Caliber

PUBLIC SAFETY

Protecting Tomorrow–Today.™

Online RMS

Version (11.5.3)

Product Release Bulletin

02 Mar 2021

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	02 Mar 2021	1.0	Production release.

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INTRODUCTION

This document provides an overview of the software changes delivered in the 11.5.3 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.5.3 release.

End Date	Milestone
26 Jan 2021	11.5.3 Sprint 1 Starts
23 Feb 2021	11.5.3 Code Lock
02 Mar 2021	11.5.3 Release Available

APPENDIX: 11.5.3 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.5.3 release.

* - Denotes a software resolution was released prior to the 11.5.3 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72218*	N/A	NIBRS Incident Hour of 00 Midnight needs to be reported as 0001 one minute past the hour	Bug/Defect	State Submissions	State NIBRS Reporting - Update to NIBRS reporting.
IA-72447*	401145	OKSIBRS Missing Victim Segment when submitting offense 280	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Oklahoma state SIBRS reporting.
IA-72380*	N/A	Mass NIBRS file Naming convention ORI.A.YYYY.MM the year and month need to be the month and year of the submission	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Massachusetts state SIBRS reporting.
IA-72521*	401582	MD NIBRS - RMS Not Correctly Processing Replaced/Deleted Status Results	Bug/Defect	State Submissions	State NIBRS Reporting - Update to NIBRS reporting.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-71855	N/A	FL IBR: XML Namespaces	Enhancement	State Submissions	State NIBRS Reporting - Update to Florida State FIBRS reporting.
IA-71857	N/A	FL IBR: Metadata and Header variances	Enhancement	State Submissions	State NIBRS Reporting - Update to Florida State FIBRS reporting.
IA-72302	396312	Users - Receiving Deactivation emails	Bug/Defect	Notifications	Investigation for Deactivation Emails. Software update planned for 11.6 (Apr 2021).
IA-72628	N/A	MECC - EACC XSLT - Add MinOccurs Attribute to XSD	Bug/Defect	Interface	Interface update for Massachusetts EACC interface.
IA-71858	N/A	FL IBR: Data object variances from NIBRS	Enhancement	State Submissions	State NIBRS Reporting - Update to Florida State FIBRS reporting.
IA-71860	N/A	FL IBR: Reordering of High Level Data Objects	Enhancement	State Submissions	State NIBRS Reporting - Update to Florida State FIBRS reporting.
IA-72461	N/A	Online RMS- Install script for release 11.5.3	DevTask	Admin	Online RMS- Install script for release 11.5.3
IA-70247	N/A	MECC - CopLink Interface	Enhancement	Interface	Interface Support for CopLink data extract interface.
IA-72369	399646	Warrants - Users are able to by-pass filling in Custom Fields	Bug/Defect	Warrants	Software Update for Agencies having custom fields added to warrant. This update is targeted to alleviate environmental issues with browsers and connectivity that might be causing the warrant custom fields to be by-passed by the user.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72557	N/A	MECC - EACC XSLT - Officer Agency & Title Code Mappings	Bug/Defect	Interface	Interface update for Massachusetts EACC interface.
IA-72579	N/A	Update Criminal Complaint Route Template to include camel components for writing pre-xslt to database	Enhancement	Interface	Interface update for Massachusetts EACC interface.
IA-66823	371562	NIBRS Status 000 Not NIBRS Code should be Not Reportable.	Enhancement	State Submissions	State NIBRS Reporting - Update to NIBRS reporting.
IA-72582	N/A	NIBRSNJ - Namespace updates: Version update from 4.2 to 2019	Enhancement	State Submissions	State NIBRS Reporting - Update to New Jersey State NIBRS reporting.

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APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments
- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments
- Caliber will maintain a highly available platform (99.9% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control. In practice, Caliber routinely exceeds 99.99% uptime.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments
- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments
- The organization communicates requirements to user entities regarding the information, data or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.