



Protecting Tomorrow–Today.™

Online RMS

Version 11.14.2

Product Change Notice

6 February 2024

REVISION HISTORY

Revised By	Revision Date	Version	Notes
B. Chapman	6 February 2024	1.0	Production release.
B. Chapman	20 February 2024	1.1	Corrections

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INTRODUCTION

This document provides an overview of the software changes delivered in the 11.14.2 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance and security, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry common web browser that is actively supported and updated to the most recent web standards by the browser manufacturer and connecting to the internet by DSL, Cable, or cellular (4G or higher).

Your browser must support the TLS 1.2 security protocol or higher. Browsers running the TLS 1.0/1.1 security protocols have known security vulnerabilities and are no longer supported by Caliber Online RMS. Please make sure your web browser has TLS 1.2 or higher enabled.

IMPORTANT NOTICE FOR ONLINE RMS AGENCIES USING INTERNET EXPLORER (IE)

On August 17, 2021, Microsoft announced that Internet Explorer 11 will no longer work optimally with Microsoft 365 services. Microsoft ended support for the Internet Explorer 11 desktop application for certain versions of Windows 10 on June 15, 2022. Internet Explorer no longer supports new web standards used by modern applications. See Microsoft's website [announcement page](#) for more information.

Caliber strongly recommends that you use an industry popular web browser that is supported and updated to the most recent web standards. Caliber is unable to provide support and issue resolutions on web browsers that are not supported and maintained to the most recent web standards.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.14.2 release.

End Date	Milestone
30 JAN 2024	11.14.2 Code Lock
06 FEB 2024	11.14.2 Release Available

APPENDIX: 11.14.2 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.14.2 release. An * symbol - denotes a software resolution that was deployed prior to the 11.14.2 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-78592		Form Designer - Empty Rows	Bug/Defect	Custom Forms	Software Update:
IA-78867		In Custody Alerts - Custody Details	Enhancement	Interface	<p>Software Update: The Custody Search Page and Custody alerts have been updated to support both Jail Tracker and EJS Jail.</p> <p>* There is a new SOURCE_CODE column in PERSON_CUSTODIES. This defaults (not in the db but by way of the application) to "JT" (Jail Tracker) if not provided when calling the custody web services. The other valid value is "EJS", which is what Dennis will be passing in from EJS/Hybrid</p> <p>* This informs two things:</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					<p>** On the person custodies search, you can _only_ import Jail Tracker results. Because of the nature of hybrid, people in EJS Jail Should already exist in RMS as well. So we are not implementing this part for now. There will be no import icon on the custody search results page for EJS Jail people.</p> <p>** The alerts icon (for non-master people and also master people) has been updated to know when to query Jail Tracker or EJS Jail to get the custody details and display it. This is also implemented for the "IN CUSTODY" red button on the person edit/view page, and anywhere else the person alerts icon is shown</p>
IA-78917		Create SHERIFF_RECORD S_MGMT Role	Configuration	Interface	Software Update: A new SHERIFF_RECORDS_MGMT role has been introduced, which is used in conjunction with the warrant import interface and associated interface processing notifications.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-78963		RMS - Hybrid Street Type Codes - Cross System Mappings with EJS	Configuration	Interface	<p>Software Update: The Online RMS to Classic RMS EJustice Hybrid Interface has been updated to map all street type codes in the RMS Mclean County Schema, to the on premise EJS in Mclean County IL.</p> <p>These mappings are used when addresses are exchanged or updated in the two systems using the RMS-EJS Hybrid Interface</p>
IA-78983		IL NIBRS Lat and Long only allow 6 places after the decimal	Configuration	State Submissions	<p>Software Update: The Online RMS Incident Based Reporting for the state of Illinois, has been updated for the NIBRS XML reporting to only report 6 digits after the decimal point for latitude and longitude fields. This is a specification of the IL version of NIBRS to only report 6 digits after the decimal point for latitude and longitude. This modification only impacts online RMS Illinois users.</p>
IA-78985	430859	IL NIBRS "unparsable number" error when submitting a Zero NIBRS report	Bug/Defect	State Submissions	Software Update:

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79021	437205	Agency Setup Spreadsheet Process - Only require AGENCY_CODE on Agencies tab when updating remaining tab data	Enhancement	Admin	Software Update:
IA-79035		Online RMS- Install script for release 11.14.2	DevTask	Admin	Software Update:
IA-79091		Hybrid Data Exchange - Scheduled Database Job	Configuration	Interface	Software Update: Scheduled database job configured for the McLean Hybrid data exchange.
IA-79111		EJSHybrid DB Connection Fails on First Attempt	Bug/Defect	Interface	<p>Software Update: The Online RMS to Ejustice Hybrid application - EJSHybrid , used for hybrid web services has been updated to correct an error when the initial hybrid transaction is sent, the database connection has an error with the Oracle ODBC driver and will not connect on the first attempt.</p> <p>Modifications to EJSHybrid to load the driver first and allow multiple attempts to connect to the database have been added. This will only effect the</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					McLean County, IL RMS client using the EJSHybrid interface.
IA-79121		Warrant Upload - Case Number and Charge Code	Enhancement	Interface	Software Update: The EJustice to ORMS warrant data exchange has been extended to include case number and charge code information.
IA-79129		2023 MO Racial Profile Report	Bug/Defect	Reporting	Software Update:
IA-79142		Warrant - McLean custom warrant print repeats the same page multiple times	Bug/Defect	Warrants	Software Update:

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APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments

- Caliber will maintain a highly available platform (99.9% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control. In practice, Caliber routinely exceeds 99.99% uptime.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data, or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.