



Protecting Tomorrow–Today.™

# Online RMS

Version (11.4.1)

Product Release Bulletin

01 Sep 2020

## REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	01 Sep 2020	1.0	Production release.

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## INTRODUCTION

This document provides an overview of the software changes delivered in the 11.4.1 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

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## PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

## RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.4.1 release.

End Date	Milestone
<b>04 Aug 2020</b>	11.4.1 Sprint 1 Starts
<b>26 Aug 2020</b>	11.4.1 Code Lock
<b>01 Sep 2020</b>	11.4.1 Release Available

## APPENDIX: 11.4.1 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.4.1 release.

\* - Denotes a software resolution was released prior to the 11.4.1 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-70830	N/A	Criminal Complaint - Recent Activities	Enhancement	Criminal Complaints	<p>Usability Improvement - Two new recent activities added to increase efficiencies for Court Officers where the Criminal Complaint module is enabled.</p> <ul style="list-style-type: none"> <li>Recent Activity to display criminal complaints that are ready to be submitted to Court CMS.</li> <li>Recent Activity to display criminal complaints submitted within the last XX days (maintenance setting). Quick access to edit complaint to add Case Number or enter appearance info.</li> </ul>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
<b>IA-70832</b>	N/A	MICR Upgrade: 70000 Juvenile Runaway (90I) requires Victim	Release Defects	State Submissions	State NIBRS Reporting - Update to Michigan State NIBRS reporting
<b>IA-70894*</b>	N/A	Add attachments to criminal complaint module	Enhancement	Attachments	Usability Improvement - Enhanced the Criminal Complaint module to store attachments. Attachments on the Criminal Complaint will be sent to Prosecutor CMS as supported.
<b>IA-70949</b>	393805	Reports - Employee Traffic Accident Report add new field	Bug/Defect	Reporting	Usability Improvement - Employee Fleet Management Traffic Accident Report updated to print Unit ID rather than Vehicle ID.
<b>IA-70959</b>	393799	Fleet Mgmt - Show vehicle assignment on vehicle search results	Enhancement	Fleet Mgmt.	Usability Improvement - Add new column to display vehicle assignment status on the Fleet Management, Manage Vehicles Search page.
<b>IA-70961</b>	393820	Fleet Mgmt : Officer Assignment - Add a label for Vehicle and Officer Sections	Enhancement	Fleet Mgmt.	Usability Improvement - Added a heading description of Vehicle Assignment for the top data, which is reserved for the vehicle assignments and Officer Assignment for the bottom data, which is reserved for officer assignments.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-70965	N/A	Criminal Complaint - Incident Mega Menu - Mass Create Option	Enhancement	Criminal Complaints	<p>Usability Improvement - Enhanced the Incident module to support creating a Criminal Complaint from the Incident Report Mega Menu for agencies using the Criminal Complaint module.</p> <ul style="list-style-type: none"> <li>The option shall display based on permissions to Create Criminal Complaints.</li> <li>When selecting the option, users can select names for persons added to the Suspect section (Suspect/Offenders, Arrestees, and Cited to create criminal complaints.</li> <li>A Criminal Complaint will be created for each person selected as a defendant.</li> <li>The Criminal Complaint will automatically associate to the Incident Report supplement.</li> </ul>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-70966	N/A	Court Case - add submission status to criminal complaint grid on Court Cases	Release Defects	Court Tracking	Usability Improvement - A submission status column will now display on the View and Edit Court Cases page to display the status of the criminal complaint submission.
IA-70970	393823	Fleet Mgmt - Fuel/Oil hyperlink label needs Mileage added	Enhancement	Fleet Mgmt.	Usability Improvement - The "Add Fuel / Oil Record" hyperlink label was changed to read "Add Fuel / Oil / Mileage Record".
IA-70977	N/A	Criminal Complaint - Hard code Court Reference	Enhancement	Criminal Complaints	Usability Improvement - Report maintenance setting added to control whether the Criminal Complaint report prints. Criminal Complaints are very specific to State and County courts and are not applicable to all agencies.
IA-70978	N/A	Criminal Complaint - Create Attachments for Incident & Arrests	Enhancement	Criminal Complaints	<p>Usability Improvement - The Criminal Complaint process is enhanced to support attachments and including the attachments to the Courts via the interface.</p> <p>On the Attachments Grid provide a new link to generate attachments for</p> <ul style="list-style-type: none"> <li>• Generate Incident Attachments.</li> <li>• Generate Field Arrest Attachments</li> </ul>

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-70998	N/A	Add custom fields and forms to the Criminal Complaint Module	Enhancement	Custom Forms	Usability Improvement - Added Custom Forms and Fields to Criminal Complaints module.
IA-71017	N/A	MICR Update: IEPD update to address error 961: Item number Required	Enhancement	State Submissions	State NIBRS Reporting - Update to Michigan State NIBRS reporting
IA-71029	393758	Incident Mapping - Not working for certain Months	Bug/Defect	Incident Mapping	Usability Improvement - Exception handling added to Incident Mapping to handle invalid Geo points and prevent mapping from failing.
IA-71046	N/A	Field Arrest Person Data Warning - SSN	Bug/Defect	Arrest	Usability Improvement - Field Arrest SSN warning updated to handle SSN's with leading zeros.
IA-71049	N/A	Online RMS- Install script for release 11.4.1	DevTask	Admin	Online RMS- Install script for release 11.4.1
IA-71060	N/A	FBI NIBRS XML NameSpace Updates.	Enhancement	State Submissions	Usability Improvement - Name space definitions for FBI NIBRS XML version 2019.2 is supported. This update will allow testing for agencies in States supporting FBI NIBRS 2019.2 version.
IA-71062	394257	Search Forms - Change title from Search Test Forms to Search Forms	Bug/Defect	Custom Forms	Usability Improvement - The name of the Search Forms heading will now read "Search Forms".

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
<b>IA-71072</b>	N/A	Custom Fields - Signature Types Should Not Be Allowed	Bug/Defect	Custom Forms	Usability Improvement - Data element for Signatures available to Custom Form use only. Signatures are not available for Custom Fields.
<b>IA-71076</b>	N/A	Training Video Landing Page - Update Caliber Logo	Configuration	Training Videos	Branding - Caliber logo update on the Training Videos landing page.
<b>IA-71111*</b>	394559 394570	Field Arrest Print SSN	Bug/Defect	Arrest	Usability Improvement - SSN added as an option for Field Arrest print options.
<b>IA-71154</b>	N/A	RMS multiple login message	Bug/Defect	Admin	Usability Improvement - Software update to ensure user sessions are terminated timely upon log-out.
<b>IA-71210</b>	N/A	Criminal Complaint - validation on submit for approval for defendant DOB	Enhancement	Criminal Complaints	Usability Improvement - Added a new validation to criminal complaints when the user selects to 'submit for approval' the complaint. The validation checks that the defendant on the complaint has a DOB.
<b>IA-71211</b>	N/A	Criminal Complaint - maint value from arrest	Enhancement	Criminal Complaints	Usability Improvement - Added a new maintenance value for "Create Criminal Complaint from Arrest".

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## APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

### Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

### Availability Commitments

- Caliber will maintain a highly available platform (99.99% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

### Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

### Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.