

# **Online RMS**

Product Release Bulletin Version 11.0.0

April 2, 2019

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# **REVISION HISTORY**

Revised By	Revision Date	Version	Notes
T. Thompson	03/12/2019	1.1	Draft Release To Training Version – Please note, changes to screen prints and descriptions may change for final PCN on April 2, 2019.
T. Thompson	04/01/2019	1.2	Updated PCN JIRA/Ticket listing. The following new JIRAs were resolved and added to the listing: IA-61795, IA-64974, IA-65827, IA-65909, IA- 65926, IA-66151, IA-66202, IA-66884, IA-67057, IA-67163, IA-67293, IA- 67323, IA-67328, IA-67361, IA-67386, IA-67410, IA-67413, IA-67752, IA- 67812, IA-67819, and IA-67870. Incident, Calls For Service, and Citation Search Enhancement Features were added to the Feature section of the PRB.



V 11.0.0 | 02 April 2019

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#### INTRODUCTION

This document provides an overview of the software changes delivered in the 11.0.0 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

### **PRODUCT REQUIREMENTS**

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support **TLS 1.2** or higher.



#### **RELEASE MILESTONES**

The following table contains the high-level release milestones for the Online RMS 11.0.0 release.

End Date	Milestone
31 Jul 2018	11.0.0 Sprint 1 Starts
02 Aug 2018	10.31.0 Code Branch
03 Aug 2018	10.31.0 Release Available
07 Aug 2018	11.0.0 Sprint 1 Ends / Sprint 2 Starts
21 Aug 2018	11.0.0 Sprint 2 Ends / Sprint 3 Starts
04 Sep 2018	10.31.1 Code Lock / 11.0.0 Sprint 3 Ends / Sprint 4 Starts
11 Sep 2018	10.31.1 Service Pack Available
18 Sep 2018	11.0.0 Sprint 4 Ends / Sprint 5 Starts
25 Sep 2018	10.31.2 Code Lock
02 Oct 2018	10.31.2 Service Pack Available / 11.0.0 Sprint 5 Ends / Sprint 6 Starts
16 Oct 2018	11.0.0 Sprint 6 Ends / Sprint 7 Starts
30 Oct 2018	10.31.3 Code Lock / 11.0.0 Sprint 7 Ends / Sprint 8 Starts
06 Nov 2018	10.31.3 Service Pack Available
13 Nov 2018	11.0.0 Sprint 8 Ends / Sprint 9 Starts
20 Nov 2018	11.0.0 Sprint 9 Ends / Sprint 10 Starts
27 Nov 2018	10.3.4 Code Lock
04 Dec 2018	10.31.4 Service Pack Available / 11.0.0 Sprint 10 Ends / Sprint 11 Starts
02 Jan 2019	10.31.5 Code Lock
08 Jan 2019	10.31.5 Service Pack Available / 11.0.0 Sprint 11 Ends / Sprint 12 Starts
22 Jan 2019	11.0.0 Sprint 12 Ends / Sprint 13 Starts
30 Jan 2019	10.31.6 Code Lock
05 Feb 2019	10.31.6 Service Pack Available / 11.0.0 Sprint 13 Ends / Sprint 14 Starts
19 Feb 2019	11.0.0 Sprint 14 Ends / Sprint 15 Starts
15 Feb 2019	11.0.0 Beta / Client Pre-Release Environment Available
27 Feb 2019	10.31.7 Code Lock
05 Mar 2019	10.31.7 Service Pack Available 11.0.0 Sprint 15 Ends / Feature Lock / Start of Stabilization
12 Mar 2019	11.0.0 Release to RTO (Release to Training / Operations)
28 Mar 2019	11.0.0 Code Branch
02 Apr 2019	11.0.0 Release Available



#### **NEW FEATURES & ENHANCEMENTS**

Caliber Public Safety is pleased to announce the release of Online RMS 11.0.0. Our hosted delivery approach ensures that all clients benefit from the continual improvements and many benefits of Online RMS without the worries of installing software.

Online RMS 11.0.0 includes **User Interface (UI) modernizations** to improve the user experience (UX) when using Online RMS on devices with smaller screens and resolutions. Online RMS 11.0.0 will offer end-users a **fresh modern look and feel** and a **responsive web-based experience** where the page layout and content automatically **adapt to the device** (desktop computer, laptop, tablets, and phones) and size of screen. The 11.0.0 updates will **improve usability** of Online RMS **in the field** when officers use RMS from mobile devices such as phones and tablets, saving your staff valuable time and helping to keep them focused on their primary mission of protecting and serving.

Enhanced Incident Approval/Disapproval Process, Mobile Device Image Upload, Field Arrest Mass Charge Entry, Charts and Stats, Investigative Case Tags, and Search Enhancements, as well as many other product enhancements, integration improvements, and issue resolutions are also available in the 11.0.0 release.

- Enhanced Incident Approval / Disapproval Process A fan favorite from client enhancement requests. The
  disapproval process now includes the ability to add "Disapproval Comments" to any tab/section of the incident
  report, including the incident report narrative. Narrative text is selectable to enter disapproval comments to give
  feedback to officers. An officer acknowledgement process is available to make sure officers have reviewed all
  the disapproval comments.
- **Mobile device Image Upload** An "Image Library" feature is now available to save officers time by allowing the uploading of one or more images directly from a mobile device to a personal RMS image library for the user. The images are available to easily import into an incident report, field arrest, and master person records.
- Field Arrest Mass Charge Entry The field arrest module was enhanced to increase efficiency and cut mouse clicks when entering a field arrest that has multiple arrest charges. Users can select the number of charges to add and easily add the charges in mass from a single entry page.
- Charts and Stats A "Calls For Service" chart is available for a quick view of CFS events imported from CAD or directly entered via the RMS CFS module. Time ranges allow users to view events from a prior shift or particular time frame. Geo-coded events are available for plotting on a map display.
- Investigative Case Tags In "my active cases", users can now "tag" cases with keywords that they choose. This enhancement allows investigators to increase efficiency by creating their own tags to group cases based on similar actions, suspects, or other information.
- Incident Search Enhancements Simplified searching saves users time and improves usability. User can search for incidents by one or more offenses using agency configurable Offense Groupings. Additionally, users can now select one or many incident report types for searching.
- **Calls for Service Search Enhancement** Easily search by one or more CFS Call / Activity types. Search results will return CFS records that match at least one of the selected call / activity type.
- **Citation Search Enhancements** Improved searching for citations by citation charges and by the citing address will simplify finding citations for viewing or exporting search result for data analysis.



To help prepare, equip and support users with acclimation to the UI modernizations and key enhancements coming in 11.0.0, we have made ready a **FAQ document** for download <u>here</u> and a series of **short training videos**. Please click each of the video links below to see Online RMS 11.0 in action.

- <u>RMS 11.0 Introduction</u>
- <u>RMS 11.0 Incident Navigation</u>
- <u>RMS 11.0 Incident Adding Details Offenses and Names</u>
- <u>RMS 11.0 Incident Adding Narratives and Images</u>
- <u>RMS 11.0 Incident Approval Process</u>

We hope you join us in our excitement for the release of Online RMS 11.0.0. If you have questions about the 11.0.0 UI modernizations or suggestions on how we can help you further acclimate to the changes, please do not hesitate to contact us by email at <u>rms@caliberpublicsafety.com</u>.

Our Very Best,

**Caliber Public Safety** 



#### **ONLINE RMS 11.0.0 HIGHLIGHTS**

Online RMS 11.0.0 includes many new updates, based on clients' feedback. The overall release focus is to upgrade the application technology and modernize the UI (User Interface) to improve ease of use and offer an updated user experience. *Please see the updated Online RMS User, Admin Help files, and release videos for more details on the enhancements and features highlighted in this release bulletin.* 

#### UI (User Interface) Modernizations / UX (User Experience) Improvements

Bootstrap served as the framework for the 11.0.0 UI modernizations and UX improvements. Bootstrap is the most popular HTML, CSS, and JavaScript framework for developing responsive, mobile-first websites. The UI modernizations offer endusers a fresh modern look and feel and a responsive web-based experience where the page layout and content automatically adapt to the device (desktop computer, laptop, tablets, and phones) and size of screen. Please spend time reviewing the 11.0.0 changes in training before logging into production.

> Get ready for a Whole New Look and Feel to Online RMS.

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1	INCIDENT REVIEW REQUEST	07/23/2018 10:43 PM CST	High	Quick Links manage	4	INCIDENT FOLLOW-UP CASE - NEW SUPP FILED		05/08/2018 (2:45 PM CST	High		
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1	INCIDENT FOLLOW-UP CASE ASSIGNED	07/10/2018 08:48 AM CST	High	Broadcast Messages	1	INCIDENT REPORT OPENED FOR EDIT		04/04/2018 10:18 AM CST	High	Incidents For Review	6
-	DEPARTMENT VEHICLE SERVICE REQUEST SUBMITTED INCIDENT FOLLOW-UP CASE - NEW SUPP FILED	05/10/2018 08:47 AM CST 05/08/2018 02:45 PM CST	High High	New Incident Report Person Search	3	INCIDENT REPORT TRANSFERRED - CLERK		02/21/2014 06:28 AM CST	High		_
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Figure 1: A Whole New Look and Feel – Same Trusted Application



> Responsive web-based design adapts to devices and size of screen for improved usability.

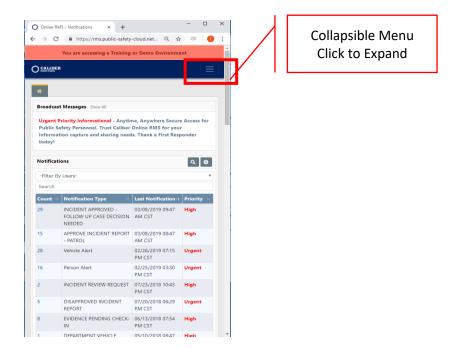


Figure 2: Mobile Device Friendly – Scalable Responsive Design

Collapsible and Drop-down menus for better navigation.

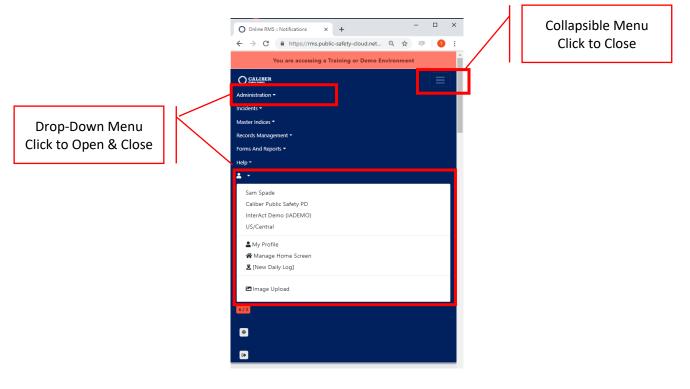


Figure 3: Collapsible and Drop-down Menus



CALIBER A New Home Button – Caliber Public Safety Logo O Online RMS :: Notifications × + Click the ← → C 🌔 https://ms.public-safety-cloud.net/demo3/ManageNotifications.do?dispatchto=getNotifications ର 🕁 💷 🕕 : Caliber Log to You are accessing a Training or Demo Enviro OCALIBER Administration \* Incidents \* Master Indices \* Records Management \* Forms And Reports \* Help \* 💄 🝷 <mark>6/2</mark> 🛞 😝 Return to Home Page 😭 Home Broadcast Messages Show All Urgent Priority Informational - Anytime, Anywhere Secure Access for Public Safety Personnel. Trust Caliber Online RMS for your information capture and sharing needs. Thank a First Responder today! Q Show All O Add Notification Notifications • Search **Recent Activities** -Filter By Users-Initial Report 35 Count 11 Notification Type 11 Last Notification 14 Priority 11 Disapproved 7 
 INCIDENT APPROVED - FOLLOW UP CASE
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 03/08/2019 08:47 AM CST
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 13
 APPROVE INCIDENT REPORT - PATROL
 05/08/2019 08/4 AM CS1
 High

 28
 Vehicle Alert
 02/26/2019 07:15 PM CST
 Urgent
 0 Person Alert 02/25/2019 03:30 PM CST Urgent My Cases (Active Count) 8 INCIDENT REVIEW REQUEST 07/23/2018 10:43 PM CST High 2 
 DISAPPROVED INCIDENT REPORT
 07/20/2018 06:29 PM CST
 Urgent

 EVIDENCE PENDING CHECK-IN
 06/13/2018 07:54 PM CST
 High
 Evidence Review 50 8 Open Field Arrests 27 DEPARTMENT VEHICLE SERVICE REQUEST 05/10/2018 08:47 AM CST High 10 My Forms (Initial) SUBMITTED INCIDENT FOLLOW-UP CASE - NEW SUPP FILED 05/08/2018 02:45 PM CST High 4 Forms For Review 0 INCIDENT REPORT OPENED FOR EDIT 04/04/2018 10:18 AM CST High Pending UCR Review (148) 04/04/2018 10:18 AM CST High 11/30/2017 10:13 PM CST High 1 FORM REVIEW Incidents For Review (2) INCIDENT REPORT TRANSFERRED - CLERK 02/21/2014 06:28 AM CST High

Figure 4: Caliber Home Page

New Alert for Notifications and Broadcast Messages

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Counts denote new items. Click to view.

Figure 5: Notification and Broadcast Message Alert - with Message window Open.



#### > Clickable Menus – No more hovering to make a selection.

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28	Vehicle Alert			02/26/2019 07:15 PM CST	Urgent	10 Days)	0	
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2	INCIDENT REVIEW R	EQUEST		07/23/2018 10:43 PM CST	High	Evidence Review	50	
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1	INCIDENT REPORT O	PENED FOR EDIT		04/04/2018 10:18 AM CS	High	Pending UCR Review	148	
1	FORM REVIEW			11/30/2017 10:13 PM CST	High	Incidents For Review	2	
3	INCIDENT REPORT T	RANSFERRED - CLERK		02/21/2014 06:28 AM CS	High	incidents FOT Review		

Figure 6: Home Page with Clickable Menus Displayed

# Icons for User Profile

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15	APPROVE INCIDENT REPORT - PATROL	03/08/2019 08:47 AM CST	High	Follow Up Needed			
28	Vehicle Alert	02/26/2019 07:15 PM CST	Urgent	(Past 10 Days)	0		
		02/25/2019 03:30 PM CST	Urgent				
16	Person Alert	02/23/2013 03.30 PM C31	orgent	My Cases (Active	•		
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2 5 8	INCIDENT REVIEW REQUEST DISAPPROVED INCIDENT REPORT EVIDENCE PENDING CHECK-IN DEPARTMENT VEHICLE SERVICE REQUEST	07/23/2018 10:43 PM CST 07/20/2018 06:29 PM CST 06/13/2018 07:54 PM CST	High Urgent High	Count) Evidence Review Open Field Arrests	60 77		
2 5 8	INCIDENT REVIEW REQUEST DISAPPROVED INCIDENT REPORT EVIDENCE PENDING CHECK-IN DEPARTMENT VEHICLE SERVICE REQUEST SUBMITTED	07/23/2018 10:43 PM CST 07/20/2018 06:29 PM CST 06/13/2018 07:54 PM CST 05/10/2018 08:47 AM CST	High Urgent High High	Count) Evidence Review Open Field Arrests My Forms (Initial)	20 20 30 20		
2 5 8	INCIDENT REVIEW REQUEST DISAPPROVED INCIDENT REPORT EVIDENCE PENDING CHECK-IN DEPARTMENT VEHICLE SERVICE REQUEST SUBMITED INCIDENT FOLLOW-UP CASE - NEW SUPP FILED	07/23/2018 10:43 PM CST 07/20/2018 06:29 PM CST 06/13/2018 07:54 PM CST 05/10/2018 08:47 AM CST 05/08/2018 02:45 PM CST	High Urgent High High	Count) Evidence Review Open Field Arrests My Forms (Initial) Forms For Review			

Figure 7: User Profile, Day / Night Mode, Logout Icons



Sticky / Floating Buttons. Click Arrow to Hide.

- > Improved Readability Labels appear above fields to offer more space for displaying data values.
- Sticky Buttons Floating action buttons on **Search Pages** offer easy navigation without scrolling.

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Figure 8: Labels Now Appear Above Fields / Floating Action Buttons

Required Fields – Display with Red Border on left side of data fields.

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Recent Activities (Initial Report) / Incident Report 18-000083 / Edit Offense		
		Exit Report Quick Print Print
🖹 Summary नि Header ने Offenses 🛓 Names 🎝 Property & Vehicles हो।	arratives #Attachments #Validations	
Incident Summary: 10/17/2018 1843 Hrs - 104 West Front Street BLOOMINGT Offense(s): 23990004-23A - THEFT >=\$1,500<\$20K - POCKET/PICKING		Agency: Caliber Public Safety PD sport #: 18-000083 Supp #: 0 📝
Offense:  23990004-23A - THET >= 51,500-520K - POCKET/PICKING NIBRS Code: 23A Description:  Pocket/picking Offense Details Offense Details Offense Status	Offense Status Date	
Open/Pending T	10/17/2018 1843	
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ATTEMPTED / COMPLETED	BIAS	
Completed *	None (No Bias)	•
TYPE OF LOCATION / PREMISE	OFFENSE SUSPICION	
Bar/Night Club	× Not Applicable	
CLERY Location Code		
CLERY PLACE CODE		
-Select-		•
Go Bac	Update	

Figure 9: Required Fields - Red Border on Left side of data field.



New Icon for External Search Results – Left aligned to draw attention to external results available from InterDEx, Jail Inmates (requires Jail Tracker solution), and/or LexisNexis Accurint results. (Available Soon).

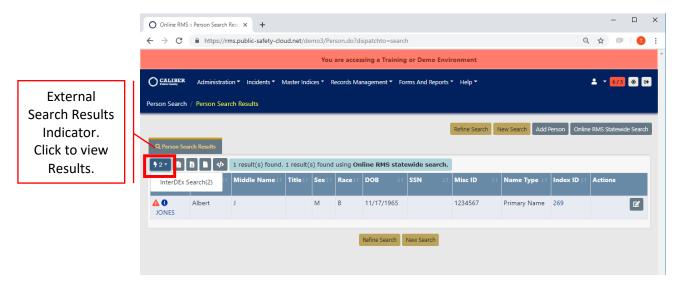


Figure 10: Person Search Results - External Results Indicator

Button Recognition – Color coded visual attributes and standardized placement of buttons on pages to enhance site recognition and muscle memory.

O Online RMS :: Add Vehicle × +					- 🗆 ×						
← → C	.net/demo3/Vehicle.do?dispatchto=addV	ehicle			९ 🖈 💷 🚺 :						
You are accessing a Training or Demo Environment											
O CALLERER       Administration * Incidents * Master Indices * Records Management * Forms And Reports * Help *											
Vehicle Information					Go Back						
Year	Make	🔤 Q	Model								
VIN	Туре	_ ~	STYLE	MOTORCYCLE CCS							
	-Select-	•	-Select-	×							
LICENSE PLATE	LICENSE STATE		LICENSE MONTH	LICENSE YEAR							
	-Select-	Ŧ	-Select-	•							
LICENSE TYPE	TOP COLOR		BOTTOM COLOR	DATE OF INFO							
-Select-	-Select-	*	-Select-	<ul> <li>03/12/2019</li> </ul>							
COMMENTS											
Go Back Save											

Figure 11: Button Colors and Placement



Icon Recognition – Standardized icons throughout the application to enhance site recognition and data awareness. Mouse over icons to see a tool tip display of the icon name.

Online RMS :: View Person E	Detail: × +						-	
$\leftrightarrow \rightarrow C$ https://r	rms.public-safety	/-cloud.net/demo3	Person.do?dispatchto	=view		e	λ 🛧 💷	0 :
			You are accessing a T	raining or Demo Enviror	iment			
CALIBER Administrat	tion  Incidents	<ul> <li>Master Indices</li> </ul>	Records Management	t ▼ Forms And Reports ▼	Help 👻		<b>≜</b> ▼ 6/3 ₹	* (+
Person Search / Person Sea	arch Results / V	iew Person Details	s (JONES,Albert)					
	_			Go Back Print Report	Visualization Tool Cr	eate Photo Lineup Upo	date Details Sub	oscribe
Person Details Person	Summary							
	🛯 🕼 🛛 🗞	°∘ <b>[</b> ≗ <b>]</b> ∉ <b>]</b> ⊘	<b></b>			,	SmartSearch (2	2) -
	▲3 ~1	L 11 🖓 2 ,	<b>)</b> 1 @1 @1 E	81 🖤 🛎 🖀 🌋	a = + 6	08 🚺 🖄 🖉 1	i	
Contraction of the second	Acoution	at a l						
1 million	Caution Co	des						
• (1/1) •								
(1/1) 12/01/2016								
@ INDEX ID						Total Involveme	nte	
269								_
LAST NAME		FIRST NAME		MIDDLE NAME		Incidents	02/13/2019	13
JONES		Albert		J		Served Warrants	12/11/2017	1
TITLE		DOB		SSN		Field Contacts	10/06/2011	1
		11/17/1965				FieldArrest	10/18/2018	1
Sex		RACE Black or African		ETHNICITY		Citations	05/17/2010	1
		DRIVERS LICENSE		Hispanic or Latino		CourtPapers	11/11/2013	1
DRIVERS LICENSE		DRIVERS LICENSE	STATE			CustomForms	12/12/2017	1
RESIDENCE PHONE		Cell Phone		RESIDENCE ADDRESS		Incident By Role		
		989-615-5522		378 West Church St 15501	reet SOMERSET, PA	Arrestee		1
A Caution Codes						Offender		5
Code	Comments	Start Date	Expiration Date	Next Review Date	Date Of Info	Victim		8
Assaultive/Combative	comments	12/11/2017	Expiration Date	Next Review Date	12/11/2017	Common Event	Associations	
Threaten to kill Officer		12/11/2017			12/11/2017	Address		14
inteaten to kill officer		12/11/2017			12/11/2017	Address		14

Figure 12: Standardized icons with tool tips



#### Incident Approval / Disapproval Process

Reduced mouse clicks and a streamlined process to view and approve incident reports. The incident disapproval process was enhanced to allow "Disapproval Comments" on any tab / section of the incident report, including the incident report narrative. Narrative text is selectable to enter disapproval comments to give feedback to officers. A single general disapproval comment field is still available. An officer acknowledgement process is required to make sure officers have reviewed all the disapproval comments.

Incident Ready for Approval – Select Action button from approval notification or from the Approve Incident Report Search page.

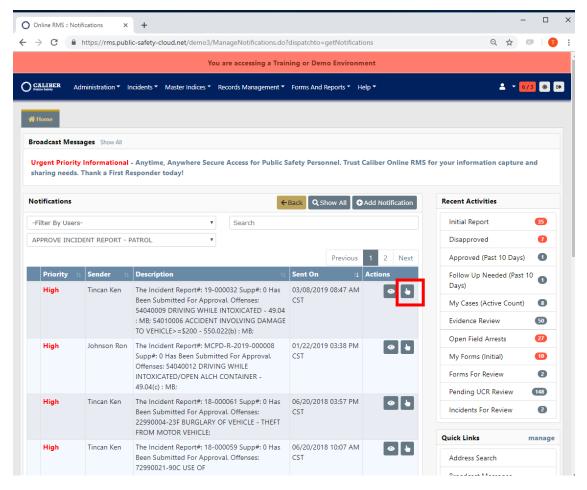


Figure 13: Incident Report Approval Notification Workflow



Single Action Button – Goes directly to the Incident Report to view or edit (permission based).

O Online RMS :: A	pprove Incident R × +				-		×		
← → C	https://rms.public-safety-cloud.net/demo3,	/ApprovalIncReport.do?dispa	tchto=getApprovalInc&i	ncidentId=1680&supplementId=0.	Q 🕁	<b>0</b>   <b>1</b>	:		
You are accessing a Training or Demo Environment									
O CALIBER	Administration  Incidents  Master Indices	Records Management • Fo	rms And Reports 🔻 Help	-	<b>≜ ₹</b> 6	/ 3 🛞 🕻	⇒		
Incident Approval									
					Go Back	Quick Prin	t		
Incident Summ	nary: 03/07/2019 1200 Hrs - 17140 West Wo	ortham Road Saucier,		Agency	r: Caliber Public S	Safety PD			
Offense(s): 🚯	54040009 - DRIVING WHILE INTOXICATED -	49.04 : MB		Repor	Report #: 19-000032 Supp #: 0				
Total Hours: 0									
Incident Report	ts								
Reports	Submitting User	Status		Reporting Officer(s)	Actions				
Original Report	DEMO_SUPER1@IADEMO.COM	03/08/2019 0830 Hrs - Pe	nding Approval	Tincan-Ken		1 <b>6</b> / 🌵			
		Go Ba	ck						

Figure 14: Notification Approval Action Page

> Incident Report Review – View Approval Utilities, Enter Disapproval Comments, or Approve.

O Online RMS :: Incidents Summary ×	+			-	
← → C () https://rms.public	-safety-cloud.net/c	lemo3/IncidentSummary.s?di	spatchto=summary&inciden	ntid=1608&supplementid=0&u 🍳 🛧 💷	1
		You are accessing a Train	ning or Demo Environmen	t	
CALIBER Administration - Inc	idents 👻 Master In	dices 👻 Records Management	· ▼ Forms And Reports ▼ He	elp ▼ 💄 ▼ 2/3	* (+
Incident Approval / Incident Report I	MCPD-R-2019-000	008			
			Exit Report App	roval Utilities Approve/Disapprove Quick Print	Print
🛢 Summary 🗖 Header 🤻 Offe	nses 🔒 Names	육 Property & Vehicles 팀	Narratives		_
Incident Summary: 01/10/2019	1425 Hrs - 89 Chal	ker Road Dillon, PA 18801		Agency: Caliber Public Safety	PD
Offense(s): 54040012 - DRIVING	WHILE INTOXICAT	ED/OPEN ALCH CONTAI		Report #: MCPD-R-2019-000008 Supp	#: 0
Total Hours: 1 Add / Edit Disapproval Comments * If Actions *  \$1 = 41 \$1 Actions *  \$1 = 1 I Pending Approval	<b>1</b> 🛱 1 🖹 1	<b>J</b> 1			
Report Header			1		
REPORT ID 1608	REPORT SECU Patrol Office		Accident		
SUMMARY			Accident		
Intoxicated driver ran car off road.					
REPORT DATE		Occurrence Date Start		Occurrence Date End	
01/22/2019 1612		01/10/2019 1425			
<b>Dispatch Date</b> 01/10/2019 1425		<b>On Scene Date</b> 01/10/2019 1611		Clear Date	

Figure 15: Approval Utilities - Click to View



# > Approval Utilities – Displays previous Disapproval Comments, Warnings, and Offense Glossary.

O Onlin	e RMS :: Inciden	ts Summary × +							-		×
$\leftrightarrow$ $\rightarrow$	C i ht	tps://rms.public-safety-	cloud.net/dem	o3/IncidentSummary.s?dispatch	to=summary#		Q	$\overrightarrow{\alpha}$	ø	1	:
O CA	Approval	Utilities		You are accessing a Train	ing or Domo Environment						3
Inciden	Previous Co		Offense Gloss	ary							
	Comments Section	From: 03/08/2019 084 Creator		Supervisor Comment			Response Comment		I	Print	
🖹 St	Offenses	Tincan, Ken - Patrol S ID# B9001		Don't use Office of Accident w Damage to Vehicle.	ith Injury as there were none.	Use the Accident Involving				y PD	
Of Tot								Clos		0 🗷	
Add	ons 🕶 🛛 Add 🕶	<b>≜</b> 1 <sup>8</sup> ∗3 <b>≜</b> 1	n 1 🖓 1	<b>⊜</b> 1 <b>≧</b> 1							
Report	1/1 1 Pe Header	nding Approval								Edi	t
<b>Керокт</b> 1680	r ID		REPORT SECU Patrol Office		Report Types						
<b>Summ</b> Media	Crime Summ	ary									
<b>Report</b> 03/07/	т <b>Date</b> (2019 1716			<b>Occurrence Date Start</b> 03/07/2019 1200		Occurrence Date End					
	сн <b>Dате</b> (2019 1210			<b>ON SCENE DATE</b> 03/07/2019 1215		Сьеак Date 03/07/2019 1315					

#### Figure 16: View Previous Disapproval Comments if available

O Online RMS :: Incidents Summary × +				-		×
← → C ③ https://rms.public-safety-cl	oud.net/demo3/IncidentSummary.s?dispatc	hto=summary#	e	2 \$	e   (	:
	You are accessing a Trai	ning or Domo Environment				
Approval Utilities						•
Inciden Previous Commen s Warnings	( ffense Glossary					
Туре Ме	ssage				Prin	
NIBRS Inci	dent contains a Hate Bias Motivation. Pleas	e verify that Hate/Bias was a fac	tor in the incident.			
the App Of To Add	all 35A offenders are under the influence , offense occurred, was the offender suspec licable).			Close	ty PD : 0 🗨	
Report Header					Ec	dit
	REPORT SECURITY Patrol Officer	Report Types				
SUMMARY Media Crime Summary						
<b>Report Date</b> 03/07/2019 1716	Occurrence Date Start 03/07/2019 1200		Occurrence Date End			
<b>Dispatch Date</b> 03/07/2019 1210	<b>ON SCENE DATE</b> 03/07/2019 1215		CLEAR DATE 03/07/2019 1315			

Figure 17: View Incident Warnings



> Add / Edit Disapproval Comments – Quick Utility to add disapproval comments to incident report sections.

Online RMS :: Incide	lents Summary 🗙 -	+							-		×
← → C ()	https:// <b>rms.public-s</b> a	ifety-cloud.net/de	mo3/IncidentSummary.s?d	ispatchto=sur	nmary&incidentId=	1680&suppleme	ntld=0&unique	Qĭ	2	1	1
			You are accessing a T	raining or Do	mo Environment						
O CALIBER Adr	ministration - Incide	ents 👻 Master Indi	ces <ul> <li>Records Managemen</li> </ul>	t 🔻 Forms An	d Reports * Help *			-	<del>-</del> 6/3		*
ncident Approval /	Incident Report 19-	-000032									
					Exit Report Ap	oproval Utilities	Approve/Disappro	ve Qu	ick Print	Print	
🖹 Summary 🗖	Header + Offens	es 💄 Names	ି Property & Vehicles	Narratives	& Attachments	Validations					
Offense(s):  Carlot Disanne Add / Edit Disanne Add	s4040009 - DRIVING maal Comments ary r es s ty And Vehicles ments		RITY	REPORT	Types		Agency: Ca Report #: 19				t -
<b>REPORT DATE</b> 03/07/2019 1716			Occurrence Date Star 03/07/2019 1200	т		Occurrence	DATE END				
<b>DISPATCH DATE</b> 03/07/2019 1210			ON SCENE DATE 03/07/2019 1215			CLEAR DATE 03/07/2019	1315				
Specific Fields											
WILDLIFE CATEGOR	tY										
Report Location										Edi	t

Figure 18: Add / Edit Disapproval Comments - Quick Entry

Section Entry – Enter Comments directly from each section as you review the report.

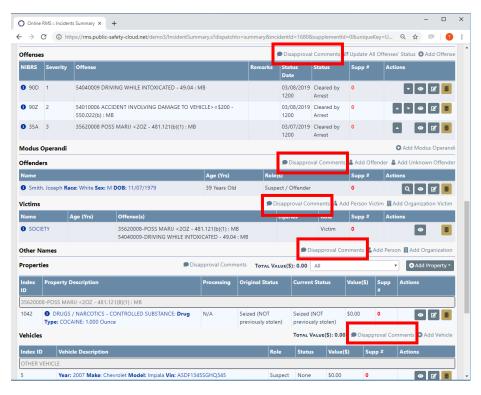


Figure 19: Add Comments from Section



> Enter Comment – Enter correct comment specific to section and save.

O Online	RMS :: Incide	nts Summary	× +						:
$\leftrightarrow$ $\rightarrow$	C 🛈 h	ttps:// <b>rms.pu</b>	blic-safety-cloud.net/demo3/Incid	entSummary.s?dispatchto=su	mmary#				Q 🖈 💷 🚺
Officers	;							<b>⊕</b> Ac	d Officer O Add Mass Officers
Last Nar	me	First Name	Disapproval Comments					_	Actions
Tincan		Ken						_	2 💼
Employe	ees		Comment						• Add Employee
Offense	s		Enter an offense to show PC f	or the stop.				ar	Offenses' Status 😋 Add Offense
NIBRS	Severity	Offense							Actions
<b>8</b> 90D	1	5404000					Cancel	Save	- 0 6 💼
90Z	2	5401000 550.022(k	o) : MB			1200	Arrest		▲ ▼ Ø Ø <b>1</b>
35A	3	35620008	3 POSS MARIJ <2OZ - 481.121(b)(	1) : MB		03/07/2019 1200	Cleared by Arrest	0	· • C •
Modus	Operandi								O Add Modus Operandi
Offende	ers					Disapprov	al Comments	& Add Offe	nder 🚨 Add Unknown Offender
Name				Age (Yrs)	Role	(s)		Supp #	Actions
<ul> <li>Smith</li> </ul>	h, Joseph <b>R</b> a	ace: White S	ex: M DOB: 11/07/1979	39 Years Old	Susp	ect / Offender		0	Q @ 🗗 💼
Victims					🗩 D	isapproval Cor	nments 🧂 Ad	d Person Vict	tim 📕 Add Organization Victim
Name		Age (Yrs)	Offense(s)			Injuries	Role	Supp #	Actions
SOCI	ETY		35620008-POSS MARIJ < 54040009-DRIVING WHI	2OZ - 481.121(b)(1) : MB E INTOXICATED - 49.04 : MB			Victim	0	

Figure 20: Disapproval Section Comments

> Narrative Comments – Add correction notes to narratives.

O Online RMS :: View Narrative × +		- 0
+ > C https://rms.public-safety-	cloud.net/demo3/IncidentNarratives.s?dispatchto=viewNarrative	९ 🖈 💷   🗿
	You are accessing a Training or Demo Envir	onment
CALIBER Administration - Incidents -	Master Indices * Records Management * Forms And Reports * H	Help •
ncident Approval / Incident Report 19-000	032 / View Narrative	
		Quick Print Print
B Summary □ Header = Summary	La Names Ω Property & Vehicles ENarratives & Attachme	nts 😫 Validations
Incident Summary: 03/07/2019 1200 H	rs - 17140 West Wortham Road Saucier, M	Agency: Caliber Public Safety PD
Offense(s): 1 54040009 - DRIVING WH	ILE INTOXICATED - 49.04 : MB	Report #: 19-000032 Supp #: 0 📝
Total Hours: 0		
	Click the Button Below to Add Correction Notes to Add Correction Notes	This Narrative.
NARRATIVE TITLE	Creator	DATE CREATED
Original Narrative	DEMO_SUPER1@IADEMO.COM	03/08/2019 0839 🖨
NARRATIVE On the stated date and time RO responded	to a report of a single vehicle crash. Subsequent investigation re-	sulted in the arrest of the driver, Joseph Smith for DUI.

Figure 21: Narrative Disapproval Comments



Selectable Narrative Text – Highlight narrative text and select the pencil 😰 icon to add correction notes.

0.000 000 00 00 00 00 00		- 🗆 X
O Online RMS :: View Narrative × +		
← → C	ety-cloud.net/demo3/IncidentNarratives.s?dispatchto=viewNarrative	९ 🖈 💷 🚺 :
	You are accessing a Training or Demo Environment	
CALIBER Administration - Inciden	ts * Master Indices * Records Management * Forms And Reports * Help *	<b>≜</b> ▼ <mark>6/3</mark> ⊛ ⊕
Incident Approval / Incident Report 19-0	00032 / View Narrative	
		Quick Print Print
Bummary □Header = + Offenses	La Names & Property & Vehicles E Narratives € Attachments 21	alidations
Incident Summary: 03/07/2019 1200	) Hrs - 17140 West Wortham Road Saucier, M	Agency: Caliber Public Safety PD
Offense(s): 0 54040009 - DRIVING	WHILE INTOXICATED - 49.04 : MB	Report #: 19-000032 Supp #: 0 📝
Total Hours: 0		
	This Narrative is Currently Being Corrected.	
		Please include the DOB for Smith.
Original Narrative	CREATOR DEMO_SUPER1@IADEMO.COM	DATE
-	DEMIC_SUPER I WIADEMO.COM	03/0 y
NARRATIVE	led to a report of a single vehicle crash. Subsequent investigation resulted in th	
On the stated date and time KO respond		te artes of the driver, joseph smith for box.
	Go Back	

Figure 22: Narrative Comments for Highlighted Text

> Visual Alerts – Appear to indicate disapproval comments have been added and are unacknowledged.

Online RMS :: Incident Report × +									-		
- > C https://rms.public-safe	ty-cloud.net/d	emo3/Navigation.do?dis	patchto=navGoB	Back&uniqueK	ey=U155242	8604312:4		Q	☆	Ø   (	O
		You are accessi	ng a Training o	r Demo Envir	onment						
CALIBER Administration - Inciden	is 🔹 Master In	dices - Records Managen	nent 👻 Forms Ar	nd Reports - I	Help 🔻			8		/ 3 🔹	•
cident Approval / Incident Report 19-0	00032										
				Evit	Report A	oproval Utilities	Approve/Disa	nnrava	Quick P	rint Pr	rint
				EXIL	Report Ap	proval ounties	Approve/Disa	ipprove	QUICK P		
Bummary □Header → Offenses	Anames 2	A Property & Vehicles		& Attachme	nts 🛛 🖻 Val	idations					
Incident Summary: 03/07/2019 1200	Hrs - 17140 \	Vest Wortham Road Sau	cier, M				Agenc	y: Caliber I	Public S	afety PC	Э
Offense(s): 1 54040009 - DRIVING	VHILE INTOXI	CATED - 49.04 : MB					Report #	<b>#:</b> 19-0000	32 <b>Sup</b>	p #: 0 📝	\$
Total Hours: 0											
Narratives						c	Add Narrative	Search			
	Created By	,		1	Date of Info	,	Supp #	Actions			
Original Narrative	Patrol Supe	rvisor, Tincan, Ken, ID# E	9001	(	03/08/2019	0839	0		0	2	6
Narrative Has Unacknowledged Comments		Back To Previous S	Section Finish	ied - Go To Ne	xt Section						

Figure 23: Comments Awareness via Alerts



- > Finalize Disapproval Select Approve/Disapprove button to finalize the disapproval and notify user.
- > A count of disapproval comments appears with comments for each section. Comments are updatable.
- > Narrative comments are only reviewable from the Narrative page.
- > As desired, you can enter General comments in lieu of sections comments.

O Online RMS :: Approve Incident F × +	- 🗆 ×
← → C 🔒 https://rms.public-safety-cloud.net/demo3/IncidentApproval.s?dispatchto=showApprove	९ 🖈 🔍 🚺 :
You are accessing a Training or Demo Environment	
OCALLEER Administration - Incidents - Master Indices - Records Management - Forms And Reports - Help -	💄 - <mark>6/3</mark> 🛞 😝
Incident Approval / Incident Report 19-000032 / Approve Incident Report Supp # 0	
Offense(s): ① 54040009 - DRIVING WHILE INTOXICATED - 49.04 : MB Rep Total Hours: 0 Approval Options Previous Disapproval Comments (1) Warnings Incident Offense Glossary	gency: Caliber Public Safety PD ort #: 19-000032 Supp #: 0 😭
Disapproval Comments (Summary)	
NARRATIVES  Narrative Corrections	
Orress Enter an offense to show PC for the stop. Go Baci Disapprove	

Figure 24: Finalize Disapproval Options



Report Owner Corrections – Report owner takes action on disapproval notice to correct report and resubmit for approval. Tabs with disapproval comments highlight red for awareness. Mouse over tabs to see comments or click on the "Disapproval Comment" button on the section page.

		You are accessing a Traini	ng or Demo En	vironment				
CALLE		vistration * Incidents * Master Indices * Records Management * Fon proved) / Incident Report 19-000032	ms And Reports *	Help 🔻			4 -	2/3 👻
	nt Summar	Enter an otherse to show PC for the stop.	Exit Re		Print Print	Ager	tt Wizard Subm ncy: Caliber Publ tt #: 19-000032 S	
	Hours: 0	ants						
	proval Comr	nents			Ŧ	±Update All C	)ffenses' Status (	🕽 Add Offer
🗩 Disap	proval Comr	Offense	Remarks	Status Date	Status	± Update All C Supp #	Offenses' Status ( Actions	🕽 Add Offer
Disap	proval Comr s		Remarks		Status		Actions	Add Offer
Disap Offense: NIBRS 90D	proval Comr s	Offense	Remarks	Date 03/08/2019	Status Cleared by Arrest	Supp #	Actions	
Disap Offense: NIBRS 90D	s Severity 1 2	Offense 54040009 DRIVING WHILE INTOXICATED - 49.04 : M8 54010006 ACCIDENT INVOLVING DAMAGE TO VEHICLE>=\$200 -	Remarks	Date 03/08/2019 1200 03/08/2019	Status Cleared by Arrest Cleared by Arrest	Supp #	Actions	> C 🗖

Figure 25: Report Owner Correction Workflow

Report Owner Corrections – Section comments must be acknowledged for all disapproval comments prior to submitting report for approval. Response comments are optional.

	View Com	ments								۲	) 🕞
cent	Supervisor	Comment	Creator Acl	knowledged	Re	sponse Comm	ent (Optiona	l)			
	Enter an off	ense to show PC for the stop.	Spade, Sam 🖌	]	A	dded Offense f	or Accident			Appro	val
	nse(s): ① 54 Hours: 0	040009 - DRIVING WHILE INTOXICATED -	49.04 : MB				Repo	rt #: 19-0000	32 <b>Sup</b> j	ty PE p #: 0 🗹	
Offen Total	Hours: 0		49.04 : MB			;	Repo ⊐Update All 0			p #: 0 🗹	8
Offen Total Disap	Hours: 0		49.04 : MB	Remarks	Status Date	Status				p #: 0 🗹	8
Offen Total Disap Offense	Hours: 0 oproval Com es Severity	nents		Remarks	Date		≓ Update All	Offenses' Stat	tus 🖸 A	p #: 0 🗹	nse
Offen Total Disap offense UBRS 90D	Hours: 0 oproval Com es Severity	Offense	D - 49.04 : MB	Remarks	Date 03/08/2019 1200	Status Cleared by	≓ Update All Supp #	Offenses' Stat	tus 🗘 A	p #: 0 🗹	ense
Offen Total Disap Offense	Hours: 0 pproval Com Severity 1 2	Offense 54040009 DRIVING WHILE INTOXICATE 54010006 ACCIDENT INVOLVING DAM	D - 49.04 : MB AGE TO VEHICLE>=\$200 -	Remarks	Date 03/08/2019 1200 03/08/2019 1200	Status Cleared by Arrest Cleared by	Update All	Offenses' Stat	tus 🔮 A	p #: 0 2 Add Offe	ense D

Figure 26: Acknowledge Comment and Correction



Report Owner Corrections – Narrative comments must be acknowledged for all disapproval comments prior to submitting report for approval. Use previous and next buttons to view each comment. Edit the narrative in the left hand narrative panel. The right panel is for viewing the correction comments.

O Online RMS :: Add Narrative × +				-		×
← → C â https://rms.public-safety-cloud.net/demo	/IncidentNarratives.s?dispatch	to=narrative	Q	\$ <b>P</b>	0	:
≜ Summary □ Header <sup>®</sup> ¥ Offenses ▲ Names &	Property & Vehicles 📄 Narra	ives 🧳 Attachments	2 Validations			^
Incident Summary: 03/07/2019 1200 Hrs - 17140 West			Agency: Caliber F			
Offense(s):      54040009 - DRIVING WHILE INTOXICATED Total Hours: 0	) - 49.04 : MB		Report #: 19-0000	32 Supp #:	0 🗭	
SELECT A TEMPLATE	NARRATIVE TITLE		LAST SAVED: 03/08/2019 0839			
-Select a Template-	Original Narrative		+     +     +     Toggle Corrections (I       Acknowledge Corrections	U)		
♥ ×℃@@@ < → Q\$; ∞∞ ===	25	Previous Next	Total: 1		-	
B I U I <sub>k</sub>   ≔ ≕   ⊕ ⊕ Styles -   Format - Size -   ⊠ - ▲-   ≞ ≡	≝ Line Hel… +		Ind time Please include the DOB for Smith.	nicle crash.	_	
investigation resulted in the arrest of the driver, Joseph Smith for DUI.					×	
body	4					
	Go Back Sa	ve & Continue				

Figure 27: Narrative Corrections - View and Make Corrections

Report Owner Corrections – Select "Acknowledge Comment" button to acknowledge your actions on the narrative corrections. Response comments are optional.

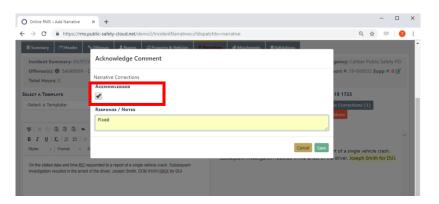


Figure 28: Narrative Correction Acknowledgement



Review and Submit – When finished with corrections select to "Submit for Approval". A summary of your comments and acknowledgments display. Unacknowledged comments can be acknowledged from this page.

O Online RMS :	Submit For Approv	+				;
$\leftarrow \  \  \rightarrow \  \  C$	https://rms.public	c-safety-cloud.net/demo	o3/IncidentApproval.s?dis	patchto=showSubm	it	९ 🕁 💷 🚺
Caliber Public Safe	ety PD					
Incident Sur	<b>nmary:</b> 03/07/2019 1	200 Hrs - 17140 West V	Wortham Road Saucier, N	//S		Agency: Caliber Public Safety PD
		NG WHILE INTOXICATED	0 - 49.04 : MB			Report #: 19-000032 Supp #: 0 📝
Total Hours:	: 0					
â1 â1 â	k0 ≣1 ଛ1 ୟ(	0 角1 🖋0 🖹0				
Verify Inciden	nt Warnings					
	sion. The goal of this					uld be evaluated by the agency prior to ons are NOT required for approval.
		-	te Bias Motivation. Please	e verify that Hate/Bia	as was a factor in the incident.	
1					ense (For example, dealers). For d If not, the entry should be N (No	Irug offenses, at the time the offense ot Applicable).
APPROVING GRO			REPORT HOURS			
CID Superviso		•		Hrs 0	▼ Min	
OTHER COMMEN	ITS					
						ĥ
Disapproval C	Comments					
Section	Supervisor Com			Creator	Response Comment	Acknowledged
Narratives	Narrative Corr	rections		Spade, Sam	Fixed	<b>~</b>
Offenses	Enter an offense	to show PC for the stop	ь.	Spade, Sam	Added Offense for Accident	
			Go	Back Submit		

Figure 29: Submit for Approval - Review Page



### Image Upload

An "Image Library" feature is now available to save officers time by allowing the uploading of one or more images directly from a mobile device to a personal RMS image library for the user. Mobile devices with a camera can capture an image directly from the camera to save in the image library. Images are available to easily import into an incident report, field arrest, and master person records.

Mobile Device Friendly – Easily take photos in the field with a mobile device and store to the image library. Image library is available from the User's My Profile Icon .

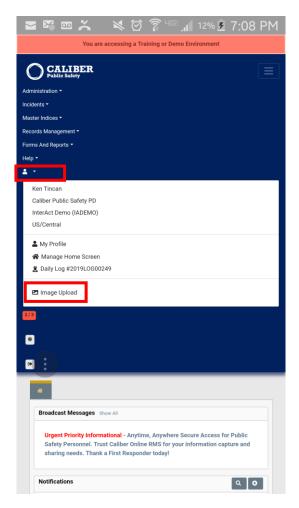


Figure 30: Image Upload Feature



Drop Files or Click to "Add Files". Select "Camera" to take a photo and upload directly from the camera on your mobile device or select "My Files" or local folder to upload from device storage. Images are only supported at this time.

X	🚥 🔌 🏹 🏹 🖬 35% 🗖 5
Online RMS :: Image Upload × +	😭 🔒 rms.public-safety-cloud.net 🔘
→ C 🔒 https://rms.public-safety-cloud 🔍 🏚 💷 🚺 🗄	
You are accessing a Training or Demo Environment	You are accessing a Training or Demo Environment
) callier	CALIBER Public Safety
Go Back	
GO DAUK	Uptional Imagers Ministrate Library
Upload Images Manage Library	You can upload images here to save for later. These images can then be into incident Reports or other areas of the application. Start by addin
You can upload images here to save for later. These images can	below, and then press the Start Upload button.
then be imported into Incident Reports or other areas of the	
application. Start by adding files below, and then press the Start Upload button.	
oplan bitton.	Drop Files Here, Or Click Here to Add Files
Start Upload	
	Choose an action
Drop Files Here, Or Click Here to Add Files	
	Voi
ESCRIPTION / NOTES OPTIONAL WILL BE ASSOCIATED WITH EACH IMAGE UPLOADED	Camera Camcorder Reco
<i>i</i>	My Files Documents
Figure 32: Image Upload - Add Page	Figure 31: Image Upload - Mobile De

Images only – Images only supported at this time from the Image Uploader. Video support coming in a future release (requires subscription to large file storage option).

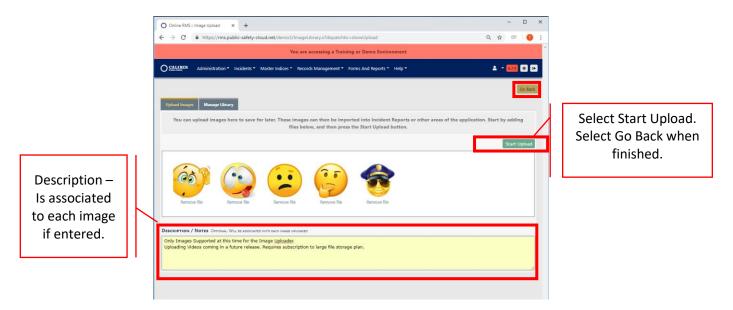


Figure 33: Start Upload to Load Images to Library



Manage Library – Available at any time to view images and manage images in library. Delete or download the images to a local device as needed.

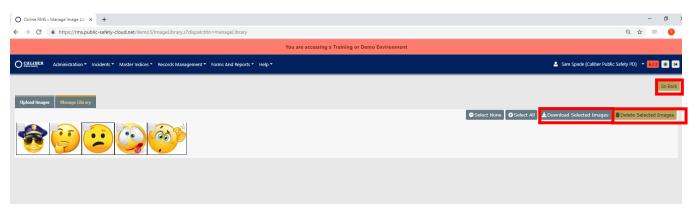


Figure 34: Manage Image Library

Import Images – Supported for Incidents, Field Arrests, and Person records at this time. Look for the "Image Library" link (text).

O Online RMS : Incident Report x +	- ơ x
← → C (	६ 🖈 🔍 🗐 :
You are accessing a Training or Demo Environment	• •
O CALLERER Administration * Incidents * Master Indices * Records Management * Forms And Reports * Help *	🐣 Sam Spade (Caliber Public Safety PO) 👻 673 🔹 🐼
Recent Activities (Initial Report) / Incident Report 18-000083	
	Exit Report Quick Print Print Transfer Exit Wizard Submit for Approval
R Summary □ Header St Offenses ▲Names Ω Property & Vehicles E Narratives #Attachments @Validations	
Incident Summary: 10/17/2018 1843 Hrs - 104 West Front Street BLOOMINGTON, IL 61701	Agency: Caliber Public Safety PD
Offense(s): 23990004-23A - THEFT >= \$1.500 <\$20K - POCKET/PICKING	Report #: 18-000083 Supp #: 0 📝
File And Image Attachments	🛇 Image Library 🕻 Add Attachment 🛓 Download Selected Attachments
Attached Forms	Add a Form -Select-
Back To Previous Section Finished – Go To Next Section Submit	t for Approval
O Online RMS :: Incident Image Lib: × +	- 🛪 🗙
← → C ▲ https://ms.public-safety-cloud.net/demo3/IncidentAttachments.s?dispatchto=showImageLibrary	् 🖈 🔍   😗 ।
You are accessing a Training or Demo Environment	1
OCALLERER Administration * Incidents * Master Indices * Records Management * Forms And Reports * Help *	💄 Sam Spade (Caliber Public Safety PD) 👻 🚺 🐵 🚱
Recent Activities (Initial Report) / Incident Report 18-000083 / Image Library	
reserve tennen konnen telbert / meneken telbert is essene / melle meller	
	Quick Print Print
Ê Sammary □□Header 5:0ffenses ▲Names ΩProperty&Vehicles ΞNarratives ØAttachments 2Validations	
Incident Summary: 10/17/2018 1843 Hrs - 104 West Front Street BLOOMINGTON, IL 61701	Agency: Caliber Public Safety PD
Offense(s): 23990004-23A - THEFT >=\$1.500 <\$20K - POCKET/PICKING	Report #: 18-000083 Supp #: 0 📝
Select which images you would like to import.	
Delete Imported Images From Library	
Go Back Import Images	

Figure 35: Import Images from Library. Select one or multiple images.



### Field Arrest Mass Charge Entry

A mass charge entry process was added to the field arrest module to increase efficiency and cut mouse clicks when entering a field arrest that has multiple arrest charges. When selecting to "Add a Charge", users can select the number of charges and easily add that number of charges in mass from a single entry page. Use the down arrows to populate the value of a cell to all charges below the selected value.

	O Online RMS :: Arrest Charges × +		- D ×	
	← → C	tCharge.s?dispatchto=addChargeMass	ର୍ 🖈 💷   👩 🗄	
		You are accessing a Training or Demo Environment		<b>^</b>
	CALLEER Administration • Incidents • Master Indices • Records I	Management * Forms And Reports * Help *	💄 Ken Tincan [Caliber Public Safety PD] 👻 🛃 🛞 😝	Select #
	Recent Activities (Open Field Arrests) / Edit Field Arrest / Add Charge			of
Select to	Charge #1		Add Charges 3 Add Go Back Save	Charges.
Apply to other			_	
Charges.	22.01(A)(3) ASSANLT AGAINST ELDERLY OR DISABLED INDIVIDUAL OFFENSE DATE	(13990049-13A) Offense Count	CSAU	
	03/12/2019	1	Original Offense	
	SOND TYPE	BOND AMOUNT	Domestic Related	
	Charge #2	Apply to All		
	Charge Code		8	
	OFFENSE DATE	OFFENSE COUNT	CSAU	
	BOND TYPE	BOND AMOUNT	-Select-	
	-Select-			
	Charge #3			
	Charge Code			
	OFFENSE DATE	Offense Count	-Select-	
		BOND AMOUNT	-Select-	
	-Select-			
	<b>1</b>		-	*

Figure 36: Field Arrest Mass Charge Entry Page



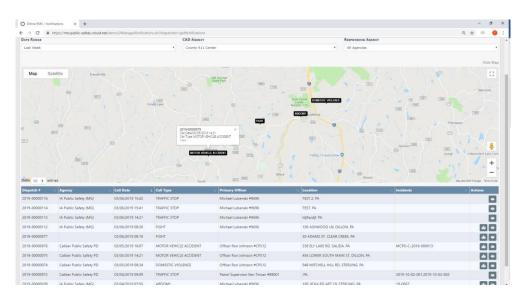
#### **Charts and Stats**

A "Calls For Service" chart is now available from the Home Page Charts to view CFS events imported from CAD or directly entered via the RMS CFS module. The chart provides awareness of activities for shift briefings. Time ranges allow users to view events from a prior shift or particular time frame. Geo-coded events are available for plotting on a map display. Filters were added to the Unapproved Incidents and Offense Activity charts to filter by Agency and/or User Groups.

Main CFS Charts Page – Select Map 🔝 icon to view events on map.

							- I.	
				You are accessing a Training or Demo Envir	onment			
CALIBER Ad	ministration * Incidents * Maste	r Indices * Records Manager	ment * Forms And Reports * Help *			🛓 Ken Tincan (Caliber Public Safet	y PO] 🝷 273 🐵 🝽	
fillone Cals	For Service 🖸							
DATE RANGE			CAD AGENCY		RESPONDING AGENCY			
Last Week			County 911 Ce	nter	<ul> <li>All Agencies</li> </ul>		•	
how 10 ¢ ent	tries							
ispatch #	:: Agency	: Call Date	L Call Type	II Primary Officer	Location	:: Incidents	11 Actions	
019-00000116	IA Public Safety (MG)	03/06/2019 15:42	TRAFFIC STOP	Michael Lubenski #9695	TEST 2, PA			Select Map Icor
019-00000114	IA Public Safety (MG)	03/06/2019 15:41	TRAFFIC STOP	Michael Lubenski #9696	TEST, PA			
019-00000113	IA Public Safety (MG)	03/06/2019 14:21	TRAFFIC STOP	Michael Lubenski #9695	ldjflasdjf. PA			to view events
	IA Public Safety (MG)	03/06/2019 08:20	FIGHT	Michael Lubenski #9695	100 ASHWOOD LN. DILLON, PA			
019-00000112		03/06/2019 08:10	FIGHT		50 ADAMS ST, CLEAR CREEK, PA			on a map.
	Caliber Public Safety PD	03/05/2019 16:07	MOTOR VEHICLE ACCIDENT	Officer Ron Johnson #CPS12	338 ELY LAKE RD, SALIDA, PA	MCPD-C-2019-000013		· ·
019-00000077	cancer rubic sarety ro		MOTOR VEHICLE ACCIDENT	Officer Ron Johnson #CPS12	456 LOWER SOUTH MAIN ST. DILLON, PA		60	
019-00000077	Caliber Public Safety PD	03/05/2019 14:21					â 0	
019-00000077 019-00000076 019-00000075		03/05/2019 14:21 03/05/2019 08:34	DOMESTIC VIOLENCE	Officer Ran Johnson #CPS12	948 MITCHELL HILL RD, STERLING, PA			
019-00000112 019-00000077 019-00000076 019-00000075 019-00000074 019-00000072	Caliber Public Safety PD		DOMESTIC VIOLENCE TRAFFIC STOP	Officer Ron Johnson #CPS12 Patrol Supervisor Ken Tincan #B9001	PAR MITCHELL HILL RD, STERLING, PA	2019-10-02-001,2019-10-02-002		

Figure 37: Calls for Service Main Chart Page



CFS Map Display – Click on map to view event or view event in event list.

Figure 38: CFS Event Map View



Offense Activity – An Agency Filter is now available for multi-tiered agencies to view events at the top organization level for all agencies or an individual agency beneath the parent organization.

	-safety-cloud.net/demo3/ManageNotifications.do?dispa	itchto=getNotifications			Q 🖈 💷
		You are accessing a Training or	r Demo Environment		
CALIBER Administration * Inc	idents * Master Indices * Records Management * For	as And Reports * Help *		💄 Ken Tincan (Caliber Public	Safety PD] 🝷 2/3 🛛
Home Offense Activity O					
ECT A DISPLAY		SHOW RESULTS BY TIME OF DAY	Ågency		C Re
onth to Date & Last Month		•	Caliber Public Safety	PD	
		FEBRUARY			
		Motor Vehicle Break-ins: 5			
5					
0	FEBRUARY		Ma	RCH	
1		Disorderly Conduct Drug Violations		t / Larceny Weapons Violations	
dents occurring on EEDDIIADY	ith Motor Vehicle Break-ins offenses				
w 10 c entries	In motor venice break-ins offenses				
		11 Occurrence Date	Summary	11 Offenses	Actions
oort #	t: Agency				
	ti Agency Caliber Public Safety PD	02/11/2019 1714	Harrassment at Linsley Hall		
000017		02/11/2019 1714 02/12/2019 1947	Harrassment at Linsley Hall theft of cell phone on Main st in Norfolk		
000017 000020	Caliber Public Safety PD				
000017 000020 000022	Caliber Public Safety PD Caliber Public Safety PD	02/12/2019 1947	theft of cell phone on Main st in Norfolk		l
port # 000017 000020 000022 000023 19-10-02-001	Caliber Public Safety PD Caliber Public Safety PD Caliber Public Safety PD	02/12/2019 1947 02/12/2019 1955	theft of cell phone on Main st in Norfolk Theft of cellphone from Plainville		

Figure 39: Offense Activity Chart - Agency Selection

Unapproved Incidents – An Agency Filter is now available for multi-tiered agencies to view events at the top organization level for all agencies or an individual agency beneath the parent organization. "User Filter" for Notification User groups is available to view incidents for users in the group.

<ul> <li>         → C         <ul> <li></li></ul></li></ul>	safety-cloud.net/demo3/ManageN	lotifications.do?dispatchto=getNotifications				ର୍ 🖈 🔍 🚺
			You are accessing a Training or Demo Environment			
CALIBER Administration - Incid	dents • Master Indices • Records	Management * Forms And Reports * Help *			💄 Ken Tincan (Caliber Public	ic Safety PD) 🝷 273 🐵 🚱
Home Unapproved Incidents (2)						
UPPLEMENT FILTER		User Filter		Agency		2 Refresh
Only Supp #0 - Original Reports		-Select-		aliber Public Safety PD		*
		-Select-				
		1st Platoon				
			Disappro	pprov:		
ncidents - Initial how 10 c entries	time t	a but formed		Barrary State Marra	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
how 10 + entries	Supp #	Date Created	1 Offenses	Responsible User	I Open Days	11 Actions
how 10 • entries teport # MCPD-C-2019-000013	0	03/05/2019 1518 Hrs	2 Offenses 7	Ron Johnson	7	
how 10 entries Report # MCPD-C-2019-000013 19-000031	0	03/05/2019 1518 Hrs 03/04/2019 0818 Hrs	i Offenses	Ron Johnson Ken Tincan	7 8	
how 10 e entries Report # MCPD-C-2019-000013 19-000031 MCPD-C-2019-000011	0	03/05/2019 1518 Hrs	3 Offenses 5	Ron Johnson	7	
itow         10         entries           Report 3	0 0 0	03/05/2019 1518 Hrs 03/04/2019 0818 Hrs 02/28/2019 0955 Hrs	2 Offenses	Ron Johnson Ken Tincan Ron Johnson Ken Tincan	7 8 12	
how 10 a entries Report # MCPD-C-2019-000013 19-000031 19-000030 2019-10-02-001		03/05/2019 1518 Hrs 03/04/2019 0818 Hrs 02/28/2019 0855 Hrs 02/27/2019 2055 Hrs 02/27/2019 2055 Hrs 02/21/2019 1029 Hrs		Ron Johnson Ken Tincan Ron Johnson Ken Tincan Ken Tincan	7 8 12 12 19	
how 10 a entries Report # MCPD-C-2019-000013 19-000031 19-000030 2019-10-02-001 2019-10-02-001		02/05/2019 1518 Hrs 02/04/2019 0818 Hrs 02/28/2019 0955 Hrs 02/27/2019 2059 Hrs 02/21/2019 1029 Hrs 02/21/2019 1029 Hrs	22990004-23F - BURGLARY OF VEHICLE - THEFT FROM MOTOR VEHICLE	Ron Johnson Ken Tincan Ron Johnson Ken Tincan Ken Tincan	7 8 12 12 19 19	
how 10 s entries Kepsor # 19-000011 19-000001 19-000001 19-000001 1019-10-02-001 1019-10-02-002 1019-10-12-020		02/05/2019 1518 Hrs 05/04/2019 0818 Hrs 02/28/2019 0955 Hrs 02/27/2019 2059 Hrs 02/21/2019 1029 Hrs 02/21/2019 1029 Hrs 02/21/2019 1029 Hrs	2299004-23F - BURGLARY OF VEHICLE - THEFT FROM MOTOR VEHICLE 35620008 - POSS MARU <202 - 481.121(b)(1) : M8	Ron Johnson Ken Tincan Ron Johnson Ken Tincan Ken Tincan Ken Tincan	7 8 12 12 19 19 20	
how 10 a entries Report # MCPD-C-2019-000013 19-000031 19-000030 2019-10-02-001 2019-10-02-001		02/05/2019 1518 Hrs 02/04/2019 0818 Hrs 02/28/2019 0955 Hrs 02/27/2019 2059 Hrs 02/21/2019 1029 Hrs 02/21/2019 1029 Hrs	22990004-23F - BURGLARY OF VEHICLE - THEFT FROM MOTOR VEHICLE	Ron Johnson Ken Tincan Ron Johnson Ken Tincan Ken Tincan Ken Tincan	7 8 12 12 19 19	

Figure 40: Unapproved Incident Chart Filters



# Investigative Case Tags

In "My Active Cases", users can now "tag" cases with keywords that they choose. This enhancement allows investigators to increase efficiency by creating their own tags to group cases based on similar actions, suspects, or other information. Case tags are unique to each user. Select the Case Tag Si icon to select or create a case tag.

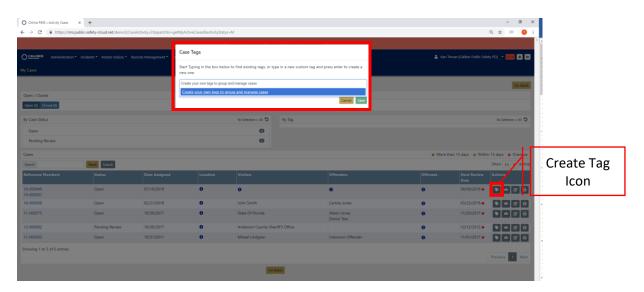


Figure 41: My Active Cases Page - Create Case Tag

				You are accessing a Training or Demo Envir	onment				
CALIBER Administration	<ul> <li>Incidents * Master Indices * F</li> </ul>	lecords Management * Forms A	nd Reports * Help *			🛓 Ken 1	incan (Caliber Public Safe	tty PD] 🔹 2/3 🛎 😝	
ly Cases									
								Go Back	
Open / Closed									View case
Open (5) Closed (0)									counts by
By Case Status				No Selection = All 💙 By Tag				No Selection = All "D	counts by
Open				Create your	own tags to group and manage cases			0	tag.
Pending Review				0					
Pending Review				0		More t	han 15 days 🛛 Withir	n 15 days 🔶 Overdue	
	Reset			0		More t	han 15 days 🛛 e Within	n 15 days  • Overdue Show 10 • entries	
Cases	Reset Search Status	Date Assigned	Location	Victims	Offenders	More t     Offenses	han 15 days 😐 Within Next Review Date		
Cases Search Reference Numbers 18-000049		Date Assigned 07/10/2018	Location 0		Offenders		Next Review	Show 10 entries	
Cases Search Reference Numbers	Status			Victims		Offenses	Next Review Date	Show 10 entries	
Cases Search Reference Numbers 18-000049 19-000001	Status Open	07/10/2018	0	Victims O	0	Offenses	Next Review Date 08/09/2018 •	Show 10 ¢ entries	
Cases Search Reference Numbers 18-000049 19-000001 18-000008	Status Open Open	07/10/2018	0	Victims John Smith	Camila Jones Albert Jones	Offenses O	Next Review Date 08/09/2018 • 03/23/2018 •	Show         10         entries           Actions              •         •              •         •               •         •	
Cases Search Reference Numbers 18-000049 19-000001 18-000008 11-000375	Status Open Open Open	07/10/2018 02/21/2018 10/30/2017	0 0 0	Victime O John Smith State Of Florida	Camila Jones Albert Jones	Offenses O O O	Next Review Date 08/09/2018 • 03/23/2018 • 11/29/2017 •	Show         10         entries           Actions         Image: Comparison of the state of the st	

Figure 42: My Active Cases Page - Tag Category Counts



#### **Incident Search Enhancements**

The ability to create offense groupings and search for incident reports having one or more offenses contained in the selected offense grouping(s) will streamline searching for incident reports containing similar offenses, such as sex offenses, theft offenses, domestic violence offenses by alleviating the need to select each offense.

CALLERE Administration + Incidents + Master Indices + Records Management + Forms And Reports + Help + lents / Incident Search - View Incident Report				💄 Admin Caliber (	(Caliber Public Safety PD) 👻 💷 💌 🍅	
dent Search					Incident SmartSearch	
ORT #		Agency				
		All Agencies			*	
drt Type		REPORT DATE FROM		REPORT DATE TO		
ck To Select						
ROVAL STATUS		OCCURRENCE DATE FROM		OCCURRENCE DATE TO		
elect-	٣		**		=	
IMARY		APPROVAL DATE FROM		APPROVAL DATE TO		
			-			
LOW UP ACTION		GANG RELATED				
elect-	*	-Select-			*	
rus / Disposition						
elect-	•					
ITIONAL SEARCH CRITERIA						
lense *						
ENSE CODE OFFENSE STATUS			PLACE CODE			
-Select-		*	-Select-			<u>~</u>
ICTED OFFENSES						Offen
						roupi
America Ali						
ense Groups						
eft Crimes						
ARKS						

Figure 43: Incident - Additional Search Criteria - Offenses - Search by Offense Group

Offense groupings are managed by agency administrators from the Administration -> Tables -> RMS Tables -> Offense Group Codes page. Select "Add Offense Group" to add a new Offense Grouping. Select edit to edit existing groupings or delete a grouping. Offense groups are configurable for all agencies or a specific agency or organization.

Offense Groups			Go 🖥 🗴 🗢 Add Offense Grou
how 50 ¢ entries			Search:
Group ID	1 Group Name	11 Agency Code	1. Actions
2	Theft Crimes	All Agencies	w 💷
1	Sex Crimes	All Agencies	cz 📒
howing 1 to 2 of 2 entries			Previous 1 Nex

Figure 44: Add Offense Group



Add offenses to the group to complete the set-up of a new offense group. Remove offenses by double clicking on the offense code.

Group Name	
Assault Crimes	
Agency	
All Agencies	,
Offense Code	
SELECTED OFFENSES	
ASSAULT CAUSES BODILY INJ - 22.01(a)(1) : MA 13990001	ŕ

Figure 45: Offense Group Add/Edit Page.

The ability to select multiple Incident Report Types for searching will allow agencies using Incident Report Types to search form reports containing at least one of the selected incident report types. Click a value in the list of values to select an incident report type.

	OCALLER Administration • Incidents • Master Indices • Records Management • Torms And Reports • Help • Incidents / Incident Search - View Incident Report		💄 Admin Caliber (Caliber Public Safety PD) 🔹 💷 💌
Select one	Incident Search Rirour #	AGENCY	Incident SmartSearch
or more	PEPVKI *	All Agencies	
ormore	Report Type	Report Date From	Report Date To
values.			
values.	Alarm	OCCURRENCE DATE FROM	OCCURRENCE DATE TO
	Assist Other Agency		
	Burglary / Building	Approval Date From	APPROVAL DATE TO
	Burglary / Vehicle	GANG RELATED	
	Customer Concern Disorderly Conduct	GANG RELATED	
	Drugs Sale/Manu		
	-Select-		
	-Select-		
		leset Search	
	GO DAX	Second Second	

Figure 46: Incident Report - Search by one or many Incident Report Types



### **Calls for Service Search Enhancements**

Easily search by one or more CFS Call / Activity types. Search results will return CFS records that match at least one of the selected call / activity type.

Calleer Administration * Incidents * Master Indices * Records Management * Forms And Reports * Help *					
Dispatch Search Details					
DISPATCH #	CAD Agency	Responding Agency	Service Agency		
	County 911 Center	All Agencies	All Agencies 🔹		
DISPATCHER	EVENT TYPE	CALL PRIORITY	Call / Activity		
	Police	-Select-			
DISPOSITION TYPE	Status	CALLER NAME	-Select-		
-Select-	-Status-		0010 ANIMAL		
CALL DATE FROM Last 24 Hours	CALL TIME FROM	CALL DATE TO	911 HANG UP		
			ABANDONED VEHICLE		
Incident Report #	Arrest #	Notes	ABANDONED VEHICLE		
			ABDOM		
Officer Details			ABDOM1		
First Name	Last Name	INTERNAL ID / BADGE#			
		INTERNAL ID / DADGE*			
Search Calls I've Responded To	PRIMARY OFFICER ONLY				
Person Details					
First Name	LAST NAME	DOB	RACE		
		**	-Select-		
Sex	Role				
-Select-	-Select-				
Vehicle Details					
VIN	Year	Make	Model		
LICENSE PLATE					

Figure 47: CFS Search by Multiple Call / Activity.



#### **Citation Search Enhancements**

Improved searching for citations by citation charges and by the citing address will simplify finding citations for viewing or exporting search result for data analysis.

CALIBER Administration • Incidents • Master Indices • Records Ma Citation Search	anagement 👻 Forms And	Reports • Help •					💄 Admin Caliber [Caliber Public Safety PD] 🔹 💷 🙆
Citation Search							Add Citation
							Add Citation
Тіскет #		ENFORCEMENT TYPE			ISSUING AGENCY		
		-Select-		•	All Agencies		
PLAINTIFF		LOCATION TYPE			Стту		
		-Select-		•	-Select-		*
COUNTY		INDEX ID					
-Select-	٣						
ENFORCEMENT DATE FROM	ENFORCEMENT TIME FROM	1	ENFORCEMENT DATE TO				ENFORCEMENT TIME TO
FILED DATE FROM	FILED TIME FROM		FILED DATE TO				FILED TIME TO
					#		
Charges							
CHARGES							
SILICITO CHARGES DUES CICK D Seriore							
							A
L							¥
				-		-	

Figure 48: Citations - Search by one or more Citation charges.

Search by citation address to view citations issued on a specific Street, city, zip code, reporting area, or intersection. Select Additional Search Criteria – Address.

Additional Search Criteria						
Address	•					
STREET NUMBER	Direction	STREET NAME	STREET TYPE			
	-Select-		-Select-			
DIRECTION SUFFIX	Sub Type	SUB NUMBER	Стту			
-Select- V -Select- V -Select- V	-Select-					
State	Zip		COUNTY			
-Select-			-Select-			
REPORTING AREA						
-Select-						
INTERSECTING STREET DIRECTION	INTERSECTING STREET NAME	INTERSECTING STREET TYPE	INTERSECTING STREET DIRECTION SUFFIX			
-Select-		-Select-	-Select-			
One Line Starch						
Go Back Reart Search						
GO BACK FREEK Search						

Figure 49: Citations - Additional Search Criteria - Address.



#### APPENDIX: 11.0.0 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING

#### TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 11.0.0 release along with product enhancement JIRAs.

JIRA #	Client Ticket #	Summary	Type of Issue	Functional Documentation
IA-3046	TTI108756 TTN111076	Rewrite Collapse - Address (Part1)	Enhancement	Software modification to add Sub Type and Sub Number as optional filters when a user chooses to search for duplicate addresses by "Specify Address Details".
IA-59947	174008	Search Screen Consistency - Initiate search with Enter Key	Enhancement	Software modification to initiate search when hitting the enter key. For consistency with other search pages searching by hitting the Enter key on the keyboard is now available for: - Inventory Management Search - Civil Process - Search - Tow/Impound - Search
IA-60238	N/A	Field Arrest Search - error when apostrophe is used in search fields	Enhancement	Software modification to accept an apostrophe in the search fields when searching for a field arrest.
IA-60489	338364	Citations : Adding Citation/Enforcement without ticket #	Enhancement	Software modification to add a new flag to CITATION_TYPE_CODES which determines whether to require a ticket number when adding/updating a citation. If REQ_TICKET_NUM_FLAG is set to "Y" then a ticket number will be required when adding/updating a citation (previously this was the default). If the flag is set to "N", a ticket number is not required when selecting that enforcement type.
IA-60512	00337401 00361494 00364781	Approval Process - Add the ability to tag issues that need correction	Enhancement	Software modification to allow Supervisors the ability to add disapproval comments under each





				section of a report to offer explanation to the reporting officer on what needs to be corrected.
				A single button streamlined disapproval action is now supported where the approving supervisor is taken to the incident summary page. Click Approval Utilities to view previous entered comments, incident warnings, or search the offense glossary. Disapproval comments are available for the Incident Header, Offenses, Names, Property And Vehicles, Attachments, and Narrative sections.
				User's receiving a disapproved report are now required to acknowledge all disapproval comments before resubmitting a report for approval.
IA-61409	N/A	Enhance Address Alert Search Web Service to Include person involved for Field Contact	Enhancement	Enhancement to the Address alert web service to include field contact involved parties when making a request for an address. The existing web service offered involved person alerts for Warrants, Incidents, Arrests, Court Papers, and now Field Contacts.
IA-61713	N/A	Day/Night Mode: Apply night mode to Incident Wizard icons on Header tab	Enhancement	New 11.0 UI modernization resolved this issue. The incident wizard link now respects the day / night mode.
IA-61795	345669	Custom Forms - Transferred user can't approve already forms pending review	Bug/Defect	Software improvement to allow users that were transferred to an agency after a form review request was sent, to now review/reject a form if the user meets the role/agency requirements. This change applies to all form review requests submitted after the 11.0 release.

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				Prior submissions will need to be approved by a user that has supervisor access prior to the form review request. Important notes for this modification: -When submitting a form you must select at least 1 role. - When determining if the user can review/reject a form the logic evaluates the user's current agency with the agency selected when the form review request was submitted.
IA-61832	345985	Field Arrest : Delete Log - Add new search criteria for agency	Enhancement	Software modification to Agency Code LOV to the Field Arrest Search Delete Log page. Searching on a parent agency in a multi- tiered organization will return search results for all agencies under the parent organization.
IA-61981	N/A	Auditing - Add the ability to see every time a user ID has logged into system	Enhancement	Software enhancement to add a new permission category AUDIT_LOGIN_QUERY. This permission is given to DBA and SYSTEM_ADMIN roles for initial deployment. The permission gives the ability to view Login Audits via the Auditing page.
IA-62843	351576	Incident - Property Value field label update	Enhancement	Changed the label for the value field on the incident property and incident vehicle pages to Stolen/Damaged/Recovered Value (\$) which reflects the purpose of the field more.
IA-63403	353359	Judges - need to be able to add and deactivate judges in the application	Enhancement	Software enhancement to allow the deactivation of a Judge name in the Judge's List of values (LOV). Sign in as any user who has the ability to access and edit Agency Settings, and/or view RMS Tables in Administration. Navigate to Administration >



				Agencies > Edit any Agency > Agency Settings. In the Other Tables section on the right, there should now be a link to Judges, as well as a count of how many Judges are currently present in the table. Select the action button to edit records and add or deactivate a Judge record.
IA-63746	352234	Incident Report - Add ability to download attachments in bulk	Enhancement	Software enhancement to select attachments in mass for downloading from an incident report. The ability is available on the "File and Image Attachments" of the Incident Summary tab or on the Attachments tab, as well as any other area the incident attachment list may appear.
IA-64171	357529	Field Arrest : Custom Form - Remove fields from Charge/Bond Information form	Enhancement	Software modification to remove fields labeled "Bond Amount" and "Bond Type" that appear when printing a custom form associated to a field arrest. The information was not populated when printing in the header area however is printed in the bottom section under Charge/Bond Information.
IA-64974	#N/A	MICR DATASET Page Order by Dataset descending	Bug/Defect	Usability improvement to order the datasets appearing on the Michigan MICR (NIBRS) dataset management page by most recent dataset first.
IA-64322	358623	Master Names - SSN/DL Duplication Warning	Enhancement	A software modification was added to the 10.31 Add Person page to alert of a duplicate person when entering a SSN or DLN that exists for a previously entered person.
IA-65080	311093	Custom Forms - Create a permission to change form status regardless of agency in multi-tier agency	Enhancement	Software enhancement to add new permissions to manage custom forms in a multi-tiered agency configuration. - Schema Level Permission -User Forms - Open Any Form For Edit -



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				bypasses the Restrict edit feature on forms (checkbox on form template edit page) - Org Level Permission - New Permission Category and Permission added "User Forms - Open a Form For Edit at Org Level" -Allows user to open forms for edit if the form is in the user's Org -Added to OFFICER_SUPERVISOR, DBA, and CID_SUPERVISOR roles out of the box - Agency Level Permission - Renamed Permission Category "User Forms - Open a Form For Edit" to "User Forms - Open a Form For Edit at Agency Level" - Allows user to open forms for edit if the user's default agency is the same as the form agency IMPORTANT notes: - Restrict Edit Feature on forms restricts the forms from being opened up by anyone other than the creator or person with Schema level permission listed above. - The Change status link will not display if the form is in initial or Disapproved status. - When changing Custom form templates the changes will apply to forms made from that point on, not form instances that already exist.
IA-65088 IA-67323	337395	Incident Reports - Allow searching by multiple Incident Types	Enhancement	Software enhancement to allow searching for incidents reports by selecting multiple incident report types and searching using a grouping of offenses. Offense groups are configured from the Offense Admin page.



IA-65153	N/A	MICR - Encrypt Credentials	Engineering Enhancement	Encrypt credentials for Michigan MICR web service.
IA-65158	362821	Vehicle & Organization Collapse - Enhancement	Enhancement	Software workflow improvement - When completing a collapse for vehicles and organizations, using the "Specify Details" search option, the "Perform Another Task" button will take the user back to the Search Vehicle/Org Matches page where the previous filtered criteria is maintained.
IA-65398	00356112 00356441 00357210 00360333	Citations - Search Enhancement to include Custom Fields	Enhancement	Software enhancement to offer searching citations by custom fields existing added to the citation record.
IA-65437	N/A	Upgrade to jQuery 2.x (or 3 if Angular Allows)	Engineering Enhancement	Technology Upgrade.
IA-65459	348762	eTicket to Citations - Interface from eTicket is not transferring over Lat/Lon	Enhancement	Interface enhancement for Indiana ECWS citation interface. The interface will now upload latitude and longitude if available when creating a new address or matching an existing address with no latitude and longitude present.
IA-65486	N/A	KIBRS Transfer ATN from RMS to KIBRS portal	Enhancement	Software interface enhancement for Kansas KIBRS reporting. This enhancement implements an incident validation to alert users to add an ATN to an incident report where an offender is listed as an Offender. The ATN will now be written to the KIBRS submission file.
IA-65495	N/A	KIBRS request to transfer description of articles and quantities from RMS to Portal	Enhancement	Software interface enhancement for Kansas KIBRS reporting. This enhancement will now include the property description details for property items included in the KIBRS submission file.
IA-65537	N/A	KS-IBR - Translate Victim Type of L to I	Configuration	Software interface enhancement for Kansas KIBRS reporting. This enhancement will now translate the victim type of L - Law Enforcement to I - Individual. KIBRS does not support the FBI



				NIBRS LEOKA submission standard.
IA-65588	N/A	Incident - Citation: open up advance search for officer to show all officers	Enhancement	Software enhancement to search all agencies when adding an officer to an incident report or citations.
IA-65697	N/A	Create NEBRASKA TRACS to Online RMS Interface	Configuration	New eCitation interface to translate Citation data from the Nebraska State TRACS system to load into the Online RMS citations module.
IA-65757	366396	Attachments - Investigate option to save orientation of the Image when uploading in Online RMS.	Enhancement	Software enhancement to add an image editor when uploading an image. The image editor offers the ability to rotate and crop the image.
IA-65809	00366837 00374057	Citations - Add ability to search by address where citation issued and charges	Enhancement	Software enhancement to allow searching for citations by citations charge and citation address.
IA-65811	366836	Incident - Allow searching by offense groupings	Enhancement	Software enhancement to allow searching for incidents reports by selecting multiple incident report types and searching using a grouping of offenses. Offense groups are configured from the Offense Admin page.
IA-65827	367017	% Wild card search is not working correctly with solar search for Permits.	Bug/Defect	Software improvement to allow wild card searching for Permit number.
IA-65881	N/A	Highlight offenses that haven't been visited when importing a FA	Enhancement	Software enhancement to improve usability and awareness of offenses imported from a field arrest that do not have NIBRS data completed. Offenses that require NIBRS details will display, a red exclamation mark in the first column of the offense list.
IA-65893	N/A	Fleet Vehicle - Custom Forms	Enhancement	Software improvement to allow the association of custom forms to fleet vehicles.
IA-65894	N/A	Address Collapse - Add Intersections	Enhancement	Software improvement to find duplicate intersection related addresses. The Intersecting Street Name has been added to the optional filters on the address



				collapse pages. This includes the match by group page and the main address collapse page
IA-65912	N/A	Personnel Management Configuration - Finish Usage of new Config Page Generator	Enhancement	Software improvement for Admins to manage personnel management code tables.
IA-65923	N/A	Install table Entry for Release 11.0.0	Configuration	Software version update.
IA-65926 IA-66151	368335	One line address search is too restrictive	Bug/Defect	Usability improvement to support the inclusion of City in the Address One Line Quick Search. Also added user help text after the Address Quick Search label to inform user what information can be searched on (Street #, Direction, Street Name, Street Type, and City. Entering other information will not return a match. The search logic was originally coded to not consider City to improve matching logic. The logic has ended up being too restrictive and does not return a match if a user enters information for City.
IA-65941	367648	Personnel Management - Have Active Status default to "Active"	Enhancement	Software improvement to default employee status to "Active" when searching personnel management.
IA-65947	367477	Tow/Impound - Remove Comments from printed report	Enhancement	Software improvement to add a new print option for Tow Impound reports. The print option will hide or print towing comments entered for the Towing section on the Impound page. The print option is called 'Towing Comments' and is defaulted to off. Enabling this print option will display the 'Comments' field in the 'TO BE PREPARED BY IMPOUNDING OFFICER' section of the printed report.
IA-65989	367732	Add Index ID field to search on Organization Collapse	Enhancement	Software improvement to streamline Organization / Business collapses. When choosing to search for a duplicate organization



				/ business to collapse, user can now search using the record Index ID.
IA-65990	367732	Add Index ID field to search on Vehicle Collapse	Enhancement	Software improvement to streamline Vehicle collapses. When choosing to search for a duplicate vehicle to collapse, user can now search using the record Index ID.
IA-66104 IA-66105 IA-66106	N/A	Indiana Bureau of Motor Vehicles STARS to Online RMS Interface - Person	Enhancement	New RMS system interface for Indiana Bureau of Motor Vehicles STARS system. The interface supports searching STARS for person and vehicle records and importing data to Online RMS to eliminate redundant data entry.
IA-66135	368369	Master Indices : Address - Allow interface to update missing Lat/Lon on Saved addresses	Enhancement	Interface software improvement for sites with a CAD spill interface creating case / incident reports in Online RMS. A new CAD interface maintenance value of GEO_CODE_ADDRESS can be set to 'Y" to cause update an existing address in Online RMS with latitude and longitude from CAD if the latitude and longitude are null for the matching address in Online RMS. This only applies to addresses for case reports created from a CAD spill.
IA-66202	368335	Person Search : Warrants - Extradition section not being displayed	Bug/Defect	Software modification to display Warrant extradition information when viewing warrant from Person Search Results.
IA-66529	370081	Incident Report : Add Property - Change the label below Property Damage field to Damage Description	Enhancement	In responses to several client requests, the label on the Incident property page under the field for Property Damage has been updated to read "Damage Description".
IA-66698	368767	Add Evidence Page - add Occurrence Date/Time	Enhancement	Usability improvement to add the incident summary details to the top of the evidence to assist users with seeing dates and times needed for evidence entry. If



IA-66738 IA-66832 IA-67187	N/A	Image Upload Feature	Enhancement	<ul> <li>the vehicle mileage, the logic uses</li> <li>the vehicle mileage as the current</li> <li>mileage. If end mileage is entered</li> <li>AND the 'current mileage' is above</li> <li>0, added a validation that end</li> <li>mileage is greater than the</li> <li>current mileage and end mileage</li> <li>is not more than 10,000 miles</li> <li>more than the current mileage.</li> <li>3 - Add Fuel / Oil Record -</li> <li>Validation to check if mileage</li> <li>entered is greater than the</li> <li>current mileage and that the</li> <li>mileage is not more than 10,000</li> <li>miles more than the current</li> <li>mileage.</li> <li>An "Image Library" feature is now</li> <li>available to save officers time by</li> <li>allowing the uploading of one or</li> </ul>
IA-66798	371375	Fleet Mgmt Prevent user from adding an ending mileage over a certain amount	Enhancement	Software improvement to check mileage entry for common user errors. 1 - Officer Assignment Start Mileage - If start mileage is entered AND the vehicle has a current mileage above 0, added a validation that start mileage is greater than the current mileage and start mileage is not more than 10,000 miles more than the current mileage. 2 - Officer Assignment End Mileage - Checks 'start mileage' against entered mileage. If there no start mileage, the logic uses the vehicle mileage as the current mileage. If end mileage is entered AND the 'current mileage' is above
IA-66746	371043	Training - Allow Minimum Hours field to accept decimal value	Enhancement	validation text to remind the user of the time. Software improvement to allow the training minimum hour's field to accept a decimal value.
				entering an evidence date and time prior to the occurrence date and time, the occurrence date and time will display in the error



				more images directly from a mobile device to a personal RMS image library for the user. The images are available to easily import into an incident report, field arrest, and master person records.
IA-66846	361671	Master Indices : Person - Remove the Role count from table when put in Security Group	Enhancement	Software Improvement to modify the logic for calculating the Offender count in the 'Incident by Role' grid on the master index person view summary and view details pages to NOT include incidents that the user does not have access to view and NOT include expunged incidents for the offender unless the user has permission to view expunged records.
IA-66865	371870	Number of Premises QA does not appear on Offense after approved	Enhancement	Software improvement to display the NIBRS number of premise question for burglary offenses from a rental storage to display the question on the offense details page rather than a subsequent page.
IA-66884 IA-65909	372033	Evidence - Transfer from Officer A to Officer B not shown in Evidence Review	Bug/Defect	Software improvement to display items of evidence that have been transferred to a user in the user's "My Recent Activities – Evidence Review".
IA-66946	372289	Fleet Mgmt Add decimal to Vehicle Purchase Price	Enhancement	Software improvement to allow the Vehicle Purchase price for Fleet vehicles to accept a decimal value.
IA-66951	372346	Tow/Impound - Release Comments Field enhancements	Enhancement	Software improvement to Tow Impounds. New Print Options Supported. 1 - "Release Comments" - Selecting 'Release Comments' automatically selects 'Tow Release' print option. This will print the release comments for each vehicle hold that is released.



				<ul> <li>2 - "Tow Release" - Unselecting</li> <li>'Tow Release' automatically unselects "Release Comments".</li> <li>Release comments can only be selected with the Tow Release option.</li> <li>3 - Added comments to the tow log entries for the following actions:</li> <li>- Add Hold</li> <li>- Release Hold</li> <li>- Submit Impound for Approval</li> <li>- Reject Impound Approval</li> </ul>
IA-66955	372363	Master Indices : Person - Add ability to add mug shot from Add Person screen	Enhancement	Usability improvement to add a person photo from the person quick entry page when added a new person record.
IA-66957	N/A	Incidents - Clandestine Labs / Marijuana Page Updates	Enhancement	Software improvement for marijuana labs and clandestine labs pages for Texas TIBRS reporting. When a drug offense is added to a report and marijuana or another drug type is associated to the offense, the user has the option to add a Marijuana Fields Seized or Clandestine Lab Seized record. Once added, the user may view, edit, or delete the record, but can no longer add 'additional' records.
IA-67057	N/A	Field Arrest - Saved Twice	Bug/Defect	Software improvement to prevent users on slow connections from clicking the Field Arrest Save button multiple times and possibly creating a duplicate field arrest.
IA-67027	372291	Field Arrest - Add ability to add multiple offenses at once	Enhancement	Software improvement to allow charges be added to a field arrest in mass.
IA-67163	373248	Incident Report - Victim appeared on report where did not belong and not removable	Bug/Defect	Software modification to protect the integrity of incident reports. The exact issue could not be reproduced. The software code



				was updated to prevent this situation from ever occurring.
IA-67193	N/A	Change Online RMS Copyright Date To 2019	Enhancement	Updated copyright information to 2019.
IA-67203	373657	Evidence - Increase number of records to Audit to three digits	Enhancement	Software improvement to allow evidence audits with more than 99 items.
IA-67230	N/A	Improved label for relating an offense to a victim	Enhancement	Usability improvement to change the label from Offense(s) to "Select Offense(s) Against This Victim" for the Victim Offense section of the incident report.
IA-67233	N/A	Add Calls for Service Dates and Times to Narrative Quick Reference	Enhancement	Usability improvement to allow Calls For Service dates and times within the incident report narrative quick reference tool. Officers can now select from - The incident occurrence date/time. - The call date for each CFS record on the incident as well as dispatch/on scene/clear times for any officer that was on that dispatch. When select the date/time will be pasted into the narrative.
IA-67235	N/A	Allow Orgs to turn off the quick entry fields for offenses	Enhancement	Software configuration setting to turn-on/off a quick entry option on the incident offense detail page to display a quick entry option for a common value in the list.
IA-67277	N/A	CFS Search by multiple call types	Enhancement	Software improvement to allow users to search for Calls for Service records in RMS by selecting multiple call types. The search will return CFS records that have a call type in the selected call types for the search.
IA-67293	374010	Personnel Management - Certifications Expiration Date in error	Bug/Defect	Software modification to improve searching by 'Date of Info' and 'Expiration Date' for personnel training certification records.

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IA-67323	N/A	Admin - Offense Groups Admin Screen	Enhancement	Software Enhancement to search for incidents by a grouping of offenses. Administrators can configure offense groups by selecting Administration -> Tables -> RMS Tables -> Offense Group Codes This new page lists all the existing offense groups. Admin users can add/edit/delete the offense groups. Add/edit dialog allows user to enter the group name (required), agency, and select one or many offense codes to add to the group. Use the auto complete to select offense to add to the offense grouping. Offense groupings display in the additional search criteria – offenses. The offense
				groups list of values display groups that have no agency assigned OR groups within the user's agency or a parent agency of the user's agency. Software modification to improve
IA-67328	374129	Vehicle Collapse - Case of letters in VIN affects search results	Bug/Defect	the searching of vehicles by VIN numbers for collapsing.
IA-67332	374075	NIBRS XML - Create setup to transfer XML data to ISP portal web service	Engineering Enhancement	Web Service to support sending XML submissions to the State of Indiana's NIBRS XML portal.
IA-67361	374264	Modify Procedure - EJS_SEARCH_CIT_PERSON_SP	Bug/Defect	Software modification to eliminate duplicate returns for citation searches.
IA-67386	374333	Caution Codes - Unable to Edit a Caution Code	Bug/Defect	Software improvement to allow the edit of caution codes for users having access to enter restricted cautions codes.
IA-67410	N/A	Turn on Narrative Quick Reference	Configuration	Enabled the Narrative Quick Reference feature for all users. The narrative quick reference tool allows users to view people, vehicles, property, and CFS information when typing the



				narrative and selecting to import text into the narrative to reduce
				typing and potential typing errors.
IA-67413	374433	Error printing Inventory / audit	Bug/Defect	Software modification to resolve an issue with printing the inventory audit report.
IA-67512	374868	Incident Report - Add Warrant info to Arrests section on Summary tab	Enhancement	Usability improvement to display warrant charge information on the incident report in the associated field arrest grid, charge display section.
IA-67709	N/A	Update Copyright information in Online RMS Footer	Configuration	Update Company information in Online RMS Footer.
IA-67739	N/A	Turn off browser auto-complete for multi-selects across the application	Enhancement	Usability improvement to turn off browser auto-complete text ability when typing in multi-select LOVs.
IA-67741	N/A	Change Manage Front Screen Layout wording	Enhancement	Usability Improvement to update the wording for the Manage Front Screen Menu to "Manage Home Screen".
IA-67742	N/A	Visualization: change person icon to gender neutral	Enhancement	Updated Icon for person visualization tool to be gender neutral.
IA-67752	N/A	Tow/Impound - Submit for Review Issue	Bug/Defect	Software modification to improve error checking when submitting a Tow Impound for review. The error checking logic was combined into one process to eliminate false errors.
IA-67812	N/A	Turn on breadcrumbs for all users in the system	DevTask	Turn on breadcrumbs for all users in the system.
IA-67819	N/A	Change Jail Tracker API URL & Auth	Configuration	Updated API URL and Authorizations for sites with integration to Caliber/Harris Jail Tracker application.
IA-67870	N/A	Charge Code Performance	Performance	Software modification to make the charge code configuration page more performant.