Help page. Below are instructions to verify TLS settings for Microsoft Internet Explorer, Google Chrome, Mozilla Firefox, and Opera. There are no options for enabling SSL protocols in Apple Safari. If you are using Safari version 7 or greater, TLS 1.2 is automatically enabled.

Microsoft Internet Explorer – TLS 1.2 Security Control

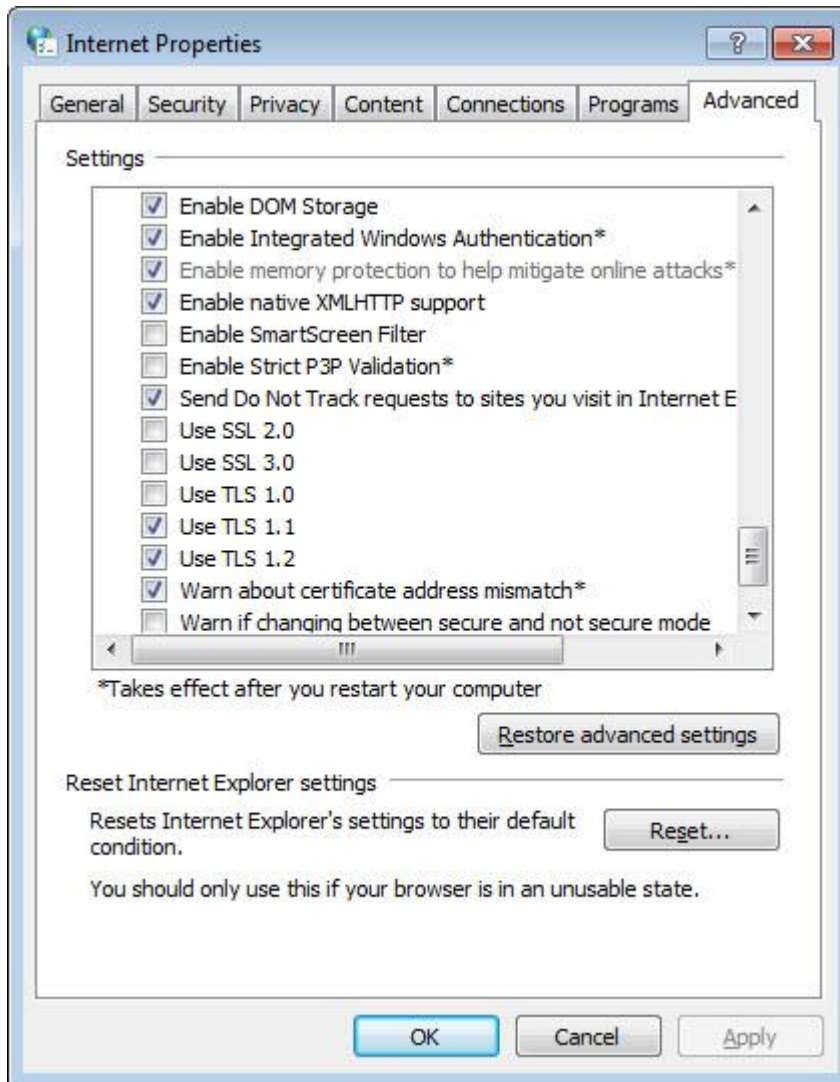
1. Open **Internet Explorer**
2. From the menu bar, click **Tools > Internet Options > Advanced** tab
3. Scroll down to **Security** category, manually check the option box for **Use TLS 1.2**



4. Click **OK**
5. Close your browser and restart Internet Explorer

Google Chrome – TLS 1.2 Security Control

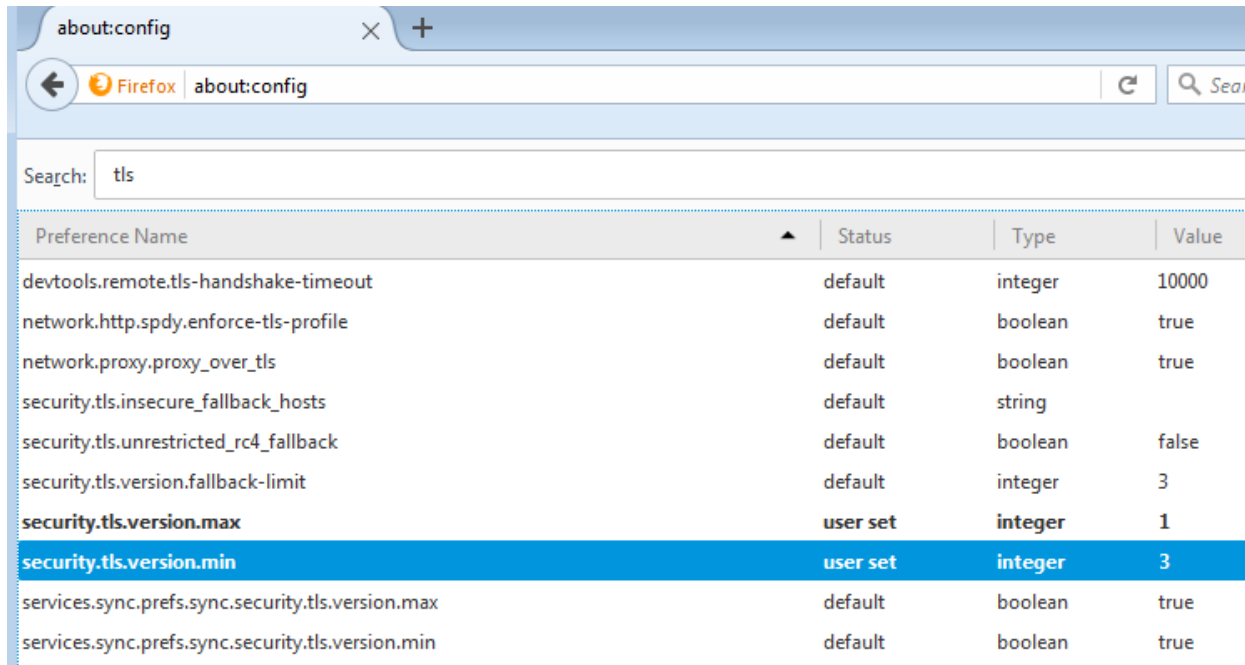
1. Open **Google Chrome**
2. Click **Alt F** and select **Settings**
3. Scroll down and select **Show advanced settings...**
4. Scroll down to the **Network** section and click on **Change proxy settings...**
5. Select the **Advanced** tab
6. Scroll down to **Security** category, manually check the option box for **Use TLS 1.2**



7. Click **OK**
8. Close your browser and restart Google Chrome

Mozilla Firefox – TLS 1.2 Security Control

1. Open **Firefox**
2. In the address bar, type **about:config** and press Enter
3. In the **Search** field, enter **tls**. Find and double-click the entry for **security.tls.version.min**
4. Set the integer value to 3 to force protocol of TLS 1.3



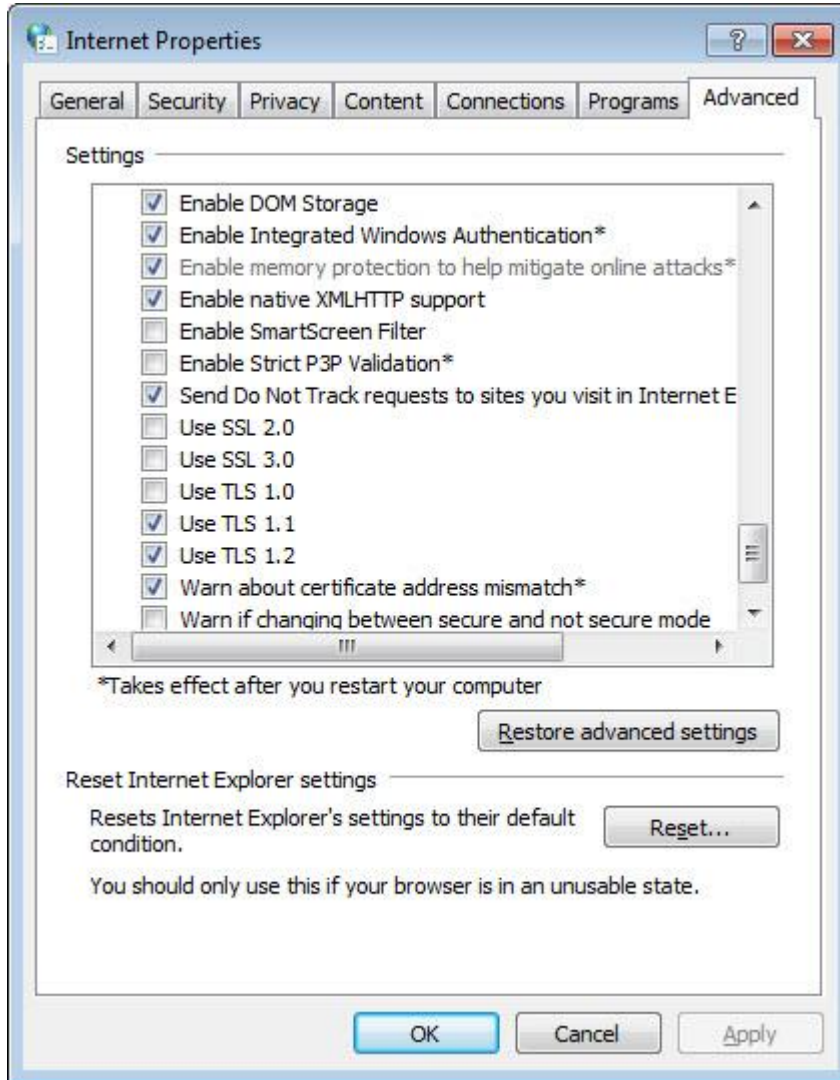
The screenshot shows the Firefox 'about:config' page. The search bar at the top contains the text 'tls'. Below the search bar, a table lists configuration preferences related to TLS. The row for 'security.tls.version.min' is highlighted in blue, indicating it is the selected item. The table has four columns: Preference Name, Status, Type, and Value.

Preference Name	Status	Type	Value
devtools.remote.tls-handshake-timeout	default	integer	10000
network.http.spdy.enforce-tls-profile	default	boolean	true
network.proxy.proxy_over_tls	default	boolean	true
security.tls.insecure_fallback_hosts	default	string	
security.tls.unrestricted_rc4_fallback	default	boolean	false
security.tls.version.fallback-limit	default	integer	3
security.tls.version.max	user set	integer	1
security.tls.version.min	user set	integer	3
services.sync.prefs.sync.security.tls.version.max	default	boolean	true
services.sync.prefs.sync.security.tls.version.min	default	boolean	true

5. Click **OK**
6. Close your browser and restart Mozilla Firefox

Opera – TLS 1.2 Security Control

1. Open **Opera**
2. Click **Ctrl** plus **F12**
3. Scroll down to the **Network** section and click on **Change proxy settings...**
4. Select the **Advanced** tab
5. Scroll down to **Security** category, manually check the option box for **Use TLS 1.2**



6. Click **OK**
7. Close your browser and restart Opera

Apple Safari – TLS 1.2 Security Control

There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.2 is automatically enabled.

APPENDIX: 10.31.0 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING
TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 10.31.0 release along with product enhancement JIRAs.

JIRA #	Client Ticket #	Summary	Type of Issue	Functional Documentation
IA-36925	N/A	Incident Follow-up Action select box bugs	Enhancement	<p>Incident Approval Incident Follow-up Action select box configuration setting has been corrected. Setting the active flag to N will no longer display the codes on the incident approval page.</p> <p>Follow up - CID will now show up as an option for the Incident Follow up action LOV if there is at least one CID_SUPERVISOR or CID_USER in the user's agency</p> <p>Adding/Editing Case -Assignment Status LOV now contains Assign to CID if there is at least one CID_SUPERVISOR or CID_USER in the user's agency</p>
IA-51622	364208	Vehicle Tow/Impound-Deleting records	Enhancement	<p>Prior to deleting a tow/impound record the user is required to enter a comment. The comment and other data about the deletion can be viewed via the View Delete Log accessed from the Vehicle Tow/Impound search.</p>
IA-53889	147914	Field Arrest : Printing - External warrant charge description does not show up on printed field arrest	Enhancement	<p>External warrant charge descriptions are now visible on the printed field arrest.</p>

IA-55035	00151737, 00153334, 00359522	Calls for Service - Add ability to search by phone number	Enhancement	Calls for service can be searched by caller phone number.
IA-55491 IA-65478	N/A	NIBRS 4.2 XML Support - Phase 1	Enhancement	The RMS now supports generation of NIBRS XML version 4.1 via the Incident Based Reporting module - Submission File tab.
IA-56024 IA-64978 IA-65164 IA-65166 IA-65258 IA-65261 IA-65262 IA-65286 IA-65322 IA-65340 IA-65354 IA-65355 IA-65356 IA-65551 IA-65579 IA-65580 IA-65650	N/A	RMS Training Module Functionality - Phase 1	Enhancement	The new Training module provides the ability to create training templates and courses, to group courses into certifications, and to track employee involvement regardless if the employee is a user of the Online RMS. The training dashboard centralizes course and certification information providing both viewing and update functions. The new Training tab on the Employee management screen lists all courses, certifications and eligible ranks. Please see the updated Online RMS User and Admin Help files for more details on this new feature.
IA-56226	N/A	Red X on Error Messages in RMS doesn't close the error message	Bug/Defect	The red X now closes error messages displayed to users.
IA-56661	N/A	Master Organization: date of info required but not defaulted and no red asterisk	Bug/Defect	When adding a new person as a contact to an Organization the Date of Info is now required.
IA-56795 IA-65407 IA-61573 IA-61056	00159649 00363571 00344369 00344417 00362160 00362160 00342608 00359290	Tow Module - Customize Print Options	Enhancement	Printing options have been added to the Tow/Impound Print: tow release, garage owner section, inventory, custom fields, PDF attachments, image attachments. Selecting none of the options should cause the report to print on one page. Redact DOBs is selected by default.
IA-57950	00163188, 00353706, 00363558	Incident Security - Summary info visible when security group used(Laporte (IN46))	Enhancement	When searching incidents if the user must have full access to at least one supplement otherwise

				all data is not displayed in search results. The search result row will still exist in the table, but no data (except the supplement number) will be displayed.
IA-58930	00168345, 00361854, TTN119844 , 00363267	Calls for Service - Add ability to map with Incident Mapping	Enhancement	Calls for Service can be displayed via Incident Mapping - Configuration - Basic Configuration tab and Calls for Service tab to refine the types of call to include.
IA-58947	N/A	Incidents: Offense severity is being sorted alphabetically instead of numerically	Bug/Defect	The incident screen has been modified to display offenses by severity number sorted/ordered numerically, starting from severity #1 at the top of the list.
IA-59886	N/A	Master Person: navigating away from View Person > Summary tab returns user to Person Details tab	Bug/Defect	When a user is on the View Person screen and on the Person Summary tab, if the user views anything (involved incident, arrest, photo lineup, etc) the user is take to that screen. If the user selects "go back" RMS returns the user to View Person Summary tab.
IA-59989	N/A	Field Contact: timestamp default and validation on add screen are not using the same time zone	Bug/Defect	When on the Add Field Contact screen, the RMS defaults the timestamp and adjusts the time for the agency time zone. If the date is in the future an error will be displayed.
IA-60085	N/A	Custom Field Search Fails On Partial Date Ranges	Bug/Defect	When searching a custom field if you enter only a from or a to date, the RMS will search for the data specific to the date instead of requiring both a from and to date.
IA-60242	N/A	Transfer Incident: tab order skips Search by field	Bug/Defect	The Transfer Incident page no longer skips the Search By field when the tab key is used to navigate the fields.
IA-60296	N/A	Citation: printed citation report is not printing manually entered officers	Bug/Defect	The printed citation report now includes both system selected officers and manually entered officers.
IA-60472	N/A	Citations: Cannot add officer to citation if officer name is	Bug/Defect	The Advanced Search for Officers on the Add or Edit

		entered in Enter Search Text field via Advanced Search.		Citation screen has been fixed to return the officer selected when searching for an officer and selecting that officer.
IA-60481	00337392, 00343400, 00358057, 00333555	Incident Mapping - Add ability to map by Incident Type	Enhancement	Additional incident filters have been added to Incident Mapping - Configuration - Incidents tab. Incidents with no offenses can be included. Filtering by incident types is now supported as a multi select list and options to search for EITHER Selected Offense Layers OR Incident Types.
IA-60554	N/A	Incident: should handle adding same employee twice gracefully rather than unique constraint exception	Bug/Defect	The Oracle error generated when adding the same employee to the incident twice has been modified to display a user friendly error message when the user adds them to the report. The new message will display the employee name that is already on the report.
IA-60825	N/A	HTML form without CSRF protection	Engineering Enhancement	Online RMS application security enhancement.
IA-60826	N/A	Clickjacking: X-Frame-Options header missing	Engineering Enhancement	Online RMS application security enhancement.
IA-60906	344696	Fleet: allow configuration / validation of roles for a vehicle category	Enhancement	Fleet Management module administration page has been made more functional with the Category Roles tab. This association defines vehicle categories (and the vehicles themselves) that can only be accessed by users with particular roles. And only 'Active' assignments will allow users to see restricted vehicles. Restricted fleet vehicles have been removed from these areas of the Officer Daily Log: from the auto complete, from the view page, and from the printed report. Officer Fleet Landing page dashboard will display currently

				<p>assigned vehicles. If the user is currently assigned the vehicle, they will be able to view/edit the vehicle.</p> <p>When a user is searching fleet vehicles they can see their assigned vehicle in the search results and on the dashboard.</p>
IA-61008	N/A	Custom Forms: Deleting a custom field using an invalid field code (password) results in incorrect error msg	Bug/Defect	<p>If the user enters an invalid delete code on a custom field the user is take back to Delete Confirmation page and "Invalid Key" error message is displayed at the top of the page.</p>
IA-61028	N/A	Fillable PDFs: Users not alerted if a report default flag is not checked	Bug/Defect	<p>When using custom forms (PDF) the first time a user uploads a form the default checkbox is automatically checked. If the user decides to upload another form (PDF) and delete the first one, the checkbox for the 2nd form (PDF) is not automatically enabled.</p>
IA-61056	00342608, 00359290	Tow/Impound - Ability to print attachments besides PDF	Enhancement	<p>Printing options have been added to the Tow/Impound Print: tow release, garage owner section, inventory, custom fields, PDF attachments, image attachments. Selecting none of the options should cause the report to print on one page. Redact DOBs is selected by default.</p>
IA-61071	342819	Incident Reports - Printed PDF's need to be shrunk in file size	Enhancement	<p>The size of printed PDF reports has been reduced which should be noticeable when attaching incident reports to emails.</p>
IA-61437	N/A	Master Index Address: 2nd Zip field not aligned correctly in Search page	Release Defects	<p>The Zip2 field is now aligned with other fields on the Master Index Address search page.</p>
IA-61439	N/A	Master Indices - Unable to delete Gang Reason from Gang member	Bug/Defect	<p>Creating and Editing a gang now correctly allows users to delete a gang reason from a gang member.</p>

IA-61474	N/A	Master Gang: reasons are not displayed on the view gang member screen	Enhancement	Gang Reasons are now viewable in both Edit and View Gang Member pages.
IA-61475	N/A	Master Vehicle: tab order skips over vehicle style LOV on ADD vehicle	Bug/Defect	When adding a vehicle via Master Vehicle screen, the tabbing order correctly navigates the fields and Style is no longer skipped.
IA-61524	N/A	Visualization Node Improved Security Notice	Release Defects	Incident data viewed via the Visualization button will display an Access Denied banner when the user doesn't have appropriate security level access. No additional nodes will be displayed for the incident and a red line is drawn between persons and incidents. Selecting the "load additional" line for the incident will not display data the user does not have appropriate security level.
IA-61564	344390	Warrants - Search by different users returns different results when court selected	Bug/Defect	<p>Configuration of Court Locations has been made Organization friendly in that if you setup a Court at the root level, it will be visible to all child agencies.</p> <p>A fix has been applied to Maryland State Police to correct the configuration of courts that makes each court an organization level court and the dependent child references have been moved to the new organization level.</p> <p>The tables/columns updated were:</p> <p>E_WARRANTS.ISSUING_COURT_LOC_ID</p> <p>COURT_PAPER_LOCATIONS.COURT_ID</p> <p>COURT_PAPER_LOGS.COURT_ID</p> <p>Note there are 2 other tables- ARREST_CHARGE_NARRATIVES and WARRANT_CHARGE_NARRATIVES that use courts but MSP</p>

				does not use these so no scripts applied there - there are no records. However in the future, courts should appear if they are setup for the parent agency.
IA-61573	00344369, 00344417, 00362160	Tow/Impound - Now printing on multiple sheets instead of one	Enhancement	Printing options have been added: tow release, garage owner section, inventory, custom fields, PDF attachments, image attachments. Selecting none of the options should cause the report to print on one page. Redact DOBs is selected by default.
IA-61640	00344686, 355154, 00359509	Fleet Mgmt - Add Unit Number to Manager screen	Enhancement	The Fleet Manager's dashboard has been modified to display the Unit # instead of the Vehicle ID. When the Unit # is not available the Vehicle ID will be displayed.
IA-61658	344845	Fleet Mgmt - Create a new limited Admin Role	Enhancement	<p>Added two new permission categories:</p> <ul style="list-style-type: none"> Fleet Management - Always Edit Vehicle Assignments Fleet Management - Always Edit Vehicle Mileage Records <p>These permissions are NOT granted to any roles out of box. These permissions allow users the ability to search and edit fleet vehicles within the user's organization.</p> <p>On the edit vehicle page, these permissions:</p> <ul style="list-style-type: none"> Allow users to edit existing assignments or vehicle fuel/oil/mileage records Does not allow user to add new records (users can still self-assign vehicles) Does not allow user to add/edit other vehicle info

IA-61733	364490	Fleet Management - Enhancement to support Custom Fields	Enhancement	To enable Custom Fields for Fleet Vehicles: Administration>Custom Forms -Manage Custom fields link -In Fleet Vehicle Fields section click Add Fleet Vehicle Fields Link -select an agency -in field list tab click add Fields (add as many fields as you like) -next click the designer tab and launch the designer -add the desired amount of sections, add your newly created fields and save -click status tab and activate the custom fields
IA-61781	345482	Field Arrest : Incident Report - Allow transfer of attachments from FA to IR	Enhancement	Users can now import attachments, Images, and custom forms from a field arrest to an incident.
IA-61843	345682	Fleet Mgmt - Add column to managers view	Enhancement	The Fleet Manager's dashboard has been modified to display the Vehicle Status.
IA-62207	N/A	Incident: Offender added in Supplement is not showing in Property Owner LOV	Bug/Defect	An offender added in a supplement can now appear as a property owner in the Property Owner LOV.
IA-62229	N/A	Cases: Search Results cannot find Case if person was added to Incident Report in a supplement	Bug/Defect	If a case was created from an incident and a person was then subsequently added to the incident report in a supplement, searching for the Case using Additional Search Criteria will show that person.
IA-62236	348352	Tow/Impound - Add the ability to search by Dispatch Number	Enhancement	Users can now search by dispatch number on the vehicle tow/impound search screen. This search field supports an exact match (no wildcards) and is not case sensitive.
IA-62826	351245	Field Arrest - Update Field Arrest Affidavit Printing Options (Levy, FL)	Enhancement	The Florida 8th Circuit Field Arrest report has been modified so that addresses for both witnesses and victims displays if one exists and "--" when no address exists. Additionally victim phone numbers are now

				printed. Data should now be wrapped and not break the single-page formatting.
IA-63467	353896	Warrants - Printed warrant bond amount should be blank until added not \$0.00	Enhancement	The behavior of the Warrants Add/Edit pages have been changed so that the Bond Amount field can be left blank, and will not be auto-formatted. The DeSoto Warrant report has been modified to accommodate for this, so that the Bond Amount/Type fields don't display when the amount was left blank or set to zero.
IA-63564	354473	Incident Report - Full Print not printing PDF's correctly	Bug/Defect	Printing very large Full Incident reports should now correctly print all sections.
IA-63665	354582	Case Mgmt - Allowed Users having access to case is not displaying correctly	Bug/Defect	Complex assignment of Users with access to a Case should now see the case.
IA-63685	354953	Smart Search - Notify agency when report is viewed	Bug/Defect	When a user accesses incidents via Smart Search an audit entry is created and Agency Name, User First and Last Names information is now captured in the audit
IA-63717	355251	DBA Tech Notes log required in every schema	Enhancement	A DBA Technical Notes Log has been added to the application. A new permission has been added /TechnicalNotesLog.s, on dispatchto show, also added new permission category ADMINTECHNOTESLOG for this permission. This category is added to the DBA role out of box. Navigate to the Administration page. Click on the Technical Notes Log icon in the right sidebar to navigate to the new page. From here, test adding text notes to the log, saving text notes to computer, uploading text notes from file, editing existing notes, and deleting existing notes.

IA-63917	N/A	Incident Report: Validation msg requiring Vehicles is displayed for Unfounded Offense	Bug/Defect	If an offense is unfounded, we will no longer give the message stating that a Vehicle, Property, or both are required.
IA-64032	TS-356257	NC-IBR Submissions FED 4.1 standard	Enhancement	The RMS now supports generation of North Carolina IBR XML version 4.1 via the Incident Based Reporting module - Submission File tab. A New state code mapping (EJS_STATE_CODE_MAPPINGS) of type NCIBR_COUNTY_CODES has been created. This maps local county codes into the NC standard codes.
IA-64036	N/A	CAD To RMS interface Vehicle spill - Model and make not displayed in CFS View if no Make or Model match found	Release Defects	The Calls for Service View Service screen will now display the make and model of the vehicle as loaded from dispatch when the make and or model, do not match an RMS Vehicle make and model. If the record is linked to a master vehicle record, then the master vehicle details will show a blank make or model if they do not match the RMS vehicle makes and models codes.
IA-64130	N/A	Expunge: Modus Operandi grid missing [EXPUNGED] label	Bug/Defect	The [EXPUNGED] label has been added to incidents in the Modus Operandi grid on the person edit and view pages.
IA-64132	356966	Reports : User Roster Report - Request 3 columns be added for auditing use	Enhancement	Three additional columns Last Login Date, Logins Failed, Security Questions Failed have been added to the User Roster Report from Forms and Reports > Reports > User > User Roster Report. These will only populate if data is present for user, otherwise they are left blank.
IA-64147	N/A	Case: offender printed multiple times if master person has multiple driver's licenses	Bug/Defect	The RMS Case Report has been updated to only display one person record per person on the report and to only

				display the latest Driver's License.
IA-64223	N/A	Incident Report: Victim Injuries Display issue	Bug/Defect	When a victim has multiple injuries they are correctly listed on the names tab and summary tab in the victim's grid.
IA-64268	N/A	Citation - appearance timestamp not right if null in database	Release Defects	The system no longer converts the date to another time zone when the appearance date time stamp is null.
IA-64284	358229	Evidence : Chain of Custody - Add custody comment to Pending Check-In entry	Enhancement	Evidence "Quick Pending Check-in" has been enhanced to allow extended chain of custody entries with comments. More than one evidence ID can be entered during the check-in with sub-rows for each custody event. When the entry is saved, the evidence items will be placed into "Pending Check-in" with the additional chain of custody items saved as "Custody Comment" entries.
IA-64331	358733	CAD to RMS Interface - Creating multiple instances of custom fields in CFS	Bug/Defect	The CAD to RMS Interface has been updated to check for existing custom fields in the web services processing queue to prevent creating duplicate custom field records for the same dispatch when the web service call is called multiple times for the same CAD event at the same time.
IA-64361	358556	Person Collapse - Person Image did not get updated in SOLR	Bug/Defect	An issue with Person Collapse has been resolved where the person image did not get updated after collapse.
IA-64407	N/A	Citation: bond table in night mode has white background on view page	Bug/Defect	A bond information field on the citation now displays correctly when in Night Mode.
IA-64412	N/A	Incident Smart Search: Person Name in Other Names grid is not displayed in Incident tab	Bug/Defect	When using the Incident Smart Search the person name details in Other Names grid should be displayed if the person exists on the incident.
IA-64565	N/A	Night Mode: Manage Screen Layout screen with thick borders in night mode	Bug/Defect	Fixed Manage Screen Layout screen. Tables now look more

				consistent in regular mode and night mode.
IA-64797	360508	Custom Form - Master Indices name & location fields do not print Comment Field	Bug/Defect	Master Indices Name and Location fields should now print the Comment Field.
IA-64895	361577	Fleet Management - Add Total Hours Down field	Enhancement	Total Hours Down has been added to fleet management cost of ownership dashboard. The hours down are recorded with the vehicle service records.
IA-64896	361578	Fleet Management - Add Ability to Export from Cost of Ownership Display	Enhancement	Fleet management dashboard query results can be exported to Excel and PDF.
IA-64898	N/A	Password application settings should pull from EJS_SCHEMAS table not EJS_APPLICATION_SETTING S	Bug/Defect	<p>RMS password attempts logic has been modified. If user has one attempt left and they enter the correct password, user is logged in successfully. If user has one attempt left and they enter the incorrect password, the system recognizes that they have no attempts left and put into password reset workflow (enter user name, answer security questions/email reset). Changed login routine to use 'password attempts' and 'password expiration days' from the schema settings, and fall back to the application wide settings.</p> <p>When logging in, the RMS uses the user name entered to find the users default schema. Then use that schema to find the correct settings. If these settings cannot be found for some reason, I use the application wide settings.</p>
IA-64938	N/A	MICR - Recovered Property Value cannot be greater than Stolen Value	Bug/Defect	Software update to handle incident reports where the recovered property is greater than the stolen value. Per NIBRS rule the recovered value must be equal to or less than

				the stolen value. The submission will use the stolen value if this situation exists.
IA-64948	360763	Notifications - Approval comments not added to Incident Follow-Up Case-New Supp Filed notification	Bug/Defect	The User Approval Comments are now included in the Incident Approved - Follow-up Case Decision Needed notification.
IA-64996 IA-65496 IA-65498 IA-65500 IA-65511 IA-65717 IA-65718 IA-65719	N/A	LexisNexis Accurint - Phase 1 - Query Integration (Person)	Enhancement	The Lexis Nexis search interface can be enabled for Master Indices Person/Address/Vehicle view or edit pages via the Search Interfaces multi-select option on the Agency Profile management screen. When the 'Smart Search' mega menu opens, the search interfaces with the auto query flag set to 'N' will not be executed automatically. Instead, these interfaces will display in the mega menu with an option to 'Click to Search'. Clicking this option will change the text to 'Searching...' and then to 'Complete' when finished. If the search completes with results, the results will open automatically in a new tab. Clicking on the mega menu option again will re-open the results tab.
IA-65018	362112	Calls For Service - will not display results prior to 03/09/2018 09:02 - Carter MO18	Bug/Defect	The Calls For Service - Manage Calls has been modified to correctly display the results when the data for a Caller has a forward slash in the name.
IA-65028	N/A	Incident: incident search screen report type field oddities	Release Defects	The Report Type will be retained when searching incidents and then using the Refine Search button. If the selected agency does not have the selected report type the Report Type LOV will be "Select".
IA-65036	N/A	Master Indices: Long Address name from CAD is truncated in	Bug/Defect	The CAD data import process has been modified to ensure that if an incident location is

		Address Name and Intersection fields		only received from the originating system as a single address string (not with the parsed address components), the RMS master address created for the incident report will have a Comment containing the original single address string (as will the Incident Location Remarks), regardless of whether the address was parsed by the import process. If the incident location address is received with both a single string AND with the parsed components, the RMS master address will have values in the address components but no value in the Comment field. The PARSE_FULL_ADDRESS setting is the configuration option: values are Y or N.
IA-65069	N/A	Continuation of Hackathon Web Services	Engineering Enhancement	<p>The RMS has added the following Restful Web Services to the Web Service API for RMS 10.31.0</p> <p>Broadcast Messages</p> <p>Active Cases for a user</p> <p>Case Notes - Add a note to an existing case assigned to a user</p> <p>Case Images - Add an image to an existing case assigned to a user</p> <p>Case Attachments - Add a file attachment to an existing case assigned to a user</p> <p>Geo Code Service - Use Google Geocode API to Geo Code an Address</p> <p>The Specifications for each web service has been added to the Caliber Public Safety Web Services Guide for 10.31 and can be available upon request.</p>
IA-65079	338469	Towing Companies - Need a way to make them inactive thus unusable by a user	Enhancement	Tow company maintenance screen now has an active flag. When unchecked the tow

				company will not be listed in an LOV when adding a tow company. Tow company information added to impounds prior to being marked inactive will still display in the RMS.
IA-65092	360002	Master Indices Address - View Nearby Incidents - No Data displays	Bug/Defect	View Incidents in This Area link from the Edit Address page and the View Nearby Incidents link in the Address Information (View Address) page correctly loads the new map page.
IA-65116	N/A	Incidents: Printed Incident Report shows previous property owner for Supp 1	Bug/Defect	The printed incident report should show updated property owner in Supplement 1 and previous owner in Supplement 0. If the owner was expunged, that information is not printed. It should also now properly show a business owner if there is one.
IA-65117	361975	Warrant Print - Have Bond info from Charge display on form	Engineering Enhancement	Agency configuration with the appropriate maint value <code>ENABLE_CHARGE_AFFIDAVIT=Y</code> . Viewing and creating warrants should display as follows When -A Bond Amount of \$0.00 and no selected Bond Type - Then - Bond Amount and Bond Type are not displayed When -A non-zero Bond Amount with a selected Bond Type - Then - Bond Amount and Bond Type are both displayed when -A non-zero Bond Amount with no selected Bond Type - Then - Bond Amount is displayed, Bond Type is not displayed When -A Bond Amount of \$0.00 but has a selected Bond Type - Then - Bond Amount and Bond Type are not displayed
IA-65130	362752	Calls for Service - Name in warrants section is not displaying correctly	Bug/Defect	When viewing Calls for Service from the Incident names in the

				warrants section now display with "last name, first name".
IA-65142	N/A	Indiana NIBRS XML Support	Enhancement	<p>The schema county codes have been mapped to the ISP nibrs county codes. There is a new mapping in EJS_STATE_CODE_MAPPINGS of type 'INIBR_COUNTY_CODES' which will be a mapping between EJS_CODES code type of COUNTY_CODE and the corresponding ISP code. The following fields have been added to the Indiana IBR output:</p> <p>Offense</p> <p>Offense Code - this is derived from the new IBR_REPORTING_CODE field in OFFENSE_CODES</p> <p>Location:</p> <p>House Number (if the street type is not highway). Street1 (the street name) Intersecting Roadway (cross street name) Mile Point (if the street type is highway) city name zip county code Latitude Longitude</p>
IA-65147	N/A	Incident Report: MI80 Printed incident report does not show Drug Type information for added Drug Properties	Bug/Defect	Drug Type information should now correctly print on the incident report.
IA-65172	362986	Organization & Vehicle Collapse - Add Calendar for Start Date	Release Defects	The calendar icon has been added to the Records Management > Organization Records and Records Management > Vehicle Records.

IA-65197	N/A	Warrant Search - Warrant Number is Case Sensitive	Enhancement	Both the Warrant Number and NIC Number are now case insensitive on the Warrant Search screen.
IA-65198	N/A	Middle Tier XSLT Translation - Consistency	Enhancement	Middle Tier Infrastructure enhancement to ensure availability of XML import translations for external interfaces.
IA-65221	N/A	Online RMS: Install table entry for 10.31	DevTask	No configuration required.
IA-65223	N/A	Online RMS: Enable notifications when issues occur with xslt reference errors	Enhancement	No configuration required.
IA-65257 IA-65479	361265	Citations - Texas Racial Profiling updates for 2018 - Modify Report	Enhancement	Values selected on the citation screen for two new racial profiling fields "Result of Stop" and "Use of Physical Force" have been added to the Racial Profiling report.
IA-65259	N/A	Citation: large bond amount or charge fine amount result in error in UI	Bug/Defect	Entering large bond amounts or large fine amounts for a Citation will no longer result in an error.
IA-65287	N/A	MICR: Justifiable Homicide Circumstance reported for 09005 offense file class	Bug/Defect	Justifiable Homicide question no longer shows for Offense file class 09005. Where combinations of offenses are not allowed, warning msgs are displayed in Incident Warnings.
IA-65289	361173	Expungement - Custom Form "Offender" field in Incident section not removed	Bug/Defect	If the user had permission to view expunged records, the word [EXPUNGED] appears next to the offender name. If the user does not have permission to view expunged records, the entire offender name and info bubble is replaced with the word EXPUNGED. This should look the same as the offenders section on the names tab.
IA-65328	N/A	Create BI View for Calls for Service	Engineering Enhancement	A new BI view for the calls for service module has been added. This view can be used to analyze agencies call volume and response times as well as

				provide other metrics for the calls for service records.
IA-65330	N/A	MICR: DV value incorrect in submission file when DV question value is changed in Supp	Bug/Defect	DV value has been corrected in the submission file when DV question value is changed in the supplement.
IA-65339	363997	Calls For Service - Header on print copy lists CAD Agency name and address - should print Agency name and address	Release Defects	Added Agency to officer section of printed report.
IA-65366	364194	Incident Report - Narrative from Supp 2 saved over top of Approved Supp 0 narrative	Bug/Defect	A new table has been added - INC_SUPP_NARR_APPR_UP DATES that will track narratives that have been updated on an incident supplement that is approved.
IA-65371	364096	Incident Search - Add Offense status of Unfounded to search	Bug/Defect	Incident searches where Additional Search Criteria of Offense is selected uses OFFENSE_STATUS_CODES table for the Offense Status LOV.
IA-65392	N/A	Incident Business - Other Names - Switch to Victim	Bug/Defect	Incident roles are correctly saved when other roles are changed to victim.
IA-65406	363122	Evidence - Default to users agency when officer making evidence	Bug/Defect	When entering an evidence item on an incident report, the agency select box now defaults to the logged in users agency. This only seemed to be an issue in the single entry workflow, as mass evidence entry was working fine.
IA-65407	363571	Tow/Impound - Provide print option to redact DOB	Enhancement	Printing options have been added to the Tow/Impound Print: tow release, garage owner section, inventory, custom fields, PDF attachments, image attachments. Selecting none of the options should cause the report to print on one page. Redact DOBs is selected by default.
IA-65425	N/A	Apache / OpenSSL / Mod_jk - Version Upgrades	Technical Upgrade	Technical System Upgrade to ensure compliance with industry standards and security.

IA-65431	336712	Permissions: create new category for permission for Edit This Incident link	Bug/Defect	Created a new permission category "Incidents - To Show the Edit This Incident Option on the Menu" and assigned it to all roles that have "Incidents - Edit". Removed the permission from the "Incidents - Edit" category
IA-65432	364606	Permissions: create new permission to edit incident if user is creator and status is pending approved	Enhancement	Added new permission "Incidents - Edit Own Supplement Pending Approval". This will allow user to edit (pull back into initial status) a supplement created by the user that is in pending approval status. At the same time this will disallow a user from editing an approved incident.
IA-65444	364550	Add comma following last name for Victims, just like Offender and Other Names	Bug/Defect	There is now a comma separating last name and first name for Victims in Summary Tab-Victims grid as well as in Names tab-Victims grid for Incidents.
IA-65450	364390	Fleet Mgmt : Vehicle Search - Add the option of All Agencies to the Agency dropdown list	Enhancement	All Agencies' has been added to the Agency search option of fleet vehicle search. This will search for all agencies within the users organization.
IA-65453	364390	Fleet Mgmt - Add agency search to initial 3 tabs	Enhancement	The new Agency drop down on the Fleet Management dashboard shows the user's default agency. If the user is part of a multi-agency tier organization, the "All-Agencies" option is available. After viewing a specific unit and using the "Back" button the agency search criteria is retained.
IA-65461	364660	TAB key not working in Narrative	Bug/Defect	Pressing tab key in the Incident Narrative editor now adds 4 spaces instead of exiting out. When using backspace you will have to delete them one at a time.

IA-65479	361265	Citations - Texas Racial Profiling updates for 2018 - New Fields	Enhancement	To enable all racial profiling fields including the new "Result of Stop" list of values and "Use of Physical Force" list of values the ENABLE_RACIAL_PROFILING Maint value must be set to "Y".
IA-65487	364901	Citations - Edit citation officers across agencies in multi-tier agencies	Enhancement	Edit any citation, and clicking on either the 'Add Officer' or 'Add Employee' expand buttons to display autocomplete search bars. Begin typing any officer/employee who is in a different agency (but same org) to see that they are displayed in the results of each respective section. Selecting a citing officer from the edit screen uses the same logic as the 'Add Officer' autocomplete. Create a new citation, and when completing the initial creation form, the "Are you the citing officer?" prompt should now display the 'Yes' button the left and as the default option, and the 'No' button on the right and unselected. Hitting enter will press the 'Yes' button.
IA-65512	364676	Bond Amount when printed on Field Arrest default cents to 00 and not actual amount	Bug/Defect	Bond amount has been fixed on the field arrest printed report.
IA-65529	N/A	Citation Custom Fields Values - Only Display for Citation Agency	Bug/Defect	Citations now work properly when custom fields are associated to all agencies (no agency set).
IA-65540	N/A	KS-IBR - Premise Code of CYBERSPACE is Not Valid Kansas IBR code	Configuration	The type of location/premise where an offense occurred no longer contains CYBERSPACE as a value in the list of values.
IA-65543	N/A	Fleet: search dashboards with text with an apostrophe hangs the UI	Release Defects	Fixed the search input for Fleet Management searching on dashboards where text contains an apostrophe. -Cost of Ownership -Open service requests -Due for maintenance

IA-65555	N/A	ODL: assigned vehicle LOV shows the vehicle plate number also as the unit number	Bug/Defect	The Unit# and License# are properly displayed when in the assigned vehicles drop-box on the Officer Daily Log when adding a vehicle.
IA-65584	365543	Evidence : Audits - Location Discrepancy Audit not updating as expected	Bug/Defect	Evidence Location Discrepancy Audit should correctly update when using scanner.
IA-65597	365701	Browser Tab has a misspelling	Bug/Defect	The browser tab now says "Online RMS :: Access Denied" when attempting to view any incident report that the currently logged in user does not have access to.
IA-65598	365688	Master Indices - Create local record from State search with no SSN causes error	Bug/Defect	When creating a local record from State search if the SSN is blank the application correctly brings forward the blank SSN when creating the person.
IA-65605	N/A	NIBRS: Group B arrests not reported if the incident also has local offense codes	Bug/Defect	Software update to handle incident reports that have a combination of local offenses and Group B offenses.
IA-65606	N/A	NIBRS: 90I NIBRS code active in some schemas	Configuration	To respond to the FBI 2019 changes for data submission, Offenses linked to the NIBRS offense code 90I - Runaway have been updated to change the link to 000 - Not NIBRS Code. If an incident contains a runaway offense that was previously linked to the 90I NIBRS offense, the report now reflects the 000 NIBRS offense code as well as the original state offense.
IA-65607	365689	Master Indices : Address - Sub# is being cleared when address Geo Verified	Bug/Defect	After Geo Verify and "use this address" > sub # is maintained.
IA-65610	N/A	Evidence Label Printed without Incident Report #	Bug/Defect	When adding property to an incident and marking it as evidence, then cancelling, and marking it as evidence a second time the Incident Report Number should correctly print on the report.

IA-65645	365818	Incident Report : Point of Contact - The POC info is covering the time zone field	Bug/Defect	The printed Incident report now correctly displays the Point of Contact info and the time zone field.
IA-65660	365960	Evidence - Export of listing adds INCIDENT_ID to Incident Report number	Enhancement	Removed the Appended Incident Id that was accidentally left in the export.
IA-65662	N/A	Organization and Vehicle Collapse: Fix underlying Start Date and End Date query	Bug/Defect	Underlying Start Date and End Date query issues have been resolved for Master Indexes: Organization Collapse and Vehicle Collapse. Dates do not default to any date if left blank and are not required by either search.
IA-65666	366017	Datetime stamp between Offense time and status time is off by an hour.	Bug/Defect	The offense view page was converting the date/time using the login user's time zone. However, when displaying on the screen, it was converting the time AGAIN using the user's computer time zone. This has been resolved.
IA-65693	366165	Comma follows first name of Person under Warrant section of Incident Report	Bug/Defect	The Warrant section of the Incident Report now prints the person's last name followed by a comma and then the first name.
IA-65704	N/A	Custom Forms - Duplicating custom forms needs to be updated	Bug/Defect	Custom Forms and Sub Forms duplicate and create new instances of both Edits to fields on the new form are not made on the original form since they are new instances. Attachment and Image on custom form is now duplicated to the new form.
IA-65705	366017	Date time stamp off by an hour on Supplement History screen	Bug/Defect	Date time stamp on supplement history page is now converted to the user's time zone.
IA-65737	366561	Users are able to assign SYSTEM_ADMIN and ORGANIZATION_ADMIN	Bug/Defect	The roles available for users to assign to other users is based on the highest Access Level of the roles assigned to that user.
IA-65797	366802	Incidents - Sup somehow changed from Approved to Pending Approval	Bug/Defect	Resolved an issue where a unique workflow when adding property to a supplement report

				could update the status of the original report to 'Pending Approval' when the supplemental report was submitted for approval.
IA-65834	N/A	Label Change - CAD Employee ID to CAD Badge	Enhancement	During the Caliber User Group Integration presentation we received feedback the naming of the CAD Employee ID field was causing confusion for agencies that have an active interface. Renamed the CAD Employee ID label to "CAD Badge". Also include info text (bubble) that indicates "This value is used for CAD interfaces to match officers in RMS with CAD Officers".
IA-65836	N/A	Incident Report: Incident Record Viewer cannot load info when there is Unknown Property	Bug/Defect	Resolved a page display issue with an incident involving an unknown property item.
IA-65760	366607	Auditing Feature - Add Citations to the tables being audited	Enhancement	Added the Citation data fields as available tables for agencies to enable and track audit information.
IA-65874	N/A	RMS Addresses - Create Address Parser	Enhancement	Enhancement to implement a new address parsing routing that will be used to streamline address matching from external interfaces when importing addresses.

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