



Protecting Tomorrow–Today.™

Online RMS

Version 11.17.0

Product Release Bulletin (PRB)

03 December 2024

REVISION HISTORY

Revised By	Revision Date	Version	Notes
B. Chapman	03 December 2024	1.0	Release to Production

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INTRODUCTION

This document provides an overview of the software changes delivered in the 11.17.0 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates

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- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance and security, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry common web browser that is actively supported and updated to the most recent web standards by the browser manufacturer and connecting to the internet by DSL, Cable, or cellular (4G or higher).

Your browser must support the TLS 1.2 security protocol or higher. Browsers running the TLS 1.0/1.1 security protocols have known security vulnerabilities and are no longer supported by Caliber Online RMS. Please make sure your web browser has TLS 1.2 or higher enabled.

IMPORTANT NOTICE FOR ONLINE RMS AGENCIES USING INTERNET EXPLORER (IE)

On August 17, 2021, Microsoft announced that Internet Explorer 11 will no longer work optimally with Microsoft 365 services. Microsoft ended support for the Internet Explorer 11 desktop application for certain versions of Windows 10 on June 15, 2022. Internet Explorer no longer supports new web standards used by modern applications. See Microsoft's website [announcement page](#) for more information.

Caliber strongly recommends that you use an industry popular web browser that is supported and updated to the most recent web standards. Caliber is unable to provide support and issue resolutions on web browsers that are not supported and maintained to the most recent web standards.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.17.0 release.

End Date	Milestone
30 Jul 2024	11.17.0 Sprint 1 Starts
13 Aug 2024	11.17.0 Sprint 1 Ends / Sprint 2 Starts
27 Aug 2024	11.17.0 Sprint 2 Ends / Sprint 3 Starts
10 Sep 2024	11.17.0 Sprint 3 Ends / Sprint 4 Starts
24 Sep 2024	11.17.0 Sprint 4 Ends / Sprint 5 Starts
08 Oct 2024	11.17.0 Sprint 5 Ends / Sprint 6 Starts
01 Oct 2024	11.16.2 Service Pack Available
22 Oct 2024	11.17.0 Sprint 6 Ends / Sprint 7 Starts
05 Nov 2024	11.17.0 Sprint 7 Ends / Sprint 8 Starts (Stabilization Starts)
05 Nov 2024	11.11.3 Service Pack Available
19 Nov 2024	11.17.0 Sprint 8 Ends / Sprint 9 (Stabilization Continues)
20 Nov 2024	11.17.0 RTO (Release to Training / Operations)
28 Nov 2024	11.17.0 Stabilization Ends / Code Lock
03 Dec 2024	11.17.0 Release Available

RELEASE ANNOUNCEMENT

Online RMS was upgraded to 11.17.0 on Tuesday, **December 3, 2024**, at **1:00 a.m.** (Eastern).

Your opinion is important to us. We incorporate user feedback into each Online release to ensure that you get the best product for your job. **Online RMS 11.17.0** includes enhancements and improvements that touch over 30 **RMS components**, including **Incident Report Writing, Field Arrest, Master Addresses, Held Property/Evidence, Citations, Civil Process, Warrants, Custom Forms, Personnel/Training, Master People, Calls For Service, Criminal Complaints, Community Reporting, Fleet Management, Tow Impound, SmartSearch, Mapping, User Admin, NIBRS State Submission Compliancy, Application Interfaces (APIs), and Security upgrades**; among many other product enhancements, integration improvements, and issue resolutions. Customer obligations, operational efficiency improvements, data entry simplification, and user friendliness were all major considerations in the development of this edition.

Below are a few release highlights available in Online RMS 11.17.0. More information on features and functionalities in the 11.17.0 release is available under the Online RMS Help menu by reviewing the Table of Contents (TOC) section and by clicking on the Product Release Bulletin. Click Help > Online Help or simply click [HERE](#) to read more.

RMS 11.17.0 Release Highlights:

- **Crash Module – Initial Release (Virginia State only at this time)**
 - Premium Feature**
 - **Virginia state specific data collection**
 - ✓ Streamlined entry
 - ✓ Two levels of validation
 - ✓ Crash diagrams
 - Can be started from Template or arial map
 - **Printing and State submission**
 - ✓ Able to print FR300P state Crash report
 - ✓ XML data submission to Virginia
- **Incident Notes [WATCH](#)**
 - Allowing staff to include notes on the internal processing of incident data
 - Not able to be printed (For internal use only)
- **Ability to Search Incidents by Offense NIBRS code**
- **Print Multiple Field Arrests from person summary**
- **Vehicle search / add now utilizes VIN lookup with NHTSA database. [WATCH](#)**
 - This allows for better Year, Make, and Model matching
 - Integrated with External search results (DIS)
- **New banner for Training system**

We hope you share our enthusiasm for the production release of Online RMS 11.17.0. Please contact us by email at rms@caliberpublicsafety.com if you have any questions about the release.

Our Very Best,

Caliber Public Safety

NEW FEATURES & ENHANCEMENTS

Many new improvements have been included in Online RMS 11.17.0, based on customer feedback, contractual commitments, and revisions to Public Safety State and Federal standards. The overall goal of this version was to improve operational efficiencies, data management, and ease of use. For additional information on the enhancements and functionality described in this release bulletin, please consult the **Online RMS User** and **Admin Help documentation**.

ONLINE RMS 11.17.0 HIGHLIGHTS

Crash Module (Virginia agencies)

Crash Module Complete solution from data entry, diagraming, validations, printing state required report, and state submission.

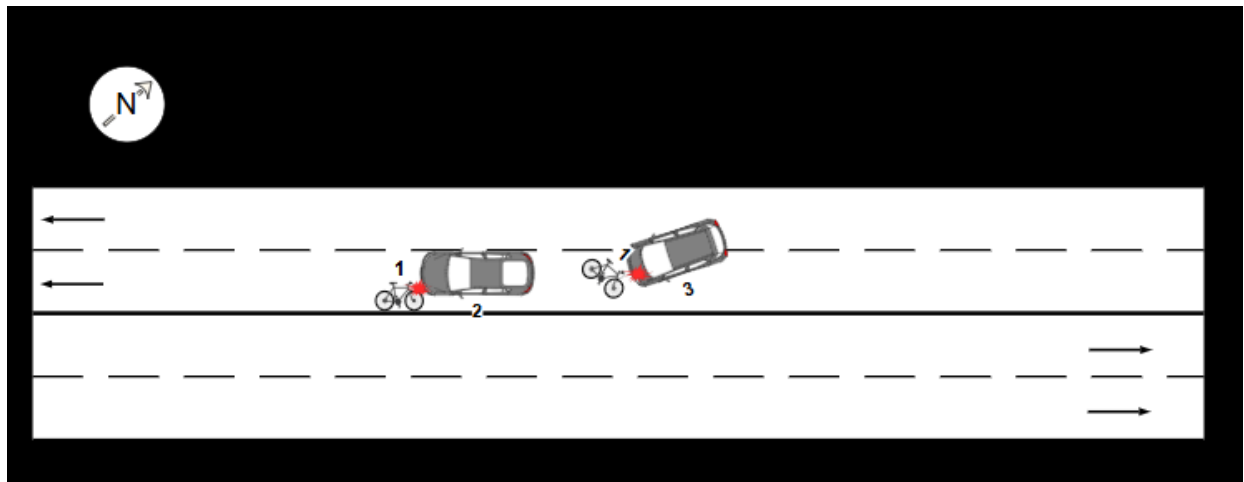


FIGURE 1: CRASH DIAGRAM

DRIVER INFORMATION				VEHICLE INFORMATION											
Veh 1	Veh 2	Veh 1	Veh 2	Veh 1	Veh 2	Veh 1	Veh 2								
Driver's Action P1 <input type="radio"/> 1. No Improper Action <input checked="" type="radio"/> 2. Exceeded Speed Limit <input type="radio"/> 3. Exceeded Safe Speed But Not Speed Limit <input type="radio"/> 4. Overtaking On Hill <input type="radio"/> 5. Overtaking On Curve <input type="radio"/> 6. Overtaking at Intersection <input type="radio"/> 7. Improper Passing of School Bus <input type="radio"/> 8. Cutting In <input type="radio"/> 9. Other Improper Passing <input type="radio"/> 10. Wrong Side of Road – Not Overtaking <input type="radio"/> 11. Did Not Have Right-of-Way <input type="radio"/> 12. Following Too Close <input type="radio"/> 13. Fail to Signal or Improper Signal <input type="radio"/> 14. Improper Turn – Wide Right Turn <input type="radio"/> 15. Improper Turn – Cut Corner on Left Turn <input type="radio"/> 16. Improper Turn From Wrong Lane <input type="radio"/> 17. Other Improper Turn <input type="radio"/> 18. Improper Backing <input type="radio"/> 19. Improper Start From Parked Position <input type="radio"/> 20. Disregarded Officer or Flagger <input type="radio"/> 21. Disregarded Traffic Signal <input type="radio"/> 22. Disregarded Stop or Yield Sign <input type="radio"/> 23. Driver Distraction <input type="radio"/> 24. Fail to Stop at Through Highway – No Sign <input type="radio"/> 25. Drive Through Work Zone <input type="radio"/> 26. Fail to Set Out Flares or Flags <input type="radio"/> 27. Fail to Dim Headlights <input type="radio"/> 28. Driving Without Lights <input type="radio"/> 29. Improper Parking Location <input type="radio"/> 30. Avoiding Pedestrian <input type="radio"/> 31. Avoiding Other Vehicle <input type="radio"/> 32. Avoiding Animal <input type="radio"/> 33. Crowded Off Highway <input type="radio"/> 34. Hit and Run <input type="radio"/> 35. Car Ran Away – No Driver <input type="radio"/> 36. Blinded by Headlights <input type="radio"/> 37. Other <input type="radio"/> 38. Avoiding Object in Roadway <input type="radio"/> 39. Eluding Police <input type="radio"/> 40. Fail to Maintain Proper Control <input type="radio"/> 41. Improper Passing <input type="radio"/> 42. Improper or Unsafe Lane Change <input type="radio"/> 43. Over Correction				Driver Vision Obscured P3 <input checked="" type="radio"/> 1. Not Obscured <input type="radio"/> 2. Rain, Snow, etc. on Windshield <input type="radio"/> 3. Windshield Otherwise Obscured <input type="radio"/> 4. Vision Obscured by Load on Vehicle <input type="radio"/> 5. Trees, Crops, etc. <input type="radio"/> 6. Building <input type="radio"/> 7. Embankment <input type="radio"/> 8. Sign or Signboard <input type="radio"/> 9. Hillcrest <input type="radio"/> 10. Parked Vehicle(s) <input type="radio"/> 11. Moving Vehicle(s) <input type="radio"/> 12. Sun or Headlight Glare <input type="radio"/> 13. Other <input type="radio"/> 14. Blind Spot <input type="radio"/> 15. Smoke/Dust <input type="radio"/> 16. Stopped Vehicle(s)				Vehicle Maneuver V1 <input checked="" type="radio"/> 1. Going Straight Ahead <input type="radio"/> 2. Making Right Turn <input type="radio"/> 3. Making Left Turn <input type="radio"/> 4. Making U-Turn <input type="radio"/> 5. Slowing or Stopping <input type="radio"/> 6. Merging Into Traffic Lane <input type="radio"/> 7. Starting From Parked Position <input type="radio"/> 8. Stopped in Traffic Lane <input type="radio"/> 9. Ran Off Road – Right <input type="radio"/> 10. Ran Off Road – Left <input type="radio"/> 11. Parked <input type="radio"/> 12. Backing <input type="radio"/> 13. Passing <input type="radio"/> 14. Changing Lanes <input type="radio"/> 15. Other <input type="radio"/> 16. Entering Street From Parking Lot				Vehicle Damage V4 <input checked="" type="radio"/> 1. Unknown <input type="radio"/> 2. No damage <input type="radio"/> 3. Overturned <input type="radio"/> 4. Motor <input type="radio"/> 5. Undercarriage <input type="radio"/> 6. Totaled <input type="radio"/> 7. Fire <input type="radio"/> 8. Other			
Type of Driver Distractions P4 <input checked="" type="radio"/> 1. Looking at Roadside Incident <input checked="" type="radio"/> 2. Driver Fatigue <input type="radio"/> 3. Looking at Scenery <input type="radio"/> 4. Passenger(s) <input type="radio"/> 5. Radio/CD, etc. <input type="radio"/> 6. Cell Phone <input type="radio"/> 7. Eyes Not on Road <input type="radio"/> 8. Daydreaming <input type="radio"/> 9. Eating/Drinking <input type="radio"/> 10. Adjusting Vehicle Controls <input type="radio"/> 11. Other <input type="radio"/> 12. Navigation Device <input type="radio"/> 13. Texting <input type="radio"/> 14. No Driver Distraction				Skidding Tire/Mark V2 <input type="radio"/> 1. Before Application of Brakes <input type="radio"/> 2. After Application of Brakes <input type="radio"/> 3. Before and After Application of Brakes <input type="radio"/> 4. No Visible Skid Mark/Tire Mark				Vehicle Body Type V3 <input checked="" type="radio"/> 1. Passenger car <input type="radio"/> 2. Truck – Pick-up/Passenger Truck <input type="radio"/> 3. Van <input type="radio"/> 4. Truck – Single Unit Truck (2-Axles) <input type="radio"/> 7. Motor Home, Recreational Vehicle <input type="radio"/> 8. Special Vehicle – Oversized Vehicle/Earthmover/Road Equipment <input type="radio"/> 9. Bicycle <input type="radio"/> 10. Moped <input type="radio"/> 11. Motorcycle <input type="radio"/> 12. Emergency Vehicle (Regardless of Vehicle Type) <input type="radio"/> 13. Bus – School Bus <input type="radio"/> 14. Bus – City Transit Bus/Private Owned Church Bus <input type="radio"/> 15. Bus – Commercial Bus <input type="radio"/> 16. Other (Scooter, Go-cart, Hearse, Bookmobile, Golf Cart, etc.) <input type="radio"/> 18. Special Vehicle – Farm Machinery <input type="radio"/> 19. Special Vehicle – ATV <input type="radio"/> 21. Special Vehicle – Low-Speed Vehicle <input type="radio"/> 22. Truck – Sport Utility Vehicle (SUV) <input type="radio"/> 23. Truck – Single Unit Truck				Vehicle Condition V5 <input checked="" type="radio"/> 1. No Defects <input type="radio"/> 2. Lights Defective <input type="radio"/> 3. Brakes Defective <input type="radio"/> 4. Steering Defective <input type="radio"/> 5. Puncture/Blowout <input type="radio"/> 6. Worn or Slick Tires <input type="radio"/> 7. Motor Trouble <input type="radio"/> 8. Chains In Use <input type="radio"/> 9. Other <input type="radio"/> 10. Vehicle Altered <input type="radio"/> 11. Mirrors Defective <input type="radio"/> 12. Power Train Defective <input type="radio"/> 13. Suspension Defective <input type="radio"/> 14. Windows/Windshield Defective <input type="radio"/> 15. Wipers Defective <input type="radio"/> 16. Wheels Defective <input type="radio"/> 17. Exhaust System			
Drinking P5 <input checked="" type="radio"/> 1. Had Not Been Drinking <input type="radio"/> 2. Drinking – Obviously Drunk <input type="radio"/> 3. Drinking – Ability Impaired <input type="radio"/> 4. Drinking – Ability Not Impaired <input type="radio"/> 5. Drinking – Not Known Whether Impaired <input type="radio"/> 6. Unknown				Special Function Motor Vehicle V6 <input checked="" type="radio"/> 1. No Special Function <input type="radio"/> 2. Taxi <input type="radio"/> 3. School Bus (Public or Private) <input type="radio"/> 4. Transit Bus <input type="radio"/> 5. Intercity Bus <input type="radio"/> 6. Charter Bus <input type="radio"/> 7. Other Bus <input type="radio"/> 8. Military <input type="radio"/> 9. Police <input type="radio"/> 10. Ambulance <input type="radio"/> 11. Fire Truck <input type="radio"/> 12. Tow Truck <input type="radio"/> 13. Maintenance <input type="radio"/> 14. Unknown											
Condition of Driver P2 Contributing to the Crash <input type="radio"/> 1. Blood <input type="radio"/> 2. Breath				Method of Alcohol P6 Determination (by police) <input type="radio"/> 1. Blood <input type="radio"/> 2. Breath				EMV in service V7							

FIGURE 2: SAMPLE PRINT

Incident Notes

Permission driven. User can add Incident Note by selecting



the Icon on the



FIGURE 2: ADD INCIDENT NOTE

User can add or edit Incident Note

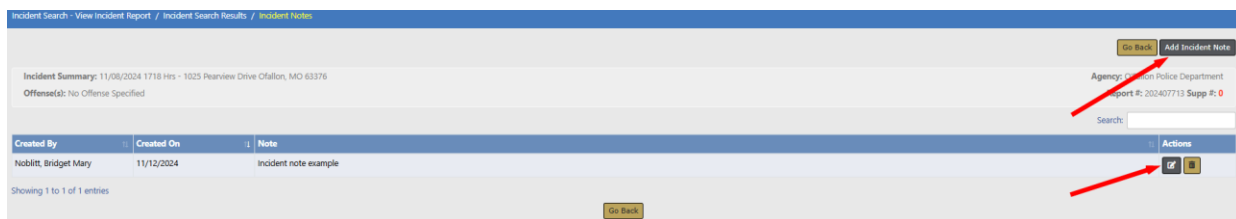


FIGURE 3: EDIT INCIDENT NOTE

Notifications can be sent when entering or editing Incident Notes:

FIGURE 5: INCIDENT NOTE

Vehicle search and VIN validation

- **Vehicle search / add now utilizes VIN lookup with NHTSA database.**
 - This allows for better Year, Make, and Model matching
 - Integrated with External search results (DIS)
 - Selecting the Magnifying icon next to VIN initiates the VIN lookup

FIGURE 6: VIN LOOKUP

Header and favicon on Training screen

- Screen header and favicon for Training System has been updated to help users identify they are logged into the training system



FIGURE 7: TRAINING SYSTEM HEADER

APPENDIX: 11.17.0 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.17.0 release.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-74678	412380	Vehicle Search - DIS data > Add Veh > Search is not working correctly	Bug/Defect	Searching	Adding vehicles can now utilize NHTSA database lookup to parse VIN

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-76419		Administration : User Search Interface Access - Setup ability to auto add new users by role	Enhancement	Admin	Users for Search interfaces will now update users via roles
IA-77420	427399	MICR prevalidation error reporting Victim Injury	Bug/Defect	State Submissions	<p>The issue with MICR incorrectly reporting a victim injury for mutually exclusive offenses for different victims has been resolved with a previous update in the RMS 11.15.0 release.</p> <p>Any existing submissions with this scenario can be added to a new open dataset and sent for submission from the RMS.</p>
IA-78074	431917	NJ NIBRS Bias Description needs to be reported for the reported offense.	Bug/Defect	State Submissions	<p>The Online RMS Incident Based Reporting for the state of New Jersey (NJ NIBRS) has been updated to correctly report the NJ specific Bias Description Code reported to the state in the NJ XML file. This value has been updated to report the Bias entered for the most serious offense that is reported to the state for NJ NIBRS. Previously it would report the value from an offense not reported to the state in some cases. This update</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					only impacts the RMS NJ NIBRS clients.
IA-78326	433767	VA IBR Agg Assault Circumstance reported for a Not Reportable offense.	Bug/Defect	State Submissions	The Online RMS Incident Based Reporting for the state of Virginia (VA NIBRS) has been updated to fix an issue with the Aggravated Assault Circumstance which in some cases was being incorrectly reported. The issue was when there was both an aggravated assault (NIBRS 13A for example) on one victim and a simple assault (NIBRS 13B for example), the VA NIBRS submission was sending the circumstance code for the 13B of 00. This has been corrected and only impacts VA NIBRS RMS clients.
IA-78397		TN NIBRS State Requirements	Enhancement	State Submissions	<p>The Online RMS Incident Based Reporting has been updated to include the state of Tennessee (TN NIBRS) for reporting of Incidents to the state in XML Formats.</p> <p>This is an initial implementation and contains the NIBRS data elements and the additional TN elements for the Incident Admin,</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					Offense and Victim segments.
IA-78724	436044	RMS - MSP requests Sort order for Agencies in RMS in numerical order	Enhancement	Calls For Service	
IA-78764		Incident Property - add link to select recovery address from addresses on the incident	Enhancement	Incidents	
IA-78839		RMS - Warrant module when selected an Alias Name the Mugshot image will not print on the pdf	Bug/Defect	Warrants	Was a regression bug from IA-60755. The Image would not print if the user selected an alias as the primary name on the warrant.
IA-79020	438545	RMS- MSP Enhancement request Created Evidence pending check in cannot be deleted when a user removes the property from an incident report	Enhancement	Property Mgmt	
IA-79084	439112	Training Environment - Update with working version of Production software without Master Indices data [Level of Effort]	Enhancement	Admin	
IA-79186	440035	Maint Val - Add third option to	Enhancement	Admin	Added a third option "R" to maint

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		INCIDENT_CAPTURE_ARREST_DTLS_FOR_CITED_ROLE of Arrestee fields are mandatory			val INCIDENT_CAPTURE_ARREST_DTLS_FOR_CITED_ROLE . This option removed the ability to bypass the arrest details, thus making the fields required.
IA-79205		Mutually Exclusive reporting of offenses only applies if associated to the same victim	Bug/Defect	State Submissions	<p>The online RMS Incident Based Reporting has been updated to correctly report Mutually Exclusive offenses if the offenses are associated with different victims.</p> <p>The rule for Mutually Excluding lesser included offenses only applies to offenses associated to a victim.</p>
IA-79264		Incident search buttons don't work the same	Bug/Defect	Incidents	
IA-79353	441230	Enable eCite to Online RMS Interface for Desoto County SO - (MS17)	Configuration	Interface	The CAPS eCite interface has been configured for DeSoto County Sheriff.
IA-79364	441178	RMS - MSP requests LOE 2 quick links added to all users profile on the backend	Enhancement	Agency Config Report	<p>At the request of the Maryland State Police, for their users all users have been added to the Quick Links - External Links for</p> <p>CAD / RMS / Mobile Resources Page - Training Guides, How Tos and Training Videos</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					<p>CAD / RMS / Mobile System Improvements - Updated Weekly with Updates on Initiatives</p> <p>This is a one time configuration change only applied to MSP users.</p>
IA-79417	441816	Florida NIBRS Validations - Victim / Weapons Validation	Bug/Defect	State Submissions	
IA-79418	441816	Florida NIBRS - Victim / Offense Weapons Validation For Personal Weapons and No Injury	Bug/Defect	State Submissions	
IA-79434	441759	RMS- Unable to delete Incident Report	Bug/Defect	Incidents	This was happening when the notifications were getting deleted. The Active key 1 and 2 are varchars but we are comparing them to numbers. I cast the numbers (using TO_CHAR) to a varchar when it does the query.
IA-79443		Fleet Equipment Agency Should Be Synced with Assignment Agency	Enhancement	Fleet Mgmt	
IA-79468	441946	RMS - Applying Activity Template display a yellow background that is difficult to view	Bug/Defect	ODL	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79511		Field Contact - Add Incident Report	Bug/Defect	Field Contact	
IA-79524	442283	RMS - Master Indices Potential Duplicate address select not working	Bug/Defect	Master Indices	
IA-79548	442631	Fleet Management - Default vehicle status when ending last assignment not used by MSP	Enhancement	Fleet Mgmt	
IA-79654	443569	RMS - Civil Process now defaults to Enter Person rather than Select Current Person	Release Defects	Civil Process	
IA-79701	443980	RMS - Add Address > Adding New address > Zip Code does not display	Bug/Defect	Master Indices	Geo Search on Address add screen now correctly populates the zip code
IA-79715	444141	RMS- Inactive Evidence Destinations still display	Bug/Defect	Property Mgmt	
IA-79732		Mass Offense Entry (hard to distinguish between codes)	Enhancement	Incidents	Added a title attribute to each offense displayed in the side pane. This will give on hover text of the offense description.
IA-79794		Safenet Proxy Implementation	DevTask	Security	
IA-79848		Update new "Statute of	Bug/Defect	Property Mgmt	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		Limitations (Years)" labels			
IA-79858	445389	RMS - Ability to turn off Evidence Review disposal by users other than Evidence Custodian	Enhancement	Property Mgmt	
IA-79863	445884	RMS - Associated Incident(s) do not print when performing a full print	Enhancement	Printing	<p>Added a print option for Associated incidents (added to standard and full by default)</p> <p>Added new section to incident report for associated incidents</p>
IA-79866	445880	Correct Misspelling on Offense question Specify Weapon used	Bug/Defect	Incidents	<p>The online RMS Incident Reporting module has been updated to correct a typo with the word "Specify" in for the Weapon or Force used by the offender Used Screen Prompt.</p> <p>The new description for entering weapons has been modified for clarity to the following.</p> <p>Specify type(s) of Weapon(s) or Force Associated with this Offense:</p>
IA-79869	445897	RMS- MSP requests LOE to change favicon in Training to be	Enhancement	Training	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		something other than production			
IA-79878	445917	Mapping - Delete table data for MSP Map Layers in TRAINING Environment	Configuration	Admin	
IA-79896		Manage Home Screen	Bug/Defect	Admin	
IA-79901		CAD to Online RMS Interface Set Up JIRA for St Charles County (MO92	Configuration	Interface	The Online RMS to the Caliber CAD Interface has been configured and tested and is enabled for the St Charles County, MO. The client will go live with the interface on 9/24/2024.
IA-79903		Online RMS- Install script for 11.17.0	DevTask	Admin	
IA-79907		NIBRS Reporting Past Occurrence Date in Current Year with the R reportdate indicator.	Bug/Defect	State Submissions	The Online RMS Incident Based Reporting for NIBRS, has been updated to submit the report date indicator of R when the date of the report is not within the same year as the offense occurrence. This change was made for all RMS states except for the states where it is not part of the submission specifications (MI, KS , OK).
IA-79909		Warrant - person id error received when changing	Bug/Defect	Warrants	An error check in the controller was removed.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		name on warrant if person is collapsed			
IA-79916	446136	Offense Summary Display change to display according to Offense Severity sequence	Bug/Defect	Incidents	
IA-79917		Expunge Arrest - formatting of incident narratives once edited is off	Bug/Defect	Expungements	Original Note ID is now displayed with a label appended to the end of the narrative description.
IA-79920		TN NIBRS State Requirements - Arrest Segment Fields - Continuation	Enhancement	State Submissions	Jira started but not implemented in the sprint
IA-79929	446249	OK SIBRS 80's SIBRS Code need set up to report Attempted or Completed	Configuration	State Submissions	The Online RMS Incident Based Reporting for Oklahoma (OK SIBRS) has been updated to add the Offense Attempted or Completed field to the RMS Incident report for the Oklahoma Offenses that begin with 80 for the NIBRS_CODES. These offenses are reported to OK SIBRS and the field is required for submission for 80 codes. This change only impacts RMS OK clients.
IA-79930	445956 446249	OK SIBRS XML FILE error with use of non-compliant XML Characters	Bug/Defect	State Submissions	The Online RMS Incident Based Reporting for Oklahoma (OK SIBRS) has been updated to remove certain characters from

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					the Incident Narrative generated XML content that causes errors when the XML is processed by OK SIBRS. The characters \$, #, (,) will now be replaced with blanks in the narrative. The & is escaped with & , which is standard XML for the &.
IA-79944		Custom Forms - ISP requesting "always edit" permission that allows user to edit any form in any status	Enhancement	Custom Forms	<p>A new permission "User Forms - Always Edit Form Regardless of Status" has been created. When assigned, a user will see the 'edit this form' button on the view form page.</p> <p>No grids were updated.</p>
IA-79945	446702	RMS - Users can delete incidents from Recent Activities without Permission assigned	Bug/Defect	Incidents	
IA-79958		Joe's EJS_OFFENSE_MGMT_PK.GENERATE_UPDATE_SCRIPT bug	Bug/Defect	Admin	
IA-79972		Incident - printed incident associated incidents TESTING ISSUES	Release Defects	Incidents	<p>Removed Location Field from associated Incidents section of printed report</p> <p>Offenses should show top</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					<p>3 highest ranked offenses on the report. Will only print offenses the user has Full access to.</p> <p>All incidents should print regardless of access level (only data shown in the UI should be displayed)</p> <p>-Fixed Quickprint</p>
IA-79973		TN NIBRS State Requirements - Arrest Segment Fields - Continuation 2	Enhancement	State Submissions	<p>The Online RMS Incident Based Reporting has been updated to include the state of Tennessee (TN NIBRS) for reporting of Incidents to the state in XML Formats.</p> <p>This is an continuing implementation and contains the NIBRS data elements and the additional TN elements for the Incident Arrest and Arrestee Segments</p> <p>This is one of several JIRAs for 11.17.0 of the RMS to fully implement the TN NIBRS specifications.</p> <p>Custom fields, TN specific codes and mappings between RMS codes and TN codes will be completed in continuation JIRAs for the full TN</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					implementation of NIBRS submissions.
IA-79980		Online RMS to E-Citation Interface Set Up for City of O'Fallon Police Department (MO92)	Configuration	Interface	
IA-79990		Person Summary - Warrants - References Numbers	Enhancement	Master Indices	
IA-79992	447034	RMS - Issue the Address Collapse log	Bug/Defect	Collapse	Modified the Address Collapse Log search query to improve performance. Also added 2 Indexes to the ADDRESS_COLLAPSE_LOG table for the KEEP_ID and UPDATOR_DATE
IA-80008		Add Incident Notes	Enhancement	Incidents	
IA-80013		TN NIBRS State Requirements - Group B Segment Fields - Continuation 3	Enhancement	State Submissions	The Online RMS Incident Based Reporting for Tennessee (TN NIBRS) has been updated to include the Tennessee specific Group B elements to be submitted to the state for Group B Incident Reports. These data elements are written to the XML file that is submitted to the state of Tennessee from the RMS IBR Submission Module. These changes are Tennessee specific

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					and only impact Tennessee RMS Clients.
IA-80033		Evidence - employee signature captured in wrong font color if done in dark mode	Bug/Defect	Property Mgmt	
IA-80050		Take action on Business / Gang Alert notifications show 404 error	Bug/Defect	#N/A	
IA-80055	447584	WV NIBRS Correction on the Submission file	Bug/Defect	State Submissions	The Online RMS Incident Based Reporting for West Virginia (WVIBRS) has been updated to correctly format the Time Involved data element (WV28) when submitting the incident to the WVIBRS. This is based on a custom field for WV and is specific for WVIBRS. This modification only impacts WV RMS clients.
IA-80073		Security Vulnerabilities - September 2024 Scan	Bug/Defect	Security	
IA-80080		Incident Mapping - Work on Module	Enhancement	Incident Mapping	
IA-80100		McLean Warrants are printing 00:00 as time for the dates entered	Enhancement	Warrants	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-80117		OnlineRMS Mapping - Event List Side Bar	Enhancement	Incident Mapping	
IA-80118		OnlineRMS Mapping - Excel Export	Enhancement	Incident Mapping	
IA-80127		OnlineRMS Mapping - Requests from MSP	Enhancement	Incident Mapping	
IA-80129		McLean Warrant Report - Charges Truncated	Bug/Defect	Reporting	
IA-80131		Ability to Search Incidents by Offense NIBRS Code	Enhancement	Incidents	Added NIBRS Codes multi select to incident search - Additional Search criteria Offenses.
IA-80132		CAD Interface Address Parser does not parse City, causing duplicate Addresses on Automatch	Bug/Defect	Interface	<p>The Online RMS CAD Interface has been updated to improve the address parsing when a CAD address is passed in as a full address in a single field. In some cases the address contains the city in the full address, the parser will now extract the city in addition to the other fields.</p> <p>This change will allow a better address match for the master address when the CAD address is matched, to include the city.</p>
IA-80145	448440	MD NIBRS Zero report submission	Bug/Defect	State Submissions	The Online RMS Incident Based Reporting for

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		giving Unknown Error on Submission			Maryland has been updated to show a better error message to the user for a rejected zero report submission. The user will now be shown the error message and code returned from the MD state when submitting a zero segment. Specifically if there has already been an incident submitted and accepted for the month it will show the error if a zero report is sent for the same month.
IA-80153		Print multiple Field Arrests from person summary	Enhancement	Master Indices	Much like incidents, you can now print multiple field arrests from the person summary screen. Simply use the checkboxes. A button will appear above the grid when one or more boxes are selected.
IA-80154		Add Save button On Data Loss Dialog when creating a new incident in the header section	Enhancement	Incidents	
IA-80155		New Training Header and watermark not displayed if emulating	Release Defects	Admin	
IA-80156		Mapping - Upper Limits and	Enhancement	Incident Mapping	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		Messaging on Query Times			
IA-80157		OnlineRMS Mapping - Update Shape Indexing / Admin Page to Use new System	Enhancement	Incident Mapping	The screen being updated can be found in Agency Admin -> Other Settings -> Reporting Areas -> Show Map
IA-80167	448476	RMS - MSP Fleet K9 sort order not in numeric order	Configuration	Fleet Mgmt	
IA-80169	447908	RMS - Review routing by offense the offense should be able to be added in any position of the severity list to trigger the route	Enhancement	Routing	Review Routes now trigger if 1 or more of the offenses or Nibrs codes is found on the incident. Previously we only looked at the most severe offense on the incident.
IA-80182		Fleet - equipment assignment agency not unset if assignment end date = today	Release Defects	Fleet Mgmt	
IA-80187		Master Person Summary Page – Field Arrest Section (Reference Numbers)	Enhancement	Master Indices	
IA-80188		Incident Header - Wizard Mode - 'Add Field Arrest' link access permissions	Enhancement	Incidents	
IA-80190		Extend the EJS Court Paper and Warrant XML	Enhancement	Interface	

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		Translations to Include Person Details			
IA-80192		Add print option to use First and Last for Officer name	Reports	Incidents	<p>new print option added to incident print screen called "Print Full Officer Names". The should print the officers First and Last name rather than First initial last name.</p> <p>Out of the box Standard, Media, and Full are all set to N.</p>
IA-80197		OnlineRMS Mapping - Code Lookups	Enhancement	Incident Mapping	
IA-80198	448713	Age at Time of Incident - Not filling in if alias name chosen that has no DOB	Bug/Defect	Admin	
IA-80204		OnlineRMS Mapping Misc Bugs / Issues	Release Defects	Incident Mapping	
IA-80223		Warrant - refine search not holding onto Warrant Type	Bug/Defect	Warrants	
IA-80224		LOE - Custom Forms add Static Text - LOE	Enhancement	Custom Forms	
IA-80242		Mapping Export - TESTING ISSUES	Release Defects	Incident Mapping	
IA-80256		Incident Search - move NIBRS Code field to their own lines	Release Defects	Incidents	Moved the Nibrs codes search field to be under the offense groups.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-80257	449185	JailTracker Interface - When JailTracker serves a warrant and the status is updated in RMS, a notification should be sent to RMS Users	Bug/Defect	Admin	<p>The Online RMS Jail Tracker Interface for updating the warrant status in the RMS from the Jail Tracker Application has been updated to send a notification when the warrant status is updated. The interface will send notification 54 - Warrant Status Change with the Warrant Number and person information in the notification. This notification is the same one used when a warrant status is changed from the RMS application directly. Notification 54 is role based and will be sent to the roles configured for the notification in the RMS.</p> <p>The RMS - Jail Tracker Warrant Status Update interface has a XML_DOCUMENT_OPTION S configuration setting for CREATE_WARRANT_NOTIFICATIONS that can be used to enable/disable the interface warrant notifications. By default this has been enabled for all users using this interface in the RMS.</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-80261		Incident Notes TESTING ISSUES	Release Defects	Incidents	
IA-80264		RMS Emulation History Issues	Bug/Defect	Auditing	
IA-80268	449300	RMS - MSP requests incident data	Reports	Incidents	
IA-80269		Vehicle Add from DIS results TESTING ISSUES	Release Defects	Master Indices	
IA-80281		OnlineRMS Mapping - Removing Layers - Remove From Event List & Server Cache	Release Defects	Incident Mapping	
IA-80290		Review Routes - broken for routes configured to "exclude" offenses	Release Defects	Incidents	If all offenses on the Incident (given the current route settings) are included in the routes' excluded list, then we will NOT send a route
IA-80308		Mapping - link new mapping into menu	Enhancement	Incident Mapping	
IA-80330		Safenet Proxy - Updates to Logging and Configuration	Enhancement	Security	
IA-74678	412380	Vehicle Search - DIS data > Add Veh > Search is not working correctly	Bug/Defect	Searching	Adding vehicles can now utilize NHTSA database lookup to parse VIN

--END--

APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments

- Caliber will maintain a highly available platform (99.9% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control. In practice, Caliber routinely exceeds 99.99% uptime.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data, or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.

- Data shall be stored and maintained in the system with no unauthorized alteration.