Caliber
PUBLIC SAFETY
Protecting Tomorrow–Today.™

Online RMS

Version 11.16.0

Product Release Bulletin (PRB)

06 August 2024

REVISION HISTORY

Revised By	Revision Date	Version	Notes
B. Chapman	06 August 2024	1.0	Release to Production

TABLE OF CONTENTS

INTRODUCTION

This document provides an overview of the software changes delivered in the 11.16.0 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance and security, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry common web browser that is actively supported and updated to the most recent web standards by the browser manufacturer and connecting to the internet by DSL, Cable, or cellular (4G or higher).

Your browser must support the TLS 1.2 security protocol or higher. Browsers running the TLS 1.0/1.1 security protocols have known security vulnerabilities and are no longer supported by Caliber Online RMS. Please make sure your web browser has TLS 1.2 or higher enabled.

IMPORTANT NOTICE FOR ONLINE RMS AGENCIES USING INTERNET EXPLORER (IE)

On August 17, 2021, Microsoft announced that Internet Explorer 11 will no longer work optimally with Microsoft 365 services. Microsoft ended support for the Internet Explorer 11 desktop application for certain versions of Windows 10 on June 15, 2022. Internet Explorer no longer supports new web standards used by modern applications. See Microsoft's website [announcement page](#) for more information.

Caliber strongly recommends that you use an industry popular web browser that is supported and updated to the most recent web standards. Caliber is unable to provide support and issue resolutions on web browsers that are not supported and maintained to the most recent web standards.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.16.0 release.

End Date	Milestone
26 Mar 2024	11.16.0 Sprint 1 Starts
09 Apr 2024	11.16.0 Sprint 1 Ends / Sprint 2 Starts
23 Apr 2024	11.16.0 Sprint 2 Ends / Sprint 3 Starts
07 May 2024	11.16.0 Sprint 3 Ends / Sprint 4 Starts
21 May 2024	11.16.0 Sprint 4 Ends / Sprint 5 Starts
04 Jun 2024	11.16.0 Sprint 5 Ends / Sprint 6 Starts
18 Jun 2024	11.16.0 Sprint 6 Ends / Sprint 7 Starts
02 Jul 2024	11.16.0 Sprint 7 Ends / Sprint 8 Starts
24 Jul 2024	11.16.0 RTO (Release to Training / Operations)
01 Aug 2024	11.16.0 Stabilization Ends / Code Lock
06 Aug 2024	11.16.0 Release Available

RELEASE ANNOUNCEMENT

Online RMS was upgraded to 11.16.0 on Tuesday, **August 6, 2024**, at **1:00 a.m**. (Eastern).

Your opinion is important to us. We incorporate user feedback into each Online release to ensure that you get the best product for your job**. Online RMS 11.16.0** includes enhancements and improvements that touch over 20 **RMS components**, including **Expungements, Incident Report Writing, Administration, Calls for Service, Cases, Custom Forms, Officer Title, Evidence/Property Management, Incident Mapping, Field Arrest, Master Addresses, Citations, Civil Process, Warrants, Master People, SmartSearch, User Admin, NIBRS State Submission Compliancy, Application Interfaces (APIs), and Security upgrades;** among many other product enhancements, integration improvements, and issue resolutions. Customer obligations, operational efficiency improvements, data entry simplification, and user friendliness were all major considerations in the development of this edition.

Below are a few release highlights available in Online RMS 11.16.0. More information on features and functionalities in the 11.16.0 release is available under the Online RMS Help menu by reviewing the Table of Contents (TOC) section and by clicking on the Product Release Bulletin. Click Help > Online Help or simply click HERE to read more.

NEW FEATURES & ENHANCEMENTS

Many new improvements have been included in Online RMS 11.16.0, based on customer feedback, contractual commitments, and revisions to Public Safety State and Federal standards. The overall goal of this version was to improve operational efficiencies, data management, and ease of use. For additional information on the enhancements and functionality described in this release bulletin, please consult the **Online RMS User** and **Admin Help documentation**.

Custom Forms – Form Duplication

- The form admin page now has a new "Allow Duplication" checkbox. This is only on the edit screen (i.e. not added to the add screen). Form exports do not carry this value.
- If the value is checked and the user is editing or viewing a **Freestanding** form, they will see a new duplicate button next to the Print button on the top of the page.
- Clicking said button will initiate a confirmation dialog, which upon confirmation will duplicate the form. details are
    - Any subforms will also be fully duplicated
    - Any signatures (which are images) will have their images duplicated as well
    - If the form is configured to specify an officer:
        - If the user has an officer id, the new form will be set to that value
        - Otherwise, it will be set to the value of the officer on the form
    - The security level will be set to the value of the source form instance
    - The status will be set to initial
    - If a number generation exists, a new number will be generated
    - A 'create' audit log entry will be added for the new form
- When finished, the user will be informed they can find the form in their recent activities. If a form number was generated, they'll also be given the #

Audit Field Changes

1. A new option "audit field changes" is now available for custom forms.
2. When checked:
   1. A new "Field Audit Log" will appear next to the "Audit Log" tab. This is shown if the option to audit is checked, and the user has the existing show audit log permission. You can sort on values other than the old and new value. This table will show the field label, the date and time the audit entry was shown, the user who did it, the old value, and new value.
   2. Field changes for this form **and any sub forms attached to it** will be tracked
      1. For any master index field, a brief text description is saved for both old and new values
      2. For any 'code' field (select, auto, radio, etc.) The code descriptions will be shown
      3. Text & date fields will just have the raw text
      4. checkboxes will be 'Y' or 'N'
      5. For signatures, we track the old image id and the new one
      6. For sub forms - as in the sub forms associated with the parent form -we show a comma separated list of all the sub form ids
      7. Officer, charge and offense fields will show the descriptions of each
3. When printing the form, if you select to print the audit log, the field edits will now be printed too

Editing in Pending Status

Three new options are available on the form admin screen:

1. A checkbox that, when checked, will allow the creator of an instance of this form to edit the form when it is in pending approval status
2. Users who, when added, can edit an instance of this form in pending approval status.
3. Roles who, when added, a user who has any of these given roles and *is in the same agency/org as the form instance* can edit the form in pending approval status

This edit functionality will appear in the form of an "Edit This Form" button at the top of the form view screen. The edit buttons will *not* appear on all the form grids throughout the application. It will only show on the screen. Further, you will not be able to delete the form just because you can edit in pending approval status.

FIGURE 1: CUSTOM FORMS - ENHANCEMENTS

Evidence – Accept / Reject Evidence Processing

As an evidence custodian, upon checking in new evidence with processing requests from the officer, I need the ability to accept or reject each processing request.

Evidence – Statute of Limitations Admin

1. New **Maint Value** for "Use Statue of Limitations for Evidence Disposal"
   a. Out of the Box value = N (system functions as today)
   b. N means "statue of limitations is not used to determine if evidence should be disposed" / Y means "statute of limitations can be used to determine if evidence should be disposed"
2. New **columns**
   a. **NIBRS_CODES** for statute of limitations

b. **OFFENSE_CODES** for statute of limitations

RMS Tables / NIBRS Codes / Edit NIBRS Code

NIBRS Code
Go Back

CODE	OFFENSE GROUP	STATUTE OF LIMITATIONS (YEARS)
90Z-S	B	

DESCRIPTION
All Other Offenses - Victim Types S

DETAILED DESCRIPTION

CRIME TARGETS
× SOCIETY

Go Back Save

RMS Tables / State Offense Codes / Edit State Offense Code

State Code
Go Back

STATE OFFENSE CODE	NIBRS CODE	STATUTE OF LIMITATIONS (YEARS)
0001	90Z - All Other Offenses	

DESCRIPTION
Ordinance Violation - Disorderly Conductasdasd

DETAILED DESCRIPTION ⓘ

ACTIVE	IBR CODE	ARREST CODES
☑		TESTCODE - test test

OFFENSE GROUPS
Click To Select

INCIDENT TYPE
Click To Select

Go Back Update

FIGURE 3: EVIDENCE STATUTE OF LIMITATATIONS – ADMIN

Evidence – Search for Evidence Past Statue of Limitations

FIGURE 4: EVIDENCE STATUTE OF LIMITATATIONS – SEARCH

Evidence Processing – View Chain of Custody

Searching Chain of Custody now includes the ability to search Processing and Status

FIGURE 5: EVIDENCE PROCESSING SEARCH

Evidence Signatures – Capture From and To Signatures for Evidence

FIGURE 6: **EVIDENCE FROM / TO SIGNATURE**

Evidence Stored Signatures – Store Employee Signature and Pin

On the employee information page, there is a new section 'Employee Signature'.

- This displays if the employee's agency has the signature capture feature enabled.
- This section has an 'Add Signature' button and 'PIN' text field.
- Additionally, there is a 'Save Signature' button to save the signature and PIN.
- Both signature and pin are required, and the PIN must be unique to the schema.
- Once a signature is added, the user also has access to a trash can icon to remove this info.
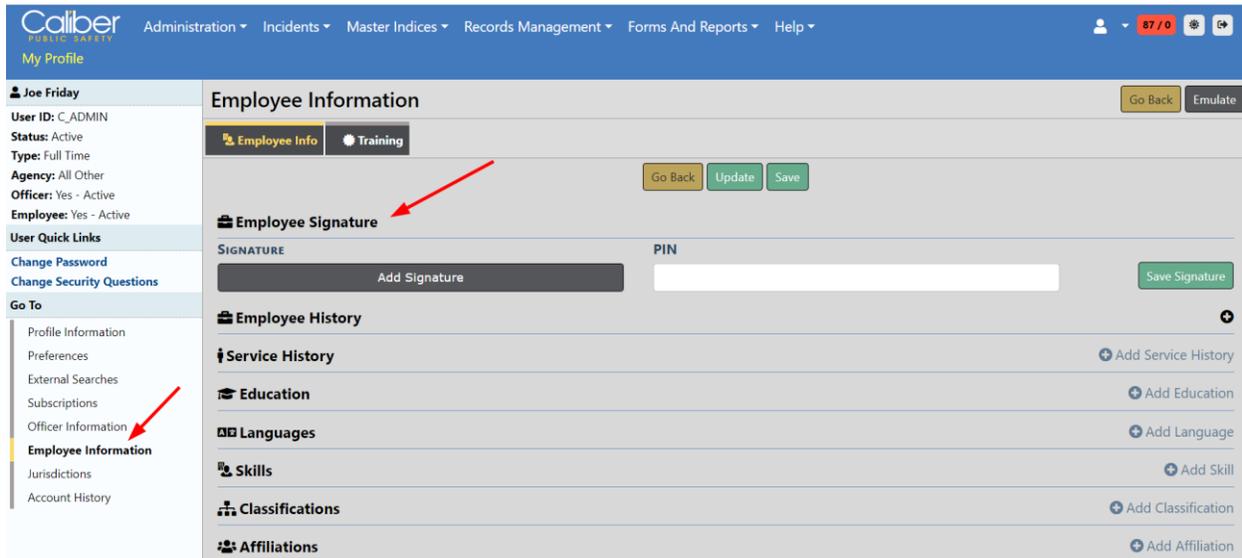
FIGURE 7: STORE EMPLOYEE SIGNATURE

Introducing the New Crash Module: An Add-On for an Additional Cost

Online RMS Crash module was customer sponsored and is based on Virginia standards. This module is available at an additional cost. Agencies interested in using the Online RMS Crash module for direct entry of Crash Reports, should contact support. Each state has different formats and validations for capturing crash data and submitting to the State.

Key Features of the Crash Module:

- **Easy Data Entry Flow:** Simplify the process of entering crash data with an intuitive and user-friendly interface.
- **Integration with Master Indices:** Build from current master indices, including People, Vehicles, Locations, and Organizations, for streamlined data management.
- **Advanced Diagramming Tool:** Utilize the industry-standard "Easy Street Draw" embedded for precise and detailed crash diagrams.

FIGURE 8: MAIN CRASH REPORTING SCREEN

Crash Reporting

Location

View Location Details

LOCATION

Sunset Drive & West 200 North JASPER, IN 47546-1511

MILE MARKER	INTERSECTION TYPE	RAILROAD CROSSING ID
1	1. Not an Intersection	1

ENTRY DATE	CRASH DATE	CRASH TYPE
07/18/2024 1030	07/18/2024 0730	1. Read End

WEATHER	LIGHTING	ROADWAY SURFACE CONDITION
1. No Adverse Conditions (Clear/Cloudy)	1. Dawn	1. Dry

ROADWAY SURFACE TYPE	ROADWAY DESCRIPTION	ROADWAY DEFECTS
1. Concrete	1. Two-way, Not Divided	1. No Defects

ROADWAY RELATION	TRAFFIC CONTROL DEVICE	TRAFFIC CONTROL TYPE
1. Main-Line Roadway	1. Yes - Working	1. No Traffic Control

LANE CLOSED	SCHOOL ZONE	NUMBER OF LANES
Yes	1. Yes	2

WORK ZONE	WORK ZONE TYPE	WORKERS PRESENT
Yes	1	1. With Law Enforcement

DAMAGED PROPERTY	DAMAGED PROPERTY OWNER	DAMAGED PROPERTY PHONE #	PUBLIC PROPERTY
Sign	City of Indianapolis	303-444-4444	Yes

Officers

Last Name	First Name	Title	Badge #	Role	Supp #
McMillan	Dana	Patrol Officer	DMM12345	Reporting	0

FIGURE 9: CRASH DETAILS

Crash Reporting

Search:

Vehicle #1

Supplement #0
License: NTR111 **Make:** HONDA(HOND) **Model:** CIVIC, CIVIC DEL SOL **Color:** Gray

Driver	Passengers	Owner
Name: Collins, Marie Louise **Sex:** Female **Race:** Unknown	**Name:** Matthews, Gill **Sex:** Male **Race:** White **Name:** HARRISON, DONALD **Sex:** Male **Race:** White	**Name:** Collins, Marie Louise **Sex:** Female **Race:** Unknown

Vehicle #2

Supplement #0
License: YOU655 **Make:** TOYOTA **Model:** PRIUS **Color:** Blue

Driver	Passengers	Owner
Name: HARRIS, SUE **Sex:** Female **Race:** White	**No Passengers**	**No Owner**

Vehicle #3

Supplement #0
License: UUU765 **Make:** TOYOTA(TOYT) **Model:** CELICA **Color:** Blue, Dark

Driver	Passengers	Owner
No Driver	**No Passengers**	**No Owner**

FIGURE 10: CRASH VEHICLES

Crash Reporting

Go Back

Drivers

Person Summary	Vehicle	Supp #	Actions
ⓘ **Name:** Marie Louise Collins **Sex:** Female **Race:** Unknown **DOB:** 09/29/1998 (Age:25)	**Vehicle #:** 1 **License:** NTR111 **Make:** HONDA(HOND) **Model:** CIVIC, CIVIC DEL SOL **Color:** Gray	0	👁
ⓘ **Name:** SUE HARRIS **Sex:** Female **Race:** White **DOB:** 05/02/1977 (Age:47)	**Vehicle #:** 2 **License:** YOU655 **Make:** TOYOTA **Model:** PRIUS **Color:** Blue	0	👁

Passengers

Person Summary	Vehicle	Supp #	Actions
ⓘ **Name:** Gill Matthews **Sex:** Male **Race:** White **DOB:** 04/03/2000 (Age:24)	**Vehicle #:** 1 **License:** NTR111 **Make:** HONDA(HOND) **Model:** CIVIC, CIVIC DEL SOL **Color:** Gray	0	👁
ⓘ **Name:** DONALD HARRISON **Sex:** Male **Race:** White **DOB:** 10/25/1984 (Age:39)	**Vehicle #:** 1 **License:** NTR111 **Make:** HONDA(HOND) **Model:** CIVIC, CIVIC DEL SOL **Color:** Gray	0	👁

Pedestrians

Witnesses

FIGURE 11: CRASH PEOPLE

CRASH DIAGRAM
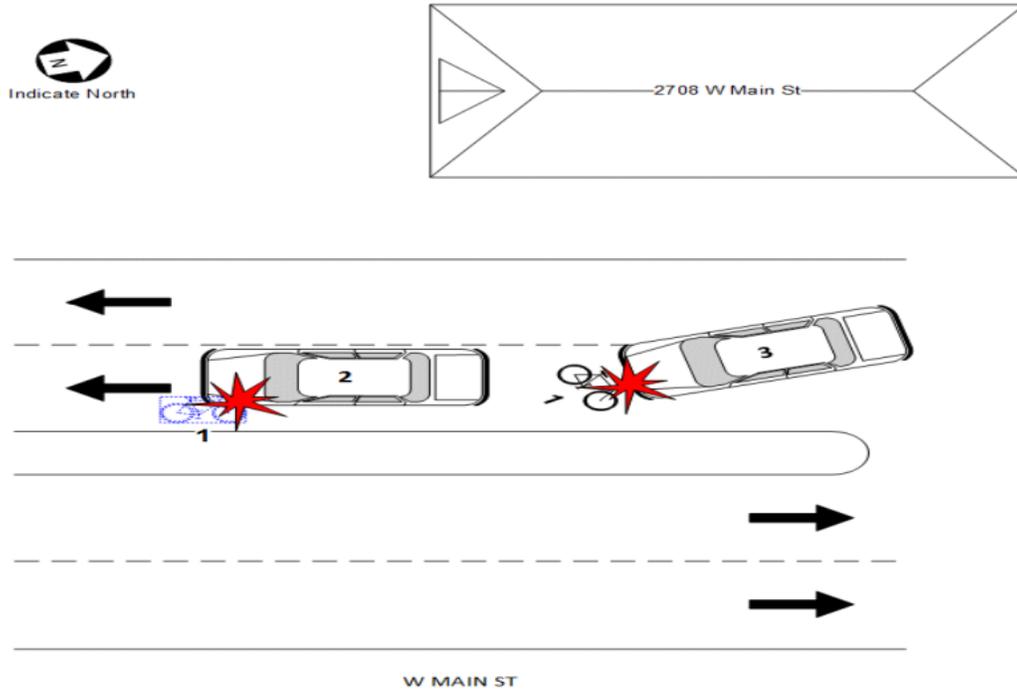
Figure 12: CRASH DIAGRAM

Crash Reporting

Go Back

Crash Events Vehicle #1

License: NTR111 **Make:** HONDA(HOND) **Model:** CIVIC, CIVIC DEL SOL
Color: Gray

INITIAL POINT OF IMPACT
2

DIRECTION OF TRAVEL
North

POINTS OF IMPACT
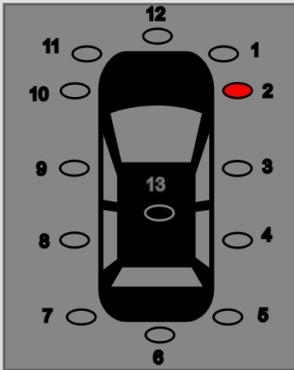
EVENT #1
1. Bank Or Ledge

○ Most Harmful Event

Crash Events Vehicle #2

License: YOU655 **Make:** TOYOTA **Model:** PRIUS **Color:** Blue

INITIAL POINT OF IMPACT
-Select-

DIRECTION OF TRAVEL
-Select-
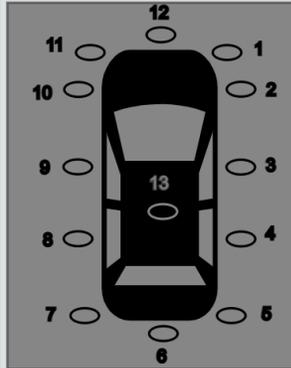
POINTS OF IMPACT

Crash Events Vehicle #3

License: UUU765 **Make:** TOYOTA(TOYT) **Model:** CELICA **Color:** Blue, Dark

INITIAL POINT OF IMPACT
-Select-
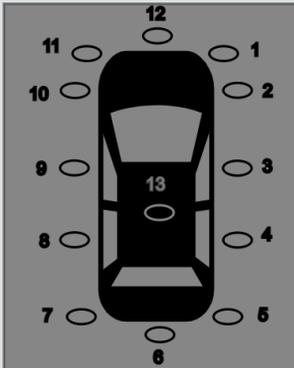
DIRECTION OF TRAVEL
-Select-

POINTS OF IMPACT

FIGURE 13: CRASH EVENTS

APPENDIX: 11.16.0 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.16.0 release. An ***** symbol - denotes a software resolution that was deployed prior to the 11.16.0 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79444	441823	RMS - MECC Fleet vehicles Assigned Vehicles displays duplicates	Release Defects	Fleet Mgmt	
IA-79559		Google Chrome 3rd Party Cookies Restriction	Enhancement	Admin	
IA-79737	444501	MSP Training Site	Bug/Defect	Incidents	
IA-77102		Incident Mapping - Research Geo Spatial Oracle Type	Enhancement	Incident Mapping	Research Jira for implementing Oracle Geo Spatial Indexing and processing in RMS.
IA-78336	433452	NIBRS Reporting Past Occurrence Date in Current Year with the R report date indicator.	Configuration	State Submissions	The Online RMS Incident Based Reporting for Mississippi (MS NIBRS) has been updated to submit the report date and set the report indicator to R when the date of occurrence is prior to the NIBRS Start Date. Previously it was

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					reporting the occurrence start date with a blank report indicator. This update only impact MS NIBRS clients.
IA-78688		NE NIBRS XML Generation in IBR Service	Enhancement	State Submissions	The Online RMS Incident Based Reporting for Nebraska (NE NIBRS). Has been updated to include the optional data elements when reporting the NE NIBRS data in XML Format. These optional fields known as the Nebraska Plus fields version 1.4 (May 2023) have been included in the Incident Bases Reporting for Nebraska clients only. These fields include additional data elements for victims, offenders, incident location and arrestees for Group A and Group B. This enhancement only effects Nebraska RMS clients reporting NIBRS XML to the state of Nebraska.
IA-78912		NIBRS Reporting issue with multiple properties with $1 unknown value	Bug/Defect	State Submissions	The Online RMS Incident Based Reporting (NIBRS) has been updated to correctly report the

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					value of unknown property for NIBRS Data Element 16 Value of Property. In certain cases where there was there were multiple unknown values of property ($1) the value was being summed when reported to NIBRS instead of just a value of $1 as required. This issue has been corrected. In another case where there was a known value of property for the same type of property and an unknown value of property ($1), the values were being summed including the unknown value. This has been corrected to only sum the known value of the property.
IA-78947	437808	RMS- Users with Officer Supervisor role or CID Supervisor role from another agency within the schema can change the Incident Status of another agency's owned incident	Bug/Defect	Incidents	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79144		Indiana State Police Custom Forms Enhancement Project (ISP)	Enhancement	Custom Forms	See notes above
IA-79282		Evidence Processing - new fields	Enhancement	Property Mgmt	See notes above
IA-79283		Evidence Processing - Accept / Reject Evidence Processing	Enhancement	Property Mgmt	See notes above
IA-79284		Evidence Processing - Search Evidence Requiring Processing	Enhancement	Property Mgmt	See notes above
IA-79285		Evidence Processing - Complete Evidence Processing	Enhancement	Property Mgmt	See notes above
IA-79286		Evidence Processing - View Chain of Custody	Enhancement	Property Mgmt	See notes above
IA-79287		Evidence - Statute of Limitations Admin	Enhancement	Property Mgmt	See notes above
IA-79288		Evidence - Statute of Limitations Search	Enhancement	Property Mgmt	See notes above
IA-79289		Evidence Signatures - Capture From and To Signatures for Evidence Purpose	Enhancement	Property Mgmt	See notes above

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79290		Evidence Signatures - View From and To Signatures on Chain of Custody	Enhancement	Property Mgmt	See notes above
IA-79291		Evidence Signatures - Print From and To Signatures on Chain of Custody	Enhancement	Property Mgmt	See notes above
IA-79292		Evidence Stored Signatures - Store Employee Signature and Pin	Enhancement	Property Mgmt	See notes above
IA-79293		Evidence Stored Signatures - Use Employee Stored Signature in Evidence Transactions	Enhancement	Property Mgmt	See notes above
IA-79297		Crash - Add Crash TESTING ISSUES	Release Defects	Crash Reporting	
IA-79335		Crash - Further Prototyping	Enhancement	Crash Reporting	
IA-79337		IL NIBRS Configuration Change for 11A Rape to allow Same Sex Victim and Offender	Enhancement	State Submissions	Illinois NIBRS Only
IA-79342		Crash - Narratives	Enhancement	Crash Reporting	Added Narratives to Crashes
IA-79366	441312	KIBRS Domestic Violence Arrest is not reporting for 13C Offense	Bug/Defect	State Submissions	The Online RMS Incident Based reporting for Kansas is reporting the domestic violence indicator for 13C offenses based on

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					the the victim to offender relationship. If the relationship is domestic as defined by KIBRS and the incident is flagged for domestic violence. This is KIBRS data element 37 for the incident and 131 for the Arrest.
IA-79379		Crash - Attachments	Enhancement	Crash Reporting	Added Attachments to Crashes
IA-79380		Crash - Citations	Enhancement	Crash Reporting	Added Citation Associations to Crash
IA-79396		Crash - Data Model Modifications	Enhancement	Crash Reporting	
IA-79405	439161	MICR Zero Report Warning to confirm Incident Hour and does not create the zero submission file	Bug/Defect	State Submissions	The Online RMS Incident Based Reporting for Michigan (MICR) has been updated to remove a warning generated in MICR 1.11.0 where the zero segment report date has an hour of 0, this prevented the xml from being generated. This warning has been suppressed in the XML generation for zero segment reporting and it is now available for submission to the state of Michigan.
IA-79424		Repeated Person Solr Search	Bug/Defect	Admin	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		License Parsing Log Entries			
IA-79430	441541	MS NIBRS XML File Submission need to submit all incidents on one XML file	Bug/Defect	State Submissions	The Online RMS Incident Based Reporting for Mississippi has been updated to generate unique XML Attribute ID values for the XML records when reporting MS NIBRS. This allows multiple XML submissions to be created in one file with uniqueness. This has only been implemented for MS NIBRS, all other NIBR XML will continue to generate as previously for the ID values. An additional Jira IA-79684 is being implemented for the UI to combine the files and will use this feature for MS NIBRS.
IA-79438		Oracle Geospatial Type - Implementation	Enhancement	Incident Mapping	This provides the database objects for the UI to use Oracle Geospatial Mapping Additional JIRAs for the UI will be implemented and will use the functionality with the

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					RMS Mapping, improving performance and overhead of mapping.
IA-79439		Crash - Tow/Impound Associations	Enhancement	Crash Reporting	Added Crash Tow / Impound Associations to Crash
IA-79440		Crash - Field Arrest Associations	Enhancement	Crash Reporting	-Added New tab called Associations to crash edit screen. -Added Field arrest to associations tab -Removed Citations tab and moved citations to the associations tab.
IA-79441		Crash - Incident Associations	Enhancement	Crash Reporting	Crash Incident Associations have been added to crash under the Associations tab.
IA-79450		Crash Reporting - Stubbed Functionality, Security, Permissions, etc..	Enhancement	Crash Reporting	Crash Feature code added. Multiple screen, functions, and workflow additions
IA-79453		Crash Reporting - Recent Activities	Enhancement	Crash Reporting	
IA-79466		RMS - Intake do not send SA Notification if Only Juveniles on the Incident Report	Engineering Enhancement	Incidents	
IA-79476	442254	NJ NIBRS Reporting Gun Make, Model, Caliber set these fields as required	Bug/Defect	State Submissions	The Online RMS Incident Based reporting for the State of New Jersey NIBRS has been updated to include a new validation when

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		on master property			submitting Firearm data to the state. The new validation will require the user to enter the make, model and caliber of the firearm in the Incident properties module when that firearm is reported to New Jersey NIBRS as part of the Incident Report Submission. The user must enter these fields to pass the Incident validations and submit the report for approval. These validations only apply to New Jersey RMS clients and are not implemented for any other states.
IA-79477		Crash TESTING ISSUES	Release Defects	Crash Reporting	
IA-79478		Crash Narrative - TESTING ISSUES	Release Defects	Crash Reporting	Added Titles to the following tables in the crash UI
IA-79482		Address Search not copying zip and zip 4 over on Add from results	Bug/Defect	Master Indices	Zip fields now correctly carry over from address search to address add screen.
IA-79509		ISP Custom Forms Enhancements - Form Duplication	Enhancement	Custom Forms	* The form admin page now has a new "Allow Duplication" checkbox. This is only on the edit screen (i.e. not added to the add screen). Form

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					exports do not carry this value. * If the value is checked and the user is editing or viewing a *Freestanding* form, they will see a new duplicate button next to the Print button on the top of the page. * Clicking said button will initiate a confirmation dialog, which upon confirmation will duplicate the form. details are ** Any subforms will also be fully duplicated ** Any signatures (which are images) will have their images duplicated as well ** If the form is configured to specify an officer: *** If the user has an officer id, the new form will be set to that value *** Otherwise, it will be set to the value of the officer on the form ** The security level will be set to the value of the source form instance ** The status will be set to initial

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					** If a number generation exists, a new number will be generated ** A 'create' audit log entry will be added for the new form * When finished, the user will be informed they can find the form in their recent activities. If a form number was generated, they'll also be given the #
IA-79521		Crash Attachments - TESTING ISSUES	Release Defects	Crash Reporting	Fixed some testing issues with Crash Attachments and added the ability to import images from the user's Image library like we do in incidents.
IA-79526		ISP Custom Forms Enhancements - Field Auditing	Enhancement	Custom Forms	# A new option "audit field changes" is now available for custom forms. # When checked: ## A new "Field Audit Log" will appear next to the "Audit Log" tab. This is shown if the option to audit is checked, and the user has the existing show audit log permission. You can sort on values other than the old and new value. This table will

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					show the field label, the date and time the audit entry was shown, the user who did it, the old value, and new value. ## Field changes for this form *and any sub forms attached to it* will be tracked ### For any master index field, a brief text description is saved for both old and new values ### For any 'code' field (select, auto, radio, etc.) The code descriptions will be shown ### Text & date fields will just have the raw text ### checkboxes will be 'Y' or 'N' ### For signatures, we track the old image id and the new one ### For sub forms - as in the sub forms associated with the parent form -we show a comma separated list of all the sub form ids ### Officer, charge and offense fields will show the descriptions of each # When printing the form, if you select to print the audit log, the

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					field edits will now be printed too
IA-79527		ISP Custom Forms Enhancements - Editing in Pending Status	Enhancement	Custom Forms	Three new options are available on the form admin screen: # A checkbox that, when checked, will allow the creator of an instance of this form to edit the form when it is in pending approval status # Users who, when added, can edit an instance of this form in pending approval status. # Roles who, when added, a user who has any of these given roles and _is in the same agency/org as the form instance_ can edit the form in pending approval status This edit functionality will appear in the form of an "Edit This Form" button at the top of the form view screen. The edit buttons will _not_ appear on all the form grids throughout the application. It will only show on the screen. Further, you will not be

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					able to delete the form just because you can edit in pending approval status.
IA-79550		NIBRS Validations - Number Conversion Error	Bug/Defect	Incidents	The Online RMS NIBRS validations process has been updated to handle a rare case where the validations would generate a numeric error when checking for errors with the validation queries. This is an internal fix and does not impact existing NIBRS validations
IA-79551		Add PR To google places auto complete	Enhancement	Master Indices	
IA-79554		Crash Reporting - Vehicles	Enhancement	Crash Reporting	
IA-79555		Crash Reporting - Initial Diagrams Commit	Enhancement	Crash Reporting	
IA-79560		RMS - UTF-8 Character Encoding on All Pages	Enhancement	Admin	
IA-79568		Crash - Calls For Service Associations	Enhancement	Crash Reporting	Calls for service associations have been added to crash associations tab
IA-79569		Crash Vehicles - Continuation	Enhancement	Crash Reporting	
IA-79570		Crash Reports - XML Submission (First Round)	Enhancement	Crash Reporting	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79583		Evidence - statute of limitation TESTING ISSUES	Release Defects	Property Mgmt	
IA-79587		Crash - Search and Search Results	Enhancement	Crash Reporting	
IA-79588		Crash - View Crash Report	Enhancement	Crash Reporting	Added the view vehicles view grid
IA-79612		ISP Custom Form - Edit Pending - TESTING ISSUES	Release Defects	Custom Forms	
IA-79628		Doddridge County SD, WV and Sub-Agencies - CAD to Online RMS Mapping	Configuration	Interface	The Doddridge County, WV CAD to Online RMS Interface has been configured and is live in production as of July 1, 2024.
IA-79647		Crash - Pedestrians	Enhancement	Crash Reporting	Added Pedestrians to Crash module.
IA-79648		Crash - Navigation Updates	Enhancement	Crash Reporting	
IA-79649		Crash - Investigate PDF Reports	Enhancement	Crash Reporting	
IA-79653		Copy Roles	Bug/Defect	Role Permissions	
IA-79674		Crash - Vehicle TESTING ISSUES	Release Defects	Crash Reporting	
IA-79678		Crash - Driver TESTING ISSUES	Release Defects	Crash Reporting	
IA-79682		Crash - replace unknown with known flows	Enhancement	Crash Reporting	
IA-79684		Combining NIBRS Incidents - UI Work	Enhancement	Incidents	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79692		Crash - add officers grid to crash details tab	Enhancement	Crash Reporting	
IA-79695		Crash - Vehicle Impact Locations + Events	Enhancement	Crash Reporting	Crash Vehicle Events has been added to the crash module
IA-79696		Crash Reporting - Forms, Validations And Custom Fields	Enhancement	Crash Reporting	
IA-79709		Crash - add vehicle showing "object not found" error	Release Defects	Crash Reporting	
IA-79710		Crash - Pedestrians TESTING ISSUES	Release Defects	Crash Reporting	
IA-79714		Crash - Search TESTING ISSUES	Release Defects	Crash Reporting	
IA-79725		Crash - Additional Valildations Work (DB Objects)	Enhancement	Crash Reporting	
IA-79728		Evidence - Signature and PIN TESTING ISSUES	Release Defects	Property Mgmt	
IA-79739		Crash - Passenger TESTING ISSUES	Release Defects	Crash Reporting	
IA-79750		Public Website – VA Incident Search Service	Enhancement	Crash Reporting	Initial Design and Prototype JIRA
IA-79758		Crash - People View Screens	Enhancement	Crash Reporting	Added the Crash View People screens. This includes the people tab, Driver view, Passenger view, and Pedestrian view.
IA-79759		Crash - Additional View Pages	Enhancement	Crash Reporting	Added All crash view screens (Except for

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					vehicles and crash details).
IA-79760		Crash - Commits for Initial Validation Design	Enhancement	Crash Reporting	
IA-79767		Crash - Supplement ID Issues	Release Defects	Crash Reporting	
IA-79769		Crash Reporting - Self Approve	Enhancement	Crash Reporting	new permission category added called "Crash Reporting - Self Approve Crash or Supplement" If the crash is in initial or disapproved status and the logged in user is the responsible user and has the new permission we show a different dialog box that asks if they want to approve the crash on the spot or submit it for approval like usual.
IA-79774		Link for Served Warrants not working from Person Summary	Bug/Defect	Master Indices	
IA-79786		Crash - Add Getter for Intersection Street & Street w/o Intersection	Enhancement	Crash Reporting	
IA-79796		Crash - Security TESTING ISSUES	Release Defects	Crash Reporting	
IA-79801		Crash - Approval TESTING ISSUES	Release Defects	Crash Reporting	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79802		Crash - View Details and Vehicles screens	Enhancement	Crash Reporting	
IA-79803		Crash - Misc TESTING ISSUES	Release Defects	Crash Reporting	
IA-79806		Crash - Details, Driver & Vehicles Updates	Enhancement	Crash Reporting	
IA-79810		Crash - Person Multi Code Fix	Release Defects	Crash Reporting	
IA-79811		Danville Public Website - Warrant Search Support	Enhancement	Warrants	The Online RMS has added a new web service for returning the Active Warrants that are to be released to the public. The web service is to be used for public access web sites to retrieve public information on warrants in the RMS. This web service is controlled by secure access and configurable per client and per agency as to what information if any is available for public access. The web service allows the public user interface to search for active warrants returning the name and address on the warrant, the warrant charge, type and issuing agency. The web service is not directly

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					accessible by the user, but must be used with the RMS API to search for and retrieve information from the RMS.
IA-79814		Modify Public Incident Search to return total record count from query	Enhancement	Interface	The Online RMS new web service for searching for Incident Reports that are to be released to the public has been modified to conform to RMS Restful web service standards.
IA-79819		Crash - edit person/vehicle associations across supps not working	Release Defects	Crash Reporting	
IA-79825		Crash - XML Submissions Continuation	Enhancement	Crash Reporting	
IA-79827		Crash - Hard to Reproduce Constraint Error When Saving w/ Custom Fields	Release Defects	Crash Reporting	
IA-79829		Crash - Update Edit Vehicle to match reorganization of fields from View Vehicle	Release Defects	Crash Reporting	
IA-79832		Crash - Tables for RTO	Enhancement	Crash Reporting	
IA-79838		Crash - More Validations Work	Enhancement	Crash Reporting	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79844		Crash - add or select vehicle without plate displays on crash as "Unknown"	Release Defects	Crash Reporting	
IA-79845		Crash - cannot remove vehicle from passenger if vehicle is not on current supp	Release Defects	Crash Reporting	
IA-79846		Crash - Get UserId & License out of Javascript	Release Defects	Crash Reporting	
IA-79847		Crash - form designer TESTING ISSUES	Release Defects	Crash Reporting	
IA-79852		Crash - Missing Vehicle Fields	Release Defects	Crash Reporting	
IA-79855		Crash - Modify View/Edit Driver screen field organization	Release Defects	Crash Reporting	
IA-79856		Crash Reporting - Administration Landing Page, Permissions & Link To Form Page	Enhancement	Crash Reporting	
IA-79860		Crash - Form Designer Save Fix	Release Defects	Crash Reporting	
IA-79229	439795	Secondary Review Routing - Add to the Route Levels the Agency option of Agency of Approval	Enhancement	Routing	When setting up a review route the user now has an option called Agency of Approval when setting the agency for a route level.
IA-79368		User Admin - Loading User	Bug/Defect	Admin	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		Profiles in MSP is Slow			
IA-79403		Online RMS-Install script for release 11.16	DevTask	Admin	
IA-79408		Online RMS- New view from Darin D	DevTask	Admin	
IA-79437		Evidence Processing TESTING ISSUES	Release Defects	Property Mgmt	
IA-79451		Have the file date automatically populate with the day that the Citation was created	Enhancement	Citations/Stops	When creating a citation the filed date will now default to the date it was created.
IA-79464		Intake Notifications - Delete All related notifications when Action Is taken	Enhancement	Incidents	
IA-79473	441751	RMS - Address searched no longer populates when selecting Add Address after search	Release Defects	Master Indices	The Address search form should now carry over to the add search page if the user input search parameters.
IA-79493		Expungement - audit unexpunge	Enhancement	Expungements	Audit information has been added to the EXPUNGEMENTS table +Data Captured on Expunge+ *AGENCY_CODE* - Agency code of the initial expunge. -NOTE: For incident

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					offenders and roles entry point it will be the agency of the incident supp +Data captured when UnExpunge is performed:+ *UNEXPUNGED_BY* *UNEXPUNGED_DATE* *UNEXPUNGE_COMMENT* *UNEXPUNGED_RECORDS_DESC* - Contains a brief text description of the primary records being UnExpunged. These include Incident Offenders and roles, Arrests, Arrest Charges, Citations, and Warrants.
IA-79494		SAML Admin Page - Parse Meta Data From URL Not Importing Entity ID/ SSO URL	Bug/Defect	Admin	
IA-79561		Settings - Password Attempts not updating	Bug/Defect	Admin	On the Administation/Manage System screen the Password Attempts allowed value was being saved wrong.
IA-79632		Court Paper Service Jacket Comment	Reports	Civil Process	
IA-79639		Crash - add associated crash	Enhancement	Citations/Stops	Added Crashes to Associations tab on citations.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		reports to citations			
IA-79641		Crash - add associated crash reports to Calls For Service	Enhancement	Calls For Service	Crashes Associated to a calls for service will now be displayed in a grid on the calls for service view screen.
IA-79644		Crash - Print Crash Report - PHASE 1	Enhancement	Crash Reporting	
IA-79664		Add Title to the Person Search Results Screen	Enhancement	Incidents	
IA-79669		Incident Summary page "Officers" are not sorted in any order	Enhancement	Incidents	
IA-79689		Crash - Edit This Crash functionality	Enhancement	Crash Reporting	From the view crash screen, you can now access a "View Supplements" link from the sidebar.
IA-79699		Online RMS-Install script for 11.15.3	DevTask	Admin	
IA-79716		Crash - add intersection direction from field to master address	Enhancement	Crash Reporting	A new "Distance Direction" field has been added to master index addresses. As of now, this field cannot be searched on. The field now appears on: * The "address component" when entering either an intersection or

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					specifying "all fields" * The Add Location Page * The Edit Location Page * The View Location Page
IA-79726		Change Arrest # to Booking/Arrest # on two screens	Bug/Defect	Master Indices	
IA-79727		Crash - Crash Details TESTING ISSUES	Release Defects	Crash Reporting	
IA-79765		Crash - People View Screen TESTING ISSUES	Release Defects	Crash Reporting	
IA-79766		Crash - Events and Impact Points TESTING ISSUES	Release Defects	Crash Reporting	
IA-79778		Data Exchange Utility - Resubmit On Connection Failure	Bug/Defect	Interface	Data exchange processing logic has been modified to re-send xml on submission failure.
IA-79783		McLean Adult Warrant Report - Bail Type Truncated	Bug/Defect	Reporting	
IA-79784		McLean Juvenile Warrant Report - Field Adjustments	Bug/Defect	Reporting	
IA-79812		Crash - Print Crash Report PHASE 2	Enhancement	Crash Reporting	Did what I could for the crash print pdf. We still need to make changes

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					to several pages and add custom fields.
IA-79815		Person Custodies - Person ID Auto-Match Processing	Enhancement	Interface	The person custody XML data exchange has been extended to support receiving an Online RMS person id.
IA-77867	430190	KIBRS Do not allow Juvenile Disposition if Arrestee is older than 18 at time of the arrest	Bug/Defect	State Submissions	The Online Incident Based Reporting for the state of Kansas (KIBRS) has been updated to correctly report the Arrestee Age and Arrestee Disposition if under 18 (data elements 134 and 142). Previously the incident date of occurrence was used to determine the age of the arrestee, online RMS now uses the arrest date and the DOB of the arrestee to determine the age at the time of the arrest. Based on the age, the arrestee disposition if under 18 will only be reported if the age is under 18.
IA-78920	437427	RMS-Indiana State Police requests the ability to configure the default agency when searching custom forms.	Enhancement	Custom Forms	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79250		Crash - People	Enhancement	Crash Reporting	Added Drivers, Passengers, and witnesses to crash people tab. From this screen the user has the ability to select a vehicle for drivers and passengers. New vehicles can also be set from this screen.
IA-79325		Warrant - Move state information fields to their own section on Add to match edit screen	Enhancement	Warrants	State Warrant Information section header was added to the warrant add screen just like the edit screen
IA-79372	441361	RMS .TIF and PNG file extension will not view	Bug/Defect	Master Indices	
IA-79388		Feet and inches in the Field Arrest section seem to be backwards?	Bug/Defect	Field Arrest	
IA-79433	441766	RMS - MSP requests LOE in Fleet	Engineering Enhancement	Fleet Mgmt	Rearranged the fleet dashboard tabs and returned all actions back to the cost of ownership.
IA-79513	440748	RMS- Person Details report Property Associations count number calculation incorrect	Bug/Defect	Reporting	
IA-79531		Citation - missing "select" button on view/edit from	Enhancement	Citations/Stops	Added the Select option to the citation edit/view

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		search results when adding to another module			screens when searching and selecting a citation
IA-79543		RMS - Modify Dispatch Event Officer Table to allow for 30 Characters	Bug/Defect	Agency Config Report	The Online RMS Dispatch Event Officers title field is now capable of storing a title up to 30 characters. This matches the length of the title in the main RMS officer table. The previous limit was 20 characters, which could have caused it not to be processed in the RMS CAD interface for an existing officer matched with the RMS Officer.
IA-79575		Crash - pull in other associations when adding arrest, cfs or incident	Enhancement	Crash Reporting	-Adding Crash Arrest now allows the user to associate Calls for service and incidents records associated to the arrest being added.

-Adding Crash Incidents now allows the user to associate Calls for service records associated to the incident being added

-Adding Crash Calls for Service now allows the user to associate Incidents records associated to the call being added. |

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79599		Evidence - Signature Capture TESTING ISSUES	Release Defects	Property Mgmt	
IA-79657	443303	RMS - ISP requests LOE on Custom Form Print	Enhancement	Custom Forms	
IA-79734		Add Cushing person in custody type	Configuration	Admin	
IA-79744		Crash - Validations V1	Enhancement	Crash Reporting	
IA-79763		Public Website - Incident Search Service Continuation	Enhancement	Crash Reporting	The Online RMS has added a new web service for searching for Incident Reports that are to be released to the public. The web service is to be used for public access web sites to retrieve public information on incidents in the RMS. This web service is controlled by secure access and configurable per client and per agency as to what information if any is available for public access.

The web service allows the public user interface to search for incidents using a date range, an address (street number, |

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					name, city) a report number, and person name (first last middle). The web service is not directly accessible by the user, but must be used with the RMS API to search for and retrieve information from the RMS.
IA-79821		CRASH - add supplement number to crash approval request notification	Enhancement	Crash Reporting	
IA-79828		Crash - remove search permission category	Release Defects	Crash Reporting	
IA-79864		Crash - MISC TESTING ISSUES	Release Defects	Crash Reporting	

--END--

APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments
- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments
- Caliber will maintain a highly available platform (99.9% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control. In practice, Caliber routinely exceeds 99.99% uptime.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments
- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments
- The organization communicates requirements to user entities regarding the information, data, or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.