



**CALIBER**  
Public Safety

# Online RMS

Product Change Notice  
Version 11.0.2

June 4, 2019

**REVISION HISTORY**

Revised By	Revision Date	Version	Notes
T. Thompson	06/03/2019	1.0	Original Document

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## INTRODUCTION

This document provides an overview of the software changes delivered in the 11.0.2 release of the Online RMS product and will assist with release preparation activities including:

- Internal staff training
- Customer release training
- Customer release notes
- Release announcement and promotion
- Online help and eLearning updates
- Updates to web site product information and product collateral

## PRODUCT REQUIREMENTS

For best performance, we recommend a computer, laptop, or tablet purchased within the last 3 years; running an industry popular web browser that is actively supported by the browser manufacturer and connects to the internet using DSL, Cable, or 4G cellular. The browser must support TLS 1.2 or higher.

**RELEASE MILESTONES**

The following table contains the high-level release milestones for the Online RMS 11.0.2 release.

End Date	Milestone
1 May 2019	11.0.2 Sprint Starts
28 May 2019	11.0.2 Code Lock
<b>4 June 2019</b>	<b>11.0.2 Release Available</b>

**APPENDIX: 11.0.2 PRODUCT CHANGE NOTICE (PCN) - DETAILED JIRA LISTING**
**TABLE A: RELEASE ENHANCEMENTS AND PRODUCT SOFTWARE ISSUE RESOLUTIONS**

This table contains minor enhancement, software issue, and interface JRAs contained in the 11.0.2 service pack release.

\* - Denotes a software resolution was released prior to the 11.0.2 service pack installation date.

JIRA #	Client Ticket #	Summary	Type of Issue	Functional Documentation
IA-65583	365502	Field Arrest - Add Organizations as Victim should satisfy victim requirement of appropriate offenses	Bug/Defect	Software enhancement to allow an organization, when added to a field arrest with the role of victim, to satisfy the victim requirement setting in field arrests for offenses dealing with appropriate property crimes. (Those offenses that NIBRS allows organizations to be used as the victim.)  Changed wording of option in Module Admin Field Arrest basic configuration tab to read "Require Victim For Charges Mapped to Offenses Against People or Businesses"
IA-65986	N/A	Lexis Nexis - Add Driver's License fields to Lexis Nexis Vehicle Tab	Enhancement	Software enhancement for LexisNexis Accurant Vehicle searches to display U Driver License, License Plate, and License State. The information will display in the registration portion of the results.
IA-65995	N/A	Lexis Nexis: Minimum address fields required to activate Lexis Nexis address search	Enhancement	Software enhancement for LexisNexis Accurant address search to remove State from required fields to run a search.
IA-66598	368283	Security Groups - Cannot remove users	Bug/Defect	Software modification to allow the removal of users of security groups related to agencies for Organizations having one or more child agencies.
IA-67176	N/A	NIBRSNJ - Populate NIBRS tables with New Jersey Data Elements	Enhancement	Software enhancement to support the submission of New Jersey State specific NIBRS data elements in the New Jersey State specific submission format.

<b>IA-67295</b>	N/A	GA (GEARS) Accident Report Enhancements	Enhancement	The GEARS crash report interface has been enhanced to support receiving and processing a PDF copy of the accident report as part of the data exchange. If the incident report exists in RMS and has been modified since being created, the PDF is added as an attachment. If the incident report has not been modified, a configurable option determines if the report should be replaced in its entirety or if the attachment should simply be added to the existing report.
<b>IA-67326*</b>	374672	Auditing: Performance issue	Bug/Defect	Software modification to improve the performance when searching for audit records via the Online RMS Audit Search page.
<b>IA-67371</b>	N/A	NIBRSNJ - Enable Offense Question about DV for Rutgers PD, New Brunswick PD, and NJGOLD Schemas	Configuration	Software enhancement to support the capture of a New Jersey State specific NIBRS data element for whether an offense was related to Domestic Violence.
<b>IA-67504*</b>	N/A	Missouri MIBRS Updates	Configuration	Missouri State specific NIBRS code updates for 2019.
<b>IA-67659</b>	375247	Master Indices Person Audit - Updater Info not being updated	Bug/Defect	Software modification for capturing the updater information when editing a Master Person record under certain workflows.
<b>IA-67999</b>	376684	CFS Caller Name - Import inserting extract space between name - results in search issues.	Bug/Defect	Software modification to the CFS CAD spill import to remove a blank space for middle initial that was inserted between the Caller's first and last name when inserted in the Caller field. This caused issues when searching by the Caller name field. Existing Caller name data was cleaned-up to remove the extra space.
<b>IA-68004</b>	N/A	Order of Location fields on Incident Summary and Incident Header are not consistent	Release Defects	Software display improvement to match the display of the location fields on the Incident Report Summary page as they display on the Incident Header page.

<b>IA-68073</b>	377029	Image Upload fails when attempting to upload on handheld device 4G data service	Bug/Defect	Software modification to improve the reliability when uploading files over 2 MB.
<b>IA-68084*</b>	N/A	NIBRS: Add '(Handheld Devices)' text to 'Computer Equipment' Suspicion Code	Enhancement	2019 NIBRS update to support new code for Offense Segment - Data Element 8 (Offender Suspected of Using).  Applicable to NIBRS, NIBRSVA and NIBRSNJ.
<b>IA-68085*</b>	N/A	NIBRS: Add '/Vessel' text to 'Motor Vehicle' Weapon Code	Enhancement	2019 NIBRS update to support new code for Offense Segment - Data Element 13 (Type Weapon/Force Involved).  Applicable to NIBRS, NIBRSVA and NIBRSNJ.
<b>IA-68086*</b>	N/A	NIBRS: Change 'Lovers Quarrel' to 'Domestic Violence' CIRCUMSTANCE_CODES	Enhancement	2019 NIBRS update to support new code description for Victim Segment - Data Element 31 (Aggravated Assault/Homicide Circumstances): for NIBRS Offenses 13A-Aggravated Assault and 09A-Murder and Non-negligent manslaughter. Change description to "Domestic Violence" rather than "Lover's Quarrel".  Applicable to NIBRS, NIBRSVA and NIBRSNJ.
<b>IA-68089*</b>	N/A	NIBRS: Add XR to RELATION_CODES	Enhancement	2019 NIBRS update to support new code description for Victim Segment - Data Element 35 (Relationship of Victim to Offender): when victim is associated to a Crime Against Person or Crime Against Property and offender is known.  Add code XR = Victim Was Ex-Relationship (Ex-boyfriend/ex-girlfriend).  Applicable to NIBRS, NIBRSVA and NIBRSNJ.



<b>IA-68131*</b>	377288	CFS - Call Received value cannot be edited again	Bug/Defect	Software modification to allow the edit of the value of Call Received when re-opening a Calls for Service for edit.
<b>IA-68142</b>	377385	Cannot disapprove supplement if original is not approved	Enhancement	Software improvement to allow the disapproval of an incident supplement without first approving supplement 0. Users still need to approve supplement 0 before approving subsequent supplements.
<b>IA-68163</b>	377341	Review Routing - make Next Route Agency field mandatory and default the value	Enhancement	Software improvement to automatically default the Next Route Agency to the value set on the incident report approval page.
<b>IA-68172</b>	377443	Occurrence Date End validates against Report Date	Bug/Defect	Software modification to improve the data validation warning when entering the incident report occurrence date.
<b>IA-68174</b>	N/A	Civil Process Serving Court papers Served - Posted status will not save	Bug/Defect	This issue could not be recreated and is believed to be resolved via another software modification.
<b>IA-68179</b>	377497	MICR Data Submission when there are errors the info bubble is blank	Bug/Defect	Michigan MICR (NIBRS) specific software improvement to display error information for errors, warnings, and response file errors in the data submissions information bubble as applicable for each incident report in the submission.
<b>IA-68191</b>	377562	Custom Fields " Field Type: OFFICER Required Field indicator does not work in RMS11.0	Release Defects	Software modification to support making the Officer field for a custom form required upon entry.
<b>IA-68192</b>	377581	Custom Forms - Offense(s) is missing from Incident information in RMS11.0	Enhancement	Software improvement to display the incident summary at the top with the offenses and offenders added. The most severe offense will display with all other offenses viewable in the info bubble.
<b>IA-68197</b>	377563	Reports ~Incidents ~File Class/ Section Report. Produces server error	Bug/Defect	Software modification to resolve an issue when running a Report from the Reports menu and choosing to include all values was resulting in a report error.

<b>IA-68198</b>	N/A	LexisNexis- Accurint	Enhancement	Software enhancement to support the roll-out of LexisNexis embedded public data queries from directly within Online RMS. Please contact your CSM or support representative for how to subscribe to this new service.
<b>IA-68202</b>	377715	Field Arrest - County is appearing and it should not	Bug/Defect	Software modification to only display the County field if the County data is configured for the agency.
<b>IA-68203</b>	377701	CFS - Close Date/Time value is cached and only resets after exiting	Bug/Defect	Software modification to default Date time pickers to agency's current date time when clicking on the calendar icon to enter date and time for fields that do not have a value entered.
<b>IA-68211</b>	377723	CFS - Callers Phone # search not returning results	Enhancement	Software improvement to handle searching for CFS phones that were data loaded or entered with special characters.
<b>IA-68214</b>	377739	Field Arrest - Missing Person data field makes user think it is required	Enhancement	Software improvement to clarify the commonly entered data missing from a field arrest. Changed title from "Missing Data" to "Missing Commonly Entered Data - Please Review and Enter if Known". Removed the display of Red text and now only display as a warning background color on the values.
<b>IA-68218</b>	N/A	Auditing - Separate Web Services Searches	Enhancement	Software improvement to capture web services searches in a separate audit table due to the number of queries. This will improve the performance of standard audit queries via the Online RMS Audit page.
<b>IA-68235</b>	377842	Address - Lat/Lon searching does not have enough characters	Bug/Defect	Software improvement to increase the number of characters for Latitude and Longitude search fields on address search page.

<b>IA-68255</b>	377954	Missing Evidence ID #1950	Enhancement	Software improvement to enter evidence delete comments and evidence delete log entry when deleting evidence from the incident property.
<b>IA-68256</b>	377906	Property/Evidence did not associate to report	Enhancement	Software improvement to handle the removing of a person identified as a property owner from the incident report.
<b>IA-68262</b>	377915	90Z Arrests Duplicated on UCR Over 18 Arrest report.	Bug/Defect	Software improvement to prevent duplicate NIBRS data for users on slow connections when pressing the Save button more than once.
<b>IA-68263</b>	N/A	Online RMS- Install script for release 11.0.2	DevTask	Online RMS- Install script for release 11.0.2
<b>IA-68281</b>	378083	Enhancement Request Ticket Issue Type causes error	Bug/Defect	Software modification to align the values with Team Support when submitting an Enhancement Request support ticket from the Online RMS submit ticket page.
<b>IA-68284</b>	N/A	LexisNexis Accurint Admin Enhancements	Enhancement	Software enhancement for management of LexisNexis Accurint Public Data Queries.
<b>IA-68311</b>	378165	Password Reset is not working	Bug/Defect	Software modification to correct an issue with the reset password on the user profile page and with the change password email option when the user does not have security questions configured.
<b>IA-68312</b>	N/A	Online RMS- New Purge Job for Audit_Search_webservices	DevTask	Software modification to clean-up web services audit data each month.
<b>IA-68317</b>	378228	Original Incident CAN be deleted before child records	Bug/Defect	Software improvement to remove the 'Delete' icon from the incident delete page for supplement 0 if the report has multiple supplements. Also added an informational wording that 'Original Report cannot be deleted if there are supplements to the report.

<b>IA-68324</b>	378202	Rutgers - Smart Search is not showing reports from sub-agencies for users in same organization when Agency Only is set.	Bug/Defect	Software improvement to update the Smart search logic to allow searching for any agency in the user's organization.
<b>IA-68328</b>	378252	Starke IN75 - RMS times are 1 hour behind CAD	Enhancement	Configuration update for time zone setting.
<b>IA-68344</b>	N/A	Data Cleanup for Arrestees	Bug/Defect	Data clean-up for NIBRS arrest data.
<b>IA-68346</b>	378357	My Cases - Open cases do not display	Bug/Defect	Software modification to handle the display of zip5 non-numeric fields. The issue was causing assigned cases to not display if the incident or person address had a non-numeric entry for zip5.
<b>IA-68396*</b>	N/A	Image Upload - 4G	Bug/Defect	Software modification to improve the reliability when uploading files over 2 MB.
<b>IA-68402</b>	N/A	Incident Printed Report - Remove Schema Name From Header	Enhancement	Software modification to remove Schema Name from printing in the Header of printed Incident Report.

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