Caliber PUBLIC SAFETY

Protecting Tomorrow–Today.™

Online RMS

Version (11.6.1)

Product Change Notice

04 May 2021

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	05 May 2021	1.0	Production release.

TABLE OF CONTENTS

INTRODUCTION

This document provides an overview of the software changes delivered in the 11.6.1 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

IMPORTANT NOTICE FOR ONLINE RMS AGENCIES

ONLINE RMS TO DESUPPORT INTERNET EXPLORER (IE) 11 – AUG 2021

Microsoft announced IE 11 will stop working optimally with Microsoft 365 services on Aug. 17, 2021. IE is no longer supporting new web standards that are used by modern applications. For this reason, Online RMS will no longer consider IE a modern web browser. Caliber recommends agencies plan to move from IE 11 to a modern web browser as soon as possible.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.6.1 release.

End Date	Milestone
13 Apr 2021	11.6.1 Sprint 1 Starts
21 Apr 2021	11.6.1 Code Lock
05 May 2021	11.6.1 Release Available

APPENDIX: 11.6.1 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.6.1 release.
* - Denotes a software resolution was released prior to the 11.6.1 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72478	400880	Maryland NIBRS Errors	Release Defects	State Submissions	State NIBRS Reporting - Update to Maryland state NIBRS reporting.
IA-72873	N/A	MICR 1.4.0: Error 905: Zero-Property and Completed Property Cannot Exist for the Same Offense Testing Issue	Release Defects	State Submissions	State NIBRS Reporting - Update to Michigan state MICRS reporting.
IA-72881*	N/A	Admin: Update ALL OTHER agency State to match the Schema	Configuration	State Submissions	Configuration update for State Submissions.
IA-72918	N/A	Incident: Property tab Clandestine Labs Seized Quantity does not allow for decimals	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Texas state TIBRS reporting to support entries with decimals.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-73004*	404064	Jasper Ad Hoc - User is unable to login directly to Jasper	Release Defects	Ad Hoc Reporting	Configuration update for Jasper Reporting Server upgrade.
IA-73010*	404078	ODL - Time Category is now a required field	Release Defects	ODL	Software update to remove enhancement in 11.6.0 that made the Time Category Field required.
IA-73015	N/A	User Info Logging	Engineering Enhancement	Admin	Engineering enhancement to improve searching of application logs.
IA-73021*	N/A	Scheduled Bair Jasper reports failing	Configuration	Ad Hoc Reporting	Configuration update to resolve an issue reported with some Jasper Reports.
IA-73023*	404114	Pinned Reports - Causing an error upon pinning and not allowing a person to log back in	Release Defects	Home Page	Software update to resolve issue with Pinned records.
IA-73033*	404067	Jasper view/reports fail for Rutgers	Configuration	Ad Hoc Reporting	Configuration update to resolve an issue reported with some Jasper Reports.
IA-73038*	404136	Supplementing Legacy Report Prior to NIBRS - Now enforces validations - Unable to bypass	Bug/Defect	Incidents	Software update resolution for approval of Incident Reports prior to NIBRS start date.
IA-73050	N/A	Online RMS- Install script for release 11.6.1	DevTask	Admin	Online RMS- Install script for release 11.6.1.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-73059*	404266	Evidence - Location Discrepancy Audits not displaying Evidence Description during creation	Release Defects	Property Mgmt.	Software update to improve the display of evidence audits.
IA-73061*	404180 404254	Fleet Mgmt. - Assignments tab not displaying correctly	Bug/Defect	Fleet Mgmt.	Data Issue to deactivate duplicate employee records.
IA-73067*	402020	NIBRSVA 26F Cargo Theft value is not writing on flat file	Bug/Defect	State Submissions	State NIBRS Reporting - Update to NIBRS reporting.
IA-73069	404325	MDTATRAIN Training Environment - Cannot edit a newly created report	Bug/Defect	Incidents	Software update for newly created incident reports.
IA-73115*	397724	Fillable PDF - Not remaining Fillable	Release Defects	Custom Forms	Software update to print custom forms with fillable PDF to retain fillable elements, when choosing to only print the form.
IA-73124*	N/A	Change Broadcast messages so it does not cause outages	Bug/Defect	Broadcast Message	Software update to improve performance of customer wide broadcast messages configured to send to specific customer schemas.
IA-73139*	404596	Jasper Server - ODU Reports Not Working	Configuration	Ad Hoc Reporting	Configuration update to resolve an issue reported with some Jasper Reports.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-73124*	N/A	Change Broadcast messages so it does not cause outages	Bug/Defect	Broadcast Message	Software update to improve performance of customer wide broadcast messages configured to send to specific customer schemas.

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APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments

- Caliber will maintain a highly available platform (99.9% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control. In practice, Caliber routinely exceeds 99.99% uptime.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data, or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.