



Online RMS
Product Release Bulletin
Version 11.1.0

August 6, 2019

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	07/24/2019	1.1	Draft Release To Training Version – Please note, changes to screen prints and descriptions may change for final PRB/PCN on August 6, 2019.
T. Thompson	08/06/2019	1.2	Production release. Update to case activity images and PCN JIRAs.

TABLE OF CONTENTS

REVISION HISTORY	1
TABLE OF CONTENTS	2
INTRODUCTION	3
PRODUCT REQUIREMENTS	3
RELEASE MILESTONES	4
NEW FEATURES & ENHANCEMENTS	5
ONLINE RMS 11.1.0 HIGHLIGHTS.....	7
<i>Follow-up Investigative Case Management Improvements.....</i>	<i>7</i>
<i>Incident Enhancements.....</i>	<i>14</i>
<i>Master Indices Enhancements.....</i>	<i>16</i>
<i>BroadCast Message Improvements.....</i>	<i>17</i>
<i>Custom Field Domain Generator</i>	<i>18</i>
<i>Reporting Menu</i>	<i>20</i>
<i>Caliber Accurint Query Improvements</i>	<i>21</i>
APPENDIX: 11.1.0 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING	22
TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS	22

INTRODUCTION

This document provides an overview of the software changes delivered in the 11.1.0 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.1.0 release.

End Date	Milestone
02 Apr 2019	11.1.0 Sprint 1 Starts
02 Apr 2019	11.0.0 Release Available
16 Apr 2019	11.1.0 Sprint 1 Ends / Sprint 2 Starts
21 Aug 2019	11.1.0 Sprint 2 Ends / Sprint 3 Starts
30 Apr 2019	11.0.1 Code Lock / 11.1.0 Sprint 2 Ends / Sprint 3 Starts
07 May 2019	11.0.1 Service Pack Available
14 May 2019	11.1.0 Sprint 3 Ends / Sprint 4 Starts
28 May 2019	11.0.2 Code Lock / 11.1.0 Sprint 4 Ends / Sprint 5 Starts
04 Jun 2019	11.0.2 Service Pack Available
11 Jun 2019	11.1.0 Sprint 5 Ends / Sprint 6 Starts
25 Jun 2019	11.0.3 Code Lock / 11.1.0 Sprint 6 Ends / Sprint 7 Starts
02 Jul 2019	11.0.3 Service Pack Available / 11.1.0 Feature Lock / Stabilization
16 Jul 2019	11.1.0 Sprint 7 Ends / Sprint 8 Starts
24 Jul 2019	11.1.0 Release to RTO (Release to Training / Operations)
30 Jul 2019	11.1.0 Sprint 8 Ends / Stabilization
01 Aug 2019	11.1.0 Code Branch
06 Aug 2019	11.1.0 Release Available

NEW FEATURES & ENHANCEMENTS

Caliber Public Safety announces the release of **Online RMS 11.1.0** to the **Training Environment** on **July 24, 2019**. The training environment will be unavailable for about 4 hours beginning at **5 PM EDT**. The Product Release Bulletin (PRB) is available directly from Online RMS Help menu. Help > Online Help > Product Release Bulletins.

Reminder: Online RMS 11.1.0 release to the Nlets production environment will occur on **Tuesday, August 6, 2019** at **1 am EDT**. Our hosted delivery approach ensures that all clients benefit from the continual improvements and many benefits of Online RMS without the worries of installing software.

Please join us for one of (4) Release Training sessions to learn more about the new features and functionality available in Online RMS 11.1.0. Please mark your calendar to attend one of the below webinars for the date and time that works best for you. ☐

- Wednesday, July 31st at 10:00 AM EST – [Register Here](#)
- Thursday, August 1st at 2:00 PM EST – [Register Here](#)
- Tuesday, August 6th at 10:00 AM EST – [Register Here](#)
- Wednesday, August 7th at 2:00 PM EST – [Register Here](#)

Highlights of Online RMS 11.1.0 Release:

Online RMS 11.1.0 includes **Case Management Enhancements to Assign and Track Case Related Activities, Embedded Narrative Images, LexisNexis Accurant Query Enhancers, BroadCast Message Priority Awareness, Master Indices Search Enhancers, Custom Field Reporting, and State NIBRS Support**, as well as many other product enhancements, integration improvements, and issue resolutions are available in the 11.1.0 release.

Below are a few software enhancements available in the next major release of Online RMS (version 11.1.0), planned for August 6, 2019.

- **Investigative Case Activities** — Take case management to a new level with the ability to assign individual case activities to one or more officers. The ability to assign, track and manage individual case activities offers central management of a case and all related activities. Assigned due dates and the ability to send system notifications offer the ability for supervisors to effectively manage the status of each activity and request updates.
- **Incident Narrative Images** — Add images directly in an incident narrative to enhance the printing and viewing of incident reports for investigative and prosecutorial actions.
- **LexisNexis Accurant Enhancers** — Embedded Accurant queries enable one step access to public data for identity resolution and intelligence-driven policing decisions that improve investigative outcomes, free up valuable staff, and decrease costs. Accurant queries are available from the Person Search, Address Search, and Vehicle Search pages and from the Person, Address, and Vehicle Master Indices pages. Subscribe today by contacting your CSM or support representative.
 - **Person Results** — A PDF version offers improved readability and printing of person search and person comprehensive data returns.

- **Person Query Options** — More combinations available to search for people. Search by:
 - Last Name, First Name, and DOB
 - Last Name, First Name, and SSN
 - Last Name, First Name, and Age Range
 - Last Name, First Name, and Address (Street, City, State or Zip)
 - Phone
- **Master Indices Search Enhancers** — Improved management of Property and Organization records by easily searching for new records using date created by range and created by user. All master indices records now support date created by range and created by user searches.
- **Broadcast Message Priority Awareness** — Full message color coding helps distinguish and draw awareness to Urgent messages.
- **Custom Field Reporting** — Improved reporting for custom fields. Easily generate a reporting domain/view for ad hoc reporting of custom data fields.
- **State NIBRS Support** — NIBRS data elements and XML submissions to support agency NIBRS submission to State NIBRS programs that differ from the Federal NIBRS program.

We hope you join us in our excitement for the release of Online RMS 11.1.0 on Tuesday, April 6, 2019. If you have questions about the release, please do not hesitate to contact us by email at rms@caliberpublicsafety.com.

Our Very Best,

Caliber Public Safety

ONLINE RMS 11.1.0 HIGHLIGHTS

Online RMS 11.1.0 includes many new updates, based on clients' feedback. The overall release focus is to increase operational efficiencies, data management, and improve ease of use. ***Please see the updated Online RMS User Help files and Admin document for more details on the enhancements and features highlighted in this release bulletin.***

Follow-up Investigative Case Management Improvements

Enhancements to the Case Management module streamline usability and offer improved abilities to assign, track and manage case activities added to a follow-up investigative case. These expanded abilities allows assignment of case activities to officers and investigators regardless if the user is assigned to the follow-up case. Start, End, and Review date fields offer the ability for supervisors to effectively manage the status of each case activity and request updates.

- Case Activities now appear on its own tab for improved access, readability, and sorting.

My Cases / Edit Case (18-000090)

Go Back Quick Print Print

Case Information **Case Activities** Access Log

LEA Case #: 18-000090 Assignment Status: Assign to CID Case Hours: 1
Agency: Caliber Public Safety PD Case Status: Open

Case Activities More than 5 days Within 5 days Overdue Show All Descriptions **Add Case Activity**

Search:

Activity Type	Status	Activity Date	Assigned Officers	Assigned Users	Next Review Date	Activity Description	Actions
Call	In Progress	07/22/2019 1935			08/05/2019		View Edit Delete

Showing 1 to 1 of 1 entries

Go Back

Figure 1: Case Management - Case Activities Tab

- Case activities support Activity Date, Activity Type, Hours Spent, Start Date, End Date, Review Date, Priority, Status and Description.
- The “**Users to Notify of Activity Header Updates**” is available to select assigned case users, CID Supervisors, and assigned activity users for default notification anytime an update occurs to the **Case Activity Header Data**. Only add users to this field that wish to receive a system notifications anytime the Case Activity Header Data is updated. Users will receive an RMS notification for the Case Activity.
- Use the “**Notify User/Supervisor**” button to select and notify officers assigned to the case, officers assigned to the activity, or CID Supervisors for the Case agency at any time.

Case Search / Case Search Results / Edit Case (18-000090) / **Edit Case Activity**

LEA Case #: 18-000090
Agency: Caliber Public Safety PD

Assignment Status: Assign to CID
Case Status: Open

Case Hours: 1

Go Back

ACTIVITY DATE: 07/22/2019 1935

ACTIVITY TYPE: Case Note

HOURS SPENT: 1.0

ADD HOURS:

START DATE: 07/22/2019 1936

END DATE:

NEXT REVIEW DATE: 08/07/2019

Set Next Default Date

PRIORITY: High

STATUS: In Progress

ACTIVITY DESCRIPTION:

USERS TO NOTIFY OF ACTIVITY HEADER CHANGES 1

Go Back **Notify User/Supervisor** **Update Activity**

Figure 2: Case Activities - Create / Edit Activity

- Select Users to Notify and enter a comment.

Notify User/Supervisor

USERS

Click To Select

COMMENT

Cancel Send

Figure 3: Case Activity - Notify User/Supervisor

- **Assigned Officer(s)** offers the ability to assign one or more officers to the activity. Options include:
 - **Assign Myself** – One click assignment to add yourself as the assigned officer.
 - **Assign Officer Groups** - allow quick assignment of a team or taskforce of officers. Offer Groups are managed from the Agency Admin – Settings tab.
 - **Assign Officer** – Use the Officer Search to enter one or more officers from your agency.
- Add Narratives and Custom Forms to Case Activities.
- Associated Field Contacts, Associated Warrants and Associated Field Arrests related to the activity.
- Use the **Case Incidents Actions** icon to create an assign a supplement to yourself or another user.

Assigned Officers + Assign Myself + Assign Officer Group + Assign Officer

Narratives + Add Narrative

Attached Forms

Case Incidents

Report #	Incident Summary	Offenses	Comments	Date Of Info	Actions
18-000090	10/22/2018 - 1007 Technology Parkway Cedar Falls, IA 50613	i		12/12/2018	+

Associated Field Contacts + Associate Field Contact

Associated Warrants + Associate Warrant

Associated Field Arrests + Associate Field Arrest

[Go Back](#)

Figure 4: Case Activity - Central Management Hub

- A quick notification option on the Case Activities – All Activities display provides Supervisors the ability to easily request an update from all assigned officers on the activity. The **Request Update** option only appears if there is at least one officer assigned to the Case Activity.

Case Search / Case Search Results / Edit Case (0057DMPD19) [Go Back](#) [Quick Print](#) [Print](#)

Case Information Case Activities [Access Log](#)

LEA Case #: 0057DMPD19 Assignment Status: Assign to Patrol Case Hours: 0
 Agency: Caliber Public Safety PD Case Status: Open

Case Activities ● More than 5 days ● Within 5 days ● Overdue [Show All Descriptions](#) + Add Case Activity

Search:

Activity Type	Status	Activity Date	Assigned Officers	Assigned Users	Next Review Date	Activity Description	Actions
Informant Information	In Progress	07/23/2019 1518	Holmes, James		08/06/2019 ●	i	+ e p d
Initial Case Review	In Progress	07/01/2019 1517	Tincan, Ken		08/06/2019 ●		

Showing 1 to 2 of 2 entries

[Go Back](#)

Figure 5: Case Management - Case Activities - Request Update

- Enter a comment to notify assigned officers. A new notification of "**INCIDENT FOLLOW-UP CASE - ACTIVITY UPDATE REQUESTED**" is sent to all assigned officers on the case activity. Comments entered only display in the notification text. Add a narrative or comment to the case activity if a permanent record of the request is needed. Taking action on the notification will take user to the edit case activity screen.

Request Update from Assigned Officers

COMMENT

Please provide an update on status.

Cancel Send

Figure 6: Case Activity - Request Update Notification Comment

- **Involved Property** and awareness of evidence has been added to the main Case Management page. Case Users can enter a scheduled disposition date and take action on the evidence via the chain-of-custody icon. The Evidence Action link via the chain-of-custody page only displays for users having the evidence custodian role or having the evidence item checked out to that user.

Involved Property								Show/Hide
Summary	Current Status	Associated Event #	Evidence	Evidence Status	Evidence Location	Scheduled Disposition Date	Actions	
Type: PLANT Desc: Green leafy Property ID: 428	Confiscated	Incident Report # - 13-000791 Supp# 0	Yes	Checked-In	VAULT SHELF 2		 	
Type: ELECTRONIC EQUIP Desc: Silver xbox 360 Colors: Gray/Gray Make: Xbox Model: 360 Ser#: 159987874MJ56 Value: \$350 Property ID: 429	Stolen	Incident Report # - 13-000791 Supp# 1	No					
Type: ELECTRONIC EQUIP Desc: 48" flat screen TV Colors: Black/Black Make: LG Model: 500 Value: \$500 Property ID: 427	Stolen	Incident Report # - 13-000791 Supp# 0	No					

Figure 7: Case Management - Involved Property Grid

- **Involved Vehicles** display vehicles associated to incidents and field contacts associated to the Case.

Involved Vehicles			Show/Hide
Summary	Role	Associated Event #	
Year: 2006 Make: Toyota Model: Corolla VIN: 43TH678342W776 Vehicle ID: 14	Victim	Incident Report # - 13-000791 Supp# 0	

Figure 8: Case Management - Involved Vehicles Grid

- Users with access to the Case Management – Review Cases Search will see a new action to add an activity to any case regardless if the user has access to view the Case. This feature allows investigators and officers not assigned to a case to still contribute information and leads.

Case Search / Case Search Results

Next Review Indicators: ● More than 15 days ● Within 15 days ● Overdue

168 result(s) found







LEA Case #	Status	Assignment Status	Next Review Date	Creation Date	Assigned Officer	Incident Summary	Actions
0002-10	Closed	Cleared		03/11/2010	SUPER, JOE - Lead Investigator	3021-2010	  
0032DMPD13	Cleared Exceptionally - Victim Refused To Cooperate	Cleared		04/09/2013	TRACY, DICK CID - Lead Investigator	13-000742	  

Figure 9: Case Management - Case Review Search - Add Activity

- Assigned Case Activities display in the User's – Recent Activities Grid – **"My Case Activities"** with a count of the active activities. The count indicator displayed as **Red** indicates a past due activity.

Recent Activities	
Initial Report	4
Disapproved	3
Approved (Past 10 Days)	2
Pending Approval	1
My Cases (Active Count)	6
My Case Activities	2

Figure 10: Recent Activities - My Case Activities

- **"My Case Activities"** offer the ability to view or edit assigned activities. Color coding provides awareness of activities **within 5 days** of the review date and **overdue** activities.

My Case Activities

Go Back

My Case Activities

More than 5 days Within 5 days Overdue

Show Active Activities Show Completed Activities

Search:

Show 10 entries

Case Number	Activity Type	Description	Status	Priority	Activity Date	Next Review Date	Actions
13-000791	Public/Crime Stopper Tip	New Activity assigned			08/07/2015 0815		
13-000791	Informant Information	note			07/21/2019 0941	08/04/2019	

Showing 1 to 2 of 2 entries

Previous 1 Next

Go Back

Figure 11: Recent Activities - My Case Activities

- Search for Case Activities using the **Case Search – Additional Search Criteria – Case Activity**.

Case Search

Go Back Search

Case Search

LEA Case #

ASSIGNMENT STATUS

CASE STATUS

AGENCY

ASSIGNED DATE FROM

ASSIGNED DATE TO

NEXT REVIEW DATE FROM

NEXT REVIEW DATE TO

CREATION DATE FROM

CREATION DATE TO

OVERDUE CASES

CASES WITHOUT INCIDENTS

ADDITIONAL SEARCH CRITERIA

Case Activity

ACTIVITY DATE FROM

ACTIVITY DATE TO

START DATE FROM

START DATE TO

END DATE FROM

END DATE TO

REVIEW DATE FROM

REVIEW DATE TO

ASSIGNED OFFICER


DUE IN X DAYS

PAST DUE ACTIVITIES

ACTIVITY TYPE

Go Back Reset Search

Figure 12: Case Search - Case Activity

- Narratives added to Case Activities are available to import into incident narratives using the **Narrative Quick Reference** tool. 



My Case Activities / Edit Case Activity / Incident Report MCPD-R-2019-0000 2 / **Narrative**

Exit Report

Summary Header Offenses Names Property & Vehicles **Narratives** Attachments Validations

Incident Summary: 07/10/2019 1629 Hrs - 747 Grow Avenue Dillon, PA 18801
Offense(s): 24110003-240 - UNAUTHORIZED USE OF VEHICLE - MOTOR VEHICLE THEFT

SELECT A TEMPLATE NARRATIVE TITLE LAST SAVED: 07/23/2019 1701

Quick Reference  

You can click on an item description to add it to your narrative at the current cursor position

People Vehicles Dates / Times **Case Narratives**


Name	Other Information
 Case Activity Narrative	Case #: 0057DMPD19

Figure 13: Incident Narrative - Quick Reference - Import Case Activity Narrative

- Select an image and the **Image Width/Size** to insert into the narrative body.

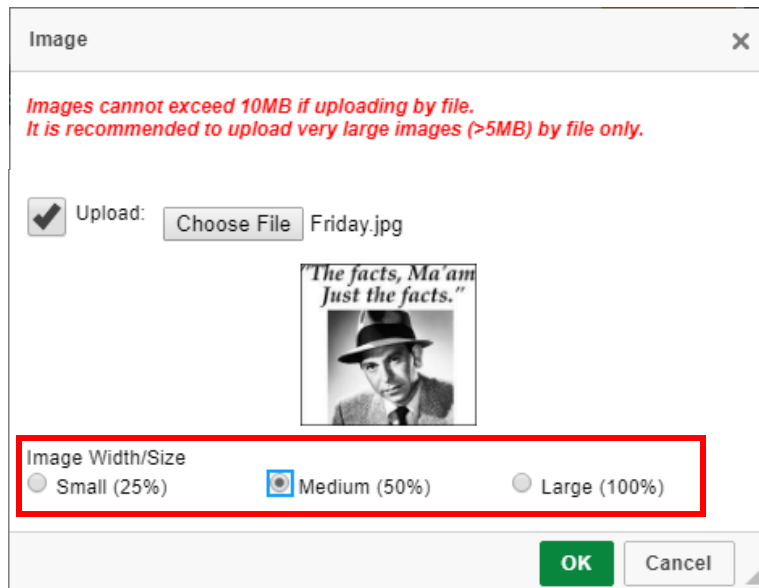


Figure 16: Incident Narrative - Insert Image

- Images display and print directly in the narrative body.

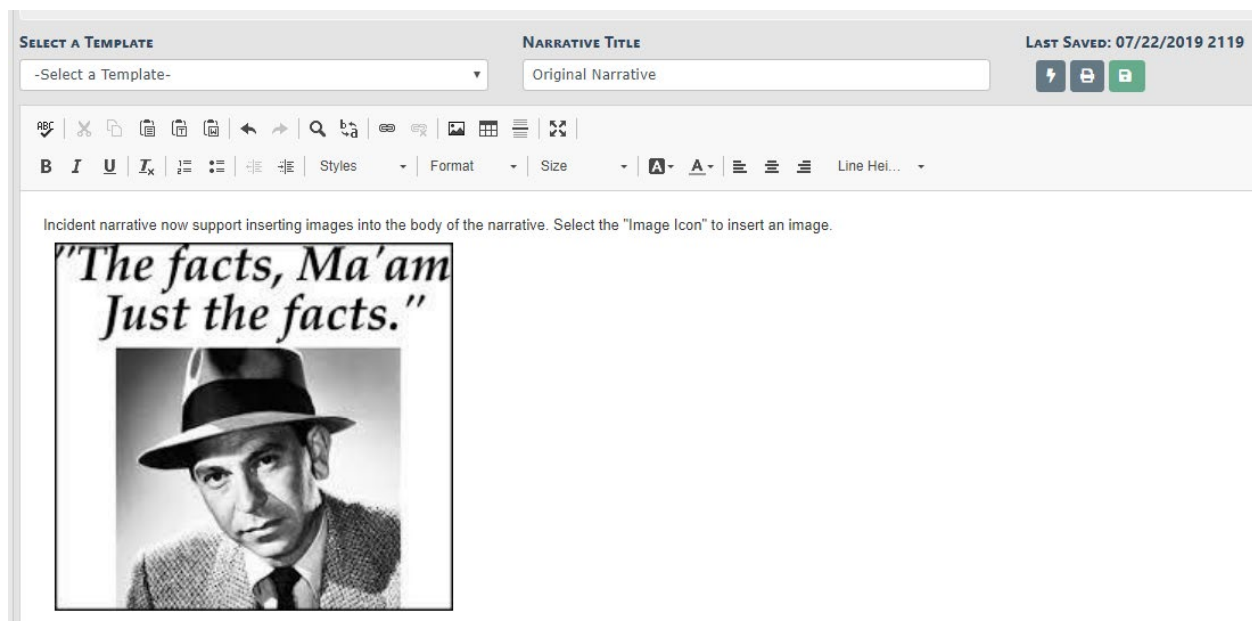


Figure 17: Incident Narrative - Image

Master Indices Enhancements

Improved management of **Property** and **Organization** records by easily searching for new records using date **created by** range and **created by user**.

Property Search

Add Property

Person Address Organization Vehicle **Property** Gang

INDEX ID

SERIAL NUMBER

ITEM DESCRIPTION

CREATION DATE FROM

CREATION DATE TO

CREATOR

CATEGORY
☐ All ☐ Property ☐ Drugs ☐ Documents ☐ Currency ☐ Guns

Figure 18: Property Search Page

Organization Search

Add Organization

Person Address **Organization** Vehicle Property Gang

ORGANIZATION NAME

ORGANIZATION #

ORGANIZATION TYPE

INDEX ID

CREATION DATE FROM

CREATION DATE TO

CREATOR

PHONETIC ☐

SEARCH PREFERENCE
 ALL ANY

Figure 19: Organization Search Page

BroadCast Message Improvements

Color coded messages improves awareness and recognition of critical and high priority messages.

- **Urgent Priority Message** – Full color coding of message.

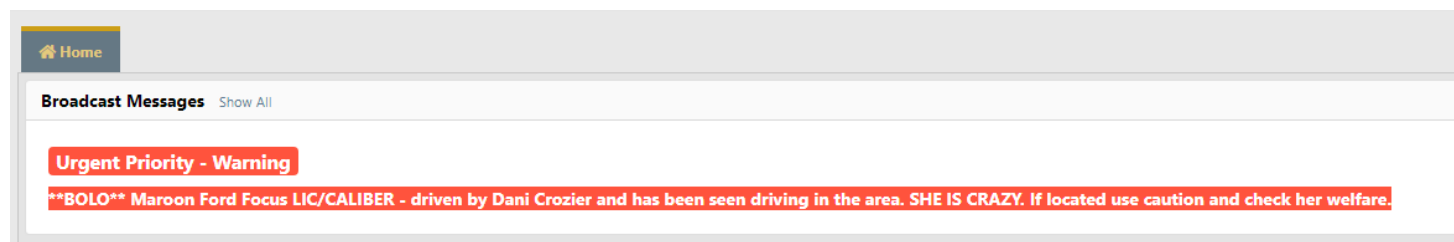


Figure 20: BroadCast Message - Urgent Priority Message

- **High Priority Message** – Color coding of message priority.

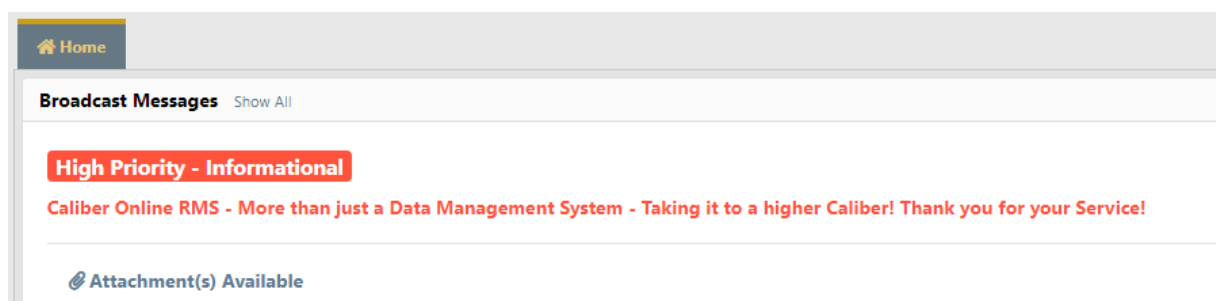


Figure 21: BroadCast Message - High Priority Message

- **Medium Priority Message** – Color coding of message priority.

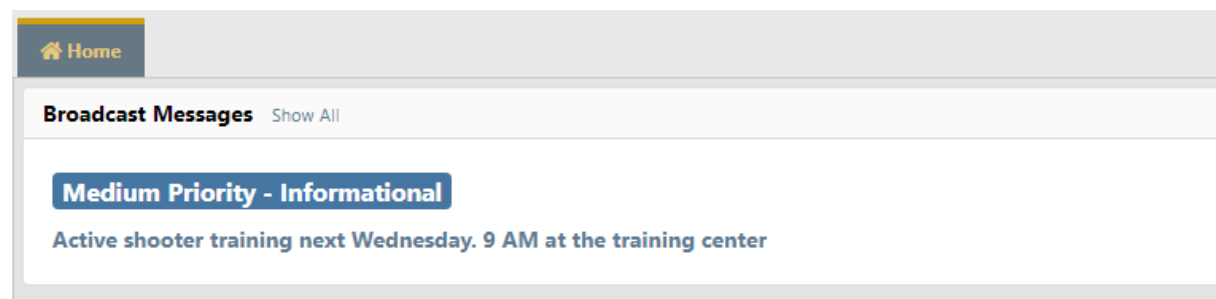


Figure 22: BroadCast Message - Medium Priority Message

Custom Field Domain Generator

Easily create reporting domains for custom fields to simplify and streamline Ad Hoc reporting for custom field data elements.

- Generate Reporting Domain.

Form Administration / Custom Fields / Incident Victim Person Fields

Exit Form Editor **Generate Domain**

Field List Designer Code Tables Status

⚠ This form is currently active. Field editing has been disabled.

Show 100 entries Search:

Field ID	Label	Field Type	Positioned	Required	Displayed	Comment	Actions
WV20	Response Time (In Minutes)	Text - Single Line	Yes	No	Yes		
WV21	Action Taken	Select LOV - Single Value	Yes	No	Yes		
WV22	Complainant	Select LOV - Single Value	Yes	No	Yes		

Figure 23: Custom Fields - Generate Domain

- Restrict Domain to Agencies or leave open for all agencies.

Form Administration / Custom Fields / Incident Victim Person Fields **Generate Form Domain**

Go Back

Configuration Incident Victim Person Fields

Select which fields you would like to report on. The page is organized based on the form and sub forms. One tab will be displayed for the main form, and a tab for each sub form will be displayed.

For fields which have comments enabled, you may also choose to report on the comments.

For more complex fields such as master index people, you will have to select exactly which information you want displayed.

Important things to remember

- The more fields you select, the slower the report can get. Only select what is absolutely needed. Remember you can create multiple domains for the same form.
- The domain created will only be valid for this schema you are currently in. If you want to create a domain for the exact same form in a different schema, you will have to log into the RMS on that schema and repeat this process

Below you may select which agencies will be reported on. If selected, the domain will be restricted to only these agencies forms.

RESTRICT TO AGENCY

Click To Select

Generate

Figure 24: Custom Field - Restrict Domain

- Select Data Fields to include in Domain.

Form Administration / Custom Fields / Incident Victim Person Fields / **Generate Form Domain**

Configuration **Incident Victim Person Fields**

- ☒ Action Taken
- ☒ Complainant
- ☒ Has Complainant Called Before
- ☒ Is Incident Violation of Protective Order
- ☒ No of Times Complainant Has Called
- ☒ Protective Order on File
- ☒ Response Time (In Minutes)
- ☒ Total Time Involved (In Hours)
- ☒ Was Protective Order Filed Following Incident

Generate

Figure 25: Custom Fields - Select Data Fields

- Generate domain and save XML file to import into Jasper Ad Hoc Report Server.
- Include XML in support ticket and request Caliber Admins add view to Jasper Server.

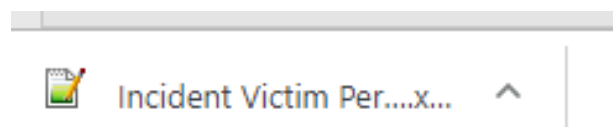


Figure 26: Generated XML file

Reporting Menu

Expandable and collapsible menu tree structure improves the usability of the RMS reports page.

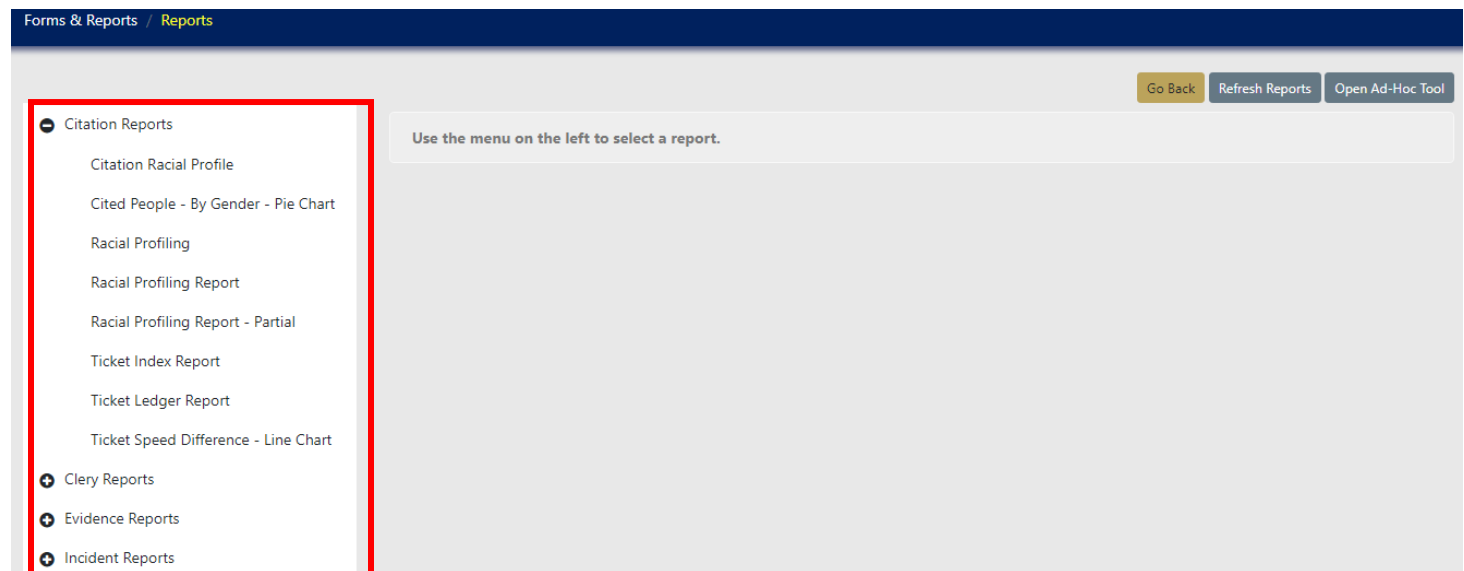


Figure 27: Reports Menu - Tree Structure

Caliber Accurint Query Improvements

Embedded Accurint queries enable one step access to public data for identity resolution and intelligence-driven policing decisions that improve investigative outcomes, free up valuable staff, and decrease costs. Accurint queries are available from the Person Search, Address Search, and Vehicle Search pages and from the Person, Address, and Vehicle Master Indices pages. Subscribe today by contacting your CSM or support representative.

- **Person Results** — A PDF version offers improved readability and printing of person search and person comprehensive data returns.

Person Search Results

LexisNexis Person

Import Record Export XML Details View PDF Details Run Comprehensive Report

This result is from a query ran on 07/18/2019 06:22 by user Tincan, Ken - Patrol Supervisor, ID# B9001 - Caliber Public Safety PD.

Last Name:	HOLLY	First Name:	GERRETT	Middle Name:	Y
Gender:	Male	DOB:	7/7/1968	SSN:	050110340

Figure 28: LexisNexis Accurint Query Person Results- PDF View Option

- **Person Query Options** — More combinations available to search for people. Search by:
 - Last Name, First Name, and DOB
 - Last Name, First Name, and SSN
 - Last Name, First Name, and Age Range
 - Last Name, First Name, and Address (Street, City, State or Zip)
 - Phone

Person Address Organization Vehicle Property Gang

Go Back Search

4 mobile results available.

LAST NAME FIRST NAME MIDDLE NAME

TITLE DOB AGE

RACE SEX INDEX ID

DRIVERS LICENSE DRIVERS LICENSE STATE SSN

NAME TYPE CREATOR

CREATION DATE FROM CREATION DATE TO

PHONETIC

SEARCH CRITERIA

First Name and Last Name and DOB MM/DD/YYYY

or

First Name and Last Name and SSN

or

First Name and Last Name and Address (Street Name, City, State, or Zip)

or

First Name and Last Name and Age From and Age To

or

Phone Number

Click to view Entire Entry

STATEWIDE SEARCH

SEARCH PREFERENCE

ALL ANY

Result Type	Search Status
Tab	X Not Ready
Tab	X Not Ready
Tab	X Not Ready
Tab	X Not Ready

Go Back Reset Search

Figure 29: LexisNexis Accurint Person Query - Search Combinations

APPENDIX: 11.1.0 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING
TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 11.1.0 release along with product enhancement JIRAs.

JIRA #	Client Ticket #	Summary	Type of Issue	Functional Documentation
IA-55941	156807 343402	Master Indices - Property : Allow search for property by date range	Enhancement	Property search enhancements to remove 200 record search return limitation and add the ability to search by property created date range and creator id.
IA-59738	172745	Case Management - Case Activity Note Enhancement	Enhancement	Case Activity enhancement to offer incident narrative like features to Case Activities. Add one or more narratives to a Case Activity.
IA-65208	N/A	Fillable form: Fields overflow outside the border in Edit Fillable PDF page and Field LOVs not sorted in alphabetical order	Bug/Defect	Custom Forms fillable PDF configuration improvements. <ul style="list-style-type: none"> List all available data fields in the configuration page display. Display LOVs for Custom Form Fields and PDF Fields in alphabetical order.
IA-65209	N/A	Admin: cancel or go back button from Manage User tabs do not retain user entered filtered on user search results	Enhancement	User Admin search improvements to retain search filters when returning from viewing or editing a user.
IA-65402	364417	Master Indices : Add search for creation date and creator (user) to Org & Prop	Enhancement	Improved management of Property and Organization records by easily searching for new records using date created by range and created by user.

IA-65403	N/A	NIBRS 2019 - Add 26F and 26G Offenses to Cargo Theft List	Configuration	<p>As of 1/1/2019 Identity Theft (26F) and Hacking/Computer Invasion (26G) are allowed offenses that can be associated to Data Element 2A (Cargo Theft). If either of these offenses are added to an incident the user must indicate if Cargo Theft was involved.</p> <p>Refer to 2019 National Incident-Based Reporting System User Manual Version 1.0, Document Date 3/30/2018, page 70.</p>
IA-65428	N/A	2019 NIBRS Changes/Additions	Configuration	<p>Offense Segment –</p> <ul style="list-style-type: none"> Data Element 8 (Offender Suspected of Using) - Update the description of code 'C' from Computer Equipment to Computer Equipment (Handheld Devices). Data Element 13 (Type Weapon/Force Involved) - Update the description of code '35' from Motor Vehicle to Motor Vehicle/Vessel'. <p>Victim Segment –</p> <ul style="list-style-type: none"> Data Element 31 (Aggravated Assault/Homicide Circumstances Update the description for NIBRS code = 06, the description will change from "Lover's Quarrel" to "Domestic Violence". Add NIBRS data value 33 with description "Other Negligent Weapon Handling" to list of aggravated assault/homicide circumstances values when offense is 09B.

				<ul style="list-style-type: none"> Data Element 31 (Aggravated Assault/Homicide Circumstances): For NIBRS Offense 09C-Justifiable Homicide - Add NIBRS data value 06 with description "Domestic Violence". Add code XR = Victim Was Ex-Relationship (Ex-boyfriend/ex-girlfriend).
IA-65476	364755 372014	Narratives - Allow ability to insert images into narrative body (Chrome & Edge) - RESEARCH	Enhancement	Software enhancement to Add images directly in an incident narrative to enhance the printing and viewing of incident reports for investigative and prosecutorial actions.
IA-65544	364422	Case Activity Time Tracking	Enhancement	<p>Multiple enhancements to improve usability and tracking of case activities.</p> <p>1) Added a New tab for 'Case Activities' tab. Search and sort by available.</p> <p>2 Case Activity - Added new fields Hours Spent, Start Date, End Date, Review Date, Priority, Status, (ejs code tables 'CASE_ACTIVITY_PRIORITY_CODES', 'CASE_ACTIVITY_STATUS_CODES').</p> <ul style="list-style-type: none"> Hours spent will update the main case hours. Review date can be updated with the 'Set Next Default Date' same as the main case 'update due date'. <p>3) Edit Case Activity</p> <ul style="list-style-type: none"> The Hours Spent field becomes read only and the user can 'Add Hours' to the existing total. Hours

				<p>will also be added to main case hours.</p> <p>4) Other Changes</p> <ul style="list-style-type: none"> Closing a case (changing status of closed) will set all activities status to 'Complete' and clear out review dates.
IA-65545	364422	Case Assignments from the Case	Enhancement	Case Management Enhancement to allow assigning one or more officers to a case activity.
IA-65546	N/A	My Case Activities	Enhancement	<p>Case Management Case Activity Enhancements.</p> <p>1) Provide an indicator of past due case activities on Case Management page.</p> <ul style="list-style-type: none"> Use color coding red, green, and yellow balls similar to case review search. Capability to sort based on review/due dates. Capability to sort by past due items <p>2) Provide an indicator of cases with past due activities.</p> <ul style="list-style-type: none"> On Case Review page On Case Load page On Users Recent Activities Case view page. <p>3) Add a link from home page recent activities 'My Case Activities'. Display count for My Cases and Assigned Activities in Red if an open Case or Activity has a past due date.</p>
IA-65547	364422	Case Activity Update Message	Enhancement	Provide a method to send a notification to assigned users of the case activity, from the case activity case management grid to request an update.

IA-65548	N/A	Case Review Search Page Date Searches	Enhancement	Enhanced the Case Review Search page to search for cases based on start date, end date, review/due date, and assigned officer. Quick search options using <ul style="list-style-type: none"> • Due in X day's field • Past Due Activities checkbox.
IA-65549	364422	Incident Case Report Case Activity Fields	Enhancement	Enhance the Case Management Report to print the start date/time, end date/time, review/due date, assigned users, and involved property and organization to the case report. Print options added to Print Involved Property and Print Involved Vehicles.
IA-65794	366199	Duplicated Roles - New role needs inserted into REPORT_ROLE_SECURITY table	Bug/Defect	Software enhancement to copy report security and notifications when creating a new User Role using the duplicate option.
IA-65888	N/A	Incident: Incident record viewer displays css style in Supp column for Impounds	Bug/Defect	Software resolution for Incident reviewer to display Supp number in the Impounds grid - Supp # column.
IA-67119	N/A	NIBRSNJ - Enhance NIBRS XML Report Generation	Enhancement	New Jersey NIBRS specific enhancements. The capability to generate New Jersey NIBRS supplemental data in the XML format as specified by the New Jersey State Police is available for New Jersey RMS clients. Coordination with Caliber CSM or Support team is required. 78 Additional Elements from New Jersey were added to the NIBRS XML standard. These elements include address/location officer information, firearms, domestic violence and carjacking. Carjacking includes detailed vehicle information. The New Jersey NIBRS XML file allows generation of individual XML files

				per incident or as a dataset group into a zip file.
IA-67609	375170	64A and 64B Human trafficking offenses crimes against person not requiring victim offender information	Configuration	NIBRS configuration update to add victim offender required and relationship required for Victims designated as individuals for NIBRS offenses 64A and 64B.
IA-67635	375276	2 Factor Authentication - Setup display bug	Configuration	Software resolution to display 2FA configuration fields for Caliber Admins.
IA-67954	378405	Change interface person matching criteria	Configuration	The following master indices matching criteria have been added to person auto match configuration across the WAR, ECI, ARS, RBC, LDR and LNC document interface category codes. This update is focused on eliminating potential duplicate records when there is a SSN match for records with same first and last name.
IA-67964	N/A	Property Model Number Field - Increase size of field	Enhancement	Software enhancement to expand the model description from 15 to 25 characters.
IA-68144	377387	Cases - Create new permission to allow adding Case Activity notes only	Enhancement	<p>Software enhance to allow users having access to search for Cases to add a case activity/note regardless if they are assigned or have access to the case. Taking action will take the user to the Add Case Activity page.</p> <p>Added new permission 'Case Management - Add Case Activity'. This Permission was added to the following roles for initial deployment;</p> <ul style="list-style-type: none"> • CASE_SUPERVISOR • CID_SUPERVISOR • OFFICER_SUPERVISOR • CID_USER • OFFICER
IA-68154	377319	Incident - Notification History not being recorded fully	Bug/Defect	Software improvement to log notifications related to incident reports when new supplements

				are filed that spawn case notifications.
IA-68265	N/A	Online RMS- Install script for release 11.1.0	DevTask	Online RMS- Install script for release 11.1.0
IA-68272	374973	Broadcast Messages - Color Code the full message based on severity	Enhancement	Software enhancement for Full message color coding to distinguish and draw awareness to Urgent messages.
IA-68275	N/A	Update Agency Setup Spreadsheet and set default value	Technical Upgrade	Agency Set-up Spreadsheet improvements to set Incident Wizard mode to 'On' for all users and handle new columns added to Agency table. Caliber Admins Only.
IA-68280	378107	Citation Home Page Charge Search is not searching Charge Code Table	Bug/Defect	Software resolution for searching citations by charge codes.
IA-68287	N/A	Case Management Design	Enhancement	Main JIRA for Case Management Enhancements. Take case management to a new level with the ability to assign individual case activities to one or more officers. The ability to assign, track and manage individual case activities offers central management of a case and all related activities. Assigned due dates and the ability to send system notifications offer the ability for supervisors to effectively manage the status of each activity and request updates.
IA-68290	N/A	Custom Forms and Fillable PDFs	Enhancement	Software Enhancements for Custom Forms and Fillable PDFs. <ul style="list-style-type: none"> • Allow re-uploading of Fillable PDF without doing a full mapping. • Copy Fillable PDF from one area to another i.e. Field Arrests, Incidents. • When mapping fields sort available fields alphabetically. • Display the 'Add Field' button at the bottom of

				the screen when defining fields.
IA-68293	N/A	Custom Field Domains	Enhancement	Ability to Generate Domains from Custom Fields - Query to be plugged into another domain by Caliber Admins.
IA-68294	N/A	Jasper Report Menu Categories	Enhancement	Expandable and collapsible menu tree structure improves the usability of the RMS reports page.
IA-68364	378399	Case Notes - Cannot select names after first edit	Bug/Defect	Case Activity improvements. Add officers to an activity when editing an activity.
IA-68365	378371	KIBRS Submission error	Bug/Defect	Software resolution for Kansas specific KIBRS submission error.
IA-68373	378546	Fleet Mgmt. - Allow vehicle search by partial VIN	Enhancement	Software enhancement to allow searching by a partial VIN for fleet vehicles.
IA-68384	N/A	Case Management Involved Vehicle and Property	Enhancement	Involved Property and awareness of evidence has been added to the main Case Management page. Users with appropriate permissions can enter a scheduled disposition date and take action on the evidence via the chain-of-custody icon.
IA-68389	N/A	Narratives - Allow ability to insert images into narrative body - Enhancements	Enhancement	Software enhancement to add images directly in an incident narrative to enhance the printing and viewing of incident reports for investigative and prosecutorial actions.
IA-68392	N/A	Incidents: The Header tab does not stay red if comments are not acknowledged and user acknowledges comments in another tab	Bug/Defect	Software resolution to make sure header tab highlights red when disapproval comments exist and are not acknowledged.
IA-68411	378803	Approval Routing - Change destination box auto checked	Bug/Defect	Software resolution to allow users to change destination agency at time of approval routing.
IA-68412	378805	Approval Routing - View Route from any page after page 1 system goes back to page 1	Bug/Defect	Software resolution to retain pagination when the user clicks the offense code link.

IA-68418	N/A	Case Activities - Assign groups of users to an activity	Enhancement	Software enhancement to add the ability to define groups of users at the agency level for the purpose of assigning to case activities.
IA-68419	N/A	Case Activities - Add multiple case notes to an activity	Enhancement	Software enhancement to add one or more narratives to a case activity.
IA-68421	N/A	Case Activities - associate field contacts, field arrest, warrant to a case activity	Enhancement	<p>Case Activities Enhancement - Ability to relate field contacts, field arrests, and warrants to an activity.</p> <ul style="list-style-type: none"> Added association field interviews, field arrests, and warrants to case activities. Associations can be added on the edit activity page. Associations can be viewed on the view activity page. Field interviews and field arrests added to an activity are also directly associated to the main case. Warrants added to an activity are displayed as an involved warrants on the main case.
IA-68422	N/A	Case Activities - add custom forms to case activities	Enhancement	Case Activities Enhancement - Ability to add one or more custom forms to an activity. Custom forms on the activity will display on the main case custom form grid for easy viewing.
IA-68423	N/A	Cases - associate field arrests to cases	Enhancement	Case Activities Enhancement - Ability to associate field arrests to cases. Field arrests that are related to the incident report and field arrests directly related to the case will display in the Case Field Arrest grid.
IA-68424	N/A	Case Activity - Import case notes to incident narrative	Enhancement	Case Activities Enhancement - Import one or more case activity notes into an Incident narrative.

IA-68448	N/A	Lexis Nexis Person Roll-up Search Parameters Enhancement	Enhancement	Lexis Nexis Accurant Person Query Enhancements offer more combinations to search for people. Search by: <ul style="list-style-type: none"> • Last Name, First Name, and DOB • Last Name, First Name, and SSN • Last Name, First Name, and Age Range • Last Name, First Name, and Address (Street, City, State or Zip) • Phone
IA-68449	378945	Master Indices - Property Value field is limited to 5 bytes	Bug/Defect	Software improvement to change Master Index - Property Search - Add Property "Value" field to handle up to 8 digits.
IA-68450	377581	Custom Forms - Offense now display with info bubble	Enhancement	Software improvement to display individual offenses.
IA-68464	378014	CFS times when using the "now" command times do not enter time correctly.	Bug/Defect	Software improvement to support quick entry "now" command when entering date/time on CFS records.
IA-68474	379169	MIBRS state validation error DV new relationship code XR	Configuration	Configuration update for Missouri NIBRS reporting.
IA-68475 IA-68658	N/A	LexisNexis XML Accurant Display - Improve Readability	Enhancement	LexisNexis Person Results Enhancement — A PDF version now offers improved readability and printing of person search and person comprehensive data returns.
IA-68488	N/A	New Permission whether to Display Link for Incident Offenders to Add Unknown Person	Enhancement	Software enhancement for sites wishing to not display the "Add Unknown Offender" link as option for adding offenders to an incident report. The "Add Unknown Offender" link offers agencies to specify a number of unknown offenders and enter partial known information for each offender. This process automatically creates master indices records using the partial identifiers. Later during the supplement process, users are able to easily update the partial record directly from the incident

				<p>report when the offender is identified.</p> <p>For agencies not wishing to use the "Add Unknown Offender" link, please remove the Permission Category of "Incidents - Add Unknown Offender" from User Roles.</p>
IA-68559	N/A	UCR report Duplicate Arrestees	Bug/Defect	Software resolution for Indiana NIBRS error.
IA-68583	379484	Incident - Property not made evidence if prior evidence item has Item# too long	Bug/Defect	Software resolution to handle evidence item numbers greater than 10 characters.
IA-68589	N/A	Online RMS 11.1 Stack Upgrades: Tomcat & Java Upgrades	Technical Upgrade	Software upgrade to Tomcat 9.0.21 and Java 1.8.0_211 versions. Upgrading to current software version is a best practice to ensure security and performance.
IA-68594	379591	M.I. Person Print - Permit Comments do not print	Bug/Defect	Software improvement to print Permit comments when including the Permit report as an option when printing the person report.
IA-68596	N/A	Night Mode color issues on Incident and Incident Mapping	Bug/Defect	Software resolution to improve display and readability of font and background colors while in night mode.
IA-68598	N/A	Online RMS Oracle JDBC Driver Upgrade - 11.1.0 Release	Technical Upgrade	Technical software version upgrade. Upgrading to current software version is a best practice to ensure security and performance.
IA-68607	N/A	Online RMS 11.1: Apache HTTPD Stack Upgrade (Web Tier)	Technical Upgrade	Technical software version upgrade. Upgrading to current software version is a best practice to ensure security and performance.
IA-68615	379815	Evidence - Property made evidence and in checked-in status can be deleted off incident report	Bug/Defect	Software resolution to prevent property from being removed from an incident report if already checked in as evidence, unless user has appropriate permission.

IA-68628	N/A	Night Mode: disabled/read-only fields font is too light and can't be read	Bug/Defect	Software resolution to improve display and readability of font and background colors while in night mode.
IA-68641	N/A	Phonetic and Soundex Person Searches	Bug/Defect	Software resolution for Phonetic and Soundex Person Searches.
IA-68647	380056	WARRANT ASSOCIATIONS ERROR:	Bug/Defect	Software resolution for warrant persons having an associated gang record with no name entered for gang.
IA-68659	N/A	Case Activity Notify Users	Enhancement	Case Activity enhancement to offer users reviewing or working an assigned activity to notify an assigned user to the case, assigned user to the case activity, or CID Supervisor for the agency.
IA-68671	380211	Street Name field is blank when using One Line Entry - Geo Search	Bug/Defect	Software improvement to handle street names that are two words with one of the words matching a street type.
IA-68697	379596	CFS - Manage Calls - Vehicle does not display on Call	Bug/Defect	Software resolution to display vehicles on CFS that have partial description information entered.
IA-68706	N/A	Case Activity: create new link for "assign myself"	Enhancement	Case Activity Enhancements - Quick link to "Assign Myself" to an activity.
IA-68707	N/A	Case Activity: generate notification when case activity is assigned	Enhancement	Case Activity Enhancements - New notification 'INCIDENT FOLLOW-UP CASE ACTIVITY ASSIGNED' set to a user when they are assigned to a case activity. If the assigned officer has a user id and is not the logged in user, they are sent this new notification. The notification description includes the case #, activity type, and activity date. Taking action on the notification takes user to the edit activity page. The user may delete the notification. The notification will automatically be deleted if the officer is removed from the case activity.
IA-68728	N/A	Change Label On the User Profile Security Setting Is Admin	Enhancement	Usability - change Label On the User Profile Security Setting "Is

				Admin" to "Is Caliber Employee System Admin".
--	--	--	--	---

--END--