



Protecting Tomorrow–Today.™

Online RMS

Version (11.6.2)

Product Change Notice

08 June 2021

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	07 June 2021	1.0	Production release.

TABLE OF CONTENTS

Revision History	1
Introduction	3
Product Requirements.....	4
Release Milestones.....	5
Appendix: 11.6.2 Product Change Notice (PCN) – Detailed JIRA Listing ..	6
TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS.....	6
Appendix: Service Commitments	11

INTRODUCTION

This document provides an overview of the software changes delivered in the 11.6.2 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

IMPORTANT NOTICE FOR ONLINE RMS AGENCIES

ONLINE RMS TO DESUPPORT INTERNET EXPLORER (IE) 11 – AUG 2021

Microsoft announced IE 11 will stop working optimally with Microsoft 365 services on Aug. 17, 2021. IE is no longer supporting new web standards that are used by modern applications. For this reason, Online RMS will no longer consider IE a modern web browser. Caliber recommends agencies plan to move from IE 11 to a modern web browser as soon as possible.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.6.2 release.

End Date	Milestone
27 Apr 2021	11.6.2 Sprint 1 Starts
01 June 2021	11.6.2 Code Lock
08 June 2021	11.6.2 Release Available

APPENDIX: 11.6.2 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.6.2 release.

* - Denotes a software resolution was released prior to the 11.6.2 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-65900	N/A	NIBRS: Pending Inventory Items (88) are being summed	Bug/Defect	State Submissions	Software modification for NIBRS Reporting.
IA-70133	N/A	NIBRNJ: Group B DV Victim Offender Relationship is reporting 'RU' instead of 'Relationship Unknown'	Bug/Defect	State Submissions	State NIBRS Reporting - Update to New Jersey state NIBRS reporting.
IA-70135	N/A	NIBRSNJ: Victim is reported in DV section even though victim is associated with an offense where DV = N	Bug/Defect	State Submissions	State NIBRS Reporting - Update to New Jersey state NIBRS reporting.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-70489	N/A	NIBRSNJ: DE70 Bias Description - XML reporting all values as 'O' Other	Bug/Defect	State Submissions	State NIBRS Reporting - Update to New Jersey state NIBRS reporting.
IA-72343	398971	Mass Property Entry will associate property with offense and bypass NIBRS Validations	Bug/Defect	Incidents	Software modification to improve mass property entry and associations to offenses.
IA-72530	401582	MSP Error returned from State FED error code 353 Prop type 88 requires prop value to be \$1.00	Configuration	State Submissions	Software modification for NIBRS Reporting.
IA-72825	403151	NJ NIBRS XML Submission Each Arrestee on Group B needs to be its own XML Submission	Bug/Defect	State Submissions	State NIBRS Reporting - Update to New Jersey state NIBRS reporting.
IA-72843	403073	NJ NIBRS Group B is not DV but submitted Group B DV Victim data on XML Submission	Bug/Defect	State Submissions	State NIBRS Reporting - Update to New Jersey state NIBRS reporting.
IA-72854	N/A	Warrant Status Updated Notification	Bug/Defect	Field Arrest	Software modification to support deactivation of notification - Warrant Updated.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-72882	403403 402544	Texas Racial Profiling requirements of 2021	Enhancement	Ad Hoc Reporting	Texas Racial Profile Report enhancements to include line-item details for race. Note: Race - Unknown is a RACE_CODE of U while Race - "Other" is any Race Code not specified.
IA-72935	N/A	NDeX Extract Updates	Enhancement	Interface	Software modification to NDeX Incident extract to include details on weapons and property status.
IA-73087	N/A	Data Submission: Exclude DATASET INSERT PENDING supps from the IBR queue	Bug/Defect	State Submissions	Software modification for NIBRS Reporting.
IA-73141	404637	Criminal Complaint at MECC has the box titled Commission of a crime" misspelled in the PDF	Bug/Defect	Criminal Complaint	Updated printed report to correct spelling of "COMMISSION OF A CRIME" and increased font size for Hair, Race, Complexion, Birth State or Country, and Day Phone. Font size increased on both regular and juvenile reports.
IA-73164*	404730	Mobile to RMS - SSO is getting an error message from RMS	Bug/Defect	RMS Admin	Software modification for RMS SSO.
IA-73173	404745	Jasper Report - A report Runs in Jasper not in RMS (Error Message)	Bug/Defect	Ad Hoc Reporting	Jasper Server Update Report Modification.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-73176	404633	Notifications - Role notification 47 is not sending email notifications to role holders	Bug/Defect	Custom Forms	Software modification to send emails for Custom Form Notifications if the user is configured to receive email notifications.
IA-73181*	404848	Jasper Report - Running report in RMS and Jasper you get an error	Bug/Defect	Ad Hoc Reporting	Jasper Server Update Report Modification.
IA-73192	N/A	NJ NIBRS RMS Submission Screen updates to support multiple submissions per Incident in same dataset (NJ and IL)	Enhancement	State Submissions	State NIBRS Reporting - Update to New Jersey state NIBRS reporting.
IA-73202	N/A	Online RMS- Install script for release 11.6.2	DevTask	RMS Admin	Release script for 11.6.2.
IA-73216*	403956	Jasper Server - Time Zones settings not working at user level	Release Defects	Ad Hoc Reporting	Jasper Server Update Report Modification.
IA-73229	N/A	Impound: Custom field issue	Bug/Defect	Impounds	Software modification to improve data capture and searching custom fields.
IA-73252	N/A	IP Registry - Error Code Update	Bug/Defect	Security	IP Whitelist Software Modification.
IA-73291*	N/A	New Jasper Database View (MSP)	DevTask	Ad Hoc Reporting	Jasper Server Update Report Modification - New View for Fleet Vehicles.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-73298	405286	OK SIBRS Property value should only be submitted as Whole dollars.	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Oklahoma state SIBRS reporting.
IA-73354	N/A	NJ NIBRS: Group B report - DV Victim's Race Code is not translated where Victim race = Middle Eastern	Bug/Defect	State Submissions	State NIBRS Reporting - Update to New Jersey state NIBRS reporting.
IA-73356	405286	09A Murder 09B Negligent Manslaughter is auto adding Fatal Killed Victim Injury.	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Oklahoma state SIBRS reporting.
IA-73410	405763	MIBRS Reporting Location Lat Long must be 5 decimals if short pad ending with 0 (zeros)	Bug/Defect	State Submissions	State NIBRS Reporting - Update to Missouri state NIBRS reporting.

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APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments

- Caliber will maintain a highly available platform (99.9% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control. In practice, Caliber routinely exceeds 99.99% uptime.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data, or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.