



Protecting Tomorrow–Today.™

Online RMS

Version (11.5.2)

Product Release Bulletin

02 Feb 2021

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	02 Feb 2021	1.0	Production release.

TABLE OF CONTENTS

Revision History	1
Introduction	3
Product Requirements	4
Release Milestones.....	5
Appendix: 11.5.2 Product Change Notice (PCN) – Detailed JIRA Listing	6
TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS	6
Appendix: Service Commitments.....	11

INTRODUCTION

This document provides an overview of the software changes delivered in the 11.5.2 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.5.2 release.

End Date	Milestone
22 Dec 2020	11.5.2 Sprint 1 Starts
26 Jan 2021	11.5.2 Code Lock
02 Feb 2021	11.5.2 Release Available

APPENDIX: 11.5.2 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.5.2 release.

* - Denotes a software resolution was released prior to the 11.5.2 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-71474	395722	MIBRS submission error non reportable arrest offense	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Missouri State NIBRS reporting.
IA-72108	N/A	Unable to collapse 2 person records that has the same DL and same creator date.	Bug/Defect	Collapse	Usability Improvement - Update to handle collapse of master person records having the same DLN entered with the same date of info.
IA-72183	N/A	Person Records Master Indices Caution Code Display Issue Comments Field	Bug/Defect	Master Names	Usability Improvement - Enhanced Person cautions code text readability to show line breaks for comments entered with Returns/Line breaks.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72226	397819	For Public Release is not consistent coming from Web Based Reporting	Bug/Defect	Community Reporting	Usability Improvement: When an incident is created from a public (custom) form the application will set the Public Release flag to the defined maintenance value set for the Agency or if not defined, the schema value. Maintenance value of 'INC_PUBLIC_RELEASE'.
IA-72244	398737	Public Forms - When Edited are unable to be submitted and Reviewed	Bug/Defect	Community Reporting	Usability Clarification: 1) If the status of a public form is changed to Initial before it is reviewed and an incident report created, then the user that changed the status can see and edit (to submit the form for review) the form in My Forms Initial or Forms and Reports. 2) If the status of a public form status is changed to Initial after it is reviewed and after an incident report is created, then the user can only edit (and submit the form for review) by editing the Incident supplement (0) that the public form created.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72291	398793	NIBRS Validation Victim Injury Multiple Selections Injury Code M is mutually exclusive of Major injuries	Configuration	State Submissions	NIBRS Reporting - Update to NIBRS reporting to disallow any other injury codes when minor injuries is selected.
IA-72297*	N/A	Users: User Profile - Blank agency selection for Self- Assignment does not work	Bug/Defect	User Admin	Usability Improvement: Multi-Tiered Agency Configuration and User Self-Assignments. User Self-Assignments updated to allow users to select from non-restricted agencies if Self- Assignments are allowed and the Agency Admins have chosen the default of Not selecting specific agencies.
IA-72305	397979	Jasper - Date filter is not displaying all dates/data for the period filtered	Bug/Defect	Ad Hoc Reporting	Usability Improvement - Jasper domain date type updated to support reports configured with a default date range to run through first and last day of date range.
IA-72325	399084	OK SIBRS Vehicle Stolen then recovered only reported to NIBRS the recovery of the vehicle	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Oklahoma State SIBRS/NIBRS reporting.
IA-72327	399034	OK SIBRS Property submitted with no Offense	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Oklahoma State SIBRS/NIBRS reporting.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72329*	398995	Criminal Complaint - Multiple hits of Approve button creating multiple Court Cases	Bug/Defect	RMS Module	Usability Improvement: Criminal Complaint page enhanced to add a UI blocker to prevent multiple button presses of action buttons by disabling action buttons once action is taken by user.
IA-72334	N/A	Online RMS- Install script for release 11.5.2	DevTask	Admin	Online RMS- Install script for release 11.5.2.
IA-72344	N/A	Agency User/Assignment s flag not working correctly	Bug/Defect	User Admin	Usability Improvement: Multi-Tiered Agency Configuration and User Self-Assignments. User Self-Assignments updated to allow users to select from non-restricted agencies if Self-Assignments are allowed and the Agency Admins have chosen the default of Not selecting specific agencies.
IA-72354*	397888	Maint Value of MIN_PASSWORD_LENGTH not working	Bug/Defect	Admin	Usability Improvement: Updated to use RMS maintenance value to determine length of password for resets.
IA-72355	N/A	Update Incident Validation Message Text to Be More Informative	Configuration	Incidents	Usability Improvement: Update Incident Validation Message Text for Incident Types requiring an offense to Be More Informative.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72356	N/A	Nebraska NIBRS - Retire 90A, 90E, and 90H NIBRS codes	Configuration	State Submissions	State NIBRS Reporting - Configuration update for Nebraska NIBRS to Retire 90A, 90E, and 90H NIBRS codes per FBI/State NIBRS 2021 update.
IA-72391	N/A	Odyssey Warrant XSLT - Agency Mapping	Enhancement	Warrants	Interface Improvement: Configuration added to Odyssey Warrant Interface in Indiana to allow mapping of Charging Agency (if included in warrant file) to the Warrant Agency (Agency owning the warrant for making edits).

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APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments

- Caliber will maintain a highly available platform (99.99% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.