Caliber
PUBLIC SAFETY

Online RMS
Product Release Bulletin
RTO - Version 11.1.0

July 24, 2019

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	07/24/2019	1.1	Draft Release To Training Version – Please note, changes to screen prints and descriptions may change for final PRB/PCN on August 6, 2019.

TABLE OF CONTENTS

INTRODUCTION

This document provides an overview of the software changes delivered in the 11.1.0 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training

- Customer release training

- Customer release notes

- Release announcement and promotion

- Online help and eLearning updates

- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support **TLS 1.2** or higher.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.1.0 release.

End Date	Milestone
02 Apr 2019	11.1.0 Sprint 1 Starts
02 Apr 2019	11.0.0 Release Available
16 Apr 2019	11.1.0 Sprint 1 Ends / Sprint 2 Starts
21 Aug 2019	11.1.0 Sprint 2 Ends / Sprint 3 Starts
30 Apr 2019	11.0.1 Code Lock / 11.1.0 Sprint 2 Ends / Sprint 3 Starts
07 May 2019	11.0.1 Service Pack Available
14 May 2019	11.1.0 Sprint 3 Ends / Sprint 4 Starts
28 May 2019	11.0.2 Code Lock / 11.1.0 Sprint 4 Ends / Sprint 5 Starts
04 Jun 2019	11.0.2 Service Pack Available
11 Jun 2019	11.1.0 Sprint 5 Ends / Sprint 6 Starts
25 Jun 2019	11.0.3 Code Lock / 11.1.0 Sprint 6 Ends / Sprint 7 Starts
02 Jul 2019	11.0.3 Service Pack Available / 11.1.0 Feature Lock / Stabilization
16 Jul 2019	11.1.0 Sprint 7 Ends / Sprint 8 Starts
24 Jul 2019	11.1.0 Release to RTO (Release to Training / Operations)
30 Jul 2019	11.1.0 Sprint 8 Ends / Stabilization
01 Aug 2019	11.1.0 Code Branch
06 Aug 2019	11.1.0 Release Available

NEW FEATURES & ENHANCEMENTS

Caliber Public Safety announces the release of **Online RMS 11.1.0** to the **Training Environment** on **July 24, 2019**. The training environment will be unavailable for about 4 hours beginning at **5 PM EDT.** The Product Release Bulletin (PRB) is available directly from Online RMS Help menu. Help > Online Help > Product Release Bulletins.

Reminder: Online RMS 11.1.0 release to the Nlets production environment will occur on **Tuesday, August 6, 2019** at **1 am EDT**. Our hosted delivery approach ensures that all clients benefit from the continual improvements and many benefits of Online RMS without the worries of installing software.

Please join us for one of (4) Release Training sessions to learn more about the new features and functionality available in Online RMS 11.1.0. Please mark your calendar to attend one of the below webinars for the date and time that works best for you.

- Wednesday, July 31st at 10:00 AM EST – Register Here
- Thursday, August 1st at 2:00 PM EST – Register Here
- Tuesday, August 6th at 10:00 AM EST – Register Here
- Wednesday, August 7th at 2:00 PM EST – Register Here

Highlights of Online RMS 11.1.0 Release:

Online RMS 11.1.0 includes **Case Management Enhancements to Assign and Track Case Related Activities, Embedded Narrative Images, LexisNexis Accurint Query Enhancers, BroadCast Message Priority Awareness, Master Indices Search Enhancers, Custom Field Reporting, and State NIBRS Support**, as well as many other product enhancements, integration improvements, and issue resolutions are available in the 11.1.0 release.

Below are a few software enhancements available in the next major release of Online RMS (version 11.1.0), planned for August 6, 2019.
- **Investigative Case Activities** — Take case management to a new level with the ability to assign individual case activities to one or more officers. The ability to assign, track and manage individual case activities offers central management of a case and all related activities. Assigned due dates and the ability to send system notifications offer the ability for supervisors to effectively manage the status of each activity and request updates.
- **Incident Narrative Images** — Add images directly in an incident narrative to enhance the printing and viewing of incident reports for investigative and prosecutorial actions.
- **LexisNexis Accurint Enhancers** — Embedded Accurint queries enable one step access to public data for identity resolution and intelligence-driven policing decisions that improve investigative outcomes, free up valuable staff, and decrease costs. Accurint queries are available from the Person Search, Address Search, and Vehicle Search pages and from the Person, Address, and Vehicle Master Indices pages. Subscribe today by contacting your CSM or support representative.
  - **Person Results** — A PDF version offers improved readability and printing of person search and person comprehensive data returns.

- **Person Query Options** — More combinations available to search for people. Search by:
  - Last Name, First Name, and DOB
  - Last Name, First Name, and SSN
  - Last Name, First Name, and Age Range
  - Last Name, First Name, and Address (Street, City, State or Zip)
  - Phone
- **Master Indices Search Enhancers** — Improved management of Property and Organization records by easily searching for new records using date created by range and created by user. All master indices records now support date created by range and created by user searches.
- **Broadcast Message Priority Awareness** — Full message color coding helps distinguish and draw awareness to Urgent messages.
- **Custom Field Reporting** — Improved reporting for custom fields. Easily generate a reporting domain/view for ad hoc reporting of custom data fields.
- **State NIBRS Support** — NIBRS data elements and XML submissions to support agency NIBRS submission to State NIBRS programs that differ from the Federal NIBRS program.

We hope you join us in our excitement for the release of Online RMS 11.1.0 on Tuesday, April 6, 2019. If you have questions about the release, please do not hesitate to contact us by email at rms@caliberpublicsafety.com .

Our Very Best,

Caliber Public Safety

ONLINE RMS 11.1.0 HIGHLIGHTS

Online RMS 11.1.0 includes many new updates, based on clients' feedback. The overall release focus is to increase operational efficiencies, data management, and improve ease of use. ***Please see the updated Online RMS User Help files and Admin document for more details on the enhancements and features highlighted in this release bulletin.***

Follow-up Investigative Case Management Improvements

Enhancements to the Case Management module streamline usability and offer improved abilities to assign, track and manage case activities added to a follow-up investigative case. These expanded abilities allows assignment of case activities to officers and investigators regardless if the user is assigned to the follow-up case. Start, End, and Review date fields offer the ability for supervisors to effectively manage the status of each case activity and request updates.

➢ Case Activities now appear on its own tab for improved access, readability, and sorting.

Figure 1: Case Management - Case Activities Tab

➢ Case activities support Activity Date, Activity Type, Hours Spent, Start Date, End Date, Review Date, Priority, Status and Description.

➢ The "**Users to Notify of Activity Header Updates**" is available to select assigned case users, CID Supervisors, and assigned activity users for default notification anytime an update occurs to the **Case Activity Header Data**. Only add users to this field that wish to receive a system notifications anytime the Case Activity Header Data is updated. Users will receive an RMS notification for the Case Activity.

➢ Use the "**Notify User/Supervisor**" button to select and notify officers assigned to the case, officers assigned to the activity, or CID Supervisors for the Case agency at any time.

Figure 2: Case Activities - Create / Edit Activity

➢ Select Users to Notify and enter a comment.

Figure 3: Case Activity - Notify User/Supervisor

➢ **Assigned Officer(s)** offers the ability to assign one or more officers to the activity. Options include:
  o **Assign Myself** – One click assignment to add yourself as the assigned officer.
  o **Assign Officer Groups** - allow quick assignment of a team or taskforce of officers. Offer Groups are managed from the Agency Admin – Settings tab.
  o **Assign Officer** – Use the Officer Search to enter one or more officers from your agency.
➢ Add Narratives and Custom Forms to Case Activities.
➢ Associated Field Contacts, Associated Warrants and Associated Field Arrests related to the activity.
➢ Use the **Case Incidents Actions** icon to create an assign a supplement to yourself or another user.

Figure 4: Case Activity - Central Management Hub

➢ A quick notification option on the Case Activities – All Activities display provides Supervisors the ability to easily request an update from all assigned officers on the activity. The **Request Update** option only appears if there is at least one officer assigned to the Case Activity.

Figure 5: Case Management - Case Activities - Request Update

➢ Enter a comment to notify assigned officers. A new notification of "**INCIDENT FOLLOW-UP CASE - ACTIVITY UPDATE REQUESTED**" is sent to all assigned officers on the case activity. Comments entered only display in the notification text. Add a narrative or comment to the case activity if a permanent record of the request is needed. Taking action on the notification will take user to the edit case activity screen.

Figure 6: Case Activity - Request Update Notification Comment

➢ **Involved Property** and awareness of evidence has been added to the main Case Management page. Users with appropriate permissions can enter a scheduled disposition date and take action on the evidence via the chain-of-custody icon.

Involved Property							Show/Hide
Summary	Current Status	Associated Event #	Evidence	Evidence Status	Evidence Location	Scheduled Disposition Date	Actions
ⓘ **Type:**PLANT **Desc:**Green leafy **Property ID:**428	Confiscated	Incident Report # - 13-000791 Supp# 0	Yes	Checked-In	VAULT SHELF 2		📅 ✏️
ⓘ **Type:**ELECTRONIC EQUIP **Desc:**Silver xbox 360 **Colors:**Gray/Gray **Make:**Xbox **Model:**360 **Ser#:**159987874MJ56 **Value:**$350 **Property ID:**429	Stolen	Incident Report # - 13-000791 Supp# 1	No				
ⓘ **Type:**ELECTRONIC EQUIP **Desc:**48" flat screen TV **Colors:**Black/Black **Make:**IG **Model:**500 **Value:**$500 **Property ID:**427	Stolen	Incident Report # - 13-000791 Supp# 0	No				

Figure 7: Case Management - Involved Property Grid

➢ **Involved Vehicles** display vehicles associated to incidents and field contacts associated to the Case.

Involved Vehicles			Show/Hide
Summary	Role	Associated Event #	
ⓘ **Year:**2006 **Make:**Toyota **Model:**Corolla **VIN:**43TH678342W776 **Vehicle ID:**14	Victim	Incident Report # - 13-000791 Supp# 0	

Figure 8: Case Management - Involved Vehicles Grid

➢ Users with access to the Case Management – Review Cases Search will see a new action to add an activity to any case regardless if the user has access to view the Case. This feature allows investigators and officers not assigned to a case to still contribute information and leads.

| Case Search / Case Search Results | | | | | | | |

Next Review Indicators: 🟢 More than 15 days 🟡 Within 15 days 🔴 Overdue   Refine Search   New Search

168 result(s) found   Previous 1 2 3 4 5 6 7 Next

LEA Case #	Status	Assignment Status	Next Review Date	Creation Date	Assigned Officer	Incident Summary	Actions
ℹ 0002-10	Closed	Cleared		03/11/2010	SUPER, JOE - Lead Investigator	3021-2010	⊕ 👁 ✎
ℹ 0032DMPD13	Cleared Exceptionally - Victim Refused To Cooperate	Cleared		04/09/2013	TRACY, DICK CID - Lead Investigator	13-000742	⊕ 👁 ✎

Figure 9: Case Management - Case Review Search - Add Activity

➢ Assigned Case Activities display in the User's – Recent Activities Grid – "**My Case Activities**" with a count of the active activities. The count indicator displayed as Red indicates a past due activity.

Recent Activities

Initial Report	🔴 4
Disapproved	🔴 3
Approved (Past 10 Days)	⚫ 2
Pending Approval	⚫ 1
My Cases (Active Count)	⚫ 6
My Case Activities	⚫ 2

Figure 10: Recent Activities - My Case Activities

> ➤ "**My Case Activities**" offer the ability to view or edit assigned activities. Color coding provides awareness of activities **within 5 days** of the review date and **overdue** activities.

Figure 11: Recent Activities - My Case Activities

> ➤ Search for Case Activities using the **Case Search** – **Additional Search Criteria** – **Case Activity**.

Figure 12: Case Search - Case Activity

➢ Narratives added to Case Activities are available to import into incident narratives using the **Narrative Quick Reference** tool.
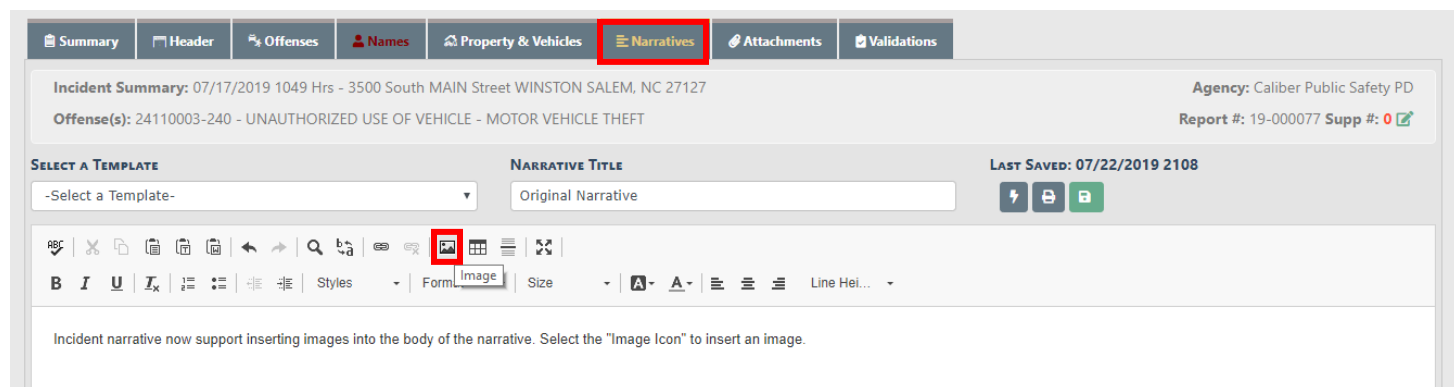
Figure 13: Incident Narrative - Quick Reference - Import Case Activity Narrative

Incident Enhancements

By popular demand the ability to add images directly in an incident narrative to enhance the printing and viewing of incident reports for investigative and prosecutorial actions is now supported.
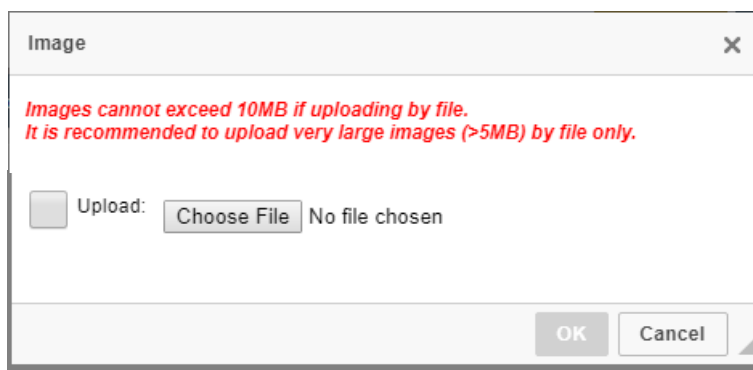
➢ In order to support variances in different browsers an **insert image** function was added to the Narrative toolbar display. Select the **Image Icon** to add an image.

Figure 14: Incident Narrative - Insert Image Icon

➢ Follow the instructions to insert an image or URL link to the image.

Figure 15: Incident Narrative - Insert Image

➢ Select an image and the **Image Width/Size** to insert into the narrative body.
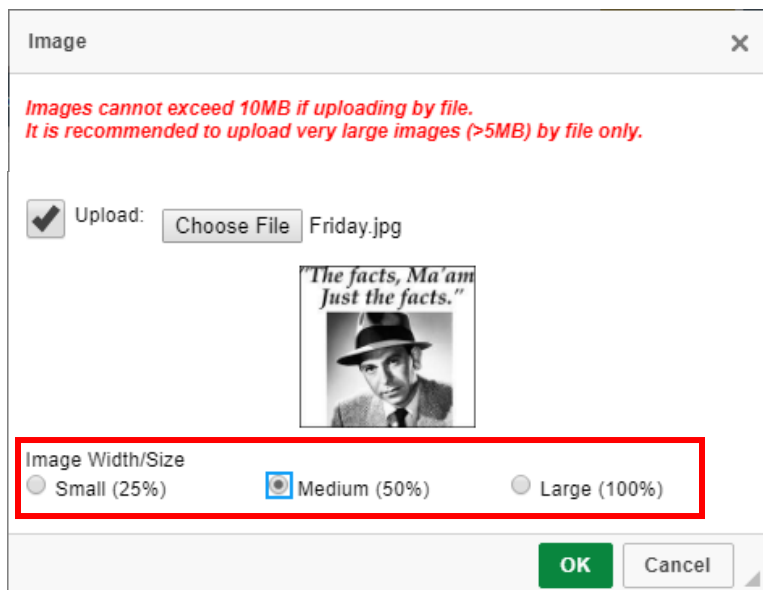
Figure 16: Incident Narrative - Insert Image

➢ Images display and print directly in the narrative body.
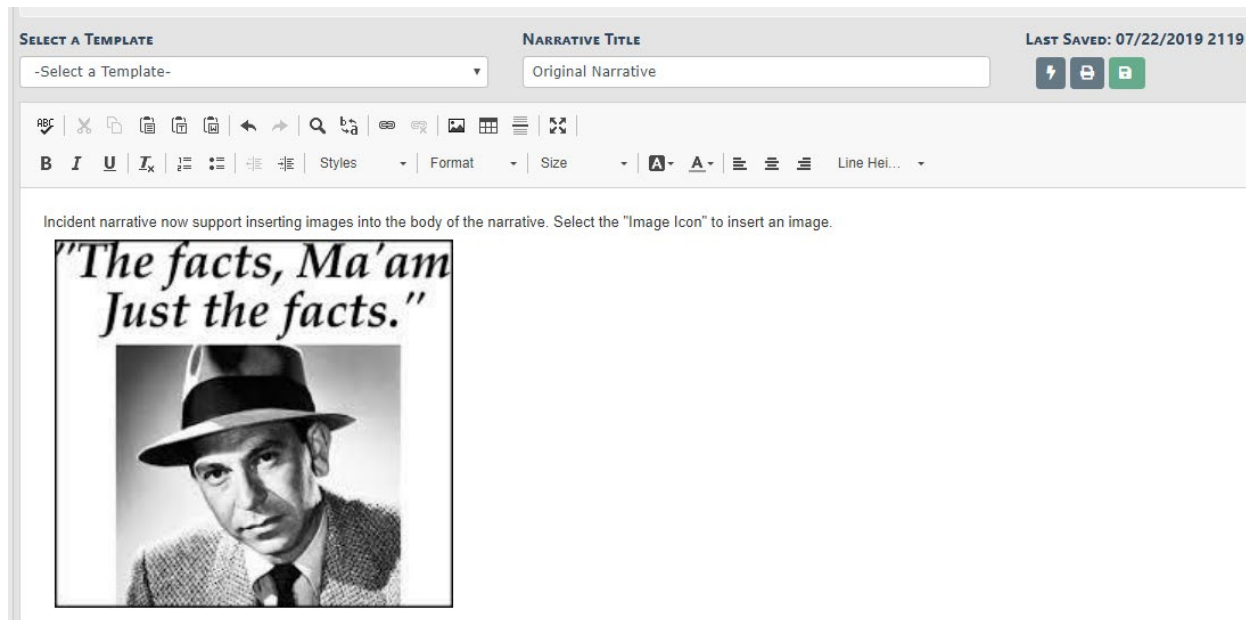
Figure 17: Incident Narrative - Image

Master Indices Enhancements

Improved management of **Property and Organization** records by easily searching for new records using date **created by range** and **created by user**.

Figure 18: Property Search Page

Figure 19: Organization Search Page

BroadCast Message Improvements

Color coded messages improves awareness and recognition of critical and high priority messages.

➢ **Urgent Priority Message** – Full color coding of message.
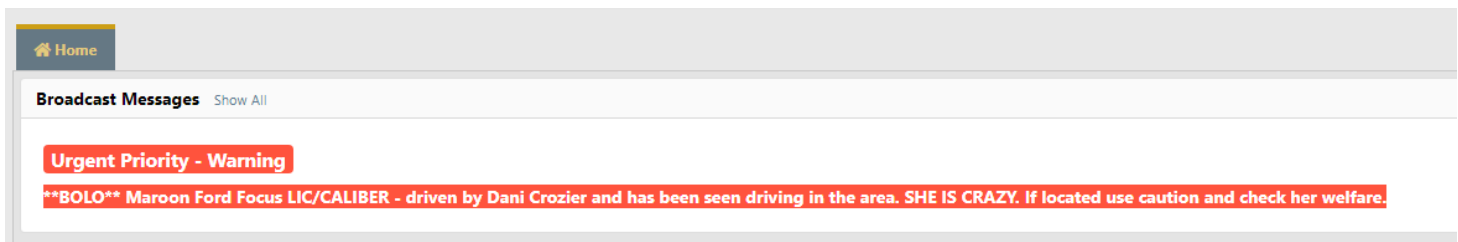
Figure 20: BroadCast Message - Urgent Priority Message

➢ **High Priority Message** – Color coding of message priority.
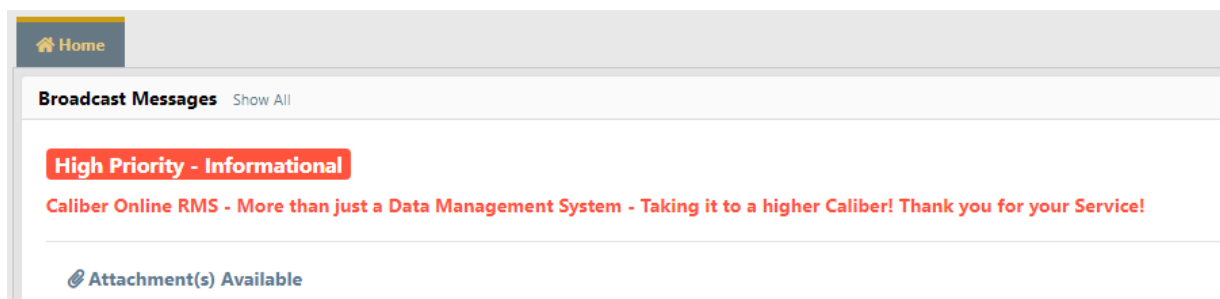
Figure 21: BroadCast Message - High Priority Message

➢ **Medium Priority Message** – Color coding of message priority.
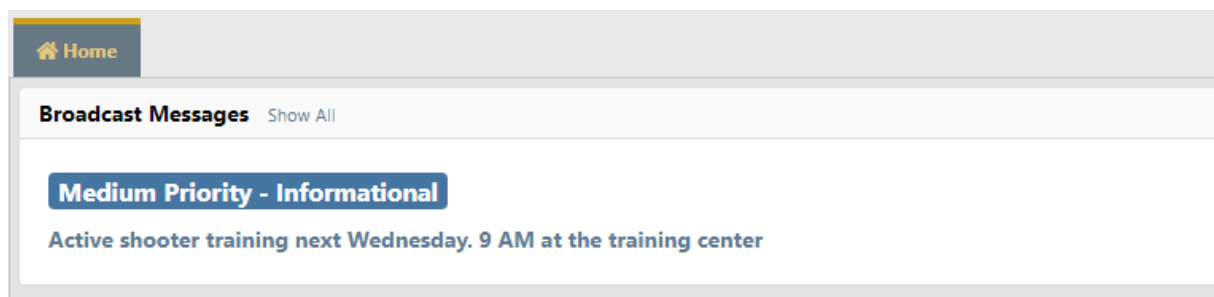
Figure 22: BroadCast Message - Medium Priority Message

Custom Field Domain Generator

Easily create reporting domains for custom fields to simplify and streamline Ad Hoc reporting for custom field data elements.

➢ Generate Reporting Domain.

Figure 23: Custom Fields - Generate Domain

➢ Restrict Domain to Agencies or leave open for all agencies.

Figure 24: Custom Field - Restrict Domain

➢ Select Data Fields to include in Domain.

Figure 25: Custom Fields - Select Data Fields

➢ Generate domain and save XML file to import into Jasper Ad Hoc Report Server.
➢ Include XML in support ticket and request Caliber Admins add view to Jasper Server.
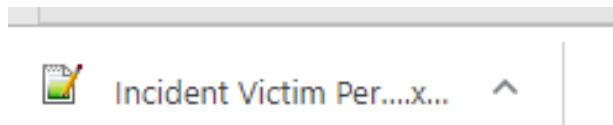
Figure 26: Generated XML file

Reporting Menu

Expandable and collapsible menu tree structure improves the usability of the RMS reports page.
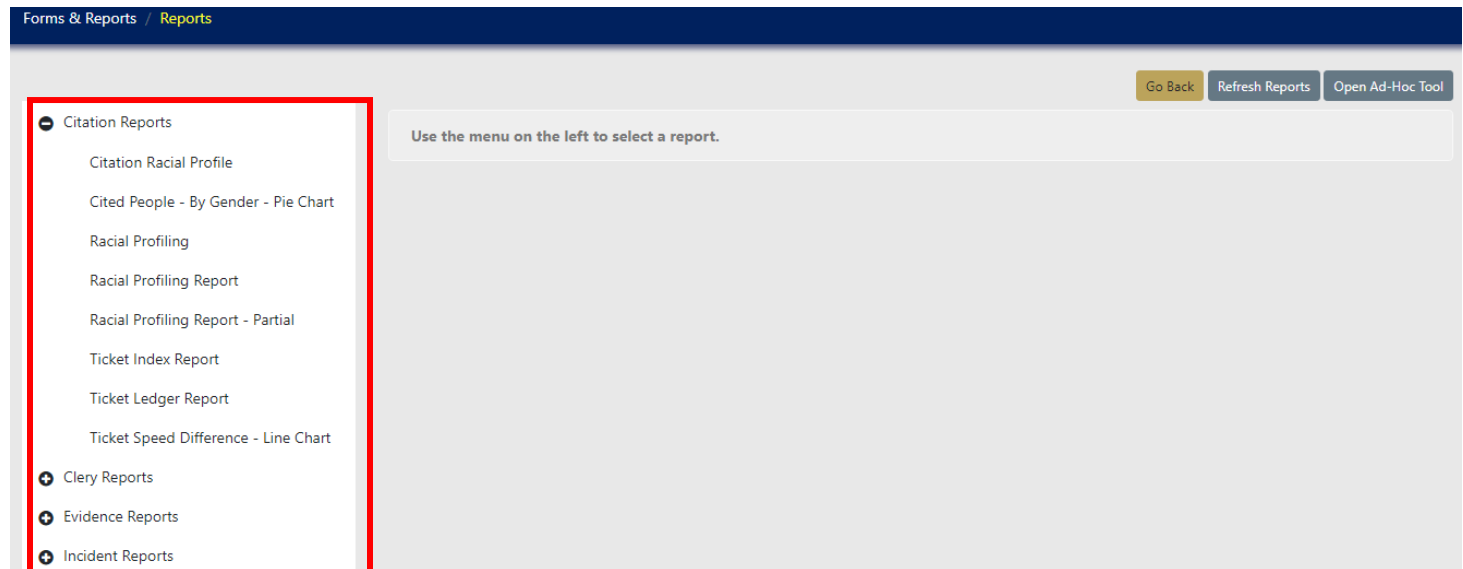
Figure 27: Reports Menu - Tree Structure

Caliber Accurint Query Improvements

Embedded Accurint queries enable one step access to public data for identity resolution and intelligence-driven policing decisions that improve investigative outcomes, free up valuable staff, and decrease costs. Accurint queries are available from the Person Search, Address Search, and Vehicle Search pages and from the Person, Address, and Vehicle Master Indices pages. Subscribe today by contacting your CSM or support representative.

➤ **Person Results** — A PDF version offers improved readability and printing of person search and person comprehensive data returns.

Figure 28: LexisNexis Accurint Query Person Results- PDF View Option

➤ **Person Query Options** — More combinations available to search for people. Search by:
  o Last Name, First Name, and DOB
  o Last Name, First Name, and SSN
  o Last Name, First Name, and Age Range
  o Last Name, First Name, and Address (Street, City, State or Zip)
  o Phone

Figure 29: LexisNexis Accurint Person Query - Search Combinations

APPENDIX: 11.1.0 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING

TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 11.1.0 release along with product enhancement JIRAs.

JIRA #	Client Ticket #	Summary	Type of Issue	Functional Documentation
IA-55941	156807 343402	Master Indices - Property : Allow search for property by date range	Enhancement	Property search enhancements to remove 200 record search return limitation and add the ability to search by property created date range and creator id.
IA-59738	172745	Case Management - Case Activity Note Enhancement	Enhancement	Case Activity enhancement to offer incident narrative like features to Case Activities. Add one or more narratives to a Case Activity.
IA-65208	N/A	Fillable form: Fields overflow outside the border in Edit Fillable PDF page and Field LOVs not sorted in alphabetical order	Bug/Defect	Custom Forms fillable PDF configuration improvements. • List all available data fields in the configuration page display. • Display LOVs for Custom Form Fields and PDF Fields in alphabetical order.
IA-65209	N/A	Admin: cancel or go back button from Manage User tabs do not retain user entered filtered on user search results	Enhancement	User Admin search improvements to retain search filters when returning from viewing or editing a user.
IA-65402	364417	Master Indices : Add search for creation date and creator (user) to Org & Prop	Enhancement	Improved management of Property and Organization records by easily searching for new records using date created by range and created by user.

IA-65403	N/A	NIBRS 2019 - Add 26F and 26G Offenses to Cargo Theft List	Configuration	As of 1/1/2019 Identity Theft (26F) and Hacking/Computer Invasion (26G) are allowed offenses that can be associated to Data Element 2A (Cargo Theft). If either of these offenses are added to an incident the user must indicate if Cargo Theft was involved. Refer to 2019 National Incident-Based Reporting System User Manual Version 1.0, Document Date 3/30/2018, page 70.
IA-65428	N/A	2019 NIBRS Changes/Additions	Configuration	Offense Segment – • Data Element 8 (Offender Suspected of Using) - Update the description of code 'C' from Computer Equipment to Computer Equipment (Handheld Devices). • Data Element 13 (Type Weapon/Force Involved) - Update the description of code '35' from Motor Vehicle to Motor Vehicle/Vessel'. Victim Segment – • Data Element 31 (Aggravated Assault/Homicide Circumstances Update the description for NIBRS code = 06, the description will change from "Lover's Quarrel" to "Domestic Violence". • Add NIBRS data value 33 with description "Other Negligent Weapon Handling" to list of aggravated assault/homicide circumstances values when offense is 09B.

				• Data Element 31 (Aggravated Assault/Homicide Circumstances): For NIBRS Offense 09C-Justifiable Homicide - Add NIBRS data value 06 with description "Domestic Violence". • Add code XR = Victim Was Ex-Relationship (Ex-boyfriend/ex-girlfriend).
IA-65476	364755 372014	Narratives - Allow ability to insert images into narrative body (Chrome & Edge) - RESEARCH	Enhancement	Software enhancement to Add images directly in an incident narrative to enhance the printing and viewing of incident reports for investigative and prosecutorial actions.
IA-65544	364422	Case Activity Time Tracking	Enhancement	Multiple enhancements to improve usability and tracking of case activities. 1) Added a New tab for 'Case Activities' tab. Search and sort by available. 2 Case Activity - Added new fields Hours Spent, Start Date, End Date, Review Date, Priority, Status, (ejs code tables 'CASE_ACTIVITY_PRIORITY_CODES', 'CASE_ACTIVITY_STATUS_CODES'). • Hours spent will update the main case hours. • Review date can be updated with the 'Set Next Default Date' same as the main case 'update due date'. 3) Edit Case Activity • The Hours Spent field becomes read only and the user can 'Add Hours' to the existing total. Hours

				will also be added to main case hours. 4) Other Changes • Closing a case (changing status of closed) will set all activities status to 'Complete' and clear out review dates.
IA-65545	364422	Case Assignments from the Case	Enhancement	Case Management Enhancement to allow assigning one or more officers to a case activity.
IA-65546	N/A	My Case Activities	Enhancement	Case Management Case Activity Enhancements. 1) Provide an indicator of past due case activities on Case Management page. • Use color coding red, green, and yellow balls similar to case review search. • Capability to sort based on review/due dates. • Capability to sort by past due items 2) Provide an indicator of cases with past due activities. • On Case Review page • On Case Load page • On Users Recent Activities Case view page. 3) Add a link from home page recent activities 'My Case Activities'. Display count for My Cases and Assigned Activities in Red if an open Case or Activity has a past due date.
IA-65547	364422	Case Activity Update Message	Enhancement	Provide a method to send a notification to assigned users of the case activity, from the case activity case management grid to request an update.

IA-65548	N/A	Case Review Search Page Date Searches	Enhancement	Enhanced the Case Review Search page to search for cases based on start date, end date, review/due date, and assigned officer. Quick search options using • Due in X day's field • Past Due Activities checkbox.
IA-65549	364422	Incident Case Report Case Activity Fields	Enhancement	Enhance the Case Management Report to print the start date/time, end date/time, review/due date, assigned users, and involved property and organization to the case report. Print options added to Print Involved Property and Print Involved Vehicles.
IA-65794	366199	Duplicated Roles - New role needs inserted into REPORT_ROLE_SECURITY table	Bug/Defect	Software enhancement to copy report security and notifications when creating a new User Role using the duplicate option.
IA-65888	N/A	Incident: Incident record viewer displays css style in Supp column for Impounds	Bug/Defect	Software resolution for Incident reviewer to display Supp number in the Impounds grid - Supp # column.
IA-67119	N/A	NIBRSNJ - Enhance NIBRS XML Report Generation	Enhancement	New Jersey NIBRS specific enhancements. The capability to generate New Jersey NIBRS supplemental data in the XML format as specified by the New Jersey State Police is available for New Jersey RMS clients. Coordination with Caliber CSM or Support team is required. 78 Additional Elements from New Jersey were added to the NIBRS XML standard. These elements include address/location officer information, firearms, domestic violence and carjacking. Carjacking includes detailed vehicle information. The New Jersey NIBRS XML file allows generation of individual XML files

				per incident or as a dataset group into a zip file.
IA-67609	375170	64A and 64B Human trafficking offenses crimes against person not requiring victim offender information	Configuration	NIBRS configuration update to add victim offender required and relationship required for Victims designated as individuals for NIBRS offenses 64A and 64B.
IA-67635	375276	2 Factor Authentication - Setup display bug	Configuration	Software resolution to display 2FA configuration fields for Caliber Admins.
IA-67954	378405	Change interface person matching criteria	Configuration	The following master indices matching criteria have been added to person auto match configuration across the WAR, ECI, ARS, RBC, LDR and LNC document interface category codes. This update is focused on eliminating potential duplicate records when there is a SSN match for records with same first and last name.
IA-67964	N/A	Property Model Number Field - Increase size of field	Enhancement	Software enhancement to expand the model description from 15 to 25 characters.
IA-68144	377387	Cases - Create new permission to allow adding Case Activity notes only	Enhancement	Software enhance to allow users having access to search for Cases to add a case activity/note regardless if they are assigned or have access to the case. Taking action will take the user to the Add Case Activity page. Added new permission 'Case Management - Add Case Activity'. This Permission was added to the following roles for initial deployment; • CASE_SUPERVISOR • CID_SUPERVISOR • OFFICER_SUPERVISOR • CID_USER • OFFICER
IA-68154	377319	Incident - Notification History not being recorded fully	Bug/Defect	Software improvement to log notifications related to incident reports when new supplements

				are filed that spawn case notifications.
IA-68265	N/A	Online RMS- Install script for release 11.1.0	DevTask	Online RMS- Install script for release 11.1.0
IA-68272	374973	Broadcast Messages - Color Code the full message based on severity	Enhancement	Software enhancement for Full message color coding to distinguish and draw awareness to Urgent messages.
IA-68275	N/A	Update Agency Setup Spreadsheet and set default value	Technical Upgrade	Agency Set-up Spreadsheet improvements to set Incident Wizard mode to 'On' for all users and handle new columns added to Agency table. Caliber Admins Only.
IA-68280	378107	Citation Home Page Charge Search is not searching Charge Code Table	Bug/Defect	Software resolution for searching citations by charge codes.
IA-68287	N/A	Case Management Design	Enhancement	Main JIRA for Case Management Enhancements. Take case management to a new level with the ability to assign individual case activities to one or more officers. The ability to assign, track and manage individual case activities offers central management of a case and all related activities. Assigned due dates and the ability to send system notifications offer the ability for supervisors to effectively manage the status of each activity and request updates.
IA-68290	N/A	Custom Forms and Fillable PDFs	Enhancement	Software Enhancements for Custom Forms and Fillable PDFs. - Allow re-uploading of Fillable PDF without doing a full mapping. - Copy Fillable PDF from one area to another i.e. Field Arrests, Incidents. - When mapping fields sort available fields alphabetically. - Display the 'Add Field' button at the bottom of

				the screen when defining fields.
IA-68293	N/A	Custom Field Domains	Enhancement	Ability to Generate Domains from Custom Fields - Query to be plugged into another domain by Caliber Admins.
IA-68294	N/A	Jasper Report Menu Categories	Enhancement	Expandable and collapsible menu tree structure improves the usability of the RMS reports page.
IA-68364	378399	Case Notes - Cannot select names after first edit	Bug/Defect	Case Activity improvements. Add officers to an activity when editing an activity.
IA-68365	378371	KIBRS Submission error	Bug/Defect	Software resolution for Kansas specific KIBRS submission error.
IA-68373	378546	Fleet Mgmt. - Allow vehicle search by partial VIN	Enhancement	Software enhancement to allow searching by a partial VIN for fleet vehicles.
IA-68384	N/A	Case Management Involved Vehicle and Property	Enhancement	Involved Property and awareness of evidence has been added to the main Case Management page. Users with appropriate permissions can enter a scheduled disposition date and take action on the evidence via the chain-of-custody icon.
IA-68389	N/A	Narratives - Allow ability to insert images into narrative body - Enhancements	Enhancement	Software enhancement to add images directly in an incident narrative to enhance the printing and viewing of incident reports for investigative and prosecutorial actions.
IA-68392	N/A	Incidents: The Header tab does not stay red if comments are not acknowledged and user acknowledges comments in another tab	Bug/Defect	Software resolution to make sure header tab highlights red when disapproval comments exist and are not acknowledged.
IA-68411	378803	Approval Routing - Change destination box auto checked	Bug/Defect	Software resolution to allow users to change destination agency at time of approval routing.
IA-68412	378805	Approval Routing - View Route from any page after page 1 system goes back to page 1	Bug/Defect	Software resolution to retain pagination when the user clicks the offense code link.

IA-68418	N/A	Case Activities - Assign groups of users to an activity	Enhancement	Software enhancement to add the ability to define groups of users at the agency level for the purpose of assigning to case activities.
IA-68419	N/A	Case Activities - Add multiple case notes to an activity	Enhancement	Software enhancement to add one or more narratives to a case activity.
IA-68421	N/A	Case Activities - associate field contacts, field arrest, warrant to a case activity	Enhancement	Case Activities Enhancement - Ability to relate field contacts, field arrests, and warrants to an activity. • Added association field interviews, field arrests, and warrants to case activities. • Associations can be added on the edit activity page. • Associations can be viewed on the view activity page. • Field interviews and field arrests added to an activity are also directly associated to the main case. • Warrants added to an activity are displayed as an involved warrants on the main case.
IA-68422	N/A	Case Activities - add custom forms to case activities	Enhancement	Case Activities Enhancement - Ability to add one or more custom forms to an activity. Custom forms on the activity will display on the main case custom form grid for easy viewing.
IA-68423	N/A	Cases - associate field arrests to cases	Enhancement	Case Activities Enhancement - Ability to associate field arrests to cases. Field arrests that are related to the incident report and field arrests directly related to the case will display in the Case Field Arrest grid.
IA-68424	N/A	Case Activity - Import case notes to incident narrative	Enhancement	Case Activities Enhancement - Import one or more case activity notes into an Incident narrative.

IA-68448	N/A	Lexis Nexis Person Roll-up Search Parameters Enhancement	Enhancement	Lexis Nexis Accurint Person Query Enhancements offer more combinations to search for people. Search by: • Last Name, First Name, and DOB • Last Name, First Name, and SSN • Last Name, First Name, and Age Range • Last Name, First Name, and Address (Street, City, State or Zip) • Phone
IA-68449	378945	Master Indices - Property Value field is limited to 5 bytes	Bug/Defect	Software improvement to change Master Index - Property Search - Add Property "Value" field to handle up to 8 digits.
IA-68450	377581	Custom Forms - Offense now display with info bubble	Enhancement	Software improvement to display individual offenses.
IA-68464	378014	CFS times when using the "now" command times do not enter time correctly.	Bug/Defect	Software improvement to support quick entry "now" command when entering date/time on CFS records.
IA-68474	379169	MIBRS state validation error DV new relationship code XR	Configuration	Configuration update for Missouri NIBRS reporting.
IA-68475 IA-68658	N/A	LexisNexis XML Accurint Display - Improve Readability	Enhancement	LexisNexis Person Results Enhancement — A PDF version now offers improved readability and printing of person search and person comprehensive data returns.
IA-68488	N/A	New Permission whether to Display Link for Incident Offenders to Add Unknown Person	Enhancement	Software enhancement for sites wishing to not display the "Add Unknown Offender" link as option for adding offenders to an incident report. The "Add Unknown Offender" link offers agencies to specify a number of unknown offenders and enter partial known information for each offender. This process automatically creates master indices records using the partial identifiers. Later during the supplement process, users are able to easily update the partial record directly from the incident

				report when the offender is identified. For agencies not wishing to use the "Add Unknown Offender" link, please remove the Permission Category of "Incidents - Add Unknown Offender" from User Roles.
IA-68559	N/A	UCR report Duplicate Arrestees	Bug/Defect	Software resolution for Indiana NIBRS error.
IA-68583	379484	Incident - Property not made evidence if prior evidence item has Item# too long	Bug/Defect	Software resolution to handle evidence item numbers greater than 10 characters.
IA-68589	N/A	Online RMS 11.1 Stack Upgrades: Tomcat & Java Upgrades	Technical Upgrade	Software upgrade to Tomcat 9.0.21 and Java 1.8.0_211 versions. Upgrading to current software version is a best practice to ensure security and performance.
IA-68594	379591	M.I. Person Print - Permit Comments do not print	Bug/Defect	Software improvement to print Permit comments when including the Permit report as an option when printing the person report.
IA-68596	N/A	Night Mode color issues on Incident and Incident Mapping	Bug/Defect	Software resolution to improve display and readability of font and background colors while in night mode.
IA-68598	N/A	Online RMS Oracle JDBC Driver Upgrade - 11.1.0 Release	Technical Upgrade	Technical software version upgrade. Upgrading to current software version is a best practice to ensure security and performance.
IA-68607	N/A	Online RMS 11.1: Apache HTTPD Stack Upgrade (Web Tier)	Technical Upgrade	Technical software version upgrade. Upgrading to current software version is a best practice to ensure security and performance.
IA-68628	N/A	Night Mode: disabled/read-only fields font is too light and can't be read	Bug/Defect	Software resolution to improve display and readability of font and background colors while in night mode.
IA-68641	N/A	Phonetic and Soundex Person Searches	Bug/Defect	Software resolution for Phonetic and Soundex Person Searches.

IA-68659	N/A	Case Activity Notify Users	Enhancement	Case Activity enhancement to offer users reviewing or working an assigned activity to notify an assigned user to the case, assigned user to the case activity, or CID Supervisor for the agency.
IA-68697	379596	CFS - Manage Calls - Vehicle does not display on Call	Bug/Defect	Software resolution to display vehicles on CFS that have partial description information entered.
IA-68706	N/A	Case Activity: create new link for "assign myself"	Enhancement	Case Activity Enhancements - Quick link to "Assign Myself" to an activity.
IA-68707	N/A	Case Activity: generate notification when case activity is assigned	Enhancement	Case Activity Enhancements - New notification 'INCIDENT FOLLOW-UP CASE ACTIVITY ASSIGNED' set to a user when they are assigned to a case activity. If the assigned officer has a user id and is not the logged in user, they are sent this new notification. The notification description includes the case #, activity type, and activity date. Taking action on the notification takes user to the edit activity page. The user may delete the notification. The notification will automatically be deleted if the officer is removed from the case activity.

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