Caliber

PUBLIC SAFETY

Protecting Tomorrow–Today.™

Online RMS

Version (11.5.1)

Product Release Bulletin

05 Jan 2021

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	05 Jan 2021	1.0	Production release.

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INTRODUCTION

This document provides an overview of the software changes delivered in the 11.5.1 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.5.1 release.

End Date	Milestone
08 Dec 2021	11.5.1 Sprint 1 Starts
18 Dec 2021	11.5.1 Code Lock
05 Jan 2021	11.5.1 Release Available

APPENDIX: 11.5.1 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.5.1 release.

* - Denotes a software resolution was released prior to the 11.5.1 service pack installation date.

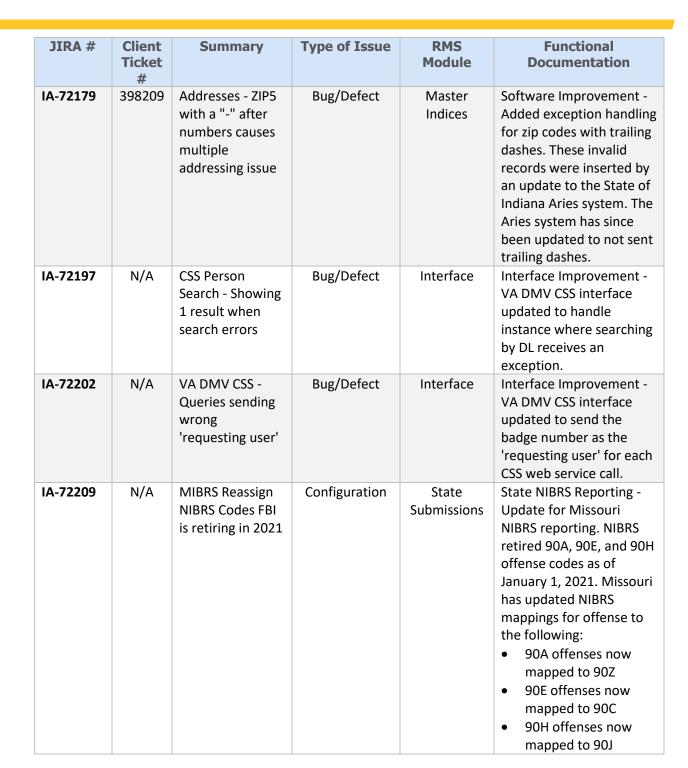| JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-71884*	N/A	Warrant Search Web Service returns no results if data load user is not in Lookup	Bug/Defect	Interface	Interface Improvement - Modified the Warrant web service to handle query of warrants loaded from data conversions.
IA-71888	N/A	EACC Interface - Update for Warrant and Summons Reasons	Enhancement	Interface	Interface Improvement - EACC interface update for Summon and Warrant Reasons.
IA-71967*	397541	Jasper Public Domain - Field causing error	Bug/Defect	AdHoc Reporting	Software Improvement - Database view update for Jasper Reporting.
IA-71985	397662	OK SIBRS Invalid zip code If zip is not correct length do not send	Configuration	State Submissions	State NIBRS Reporting - Update for OK SIBRS (NIBRS) reporting.
IA-71990	397662	OK SIBRS Field UnitNum in Address can only be 10 characters	Configuration	State Submissions	State NIBRS Reporting - Update for OK SIBRS (NIBRS) reporting.
IA-71991	397662	OK SIBRS Victim Injury should not be submitted for Offense 09A	Configuration	State Submissions	State NIBRS Reporting - Update for OK SIBRS (NIBRS) reporting.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-71994*	397692	Chain of custody displays differently depending on how the item is checked in.	Bug/Defect	Evidence	Usability Improvements for Evidence Processing. When user acts from an "Evidence Pending Check-in" notification to check-in evidence the "Custody To" user in the Chain of Custody table is logged as the acting user.
IA-71999*	N/A	Configure MD NIBRS Web Services for MD Online RMS Agencies	Enhancement	State Submissions	State NIBRS Reporting - Support for Maryland NIBRS web service submissions.
IA-72001	N/A	Criminal Complaint Unable to Delete	Release Defects	Criminal Complaints	Software Improvement - Update to handle charge tokens added to a charge when deleting a Criminal Complaint.
IA-72005	N/A	Evidence - Printed receipt is blank if no IR # present	Bug/Defect	Evidence	Usability Improvement - Evidence Label updated to print 'No Report #' for the Report # field if the evidence is not associated to an incident report.
IA-72020	N/A	Charts: CFS CAD Agency not defaulting to Primary CAD Subagency	Bug/Defect	CFS	Usability Improvement - Default CAD agency on CFS Home Page Charts.
IA-72022	N/A	Case: Involved Person displayed after associating Field Contact is incorrect	Bug/Defect	Follow-up Case	Usability Improvement - Display issue corrected for Field Contacts association to Follow-up Investigative Cases.
IA-72052*	N/A	OKC - Warrant Search Web Service Modification	Enhancement	Interface	Interface Improvement - Modified the Warrant web service to return the warrant number field and the reference type.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72054	N/A	Verify IP and County Filtering is working for password change flows	Performance	Security	Security Improvement - For sites using IP filtering. Prevent password reset if request is not from an allowed IP range.
IA-72067	N/A	Online RMS- Install script for release 11.5.1	DevTask	Admin	Online RMS- Install script for release 11.5.1
IA-72077*	397946	User Profile: Non-DBA Users cannot add new roles to user profile	Bug/Defect	User Mgmt.	Usability Improvement - Role assignment logic supports assignment of roles equal to or less than the highest role access level of the user assigning the role.
IA-72100*	397987	Maryland NIBRS XSD validation error on XML file submissions	Configuration	State Submissions	State NIBRS Reporting - Update to Maryland State NIBRS reporting
IA-72106*	398037	Dual Agency login after 11.5 update user not able to choose agency/schema to login	Release Defects	Admin	Usability Improvement - Support for multi-schema access.
IA-72112*	398038	11.5 update on Attachments no longer able to edit details of attachment after upload	Release Defects	Attachments	Software Improvement - Attachments added will now display in the 'Processed Attachments' section for the user to edit the details.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72129	398079	MS NIBRS Update - FBI to retire the data collection for UCR Codes 90A, 90E and 90H	Configuration	State Submissions	State NIBRS Reporting - Update for Mississippi NIBRS reporting. NIBRS retired 90A, 90E, and 90H offense codes as of January 1, 2021. Mississippi has updated NIBRS mappings for offense to the following: • 90A offenses now mapped to 000 - Not Reportable • 90E offenses now mapped to 000 - Not Reportable • 90H offenses now mapped to 000 - Not Reportable
IA-72138*	398103	Community Reporting Showing in initial Status but no ability to review or reject	Release Defects	Community Reporting	Software resolution - Public Custom Forms modified to use new routing capabilities.
IA-72152*	N/A	MSP XML Generation Error	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Maryland State NIBRS reporting
IA-72154	398138	Fleet Mgmt. - Ending Officer assignment asks if you want to "Create" assignment	Release Defects	Fleet Mgmt.	Usability Improvement - Modified logic for when to display warning that Officers have other vehicle assignments.
IA-72158*	398119	Warrant Module Search Getting error message	Release Defects	Warrants	Usability Improvement - Warrant Search, when searching by Additional Search Criteria > Assigned Officer and Custom Fields.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72179	398209	Addresses - ZIP5 with a "-" after numbers causes multiple addressing issue	Bug/Defect	Master Indices	Software Improvement - Added exception handling for zip codes with trailing dashes. These invalid records were inserted by an update to the State of Indiana Aries system. The Aries system has since been updated to not sent trailing dashes.
IA-72197	N/A	CSS Person Search - Showing 1 result when search errors	Bug/Defect	Interface	Interface Improvement - VA DMV CSS interface updated to handle instance where searching by DL receives an exception.
IA-72202	N/A	VA DMV CSS - Queries sending wrong 'requesting user'	Bug/Defect	Interface	Interface Improvement - VA DMV CSS interface updated to send the badge number as the 'requesting user' for each CSS web service call.
IA-72209	N/A	MIBRS Reassign NIBRS Codes FBI is retiring in 2021	Configuration	State Submissions	State NIBRS Reporting - Update for Missouri NIBRS reporting. NIBRS retired 90A, 90E, and 90H offense codes as of January 1, 2021. Missouri has updated NIBRS mappings for offense to the following: • 90A offenses now mapped to 90Z • 90E offenses now mapped to 90C • 90H offenses now mapped to 90J

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72249	N/A	Change Online RMS Footer Copyright Dates To 2021	Configuration	Admin	Change Online RMS Footer Copyright Dates To 2021

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APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments
- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments
- Caliber will maintain a highly available platform (99.99% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments
- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments
- The organization communicates requirements to user entities regarding the information, data or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.