



Protecting Tomorrow–Today.™

Online RMS

Version 11.17.1

Product Change Notice

7 January 2025

REVISION HISTORY

Revised By	Revision Date	Version	Notes
B. Chapman	7 January 2025	1.0	Service Pack Available

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INTRODUCTION

This document provides an overview of the software changes delivered in the 11.17.1 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance and security, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry common web browser that is actively supported and updated to the most recent web standards by the browser manufacturer and connecting to the internet by DSL, Cable, or cellular (4G or higher).

Your browser must support the TLS 1.2 security protocol or higher. Browsers running the TLS 1.0/1.1 security protocols have known security vulnerabilities and are no longer supported by Caliber Online RMS. Please make sure your web browser has TLS 1.2 or higher enabled.

IMPORTANT NOTICE FOR ONLINE RMS AGENCIES USING INTERNET EXPLORER (IE)

On August 17, 2021, Microsoft announced that Internet Explorer 11 will no longer work optimally with Microsoft 365 services. Microsoft ended support for the Internet Explorer 11 desktop application for certain versions of Windows 10 on June 15, 2022. Internet Explorer no longer supports new web standards used by modern applications. See Microsoft's website [announcement page](#) for more information.

Caliber strongly recommends that you use an industry popular web browser that is supported and updated to the most recent web standards. Caliber is unable to provide support and issue resolutions on web browsers that are not supported and maintained to the most recent web standards.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.17.1 release.

End Date	Milestone
30 Dec 2024	11.17.1 Code Lock
07 Jan 2025	11.17.1 Service Pack Available

RMS 11.17.1 Release

Enhancements:

- **Event Mapping**
 - Improved Mapping Capabilities and Search Speed
- **Enhanced for MSP allowing Google Places to work with GpsGate**
- **TN IBR**
 - State specific IBR requirements
- **MO IBR**
 - State specific IBR requirements

We hope you share our enthusiasm for the production release of Online RMS 11.17.1. Please contact us by email at rms@caliberpublicsafety.com if you have any questions about the release.

Our Very Best,

Caliber Public Safety

NEW FEATURES & ENHANCEMENTS

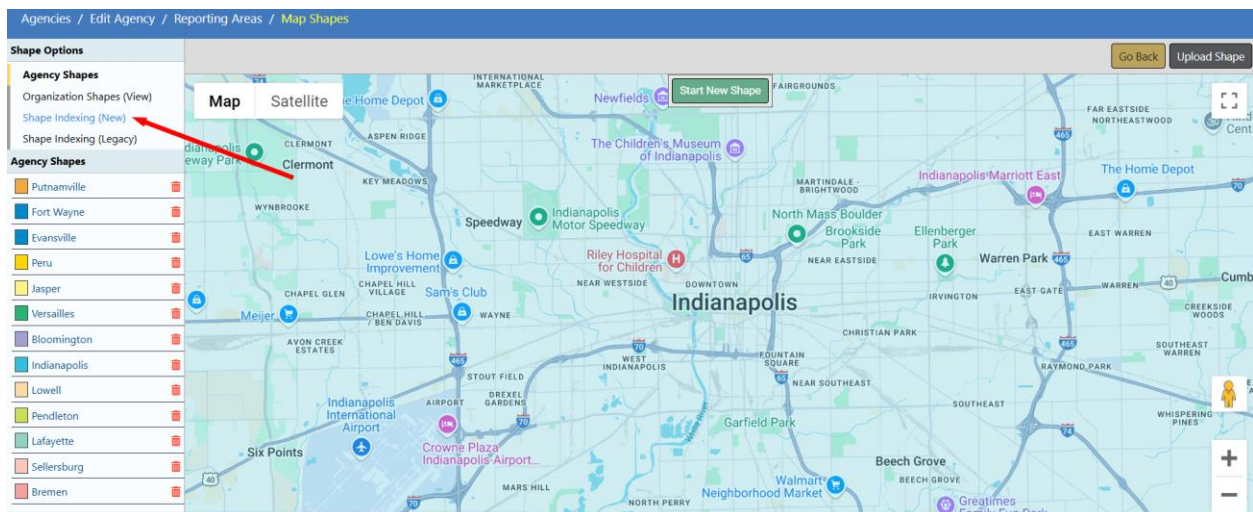
Many new improvements have been included in Online RMS 11.17.1, based on customer feedback, contractual commitments, and revisions to Public Safety State and Federal standards. The overall goal of this version was to improve operational efficiencies, data management, and ease of use. For additional information on the enhancements and functionality described in this release bulletin, please consult the **Online RMS User** and **Admin Help** documentation.

ONLINE RMS 11.17.1 HIGHLIGHTS

Event Mapping

Event Mapping Requires a new permission “Event Map” given to the appropriate user roles. Users with this permission will have “Event Map (preview)” available from their Incident Reporting Menu.

Agencies using GEO Map shapes will have to have the Agency Administrator Index these shapes for the new Event mapping. As shown here. This is only needed one time.



Agencies / Edit Agency / Reporting Areas / **Map Shapes**

Shape Options			Go Back	Upload Shape
Agency Shapes				
Organization Shapes (View)				
Shape Indexing (New)				
Shape Indexing (Legacy)				
Name	Is Indexed	Actions		
Bloomington	No			
Bremen	No			
Evansville	No			
Fort Wayne	No			
Indianapolis	No			
Jasper	No			
Lafayette	No			

Google Places

- **Agencies can take advantage of this enhancement to:**
 - **Improved Location Accuracy:**
 - ✓ Leveraging Google Places ensures more precise location data, reducing errors and ambiguity in incident reporting.
 - **Enhanced Contextual Information:**
 - ✓ Users gain access to detailed place information, such as business names, landmarks, and address specifics, directly from GPS data.
 - **Streamlined Workflow:**
 - ✓ This integration simplifies the process of adding location details to incident reports, saving time for mobile users.

Contact your CSM or Online RMS Support for additional information on using Google Places with GpsGate.

APPENDIX: 11.17.1 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.17.1 release. An * symbol - denotes a software resolution that was deployed prior to the 11.17.1 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-79193	440007	Research ONLY - RMS - Google Places working with GPS Gate software	Enhancement	Master Indices	<p>New Maintenance setting has been added (see configuration notes). this lets you choose from 1 of 3 options</p> <ol style="list-style-type: none"> 1. Use a circle with a given radius and lat/lng point to serve as the bias 2. Use a circle with a given radius but w/ the user's current location as a bias (requires location sharing) 3. Use a bounding box. Specify north/east/south/west parameters to create a

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					<p>bounding box.</p> <p>Note that if the JSON is bad, the maintenance setting page will not validate it. The loading of it will *silently* fail but there will be information logged.</p>
IA-79252		IL NIBRS Code updates	Configuration	State Submissions	<p>The Online RMS Incident Based Reporting for Illinois, IL NIBRS has been updated to set the required Active flag for the EJS_CODES for INJURY_CODES and RELATION_CODES to satisfy the IL NIBRS requirements. This change only impacts RMS IL clients and is not applied to other RMS Schemas that are not in Illinois.</p>
IA-80180		Create new permission to allow an attachment to be deleted from incident	Enhancement	Attachments	<p>A new Permission/Category "Incidents - Always Delete Attachments to Incident Regardless of Status" has been added. Granting this will allow a user to delete any attachment from a report as long as they have full access to the supplement the attachment is on</p>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-80225	448598	MO NIBRS Tech specification updates. v3.2 to v4.0	Configuration	State Submissions	<p>The Online RMS Incident Based Reporting for Missouri NIBRS (MIBRS) has been updated to upgrade the MIBRS submission from version 3.2 to version 4.0. The Missouri NIBRS requires this upgrade for 2025 and another upgrade to version 4.2 beginning January 2025. This is part one of the upgrade to meet the version 4.0 specifications for Missouri.</p> <p>These changes only impact Missouri RMS clients and are specific for MIBRS submissions of IBR data in a flat file format to the state of Missouri.</p>
IA-80230	448598	MO NIBRS update to v 4.2	Configuration	State Submissions	<p>The Online RMS Incident Based Reporting for Missouri (MIBRS), has been updated to upgrade the version to 4.2 from version 4.0. This modification is for the flat file version of MIBRS and only impacts Missouri RMS clients reporting MIBRS data to the state of Missouri.</p>
IA-80276		ARREST_CHARGE S table not being	Bug/Defect	Field Arrest	Fixed some validation issues as well as the add

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		populated consistently			and edit functions to allow the category and class be automatically set in the backend if no category and class is set.
IA-80310		Printing Incident Offenses Status	Enhancement	Expungements	Added a new print option to incident print called Redact Offense Status and Date. This option will redact the offense status and date from the incident offenses section of the printed report
IA-80352		OnlineRMS Mapping - Switch to Java Location Filtering For Now	Performance	Incident Mapping	<p>Shape and Shape Select queries have been updated to use Java filtering instead of the DB. This results in significantly faster query times for the aforementioned. Circle queries have stayed the same.</p> <p>I also found that the arrest, CFS, citation, crash, field contact, recovered property and recovered vehicles views were not pre-filtering out addresses that are not geocoded. this should give an extra boost as well.</p>
IA-80356		McLean Warrant Report - Person Address	Reports	Reporting	The McLean adult and juvenile warrant reports have been modified to

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
					retrieve/output the address corresponding with the record stored as the primary warrant service address.
IA-80143		TN NIBRS Custom Fields for Incident Reporting	Enhancement	Incidents	
IA-80282		Incident Mapping - Issue with search for MSP, Inconsistent return, slow or returning error	Bug/Defect	Incident Mapping	
IA-80371		Crash - xml submission and validations TESTING ISSUES	Bug/Defect	Crash Reporting	
IA-80034		Lawrenceburg Police Department, TN and Sub-Agencies - CAD to Online RMS Mapping	Configuration	Interface	The Online RMS to the Caliber CAD Interface has been configured and enabled for the Lawrenceburg Police Department, TN. The client went live with the interface on 12/10/2024 without any issues.
IA-80229		Arrest Comment Required	Enhancement	Field Arrest	The Field Arrest Agency Configuration page has been enhanced with a new checkbox option: "Require Field Arrest Comment" by default it will not be checked thus not requiring the comment.
IA-80320		During Expungement	Enhancement	Expungements	Added the ability to change the role of the

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
		need to be able to change the Officer Role.			arresting officers when expunging an offender from an incident report.
IA-80326		MSP Clear Warrant Review Date when Served	Enhancement	Warrants	
IA-80360		Online RMS- Install script for 11.17.1	DevTask	Admin	
IA-80365	446845	Event Mapping (Preview) - Back button not working	Bug/Defect	Incident Mapping	

--END--

APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments

- Caliber will maintain a highly available platform (99.9% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control. In practice, Caliber routinely exceeds 99.99% uptime.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data, or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.