Caliber

PUBLIC SAFETY

Protecting Tomorrow-Today.™

Online RMS
Product Release Bulletin

Version 11.2.0

December 3, 2019

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	11/20/2019	1.1	Draft Release To Training Version – Please note, changes to screen prints and descriptions may change for final PRB/PCN on December 3, 2019.
T. Thompson	12/02/2019	1.2	➢ Screen prints and additional highlights added to "Follow-up Investigative Case Management Improvements" section. ➢ Screen prints and additional highlights added to "Remote Geo-Coordinate Mapping and Address Search Improvements" section. ➢ Updated PCN listing to include updates for following software modifications; • IA-64135, IA-65902 (367022), IA-68718, IA-68740 (380531), IA-68792, IA-68877 (381064), IA-68920, IA-69203, IA-69352, IA-69374 (383908), and IA-69467. • Removed reference to Jasper Server Upgrade (IA-68296), due to discovery of an issue that may affect some Ad Hoc reports. To avoid any impact to customers the upgrade is Postponed until the first half of 2020,

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INTRODUCTION

This document provides an overview of the software changes delivered in the 11.2.0 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training

- Customer release training

- Customer release notes

- Release announcement and promotion

- Online help and eLearning updates

- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support **TLS 1.2** or higher.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.2.0 release.

End Date	Milestone
30 Jul 2019	11.2.0 Sprint 1 Starts
06 Aug 2019	11.1.0 Release Available
20 Aug 2019	11.2.0 Sprint 1 Ends / Sprint 2 Starts
28 Aug 2019	11.1.1 Code Lock
03 Sep 2019	11.2.0 Sprint 2 Ends / Sprint 3 Starts
10 Sep 2019	11.1.1 Service Pack Available
17 Sep 2019	11.2.0 Sprint 3 Ends / Sprint 4 Starts
25 Sep 2019	11.1.2 Code Lock
01 Oct 2019	11.1.2 Service Pack Available / 11.2.0 Sprint 4 Ends / Sprint 5 Starts
15 Oct 2019	11.2.0 Sprint 5 Ends / Sprint 6 Starts
29 Oct 2019	11.2.0 Sprint 6 Ends / Feature Lock / Stabilization - Sprint 7 Starts
30 Oct 2019	11.1.3 Code Lock
05 Nov 2019	11.1.3 Service Pack Available
12 Nov 2019	11.2.0 Stabilization - Sprint 7 Ends / Stabilization - Sprint 8 Starts
20 Nov 2019	11.2.0 Release to RTO (Release to Training / Operations)
26 Nov 2019	11.2.0 Stabilization - Sprint 8 Ends
26 Nov 2019	11.2.0 Code Branch
03 Dec 2019	11.2.0 Release Available

NEW FEATURES & ENHANCEMENTS

Caliber Public Safety announces the release of **Online RMS 11.2.0** to the **Online Training Environment** on **Wednesday, November 20, 2019**. The training environment will be unavailable for about 4 hours beginning at **5 PM EDT.** An early preview of the Product Release Bulletin (PRB) is available from Online RMS Help menu. Help > Online Help > Product Release Bulletins.

Reminder: Online RMS 11.2.0 release to the **Nlets production environment** will occur on **Tuesday, December 3, 2019** at **1 am EDT**. Our hosted delivery approach ensures that all clients benefit from the continual improvements and many benefits of Online RMS without the worries of installing software.

Please join us for one of (4) four Release Training sessions to learn more about the new features and functionality available in Online RMS 11.2.0. Please mark your calendar to attend one of the below webinars for the date and time that works best for you.

- o Tuesday, November 26th, 2019 at 2:00p (Central) - Click HERE to register!
- o Wednesday, November 27th, 2019 at 10:00a (Central) - Click HERE to register!
- o Tuesday, December 3rd, 2019 at 10:00a (Central) - Click HERE to register!
- o Wednesday, December 4th, 2019 at 2:00p (Central) - Click HERE to register!

Highlights of Online RMS 11.2.0 Release:

Online RMS 11.2.0 includes enhancements and improvements that touch over 35 RMS components, including **Investigative Case Management, SmartSearch/Statewide Searching, User Subscription Management, Master Indices Search Enhancers, Master Person Entry, Remote Geo-Coordinate Mapping Support, State NIBRS Support, Caliber Color and Logo Branding, Technology Upgrades;** as well as many other product enhancements, integration improvements, and issue resolutions.

Below are a few software enhancements available in the next major release of Online RMS (version 11.2.0), planned for December 3, 2019.
- **Get the most out of Case Management**
  - Instant awareness of upcoming and overdue case activity from Home Page – Recent Activities.
  - New permission to create an investigative case from initial unapproved incident reports.
  - Ability to relate involved people and vehicles to case activities.
  - Extend your data capture abilities with case activity custom fields.
- **Improved SmartSearch/Statewide Searching**
  - New filters to improve relevancy of Incident SmartSearch results. Filter by Local Results Only, External Results Only, or Both (Local and External).

- Use date range filter to limit search results for specific date ranges.
- Protect Tomorrow-Today, by choosing to share data with agencies outside of your State. Contact support to configure this new ability.
- **User Subscription Management**
  - Agency Administrators can easily track and manage agency end-user subscriptions to Caliber Online RMS.
  - Automated validations make sure Administrators know when user subscriptions have been fully allocated.
- **Master Indices Search Enhancers**
  - Improve management of Address and Gang records by easily searching for new records using date created by range and created by user.
  - All master indices records now support date created by range and created by user searches.
  - SmartSearch Searching Indicator.
- **Streamlined Master Person Entry**
  - Maximize your screen real estate. Master Person Entry fields dynamically scale to screen size, reducing the number of rows that appear on the Add Person page.
- **Remote Geo-Coordinate Mapping Support**
  - Drag Map marker to a location on the map to use Geo-Coordinates for location.
  - Address search results enhance to include a Geo-Verified Indicator.
- **State NIBRS Support**
  - NIBRS data elements and XML submissions to support for NIBRS submission programs in States that differ from the Federal NIBRS program.
  - Specifically New Jersey and Oklahoma.
- **Color and Logo Branding Updates**
  - Brand updates introduces a new logo and color palette to Online RMS.
- **Technology Upgrades**
  - Keeping current with technology updates is critical to make sure systems are secure, operating efficiently, and take advantage of new software updates.
  - Online RMS upgraded to current version of apache Solr search engine. Solr provides the backbone of Online RMS for full-text indexing and searching.

We hope you join us in our excitement for the release of Online RMS 11.2.0 on Tuesday, December 3, 2019. If you have questions about the release, please do not hesitate to contact us by email at rms@caliberpublicsafety.com .

Our Very Best,

Caliber Public Safety

ONLINE RMS 11.2.0 HIGHLIGHTS

Online RMS 11.2.0 includes many new updates, based on customer suggestions. The overall release focus is to increase operational efficiencies, data management, and improve ease of use. ***Please see the updated Online RMS User Help files and Admin document for more details on the enhancements and features highlighted in this release bulletin.***

Follow-up Investigative Case Management Improvements

Enhancements to the Case Management module **streamline usability**, offer **improved management** of cases, and **provide awareness** to assigned users of upcoming and overdue case activities.

- ➢ Instant awareness of **upcoming and overdue case activity** from Home Page – Recent Activities.
  - o Open Activity Count – Displays as "Red" = One or more case activities are overdue.
  - o Open Activity Count – Displays as "Yellow" = One or more case activities are coming due.

Figure 1: Home Page – Recent Activities – My Case Activities – Overdue Red Display.

Figure 2: My Case Activities – One or More Overdue Activities.

Figure 3: Home Page – Recent Activities – My Case Activities – Upcoming Yellow Display.

Figure 4: My Case Activities – One or More Upcoming Activities.

➢ No need for investigators to wait for incident approval to begin working an investigation. A **new permission** to create an investigative case from initial unapproved incident reports is available. Contact support if you need help assigning this new permission.

Figure 5: Role Permissions – New Permission – Crease Case from Unapproved Incident

Figure 6: Incident - Summary Tab - Actions - Create Case

➤ Triage and prioritize incoming case assignment notifications using incident location and offenses. Location and incident offense information is included in the notification Description. Line breaks added for improved readability.

Figure 7: Case Assigned Notification - Improved Description Display

➢ Ability to **relate involved names and vehicles** to **case activities**. People and Vehicles existing on Incidents, Field Contacts, and Field Arrests associated to a Follow-up Investigative Case will appear to relate to a case activity. If People and Vehicles exists, select ⊕ Select Case Involved Name to relate a name and business and/or select ⊕ Select Case Involved Vehicle to relate to a vehicle.

Figure 8: Relate a Person and Organization or Vehicle to a Case Activity

➢ Awareness of updates to a case activity appear in the Case – Case Logs tab. The below updates are tracked and recorded in the Case Log.
   o Requested updates from Assigned Officers.
   o Notifications sent to User/Supervisor from the case activities page.
   o Hour changes on the edit case page or case activity edit page.

Figure 9: Case Activities - Case Logs

> Custom field support for Case Activities allow agencies to extend data capture by adding agency specific data elements (Text fields, List of Values, Checkboxes, etc.).

Figure 10: Admin - Manage Custom Fields - New Case Activity Custom Field Type

Figure 11: Case Activity - Sample Custom Field Displayed

➢ Improved usability for Recent Activities – My Cases to allow sorting by case status, date assigned, and next review date. The address description for the first available address on associated incidents will now display next to the location info bubble.

Figure 12: Recent Activities - My Cases - Usability Improvements

Improved SmartSearch/Statewide Searching

New **Search filters** added to improve relevancy of Incident SmartSearch results.

- ➢ Filter by **Local Results Only, External Results Only, or Both** (Local and External).
- ➢ Use **date range filter** to limit search results for specific date ranges.

Figure 13: SmartSearch New Filters for Improved Relevancy

- ➢ **Protect Tomorrow-Today**, by choosing to **share data** with agencies outside of your State. Contact Caliber Support to configure this new ability.
  - o Specify **Schemas/clients or States** to share your data with **other Online RMS Agencies**.
  - o The "default" Search is set to "only share data within your State", as it is set today.

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Figure 14: Search Settings - Only Available to Caliber Admins

User Subscription Management

Agency Administrators can **easily track and manage agency end-user subscriptions** to Caliber Online RMS. **Automated validations** when adding a new user or enabling a user account make, sure Administrators know when user subscriptions have been fully allocated.

Caliber Admins enter user subscription limits when a new agency is added to Online RMS. Subscription limits are updated when agencies purchased additional user subscriptions.

Agency User Subscriptions			⊕ Manage Subscription Counts
Subscription Type	**Allocated**	**Actual**	**Difference**
Full Time	135	130	5
Part Time	0	0	**0**
Reserve	0	0	**0**
Full Time Non-Sworn	0	0	**0**
Part Time Non-Sworn	0	0	**0**
View Only	0	0	**0**
TOTAL	135	130	5

Figure 15: Agency Configuration - Allowed Users - Caliber Admins set allowed user counts.

You have reached the maximum number of active named Full Time user accounts for your Organization (Caliber Public Safety PD). Please contact support to add additional user accounts or deactivate an existing user account.

Figure 16: Warning Message - When attempting to add or enable a user account when allowed subscription have been reached

Master Indices Search Enhancements

Improved management of **Address and Gang** records by easily searching for new records using **date created by range** and **created by user**.

Figure 17: Address Search Page

Figure 18: Gang Search Page

SmartSearch Indicator Awareness

Greater **Awareness** of SmartSearch **search status**.

Figure 19: External SmartSearch - Search In-Progress Indicator

Figure 20: External SmartSearch - Search Results Indicator

Streamlined Master Person Entry

Maximize your screen real estate and improve usability. **Master Person Entry fields dynamically scale** to screen size, reducing the number of rows when adding a new Master Person record.

Figure 21: Add Person Page – Pre-11.2.0

Figure 22: New Dynamic Person Entry Page in 11.2.0

Remote Geo-Coordinate Mapping and Address Search Improvements

For events occurring at locations that are not at a specific address, users can drag the **Map Marker** to a location on the map to use Geo-Coordinates for that location. The Address search results page includes a Geo-Verified Indicator for awareness of addresses that are Geo Verified. One-line search enhanced to include State and Zip codes. New Search option for searching by Latitude and Longitude and radius

- ➢ Dynamic Map Marker – Choose a result from the location **Matches Found** and then drag the Map Marker to the exact location on the map to update Geo-Coordinates for the Master Location record.
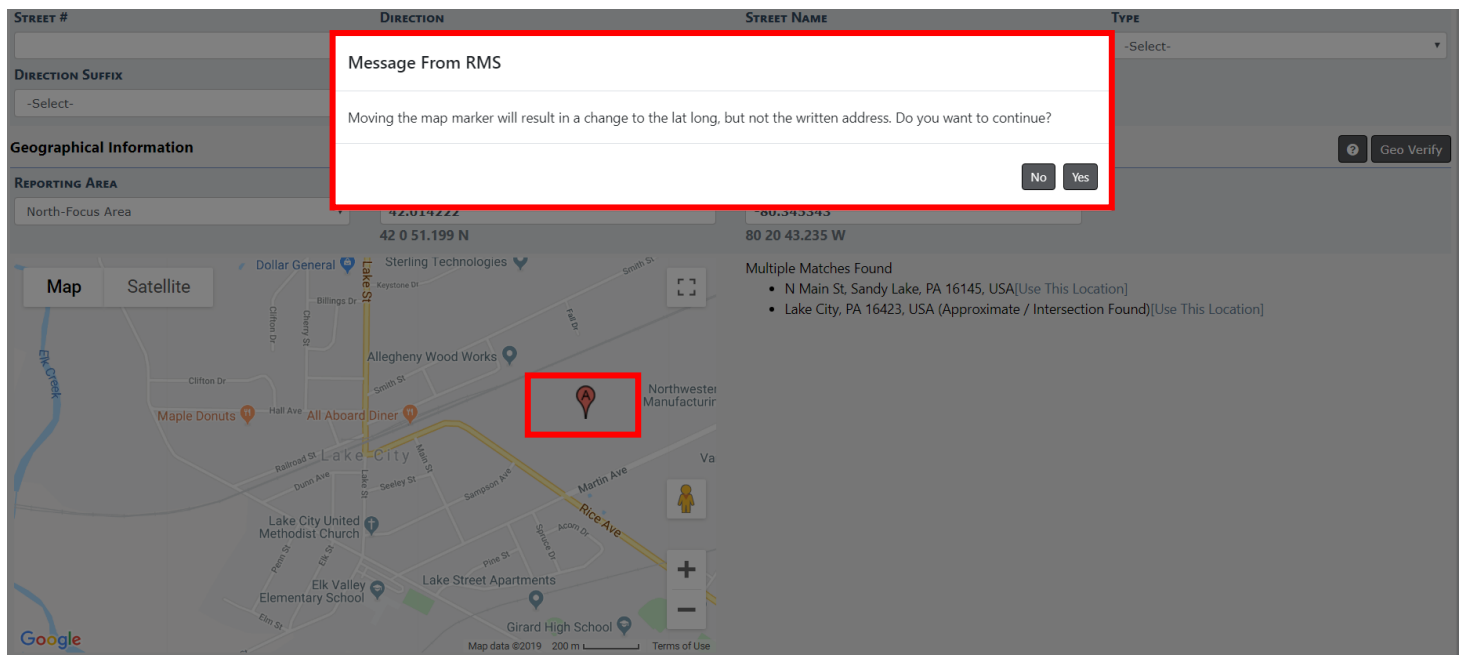
Figure 23: Edit Address – Drag Map Marker to update Geo-Coordinates

- ➢ New column for Geo Verified displays on Address Search page giving awareness if the address has Geo-Coordinates entered.

Figure 24: Address Search Results Page - Geo Verified Column

➢ Improved Address One-line **Quick Search**. Ability added to include State, Zip 5, and Zip 4 in Address One-line Quick Search. Quick Search now supports "Street #, Direction, Street Name, Street Type, City, State, and Zip".

Figure 25: Address Quick Search - "Street #, Direction, Street Name, Street Type, City, State, and Zip"

➢ Search for address by Latitude and Longitude using a Search Radius (Feet).
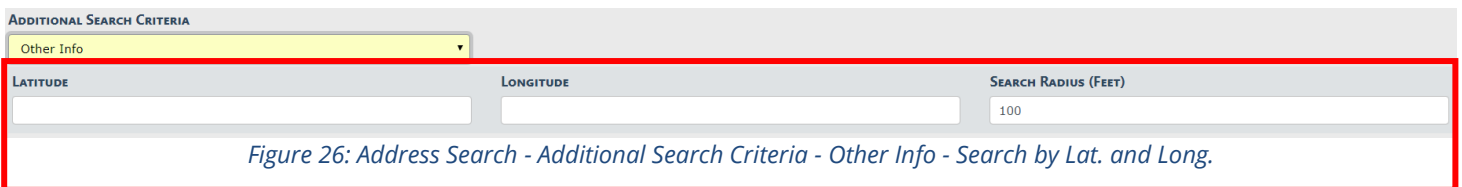
Figure 26: Address Search - Additional Search Criteria - Other Info - Search by Lat. and Long.

➢ Parse intersection information from google search results. Click this "*Use this Location*" to import intersection data.
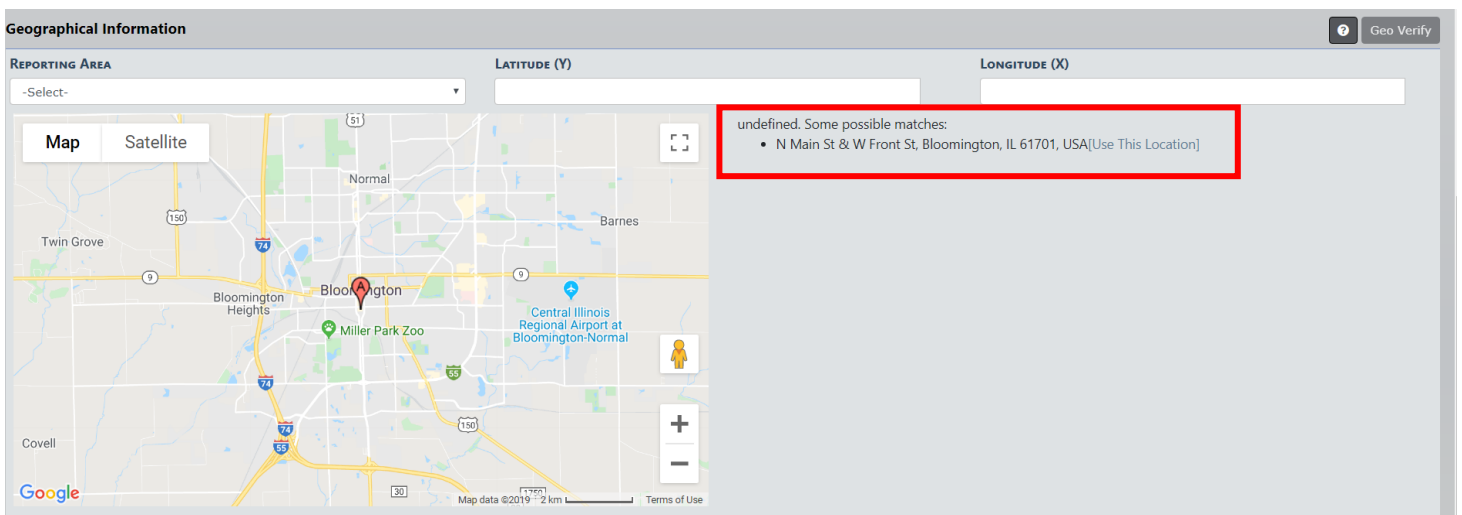
Figure 27: Master Address - Google Location Search - Intersections - "Use this Location"

Figure 28: Intersection data for primary and cross streets populated from Google Location data

➤ Hyperlink for Index ID improves allows easy drilldown to any address type regardless of Street #. Click blue hyperlink to quickly view address details.

Figure 29: Address Search Results - Index ID Column Hyperlink to view Address Details

Color and Logo Branding Updates

Brand updates introduces a **new Caliber logo** and **color palette** to Online RMS that **improve contrast** and **readability.**

Figure 30: New Branding – Home Page

Custom Fields Search Improvements

Usability improvement to **search Tow/Impounds** and **Fleet Management** by **Custom Fields** added to each module. Custom Field search options appear under the "**Additional Search Criteria**" LOV. Select "**Custom Fields**" and Select from "**Available Fields**" LOV to choose Custom Fields configured for each module.

> ➢ **Tow/Impounds** — Search and find Tow/Impounds by agency added Custom Fields.

Figure 31: Tow/impound Search by Custom Fields

➢ **Fleet Management Vehicles** — Search and find Fleet Management Vehicles by agency added Custom Fields.

Figure 32: Fleet Management - Vehicle Search Custom Fields

Citation Search Improvements

Enhanced searching for **Citations** using the "**Nature of Offense**" field. The "Nature of Offense" field is a free text field on the Citation Entry and Edit pages allowing users to enter additional charging information not contained in the Charge Code LOV. For agencies having an **interface that imports Citation data** into Online RMS from an eCitation system, the "Nature of Offense" field will contain charging descriptions as entered in the eCitation System when a charge code does not exist in Online RMS.

Figure 33: Citation Search Page - Nature of Offense Field

Visualization Improvements

Understand connections for Organizations using the Online RMS Visualization tool. The popular visualization tool available for People, Vehicles, Address, and Incidents is now available for Organizations. Easy to use buttons to Zoom In and Zoom Out Visualizations.

➢ Visualization Tool appears on the Master Organization Edit and View pages.

Figure 34: Organization/Business - Visualization Tool
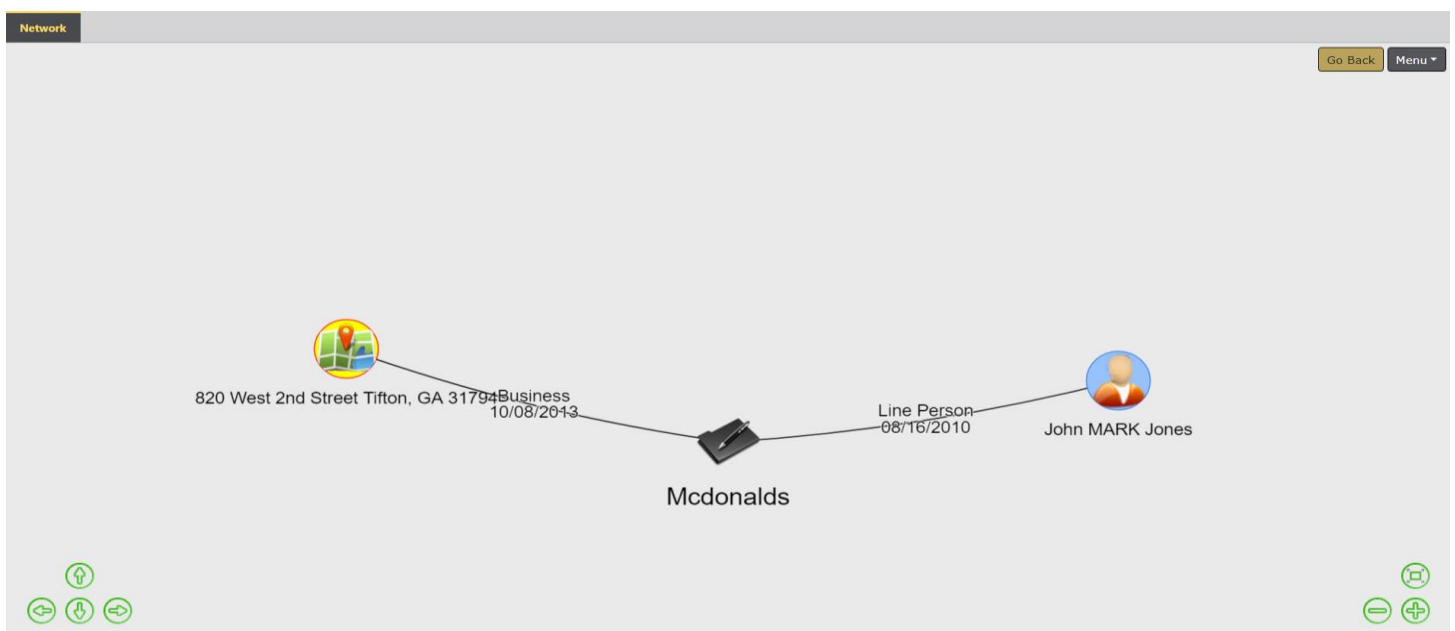
Figure 35: Visualization Tool for Organizations/Businesses

> Easy to use icons to **Zoom in**, **Zoom out**, or **move** the **visualization** up, down, left or right.
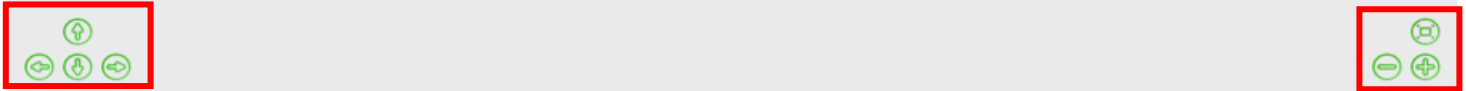
Figure 36: Visualization Interactive Icons

Fleet Vehicle Mileage Entry Service Interval

A new field for "**Service Interval**" on the **Fuel/Oil/Mileage** page for **Fleet Management** allow the capture of a service interval. The values for the pick list include service intervals starting at 5,000 and going to 150,000 miles, using 5,000-mile increments. Manage pick list values via a new EJS Code Table ("**VEHICLE_SERVICE_INTERVAL_CODES**"). Add additional intervals as needed.

Figure 37: Fleet Management - Vehicle Fuel/Oil/Mileage - Service Interval

APPENDIX: 11.2.0 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING

TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS

This table contains major product software issue JIRAs resolved in the 11.2.0 release along with product enhancement JIRAs.

JIRA #	Client Ticket #	Summary	Type of Issue	Functional Documentation
IA-37644	373625	Identify Geo-Verified Addresses when Searching	Enhancement	A new column appears in the address search results indicating if the address has been geo-verified (e.g. has a latitude and longitude).
IA-60081	333306	Case Management - Add user role to case activity notifications	Enhancement	Software enhancement to display evidence custodians in the agency as a user to assign a Case Activity.
IA-61449	N/A	Master Address: sort search results by index id treats index id as an alphanumeric	Bug/Defect	Improved sorting on Master Address Index ID column.
IA-62097	347452	Enhancement Request: Case Review Status - Option to Close Incident available on all supplements once marked.	Enhancement	Mark an incident report as no follow-up investigation needed regardless of supplement, if no prior case decision exists.
IA-63716	355202	Master Indices : Vehicles - Cannot search License Plate listed under Additional License Plates in Master Indices Vehicle record	Bug/Defect	License plate numbers listed on vehicle past descriptions are now searchable. Easily find a vehicle with a previous plate after a new description (plate #) is added.
IA-63964	N/A	Permit Search - Inspection Date Fields	Bug/Defect	Software modification to improve searching by Inspection Date ranges.

IA-64135	N/A	Permit: permit search results sorting on issue or expire date are alphanumeric not date	Bug/Defect	Software modification to improve sorting of permit search results.
IA-64890	N/A	ODL Printed report missing the Fluid amount	Bug/Defect	Added Fluid Amount to the printed Officer Daily Log Report.
IA-64917	145728 361692	SMART SEARCH - Enhancements - "Date Range" & Ability to filter by agency prior to entering search criteria	Enhancement	Improved SmartSearch / Statewide Searching: • New filters to improve relevancy of Incident SmartSearch results. Filter by Local Results Only, External Results Only, or Both (Local and External). • Use date range filter to limit search results for specific date ranges. Protect Tomorrow-Today, by choosing to share data with agencies outside of your State. Contact support to configure this new ability.
IA-65046	N/A	Evidence: employee and officer displayed if employee is missing officer id	Bug/Defect	Software modification to make sure name only appears once in evidence checkout Officer LOV.
IA-65105	N/A	Evidence: check in should default location based on both change location and check in purposes	Bug/Defect	Software modification to make sure the last location of the evidence prior to checking out is default to streamline evidence check in process.
IA-65145	N/A	Add the ability to Search Tow/Impound "Custom Fields"	Enhancement	Software improvement to support searching by custom fields added to the Tow/Impound module.

IA-65146	154520	Incident Transfer - Add Ability To Assign Reporting Officer	Enhancement	Software improvement when transferring a report to also added the user as the reporting officer on the supplement.
IA-65396	363404	Master Indices : Organizations - Add the Visualization Tool to Organizations	Enhancement	Visualize involvements for Organizations/Businesses. The visualization tool is now available on the Organization/Business Master Indices Edit and View pages.
IA-65902	367022	Google Geo Search does not auto-populate address fields when searching for intersection	Enhancement	Added the ability to parse intersection information from google search results.
IA-65921	372240	Field Arrest Module Admin - County Jails tab display issue	Bug/Defect	Software modification for County Jail Locations Admin configuration page to display location once regardless if the value is association to more than one agency.
IA-66634	N/A	Vehicle Master Index: Search Results fields not sorting correctly	Bug/Defect	Improved sorting for Master Vehicle Search Results.
IA-66673	N/A	Field Contact: No Success Delete msg after user successfully deletes Field Contact	Bug/Defect	Confirmation message added to inform user when a Field Contact record is deleted from system.
IA-66898	372027	Fleet Mgmt - Add ability to search by custom fields	Enhancement	Software improvement to support searching by custom fields added to the Fleet Management module.
IA-67036	N/A	Warrant: Delete Log results sort issues	Bug/Defect	Improved sorting for Warrant Delete Log.
IA-67039	N/A	Master Property - counts for total involvements is off	Bug/Defect	Updated logic to make sure involvement counts for master property are correct.

IA-67157	372862	Fleet Mgmt - Add drop down field for Service Interval to Fuel/Oil/Mileage entry	Enhancement	Added a new field to the Fleet Management Vehicle Fuel Entry page to capture "Service Interval". List of values start are in 5,000-mile increments starting at 5,000 miles.
IA-67702	N/A	User Admin Log: Date search criteria not working correctly	Bug/Defect	Improved searching on User Admin Log page when searching by Date range.
IA-67797	N/A	Permit Search Results: Sorting issues	Bug/Defect	Improved sorting for Permit Search Results.
IA-67821	N/A	L&F: Display issues	Bug/Defect	Minor issue resolved for unnecessary display of validation warning messages.
IA-67826	N/A	NIBRS: XML Submission to State	Enhancement	Added a dialog warning on both the individual generate XML and submit XML icons to inform the user if a file has already been submitted.
IA-68033	N/A	Incident Delete Log Sort and search issues	Bug/Defect	Improved sorting for Incident Delete Log Results.
IA-68087	N/A	NIBRS: Update existing Aggravated Assault Circumstance codes for 09B offense	Bug/Defect	NIBRS configuration update to add circumstance codes to 09B - Negligent Manslaughter offense.
IA-68327	N/A	User Subscription Management - Enforce User Limits	Enhancement	Agency Administrators can easily track and manage Agency end-user subscriptions to Caliber Online RMS. Automated validations make sure Administrators know when no user subscriptions are available.

IA-68477	N/A	Suggestions of Title Change for Domestic Violence Notification	Enhancement	Title of Domestic Violence Notification Rights fields on Incident Report Victims page changed to title now reads "Victims' Rights Notification".
IA-68491	N/A	Master Vehicle Index: Spaces before and after VIN# resulting in no matches for interfaces	Bug/Defect	Software modification to remove trailing spaces from VINs when creating a vehicle from a CAD data spill.
IA-68530	379173	Property loss code on 1 none or 8 unknown data elements 15-22 must be blank	Configuration	Software modification to handle mapping of State specific NIBRS codes to FBI NIBRS codes.
IA-68582	N/A	Enhancement to Improve Awareness and Usability of SmartSearch Results on Master Indices Search Pages	Enhancement	Improved awareness of external searches and search results. Increased the size of the SmartSearch Results indicator tab.
IA-68646	N/A	Solr Upgrade	Enhancement	Keeping current with technology updates is critical to make sure systems are secure, operating efficiently, and take advantage of new software updates. Online RMS upgraded to current version of apache Solr search engine. Solr provides the backbone of Online RMS for full-text indexing and searching.
IA-68652	N/A	Case Activity: update and good standing dates separate from case	Enhancement	New settings added to Agency Configuration page to define "Case Activity" Update Days and Good Standing days.
IA-68694	380259	ODL - increase size of Activity Log - Comments field to greater than 255	Enhancement	ODL activity comments log updated to support entry of 511 characters.

IA-68700	N/A	Evidence - Evidence Association not removed	Bug/Defect	New warning message to prevent removal of evidence from incident property if the evidence is not in pending check in status.
IA-68710	N/A	Case: cosmetic and UI Standard issues with View and Edit Case	Bug/Defect	Cosmetic display updates for Case Management module.
IA-68718	N/A	Case Activity Notification Comment History	Enhancement	Software enhancement to add a case log for case activities to track: • Requested updates from Assigned Officers. • Notifications sent to User/Supervisor from the case activities page. • Hour changes on the edit case page or case activity edit page.
IA-68740	380531	Case Management - Notifications add incident location address and incident offense	Enhancement	Software enhancement to enhance the ability to triage and prioritize incoming case assignment notifications. Incident location/address and incident offense information to the notification Description. Line breaks added for improved readability.
IA-68792	380531	Case Mgmt: Allow custom fields on case activities	Enhancement	Enhance case activities by including agency specific custom fields. Custom fields can now be included on the case activity page.

IA-68759	380571	Address - One line search not searching with City or Zip added	Bug/Defect	Improved Address One Line Searching. Added ability to include State code, Zip 5, and Zip 4 in Address One Line Search. One line Search now supports "Street #, Direction, Street Name, Street Type, City, State, and Zip".
IA-68760	380587	Warrants - Custom fields are able to be by-passed causing issues	Enhancement	Added Custom fields to display on the warrant page.
IA-68761	380623	Uncollapse Log - additional pages within specific log do not display	Bug/Defect	Pagination removed to show all names on one page when collapsing names. This will alleviate issues of inadvertently collapsing names when not reviewing multiple pages of matching results.
IA-68784	N/A	Case: Hovering over Person info bubble in Involved Warrants displays 'undefined' dialog box	Bug/Defect	Resolved issue with Person Info bubble display on Case Management - Warrants section.
IA-68785	N/A	Case: Need line break after each offense for info bubble in Associated Incidents grid	Bug/Defect	Resolved issue with Offense Info bubble display on Case Management page.
IA-68786	N/A	Case: My Cases page minor display issues	Bug/Defect	Cosmetic display updates for Case Management module.
IA-68787	N/A	Case: Add space after field label in Involved Vehicles and Properties grid for readability	Bug/Defect	Minor readability issue corrected to add space between field label and values.
IA-68790	380704	Action the pointing finger icon have different functions at different places and makes it confusing.	Configuration	Tooltip updated to "Review Incident" and view icon rather than action icon.

IA-68793	N/A	Case Mgmt: Add ability to relate involved people and vehicles to a case activity	Enhancement	Designate involved case people and case vehicles when adding a new activity to a case.
IA-68794	N/A	Case Mgmt: display indicator by incident if incident has open supplement	Enhancement	Instant awareness of upcoming and overdue case activity from Home Page – Recent Activities.
IA-68797	N/A	Case Mgmt: add print icon to associated field arrest grid	Enhancement	Usability improvement. Print icon added to Case Management - Field Arrest Section to print a Field Arrest.
IA-68798	N/A	Case Mgmt: show 0 count for My Case Activities like My Cases if all assigned are closed	Enhancement	Removed the display of "0" from Recent Activities - My Cases, if all assigned cases are closed.
IA-68800	N/A	Case Mgmt: print case for vehicles and property don't match a printed incident	Enhancement	Updated printed Case report to format property and vehicle grids to print the same layout as on the incident report.
IA-68804	380789	Agency Setup for Incident Type Codes	Enhancement	Cosmetic and efficiency improvements for displaying and adding Incident Type Codes on the Agency Admin configuration page.
IA-68806	N/A	Case Mgmt: Print Options to include ability to print all field arrests	Enhancement	Option added to Case Management print options to include all field arrests.
IA-68812	N/A	RMS - Update Colors / Logo for New Branding	Enhancement	Brand updates introduces a new logo and color palette to Online RMS.
IA-68822	N/A	Online RMS- Install script for release 11.2.0	DevTask	Updated release version to 11.2.0
IA-68824	379219	Address - Add ability to move Google Map pin when editing an address	Enhancement	Drag Map marker to a location on the map to use Geo-Coordinates for location.

IA-68838	N/A	Person Add Page - Collapse Fields When Using Large Monitor	Enhancement	Maximize your screen real estate. Master Person Entry fields dynamically scale to screen size, reducing the number of rows that appear on the Add Person page.
IA-68842	380821	Wrong Title displaying in Incident History	Bug/Defect	Software modification for display of officer title in the Incident History Section.
IA-68877	381064	Address - Intersection Address Information has no hyperlink to view	Enhancement	Software modification to improve drill-down for all address types. The Address Index ID field appears as a hyperlink to view address master record details.
IA-68904	N/A	Solr Master Indices - Update Addresses	Enhancement	Solr Upgrade - Address index updated for performance and geo-coordinate searching.
IA-68905	N/A	Solr Incidents - Update for 8.x	Enhancement	Solr Upgrade - Incident Report index updated for performance.
IA-68906 IA-68948 IA-69003 IA-69014 IA-69015 IA-69091 IA-69127 IA-69213 IA-69294	N/A	OK SIBRS - New State Submission	Enhancement	Configuration to support rollout of Oklahoma SIBRS reporting for Oklahoma agencies.
IA-68920	N/A	My Recent Activities - My Cases - Usability Items	Enhancement	Improved usability for Recent Activities – My Cases to allow sorting by case status, date assigned, and next review date. The address description for the first available address will display next to the location info bubble.

IA-68924	N/A	Citation Location - Intersection Street Number and Type Do Not Display	Bug/Defect	Updated Address Summary display to include Intersecting Street Number and Type if entered.
IA-68935	N/A	Master Indices : Add search for creation date and creator (user) to Address & Gang	Enhancement	Ability to search by Creator date and creator added to Address and Gang Searches.
IA-68936	381516	Evidence - Extended Chain of Custody - Custody To field value - caused label error	Bug/Defect	Custody from and to fields for Extended Chain of Custody entries require selection of an officer name from the field auto complete. Free text values are not accepted and not saved.
IA-68943	N/A	Case: user must select 2 update buttons for case hours to be reflected on case activity summary	Bug/Defect	Improved usability when entering hours for case activities on a case.
IA-68944	N/A	Solr - Update Person/Physical Description Views/Schema	Enhancement	Solr Upgrade - index updated for performance.
IA-68947	N/A	Solr - Address - allow user to enter a radius for lat/long searches	Enhancement	Solr Upgrade - Address index updated for performance and geo-coordinate searching.
IA-68951	N/A	Solr - Address search - make intersection street info interchangeable	Enhancement	Address search improvements when searching by intersection information.
IA-68958	N/A	SmartSearch Enhancement - Configuration to specify Schemas	Enhancement	Protect Tomorrow-Today, by choosing to share data with agencies outside of your State. Contact support to configure this new ability.
IA-68972	N/A	Case Hours - negative and refresh issues	Bug/Defect	Support for updating case hours when deleting a case activity.

IA-68976	375954	NC NIBRS XML Submissions Zero Report	Configuration	NIBRS enhancement to support generation of Zero Report in XML format for State of North Carolina NIBRS.
IA-68977	N/A	Cross Site Scripting Vulnerabilities	Engineering Enhancement	Caliber routinely performs software vulnerability scans to identify potential vulnerabilities. Results analyzed and software modifications applied.
IA-68978	N/A	SQL Injection Vulnerabilities	Engineering Enhancement	Caliber routinely performs software vulnerability scans to identify potential vulnerabilities. Results analyzed and software modifications applied.
IA-69009	N/A	Offense Groups: add offense overwrites existing offenses in the group	Bug/Defect	Usability issue resolved for adding offenses to Offense Groups. Offense Groups offer quick searches for Incident Reports when looking for incident reports by included offenses.
IA-69016	382332	Victim age at time of incident when <1 defaults to 1-6 days old regardless of how old the infant is	Configuration	The display value for victim age updated for victims under 1 year old.
IA-69017	382339	Reactivate Users locked account failed	Bug/Defect	Added a validation to prevent user names containing spaces.
IA-69021	382350	Citation Search Page - by charges does not return results.	Enhancement	Added Nature Of Offense to the Citation Search page to support searching by free text charge information entered in the Citations Nature of Offense field.
IA-69074	382544	Error when searching M.I. using first name AND or OR (in caps)	Enhancement	Updated Search syntax for people to support "AND" or "OR" in first name field.

IA-69080	N/A	Vehicle Search: manually clearing out Model doesn't clear out code from search parameters	Bug/Defect	Software modification to clear make and model codes when the make and model fields are cleared.
IA-69081	N/A	MI Search: additional search criteria not cleared properly	Bug/Defect	Software modification to reset Additional Search Criteria search terms when the 'Additional Search Criteria' LOV is changed.
IA-69083	N/A	Vehicle Search: sort by year is alphanumeric instead of numeric	Bug/Defect	Sorting improvement for Vehicle Search results.
IA-69084	N/A	Address Edit: updates BEAT = "null" and SUB BEAT = "null"	Bug/Defect	Software update to remove null if Address Beat and Sub Beat fields are blank.
IA-69106	N/A	Add Person: no link between physical description and image made from add screen	Bug/Defect	Software improvement to link person photo and physical description when adding both elements on the Add Person page.
IA-69149	N/A	Incident: Viewer is displaying 'Unknown Offender' label for Offender and Victim if person DOB is null	Bug/Defect	"Unknown Person" will display if First and Last Name fields are blank for an Incident person.
IA-69154	N/A	Evidence Quick Check-In needs screen field focus corrected	Bug/Defect	Cursor focus added to System Id field on Evidence Quick Check-In page.
IA-69155	N/A	My Cases and My Case Activities - Display Recent Activities Count Indicator in Red if Past Due Case.	Enhancement	Instant awareness of upcoming and overdue case activity from Home Page – Recent Activities.
IA-69203	N/A	Org Master Index: Additional search criteria issues	Bug/Defect	Organization # expanded to allow 30 characters.

IA-69207	N/A	User id need to display a warning message when attempting to add a previously used id	Engineering Enhancement	Added validation to check if user name already exists when entering a new user.
IA-69210	N/A	Manage User: cannot edit subscription level	Bug/Defect	Software modification for editing the subscription level for a user.
IA-69216	N/A	Case Activity - Activity Date (Allow a Future Date)	Enhancement	Software improve to allow a future date entry for Case Activities - Activity Date.
IA-69217	N/A	Collapse Case Activity Vehicle and Business	Enhancement	Updated collapse routine to handle association of vehicles and businesses to case activities.
IA-69243	383354	Incident Report : Blank disapproval comments makes report not editable	Bug/Defect	Usability improvement when adding a disapproval comment. A disapproval comment is required. Blank spaces not allowed.
IA-69244	N/A	Case Activity: modify the + icon flow from case search results for users without access to the case	Enhancement	Users who only have permission to add a Case Activity and not view a case are restricted from viewing case activity associations. When adding a Case Activity users without access to view a case return to the search results page after entering the activity comment.
IA-69245	N/A	Incident: Cannot save arrestee if DOB unknown and 'Unknown' value selected for Age at Time of Incident	Bug/Defect	Software modification to handle exceptions when entering arrestees on incident report.
IA-69248	N/A	New Permission to Create Case for Investigators.	Enhancement	New permission to create an investigative case from initial unapproved incident reports.

IA-69269	383361	Review Routing - Add Ability to Route Based On Incident or Supplement Agency	Enhancement	Incident Review Routing configuration improvement to support routing either based on Incident Agency or Supplement Agency.
IA-69270	383466	Evidence Disposition Comment - warning message for character limit	Enhancement	Added an input limit of 255 character to the evidence comment field.
IA-69276	383496	NC NIBRS XML Errors do not show up in the UI from the web service submission.	Enhancement	NC NIBRS XML State Submission Usability improvement.
IA-69278	N/A	Evidence Check-in Default Status to Select	Enhancement	Usability Improvement. Evidence "Current Status" LOV on Evidence Check-In page will default to a value of "Select" to allow searching by Evidence in either "Pending Check-In" or "Check-Out" Statuses.
IA-69303	N/A	SmartSearch Number Searches	Bug/Defect	SmartSearch searching improvement for number string searches with special characters.
IA-69306	N/A	Case: blank screen shown when selecting go back from assign lead investigator	Bug/Defect	Usability navigation improvement.
IA-69309	N/A	Manage User: creates a status update history row even if status isn't updated	Bug/Defect	Software modification to only should only log status histories when the status changes.
IA-69314	N/A	Manage User: "save" on employee tab results in error	Bug/Defect	Usability navigation improvement.
IA-69321	N/A	Custom Fields: search by a text field with data type of number or number-decimal doesn't return values	Bug/Defect	Search improvement for custom fields configured as a number entry.

IA-69326	N/A	Visualization - Zoom Options	Enhancement	Added Zoom In and Zoom out keys to bottom right of Visualization display.
IA-69352	N/A	Warrant Delete Log: Date Search criteria not working	Bug/Defect	Search improvement to search by warrant delete log deleted date.
IA-69374	383908	Additional Incident Locations print with wrong Date of Info for non-EST agencies	Bug/Defect	Improvement to convert date of info for Incident Locations by on agency time zone.
IA-69467		Master Organization Index: Misspelled 'Employment' in Organization Employment page	Bug/Defect	Corrected misspelling of label.

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