



Protecting Tomorrow–Today.™

Online RMS

Version (11.4.2)

Product Release Bulletin

06 Oct 2020

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	06 Oct 2020	1.0	Production release.

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INTRODUCTION

This document provides an overview of the software changes delivered in the 11.4.2 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.4.2 release.

End Date	Milestone
01 Sep 2020	11.4.2 Sprint 1 Starts
30 Sep 2020	11.4.2 Code Lock
06 Oct 2020	11.4.2 Release Available

APPENDIX: 11.4.2 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.4.2 release.

* - Denotes a software resolution was released prior to the 11.4.2 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-70597*	N/A	OKSIBRS: Property associated with lesser offense is reported in the XML	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Oklahoma State NIBRS reporting.
IA-71175*	393984	Issue when Creating / Copying a ROLE not being able to access report menu reports	Bug/Defect	Admin	Usability Improvement - For Agency Admins, when choosing to copy a role for agency specific use, a option to copy "Role Access" will default to check. Leave this checked to provide the same access to Ad Hoc reports as the role being copied.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-71179	N/A	Import RMS Incident Type From CAD Spill	Enhancement	CAD to RMS Interface	Usability Improvement - For agencies capturing Incident Report Types on Incident Reports, the CAD to RMS Interface was enhanced to populate the Incident Report Type based on the CAD Calls for Service Call Type. The mapping is controlled via the State Code Mappings using mapping type of IA_CAD_CALL_TYPE_INCIDENT_TYPE.
IA-71192	N/A	MA NIBRS OBTN Support	Enhancement	State Submission	State NIBRS Reporting - When marking an offender as Arrestee, a new field will appear for States requiring an Offense/Offender Based Tracking Number (typically reference # sent to LiveScan fingerprint devices). A 'Find Existing' button provides a quick select option for Arrest tracking numbers associated to RMS Field Arrests associated to the Incident and from the Arrestee Person Misc IDs.
IA-71240	N/A	Field Arrest Person Data Warning - SSN Part 2	Bug/Defect	Field Arrest	Usability Improvement - Field Arrest SSN warning updated to handle SSN's with leading zeros.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-71307*	394933	Barcode Scanner - Not working properly with Location field in Check-In and Location Changes	Bug/Defect	Evidence	Usability Improvement - Evidence Check-In and Change Location entry pages updated to better accept input of evidence location fields using bar code scanner and evidence location report.
IA-71423*	395373	Custom Forms will not allow you to view or edit the details	Bug/Defect	Custom Forms	Usability Improvement - Updated procedure for searching Custom Forms with sub forms.
IA-71450	N/A	MECC and OKC - Charge Code Maintenance Enhancements	Enhancement	Admin	Usability Improvement - New Statute Field added to Charge Codes admin page. This field is available to leverage for interfaces with State and local Court Systems.
IA-71451	N/A	MECC - Criminal Complaint Charges Variable Language	Enhancement	Criminal Complaint	Usability Improvement - Updated Criminal Complaints to support variable language tokens for Charge Codes. One or more tokens can be configured for charge codes to capture and send required information to State and local Court Systems.
IA-71461	N/A	Online RMS- Install script for release 11.4.2	DevTask	Admin	Online RMS- Install script for release 11.4.2.
IA-71462*	395643	MICR XML Submission Drug Quantity of 1 must be reported with 000 following the decimal	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Michigan State NIBRS reporting.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-71491	N/A	Incident Mega Menu - Label Change for Crash	Enhancement	Incident Reporting	New Interface - For States where the LexisNexis Ethos Crash application is available, single sign-on is available from Online RMS Incident Mega Menu.
IA-71504	N/A	Criminal Complaint - Charge Code Alerts for Missing Variable Language fields	Enhancement	Criminal Complaint	Usability Improvement - Alert warnings added to Criminal Complaint Offenses/Charges grid to alert users of charges where variable language has not been entered.
IA-71583	N/A	MA - EACC Criminal Complaint - Printed Report - Variable Language	Enhancement	Criminal Complaint	Usability Improvement - EACC Report updated print variable language.

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APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments

- Caliber will maintain a highly available platform (99.99% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.