



Protecting Tomorrow–Today.™

Online RMS

Version (11.8.2)

Product Change Notice

01 February 2022

REVISION HISTORY

Revised By	Revision Date	Version	Notes
T. Thompson	01 Feb 2022	1.0	Production release.

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INTRODUCTION

This document provides an overview of the software changes delivered in the 11.8.2 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

IMPORTANT NOTICE FOR ONLINE RMS AGENCIES

ONLINE RMS TO DESUPPORT INTERNET EXPLORER (IE) 11 – AUG 2021

Microsoft announced IE 11 will stop working optimally with Microsoft 365 services on Aug. 17, 2021. IE is no longer supporting new web standards that are used by modern applications. For this reason, Online RMS will no longer consider IE a modern web browser. Caliber recommends agencies plan to move from IE 11 to a modern web browser as soon as possible.

RELEASE MILESTONES

The following table contains the high-level release milestones for the Online RMS 11.8.2 release.

End Date	Milestone
04 Jan 2022	11.8.2 Sprint 1 Starts
28 Jan 2022	11.8.2 Code Lock
01 Feb 2022	11.8.2 Release Available

APPENDIX: 11.8.2 PRODUCT CHANGE NOTICE (PCN) – DETAILED JIRA LISTING

TABLE A: Release Enhancements and Product Software Issue Resolutions

This table contains enhancement, software issue, and interface JIRAs contained in the 11.8.2 release.

* - Denotes a software resolution was released prior to the 11.8.2 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-73999	N/A	OK SIBRS: Drug types not summed if same measure type and More than 3 Drug Types	Bug/Defect	State Submissions	Software Update - Oklahoma State SIBRS Incident submission update.
IA-74431	N/A	OK SIBRS: XML property reporting when there are two property offenses (not lesser), and one property is associated to both offenses	Bug/Defect	State Submissions	Software Update - Oklahoma State SIBRS Incident submission update.
IA-74693*	412777	Criminal Activity Question missing on incident offense	Bug/Defect	State Submissions	Software Update - South Carolina State NIBRS Incident submission update.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-74695	412344	Property – Duplicate warning not displaying	Bug/Defect	Master Indices	Software Update - Workflow improvements for property when a matching property item exists.
IA-74697*	N/A	Incident Audit Trail - DBA information	Bug/Defect	Auditing	Software Update - Improved Data Audit display.
IA-74703	N/A	SCIBRS: Number of offenses data reported	Bug/Defect	State Submissions	Software Update - South Carolina State NIBRS Incident submission update.
IA-74707	413064	MD NIBRS XML Submission Zero report getting Exception Error	Bug/Defect	State Submissions	Software Update - Maryland State NIBRS Incident submission update.
IA-74752*	413124	When adding a Court Paper in Civil Process Add Unknown Person not saving	Bug/Defect	Civil Process	Software Update - Improvement for adding an unknown person to a Court Paper.
IA-74766	N/A	Online RMS- Install script for release 11.8.2	DevTask	Admin	Online RMS- Install script for release 11.8.2
IA-74823	413438	XSD Error IN XML_NIBRS Error on file name of the submission file	Enhancement	State Submissions	Software Update - Indiana State NIBRS Incident submission update.
IA-74840*	413459	Master Indices details page slow to load	Bug/Defect	Master Indices	Software Update - Performance improvement when viewing master person details for persons having many associated incident reports.

JIRA #	Client Ticket #	Summary	Type of Issue	RMS Module	Functional Documentation
IA-74853	N/A	MICR - Add UI Blocking to Generate New Dataset	Bug/Defect	State Submissions	Software Update - Michigan State MICR Incident submission update.
IA-74860	N/A	OK SIBRS Drug Type Modifications	Bug/Defect	State Submissions	Software Update - Oklahoma State SIBRS Incident submission update.
IA-74879	N/A	OK SIBRS: XML File is not reporting Stolen Property	Bug/Defect	State Submissions	Software Update - Oklahoma State SIBRS Incident submission update.
IA-74882	N/A	Incident approval Notification not deleting	Bug/Defect	Incidents	Software Update - Workflow improvement to make sure Incident Approval notifications are deleted when unique data conditions exist.
IA-74883	N/A	Retrieving Gang Record Details Is Very Slow (Minutes)	Performance	Master Indices	Software Update - Performance improvement when viewing master person details for persons having many associated incident reports.

--END--

APPENDIX: SERVICE COMMITMENTS

Caliber Public Safety designs its processes and procedures related to its RMS system based on the service commitments that Caliber Public Safety makes to its business units, the laws and regulations that govern the system and the operational and compliance requirements that Caliber Public Safety has established.

Security, availability, confidentiality, and processing integrity commitments include, but are not limited to, the following:

Security Commitments

- Secure Socket Layer (SSL) FIPS140-2 compliant encryption is used to encrypt the transmission of data with Caliber hosted systems.
- Access to customer data is restricted to Caliber employees and/or subcontractors whose job function requires access.
- RMS Development, operations, and customer service personnel are required to maintain active CJIS certification.
- Systems are subject to vulnerability scanning.

Availability Commitments

- Caliber will maintain a highly available platform (99.9% uptime) that includes redundancy for critical system components except during planned downtime as communicated to users or unplanned downtime caused by circumstances beyond its reasonable control. In practice, Caliber routinely exceeds 99.99% uptime.
- User entity data is backed up daily and replicated to a secondary location.
- User entity data is maintained and stored within the United States.

Confidentiality Commitments

- Upon termination of services, Caliber will return confidential data to customers subject to the terms of the current RMS SaaS agreement.
- Caliber shall protect information designated as confidential from unauthorized access.
- Confidential data shall only be stored within Caliber's company information systems.

Processing Integrity Commitments

- The organization communicates requirements to user entities regarding the information, data, or other specifications necessary to complete processing in alignment with standard business operations.
- Data processing requests are only performed as authorized by the user entity.
- Data shall be stored and maintained in the system with no unauthorized alteration.